

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consultant Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.09	22-Sep-24	SCR	CA-240805	Batch/Interfaces	IHSS, Medi-Cal/MSP/CMSP	Nina Butler	IHSS referrals were rejected when a participant is active on Medi-Cal program.	IHSS referrals are created when a participant is active on Medi-Cal program with Medicare Savings Programs (MSP) aid codes BA, SA, SC and BD.			No County Action Needed
24.09	22-Sep-24	SCR	CA-275357	Batch/Interfaces	CalFresh, CalWORKS	Caroline Bui	PBXIC938 is the batch job that auto-schedules flexible CW/CF RE appointments for Migration counties for the upcoming RE Due Month. Nevada County had the following parameters set for the batch job: - Flexible End Time (CW only, minutes after Begin Time): 120 - Duration (CW only, minutes): 240 - Flexible End Time (CF only, TCF, minutes after Begin Time): 60 - Duration (CF only, TCF, minutes): 240 - Flexible End Time (CW/CF combo, minutes after Begin Time): 120 - Duration (CW/CF combo, minutes): 240 - Who Initiates Call: Worker	Nevada County's parameters for the flexible CW/CF RE appointment scheduling batch job has been updated to the following: - Flexible End Time (CW only, minutes after Begin Time): 240 - Duration (CW only, minutes): 120 - Flexible End Time (CF only, TCF, minutes after Begin Time): 240 - Duration (CF only, TCF, minutes): 60 - Flexible End Time (CW/CF combo, minutes after Begin Time): 240 - Duration (CW/CF combo, minutes): 120 - Who Initiates Call: Worker			No County Action Needed
24.09	22-Sep-24	SCR	CA-276630	Batch/Interfaces	CalFresh, Medi-Cal/MSP/CMSP	Lucia Torres-Perez	Previously, CalSAWS defined the MEDS alert date as the date that the alert was generated in MEDS.	CalSAWS defines the alert date as the date that the alert is available to the worker in CalSAWS - (business day after the night that the alert imported into CalSAWS).			No County Action Needed
24.09	22-Sep-24	SCR	CA-276642	Batch/Interfaces	N/A	Darcy Alexander	Text messages did not allow for flexible appointments for appointment reminders or redeterminations. The text stated the begin time of the appointment.	The text message shows when appointment is flexible or static. If flexible appointment, the text message displays the begin and end time. If static appointment, the text message displays the begin time. In both cases, flexible or static, these changes apply to appointment reminders and redeterminations with an appointment sent or without.			No County Action Needed
24.09	22-Sep-24	SCR	CA-275312	Batch/Interfaces	CalFresh	Caroline Bui	The PB00E472 batch job which denies the CalFresh program 30 days from the application date ran on holidays.	New County specific batch jobs for PB00E472 have been created for the Counties that have opted in to the PB00E472 batch job. These County-specific jobs do not run on the County specific holidays.			No County Action Needed
24.09	22-Sep-24	SCR	CA-234742	CalHEERS	Medi-Cal/MSP/CMSP	Maggie Orazo-Vega	3E U.S. Citizenship verified via CalHEERS FDHS: SSA is not a value available in the Vital Statistics page. A Vital Statistics record is not automatically created when a Determination of Eligibility Response (DER) with US Citizenship e-verified is received.	Vital Statistics records for individuals who did not already have a Vital Statistics record and CalSAWS previously received a DER with US Citizenship e-verified from CalHEERS with the source of FDHS: SSA (Federal Data Services Hub: Social Security Administration) were created through a one-time data change. 3E U.S. Citizenship verified via CalHEERS FDHS: SSA is now available for selection in the Vital Statistics page. When new DERs with US Citizenship e-verified by source of FDHS: SSA are received, a Vital Statistics record will be automatically created for individuals who do not have a Vital Statistics record.			No County Action Needed
24.09	22-Sep-24	SCR	CA-271355	CalHEERS	Medi-Cal/MSP/CMSP	ThuyTien Nguyen	CalSAWS does not have a way to capture alternate format options or to communicate a preference of alternate format method in eHT with CalHEERS.	CalHEERS Change Request (CR) 206195 adds the ability to communicate a Medi-Cal individual's alternate communication preference via eHT in the DER, DER, and Information Update transaction. The following Alternate Communication Format options is added to CalSAWS to capture alternate communication preferences: * Audio Electronic Format - CD * Audio Electronic Format - CD (password protected) * Braille * Data Electronic Format - CD * Data Electronic Format - CD (password protected)			No County Action Needed
24.09	22-Sep-24	SCR	CA-257779	CalHEERS	Medi-Cal/MSP/CMSP	ThuyTien Nguyen	CalSAWS is currently unable to receive documents/images sent by CalHEERS. CalSAWS uses an Imaging Solution (Hyland) to store and display documents/images received from other interfaces but does not have the functionality to receive and display documents/images from CalHEERS.	CalSAWS has the ability to receive documents/images sent by CalHEERS and display them within CalSAWS Imaging Solution (Hyland).	PR80048333		No County Action Needed
24.09	22-Sep-24	SCR	CA-278513	CalHEERS	Medi-Cal/MSP/CMSP	Nina Butler	CalSAWS used the updated limit of \$2,465 for the Family Member Base Allocation (FMA) amount for July 1, 2023 through June 30, 2024.	CalSAWS uses the updated limit of \$2,555 for the Family Member Base Allocation (FMA) amount for July 1, 2024 through June 30, 2025.		A list of affected cases is posted on the CalSAWS Web Portal in the Resources folder for this SCR.	Review List
24.09	22-Sep-24	SCR	CA-275317	Client Correspondence	CalFresh	Caroline Bui	CF 377.11A and CF 377.11B forms are generated even when a County is under an ABAWD waiver.	CF 377.11A and CF377.11B forms are not generated when a County is under an ABAWD waiver.			No County Action Needed
24.09	22-Sep-24	SCR	CA-277326	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	CalSAWS populated the Medicare Eligibility message in an MC 239A NOA (Denial/Discontinuance of Benefits) only when a person failed due to the Failed Application Process reason.	CalSAWS populates the Medicare Eligibility message by default in all MC 239A NOAs.			No County Action Needed
24.09	22-Sep-24	SCR	GAGR-665	Client Correspondence	N/A	Anbarasan Venkataraman	Design and development completed. CA-268072	SCR CA-268072			
24.09	22-Sep-24	SCR	CA-271068	Client Correspondence	AAP, CalFresh, CalLearn, CalWORKS, CAP, Child Care, Disaster CalFresh, Diversion, Foster Care, GA - Managed, General Relief, GROW, Homeless Perm, Homeless Temp, IHSS, Immediate Need, Kin-CAP, Medi-Cal/MSP/CMSP, N/A, Other, RCA/RMA	Maria Arceo	Forms display the First and Last Name on the Worker Name field on the top right-hand side of the form.	Forms populate the 'Alternate Name' provided on the Staff Detail page when the field is populated.			No County Action Needed

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24.09	22-Sep-24	SCR	GAGR-634	Client Correspondence	General Relief	Anbarasan Venkataraman	System testing for SCR CA-2680/2	System testing for SCR CA-2680/2			
24.09	22-Sep-24	SCR	CA-215930	Client Correspondence	CalFresh	Caroline Bul	The CF 886 was not available in the system. The CF 377.11C ABAWD Informing Notice was available in the Template Repository.	The new CF 886 (11/23) CalFresh Notice of Work Rules has been added in English and Spanish. This form is triggered for Work Registrants and ABAWDs at Intake, RE, and when there is a change in the individual's status that makes them no longer work registration and/or ABAWD exempt. The CF 377.11C ABAWD Informing Notice has been obsoleted.			No County Action Needed
24.09	22-Sep-24	SCR	CA-235922	Client Correspondence	CalWORKS, REP, Welfare-to-Work/Gain	Gingko Luna	The CW 21868 has no variable population logic to the form and it generated on the back-end of the System when an exempt record is saved from the following pages: Welfare to Work Status Detail, REP Status Detail, and Cash Aid Time Limit Month Detail.	The CW 21868 has variable population logic for approved exemptions and generates via a Generate CW 21868 Form button from the following pages: Work Registration, Welfare to Work Status Detail, REP Status Detail, and Cash Aid Time Limit Month Detail.			No County Action Needed
24.09	22-Sep-24	SCR	CA-278000	Eligibility	CalFresh, CalWORKS, CAPI, Disaster CalFresh, Immediate Need, RCA/RMA	Caroline Bul	When users complete an override or Manual EDBC, Claim code options "Federal", "Non-Federal" and "Other" were displayed on the Program Configuration Detail page for the following aid codes: 3H - CW-Zero Parent (Mixed), 3E - CW-All Other Families (Mixed), 09 - CalFresh, 0F - TCF, R2 - CF - TCVAP (State). This causes issues on the Claiming reports.	The Claim code option "Other" is not displayed on the Program Configuration Detail page for the following aid codes: 3H - CW-Zero Parent (Mixed), 3E - CW-All Other Families (Mixed), 09 - CalFresh, 0F - TCF, or R2 - CF - TCVAP (State).			No County Action Needed
24.09	22-Sep-24	SCR	CA-247811	Fiscal	CAPI	Claudia Pinto	CAPI payments are not included in San Bernardino interface files.	CAPI payments are included in San Bernardino interface files.			No County Action Needed
24.09	22-Sep-24	SCR	CA-279891	Fiscal	AAF, CalLearn, CalWORKS, Child Care, Diversion, Foster Care, GA - Managed, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain	Sheryl E. Eppler	Lassen County is a Standard Warrant Print (SWP) County.	Lassen County is a Local Warrant Print (LWP) County.			Evaluate and Configure Security Role/Group
24.09	22-Sep-24	SCR	CA-260074	Fiscal	CalWORKS, CAPI, GA - Managed, General Relief	Marlene Rangel	The Schedule payment date (SCHED_PYMT_DT) is populated on the monthly DPSS SWR file with the 1st of the benefit month, if it is not a Sunday or flagged as a County holiday.	The Schedule payment date (SCHED_PYMT_DT) is not populated on the monthly DPSS SWR file generated after the main payroll batch cycle.			No County Action Needed
24.09	22-Sep-24	SCR	CA-229877	Fiscal	AAF, CalFresh, CalLearn, CalWORKS, CAPI, Child Care, Diversion, Foster Care, GA - Managed, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Refugee, REP, Welfare-to-Work/Gain	Sheryl E. Eppler	The Source Document Number field on the Transaction Detail page accepts numbers.	The Source Document Number field on the Transaction Detail page accepts numbers, alphabets, and dashes.			No County Action Needed
24.09	22-Sep-24	SCR	CA-242330	Fiscal	CalWORKS, Foster Care, GA - Managed, Welfare-to-Work/Gain	Sheryl E. Eppler	Tuolumne County West America Bank Positive Pay file (PO55F107) is generated using an outdated layout.	Tuolumne County West America Bank Positive Pay file (PO55F107) is generated using an updated layout.			No County Action Needed
24.09	22-Sep-24	SCR	CA-258909	Imaging	CalFresh, CalWORKS, Medi-Cal/MSP/CMSF, Welfare-to-Work/Gain	Rhannon Chin	To successfully route a document out of Barcode Verification, the reporting document must have a valid barcode. Reporting documents were sent back to Barcode Verification if the barcode is missing. A task would not generate for the document until it is routed from Barcode Verification with a barcode attached.	A Beneficial reporting document upload may be routed out of Barcode Verification without a barcode. Tasks may generate for the document, even if the Customer Reporting page is not automatically updated. The long description of the generated task indicates if the Customer Reporting page is not updated.			No County Action Needed
24.09	22-Sep-24	SCR	CA-274726	Imaging	N/A	Rhannon Chin	Within the Imaging Solution, Task Override flag needed to be set per document.	Task Override capture profile defaults the Task Override flag to true for all documents in the batch.			No County Action Needed
24.09	22-Sep-24	SCR	CA-275753	Imaging	N/A	Rhannon Chin	Within the Imaging Solution, there were two Reindex queues. Reindex Form Only allowed users to edit the form information, applicable date, received date and county code. Reindex All allowed users to change the same information plus the case/person information.	The Reindex All queue is used to modify archived documents. Documents were moved from Reindex Form Only to Reindex All, and users can no longer route documents to or access the Reindex Form Only queue.			No County Action Needed
24.09	22-Sep-24	SCR	CA-273265	Online	N/A	Dymas Pena	Employee ID Numbers were listed for Contra Costa County staff on the Staff Detail page.	Employee ID Numbers are no longer listed on the Staff Detail page for Contra Costa County.			No County Action Needed
24.09	22-Sep-24	SCR	CA-273720	Online	N/A	Dymas Pena	San Diego County staff had the option to click the Use Office Address checkbox when updating the Address Detail page.	San Diego County staff no longer has the Use Office Address checkbox when updating the Address Detail page.		A list of affected cases is uploaded to the CalSAWS Web Portal in the Resources folder for this SCR.	Review List

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24.09	22-Sep-24	SCR	CA-275583	Online	N/A	Dymas Pena	San Mateo County could select Auditor, Child Support Staff, Records Center Assistant and Records Center Supervisor as a Classification drop list option, on the Staff Detail page. The options of Overpayments and Collections Analyst I, Overpayments and Collections Analyst II, Overpayments and Collections Analyst III, Overpayments and Collections Supervisor and Lead Revenue Collector were not available for selection from the Classification drop list options. Mariposa County could select Eligibility Worker I, Eligibility Worker II, Eligibility Worker III, Staff Services Analyst I, Update Senior Administrators Analyst, Staff Support Assistant I, Staff Support Assistant II, and Staff Support Assistant III as a Classification drop list option, on the Staff Detail page. The options of Program Administrator, Administrative Analyst, Division Director, Staff Services Analyst I, Services Support Assistant I, Services Support Assistant II or Services Support Assistant III were not available for selection from the Classification drop list options.	San Mateo County is no longer able to select Auditor, Child Support Staff, Records Center Assistant and Records Center Supervisor as a Classification drop list option on the Staff Detail page. The options of Overpayments and Collections Analyst I, Overpayments and Collections Analyst II, Overpayments and Collections Analyst III, Overpayments and Collections Supervisor and Lead Revenue Collector are available for selection from the Classification drop list options. Mariposa County is no longer able to select Eligibility Worker I, Eligibility Worker II, Eligibility Worker III, Staff Services Analyst I, Update Senior Administrators Analyst, Staff Support Assistant I, Staff Support Assistant II, and Staff Support Assistant III as a Classification drop list option, on the Staff Detail page. The options of Program Administrator, Administrative Analyst, Division Director, Staff Services Analyst I, Services Support Assistant I, Services Support Assistant II or Services Support Assistant III are available for selection from the Classification drop list options.		No County Action Needed	
24.09	22-Sep-24	SCR	CA-271089	Online	N/A	Sowmya Copplesley	The Lobby Check-In application used by Los Angeles did not have the ability to generate and print receipts.	The Lobby Check-In application used by Los Angeles can generate and print a receipt using the Zebra printer via Bluetooth.			No County Action Needed
24.09	22-Sep-24	SCR	CA-270955	Online	N/A	Ignacio Lazaro	The Special Investigation Referral page allowed the worker to select a case from a different county when submitting a referral.	The Special Investigation Referral page displays a validation message preventing a worker from selecting a case from a different county when submitting a referral.			Review List
24.09	22-Sep-24	SCR	CA-254559	Online	GROW	Adelaide Mendoza	There are several new activities for the General Relief Opportunities for Work (GROW) Program that are not in CalSAWS and several existing activities that are not being tracked to determine if the Able-Bodied Adult Without Dependents (ABAWD) has met the Work Requirements.	The new activities provided by LA for the General Relief Opportunities for Work (GROW) Program have been added to CalSAWS and both new and existing GROW activities are being tracked to determine if the Able-Bodied Adult Without Dependents (ABAWD) has met the Work Requirements.			No County Action Needed
24.09	22-Sep-24	SCR	CA-240334	Online	REP, Welfare-to-Work/Gain	Gingko Luna	User determines WTW exempt status reason as "Pregnant and doctor states unable to work". "Difficult Pregnancy" is available as a Good Cause status reason.	User determines WTW exempt status reason as "Pregnant". "Pregnant" is available as a Good Cause status reason.		Per ACL 22-55 any pregnant recipient shall be granted a 30-day pregnancy exemption with a written statement or verbal attestation and the exemption may be extended if medical verification is provided after within those 30 days.	No County Action Needed
24.09	22-Sep-24	SCR	CA-273214	Online	Child Care	Gingko Luna	User must search for case information by entering 2 or more criteria. Search results are limited to persons who were active or ineligible for CalWORKs in the past 36 months.	User can search by case number and County. Search results display any person who is active or ineligible for CalWORKs. The following data points for an individual display in the Summary: case discontinuance date, CalWORKs individual status, reason for discontinuance, CalWORKs person role and CalWORKs person role reason.			No County Action Needed
24.09	22-Sep-24	SCR	CA-254173	Online	CalFresh, CalWORKs	Caroline Bui	When rescinding a person, the worker could select a Rescind Reason of Restoration of Aid Waiver. When this occurred, additional data was gathered to help EDBC in rescinding the person for this specific reason. If this rescind reason was used for a person while the program was still active in the same month as the month being rescinded, EDBC could not be run due to gathered information that is not attributed to the program.	The Rescind Detail page only displays the Rescind Reason of Restoration of Aid Waiver when the program has a status of Discontinued for the month being rescinded.	PR8004533		No County Action Needed
24.09	22-Sep-24	SCR	CA-236830	Online	CalFresh, CalWORKs, Medi-Cal/MSP/CMSF	John Praft	Workers in the receiving County are unable to request or send an ICT, if an older ICT was in Incomplete Status. The Request ICT and Send ICT buttons only showed for Cancelled, Complete and Manually Complete Status. The CalSAWS logic on the Request ICT and Send ICT buttons did not allow the buttons to display if the Incomplete ICT button was used to cancel an ICT.	The Request ICT and Send ICT buttons display when the Incomplete ICT button is used to cancel an ICT; a new ICT may be sent or Requested if a previous ICT for the Case or Person is canceled as Incomplete.			No County Action Needed
24.09	22-Sep-24	SCR	CA-264884	Reports	CalWORKs	Claudia Pinto	The LIS/SN/FF Type column indicates if a household is LIS, SN or FF but not family structure such as Two-Parent Families or All Other Families	The LIS/SN/FF Type column is populated with values that also include family structure of Two Parent Families or All Other Families to assist with reconciling sections, 13, 14, 15. Instead of only SN, the new value with family structure displays SN All Other Families or SN Two Parent Families as applicable.			No County Action Needed
24.09	22-Sep-24	SCR	CA-264181	Task Management	N/A	Sarah Rich	CalSAWS Task Banks cannot be deactivated or removed once created.	CalSAWS Task Banks now allow deactivation. A new "Status" field has been added to the Bank Detail allowing counties to mark a Task Bank as "Active" or "Inactive".			No County Action Needed
24.09	22-Sep-24	SCR	CA-273401	Task Management	N/A	Sarah Rich	Task processing for MEDS Alert 9003 did not create Tasks for non-Los Angeles counties because the "Primary Applicant: Deceased" Automated Action did not exist for the additional 57 counties.	The Task creation processing for MEDS Alert 9003 is available for all 58 counties and the long description is updated to the standard MEDS alert description.			No County Action Needed
24.09	22-Sep-24	SCR	CA-279730	Training	N/A	Darcy Alexander	"Electronic Signature" online help page does not detail the conditions under which document addition and removal actions are possible.	"Electronic Signature" online help page has been updated to detail the conditions under which document addition and removal actions can be carried out.			No County Action Needed
24.09	22-Sep-24	SCR	CA-260893	Training	General Relief	Adelaide Mendoza	A Job Aid for GAGR Automated Solution specific Data Collection pages does not exist.	A Job Aid for GAGR Automated Solution specific Data Collection pages is available in Online Help.			No County Action Needed
24.09	22-Sep-24	SCR	CA-280102	Training	N/A	ThuyTien Nguyen	CA-257779 adds an Images button to the MAGI Referral Detail page. The Online Help page needs to be updated to include the new Images button.	The MAGI Referral Detail Online Help page has been updated to include the Images button.			No County Action Needed

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24.09	22-Sep-24	SCR	CA-279194	training	N/A	Sowmya Coppilletty	SCR CA-213615 removed the WBR (Wireless Barcode Reader) section of the Device Assignment Detail page. JA "Lobby Management-Manage Devices" details the display of the WBR (Wireless Barcode Reader) section.	The WBR (Wireless Barcode Reader) section has been removed from JA "Lobby Management-Manage Devices".			No County Action Needed
24.09	22-Sep-24	SCR	CA-276356	training	N/A	Sarah Rich	SCR CA-257327 in release 24.05 sunset the Worklist pages and updated the Task Management pages. There are multiple job aids that mention these pages in step-action tables. These JAs need to be updated.	The job aids impacted by the sunset of the Worklist pages and updates to the Task Management pages have been updated to remove the references to the Worklist pages and updated to include the Task Management pages in step-action tables.			No County Action Needed
24.09	22-Sep-24	SCR	CA-278820	training	N/A	Adelaide Mendaza	SCR CA-275365 updated the Policy, Review, and Training (PRT) environment to include the GA/GR Admin Rules functionality. The JA PRT - Overview does not reflect the updated PRT functionality.	The JA PRT - Overview has been updated to reflect that the PRT environment can be utilized by applicable counties to configure and review GA/GR admin eligibility rules prior to making the change in the production system.			No County Action Needed
24.09	22-Sep-24	SCR	CA-279788	training	N/A	Rhannon Chin	SCRs CA-274726 and CA-279728 updated Imaging functionality to include a new Task Override capture profile. The JA - Imaging Multi-Case Scanning and JA-Imaging Single Case Capture and Virtual Printing need to be updated to reflect the new functionality.	The JAs Imaging Multi-Case Scanning and Imaging Single Case Capture and Virtual Printing have been updated to include the new Task Override capture profile.			No County Action Needed
24.09	22-Sep-24	SCR	CA-279246	training	N/A	Sowmya Coppilletty	The Device Assignment Detail Online Help page was missing the word "Admin" in step 2 of the "Go to the Device Assignment Detail" section and had the "Send E-mail or Message Notification to a Worker" section that is no longer applicable.	The Device Assignment Detail Online Help page is updated to state "Office Admin" in step 2 of the "Go to the Device Assignment Detail" section. "Send E-mail or Message Notification to a Worker" section is removed.			No County Action Needed
24.09	22-Sep-24	SCR	CA-280797	training	N/A	Janel Milti	The Forms Overview in Online Help needs to be updated to include the Correspondence updates for the 24.09 baseline release.	The Forms Overview in Online Help has been updated to include the Correspondence updates for the 24.09 baseline release.			No County Action Needed
24.09	22-Sep-24	SCR	CA-267150	training	N/A	Jennifer Hahner	The JA - IHSS Referrals has an error in the Application Date and Beginning Date of Aid section and needs to be corrected.	The JA - IHSS Referrals Application Date and Beginning Date of Aid section is now correct.			No County Action Needed
24.09	22-Sep-24	SCR	CA-276107	training	N/A	Dymas Pena	The JA Self-Service Portal (SSP) - Case Link Requests did not include information regarding the changes made by the implementation of email and text identify verification for a customer to automatically link their self-service Portal account to their person record in CoSAWS.	The JA Self-Service Portal (SSP) - Case Link Requests is updated to include information regarding the new email and text identify verification process for a customer to automatically link their Self-Service Portal account to their person record in CoSAWS.			No County Action Needed
24.09	22-Sep-24	SCR	CA-260878	training	General Relief	Jennifer Hahner	The Job Aid General Relief Health Assessment only has steps for LA County and is missing steps for the GA/GR Automated Solution program.	The Job Aid General Relief Health Assessment has been updated to include steps for the GA/GR Automated Solution program.			No County Action Needed
24.09	22-Sep-24	SCR	CA-274720	training	N/A	Rhannon Chin	The Job Aid Imaging Workflow Queues and Exceptions does not contain information implemented by: 1. CA-258909 regarding time sensitive documents in the Barcode Verification queue 2. CA-275753 regarding the changes with the Reindex queue 3. CA-275752 regarding updates to custom and document properties	The Job Aid Imaging Workflow Queues and Exceptions is updated to contain information regarding new functionality implemented by: 1. CA-258909 regarding time sensitive documents in the Barcode Verification queue 2. CA-275753 regarding the changes with the Reindex queue 3. CA-275752 regarding updates to custom and document properties			No County Action Needed
24.09	22-Sep-24	SCR	CA-279083	training	N/A	Lucia Tares-Perez	The MEDS Alert Detail page has been updated by CA-274630 to add a new page section called Completed Information. The Online Help page needs to be updated to reflect the change.	The MEDS Alert Detail Online Help page details the Completed Information section functionality.			No County Action Needed
24.09	22-Sep-24	SCR	CA-274734	training	N/A	Dennis Kong	The Reports Overview did not include information that changed with the 24.09 release.	The Reports Overview is updated to include changes in the 24.09 release.			No County Action Needed
24.09	22-Sep-24	SCR	CA-279021	training	N/A	Sarah Rich	The Task Search Online Help page did not have information on how to re-open a task.	The Task Search Online Help page is updated to include information on how to re-open a task under "Re-Open a Task" section.			No County Action Needed
24.09	22-Sep-24	SCR	CA-257537	training	N/A	Dymas Pena	There is no job aid describing how to utilize the Special Circumstances data collection pages and how to recognize a case that has been identified as having Special Circumstances.	The new JA Special Circumstances - Adding Indicators to a Case is available.			No County Action Needed
24.09	22-Sep-24	Defect	CA-278265	Analytics			Call Log Analysis Dashboard does not display data for counties with regional call centers.	Call Log Analysis Dashboard displays data for counties with regional call centers.	P880049236		No County Action Needed
24.09	22-Sep-24	Defect	CA-281115	CallNEERS			Overrides and Manual EDRCs for Medi-Cal programs could not be created to close down an Active program due to a faulty validation.	Overrides and Manual EDRCs can be used to close down a Medi-Cal program.	P880049763		No County Action Needed

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24.09	22-Sep-24	Defect	CA-260915	Online			A validation message stating "Request Type - EVS and SAVE cannot be requested without an SSN or a number" appears on the EVS Request List page when a user selects the "EVS and SAVE" Request Type for a customer who does not have an SSN or a number in the Individual Demographics Detail page.	A validation message stating "Request Type - EVS and SAVE and AVF cannot be requested without an SSN or a number" appears on the EVS Request List page when a user selects the "EVS and SAVE and AVF" Request Type for a customer who does not have an SSN or a number in the Individual Demographics Detail page.	FR80049720		No County Action Needed
24.09	22-Sep-24	Defect	CA-277532	Online			All documents were not displaying on the electronic signature page when a user added two documents one after another.	All documents display on the electronic signature page when a user adds documents one after another.			No County Action Needed
24.09	22-Sep-24	Defect	CA-280303	Online			If a person's date of birth is before 1950, their age appears as a negative number on the Call Log List page.	If a person's date of birth is before 1950, their age appears as a positive number on the Call Log List page.			No County Action Needed
24.09	22-Sep-24	Defect	CA-279475	Online	Other	Erick Areola	The Lobby Kiosk App window fails to display in full screen after the Kiosk PC restarts.	The Lobby Kiosk App window displays in full screen after the Kiosk PC restarts.	FR80048486		No County Action Needed
24.09	22-Sep-24	Defect	CA-276900	Online		Sowmya Coppisetty	The Lobby Tablet application did not verify if the assigned number already existed before adding the number to the Reception Log.	The Lobby Tablet application verifies the assigned number does not already exist before adding the number to the Reception Log.	FR80048946		No County Action Needed
24.09	22-Sep-24	Defect	CA-279377	Online		Erick Areola	The Lobby Tablet application redirected users to the Login screen instead of the Welcome screen when selecting the "Exit" button.	The Lobby Tablet application directs users to the Welcome screen when selecting the "Exit" button.			No County Action Needed
24.09	22-Sep-24	Defect	CA-281804	Online			The Minor section address overlaps with the Guardian section on the Juvenile Detail page, shifting the Guardian label to the right, particularly when the address has multiple lines.	The Minor section address no longer overlaps with the Guardian section on the Juvenile Detail page, even with multiple address lines.			No County Action Needed
24.09	22-Sep-24	Defect	CA-280172	Online			The previous problem is on Worker Schedule page when frontend and backend schedule of appointments are not in sync; users were Auto-assigning the RE's to schedule outside the green Available Appointment Slots.	After updating to fetch the correct begin date post-deletion the appointments are now in sync and never skips the slots. Worker Schedule is deleting properly when we update the time slot for the category available.	FR80049562		No County Action Needed
24.09	22-Sep-24	Defect	CA-278093	Online			Users would receive a UBD when trying to update Reception Log visits where no number was assigned.	Users can successfully edit the Reception Log Detail for visits that do not have an assigned number.	FR80049179		No County Action Needed
24.09	22-Sep-24	Defect	CA-281488	Reports			Collections Receipt Daily Report, Grand Totals, Claiming Pgm-Aid Code Summary and Details worksheet tab dollar values do not match for Credit Card/Debit Card, External Refund and Money Order transaction types.	Collections Receipt Daily Report, Grand Totals, Claiming Pgm-Aid Code Summary and Details worksheet tab dollar values match for Credit Card/Debit Card, External Refund and Money Order transaction types.	FR80049829		Review List
24.09	22-Sep-24	Defect	CA-281731	Reports			Created time data was not showing up.	Created Time is now available and displaying data.	FR80049864		No County Action Needed
24.09	22-Sep-24	Defect	CA-261389	Reports			Enrollees with invalid Program Code and Aid Code combinations appear on the Report Search page for the Integrated Payroll Benefit Issuance Detail Claiming Report.	Enrollees with valid Program Code and Aid Code combinations appear on the Report Search page for the Integrated Payroll Benefit Issuance Detail Claiming Report.			No County Action Needed
24.09	22-Sep-24	Defect	CA-281416	Reports			TEMP 2035 EBT THEFT - Skimming report & TEMP 2313 EBT THEFT - Scam report 1. Recoveries of Aid sheet has duplicated transaction for the same Program / Case / Transaction Number / Account Number. 2. Summary (Line 3) does not match with Recoveries of Aid sheet.	TEMP 2035 EBT THEFT - Skimming report & TEMP 2313 EBT THEFT - Scam report 1. Recoveries of Aid sheet has no duplicated transaction for the same Program / Case / Transaction Number / Account Number. 2. Summary (Line 3) matches with Recoveries of Aid sheet.	FR80049813		No County Action Needed
24.09	22-Sep-24	Defect	CA-281030	Reports			The AAP caseload dashboard is missing cases and does not match the case counts on the Eligibility Workload Inventory report.	The AAP caseload dashboard display matches the case counts on the Eligibility Workload Inventory report.	FR80049732		No County Action Needed
24.09	22-Sep-24	Defect	CA-279798	Reports	CAFI		The CA-1037 (CAFI Monthly Caseload Movement Statistical Report) has three issues: (1) Line 7a is not populating correctly and does not align with Line 4a. (2) The carry forward numbers in the comment section are showing as 0. (3) Lines 4b and 7b do not match in some cases.	Three issues with the CA-1037 (CAFI Monthly Caseload Movement Statistical Report) have been resolved. (1) Line 7a now populates correctly and aligns with Line 4a. (2) The carry forward numbers in the comment section are no longer displaying as 0. (3) Lines 4b and 7b now match consistently across all cases.	FR80049479		No County Action Needed
24.09	22-Sep-24	Defect	CA-280976	Reports			The Medi-Cal Renewal E-HI Summary dashboard is showing fluctuations of records for the Cases Due count that is supposed to remain static after the last day of the report month for the respective RE Due Month.	The Medi-Cal Renewal E-HI Summary dashboard does not drag the cases for the prior months if the completion code is updated to No longer Valid.	FR80049737		No County Action Needed

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.09	22-Sep-24	Defect	CA-260966	Reports			The description for the ROB Contract Fiscal Claiming Report in the Report Search page currently reads 'Provides information to assist fiscal staff in comparing customer usage of activities and services in C-TV against billing for these contracts in the county financial accounting systems'.	The description for the ROB Contract Fiscal Claiming Report in the Report Search page now reads 'Provides information to assist fiscal staff in comparing customer usage of activities and services against billing for these contracts in the county financial accounting systems'.			No County Action Needed
24.09	22-Sep-24	Defect	CA-280585	Task Management			English is not considered the default language for a Task if one was not available when "Get Next" button is clicked on "My Task" page.	English is considered the default language for a Task if one was not available when "Get Next" button is clicked on "My Task" page.	PR80049651		No County Action Needed
24.09	22-Sep-24	Defect	CA-279189	Task Management			Task Type was not mapped to the appropriate Task Type for the county that received the e-ICT cancellation request.	Task Type mapped to the appropriate Task Type for the county that received the e-ICT cancellation request.	PR80049370		No County Action Needed