

CalSAWS	DATE	Thursday, September 26, 2024
	TIME	1:30 PM
	LOCATION	Teams Virtual Meeting
	SUBJECT	Change Control Board (CCB) Meeting
	INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	NEXT CCB MEETING DATE	Thursday, October 10, 2024
	RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)										
Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	Other Agency Cross Reference
RWR	24.09.xx	CA-200866	NOA snippets for Medi-Cal Inmate Program	202	CalSAWS M&E	Start Build	Client Correspondence	Medi-Cal Correspondence	Non-committee approval by Nina Butler on 08/29/2024	
RWR	24.12.xx	CA-249912	Add Available Translations for AR 2 SAR to CalSAWS	118	Other	Start Build	Client Correspondence	CalWORKs/CalFresh, Correspondence	Approved by Caroline Bui on 8/28/2024	
RWR	24.11.X3	CA-273277	Update API for DP Info and Text/Email Consent Info	603	CalSAWS M&E	Production Deployment	Batch/Interfaces	Other	Approved by Anthony Cheung 09/04/2024	
RWR		CA-277892	Case List of Exempt Time Clocks Counting due to Converted Data	104	CalSAWS M&E	No	Fiscal	Time Limits		
RWR		CA-281193	Reactivate Recovery Accounts Discharged in Error with Resource Responsible Parties	75	CalSAWS M&E	Production Deployment	Fiscal	Collections	Marlene Rangel approved 8/5/24 - see attached spreadsheet	
RWR		CA-281195	Reactivate Recovery Accounts Discharged in Error previously in Suspend Status	160	CalSAWS M&E	Production Deployment	Fiscal	Collections	Marlene Rangel approved 8/5/24 - see attached spreadsheet	
RWR	24.09.x2	CA-281217	Update the M44-211D available in Template Repository to the latest State version	167	Other	Start Build	Client Correspondence	Correspondence	Approved 9/03/2024 Maria Arceo. Sent to Correspondence Committee as FYI.	
RWR	24.09.x1	CA-281300	Update the M82-820A NOA to the latest State version	124	Other	Start Build	Client Correspondence	Correspondence	Approved 9/09/2024 Maria Arceo. Sent to Correspondence committee as FYI	
24.06	24.07.26	CA-272604	Lobby Equipment management InTune POC	1260	CalSAWS M&E	Production Deployment	Tech Support	Lobby Management	Approved by Laura Chavez on 03.03.2023	
24.07	24.08.29	CA-273890	Discovery - Tech SCR For The Network Team to assist on working on POC with LA County	5	CalSAWS M&O	Production Deployment	Contact Center	Other		
24.07	24.09.12	CA-279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	156	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Cathleen Vaisau - 08/26/2024	CSPM-73705
24.07	24.09.10	CA-279867	Santa Clara County Add phone number for TS queue	5	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Karen Rapponotti on 08/06/2024	
24.07	24.09.10	CA-280336	Santa Clara County 2 New Contact Center Phone Numbers and 2 New Queues	5	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Karen Rapponotti on 08/06/2024	
24.07	24.09.10	CA-281192	Reactivate Recovery Accounts Discharged in Error with Active Programs	80	CalSAWS M&E	Production Deployment	Fiscal	Collections	Marlene Rangel approved 8/5/24 - See attached spreadsheet for County responses	
24.07	24.09.08	CA-281701	DBA Tasks for the September 2024 TRN Refresh for Case Data removal	10	CalSAWS M&E	Production Deployment	Training	Other	Approved by Michele Peterson on 08/27/2024.	
24.07	24.09.12	CA-281744	Update Sierra County Direct Deposit file	61	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Sheryl Eppler - Approved - 08/15/2024	CA-249067 CA-250449
24.07	24.09.05	CA-282270	Operational change - Increase partitions on COLA NOA/Form topics for Alameda,Contra Costa,Fresno,Kern,Los Angeles,Orange,Riverside,Sacramento,San Bernardino,San Diego,San Francisco,Santa Barbara,Santa Clara,Solano and Tulare counties	50	Other	Production Deployment	Client Correspondence	Other		
24.07	24.09.13	CA-282484	Santa Clara County IVR Looping When Worker Number Is The IVR number	5	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Karen Rapponotti on 09/09/2024	

24.09	24.10.xx	CA-260329	Telephonic Signature - Add Outbound Call Option on Electronic Signature Page	1014	CalSAWS M&E	Start Build	Contact Center	Other		
24.09	24.11.22	CA-277213	Training: Update 004 - Clerical Support WBTs for Sunset Worklist pages CA-257327	85	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 8/9/2024	
24.09	24.11.22	CA-277215	Training: Update 007 - Eligibility CalWORKs WBTs for Sunset Worklist pages CA-257327	80	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.10.03	CA-277446	San Diego - GR COLA October 2024	128	CalSAWS M&E	Start Build	Eligibility	Other	non-committee approval by SD Raul Soriano and AMendoza 9/04/24	
24.09	24.11.22	CA-277945	Training: Update 011 - Employment Services-GROW: 03 - Appraisal WBT for Sunset Worklist pages CA-257327	90	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.09.26	CA-280213	ICT Address Change on the MC360 for Riverside County	38	CalSAWS M&E	Start Build	Client Correspondence	Medi-Cal Correspondence	9/04/2024 Approved Maria Arceo.	
24.09	24.10.12	CA-280400	San Diego - GR COLA October 2024 - Batch EDBC	273	CalSAWS M&E	Start Build	Eligibility	Other	non-committee approve by Raul Soriano and AMendoza 9/4/24	
24.09	24.10.03	CA-280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic Theft	309	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Approved by Claudia Pinto 9/16/2024	
24.09	24.09.30	CA-281263	San Diego - Task Configurations Rollback		County Purchase	Start Build	Task Management	Other	SD County - Approval	
24.09	24.11.22	CA-281644	Training: Update Fiscal WBTs for 24.11 App Dev Changes	95	CalSAWS M&E	Start Build	Training	Other	Approved by Michele Peterson on 08/27/2024.	
24.09	24.10.25	CA-281708	MFA delivery choice at Login Journey - Implementation	300	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 8/28/2024	
24.09	24.09.27	CA-281745	ForgeRock Support for BenefitsCal MFA Enhancements to Login MFA Process	160	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 8/28/2024	
24.09	24.10.xx	CA-281982	San Diego PBDS Refactoring Solution	200	County Purchase	Start Build	Analytics	Tech		
24.09	24.10.xx	CA-281984	San Diego PBDS OEPA Solution	204	County Purchase	Start Build	Analytics	Tech		
24.09		CA-282055	Sonarqube Code Standardization for R24.09 - No Functional Impact		CalSAWS M&O	Start Build	Online	Other		
24.09	24.11.22	CA-282117	Training: Update Orientation WBTs for 24.09 App Dev Changes	95	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.11.22	CA-282118	Training: Update Eligibility General WBTs for 24.11 App Dev Changes	85	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.11.22	CA-282122	Training: Update Eligibility CalFresh WBTs for 24.11 App Dev Changes	135	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.11.22	CA-282160	Training: Update Eligibility CalWORKs WBTs for 24.07 App Dev Changes	95	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.11.22	CA-282161	Training: Update General Relief WBTs for 24.11 App Dev Changes	95	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.11.22	CA-282167	Training: Update CAPI WBTs for 24.11 App Dev Changes	85	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 9/5/2024	
24.09	24.10.xx	CA-282175	Update Main Payroll Foster Care Direct Deposit Reports Schedule for Alameda and Sacramento	176	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports	Approved by Claudia Pinto for Sacramento and Alameda.	

24.09	24.09.27	CA-282357	Increase ForgeRock MaxSessionTimeOut limit	40	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 9/5/2024	
24.11		CA-239033	Hide fields in document views	60	CalSAWS M&E	No	Imaging	Imaging		
24.11		CA-246930	Add EBT Benefit Type for EBT issuances of Aid Code 4R and 4P	262	Premise	Start Build	Fiscal	Fiscal, Time Limits		
24.11		CA-274150	Create ebtTheftDetailForm view in Hyland and Update EBT Theft Detail Image Link	60	CalSAWS M&E	No	Imaging	Imaging		
25.01	25.01.xx	CA-262468	Fresno - Purpose Built Data Set (PBDS) Extraction from S3 Data Lake	1880	County Purchase	Start Build	Analytics	Tech		
25.01		CA-277815	EBT Benefit Type -Replacement of Disaster CalFresh Benefits	435	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Approved by Claudia Pinto 7/17/2024	

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	NEXT CCB MEETING DATE	Thursday, October 10, 2024
	RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

Content Revisions (CRs)											
Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
TBD		CA-274328	Plumas County Opt-In to CalSAWS E2Lite	71	CalSAWS M&E	Start Build	Batch/Interfaces	Welfare to Work/WPR	Approved By: Victor Nunez - <2/21/24>	[Release]	
24.07	24.09.21	CA-276215	AWS POC Support SCR for Contact Center DataLake	78	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center	Mike Tombakian- 4.30.2024	[Recommendation, Estimate]	
24.07	24.09.26	CA-278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	50	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Acacia Daniels (Nevada) - Approved - 05/21/2024	[Recommendation, Estimate]	
24.09	24.10.10	CA-230088	Deactivate Unnecessary CalWORKs Caseload Reports (CA 801)	71	CalSAWS M&E	No	Reports	State/Fiscal Reports	Approved by Claudia Pinto 4/28/2022	[Release]	CH-248899
24.09		CA-234742	CMS Certification Recommendations (OCB/ORR) - e-Verifications Phase I	1476	Premise	Start Build	CalHEERS	Medi-Cal/CMSP		[Recommendation]	
24.09		CA-254559	LA-GROW Activity Numbers Update	312	CalSAWS M&E	Start Build	Online	Other	Non-Committee Approval from LA Brian Riseley and A. Mendoza on 6/5/24	[Recommendation, Estimate]	
24.09		CA-260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	10	CalSAWS M&E	No	Training	Other	Approved by TMuresan 05.16.2023	[Release]	
24.09		CA-263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	104	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Jennifer Casillas (Region 6) - Approved - 05/16/2024	[Release]	CSPM-73908
24.09		CA-264181	Allow Deactivation of Task Banks	986	CalSAWS M&E	Start Build	Task Management	Task Management		[Estimate]	
24.09	24.09.xx	CA-264934	DCR to remove person records with no case association	401	CalSAWS M&E	Production Deployment	Online	Usability	iLazaro 3/27/2024	[Estimate]	
24.09		CA-268072	Solano - General Assistance - Update Periodic Reporting Form	209	CalSAWS M&E	Start Build	Client Correspondence	GA/GR	07/23/24 Non committee approved - Dena DeLapp	[Estimate]	
24.09	24.09.26	CA-276484	Santa Cruz County – Opt-In to Tax Intercept Batch	66	CalSAWS M&E	Production Deployment	Fiscal	Other	Rick Harron approved 5/29/24	[Release]	
24.11		CA-221893	Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	284	CalSAWS M&E	No	Eligibility	CalWORKs/CalFresh	Caroline Bui on 11/30/2021	[Release]	
24.11		CA-271130	ACL 24-07 - Update CW 2186A and CW 2184 to include PFL and WTW pregnancy exemptions	1491	Premise	Start Build	Client Correspondence	Correspondence	Ginkgo Luna 8/7/2024	[Recommendation, Estimate]	CA-271065, CA-272373
24.11		CA-271707	Enhance Pickup Location To Be Available for Multiple payees Under A Program	938	CalSAWS M&E	No	Fiscal	Fiscal	Bernadette Casino approved 5/10/24	[Recommendation, Estimate]	
24.11		CA-275300	Update EDBC Logic to Not Exempt 'Title IV Funded JOBS Program' From CF Student Requirements	199	CalSAWS M&E	Production Deployment	Eligibility	CalWORKs/CalFresh		[Recommendation, Estimate]	
24.11		CA-276549	Add Task Setting to Allow Append to In Process Tasks	167	CalSAWS M&E	No	Task Management	Task Management		[Release]	
24.11		CA-277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	515	Other	Start Build	Client Correspondence	Correspondence		[Recommendation, Estimate]	CV-6073

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These SCRS do not have a change to the CalSAWS System

Informational Only

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
Release 24.09.26		CSPM-75128	Collaboration Model: Link to YouTube Videos on Customer Dashboard for MFA & Log-In	40			BenefitCal	Approved Joel Acevedo 9/10/24		
Release 24.09.26		CSPM-74599	Updates to See If I Qualify Chatbot: Style of Selected Choice	80			BenefitCal	Approved Joel Acevedo 8/21/24 and GSD Update approved by Carlos Zepeda 9/6/2024		
Release 24.09.26		CSPM-74215	GCF Parity #20 SSA Enhancement: Now, let's go over medical costs and situations.: Text Update	90			BenefitCal	Approved Joel Acevedo 7/15/24, GSD Approved by Jerry Hernandez for Joel Acevedo 9/5/24		
Release 24.09.26		CSPM-74214	GCF Parity #20 SSA Enhancement: Do you have court-ordered spousal support or alimony expenses?: Text Update	90			BenefitCal	Approved Joel Acevedo 7/15/24 GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-74210	GCF Parity #20 SSA Enhancement: Your information - Do you want to authorize someone to help you with your CalFresh case? - Remove Text	80			BenefitCal	Approved Joel Acevedo 7/15/24 ... GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-74206	GCF Parity #20 SSA Enhancement: Remove Rights and Responsibilities section from the Signature Screen	340			BenefitCal	Approved Joel Acevedo 7/15/24 GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-74204	GCF Parity #20 SSA Enhancement: Update text for the Unearned Income screen	80			BenefitCal	Approved Joel Acevedo 7/15/24 GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-74203	GCF Parity #20 SSA Enhancement: Citizenship Screen: Remove the last paragraph from the screen	80			BenefitCal	Approved Joel Acevedo 7/15/24 GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-74199	GCF Parity #20 SSA Enhancement: Remove the On Strike Questions from the SSA Flow	340			BenefitCal	Approved Joel Acevedo 7/15/24 GSD Approved, Jerry Hernandez for Joel 9/05/24		
Release 24.09.26		CSPM-71750	SecurityFeb2024: Enhance Login MFA Process to Allow customers more login options (Phase III)	240			BenefitCal	Approved. Joel Acevedo 7/31/24 GSD Approved by Jerry Hernandez for Joel Acevedo.		
Release 24.09.26		CSPM-67940	Technical: Restrict BenefitsCal API from Uploading Documents until the Application has been Submitted	380			BenefitCal	Approved Joel Acevedo 8/12/24, GSDs Approved - Marsale Eramya 9/9/24		
Release 24.09.26		CSPM-67761	Collaboration Model: Update Application and RE/SAR7 Status Tracker	1080			BenefitCal	Approved Joel Acevedo 8/12/24, GSD approved 9/9/24 Marsale Eramya.		
Release 24.09.30		CSPM-75053	Chatbot-See If I Qualify-Update CalFresh Income Limits for 2024/25	200			BenefitCal	Approved Joel Acevedo 8/21/24 and GSD Update Approved by Carlos Zepeda 9/6/2024		

CalSAWS CCB Meeting Minutes for 09/26/2024

The following questions were received

SCR #	County/Region	Question	Response

Approvals Received		Notes
1	X	CA-264493 - had recommendation changes in CR 3 after the CCB packet was generated CA-277892 - was approved by Regions 1-5. Region 6 Abstained as the SCR doesn't impact R6. However, R6 vote was record by error and it is corrected now. CA-276215 - CR 4 was update with Fix Version 24.09 and Minor Version 24.10.04 CA-280684- SCR being pulled from packet at the request of the developer All Regions submitted their approval via email prior to meeting so meeting was cancelled
2	X	
3	X	
4	X	
5	X	
6	X	
7	X	

276215's content revision tab to add the fix version change to 24.09 with minor version 10/04