CalSAWS

California Statewide Automated Welfare System

Design Document

CA-277267

Update Citizen/Alien Indicator codes sent to MEDS

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Howard Suksanti
	Reviewed By	Edgars Reinholds

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
5/15/2024	0.1	Initial Revision	Howard Suksanti
8/20/2024	0.2	Updated section 2.1.2 and 2.2.2	Howard Suksanti

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1 OVERVIEW

This SCR will update CalSAWS MEDS Interface logic on Data Element (DE) 2009 - CITIZEN_ALIEN_INDICATOR.

1.1 Current Design

CalSAWS sends Citizen/Alien Indicator code 'K' for DE 2009 to MEDS when the individual's Citizenship Type is in the following:

- LAWFUL PERMANENT RESIDENT
- LPR DIVERSITY
- LPR REFUGEE
- LPR CONDITIONAL

CalSAWS does not send DE 2009 value of 3 for DACA population.

CalSAWS does not send DE 2009 value of S for PRUCOL population.

CalSAWS send DE 2009 valued of S for individuals with the 'I-179 or I-197 - US Citizen Identification Card' document type.

There is no mapping of MEDS Citizenship Alien Indicator on the following document type and section code (Code Detail CT 360).

INS Document	INS Section
• T Visa or I-914	T Visa Denied - Filed USCIS appeal
• U Visa	Denied - Filed USCIS appeal

1.2 Requests

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee
2. DACA population
3. Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.
4. PRUCOL population with certain PRUCOL Reasons.
5. Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.

1.3 Overview of Recommendations

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee.

2. DACA population.
3. ==Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.==
4. ==PRUCOL population with certain PRUCOL Reasons==
5. ==Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.==

1.4 Assumptions

1. SCR CA-272279 updated the MEDS RC20 transaction to have the same logic as the MEDS daily transaction.
2. ==The citizenship/alien code indicators that will be changed by this SCR will be updated in MEDS after any of the transactions containing the DE 2009 element is sent for the case. If none of the transactions containing the element are sent, then the citizenship/alien code indicator should be updated in the next MEDS recon.==

2   RECOMMENDATIONS

2.1 Create a CTCR to update mapping value of DE 2009.

2.1.1 Overview

Update Code Category 360 – MEDS Refugee Alien Code value on some of the LPR Refugee and Naturalized US Citizen type.

2.1.2 Description of Change

1. Update CT 360 on the following:

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SQ9	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI6	LPR-Refugee	K -> R

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI7	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI9	LPR-Refugee	K -> R
I-94	SI 1	LPR-Refugee	S -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE4	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE5	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	REF	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RRA	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	ID6 LPR	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA6	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA7	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA8	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE9	LPR-Refugee	K -> R

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
T Visa or I-914	T Visa Denied - Filed USCIS appeal	Non-Citizen - Trafficking Victim	Blank -> U
U Visa	Denied - Filed USCIS appeal	Non-Citizen - DV/Serious Crimes	Blank -> U
I-179 or I-197 - US Citizen Identification Card		Naturalized US Citizen	S - > Blank

2. Create a CTCR to add a MEDS Code refer table column in CT 304. Please find the mapping in the support document.

2.2 MEDS outbound DE 2009

2.2.1 Overview

Update CalSAWS MEDS Interface DE 2009 logic on the LPR Refugee and DACA population.

2.2.2 Description of Change

A. Update DE 2009 logic to the following hierarchy.

1. If there is information on the CalSAWS Citizenship page:
   1.1 If the document type is PRUCOL and PRUCOL Reason code is Defer Action, send a '3'.
   1.2 If the document type is PRUCOL and if any other PRUCOL Reason is selected other than 'INS Acknowledgement – No Deportation' or 'Blank', send a 'S'.
   1.3 If CT 360 has a Refugee of 'Y' then send a mapping value in CT 1025 to find the MEDS code on the Refugee type field.
   1.4 If CT 360 has a Parolee of 'Y' then send a mapping value in CT 1027 to find the MEDS code on the Parolee type field.
   1.5 If CT 360 has a Asylee of 'Y' then send a mapping value in CT 1029 to find the MEDS code on the Asylee type field.

1.6 If the Citizenship type is NATURALIZED US CITIZEN or US CITIZEN BORN ABROAD, send 'A' (status is verified) or 'B' (status is not verified).

1.7 Send the code value from Code Detail CT 360 – Refer Table 11. The INS Document type and the Section Code must be the exact match on the CT 360.

1.8 Send the MEDS code based on the Citizenship Type Code in CT 304. Please find more detail of the mapping in the support document.

1.9 If the batch could not find the exact mapping value, it will go to the next step # 2.

2. If there is no data in the Citizenship page, use the data is in Vital Statistic page.

2.1 If the individual has both Citizenship document type (CT 2400 – REFER TABLE 2 = Y) and Identity document type (CT 2400 – REFER TABLE 3 = Y), send a value of 'A' (both documents are verified) or 'B' (one or both document is/are not in Verified status).

2.2 If the document type is UNABLE TO OBTAIN DOCUMENT, send a value of 'B'.

2.3 If the individual has Citizenship document type and Identity document type of 2Z then send value of A.

2.4 If the batch could not find the mapping value, it will go to the next step # 3.

3. If there is no data in the Citizenship nor Vital Statistic pages, but the Individual Demographic page has information.

3.1 If the birth country is in the following, send 'A' (status is verified) or 'B' (status is not verified).

3.1.1 United States

3.1.2 Virgin Island (US)

3.1.3 GUAM

3.1.4 American Samoa

3.1.5 Puerto Rico

3.2 Birth country is in other than above, send 'U'.

DE 2009 is in the following MEDS transactions:

1. MEDS AP18
2. MEDS AP19
3. MEDS AP34
4. MEDS EW05
5. MEDS EW12
6. MEDS EW20
7. MEDS RC20

2.2.3 Execution Frequency

N/A.

2.2.4 Key Scheduling Dependencies

N/A.

2.2.5 Counties Impacted

All CalSAWS Counties.

2.2.6 Category

Core-Off Prime.

2.2.7 Data Volume/Performance

N/A.

2.2.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	MEDS DE 2009	Mapping of Citizenship type and DE 2009 value	List of Citizenship type CT 304.xlsx

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1307	The LRS shall provide for the support of system interfaces and integration necessary for the coordination of services with other federal, State, and COUNTY agencies and other external agencies, for the purposes of reducing paperwork, verification of LRS Data, and preventing the duplication of LRS Data entry.	The SCR will update the logic of MEDS Interface

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-241932

Add DDS waiver verbiage to Medi-Cal NOAs

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sujit Neupane
	Reviewed By	[individual(s) from Build and Test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/12/2023	1.0	Initial Draft	Sujit Neupane
02/12/2024	1.1	Add NOAs MC 341 and MC 342	Sujit Neupane
08/28/2024	1.2	Remove property references	Sujit Neupane

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1 OVERVIEW

CalSAWS does not have any Department of Developmental Services (DDS) waiver verbiage on any of the existing NOAs. This effort is adding MC 341 and MC 342 with the DDS waiver verbiage.

1.1 Current Design

CalSAWS does not generate any verbiage around DDS waiver on any existing NOAs generated from EDBC.

1.2 Requests

Add DDS waiver verbiage to Medi-Cal NOAs for approval, denial, and discontinuance NOAs.

1.3 Overview of Recommendations

1. Add a new DDS NOA action fragment.
2. Add no SOC approval reason fragment.
3. Add SOC approval reason fragment.
4. Add DDS approval message fragment.
5. Add DDS discontinuance action fragment.
6. Add DDS denial action fragment.
7. Add no longer eligible denial reason fragment.
8. Add no longer eligible discontinuance reason fragment.
9. Add living in care facility denial reason fragment.
10. Add living in care facility discontinuance reason fragment.
11. Add denial and discontinuance NOA message fragment.
12. Suppress existing Medi-Cal NOA reasons when DDS is applicable.

1.4 Assumptions

1. As per CA-253428 and CA-271972 DDS HCBS Waiver (CT319_DW_DDS_WAIVER) MC request type will no longer be a selectable option under Requested Medi-Cal Type dropdown menu if the view date is 12/2023 or later.
2. Additional threshold languages will be added with SCR: CA-271215.
3. Gen 1365 will go out as it currently does for individuals that receive this notice.

2 RECOMMENDATIONS

2.1 Add a new DDS NOA action fragment

2.1.1 Overview

Add a new NOA action fragment with DDS waiver verbiage.

State Form/NOA: MC 341 (05/07), MC 342 (05/07)

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Approval/Denial/Discontinuance

Fragment Level: Program

Repeatable: No

Languages: English, Spanish

2.1.2 Form/NOA Verbiage

Create Fragment XDP

Create a new action fragment XDP.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static	The Department of Developmental Services Waiver program is limited to developmentally disabled persons who live at home and meet the admission criteria for an intermediate care facility for the developmentally disabled.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.1.3 Form/NOA Variable Population

There is no variable population for this action fragment.

2.1.4 Form/NOA Generation Conditions

When one of the reason fragments added with recommendations 2.2, 2.3. 2.7, 2.8, 2.9, and 2.10 generates, then we generate this action fragment as a first fragment in the NOA.

Ordering on NOA: This action fragment generates as a first fragment on the NOAs.

2.2 Add no SOC approval reason fragment

2.2.1 Overview

Add this new DDS NOA reason fragment in MC 341 (05/07) when eligible for the program at no share of cost.

State Form/NOA: MC 341 (05/07)

NOA Template: Q_NOA_TEMPLATE (ID: 3158)

> ***Note**: We are using MSP specific template as it is available in letter format.

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes
  - o **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.2.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static	You are eligible for this program at no cost.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.2.3 Form/NOA Variable Population

1. **Add Fragment Variable Population**
   There is no variable population for this reason fragment.

2. **Add Fragment Regulations**
   California Code of Regulations, Title 22, Section 51346.

3. **Add NOA Title and Footer Reference for new Reason**

NOA Reference on Document List Page: DDS Waiver No SOC

NOA Title: New NOA title:
> MEDI-CAL
> NOTICE OF ACTION
> Department of Developmental Services Waiver
> Approval for Benefits

NOA Title Requires Translations: Yes, it will use the State provided translation for Spanish language.

NOA Footer: MC 341 (05/07)

NOA Footer Requires Translations: No

2.2.4 Form/NOA Generation Conditions

Generate this new Medi-Cal reason fragment for DDS Waiver No SOC when there is at least one program person with all of the following true:
- program person has an active status and role of member
- there is not a prior EDBC for Medi-Cal program or in the prior EDBC the program person does not have the '6V' aid code
- in the currently run EDBC the program person does have a '6V' aid code

*Note: Prior EDBC is determined by the following:
there is a previously saved EDBC for the same Benefit Month as the current EDBC ran and the EDBC is the most recent run and saved EDBC

OR

there is not a previously saved EDBC for the same Benefit Month and then of the EDBCs that have been run and saved for the month prior to the Benefit Month the most recent run and saved EDBC

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragment added in recommendation 2.1 should generate with this reason fragment.

Message Fragment: Message fragment added in recommendation 2.4 should generate with this reason fragment.

Ordering on NOA: This fragment should generate after the action fragment added in recommendation 2.1.

2.3 Add SOC approval reason fragment

2.3.1 Overview

Add this new DDS NOA reason fragment in MC 341 (05/07) when eligible for the program with share of cost.

State Form/NOA: MC 341 (05/07)

NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes
   - **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.3.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #2

Description	Text	Formatting*
Static	You are eligible for this program with a monthly share-of-cost of <SOCAmount>	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.3.3 Form/NOA Variable Population

1. **Add Fragment Variable Population**

Variable Name	Population	Formatting*
<SOCAmount>	Populate with monthly share of cost amount	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2. **Add Fragment Regulations**
California Code of Regulations, Title 22, Section 51346.

3. **Add NOA Title and Footer Reference for new Reason**

NOA Reference on Document List Page: DDS Waiver SOC

NOA Title: NOA title added in section 2.2.3 bullet point number 3

NOA Footer: MC 341 (05/07)

NOA Footer Requires Translations: No

2.3.4 Form/NOA Generation Conditions

Generate this new Medi-Cal reason fragment for DDS Waiver with SOC when there is at least one program person with all of the following true:
- program person has an active status and role of member
- there is not a prior EDBC for Medi-Cal program or in the prior EDBC the program person does not have the '6W' aid code
- in the currently run EDBC the program person does have a '6W' aid code

*Note: Prior EDBC is defined in note of section 2.2.4

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragment added in recommendation 2.1 should generate with this reason fragment.

Message Fragment: Message fragment added in recommendation 2.4 should generate with this reason fragment.

Ordering on NOA: This fragment should generate after the action fragment added in recommendation 2.1.

2.4 Add DDS approval message fragment

2.4.1 Overview

Add DDS waiver approval message verbiage on a CalSAWS Medi-Cal NOA.

State Form/NOA: MC 341 (05/07)

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Approval
Fragment Level: Program
Repeatable: No
Languages: English, Spanish

2.4.2 Form/NOA Verbiage

Create new Medi-Cal message fragment XDP

Add a new DDS message fragment for a Medi-Cal Approval NOA.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static	Please notify your worker if there are any changes in your medical condition, living situation or income. Always present your Benefits Identification Card (BIC) to your medical provider whenever you need care. This card is good as long as you are eligible for Medi-Cal. DO NOT THROW AWAY YOUR BIC.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.4.3 Form/NOA Variable Population

N/A. This new message fragment does not require any variable population.

2.4.4 Form/NOA Generation Conditions

This message should generate in MC 341 when the reason fragment added in recommendation 2.2 or 2.3 generates.

Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Ordering on NOA: This message fragment should generate after the reason fragment.

2.5 Add DDS discontinuance action fragment

2.5.1 Overview

Add a new DDS NOA action fragment for discontinuance.

State Form/NOA: MC 342 (05/07)
Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal
Action Type(s): Discontinuance
Fragment Level: Program
Repeatable: No
Languages: English, Spanish

2.5.2 Form/NOA Verbiage

Create Fragment XDP

Create a new action fragment XDP.

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting*
Static	Your benefits under this program will be discontinued effective the last day of <BenefitDiscontinuedDate>. Here is/are the reason(s) why:	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.5.3 Form/NOA Variable Population

Variable Name	Population	Formatting*
<BenefitDiscontinuedDate>	Populate with benefit discontinued date	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.5.4 Form/NOA Generation Conditions

Generate this action fragment:

When at least one program person has a status of Discontinued in the newly run MC EDBC and the following is true:

There is at least one existing Medi-Cal EDBC for the current benefit month and in the most recent saved Medi-Cal EDBC of the existing Medi-Cal EDBCs for that month the person had an active status with a role of member and was receiving a DDS waiver aid code "6V" or "6W".

Or

There is not a previously existing Medi-Cal EDBC for the current Benefit month and there is at least one Medi-Cal EDBC for the previous month and in the most recent saved Medi-Cal EDBC for the previous month the person had an active status with a role of member and was receiving a DDS waiver aid code "6V" or "6W".

Ordering on NOA: This action fragment generates as a second fragment on the discontinuance NOAs right after the action fragment added in recommendation 2.1.

2.6 Add DDS denial action fragment

2.6.1 Overview

Add a new DDS NOA action fragment for denial.

State Form/NOA: MC 342 (05/07)
Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal
Action Type(s): Denial
Fragment Level: Program
Repeatable: No
Languages: English, Spanish

2.6.2 Form/NOA Verbiage

Create Fragment XDP

Create a new action fragment XDP.

NOA Mockups/Examples: See Supporting Documents #3

Description	Text	Formatting*
Static	Your application date of <ApplicationDate> is denied. Here is/are the reason(s) why:	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.6.3 Form/NOA Variable Population

Variable Name	Population	Formatting*
<ApplicationDate>	Populate with application date	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.6.4 Form/NOA Generation Conditions

Generate this action fragment:

When at least one program person has a status of Denied in the newly run MC EDBC and the following is true:

There is at least one previously existing Medi-Cal EDBC for the same benefit month and in that EDBC the aid code is DDS waiver aid code "6V" or "6W".

Note: If a Medi-Cal application is denied and there does not exist a prior EDBC with the "6V" or "6W" aid code, then there is not a way to determine that DDS waiver was specifically requested and a NOA will not generate as all of Medi-Cal was denied.

Ordering on NOA: This action fragment generates as a second fragment on the denial NOAs right after the action fragment added in recommendation 2.1.

2.7 Add no longer eligible denial reason fragment

2.7.1 Overview

Add a new no longer eligible denial reason fragment in MC 342 (05/07).

State Form/NOA: MC 342 (05/07)
NOA Template: Q_NOA_TEMPLATE (ID: 3158)
Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Denial

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes
  - o **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.7.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #3

Description	Text	Formatting*
Static	The regional center has informed us that you are no longer eligible for waiver services.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.7.3 Form/NOA Variable Population

There is no variable population for this fragment.

1. **Add Fragment Regulations**
   California Code of Regulations, Title 22, Section 51346.

2. **Add NOA Title and Footer Reference for new Reason**

   NOA Reference on Document List Page: DDS Waiver Denial

   NOA Title: *New NOA title:*
   MEDI-CAL
   NOTICE OF ACTION
   Department of Developmental Services
   Waiver
   Denial or Discontinuance of Benefits

   NOA Footer: MC 342 (05/07)

   NOA Footer Requires Translations: No

2.7.4 Form/NOA Generation Conditions

Generate this new reason fragment for Medi-Cal when the action fragment added in recommendation 2.6 is generated (or generation conditions satisfies) and the following is true:

- Regional center identified the program person is no longer eligible for waiver services.

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragments added in recommendations 2.1 and 2.6 should generate with this reason fragment:

Message Fragment: Message fragment added in recommendation 2.11 should generate with this reason fragment.

Ordering on NOA: This reason fragment should generate after the action fragment added in recommendation 2.6.

2.8 Add no longer eligible discontinuance reason fragment

2.8.1 Overview

Add a new no longer eligible discontinuance reason fragment in MC 342 (05/07).

State Form/NOA: MC 342 (05/07)

NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Discontinuance

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes
  o **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.8.2 Form/NOA Verbiage

Create Fragment XDP

XDP is added as a part of recommendation 2.7.

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting*
Static	The regional center has informed us that you are no longer eligible for waiver services.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.8.3 Form/NOA Variable Population

There is no variable population for this fragment.

1. **Add Fragment Regulations**
California Code of Regulations, Title 22, Section 51346.

2. **Add NOA Title and Footer Reference for new Reason**

NOA Reference on Document List Page: DDS Waiver Discontinuance

NOA Title: NOA title added in section 2.7.3 bullet point number 2

NOA Footer: MC 342 (05/07)

NOA Footer Requires Translations: No

2.8.4 Form/NOA Generation Conditions

Generate this new reason fragment for Medi-Cal Discontinuance when the action fragment added in recommendation 2.5 is generated (or generation conditions satisfies) and the following is true:

- Regional center identified the program person is no longer eligible for waiver services.

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragments added in recommendation 2.1 and 2.5 should generate with this reason fragment:

Message Fragment: Message fragment added in recommendation 2.11 should generate with this reason fragment.

Ordering on NOA: This reason fragment should generate after the action fragment added in recommendation 2.5.

2.9 Add living in care facility denial reason fragment

2.9.1 Overview
Add a new living in care facility denial reason fragment in MC 342 (05/07).

State Form/NOA: MC 342 (05/07)
NOA Template: Q_NOA_TEMPLATE (ID: 3158)
Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal
Action Type(s): Denial
Fragment Level: Program
Repeatable: No
Include NA Back 9: Yes
   - **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A
Languages: English, Spanish

2.9.2 Form/NOA Verbiage

Create Fragment XDP
Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #5

Description	Text	Formatting*
Static	You are now living in a community care facility.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.9.3 Form/NOA Variable Population
There is no variable population in this fragment.

1. **Add Fragment Regulations**
   California Code of Regulations, Title 22, Section 51346.

2. **Add NOA Title and Footer Reference for new Reason**

   NOA Reference on Document List Page: DDS Waiver Denial
   NOA Title: NOA title added in section 2.7.3 bullet point number 2

NOA Footer: MC 342 (05/07)

NOA Footer Requires Translations: No

2.9.4 Form/NOA Generation Conditions

Generate this new reason fragment for Medi-Cal when the action fragment added in recommendation 2.6 is generated (or generation conditions satisfies) and the following is true:

- When the program person is living in community care facility.

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragments added in recommendation 2.1 and 2.6 should generate with this reason fragment:

Message Fragment: Message fragment added in recommendation 2.11 should generate with this reason fragment.

Ordering on NOA: This reason fragment should generate after the action fragment added in recommendation 2.6.

2.10 Add living in care facility discontinuance reason fragment

2.10.1 Overview

Add a new living in care facility discontinuance reason fragment in MC 342 (05/07).

State Form/NOA: MC 342 (05/07)

NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal

Action Type(s): Discontinuance

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes
   o **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.10.2 Form/NOA Verbiage

Create Fragment XDP

XDP is added as a part of recommendation 2.9.

NOA Mockups/Examples: See Supporting Documents #6

Description	Text	Formatting*
Static	You are now living in a community care facility.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.10.3 Form/NOA Variable Population

There is no variable population in this fragment.

1. **Add Fragment Regulations**
   California Code of Regulations, Title 22, Section 51346.

2. **Add NOA Title and Footer Reference for new Reason**

   NOA Reference on Document List Page: DDS Waiver Discontinuance

   NOA Title: NOA title added in section 2.7.3 bullet point number 2

   NOA Footer: MC 342 (05/07)

   NOA Footer Requires Translations: No

2.10.4 Form/NOA Generation Conditions

Generate this new reason fragment for Medi-Cal Discontinuance when the action fragment added in recommendation 2.5 is generated (or generation conditions satisfies) and the following is true:

- When the program person has been living in community care facility.

*Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Action Fragment: Action fragments added in recommendation 2.1 and 2.5 should generate with this reason fragment:

Message Fragment: Message fragment added in recommendation 2.11 should generate with this reason fragment.

Ordering on NOA: This reason fragment should generate after the action fragment added in recommendation 2.5.

2.11 Add denial and discontinuance NOA message fragment

2.11.1 Overview

This effort is adding a new message fragment for Denial and Discontinuance NOAs (MC 342).

State Form/NOA: MC 342 (05/07)
Program(s): Non-MAGI Medi-Cal and mixed non-MAGI/MAGI Medi-Cal
Action Type(s): Denial/Discontinuance
Fragment Level: Program
Repeatable: No
Languages: English, Spanish

2.11.2 Form/NOA Verbiage

Create new Medi-Cal message fragment XDP
Add a new XDP for this message fragment.

NOA Mockups/Examples: See Supporting Documents #6

Description	Text	Formatting*
Static	You will receive another notice if you are eligible for another Medi-Cal program. DO NOT THROW AWAY YOUR PLASTIC BENEFITS IDENTIFICATION CARD (BIC). You can use it again if you become eligible or are eligible for another Medi-Cal program.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.11.3 Form/NOA Variable Population

N/A. This new message fragment does not require any variable population.

2.11.4 Form/NOA Generation Conditions

This message should generate in MC 342 when the action fragment added in recommendation 2.5 or 2.6 generates.

Note: This is applicable for non-MAGI and mixed household non-MAGI/MAGI NOAs.

Ordering on NOA: This message fragment should generate after the reason fragment.

2.12 Suppress existing Medi-Cal NOA reasons when DDS is applicable

2.12.1 Overview

This recommendation is to suppress Medi-Cal reason fragments which are currently generating for approval, denial, or discontinuance for the DDS waiver aid codes.

2.12.2 Form/NOA Generation

1. Approval reasons:
    a. With No Cost
        i. When the generation condition in recommendation 2.2 is true, then suppress the current Medi-Cal reason fragment.
    b. With Share of Cost
        i. When the generation condition in recommendation 2.3 is true, then suppress the current Medi-Cal reason fragment.
2. Denial reasons:
    a. No longer eligible for waiver services
        i. When the generation condition in recommendation 2.7 is true, then suppress the current Medi-Cal reason fragment.
    b. Living in a community care facility
        i. When the generation condition in recommendation 2.9 is true, then suppress the current Medi-Cal reason fragment.
3. Discontinuance reasons:
    a. No longer eligible for waiver services
        i. When the generation condition in recommendation 2.8 is true, then suppress the current Medi-Cal reason fragment.
    b. Living in a community care facility
        i. When the generation condition in recommendation 2.10 is true, then suppress the current Medi-Cal reason fragment.

3 SUPPORTING DOCUMENTS

Note: The back of the NOA will generate with the current CalSAWS NA Back 9.

Number	Functional Area	Description	Attachment
1.	NOA	MC DDS waiver approval NOA with No cost	MC_341_DDS_Approval_NoC.pdf
2.	NOA	MC DDS waiver approval NOA with share of cost	MC_341_DDS_Approval_SOC.pdf
3.	NOA	MC DDS waiver denial NOA with no longer eligible	MC_342_DDS_Denial_no_longer_eligible.pdf
4.	NOA	MC DDS waiver discontinuance NOA with no longer eligible	MC_342_DDS_Discontinuance_no_longer_eligible.pdf
5.	NOA	MC DDS waiver denial NOA with living in community care facility	MC_342_DDS_Denial_living_in_care_facility.pdf
6.	NOA	MC DDS waiver discontinuance NOA with living in community care facility	MC_342_DDS_Discontinuance_living_in_care_facility.pdf

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-261042

Add "Licensed Residential
Substance Abuse Treatment
Facility" Placement Type to RDB

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Connor O'Donnell, Paul Galloway
	Reviewed By	[individual(s) from Build and Test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/06/2024	1.0	Initial Draft	Connor O'Donnell

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1 OVERVIEW

1.1 Current Design

The Foster Care (FC) Resource Databank (RDB) does not contain a placement type selection for youth placed in a treatment facility with a parent, as outlined in ACL1 21-103 and 21-103E, as well as in CFL 21/22-50.

Currently, users are instructed to use the FC RDB selection "Hospital" to indicate the residential treatment facility as explained in CIT 0344-21.

1.2 Requests

Add a placement type selection of "Licensed Residential Substance Abuse Treatment Facility" to the FC RDB and update the Rate Detail page with the appropriate selections for EDBC to pay.

1.3 Overview of Recommendations

1. Add a placement type selection of "Licensed Residential Substance Abuse Treatment Facility" to the FC RDB.
2. Update the FC Child Placement Detail page to allow the selection of the new placement type.
3. Update the FC Rate Detail page to allow workers to select the appropriate rates for the new placement type.
4. Update FC EDBC to issue benefits to the new placement type based on the Rate Detail selections.

1.4 Assumptions

1. Under the current CIT 0344-21 workaround, workers are instructed to use the placement type "Hospital" and the County Fund Aid Code 45 to issue benefits for children in this type of placement. After this SCR is implemented, they will no longer use "Hospital", but they will continue to use Aid Code 45 until the future SCR CA-233675 is implemented. That SCR will add new Aid Code 9Y, update Placement Authority pages, and update FC EDBC to set the new 9Y Aid Code.
2. Currently, L.A. County's interface transmits "Temporary Shelter Home" rather than "Hospital" for these types of placements. A future SCR CA-281740 will update the inbound DCFS interface for LA county, and the fiscal Fund Codes for LA for the new Placement Type.

2 RECOMMENDATIONS

2.1 Online: Foster Care Resource Search

2.1.1 Overview

This page allows a worker to search for details on a particular Foster Care resource.

2.1.2 Foster Care Resource Search Mockup

N/A

2.1.3 Description of Changes

1. Add the new value 'Licensed Residential Substance Abuse Treatment Facility' to the Type dropdown list (CT 298). This value will appear for Foster Care Resources.
    a. Note: This value will appear on other Foster Care pages using this code table including:
        i. Select Foster Care Resource
        ii. Foster Care Resource Detail

2.1.4 Page Location

- **Global: Resource Databank**
- **Local: Foster Care**
- **Task: Foster Care Resource Search**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

Accessibility was assessed and no changes are needed.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Online: Child Placement Detail

2.2.1 Overview

This page allows a worker to view a summary of all details of a particular Child Placement.

2.2.2 Child Placement Detail Mockup

N/A

2.2.3 Description of Changes

1. Add the new value 'Licensed Residential Substance Abuse Treatment Facility' to the Placement Type dropdown list (CT 298). This value will only appear in the list when the selected resource has this placement type associated with it.
2. Add the following validation:
   a. Validation 1:
      i. Condition: User attempts to save a placement record with a Placement Type of 'Licensed Residential Substance Abuse Treatment Facility' and a Begin Date prior to 04/01/2021
      ii. Message: 'Begin Date – A Placement of Type 'Licensed Residential Substance Abuse Treatment Facility' must have a Begin Date of 04/01/2021 or later'
   b. Validation 2:
      i. Condition: User attempts to save a placement record where the Type of the Placement is 'Licensed Residential Substance Abuse Treatment Facility' and there is a rate record where the 'Rate Type' field is set to a value that is not 'Non Standard Rate' or 'Standard State Rate'
      ii. Message: 'Rate Type – Placements with a Type of 'Licensed Residential Substance Abuse Treatment Facility' must have a Rate Type of 'Non Standard Rate' or 'Standard State Rate'.'
   c. Validation 3:
      i. Condition: User attempts to save a placement record where the Type of the Placement is 'Licensed Residential Substance Abuse Treatment Facility' and there is a rate record where the Rate Type field is set to 'Standard State Rate' and the Basic Rate field is set to a value that is not 'Level of Care'
      ii. Message: 'Basic Rate – Placements with a Type of 'Licensed Residential Substance Abuse Treatment Facility' and Rate Type of 'Standard State Rate' must have a Basic Rate of 'Level of Care'.'

    d. Validation 4:
        i. Condition: User attempts to save a placement record where the Type of the Placement is 'Licensed Residential Substance Abuse Treatment Facility' and there is a rate record where the Rate Type field is set to 'Standard State Rate' and the Level of Care field is set to a value that is not 'Basic Level Rate'
        ii. Message: 'Level of Care – Placements with a Type of 'Licensed Residential Substance Abuse Treatment Facility' and Rate Type of 'Standard State Rate' must have a Level of Care of 'Basic Level Rate'.'

2.2.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Child Placement**

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Accessibility

Accessibility was assessed and no changes are needed.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Online: Rate Detail

2.3.1 Overview

This page allows a worker to view rate details on a particular Child Placement.

2.3.2 Rate Detail Mockup

N/A

2.3.3 Description of Changes

1. Update the logic of the Rate Detail page to ensure that only the following values appear in the Rate Type field when the placement has a Type of 'Licensed Residential Substance Abuse Treatment Facility':
   a. Non Standard Rate
   b. Standard State Rate
2. Add the following validation to the Rate Detail page:
   a. Validation 1:
      i. Condition: User attempts to save a rate record where the Type of the Placement is 'Licensed Residential Substance Abuse Treatment Facility', the Rate Type field is set to 'Standard State Rate' and the Basic Rate field is set to a value that is not 'Level of Care'
      ii. Message: 'Basic Rate – Placements with a Type of 'Licensed Residential Substance Abuse Treatment Facility' and Rate Type of 'Standard State Rate' must have a Basic Rate of 'Level of Care'.'
   b. Validation 2:
      i. Condition: User attempts to save a rate record where the Type of the Placement is 'Licensed Residential Substance Abuse Treatment Facility', the Rate Type field is set to 'Standard State Rate' and the Level of Care field is set to a value that is not 'Basic Level Rate'
      ii. Message: 'Level of Care – Placements with a Type of 'Licensed Residential Substance Abuse Treatment Facility' and Rate Type of 'Standard State Rate' must have a Level of Care of 'Basic Level Rate'.'

2.3.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Child Placement**

2.3.5 Security Updates

N/A

2.3.6 Page Mapping

N/A

2.3.7 Accessibility

Accessibility was assessed and no changes are needed.

2.3.8 Page Usage/Data Volume Impacts

N/A

2.4 Eligibility: Update EDBC to Pay New Placement Type

2.4.1 Overview

Add the new placement type to FC EDBC benefit calculation logic.

2.4.2 Description of Changes

1. Update EDBC to pay benefit amounts to the new placement type 'Licensed Residential Substance Abuse Treatment Facility' based on the selections on the Rate Detail page which will be limited to the following:
   a. "Non Standard Rate" – specific rate details will be provided on the page.
   b. "Standard State Rate" – EDBC will retrieve the rate from the "Facility CCR Rates" Code Table (CT536) for a Foster Family Home (Organization type "HO"). This new placement type will always pay a basic rate because Rate Detail page validations will only allow a worker to select "Level of Care" in the "Basic Rate" dropdown, and "Basic Level Rate" in the "Level of Care" dropdown.

Technical Note: this new placement type can follow the existing logic in RomBudgetingHelper.getFcFacilityRateAndFrequency(Person, Budget) for FC_BASIC_FOSTER_FAMILY_TYPES since rate selections will already be restricted on the Rate Detail page.

2.4.3 Programs Impacted

FC

2.4.4 Performance Impacts

N/A

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-264170

CalWORKs/RCA Adults by WTW/REP Category Dashboard Part 2

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Esequiel Herrera-Ortiz
	Reviewed By	Ravneet Bhatia; Gokul Suresh

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/11/2023	1.0	Initial Revision	Esequiel Herrera-Ortiz
07/24/2024	1.1	Added requirement to update the Sanction Effective Date.	Esequiel Herrera-Ortiz
08/07/2024	1.2	Added the last known worker columns to the CalWORKs/RCA Adults by Type case list per committee request.	Esequiel Herrera-Ortiz
09/03/2024	1.3	Corrected the report location for the CalWORKs/RCA Adults by WTW/REP Category dashboard. The Global value was incorrect.	Esequiel Herrera-Ortiz

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1   OVERVIEW

The CalWORKs/RCA Adults by WTW/REP Category dashboard captures all adults in an active California Work Opportunities and Responsibilities to Kids (CalWORKs) program or Refugee Cash Assistance (RCA) program in each report month and reports them under a single category. The report runs for the prior month's data and the counts then remains static.

1.1   Current Design

With **CA-204553 CalWORKs/RCA Adults by WTW/REP Category Dashboard,** the dashboard's base population was updated to include new categories. The base population needs to be further refined to exclude individuals that are not eligible to WTW/REP services.

1.2   Requests

Update the CalWORKs/RCA Adults by WTW/REP Category dashboard's base population to exclude individuals that are not eligible to WTW/REP services.

Add new columns needed by county staff to filter through the case list data.

Update the Sanction Effective Date to display the effective date of program person sanction.

1.3   Overview of Recommendations

1. Update the CalWORKs/RCA Adults by WTW/REP Category dashboard's base population to exclude individuals that are not eligible to WTW/REP services:
   - Exclude all individuals whose Cash Aid Status is not Active. This includes Discontinued, Denied or Ineligible.
   - Exclude all individuals that have a Cash Aid Role of Unaided Person (UP) if their Cash Aid Role Reason is not 'CW Time Limit'.
2. Add last known worker column information to the 'CalWORKs/RCA Adults by WTW/REP Category CL (Mandatory)' case list.
3. Add an 'Adult Status/Type' column to the main case list which displays the subcategory that the individual is reported in. This allows county worker to identify if a person is a Cal-Learn recipient from the main case list.
4. Update the existing 'Last WTW/REP Worker ID' and 'Last WTW/REP Region' columns in the CalWORKs/RCA Adults by WTW/REP Category, to display regardless of the Type Description that is selected. Currently the two columns are hidden and are only visible when the Type Description filter is set to 'Sanctioned'. These columns are now always visible and will display the last worker information for any person who does not currently have a program assigned worker.

5. Update the logic for the existing 'Sanction Effective Date' column to display the WTW Sanction Effective date rather than the effective date of when the person's Cash Role Reason became 'CW Non Part'.

1.4 Assumptions

None

2 RECOMMENDATIONS

2.1 CalWORKs/RCA Adults by WTW/REP Category

2.1.1 Overview

The CalWORKs/RCA Adults by WTW/REP Category dashboard takes the CalWORKs/RCA Adults base population and categorizes each adult into a single Welfare-to-Work (WTW)/ Refugee Employment Program (REP) category as displayed below in gray boxes. An adult can meet the criteria for multiple categories; therefore, a hierarchy is used to make the count distinct. The hierarchy chart below presents how the CalWORKs/RCA Adults by WTW/REP population is categorized within the dashboard. The hierarchy starts from top to bottom and left to right. The adult is reported in the first category they meet the requirements for. The blue boxes represent an aggregation count of two or more subcategories.
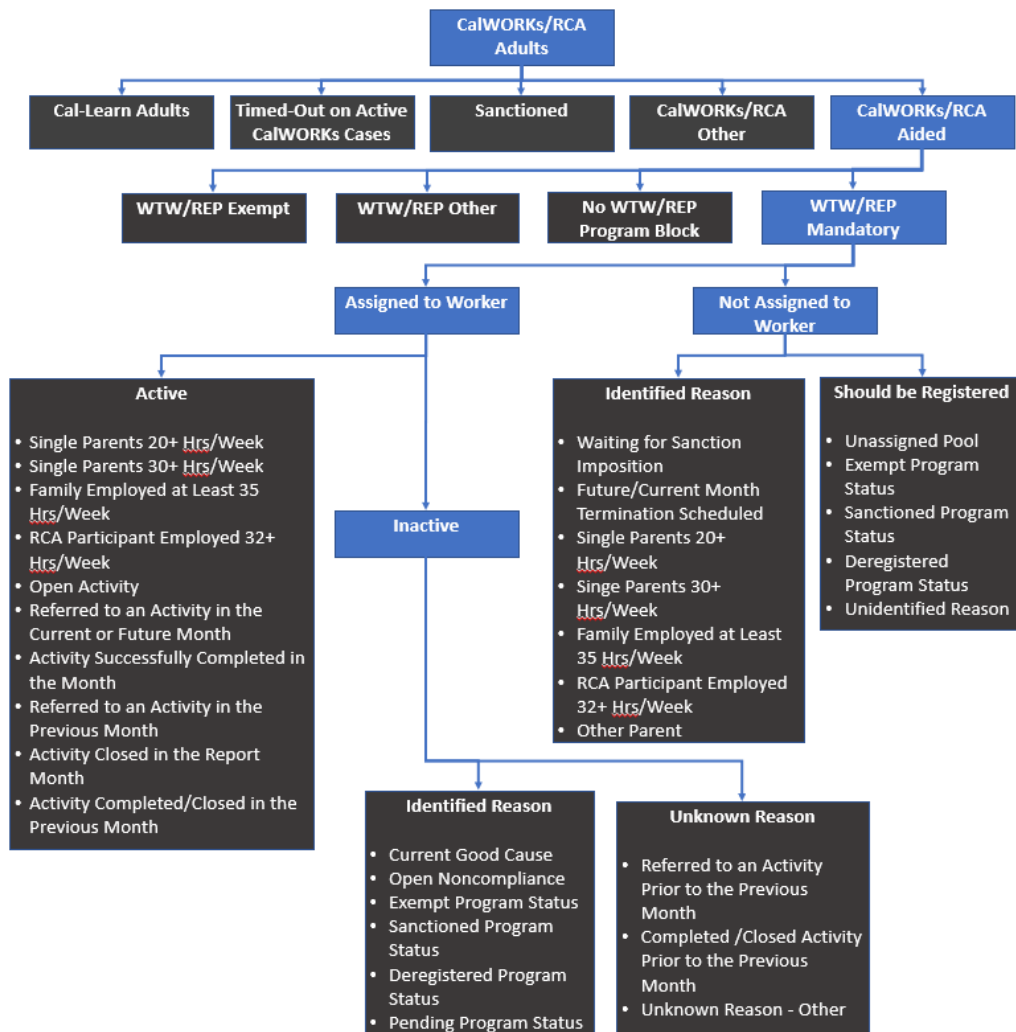
2.1.2 CalWORKs/RCA Adults by WTW/REP Category Screenshot

CalSAWS   CalWORKs/RCA Adults by WTW Category

Data extracted daily as of: 2/3/2021 11:57:55 AM

User UserName

| Month | Cash Aid Program | WTW/REP Region Group | WTW/REP Region | WTW/REP Office | WTW/REP Unit | WTW/REP Worker ID | Reset |

CalWORKs/RCA Adults by Welfare-to-Work Category

Tier Description 🔍	Month Filter 🔍		Inactive 🔍	Month Filter 🔍	
	Nov-20	Dec-20		Nov-20	Dec-20
Grand Total	**1**	**1**	Inactive	1	1
Single Parents 20+ hr/week	1	1			
Single Parents 30+ hr/week	1	1			
Family Employed at least 35 hr/week	1	1			
RCA Participant Employed 32+ hr/week	1	1			
Open Actvitiy	1	1			
Referred to an Activity in the Current or Future Month	1	1			
Activity Successfully Completed in the month	1	1			
Referred to an Actvity in the Previous Month	1	1			
Activity Closed in the Report Month	1	1			

[Go to case list]   [Go to case list]

Identified Reason

Tier Description 🔍	Month 🔍	
	Nov-20	Dec-20
Grand Total	**1**	**1**
Current Good Cause	1	1
Deregistered Program Status	1	1
Exempt Program Status	1	1
Open Noncompliance	1	1
Pending Program Status	1	1
Sanctioned Program Status	1	1

[Go to case list]

Unknown Reason			**Assigned to Worker Percentages**		
Tier Description 🔍	Month 🔍		Values	Month 🔍	
	Nov-20	Dec-20		Nov-20	Dec-20
Grand Total	**1**	**1**	% Active	0.00%	0.00%
Referred to an Activity prior to the Previous Month	1	1	% Inactive	0.00%	0.00%
Unknown Reason - Other	1	1	Identified Reason % of Inactive	0.00%	0.00%
Completed/Closed Activity prior to the Previous Month	1	1	Unknown Reason % of Inactive:	0.00%	0.00%
			Unknown Reason % of Assigned to Worker	0.00%	0.00%

Note: This mockup has been cropped to fit the page.

2.1.3 Description of Changes

1. Update the CalWORKs/RCA Adults by WTW/REP Category Dashboard's base population to exclude individuals that are not eligible to WTW/REP services:
   - Exclude all individuals whose Cash Aid Status is not Active. This is to exclude individuals that are Discontinued, Denied or Ineligible.
   - Exclude all individuals that have a Cash Aid Role of Unaided Person (UP) if their Cash Aid Role Reason is not 'CW Time Limit'.

Note: All conditions are as of the end of the reporting month.

Category	Logic Definition

CalWORKs/RCA Adults
(Base Population)
	• The adult is in one of the following Programs (CT-18):
	   ○ CW – CalWORKs
	   ○ RC - RCA
	• Program Status (CT-72):
	   ○ AC - Active
	• **The Program Person Status is (CT-72):**
	   ○ **AC – Active**
	• The program person Adult/Child indicator (CT-345):
	   ○ AD - Adult
	• Household Status (CT-209):
	   ○ IH - In the Home
	• The adult does NOT have a CW/RCA Role of (CT-201):
	   ○ FI - FRI
	   ○ FM – FSO
	• **If the adult's CW/RCA Role is equal to Unaided Person (UP), then their Role Reason must be (CT-73):**
	   ○ **AA - CW Time Limit**
	
	The sum of this category must equal the sum of its sub-categories:
	• Cal-Learn Adults
	• Timed-Out on Active CalWORKs Cases
	• Sanctioned
	• CalWORKs/RCA Other
	• CalWORKs/RCA Aided
	
	Technical Note: The new logic is in **bold**.

CalWORKs/RCA Adults: Cal-Learn Adults	From the base population, count the adult in this category if the adult is in a Cal-Learn Program which is in one of the following program statuses (CT-72): • Pending • Active • Good Cause • Exempt • Deferred Note The Discontinued status is not included.
CalWORKs/RCA Adults:	From the base population, count the adult in this category if they meet the following conditions:

Timed-Out on Active CalWORKs Cases	• Not in the Cal-Learn Adults population • Role Reason Description (CT-73): ○ AA - CW Time Limit Technical Note: The 'AA – CW Time Limit' role reason is only applied to CalWORKs program persons.
CalWORKs/RCA Adults: Sanctioned	From the base population, count the adult in this category if they meet the following conditions: • Not in the Cal-Learn Adults population • Role Reason Description (CT-73) • BC - CW Non Part

CalWORKs/RCA Adults:
CalWORKs/RCA Other
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	    • BC - CW Non Part
	    • AA - CW Time Limit
	• Role Type is Not Equal to (CT-201):
	    • ME - Member
	
	Note: This category captures the adults who are in an active CalWORKs/RCA program but have a program person status and role type combination such as one of the following:
	    • Active: FRE, MMO, UP
	
	Technical Note: Previously this category had the condition that the Role Type must not equal to Member OR the program persons status is not equal to Active. However, since the base population was updated to only Active persons, the second condition has been removed.

CalWORKs/RCA Adults:
CalWORKs/RCA Aided
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	    • BC - CW Non Part
	    • AA - CW Time Limit
	• Role Type (CT-201):
	    • ME - Member
	• Program Person Status (CT-72):
	    • AC - Active
	
	The sum of this category must equal the sum of its sub-categories:
	• WTW/REP Exempt
	• WTW/REP Other

	• No WTW/REP Program Block • WTW/REP Mandatory For adults who are receiving aid in both CalWORKs and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Exempt
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	    • BC - CW Non Part
	    • AA - CW Time Limit
	• Role Type (CT-201):
	    • ME - Member
	• Program Person Status (CT-72):
	    • AC - Active
	• Latest WTW/REP Work Registration Status (CT-248):
	    • EX - Exempt
	
	For adults who are receiving aid in both CalWORKs and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Other
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	    • BC - CW Non Part
	    • AA - CW Time Limit
	• Role Type (CT-201):
	    • ME - Member
	• Program Person Status (CT-72):
	    • AC - Active
	• Latest WTW/REP Work Registration Status is Not (CT-248):
	    • EX – Exempt
	    • MA - Mandatory
	OR
	Latest WTW/REP Work Registration Status is blank.
	OR
	Does Not have any existing WTW/REP Work Registration record.

	Note: For people who are receiving aid in both CW and RCA, capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults: CalWORKs/RCA Aided: No WTW/REP Program Block	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active
	• Does Not have an associated WTW/REP program block.

CalWORKs/RCA Adults: CalWORKs/RCA Aided: WTW/REP Mandatory	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active
	• Has an associated WTW/REP program block.
	• Latest WTW/REP Work Registration Status is (CT-248):
	  • MA – Mandatory
	
	The sum of this category must equal the sum of its sub-categories:
	• Assigned to Worker
	• Not Assigned to Worker

CalWORKs/RCA Adults: CalWORKs/RCA Aided: WTW/REP Mandatory: Assigned to Worker	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active

	• Has an associated WTW/REP program block. • Latest WTW/REP Work Registration Status is (CT-248): • MA - Mandatory • The WTW/REP program has a program assigned worker. The sum of this category must equal the sum of its sub-categories: • Active • Inactive Note: For people who are receiving aid in both CW and RCA, capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.
CalWORKs/RCA Adults: CalWORKs/RCA Aided: WTW/REP Mandatory: Assigned to Worker: Active	From the base population, count the adult in this category if they meet the following conditions: • Not In the Cal-Learn Adults population • Role Reason Not Equal to (CT-73): • BC - CW Non Part • AA - CW Time Limit • Role Type (CT-201): • ME - Member • Program Person Status (CT-72): • AC – Active • Has an associated WTW/REP program block. • Latest WTW/REP Work Registration Status is (CT-248): • MA - Mandatory • The WTW/REP program has a program assigned worker. • Meets one of the following metric requirements. See Appendix 7.2 for the logic definition. See Appendix 7.1 for hour calculation logic. • Single Parent 20+ Hrs/Week • Single Parents 30+ Hrs/Week • Family Employed at Least 35 Hrs/Week • RCA Participant Employed 32+ Hrs/Week • Open Activity • Referred to an Activity in the Current or Future Month

	- Activity Successfully Completed in the Month - Referred to an Activity in the Previous Month - Activity Closed in the Report Month - Activities Completed/Closed in the Previous Month
	Note: For people who are receiving aid in both CW and RCA, capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.
	Note: The summary is a distinct person count but the detailed drill-down displays at max the 3 latest activates for each metric: 'Referred to an Activity in the Current or Future Month', 'Activity Successfully Completed in the Month', 'Referred to an Activity in the Previous Month', 'Activity Closed in the Report Month', 'Activities Completed/Closed in the Previous Month'.

CalWORKs/RCA Adults:
CalWORKs/RCA Aided:
WTW/REP Mandatory:
Assigned to Worker:
Inactive
	From the base population, count the adult in this category if they meet the following conditions:
	- Not In the Cal-Learn Adults population
	- Role Reason Not Equal to (CT-73):
	  - BC - CW Non Part
	  - AA - CW Time Limit
	- Role Type (CT-201):
	  - ME - Member
	- Program Person Status (CT-72):
	  - AC – Active
	- Has an associated WTW/REP program block.
	- Latest WTW/REP Work Registration Status is (CT-248):
	  - MA - Mandatory
	- The WTW/REP program has a program assigned worker.
	- Does Not meet any of the 'Active' category metric requirements.
	
	The sum of this category must equal the sum of its sub-categories:
	- Identified Reason
	- Unknown Reason

	Note: For people who are receiving aid in both CW and RCA, capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Mandatory:
 	
Assigned to Worker:
 	
Inactive:
 	
Identified Reason
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active
	• Has an associated WTW/REP program block.
	• Latest WTW/REP Work Registration Status is (CT-248):
	  • MA - Mandatory
	• The WTW/REP program has a program assigned worker.
	• Does Not meet any of 'Active' category metric requirements.
	• Meets the criteria for one of the measures below. See Appendix 7.3 for the logic definition.
	  • Current Good Cause
	  • Open Noncompliance
	  • Exempt Program Status
	  • Sanctioned Program Status
	  • Deregistered Program Status
	  • Pending Program Status
	
	Note: For people who are receiving aid in both CW and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Mandatory:
 	
Assigned to Worker:
 	
Inactive:
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active

Unknown Reason	• Has an associated WTW/REP program block.
	• Latest WTW/REP Work Registration Status is (CT-248):
	    • MA - Mandatory
	• The WTW/REP program has a program assigned worker.
	• Does Not meet any of the 'Active' category metric requirements.
	• Does Not meet any of the 'Inactive Identified Reason' category metric requirements.
	• Meets one of the following metric requirements. See Appendix 7.4 for the logic definition.
	    • Referred to an Activity Prior to the Previous Month
	    • Completed/Closed Activity Prior to the Previous Month
	    • Unknown Reason - Other
	
	Note: For people who are receiving aid in both CW and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
CalWORKs/RCA Aided:
WTW/REP Mandatory:
Not Assigned to Worker
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	    • BC - CW Non Part
	    • AA - CW Time Limit
	• Role Type (CT-201):
	    • ME - Member
	• Program Person Status (CT-72):
	    • AC – Active
	• Has an associated WTW/REP program block.
	• Latest WTW/REP Work Registration Status is (CT-248):
	    • MA - Mandatory
	• The WTW/REP program does Not have a program assigned worker.
	
	The sum of this category must equal the sum of its sub-categories:
	• Identified Reason
	• Should be Registered
	
	Note: For people who are receiving aid in both CW and RCA capture the program with the latest Work Registration begin date. This ensures we are

	capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Mandatory:
 	
Not Assigned to Worker:
 	
Identified Reason
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active
	• Has an associated WTW/REP program block.
	• Latest WTW/REP Work Registration Status is (CT-248):
	  • MA - Mandatory
	• The WTW/REP program does Not have a program assigned worker.
	• Meets one of the following metric requirements. See Appendix 7.5 for the logic definition. See Appendix 7.1 for hour calculation logic.
	  • Waiting for Sanction Imposition
	  • Future/Current Month Termination Scheduled
	  • Singe Parents 20+ Hrs/Week
	  • Single Parents 30+ Hrs/Week
	  • Family Employed at Least 35 Hrs/Week
	  • RCA Participant Employed 32+ Hrs/Week
	  • Other Parent
	
	Note: For people who are receiving aid in both CW and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

CalWORKs/RCA Adults:
 	
CalWORKs/RCA Aided:
 	
WTW/REP Mandatory:
 	
Not Assigned to Worker:
 	
Should be Registered
	From the base population, count the adult in this category if they meet the following conditions:
	• Not In the Cal-Learn Adults population
	• Role Reason Not Equal to (CT-73):
	  • BC - CW Non Part
	  • AA - CW Time Limit
	• Role Type (CT-201):
	  • ME - Member
	• Program Person Status (CT-72):
	  • AC – Active
	• Has an associated WTW/REP program block.

	• Latest WTW/REP Work Registration Status is (CT-248):
	   • MA - Mandatory
	• The WTW/REP program does Not have a program assigned worker.
	• Does Not meet any of the 'Not Assigned to Worker Identified Reason' category metric requirements.
	• Meets one of the following metric requirements. See Appendix 7.6 for the logic definition.
	   • Unassigned Pool
	   • Exempt Program Status
	   • Sanctioned Program Status
	   • Deregistered Program Status
	   • Unidentified Reason

	Note: For people who are receiving aid in both CW and RCA capture the program with the latest Work Registration begin date. This ensures we are capturing the participant based on the most recent action/update of their Work Registration.

2. Update the CalWORKs/RCA Adults by WTW/REP Category' and the 'CalWORKs/RCA Adults by WTW/REP Category CL (Mandatory)' case lists to include two new columns. The columns are placed in the order they appear in the list below.

Column Name	Column Description
Last WTW/REP Worker ID	Displays the last known Worker ID when there is no assigned worker to the WTW/REP program as of the last day of the report month. Blank – The column is blank when the WTW/REP program has an assigned worker as of the last day of the report month. *Technical Note: This is only going to be blank for individuals that are Assigned to a worker.
Last WTW/REP Region	Displays the Region of the last known Worker when there is no assigned worker to the WTW/REP program as of the last day of the report month.

	Blank – The column is blank when the WTW/REP program an assigned worker as of the last day of the report month. *Technical Note: This is only going to be blank for individuals that are Assigned to a worker.

CalWORKs/RCA Adults by WTW/REP Category CL (Mandatory)

1. Report Month
2. WTW/REP Region Group
3. WTW/REP Region
4. WTW/REP Office
5. WTW/REP Unit
6. WTW/REP Worker ID
7. **Last WTW/REP Worker ID**
8. **Last WTW/REP Region**
9. District Office
10. EW Worker ID
11. Case Number
12. Participant Name
13. CIN
14. Person ID
15. DOB
16. Aid Code
17. Cash Aid Program
18. Cash Aid Role
19. Cash Aid Role Reason
20. Cash Aid Role Status
21. Cash Aid Role Status Reason
22. Work Registration Status
23. Work Registration Begin Date
24. WTW/REP Program
25. WTW/REP Program Status
26. WTW/REP Program Status Reason
27. WTW/REP Program Status Begin Date

3. Update the existing 'Last WTW/REP Worker ID' and 'Last WTW/REP Region' columns in the CalWORKs/RCA Adults by WTW/REP Category, to display

regardless of the Type Description that is selected. Currently the two columns are hidden and are only visible when the Type Description filter is set to 'Sanctioned'. These columns are now always visible and will display the last worker information for any person who does not currently have a program assigned worker.

4. Add a new column titled 'Adult Status/Type' to the 'CalWORKs/RCA Adults by WTW/REP Category Case List' case list. The column is placed in the order it appears in the list below.

Column Name	Column Description
Adult Status/Type	Displays the subcategory that the CW/RCA Adult is reported in. Possible Values: • Cal-Learn Adults • CalWORKs/RCA Other • CW/RCA Aided • Sanctioned • Timed Out Active CW Case

1. Report Month
2. WTW/REP Region Group
3. WTW/REP Region
4. WTW/REP Office
5. WTW/REP Unit
6. WTW/REP Worker ID
7. District Office
8. EW Worker ID
9. Case Number
10. Participant Name
11. CIN
12. Person ID
13. DOB
14. Aid Code
15. **Adult Status/Type**
16. Cash Aid Program
17. Cash Aid Role
18. Cash Aid Role Reason
19. Cash Aid Role Status
20. Cash Aid Role Status Reason
21. Sanction Effective Date
22. Homeless
23. Work Registration Status
24. Work Registration Begin Date
25. WTW/REP Program
26. WTW/REP Program Status

27. WTW/REP Program Status Reason
28. WTW/REP Program Status Begin Date
29. TANF Months Used
30. CW Months Used
31. Extender Reason
32. Extender Begin Date
33. Extender End Date
34. Time Expiration Date

5. Update the logic for the existing 'Sanction Effective Date' column to display the WTW Sanctioned Effective date rather than the effective date of when the person's Cash Role Reason became 'CW Non Part'.

Technical Note: The following case lists are impacted:
   a. **CalWORKs/RCA Adults by WTW/REP Category Case List** (Entire CalWORKs/RCA Adults population case list)
   b. **CalWORKs/RCA Adults by WTW/REP Category** (CalWORKs/RCA Adults by Type)

Column Name	Column Description
Sanction Effective Date	Displays the date of the program person's sanction Effective Date as of the last day of the report month. Technical Note: PGM_PERS_DETL_SANCTN.EFF_DATE

2.1.4 Counties Impacted

The changes outlined in this section impacts all counties.

2.1.5 Report Location

- **Global: <mark>Reports</mark>**
- **Local: Business Intelligence**
- **Task: Operations Reports**

2.1.6 Security Updates

No updates are made to the dashboard's existing security.

2.1.7 Report Usage/Performance Impacts

The changes outlined in this SCR are expected to slightly improve performance as the base population is reduced.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.24.2.8	The LRS shall include the ability to generate the following parameter-driven reports: a. Fraud reports; b. Hearing reports; c. Financial reports; d. Federal and State claiming reports; e. Caseload Activity Report (CAR); f. Personnel management reports; h. Benefit authorization reports; i. Issuance reports; j. Collection reports; k. QC reports; l. Mass update reports; m. Interface reports; n. Error reports; o. Caseload management reports; p. Performance-based criteria reports; q. Case LRS Data reports; and r. Control and processing reports.	The CalWORKs RCA Adults by WTW/REP Category Report is a parameter-driven caseload management report.

4.2 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
N/A			

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5   MIGRATION IMPACTS

SCR Number	Functional Area	Description	Impact	Priority	Address Prior to Migration?
N/A					

6 OUTREACH

N/A

7 APPENDIX

7.1 Calculating Employment Hours

Single Parent

1) If the single parent has active employment record(s), as of the last day of the report month, then sum all scheduled employment hours in the active employment record(s), as displayed on the Employment Detail page.

2) If the active employment record(s) has/have no employment hours, then sum the hours of all existing active employment activities (customer activity category code = EM, category id 54) the single parent is participating in, as of the last day of the report month.

3) If the single parent does not have any active employment record(s), and thus no employment activities. Then, use the single parent's earned income information used by EDBC found in the system: **Eligibility>Customer Information>Financial>Income>Income List>Income Detail** (income category id 277, code = 01, category field= Earnings), to calculate the number of employed hours in a week. This calculation is incorporated in the report, since this calculation does not exist in the database.

Double Parent:

1) If the parent(s) has active employment record(s), as of the last day of the report month, then sum all scheduled employment hours in the active employment record(s), as displayed on the Employment Detail page.

2) If the active employment record(s) (of neither parent) has/have no employment hours, then sum the hours of all existing active employment activities (customer activity category code = EM, category id 54) both parents are participating in, as of the last day of the report month.

3) If the parents in the household do not have any active employment record(s), and thus no employment activities. Then, use both parents' earned income information used by EDBC found in the system: **Eligibility>Customer Information>Financial>Income>Income List>Income Detail** (income category id 277, code = 01, category field= Earnings), to calculate the number of employed hours in a week. This calculation is incorporated in the report, since this calculation does not exist in the database.

7.2 The Measure Logic for CalWORKs/RCA Adults / CalWORKs/RCA Aided / WTW/REP Mandatory / Assigned to Worker / Active

An adult captured in the 'Assigned to Worker' population is considered **Active** if they meet all the requirements for any of the given measures listed below. The measures are not mutually exclusive; therefore, an adult should only be captured in the first measure it meets the requirements for. The measure hierarchy is listed below in numerical order:

1. **Single Parents 20+ Hrs/Week**
   - There is at least one child in the CW household under the age of 6 (exclusive).
   - The adult/parent works at least 20 hours/week (inclusive). See appendix 7.1 for instructions on calculating hours.
   - Has one of the following Aid Codes (CT-184):
     - 30 - CW – All Other Families (Fed)
     - 33 - CW – Zero Parent (Fed)
     - 3G – CW – Zero Parent (State)
     - 3H – CW- Zero Parent (Mixed)
     - 3R – CW – Zero Parent – Exempt MAP (Fed)
     - 3E - CW - All Other Families (Mixed)
     - 3L - CW – All Other Families (State)
     - 3P - CW – All Other Families-Exempt MAP (Fed)
     - 32 - CW – TANF – Timed Out -All Families (State)
     - 3W - CW – TANF – Timed Out (State)
     - K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent
     - R1 - CW - TCVAP (State)
2. **Single Parents 30+ Hrs/Week**
   - All children in the household are 6 years old or over.
   - The parent works 30 or more hours per week (inclusive). See appendix 7.1 for instructions on calculating hours.
   - Has one of the following Aid Codes (CT-184):
     - 30 - CW – All Other Families (Fed)
     - 33 - CW – Zero Parent (Fed)
     - 3G – CW – Zero Parent (State)
     - 3H – CW- Zero Parent (Mixed)
     - 3R – CW – Zero Parent – Exempt MAP (Fed)
     - 3E - CW - All Other Families (Mixed)
     - 3L - CW – All Other Families (State)
     - 3P - CW – All Other Families-Exempt MAP (Fed)
     - 32 - CW – TANF – Timed Out -All Families (State)
     - 3W - CW – TANF – Timed Out (State)
     - K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent
     - R1 - CW - TCVAP (State)
3. **Family Employed at Least 35 Hrs/Week**
   - The CW household has children irrespective of the child's age.
   - The employment hours for one or both adults/parents in the CalWORKs household must be at least 35 hours per week (inclusive).
   - Has one of the following Aid Codes (CT-184):
     - 35 - CW – Two Parent (Fed)
     - 3F - CW – Safety Net/Felon/WTW Sanct – Two Parent
     - 3M - CW-Two Parent (State)
     - 3U - CW – Two Parent (State)
4. **RCA Participant Employed 32+ Hrs/Week**
   - **Program (CT-18):**
     - **RC - RCA**

- **The employment hours for the adult are 32 or more per week (inclusive). See appendix 7.1 for instructions on calculating hours.**
- **Has a Federal, State, or Mixed RCA Aid Code (CT-184). This will be a dynamic list and if an aid code is later added, then the report will automatically pick up the information.**
  Current Possible Aid Codes:
    - **01 – RCA – RCA (Fed)**
    - **1V - RCA - TCVAP (State)**

Technical Note: RCA Aid Codes can be identified by looking at CODE_DETL.REFER_TABLE_4_DESCR in ('FE','NF', MX') and REFER_TABLE_5_DESCR = 'RC'.

5. **Open Activity**
   - Has an existing customer activity with the following latest status (CT-21):
     - AC – Active
   - The customer activity has the following Status Reason (CT-124):
     - AT – Attending
6. **Referred to an Activity in the Current or Future Month**
   - The adult has a customer activity with a begin date in the report month or future month. The customer activity has the following latest status and status reason:
     - Customer Activity Status (CT-21):
       - AC - Active
     - Customer Activity Status Reason (CT-124):
       - RE – Referred
       - PR – Processing

   OR

   - The adult has a customer activity with an expected/scheduled start date in the report month or future month.
7. **Activity Successfully Completed in the Month**
   - The adult has a customer activity effective in the report month with the following latest status and status reason:
     - Customer Activity Status (CT-21):
       - CO - Completed
     - Customer Activity Status Reason (CT-124):
       - CS – Completed Satisfactory
       - CE - Employed
8. **Referred to an Activity in the Previous Month**
   - The adult has a customer activity with a begin date that falls in the month immediately prior to the report month with the latest status and status reason of:
     - Customer Activity Status (CT-21):
       - AC - Active
     - Customer Activity Status Reason (CT-124):
       - RE – Referred

9. **Activity Close in the Report Month**
    - The adult has a customer activity with a begin date that falls in the report month and the latest status is the following:
        - Customer Activity Status (CT-21):
            - CL - Closed

10. **Activity Completed/Closed in the Previous Month**
    - The adult has a customer activity with a begin date that falls in the month immediately prior to the report month.
        - Customer Activity Status (CT-21)
            - CO - Completed
            - CL – Closed
        - Status Reason (CT-124):
            - [Any]

7.3 The Measure Logic for CalWORKs/RCA Adults / CalWORKs/RCA Aided / WTW/REP Mandatory / Assigned to Worker / Inactive / Identified Reason

An adult captured in the 'Assigned to Worker' population is considered **Inactive for Identified Reason** if they do not meet the any of the Active measures but meet one of the measure requirements listed below. The measures are not mutually exclusive; therefore, an adult should only be captured in the first measure it meets the requirements for. The measure hierarchy is listed below in numerical order:

1. **Current Good Cause**
    - Program (CT-18):
        - WT - WTW
        - RE - REP
    - Program Status (CT-72):
        - GC - Good Cause

2. **Open Noncompliance**
    - Program (CT-18):
        - WT - WTW
        - RE - REP
    - Program Status:
        - NC- Non-Compliant

3. **Exempt Program Status**
    - Program (CT-18):
        - WT - WTW
        - RE - REP
    - Program Status (CT-72):
        - EX- Exempt

4. **Sanctioned Program Status**

- Program (CT-18):
    - WT - WTW
    - RE - REP
- Program Status (CT-72):
    - SA- Sanction

5. **Deregistered Program Status**
    - Program (CT-18):
        - WT – WTW
        - RE - REP
    - Program Status (CT-72):
        - DG - Deregistered

6. **Pending Program Status**
    - Program (CT-18):
        - WT – WTW
        - RE - REP
    - Program Status (CT-72):
        - PE- Pending

7.4 The Measure Logic for CalWORKs/RCA Adults / CalWORKs/RCA Aided / WTW/REP Mandatory / Assigned to Worker / Inactive / Unknown Reason

An adult captured in the 'Assigned to Worker' population is considered **Inactive for Unknown Reason** if they do not meet any Active measures and do not meet one of the 'Inactive / Identified Reason' measures requirements but meet one of the measure requirements listed below. The measures are not mutually exclusive; therefore, an adult should only be captured in the first measure it meets the requirements for. The measures hierarchy are listed below in numerical order:

1. **Referred to an Activity Prior to the Previous Month:**
    - The adult has a customer activity with a begin date two months prior to the report month with the latest status and status reason of:
        - Customer Activity Status (CT-21):
            - AC- Active
        - Customer Activity Status Reason (CT-124):
            - RE – Referred

2. **Completed/Closed Activity Prior to the Previous Month:**
    - The adult has a customer activity with a begin date two months prior to the report month with the latest status and status reason of:
        - Customer Activity Status (CT-21):
            - CL- Closed
            - CO - Complete

3. **Unknown Reason - Other:**

- All other adults in the Inactive population who could not be categorized for Known Reasons or the two unknown reasons of 'Referred to an Activity Prior to the Previous Month' or 'Completed/Closed Activity Prior to the Previous Month'.

7.5 The Measure Logic for CalWORKs/RCA Adults / CalWORKs/RCA Aided / WTW/REP Mandatory / Not Assigned to Worker / Identified Reason

An adult captured in the 'Not Assigned to Worker' population is considered having an **Identified Reason** if they meet the requirements for one of the measures listed below. The measures are not mutually exclusive; therefore, an adult should only be captured in the first measure it meets the requirements for. The measures hierarchy are listed below in numerical order:

1. **Waiting for Sanction Imposition:**
   - Program (CT-18):
     - WT - WTW
     - REP - REP
   - Program Status (CT-72):
     - SA- Sanction

2. **Future/Current Month Termination Scheduled:**
   - Program (CT-18):
     - CW - CalWORKs
     - RC - RCA
   - Program Status effective the month after the report month (CT-72):
     - DS – Discontinued

3. **Single Parents 20+ Hrs/Week:**
   - There is at least one child in the CW household under the age of 6 (exclusive).
   - The adult/parent works at least 20 hours/week (inclusive). See appendix 7.1 for instructions on calculating hours.
   - Has one of the following Aid Codes (CT-184):
     - 30 - CW – All Other Families (Fed)
     - 33 - CW – Zero Parent (Fed)
     - 3G – CW – Zero Parent (State)
     - 3H – CW- Zero Parent (Mixed)
     - 3R – CW – Zero Parent – Exempt MAP (Fed)
     - 3E - CW - All Other Families (Mixed)
     - 3L - CW – All Other Families (State)
     - 3P - CW – All Other Families-Exempt MAP (Fed)
     - 32 - CW – TANF – Timed Out -All Families (State)
     - 3W - CW – TANF – Timed Out (State)
     - K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent

- R1 - CW - TCVAP (State)

4. **Single Parents 30+ Hrs/Week:**
   - All children in the household are 6 years old or over.
   - The parent works 30 or more hours per week (inclusive). See appendix 7.1 for instructions on calculating hours.
   - Has one of the following Aid Codes (CT-184):
     - 30 - CW – All Other Families (Fed)
     - 33 - CW – Zero Parent (Fed)
     - 3G – CW – Zero Parent (State)
     - 3H – CW- Zero Parent (Mixed)
     - 3R – CW – Zero Parent – Exempt MAP (Fed)
     - 3E - CW - All Other Families (Mixed)
     - 3L - CW – All Other Families (State)
     - 3P - CW – All Other Families-Exempt MAP (Fed)
     - 32 - CW – TANF – Timed Out -All Families (State)
     - 3W - CW – TANF – Timed Out (State)
     - K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent
     - R1 - CW - TCVAP (State)

5. **Family Employed at Least 35 Hrs/Week**
   - The CW household has children.
   - The employment hours for one or both adults/parents in the CW household must be at least 35 hours per week (inclusive).
   - Has one of the following Aid Codes (CT-184):
     - 35 - CW – Two Parent (Fed)
     - 3F - CW – Safety Net/Felon/WTW Sanct – Two Parent
     - 3M - CW-Two Parent (State)
     - 3U - CW – Two Parent (State)

6. **RCA Participant Employed 32+ Hrs/Week**
   - **Program (CT-18)**
     - **RC - RCA**
   - **The employment hours for the adult are at least 32 hours per week (inclusive).**
   - **Has a Federal, State, or Mixed RCA Aid Code (CT-184). This will be a dynamic list and if an aid code is later added, then the report will automatically pick up the information.**
     Current Possible Aid Codes:
     - **01 – RCA – RCA (Fed)**
     - **1V - RCA - TCVAP (State)**

Technical Note: RCA Aid Codes can be identified by looking at CODE_DETL.REFER_TABLE_4_DESCR in ('FE','NF', MX') and REFER_TABLE_5_DESCR = 'RC'.

7. **Other Parent**

- Program (CT-18):
  - WT – WTW
  - RE - REP
- Program Status (CT-72):
  - DG - Deregistered
- Program Person Status Reason (CT-73):
  - PP – Other parent participation 35 hours.

7.6 The Measure Logic for CalWORKs/RCA Adults / CalWORKs/RCA Aided / WTW/REP Mandatory / Not Assigned to Worker / Should be Registered

An adult captured in the 'Not Assigned to Worker' population is considered '**Should be Registered**' if they do not meet any of the 'Not assigned to Worker Identified Reason' measures requirements but meet one measures requirements listed below. The measures are not mutually exclusive; therefore, an adult should only be captured in the first measure it meets the requirements for. The measures hierarchy are listed below in numerical order:

1. **Unassigned Pool**
   - Program (CT-18):
     - WT – WTW
     - RE - REP
   - Program Status (CT-72):
     - PE- Pending (CT 72)

   Note: This count may or may not match the result(s) on the Unassigned Pool Business Intelligence Dashboard as a 'Pending' program may have been captured in a prior category in the hierarchy.

2. **Exempt Program Status**
   - Program (CT-18):
     - WT – WTW
     - RE - REP
   - Program Status (CT-72):
     - EX- Exempt (CT 72)

3. **Sanctioned Program Status**
   - Program (CT-18):
     - WT – WTW
     - RE - REP

   - Program Status (CT-72):
     - SA- Sanction

4. **Deregistered Program Status**

- Program (CT-18):
  - WT – WTW
  - RE - REP

- Program Status (CT-72):
  - DE- Deregistered

5. **Unidentified Reason**
   - All adults who were captured in the 'Not Assigned to Worker' category but could not be captured in any of the measures for 'Identified Reason' or 'Should be Registered' category is reported here.

7.7 Activity Selection Logic for Timed-Out on Active CalWORKs Cases and WTW/REP Exempt Timed Out

For the 'Timed-Out on Active CalWORKs Cases and WTW/REP Exempt Timed Out population, the following hierarchy will be used to select a single Activity to display for the adult.

1. **Open Activity**
   - Has an existing customer activity with the following latest status (CT-21):
     - AC – Active
   - The customer activity has the following Status Reason (CT-124):
     - AT – Attending
2. **Referred to an Activity in the Current or Future Month**
   - The adult has a customer activity with a begin date in the report month or future month. The customer activity has the following latest status and status reason:
     - Customer Activity Status (CT-21):
       - AC - Active
     - Customer Activity Status Reason (CT-124):
       - RE – Referred
       - PR – Processing

   OR

   - The adult has a customer activity with an expected/scheduled start date in the report month or future month.
3. **Activity Successfully Completed in the Month**
   - The adult has a customer activity effective in the report month with the following latest status and status reason:
     - Customer Activity Status (CT-21):
       - CO - Completed
     - Customer Activity Status Reason (CT-124):
       - CS – Completed Satisfactory
       - CE - Employed
4. **Referred to an Activity in the Previous Month**

- The adult has a customer activity with a begin date that falls in the month immediately prior to the report month with the latest status and status reason of:
  - Customer Activity Status (CT-21):
    - AC - Active
  - Customer Activity Status Reason (CT-124):
    - RE – Referred

5. **Activity Close in the Report Month**
   - The adult has a customer activity with a begin date that falls in the report month and the latest status is the following:
     - Customer Activity Status (CT-21):
       - CL - Closed

6. **Activities Completed/Closed in the Previous Month**
   - The adult has a customer activity with a begin date that falls in the month immediately prior to the report month.
     - Customer Activity Status (CT-21)
       - CO - Completed
       - CL – Closed
     - Status Reason (CT-124):
       - [Any]

California Statewide Automated Welfare System

Design Document

CA-273502

ACL 23-96 Update CW 30 CalWORKs Budget Worksheet

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Aishwarya Shankar
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/29/2024	1.0	Initial Draft	Aishwarya Shankar
08/20/2024	2.0	Adding new recommendation for CW 2200	Aishwarya Shankar

Table of Contents

1   OVERVIEW

This SCR updates the CW 30 (English) form in the Template Repository to the latest 12/23 version, adds the CW 30 (12/23) to the Template Repository in Spanish, Chinese, and Armenian, and updates the CW 2200 form to the latest 5/23 version in English, Spanish, Chinese, Armenian, and Vietnamese.

1.1   Current Design

The CW 30 currently only exists in English in the Template Repository and is the 5/20 version.

The CW 2200 currently exists in English, Spanish, Chinese, Armenian, Farsi, and Vietnamese and is the 5/22 version.

1.2   Requests

Update the CW 30 form (English) in the Template Repository to the latest state version (12/23), add the CW 30 (12/23) to the Template Repository in Spanish, Chinese, and Armenian, and update the CW 2200 in English, Spanish, Chinese, Armenian, and Vietnamese to the latest state version (5/23).

1.3   Overview of Recommendations

1. Update the CW 30 (English) form in the Template Repository to the latest state version (12/23).
2. Add the CW 30 (12/23) form to the Template Repository in Spanish, Chinese, and Armenian.
3. Update the CW 2200 in English, Spanish, Chinese, Armenian, and Vietnamese to the latest state version (5/23).

1.4   Assumptions

1. The CW 30 form is currently only generated via the Template Repository.
2. There is currently no variable population logic for the CW 30.
3. As of the time of this SCR's design, CDSS has only provided the latest state version of CW 30 (12/23) in English, Spanish, Chinese, and Armenian. CA-281743 will add the CW 30 (12/23) to the Template Repository in the missing threshold languages once provided by CDSS.
4. The CW 2200 form is currently generated via the Template Repository, batch, and online page (Eligibility > Customer Information > Verifications).
5. As of the time of this SCR's design, CDSS has only provided the latest state version of CW 2200 (5/23) in English, Spanish, Chinese, Armenian, and Vietnamese. CA-281884 will update the CW 2200 in the missing threshold languages to the latest 5/23 version once provided by CDSS.
6. There are no changes to any current functionality of these forms unless specified in the recommendation of this design document.

2 RECOMMENDATIONS

2.1 Update the CW 30 form to the latest state version (12/23)

2.1.1 Overview

Update the CW 30 form in the Template Repository to the latest state version (12/23).

State Form: CW 30 (5/20)
Current Program: CalWORKs
Current Attached Forms: None
Current Forms Category: Form
Current Template Repository Visibility: All Counties
Existing Languages: English

2.1.2 Form Verbiage

Update CW 30 Form XDP

This form has updated verbiage, which is shown in the mockup for this SCR (Supporting Document # 1).

*Note: All "Location" field entries in the table below refer to the version of the CW 30 (5/20) which is currently in CalSAWS, not the updated form (12/23). Line numbering on the form should follow the new mockup (see Supporting Document #1), and is not detailed in the table below.

Location	Existing Language	Updated Language
Self-Employment Income Calculation section Line 1	Gross earnings from self-employment Actual (checkbox) 40% (checkbox)	Gross earnings from self-employment
Self-Employment Income Calculation section Line 2	Expenses	Expenses Actual (checkbox) 40% (checkbox)
SECTION A: RECIPIENT FINANCIAL ELIGIBILITY AND NET NON-EXEMPT INCOME COMPUTATION section Line 18	Applicant family meets financial eligibility test (if line 15 is less than line 17). If yes, continue with grant computation (line 22).	Applicant family meets financial eligibility test (if line 15 is less than line 17). If yes, continue with grant computation (line 21).

SECTION A: RECIPIENT FINANCIAL ELIGIBILITY AND NET NON-EXEMPT INCOME COMPUTATION section Line 20	Household Gross Income (lines 1 + 4 + 10 + 12).	This line is removed in latest version of form and subsequent rows in this section should be numbered as displayed on the mockup (refer to Supporting Document #1)
SECTION A: RECIPIENT FINANCIAL ELIGIBILITY AND NET NON-EXEMPT INCOME COMPUTATION section Line 21	Recipient family meets continuing financial eligibility test (if line 20 is less than or equals line 19). If yes, continue with grant computation (line 22).	Recipient family meets continuing financial eligibility test (if line 15 is less than or equals line 19). If yes, continue with grant computation (line 21).
Section B: Grant Computation Line 23c	Aid Payment (lesser of 22c or 23b).	Aid Payment (lesser of 21c or 22b).
Section C: Budget Recomputation Line 28a	Adjusted Aid Payment (amount from line 27).	Adjusted Aid Payment (amount from line 26).
Section C: Budget Recomputation Line 29	Overpayment Amount (line 28b).	Overpayment Amount (line 27b).
Section C: Budget Recomputation Line 30	Underpayment if line 27 is greater than line 28. (Line 27 minus line 28).	Underpayment if line 26 is greater than line 27. (Line 26 minus line 27).

Updated Languages: English, Spanish, Chinese, Armenian
Form Number: CW 30 (12/23)

Include NA Back 9: No

Form Mockups/Examples: See Supporting Documents #1

2.1.3 Form Variable Population

There are no updates to the form variable population for the CW 30.

2.1.4 Form Generation Conditions

There are no updates to the form generation conditions for the CW 30.

2.2 Update the CW 2200 to the latest state version (5/23)

2.2.1 Overview

Update the CW 2200 form to the latest state version (5/23).

State Form: CW 2200 (5/22)
Current Program: CalWORKs
Current Attached Forms: None
Current Forms Category: Form
Current Template Repository Visibility: All Counties
Existing Languages: English, Spanish, Chinese, Armenian, Farsi, and Vietnamese

2.2.2 Form Verbiage

Update CW 2200 Form XDP

This form has updated verbiage, which is shown in the mockup for this SCR (Supporting Document # 2).

*Note: All "Location" field entries in the table below refer to the version of the CW 2200 (5/22) which is currently in CalSAWS, not the updated form (5/23). Refer to mockup for details.

Location	Existing Language	Updated Language
Examples of Verification/Proof Page #7 bullet point 4	• Court papers (divorce, guardianship, etc.)	• Court papers (divorce, guardianship, adoption, etc.)
AUTHORIZATION FOR RELEASE OF INFORMATION **OPTIONAL FORM Page**	This permission ends by _____ or (Date) 60 days from the date this form is signed, if no date is listed.	This permission ends by _____, or (Date) 60 days from the date this form is signed, if no date is listed.

Updated Languages: English, Spanish, Chinese, Armenian, and Vietnamese
Form Number: CW 2200 (5/23)
Include NA Back 9: No
Form Mockups/Examples: See Supporting Documents #2

2.2.3 Form Variable Population

There are no updates to the form variable population for the CW 2200.

2.2.4 Form Generation Conditions

Turn off threshold languages: Farsi

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	Form	CW 30 English Mockup	CW30_ENGLISH.pdf
2.	Form	CW 2200 English Mockup	CW2200_ENGLISH.pdf

*Translations of the forms in applicable languages are attached to Jira. Threshold language forms should follow the same formatting as the corresponding English forms.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-273505

Update the M44-211D to the latest State version

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Mohammad Dabbagh
	Reviewed By	Tiffany Huckaby

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/01/2024	1.0	Initial Design Setup	Mohammad Dabbagh

Table of Contents

1 OVERVIEW

This SCR is to update the verbiage of the CalSAWS versions of M44-211D NOAs to match the latest 9/23 State version.

1.1 Current Design

ACL 23-83 updated the M44-211D with new verbiage based on updated policy.

1.2 Requests

Update the CalSAWS versions of the M44-211D reason verbiage to match the latest 09/23 State version.

1.3 Overview of Recommendations

1. Update the verbiage of CalWORKs Denial NOA Reason Fragment A822 to match the verbiage used in the latest state version of M44-211D.
2. Update the verbiage of CalWORKs Denial NOA Reason Fragment A825 to match the verbiage used in the latest state version of M44-211D.
3. Update the verbiage of CalWORKs Denial NOA Reason Fragment A835 to match the verbiage used in the latest state version of M44-211D.
4. Update the verbiage of CalWORKs Denial NOA Reason Fragment A847 to match the verbiage used in the latest state version of M44-211D.

1.4 Assumptions

1. The NOAs generation conditions will not be changing.
2. There are no other changes to this notice unless otherwise specified in the Recommendations.

2   RECOMMENDATIONS

2.1   Update CalWORKs HA Denial NOA Reason Code A822-Deny HA No 12-Month Exception

2.1.1   Overview

The effort is updating the CW_DN_NO_HMELESS_EXPTN_FOUND_A822 with the latest state version. This notice is currently sent at denial for Temporary Homeless Assistance when not meeting an exception and received Homeless Assistance in the past 12-months.

Reason Fragment Name and ID: CW_DN_NO_HMELESS_EXPTN_FOUND_A822 (Fragment ID: 6171)

State Form/NOA: M44-211D (11/17) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

Current NOA Template: NA 290

Current Program(s): CalWORKs

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA Back 9

Existing Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Armenian, Korean, Tagalog

2.1.2   NOA Verbiage

Update Fragment XDP

Updated Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Arabic, Farsi

NOA Mockups/Examples: See Supporting Documents #1

Description	Existing Text	Updated Text	Formatting*
Static	You can get homeless assistance only once every 12 months unless you meet an exception. There is no proof that your homelessness was caused by one of	You did not provide required verification that your homelessness was caused by one of the following 12-month exceptions: - State or Federally Declared Disaster - Domestic abuse	Arial, Size 10

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	the following 12 month exceptions: - domestic violence - place not liveable - medical illness - natural disaster	- Uninhabitability - Mental or physical illness	

*English only, Spanish and threshold will generate based on project standards for that language.

2.1.3 NOA Variable Population

Update NOA Title and Footer Reference for new Reason for CalWORKs

The following are the references that will be included for the new Denial of Temporary Homeless Assistance Reason Fragment when generated for CalWORKs.

NOA Reference on Document List Page: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Title: NOTICE OF ACTION CALWORKS DENIAL

NOA Title Requires Translations: Yes, this will be translated in Spanish for this effort.

NOA Footer: M44-211D (9/23) / NA 290 DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Footer Requires Translations: No

2.1.4 NOA Generation Conditions

Existing NOA generation conditions will not be updated with this effort.

2.2 Update CalWORKs Temporary HA Denial NOA Reason Code A825 - Homeless Criteria Not Met

2.2.1 Overview

The effort is updating the CW_DN_HMELSS_CRIT_NOT_MET_A825 with the latest state version. This notice is currently sent at denial for Temporary Homeless Assistance when verification is not provided and not meeting any of the conditions of Homelessness.

Reason Fragment Name and ID: CW_DN_HMELSS_CRIT_NOT_MET_A825 (Fragment ID: 6172)

State NOA: M44-211D (10/21) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

Current NOA Template: NA 290

Current Program(s): CalWORKs

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA Back 9

Existing Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Armenian, Korean, Tagalog

2.2.2 NOA Verbiage

Update Fragment XDP

Updated Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Arabic, Farsi

NOA Mockups/Examples: See Supporting Documents #2

Description	Existing Text	Updated Text	Formatting*
Static	You did not verify on the Homeless Assistance request form (CW 42) that you are homeless. To get homeless assistance, you must give a sworn statement that verifies you are homeless by meeting one of these rules: You do not have your fixed and regular residence to stay at night, OR You are staying at night in a shelter that is temporary, OR The place you are living in a place that is not ordinarily used for sleeping,	You did not verify on the Homeless Assistance request form (CW 42) that you are homeless. To get homeless assistance, you must give a sworn statement that verifies you are homeless by meeting one of these rules: You do not have a fixed and regular residence to stay at night, OR You are staying at night in a shelter that is temporary, OR The place you are living is not ordinarily used for sleeping, You have gotten a notice that could lead to eviction OR You are a CalWORKs applicant or recipient fleeing domestic abuse.	Arial, Size 10

| | OR You have received a notice to pay rent or quit, | | |
| | OR You are a CalWORKs applicant or recipient and you are fleeing domestic abuse. | | |

*English only, Spanish and threshold will generate based on project standards for that language.

2.2.3 NOA Variable Population

Update NOA Title and Footer Reference for new Reason for CalWORKs

The following are the references that will be included for the new Denial of Temporary Homeless Assistance Reason Fragment when generated for CalWORKs.

NOA Reference on Document List Page: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Title: NOTICE OF ACTION CALWORKS DENIAL

NOA Title Requires Translations: Yes, this will be translated in Spanish for this effort.

NOA Footer: M44-211D (9/23) / NA 290 DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Footer Requires Translations: No

2.2.4 NOA Generation Conditions

Existing NOA generation conditions will not be updated with this effort.

2.3 Update CalWORKs Permanent HA Denial NOA Reason code A835 - Homeless Standard Not Met

2.3.1 Overview

The effort is updating the CW_DN_HMELSS_ STND_NOT_MET_A835 with the latest state version. This notice is currently sent at denial for Permanent Homeless Assistance when not meeting any of the conditions of Homelessness.

Reason Fragment Name and ID: CW_DN_HMELSS_STND_NOT_MET_A835

(Fragment ID: 6177)

State NOA: M44-211D (11/17) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

Current NOA Template: NA 290

Current Program(s): CalWORKs

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA Back 9

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese

2.3.2 NOA Verbiage

Update Fragment XDP

Updated Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Arabic, Farsi

NOA Mockups/Examples: See Supporting Documents #3

Description	Existing Text	Updated Text	Formatting*
Static	You are not homeless. To get homeless aid, you must meet one of these rules: You do not have your own place to stay at night. Or you are staying at night in a shelter that is temporary. Or the place that you are in is a place that people do not usually live. Or you have not received a notice to pay rent or quit.	You did not verify on the Homeless Assistance request form (CW 42) that you are homeless. To get homeless assistance, you must give a sworn statement that verifies you are homeless by meeting one of these rules: You do not have a fixed and regular residence to stay at night, OR You are staying at night in a shelter that is temporary, OR The place you are living is not ordinarily used for sleeping, You have gotten a notice that could lead to eviction OR You are a CalWORKs applicant or recipient fleeing domestic abuse.	Arial, Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.3.3 NOA Variable Population

Update NOA Title and Footer Reference for new Reason for CalWORKs

The following are the references that will be included for the new Denial of Permanent Homeless Assistance Reason Fragment when generated for CalWORKs.

NOA Reference on Document List Page: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Title: NOTICE OF ACTION CALWORKS DENIAL

NOA Title Requires Translations: Yes, this will be translated in Spanish for this effort.

NOA Footer: M44-211D (9/23) / NA 290 DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Footer Requires Translations: No

2.3.4 NOA Generation Conditions

Existing NOA generation conditions will not be updated with this effort.

2.4 Update CalWORKs HA Denial NOA Reason Code A847 Not Eligible for CalWORKs

2.4.1 Overview

The effort is updating the CW_DN_FAIL_HA_NOT_ELIG_CW_A847 to the latest state version. This notice is currently sent at denial for Permanent and Temporary Homeless Assistance when not receiving cash aid.

Reason Fragment Name and ID: CW_DN_FAIL_HA_NOT_ELIG_CW_A847 (Fragment ID: 6397)

State NOA: M44-211D (11/17) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

Current NOA Template: NA 290

Current Program(s): CalWORKs

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA Back 9

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese

2.4.2 NOA Verbiage

Update Fragment XDP

Updated Languages: English, Spanish, Chinese, Vietnamese, Russian, Cambodian, Arabic, Farsi

NOA Mockups/Examples: See Supporting Documents #4

Description	Existing Text	Updated Text	Formatting*
Static	You cannot get homeless assistance because you are not getting cash aid.	You cannot get homeless assistance because you are not getting CalWORKs or did not appear eligible for CalWORKs when you applied on <DateofHAapplication>	Arial, Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.4.3 NOA Variable Population

Add new Not Eligible for Homeless Assistance Fragment Variable Population

Add new variable population for Not Eligible for Homeless Assistance Fragment.

Variable Name	Population	Formatting*
DateofHAapplication	Populate with the date when the application for homeless assistance was filed by the program person. From Table: LEGACY_C4Y_APP	Arial Font Size 10 For example, "05/13/2024".

*English only, Spanish and threshold will generate based on project standards for that language.

Update NOA Title and Footer Reference for new Reason for CalWORKs

The following are the references that will be included for the new Denial of Temporary Homeless Assistance Reason Fragment when generated for CalWORKs.

NOA Reference on Document List Page: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Title: NOTICE OF ACTION CALWORKS DENIAL

NOA Title Requires Translations: Yes, this will be translated in Spanish for this effort.

NOA Footer: M44-211D (9/23) / NA 290 DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Footer Requires Translations: No

2.4.4 NOA Generation Conditions

Existing NOA generation conditions will not be updated with this effort.

3 SUPPORTING DOCUMENTS

Note: All Dynamic NOA Examples are provided for a visual idea of positioning, population formatting, and possible surrounding Fragments. They may include test data (fake names, dates, etc.) for population that may not be true values in production (addresses, income limits, etc.) or Variable placeholders. Any SCRs that are in progress or being completed after the Examples were created are not included within the Examples. Any additional documents that should be included along with the mockups will be present upon generation.

Number	Functional Area	Description	Attachment
#1	NOA	Updated CalWORKs Denial A822 Mockup PDF	CalWORKs Denial A822_Mockup.pdf
#2	NOA	Updated CalWORKs Denial A825 Mockup PDF	CalWORKs Denial A825_Mockup.pdf
#3	NOA	Updated CalWORKs Denial A835 Mockup PDF	CalWORKs Denial A835_Mockup.pdf
#4	NOA	Updated CalWORKs Denial A847 Mockup PDF	CalWORKs Denial A847_Mockup.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1213	CalSAWS shall use standard text for all notices, NOAs, forms, letters, stuffers, and flyers.	The form is using text that has been approved by the County.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-273808

Updated Automated Generation of CW 2201

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Ramon Villarreal-Leal
	Reviewed By	[individual(s) from Build and Test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
7/15/24	1.0	Initial Draft	Ramon Villarreal-Leal

Table of Contents

1   OVERVIEW

The CW 2201 Unemployment Insurance Benefits Referral Form is automatically sent after Employment is end dated on the Employment list page.

1.1   Current Design

The CW 2201, Unemployment Insurance Benefits Referral Form, is automatically sent after employment is end dated on the Employment List page for CalWORKs participants. This can result in the CW 2201 being sent when it is not needed, such as when there is other full-time employment. The current form is version CW 2201 (08/21).

1.2   Requests

Remove automated generation of the CW 2201 from the Employment Detail page.

1.3   Overview of Recommendations

1. Remove automated generation of the CW 2201 from the Employment Detail page.

1.4   Assumptions

1. All existing functionality of these forms are not updated unless specified by the recommendation section of this design.
2. SCR CA-281104 will add a generate form button to the Employment Detail page.

2   RECOMMENDATIONS

2.1   Updates to the new CW 2201 Form Recommendation

2.1.1   Overview

The CW 2201 form will have generation conditions updated in this effort.

State Form: CW 2201 (06/09)

Current Programs: CalWORKs, Medi-Cal

Current Attached Form(s): N/A

Current Forms Category: Forms

Current Template Repository Visibility: All Counties

Existing Languages: English, Chinese, Arabic, Armenian, Cambodian, Farsi, Hmong, Korean, Lao, Mandarin, Russian, Tagalog, Vietnamese and Spanish

2.1.1   Form Verbiage

There are no changes to this section.

2.1.2   Form Variable Population Logic

There are no changes to this section.

2.1.3   Form Generation Conditions

Remove generation of the CW 2201 on from the Employment detail page.

Technical note: *Automation triggers in EmploymentController.java*

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1			

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR - 1242	The LRS shall produce notices, NOAs, forms, letters, stuffers, and flyers, either generated by the LRS or initiated by COUNTY-specified Users, that may be sent to an applicant, participant, caregiver, sponsor, authorized representative, Vendor, landlord, and/or any other public or private individual or agency.	Remove form automation

California Statewide Automated Welfare System

Design Document

CA-274104

Update the MAGI Referral Linking Flow to Allow Re-linking CalSAWS Case to New CalHEERS Case

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Renee Gustafson
	Reviewed By	Max Volf, William Baretsky, Geetha Ramalingam

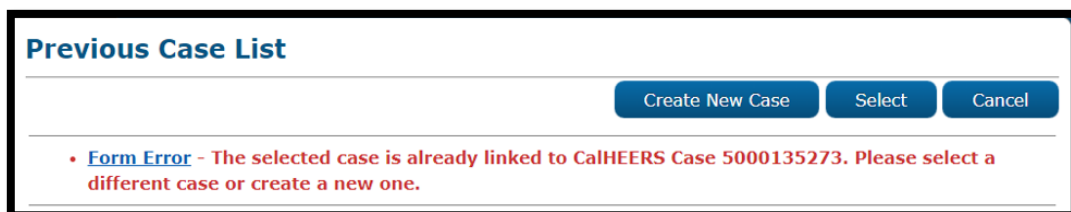| DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
4/19/2024	.01	Original Draft	Renee
06/20/2024	.02	Updated per feedback from MC Analysts	Renee
07/02/2024	.03	Updated per feedback from Build	Renee
07/09/2024	.04	Scanned Accessibility for each page and updated design.	Renee
07/17/2024	.05	Updated Sections 2.1 and 2.2 per feedback from MC Analysts	Renee
07/18/2024	.06	Updated mockups per feedback from MC Analysts	Renee
07/24/2024	.07	Reviewed with Committee Focus Group. Updated validation text for Previous Case List in Rec.2.1.3.5, Added Rec 2.1.3.2b for a max MAGI Case Search of 20. Moved the PN columns to the right for Recs 2.3.3.2, 2.4.3.1. Updated label for Update Person Number Association on MAGI Person Detail page (Rec 2.5.3.1.e).	Renee
07/26/2024	.08	Updated the Automated MAGI Case Search functionality to be controlled by a security right/group in Rec 2.1 and 2.2. Added page warning for individuals enrolled in a Covered CA Plan for Rec 2.2.3.2	Renee
08/01/2024	.09	Sent to Committee for Review	Renee
08/15/2024	1.0	Incorporated Committee Feedback. Updated Warning and Page Validation message text. Clarified when MAGI Case Search Responses will be cleared. Added Current Design for Unlinking a Referral. Added steps to correct BVs.	Renee

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1 OVERVIEW

CalSAWS and CalHEERS communicate case linkage and person associations via Electronic Health Information Transfer (eHIT) in an Eligibility Determination Request (EDR), Disposition or a Determination of Eligibility Response (DER). CalHEERS locks the County of Responsibility (COR) for a CalHEERS case when there is pending or ongoing MAGI Medi-Cal eligibility based on the County and CalSAWS Case in an EDR or Disposition. CalSAWS has functionality for the user to update the case linkage and person associations in some scenarios. This SCR allows the user to update the case linkage in another scenario from within in CalSAWS. The SCR also updates page displays so the user is aware when CalSAWS is sending the 'Inter-County Transfer' = Yes, or the 'Update Person Association' = Yes in an EDR. The pages related to EDR and DER will now display both the CalSAWS and CalHEERS Person Numbers.

1.1 Current Design

CalSAWS and CalHEERS communicate case linkage between a CalSAWS case and a MAGI case via eHIT transactions. CalSAWS sends an EDR or Disposition via eHIT to CalHEERS, and CalHEERS locks the linkage between the two systems' cases including the COR. When a Medi-Cal program is denied or discontinued, CalSAWS communicates that information through a Disposition transaction to CalHEERS. CalHEERS processes the Disposition and should enable the COR on the case in CalHEERS. This 'COR Enablement' allows for CalHEERS to assign a different COR if there is a reapplication or when there is a transition back to MAGI Medi-Cal from a Covered California Program.

Case linkage updates were introduced with CA-221711 and CalHEERS Change Request 171387 but there are some scenarios the COR and CalSAWS Case in the CalHEERS Portal remains locked and the user receives a Validation Error indicating that CalHEERS cannot process the EDR because the current COR/CalSAWS Case is in another county.

When a MAGI Referral is received for a MAGI case that a user wishes to link to an existing CalSAWS case, if that CalSAWS case has linkage established to a different MAGI case, the system does not allow the user to link the MAGI Referral to the CalSAWS case when following the MAGI Referral linking flow. The user receives the following CalSAWS page validation: "Form Error – The selected case is already linked to CalHEERS Case <Current MAGI Case Number>. Please select a different case or create a new one."

CalSAWS will send an Inter-County Transfer Indicator in an EDR when there is an In Process ICT for the receiving county so CalHEERS will update the COR/Case Linkage in the CalHEERS Portal. However, the MAGI Referral Detail page does not display to the user that the ICT Indicator is being sent as 'Yes'.

The System uses the Person Number (PN) in Case Summary as the "SAWS Person Number" in the EDR. This PN is used as the MEDS Person Number and referred to as the "MEDS PN" in the MAGI-related pages. The System determines the CalHEERS Person Number associated to that SAWS Person Number in the following ways:

a. The user followed the MAGI Referral Person linking flow and linked the Unsolicited DER to the CalSAWS Case person, or
b. The user followed the ICT linking flow and linked the Incoming ICT from sending case to the receiving case person, or
c. The user followed the MAGI Case Linkage Override flow and specified/confirmed the CalHEERS-SAWS person number associations, or
d. The user edited the CalHEERS PN in the Person Association Detail page before sending an EDR, or
e. Based on the latest DER received in the system

When a CalHEERS Person Number association is already known to a person on the CalSAWS case and the user updates the Person Number on the Case Summary page, the next time an EDR is sent from that case, the system will send the new Person Number as the "SAWS Person Number", keep the association to the already known CalHEERS Person Number and include 'Update SAWS Person Association Indicator' = Yes. This informs CalHEERS to update the person associations for the person in the CalHEERS Portal. Similarly, when the user updates the CalHEERS Person Number in the 'Person Association Detail' page, the system will include the 'Update SAWS Person Association Indicator'=Yes in an EDR. The 'Update SAWS Person Association' Indicator is not displayed to the user on any page.

CalSAWS displays an 'Unlink' button on the MAGI Referral Detail page when the Determination Type is 'Referral' or 'Determination Change', and the Status is 'In Process'. This allows a user to unlink the CalSAWS case from the MAGI Referral as long as the linkage is not set from another 'Referral' or communicated to CalHEERS in an EDR or Disposition. If the linkage is already set or communicated to CalHEERS, the user will receive the following message when they click the 'Unlink' button: **Close - Unable to Unlink the case. This case link has other Referrals in Reviewed or Completed status that cannot be unlinked.**

1.2 Requests

1. Perform an automatic MAGI Case Search and allow the user to link a MAGI Referral to a CalSAWS case already linked to a different MAGI Case either when the MAGI Case Search response confirms there is no ongoing or Pending MAGI Medi-Cal eligibility, and the COR is released, and there is no actively linked CalSAWS case, or when the user confirms the currently linked MAGI Case has no ongoing or Pending MAGI Medi-Cal eligibility in CalHEERS and is delinked. Continue to prevent the user from linking to a new MAGI Case if the automatic MAGI Case Search Response has anyone with ongoing or Pending MAGI Medi-Cal eligibility in the existing linked MAGI case, or the COR or case is not delinked in CalHEERS.
2. Display the 'Inter-County Transfer' and 'Update Person Number' fields to the user when sent in an EDR.
3. Update CalSAWS pages to display both the CalSAWS and CalHEERS Person Numbers and update references to 'MEDS PN' in the MAGI pages to read 'CalSAWS PN'.

1.3 Overview of Recommendations

1. CalSAWS will no longer prevent a user from linking a MAGI Referral to a CalSAWS case that had prior linkage to a different MAGI Case during the MAGI Referral Linking flow. The system will now automatically perform a MAGI Case Search and allow the user to update the linkage if the Search Results confirm that the already linked MAGI Case has no ongoing or Pending MAGI Medi-Cal in CalHEERS, the COR is released (or is same county), and there is no actively linked SAWS case. CalSAWS will prevent the user from linking a MAGI Referral if the existing MAGI Case has ongoing or Pending MAGI Medi-Cal Eligibility, the COR is not in the same county or if there is an actively linked SAWS case. The Previous Case List page will also now display the MAGI Case Number from the MAGI Referral and the MAGI Case Number(s) already linked to previous CalSAWS cases.
2. CalSAWS will now allow a user to link a MAGI Referral to a CalSAWS case that had prior linkage to a different MAGI Case during the MAGI Referral Linking flow. The MAGI Case Linkage Update Confirmation List page will present the current linkage and the new linkage to the user for confirmation. The page will warn the user if the MAGI Case Search results were invalid and the system was unable to determine if the MAGI Case has ongoing or Pending MAGI Medi-Cal Eligibility, and if CalHEERS released the COR and the actively linked SAWS case.
3. CalSAWS sends an Inter-County Transfer Indicator as 'Yes' in an EDR and will now display the 'Inter-County Transfer' = Yes to the user on the MAGI Request Detail page. The MAGI Request Detail page will also now display the CalHEERS Person Number and the 'Update PN' field when the Person Association is updated. The 'MEDS PN' label will be updated to display as 'CalSAWS PN'.
4. CalSAWS will now display the CalSAWS and CalHEERS Person Numbers on the MAGI Referral Detail page.

5. The MAGI Person Detail page shows the CalHEERS Admin information about a person in an EDR and DER. The section will now include 'CalSAWS Person Number' sent in an EDR or received in a DER, and the 'Update Person Association' sent in an EDR.
6. The Person Association List page shows the CalSAWS Person Number as 'MEDS PN'. The label will be updated to display as 'CalSAWS PN'.
7. The MAGI Disposition Detail page will now show the 'CalHEERS PN', and the 'MEDS PN' column is relabeled to 'CalSAWS PN'.

1.4 Assumptions

1. Counties will add the 'MAGI Case Search Automation' Security Group to selected individuals/positions; this will not be part of the MAGI Edit Security Group.
2. Future SCR CA-261924 will enhance CalSAWS with additional functionality to allow more flexibility to help the user update COR in CalHEERS from within CalSAWS, and to manually set the ICT indicator and the SAWS Person Association Override Ind in an EDR. The SCR is currently targeted for release 25.02.

2 RECOMMENDATIONS

2.1 Previous Case List Page

2.1.1 Overview

CalSAWS will no longer prevent a user from linking a MAGI Referral to a CalSAWS case that had prior linkage to a different MAGI Case during the MAGI Referral Linking flow. The system will now automatically perform a MAGI Case Search and allow the user to update the linkage if the Search Results confirm that the already linked MAGI Case has no ongoing or Pending MAGI Medi-Cal in CalHEERS, the COR is released (or is same county), and there is no actively linked SAWS case. CalSAWS will prevent the user from linking a MAGI Referral if the existing MAGI Case has ongoing or Pending MAGI Medi-Cal Eligibility, the COR is not in the same county or if there is an actively linked SAWS case. The Previous Case List page will also now display the MAGI Case Number from the MAGI Referral and the MAGI Case Number(s) already linked to previous CalSAWS cases.

2.1.2 Previous Case List Mockup

Figure 2.1.2.1- Previous Case List

Figure 2.1.2.2- Previous Case List with Updated Validation Message to Prevent Relinking to a New MAGI Case. This is applicable for a user without 'MAGICaseSearchAutomation' Security Right.

Figure 2.1.2.3- Previous Case List Page with Validation Message that the Selected CalSAWS Case Cannot be Relinked to a New MAGI Case based on the Automatic MAGI Case Search Response Results. This is only applicable for a user with 'MAGICaseSearchAutomation' Security Right.

Previous Case List

| | Create New Case | Processing | Cancel |

MAGI Case Number in the MAGI Referral:
7800000654

Case Number	County	Name	DOB	Active Programs	MAGI Case Number
2223334	Calaveras	Blue Crown	02/01/1996		7800000456
		☐ Rose Flower	12/01/2004		
		☐ Tulip Flower	12/01/2004		
		☐ Daisy Flower	07/01/1999		
1113338	Calaveras	Blue Crown	02/01/1996		
◉ 8000790	Alpine	Blue Crown	02/01/1996	MC, FS	7800000123
		☐ Yellow Crown	01/01/2017		
		☐ Red Crown	01/01/2018		

| | Create New Case | Processing | Cancel |

Figure 2.1.2.4 – Previous Case List with "Processing" Button when the Automated MAGI Case Search Response is Not Received. This is only applicable for a user with 'MAGICaseSearchAutomation' Security Right.

2.1.3 Description of Changes

1. Update 'Previous Case List' page when accessed from the MAGI Referral Linking flow to display the MAGI Case Number from the MAGI Referral and the MAGI Case Number linked to the CalSAWS case (if any) as follows:
   a. Add a new display-only field named, 'MAGI Case Number in the MAGI Referral:' in the unnamed section above the list of cases.
      i. Display the MAGI Case Number value from the MAGI Referral from which the user initiated the linking flow.
   b. Add a new column in the Case Number list to the right of the 'Active Programs' column, named "MAGI Case Number"
      i. Display the MAGI Case Number value based on the last known MAGI case linkage for the CalSAWS case (CH_VALID_DER).
2. Add a security right 'MAGICaseSearchAutomation' to be part of new security group, 'MAGI Case Search Automation' The new security right will allow the system to initiate a MAGI Case Search (Recommendation 2.1.3.4) when the user with this right arrives to the 'Previous Case List' page from the MAGI Referral linking flow. If the user does not have this security right, the system will not initiate a MAGI Case Search and will prevent the user from selecting a CalSAWS case with prior linkage to a different MAGI Case with the Page Validation in Recommendation 2.1.3.3.

3. Update the existing Page Validation on the 'Previous Case List' page as follows (Figure 2.1.2.2):
   Current Text: '<u>Form Error</u> - The selected case is already linked to CalHEERS Case <Current MAGI Case Number>. Please select a different case or create a new one.'
   Current Criteria: The selected CalSAWS case is already linked to a different MAGI Case than what is in the MAGI Referral and the user clicked the 'Select' button in the MAGI Referral Linking flow.
   Current Functionality: On click of the 'Select' button if the criteria is met, this is a hard page validation and the user cannot select the case for linkage.
   Updated Text: '<u>Cancel</u> - The selected case is already linked to MAGI Case <Current MAGI Case Number> and you do not have security rights to change the MAGI linkage. Follow your county process to select a different CalSAWS case, create a new CalSAWS case, or contact your supervisor.'
   Updated Criteria: The selected CalSAWS case is already linked to a different MAGI Case than what is in the MAGI Referral, the user clicked the 'Select' button in the MAGI Referral Linking flow and the user does not have the 'MAGICaseSearchAutomation' security right.
   Updated Functionality: On click of the 'Select' button if the criteria is met, this is a hard page validation and the user cannot select the case for linkage.
4. Update the 'Previous Case List' page to automatically kick-off a MAGI Case Search in the background if the user has Security Right 'MAGICaseSearchAutomation' and there is at least one CalSAWS case in the same county with existing linkage to a MAGI Case.
   a. Clear any prior MAGI Case Search Responses, if any.
   b. Send an automatic MAGI Case Search Request for any MAGI Case with existing linkage to a CalSAWS case in the same county as the logged-in county.
      Also send an automatic MAGI Case Search Request for the MAGI Case in the MAGI Referral.
      Send the MAGI Case Search Requests with the 'Search By' = "MAGI Case Number" and 'Benefit Month' = <Come-up Month>.
   c. Send a maximum of 20 MAGI Case Searches. If there are more than 19 previously linked MAGI Cases in the logged-in county, do not send any MAGI Case Searches and instead navigate the user to the 'MAGI Case Linkage Update Confirmation List' page with a Page Warning message in Recommendation 2.2.3.3.

5. When the user with 'MAGICaseSearchAutomation' security right selects a CalSAWS case that has existing linkage to a different MAGI Case Number than what is in the MAGI Referral, and the user clicks the 'Select' button, check if successful MAGI Case Search Responses are returned for both the existing linked MAGI Case and the MAGI Case in the MAGI Referral.
    a. If yes, then proceed to Recommendation 2.1.3.6 to evaluate the responses.
    b. If no, change the 'Select' button to a greyed out 'Processing' button as shown in Figure 2.1.2.4 until any combination of the following occurs for both the existing MAGI Case and the MAGI Case in the MAGI Referral:
        i. The MAGI Case Search Response returned successfully, or
        ii. The MAGI Case Search returns an error, or
        iii. 32 seconds elapsed since the automated MAGI Case Search Request was sent
    Then proceed to Recommendation 2.1.3.6 to evaluate the MAGI Case Search Response results.

6. Evaluate the MAGI Search Response Results for the existing MAGI Case linked to the selected CalSAWS case as follows:

Response	Search Results	Next Step
OK to update linkage	When all the following are true: 1. No person in the MAGI Case Search Response has 'Pending', 'Eligible' or 'Conditionally Eligible' MAGI Medi-Cal Eligibility Status, and 2. the MAGI Case Search Response COR is either blank or is set to the same county as the logged-in county, and 3. the MAGI Case Search Response has either no actively linked SAWS Case/County, or the actively linked SAWS Case/County is same as the selected CalSAWS Case/County	Navigate the user to the 'MAGI Case Linkage Update Confirmation List' page in Rec 2.2.3.1
Page warning message but allow relinking	When either of the following is true: 1. The MAGI Case Search returns an error, or 2. 32 seconds elapsed since the automated MAGI Case Search Request was sent	Navigate the user to the 'MAGI Case Linkage Update Confirmation List' page with a Page Warning message in Rec 2.2.3.3
Page Validation to prevent linkage	When any of the following are true: 1. At least one person in the MAGI Case Search Response has 'Pending', 'Eligible' or 'Conditionally Eligible' MAGI Medi-Cal Eligibility Status, or 2. the MAGI Case Search Response COR is set to another county, or 3. the MAGI Case Search Response has an actively linked SAWS Case/County that is not the same as the selected SAWS Case/County	Present the user with the updated page validation in Rec 2.1.3.7

7. Add a Page Validation on the 'Previous Case List' page as follows:
Validation Text: '<u>Cancel</u> - The selected case is already linked to MAGI Case <Current MAGI Case Number> with ongoing or pending MAGI Medi-Cal in the CalHEERS Portal, or CalHEERS has not released the COR or has an actively linked CalSAWS case. Follow your county process to select a different CalSAWS case, create a new CalSAWS case, or if appropriate close the MAGI Case on the CalHEERS Portal first and then return to the MAGI Referral linking flow.'
Criteria: The selected CalSAWS case is already linked to a different MAGI Case than what is in the MAGI Referral and the user with 'MAGICaseSearchAutomation' Security Right clicked the 'Select' button in the MAGI Referral Linking flow.
Functionality: Per Recommendation 2.1.3.4, on click of the 'Select' button, the system will perform an automatic MAGI Case Search. Based on the MAGI Case Search Response result in Recommendation 2.1.3.6, the page may display this Page validation text. This is a hard validation, and the user cannot select the case for linkage.
When the user clicks the 'Cancel' hyperlink, redirect the focus to the 'Cancel' button.

8. If the user completes the linkage by selecting a CalSAWS case that does not already have a MAGI Case associated, or clicks 'Create New Case', clear the responses (if any) from the automatic MAGI Case Search requests.

9. If the user exits the MAGI Referral Linking flow without completing the linkage to a CalSAWS case or clicking 'Cancel', clear the responses (if any) from the automatic MAGI Case Search requests after 10 minutes.
For example: If the user is on the 'Previous Case List' page and navigates to Case Summary→e-Tools→MAGI Referrals. This will take the user to the MAGI Referral Search page and the user exits the MAGI Referral Linking flow. The automatic MAGI Case Search responses will be cleared after 10 minutes.

   Note: If the session times out while on the 'Previous Case List' page or the session ends for any reason, the responses (if any) from the automatic MAGI Case Search requests are automatically cleared.

10. If the user followed the MAGI Referral linking flow, linked a CalSAWS Case, arrived to the 'Case Members List' page and instead of completing the MAGI Referral Linking flow, the user then navigates back to the 'Previous Case List' page by using the browser 'Back' button, remove the partial linkage.

2.1.4 Page Location

- **Global:** Case Summary
- **Local:** e-Tools
- **Task:** MAGI Referrals→<u>Initiated Date</u>→Click [Link to Case] and follow the linking flow until 'Previous Case List' page.

2.1.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
MAGICaseSearchAutomation	This right allows the system to perform an automatic MAGI Case Search when the user arrives at the Previous Case List page in the MAGI Referral Linking Flow. This right allows users to update the MAGI Case linkage for the selected CalSAWS Case to the MAGI Case in the MAGI Referral.	MAGI Case Search Automation

2. Security Groups

Security Group	Group Description	Group to Role Mapping
MAGI Case Search Automation	This group allows the system to perform an automatic MAGI Case Search when the user arrives at the Previous Case List page in the MAGI Referral Linking Flow, and allows the user to relink the MAGI Case if appropriate.	System Admin

2.1.6 Page Mapping

No Change

2.1.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

Approximately 50K MAGI Referrals are received per month. The Previous Case List page will initiate automatic MAGI Case Searches for the existing linked MAGI Case and the MAGI Case in the MAGI Referral when there is any existing CalSAWS case with MAGI Linkage in the same county. Not every MAGI Referral will have a previous case nor a previous case with MAGI linkage. Estimated automatic MAGI Case Searches to be no more than 100K per month.

2.2 MAGI Case Linkage Update Confirmation List Page

2.2.1 Overview

CalSAWS will now allow a user to link a MAGI Referral to a CalSAWS case that had prior linkage to a different MAGI Case during the MAGI Referral Linking flow. The MAGI Case Linkage Update Confirmation List page will present the current linkage and the new linkage to the user for confirmation. The page will warn the user if the MAGI Case Search results were invalid and the system was unable to determine if the MAGI Case has ongoing or Pending MAGI Medi-Cal Eligibility, and if CalHEERS released the COR and the actively linked SAWS case.

2.2.2 MAGI Case Linkage Update Confirmation List Mockup

MAGI Case Linkage Update Confirmation List

Link to Case   Cancel

Selected CalSAWS Case Number:
8000790

Existing MAGI Case Linkage:

MAGI Case Number: 7800000123   **County of Responsibility:** Alpine

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
Crown, Blue 26	02/01/1996	555-12-1234	12345677D	Discontinued	No
Crown, Yellow 6	01/01/2018	456-78-9101	23456788G	Discontinued	No
Crown, Red 7	01/01/2017	444-00-1111	34567899G	Discontinued	No

The case will be relinked to the following MAGI Case Number:

MAGI Case Number: 7800000654   **County of Responsibility:** Alpine

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
Crown, Blue 26	02/01/1996	555-12-1234	12345677D	Ineligible	Yes
Crown, Red 7	01/01/2017	444-00-1111	34567899G	Eligible	No
Crown, Yellow 6	01/01/2018	456-78-9101	23456788G	Eligible	No

Link to Case   Cancel

This Type 1 page took 0.49 seconds to load.

Figure 2.2.2.1 – MAGI Case Linkage Update Confirmation List page

MAGI Case Linkage Update Confirmation List

[Link to Case] [Cancel]

> • At least one individual is enrolled in a Covered California Plan in the MAGI case currently linked to the selected CalSAWS case.

Selected CalSAWS Case Number:
8000790

Existing MAGI Case Linkage:

MAGI Case Number: **County of Responsibility:**
7800000123   Alpine

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
Crown, Blue 26	02/01/1996	555-12-1234	12345677D	Discontinued	Yes
Crown, Yellow 6	01/01/2018	456-78-9101	23456788G	Discontinued	No
Crown, Red 7	01/01/2017	444-00-1111	34567899G	Discontinued	No

The case will be relinked to the following MAGI Case Number:

MAGI Case Number: **County of Responsibility:**
7800000654   Alpine

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
Crown, Blue 26	02/01/1996	555-12-1234	12345677D	Ineligible	Yes
Crown, Red 7	01/01/2017	444-00-1111	34567899G	Eligible	No
Crown, Yellow 6	01/01/2018	456-78-9101	23456788G	Eligible	No

[Link to Case] [Cancel]

This Type 1 page took 0.49 seconds to load.

Figure 2.2.2.2 – MAGI Case Linkage Update Confirmation List page with Warning Message that Existing MAGI Case has at Least One Individual Enrolled in a Covered California Plan

MAGI Case Linkage Update Confirmation List

[Link to Case] [Cancel]

> • The Automated MAGI Case Search did not return a valid response. The system is unable to determine if it is appropriate to link to the MAGI Case in the MAGI Referral.
>
> Only proceed with 'Link to Case' if you confirmed MAGI Case 7800000123 has no ongoing or Pending MAGI Eligibility in the CalHEERS Portal, and CalHEERS released the COR and has no actively linked CalSAWS case.

Selected CalSAWS Case Number:
8000790

Existing MAGI Case Linkage:

MAGI Case Number: 7800000123   **County of Responsibility:**

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
No data found					

The case will be relinked to the following MAGI Case Number:

MAGI Case Number: 7800000654   **County of Responsibility:**

Name	DOB	SSN	CIN	MAGI Eligiblity	Enrolled in Covered CA Plan
Crown, Blue 26	02/01/1996	555-12-1234	12345677D	Ineligible	Yes
Crown, Red 7	01/01/2017	444-00-1111	34567899G	Eligible	No
Crown, Yellow 6	01/01/2018	456-78-9101	23456788G	Eligible	No

[Link to Case] [Cancel]

This Type 1 page took 0.49 seconds to load.

Figure 2.2.2.3 – MAGI Case Linkage Update Confirmation List Page Warning Message with Response only from MAGI Case in MAGI Referral

Figure 2.2.2.4 – MAGI Case Linkage Update Confirmation List page with Warning Message and no MAGI Case Search Response for either MAGI Case

2.2.3 Description of Changes

1. Add a new page named, "MAGI Case Linkage Update Confirmation List" that displays the current CalSAWS Case and the MAGI Case information for the user to confirm the linkage update as displayed in Figure 2.2.2.1.
   a. The first section of the page displays the selected CalSAWS Case.
      i. **Selected CalSAWS Case Number:** Display the CalSAWS Case Number selected in the 'Previous Case List' in the MAGI Referral linking flow.
   b. The second section of the page is a static label 'Existing MAGI Case Linkage:'

c. The third section displays information about the existing linked MAGI Case.

    i. The unnamed section will display the following fields:

        1. **MAGI Case Number:** Display the existing linked MAGI Case Number.

        2. **County of Responsibility:** Display the County of Responsibility from the MAGI Case Search response for the existing linked MAGI Case. If there is either no MAGI Case Response, or no COR is received in the MAGI Case Search response, display blank as shown in Figures 2.2.2.3 and 2.2.2.4.

    ii. Add a table to display the person information received in the MAGI Case Search Response. The table will display the following columns:

        1. **Name:** The Name and age (in years) of the person. Display in the format of 'Last Name, First Name Age'.
Note: Gender is not provided in the MAGI Case Search Response so 'Name' will not display with the standard CalSAWS format (Last Name, First Name AgeGender).

        2. **DOB:** The Date of Birth of the person in MM/DD/YYYY format.

        3. **CIN:** The Client Index Number of the person.

        4. **SSN:** The Social Security Number of the person.

        5. **MAGI Eligibility:** The MAGI Eligibility Status of the person.

        6. **Enrolled in Covered CA Plan:** The value for the 'Active Enrollment' of the person.

    If there is no valid MAGI Case Response display 'No data found' for the table as shown in Figure 2.2.2.4.

d. The fourth section of the page is a static label 'The case will be linked to the following MAGI Case Number:'

e. The fifth section of the page displays the information about the MAGI Case in the MAGI Referral.

    i. The unnamed section will display the following fields:

        1. **Selected CalSAWS Case Number:** Display the CalSAWS Case Number selected in the Previous Case List in the MAGI Referral linking flow.

        2. **MAGI Case Number:** Display the MAGI Case Number from the MAGI Referral.

3. **County of Responsibility:** Display the County of Responsibility from the MAGI Case Search response for the MAGI Case in the MAGI Referral. If there is either no MAGI Case Response, or no COR is received in the MAGI Case Search response, display blank as shown in Figures 2.2.2.3 and 2.2.2.4.

ii. Add a table to display the person information received in the MAGI Case Search Response. The table will display the following columns:

1. **Name:** The Name and age (in years) of the person. Display in the format of 'Last Name, First Name Age'.
Note: Gender is not provided in the MAGI Case Search Response so 'Name' will not display with the standard CalSAWS format (Last Name, First Name AgeGender).

2. **DOB:** The Date of Birth of the person in MM/DD/YYYY format.

3. **CIN:** The Client Index Number of the person.

4. **SSN:** The Social Security Number of the person.

5. **MAGI Eligibility:** The MAGI Eligibility Status of the person.

6. **Enrolled in Covered CA Plan:** The value for the 'Active Enrollment' of the person.

If there is no valid MAGI Case Response display 'No data found' for the table as shown in Figure 2.2.2.4.

f. Add a 'Link to Case' button to the top and bottom of the page. On click of the 'Link to Case' button, navigate the user to the 'Case Member List' page in the MAGI Referral Linking Flow and link the MAGI Referral to the selected CalSAWS case. Clear all results from the automatic MAGI Case Searches.

Note: When there is only one person in the MAGI Referral, the next page is 'Case Member List' with "Save and Continue" button. When there is more than one person in the MAGI Referral, the next page is 'Case Member List' with "Add Person" and "Save and Continue" buttons.

g. Add a 'Cancel' button to the top and bottom of the page. On click of the 'Cancel' button, navigate the user to the 'Previous Case List' page in the MAGI Referral Linking Flow with no CalSAWS case selected.

2. Add a page warning at the top of the page with the following text when the MAGI Case Search Results were successful and the system will allow relinking to the new MAGI Case in the MAGI Referral, but at least one individual in the existing MAGI Case has Active Enrollment in a Covered California Plan = Yes as shown in Figure 2.2.2.2.
Warning Text: At least one individual is enrolled in a Covered California Plan in the MAGI case currently linked to the selected CalSAWS case.

   Note: This is a soft validation and will allow the user to click the 'Link to Case' button and move forward with the updated linkage.
3. Add a page warning at the top of the page with the following text when the MAGI Case Search Results errored out or did not get a response for the existing MAGI Case as shown in Figures 2.2.2.3 and 2.2.2.4.
Warning Text: The Automated MAGI Case Search did not return a valid response. The system is unable to determine if it is appropriate to link to the MAGI Case in the MAGI Referral.

   Only proceed with 'Link to Case' if you confirmed MAGI Case <Existing linked MAGI Case> has no ongoing or Pending MAGI Eligibility in the CalHEERS Portal, and CalHEERS released the COR and has no actively linked CalSAWS case.

   Note: This is a soft validation and will allow the user to click the 'Link to Case' button and move forward with the updated linkage.

   As a reminder: CalSAWS allows a user to 'Unlink' a CalSAWS case from a MAGI Referral as long as the MAGI Referral Status is still 'In Process' and the CalSAWS case does not have other Referrals in 'Reviewed' or 'Completed' status that cannot be unlinked. If the user incorrectly linked the CalSAWS case to the MAGI Referral and cannot 'Unlink', the user can follow the MAGI Case Linkage override process to correct the MAGI Case linked to the CalSAWS case.

   CalHEERS Business Validations: If CalHEERS has the COR locked for the existing MAGI Case, or the CalSAWS case is still actively linked to the existing case in CalHEERS, and the user decided to relink to the MAGI Case in the MAGI Referral, the user will receive EDR Business Validation (BV) 9 when they send the first EDR from CalSAWS. If the user authorizes the eligibility in the MAGI Referral without first sending an EDR, the system will send a Disposition with the authorized Medi-Cal eligibility and CalHEERS will return Disposition BV 174.

   - BV 9: The combination of CalHEERS Case Number and SAWS Case information, SAWS Case Number, Servicing FIPS County Code, and Sending System, does not match the previously established case linkage information.

- BV 174: SAWS Case number already exist in the system with another Case Linkage

If the user receives BV 9 or BV 174, and
    a. there is no ongoing or Pending MAGI eligibility in the existing MAGI case, the user should log a CalHEERS ticket and request CalHEERS to 'enable the COR' and remove the Active SAWS Case linkage from the existing MAGI Case.
    b. there is ongoing or Pending MAGI eligibility in the existing MAGI case, and
        i. the user determines the MAGI case in the MAGI Referral is the appropriate MAGI case to use going forward, the user should log into the CalHEERS portal and close the existing MAGI case as Duplicate.
        ii. the user determines the existing MAGI case is the appropriate MAGI case to use going forward, the user should follow the MAGI Case Linkage override steps to relink the CalSAWS case to the existing MAGI case. Then, go into the CalHEERS portal and close the MAGI case in the MAGI Referral as Duplicate.

2.2.4 Page Location
- **Global:** Case Summary
- **Local:** e-Tools
- **Task:** MAGI Referrals→Initiated Date→Click [Link to Case] and follow the linking flow until 'Previous Case List' page. Select a CalSAWS case already linked to a different MAGI Case Number.

2.2.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
MAGICaseSearchAutomation	This right allows the system to perform an automatic MAGI Case Search when the user arrives at the Previous Case List page in the MAGI Referral Linking Flow. This right allows users to update the MAGI Case linkage for the selected CalSAWS Case to the MAGI Case in the MAGI Referral.	MAGI Case Search Automation

2. Security Groups

No Change

2.2.6 Page Mapping

Not Applicable

2.2.7 Accessibility

Not Applicable

2.2.8 Page Usage/Data Volume Impacts

Approximately 50K MAGI Referrals are received per month. The new page will be accessed for less than 10% of MAGI Referrals during the linking flow; estimated maximum of 5,000 times that the page will be accessed per month.

2.3 MAGI Request Detail Page

2.3.1 Overview

CalSAWS sends an Inter-County Transfer Indicator as 'Yes' in an EDR and will now display the 'Inter-County Transfer' = Yes to the user on the MAGI Request Detail page. The MAGI Request Detail page will also now display the CalHEERS Person Number. The 'Update PN' field when the Person Association is updated.

2.3.2 MAGI Request Detail Mockup

Figure 2.3.3.1 – MAGI Request Detail page showing new Inter-County Transfer field.

Figure 2.3.3.2 – MAGI Request Detail Page Showing Updates to Case Members Section

2.3.3 Description of Changes

1. Add a new display-only field to the MAGI Request Detail page in the unlabeled top section.
   a. **Label Name:** Inter-County Transfer:
   b. **Location:** In the third column to the right of Status, under 'Request Case Linkage Update:'. Note: 'Request Case Linkage Update:' does not always display on the page.
   c. **Value:** Populate the value based on the value in 'interCountyTransferInd' in the EDR. The value with display either 'Yes' when 'interCountyTransferInd'=Y, or blank when the 'interCountyTransferInd' is null or not sent in the EDR. 'No' will not display.

2. Update the 'Case Members' section of the MAGI Request Detail page as follows:
   a. Update the display of the name to the standard CalSAWS name format. <Last Name>, <First Name> <Age in Years><Gender>
   For example: A person with First Name, "Blue" and Last Name "Crown", instead of displaying as 'Blue Crown 28F' it will now display as 'Crown, Blue 28F'
   b. Move and relabel column heading 'MEDS PN' to 'CalSAWS PN'. The column will now be after CIN.
   c. Add a display-only column with label, 'CalHEERS PN' to the right of 'CalSAWS PN' column. The value for the field will be the 'calHEERSCasePersonNumber' from the EDR. The values can be up to two characters. When there is no 'CalHEERS PN' sent in the EDR, the field will display blank.
   d. Add a display-only column with label, 'Update PN Association' to the right of the 'CalHEERS PN' column. The value for the field will be the 'updateSAWSPersonAssociationInd' from the EDR. The value can be 'Yes' when the 'updateSAWSPersonAssociationInd'=Y or blank when the 'updateSAWSPersonAssociationInd' is null or not sent in the EDR. 'No' will not display.

2.3.4 Page Location

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [Request MAGI Button]

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [View]→Determination hyperlink→Request ID hyperlink

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** <u>Initiated Date</u> hyperlink for a 'Determination Response'→<u>Request ID</u> hyperlink

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search→<u>Initiated Date</u> hyperlink for a 'Determination Response'→<u>Request ID</u> hyperlink

2.3.5 Security Updates

No Change

2.3.6 Page Mapping

Update Page Mapping for new label and new fields.

2.3.7 Accessibility

Not Applicable to a new page.

2.3.8 Page Usage/Data Volume Impacts

No Change

2.4 MAGI Referral Detail Page

2.4.1 Overview

CalSAWS will now display the CalSAWS and CalHEERS Person Numbers on the MAGI Referral Detail page.

2.4.2 MAGI Referral Detail Mockup

Name	DOB	SSN	CIN	CalSAWS PN	CalHEERS PN	Non-Compliance	CalSAWS Person
Crown, Blue 28F	02/01/1996	555-12-1234	12345677D	01	01		Yes
Crown, Yellow 6F	01/01/2018	456-78-9101	23456788G	02	03		Yes
Crown, Red 7M	01/01/2017	444-00-1111	34567899G	03	02		Yes

Figure 2.4.2.1 – MAGI Referral Detail Page Showing Updates to 'Case Members' Section

2.4.3 Description of Changes

1. Update the 'Case Members' section of the MAGI Request Detail page as follows:
    a. Move and relabel column heading 'MEDS PN' to 'CalSAWS PN'. The column will now be after CIN. When there is no 'CalSAWS PN' sent in the DER, the field will display blank.
    b. Add a view-only column with label, 'CalHEERS PN' to the right of 'CalSAWS PN' column. The value for the field will be the 'calHEERSCasePersonNumber' from the DER. The values can be up to two characters.

2.4.4 Page Location

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** <u>Initiated Date</u> hyperlink for a 'Determination Response'

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search→ <u>Initiated Date</u> hyperlink for a 'Referral', 'Determination Change', or 'Determination Response'

2.4.5 Security Updates

No Change

2.4.6 Page Mapping

Update Page Mapping for new label and new field.

2.4.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.4.8 Page Usage/Data Volume Impacts

No Change

2.5 MAGI Person Detail page

2.5.1 Overview

The MAGI Person Detail page shows the CalHEERS Admin information about a person in an EDR and DER. The section will now include 'CalSAWS Person Number' sent in an EDR or received in a DER, and the 'Update Person Association' sent in an EDR.

2.5.2 MAGI Person Detail Mockup

Figure 2.5.2.1 – MAGI Person Detail Mockup

2.5.3 Description of Changes

1. Update the 'CalHEERS Admin Information' section of the MAGI Person Detail page to display the 'CalSAWS Person Number' and 'Update Person Association' as follows:
   a. Insert a row below 'CalHEERS Person Number:' and 'Person Removed:'
   b. Move 'Person Added:' down one row to the newly added row, to be directly under 'CalHEERS Person Number:'.
   c. Move 'Matching Bypass:' down one row to the newly added row to be directly to the right of the new location for 'Person Added:'
   d. Add new display-only field named, 'CalSAWS Person Number:' to the right of the 'CalHEERS Person Number:' field. Display the value of 'sAWSCasePersonNumber' sent in the EDR or received in the DER. The 'CalSAWS Person Number:' is a two-character number and will always be in an EDR, but may be blank in a DER.

e. Add a new display-only field named, 'Update Person Number Association:' to the right of the new field 'CalSAWS Person Number:'. Display 'Yes' in an EDR when the updateSAWSPersonAssociationInd is sent with 'Y'; otherwise, display blank. This element is only sent from CalSAWS in an EDR and will never be received in a DER.

2.5.4 Page Location

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [Request MAGI] Button→Person Name hyperlink

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [View]→Determination hyperlink→Request ID hyperlink→Person Name hyperlink

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** Initiated Date hyperlink for a 'Determination Response'→Request ID hyperlink→Person Name hyperlink

- **Global:** Case Summary
- **Local:** MAGI Case Search
- **Task:** Click [Link to Case] button→[Confirm Associations] button→Person Name hyperlink

2.5.5 Security Updates

No Change

2.5.6 Page Mapping

Add new fields to page mapping.

2.5.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.5.8 Page Usage/Data Volume Impacts

No Change

2.6 Person Association List page

2.6.1 Overview

The Person Association List page shows the CalSAWS Person Number as 'MEDS PN'. The label will be updated to display as 'CalSAWS PN'.

2.6.2 Person Association List Page Mockup

Figure 2.6.2.1 – Person Association List Page

2.6.3 Description of Changes

1. Update the 'Persons included in the Request' section of the MAGI Request Detail page as follows:
    a. Relabel column heading 'MEDS PN' to 'CalSAWS PN'.

2.6.4 Page Location

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [Request MAGI] Button→Click [Person Associations] button

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [View]→Determination hyperlink→Request ID hyperlink→Click [Person Associations] button

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** <u>Initiated Date</u> hyperlink for a 'Determination Response'→<u>Request ID</u> hyperlink→Click [Person Associations] button

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** <u>Initiated Date</u> hyperlink for a 'Determination Response'→Click [Dispositions] button→ <u>Initiated Date</u> hyperlink →Click [View Associations] button

- **Global:** Case Summary
- **Local:** MAGI Case Search
- **Task:** Click [Link to Case] button→Click [Confirm Associations] button

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [View]→<u>Determination</u> hyperlink→<u>Complete</u> hyperlink in EDBCs Run Against this MAGI Determination 'Disposition' column→Click [View Associations] button

2.6.5 Security Updates

No Change

2.6.6 Page Mapping

Update Page Mapping for new label and new field.

2.6.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.6.8 Page Usage/Data Volume Impacts

No Change

2.7 MAGI Disposition Detail page

2.7.1 Overview

The MAGI Disposition Detail page will now show the 'CalHEERS PN', and the 'MEDS PN' column is relabeled to 'CalSAWS PN'.

2.7.2 MAGI Disposition Detail Page Mockup

Figure 2.7.2.1 – MAGI Disposition Detail Page

2.7.3 Description of Changes

1. Update the 'Case Members' section of the MAGI Disposition Detail page as follows:
    a. Relabel column heading 'MEDS PN' to 'CalSAWS PN'.
    b. Add a view-only column with label, 'CalHEERS PN' to the right of 'CalSAWS PN' column. The value for the field will be the 'calHEERSCasePersonNumber' from the Disposition. The values can be up to two characters.

2.7.4 Page Location

- **Global:** Case Summary
- **Local:** IAT Summary
- **Task:** <u>Initiated Date</u> hyperlink for a 'Determination Response'→Click [Dispositions] button→ <u>Initiated Date</u> hyperlink

- **Global:** Customer Information
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List→Click [View]→<u>Determination</u> hyperlink→<u>Complete</u> hyperlink in EDBCs Run Against this MAGI Determination 'Disposition' column

2.7.5 Security Updates

No Change

2.7.6 Page Mapping

Update Page Mapping for new label and new field.

2.7.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.7.8 Page Usage/Data Volume Impacts

No Change

2.8   Automated Regression Test

2.8.1   Overview

Update existing automated regression test scripts to account for the new name format on the MAGI Request Detail page.

Create new regression scripts to verify the display of the following field labels and values:

- Previous Case List: MAGI Case Number in the MAGI Referral field; MAGI Case Number column
- MAGI Request Detail: Name column; CalSAWS PN, CalHEERS PN, Update PN columns
- MAGI Referral Detail: CalSAWS PN, CalHEERS PN columns
- MAGI Person Detail: CalSAWS Person Number field; Update Person Association field

Create new regression scripts to verify the functionality of the MAGI Case Linkage Update Confirmation List page.

2.8.2   Description of Change

1. Update existing regression scripts that utilize the 'Name' column of the MAGI Request Detail page to use the updated format.
2. Update existing scripts that utilize the 'MEDS PN' column to instead reference 'CalSAWS PN'.
   Note: A total of 2 scripts are impacted as of 7/2/24:
   a. MAGI - Refused Admin Verifications
   b. MC - MAGI Disposition Detail - Hidden Person
3. Create new regression scripts to verify the 'MAGI Case Number in the MAGI Referral' field and 'MAGI Case Number' columns display on the Previous Case List page while linking a MAGI Referral to an existing case.
4. Create new regression scripts to verify the functionality of the MAGI Case Linkage Update Confirmation List page including:
   a. Display of the current and new values
   b. 'Cancel' button returns the user to the previous page without changing the existing case linkage
   c. 'Save' button navigates the user to the next page and updates the case linkage
5. Create new regression scripts to verify the following columns display on the MAGI Request Detail page:
   a. CalSAWS PN
   b. CalHEERS PN
   c. Update PN

6. Create new regression scripts to verify the following columns display on the MAGI Referral Detail page:
   a. CalSAWS PN
   b. CalHEERS PN
7. Create new regression scripts to verify the following fields display on the MAGI Person Detail page:
   a. CalSAWS Person Number
   b. Update Person Association
8. Create / update regression scripts to verify a Page Mapping entry exists for each applicable field on the following pages:
   a. MAGI Case Linkage Update Confirmation List
   b. MAGI Person Detail
   c. MAGI Referral Detail
   d. MAGI Request Detail
   e. Person Association Detail
   f. Person Association List
   g. Previous Case List

3   REQUIREMENTS

3.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.9	The LRS shall display summary and detailed interface LRS Data that has been received from external systems, as specified by COUNTY.	The system will display to the user the information transmitted in the EDR or DER.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-275268

ACL 24-16: Expansion of Income Disregards for RCA

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Prinshu Agarwal/ Varsha Satpathy/Tom Lazio
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
05/14/2024	0.1	Initial Draft	Prinshu Agarwal/ Varsha Satpathy
07/11/2024	0.2	Updated Draft	Tom Lazio

Table of Contents

1 OVERVIEW

This SCR will update the RCA Eligibility and Determination Benefits Calculation (EDBC) to consider income of type 'Refugee Resettlement Program' Exempt for Refugee Cash Assistance (RCA) program effective June 2023.

1.1 Current Design

During RCA EDBC, income of category 'Loans, Gifts, Contributions', and income type 'Refugee Resettlement Program' is counted as 'Unearned' income in the CW/RCA program.

1.2 Request

Per ACL 24-16, ORR PL 23-04 directs counties to disregard cash grants that refugees and other eligible individuals receive through programs determined by ORR to be equivalent to federal Reception and Placement (R&P) program such as 'Refugee Resettlement Program' beginning as of June 2023.

1.3 Overview of Recommendations

1. Add new rule for RCA EDBC to exempt income of type 'Refugee Resettlement Program' effective June 2023.
2. Generate list of active RCA participants with 'Refugee Resettlement Program' income.

1.4 Assumptions

1. Income type 'Refugee Resettlement Program' will still be considered 'Unearned' for the CalWORKs program.

2   RECOMMENDATIONS

2.1   Update the Refugee Cash Assistance EDBC to exempt income type of 'Refugee Resettlement Program.'

2.1.1   Overview

Add new rule for RCA EDBC to exempt income type of 'Refugee Resettlement Program' effective June 2023 and onward. This modification will not require an update the income type code table (CT186).

2.1.2   Description of Changes

1. Add new income rule for RCA EDBC to treat income type 'Refugee Resettlement Program ' (CT186_RR) as 'Exempt' for the RCA program effective June 2023.

2.1.3   Provide Programs Impacted

Refugee Cash Assistance (RCA)

3   REQUIREMENTS

3.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.2.12	The LRS shall process eligibility determination and benefit calculation for all assistances units that are affected by any change(s).	This SCR will update EDBC to treat income type 'Refugee Resettlement Program' as 'Exempt' for RCA program effective June 2023.

4 OUTREACH

4.1 Lists

1. **List Name:** List of active RCA cases with an active person having income type of 'Refugee Resettlement Program'.
   List Criteria: All cases that meet the following criteria:
      i. Participant has an 'Active' RCA program person status.
      ii. Participant is in a 'Active' RCA program.
      iii. RCA participant has a high-dated income record with income type of 'Refugee Resettlement Program'.

   Standard Columns:
   - Case Name
   - Case Number
   - County
   - Unit
   - Unit Name
   - Office Name
   - Worker ID

   Additional Columns:
   - RCA Participant Name
   - Income Begin Date

   Frequency: One-time

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-257268.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-275335

Add Negative Action reason of 'Opened in Error' for Disaster CalFresh

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Tom Lazio; Esequiel Herrera-Ortiz
	Reviewed By	Ravneet Bhatia

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
03/21/2024	1.0	Initial Draft	Tom Lazio
08/08/2024	1.1	Removed the 'Approved/Denied' column from the Disaster CalFresh Daily Report template. It is replaced with the 'Initial Disposition Event' column. Added the Initial Disposition Date and Rescind column to the Disaster CalFresh Daily Report template. Updated the Application Source column to map to the new line items. Updated Lines 8-10 to not look at the Approved/Denied column. That column has been removed.	Esequiel Herrera-Ortiz
08/29/2024	1.2	The Application Source column logic has been updated. The logic for On-Site and In Person was reversed.	Esequiel Herrera-Ortiz

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1 OVERVIEW

1.1 Current Design

Disaster CalFresh (DCF) does not allow users to perform a Negative Action EDBC for applications opened in error using the reason of 'Application Opened In Error'.

The Disaster CalFresh Issuance Detail Claiming report does not capture cases that were rescind approved, it does not exclude applications that are denied with a reason of Opened in Error, and it does not exclude replacements.

1.2 Requests

Allow staff to be able to perform negative action EDBC on DCF program applications that are opened in error using reason of 'Application Opened In Error'.

Update the Disaster CalFresh Issuance Detail Claiming report to capture programs that were rescind approved, exclude applications that were Denied with a reason of Opened in Error and to exclude replacement issuances.

1.3 Overview of Recommendations

1. Code Table Change Request (CTCR) for 'Application Opened In Error' reason code to allow users to select this reason on negative action EDBCs for DCF programs.
2. Make the following updates to the Disaster CalFresh Daily Report
   a. Capture Disaster CalFresh applications which were rescind approved.
   b. Account for applications denied with a negative action reason of 'Application Opened in Error'.
   c. Exclude replacements.
   d. Update the report template with the latest instructions provided by CDSS.
   e. Update the columns in the detail sheet to help reconcile with the 'D-CalFresh Daily Report' sheet.

1.4 Assumptions

1. Cancellations of Disaster CalFresh benefits should not be possible because these benefits are issued as rushed benefits.
2. If a Disaster CalFresh Application is received and then Denied on the same day due to being "Open in Error" without being rescinded on the same day, it will not be reported on the state form of the D-CalFresh Daily Report, but it will be captured in the detail backup sheet for informational purposes. If the same application is later rescinded on another day, the report that is generated on the day the rescission occurred will capture the rescission. It is the counties responsibility to manually update their prior submitted report to include the application when it was first received.

3. On the Disaster CalFresh Daily Report, an application should only be reported if an interview was conducted. However, we do not store this information in the system. We assume an interview was conducted unless the application is Denied with a reason of "Open in Error". If an application was received one day and then denied due to being "Open in Error" in a future date, it is the counties responsibility to update their prior submitted report to exclude the application.

4. On the Household Income Resources Expenses Detail page, the 'Employed by County' is only populated if the employee is a CWD Employee. This field is then used to populate Line 3a and 7a on the Disaster CalFresh Daily Report.

5. With defect CA-275472, the Disaster CalFresh Daily Report was updated to include rescissions. Th change was not made with an SCR. This is because the counties needed the information immediately. With this SCR we are updating the design to align with the change that was made with CA-275472 to include rescissions to the Disaster CalFresh Daily Report.

6. For DCF cases where the sole application is dispositioned with a Negative Action of 'Opened in Error', the County worker will be able to rescind that application if needed.

7. For DCF cases where there was a prior application that was dispositioned and the current application is dispositioned with a Negative Action of 'Opened in Error', the system will revert to the prior application and the worker will not be able to rescind.

2   RECOMMENDATIONS

2.1   Negative Action EDBC – Allow 'Application Opened in Error' reason to be selected for Disaster CalFresh (DCF) Program

2.1.1   Overview

Update 'Application Opened in Error' program reason code to allow users to select this option when processing a Negative Action EDBC for the DCF program.

Negative Action Detail

* - Indicates required fields   Run EDBC

B

Application Opened in Error
Disaster CF Missed Interview
End of Disaster Period   ☑ **Run EDBC for this program**
Not Affected by Disaster
Not in Disaster Area   **SSN**   **Date of Birth**
On Aid Another Case
Over Income   333-09-5688   03/04/1980
Requested Disc. - Verbal
Requested Disc. - Written
Verbal Withdrawal   on:
Written Withdrawal

                                                              Run EDBC

Figure 2.1.1.1 – Negative Action EDBC for Disaster CalFresh

2.1.2   Description of Changes

1. The following table lists the new CTCR values for CT73, Code 09 (Application Opened in Error) for Disaster CalFresh:

REFER_TABLE 82_DESCR	REFER_TABLE 83_DESCR	REFER_TABLE 84_DESCR	REFER_TABLE 85_DESCR	REFER_TABLE 86_DESCR
Y	1090	CanCloseBoth	CanCloseBoth	Y

Technical Note: Code Table 73 Reference Table Columns:

- REFER_TABLE_82_DESCR = DC
- REFER_TABLE_83_DESCR = DC Priority
- REFER_TABLE_84_DESCR = DC Close Pers
- REFER_TABLE_85_DESCR = DC Close Pgm
- REFER_TABLE_86_DESCR = DC Neg Act

2.1.3   Programs Impacted

Disaster CalFresh

2.2 Disaster CalFresh Daily Report

2.2.1 Overview

The Disaster CalFresh Daily Report provides Disaster CalFresh Application and benefit information. The report is only generated for a county when a disaster is declared.

2.2.2 Disaster CalFresh Daily Report Screenshot

D-CalFresh Daily Report			
		DOWNLOAD REPORT FORM FROM:	
		http://www.cdss.ca.gov/inforesources/Research-and-Data/DSSDB	
		E-MAIL COMPLETED REPORT FORM TO:	
		admDisasterCF@dss.ca.gov	
COUNTY NAME	**VERSION**		**REPORT PERIOD**
San Diego			**03/13/2024**
1. Pre-Registrations Submitted...	1		
2. Total Applications Submitted..	2		0
a. On-Site Applications...	3		0
b. Telephone Applications...	4		0
3. New Approved: Households..	5		0
a. New Approved: Households (CWD Employees)............................	6		0
4. New Approved: Persons..	7		0
5. New Approved: Total Benefits..	8		$0.00
6. Average Benefit Per New HH ($)..	9		$0.00
7. Denied: Households...	10		0
a. Denied: Households (CWD Employees).......................................	11		0
8. Supplements Approved: Households..	12		0
9. Supplements Approved: Persons...	13		0
10. Supplements Approved: Total Benefits...	14		$0.00
11. Average Benefit Per Ongoing HH ($)..	15		$0.00
12. Total New + Ongoing Benefits..	16		$0.00
COMMENTS			
Revised Report Explanation (If "Revised" is selected)			
CONTACT PERSON (Print)	**TELEPHONE**		**EXTENSION**
TITLE/CLASSIFICATION	**E-MAIL**		**DATE SUBMITTED**

Figure 2.2.1

2.2.3 Description of Change

1. **Base Population –** Update the base population to capture applications which were rescinded one or more days after the application was

denied. Update the Issuance base population to exclude replacements. The logic for capturing issuances has also been updated to avoid duplicates when multiple issuances are issued due to error.

Disaster CalFresh Applications Base Population – The report captures any application that meets the following criteria:

- The program is (CT-18):
    - o DC – Disaster CalFresh
- The application is tied to a declared Disaster.
- One of the following conditions is true:
    - o The first Pending event of the application occurred in the report date (CT-157):
        - PE - Pending
    - o The first Disposition event of Approved or Denied on the application occurred in the report date. When multiple disposition events occur in the same day, the latest one is reported (CT-157):
        - AA - Approved
        - DE - Denied
    - o The first rescind event of the application occurred in the report date (CT-157):
        AE - Rescind Approved (Denied)

    Note applications which were Pended and Denied within the same day with a reason of "Application Opened in Error" are not reported on the state form totals but will be included in the Detail sheet for informational purposes.

Issuances
- The program is (CT-18):
    - o CF – CalFresh
    - o DC – Disaster CalFresh
- The issuance is not an Auxiliary Issuance. This includes Customer Non Benefit issuances.

- If the issuance was issued under CalFresh program, then the Issuance Sub-Category is equal to (CT-2078):
    - o DF - Supp DCFP

    Technical Note: The Sub-Category is equal to 'Supp DCFP' for Disaster Benefits issued under the CalFresh program but is blank for Disaster Benefits issued under the Disaster CalFresh program.

- The issuance subcategory type is **not** (CT-2078):

- - o RP - Replacement
- The first status of 'Ready for Issue' occurred in the report date (CT-111):
    - o RF – Ready for Issuance

- When multiple Issuance are created for the same Disaster for a single program, report only the first one based on earliest event date for the Ready for Issuance. Multiple Disaster benefits should not be issued, however, when an error occurs the worker can Void the issuance and issue another one. This can occur in a span of days.

2. Update the following totals in the 'D-CalFresh Daily Report' Sheet with the following logic:

Total Name	Total Description
1. Pre-Registration Submitted	This information is not stored in the system. The cell is grayed out.
2. Total Applications Submitted	Counts the total number of records captured in the Disaster CalFresh Applications' base population meeting the following criteria: • The Program column is equal to Disaster CalFresh • The Application Pended Date column is equal to the report date • The Application Open in Error column is set to 'N'. This line is equal to the sum of 1a, 1b.
2a. On-Site Applications	From the Line 2b population, counts the total number of paper applications where the Application Source is equal to (CT-294): • On-Site
2b. Telephone Applications	From the Line 2b population, counts the total number of applications where the Application Source column is equal to (CT-294): • Telephone
3. New Approved: Households	Counts the total number of cases captured in the Disaster CalFresh Applications' base population that meet the following conditions: • The Program column is equal to Disaster CalFresh

	- One of the following two conditions are met:
	    - The Initial Disposition <mark>Event</mark> is Approved.
	      And
	      The Initial Disposition Date is equal to the report date.
	    - The Rescind Date is equal to the report date.

3.a. New Approve: Household (CWD Employees)	Counts the total number of cases captured in the Disaster CalFresh Applications' base population that meet the following conditions:
	- The Program column is equal to Disaster CalFresh
	- One of the following two conditions are met:
	    - The Initial Disposition <mark>Event</mark> is Approved
	      And
	      The Initial Disposition Date is equal to the report date.
	    - The Rescind Date is equal to the report date.
	- The CWD Employee column is equal to 'Y'.

4. New Approved: Persons	Sum over the Persons column for records captured in the Disaster CalFresh Applications' base population that meet the following conditions:
	- The Program column is equal to Disaster CalFresh
	- One of the following two conditions are met:
	    - The Initial Disposition <mark>Event</mark> is Approved
	      And
	      The Initial Disposition Date is equal to the report date.
	    - The Rescind Date is equal to the report date.
	
	Technical Note: For Disaster CalFresh, the report counts the **Active Program Members** effective during the approval event's effective date. Previously the report was counting all program persons regardless of status or role. This is

	incorrect because a household may be approved but a person within the household can be denied if they are receiving CalFresh on another program.
5. New Approved: Total Benefits	A Sums over the Benefit Amount column for all records captured in the Issuances base population that meet the following conditions: • The Program column is equal to Disaster CalFresh. Format: $0.00
6. Average Benefit Per New HH ($)	Displays the average benefits issued per person calculated as follows: Line 5 New Approved: Total Benefits / **Line 3 New Approved: Households** Format: $0.00
7. Denied: Households	Counts the total number of cases captured in the Disaster CalFresh Applications' base population that meet the following criteria: • The Program column is equal to Disaster CalFresh • The Initial Disposition <mark>Event</mark> column is equal to (CT-157): • DE – Denied • <mark>The Initial Disposition Date is equal to the report date.</mark> • The Rescind Date is blank.
7a. Denied: Households (CWD Employees)	Counts the total number of cases captured in the Disaster CalFresh Applications' base population that meet the following criteria: • The Program column is equal to Disaster CalFresh • The Initial Disposition <mark>Event</mark> column is equal to (CT-157): • DE – Denied • <mark>The Initial Disposition Date is equal to the report date.</mark> • The Rescind Date is blank. • The CWD Employee column is equal to 'Y'.

8. Supplements Approved: Households	A count over the Case Number column for the records captured in the Issuances' base population that meet the following conditions: • The Program column is equal to CalFresh
9. Supplements Approved: Persons	A sum over the Persons column for the Persons captured in the Issuances' base population that meet the following conditions: • The Program column is equal to CalFresh. Technical Note: For CalFresh, the report counts the number of Active Members in the EDBC PERS tied to the issuance.
10. Supplements Approved: Total Benefits	A sum over the Benefit Amount column for all records captured in the Issuances' base population that meet the following conditions: • The Program is equal to CalFresh Format: $0.00
11. Average Benefits Per Ongoing HH ($)	Displays the average Ongoing benefits issued per person calculated as follows: Line 10 Supplements Approved: Total Benefits / **Line 8. Supplements Approved: Households.** Format: $0.00
12. Total New + Ongoing Benefits	Displays the sum of Line 3. New Approved: Total Benefits + Line 8. Supplements Approved: Total Benefits Format: $0.00

3. Make the following updates to the columns in the 'Detail' sheet:
    a. Add the following columns. See the attached mockup for reference.

Column Name	Column Description
Program	Displays the program associated to the Disaster CalFresh Application or the program associated to the Issuance.

	Possible Values (CT-18): • FS – CalFresh • DC – Disaster CalFresh Technical Note: PGM.PGM_CODE
Worker ID	Displays the program assigned worker on the program as of the report date. Technical Note: STAFF_WRKR.WRKR_NUM_IDENTIF
Application Pended Date	Displays the minimum event date of the first Pending event on the application. This column will be blank for issuances issued for the CalFresh program. Format: MM/DD/YYYY Technical Note: EVENT.EVENT_DATE
Initial Disposition Date	Displays the minimum event date of the first Approval or Denial event for the Disaster CalFresh Application as of the last day of the report date. This column will be blank for issuances issued to the CalFresh program or if the application is Pending. Format: MM/DD/YYYY Technical Note: EVENT.EVENT_DATE
Initial Disposition Status	Displays the event of when the application was first Approved or Denied for Disaster CalFresh Applications as of the last day of the report date. If the application has an Approval and Denial event on the same day then it takes the latest one. This column will be blank for issuances issued to the CalFresh program or if the application is Pending. Possible Values (CT-157): • Approved • Denied Technical Note: EVENT.TYPE_CODE

Opened in Error	Displays an indicator to signal whether the application was Denied with a reason of Opened in Error. Possible Values (CT-73): • Y – The status reason of the Denial is 'Open in Error'. • N - The status reason of the Denial is **not** 'Open in Error'. Technical Note: EVENT.TYPE_RSN_CODE
Rescind Date	Displays the minimum event date of Rescind Approved (Denied) on the Applications as of the last day of the report date. This column will be blank for issuances issued to the CalFresh program or if the application was not rescinded. Format: MM/DD/YYYY Technical Note: EVENT.EVENT_DATE
CWD Employee	Displays an indicator to indicate whether anyone in the household is employed by the county. Possible Values (CT-73): • Y – A person in the case was employed by the county. • N - A person in the case was **not** employed by the county. Technical Note: DISASTER_HH_INC_RESRC. EMPLYD_BY_COUNTY_IND

b. Update the logic for the following columns:

Column Name	Description
Authorizing Worker	Displays the worker who authorized the benefit. Technical Note: STAFF_WRKR.WRKR_NUM_IDENTIF

c. Remove the following columns:
   i. Declared Disaster
   ii. Category

iii. Benefit Type
    iv. HH Count
    v. ==Approved/Denied==

  d. Rename the following columns:
    i. Application Source to Source Category.
    ii. Application Source Code to Application Source.

4. Update the Detail sheet to include the name of the declared disaster in the header:

  a. Header

Field Name	Description
County Name	This field identifies the county for which the data is generated (CT-15). Format: [County Name]
Run Date:	This field identifies the date and time that the report was generated. Format: MON-DD-YY HH:MM AM/PM
Date:	This field identifies the reporting month for which the data is generated. Format: MM/YYYY
Disaster:	Displays the name of the declared disaster(s) that is effective as of the report date. Technical Note: DISASTER.NAME

5. Update the Person column to display all denied persons when the program is denied. Currently the Person column only displays approved person's when the program is approved. For approved benefits, Person count should only include active members. Currently it's including everyone tied to the issuance including denied individuals.

Column	Description
Persons	If the program was approved, then count all the persons that meet the following criteria: Program Person Class Code: • 04 – Program Person Program Person Status: • AC – Active Program Person Role: • ME – Member

	If the program was Denied, then counts all the persons that meet the following criteria: Program Person Class Code: • 04 – Program Person Program Person Status: • DE – Denied Program Person Role: • ME – Member

6. Update the values on the existing Application Source column to the following:

Column	Description

Application Source	Displays whether the application is reported as Telephone or On-Site.
	Possible Values:
	• Telephone – If the application source is not one of the following:
	   o In Person
	   o Drop Off
	   o Mail In Application
	   o Outstation
	• On Site – If the application source is one of the following:
	   o In Person
	   o Drop Off
	   o Mail In Application
	   o Outstation
	
	Note: This list is not restrictive or complete. If new application sources are added to the system, they will display on the report automatically.

7. Update the Source Category column to display the decoded value for all records. Currently the report is only decoding the values for a hard coded list.
Technical Note: The following application sources are displaying the code value rather than the short name: CalHEERS, Drop Off, Pre-Populated CalFresh, SAWS, Email, SPE, Phone, Other

Column	Description
Source Category	Displays the source of the application (CT-294). Possible Values: • Outreach

	• CalHEERS • Fax • Drop Off • Pre-Populated CalFresh • SAWS • CWS • Email • SPE • Phone • In Person • Self-Service Portal • Mail In Application • IHSS/CMIPS II • Other • CSC • CBO • Outstation • ICT Note: This list is not restrictive or complete. If new application sources are added to the system, they will display on the report automatically.

2.2.4 Report Location

- **Global: Reports**
- **Local: Scheduled**
- **Task: State**

2.2.5 Counties Impacted

All counties are impacted by the changes outlined in this section.

2.2.6 Security Updates

No change will be made to the report's existing security.

2.2.7 Report Usage/Performance

The report's performance is expected to remain about the same with the changes outlined in this section.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Reports	Disaster CalFresh Daily Report Mockup	Disaster CalFresh Daily Report Mockup

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.2.12	The LRS shall process eligibility determination and benefit calculation for all assistances units that are affected by any change(s).	This SCR will allow the user to process Negative Action EDBC for Disaster CalFresh (DCF) using 'Application Opened In Error' reason.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-275500

Task Mgmt Configuration Admin Maintenance
Enhancement – Phase 1

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Vallari Bathala, Justin Dobbs
	Reviewed By	Justin Dobbs, Sarah Rich, Carlos Albances, Dymas Pena

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
05/23/2024	1.0	Initial Revision	Vallari Bathala, Justin Dobbs

Table of Contents

1 OVERVIEW

This design outlines modifications to Task Management functionality within the CalSAWS System to provide additional information for specific Task Category configurations.

1.1 Current Design

Enhancement CA-253667 introduced functionality allowing counties to create customized Task Categories on supporting pages with the 24.05 release. The Task Category Detail page includes a panel indicating the number of Positions, Task Banks, Task Types, Task Reassignments and QA/QC Task Samples that the Task Category is associated to.

There is not a simple method to identify the specific associations that the counts signify.

1.2 Requests

1. Modify the Task Category Detail page to provide an additional feature to view the specifics summarized by the counts in the Associations panel.

1.3 Overview of Recommendations

1. Modify the Associations panel of the Task Category Detail page to include export capabilities for each association count.

1.4 Assumptions

1. There are no modifications being made to any existing Task Categories or Task Category configurations.
2. The new export feature will be available for existing and new Task Category associations with the release.

2 RECOMMENDATIONS

This section will outline recommendations to introduce export capabilities to the Associations panel of the Task Category Detail page.

2.1 Task Category Detail

2.1.1 Overview

This section describes recommendations to include an export feature for each Association of a Task Category.

2.1.2 Task Category Detail Mockup

Figure 2.1.1 – Task Category Detail Mockup – View Mode

2.1.3 Description of Changes

1. Associations
   a. Add an export icon (▣) to the right of each Task Category association value that is greater than zero. The export icon will only be available in View mode. The viewing user's security profile must also include the "Task Category View" security group for the icon to display.
      i. The Export icon, when clicked, will generate an export file that lists each of the specific associations represented by the numeric counts for the following:
         1. Position(s)
         2. Bank(s)
         3. Task Type(s)
         4. Task Reassignment(s)

6

5. QA/QC Task Sample(s)

2.1.4 Page Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** Tasks > Task Categories
  The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

The following accessibility enhancements have been identified:

- Certain ARIA roles must contain particular children.
  - o Defect CA-279283 has been logged to resolve this issue.
- Page should contain a level-one heading.
  - o This has been identified as a non-issue.

2.1.8 Page Usage/Data Volume Impacts

There are no expected page usage/data volume impacts.

2.2 Category Position Associations Export

2.2.1 Overview

The Category Position Associations Export can be accessed from the Task Category Detail page. This section will describe the specifics of the export.

2.2.2 Category Position Associations Export Mockup

General Information
Report: Category Position Associations Export
Category: Case Update
Category Read Only: No
Category Description: Update the case.
County: Merced
Run Date: 05/22/2024 10:34 AM

Figure 2.2.2-1 – Category Position Associations Export - General Information Sheet Mockup

Worker ID	Office Name	Section ID	Unit ID	Position Status	Staff Name	Staff Primary Email	Main Phone Number
24AS163008	HSA Main Campus		3000	Active			
24FS212900	Senior Services (AAA)		2900	Inactive			
24FS212901	Senior Services (AAA)		2900	Inactive			
24FS212902	Senior Services (AAA)		2900	Inactive			
24FS212903	Senior Services (AAA)		2900	Inactive			
24FS212904	Senior Services (AAA)		2900	Inactive			
24FS212905	Senior Services (AAA)		2900	Inactive			
24FS212906	Senior Services (AAA)		2900	Inactive			
24FS212907	Senior Services (AAA)		2900	Inactive			
24FS212908	Senior Services (AAA)		2900	Inactive			
24FS212909	Senior Services (AAA)		2900	Inactive			
24FS21290A	Senior Services (AAA)		2900	Inactive			
24FS21290B	Senior Services (AAA)		2900	Inactive			

Figure 2.2.2-2 – Category Position Associations Export – Exported Data Sheet Mockup

2.2.3 Description of Change

1. Add a Category Position Associations Export to the CalSAWS System that will allow exporting of data for the "Position(s)" value within the Associations panel of the Task Category Detail page. The information displayed in this export includes Position information supporting the numeric count on the specific Task Category Detail page. Reference the 3. Supporting Documents section for blank export templates which include the export layout and column placement.
    a. General Information Sheet
        This sheet will contain general information pertaining to the exported information. This sheet will include a single table with a

single column titled "General Information" that will include the following rows:
- i. "Export: Category Position Associations Export"
- ii. "Category: <Category Name>"
  - 1. For example, "Category: Case Update"
- iii. "Category Read Only: <Yes/No>"
  - 1. For example, "Category Read Only: No"
- iv. "Category Description:<Description>"
  - 1. For example, "Category Description: Update the case."
- v. "County: <County Name>"
  - 1. For example, "County: Merced"
- vi. "Run Date: <mm/dd/yyyy hh:mm AM/PM>"
  - 1. For example, "Run Date: 05/22/2024 10:34 AM"
- b. Exported Data Sheet
  This sheet will contain the detailed export information supporting the count associated to the export icon.

Column Name	Description
Worker ID	The Worker ID of the Position as displayed in the Position Detail page.
Office Name	The Name of the Office that the Position is associated to as displayed in the Position Detail page.
Section ID	The Section ID that the Position is associated to as displayed in the Position Detail page.
Unit ID	The Unit ID that the Position is associated to as displayed in the Position Detail page.
Position Status	The Status (Active or Inactive) of the Position.
Staff Name	First and Last Name of the Staff that is associated to the Position. If the Position is not associated to a Staff, this value will be blank.
Staff Primary Email	The 'Primary' e-mail address of the Staff that is associated to the Position. If the Position is not associated to a Staff, this value will be blank.
Main Phone Number	The 'Main' phone number of the Position.

2.2.4 Report Location

- **Global:** Admin Tools
- **Local:** Admin

- **Task:** Tasks > Task Categories
  The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

  Click on a Task Category Name and then click on the Export Icon that displays next to Position(s)in the Associations panel.

2.2.5 Counties Impacted

All CalSAWS counties are impacted.

2.2.6 Security Updates

N/A

2.2.7 Report Usage/Performance

There are no expected page report usage/performance impacts.

2.3 Category Bank Associations Export

2.3.1 Overview

The Category Bank Associations Export can be accessed from the Task Category Detail page. This section will describe the specifics of the export.

2.3.2 Category Bank Associations Export Mockup

General Information
Export: Category Bank Associations Export
Category: Case Update
Category Read Only: No
Category Description: Update the case.
County: Merced
Run Date: 05/22/2024 10:34 AM

Figure 2.3.2-1 – Category Bank Associations Export - General Information Sheet Mockup

Bank ID	Bank Name	Bank Status	Office Name	Unit ID	Associate All Positions in Unit and Office
24FS28280FBK	2800 - MCRE Processor Tasks	Active	Merced County HSA - Castle	2800	No
24FS28420TBK	Service Center English	Active	Merced County HSA - Castle	4200	No
24FS28420UBK	Service Center Spanish	Active	Merced County HSA - Castle	4200	No
24FS284418BK	4400 - Support Work	Active	Merced County HSA - Castle	4400	No
24FS284419BK	4400 - Spare Bank 1	Active	Merced County HSA - Castle	4400	No
24LS16011HBK	Continuing CW/CF Support	Active	HSA Main Campus	100	No
24LS16011IBK	Continuing MC Support	Active	HSA Main Campus	100	No
24LS16011JBK	CW English SARs	Active	HSA Main Campus	100	No
24LS16360QBK	English CF SAR 7s	Active	HSA Main Campus	3600	No
24LS16360RBK	English CF All Tasks	Active	HSA Main Campus	3600	No
24LS16360SBK	English CF Overdue tasks	Active	HSA Main Campus	3600	No
24LS16360TBK	English CF Quick Processing Tasks	Active	HSA Main Campus	3600	No

Figure 2.3.2-2 – Category Bank Associations Export – Exported Data Sheet Mockup

2.3.3 Description of Change

1. Add a Category Bank Associations Export to the CalSAWS System that will allow exporting of data for the "Bank(s)" value within the Associations panel of the Task Category Detail page. The Tasks displayed on this export will display Bank information associated to the relevant Task Category. Reference the 3. Supporting Documents section for blank export templates which include the export layout and column placement.
   a. General Information Sheet
      This sheet will contain general information pertaining to the exported information. This sheet will include a single table with a single column titled "General Information" that will include the following rows:
      i. "Export: Category Bank Associations Export"
      ii. "Category: <Category Name>"
         1. For example, "Category: Case Update"
      iii. "Category Read Only: <Yes/No>"
         1. For example, "Category Read Only: No"
      iv. "Category Description:<Description>"
         1. For example, "Category Description: Update the case."
      v. "County: <County Name>"
         1. For example, "County: Merced"
      vi. "Run Date: <mm/dd/yyyy hh:mm AM/PM>"
         1. For example, "Run Date: 05/22/2024 10:34 AM"
   b. Exported Data Sheet
      This sheet will contain the detailed export information supporting the count associated to the export icon:

Column Name	Description
Bank ID	The Task Bank ID as displayed in the Bank Detail page.
Bank Name	The Name of the Task Bank as displayed in the Bank Detail page.
Bank Status	The Status (Active or Inactive) of the Task Bank as displayed in the Bank Detail page.
Office Name	The Name of the Office associated to the Task Bank as displayed in the Bank Detail page.
Unit ID	The Unit ID associated to the Task Bank as displayed in the Bank Detail page.
Associate All Positions in Unit and Office	The "Associate All Positions in Unit and Office" attribute value (Yes or No) of the Task Bank as displayed in the Bank Detail page.

2.3.4 Report Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** Tasks > Task Categories
  The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

Click on a Task Category Name and then click on the Export Icon that displays next to Bank(s) in the Associations panel.

2.3.5 Counties Impacted

All CalSAWS counties are impacted.

2.3.6 Security Updates

N/A

2.3.7 Report Usage/Performance

There are no expected page report usage/performance impacts.

2.4 Category Task Type Associations Export

2.4.1 Overview

The Category Task Type Associations Export can be accessed from the Task Category Detail. This section will describe the specifics of the export.

2.4.2 Category Task Type Associations Export Mockup

General Information
Export: Category Task Type Associations Export
Category: Case Update
Category Read Only: No
Category Description: Update the case.
County: Merced
Run Date: 05/22/2024 10:34 AM

Figure 2.4.2-1 – Category Task Type Associations Export - General Information Sheet Mockup

Name	Priority	Available Online	Available for Automation	Expire	Expiration Type	Newly Assigned Indicator
Appointment Scheduled	Medium	Yes	Yes	Yes	30 day(s) After Program Closes	5 day(s)
Cal-Learn Program: Discontinued	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
Cal-Learn Program: Progress Ending	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
Cal-Learn Program: Progress Evaluation Due	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
Cal-Learn Program: Sanction Recommended	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
Determination Response	Medium	Yes	Yes	Yes	120 day(s) After Program Closes	5 day(s)
E-message Received	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
HSP 90 Day Permanent Housing Search	Medium	Yes	Yes	Yes	120 day(s) After Program Closes	5 day(s)
HSP 90 Day Permanent Housing Search Extension	Medium	Yes	Yes	Yes	120 day(s) After Program Closes	5 day(s)
Immunization Verif Received	High	Yes	Yes	Yes	120 day(s) After Program Closes	5 day(s)
MCMI Packet received	Medium	Yes	Yes	Yes	120 day(s) After Program Closes	5 day(s)
MEDS Alert	Medium	Yes	Yes	Yes	1 day(s) After Task Created/Start Date	5 day(s)
Self Service Portal – Action Completed	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
e-ICT Disposition: Not Received	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
e-ICT Disposition: Received	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
e-ICT Request: Received	High	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
e-ICT cancellation received	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)
e-ICT: Document Request Received	Medium	No	Yes	Yes	120 day(s) After Program Closes	5 day(s)

Figure 2.4.2-2 – Category Task Type Associations Export – Exported Data Sheet Mockup

2.4.3 Description of Change

1. Add a Category Task Type Associations Export to the CalSAWS System that will allow exporting of data for the "Task Type(s)" value within the Associations panel of the Task Category Detail page. The Tasks displayed on this export will display Task Type information associated to the relevant Task Category. Reference the 3. Supporting Documents section for blank export templates which include the export layout and column placement.
   a. General Information Sheet
      This sheet will contain general information pertaining to the exported information. This sheet will include a single table with a

single column titled "General Information" that will include the following rows:

      i. "Export: Category Task Type Associations Export".
      ii. "Category: <Category Name>"
          1. For example, "Category: Case Update"
      iii. "Category Read Only: <Yes/No>"
          1. For example, "Category Read Only: No"
      iv. "Category Description:<Description>"
          1. For example, "Category Description: Update the case."
      v. "County: <County Name>"
          1. For example, "County: Merced"
      vi. "Run Date: <mm/dd/yyyy hh:mm AM/PM>"
          1. For example, "Run Date: 05/22/2024 10:34 AM"

b. Exported Data Sheet
This sheet will contain the detailed export information supporting the count associated to the export icon:

Column Name	Description
Name	The name of the Task Type as displayed in the Task Type Detail page.
Priority	The priority of the Task Type as displayed in the Task Type Detail page.
Available Online	A Yes/No indicator to specify if the "Available Online" attribute is checked for the Task Type as displayed in the Task Type Detail page.
Available for Automation	A Yes/No indicator to specify if the "Available for Automation" attribute is checked for the Task Type as displayed in the Task Type Detail page.
Expire	The Expire attribute (Yes or No) for the Task Type displayed in the Task Type Detail page.
Expiration Type	The Expiration Type attribute for the Task Type displayed in the Task Type Detail page.
Newly Assigned Indicator	The number of days a Task of this Task Type will display the newly assigned icon on the Task Search page.

2.4.4 Report Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** Tasks > Task Categories

The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

Click on a Task Category Name and then click on the Export Icon that displays next to Task Type(s) in the Associations panel.

2.4.5 Counties Impacted

All CalSAWS counties are impacted.

2.4.6 Security Updates

N/A

2.4.7 Report Usage/Performance

There are no expected page report usage/performance impacts.

2.5 Category Task Reassignment Associations Export

2.5.1 Overview

The Category Task Reassignment Associations Export can be accessed from the Task Category Detail page. This section will describe the specifics of the export.

2.5.2 Category Reassignment Associations Export Mockup

General Information
Export: Category Task Reassignment Associations Export
Category: Case Update
Category Read Only: No
Category Description: Update the case.
County: Merced
Run Date: 05/22/2024 10:34 AM

Figure 2.5.2-1 – Category Task Reassignment Associations Export - General Information Sheet Mockup

Title	Frequency	Reassignment Status	Last Run Date
1203 - Actionable tasks	Daily (M-F)	Inactive	3/25/2024
1204 - Actionable tasks	Daily (M-F)	Inactive	3/25/2024
1205 - Actionable tasks	Daily (M-F)	Active	5/2/2024
1206 - Actionable tasks	Daily (M-F)	Active	5/2/2024
1207 - Actionable tasks	Daily (M-F)	Active	5/2/2024
2600 ASAP Tasks	Daily (M-F)	Inactive	11/8/2023
2600 Medi-Cal Workload	Daily (M-F)	Inactive	11/8/2023
2600 Urgent Task to Complete	Daily (M-F)	Inactive	12/29/2023
2800 - Priority Tasks	Daily (M-F)	Inactive	2/28/2024
2800 - Quick Processing	Daily (M-F)	Inactive	2/28/2024
2800 - Quick Processing Tasks	Daily (M-F)	Active	5/2/2024
2800 - Quick Processing Tasks (temp)	Daily (M-F)	Inactive	3/1/2024
3600 English CF- All Tasks	Daily (M-F)	Active	5/2/2024
4400 - Quick Processing Tasks	Daily (M-F)	Active	5/2/2024
440J Drawer Task Re-assignment	Daily (M-F)	Inactive	
440J Tasks to Processing Worker Number	Daily (M-F)	Inactive	
440K Drawer Task Re-assignment	Daily (M-F)	Inactive	
440K Tasks to Processing Worker Number	Daily (M-F)	Inactive	
440L Drawer Task Re-assignment	Daily (M-F)	Inactive	
440L Tasks to Processing Worker Number	Daily (M-F)	Inactive	
440M Drawer Task Re-assignment	Daily (M-F)	Inactive	
440M Tasks to Processing Worker Number	Daily (M-F)	Inactive	
440N Drawer Task Re-assignment	Daily (M-F)	Inactive	
440N Tasks to Processing Worker Number	Daily (M-F)	Inactive	
PRIORITY TASKS	Daily (M-F)	Active	5/2/2024

Figure 2.5.2-2 – Category Task Reassignment Associations Export – Exported Data Sheet Mockup

2.5.3 Description of Change

1. Add a Category Task Reassignment Associations Export to the CalSAWS System that will allow exporting of data for the "Task Reassignment(s)" value within the Associations panel of the Task Category Detail page. The Tasks displayed on this export will display Reassignment information associated to the relevant Task Category. Reference the 3. Supporting Documents section for blank export templates which include the export layout and column placement.
   a. General Information Sheet
      This sheet will contain general information pertaining to the exported information. This sheet will include a single table with a single column titled "General Information" that will include the following rows:
      i. "Export: Category Task Reassignment Associations Export".

ii. "Category: <Category Name>"
1. For example, "Category: Case Update"
iii. "Category Read Only: <Yes/No>"
1. For example, "Category Read Only: No"
iv. "Category Description:<Description>"
1. For example, "Category Description: Update the case."
v. "County: <County Name>"
1. For example, "County: Merced"
vi. "Run Date: <mm/dd/yyyy hh:mm AM/PM>"
1. For example, "Run Date: 05/22/2024 10:34 AM".
b. Exported Data Sheet
This sheet will contain the detailed export information supporting the count associated to the export icon:

Column Name	Description
Title	The Title of the Task Reassignment as displayed in the Task Reassignment Detail page.
Frequency	The frequency value of the Task Reassignment as displayed in the Task Reassignment Detail page.
Reassignment Status	The Status (Active or Inactive) of the Task Reassignment as displayed in the Task Reassignment Detail page.
Last Run Date	The Last Run Date of the Task Reassignment as displayed in the Task Reassignment Detail page.

2.5.4 Report Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** Tasks > Task Categories
  The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

Click on a Task Category Name and then click on the Export Icon that displays next to Task Reassignment(s) in the Associations panel.

2.5.5 Counties Impacted

All CalSAWS counties are impacted.

2.5.6 Security Updates

N/A

2.5.7 Report Usage/Performance

There are no expected page report usage/performance impacts.

2.6 Category QA/QC Task Sample Associations Export

2.6.1 Overview

The Category QA/QC Task Sample Associations Export can be accessed from the Task Category Detail page. This section will describe the specifics of the export.

2.6.2 Category QA/QC Task Sample Associations Export Mockup

General Information
Export: Category QA/QC Task Sample Associations Export
Category: Case Update
Category Read Only: No
Category Description: Update the case.
County: Merced
Run Date: 05/22/2024 10:34 AM

Figure 2.6.2-1 – Category QA/QC Task Sample Associations Export - General Information Sheet Mockup

Title	Frequency	QA/QC Status	Last Run Date
QA Tasks	Daily (M-F)	Active	5/2/2024

Figure 2.6.2-2 – Category QA/QC Task Sample Associations Export – Exported Data Sheet Mockup

2.6.3 Description of Change

1. Add a Category QA/QC Task Sample Associations Export to the CalSAWS System that will allow exporting of data for the "QA/QC Task Sample(s)" value within the Associations panel of the Task Category Detail page. The Tasks displayed on this export will display QA/QC Task Sample information associated to the relevant Task Category. Reference the 3. Supporting Documents section for blank export templates which include the export layout and column placement.
   a. General Information Sheet
      This sheet will contain general information pertaining to the exported information. This sheet will include a single table with a

single column titled "General Information" that will include the following rows:

     i. "Export: Category QA/QC Task Sample Associations Export".

     ii. "Category: <Category Name>"
       1. For example, "Category: Case Update"

     iii. "Category Read Only: <Yes/No>"
       1. For example, "Category Read Only: No"

     iv. "Category Description:<Description>"
       1. For example, "Category Description: Update the case."

     v. "County: <County Name>"
       1. For example, "County: Merced"

     vi. "Run Date: <mm/dd/yyyy hh:mm AM/PM>"
       1. For example, "Run Date: 05/22/2024 10:34 AM".

b. Exported Data Sheet

This sheet will contain the detailed export information supporting the count associated to the export icon:

Column Name	Description
Title	The Title of the QA/QC Task Sample as displayed in the QA/QC Task Sample Detail page.
Frequency	The frequency value of the QA/QC Task Sample as displayed in the QA/QC Task Sample Detail page.
QA/QC Status	The Status (Active or Inactive) of the QA/QC Task Sample as displayed in the QA/QC Task Sample Detail page.
Last Run Date	The Last Run Date of the QA/QC Task Sample as displayed in the QA/QC Task Sample Detail page.

2.6.4 Report Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** Tasks > Task Categories
  The Task Navigation will display if the user profile contains the "TaskCategoryListView" security right.

Click on a Task Category Name and then click on the Export Icon that displays next to QA/QC Task Sample(s) in the Associations panel.

2.6.5 Counties Impacted

All CalSAWS counties are impacted.

2.6.6 Security Updates

N/A

2.6.7 Report Usage/Performance

There are no expected page report usage/performance impacts.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Tasks	Category Position Associations Export File	Category Position Associations
2	Tasks	Category Bank Associations Export File	Category Bank Associations
3	Tasks	Category Task Type Associations Export File	Category Task Type Associations
4	Tasks	Category Task Reassignment Associations Export File	Category Task Reassignment Assoc
5	Tasks	Category QA/QC Task Sample Associations Export File	Category QAQC Task Sample Associa

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.19.2.5	The LRS shall generate a reminder informing a COUNTY-specified User that the LRS will be taking automatic action, in order to provide the COUNTY-specified User with the opportunity to override the action, if necessary.	1. Provide the ability to extract a general overview of Task Management configurations.

5 OUTREACH

N/A

6 APPENDIX

N/A

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-277267

Update Citizen/Alien Indicator codes sent to MEDS

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Howard Suksanti
	Reviewed By	Edgars Reinholds

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
5/15/2024	0.1	Initial Revision	Howard Suksanti
8/20/2024	0.2	Updated section 2.1.2 and 2.2.2	Howard Suksanti

Table of Contents

1   OVERVIEW

This SCR will update CalSAWS MEDS Interface logic on Data Element (DE) 2009 - CITIZEN_ALIEN_INDICATOR.

1.1   Current Design

CalSAWS sends Citizen/Alien Indicator code 'K' for DE 2009 to MEDS when the individual's Citizenship Type is in the following:

- LAWFUL PERMANENT RESIDENT
- LPR DIVERSITY
- LPR REFUGEE
- LPR CONDITIONAL

CalSAWS does not send DE 2009 value of 3 for DACA population.

CalSAWS does not send DE 2009 value of S for PRUCOL population.

CalSAWS send DE 2009 valued of S for individuals with the 'I-179 or I-197 - US Citizen Identification Card' document type.

There is no mapping of MEDS Citizenship Alien Indicator on the following document type and section code (Code Detail CT 360).

INS Document	INS Section
• T Visa or I-914	T Visa Denied - Filed USCIS appeal
• U Visa	Denied - Filed USCIS appeal

1.2   Requests

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee
2. DACA population
3. Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.
4. PRUCOL population with certain PRUCOL Reasons.
5. Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.

1.3   Overview of Recommendations

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee.

2. DACA population.
3. ==Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.==
4. ==PRUCOL population with certain PRUCOL Reasons==
5. ==Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.==

1.4 Assumptions

1. SCR CA-272279 updated the MEDS RC20 transaction to have the same logic as the MEDS daily transaction.
2. ==The citizenship/alien code indicators that will be changed by this SCR will be updated in MEDS after any of the transactions containing the DE 2009 element is sent for the case.==

2 RECOMMENDATIONS

2.1 Create a CTCR to update mapping value of DE 2009.

2.1.1 Overview

Update Code Category 360 – MEDS Refugee Alien Code value on some of the LPR Refugee and Naturalized US Citizen type.

2.1.2 Description of Change

1. Update CT 360 on the following:

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SQ9	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI6	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI7	LPR-Refugee	K -> R

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI9	LPR-Refugee	K -> R
I-94	SI 1	LPR-Refugee	S -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE4	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE5	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	REF	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RRA	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	ID6 LPR	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA6	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA7	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA8	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE9	LPR-Refugee	K -> R
T Visa or I-914	T Visa Denied - Filed USCIS appeal	Non-Citizen - Trafficking Victim	Blank -> U

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
U Visa	Denied - Filed USCIS appeal	Non-Citizen - DV/Serious Crimes	Blank -> U
I-179 or I-197 - US Citizen Identification Card		Naturalized US Citizen	S - > Blank

2. Create a CTCR to add a MEDS Code refer table column in CT 304. Please find the mapping in the support document.

2.2 MEDS outbound DE 2009

2.2.1 Overview

Update CalSAWS MEDS Interface DE 2009 logic on the LPR Refugee and DACA population.

2.2.2 Description of Change

A. Update DE 2009 logic to the following hierarchy.

1. If there is information on the CalSAWS Citizenship page:
   1.1 If the document type is PRUCOL and PRUCOL Reason code is Defer Action, send a '3'.
   1.2 If the document type is PRUCOL and if any other PRUCOL Reason is selected other than 'INS Acknowledgement – No Deportation' or 'Blank', send a 'S'.
   1.3 If CT 360 has a Refugee of 'Y' then send a mapping value in CT 1025 to find the MEDS code on the Refugee type field.
   1.4 If CT 360 has a Parolee of 'Y' then send a mapping value in CT 1027 to find the MEDS code on the Parolee type field.
   1.5 If CT 360 has a Asylee of 'Y' then send a mapping value in CT 1029 to find the MEDS code on the Asylee type field.
   1.6 If the Citizenship type is NATURALIZED US CITIZEN or US CITIZEN BORN ABROAD, send 'A' (status is verified) or 'B' (status is not verified).
   1.7 Send the code value from Code Detail CT 360 – Refer Table 11. The INS Document type and the Section Code must be the exact match on the CT 360.

Commented [LT1]: I added single quotes around each of the two choices just to make the two options clear.

      1.8   Send the MEDS code based on the Citizenship Type Code in CT 304. Please find more detail of the mapping in the support document.

      1.9   If the batch could not find the exact mapping value, it will go to the next step # 2.

2. If there is no data in the Citizenship page, use the data is in Vital Statistic page.

      2.1   If the individual has both Citizenship document type (CT 2400 – REFER TABLE 2 = Y) and Identity document type (CT 2400 – REFER TABLE 3 = Y), send a value of 'A' (both documents are verified) or 'B' (one or both document is/are not in Verified status).

      2.2   If the document type is UNABLE TO OBTAIN DOCUMENT, send a value of 'B'.

      2.3   If the individual has Citizenship document type and Identity document type of 2Z then send value of A.

      2.4   If the batch could not find the mapping value, it will go to the next step # 3.

3. If there is no data in the Citizenship nor Vital Statistic pages, but the Individual Demographic page has information.

      3.1   If the birth country is in the following, send 'A' (status is verified) or 'B' (status is not verified).

            3.1.1   United States

            3.1.2   Virgin Island (US)

            3.1.3   GUAM

            3.1.4   American Samoa

            3.1.5   Puerto Rico

      3.2   Birth country is in other than above, send 'U'.

DE 2009 is in the following MEDS transactions:

1. MEDS AP18
2. MEDS AP19
3. MEDS AP34
4. MEDS EW05
5. MEDS EW12
6. MEDS EW20
7. MEDS RC20

2.2.3 Execution Frequency

N/A.

2.2.4 Key Scheduling Dependencies

N/A.

2.2.5 Counties Impacted

All CalSAWS Counties.

2.2.6 Category

Core-Off Prime.

2.2.7 Data Volume/Performance

N/A.

2.2.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	MEDS DE 2009	Mapping of Citizenship type and DE 2009 value	List of Citizenship type CT 304.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1307	The LRS shall provide for the support of system interfaces and integration necessary for the coordination of services with other federal, State, and COUNTY agencies and other external agencies, for the purposes of reducing paperwork, verification of LRS Data, and preventing the duplication of LRS Data entry.	The SCR will update the logic of MEDS Interface

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-279181

Add NA 692 to Template Repository

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Ramon Villarreal-Leal
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
6/12/2024	1.0	Initial Draft	Ramon Villarreal-Leal
8/22/24	1.1	Design Clarification: Design Clarification: 'Note:' was removed in the Form generation Conditions" section 2.1.4 underneath the 'Tracking Barcode' table	Ramon Villarreal-Leal

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1   OVERVIEW

This SCR is to add the NA 692 (9/23) form into the Template Repository.

1.1   Current Design

Currently the NA 692 form does not exist in CalSAWS.

1.2   Requests

Add the newest State version of the NA 692 to Template Repository.

1.3   Overview of Recommendations

1. Add the NA 692 (9/23) in English, Spanish, Chinese, and Armenian into the Template Repository.

1.4   Assumptions

1. The NA 692 form is only added in English, Spanish, Armenian, and Chinese. Any other threshold language will be implemented in a future SCR once they've been provided by CDSS.
2. Automation for the NA 692 will be implemented with CA-280015

2   RECOMMENDATIONS

2.1   Adding new NA 692 (9/23) Form Recommendation

2.1.1   Overview

The NA 692 form is be added into the Template Repository.

State Form: NA 692 (9/23)

Programs: Cash Assistance Program for Immigrants (CAPI)

Attached Form(s): N/A

Forms Category: Forms

Template Repository Visibility: All Counties

Languages: English, Spanish, Chinese, and Armenian

2.1.2   Form Verbiage

<u>Create NA 692 Form XDP</u>

The NA 692 form will have the following:

Form Header: CalSAWS Standard Header (Header_1)

Form Title (Document List Page Displayed Name): Notice of Change Cash Assistance Program for Immigrants (CAPI)

Form Number: NA 692

Include NA Back 9: Yes

Imaging Form Name: Notice of Change - CAPI

Imaging Document Type: CAPI

Imaging Case/Person: Case

Form Mockups/Examples: See Supporting Documents #1

2.1.3 Form Variable Population

Form Header Variables: Populates standard header variable.

There is no variable population logic for the form.

2.1.4 Form Generation Conditions

1. **Add Form to Template Repository**

   The NA 692 Form will be added to Template Repository.

   Required Document Parameters: Case Number, Customer Name, Language, Program

2. **Add Form Control**

   The NA 692 will have the following form control:

   Due Date: N/A

Tracking Barcode	BRM Barcode	Imaging Barcode
N	N	Y

3. **Add Form Print and Mailing Options**

   The following Print Options will be included for the NA 692 Form:

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

   Mailing Requirements:

   Mail-To (Recipient): Person selected from document parameters

   Mailed From (Return): Sending Office

   Mail-back-to Address: N/A

   Outgoing Envelope Type: Standard envelope

   Return Envelope Type: N/A

   Additional Requirements:

   Special Paper Stock: No

   Enclosures: None

   Electronic Signature: No

Electronic Signature (IVR/Text): No
Check to Sign: No
Post to Self Service Portal (SSP): Yes

3   SUPPORTING DOCUMENTS

[This section should include any supporting documents for the design as imbedded documents. Some examples of supporting documents include the Security Matrix, Form Design Documents, NOA Design Documents, and ETL Source-to-Target Mappings.]

Number	Functional Area	Description	Attachment
1	CalSAWS	NA 692 Mockup	NA_692.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1242	The LRS shall produce notices, NOAs, forms, letters, stuffers, and flyers, either generated by the LRS or initiated by COUNTY-specified Users, that may be sent to an applicant, participant, caregiver, sponsor, authorized representative, Vendor, landlord, and/or any other public or private individual or agency.	Add the NA 692 form into the Template Repository

California Statewide Automated Welfare System

Design Document

CA-279608

ACWDL 28-24 Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Cynthia Ridley
	Reviewed By	Renee Gustafson, Tisha Mutreja, Dylan Patel, Noel Acosta

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/23/2024	.01	Initial Draft	Cynthia Ridley
08/16/2024	1.0	Updated Design to remove section codes for Afghan Humanitarian Parolee population and submitted for Analyst Review.	Cynthia Ridley
08/29/2024	1.1	Updated Overview and assumptions per comments from Medi-Cal BA's feedback. Submitted for review.	Cynthia Ridley

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1 OVERVIEW

ACWDL dated 06/28/2024 from the Department of Social Services, Extension of Federal Benefits and Services Eligibility for Ukrainian Humanitarian Parolees (UHP) extends federal benefits eligibility for Ukrainian parolees from September 30, 2023, to September 30, 2024. Medi-Cal Eligibility Division Information Letter (MEDIL) I 24-08 clarifies full scope Medi-Cal eligibility for Ukrainian parolees who arrived in the United States prior to September 30, 2023 who were impacted by the war in Ukraine. This SCR will extend the Date of Entry 'End Date' information for UHPs eligible for Medi-Cal and will update the Immigration status mapping to CalHEERS.

1.1 Current Design

CA-232960 updated the Medi-Cal eligibility rules to provide full scope Medi-Cal to Ukrainian Parolees who entered the United States due to displacement from the war in Ukraine based on the date of entry into the USA. The below Document Type/Sections codes were updated as follows:

Document Description	Section Code	Citizenship type	Date of Entry	Parolee Type	Medi-Cal
1-151, 1-551, Passport or 1-94 Annotated with 551 & Section Code	• U4U • UHP	Parolee	Between 02/24/2022 to 09/30/2023	Both less and more than 1 year	Eligible-Full Scope
			prior to 02/24/22 or after 09/30/23	Less than1 year	Restricted scope
			prior to 02/24/22 or after 09/30/23	1 year or longer	Restricted scope
I-94	• "212(d)(5) or 8 U.S.C. § 1182(d)(5)" • "212(d)(5)(A) OAR" • "212(d)(5)(A) OAW" • "212(d)(5)(A) DT"	Parolee	Between 02/24/2022 to 09/30/2023	Both less and more than 1 year	Eligible-Full Scope
			prior to 02/24/22 or after 09/30/23	Less than1 year	Restricted scope
			prior to 02/24/22 or after 09/30/23	1 year or longer	Restricted scope
I-688B, or I-765, or I-766	C11	Parolee	Between 02/24/2022 to 09/30/2023	Both less and more than 1 year	Eligible-Full scope
			prior to 02/24/22 or after 09/30/23	Less than1 year	Restricted scope

			prior to 02/24/22 or after 09/30/23	1 year or longer	Restricted scope

CA-232960 updated the eHIT outbound logic to send Immigration information to CalHEERS in an Eligibility Determination Response (EDR) based on the Citizenship record for an individual in the EDR effective for the benefit month requested and meets criteria to be eligible for Full Scope Medi-Cal for the UHP Document Types/Section Codes. An exception was added to send the appropriate Parolee Type if the Citizenship Date of Entry is on or after 02/24/2022 and on or before 09/30/2023.

1.2 Requests

Ukrainian Humanitarian Parolees (UHPs) federal eligibility has been extended from the original end date of September 30, 2023, to September 30, 2024.

Update the UHP's Date of Entry 'End Date' from 09/30/2023 to 09/30/2024.

1.3 Overview of Recommendations

1. Update the Medi-Cal EDBC Rules Date of Entry, 'End Date' for the UHP Document Types/Section Codes to grant Full Scope Medi-Cal from 09/30/2023 to 09/30/2024.
2. Update the exception Date of Entry 'End Date' for sending Ukrainian Humanitarian Parolee eHIT to send immigration information to CalHEERS.

1.4 Assumptions

1. SCR CA-278104 implemented in Release 24.09 updated the UHPs Date of Entry 'End Date' from September 30, 2023 to September 30, 2024 for all other eligibility programs.
2. The focus of this SCR is to update the immigration status mapping to CalHEERS. Effective January 1, 2024, all individuals eligible for Medi-Cal receive full scope benefits regardless of their citizenship or immigration status. The 'Date of Entry' End Date for the UHP population is being updated for the Medi-Cal program to be in alignment with other eligibility programs and to send the correct immigration information to CalHEERS. However, this does not impact the Medi-Cal benefit level if the UHP individual is otherwise eligible.

2 RECOMMENDATIONS

2.1 Medi-Cal Eligibility Rules

2.1.1 Overview

Update the Medi-Cal EDBC Rules Date of Entry, 'End Date' for the UHP Document Types/Section Codes to grant Full Scope Medi-Cal from 09/30/2023 to 09/30/2024.

2.1.2 Description of Changes

1. Update the Medi-Cal Eligibility rules to grant Full Scope Non-MAGI Medi-Cal for individuals who have the following Document Type/Section Codes effective in the benefit month, and a Date of Entry on or after 02/24/2022 and on or before 09/30/2024, if otherwise eligible:
   a. Document Type: **1-151, 1-551, Passport or 1-94 Annotated with 551 & Section Code** with any of the Section Codes:
      i. U4U
      ii. UHP
   b. Document Type: **I-94** with any of the Section Codes:
      i. "212(d)(5) or 8 U.S.C. § 1182(d)(5)"
      ii. "212(d)(5)(A) DT"
   c. Document Type: **I-688B, or I-765, or I-766** with any of the Section Codes:
      i. C11

2.1.3 Programs Impacted

Medi-Cal

2.1.4 Performance Impacts

N/A

2.2 eHIT

2.2.1 Overview

Update the exception Date of Entry 'End Date' for sending Ukrainian Humanitarian Parolee eHIT to send immigration information to CalHEERS.

2.2.2 Description of Change

1. Update the eHIT outbound logic exception to send the below immigration status based on the Parolee Type selection per below[1] instead of 'Granted Temporary Protected Status (TPS), or pending applicants for TPS' (GT) in an EDR for the below Document Types/Section Codes if the Citizenship Date of Entry is on or after 02/24/2022 and on or before 09/30/2024 as below:
    a. Document Type: **1-151, 1-551, Passport or 1-94 Annotated with 551 & Section Code** with any of the Section Codes:
        i. U4U
        ii. UHP
    b. Document Type: **I-94** with any of the Section Codes:
        i. "212(d)(5) or 8 U.S.C. § 1182(d)(5)"
        ii. "212(d)(5)(A) DT"
    c. Document Type: **I-688B, or I-765, or I-766** with any of the Section Codes:
        i. C11

[1] Base the Immigration Status according to the Parolee Type selected as below:

Parolee Type	Map to Immigration Status
Parolee-One year or more	Paroled into the United States for one year or more (AC)
Parolee-One year or less	Paroled into the United States for less than one year (AB)

2.2.3 Interface Partner

CalHEERS

2.2.4 eHIT Schema Version

Schema Version 20

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-279728

Update file upload capture profile blank page detection

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Robyn Anderson
	Reviewed By	Christopher Vasquez, Rhiannon Chin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/02/2024	1.0	Initial draft	Robyn Anderson

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1 OVERVIEW

1.1 Current Design

Hyland allows organizations to set the level of sensitivity the system uses to detect pages that have faint or light-colored content on them. For CalSAWS File capture profiles, this "Dirty Level Threshold" is currently set to 2.

Users have reported issues with pages getting dropped when uploading using Virtual Printer and a File capture profile. Hyland recommends we change it to 1 to increase the chances of all pages getting scanned.

1.2 Requests

- Reduce the Dirty Level Threshold configuration of "File" capture profiles to ensure that pages with faint or light-colored content are captured using Virtual Printer.

1.3 Overview of Recommendations

1. Change the Dirty Level Threshold configuration of "File" capture profiles to from level 2 to level 1 to increase the frequency that pages with faint content are captured using Virtual Printer.

1.4 Assumptions

1. Dirty Level Threshold configuration for the Scan capture profiles do not need to change.
2. The Virtual Printer software is not changing with this SCR.

2 RECOMMENDATIONS

2.1 Update Dirty Level Threshold Config.

2.1.1 Overview

Currently when virtual printing documents using "File" capture profiles in Imaging pages with light content can get dropped from the scan. The Imaging system uses a Dirty Level Threshold configuration parameter to determine the level of sensitivity the system has for pages with light colored content on them. We need to change this setting for CalSAWS to pick up those pages.

2.1.2 Description of Change

Updating the dirty level threshold from 2 to 1 will allow the system to capture some pages that would not be captured today because the system thinks they are blank pages due to faint content. The system will only remove pages that are cleaner and have less/no context. The parameter will be updated for the following File Capture profile:

- Adult Aging Service (IHSS) File
- Child Welfare Services (CWS) File
- Hearings File
- Ignore Barcode File
- Quality Assurance/Control (QA/QC) File
- Resource Data Bank File
- Return Mail File
- Single Case File

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-280848

Splunk Risk Based Alerting (RBA)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Justin Wynn
	Reviewed By	Faizan Durrani, Debesish Banerjee

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
15 Aug 2024	1	Initial Creation	Justin Wynn

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1 OVERVIEW

The addition of Splunk Risk Based Alerts creates high fidelity and low-rate alerts based on risk incident rules, which surface from multiple risk events. The addition of data from ServiceNow helps to create the high-fidelity information flow used as part of Risk Based Alerting (RBA).

1.1 Current Design

Currently CalSAWs does not pass any information from ServiceNow to Splunk for analysis.

For alerting in Splunk, CalSAWs currently uses bespoke rules, written in response to Indicators of Compromise (IoC) that are identified or part of threat reporting. Each rule is carefully tailored to identify specific technical details of an activity and the omission or modification of any one detail has the effect of nullifying the alerts utility. The alert must be then modified and re-implemented.

Currently CalSAWs alerting in Splunk is the result of carefully tailored rules that are the result of Indicators of Compromise. Risk Based Alerting (RBA) uses risk scores assigned to events and the amalgamation of those risks to create alerts. These alerts are used to react to threats that are comprised of smaller, less clearly malicious actions within the environment.

1.2 Requests

- Use a ServiceNow read-only service account to ingest data from ServiceNow into Splunk.
- Enable Splunk's Risk Based Alerting tools and processes.

1.3 Overview of Recommendations

It is recommended that a ServiceNow service account be created to enable the ingestion of data from ServiceNow to Splunk for risk based analysis.

It is recommended that Splunk's ServiceNow addon be utilized to pull the following data via Table APIs:

- Incident data
- Change data
- User data
- User group data
- Location data
- Configuration management database (CMDB) configuration item (CI) data

It is recommended that Splunk Risk Based Alerting be enabled and configured to utilize all available data.

2   RISK BASED ALERTING ARCHITECTURE

API calls will connect from Splunk's ServiceNow add-on to the ServiceNow Table APIs available on ServiceNow servers.

2.1   ServiceNow Data Required

At a minimum the service account for ServiceNow will need read only access to the following tables:

- incident
- problem
- em_event time_of_event
- sys_user_group
- sys_user
- change_task
- change_request
- cmn_location
- cmdb
- cmdb_ci
- cmdb_ci_server
- cmdb_ci_vm
- cmdb_ci_infra_service
- cmdb_ci_db_instance
- cmdb_ci_app_server
- cmdb_ci_service
- cmdb_rel_ci
- sys_choice
- sysevent
- syslog
- syslog_transaction
- sys_audit
- sys_audit_delete

2.2   CalSAWS ServiceNow

The CalSAWS ServiceNow is hosted by ServiceNow for CalSAWS. Splunk will connect to the ServiceNow Table APIs using standard TLS encrypted TCP connections.

2.3 Service Accounts

Below is the list of all Service Account credentials that will be required for Splunk RBA work.

Service Account	Usage	Privilege	Provisioned By
ServiceNow read-only service account - Production	Utilized within the Splunk-ServiceNow plugin for pulling data via ServiceNow Table API	Read Only access to ServiceNow Table API	ServiceNow Team

2.4 Splunk ServiceNow Add-on

The ServiceNow add-on for Splunk is available in the add-on store maintained by Splunk. It is already installed in the CalSAWs Splunk environment.

The configuration of the identity OAuth 2.0 credentials is accomplished through the WebUI of the add-on.

Data collected via the add-on is assigned source types within Splunk as seen in the following table. These inputs are preconfigured within Splunk but disabled and require being enabled via the Web interface.

Database table name	Source Type	Search Time Renaming
change_request	snow:change_request	None
change_task	snow:change_task	None
cmdb	snow:cmdb	None
cmdb_ci_app_server	snow:cmdb_ci_app_server	None
cmdb_ci_db_instance	snow:cmdb_ci_db_instance	None
cmdb_ci_infra_service	snow:cmdb_ci_infra_service	None
cmdb_ci	snow:cmdb_ci	snow:cmdb_ci_list
cmdb_ci_server	snow:cmdb_ci_server	None
cmdb_ci_service	snow:cmdb_ci_service	None
cmdb_ci_vm	snow:cmdb_ci_vm	None
cmdb_rel_ci	snow:cmdb_rel_ci	None

cmn_location	snow:cmn_location	snow:cmn_location_list
incident	snow:incident	None
problem	snow:problem	None
sys_audit	snow:sys_audit	None
sys_audit_delete	snow:sys_audit_delete	None
sys_choice	snow:sys_choice	snow:sys_choice_list
sys_user_group	snow:sys_user_group	snow:sys_user_group_list
sys_user	snow:sys_user	snow:sys_user_list
sysevent	snow:sysevent	None
syslog_transaction	snow:syslog_transaction	None

2.5   Splunk Risk Based Alerting

Risk Based Alerting is a function of risk scores being summed by aggregation rules in correlation searches. These risk scores are stored in a risk index and alerts generated by the correlation searches or other queries can be issued.

Modification of risk scores for activity is accomplished through the Risk Factor Editor and can be modified or added to as required by organizational and environmental policies.

Initial scoring and correlation searches that are part of the add-on will be utilized. They align to the Mitre ATT&CK framework and provide risk scoring and alerting for the tactics, techniques and procedures it identifies.

Initial alerts will be created but disabled in the alerting index, thereby preventing the flooding of the alert queue with untuned risk alerts. Once the Risk Based Alerting has transitioned to operational status, the alerts will be enabled, adding them to alert index for action by Security Operations Center analysts.

3   DOCUMENTATION

3.1   Knowledge Articles

- Technical documentation of Splunk ServiceNow Add-on
- Technical documentation of Splunk Risk Based Alert configurations

3.2   Operational Working Documents (OWD)

During the next CalSAWS deliverables update cycle, the following plans and OWDs will be updated as needed to reflect the changes being implemented in this design.

- 4.0 Configuration Management Plan
- OWD - Configuration Management Functional Processes and Procedures (OWD under 4.0 Configuration Management Plan)
- OWD - Service Asset and Configuration Mgmt Processes and Procedures (OWD under 7.0 Operations Management Plan)
- OWD - CMDB Data Validation Checklist and Process (OWD under 7.0 Operations Management Plan)

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-277267

Update Citizen/Alien Indicator codes sent to MEDS

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Howard Suksanti
	Reviewed By	Edgars Reinholds

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
5/15/2024	0.1	Initial Revision	Howard Suksanti
8/20/2024	0.2	Updated section 2.1.2 and 2.2.2	Howard Suksanti

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1 OVERVIEW

This SCR will update CalSAWS MEDS Interface logic on Data Element (DE) 2009 - CITIZEN_ALIEN_INDICATOR.

1.1 Current Design

CalSAWS sends Citizen/Alien Indicator code 'K' for DE 2009 to MEDS when the individual's Citizenship Type is in the following:

- LAWFUL PERMANENT RESIDENT
- LPR DIVERSITY
- LPR REFUGEE
- LPR CONDITIONAL

CalSAWS does not send DE 2009 value of 3 for DACA population.

CalSAWS does not send DE 2009 value of S for PRUCOL population.

CalSAWS send DE 2009 valued of S for individuals with the 'I-179 or I-197 - US Citizen Identification Card' document type.

There is no mapping of MEDS Citizenship Alien Indicator on the following document type and section code (Code Detail CT 360).

INS Document	INS Section
• T Visa or I-914	T Visa Denied - Filed USCIS appeal
• U Visa	Denied - Filed USCIS appeal

1.2 Requests

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee
2. DACA population
3. Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.
4. PRUCOL population with certain PRUCOL Reasons.
5. Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.

1.3 Overview of Recommendations

Update CalSAWS MEDS Interface DE 2009 logic on the following:

1. LPR Refugee.

2. DACA population.
3. ==Population with the document type of 'I-179 or I-197 - US Citizen Identification Card'.==
4. ==PRUCOL population with certain PRUCOL Reasons==
5. ==Population with the document type of 'T Visa or I-914' or 'U Visa' with specific INS sections.==

1.4 Assumptions

1. SCR CA-272279 updated the MEDS RC20 transaction to have the same logic as the MEDS daily transaction.
2. ==The citizenship/alien code indicators that will be changed by this SCR will be updated in MEDS after any of the transactions containing the DE 2009 element is sent for the case. If none of the transactions containing the element are sent, then the citizenship/alien code indicator should be updated in the next MEDS recon.==

2 RECOMMENDATIONS

2.1 Create a CTCR to update mapping value of DE 2009.

2.1.1 Overview

Update Code Category 360 – MEDS Refugee Alien Code value on some of the LPR Refugee and Naturalized US Citizen type.

2.1.2 Description of Change

1. Update CT 360 on the following:

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SQ9	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI6	LPR-Refugee	K -> R

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI7	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	SI9	LPR-Refugee	K -> R
I-94	SI 1	LPR-Refugee	S -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE4	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE5	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	REF	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RRA	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	ID6 LPR	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA6	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA7	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	GA8	LPR-Refugee	K -> R
I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code	RE9	LPR-Refugee	K -> R

INS Document	INS Section	Citizenship Type	MEDS Refugee Alien Code (REFER TABLE 11) DE 2009
T Visa or I-914	T Visa Denied - Filed USCIS appeal	Non-Citizen - Trafficking Victim	Blank -> U
U Visa	Denied - Filed USCIS appeal	Non-Citizen - DV/Serious Crimes	Blank -> U
I-179 or I-197 - US Citizen Identification Card		Naturalized US Citizen	S - > Blank

2. Create a CTCR to add a MEDS Code refer table column in CT 304. Please find the mapping in the support document.

2.2 MEDS outbound DE 2009

2.2.1 Overview

Update CalSAWS MEDS Interface DE 2009 logic on the LPR Refugee and DACA population.

2.2.2 Description of Change

A. Update DE 2009 logic to the following hierarchy.

1. If there is information on the CalSAWS Citizenship page:
    1.1 If the document type is PRUCOL and PRUCOL Reason code is Defer Action, send a '3'.
    1.2 If the document type is PRUCOL and if any other PRUCOL Reason is selected other than 'INS Acknowledgement – No Deportation' or 'Blank', send a 'S'.
    1.3 If CT 360 has a Refugee of 'Y' then send a mapping value in CT 1025 to find the MEDS code on the Refugee type field.
    1.4 If CT 360 has a Parolee of 'Y' then send a mapping value in CT 1027 to find the MEDS code on the Parolee type field.
    1.5 If CT 360 has a Asylee of 'Y' then send a mapping value in CT 1029 to find the MEDS code on the Asylee type field.

1.6 If the Citizenship type is NATURALIZED US CITIZEN or US CITIZEN BORN ABROAD, send 'A' (status is verified) or 'B' (status is not verified).

1.7 Send the code value from Code Detail CT 360 – Refer Table 11. The INS Document type and the Section Code must be the exact match on the CT 360.

1.8 Send the MEDS code based on the Citizenship Type Code in CT 304. Please find more detail of the mapping in the support document.

1.9 If the batch could not find the exact mapping value, it will go to the next step # 2.

2. If there is no data in the Citizenship page, use the data is in Vital Statistic page.

2.1 If the individual has both Citizenship document type (CT 2400 – REFER TABLE 2 = Y) and Identity document type (CT 2400 – REFER TABLE 3 = Y), send a value of 'A' (both documents are verified) or 'B' (one or both document is/are not in Verified status).

2.2 If the document type is UNABLE TO OBTAIN DOCUMENT, send a value of 'B'.

2.3 If the individual has Citizenship document type and Identity document type of 2Z then send value of A.

2.4 If the batch could not find the mapping value, it will go to the next step # 3.

3. If there is no data in the Citizenship nor Vital Statistic pages, but the Individual Demographic page has information.

3.1 If the birth country is in the following, send 'A' (status is verified) or 'B' (status is not verified).

3.1.1 United States
3.1.2 Virgin Island (US)
3.1.3 GUAM
3.1.4 American Samoa
3.1.5 Puerto Rico

3.2 Birth country is in other than above, send 'U'.

DE 2009 is in the following MEDS transactions:

1. MEDS AP18
2. MEDS AP19
3. MEDS AP34
4. MEDS EW05
5. MEDS EW12
6. MEDS EW20
7. MEDS RC20

2.2.3 Execution Frequency

N/A.

2.2.4 Key Scheduling Dependencies

N/A.

2.2.5 Counties Impacted

All CalSAWS Counties.

2.2.6 Category

Core-Off Prime.

2.2.7 Data Volume/Performance

N/A.

2.2.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc…)

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	MEDS DE 2009	Mapping of Citizenship type and DE 2009 value	List of Citizenship type CT 304.xlsx

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1307	The LRS shall provide for the support of system interfaces and integration necessary for the coordination of services with other federal, State, and COUNTY agencies and other external agencies, for the purposes of reducing paperwork, verification of LRS Data, and preventing the duplication of LRS Data entry.	The SCR will update the logic of MEDS Interface