


☒ CalSAWS M&E

<b>Distribution Date:</b>	July 15, 2024
<b>To:</b>	CalSAWS Primary Point of Contacts and the Public
<b>CIT Name:</b>	<b>Recruitment of CalSAWS Chief Technology Officer Closing on August 12, 2024</b>
<b>From:</b>	CalSAWS Project

**PPOCs, please forward to the appropriate impacted staff in your county:**

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|--|---|
| <input checked="" type="checkbox"/> General  | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW  | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF  | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP  | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP   | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care  | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW   | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s) _____  | <input type="checkbox"/> Conversion           |
| <input type="checkbox"/> C4Yourself  | <input type="checkbox"/> Technical            |
| <input type="checkbox"/> MyBCW   | <input type="checkbox"/> Training             |
| <input type="checkbox"/> Customer Correspondence                                       | <input type="checkbox"/> Help Desk            |
| <input type="checkbox"/> OCAT  |   |
| <input checked="" type="checkbox"/> Other: <u>Chief Technology Officer Recruitment</u> |   |

<b>Description:</b> (Including any step-by-step instructions)	<b>Purpose</b> CalSAWS is recruiting for a Chief Technology Officer responsible for leading ongoing technological development and implementation of CalSAWS and other ancillaries including BenefitsCal, Customer Service Center solution, and imaging.  <b>Background</b> In June 2019, the fifty-eight (58) counties of California State formed the CalSAWS Consortium as a Joint Powers Authority (JPA) to represent the interests of all 58 counties and govern the CalSAWS portfolio, including financial, contracting, resourcing and strategic direction of CalSAWS projects.  As of October 2023, all counties have been migrated to a unified statewide system and are now in 58-county maintenance and operations (M&O). CalSAWS will soon transition from its current systems integrator to new contracts/vendors for the infrastructure and maintenance and enhancements scope of work. This transition will occur in phases that will take place over a six to 12-month period.  <b>Position Summary</b> The Chief Technology Officer will be responsible for driving innovation, providing hands-on leadership, and overseeing the design, development, and maintenance of the technology infrastructure that supports the delivery of welfare services to millions of Californians.
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	<p>Experience providing direction, management, or oversight of major information technology projects with strong organizational, management and leadership abilities is desired, along with working knowledge of public assistance programs and state policy as it relates to SAWS.</p> <p>This position is a long-term position. CalSAWS supports a hybrid/remote work model, with expectations of frequent onsite work at the project location in the greater Sacramento area.</p> <p><b>How to Apply</b> The CalSAWS Project will accept applications through <b>August 12, 2024</b>, as described below. All submissions will be reviewed, with interviews scheduled for the most qualified candidates.</p> <p><b>County Candidates:</b> County employee candidates should discuss possible staffing options with their county management. Counties will determine whether they can support staff applying for positions, including county position and pay range. The Consortium can help provide additional information as needed.</p> <p>Please complete the Request for Consideration, including management's signature, scan and send the completed document, <i>along with a resume</i>, to <b>Careers@CalSAWS.org</b>.</p> <p><b>Public Candidates:</b> For public candidates (or candidates whose county is not able to support a staff member on the project), the CalSAWS Consortium contracts with Regional Government Services (RGS) to provide staff for the consortium. Candidates may apply at governmentjob.com by clicking on this link: <a href="http://bit.ly/CalSAWS-CTO">bit.ly/CalSAWS-CTO</a></p> <p>This recruitment closes <b>August 12, 2024</b>.</p> <p>If you have questions on this CIT, please reach out to the Primary and Backup Contacts and cc your Regional Managers.</p>
<b>Primary Project Contact:</b> <small>(Name, phone number, email address)</small>	<p>Inquiries about the position may be directed to:</p> <p>Kay Randolph-Pollard RGS, Recruitment Team Lead and Senior Advisor - Human Resources 650-587-7314 <a href="mailto:krandolphpollard@rgs.ca.gov">krandolphpollard@rgs.ca.gov</a></p>
<b>Backup Project Contact:</b> <small>(Name, phone number, email address)</small>	<p>CalSAWS Project questions may be directed to:</p> <p>Holly Murphy CalSAWS PMO Director 916-549-5696 <a href="mailto:MurphyH@CalSAWS.org">MurphyH@CalSAWS.org</a></p>
<b>Attachments:</b>	<p>CIT 0111-24 RGS CalSAWS Chief Technology Officer Brochure CIT 0111-24 CalSAWS Chief Technology Officer Position Description CIT 0111-24 CalSAWS Executive Overview CIT 0111-24 CalSAWS Request for Consideration</p>
<b>Web Portal Link:</b>	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2024" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>

## **Frequently Asked Questions**

### **1. Who may apply for these positions?**

This recruitment is open to California counties' staff and the public, preferably with SAWS experience. Candidates should review the open job descriptions for further information regarding the type of assignment, salary range, etc.

### **2. What if I currently work for a county, or as a member of the CalSAWS Project, and wish to remain with my current employer if I am selected?**

Internal project or external county candidates are welcome to remain with their current employer, provided that the county or entity will support them working at the CalSAWS project(s). Candidates should discuss personnel options with their current employer, including potential salary. Each employer determines the appropriate employee classification, salary, and benefit package. CalSAWS can provide additional information to the counties to assist with this discussion.

### **3. What if I don't work for a SAWS project, a county, or my county is not able to support me on the Project should I be selected?**

We certainly appreciate when counties can support their staff in these projects, but we also understand that it is not always possible for counties to provide staff to the Project.

The CalSAWS Consortium contracts with Regional Government Services (RGS) to provide the personnel administration for some current CalSAWS Project staff. This option will continue to be available for this recruitment.

### **4. Tell me more about the RGS option.**

Regional Government Services (RGS) is a Joint Powers Authority that provides human resources and personnel administration for public agencies and municipalities. RGS has been a good partner to the CalSAWS Consortium who has contracted with RGS since 2009 and continues to utilize this resource for CalSAWS Design, Development and Implementation (DD&I) and CalSAWS Maintenance and Operations (M&O). Payroll and benefits with RGS are comparable to working for a county; however, there is no reciprocity for years of service as there is between most counties with respect to retirement. RGS offers comparable pay and benefit packages for employees, which includes an employer retirement contribution and 401k offerings.

### **5. What about travel since this is a statewide project?**

All positions may be subject to some short-term travel in order to conduct project business with the State and counties. Positions assigned to the Customer Engagement team are expected to travel to counties throughout the State on a frequent basis. The CalSAWS project office is currently located in Roseville and is expected to open an office in Norwalk in the near future.

There are short-term travel funds available for project staff who travel out to the counties or other project sites, as required. Staff will follow their employers' short-term travel policy to cover travel expenses. CalSAWS can provide additional information, as needed.

Currently, CalSAWS accommodates remote/telework with onsite expectations based on specific activities.