CalSAWS Job Description

CALSAWS POSITION:	**Chief Technology Officer**

Salary Determined by Employer
RGS Annual Salary Range: $162,780.58 - $233,731.18

JOB DESCRIPTION

The Chief Technology Officer (CTO) leads the ongoing technological development and implementation of the California Statewide Automated Welfare System (CalSAWS) and other ancillaries including BenefitsCal, Customer Service Center, and Imaging. The CTO is responsible for driving innovation, providing hands-on leadership, and overseeing design, development, and maintenance of the technology infrastructure that supports the delivery of welfare services to millions of Californians.

RESPONSIBILITIES

- Develop and implement an innovative technology strategy and roadmap for the California Statewide Automated Welfare System to meet current and future needs, leveraging emerging technologies and industry best practices.

- Lead a team of technology professionals in the design, development, and maintenance of the system's infrastructure, applications, and databases.

- Foster a culture of innovation and continuous improvement within the technology team, encouraging creative thinking and exploration of new technologies.

- Ensure the security, scalability, and reliability of the system's technology infrastructure, implementing robust measures to protect sensitive data.

- Collaborate with stakeholders to identify and prioritize technology needs and requirements, aligning technology initiatives with the organization's strategic goals.

- Stay up-to-date with the latest technological advancements and industry trends, evaluating their potential impact on the system and recommending innovative solutions.

- Provide hands-on leadership and technical guidance to the technology team, promoting a collaborative and high-performance work environment.

- Steer vendor relationships and contracts related to technology services and solutions, ensuring cost-effectiveness and quality.

- Oversee the implementation of data analytics and reporting capabilities to support data-driven decision-making and performance monitoring.

- Develop and maintain disaster recovery and business continuity plans for the system's technology infrastructure.

- Assess vendor cost estimates, support preparations and presentations of various budgets and manage scope to approved budgets.

- Ensure compliance with relevant laws, regulations, and industry standards, maintaining a strong focus on data privacy and security.

REQUIREMENTS

- Bachelor's degree in Computer Science, Information Technology, or a closely related field is preferred.

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- Minimum of 5 years of experience in technology high-level leadership roles,.
- Proven track record of driving innovation and successfully leading large-scale technology projects and teams.
- Strong knowledge of software development methodologies, infrastructure management, and database administration.
- Experience in the design and implementation of complex, mission-critical systems.
- Familiarity with welfare programs and related regulations is a plus.
- Excellent leadership, communication, and problem-solving skills.
- Ability to provide hands-on technical guidance and mentorship to the technology team.
- Strong analytical and strategic thinking abilities.
- Demonstrated ability to adapt to changing technology landscapes and drive organizational transformation.

LICENSE:
A valid California Class C Driver License or the ability to utilize an alternative method of transportation when needed to carry out job-related essential functions.