

☒ CalSAWS M&E

Distribution Date:	July 24, 2024
To:	PPOC.ALL, Consortium.RegionalManagers.All, Committee.WelfaretoWork.All
CIT Name:	Search/view WTW Plan not displaying
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input type="checkbox"/> General | <input type="checkbox"/> Reports |
| <input checked="" type="checkbox"/> Policy | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CW | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CF | <input type="checkbox"/> Management |
| <input type="checkbox"/> MC | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Security |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Imaging |
| <input checked="" type="checkbox"/> WtW | <input type="checkbox"/> Migration |
| <input checked="" type="checkbox"/> Other Program(s)___REP_____ | <input type="checkbox"/> Conversion |
| <input type="checkbox"/> BenefitsCal | <input type="checkbox"/> Technical |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Training |
| <input type="checkbox"/> OCAT | <input type="checkbox"/> Help Desk |
| <input type="checkbox"/> Other_____ | |

Description:	<p>Purpose (Identify what Counties this CIT affects)</p> <p>The purpose of this CIT is to notify CalSAWS counties of the interim process to search/view WTW Plan information not displaying on the WTW Plans for Month section on the WTW Assistance Unit Summary Page.</p> <p>Background</p> <p>Currently, if there are more than 25 Activity Agreements on the case, when a user adds a WTW plan from the 'Add Agreement' option on the WTW Assistance Unit Summary page, the newly added WTW plan does not display on the WTW Plans for the Month section of this page for one or more participants associated to the Assistance Unit.</p> <p>Additional Information:</p> <p>SCR CA-279860: Update the WTW Plans for Month to display WTW Plans when there are more than 25 activity agreements is targeted for a 25.05 release.</p> <p>County Action</p>
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	<p>Until SCR CA-279860 is implemented, use the recommended process below to search/view all WTW Plans that were added from the 'Add Agreement' option on the WTW Assistance Unit Summary page:</p> <ol style="list-style-type: none"> 1. To view added WTW Plans for the participant, navigate to Activity Agreements (Global Nav > Empl. Services > Activities). 2. The Activity Agreements List will display all the WTW Plans added for the case. Select the participant's name from the Display by Name field and click the 'View' button to see the Activity Agreement added for the selected participant. <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	Gingko Luna LunaG@CalSAWS.org
Backup Project Contact:	Lien Phan PhanL@CalSAWS.org
Attachments:	None
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2024" folder. 4. Click on the appropriate CIT # folder.