

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-274150

Create ebtTheftDetailForm view in Hyland and
Update EBT Theft Detail Image Link

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Robyn Anderson
	Reviewed By	Christopher Vasquez, Rhiannon Chin

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1 OVERVIEW

1.1 Current Design

Images button in CalSAWS are supposed to be context sensitive, meaning they only retrieve images relevant to the page the user is viewing. The Images button on the EBT Theft Detail does not limit the results to only EBT Type images, the button retrieves all documents associated with the case. There is no unique view in Hyland for this page.

1.2 Requests

- Create a unique view within Hyland to be associated with the EBT Theft Detail page to only display EBT type images.

1.3 Overview of Recommendations

1. Create a new view for the EBT Theft Detail page that displays only EBT type documents.

1.4 Assumptions

1. No other views will be created or modified as part of this SCR.

2 RECOMMENDATIONS

2.1 Create EBT Theft Detail page view.

2.1.1 Overview

The EBT Theft Detail page in CalSAWS should only show EBT type documents. In order to do this, we must configure a new view in the Imaging system

2.1.2 Description of Change

Create a new view in the Imaging System, to be called EBT Theft Detail in the Imaging System that will be displayed by the EBT Theft Detail page in

CalSAWS. This new view will display the following forms if they are present on the case:

DRAFT

Imaging Form Number	Imaging Form Name
EBT 16	Affidavit of Non-Receipt of Cash EBT
PUB 388	CA EBT CARD PUBLICATION
TEMP NA 1232	CF NOA EBT Account
EBT 2259 / EBT 2259A	EBT 2259 and EBT 2259A Packet
CSF 180	EBT Card Issuance
EBT 2260	EBT Excessive Card Replacement Warning
IMG 322	EBT Form
EBT 11	EBT PIN UNLOCK REQUEST
CSF 104	EBT Release Form
EBT 13	EBT Request EBT Acct Setup/Ben Add/Card
EBT 2259A	EBT Scamming Acknowledgement
EBT 9	EBT Service Request
IMG 323	EBT Stagger Date
EBT 2216	EBT Surcharge Free Direct Deposit
TEMP 2201	EBT-Req Auth Rep/Desig Alt Cardholder
EBT 17	For Cash Benefits Not Received
GAIN EBT-13	GAIN Electronic Benefit (EBT) - 13
EBT 2259	INSTRUCTIONS TO REPORT ELECTRONIC THEFT
EBT 12	Request for EBT Card Cancellation-EPPIC
EBT 24	Request for Replacement-Expunged Cash

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
CA-253426	BenefitsCal	ACL 23-13 Update EBT 2259 - Revised Electronic Benefit Theft Replacement Form and Policy	 CA-253426 ACL 23-13 Update EBT 2259