

Distribution Date:	August 14, 2024
To:	PPOC.All; Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name:	CalSAWS Learning Exchange Announcement – JIRA Session
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> OCAT
<input checked="" type="checkbox"/> Other CalSAWS Jira Users _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
|---|---|

Description:	<p>Purpose The purpose of this CIT is to introduce the counties to an engagement opportunity titled CalSAWS Learning Exchange and detail how these sessions will be communicated going forward. This CIT will also provide information on the first set of sessions which will focus on JIRA.</p> <p>Background The Project held Maintenance & Enhancement (M&E) Roadshows in early 2024 to provide consistent education to the Counties on a variety of topics and respond to County questions. Now that the M&E foundation has been set, the project will begin hosting the CalSAWS Learning Exchange (CLE) Sessions. These sessions will assist Counties in gaining a fundamental understanding of topics that have been assessed and determined to present challenges to Counties. These sessions will provide Project subject matter expertise and an opportunity for Counties to share best practices, business operations and ideas.</p> <p>Additional Information Future CalSAWS Learning Exchange (CLE) sessions will be communicated to County PPOCs solely via a new CalSAWS Broadcast type: CalSAWS Engagement Opportunity. The broadcast for all CLEs will be sent to County Primary Points of Contact (PPOCs) from Communications.Production@CalSAWS.org. Teams meeting links will be included in the broadcast, and an example is shown here:</p>
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CalSAWS ENGAGEMENT OPPORTUNITY

Details

This is to inform you that CalSAWS Learning Exchange sessions for **JIRA** have been scheduled. There are three virtual sessions to choose from:

Tuesday, August 27 - 1:30 - 3:30 pm

[Join the meeting now](#)

Wednesday, August 28 - 1:30 - 3:30 pm

[Join the meeting now](#)

Thursday, August 29 - 10:00 am - 12:00 pm

[Join the meeting now](#)

These interactive, deep dive sessions are open to current JIRA users only and users will need to ensure they are able to log in prior to the session. The session will cover various topics including searching, filters, reports, and dashboards. Please forward this information to the appropriate staff in your county.

Systems Impacted

CalSAWS Application and APIs

BenefitsCal

OCAT Application

OCAT Application (B...)

Outlook meeting invitations with session logistics will also be sent to County PPOCs, who will need to forward those on to impacted staff within their County. CLE sessions will be recorded (when appropriate) and posted to the CalSAWS Web Portal along with any supporting documentation. The link to the main CalSAWS Learning Exchange folder is at this file path and the link for each respective CLE session will be shared with Regional Managers and PPOCs upon completion via the usual wrap up email:

[REDACTED]

CLE Session - JIRA

The first CLE session will focus on **JIRA** and will be hosted virtually via Microsoft Teams. These interactive, deep dive sessions are open to **current JIRA users only** and users will need to ensure they are able to log in **prior** to the session.

The sessions will cover various topics including searching, filters, reports, and dashboards and will take place as follows (there are three to choose from and the content will be identical):

Session #	Weekday	Session Date	Session Times
1	Tuesday	August 27, 2024	1:30 PM-3:30 PM
2	Wednesday	August 28, 2024	1:30 PM-3:30 PM
3	Thursday	August 29, 2024	10:00 AM-12 PM

County Action

Please forward this information to the appropriate staff in your county.

	If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.
Primary Project Contact:	Bobbi Wibbenhorst WibbenhorstB@CalSAWS.org (916) 282-3851 Teams
Backup Project Contact:	Raul Gonzalez GonzalezR@CalSAWS.org (916) 800-6256 Teams
Attachments:	N/A
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2024" folder. 4. Click on the appropriate CIT # folder.