

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	07/03/2024
Title	Add Automated Actions – Incarceration

Region #: 2	County Name: Placer	
Submitter: Megan Booras	Email: MBooras@placer.ca.gov	Phone: 916-770-8319

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input checked="" type="checkbox"/> GA/GR	<input checked="" type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other –			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input checked="" type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
<input type="checkbox"/> Other –			

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Justification / Request Summary: Add Automated Actions – Incarceration

Issue:

Due to expanding CalAIM initiatives, counties need more effective ways to track incarcerated individuals and their expected release dates.

This is currently achieved manually by use of county reports, as there are no incarceration automated action options that can be enabled for task generation.

Proposed Recommendation:

Add the following new automated actions with counties having the ability to activate them based on their county processes:

Living arrangement: Incarceration Ended

Type: Create task

Program: CW, CF, MC, WTW, RCA, GA/GR (automated solution)

Run Date: Real Time

Source: Online

Scenario: An incarcerated living arrangement has been ended for the case.

Long Description: {Worker} ended the Living Arrangement Type "Incarcerated" for {person name}. Take appropriate action.

Living arrangement: Incarceration Reported

Type: Create task

Program: CW, CF, MC, WTW, RCA, GA/GR (automated solution)

Run Date: Real Time

Source: Online

Scenario: An incarcerated living arrangement has been entered for the case.

Long Description: {Worker} added the Living Arrangement Type "Incarcerated" for {person name}. Take appropriate action.

Living arrangement: Incarceration Expected release date within 30 days

Name: *	<input type="text"/>	Retrieve Information	Living Arrangement Type: *	<input type="text" value="Incarcerated"/>
Name of Location (Institution, Center, Shelter, Facility, etc.):				
<input type="text" value="County Jail"/>				
Arrival Date: *	<input type="text" value="01/01/2023"/>	Departure Date:	<input type="text"/>	Expected Date of Release:
	<input type="text"/>		<input type="text" value="07/13/2024"/>	

Type: Create task

Program: Medi-Cal

Run Date: Daily(Mon-Sat)

Source: Batch

Scenario: An incarcerated living arrangement with an expected date of release within the next 30 days has been reached.

Long Description: An incarcerated living arrangement for {Person Name} has an expected date of release {Expected Date of Release}.

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Priority/Implementation Consideration(s):

Next possible release

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: