

CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, September 27,
2024

Location: Zoom/In Person

Agenda Item and Summary

Type of Item

1. Call meeting to order.

Procedural

Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.

2. Confirmation of Quorum and Agenda Review.

Procedural

Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and Julia Erdkamp will provide a high-level overview of the agenda.

3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Procedural

NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.

Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.

Closed Session

4. Conference with Legal Counsel – Existing Litigation (one item), Bid Appeal of Accenture LLP, RFP 01-2022.

Reconvene Open Session

5. Announcement of action taken in Closed Session, if any.

Informational

Action Items

6. Approval of Gainwell Technologies, LLC CalSAWS Infrastructure Services Agreement, which includes goods and services required for ongoing monitoring, upgrading and maintaining the CalSAWS Information Technology infrastructure.

Action

Summary: The Infrastructure Services Agreement between the CalSAWS Consortium and Gainwell Technologies, LLC includes monitoring, upgrading, and maintaining the CalSAWS infrastructure in the AWS cloud, network management, Consortium and Managed-County Software and Hardware support, Tiers 1 and 2 Service Desk and Infrastructure Tier 3 Service Desk, and acquisition, configuration, and installation of required CalSAWS Hardware and Software.

The Consortium is seeking Board approval of the base contract term for Infrastructure Services, which includes a 4-month Transition-In period plus six (6) years, for a total of six (6) years and four (4) months. The base term includes \$556,676,817 for Transition and

Initial M&O Services, \$30,000,000 for the Change Services Allowance and \$20,000,000 for County Purchase Allowance for a combined total of \$606,678,817.

The Infrastructure Services Agreement may be extended for up to four (4) additional years in 1-year increments at the discretion of the Consortium not to exceed \$375,707,497. The total contract term, if all extensions are exercised, would be ten (10) years and four (4) months. The maximum value of this contract for the Transition-In and Initial M&O Phase and the four additional optional yearly extended terms is \$982,384,313.

The costs of this contract are funded through the CalSAWS IAPDU through June 2026, and current year costs are accounted for in the SFY 2024-25 CalSAWS JPA Project Budget.

7. Approval of Consent Items

Action

a. Approval of the Minutes and review of the Action Items from the August 16, 2024, JPA Board of Directors Meeting.

b. Approval of the Medi-Cal Privacy and Security Agreement between the Department of Health Care Services (DHCS) and the California Statewide Automated Welfare System (CalSAWS).

Summary: The Consortium is seeking board approval of the Privacy and Security Agreement between DHCS and CalSAWS. "The intent of the Agreement is to ensure the security and privacy of Social Security Administration (SSA) information and Medi-Cal Personally Identifiable Information (PII). SSA requires DHCS to enter into Agreements with our county agents and contractors who access to SSA-provided information to safeguard this information."

c. Approval of Accenture Change Notice 35, which includes administrative adjustments for WAN and operations, extension of monthly second-cut database, SFY shifts, and four (4) county purchases.

Summary: This Change Notice extends services for the monthly second cut database through January 31, 2025, updates to WAN specifications, offset by re-baselined operations for managed workstations for a net zero cost impact.

Change Notice 35 also includes shifts between SFY 24/25 and SFY 25/26 for security and upgrades. There is no cost change associated with these updates.

This Change Notice will also utilize \$305,926 of the original \$35,000,000 allocation for County Purchases subject to Board approval. Board approval of this Change Notice will leave \$13,737,991 for future County Purchases. The County purchases included in Change Notice 35 are as follows:

- KP-04-2023 Kern – Software Renewal and Production Operations for 100 Additional Contact Service Center ("CSC") Agents \$177,007.20
- SC-01-2023 - Revision 1 Santa Clara – Additional Licensing for CSC (Quantity 50) - Revision 1 \$97,080.60
- SD-2024 - Revision 1 San Diego – Request for Purpose-Built, Curated Data Set ("PBDS") Access from CalSAWS Amazon Simple Storage Solution ("Amazon S3") Location - Revision 1 (\$7,810.80)

Agenda Item and Summary	Type of Item
<ul style="list-style-type: none"> SR-01-2024 Santa Cruz – Additional Licensing for CSC Expansion (Quantity 25) \$39,649.50 <p>The costs of this Change Notice are funded through the CalSAWS IAPDU and county funding. The current year costs are accounted for in the SFY 2024-25 CalSAWS JPA Project Budget.</p> <p>d. Approval of Deloitte Portal Mobile Work Order 15, which includes a request to add one (1) premise item for GetCalFresh Parity.</p> <p>Summary: This Work Order utilizes \$3,150,297 of the \$13,000,000 change allowance for additional Services for GetCalFresh Parity. Board approval of this Work Order will leave \$482,291 for future work. The costs of this Work Order are funded through premise funding. Current year costs are accounted for in the SFY 2024-25 CalSAWS JPA Project Budget.</p> <p>e. Approval of Deloitte Portal Mobile Work Order 16, which includes a request to add two (2) premise items for Family Reunification (AB 135) and CalFresh Disaster Application (CF 385).</p> <p>Summary: This Work Order utilizes \$158,843 of the \$13,000,000 change allowance for additional Services for two premise items including CalFresh Disaster Application Revision and Family Reunification (AB 135). Board approval of this Work Order will leave \$323,448 for future work. The costs of this Work Order are funded through premise funding. Current year costs are accounted for in the SFY 2024-25 CalSAWS JPA Project Budget.</p>	
Informational Items	
<p>8. Proposed CalSAWS Reorganization</p> <p>Summary: Julia Erdkamp will provide an overview of Proposed CalSAWS Reorganization.</p>	Informational
<p>9. Performance Trends</p> <p>Summary: Arnold Malvick, Rachel Frey, and Sara Kiewet will provide an overview of Performance Trends.</p>	Informational
<p>10. BenefitsCal Update</p> <ul style="list-style-type: none"> ROI Workgroup Update BenefitsCal Adoption and Approach going forward <p>Summary: Lynn Bridwell, Rachel Frey, Onur Senman, and Blake Weyland will provide an update on BenefitsCal.</p>	Informational
<p>11. Release and Policy Update</p> <ul style="list-style-type: none"> CalSAWS Release Highlights <p>Summary: Lisa Salas will provide an update on Release and Policy.</p>	Informational

Agenda Item and Summary	Type of Item
12. Reports Status Update	Informational
Summary: Sean Swift will provide an update on Reports Status.	
13. Fresno GenAI Update	Informational
Summary: Regina Zmuidzinis Aguilar will provide an update on Fresno GenAI.	
14. M&E Risks	Informational
Summary: Holly Murphy, Peggy Macias, Lynn Bridwell, Sean Swift, Arnold Malvick, and Rachel Frey will provide an overview of M&E Risks.	
15. Procurement Update	Informational
<ul style="list-style-type: none"> • M&O Procurement • BenefitsCal Procurement 	
Summary: Betty Uzupis will provide an update on Procurement.	
16. Adjourn Meeting	Procedural
Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.	