

Team Responsible:	Client Correspondence	Assignee:	Srinivasan Murali	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Aruna Banala	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Aruna Banala	Regulation Reference:		Created:	09/24/2024 11:23 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Anbarasan Venkataraman	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Independent Test	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	Regression Testing				
Request:	Regression Testing	for 24.11			
Recommendation:	Regression Testing				
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-283367] IAPDU - TLM-11: Creation of new OWD for Remote Connectivity aligning with NIST 800-53 Rev5

Team Responsible:	Network	Assignee:	Uzair S. Naveed	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement
Minor Version:	25.01.15	Expedite Changes:	Start Build	Estimate:	458
Reporter:	Uzair S. Naveed	Regulation Reference:	NIST 800-53 SC-7(7), NIST 800-53; CM-8(3), and 800-207	Created:	10/04/2024 01:40 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	NIST 800-53 SC-7(7) NIST 800-53; CM-8(3), and 800-207
Consortium Review Approval Date:		County Action:			
Non-Committee Review:		t with Grady Howe [09/18 sion with Holly Murphy	8/2024] and Holly Murp	hy [10/03/2024]. Approv	ved by Grady Howe
Expedite Approval:	Pending Approval.	, , , , , , , , , , , , , , , , , , ,			
Current Design:	CalSAWS M&O deliv with Cisco AnyConne	verables and their associ ect client and how it is us I to NIST 800-53 Rev4			
Request:	Approve the work eff	ort to start the document	tation of this new OWD		
Recommendation:	outlining the proced CalSAWS. - 6.0 Network Manag - 6.0 Network Manag This effort would also	gement Process and Pro	Ito Prisma Access and cedures	Global Protect as applica	ations to connect to
	existing deliverable Effort includes time f	y Solution. As the Cisco documents will be updat or reviews, feedback inc product, there is likely go	ed to also include the r corporation, and subseq	ill not be decomissioned new Palo Alto Prisma Ac juent reviews	until late 2025, the cess solution.
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	existing deliverable Effort includes time f As this is a security p within. N/A - Not generating	documents will be updat or reviews, feedback inc	ed to also include the r corporation, and subseq bing to be more scruiting	ill not be decomissioned new Palo Alto Prisma Ac juent reviews y around permissions an	until late 2025, the cess solution.
Description: Alternative Procedure Description: Operational Impact:	existing deliverable Effort includes time f As this is a security p within. N/A - Not generating 458	documents will be updat or reviews, feedback inc product, there is likely go	ed to also include the r corporation, and subsect oing to be more scruiting a gap in documentation	ill not be decomissioned new Palo Alto Prisma Ac- juent reviews y around permissions an	until late 2025, the cess solution. d policies defined
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	existing deliverable Effort includes time f As this is a security p within. N/A - Not generating 458 0	documents will be updat or reviews, feedback inc product, there is likely go this OWD would cause	ed to also include the r corporation, and subsect oring to be more scruiting a gap in documentation	ill not be decomissioned new Palo Alto Prisma Ac juent reviews y around permissions an	until late 2025, the cess solution. d policies defined
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	existing deliverable Effort includes time f As this is a security p within. N/A - Not generating 458 0 0	documents will be updat or reviews, feedback inc product, there is likely go this OWD would cause Batch/Interfaces :	ed to also include the r corporation, and subsect oing to be more scruiting a gap in documentation 0 0	ill not be decomissioned new Palo Alto Prisma Ac juent reviews y around permissions an and procedures Batch Operations :	until late 2025, the cess solution. d policies defined 0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate:	existing deliverable Effort includes time f As this is a security p within. N/A - Not generating 458 0 0	documents will be updat or reviews, feedback inc product, there is likely go this OWD would cause Batch/Interfaces : Medi-Cal/CalHEERS :	ed to also include the r corporation, and subsect oring to be more scruiting a gap in documentation	ill not be decomissioned new Palo Alto Prisma Ac- juent reviews y around permissions an and procedures Batch Operations : Medi-Cal/CalHEERS Te	until late 2025, the cess solution. d policies defined

IVR/CC :	0	Network :	258	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	50	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	100
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	50
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-282970] Review of Page Mapping for 24.11 release - Fiscal

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Sumita Sinha	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	52
Reporter:	Sidhant Garg	Regulation Reference	:	Created:	09/24/2024 01:22 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	Approved by Sharor	n Teramura on 09/24/202	24		
Current Design:	Currently in CalSAW missing.	/S there are pages wher	e Page Mapping doe	es not exist or information	on Page Mapping are
Request:	Review Page Mappi mapping exist:	ng for the following page	es to determine that	all necessary information is	s captured or page
	Issuance History - 1 Issuance Detail - " 1)Field name is diffe 2)Invoice number fie 3)Reason field Is no 4)Authorized By field 5)invalid field recove 6)Worker filed under 7)Affidavit Number , Issuance Search - 1)Search by field is 2)office name field is 3)Search by status - fields not present 4)Search by Affidavi 5)Serach by eCAPS Auxiliary Authorizati 1)Payee Type field i Issuance Method De 1)EBT issuance met Access Type, Prima Exemption, Begin D 2)Authorized By und	at present d is not present ery account transaction is r pay code history is not Affidavit Status , Create not present ->Status Date From ,Sta it Status -> Affidavit Stat c Document ID -> eCAPS on Detail - s not present etail - thod -> Primary Cardhol ry Card Status, Stagger ate, End Date, EBT Stag der status history not present	t for Benefit/ Service ess d present ed By, Creation Date tus Date To,Issuanc us,Begin Date,End I S Document ID field der, Primary Card ed Issuance gger Day, New Issua	fields under Affidavit histo e Sub Category,Immediac Date fields not present	y,Aid Code,Pay Code

	Service Arrange Service Arrange Homeless Sub F ,Receipt Amoun Payment Reque Issuance type to	<ul> <li>, Service Type , Advanced ,</li> <li>ement Requested Amount,</li> <li>ement Remaining Amount,</li> <li>Program,Receipt Verification Dat</li> <li>t fields to be added</li> <li>est Search -</li> <li>b be added</li> </ul>	e		
		Limit Month List - fier spelling error.			
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None 52				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training : Voice Bots / RPA :	0 0	Translation :	0	Virtual Assistant :	0

### C [CA-282917] Training: Update Clerical Support WBTs for the 25.01 App Dev Changes

Team Responsible:	Terrelining	Assignoo:	Debusteleter Arrist	SPG Status:	N1/A
_, ,, , , , , , , , , , , , , , , , , ,	Training	Assignee: Designer Contact:	Rajyalakshmi Avula		N/A
	[24.11] 25.01.24	Expedite Changes:	Cristina Garcia Start Build		Enhancement 90
	Cristina Garcia	Regulation Reference:	• • • • • • • • • • • • • • • • • • • •	<b>a</b>	90 09/23/2024 09:55 AN
		Impact Analysis:	[Training]		No
Delieu (De eiene	Approved Janet Mitri	Training Impacted:	[CFP/WBT]		CalSAWS M&E
Consortium Contact:	Janet with			-	
	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Dean	na Rotert on 9/25/2024			
Expedite Approval:	Approved by Dean	na Rotert on 9/25/2024			
Current Design:	Clerical Support WI	BTs are impacted by syste	em changes implement	ed with the 25.01 Produc	ction release.
Request:	Clerical Support Wirelease.	BTs need to be updated to	o reflect system change	es implemented with the 2	25.01 Production
	a. CA-265239 - 6	eApplication Summary (N		nly display if all condition	s are met:
Outreach	(p10) Create a new 2) Add slides to she a. CA-265239 - S		l by another county: e step) This is a new page. Th		the the new 'Update
Description: Alternative Procedure Description: Operational Impact:	<ul> <li>b) the 'Case Numb</li> <li>c) the e-Application</li> <li>(p10) Create a new</li> <li>2) Add slides to she</li> <li>a. CA-265239 - S</li> </ul>	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE:	l by another county: e step) This is a new page. Th		the the new 'Update
Description: Alternative Procedure Description: Operational Impact: Estimate:	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE:	l by another county: e step) This is a new page. Th		e the the new 'Update
Description: Alternative Procedure Description: Operational Impact:	<ul> <li>b) the 'Case Numb</li> <li>c) the e-Application</li> <li>(p10) Create a new</li> <li>2) Add slides to sho</li> <li>a. CA-265239 - S</li> <li>County' button has</li> <li>N/A</li> <li>90</li> </ul>	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the ef	d by another county: e step) This is a new page. Th Application Summary pa	age. (p 15-16)	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A <b>90</b> 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces :	d by another county: e step) This is a new page. Th Application Summary pa	age. (p 15-16) Batch Operations :	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A <b>90</b> 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS :	d by another county: e step) This is a new page. Th Application Summary pa 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te	0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 : 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0 0 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	0 est : 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0 0 0 0 0 0 0 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est : 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	b) the 'Case Numb c) the e-Application (p10) Create a new 2) Add slides to she a. CA-265239 - S County' button has N/A 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	er' field is blank has not been transferred button 'Update County' ow new Select New Office Select New Office (NOTE: been clicked from the eA Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	d by another county: e step) This is a new page. Th Application Summary pa 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	age. (p 15-16) Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0 0 0 0 0 0

Voice Bots / RPA :	0			

# CA-282915] Online Help: Update the Forms Overview for the 24.11 Baseline Release

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Nour Bibars	Regulation Reference:		Created:	09/23/2024 09:25 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Ja	yna Longstreet 9/23/2024			
Expedite Approval:	Approved by De	eanna Rotert on 9/25/2024			
Current Design:		Forms Overview for the 24.1 , there were separate training			ndence team all at one
Request:		lence team will provide upda v files in Online Help.	tes to the Forms Over	view in an excel spreadsh	eet. Update the 4
Recommendation:	Upload the folk 1) Forms Overv 2) Forms Overv 3) Forms Overv 4) Forms Overv	iew D - L iew M - O	oHelp:		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A 30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	-	Medi-Cal/CalHEERS Te	
Client Correspondence	•	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	-	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
		<b>—</b>			
Training :	20	Translation :	0	Virtual Assistant :	0

# C [CA-282853] Training: Update Quiz slides for all WBTs

Team Responsible:	Troining	Assignee:	Covethri Anchol	SPG Status:	N/A
	Training [24.11]	Designer Contact:	Gayathri Anchal Cristina Garcia		Documentation
	25.01.24	Expedite Changes:	Start Build		375
	Cristina Garcia	Regulation Reference			09/19/2024 03:18 PM
	In Development	Impact Analysis:	[Training]		No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]		CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:	Training	Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Dean	na Rotert on 9/25/2024			
Expedite Approval:	Approved by Dean	na Rotert on 9/25/2024			
Current Design:				ick Next to continue' after a where on the page will tak	
Request:		des in all the WBTs to cha rect! Click Anywhere to co		tatement on the slide from e Next button.	'Correct! Click Next
Recommendation:	(please see attach	ned screenshot)			
	<ol> <li>2) Remove the Ne</li> <li>3) Mark the spread</li> </ol>	nue'. (some quiz slides m xt button on the bottom rig Isheet that the update is c Ild be no (Text To Speech	ght side of the slide.	is no original TTS for this s	sentence.
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A 375				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :		Medi-Cal/CalHEERS Te	-
Client Correspondence	-	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	375	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### CA-282777] Online Help - Update the WTW Status Detail OLH page CA-235922

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/17/2024 06:10 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review	Troduction	Approved by	[Other]	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
			Neededj		
Non-Committee Review:	Approved by Elizat	oeth Palm on 09/18/2024			
Expedite Approval:	Approved by Dean	na Rotert on 9/25/2024			
Current Design:	CA-235922 update	s the WTW Status Detail,	Rep Status Detail and	Work Registration Detail	OLH pages.
Request:	Update the WTW S CA-235922.	Status Detail, Rep Status I	Detail and Work Regis	tration Detail OLH based	on updates from
Recommendation:	Lindate the \V/T\V/	Status Detail, Rep Status	Detail and Work Regi	stration Detail OLH page:	
	NOTE: Only if the	status is 'Exempt' and the Save and Return' button to			
Outreach Description: Alternative Procedure Description: Operational Impact:	NOTE: Only if the s (p 7) Replace the ' n/a	status is 'Exempt' and the			
Outreach Description: Alternative Procedure Description: Operational Impact:	NOTE: Only if the s (p 7) Replace the ' n/a	status is 'Exempt' and the	Generate CW 2186	B Form' button.	0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	NOTE: Only if the s (p 7) Replace the ' n/a <b>12</b> 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to	0 <sup>Generate</sup> CW 2186		0 est : 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces :	0 0 0	B Form' button. Batch Operations :	est: 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	NOTE: Only if the s (p 7) Replace the ' n/a <b>12</b> 0 0 : 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS :	0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te	est : 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 : 0 0 : 0 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA :	est : 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	NOTE: Only if the s (p 7) Replace the ' n/a <b>12</b> 0 0 : 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 : 0 0 0 0 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 0 : 0 0 0 0 0 0 0 0 0 0	status is 'Exempt' and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	0 0 0 0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	est : 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	status is 'Exempt' and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 0 0 0 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 0 : 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	status is 'Exempt' and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 0 0 0 0 0 0 0 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	NOTE: Only if the s (p 7) Replace the ' n/a 12 0 0 0 : 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	status is 'Exempt <sup>'</sup> and the Save and Return' button to Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	B Form' button. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 0 0 0

# CA-282769] Online Help: Update the Special Circumstances Detail OLH page CA-271355

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Cristina Garcia	Regulation Reference:	:	Created:	09/17/2024 04:23 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	ThuyTien Nguyen	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Elizabe	eth Palm on 09/18/2024			
Expedite Approval:	Approved by Deann	a Rotert on 9/25/2024			
Current Design:	CA-271355 updates	the Special Circumstand	ces Detail page.		
Request:	Update the Special	Circumstances Detail OL	H page.		
Recommendation:	Add: 'How to Access	s the Worker Detail page	)'	of the design document)	:
	Upload the OLH pag	ge to Online Help in Cals	SAWS		
Description: Alternative Procedure Description: Operational Impact:	n/a	ge to Online Help in Cals	SAWS		
Description: Alternative Procedure Description: Operational Impact: Estimate:	n/a 12			Batch Operations -	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	n/a <b>12</b> 0	Batch/Interfaces :	0	Batch Operations : Medi-Cal/CalHEERS T	0 est: o
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	n/a 12 0 0	Batch/Interfaces : Medi-Cal/CalHEERS :	0 0	Medi-Cal/CalHEERS To	est: 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	n/a 12 0 2 : 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	0 0 0	-	est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	n/a <b>12</b> 0 0 : 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS :	0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal :	est : 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	n/a <b>12</b> 0 0 1 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging :	est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	n/a <b>12</b> 0 0 1 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online :	est : 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	n/a <b>12</b> 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging :	est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	n/a <b>12</b> 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod :	est : 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	n/a <b>12</b> 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	n/a 12 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 0 0 0 0 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support : Tech ForgeRock : Training :	n/a <b>12</b> 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 0 0 0 0 0

# CA-282750] Testing of AWS Lower Environment Instance Optimization

Team Responsible:	Tech Ops	Assignee:	David Espinola	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Deepak Shrivastav	Change Type (SCR):	System Operational Enhancement
Minor Version:	25.01.xx	Expedite Changes:	Production Deployment	Estimate:	669
Reporter:	Deepak Shrivastav	Regulation Reference:		Created:	09/17/2024 12:08 PM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Karen Rapponotti an	d Michele Peterson exp	edited deployment appr	oval received on 9/30/2	024
Expedite Approval:	Karen Rapponotti an	d Michele Peterson expe	edited deployment appr	oval received on 9/30/2	024
Current Design:		details and AWS Comp ptimization opportunities		endations, the team has	identified potential
Request:	Conduct a proof of co	oncept to proceed with o	ptimizing instance size	for the recommended lo	ower environments.
Recommendation:	approach. Environm	of Concept (POC) on a s nents to be utilized for the E c. CC1 d. UT1 e	e POC will be:	ments (4 envs) to valida	ate the optimization
	optimization. Lower a. AT1 b. AT3	STG1 n. STG2 o. S	are (18 envs): 9. AT6 f. SYS1 g. S	se server instances ider SYS2 h. SYS3 i. SN	
	3. Monitor performan confirm no impacts	nce closely to ensure the to the SDLC.	re is no performance d	egradation following the	optimization and
Outreach Description: Alternative Procedure Description:	NA				
Operational Impact: Estimate:	669				
Automated Test :	168	Batch/Interfaces :	20	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	-	Conversion :	0	DBA :	250
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	1	Network :	0	Online :	10
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	200	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-282565] No Functional Impact - IAPDU CSAC-36 DevSecOps -Phase 1- Snyk Code Fixes

Team Responsible:	Security	Assignee:	Chao Guan	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Bala Yegappan	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	877
Reporter:	Bala Yegappan	Regulation Reference:		Created:	09/11/2024 12:53 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Adriana Lamar	Training Impacted:	[N/A]	Funding Source:	Change Notice
Project Phase (SCR):	Production	Committee:	[Security]	Funding Source ID:	AM-32
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Ion-Committee Review:					
Expedite Approval:	Approved by Adriar	na Lamar on 10/1/2024; at	ttached is approval e	mail	
Current Design:	and scanning of coo	de / systems and does no	t allow for real-time s ng takes too long to	systems. Current practices canning to identify and sup complete, and the results p ecessary data.	port the remediation
Request:				rabilities SAST (Static Appl le upcoming release 24.11	
Recommendation:	Upgrade AppSec S IAST, SCA, and Cl		all in one tool for de	pendency checking, SAST	, DAST, MAST,
	- Snyk				
	Implement tools wit	th dependency checking,	SAST – Static Applic	ation Security Testing, DA	ST – Dynamic
	Application Securit Security Testing, S Deployment Capat Customize configur		ion Analysis, and Cl/ WS procedures and	CD – Continuous Integratic policies.	
	Application Securit Security Testing, S Deployment Capal Customize configur This will enable fas	SCA – Software Composit bilities rations to align with CalSA	ion Analysis, and Cl/ WS procedures and and address security	CD – Continuous Integratio policies. vulnerabilities	
Description: Alternative Procedure Description: Operational Impact:	Application Securit Security Testing, S Deployment Capal Customize configur This will enable fas These changes will For both current too	SCA – Software Composit bilities rations to align with CaISA ter capabilities to identify not impact or change the	ion Analysis, and Cl/ WS procedures and and address security functionality of the ( scan the client enviro	CD – Continuous Integratio policies. vulnerabilities	on/Continuous
Description: Alternative Procedure Description: Dperational Impact: Estimate:	Application Securit Security Testing, S Deployment Capat Customize configur This will enable fas These changes will For both current too tool: Snyk which wi	SCA – Software Composit bilities rations to align with CaISA ter capabilities to identify not impact or change the ols, SAST will continue to	ion Analysis, and Cl/ WS procedures and and address security functionality of the ( scan the client enviro	CD – Continuous Integratio policies. vulnerabilities CalSAWS.	on/Continuous
Description: Alternative Procedure Description: Dperational Impact: Estimate: Automated Test :	Application Securit Security Testing, S Deployment Capat Customize configur This will enable fas These changes will For both current too tool: Snyk which wi	SCA – Software Composit bilities rations to align with CaISA ter capabilities to identify not impact or change the ols, SAST will continue to ill take the place of Fortify	ion Analysis, and Cl/ NWS procedures and and address security functionality of the ( scan the client enviro	CD – Continuous Integratio policies. vulnerabilities CaISAWS. onment. CaISAWs has proc	on/Continuous cured a new scanning
Description: Alternative Procedure Description: Dperational Impact: Estimate: Automated Test : BenefitsCal :	Application Securit Security Testing, S Deployment Capat Customize configur This will enable fas These changes will For both current too tool: Snyk which will <b>877</b> 0 0	SCA – Software Composit bilities rations to align with CaISA ter capabilities to identify not impact or change the ols, SAST will continue to ill take the place of Fortify Batch/Interfaces :	ion Analysis, and Cl/ WS procedures and and address security functionality of the C scan the client enviro	CD – Continuous Integratio policies. vulnerabilities CaISAWS. onment. CaISAWs has proc Batch Operations :	on/Continuous cured a new scanning
Description: Alternative Procedure Description: Dperational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	Application Securit Security Testing, S Deployment Capat Customize configur This will enable fas These changes will For both current too tool: Snyk which will <b>877</b> 0 0	SCA – Software Composit bilities rations to align with CalSA ter capabilities to identify not impact or change the ols, SAST will continue to ill take the place of Fortify Batch/Interfaces : Medi-Cal/CalHEERS :	ion Analysis, and Cl/ NWS procedures and and address security functionality of the C scan the client enviro 0 0	CD – Continuous Integration policies. vulnerabilities CaISAWS. conment. CaISAWs has proc Batch Operations : Medi-Cal/CaIHEERS Te	on/Continuous cured a new scanning 0 est : 0
Dutreach Description: Alternative Procedure Description: Dperational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	Application Securit Security Testing, S Deployment Capat Customize configur This will enable fas These changes will For both current too tool: Snyk which with 877 0 0 0 : 0	SCA – Software Composit bilities rations to align with CaISA ter capabilities to identify not impact or change the ols, SAST will continue to ill take the place of Fortify Batch/Interfaces : Medi-Cal/CaIHEERS : Conversion :	ion Analysis, and Cl/ WS procedures and and address security functionality of the C scan the client enviro 0 0 0	CD – Continuous Integration policies. vulnerabilities CaISAWS. Donment. CaISAWs has proof Batch Operations : Medi-Cal/CaIHEERS Te DBA :	on/Continuous cured a new scanning 0 est : 0 0

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	271	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	80
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-282390] Create a list for Bounce Back Rule Cases where the Renewal was not updated

Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Shwetha Nagaraja Rao	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	System Operational Enhancement		
Minor Version:	24.12.03	Expedite Changes:	Start Build	Estimate:	36		
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	09/05/2024 10:53 AM		
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise		
Project Phase (SCR):	Design	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CH-188309		
Non-Committee Review:	Non-committee appro	oval by Nina Butler on 09	9/05/2024.				
Expedite Approval:	Approved by Karen J	. Rapponotti via email o	n 9/16/2024				
Current Design:	component of the Mo eligibility for MAGI Me composition rules. Inc	dified Adjusted Gross Ir edi-Cal based on the Ad dividuals found eligible f	icome (MAGI) based fi vanced Premium Tax or MAGI Medi-Cal bas	ck Rule." The "Bounce E inancial methodology ar Credit (APTC) income a ed on the "Bounce Back year's January benefit r	nd is used to determine nd household k Rule" shall have their		
	CA-207940 added new as a result of the "Bou		atches to annually re-	evaluate individuals who	are on MAGI Medi-Cal		
	parte process and atte Determination Reque	empts to process the MA	GI Renewal in an aut	to the Renewal month th omated batch. The syste ronically verify the renew	em sends Eligibility		
	January 2025 MAGI M for the December 202	24 benefit month. If the I	Renewal Determination	a Renewal EDR to Call n Eligibility Response (D al Due date to the follow			
				ule" should have their el if found eligible for MAC			
				e Back Rule" and have a ne following year and wi			
	CA-266987 Turn on Batch job to send EDRs for Bounce Back Rule, and CA-278767 Turn on Batch job for EDBC Processing for Bounce Back Rule, turned on the Batch jobs to process cases with individuals who are on MAGI Medi-Cal due to the "Bounce Back Rule".						
	verification is pending EDBC a task is create	, or if an Active Medi-C ed for the CEW to review	al Member is MAGI Di w the Skip along with t	out of Batch EDBC proc scontinued. If a case is he Skip Reason. Counti active for the system to	es must have the		
Request:	Provide a list of Case reviewed by worker.	s where an individual is	on MAGI Medi-Cal du	e to the Bounce Back R	ule and need to be		

Recommendation:	1. Provide a list review and acti		GI Medi-Cal du	e to the Bounce Back Rule and req	uire worker			
	List Criteria: List 1. Program and 2. Any Individua 3. Medi-Cal Pro a. Renewal Dete b. Any individua 4. any Medi-Cal reason includin a. Bounce-Back	t includes any individual that meet Program Person Status is Active I who is Active MEM on MAGI in gram Renewal Date is 01/01/202 ermination of Eligibility Response I on the Renewal DER who has	ets the following come-up mon 25 e (DER) for Der the 'Meets603( ch MAGI 'Boun ed Status	th cember 2024 Benefit month in 'Rev i)' flag set to 'Yes'. ce Back Rule Sweep' (PB00CH21	viewed' status			
	Standard Colum • Case Name • Case Number • County • Unit • Unit Name • Office Name • Worker ID	ins:						
	Additional Column(s): • Person Name Note: Person Name Format is <first last="" name=""> • DOB • Medi-Cal Renewal Month • Skip Reason</first>							
	Frequency: Annual County Action: Counties to review the cases on the list and request an Eligibility Determination Request (EDR) for future benefit month in 2025 if appropriate.							
	The list will be p Lists>2024>CA		alSAWS Web	Portal>System Changes>SCR and	I SIR			
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	CEW can run ar 36	EDR online and run EDBC and	Accept and Sa	ave eligibility.				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
BenefitsCal :	0	Medi-Cal/CalHEERS :	20	Medi-Cal/CalHEERS Test :	10			
Client Correspondence	•	Conversion :	0	DBA :	0			
Design :	0	Eligibility :	0	Fiscal :	0			
Forms Test :	0	GenAl :	0	Imaging :	0			
IVR/CC :	0	Network :	0	Online :	0			
Performance :	0	PMO :	0	Pod :	0			
Release Communication	•	Reports :	0	Reports Test :	0			

ServiceNow :

0

0

Special Project :

0

0

Support : Security : 0

0

System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### C [CA-282334] Sonarqube Code Standardization for R24.11 - No Functional Impact

Team Responsible:	Online	Assignee:	Manikandan Rajamani	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Chao Guan		System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	
Reporter:	Manikandan Rajamani	Regulation Reference:		Created:	09/04/2024 09:29 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Chao Guan	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Assembly Test	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Michele Peterson 9	(4)24			
Current Design:					
Request:	Sonarqube reported				
Recommendation:	SonarQube is a co issues. It enhances		and extends the life	ce code and generates report span of applications by minin hitecture.	
	These changes will	not impact or change the	e functionality of the	CalSAWS.	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	NA 0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	-
Client Correspondence	•	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	n 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :					

# CA-281797] San Diego - Analytics PBDS Support - 24.11

Team Responsible:	Analytics	Assignee:	Robert Logan	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Nitin Baxi		County Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Nitin Baxi	Regulation Reference:		Created:	08/18/2024 02:35 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	David Bruhn	Training Impacted:	[N/A]	Funding Source:	County Purchase
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Tech]	I	County Data Pipeline (SD-02-2023)
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	08/19/2024	Other Agency Cross Reference:	
Non-Committee Review:	Approved by Dav	d Bruhn on behalf of Laura	Chavez on 8/19/20	24	
Expedite Approval:	Approved by Davi	d Bruhn on behalf of Laura	Chavez on 8/19/20	24	
Current Design:	San Diego Analyt release.	ics PBDS project needs the	e Reports to be in sy	nc with CalSAWS Reports w	ith every major
Request:	Provide necessar major release.	y support for all the CalSA	WS Reports JIRA Ite	ms to be moved to San Dieg	o account with the
Recommendation:	Provide necessa major release.	ry support for all the CaISA	WS Reports JIRA It	ems to be moved to San Die	go account with the
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	80				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	st: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	Ū	Reports :	80	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-281643] Online Help: Create Warrant Location List and Detail OLH pages

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	[]	Expedite Changes:	Start Build	Estimate:	32
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/13/2024 04:56 PM
	System Test	Impact Analysis:	[Training]	Outreach Required:	No
/	Marlene Rangel	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:				-	
	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Elizat	beth Palm on 08/15/2024			
Expedite Approval:	Approved by Karer	Rapponotti on 9/17/2024	Ļ		
Current Design:	CA-271707 reques	ts for pickup locations for	the Warrant process.		
Request:	1) Create new Onli	ne Help pages for Warrar	t pickup locations.		
Recommendation:	<ol> <li>Create the follo</li> <li>Warrant Pickup</li> <li>Warrant Pickup</li> </ol>		ges:		
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A				
	32				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	-	Medi-Cal/CalHEERS T	-
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	32	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### [CA-281291] SCR - DCSS Connectivity to CalSAWS through CDT

Toom Doomore - Heler			<b></b>	CDC Status		
Team Responsible:	Network	Assignee:	Shobin Scaria	SPG Status:	N/A	
Fix Version/s: Minor Version:	[24.11]	Designer Contact:	Uzair S. Naveed	Change Type (SCR): Estimate:	Enhancement	
	24.11.xx	Expedite Changes: Regulation Reference:	Start Build		60	
Reporter:	Shobin Scaria	-		Created:	08/06/2024 02:33 PM	
Status:	Development Complete	Impact Analysis:	[Other]	Outreach Required:	No	
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E	
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:		
Consortium Review	U	Approved by		Other Agency Cross		
Approval:		Committee:		Reference:		
Consortium Review Approval Date:		County Action:				
Non-Committee Review:						
Expedite Approval:	Approval obtained fro	om Laura on 8/15				
Current Design:	DCSS currently acce internet).	sses CalSAWS via App	Stream or from county	office locations using D0	CSS VPN (over county	
		SS users (using DCSS \ tween DCSS and CalSA		nect to CalSAWS direct	ly due to the lack of	
Request:	<ul> <li>Analyze the traffic p</li> <li>Update documentati</li> <li>Obtain security appr</li> <li>Conduct a Capacity</li> <li>Implementation at G</li> <li>Assess alternative for Identify the requirement Analyze the traffic path Determine the application Collaborate with CDT Establish the security</li> <li>After the information g</li> <li>make necessary characteristic</li> </ul>	ms of connectivity suital	ne applications required Connectivity policies. vity patterns. Firewalls ble for DCSS through 0 to CalSAWS through DR range. when connecting through k team responsible for Vacaville firewalls	d by DCSS. CDT. CDT.		
Recommendation:		to CalSAWS AWS from				
	This SCR is to cove	r requirement gathering,	Design, Build, Test, C	perate.		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Continue to use Appstream.					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0	
Client Correspondence	9: 0	Conversion :	0	DBA :	0	
I						

Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	60	Online :	0	
Performance :	0	PMO :	0	Pod :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	0	Special Project :	0	
System Test Support :	0	Task Management :	0	Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	
Training :	0	Translation :	0	Virtual Assistant :	0	
Voice Bots / RPA :	0					

#### [CA-281144] Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A			
Fix Version/s:	[24.11]	Designer Contact:	William Baretsky	Change Type (SCR):	System Operational Enhancement			
Minor Version:	25.01.22	Expedite Changes:	Start Build	Estimate:	1160			
Reporter:	William Baretsky	Regulation Reference:		Created:	08/02/2024 10:36 AM			
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E			
Project Phase (SCR):	Assembly Test	Committee:	[Other]	Funding Source ID:				
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:				
Non-Committee Review:	Approved by Michel	e Peterson on 08/07/202	4					
Expedite Approval:	Michele Peterson 8/	7/24						
Current Design:		mated regression scripts I minor version releases		d organized into test suite yed to production.	es, with the purpose of			
	This includes covera	ge of the CalSAWS core	online application, Ca	aISAWS FDS and Benefi	tsCal APIs.			
lequest:		ession scripts should be a before it is released to		ned on a regular basis, to	o validate the quality of			
		n Test Suite is run again I API scripts should also		application in a test envi	ronment with API			
Recommendation:	<ol> <li>Execute the major release automated regression suite against the 24.11 major version builds on a regular basis.</li> <li>Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.</li> <li>Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.</li> </ol>							
	<ul> <li>2. Execute the major release automated regression suite against the final build for the 24.11 major version, prior to the build being deployed to production.</li> <li>Assumption: 1 run per major release.</li> </ul>							
	- Note: This includes only the Major Release regression test runs in the staging environment.							
	minor version, prior - Assumption: No m	to the build being deplo ore than 3 runs per weel	yed to production. <, averaged across the	against the final build of e priority release cycle. r AT) for applicable priorit				
	RWR releases.	-						
	<ul> <li>4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.</li> <li>Assumption: No more than 40% of the regression test scripts need to be updated in this manner.</li> <li>Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.</li> </ul>							
	transactions ("top 8 - Assumption: No m - Note: Script develo	0%" by production usage ore than 14 new transac	e volume). tions per release cycle on assessment by 2 m	st scripts to provide cove e nonths (ex., January prod	-			

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-24.11 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Procedure Description: Operational Impact:	Execute all regre	ssion testing manually for major	and minor v	ersion releases.	
Automated Test :	1160	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-280715] Online Help: Create a New Job Aid for the No Touch SAR 7 Automated Process

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A				
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement				
Minor Version:		Expedite Changes:	Νο	Estimate:	22				
Reporter:	Michele Peterson	Regulation Reference:	:	Created:	07/23/2024 08:45 AM				
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes				
Policy/Design	Norma Meza	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E				
Consortium Contact: Project Phase (SCR):	Production	Committee:		Funding Source ID:					
Consortium Review	Froduction	Approved by	[Other]	Other Agency Cross					
Approval:		Committee:		Reference:					
Consortium Review Approval Date:		County Action:	[No County Action Needed]						
Non-Committee Review:	Approved by Jayna	Longstreet 8.22.2024							
Expedite Approval: Current Design:	There is no job old	that avalains the and to a	nd outomated no touch						
Request:	-	that explains the end to e		-	touch process				
Recommendation:	Create a job aid that provide details and user action on the end of end automated SAR 7 no touch process.								
		I that provide details and i job aid in Online Help and		of end automated. SAR 7	no touch process.				
Outreach Description:	New Job Aid								
Alternative Procedure Description:	N/A								
Operational Impact:	22								
Automated Test :	<b>22</b> 0	Batch/Interfaces :	0	Batch Operations :	0				
BenefitsCal :	0	Medi-Cal/CalHEERS :		Medi-Cal/CalHEERS Te	-				
Client Correspondence	-	Conversion :	0	DBA :	0				
Design :		Eligibility :	-	Fiscal :	0				
Forms Test :	0	GenAl :	0	Imaging :	0				
IVR/CC :	0 0	Network :	0	Online :	0				
Performance :	-	PMO :	0	Pod :	0				
Release Communication	0	Reports :	0	Reports Test :	0				
Support :	n 0		0		0				
ouppoirt.			_	Special Project :					
	0	ServiceNow :	0		0				
Security :	0 0	ServiceNow : Task Management :	0 0	Tech Arch :	0 0				
Security : System Test Support : Tech ForgeRock :					_				
Security : System Test Support :	0	Task Management :	0	Tech Arch :	0				

# CA-280688] Online Help Update JA Semi-Annual Report (SAR 7)

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Rhiannon Chin	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Rhiannon Chin	Regulation Reference	:	Created:	07/22/2024 03:43 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Cathy Vaisau	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Dreduction	Committee:		Funding Source ID:	
Consortium Review	Production	Approved by	[Other]	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review		County Action:	[No County Action		
Approval Date:			Needed]		
Non-Committee Review:	Approved by Elizal	peth Palm on 07/22/2024			
Expedite Approval:	Approved by Karer	n Rapponotti on 7/23/2024	1		
Current Design:	Job Aid Semi-Annu BenefitsCal.	ual Report (SAR 7) Proces	ss includes incorrect in	formation on the No Char	nge process in
Request:		nange sections from Job A ill be created with CA-280		rt (SAR 7) Process. A sep	arate job aid for No
Recommendation:		ed job aid to both OLH and delivered prior to the 24.0		lated job aid.	
Outreach Description:	Update job aid				
Alternative	N/A				
Procedure Description:					
Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-280684] ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic Theft

Team Responsible:	Fiscal	Assignee:	Peter Shelley	SPG Status:	Approved			
Fix Version/s:	[24.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Policy Re-Design			
Minor Version:	24.12.xx	Expedite Changes:	Production Deployment	Estimate:	309			
Reporter:	Claudia Pinto	Regulation Reference:	ACL 24-62	Created:	07/22/2024 02:44 PN			
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Νο			
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E			
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:				
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:				
Non-Committee Review:	Approved by Claudi	a Pinto 9/16/2024						
Expedite Approval:	Michele Peterson -	3/1/24						
Current Design:	The purpose of this All County Letter (ACL) is to provide policy and automation updates for the replacement of electronically stolen food benefits. Effective October 1, 2024, food benefit replacements due to electronic theft will be state funded. This letter introduces a new EBT benefit type for state-funded food benefit replacements. As well, this letter clarifies how to determine the number of countable instances of electronic theft that occur within the 90-day reporting timeframe.							
	Throughout this letter, reference to 'CalFresh' food benefits is inclusive of state-funded California Food Assistance Program benefits.							
	BACKGROUND The Consolidated Appropriations Act of 2023, which was signed into law by President Joseph R. Biden on December 29, 2022, includes provisions for the replacement of Supplemental Nutrition Assistance Program (SNAP) benefits with federal funds if the benefits are stolen due to card skimming, cloning, scamming, and similar fraudulent methods. The State of California received authority from the United States Department of Agriculture's (USDA) Food and Nutrition Service (FNS) to replace certain electronically stolen SNAP benefits from October 1, 2022 through September 30, 2024 using federal funds. Federal authority to reimburse SNAP due to electronic theft using federal funds will sunset on September 30, 2024.							
	Effective October 1, 2024, food benefit replacements due to electronic theft must be provided using a state - funded food benefit type. As a result, the Replacement SNAP (RPSNAP) benefit type currently used for federally funded electronic theft replacements will no longer be allowed. Beginning October 1, 2024, CalFresh electronic theft replacements will be issued with state funds. CDSS, in partnership with the Office of Technology Solutions Integration (OTSI) and the California Statewide Automated Welfare System (CalSAWS), will establish a new food benefit type to replace electronically stolen food benefits with state-funded food benefits.							
	Only the funding source for electronic theft replacement will change on October 1, 2024. Current policy related to the replacement of electronically stolen CalFresh benefits has otherwise not changed.							
	CalFresh recipients victimized by electronic theft are eligible to receive up to two months' worth of food benefits for each countable replacement of electronic theft. The amount replaced must equal the amount of electronically stolen benefits but cannot exceed the equivalent of two months' worth of their last monthly allotment. Further policy guidance regarding the replacement of electronically stolen CalFresh benefits may be found in ACL No. 23-92, issued on November 6, 2023.							
	NEW EBT BENEFIT TYPE Beginning October 1, 2024. CDSS, with support from OTSI, will implement a new benefit type, State-Funded Replacement SNAP for Electronic Theft (SFRPSN), to allow for the replacement of electronically stolen CalFresh							

	benefits with state-funded food benefits. Once SFRPSN is implemented, the CWD must stop using the RPSN benefit type and begin selecting SFRPSN for electronically stolen CalFresh food benefit replacement.								
	The electronic theft replacement process for cash programs, such as California Work Opportunity and Responsibility to Kids (CalWORKs) and Cash Assistance Program for Immigrants remains unchanged.								
Request:	Update the logic	Create new Food EBT Benefit Type 'SFRPSN' for State-funded CalFresh Replacements effective 10/01/2024. Jpdate the logic in CalSAWS (both Rush and Routine) to send SFRPSN as the benefit type for CalFresh replacements due to Electronic Thefts.							
Recommendation:									
	Note: The EBT	Benefit Type is assigned by CalS	SAWS and no	t selectable by user					
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A								
Estimate:	309								
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0				
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0				
Client Correspondence	: 0	Conversion :	0	DBA :	0				
Design :	0	Eligibility :	0	Fiscal :	199				
Forms Test :	0	GenAI :	0	Imaging :	0				
IVR/CC :	0	Network :	0	Online :	0				
Performance :	0	PMO :	0	Pod :	0				
Release Communication	on O	Reports :	0	Reports Test :	0				
Security :	0	ServiceNow :	0	Special Project :	0				
System Test Support :	80	Task Management :	0	Tech Arch :	0				
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0				
Training :	0	Translation :	0	Virtual Assistant :	0				
Voice Bots / RPA :	0								

# [CA-280650] Online Help: Update JA Disaster CalFresh CA-275335

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia		Enhancement
Minor Version:	[=====]	Expedite Changes:	No		12
Reporter:	Caroline Bui	Regulation Reference:			07/19/2024 06:34 PM
	System Test	Impact Analysis:	[Training]		Yes
/	Caroline Bui	Training Impacted:	[Job Aid]	Funding October	CalSAWS M&E
Consortium Contact:		0			
	Production	Committee:	[Training]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Jayna	a Longstreet 7.30.2024			
Expedite Approval: Current Design:	The JA Disaster C	alFresh details the Disaste	er CalFresh functionalit	y in the system.	
Request:	Update the JA Disasystem.	aster CalFresh JA with mo	pre information regardir	ng the Disaster CalFresh	processes in the
Recommendation:	Add and update in Disaster CalFresh Negative Action Running EDBC for How to access Re	e-Application r DCF			
Outreach	Update job aid				
Description: Alternative Procedure	N/A				
Description: Operational Impact:					
	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n <sub>O</sub>	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-280612] ACIN I-XX-XX CalFresh SSI COLA - 2025 In-Bound File from MEDS

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	New Policy		
Minor Version:	25.01.09	Expedite Changes:	Start Build	Estimate:	288		
Reporter:	Caroline Bui	Regulation Reference:	ACIN I-64-23	Created:	07/18/2024 04:53 PM		
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	Yes		
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[Review List]	Other Agency Cross Reference:			
Non-Committee Review:	Approved by Carolir	ne Bui 9/12/2024					
Expedite Approval:	Approved by Karen	J. Rapponotti on 9/16/20	24				
Current Design:	After sending the file as well as additiona Other Program Assi	tes and sends a file to MI e, MEDS provides a one- I SSI and/or SSP Paid an st (OPA) records with the ds that could not be proce	time response file that d Eligible amounts. Ca e new SSI or SSI/SSP	includes elements in the alSAWS processes the i	e initial outbound file, nbound file and update		
	-	blemented the interface. dated the interface to pro-	cess Eligible amounts				
Request:	For CalFresh: Generate and send a file to MEDS, for the benefit effective month of 2/2025, containing CalFresh persons receiving SSI or SSI/SSP Income. After sending the file, MEDS will provide a one-time response file that includes elements in the initial outbound file, as well as additional SSI and/or SSP Eligible and Paid amounts. CalSAWS will process the inbound file and update OPA records with the new SSI or SSI/SSP Eligible amounts.						
Recommendation:	1. Create a BSCR to run PI00E425 (SSA COLA Inbound FTP) and PI00E426 (SSA COLA Reader) to update the OPA records. Ensure PI00E426 job runs for the benefit effective month of 2/2025.						
	created by the trigg ECADs for all Char the stored Procedu	CAD (EDBC_CHNG_APF ger when the SSI/SSP rec nge Reason programs for re does. The ECAD reco rd. Also, set ECAD recor aved).	cord is added by the in the individual and set ord 'Apply Date' should	terface for SSI/SSP reci the ECL Processed Ind d equal the Begin Date o	pients. It should create icator to "Y", like what f the newly added		
	<ol> <li>Generate a list of cases where the OPA record was not updated due to failed validations. The listings below will be generated by the following List Name: Cases where OPA was not updated by CA-280612.</li> </ol>						
	Standard Columns: • Case Name • Case Number • County • Unit • Unit Name • Office Name • Worker ID	where OPA records was s): Benefit Month, CIN #,			SSI Eligible Amount		

	Frequency: One-time County Action: These are cases where SSI/SSP information does not match between MEDS and CaISAWS or the SSI/SSP Eligible amounts exceed the SSI/SSP Paid amounts. The user will need to review the SSI/SSP OPA records and MEDS and manually update the SSI/SSP OPA record as appropriate.								
	listings	below will be	cases where the SSI, SSF generated by the followir here OPA was updated by	ıg	record was updated with zero ar ero Amount.	nount. The			
	Standa Case Case Count Unit Unit Unit Office Worke Addition MEDS	rd Columns: Name Number y lame Name er ID nal Column(s	): Benefit Month, CIN #, Fi Amount. MEDS SSI Paid	rst Name, Last Nar	ns updated by CA-280612 with ze ne, Middle Initial, MEDS SSI Elig P Paid Amount.				
			County information						
	These lists will be posted at:								
	CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2025 > SCR CA-280612.								
		g updated wit			A_COLA_EXCEPT table, when not 0. This record will be used to				
Outreach Description:	A list of (1) affected cases and (2) list of cases where the system updated the OPA SSI, SSP or SSI/SSP record with zero will be posted to the CaISAWS Web Portal in the following location:								
	CalSAW	/S SharePoin	t > Web Portal > System 0	Changes > SCR and	d SIR Lists > 2025 > SCR CA-28	80612.			
Alternative Procedure Description: Operational Impact:	None.								
	288								
Automated Test :		0	Batch/Interfaces :	185	Batch Operations :	8			
BenefitsCal :		2	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0			
Client Correspondence Design :		2	Conversion : Eligibility :	0	DBA : Fiscal :	0			
Forms Test :		) )	GenAI :	0	Imaging :	0			
IVR/CC :		) )	Network :	0 0	Online :	0 0			
Performance :		5	PMO :	0	Pod :	0			
Release Communicatio		5	Reports :	0	Reports Test :	0			
Support :			SanviasNou	-	-				
Security : System Test Support :		0	ServiceNow :	0	Special Project : Tech Arch :	0			
Tech ForgeRock :		70	Task Management : Tech Ops :	0	Tech Support :	0			
Training :		2	Translation :	0	Virtual Assistant :	0			
Voice Bots / RPA :		) )		0		0			
VOICE DOLS / INLA .	(	0							

#### [CA-280604] ACIN I-XX-XX CalFresh SSI COLA - 2025-Out-Bound File to MEDS

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	New Policy
Minor Version:	25.01.07	Expedite Changes:	Start Build	Estimate:	70
Reporter:	Caroline Bui	Regulation Reference:	ACIN I-64-23	Created:	07/18/2024 03:56 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:	
Non-Committee Review:	Approved by Caroli	ne Bui 9/12/2024			
Expedite Approval:	Approved by Karen	J. Rapponotti on 9/16/20	24		
	After sending the fil as well as additiona Other Program Ass list containing recor SCR CA-226308 im	ates and sends a file to MI e, MEDS provides a one- al SSI and/or SSP Paid an ist (OPA) records with the rds that could not be proce plemented the interface. dated the interface to pro-	time response file that d Eligible amounts. Ca e new SSI or SSI/SSP essed.	includes elements in the alSAWS processes the in amounts. CalSAWS gene	initial outbound file, bound file and update
Request:	For CalFresh: Generate and send receiving SSI or SS elements in the initi	a file to MEDS, for the be I/SSP Income. After send al outbound file, as well a d file and update OPA rec	nefit effective month o ling the file, MEDS will s additional SSI and/o	f 2/2025, containing CalF l provide a one-time respo r SSP Eligible and Paid a	onse file that includes mounts. CalSAWS wil
Recommendation:		schedule a one-time run runs for the benefit effec		OLA Writer), PO00E428 (	SSA COLA FTP).
Outreach Description: Alternative Procedure Description: Operational Impact:	None.				
	70				
Automated Test :	0	Batch/Interfaces :	34	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
	0	GenAI :	0	Imaging :	0
Forms Test :	0			Online	
Forms Test : IVR/CC :	0	Network :	0	Online :	0
	-	Network : PMO :	0 0	Pod :	0 0
IVR/CC : Performance : Release Communicatio Support :	0	PMO : Reports :	-	Pod : Reports Test :	-
IVR/CC : Performance : Release Communicatio	0 0	PMO :	0	Pod :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-280582] CSAC-42, TLM 13, 14, 15 - ServiceNow Hardware Asset Mgmt (HAM)

Team Responsible:	Tech Support	Assignee:	Faizan Durrani	SPG Status:	N/A				
Fix Version/s:	Tech Support [24.11]	Designer Contact:	Aseem Girdhar	Change Type (SCR):	N/A System Operational				
	[=====]	0		5 71 ( )	Enhancement				
Minor Version:	24.11.29	Expedite Changes:	Start Build	Estimate:	4327				
Reporter:	Kristina Carter	Regulation Reference:		Created:	07/18/2024 10:24 AM				
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No				
Policy/Design Consortium Contact:	Laura Chavez [X]	Training Impacted:	[N/A]	Funding Source:	Other				
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	CN-32				
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:					
Non-Committee Review:	Approved by Laura (	C. on 4/9							
Expedite Approval:	Approved by Laura	C. on 4/9							
Current Design:	using ETL (extract, t did not have ITOM d	CalSAWS uses manual processes for managing Hardware and Software Assets. CalSAWS developed the CMDB using ETL (extract, transform, load) method to consolidate inventory in the ServiceNow CMDB because CalSAWS did not have ITOM discovery license or HAM Pro in ServiceNow. Hardware assets (including capital assets) are manually entered and updated in the ServiceNow basic asset module.							
Request:	-Use ServiceNow Ha managed county ha	-	ent (HAM) Pro modu	le to manage end to end	lifecycle of Project and				
	These implementatio track to align with NI		ne POAMS POAM000	01755 and POAM000144	4 and put CalSAWS on				
Recommendation:	Design: - Define the end to e - Define attributes for - Define inventory at - Define IT asset off Build: - Activate HAM Pro - Implement asset m - Configure asset life - Implement IT asse - Publish service cat - Configure dashboard Test: - Perform data valida - Test scheduling - Test workflows - Validate dashboard	nd stockroom manageme boarding plugin hanagement core capabi ecycle workflows t offboarding workflow ralog ards and reports ation	e assets ent lities in the ServiceNo	ow HAM module					
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	NA 4327								
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0				
	v		v		v				

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	4327	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### CA-280338] Online Help: Update JA WINS from CA-245051

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Caroline Bui	Regulation Reference:		Created:	07/11/2024 01:27 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]		CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Training]	Funding Source ID:	
Consortium Review		Approved by Committee:		Other Agency Cross Reference:	
Approval: Consortium Review Approval Date:		County Action:	[No County Action Needed]	Reference.	
Non-Committee Review: Expedite Approval:	Approved by Eliza	abeth Palm on 08/14/2024			
Current Design:		ne does not have fields for t ncome for IHSS for WINS.	he user to enter Actua	I/Proxy for WINS, the WIN	IS JA has instructions
Request:	Type and Work H	5051, the Income Amount D lours. These fields are ava ode C4) and "Caregiver Wag	ilable for IHSS income	e types of "Wages - Careg	
Recommendation:	types of "Wages C5).	S JA with information regard - Caregiver For Spouse/Mi ted job aid to Online Help ar	nor" (CT186 Code C4)		
Outreach	Update job aid				
Description: Alternative	N1/A				
Procedure	N/A				
Description:					
Operational Impact: Estimate:	10				
	12	Dotob //mtorfocco	_	Datah Onaratiana i	
Automated Test :	0	Batch/Interfaces :	0	Batch Operations : Medi-Cal/CalHEERS Te	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	DBA :	0
Client Correspondence	-	Conversion :	0		0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support : Security :	Ũ	Reports : ServiceNow :	0	Reports Test : Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
-	0	Translation :	0	Virtual Assistant :	0
Training :	12	1101151011011.	0	viituai ASSISIAIII .	0
Voice Bots / RPA :	0				

#### [CA-280309] Online Help: Update the JAs Security Access Profiles - Manage and System - Navigation CA-232192

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Dymas Pena	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Dymas Pena	Regulation Reference	:	Created:	07/11/2024 08:26 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Training]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	[	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Sam	-			
Expedite Approval:	Approved by Kare	en Rapponotti on 9/17/202	4		
Current Design:		Access Profiles - Manage I assword Reset steps whicl			nd System -
Request:		Access Profiles - Manage C ed by former CalWIN coun			n with the current
Recommendation:	Upload the upda	ted job aid to Online Help	and the LMS		
Outreach	Update job aid				
Description: Alternative					
Procedure	N/A				
Description:					
Operational Impact: Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS		Medi-Cal/CalHEERS Te	-
Client Correspondence	-	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio	on 0	Reports :	0	Reports Test :	0
	0				
Support :	0	ServiceNow :	0	Special Project :	0
Support : Security :	0	ServiceNow : Task Management :	0 0	Special Project : Tech Arch :	0 0
Support : Security : System Test Support :	0		-		-
Support : Security : System Test Support : Tech ForgeRock : Training :	0	Task Management :	0	Tech Arch :	0

#### [CA-280308] Add Additional Medi-Cal Aid Codes to the MAGI Emulator

Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Harish Nagendraprasad	SPG Status:	N/A			
Fix Version/s:	[24.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement			
Minor Version:		Expedite Changes:	Start Build	Estimate:	212			
Reporter:	Michele Peterson	Regulation Reference:		Created:	07/11/2024 07:35 AM			
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No			
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[Job Aid]	Funding Source:	Premise			
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	CalHEERS			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CH-248899			
Non-Committee Review: Expedite Approval:	Expedited Approval r	eceived by Sharon Tera	umura via email on 8/2	2/2024				
Current Design:		-		nimic a Determination of	Eligibility Response			
	The MAGI Emulator can return a DER with Type; Referral, Determination Change or Determination Response and the MAGI Eligibility Status and Primary Aid code is determined by the Life Event Code and/or the digits in the SSN.							
	Conditionally Eligible Conditionally Eligible Eligible (M3) Eligible (P5) Eligible (T2) Eligible (M9) Eligible (M1) Eligible (M4)		iom the MAGI Emulat	or are.				
	Since the MAGI Emulator does not have the ability to return all Aid Codes that CalHEERS could return in production, it makes it difficult to setup some cases for testing/training.							
	than 1 year from the		GI Emulator will return	v a user to enter the Life an Error ACK if the Life				
Request:	Add the following MC M7 M9 P9 P7 T5 T4 T3 T1	aid codes to the CH en	nulator:					
	Update the MAGI Em	ulator Error ACK functio	nality to use a date wi	th a current vear				
Recommendation:	1. Update the MAGI		ue in the individual's N	Mailing Address Line 2 to	o return as the Primary			
	If there is no value in	Mailing Address Line 2	, then return the Aid c	ode per current function	ality.			

Technical Note: The original request only lists a limited number of MAGI aid codes. The Recommendation will leverage Address Line 2 so that any valid aid code can be returned by the MAGI emulator and not limit only to the aid codes in the request.

2. Update the MAGI Emulator Error ACK functionality to use a Life Event Date with a current year.

See attached MAGI Emulator Behavior Document for detailed information. MAGI Emulator Behavior\_With Updates Highlighted.docx shows the current MAGI functionality with the changes highlighted in yellow.

MAGI Emulator Behavior.docx is the final version of MAGI Emulator once the SCR is implemented.

#### Outreach

Description: Alternative

Procedure

Description:

In training environments, the user has to find a case with the desired aid codes. In the test environment, the user can either find a case with desired aid codes or they can mock up a DER-U and use REST/JSON or update the aid code directly in the DB.

#### **Operational Impact:**

Estimate: 212					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	117	Medi-Cal/CalHEERS Test :	38
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	9	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-280293] Online Help: Remove JA Password Information - System Maintained due to CA-232192

- Resolved: 10/02/2024 02:28 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Dymas Pena	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Dymas Pena	Regulation Reference:		Created:	07/10/2024 05:20 PN
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Elizal	oeth Palm on 08/02/2024			
Expedite Approval:	Approved by Karer	Rapponotti on 8/9/2024			
Current Design:		rmation – System Maintain of SCR CA-232192 Depr			alSAWS System with
Request:	Remove this Job A	id from CalSAWS to preve	ent User error when cro	eating staff or resetting pa	sswords.
Recommendation:	Remove the Pass	word Information - System	Maintained from OLH		
Outreach Description:					
Alternative Procedure Description: Operational Impact:	N/A				
Alternative Procedure Description: Operational Impact: Estimate:	N/A 12				
Alternative Procedure Description: Operational Impact: Estimate: Automated Test :		Batch/Interfaces :	0	Batch Operations :	0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	<b>12</b> 0 0	Medi-Cal/CalHEERS :	0 0	Medi-Cal/CalHEERS Te	
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	<b>12</b> 0 0	Medi-Cal/CalHEERS : Conversion :	-	Medi-Cal/CalHEERS Te DBA :	
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	<b>12</b> 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility :	0	Medi-Cal/CalHEERS Te DBA : Fiscal :	st : 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	12 0 0 : 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	st : 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	12 0 0 : 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	st: 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	12 0 0 1 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	st : 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication	12 0 0 1 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	st : 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	12 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	st : 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	12 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	st : 0 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact:	12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	st : 0 0 0 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	st : 0 0 0 0 0 0 0 0 0 0 0 0

## [CA-280084] Online Help: Update JA - Replacement Cash EBT Benefits and JA Issuance Replace CalFresh Benefits with Changes from CA-275549

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Dymas Pena	Regulation Reference:	ACL 23-13, ACL 23-92	Created:	07/03/2024 01:52 PN
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]		CalSAWS M&E
	Production	Committee:	[Training]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval:	Approved by Jayr	na Longstreet on 8.22.2024			
Current Design:	Current Job Aid d Detail page.	loes not notify the worker of	the new hard limit on	transactions per page rec	ord for the EBT Theft
Request:		explain changes to the EBT Transactions Section to be		sed by the implementation	of SCR CA-275549
Recommendation:	Upload the upda	ted job aids to Online Help	and the LMS		
Outreach	Update job aids				
Description: Alternative	N/A				
Procedure					
Description: Operational Impact:					
	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
VR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio		Reports :	0	Reports Test :	
Support :	n O				0
Support :	0	ServiceNow :	0	Special Project :	0 0
Support : Security :	Ũ		0 0	Special Project : Tech Arch :	-
Support : Security : System Test Support :	0	ServiceNow :			0
	0 0	ServiceNow : Task Management :	0	Tech Arch :	0 0

#### CA-280077] ACL 24-54 - Resource Limit Increase for CW/RCA

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Satish Kumar	Change Type (SCR):	New Policy		
Minor Version:		Expedite Changes:	Start Build	Estimate:	269		
Reporter:	Sarah Rich	Regulation Reference:	ACL 24-54	Created:	07/03/2024 11:29 AM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:			
Non-Committee Review:	Sarah Rich						
Expedite Approval:	Karen J. Rappono	otti - 08/13/2024					
Current Design:		ts for CW/RCA were last up	dated for FFY 2023 -2	2024 in SCR CA-265280	with the following		
		sistance Units (AUs) that do increased to \$12,137.	o not contain a membe	er who is 60 years of age	or older or disabled,		
	• For CW/RCA AU increased to \$18,3	s that do contain a member 206.	r who is age 60 years	of age or older or disable	ed, the property limit		
Request:	Per ACL 24-54 effective January 1, 2025, the resource threshold will increase by 4.32 percent in accordance with the California Necessities Index for the most recent fiscal year (2025) to the following values:						
		A AU does not include a m increased from \$11,634 to \$		s of age or older or disab	led, the maximum		
		A AU includes a member, v from \$17,452 to \$18,206.	who is 60 years of age	e or older or disabled, the	maximum asset limit		
Recommendation:	1. Update CW Property Limit and CW Elderly and Disabled Property Limit amounts to the new limit values.						
	2. Regression tes	t impacted NOAs and Form	ns that populate the C	alWORKs Property Limits	s Disregard		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Override EDBC						
	269	Batch/Interfaces :	-	Potob Operations	-		
Automated Test : BenefitsCal :	14	Batch/Interfaces : Medi-Cal/CalHEERS :	0	Batch Operations : Medi-Cal/CalHEERS T	0 Tost : a		
	0		0		0		
Client Correspondence		Conversion :	0	DBA : Fiscal :	0		
Design :	0	Eligibility :	34		0		
Forms Test :	0	GenAl :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		

Release Communication	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	114	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# C [CA-280061] Placer County - Opt into the GA/GR End Date Worker Assignment Batch Job

Team Responsible:	Batch/Interfaces	Assignee:	Sai Kadem	SPG Status:	N/A				
Fix Version/s:	[24.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	County Operational Enhancement				
Minor Version:		Expedite Changes:	No	Estimate:	131				
Reporter:	Dymas Pena	Regulation Reference:		Created:	07/03/2024 08:40 AM				
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No				
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E				
	Production	Committee:	[Usability]	Funding Source ID:					
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:					
Consortium Review Approval Date:		County Action:	[No County Action Needed]						
Non-Committee Review: Expedite Approval: Current Design:		an Booras Placer County c							
Ū	-	S is not removing worker I		-					
Request: Recommendation:	Placer is requestin	Placer is requesting to opt the GA/GR Immediate Need program into the End date Worker Assignment job.							
Recommendation:	Opt-in Placer County into the GA/GR Immediate Need program in the End date Worker Assignment job.								
	Please find more	details in the Design docur	nent.						
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A.								
Estimate:	131								
Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0				
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0				
Client Correspondence	: 0	Conversion :	0	DBA :	0				
Design :	0	Eligibility :	0	Fiscal :	0				
Forms Test :	0	GenAI :	0	Imaging :	0				
IVR/CC :	0	Network :	0	Online :	0				
Performance :	0	PMO :	0	Pod :	0				
Release Communicatio Support :	n 0	Reports :	0	Reports Test :	0				
		<b>O I N</b>	0	Special Project :					
Security :	0	ServiceNow :	0		0				
	0 40	ServiceNow : Task Management :	0	Tech Arch :	0 0				
Security : System Test Support :	-								
Security :	40	Task Management :	0	Tech Arch :	0				

### CA-280010] Online Help: Update JA View Images, CA-273205

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A	
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	12	
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	07/02/2024 10:52 AN	
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes	
Policy/Design	Rhiannon Chin	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E	
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:		
Consortium Review		Approved by		Other Agency Cross		
Approval: Consortium Review Approval Date:		Committee: County Action:	[No County Action Needed]	Reference:		
Non-Committee Review:	Approved by Elizat	oeth Palm on 09/24/2024				
Expedite Approval:	Approved by Dean	na Rotert on 9/25/2024				
Current Design:	JA View Images do	pes not include information	about how to search	by Receipt Number.		
Request:	Update JA View Im	nages with instructions on	how to search by Rec	eipt Number per SCR CA-	-273205.	
	Update JA View Images with instructions on how to search by Receipt Number per SCR CA-273205.					
Recommendation:	Update JA View Ir	mages with instructions on	how to search by Red	ceipt Number per SCR CA	-273205.	
Outreach	Update JA View Ir Update job aid	mages with instructions on	how to search by Red	ceipt Number per SCR CA	A-273205.	
Outreach Description: Alternative Procedure Description: Operational Impact:	Update job aid None	nages with instructions on	how to search by Red	ceipt Number per SCR CA	-273205.	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Update job aid None 12					
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	Update job aid None 12 0	Batch/Interfaces :	0	Batch Operations :	0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	Update job aid None 12 0 0	Batch/Interfaces : Medi-Cal/CalHEERS :	0 0	Batch Operations : Medi-Cal/CalHEERS Te	0 est : 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	Update job aid None 12 0 0 : 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 est : 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	Update job aid None 12 0 0 : 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est: 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	Update job aid None 12 0 0 0 : 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	Update job aid None 12 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	0 est: 0 0 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	Update job aid None 12 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est: 0 0 0 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	Update job aid None 12 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 0 0 0 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	Update job aid None 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	Update job aid None 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	0 est : 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	Update job aid None 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0 0 0 0 0 0	

#### [CA-279747] Documentation Update for Phone Number Validation update on Contact Detail Page

Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Shwetha Nagaraja Rao	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Documentation
Minor Version:		Expedite Changes:	Start Build	Estimate:	55
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	06/25/2024 01:10 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:			[]		
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Expedited Approval r	eceived by Sharon Tera	imura via email on 8/2	/2024	
Current Design:	or one '1'. CalSAWS from the Contact Deta	currently prevents phor ail page but allows phor	ne numbers from savir ne numbers that begin	and the first number sh og with a leading zero '0' with a '1'. CA-257780 u vith a zero '0' or one '1'.	when added or edited pdated the Contact
	The phone number va listed in the original D		other pages within Ca	ISAWS, however, the ac	ditional pages were not
Request:	Document all CalSAV Phone Number valida		acted by the updated	recommendation to the	Contact Detail page
Recommendation:	* DOCUMENTATIO	N ONLY SCR *			
				list the below CalSAWS I to the Contact Detail Pa	
	<ol> <li>Hearing Detail</li> <li>Proceeding Detail</li> <li>Special Investigati</li> <li>Special Investigati</li> <li>Special Investigati</li> <li>Special Investigati</li> <li>Special Investigati</li> <li>Warrant Detail</li> <li>EBT Theft Detail</li> <li>Select Intake Appo</li> <li>New Person Detai</li> <li>Person Search</li> <li>CWS SSIAP Deta</li> <li>Child Care Wait L</li> <li>Resource Reque</li> <li>Foster Care Phor</li> <li>Foster Family Ag</li> <li>Money Managem</li> <li>Resource Detail</li> <li>Service Detail</li> <li>Support Question</li> <li>Authorized Repre</li> <li>Contact Detail</li> </ol>	on Detail on Log Detail Dintment List Detail st Detail ne Information Detail ency Certified Home De nent Resource Detail	etail		

	25. Select Pers 26. Employmer 27. Enter Home 28. MSUDRP A 29. MSUDRP F 30. Interview D 31. Other Healt 32. Sponsorshi 33. Third Party	t Detail Call Referral ssessment Summary Detail re-Screening Detail etail h Care Detail p Detail Liability Detail spointment Detail l			
Outreach Description: Alternative Procedure Description: Operational Impact:	NA NA				
Estimate:	55				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	20	Medi-Cal/CalHEERS Test :	20
Client Correspondence	9: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	15
Performance :	0	PMO :	0	Pod :	0
Release Communication	on O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-279688] Update CalSAWS Text Messaging Functionality To Allow Opt-In By Program - Phase 1

Current Design: Text messa status of 'V Request: The CalSA could recei message is will need to There is fur the program sent to the to receive to Recommendation: 1. The text control the and the cu 2. Update 3. Update selected.	E Putta R st In ander T C A C A C C C C C C C C C C C C C C C	t to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess ole of this is the Appoi	[Business Process, Training] [CFP/WBT] [Other] 09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Funding Source: Funding Source ID: Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	ages that the customer ram that the text ging, new functionality
Reporter:RupalathaStatus:System TexPolicy/Design Consortium Contact:Darcy AlexProject Phase (SCR):ProductionConsortium Review Approval: Consortium Review Approval Date:ProductionNon-Committee Review: Expedite Approval: Current Design:Karen RapCurrent Design:Text messa status of 'VRequest:The CalSA could recei message is will need toRecommendation:1. The tex control the and the cu 3. Update	Putta R st In ander T C A conotti 8/8/20 ages are sem erified.' WS system of be added an ctionality tha n. An examp	Regulation Reference: mpact Analysis: Training Impacted: Committee: Committee: County Action: 024 At to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess- ble of this is the Appoi	SCERFRA 23-552 [Business Process, Training] [CFP/WBT] [Other] 09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Created: Outreach Required: Funding Source: Funding Source ID: Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced.	2356 06/24/2024 01:12 PM No Premise Telephone Consumer Protection Act - Text Messaging Consent
Status:System TermPolicy/Design Consortium Contact:Darcy AlexProject Phase (SCR):ProductionConsortium Review Approval: Consortium Review Approval Date:ProductionNon-Committee Review: Expedite Approval: Current Design:Karen RapCurrent Design:Text messa status of 'VRequest:The CalSA could recei message is will need toRecommendation:1. The tex control the and the cu 3. Update selected.	ander T ander T C A C A C A C C A C C C C C C C C C C	mpact Analysis: Training Impacted: Committee: Approved by Committee: County Action: 024 at to primary applicant currently attributes a of for. For the system to nd some existing core at triggers a text mess- ple of this is the Appoi	[Business Process, Training] [CFP/WBT] [Other] 09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Outreach Required: Funding Source: Funding Source ID: Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	No Premise Telephone Consumer Protection Act - Text Messaging Consent
Policy/Design Consortium Contact: Project Phase (SCR): Consortium Review Approval: Consortium Review Approval Date: Non-Committee Review: Expedite Approval: Current Design: Request: Request: Recommendation: Recommendation: The CalSA could recei message is will need to There is fur the program sent to the to receive to and the cu 2. Update is Selected.	ander T C A C A C A C C A C C C C C C C C C C	Training Impacted: Committee: Approved by Committee: County Action: 024 At to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess- ble of this is the Appoi	Training] [CFP/WBT] [Other] 09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Funding Source: Funding Source ID: Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	Premise Telephone Consumer Protection Act - Text Messaging Consent
Consortium Contact: Project Phase (SCR): Production Consortium Review Approval: Consortium Review Approval Date: Non-Committee Review: Expedite Approval: Current Design: Text messa status of 'V Request: The CalSA could recei message is will need to There is fur the program sent to the to receive to Recommendation: 1. The text control the and the cu 2. Update is selected.	A C A C C C C C C C C C C C C C C C C C	Committee: Approved by Committee: County Action: 024 at to primary applicant currently attributes a of system. There is no d for. For the system to nd some existing core at triggers a text mess- ble of this is the Appoi	[Other] 09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Funding Source ID: Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	Telephone Consumer Protection Act - Text Messaging Consent
Consortium Review Approval: Consortium Review Approval Date: Non-Committee Review: Expedite Approval: Karen Rap Current Design: Text messa status of 'V Request: The CalSA could recei message is will need to There is fur the program sent to the to receive to Recommendation: 1. The text control the and the cu 2. Update is selected.	A C C ages are sen erified.' WS system o ve from the s generated f be added an ctionality tha n. An examp	opproved by Committee: County Action: 024 at to primary applicant currently attributes a o system. There is no d for. For the system to nd some existing core at triggers a text mess- ble of this is the Appoi	09/06/2024 s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cust	Other Agency Cross Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	Consumer Protection Act - Text Messaging Consent e a text messaging ages that the customer fram that the text uging, new functionality
Approval: Consortium Review Approval Date: Non-Committee Review: Expedite Approval: Karen Rap Current Design: Text messa status of 'V Request: The CalSA could recei message is will need to There is fur the program sent to the to receive to Recommendation: 1. The text control the and the cu 2. Update is selected.	C C C c conotti 8/8/20 ages are sen erified.' WS system o ve from the s generated f be added an ctionality tha n. An examp	Committee: County Action: 024 at to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess ble of this is the Appoi	s who are opted-in to t customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cus	Reference: ext messaging and have n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	ages that the customer ram that the text ging, new functionality
Review:       Expedite Approval:       Karen Rap         Current Design:       Text messa status of 'V         Request:       The CalSA could recein message is will need to         There is function:       There is function         Recommendation:       1. The text control the and the current of the selected.	ages are sen erified.' WS system of ve from the s generated f be added an ctionality tha n. An examp	t to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess ole of this is the Appoi	customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cu	n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	ages that the customer jram that the text
Current Design: Text messa status of 'V Request: The CalSA could recei message is will need to There is fur the program sent to the to receive to Recommendation: 1. The text control the and the cu 2. Update 3. Update selected.	ages are sen erified.' WS system of ve from the s generated f be added an ctionality tha n. An examp	t to primary applicant currently attributes a d system. There is no d for. For the system to nd some existing core at triggers a text mess ole of this is the Appoi	customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cu	n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	ages that the customer ram that the text ging, new functionality
Request: The CalSA could recein message is will need to There is fur the program sent to the to receive to Recommendation: 1. The tex control the and the cu 2. Update 3. Update selected.	erified.' WS system of the source from the source generated for be added and ctionality that n. An examp	currently attributes a c system. There is no d for. For the system to nd some existing core at triggers a text mess ble of this is the Appoi	customer's opt-in actio ifferentiation for a cust support program level e functionality must be sage to be sent to a cu	n to be for all text messa omer based on the prog opting in for text messa enhanced. stomer that will need to	ages that the customer ram that the text ging, new functionality
could recei message is will need to There is fur the program sent to the to receive to <b>Recommendation:</b> 1. The tex control the and the cu 2. Update 3. Update selected.	ve from the s generated f be added an ctionality tha n. An examp	system. There is no d for. For the system to nd some existing core at triggers a text mess ole of this is the Appoi	ifferentiation for a cust support program level e functionality must be sage to be sent to a cu	omer based on the prog opting in for text messa enhanced. stomer that will need to	ram that the text iging, new functionality
selected.	ext message ting messagi logic till the irrent function	es for pages, APIs, W ing consent opt-in by last phase release go nality works as-is unt	nsure the appointment eb Services and more program functionality	is for a program that the will need to be updated. will be implemented in pl nges implemented are t e go-live.	hases. Add Switch to
5. Regular CalFresh F Day 1 and Schedulin	he Select Int CalWORKs/ E Appointm Day 2 batch g batch job (I 4) and Next	take Appointment pag /CalFresh RE Appoint ent Scheduling batch n jobs (PB19C902 and PB00C898), GA/GR /	ge to save the program tment Scheduling batcl job (PBXXC908), Call d PB19C909), Welfare Automated Solution RE	Search to display the pr as which the appointmen b job (PBXXC907), Flexi WORKs/CalFresh Appoi to Work/REP Non-Com E Appointment Schedulin PB19C899) require cha	nts are selected for. ible CalWORKs/ intment Scheduling ipliance Appointment ng batch job
Outreach N/A Description:					
Alternative None Procedure Description: Operational Impact:					
Estimate:2356Automated Test :68					

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	372	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	36	Online :	625
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	40	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	490	Task Management :	167	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	80	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-279622] Add MAGI Configuration for Case-Specific Option to indicate Applying for Health Coverage in eHIT

Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved			
Fix Version/s:	[24.11]	Designer Contact:	Dylan Patel	Change Type (SCR):	Enhancement			
Minor Version:	24.12.05	Expedite Changes:	Start Build	Estimate:	691			
Reporter:	Renee Gustafson	Regulation Reference:		Created:	06/20/2024 11:00 PM			
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:				
Policy/Design Consortium Contact:	Laura Alba	Training Impacted:	[N/A]	Funding Source:	Premise			
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CH-171387			
Non-Committee Review:								
Expedite Approval:	Approved by Karen J	. Rapponotti via email o	n 07/21/2024					
Current Design:	CalSAWS has functionality to determine which individuals are included in a MAGI Request. In addition, CalSAWS determines the appropriate value for the 'Applying for Health Coverage' indicator for individuals included in the MAGI Request based on Medi-Cal program and application information, history of communication to CalHEERS, tax household records and Customer Options information.							
	The System considers the 'Health Coverage in Covered California' Customer Options record when determining the individuals to be included in a MAGI Request and their 'Applying for Health Coverage' indicator. Additionally, the 'MC Declined Eligible' Customer Options is also considered when determining the appropriate 'Applying for Health Coverage' for an individual.							
	When either of these are present for an individual, the System will factor them in when determining if the individual is included in a MAGI Request and assigning an appropriate value to the 'Applying for Health Coverage' indicator. However, Customer Option records are associated at the person-level, so the records are considered across all CalSAWS Cases for the individuals.							
	Sometimes, users would like to change the 'Applying for Health Coverage' indicator or the who is included in the MAGI Request and use the Customer Options records mentioned above to achieve that. With Customer Option records being associated at the person-level, users leveraging the Customer Option records to change who is included in a MAGI Request and the 'Applying for Health Coverage' indicator may impact the same individual on a different CalSAWS Case.							
Request:	Add functionality, at the case person-level, in CalSAWS to allow users to set the 'Applying for Health Coverage' indicator for an individual at the case level, alleviating the potential impact to MAGI Requests sent from different CalSAWS Cases with the same individual. Update eHIT functionality to no longer consider the 'Health Coverage in Covered California' and 'MC Declined Eligible' Customer Options records when determining the appropriate value for the 'Applying for Health Coverage'							
	element. Update eHIT functionality no longer use the 'Health Coverage in Covered California' Customer Options record to determine whether an individual is included in a MAGI Request. Remove the 'Health Coverage in Covered California' Customer Options Type. Users can use the new Case Person-level functionality to determine whether an individual is included in a MAGI Request and the 'Applying for							
	Health Coverage' ind Create new 'Applying Declined Eligible' Cus	icator value. for Health Coverage' M stomer Options record. th Coverage in Covered	AGI Configuration reco	ords for individuals who Options records into 'Ap	have an effective 'MC			
Recommendation:	1. Update the Task I	Navigation Menu to cons		ted items and include a ay MAGI Configuration re				

red 4. ( Cc 5. ( inc 6. ( de 7. F	cord for Case Jpdate eHIT Iverage' MAC Jpdate eHIT lividual shoul Jpdate eHIT termining wh Perform a one	Members. functionality to set the 'Applying GI Configuration record associate functionality to no longer conside Id be included in a MAGI Reques functionality to consider 'Applyin ich individuals to include on the	for Health Coved with each per er Customer Cost and/or the 'A g for Health C MAGI Reques IAGI Configura	ptions records when determining w applying for Health Coverage' indica overage' MAGI Configuration recor t. ation record for individuals on Activ	lying for Health hether an ator. ds when
8. F Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: 691	Perform a one	e-time data change to convert C	ustomer Optio	ns records into MAGI Configuration	records.
Automated Test :	139	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	284	Medi-Cal/CalHEERS Test :	84
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	60	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	29	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-279608] Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)

Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Harish Nagendraprasad	SPG Status:	Approved				
Fix Version/s:	[24.11]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Policy Re-Design				
Minor Version:		Expedite Changes:	Start Build	Estimate:	55				
Reporter:	Tisha Mutreja								
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No				
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E				
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, CAPI, Foster Care/Kin GAP/AAP, GA/GR, Medi-Cal/CMSP]	Funding Source ID:					
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:					
Non-Committee Review:									
Expedite Approval:	Approved by Karen J	. Rapponotti via email o	n 07/21/2024						
Current Design:	CA-232960 updated the Medi-Cal eligibility rules to provide full scope Medi-Cal to Ukrainian Parolees who entered the United States due to displacement from the war in Ukraine based on the date of entry into the USA. The below Document Type/Sections codes were updated:								
	Document Type: 1-151, 1-551, Passport or 1-94 Annotated with 551 & Section Code with any of the Section Codes: U4U UHP								
	Document Type: I-94 with any of the Section Codes: "212(d)(5) or 8 U.S.C. § 1182(d)(5)" "212(d)(5)(A) DT"								
	Document Type: I-688B, or I-765, or I-766 with any of the Section Codes: C11								
	Determination Respo benefit month reques Section Codes. An ex	ne eHIT outbound logic nse (EDR) based on the ted and meets criteria to ception was added to se nd on or before 09/30/20	e Citizenship record for b be eligible for Full Sc end the appropriate Pa	an individual in the ED ope Medi-Cal for the UH	R effective for the				
Request:		an Parolees (UHPs) fed to September 30, 2024.		n extended from the orig	jinal end date of				
	Update the UHP's Dat	e of Entry 'End Date' fro	om 09/30/2023 to 09/30	)/2024					
Recommendation:	grant Full Scope Me	Cal EDBC Rules Date o di-Cal from 09/30/2023 ion Date of Entry 'End E ion to CalHEERS.	to 09/30/2024.						

Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	CEW can upda	te the Date of Entry in the Citizen	ship Detail Pa	ıge.	
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	34	Medi-Cal/CalHEERS Test :	16
Client Correspondence	e: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	on 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### [CA-279503] Update LA County Resource - ePolicy Link in CalSAWS

Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	N/A			
Fix Version/s:	24.11]	Designer Contact:	Erika Kusnadi		County Operational Enhancement			
Minor Version:		Expedite Changes:	Start Build	Estimate:	35			
Reporter:	Dymas Pena	Regulation Reference:		Created:	06/18/2024 05:56 PM			
Status: S	System Test	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E			
Consortium Contact: Project Phase (SCR): P	Production	Committee:	[Usability]	Funding Source ID:				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:				
Consortium Review Approval Date:		County Action:	[No County Action Needed]					
Review:	Approved by Criste	opher Estrada Los Angeles	s County on 7/22/2024					
Expedite Approval:	Approved by Kare	n J Rapponotti on 07.18.20	)24					
	Currently the link for the DPSS ePolicy found on the Resource page for LA County is not working as the link is associated to http://policy.dpss.lacounty.gov which is no longer working.							
	http://policy.dpss.la	ePolicy link found on the R county.gov	Resource page for LA C	County from				
Recommendation:		ounty.gov/en/home/epolicy for DPSS ePolicy found o ome.html		or LA County to: https://m	y.dpss.lacounty.gov/			
Procedure Description: Operational Impact:	User will need to ir	nput the correct link manua	Illy in order to access t	he DPSS ePolicy Link				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te				
Client Correspondence :	-	Conversion :	0	DBA :	0			
Design :	0	Eligibility :	0	Fiscal :	0			
Forms Test :	0	GenAI :	0	Imaging :	0			
IVR/CC :	0	Network :	0	Online :	20			
Performance :	0	PMO :	0	Pod :	0			
Release Communication Support :	-	Reports :	0	Reports Test :	0			
Security :	0	ServiceNow :	0	Special Project :	0			
System Test Support :	10	Task Management :	0	Tech Arch :	0			
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0			
Training :	0	Translation :	0	Virtual Assistant :	0			
Voice Bots / RPA :	0							

#### [CA-279457] Functional Design Document (FDD) for Reports - Group 4 (Documentation Only)

Team Responsible:		A		SPG Status:	
	Reports	Assignee:	TK Bui		N/A
Fix Version/s: Minor Version:	[24.11]	Designer Contact: Expedite Changes:	TK Bui	Change Type (SCR): Estimate:	Documentation
	24.12.xx	Regulation Reference:	Start Build	Created:	500
Reporter:	Thao Ta	Impact Analysis:		Outreach Required:	06/18/2024 09:23 AM
Status:	Design in Progress		[N/A]		
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Even e diás el Otorat Duvile			4	
Current Design:	•	Approval from Karen R	••		
Current Design.	l here is no updated documents.	functional design docum	ients outside of the S	SCR documents and the ba	aseline FLD
Request: Recommendation:	Create functional des	sign documents (FDD) fo	or select reports.		
	- CA 237 CW Line 8 - CA 237 HA - CW 115 - CW 115 A - STAT 45 - TEMP 2035 EBT T - TEMP 2313 EBT T	HEFT - Skimming			
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	500				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	-	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	•	Reports :	500	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-279418] Online Help: Update JA Lobby Management - Reception Log and Message Center CA-269150

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Erick Arreola	Regulation Reference:		Created:	06/17/2024 01:57 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review		Approved by		Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval:	Approved by Jayı	na Longstreet 7.15.2024			
Current Design:	Update job aid				
Request:		Management – Reception	Log and Message Cer	nter	
Recommendation:		y Management – Reception Refresh Log' button on the			
	be created for.	tion Log Detail page to allow Security Right that will allow	-		
Outreach	Update job aid				
Description:					
Alternative Procedure	N/A				
Description:					
Operational Impact: Estimate:					
	12	Datab /Interference		Batah Operations	
Automated Test : BenefitsCal :	0	Batch/Interfaces : Medi-Cal/CalHEERS :	0	Batch Operations : Medi-Cal/CalHEERS Te	0
	0	Conversion :	0	DBA :	0
Client Correspondence		Eligibility :	0	Fiscal :	0
Design : Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	0	Reports :	0		0
Support :	on O		0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### CA-279024] Online Help: Update the Security Assignment OLH page CA-232192

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A			
	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement			
Minor Version:		Expedite Changes:	No	Estimate:	26			
Reporter:	Cristina Garcia	Regulation Reference:		Created:	06/07/2024 09:44 AM			
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No			
Consortium Contact:	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E			
	Production	Committee:	[Other]	Funding Source ID:				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:				
Consortium Review Approval Date:		County Action:	[No County Action Needed]	Nelefence.				
Non-Committee Review:	Approved by Elizal	beth Palm on 06/14/2024						
Expedite Approval: Current Design:	for the now remove 2) CA-232192 also	oved/hides the password i ed password reset functior makes the CalSAWS Ide have an OLH page for Cal	nality. ntity Search functional	ity available to all countie				
Request:	Update the followir - Security Assignm - CalSAWS Home	nent						
	Create the following - CalSAWS Identity							
Recommendation:	Update the following OLH pages: - Security Assignment - CalSAWS Home Page							
	Create the followir - CalSAWS Identi							
Outreach Description: Alternative Procedure Description:	N/A							
Operational Impact:								
	26							
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0			
Client Correspondence	: 0	Conversion :	0	DBA :	0			
Design :	0	Eligibility :	0	Fiscal :	0			
Forms Test :	0	GenAI :	0	Imaging :	0			
IVR/CC :	0	Network :	0	Online :	0			
Performance :	0	PMO :	0	Pod :	0			
Release Communicatio Support : Security :	Ũ	Reports : ServiceNow :	0	Reports Test : Special Project :	0			
-	0		0		0			
System Test Support :	0	Task Management :	0	Tech Arch :	0			

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	26	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-278733] CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address

Team Responsible:	Batch/Interfaces	Assignee:	Vishal Surve	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	676
Reporter:	Lucila Torres-Perez	Regulation Reference:		Created:	06/03/2024 11:48 AM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Teresa Magnuson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Lucila Torres-Perez c	on 06/10/2024			
Expedite Approval:	Michele Peterson - 6/	/26/24			
Current Design:		sends the case Primary of each individual's phy		and mailing addresses in	the RC20 and FR20
		on EW20, FX20 send the sactions, instead of eacl		ant's physical and mailing address.	g addresses in the
Request:	Send individual's phy	vsical and mailing addres	ss in the following MED	DS transactions EW20, F	X20, RC20 and FR20.
Recommendation:	MEDS EW20, FX20, 0360 RESIDENCE_S 0320 RESIDENCE_C 0322 RESIDENCE_S 0325 RESIDENCE_Z 0326 RESIDENCE_Z	, RC20 and FR20: STREET CITY STATE ZIP_CODE ZIP_SUFFIX lement fields should be and FR20: EET ( TE _CODE		dual's Physical "Address ual's Mailing "Address D	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	County MEDS Coord care.	linator manually correct	the physical address ir	n MEDS to restore the M	C Member's access to
Automated Test :	0	Batch/Interfaces :	398	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
		- ·			
Client Correspondence	: 0	Conversion :	0	DBA :	0

Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	175	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### CA-278695] Online Help: Update JA-Overriding Program Configuration CA-233160

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Norma Meza	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	No	Estimate:	12		
Reporter:	Norma Meza	Regulation Reference:		Created:	06/03/2024 09:42 AM		
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes		
Policy/Design Consortium Contact:	Norma Meza	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E		
	Production	Committee:	[Other]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Approved 6/13/24	4 by Samantha Varney					
Current Design:	Job aid-Overridin	g Program Configuration is	in the system				
Request:		section CalWORKs (CW) F	-				
		hold status record for the ch le Living in the Home Status					
Recommendation:	1. Update the second bullet to add chart table under section - To set up the case for CW Family Reunification, take the following actions:						
	- On the Househo - Select Child in I - Select the name - Select Permane	nousehold status record for old Status Detail page: Foster Care/Kin-GAP from t e of the minor child from the ently Out of the Home from he change was reported in Return	he New Change Reas Name drop list, the Living in the Home				
		er updates needed. ted job aid to: Online Help a	Ind LMS				
Outreach Description:	Update Job Aid						
Alternative Procedure Description:	N/A						
Operational Impact: Estimate:	12						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :		Medi-Cal/CalHEERS 1	-		
Client Correspondence	-	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communicatio	-	Reports :	0	Reports Test :	0		
Support :	U		U		U U		

Coourity	-	ConviceNous	_	Special Project	
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-278485] Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support

- Resolved: 10/01/2024 11:53 AM

Team Responsible:	POD-Data Growth	Assignee:	Angela Zhao	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Angela Zhao		System Operational Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	620		
Reporter:	Angela Zhao	Regulation Reference:		Created:	05/29/2024 10:44 AM		
Status:	Test Complete	Impact Analysis:	[Batch Performance]	Outreach Required:	No		
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]		CalSAWS M&E		
	Performance	Committee:	[Other]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:			
Non-Committee Review:							
Expedite Approval:	Approved by Laura	Chavez on 6/6/2024					
Current Design:	Support ad-hoc repo	orting validation.					
Request:	2. Provide daily test	journal/MEDS alert data support and statistics to t entified during validation		8 counties in adhoc report er	nvironment		
Recommendation:	<ol> <li>Configure scheduler in temporary adhoc reporting environment to be able to run archival, journal copy MEDS alert copy jobs.</li> <li>Support running and stopping the jobs to accommodate DB activities, environment patching, and adhor activities.</li> <li>Provide test support and statistics to the adhoc reporting team.</li> </ol>						
Recommendation:	<ul><li>MEDS alert copy jo</li><li>Support running a activities.</li><li>Provide test supp</li></ul>	bs. and stopping the jobs to a	accommodate DB a	ctivities, environment patchir			
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A	bs. and stopping the jobs to a ort and statistics to the a	accommodate DB a	ctivities, environment patchir			
Outreach Description: Alternative Procedure Description: Operational Impact:	<ul><li>MEDS alert copy jo</li><li>2. Support running a activities.</li><li>3. Provide test supp</li><li>4. Resolve any issue</li></ul>	bs. and stopping the jobs to a ort and statistics to the a	accommodate DB a dhoc reporting team nment.	ctivities, environment patchir			
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A <b>620</b>	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro	accommodate DB a	ctivities, environment patchin	ng, and adhoc team		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces :	accommodate DB a dhoc reporting team nment. 200 0	ctivities, environment patchin n. Batch Operations :	ng, and adhoc team 0 st : 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS :	accommodate DB and dhoc reporting team nment.	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te	ng, and adhoc team		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	accommodate DB a dhoc reporting team nment. 200 0 0	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 st : 0 220		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 1 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	accommodate DB a dhoc reporting team nment. 200 0 0 0	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 st : 0 220 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 0 0 0 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	accommodate DB a dhoc reporting team nment. 200 0 0 0 0 0 0 0	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 st : 0 220 0 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	accommodate DB and dhoc reporting team nment. 200 0 0 0 0 0 0 0 0 0 0	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 st : 0 220 0 0 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 0 0 0 0 0 0 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the environ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	accommodate DB and dhoc reporting team nment. 200 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ctivities, environment patchin h. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	ng, and adhoc team 0 st : 0 220 0 0 0 0 0 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 0 0 0 0 0 0 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the enviro Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	accommodate DB and dhoc reporting team nment. 200 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ctivities, environment patchin n. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	0 st : 0 220 0 0 0 0 0 0 0		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	MEDS alert copy jo 2. Support running a activities. 3. Provide test supp 4. Resolve any issue N/A 620 0 0 0 0 0 0 0 0 0 0 0 0 0	bs. and stopping the jobs to a ort and statistics to the a es identified in the environ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	accommodate DB and dhoc reporting team nment.	ctivities, environment patchin h. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 st : 0 220 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		

Voice Bots / RPA :	0			

# CA-278313] Online Help: Update JA Self-Service Portal (SSP) - e-Applications due to CA-202347

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
	[24.11]	Designer Contact:	Cristina Garcia		Enhancement
Minor Version:		Expedite Changes:	No		12
Reporter:	Dymas Pena	Regulation Reference:			05/23/2024 02:53 PM
_	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	 [Training]	Funding Source ID:	
Consortium Review		Approved by		Other Agency Cross	
Approval: Consortium Review Approval Date:		Committee: County Action:	[No County Action Needed]	Reference:	
Non-Committee Review: Expedite Approval:	Approved by Eliza	abeth Palm on 08/16/2024			
Current Design:	Add auto e-Apolic	cation and Data Transfer sta	atus update to the e-A	oplications iob aid for Self	-Service Portal
Request:		cation and Data Transfer sta			
Recommendation:		ted job aid to Online Help a			
Outreach	Update job aid				
Description: Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n <sub>O</sub>	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

### C [CA-278309] San Diego - GAGR Grant Amounts for Shared Housing

Team Responsible:	Eligibility	Assignee:	Sairam Soma	SPG Status:	Approved
	[24.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Νο	Estimate:	206
Reporter:	Adelaide Mendoza	Regulation Reference:	:	Created:	05/23/2024 02:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review		Approved by	06/25/2024	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval:	non-committee appre	oval by SD Raul Sorianc	and BA A. Mendoza o	on 6/25/24	
Current Design:	on Shared Housing a Automated Solution	and In-Kind income. SCI	R CA-229096 added th es grant reduction amo	tomated Solution Program e 'Shared Housing' logic unt calculation when part pusing Situation'.	for the GA/GR
Request:				kip grant reduction amour arned or unearned), and t	
Recommendation:				ction amount calculation and a 'Shared Housing S	
Outreach Description: Alternative Procedure Description: Operational Impact:	Override EDBC				
	206				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	8	Medi-Cal/CalHEERS To	Ũ
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	106	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	Ū	Reports : ServiceNow :	0	Reports Test : Special Project :	0
Security :	0		0		0
System Test Support :	80	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-277623] Restrict 380 PFL Exemption to CalWORKs

Team Responsible:	Fiscal	Assignee:	Asha Bhavanam	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	112
Reporter:	Jimmy Tu	Regulation Reference:	:	Created:	05/08/2024 04:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
	Production	Committee:	[Time Limits]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	07/17/2024 [No County Action Needed]	Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:					
Current Design:	income record fo	e limit monthly batch will be r Paid Family Leave for the eria and will exempt the CV kists.	month on the Income I	Detail page. Currently, the	e batch does not look
Request:	for CalWORKs p	Limit Monthly Batch to appl rograms (CW/RCA/HT/HP/I page to prevent users from	N).		
		move '380 – Paid Family Le	eave' exemption from t	ime limit months that are	not for CalWORKs
	Data change to re Update the Time for CalWORKs p Modify the online months.	emove '380 – Paid Family Lo e Limit Monthly Batch to app programs (CW/RCA/HT/HP/ e page to prevent users from emove '380 – Paid Family L	bly the '380 – Paid Fam /IN). n manually adding '380	nily Leave' exemption only	y for time limit months Non-CW time limit
Recommendation:	Data change to re Update the Time for CalWORKs p Modify the online months.	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from	bly the '380 – Paid Fam /IN). n manually adding '380	nily Leave' exemption only	y for time limit months Non-CW time limit
Recommendation: Outreach Description: Alternative Procedure Description:	Data change to re Update the Time for CalWORKs p Modify the online months.	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from	bly the '380 – Paid Fam /IN). n manually adding '380	nily Leave' exemption only	y for time limit months Non-CW time limit
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact:	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from	bly the '380 – Paid Fam /IN). n manually adding '380	nily Leave' exemption only	y for time limit months Non-CW time limit
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A	e Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L	bly the '380 – Paid Fam ′IN). n manually adding '380 ∟eave' exemption from	nily Leave' exemption only – Paid Family Leave' for time limit months that are	y for time limit months Non-CW time limit e not for CalWORKs
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A <b>112</b> 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces :	oly the '380 – Paid Fam ′IN). n manually adding '380 ∟eave' exemption from 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations :	y for time limit months Non-CW time limit e not for CalWORKs
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A <b>112</b> 0 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A <b>112</b> 0 0 : 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To DBA :	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	Data change to re Update the Time for CalWORKs p Modify the online months . Data change to r N/A <b>112</b> 0 0 : 0 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal :	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	Data change to reformed to calworks provide the Time for Calworks provide the online months . Data change to r	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging :	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	Data change to reform CalWORKs p Modify the online months . Data change to r N/A 112 0 0 1 0 0 0 0 0 0 0 0 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online :	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0 0 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	Data change to reformed to calworks provide the Time for Calworks provide the online months . Data change to r	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0 0 0 0 0	<ul> <li>hily Leave' exemption only</li> <li>Paid Family Leave' for</li> <li>time limit months that are</li> <li>Batch Operations :</li> <li>Medi-Cal/CalHEERS To</li> <li>DBA :</li> <li>Fiscal :</li> <li>Imaging :</li> <li>Online :</li> <li>Pod :</li> </ul>	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0 0 0 0 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	Data change to reformed to calworks provide the Time for Calworks provide the online months . Data change to r	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0 0 0	nily Leave' exemption only – Paid Family Leave' for time limit months that are Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online :	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0 0 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	Data change to reformed for CalWORKs p Modify the online months . Data change to r N/A 112 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	E Limit Monthly Batch to app programs (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0 0 0 0 0 0 0	<ul> <li>hily Leave' exemption only</li> <li>Paid Family Leave' for</li> <li>time limit months that are</li> <li>Batch Operations :</li> <li>Medi-Cal/CalHEERS To</li> <li>DBA :</li> <li>Fiscal :</li> <li>Imaging :</li> <li>Online :</li> <li>Pod :</li> <li>Reports Test :</li> </ul>	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0 0 0 0 0 0 0
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact:	Data change to reformed to calworks provide the Time for Calworks provide the online months . Data change to reform the online months . Data change to reform the online months and the online months	<ul> <li>Limit Monthly Batch to apprograms (CW/RCA/HT/HP/ page to prevent users from emove '380 – Paid Family L</li> <li>Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :</li> </ul>	oly the '380 – Paid Fam (IN). n manually adding '380 Leave' exemption from 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<ul> <li>hily Leave' exemption only</li> <li>Paid Family Leave' for</li> <li>time limit months that are</li> <li>Batch Operations :</li> <li>Medi-Cal/CalHEERS To</li> <li>DBA :</li> <li>Fiscal :</li> <li>Imaging :</li> <li>Online :</li> <li>Pod :</li> <li>Reports Test :</li> <li>Special Project :</li> </ul>	y for time limit months Non-CW time limit e not for CalWORKs 0 est : 0 0 73 0 0 0 0 0 0 0 0 0 0

Voice Bots / RPA :	0			

### C [CA-277615] WDTIP Alert Monitoring

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Νο	Estimate:	134		
Reporter:	John Pratt	Regulation Reference:		Created:	05/08/2024 02:43 PM		
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No		
	Gingko Luna	Training Impacted:	 [Job Aid]	Funding Source:	CalSAWS M&E		
Consortium Contact:	Production	Committee:	 [Other]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	05/08/2024	Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval: Current Design:		proval by John Pratt on M n CalSAWS is currently th		s loaded into CalSAWS			
Request:		-		ays/weekends) after the b	atch processes the		
	alerts and loads the						
Recommendation:		The WDTIP alert date in CalSAWS is to reflect the next business day (eg. exclude holiday) after the batch processes the wdtip alerts into CalSAWS.					
	Please find more d	etails in the Design docun	nent.				
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A.	t to be timely					
<b>—</b>	This allows the aler	t to be timely					
	134						
Automated Test	0	Batch/Interfaces :	70	Batch Operations :	0		
Automated Test :	0	Batch/Interfaces :	79	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0		
BenefitsCal : Client Correspondence	0 : 0	Medi-Cal/CalHEERS : Conversion :	0 0	Medi-Cal/CalHEERS Te DBA :	est: 0 0		
BenefitsCal : Client Correspondence Design :	0 : 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test :	0 : 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	0 : 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	est : 0 0 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	est : 0 0 0 0 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 0 0 0 0 0 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 0 0 0 0 0 0 0 0 0 0 0 0 0		
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 0 0 0		

#### CA-277324] Add Statewide Welfare Rights Offices from Counties to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Phong Xiong	Change Type (SCR):	Policy Re-Design		
linor Version:		Expedite Changes:	Start Build	Estimate:	616		
Reporter:	P Madhan Kumar	Regulation Reference:	ACWDL 23-19	Created:	05/01/2024 12:46 PM		
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No		
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	Other		
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Corr_Addl_App_Mntn_		
Consortium Review		Approved by Committee:	08/08/2024	Other Agency Cross Reference:			
Consortium Review Approval Date:		County Action:	[No County Action Needed]	Kelefence.			
Non-Committee Review:							
Expedite Approval:	Approved by Karen	J. Rapponotti on 07/31/20	024				
Current Design:	Currently, only LA C Back 9.	county has a Welfare Righ	nts Office listed in Cal	SAWS. This office is not	populated on the NA		
	The MAGI NA Back 9 used for all MC NOAs and forms continue to use the CDSS State Hearings Division, ACAB address.						
Request:	<ol> <li>Add the Welfare Rights offices from all the counties into CalSAWS.</li> <li>a. Populate the Welfare Rights offices on the NA Back 9. As per ACL 23-81, the NA Back 9 "Get Help" section should populate both the legal aid address and statewide welfare rights offices.</li> </ol>						
	2. Update the MAGI NA Back 9 'In-Person' address as per ACWDL 23-19 - ACWDL 17-31. The existing California Department of Social Services State Hearings Division, ACAB address is no longer necessary on the MAGI NA Back 9.						
	LA County address for MAGI NA Back 9: Appeals and State Hearings Section 3833 S. Vermont Ave. 4th Floor Los Angeles, CA 90037						
	3. Add new addresses for legal aid, welfare rights offices, and hearing addresses in DOC_DATA to populate on NA Back 9.						
	4. Modify formatting to the appeals unit information and update Alameda's 1-800 ph. # to 1-800-743-8525.						
	5. Modify formatting to the Legal Aid Ref. information by re-locating the Ph # to display below the city and zip code for all counties, if not already formatted.						
Recommendation:	2. Update NA Back	hts Offices for Counties 9 variable population logi a Back 9 variable populati					
Dutreach Description: Alternative Procedure Description:	Manually enter the a	addresses before printing	the NA Back 9.				
Operational Impact:							

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	94
Client Correspondence :	250	Conversion :	0	DBA :	0
Design :	60	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	27	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	93	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-277267] Update Citizen/Alien Indicator codes sent to MEDS

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved				
Fix Version/s:	[24.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	New Policy				
Minor Version:	[=]	Expedite Changes:	Start Build	Estimate:	614				
Reporter:	Lucila Torres-Perez	Regulation Reference:		Created:	04/30/2024 11:56 AM				
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No				
Policy/Design	Teresa Magnuson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E				
Consortium Contact: Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:					
Consortium Review Approval: Consortium Review Approval Date:	Froduction	Approved by Committee: County Action:	[MED3]	Other Agency Cross Reference:					
Non-Committee Review:									
Expedite Approval:	Approved by Commit	tee on 8/5/24 and Karer	J. Rapponotti on 8/1	5/2024					
Current Design:	code value of "3" to the		ata System (MEDS) to	es (DHCS) added a new identify Medi-Cal applic					
Request:	- Update the logic to	EDS Interface logic on D send '3' for DACA popul the Refugee population	ation.						
Recommendation:	<ul> <li>Update the logic to</li> <li>Update the logic or</li> <li>DE 2009 is sent in th</li> <li>a) AP18 - Report a</li> <li>b) AP19 - Request</li> <li>c) AP34 - Update F</li> <li>d) EW05 - Change</li> <li>e) EW12 - Update</li> </ul>	Update CalSAWS MEDS Interface logic on DE 2009. - Update the logic to send '3' for DACA population. - Update the logic on the Refugee population. DE 2009 is sent in the following transactions. a) AP18 - Report a Pending Application b) AP19 - Request a vital statistics match c) AP34 - Update Pending Application Data d) EW05 - Change County of Responsibility e) EW12 - Update Client Information f) EW20 - Add New Eligibility/Update Eligibility Within A County							
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A. 614								
Automated Test :	0	Batch/Interfaces :	368	Batch Operations :	0				
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-				
Client Correspondence	: 0	Conversion :	0	DBA :	0				
Design :	0	Eligibility :	0	Fiscal :	0				
Forms Test :	0	GenAI :	0	Imaging :	0				
IVR/CC :	0	Network :	0	Online :	0				
Performance :	0	PMO :	0	Pod :	0				

Release Communication	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	151	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-277127] Enable SSL between Apache Web Server and Weblogic Application Servers

Team Responsible:	Tech Ops	Assignee:	Joel Jos	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Joel Jos	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	610
Reporter:	Joel Jos	Regulation Reference:		Created:	04/25/2024 03:18 PM
Status:	In Assembly Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Laura Chavez [X]	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee	Approved by Grady	Howe 5/6/2024			
Review: Expedite Approval: Current Design:	Non - SSL				
Request:	Enable SSL betwee	en Apache Web Server ar	d Weblogic Application	Servers	
Recommendation:		en Apache Web Server a	• • • •		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A 610				
Automated Test :	30	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	50
Performance :	60	PMO :	0	Pod :	0
Release Communicatio Support :	n <sub>0</sub>	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	80
Tech ForgeRock :	0	Tech Ops :	300	Tech Support :	0
L		Translation :	0	Virtual Assistant :	-
Training :	0	Translation .	0	Virtual Assistant .	0

## [CA-277036] ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency Resource Homes

Team Responsible:	Online	Assignee:	Ashish Jumale	SPG Status:	Approved	
Fix Version/s:	[24.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):		
Minor Version:	[24.11]	Expedite Changes:		Estimate:	Policy Re-Design	
Reporter:		Regulation Reference:	Start Build	Created:	426	
Status:	Ignacio Lazaro	Impact Analysis:		Outreach Required:	04/24/2024 08:25 AM	
Policy/Design	System Test	Training Impacted:	[N/A]	Funding Source:	No	
Consortium Contact: Project Phase (SCR):	Ignacio Lazaro	Committee:	[N/A]	Funding Source ID:	CalSAWS M&E	
	Production		[Foster Care/Kin GAP/AAP]	-		
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	[No County Action Needed]			
Non-Committee Review:						
Expedite Approval:	Approved by Karen	J Rapponotti on 08/30/20	)24			
Current Design:	2. The only FFA place is "Foster Family Age Detail" page, EDBC	e Family) homes are not ement type in CalSAWS ency" (see SCR CA-2003 will not issue an SCI am t can currently be issued	where EDBC will issue 366). Even if a worker ount for any other FFA	e a Special Care Increm enters data on the "Spe placement types. There	cial Care Increment	
Request:	1. Update CalSAWS 24-04.	so that all FFA placeme	ent types are eligible fo	r the "Dual Agency" rate	options per ACL	
	-	paid to any type of FFA	placement (per ACL 2	4-04) for any benefit mo	onth 03/2018 or later	
Recommendation:	Developmental Disa start on or after July 2. Add FFA Rate val EDBC Numeric Cor the CNI increase. 3. Update FC EDBC FFA placement.	"Dual Agency RC-Califo ability (P2)" to the Rate D / 1, 2023. lues (as the P1 rate + the astants code table (CT33 rate determination logic so an SCI can be paid t	Detail page for FFA pla e FFA Admin rate, and 85) starting 07/01/2023 to pay the new rate w	cement types and only h the P2 rate + the FFA A with a change in rate of hen one is selected as t	Admin rate) to the Admin rate) to the n 07/01/2024 due to he Rate Type for an	
Outreach Description: Alternative Procedure Description:	CIT 0133-24 provide Follow steps to pay th	s an Alt Process: ne (P1) & (P2) Dual Age	ncy Rates			
			•	e appropriate Placemer	nt Name Placement	
	<ul> <li>On the Foster Care "Child Placement Detail" page, after selecting the appropriate Placement Name, Placement type, and completing all mandatory fields:</li> <li>Click Add in the Rate List section, select Non-Standard Rate from "Type" dropdown list, and enter appropriate dollar amount in the Rate field.</li> <li>Select monthly as the frequency and enter the Begin date of the rate</li> <li>Save and Return and Save the page.</li> <li>Run EDBC, Authorize, and Add a Journal Entry to identify actions taken.</li> </ul>					
		o not apply to LA County ent for processing instruc		S/CMS interface for rate	e request. Please check	

Operational Impact: Estimate: 4	26				
Automated Test :	53	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	175	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	91
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	72	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-276614] Monthly support for Adhoc Reporting solution - July 2024 - December 2024

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Sauvik Basu	Change Type (SCR):	System Operational Enhancement
Minor Version:	24.12.31	Expedite Changes:	No	Estimate:	1920
Reporter:	Sauvik Basu	Regulation Reference	:	Created:	04/16/2024 06:05 AM
Status:	Approved	Impact Analysis:	[Technology Impact	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Dav	id Bruhn on behalf of Laura	a on 04/17/2024.		
Expedite Approval: Current Design: Request:	06/30/2024 is bei Adhoc Reporting > Maintenance of Activities, Enviror Change Manage > Prepare and pui > Rotate TCPS ce > Address and rec Adhoc Reporting FTEs from 07/01, Adhoc Reporting > Maintenance of Activities, Enviror Change Manager > Prepare and pui	blish data model reports ever ertificates periodically and re direct any queries. solution will be used by 40- /2024 to 12/31/2024 will be solution support includes th the production Adhoc Report ment Support, Monitoring, ment. blish data model reports ever ertificates periodically and re	e following: prting (EDR and APEX) Incident Support, Secu ery major release. e-enable users. + Counties, CDSS, DHG funded by M&E. e following: prting (EDR and APEX) Incident Support, Secu ery major release.	environments – Data re rity Activities, Network, / CS. Adhoc Reporting mo environments – Data re	freshes, Patching AWS Architecture, onthly support by 2 freshes, Patching
Recommendation: Outreach	Adhoc Reporting	monthly support by 2 FTE	s from 07/01/2024 to 12	2/31/2024 will be funded	by M&E.
Description: Alternative Procedure Description: Operational Impact: Estimate:	None. 1920				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	1920
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
					0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-276447] Review of Page Mapping for 24.11 release

<b>T</b> D 11		A •					
Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	System Operational Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	70		
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	04/10/2024 05:51 PM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:			
Consortium Review		Approved by		Other Agency Cross			
Approval: Consortium Review Approval Date:		Committee: County Action:	[No County Action Needed]	Reference:			
Non-Committee Review:	Approved - Lien 7/24	/24					
Expedite Approval:	Approved by Karen	Rapponotti on 07/18/20	)24				
Current Design:	Currently in CalSAW missing.	S there are pages where	e Page Mapping does i	not exist or information c	on Page Mapping are		
Request:	<ul> <li>Review Page Mapping mapping exist:</li> <li>1. Active Directory Set</li> <li>2. Additional Rate De</li> <li>3. Administrative Role</li> <li>4. Affidavit Detail</li> <li>5. Appointment Detail</li> <li>6. Approved for Count</li> </ul>	earch tail e Detail	s to determine that and	necessary information is	captured of page		
Recommendation:	<ul> <li>approved for County Use List</li> <li>1. Create page mapping for the following pages: <ul> <li>A) Active Directory Search</li> <li>i) Page mapping currently does not exist for this page</li> </ul> </li> <li>B) Additional Rate Detail <ul> <li>i) Page mapping currently does not exist for this page</li> </ul> </li> <li>2. Update page mapping for the following pages: <ul> <li>A) Administrative Role Detail</li> <li>i) The 'I.D. Number field is missing from Page Mapping</li> </ul> </li> <li>B) Affidavit Detail <ul> <li>i) The following fields are missing from Page Mapping: Loss Amount, Authorized By, Reason, Status</li> </ul> </li> <li>C) Appointment Detail <ul> <li>i) The following fields are missing from Page Mapping: Item and Value</li> <li>D) Approved for County Use List <ul> <li>i) The following fields are missing from Page Mapping: Suspend and Placement Verification Required</li> </ul> </li> </ul></li></ul>						
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None <b>70</b>						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-		
Client Correspondence	-	Conversion :	0	DBA :	0		

Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	40	
Performance :	0	PMO :	0	Pod :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	0	Special Project :	0	
System Test Support :	25	Task Management :	0	Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	
Training :	0	Translation :	0	Virtual Assistant :	0	
Voice Bots / RPA :	0					

## [CA-276433] Upgrade Contact Center Aurora MySQL databases to latest version

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Akram Shaik	Change Type (SCR):	Enhancement
	24.10.xx	Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Akira Moriguchi	Regulation Reference:		Created:	04/10/2024 02:18 PM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
	Haikaz (Mike) Tombakian	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Laura	Chavez on 9/5/2024.			
Expedite Approval:	Approved by Laura	Chavez on 9/5/2024.			
Current Design:		database version used for	or Contact Center datab	ases is version 2.	
Request: Recommendation:	improved performan creating and loadin for other transaction functions to more e result sets. It also in Aurora MySQL-Cor Performance Insigh ***No impact to en 1. Upgrade Contac 2. Test products an upgrade. 3. Execute online a with current SLA s	t Center Aurora MySQL d d application functionality nd batch performance tes	ancements such as ins ed indexes and SKIP LC lySQL 8.0 adds develop is and common table ex y additions, new securit popular Aurora features latabases to version 3. r is not impacted across sts with the version 3 re	tant DDL to speed up th DCKED and NOWAIT of per productivity features pressions to enable use by capabilities, and more sincluding Global Datab all functional areas as lease to confirm that pe	e overall process of ptions to avoid waiting such as window e of named temporary e. MySQL 8.0 on base, RDS Proxy,
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None.				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	•	Conversion :	0	DBA :	400
Design :	0	Eligibility :	0	Fiscal :	400
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	440	Network :	0	Online :	0
Performance :	160	PMO :	0 0	Pod :	0
Release Communicatio		Reports :	0	Reports Test :	0
Support :	-		-		-
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# C [CA-276267] County Readiness Discovery Sessions

Team Responsible:	Release Communication	Assignee:	Amy Gill	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Amy Gill	Change Type (SCR):	Documentation
Minor Version:	24.12.xx	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Amy Gill	Regulation Reference:		Created:	04/08/2024 11:06 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Michele Peterson - 4	4/8/24			
Expedite Approval:	Michele Peterson - 4	4/8/24			
Current Design:		eived input regarding cou system changes and acc		s for upcoming CalSAWS rel	eases, including the
Request:		adiness Discovery Session nine what is working well		directly from counties on exis or improvement.	sting release
Recommendation:	<ol> <li>Plan and prepare</li> <li>Facilitate interact</li> <li>Analyze output freedback from the output</li> </ol>	ive sessions with User C om the sessions and pre	entered Design tech pare and Executive	-	tions based on
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	500				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	000	Reports : ServiceNow :	0	Reports Test : Special Project :	0
Security : System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0 0		0	virtuai Assistarit .	0

## [CA-276128] Update the Property Limits for the Automated Solution Counties

Team Responsible:	Eligibility	Assignee:	Saksham Agarwal	SPG Status:	Approved
	[24.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	County Operational
Minor Version:		Expedite Changes:		Estimate:	Enhancement
	A 1.1.1.1. BA	Regulation Reference:	Start Build	Created:	450
Reporter: Status:	Adelaide Mendoza	Impact Analysis:		Outreach Required:	04/04/2024 10:06 AN
	System Test	Training Impacted:	[N/A]	Funding Source:	No
Consortium Contact:	Adelaide Mendoza	maining impacted.	[N/A]	r unung Source.	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review		Approved by	07/22/2024	Other Agency Cross	
Approval: Consortium Review Approval Date:		Committee: County Action:	[No County Action Needed]	Reference:	
Non-Committee Review: Expedite Approval:	Karan Dannanatti ()	7/24/2024			
Current Design:	Karen Rapponotti -0	ted Solution resource lim	ite are incorrect for the	accustion listed in this C	CD
Request:		ted Solution resource lim			
	<ul> <li>Contra Costa</li> <li>Orange</li> <li>Placer</li> <li>Sacramento</li> <li>San Diego</li> <li>San Francisco</li> <li>San Luis Obispo</li> <li>San Mateo</li> <li>Santa Barbara</li> <li>Santa Clara</li> <li>Santa Clara</li> <li>Santa Cruz</li> <li>Solano</li> <li>Sonoma</li> <li>Tulare</li> <li>Ventura</li> <li>Yolo</li> </ul>	'end date' for existing, ii		Roal Branarty Vakiala D	Ironarty, and Daraanal
	Property limits for th	w Liquid Asset, Real Pro	oove.		
Outreach					
Description: Alternative Procedure Description: Operational Impact:	Override EDBC				
Alternative Procedure Description: Operational Impact: Estimate:	Override EDBC				
Alternative Procedure Description: Operational Impact: Estimate: Automated Test :		Batch/Interfaces :	0	Batch Operations :	0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	<b>450</b> 0 0	Medi-Cal/CalHEERS :	0 0	Medi-Cal/CalHEERS T	-
Alternative Procedure Description: Operational Impact:	<b>450</b> 0 0		-	-	4 .

Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	148	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-275845] IAPDU DMDP-21: Microsoft Purview Data Security

Team Responsible:	Security	Assignee:	Holly Raiskin	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Martin Sordilla	Change Type (SCR):	System Operational Enhancement		
Minor Version:	24.12.31	Expedite Changes:	Start Build	Estimate:	3802		
Reporter:	Martin Sordilla	Regulation Reference:		Created:	03/27/2024 04:57 PM		
Status:	Design in Progress	Impact Analysis:		Outreach Required:			
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	Other		
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - DMDP-21		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	05/31/2023	Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Approved by Grady of	on behalf of Laura on 5/3	31/24				
Current Design:			,,, <b>,</b> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
	Design: Perform Discovery Process and Content Searches Define Sensitive Information Types, DLP Policies, MIP Sensitivity Labels and Sublabels Create the following Microsoft Purview technical deliverables for Project staff Office 365 users, with collaboration and consensus from Consortium stakeholders: Design & Enablement Document Build & Configuration Document Data Classification Matrix Testing Guides Build: Implement the build and configuration as designed Perform the proof of concept and limited pilot testing Organizational change management activities to include: Communications Plan and Materials Training Plan and Materials Production Deployment of Purview features as agreed upon						
Request:	data literacy and awa	areness while limiting the	e amount of sensitive ir	rosoft-based systems will nformation that can be dis ements.			
Recommendation:	organization which in turn increases adherence to regulatory requirements. Implement Data Security, Governance, and Privacy Controls for Microsoft-based systems: Architect O365 G5 Microsoft Purview solution and implement features to identify and control sensitive information, classify information, and govern information. Successful user education and adoption of Purview tooling. Solution with a balance of security and end user productivity						
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	3802						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-		
Client Correspondence	-	Conversion :	0	DBA :	240		
Design :	0	Eligibility :	0	Fiscal :	0		

Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	2520	ServiceNow :	0	Special Project :	0
System Test Support :	200	Task Management :	0	Tech Arch :	56
Tech ForgeRock :	0	Tech Ops :	406	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-275750] IADPU DMDP-23 AWS Macie

Team Responsible:	Security	Assignee:	Alex Iliev	SPG Status:	N/A			
Fix Version/s:	[24.11]	Designer Contact:	Martin Sordilla	Change Type (SCR):	System Operational Enhancement			
Minor Version:	24.11.xx	Expedite Changes:	Start Build	Estimate:	3670			
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/26/2024 10:29 AM			
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No			
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:		Funding Source:	Other			
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:				
Non-Committee Review:	Approved by Laura (	Chavez on 5/31/2024						
Expedite Approval:	Approved by Grady	on behalf of Laura on 5/3	31/24					
Current Design:	to track S3 bucket co	Currently, no scanning is being done on AWS S3 buckets to detect presence of PII data. AWS Config is used to track S3 bucket configurations and tags (which can identify a bucket as containing PII or not), but no actual ongoing scanning is done on the data itself to ensure conformance and alignment with the tags/purpose of						
Request:	IAPDU item AM 32 -	ATT 04 - Security and L	lpgrades SOW. Enable	Macie on S3 buckets t	o detec PII.			
	<ul> <li>Enable AWS Macie automated scanning on the entire AWS ecosystem:</li> <li>1) Set the coreapp-production-security account as Aggregator account for all of the Child accounts</li> <li>2) Enable Macie in all of the accounts and send invitations from the Aggregator account</li> <li>3) In aggregator account configure Automated scanning, using Macie default data identifiers, and 3 custom identifiers to include:</li> <li>EBT card numbers, Email, Alien registration number, SSN, Address, Name, Date of Birth, Credit Card, Driver's license, Tax ID, Phone number, Passport number.</li> <li>4) Enable suppression rules on Buckets that are marked as allowed to contain Sensitive PII</li> <li>5) Enable resources with appropriate access to the aggregator account</li> <li>Documentation</li> <li>1) Provide high level design document of AWS Macie implementation</li> <li>2) Document access and how to request it to view Macie aggregator account findings</li> <li>3) Document review of access to S3 based on AWS Macie findings (ensure no violations in unmasked accounts)</li> <li>4) Ensure OWD is created/updated detailing information flow policies for transferring data across security boundaries (non prod to prod accounts) and across buckets within accounts.</li> <li>Tech References:</li> <li>1. Securing and automating compliance in the public sector with AWS   AWS Public Sector Blog (amazon.com)</li> <li>2. Discover sensitive data by using custom data identifiers with Amazon Macie   AWS Security Blog</li> </ul>							
Outreach Description: Alternative	Security Blog No alternatives pres	ented.						
Procedure Description: Operational Impact: Estimate:	3670							
Procedure Description: Operational Impact:	<b>3670</b> 0	Batch/Interfaces :	0	Batch Operations :	0			

Client Correspondence :	0	Conversion :	0	DBA :	200
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	3090	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	320	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-275500] Task Mgmt Configuration Admin Maintenance Enhancement - Phase 1

Team Responsible:	Task Management	Assignee:	Minh Phan	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	304		
Reporter:	Vallari Bathala	Regulation Reference:		Created:	03/18/2024 04:48 PM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]		CalSAWS M&E		
	Production	Committee:	[Task Management]	Funding Source ID:			
Consortium Review Approval:		Approved by Committee:	08/14/2024	Other Agency Cross Reference:			
Consortium Review Approval Date:		County Action:	[No County Action Needed]				
Non-Committee Review:							
Expedite Approval:	Approved on 08/20/2	2024 by Karen Rapponot	tti				
Current Design:	Enhancement CA-253667 introduced functionality allowing counties to create customized Task Categories on supporting pages with the 24.05 release. The Task Category Detail page includes a panel indicating the number of Positions, Task Banks, Task Types, Task Reassignments and QA/QC Task Samples that the Task Category is associated to. There is not a simple method to identify the specific associations that the counts signify.						
Request:	1. Modify the Task C counts in the Associ		rovide an additional fea	ature to view the specifics	s summarized by the		
Recommendation:	1. Modify the Association count.	ciations panel of the Task	Category Detail page	to include export capabil	ities for each		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None.						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	-		
Client Correspondence	-	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAl :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0		
Security :	0	ServiceNow :	0	Special Project :	0		
System Test Support :	86	Task Management :	218	Tech Arch :	0		
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0		
Training :	0	Translation :	0	Virtual Assistant :	0		

## [CA-275497] Online Help: Update JA Office - Manage CA-272875

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Dymas Pena	Regulation Reference	:	Created:	03/18/2024 04:27 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review	Production	Approved by	[Other]	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Eliz	abeth Palm on 08/14/2024			
Expedite Approval:	Approved by Kar	en Rapponotti on 9/17/2024	Ļ		
Current Design:	Update the Job A	id to reference the new e-A ation is received without an	pplication Routing sec		age for office routing
Request:		id to reference the new e-A ation is received without an			age for office routing
Recommendation:	Upload the upda Online Help LMS	ated job aid to:			
Outreach	Update job aid				
Description: Alternative	N/A				
Procedure					
Description: Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :		Medi-Cal/CalHEERS Te	-
Client Correspondence	e: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
	-			Pod :	
Performance :	0	PMO :	0	100.	0
Release Communication	-	PMO : Reports :	0 0	Reports Test :	0 0
Release Communication	on 0		0	Reports Test :	0
Release Communication Support : Security :	on O O	Reports :	0 0		0
Release Communicatio Support : Security : System Test Support :	on 0 0 0	Reports : ServiceNow :	0 0 0	Reports Test : Special Project :	0 0 0
Performance : Release Communicatio Support : Security : System Test Support : Tech ForgeRock : Training :	on O O	Reports : ServiceNow : Task Management :	0 0	Reports Test : Special Project : Tech Arch :	0

#### [CA-275300] Update EDBC Logic to Not Exempt 'Title IV Funded JOBS Program' From CF Student Requirements

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Approved	
Fix Version/s:	[24.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy	
Minor Version:	[24.11]	Expedite Changes:	Production Deployment	Estimate:	257	
Reporter:	Thomas Lazio	Regulation Reference:		Created:	03/12/2024 10:36 AM	
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes	
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E	
Consortium Contact: Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	07/26/2024	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	[Review List]			
Non-Committee Review:						
Expedite Approval:	Michele Peterson - 6	6/5/24				
Current Design:		nded JOBS Program' is ently exempt from CF stu		e 'School Attendance De ts.	etail' page. This	
Request:	Per ACL 24-31, 'Title IV Funded JOBS Program' no longer exists so the Consortium is requesting that CalSAWS no longer exempts CalFresh (CF) student participants with this program type option selected on the School Attendance Detail' page.					
Recommendation:	JOBS Program' effe			articipants who are enrol unded JOBS Program'.	led in 'Title IV Funded	
Outreach Description:	List of CF Student C	ases Enrolled In Title IV	Funded JOBS Program	n will be available at the	following location:	
-	CalSAWS Web Porta	ISystem ChangesSCI	R and SIR Lists>2024>	CA-275300		
Alternative Procedure Description:		ect 'Title IV Funded JOB age as program no longe		rogram Type' options or	the 'School	
Operational Impact: Estimate:	257					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-	
Client Correspondence	-	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	148	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	0	
Performance :	0	PMO :	0	Pod :	0	
Release Communication	n 0	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	0	Special Project :	0	
System Test Support :	84	Task Management :	0	Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	

Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-275268] ACL 24-16: Expansion of Income Disregards for RCA

Team Responsible:	Eligibility	Assignee:	Varsha Satpathy	SPG Status:	Approved
	[24.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	258
Reporter:	Norma Meza	Regulation Reference:		Created:	03/11/2024 03:12 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
- ·· /- ·	Norma Meza	Training Impacted:		Funding Source:	CalSAWS M&E
	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	08/19/2024	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:					
Expedite Approval:	Karen J. Rappon	otti - 08/30/2024			
Current Design:		C, income of category 'Loar ted as 'Unearned' income in			ee Resettlement
Request:	individuals receiv	DRR PL 23-04 directs count e through programs determ uch as 'Refugee Resettleme	ined by ORR to be equ	uivalent to federal Recept	
Recommendation:		for RCA EDBC to exempt ir f active RCA participants w			effective June 2023.
Outreach Description:	List of active RCA	A cases with an active perso	on having income type	of 'Refugee Resettlemen	t Program'.
	The list will be pos Lists>2025>CA-2	sted to the following location 57268.	: CalSAWS Web Porta	al>System Changes>SCF	R and SIR
Alternative Procedure Description: Operational Impact:	Override RCA EE	DBC results			
	258				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	149	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	84	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-275042] CSAC-42, TLM 13, 14, 15 - ServiceNow Software Asset Mgmt (SAM)

Team Responsible:	Tech Support	Assignee:	Faizan Durrani	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Aseem Girdhar	Change Type (SCR):	System Operational Enhancement		
Minor Version:	24.12.31	Expedite Changes:	Start Build	Estimate:	3886		
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/05/2024 01:21 PM		
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Laura Chavez [X]	Training Impacted:		Funding Source:	Other		
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	CN-32		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	04/09/2024	Other Agency Cross Reference:			
Non-Committee Review:	Approved by Laura	C. on 4/9					
Expedite Approval:	Approved by Laura	C. on 4/9					
Current Design:	using ETL (extract, t	ransform, load) method liscovery, HAM Pro or SA	to consolidate invento	oftware Assets. CalSAWS ry in the ServiceNow CM viceNow. Software inven	IDB because CalSAWS		
Request:	-Use ServiceNow Software Asset Management (SAM) Pro module to manage end to end lifecycle of Project and managed county software. These implementations will help address the POAMS POAM0001755 and POAM0001444 and put CalSAWS on track to align with NIST Rev5.						
Recommendation:	Software Asset Mgmt (HAM) Pro (Sept- end of Dec 2024):         Design:         - Define the end to end lifecycle for software assets         - Define attributes for software assets         - Identify license entitlements to be tracked with SAM for managed software         - Discover, normalize and maintain comprehensive content library         Build:         - Activate SAM Pro plugin         - Install publisher packs         - Activate content service         - Publish service catalog         - Configure dashboards and reports         Test:         - Perform data validation         - Test scheduling         - Test workflows         - Validate normalization rules         - Validate dashboards and reports						
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	NA 3886						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS	-		

Client Correspondence :	0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	0	
Performance :	0	PMO :	0	Pod :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	3886	Special Project :	0	
System Test Support :	0	Task Management :	0	Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	
Training :	0	Translation :	0	Virtual Assistant :	0	
Voice Bots / RPA :	0					

# C [CA-275008] TLM-31 - CalSAWS Tools Upgrade

Team Responsible:	Tech Ops	Assignee:	Joel Jos	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Joel Jos	Change Type (SCR):	System Operational Enhancement
Minor Version:	24.12.31	Expedite Changes:	No	Estimate:	1210
Reporter:	Joel Jos	Regulation Reference:		Created:	03/05/2024 09:10 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez [X]	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Assembly Test	Committee:	[Tech]	Funding Source ID:	AM-32 - TLM-31 DevSecOps tools upgrade
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Grady	Howe 5/13/2024			
Expedite Approval: Current Design:	CalSAWS Tools Up	grade to latest versions.			
	This includes below Jenkins Jira BitBucket SonarQube AgitarOne Artifactory	Tools:			
Request:	Upgrade below tool	s to latest version.			
		s being handled with CA- Jrade is being handled wit			
Recommendation:	Tools are on N-1 V	/ersion			
	SonarQube: https:// guide/ BitBucket: https://co Jira: https://conflue	w.jenkins.io/doc/upgrade- //docs.sonarsource.com/s onfluence.atlassian.com/k ence.atlassian.com/admin frog.com/help/r/jfrog-insta ards-to-7.x	onarqube/9.9/setup-an bitbucketserver/bitbucke jiraserver/upgrading-jira	et-server-upgrade-guide a-manual-938846939.h	e-776640551.html tml
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	1210				

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	40
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	20
Tech ForgeRock :	0	Tech Ops :	1070	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-274992] TLM-36: Upgrade Project Windows Server to Server 2022

Team Responsible:	Tech Support	Assignee:	Holly Raiskin	SPG Status:	N/A
	[24.11]	Designer Contact:	Holly Raiskin	Change Type (SCR):	Enhancement
	24.12.31	Expedite Changes:	Start Build	Estimate:	396
Reporter:	Holly Raiskin	Regulation Reference:		Created:	03/04/2024 06:16 PM
_	Design in Progress	Impact Analysis:		Outreach Required:	No
Policy/Design	Pete Quijada	Training Impacted:	[N/A]	Funding Source:	Other
Consortium Contact:	Production	Committee:	 [Tech]	Funding Source ID:	AM-32
Consortium Review	FIGUUCION	Approved by	[Tech] 06/04/2024	Other Agency Cross	AIVI-92
Approval: Consortium Review Approval Date:		Committee: County Action:	06/04/2024	Reference:	
Non-Committee Review:	IAPDU Tech Change	reviewed by Holly Murp	bhy		
Expedite Approval:	Approved by Grady of	on behalf of Laura on 6/2	1/24		
Current Design:	Windows Server vers	sions are currently 2016,	2019, and 2022.		
Request:		aligns to N-1 because it		Windows server version dep oft will release its next serve	
Recommendation:	Accenture's scope o	f work will be to design	the configuration an	d process to upgrade, revie	w scans following
	upgrades to identify the transition to the		rabilities require res	olution and then support the	application teams in
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	10		rabilities require res	olution and then support the	application teams in
Description: Alternative Procedure Description: Operational Impact: Estimate:	the transition to the		rabilities require res	Dolution and then support the Batch Operations :	application teams in
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	the transition to the	latest version.	·		0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	<b>396</b> 50 0	latest version. Batch/Interfaces :	0	Batch Operations :	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	<b>396</b> 50 0	latest version. Batch/Interfaces : Medi-Cal/CalHEERS :	0 0	Batch Operations : Medi-Cal/CalHEERS Te	0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	<b>396</b> 50 0 : 0	latest version. Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	<b>396</b> 50 0 : 0 0	latest version. Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	<b>396</b> 50 0 : 0 0 0 0	latest version. Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	<b>396</b> 50 0 : 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	<b>396</b> 50 0 : 0 0 : 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	<b>396</b> 50 0 : 0 0 : 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 0 0 0 0 0 0 50
Description: Alternative Procedure Description: Operational Impact:	<b>396</b> 50 0 : 0 0 : 0 0 0 0 0 n 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0 50 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support :	<b>396</b> 50 0 : 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	0 est : 0 0 0 0 0 0 0 0 50 0 0 0

## [CA-274990] (TLM-22) CalSAWS SpringBoot APIs - Upgrade Spring and SpringBoot to latest version

Team Responsible:	Tech Arch	Assignee:	Erick Guanzon	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Sumeet Patil	Change Type (SCR):	System Operational Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	1340		
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/04/2024 06:11 PM		
Status:	In Development	Impact Analysis:	[API, BenefitsCal, Online Performance, Technology Impact]	Outreach Required:	No		
Policy/Design Consortium Contact:	Laura Chavez [X]	Training Impacted:	[N/A]	Funding Source:	Other		
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - TLM-22		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	06/24/2024	Other Agency Cross Reference:	CSPM-74566		
Non-Committee Review:	Approved by Grady	H. on beahalf of Laura C	. on 6/24/24				
Expedite Approval:	Approved by Grady	H. on beahalf of Laura C	. on 6/24/24				
Current Design:	The CalSAWS sprin	g-boot based microservio	ces are currently using	he following frameworl	<s.< td=""></s.<>		
	1. Spring Framework 5.3.32: Open-source framework for building Java enterprise applications.						
	2. SpringBoot 2.7.12: Open-source tool based on Spring Framework for creating standalone applications.						
	3. Gradle 7.x : Build tool/system for compiling, packaging Java application						
	4. Java 17: Java Dev	velopment Kit					
Request:	Update the Spring F Spring Framework 6 Spring Boot 3.3		ot tools to latest version				
Recommendation:	<ul> <li>The CalSAWS applications will be compiled with the latest libraries and will be deployed using the latest version of the framework. Breaking changes should be resolved if the application code is using a deprecated API.</li> </ul>						
	The upgrade will k     the applications.	Ild not change the functio eep the current versions sions of the common app	of Gradle and Java tha	t are being used compi			
	<ul> <li>The upgraded versions of the common application architecture APIs, tools and custom libraries that will use the latest Spring/Spring-Boot release may not be compatible for the main CalSAWS online application, batch and webservices. In the case of incompatibility due to the upgrade, these common projects might have to be maintained separately.</li> </ul>						
	List of Applications that will be upgraded to latest Spring Version <ul> <li>AMP</li> </ul>						
	Activities Service	~~					
	<ul> <li>Appointment Servi</li> <li>Fiscal Service</li> </ul>	се					
	Imaging Service						
	<ul> <li>Journal Service</li> <li>CalSAWS Service</li> </ul>						
	OCAT Service						
		t (Integrated in CalSAWS					

	<ul> <li>Email Service</li> <li>Portal Service</li> <li>Task Service</li> <li>LRS Dashboa</li> <li>Auditor</li> <li>FileService</li> <li>Kafka Produce</li> <li>Lobby Service</li> </ul>	rd er Service			
	• CHEWS				
	<ul> <li>EbtEmulator</li> </ul>				
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Revert back to p	previous version of Sprng Frame	work and Sprir	ng Boot	
Automated Test :	60	Batch/Interfaces :	60	Batch Operations :	0
BenefitsCal :	40	Medi-Cal/CalHEERS :	80	Medi-Cal/CalHEERS Test :	0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	80
IVR/CC :	0	Network :	0	Online :	0
Performance :	80	PMO :	0	Pod :	0
Release Communication Support :	n 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	525
Tech ForgeRock :	0	Tech Ops :	410	Tech Support :	5
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-274983] (TLM-19) Upgrade Authorizer Lambda for CalSAWS APIs and Operational Lambdas to latest Nodejs version

	Tech Arch	Assignee:	Adnan Bukhari	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Sumeet Patil		System Operational Enhancement
Minor Version:	24.12.01	Expedite Changes:	Start Build	Estimate:	1440
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/04/2024 05:54 PM
Status:	System Test	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez [X]	Training Impacted:			Other
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - TLM-19
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CSPM-74565
Non-Committee Review:	Approved by Grady	H. on behalf of Laura C.	on 6//15		
Expedite Approval:	Approved by Grady	H. on behalf of Laura C.	on 6//15		
Current Design:	Authorizer Lambda	and Operational Lambda	s are currently built o	n Nodejs v18.	
Request:	Upgrade Authorizer	and Operational lambda	s to v22		
Recommendation:	2, Analyze the impa	izer Lambda to Nodejs v2 act and regression test the t the impacted application	e impacted application	ns.	
Outreach Description: Alternative Procedure Description: Operational Impact:	NA				
Estimate:	1440				
Automated Test :	00	Detals //wherefere			
Automateu Test.	60	Batch/Interfaces :	50	Batch Operations :	0
	60 30	Medi-Cal/CalHEERS :	50 0	Batch Operations : Medi-Cal/CalHEERS Te	-
BenefitsCal :	30			-	-
BenefitsCal : Client Correspondence	30	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est : 50
BenefitsCal : Client Correspondence Design :	30 9: 0	Medi-Cal/CalHEERS : Conversion :	0 0	Medi-Cal/CalHEERS Te DBA :	st : 50 0
BenefitsCal : Client Correspondence Design : Forms Test :	30 9: 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal :	ost : 50 0 0
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	30 9: 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 50 0 0 80
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatic Support :	30 30 0 0 0 0 160	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 50 0 0 80 0
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	30 9: 0 0 0 0 0 160	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 50 0 0 80 0 0 0
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	30 30 0 0 0 0 160 on 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 50 0 0 80 0 0 0 0
BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	30 30 0 0 0 0 160 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 50 0 0 80 0 0 0 0 0

## CA-274982] CSAC-26: Enhanced E-mail Message Examination

Team Responsible:	Tech Support	Assignee:	Helly Deiekin	SPG Status:	N/A
Fix Version/s:	Tech Support	Designer Contact:	Holly Raiskin Holly Raiskin	Change Type (SCR):	N/A Enhancement
Minor Version:	[24.11] 24.12.31	Expedite Changes:	Start Build	Estimate:	435
Reporter:	Holly Raiskin	Regulation Reference:	Start Bullu	Created:	435 03/04/2024 05:52 PM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	03/04/2024 03.32 PW
Policy/Design	Pete Quijada	Training Impacted:		Funding Source:	Other
Consortium Contact:	i ele duljada			-	Other
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - CSAC-26
Consortium Review Approval:		Approved by Committee:	06/04/2024	Other Agency Cross Reference:	
Consortium Review		County Action:			
Approval Date:					
Non-Committee Review:	IAPDU Tech Change	e reviewed by Holly Murp	bhy		
Expedite Approval:	Approved by Grady	on behalf of Laura on 6/2	1/24		
Current Design:				ervices for the @calsaws	org mail domain
	inbound/outbound fro			mail and identify mail that	
Request:		ng Microsoft as the vendomail and also has an endom		Defender for Office 365	P2 which extends
Recommendation:	maintained. This ma configuration, there	ay include but is not limit	ed to domain whitelist entify the features and	iguration from the CES th ng/blacklisting. Beyond tl I the method of implemer piloted.	nat basic
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	435				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	•	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	30	PMO :	0	Pod :	0
Release Communication	on 0	Reports :	0	Reports Test :	0
Security :	80	ServiceNow :	0	Special Project :	0
System Test Support :	15	Task Management :	0	Tech Arch :	80
Tech ForgeRock :	0	Tech Ops :	20	Tech Support :	200
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-274972] Update Outbound WIS Interface for late 2024 & 2025 STS Calendar Cycle Numbers

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Eric Wu	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	58
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/04/2024 03:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tax Intercept]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CA-256883
Non-Committee Review:	Sheryl Eppler - App	roved - 04/22/2024			
Expedite Approval:	Karen Rapponotti -	Approved - 04/22/2024			
Current Design:		umbleweed Server. The		Velfare Intercept System (V C-IV System sends to WI	
	xx = county number yy = current year wk = assigned numb	per for that week (as assig	gned by TOP)		
Request:	the 'wk' as assigned	d by TOP. This calendar r	nust be loaded into t	m Weekly Tumbleweed ST he System to automatically numbers through June 202	populate the field in
Recommendation:	*** No Impact to Er	nd User ***			
	the 2025 cycle nur		he cycle numbers w	with the remaining 2024 cy ill be included in the attach	
		Cycle Number in lookup rs provided by WIS.	table (CT 2701) with	the remaining 2024 cycle	numbers and the
Outreach	N/A				
Description: Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	58				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :		Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	40
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n <sub>0</sub>	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-274959] IAPDU - IM-41: ZTA - Network test lab

Team Responsible:	Notwork	Assignee:	Uzair S. Naveed	SPG Status:	N/A
Fix Version/s:	Network	Designer Contact:	Uzair S. Naveed		N/A Enhancement
Minor Version:	[24.11] 24.12.31	Expedite Changes:	No		1920
Reporter:	Uzair S. Naveed	Regulation Reference:			03/04/2024 02:37 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Pete Quijada	Training Impacted:	[N/A]		Change Notice
Consortium Contact:	-	Osmanitta			-
Project Phase (SCR): Consortium Review	Design	Committee:	[Tech]		CN32
Approval:		Approved by Committee:		Reference:	NIST 800-53 SC-7(7), NIST 800-53; CM-8(3), and 800-207
Consortium Review Approval Date:		County Action:			
Non-Committee Review:	IAPDU Tech Change	e reviewed by Holly Murp	hy		
Expedite Approval: Current Design:	Network does not ha	ve a simulation lab or a	ower environment in w	hich changes can be tes	ted.
Request:	elements. Thee Netw		be used to simulate Cal	chitectural designs and o ISAWS site types and pr	
Recommendation:	elements. Thee Net		be used to simulate Ca	rchitectural designs and alSAWS site types and p	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Zero Trust Architectu		nent resulting in higher	risk of defect leakage int	o production when
Automated Test :	1920	Datab (Interference)	_	Rotah Operationa	_
BenefitsCal :	0	Batch/Interfaces : Medi-Cal/CalHEERS :	0	Batch Operations : Medi-Cal/CalHEERS Te	0
Client Correspondence	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	1920 0	Pod :	0
Release Communicatio	-	Reports :	0	Reports Test :	0
Support : Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0		U		0

## CA-274735] Online Help: Update the Reports Overview for the 24.11 Baseline Release

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Esequiel Herrera- Ortiz	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	30		
Reporter:	Nour Bibars	Regulation Reference:		Created:	02/28/2024 11:28 AM		
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No		
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:			
Non-Committee Review:	Approved by Jayr	na Longstreet 8/26/2024					
Expedite Approval:	Approved by Kare	en Rapponotti on 9/17/2024	Ļ				
Current Design:	Changes to the R	eports Overview for the 24.	.11 baseline release w	ill be sent by the Reports	team.		
Request:	The Reporting tea	am will provide updates to t	he Reports Overview.	Update the Reports Over	view in Online Help.		
Recommendation:	Upload the following to Online Help via RoboHelp: (1) Reports Overview						
	includes OLH Re 2. The School Lu 3. The CA 237 K0 4. The STAT 47 c Overview. 5. The Main Payr	ntrols Unreceived Voucher eports Calendar. nch Report description in R G and CA 237 KG-F reports description was updated to oll Foster Care Direct Depo in the Reports Calendar.	eports Overview was e s were removed from the state this is for CalFree	edited to state this is a mo ne Reports Overview and sh recipients not just NAC	onthly report. Reports Calendar. F in the Reports		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None 30						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0		
Client Correspondence	: 0	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communicatic Support :	on O	Reports :	0	Reports Test :	0		
Security :	0	ServiceNow :	0	Special Project :	0		
System Test Support :	0	Task Management :	0	Tech Arch :	0		
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0		

Training :	30	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-274675] Online Help: Create Job Aid to Display Important County Dates CA-237401

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Marlene Rangel	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Gloria Williams	Regulation Reference	:	Created:	02/27/2024 11:21 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Troining	Committee:		Funding Source ID:	
Consortium Review	Training	Approved by	[Other]	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Jayna	Longstreet 7.29.2024			
Expedite Approval:	Approved by Karen	Rapponotti on 9/17/2024	ļ.		
Current Design:	Each county has a displays the Batch	County Calendar page in 10 - day cutoff Dates, Bat	quick links section of the content o	the home page. The Cour tes, County Holidays, Ma oster Care, Main Payroll D	in Payroll Dates -
Request:	Create Job Aid that	to assist a county user w o be adding new security	vith updating the calen	dar for changes to county al that will be responsible	holidays. This new
Recommendation:	Upload the new jol	b aid in Online Help and I	_MS.		
Outreach	New Job Ald				
Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A 15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	-	Medi-Cal/CalHEERS Te	-
Client Correspondence	-	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	on O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
		Task Management :	0	Tech Arch :	0
System Test Support :	0	•			0
	0	Tech Ops :	0	Tech Support :	0
System Test Support : Tech ForgeRock : Training :	-	-	0 0	Tech Support : Virtual Assistant :	

# CA-274485] (TLM-03) Qlik Sense and NPrinting Major Version Upgrade

Team Responsible:	Tech Ops	Assignee:	Russell Golden	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Russell Golden		System Operational Enhancement
Minor Version:	24.11.xx	Expedite Changes:	No	Estimate:	1000
Reporter:	Russell Golden	Regulation Reference:		Created:	02/22/2024 08:54 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design	David Bruhn	Training Impacted:	[N/A]	Funding Source:	Other
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - TML-03
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	05/10/2024	Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Approved by Tech (	Committee (Laura/Grady)	in IAPDU on 05/10/202	4	
Current Design:	Current version of C	Qlik Sense is November 2	022 (14.97.17) and NPr	inting is May 2022 (22.1	5.14) in production.
Request:	Update the versions	s of both systems to main	tain currency and suppo	ort from the vendor.	
Recommendation:	Update Qlik Sense	to the February 2024 (14	173.3), and NPrinting	to the February 2024 (24	.4.5).
	Perform full adminis testing.	strative and developer tes	ting, a sampling of repo	orts/dashboard regression	n, and performance
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:		ive to updating the enviro curity requirements and p		aintain support from the s	software vendor and
Automated Test :	0	Batch/Interfaces :			
BenefitsCal :	0	Daton/internaces.	0	Batch Operations :	60
	0		0	Batch Operations : Medi-Cal/CalHEERS Te	60 est : 0
	0	Medi-Cal/CalHEERS : Conversion :	0	Batch Operations : Medi-Cal/CalHEERS Te DBA :	est : 0
Client Correspondence Design :	: 0	Medi-Cal/CalHEERS :	0 0	Medi-Cal/CalHEERS Te	est : 0 0
Client Correspondence	: 0 0	Medi-Cal/CalHEERS : Conversion :	0 0 0	Medi-Cal/CalHEERS Te DBA :	est : 0 0 0
Client Correspondence Design :	: 0	Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 0 0
Client Correspondence Design : Forms Test :	: 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 0 0 0 0
Client Correspondence Design : Forms Test : IVR/CC :	: 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	est : 0 0 0 0 0 0
Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	: 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	est : 0 0 0 0 0 0 0
Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	: 0 0 0 0 0 0 n 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 640	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 0 0 0 0 0 0 0 240
Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	: 0 0 0 0 0 0 n 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 640 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 0 0 0 0 0 240 0
Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support :	: 0 0 0 0 0 0 0 n 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 640 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 0 0 0 0 0 0 0 240 0 0 0

## [CA-274444] Online Help: Update the JA Staff - Manage SCR CA-274396

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Dymas Pena	Regulation Reference:		Created:	)2/21/2024 11:43 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review	roduction	Approved by	[other]	Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval:	Approved by Jayr	na Longstreet 7.29.2024			
Current Design:	Job Aid has a not	e stating: Note: GA/GR forn	ns and notices do not	use the Alternate Name or	otion.
Request:	Remove this note	from the Job Aid. Remove to do not use the Alternate N	the following verbiage		
Recommendation:	Upload the upda	ted job aid to Online Help a	nd the LMS.		
Outreach Description:	Update Job Aid				
Alternative Procedure Description:	N/A				
Alternative Procedure Description: Operational Impact:					
Alternative Procedure Description: Operational Impact:	12	Batch/Interfaces :	0	Batch Operations :	0
Alternative Procedure Description: Operational Impact: Estimate:		Batch/Interfaces : Medi-Cal/CalHEERS :	0	Batch Operations : Medi-Cal/CalHEERS Te	0 st: 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	<b>12</b> 0 0		-	•	st : 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	<b>12</b> 0 0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	12 0 0 : 0	Medi-Cal/CalHEERS : Conversion :	0 0	Medi-Cal/CalHEERS Te DBA :	st : 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	12 0 0 : 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal :	st : 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	12 0 0 1 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	st : 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication	12 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	st : 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	12 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	st : 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	12 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	st : 0 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	st : 0 0 0 0 0 0 0 0 0
Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	st : 0 0 0 0 0 0 0 0 0 0

#### [CA-274396] Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR Program

Team Responsible:	Batch/Interfaces	Assignee:	Sai Kadem	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Soundarya Ramesh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	70
Reporter:	Manisha Chatterjee	Regulation Reference:		Created:	02/20/2024 02:40 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Dena DeLapp	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:		roval 07/05/2024 - Dena			
Current Design:	The Worker Name field assigned worker.	eld populated on Client (	Correspondence pulls t	he full first name and full	last name for the
Request:		is available in CalSAWS ame and last name shou		S should populate the al	ternate name,
Recommendation:	if available, otherwis		ot present then the first	nentation to use the alter name and last name wo g functionality.	
	Please find more det	tails in the Design docur	nent.		
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	N/A. 70				
Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	-
Client Correspondence	•	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio	-	Reports :	0	Reports Test :	0
Support :				On a sial Dusia at :	
	0	ServiceNow :	0	Special Project :	0
Security :	0 20	ServiceNow : Task Management :	0 0	Tech Arch :	0 0
Security : System Test Support :	-		-		-
Support : Security : System Test Support : Tech ForgeRock : Training :	20	Task Management :	0	Tech Arch :	0

## [CA-274150] Create ebtTheftDetailForm view in Hyland and Update EBT Theft Detail Image Link

Team Responsible:	Imaging	Assignee:	Marqui Simmons	SPG Status:	Approved
	[24.11]	Designer Contact:	Robyn Anderson		Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	02/14/2024 03:47 PM
Status:	System Test	Impact Analysis:	[Imaging]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/09/2024	Other Agency Cross Reference:	
Consortium Review		County Action:	[No County Action		
Approval Date:			Needed]		
Non-Committee Review: Expedite Approval: Current Design: Poquest:	Theft Detail page. T	his Image link does not li	imit results to EBT type		
Request:	Create a unique vie	w within Hyland to be as	sociated with this page	to only display EBT type	images
Recommendation:	Hyland to create a	new View that is limited t	to EBT type documents	S.	
	The EBT Theft Deta	ail page to image link but	ton to be update to use	e this new view.	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Search the images t	for EBT related documen	ts.		
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	50
IVR/CC :	0	Network :	0	Online :	10
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n <sub>O</sub>	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
	-				

## [CA-274037] Online Help: Update JA - Medi-Cal Long Term Care (LTC)

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Laura Alba	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Maggie Orozco- Vega	Regulation Reference:		Created:	02/12/2024 12:14 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Laura Alba	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review		Approved by		Other Agency Cross	
Approval: Consortium Review		Committee: County Action:		Reference:	
Approval Date:		County Action.	[No County Action Needed]		
Non-Committee Review:		Longstreet 7.29.2024			
Expedite Approval:	Approved by Karen	Rapponotti on 9/17/2024	ļ		
Current Design:	requesting, but it do	ng Term Care (LTC) job a besn't cover how to get co ommunity spouse is reque	mmunity spouse alloc		
Request:	Update the job aid.				
Recommendation:	spouse are reques	s to the job aid on how to s sting Medi-Cal. ted job aid to the online h		n both the LTC individual	and the community
Outreach	Update Job Aid				
Description: Alternative	N/A				
Procedure	N/A				
Description:					
Operational Impact: Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	-	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAl :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio	•	Reports :	0	Reports Test :	0
Support :			U		U
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	20	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-272640] Turn on/update Person Removal Batch Job

Team Responsible:	Batch/Interfaces	Assignee:	Thanmay Yanamala	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	313
Reporter:	Trevor Torres	Regulation Reference:		Created:	01/09/2024 04:13 PM
Status:	System Test	Impact Analysis:	[BenefitsCal, Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
	Design	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:	CSPM-74727
Non-Committee Review:	Approved by Karen	Rapponotti on 04/10/202	4		
Expedite Approval:	Michele Peterson -	4/9/24			
Current Design:	proceeding to the n	lication and a case goes ext page. If the workflow Id be selected for a new a	is not completed to cas	e creation, then the pers	ons remain as
	<ul> <li>PB00S302 – Orph o This job finds Orpl tables.</li> <li>o Deletes e-App per</li> <li>PB00S300 – Orph</li> </ul>	nan Person records not h son record, PERS record an Address Cleanup nan Address records not l	aving a case person or and related tables.	program person link in a	
Request:	Turn on/update Per	son Removal Batch job fo	or records without case	S.	
Recommendation:	2. Turn on PB00S3	date PB00S302 with the la 00 to clean up orphan AE Case Link, Case Details a	DR records.	ed tables.	
Outreach	Release Webcast				
Description: Alternative Procedure Description: Operational Impact:	Leave orphan perso	on records as-is.			
_ · . ·	313				
Automated Test :	0	Batch/Interfaces :	170	Batch Operations :	20
BenefitsCal :	40	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n 0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	58	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-272460] MEDS Alerts – Add Program Prioritization to MEDS Alert Task Configurability

Team Responsible:	Tack Managamant	Assignee:	Cotnot Poyono	SPG Status:	Approved
Fix Version/s:	Task Management [24.11]	Designer Contact:	Getnet Beyene Vallari Bathala	Change Type (SCR):	Approved Enhancement
Minor Version:	[24.11]	Expedite Changes:	No	Estimate:	298
Reporter:	Sarah Rich	Regulation Reference:	NO		290 01/04/2024 03:30 PM
Status:		Impact Analysis:	[N]/A]		No
Policy/Design	System Test	Training Impacted:	[N/A]	Funding Source:	
Consortium Contact: Project Phase (SCR):	Sarah Rich	Committee:	[Job Aid]	Funding Source ID:	CalSAWS M&E
	Production		[Task Management]	-	
Consortium Review Approval:		Approved by Committee:	06/25/2024	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval: Current Design: Request: Recommendation: Outreach Description:	generate MEDS Åler MEDS Alert inbound Alerts including a Ta Tasks generated by MEDS Alert Task pro Tasks may be assoc ability to prioritize the currently exist. 1. Add the ability to c 1. Update the MEDS processing.	t records in response. The interface. The MEDS All sk Information section we MEDS Alerts. cessing determines a Ta- iated to a program define assignment based on a lefine a program for prio	hese MEDS Alert recor ert Admin Detail page of hich allows configurabi ask Program based on ed by the hierarchy tha a specific Program for the ritization during MEDS	Id online transactions ser ds are sent from MEDS displays configuration inf lity (introduced by CA-22 a predefined program hid t is not appropriate for th he Tasks generated by M Alert Task processing. n allowing program prior	to CalSAWS using the ormation of MEDS 23832) to automate the erarchy. Resulting e MEDS Alert. The MEDS Alerts does not
Alternative Procedure	None.				
Description:					
Operational Impact:					
Estimate:	298				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	on 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	84	Task Management :	214	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :	0				

## [CA-272108] San Benito - Remove Payee From the Vendor and Foster Care Rush Warrant Template

Team Responsible:	Client Correspondenc	Assignee: :e	Aishwarya Shankar	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Phong Xiong		County Operational Enhancement
Minor Version:	24.12.XX	Expedite Changes:	Start Build	Estimate:	112
Reporter:	Marlene Range	Regulation Reference:		Created:	12/20/2023 01:51 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Marlene Range		[N/A]		CalSAWS M&E
	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Shawni Ramos	approved 11/29/2023			
Expedite Approval:	Expedited Start	Build approval granted by Ka	aren J. Rapponotti on 0	7/24/2024	
Current Design:	Foster Care and	d Vendor warrants are printing	g the word 'Payee:' in t	he name field	
Request:	Update the Fos	ter Care and Vendor Warrant	Print Stock Templates	to remove the word "Pay	/ee".
Recommendation:	populates the v Technical Note	arrant template to remove the word 'Payee' before the Payee : "Payee" verbiage is displaye	e name field. ed via java scripting in λ		where the name field
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A	of the updated rush warrant t	emplate		
	112				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 102	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training : Voice Bots / RPA :	0	Translation :	0	Virtual Assistant :	0

# [CA-272087] Online Help: Update elCT Job Aid to remove external references to elCT interface processes.

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Ken Ford	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Ken Ford	Regulation Reference	2:	Created:	12/20/2023 10:42 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	John Pratt	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Approved by Jayr	na Longstreet 7.30.2024			
Expedite Approval:	Michele Peterson	8/27/24			
Current Design:	ICT functionality i	s no longer a system-to-sy	stem interface. CALSA	WS is now a one system	all county solution.
Request:		s no longer a system-to-sy external processes in the l		ality, this request is to rer	nove all references of
Recommendation:	Update eICT job Training BA will u	aid. pload the updated job aid	to Online Help and the	LMS.	
Outreach	Update Job Aid				
Description: Alternative	N/A				
Procedure					
Description: Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS	: 0	Medi-Cal/CalHEERS T	est: 0
Client Correspondence	9: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	on 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
, , , , , , , , , , , , , , , , , , , ,		Tech Ops :	0	Tech Support :	0
Tech ForgeRock :	0	rech ops.	0		0
	0 12	Translation :	0	Virtual Assistant :	0

## [CA-271797] Update the Lobby pages and CalSAWS Dashboard to have error handling

Team Responsible:	Online	Assignee:	Brian Munce	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	475
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	12/14/2023 10:05 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Lobby Management, Other	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Erick A. 9/17/24				
Expedite Approval:	Approved by Karen	J Rapponotti on 08/30/20	)24		
Current Design:		ation there are multiple pa not displaying the approp		with error handling. As	such, when an error
Request:	Detail, Flow Manag	g pages: Reception Mana lement List, Flow Manage ard to display the appropri	ment Detail, Action De	etail, Select Device, Prev	view page and
	screen.jpg. a. When user is try message "The sys persists, please co Unique Error ID: (E i. Environment will ii. XXX would be th 2. Update the follow message as refere a. When user is try error message "Th persists, please co Unique Error ID: (E i. Environment will	act Device and Preview particle Device and Preview particle Device and Preview particle Device Desk and an environment – XXXX)" be the environment inform e unique error id for that serving pages: Reception Materia Provide Device Devi	ages and run into an e error in processing the nd report the appropria nation that the error oc specific error. anagement Dashboard reen.jpg ages and the office id d an error in processir nd report the appropria nation that the error oc	error, the page will displate requested page. Please ate details. curred in. I, Customer Dashboard, on the URL is not valid, ng the requested page. F ate details.	ay the following error e try again, if this to display an error display the following
	3. Update the CalS a. When user is try message "There h this UEID: XXXX" Unique Error ID: (E i. Environment will	AWS Dashboard to displating to access the above p as been an error when pr invironment – XXXX)" be the environment inform e unique error id for that s	ay an error message as ages and run into an e ocessing this page. Ple nation that the error oc	error, the page will displa ease contact Technical s	ay the following error
Outreach Description: Alternative Procedure Description:	None				

Operational Impact: Estimate:	475				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence	e: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	250
Performance :	0	PMO :	0	Pod :	0
Release Communicatio	on O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	150	Task Management :	0	Tech Arch :	75
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-271707] Enhance Pickup Location To Be Available for Multiple payees Under A Program

<b>T</b> D 11					
Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	946
Reporter:	Sidhant Garg	Regulation Reference:		Created:	12/13/2023 09:59 AM
Status:	System Test	Impact Analysis:	[Accessibility]	Outreach Required: Funding Source:	Yes
Policy/Design Consortium Contact:	Marlene Rangel	Training Impacted:		Funding Source.	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-271065, CA-272373
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:	Bernadette Casino	approved 5/10/24			
Expedite Approval: Current Design:	instructions to sort SCR CA-236812 in location for the des	anty require a Pickup Loca and print warrants for clie troduce a Pickup Location signated payee of the prog rants to '170 Otis' since th	nts with unstable hous field in Issuance Meth ram. In addition, the s	ing situations. nod Detail page. It allows ystem also defaults the lo	users to assign the ocation of Welfare to
Request:	<ol> <li>1. Warrants are iss</li> <li>2. Warrants are iss available.</li> </ol>	to be able to assign a Pick ued to an entity other than ued under Welfare to Wor ns between monthly benef	payee of the program k, Child Care, and CFI	ET where Issuance Metho	
Recommendation:	<ol> <li>Remove Pickup</li> <li>Update CalWIN</li> <li>For San Francis</li> <li>blank and the deli</li> </ol>	tup Location List page that Location field on Issuance Warrant Print Writer to ge too County only, update Is ver method is Pickup or w the DCR to migrate existing	e Detail page. enerate the Pickup Loc suance Batch to skip a hen the Pickup Locatio	ation based on the Picku a warrant issuance when on is specified and delive	p Location List page. the Pickup Location is r method is Mail.
Outreach Description:		lded Pickup Locations fror CalSAWS Web Portal>Sy			
Alternative Procedure Description: Operational Impact: Estimate:	N/A 946		-		
Automated Test :	147	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	-
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	551
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	on O	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	173	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-271139] CalWIN Read Only Env. Upgrade 4 Software Components/Remove Redundant Hardware

- Resolved: 12/07/2023 04:34 PM

Team Responsible:	Tech Ops	Assignee:	Sara Alamin	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Joe Mendez		System Operational Enhancement
Minor Version:	24.12.10	Expedite Changes:	No	Estimate:	5
Reporter:	Gail Flowers	Regulation Reference:		Created:	11/29/2023 03:17 PM
Status:	Test Complete	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Dena DeLapp	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	Using old version	of Notice CalWIN software	along with redundant	hardware	
Request:	-	ice CalWIN software and re	-		nent
				will be upgrading four so	itware components
	in Notice CalWIN hardware (SOLR	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi	Zookeeper, REDIS, N servers) to reduce cos	odeJS) as well as removi t.	ng some redundant
Outreach Description: Alternative Procedure Description: Operational Impact: Estimato:	in Notice CalWIN hardware (SOLR ***PLEASE NOTE	(Apache Tomcat, Apache Alfresco, and Zookeeper s	Zookeeper, REDIS, N servers) to reduce cos	odeJS) as well as removi t.	ng some redundant
Description: Alternative Procedure Description: Operational Impact: Estimate:	in Notice CalWIN hardware (SOLR ***PLEASE NOTE N/A 5	(Apache Tomcat, Apache Alfresco, and Zookeeper s The CHANGE window wi	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p	odeJS) as well as removi t. m on 12/10/2023***	
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A <b>5</b> 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations :	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0	(Apache Tomcat, Apache a Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0	odeJS) as well as removin t. om on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te	0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0 0 2: 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0	odeJS) as well as removi t. om on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	in Notice CalWIN hardware (SOLR ***PLEASE NOTE N/A 5 0 0 0 2: 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0 2: 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	in Notice CalWIN hardware (SOLR ***PLEASE NOTE N/A 5 0 0 0 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication	in Notice CalWIN hardware (SOLR ***PLEASE NOTE N/A 5 0 0 0 2 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	0 est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0 0 2 3 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0 0 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est : 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	odeJS) as well as removi t. m on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description:	in Notice CalWIN hardware (SOLR, ***PLEASE NOTE N/A 5 0 0 0 2 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(Apache Tomcat, Apache Alfresco, and Zookeeper s : The CHANGE window wi Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	Zookeeper, REDIS, N servers) to reduce cos Il run from 8 am to 2 p 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	odeJS) as well as removi t. om on 12/10/2023*** Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 0 0 0 0 0 0 0 0 0 0

# [CA-271130] ACL 24-07 - Update CW 2186A and CW 2184 to include PFL and WTW pregnancy exemptions

Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1546
Reporter:	Gingko Luna	Regulation Reference:	AB 2300, SB 65, ACL 24-07	Created:	11/29/2023 01:37 PM
Status:	System Test	Impact Analysis:	[BenefitsCal, Central Print, Forms/NOA Translations]	Outreach Required:	Νο
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]		CW Work Requirements (AB 2300)
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:	
Non-Committee Review:	Gingko Luna 8/7/20	24			
Expedite Approval:	Approved by Karen	Rapponotti on 8/7/2024			
Current Destant		••			
Current Design:	recipients.	2184 do not include refe	rences to Paid Family	Leave and a new WTW e	exemption for pregnant
Current Design: Request:	recipients.	and CW 2184 to include r		Leave and a new WTW e	
_	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2	and CW 2184 to include r	references to Paid Fan e version 1/24. version 1/24.	nily Leave and a new WT\	
Request:	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2	and CW 2184 to include r 2186A to the newest Stat 2184 to the newest State	references to Paid Fan e version 1/24. version 1/24.	nily Leave and a new WT\	
Request: Recommendation: Outreach Description: Alternative Procedure Description:	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable	and CW 2184 to include r 2186A to the newest Stat 2184 to the newest State	references to Paid Fan e version 1/24. version 1/24.	nily Leave and a new WT\	
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact:	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable	and CW 2184 to include r 2186A to the newest Stat 2184 to the newest State	references to Paid Fan e version 1/24. version 1/24.	nily Leave and a new WT\	
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8	and CW 2184 to include r 2186A to the newest Stat 2184 to the newest State PDF of the CW 2186A 1/	references to Paid Fan e version 1/24. version 1/24. /24 version to Benefits	nily Leave and a new WT\ Cal	W exemption for
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces :	references to Paid Fan re version 1/24. version 1/24. /24 version to Benefits	nily Leave and a new WT Cal Batch Operations :	W exemption for
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS :	references to Paid Fan te version 1/24. version 1/24. /24 version to Benefits 0 0	nily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te	W exemption for 0 est : 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8 : 827	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	references to Paid Fan re version 1/24. version 1/24. /24 version to Benefits 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA :	W exemption for 0 est : 0 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8 : 827 205	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	references to Paid Fan te version 1/24. version 1/24. /24 version to Benefits 0 0 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	W exemption for 0 est : 0 0 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8 : 827 205 0	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	references to Paid Fan te version 1/24. version 1/24. /24 version to Benefits 0 0 0 0 0 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	W exemption for 0 est : 0 0 0 0 0 0 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A <b>1546</b> 0 8 : 827 205 0 0 0 0 0 0	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	references to Paid Fan the version 1/24. Version 1/24. (24 version to Benefits) 0 0 0 0 0 0 0 0 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	W exemption for 0 est : 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A 1546 0 8 : 827 205 0 0 0 0 0 0	and CW 2184 to include r 2186A to the newest State 184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	references to Paid Fan te version 1/24. version 1/24. /24 version to Benefits 0 0 0 0 0 0 0 0 0 0 0 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est : 0 0 0 0 0 0 0 0
Request: Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	recipients. Update CW 2186A a pregnant recipients. 1) Update the CW 2 2) Update the CW 2 3) Provide a fillable N/A 1546 0 8 : 827 205 0 0 0 0 0 0 0 0	and CW 2184 to include r 2186A to the newest State 2184 to the newest State PDF of the CW 2186A 1/ Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	references to Paid Fan the version 1/24. Version 1/24. 24 version to Benefits 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	hily Leave and a new WT Cal Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0           est :         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0

Training :	0	Translation :	55.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-271102] Support SCR to provide responses to Consortia queries

Team Responsible:	Client Correspondence	Assignee:	Phong Xiong	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Phong Xiong	Change Type (SCR):	Documentation
Minor Version:		Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	11/28/2023 06:36 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Karen J. Rapponotti	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:		. Rapponotti on 11/29/2			
Expedite Approval:	Approved by Karen J	. Rapponotti on 09/18/2	024		
Current Design:	This SCR is to handle extended support.	e all the support activitie	s to respond to con	sortium queries, running DC	Rs and other
Request:		om partners. This SCR i		erform data cleanup in CalSA ne for release regression tes	
	supporting concorna.				
Recommendation:	Support and rectify a	rom partners. This SCR		erform data cleanup in CalS me for release regression te	
Outreach Description: Alternative Procedure Description: Operational Impact:	Support and rectify a inbound file issues fi supporting Consortion	rom partners. This SCR			
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Support and rectify a inbound file issues fi supporting Consortiu N/A	rom partners. This SCR um Queries.	is used to charge ti	me for release regression te	sting activities and
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	Support and rectify a inbound file issues for supporting Consortion N/A	rom partners. This SCR um Queries. Batch/Interfaces :	is used to charge ti 100	me for release regression te Batch Operations :	esting activities and
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	Support and rectify a inbound file issues for supporting Consortion N/A	rom partners. This SCR um Queries. Batch/Interfaces : Medi-Cal/CalHEERS :	is used to charge ti 100 40	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te	o o o est : 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	Support and rectify a inbound file issues for supporting Consortion N/A 1000 0 1000 1000 1000 1000 1000 1000	rom partners. This SCR um Queries. Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	is used to charge ti 100 40 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA :	o o est : 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	Support and rectify a inbound file issues fit supporting Consortiunt N/A 1000 0 0 1000 100 0 10 1	rom partners. This SCR um Queries. Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	is used to charge ti 100 40 0 100	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 100
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	Support and rectify a inbound file issues for supporting Consortion N/A 1000 0 1000 100 0 100 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	is used to charge ti 100 40 0 100 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 100 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	Support and rectify a inbound file issues for supporting Consortion N/A 1000 0 0 100 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	is used to charge ti 100 40 0 100 0 0 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	0 est : 0 0 100 0 100
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	Support and rectify a inbound file issues fri supporting Consortiun N/A 1000 0 1000 0 100 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	is used to charge ti 100 40 0 100 0 0 0 0 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est : 0 0 100 0 100 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	Support and rectify a inbound file issues for supporting Consortion N/A  1000  0  1000  0  0  0  0  0  0  0  0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	is used to charge ti 100 40 0 100 0 0 0 0 100	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 100 0 100 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	Support and rectify a inbound file issues for supporting Consortiune N/A  1000  0  1000  0  0  0  0  0  0  0  0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	is used to charge ti 100 40 0 100 0 0 0 100 0 100 0 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 100 0 100 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	Support and rectify a inbound file issues fri supporting Consortiunt N/A 1000 0 1000 0 100 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	is used to charge ti 100 40 0 100 0 0 0 0 100 0 100 0 0 100 0 0 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	0 est : 0 0 100 0 100 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	Support and rectify a inbound file issues for supporting Consortiune N/A  1000  0  1000  0  0  0  0  0  0  0  0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	is used to charge ti 100 40 0 100 0 0 0 100 0 100 0 0	me for release regression te Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 100 0 100 0 0 0 0 0

#### [CA-270507] San Francisco County - Add FC Confidential Flag to Kin-GAP Cases and Move Associated Imaged Documents to Confidential Drawer

Team Responsible:	Batch/Interfaces	Assignee:	Thanmay Yanamala	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	County Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	354
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	11/09/2023 02:58 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	CER CA-270381
Non-Committee Review: Expedite Approval: Current Design:		30 only added the confid cases are now viewable			
Request:	Create a one-time b 1 Add the Foster C batch run date.	atch to perform the follov Care confidential case fla d Case imaged documen	g to San Francisco cas		n-GAP program as of
Recommendation:	<ol> <li>Schedule the job</li> <li>Create a one-time 3.1 Add the Foste active Kin-GAP pro 3.2 Move associa</li> <li>Lists</li> <li>Generate a list a cas List Name: List of Ki List Criteria: List of Ki Standard Columns:</li> <li>Case Name</li> <li>Case Number</li> <li>County</li> <li>Unit</li> <li>Unit Name</li> <li>Office Name</li> <li>Worker ID</li> <li>Exception Reason</li> <li>Frequency: One-time</li> </ol>	ed to the following locatio	ay that the SCR implem lowing. flag (FC Confidential C date. ents to the confidential Care confidential case add Foster Care confid	nented. Case) to San Francisco of drawer. flag ential case flag n when the batch proce	ess the case)
Outreach Description: Alternative Procedure Description:	Worker has to manu	ally add a flag to the cas	es.		

Operational Impact: Estimate:	354				
Automated Test :	0	Batch/Interfaces :	183	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	101
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## [CA-269467] CalHEERS Interface Testing Support CH R24.10 and CH R24.11

Team Responsible:	System Test	Assignee:	Geetha Ramalingam	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Geetha Ramalingam		Documentation
Minor Version:		Expedite Changes:	Start Build		120
Reporter:	Renee Gustafson	Regulation Reference:		Created:	10/17/2023 10:52 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	ThuyTien Nguyen	Training Impacted:		Funding Source:	Premise
/=	Assembly Test	Committee:	[Other]	Funding Source ID:	CalHEERS
Consortium Review	-	Approved by		Other Agency Cross	
Approval: Consortium Review Approval Date:		Committee: County Action:		Reference:	
Non-Committee Review: Expedite Approval:					
Current Design:		received by Sharon Tera			
		have CH R24.10 and C			
Request:	Support CalHEERS	Integration Testing for C	H R24.10 and CH R24.	11	
	Design Sessions/CR	e used to track hours for FI Reviews) for CalHEEF	RS CRs for which there	is no corresponding Cal	
		RS Integration Testing fo aIHEERS CRs meetings			R.
Outreach Description: Alternative	N/A				
Description: Operational Impact:	120				
Description: Operational Impact: Estimate:	<b>120</b> 0	Batch/Interfaces :	0	Batch Operations :	0
Description: Operational Impact: Estimate: Automated Test :		Batch/Interfaces : Medi-Cal/CalHEERS :	0 0	Batch Operations : Medi-Cal/CalHEERS Te	-
Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	0 0				
Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	0 0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 100
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	0 0 2 2 0	Medi-Cal/CalHEERS : Conversion :	0 0	Medi-Cal/CalHEERS Te DBA :	est : 100 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	0 0 20	Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 100 0 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	0 0 20 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 100 0 0 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio	0 0 20 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	est : 100 0 0 0 0 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	0 0 20 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	est : 100 0 0 0 0 0 0 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security :	0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 100 0 0 0 0 0 0 0 0 0
Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 100 0 0 0 0 0 0 0 0 0
Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support : Security : System Test Support :	0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	est : 100 0 0 0 0 0 0 0 0 0 0 0 0

# C [CA-269035] (TLM-67) Migrate Spectrum UAM Loqate to Global Addressing Module (GAM)

Team Responsible:	Tech Arch	Assignee:	Henry Lee	SPG Status:	N/A	
Fix Version/s:	[24.11]	Designer Contact:	Sumeet Patil	Change Type (SCR):	System Operational Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	1655	
Reporter:	Sumeet Patil	Regulation Reference:		Created:	10/08/2023 09:47 PM	
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No	
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:		Funding Source:	Other	
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	AM-32 - TLM-67	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:		
Non-Committee Review:	Approved by Grad	y Howe on 5/31/2024				
Expedite Approval:	Approved by Grad	ly Howe on 5/31/2024				
Current Design:	CalSAWS application	tion uses Spectrum UAM L	oqate for Address norm	nalization.		
Request:	Spectrum UAM Lo	eqate is reaching end of su	pport by Jan 1st 2025.			
Recommendation:	<ol> <li>Migrate Spectrum UAM Loqate to Global Addressing Module (GAM).</li> <li>Analyze impact and update CalSAWS application to support the GAM.</li> <li>Perform functional regression testing of address normalization and relevant functionality.</li> <li>Conduct Performance testing</li> </ol>					
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	NA 1655					
Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	80	
BenefitsCal :	120	Medi-Cal/CalHEERS :	100	Medi-Cal/CalHEERS T		
Client Correspondence	e: 0	Conversion :	0	DBA :	120	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	160	
Performance :	40	PMO :	0	Pod :	0	
Release Communication	0 nc	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	0	Special Project :	0	
System Test Support :	80	Task Management :	0	Tech Arch :	720	
Tech ForgeRock :	0	Tech Ops :	80	Tech Support :	0	
Training :	0	Translation :	0	Virtual Assistant :	0	
Voice Bots / RPA :	0					

## CA-267005] Add GA/GR In-Kind Chart Amounts for Requesting Counties

Team Responsible:	Eligibility	Assignee:	Kalidindi Sree	SPG Status:	Approved
	[24.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	295
Reporter:	Murtuza Bharoocha	Regulation Reference:		Created:	08/28/2023 08:43 AN
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/23/2024	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
	kind amount is set to	the lesser of the in-kind	chart amount (CT1068	ounties below. Per curre 38) and the amount ente mount will always be zer	red by the user. As the
Request:	1. Add In-Kind chart	ndividual In-kind chart a amounts for Fresno, Sai lividual In-Kind chart am	n Mateo, Solano, Tulai	-	nounts for Sacramento
Recommendation:	•		add In-Kind income ch	art amounts for Fresno,	San Mateo, Solano,
		ge Request (CTCR) to u art amounts for Sacram		al In-Kind income chart	amounts and add new
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	Override EDBC resul	lts.			
Automated Test :	20	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS	Test: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	134	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	•	Reports :	0	Reports Test :	0
Support :	č	·	č	·	č

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	116	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# C [CA-266751] Build and deployment for the new architecture

Team Responsible:	Tech Forge Rock	Assignee:	Brian Taylor	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Brian Taylor	Change Type (SCR):	Enhancement		
Minor Version:	24.12.31	Expedite Changes:	No	Estimate:	6357		
Reporter:	Nicole Cunningham	Regulation Reference:		Created:	08/22/2023 03:50 PM		
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No		
Consortium Contact:	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O		
	Production	Committee:	[Tech]	Funding Source ID:			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	09/13/2023	Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Approved by Laura C	Chavez on 09/13/2023					
Current Design:	updating the applicat does not provide flex	ion, deploying or updati ibility to redeploy a singl	ng application clients ( le server in the enviror	the environment when e such as SAML2, OAuth2 ment. This design is lin suming for the ForgeRoc	2, and OIDC), and hiting in its flexibility to		
Request:				rtcomings in the current nd application integratior			
Recommendation:	Pursue refinements to the development and deployment processes to address the shortcomings. The updates will address the following:						
				lled, pre-configured Ama schedule, and deploying			
	repository. The stat as user journey defin and will reside, as it	ic configuration reposito nition and service config does today, as a DS ins	ry will hold configurati juration. The static co stallation on the AM in:	epository and a dynamic on data that provides fur nfiguration repository wil stance. The dynamic rep SCTS) store and replicat	nctionality, such I not be replicated ository will be		
Outreach Description: Alternative Procedure Description:	None discussed.						
Operational Impact:	6357						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS 1	-		
Client Correspondence	-	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	-		
IVR/CC :	-	Network :	-	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communication	0		0		0		
Support :	n 0	Reports :	0	Reports Test :	0		

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	6357	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-265825] Update CCSAS to establish handshake for ARC cases; send one time discontinuance updates

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved			
Fix Version/s:	[24.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	Data Change			
Minor Version:		Expedite Changes:	Start Build	Estimate:	455			
Reporter:	Tina Tran [X]	Regulation Reference	:	Created:	08/03/2023 06:16 PM			
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No			
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:		Funding Source:	CalSAWS M&E			
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:				
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:				
Non-Committee Review:	Approved by F. Gai	ns 8/8/2023						
Expedite Approval:	Approved by Karen	J. Rapponotti on 8/6/202	24					
Current Design:		nique participant identifie		that is transmitted to CC	SAS.			
	IV-D identifier is a unique participant identifier that is received from CCSAS.							
	SCR CA-244150 was created to correct sending of IV-A Identifiers and to save the IV-D Identifier when the Support questionnaire is having an ARC caregiver. The IV-A identifier being sent was same as the support questionnaire's Absent Parent. Also, the SCR CA-244150 will correct the CCSAS interface to send a discontinuance when it takes effect. Updates were sent only for active participants only. So, CCSAS would never know that the aid has ended. Change in IV-A identifier is not supported by the system and results in additional work for CCSAS.							
		er (PB00F1611) limits pr to month in the past.	ocessing member upd	ates for Dependent (DP)	participants that are			
Request:	2. CCSAS needs to	pdate IV-D number from receive eligibility status ( ISAWS to reflect the corr	from Eligible to Ineligib	le) updates for DPs and				
Recommendation:	<ul> <li>Applicants) from CalSAWS to reflect the correct eligibility status in CCSAS.</li> <li>1. Create a DCR to sync up the new ARC caregiver IV-A identifier with the IV-D identifier. (Requires extract fror CCSAS).</li> <li>2. Create and schedule a one-time run of CCSAS Update Writer (PB00F1611). The discontinued cases will be operationally swept in by a DCR from SCR CA-244150.</li> <li>Note: This SCR must go together with CA-244150.</li> </ul>							
Outreach Description: Alternative Procedure Description: Operational Impact:	None.							
	455							
Automated Test :	0	Batch/Interfaces :	286	Batch Operations :	10			
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS	Test : 0			
Client Correspondence	: 0	Conversion :	0	DBA :	0			
Design :	0	Eligibility :	0	Fiscal :	0			
Forms Test :		GenAI :	0	Imaging :				

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	119	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-265665] Add a Duplicate Person Indicator and Update Duplicate Person List page

Team Responsible:	Online	Assignee:	Shaik Ameerjan	SPG Status:	Approved	
Fix Version/s:	[24.11]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement	
Minor Version:	[]	Expedite Changes:	Start Build	Estimate:	563	
Reporter:	Maksim Volf	Regulation Reference:		Created:	08/01/2023 04:10 PM	
Status:	System Test	Impact Analysis:	[Accessibility, Online Performance, Security, Training]	Outreach Required:	Yes	
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E	
Project Phase (SCR):	Production	Committee:	[Security, Usability]	Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	04/10/2024	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	[No County Action Needed]			
Non-Committee Review: Expedite Approval:	Approved by Karer	n J Rapponotti on 07/15/20	)24			
Current Design:	Person List page (a	marked as a Duplicate, the accessible from the Indivic e Case Summary page ha	lual Demographics Deta	ail page in Edit Mode or	ily).	
Request:	<ol> <li>Add a visual indicator identifying that the record is marked as a Duplicate. This will allow workers to handle duplicate records more efficiently.</li> <li>Update the Individual Demographic page to allow the Duplicate List Button to be available in 'View' Mode.</li> <li>Create an 'Edit' Mode for the Duplicate Person List page.</li> </ol>					
Recommendation:		up)" at end of a person's r		is "Last Name, First Na	ame, Age,	
	new Edit mode. a. Add a button to Record" or a "Dup b. Add a "Commer record. c. Add a "History I the changes and d. Update addition	licate Person List page to the "Edit" mode to allow us licate". nts" section that will require Details" section to the Dupl what was changed to the o al elements of the Duplica Duplicate Person" perspec	sers to determine the re e users to provide more icate Person List page duplicate record. te List Person page, su	ecord they are working of information as to the detated that will display information	on is a "Golden ecision to adjust the tion about who made	
	3. Add an Auto-Jo	urnal to the Duplicate Pers	on List page.			
Outreach Description: Alternative Procedure Description: Operational Impact:	Release WebCast N/A					
Estimate:	563					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0	
Client Correspondence	: 0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	

Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	367
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	146	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-265333] Implement data encryption within applications

Team Responsible:	Tech Arch	Assignee:	Marqui Simmons	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Laura Chavez [X]	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2556
Reporter:	Sauvik Basu	Regulation Reference:		Created:	07/25/2023 07:02 PM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design	Adriana Lamar	Training Impacted:		Funding Source:	CalSAWS M&O
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Grady H	Howe on 8/1/2024.			
Expedite Approval:	Approved by Grady I	Howe on 8/1/2024.			
Current Design:	Connections to CalS	AWS Oracle databases	utilize TCP and TLS 1.0	).	
Request:	Enable the TCPS/TL	S1.2 Oracle Database	connection		
Recommendation:		WS databases to accep ns (online, batch, spring			connections.
	List of Applications th	hat will switch to TCPS [	OB connection		
Outrace	CalSAWS Online Se Confluent - Connector CalSAWS Batch OCAT Service Lobby Service Journal Service Portal Service Task Service Appointment Service Email Service Fiscal Service CalSAWS Service Imaging Service Fileservice Kafka Producer Serv EBT Emulator GAGR Contact Center ChildCare Portal CHEWS Predictive Handling I Qlik	ors/Streams			
Outreach Description: Alternative Procedure Description: Operational Impact:	Continue CalSAWS	databases to accept TCI	P and TLS 1.0 connecti	ons.	

Estimate: 255	6				
Automated Test :	52	Batch/Interfaces :	100	Batch Operations :	120
BenefitsCal :	100	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	0	Eligibility :	40	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	500	Network :	0	Online :	100
Performance :	160	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	240	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	204	Task Management :	0	Tech Arch :	800
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# C [CA-265032] Implement Test Data Slicer Tool

Team Responsible:	POD-Data Growth	Assignee:	Angela Zhao	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Angela Zhao	Change Type (SCR):	System Operational Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	4394		
Reporter:	Angela Zhao	Regulation Reference:		Created:	07/19/2023 10:00 AM		
Status:	In Development	Impact Analysis:	[Batch Performance, Online Performance, Security]		No		
Policy/Design Consortium Contact:	Lisa Chea	Training Impacted:	[N/A]	Funding Source:	Other		
Project Phase (SCR):	Performance	Committee:	[Other]	Funding Source ID:	Data Growth		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:			
Non-Committee Review:	Marlene Rangel - Ap	oproved - 9/19/23					
Expedite Approval:	Karen Rapponotti - /	Approved 10/2/23					
Current Design:	At present, test data select environments	for lower environments a	are copied through data	refresh or using the ca	ase copy batch job in		
Request:	<ul> <li>Copy small scale test data for lower environments</li> <li>Online screen to enable testers to parameterize the case data to be copied</li> <li>Process to populate lower environments post baseline production deployment</li> <li>Process to sync DBs post prio/RWR deployment to continue supporting the tool</li> </ul>						
Recommendation:	- Copy data from pro	velopment, testing and d oduction to lower environ te with parameters to cop	ments, masked and un		available for two		
	volume of test data Screen - Parameter	a base production deploy is required to be copied ized on county. A subset agated to all lower enviro	to these databases. of counties will be sele				
	Scenario (2) - In order to accommodate testing of specific functionality or priority releases which may need a specific case to test, the test data slicer should be able to perform a lower volume data copy, taking in either a case or list of cases. Screens - Two screens can be toggled for this scenario. One in which one case is provided and another where a list of cases may be provided.						
	available in the use	w the POD structure and r stories. Please see the ws.net/browse/DA-128	-	details and recommend	dations will be		
Outreach Description: Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	4394						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40		

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	240
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
VR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	3634
Release Communication	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	240
Tech ForgeRock :	0	Tech Ops :	240	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### CA-261042] Add Foster Care RDB Placement Type Lic Residential Sub Abuse Trmt Fac

Team Responsible:	Online	Assignee:	Saksham Agarwal	SPG Status:	Approved		
	[24.11]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement		
Minor Version:	[24.11]	Expedite Changes:	Start Build	Estimate:	291		
Reporter:	Laura Ould	Regulation Reference:		Created:	05/02/2023 03:38 PM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise		
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED		
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:			
Non-Committee	9/3/2024 iLazaro						
Review: Expedite Approval:	Approved by Karen	Rapponotti on 09/04/202	4				
Current Design:	The Foster Care (FC) Resource Databank (RDB) does not contain a placement type selection for youth placed in a treatment facility with a parent, as outlined in ACL1 21-103 and 21-103E, as well as in CFL 21/22-50. Currently, users are instructed to use the FC RDB selection "Hospital" to indicate the residential treatment facility as explained in CIT 0344-21.						
Request:		pe selection of "Licensed tail page with the appropr			y" to the FC RDB and		
Recommendation:	<ol> <li>Add a placemen</li> <li>Update the FC C</li> <li>Update the FC R</li> </ol>	t type selection of "Licens hild Placement Detail pag ate Detail page to allow v C to issue benefits to the	sed Residential Substa ge to allow the selectio vorkers to select the ap	nce Abuse Treatment Fa n of the new placement to opropriate rates for the ne	ype. w placement type.		
Outreach	N/A						
Description: Alternative Procedure	continue to use Hos	spital until system change	s are made with CA-23	33732 and CA-233675			
Description: Operational Impact: Estimate:	291						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	-		
Client Correspondence	-	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	53	Fiscal :	0		
Forms Test :	0	GenAl :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	136		
Performance :	0	PMO :	0	Pod :	0		
Release Communicatio	-	Reports :	0	Reports Test :	0		
Support : Security :	0	ServiceNow :	0	Special Project :	0		
System Test Support :	77	Task Management :	0	Tech Arch :	0		
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0		
Training :	0	Translation :	0	Virtual Assistant :	0		

Voice Bots / RPA :	0			

# CA-260929] Phase 1: Discovery - Evaluate F5 replacement product

Team Responsible:	Network	Assignee:	Uzair S. Naveed	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	System Operational Enhancement		
Minor Version:	24.11.xx	Expedite Changes:	No	Estimate:	110		
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	05/01/2023 01:51 PM		
Status:	Approved	Impact Analysis:	[Security, Technology Impact, Training]	Outreach Required:	No		
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:			
Consortium Review Approval:	Approved by Pete on behalf of Laura on 3/21/2023	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval Date:	03/21/2023	County Action:					
Non-Committee Review: Expedite Approval:	Approved by Pete Q	uijada on behalf Laura C	havez on 5/04/2023				
Current Design:	Big IP F5 model at E	quinix will be End of Life	e/ End of Support by Ju	ly 1, 2024			
	These devices perform critical functions acting as a Fusion Router (Managing traffic access towards AWS), Network Address Translation (NAT), Security (DOS, IDS/IPS). F5 devices becoming End of Support; F5 licenses up for Renewal						
	Non-renewal of services / timely refresh will result in the F5 stop processing the traffic resulting in an imminent production disruption						
	The cost of replacem	ent and the effort associ	ated was discussed an	d documented in the IAF	PDU in January 2023.		
		el at AWS Partner Excha is discovery session will		<ul> <li>October 31, 2023 but w</li> <li>sideration.</li> </ul>	vill intended to be		
Request:	-	are required to create a l					
	The team will then us cost of deployment a		sessment to evaluate p	potential replacement pro	oducts and determine		
Recommendation:	Replace F5's with a	n alternate NGFW which	n could improve central	monitoring and security	capabilities.		
Outreach Description: Alternative Procedure Description: Operational Impact:	Refresh to newer mo	odel of F5 and do a confi	guration transition				
Estimate:	110						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T			
Client Correspondence	-	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	110
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-260893] Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages - Resolved: 10/01/2024 05:40 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Adelaide Mendoza	Change Type (SCR):	Documentation		
Minor Version:		Expedite Changes:	No	Estimate:	10		
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	04/28/2023 02:39 PM		
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes		
	Adelaide Mendoza	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E		
Consortium Contact: Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:			
Consortium Review		Approved by		Other Agency Cross			
Approval: Consortium Review Approval Date:		Committee: County Action:	[No County Action Needed]	Reference:			
Non-Committee Review: Expedite Approval:	Approved by TMures	san 05.16.2023					
Current Design:	Currently there are n	o JA for the GAGR Auto	mated Solution				
Request:	Create an JA for the GAGR Automated Solution						
Recommendation:	Upload the new job aid to Online Help and the LMS.						
Outreach	New Job Aid						
Description: Alternative Procedure Description:	None						
Operational Impact:							
Estimate:	10						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0		
Client Correspondence	: 0	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communicatio Support :	n <sub>O</sub>	Reports :	0	Reports Test :	0		
Security :	0	ServiceNow :	0	Special Project :	0		
System Test Support :	0	Task Management :	0	Tech Arch :	0		
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0		
Training :	10	Translation :	0	Virtual Assistant :	0		
Voice Bots / RPA :	0						

#### [CA-260887] Online Help: Update JA Money Management B&C to add the GAGR Automated Solution page steps

Team Responsible:	Fraining	Assignee:	Nour Bibars	SPG Status:	N/A	
	[24.11]	Designer Contact:	Jennifer Hahner		Enhancement	
Minor Version:	.=]	Expedite Changes:	Start Build		12	
Reporter:	Adelaide Mendoza	Regulation Reference:		- ·	04/28/2023 02:12 PM	
-	System Test	Impact Analysis:	[Training]	Outre est. De mine de	Yes	
	Jennifer Hahner	Training Impacted:	[Job Aid]		CalSAWS M&E	
Consortium Contact:		Committee:		Funding Source ID:		
Project Phase (SCR): Consortium Review	Fraining		[Other]	Funding Source ID:		
Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	[No County Action Needed]			
Non-Committee Review:	Approved by TMures	san 05.16.2023				
	Approved by Karen I	Rapponotti on 9/17/2024				
		ent B&C does not have		Solution page steps.		
		mated Solution page ste				
Recommendation:	Update the JA-Money Management to include the GAGR Automated Solution page steps, Upload the job aid to Online Help and the LMS.					
Outreach	Update Job Aid					
Description:						
Alternative Procedure	N/A					
Description:						
Operational Impact: Estimate:	12					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te		
Client Correspondence :	-	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	0	
Performance :	0	PMO :	0	Pod :	0	
Release Communication	-	Reports :	0	Reports Test :	0	
Support :		ServiceNow :		Special Project -		
Security : System Test Support :	0	Task Management :	0	Special Project : Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	
	0	1001 003.	0		0	
Training :	12	Translation :	0	Virtual Assistant :	0	

#### [CA-259984] MEDIL I 24-17 - SB 311 Phase 2 - SSI QMB/SLMB Discontinuances

Toom Poononsible:	N. I. O. VO	Assignes		SPG Status:	•
Team Responsible: Fix Version/s:	Medi-Cal/CalHEERS	Assignee: Designer Contact:	Unassigned	Change Type (SCR):	Approved
Minor Version:	[24.11]	Expedite Changes:	Tisha Mutreja	Estimate:	New Policy
	24.12.05	Regulation Reference:	Start Build		200
Reporter:	Elisa Miller	C C	ACWDL 24-01, MEDIL 24-17	Created:	04/12/2023 06:07 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	
Policy/Design Consortium Contact:	Laura Alba	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Approved by Karen J	. Rapponotti via email o	n 9/16/2024		
Current Design:	Currently, CalSAWS	grants MSP (Medicare S	Savings Program) eligi	bility with aid code 80/80 om the Other Program A	
	processed by Batch E Journal Category: Elig Journal Type: Batch E Short Description: Bat Long Description: Bat	EDBC with: jibility EDBC ich EDBC ran for [MON]	[H YEAR]. 'H YEAR]. Batch EDB	ically add a standard Jo C processed for the Meo	
Request:	<ol> <li>Initiate a one-time p discontinue effective</li> <li>Create a Journal fo</li> <li>Provide a one-time remain active after th</li> </ol>	process to run Batch ED January 01, 2025. r discontinued cases fro	BC for identified QMB m one-time batch. ligibility Workers to foll tch processing is comp	als with SSI effective Jar /SLMB individuals with S low-up on any QMB/SLN plete.	SSI OPA record to
Recommendation:	<ol> <li>Update Medi-Cal January 01,2025.</li> <li>Create a one-time discontinue effective</li> <li>Add a Batch EDBC individual".</li> <li>Generate a one-tim after Batch EDBC co</li> </ol>	EDBC rules to deny MS process to run Batch El January 01, 2025. C Sweep Code to display ne county list to aid the ompletes.	P eligibility to identified DBC for identified QMI y the Journal Descripti counties to discontinue	d QMB/SLMB individuals B/SLMB individuals with on reason: "Discontinue e any Active QMB/SLME As that generated from th	SSI record to d QMB/SLMB SSI 3 individuals with SSI
	Please refer the attac	ched design for details c	n above mentioned re	commendations.	
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	200	-			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	Medi-Cal/CalHEERS :	150	Medi-Cal/CalHEERS Test :	50
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-259012] Online Help: JA Medi-Cal CalHEERS Management of Sensitive Population for SCR CA 232577 Send "Hide Contact Info' to CalHEERS for Individuals in a CWS Program

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A		
Fix Version/s:	[24.11]	Designer Contact:	Jennifer Hahner		Enhancement		
Minor Version:	[=]	Expedite Changes:	Start Build		12		
Reporter:	ThuyTien Nguyen	Regulation Reference:			03/27/2023 02:38 PM		
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes		
Policy/Design Consortium Contact:	Jennifer Hahner	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E		
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:			
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA 232577		
Consortium Review Approval Date:		County Action:	[No County Action Needed]				
Non-Committee Review:	Approved by Jayna	Longstreet 8/22/2024					
Expedite Approval:	Approved by Karen	Rapponotti on 9/17/2024					
Current Design:	effective 4/3/2023 in		ndicator to CalHEERS	uals in a CWS Program b to not display contact info P).			
	There is no Job Aid t	o explain this functionalit	y to CalSAWS users.				
Request:	Create a Job aid title	ed "Medi-Cal CalHEERS	Management of Sens	itive Populations			
Recommendation:	Create a Job Aid that addresses the functionality of SCR CA-232577.						
		Job Aid for CA-232577 aid to Online Help and th		e release.			
Outreach Description:	CIT required to send	l out the DRAFT Job Aid					
Alternative Procedure	N/A						
Description: Operational Impact:							
Estimate:	12						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est : 0		
Client Correspondence	: 0	Conversion :	0	DBA :	0		
Design :	0	Eligibility :	0	Fiscal :	0		
Forms Test :	0	GenAI :	0	Imaging :	0		
IVR/CC :	0	Network :	0	Online :	0		
Performance :	0	PMO :	0	Pod :	0		
Release Communication	0	Reports :	0	Reports Test :	0		
Security :	0	ServiceNow :	0	Special Project :	0		
System Test Support :	0	Task Management :	0	Tech Arch :	0		
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0		
Training :	12	Translation :	0	Virtual Assistant :	0		
Voice Bots / RPA :	0						

# [CA-258633] SCR : Kern Site 15005 Move to Stobaugh Street - Resolved: 05/30/2024 10:00 AM

Team Responsible:	Network	Assignee:	Lisa Fernandez	SPG Status:	N/A			
Fix Version/s:	[24.11]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement			
Minor Version:	25.01.15	Expedite Changes:	Νο	Estimate:	48			
Reporter:	Uzair S. Naveed	Regulation Reference	:	Created:	03/21/2023 10:36 AN			
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No			
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:	[N/A]	Funding Source:	County Purchase			
	Design	Committee:	[Tech]	Funding Source ID:	KR-01-2023			
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:				
Non-Committee Review: Expedite Approval:	Approved by Pete	Q on behalf of Laura Cha	vez on 3/21					
Current Design:				ng 15005 site. ters, Workstations and Ser	vers. All these need to			
Request:	Site 15005 to be shutdown and all services migrated to the new site. The current site comprises of 2x Access Switches, Velocloud Routers, Workstations and Servers. All these need to be migrated to the alternate site.							
	*****************************							
	Kern County to cap		ny other dependencies	onduct discovery sessions s that play a part on estima				
	*****	*****						
Recommendation:	This is an Interim SCR (requirement gathering and Architecture) while the County purchase gets drafted and signed. (Design, Build, Test, Operate) will be required. This SCR is ONLY for evaluating the work required.							
	A seperate County	Purchase will be submit	ted if the work effort ca	aptured through this SCR i	s accepted)			
Outreach Description: Alternative Procedure	n/a							
Description: Operational Impact: Estimate:	48							
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
BenefitsCal :	0	Medi-Cal/CalHEERS	: 0	Medi-Cal/CalHEERS T	est: 0			
Client Correspondence	: 0	Conversion :	0	DBA :	0			
Design :	32	Eligibility :	0	Fiscal :	0			
Forms Test :	0	GenAI :	0	Imaging :	0			
IVR/CC :	0	Network :	0	Online :	0			
Performance :	0	PMO :	0	Pod :	0			
Release Communicatio	n O	Reports :	0	Reports Test :	0			
Support :								
Support : Security :	0	ServiceNow :	0	Special Project :	0			

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

#### [CA-251475] Modify the CalSAWS Pending Unassigned Employment Services Program List

Fix Version/s:	Batch/Interfaces	Assignee:	Gingko Luna	SPG Status:	Approved
	[24.11]	Designer Contact:	Shining Liu	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	757
Reporter:	Lien Phan	Regulation Reference:		Created:	10/17/2022 05:57 PM
Status:	System Test	Impact Analysis:	[Batch Performance, Online Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	04/23/2024	Other Agency Cross Reference:	CER CA-251473
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval: Current Design:	Approved by Karen Issues	J Rapponotti on 4/24/202	24		
	Southwest Family of districts. Once reas for WTW program p and VI experienced	the office closure of form listrict #83 and former Par ssigned to the new CalWC participation. GAIN Region an increase in caseloads	ramount district #62, ca DRKS offices, cases we I was impacted due to	se programs were reas re reassigned to new G a lower caseload, while	signed to neighboring GAIN Regional Offices e GAIN Region IV, V
	a GAIN Regional of to the participant's p The Pending Unass	alWORKS cases to other fices' Unassigned Pool. ( ohysical address igned Employment Servic er the page displays the I	GAIN Staff are manually es Program List page a	reassigning cases to F	ewly approved cases to Regional offices closest
Request:	a GAIN Regional of to the participant's p The Pending Unass WTW Office howev Modify the Pending Regional Offices' U	fices' Unassigned Pool.( ohysical address igned Employment Servic	GAIN Staff are manually res Program List page a District Office) t Service List page to as zip code and allow Cal	v reassigning cases to F Ilows users to search b ssign WTW cases to de SAWS to identify the zi	ewly approved cases to Regional offices closest by office (this is the esignated GAIN
Request: Recommendation:	<ul> <li>a GAIN Regional of to the participant's p</li> <li>The Pending Unass WTW Office howev</li> <li>Modify the Pending Regional Offices' U participant's physica</li> <li>1. Update batch jo automatically assig</li> <li>2. Update page ma</li> <li>3. Add a column or GAIN program part</li> <li>4. Add 'Not Assigned staff to identify cast</li> <li>5. Update the Office</li> </ul>	fices' Unassigned Pool. ( ohysical address igned Employment Servic er the page displays the E Unassigned Employment nassigned Pool based on al address and assign the b PB19M112 to associate gning newly active WTW o pping for all fields on the n the Pending Unassigned	GAIN Staff are manually es Program List page a District Office) t Service List page to as zip code and allow Cal m to designated GAIN coffices to the Pending cases to designated GA page. I Employment Services other selection for office egional Office. Inty workers with securi	v reassigning cases to F Illows users to search b ssign WTW cases to de SAWS to identify the zi Regional Offices. Unassigned Programs IN Regional Offices' Ur Program List Page to id e searching. This will all ty rights to update the c	ewly approved cases to Regional offices closest by office (this is the esignated GAIN p code of a based on zip code, nassigned Pool. dentify zip codes of low GAIN (WTW/REP) office to zip code
Recommendation: Outreach Description: Alternative Procedure Description: Operational Impact:	a GAIN Regional of to the participant's p The Pending Unass WTW Office howev Modify the Pending Regional Offices' U participant's physica 1. Update batch jo automatically assig 2. Update page ma 3. Add a column or GAIN program par 4. Add 'Not Assigne staff to identify cas 5. Update the Office mapping. This will	fices' Unassigned Pool. ( ohysical address igned Employment Servic er the page displays the E Unassigned Employment nassigned Pool based on al address and assign the b PB19M112 to associate gning newly active WTW of pping for all fields on the n the Pending Unassigned ticipants. ed to District Office' as an uses designated for their Re e Detail page to allow cou	GAIN Staff are manually es Program List page a District Office) t Service List page to as zip code and allow Cal m to designated GAIN coffices to the Pending cases to designated GA page. I Employment Services other selection for office egional Office. Inty workers with securi	v reassigning cases to F Illows users to search b ssign WTW cases to de SAWS to identify the zi Regional Offices. Unassigned Programs IN Regional Offices' Ur Program List Page to id e searching. This will all ty rights to update the c	ewly approved cases to Regional offices closest by office (this is the esignated GAIN p code of a based on zip code, nassigned Pool. dentify zip codes of low GAIN (WTW/REP) office to zip code
Recommendation: Outreach Description: Alternative Procedure Description:	a GAIN Regional of to the participant's p The Pending Unass WTW Office howev Modify the Pending Regional Offices' U participant's physica 1. Update batch jo automatically assig 2. Update page ma 3. Add a column or GAIN program par 4. Add 'Not Assigne staff to identify cas 5. Update the Office mapping. This will	fices' Unassigned Pool. ( ohysical address igned Employment Servic er the page displays the E Unassigned Employment nassigned Pool based on al address and assign the b PB19M112 to associate gning newly active WTW of pping for all fields on the n the Pending Unassigned ticipants. ed to District Office' as an uses designated for their Re e Detail page to allow cou	GAIN Staff are manually es Program List page a District Office) t Service List page to as zip code and allow Cal m to designated GAIN coffices to the Pending cases to designated GA page. I Employment Services other selection for office egional Office. Inty workers with securi	v reassigning cases to F Illows users to search b ssign WTW cases to de SAWS to identify the zi Regional Offices. Unassigned Programs IN Regional Offices' Ur Program List Page to id e searching. This will all ty rights to update the c	ewly approved cases to Regional offices closest by office (this is the esignated GAIN p code of a based on zip code, nassigned Pool. dentify zip codes of low GAIN (WTW/REP) office to zip code

Client Correspondence :	0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	GenAI :	0	Imaging :	0	
IVR/CC :	0	Network :	0	Online :	358	
Performance :	0	PMO :	0	Pod :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	ServiceNow :	0	Special Project :	0	
System Test Support :	169	Task Management :	0	Tech Arch :	0	
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0	
Training :	0	Translation :	0	Virtual Assistant :	0	
Voice Bots / RPA :	0					

# [CA-247634] Platform Architecture Enhancements - Design - Resolved: 11/17/2023 03:34 PM

Team Responsible:	Tech Forge Rock	Assignee:	Brian Taylor	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Blake Haselberger	Change Type (SCR):	Documentation
Minor Version:	24.12.XX	Expedite Changes:	Start Build	Estimate:	280
Reporter:	Nicole Cunningham	Regulation Reference:	:	Created:	07/08/2022 01:30 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	05/05/2023	Other Agency Cross Reference:	
Non-Committee Review:	Approved by Laura C	havez on 5/5/2023			
Expedite Approval:	Approved by Laura C	havez on 5/5/2023			
Current Design:				oscaling and single node f the nodes in AWS as w	
Request:	rework the architectu	re to better use AWS ca	apabilities to facilitate a	vercome the limitations. T utoscaling for AM, IDM, a chitecture without rebuildi	and IG components as
Recommendation:	The team recommer			es to remediate the limita	
	80 hours to design of The estimate for build of this task. Depend example, if ForgeRo	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using	ent process. dependent on the req there may also be imp Kubernetes, support	urs for requirements and uirements and design ago pact to personnel and the personnel with the approp	reed upon at the end support model. For priate skillset would
Description: Alternative Procedure Description: Operational Impact:	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using	ent process. dependent on the req there may also be imp Kubernetes, support	uirements and design agr bact to personnel and the	reed upon at the end support model. For priate skillset would
Description: Alternative Procedure Description: Operational Impact: Estimate:	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A <b>280</b>	hanges for the deploym d through deploy will be ling on the architecture, ick were deployed using m may need to integrat	nent process. dependent on the req there may also be imp Kubernetes, support e with other teams at C	uirements and design ago bact to personnel and the bersonnel with the approp CaISAWS with a matrixed	reed upon at the end support model. For priate skillset would support model.
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A <b>280</b> 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at C	uirements and design agr bact to personnel and the personnel with the approp CaISAWS with a matrixed Batch Operations :	reed upon at the end support model. For priate skillset would support model.
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A <b>280</b> 0 0	hanges for the deploym d through deploy will be ling on the architecture, ick were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS :	onent process. dependent on the req there may also be imp Kubernetes, support e with other teams at C 0 0	uirements and design ago bact to personnel and the bersonnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To	0 est: 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 1 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	onent process. dependent on the req there may also be imp Kubernetes, support e with other teams at C 0 0 0	uirements and design agr bact to personnel and the bersonnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To DBA :	o eest : 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 1 2 3 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0	uirements and design ago bact to personnel and the bersonnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To DBA : Fiscal :	0 est: 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 1 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To DBA : Fiscal : Imaging :	0 est: 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 0 0 0 0 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at C 0 0 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp calSAWS with a matrixed Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online :	0 est: 0 0 0 0 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 0 0 0 0 0 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To DBA : Fiscal : Imaging : Online : Pod :	0 est: 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 0 0 0 0 0 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp CalSAWS with a matrixed Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 0 0 0 0 0 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp CaISAWS with a matrixed Batch Operations : Medi-Cal/CaIHEERS To DBA : Fiscal : Imaging : Online : Pod :	0 est: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	80 hours to design of The estimate for built of this task. Depend example, if ForgeRo be added, or the tea N/A 280 0 0 0 0 0 0 0 0 0 0 0 0 0	hanges for the deploym d through deploy will be ling on the architecture, ck were deployed using m may need to integrat Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	ent process. dependent on the req there may also be imp Kubernetes, support e with other teams at 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	uirements and design agr pact to personnel and the personnel with the approp calSAWS with a matrixed Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Voice Bots / RPA :	0			

# CA-247382] CalFresh forms were generated for Cash Account Transaction

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Jyoti Jain		Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	121
Reporter:	Sidhant Garg	Regulation Reference:		Created:	07/01/2022 02:12 PN
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Marlene Rangel	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review	Toduotion	Approved by Committee:	06/27/2024	Other Agency Cross Reference:	
Approval: Consortium Review		County Action:	[No County Action	Reference.	
Approval Date:			Needed]		
Non-Committee					
Review: Expedite Approval:					
Current Design:	EBT 1232 is a CalF	resh NOA for EBT Accou	nts and is to notifv clie	nts their CalFresh EBT A	ccounts become
	dormant due to inac	ctivity. However, the EBT 3T Accounts become dorn	Account Aging Reade		
Request:	Update system to s	end out only M16 120A/N	16 120B when Cash E	EBT Accounts become ina	active/dormant.
Recommendation:	Update EBT Accounts become	unt Aging Reader to send	out M16 120A/M16 12	20B instead of the EBT 12	32 when Cash EBT
	Accounts become	mactive/domant.			
Outreach Description: Alternative Procedure Description: Operational Impact:		ne notice from mailing and	generate the correct l	etter for the CW EBT acc	ount (M16 120A/M16
Description: Alternative Procedure Description: Operational Impact:	Manually remove th		generate the correct l	etter for the CW EBT acc	ount (M16 120A/M16
Description: Alternative Procedure Description: Operational Impact: Estimate:	Manually remove th 120B).		generate the correct I	etter for the CW EBT acc Batch Operations :	ount (M16 120A/M16 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	Manually remove th 120B). <b>121</b>	e notice from mailing and	-		0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	Manually remove th 120B). <b>121</b> 0 0	e notice from mailing and Batch/Interfaces :	0	Batch Operations :	0
Description: Alternative Procedure Description: Operational Impact:	Manually remove th 120B). <b>121</b> 0 0	e notice from mailing and Batch/Interfaces : Medi-Cal/CalHEERS :	0 0	Batch Operations : Medi-Cal/CalHEERS Te	0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	Manually remove th 120B). <b>121</b> 0 0 : 0	e notice from mailing and Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA :	0 est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	Manually remove th 120B). <b>121</b> 0 0 : 0 0	e notice from mailing and Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	0 est : 0 0 79
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	Manually remove th 120B). <b>121</b> 0 0 : 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI :	0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	0 est : 0 0 79 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	Manually remove th 120B). <b>121</b> 0 0 : 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network :	0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	0 est : 0 0 79 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication	Manually remove th 120B). <b>121</b> 0 0 : 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO :	0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	0 est : 0 0 79 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support :	Manually remove th 120B). <b>121</b> 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	0 est : 0 0 79 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	Manually remove th 120B). <b>121</b> 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	0 est : 0 0 79 0 0 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	Manually remove th 120B). <b>121</b> 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	0 est : 0 0 79 0 0 0 0 0 0 0 0 0

#### [CA-246930] Add EBT Benefit Type for EBT issuances of Aid Code 4R and 4P

Team Responsible:	Fiscal	Assignee:	Anusha Gangishetty	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	262
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/21/2022 04:25 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:			Premise
Project Phase (SCR):	Production	Committee:	[Fiscal, Time Limits]		Family Reunification AB 135
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	08/23/2024	Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	approved by Karen	Rapponotti on 9/6/2024			
Current Design:		BT issuance for Aid Code to error out in nightly ba		s not populating an EBT	Benefit Type, which is
Request:	Technical Note:	rmination logic to use the ates to benefit helper file			' and '4P'.
Recommendation:	•	ermination logic to use the	e benefit type of 'TANF'	to include Aid Codes '4F	R' and '4P'.
	Add new fund code	dates to benefit helper file mappings for 4R/4P. Partner Testing for new fu	-		
Outreach Description: Alternative	This will include up Add new fund code	mappings for 4R/4P.	-		
Description: Alternative Procedure Description: Operational Impact:	This will include up Add new fund code Perform Interface F N/A N/A	mappings for 4R/4P.	-		
Description: Alternative Procedure Description: Operational Impact: Estimate:	This will include up Add new fund code Perform Interface F N/A N/A <b>262</b>	mappings for 4R/4P. Partner Testing for new fur	nd code mappings.	ry 2055 and 184.	0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	This will include up Add new fund code Perform Interface F N/A N/A <b>262</b> 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces :	nd code mappings.	ry 2055 and 184. Batch Operations :	0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	This will include up Add new fund code Perform Interface F N/A N/A <b>262</b> 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS :	nd code mappings. 0 0	ry 2055 and 184.	est: 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 : 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	nd code mappings. 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA :	est: 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 : 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS :	nd code mappings. 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 0 0 167
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test :	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 : 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAl :	nd code mappings. 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	est : 0 0 167 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC :	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	nd code mappings. 0 0 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal :	est : 0 0 167 0 0
Description:	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network :	nd code mappings. 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	est : 0 0 167 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO :	nd code mappings. 0 0 0 0 0 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	est : 0 0 167 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communicatio Support :	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	est : 0 0 167 0 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	This will include up Add new fund code Perform Interface F N/A N/A 262 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mappings for 4R/4P. Partner Testing for new fur Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow :	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ry 2055 and 184. Batch Operations : Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	est : 0 0 167 0 0 0 0 0 0

## [CA-245395] SolarWinds - Email Notification & Alerting

Team Responsible:	Network	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[24.11]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	System Operational Enhancement
Minor Version:	24.11.xx	Expedite Changes:	Production Deployment	Estimate:	380
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	05/10/2022 04:31 PM
Status:	Approved	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	Approved by Mike				
Current Design:	Solarwinds was poi	nting to an on-prem SMT	P server when in C-IV I	DC. Since this is deprica	ted,
	Solarwinds integration	on with ServiceNow does	not exist today		
Request:	approve effort and	AWS Cost associated with	h SMTP Services		
Recommendation:	will need to point S	Solarwinds to an existing A	AWS SMTP Server		
Outreach Description:	Requirement Gathe	-			
		SolarWinds with Service			
Alternative Procedure Description:	n/a				
Operational Impact: Estimate:	380				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	•
Client Correspondence	•	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	320
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# [CA-244150] Update CCSAS Outbound to send final update when discontinuance takes effect

Team Responsible:	Batch/Interfaces	Assignee:	Gurunandan Vijendra Agnihothri	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	537
Reporter:	Edgars Reinholds	Regulation Reference:		Created:	04/19/2022 04:40 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	08/11/2022	Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Approved by Karen	J. Rapponotti on 8/12/20	22		
Current Design:	took place, in other with took place, in other with the daily sweep (PB) changes considers to the changes considers to the changes considers to the changes considered to the changes of t		test information on the Update Balancer/ Swe to not active for any mo third condition when dis active). ogram was discontinue e. The update should h	batch date. bep) that identifies case onth scontinued status takes d on 3/15 effective 4/1, have been sent on 4/1 b	s to be processed for effect based on and no other because then they are
	similar logic as #1 ar currently active or w month, then we wou	bove. The previously sent Dep and the missing third above ere active in the prior mo Id not send that update. Inge from active to not ac	re conditions. That mean onth. However, if the di So, then the query wou	ans CalSAWS only send scontinuance takes effe Ild need a similar third o	ds updates if they are ect before the prior
Request:	CCSAS interface she as well as the date c	ould send a final update of discontinuance.	when discontinuance ta	akes effect so that Inelig	gible status can be sent
Recommendation:		510 Child Support Baland r Care, Kin-Gap, Medi-C run.			
		11-1730 Child Support L ogram person status cha			
	-	cases, for CCSAS proce ate sent to CCSAS.	ssing, where at least o	ne member did not hav	e the final
		ases where the participal relevant to CCSAS (Cal			

Dutreach Description:	Consortium train Questionnaire jo		oleted. Potentia	ally impacts the Child Support – Su	pport
Alternative Procedure Description: Dperational Impact: Estimate:	None. 537				
Automated Test :	0	Batch/Interfaces :	378	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
orms Test :	0	GenAI :	0	Imaging :	0
/R/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication	n 0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	119	Task Management :	0	Tech Arch :	0
ech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
raining :	0	Translation :	0	Virtual Assistant :	0
/oice Bots / RPA :	0				

# [CA-239033] Hide fields in document views

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Robyn Anderson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	01/04/2022 12:52 PM
Status:	In Development	Impact Analysis:	[Imaging]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact: Project Phase (SCR):	Dreduction	Committee:	[Imaging]	Funding Source ID:	
Consortium Review	Production	Approved by	[lmaging] 09/09/2024	Other Agency Cross	
Approval:		Committee:	09/09/2024	Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval: Current Design:	document pages.	that exist in the system, ir			-
Request:	System only fields, field basis.	and duplicate/similar nam	ned fields should have	configuration option to be	hidden on field by
Recommendation:	Hyland to create c	onfigurability to the searcl	n dropdown fields, allo	wing system fields to be h	idden.
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	None				
	60				
Automated Test :	0	Batch/Interfaces :	0		
BenefitsCal :				Batch Operations :	0
	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	-
Client Correspondence	-	Conversion :	0 0	Medi-Cal/CalHEERS Te DBA :	_
Design :	-	Conversion : Eligibility :	-	Medi-Cal/CalHEERS Te DBA : Fiscal :	st : 0
Design : Forms Test :	: 0	Conversion : Eligibility : GenAl :	0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging :	st : 0 0
Design : Forms Test : IVR/CC :	: 0 0	Conversion : Eligibility : GenAI : Network :	0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online :	st : 0 0 0
Design : Forms Test : IVR/CC : Performance :	: 0 0 0 0 0	Conversion : Eligibility : GenAl :	0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod :	st : 0 0 0 60
Design : Forms Test : IVR/CC : Performance : Release Communication Support :	: 0 0 0 0 0	Conversion : Eligibility : GenAI : Network : PMO : Reports :	0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	st : 0 0 0 60 0
Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	: 0 0 0 0 0	Conversion : Eligibility : GenAl : Network : PMO : Reports : ServiceNow :	0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	st : 0 0 0 60 0 0
Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	: 0 0 0 0 0 0 0 0 0	Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test :	st : 0 0 60 0 0 0
Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security :	: 0 0 0 0 0 0 0 0 0 0 0 0 0	Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management : Tech Ops :	0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project :	st : 0 0 60 0 0 0 0 0
Design : Forms Test : IVR/CC : Performance : Release Communication Support : Security : System Test Support :	: 0 0 0 0 0 0 0 0 0 0 0 0	Conversion : Eligibility : GenAI : Network : PMO : Reports : ServiceNow : Task Management :	0 0 0 0 0 0 0 0	Medi-Cal/CalHEERS Te DBA : Fiscal : Imaging : Online : Pod : Reports Test : Special Project : Tech Arch :	st : 0 0 60 0 0 0 0 0 0

#### [CA-233811] Update the DCFS Interface in CalSAWS to save multiple Absent Parent records when received from DCFS

Team Responsible: Batch/Interfaces Assigned: Saurabh Rajawat SPG Status: Approved Approved Exit Version: Edgars Reinholds Change Type (SCR): Enhancement Edgars Reinholds Change Type (SCR): Enhancement Status: System Test Impact Analysis: [Data Impact] Outreetch Required: No Consortium Review Approval: Committee: [Poster CareKin GAP/AP] Outreetch Required: No Consortium Review Approval: Committee: [Poster CareKin GAP/AP] Other Agency Cross Relation: No Committee Review: County Action: [No County Action Needed] Other Agency Cross Relation: Ocross the Parent Maine Record By Committee Review: County Action: [No County Action Needed] Other Agency Cross Relation: [Or CF S C Inbound Interface has the following Transaction Codes: 20 - Absent Parent Matrice Record 21 - Absent Parent Matrice Record 23 - Absent Parent Matrice Record C34 - Basent Parent Record C45 - Basent Parent Record 54 - Basent Parent Record 55 - Basent Parent Record 56 - Basent Parent Record 57 - Basent Parent Record 56 - Basent Parent Record 57 - Basent Parent Record 56 - Basent Parent Record 57 - Basent Parent Record 57 - Basent Parent Record 56 - Basent Parent Record 56 - Basent Parent Record 57 - Basent Parent Record 57 - Basent Parent Record 56 - Basent Parent Record 56 - Basent Parent Record 57 - Basent Parent Record 58 - Basent Parent	Team Responsible:	Batch/Interfaces	Assignee:	Coursely Dejourst	SPG Status:	Arennessed
Minor Version:       Expadite Changes:       Star Build       Estimate:       328         Reporter:       Dana K. Petersen       Regulation Reference:       00/23/22/104-26 PM         Status:       System Test       Impact Analysis:       [Data Impact]       Outreach Required:       No         Policy/Design       Sarah Rich       Training Impact Analysis:       [Data Impact]       Outreach Required:       No         Consortium Contact:       Sarah Rich       Training Impact analysis:       [Data Impact]       Outreach Required:       No         Consortium Review       Approved by       Committee:       Funding Source:       CalSAWS M&E         Consortium Review       Approved by       Other Agency Cross       Reference:         Consortium Review       Approved by       Committee:       Non-Committee         Reporter:       DCFS FC Inbound Interface has the following Transaction Codes:       20 Absent Parent Address Record         21 - Absent Parent Address Record       23 - Absent Parent Name       Each transaction is received with the following field amongst others:         ASSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.       Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent scord to do the update reader (P140684) to create multiple absent parents when received.         Request:	-		-			
Reporter:       Dana K. Petersen       Regulation Reference:       Created:       09/23/2021 04:26 PM         Status:       System Test       Impact Analysis:       [Data Impact]       Outreach Required:       No         Consortium Contact:       Production       Committee:       [Foster Care/Kin GAPIAAP]       Funding Source:       CalSAWS M&E         Consortium Review Approval:       Approved by Committee:       Committee:       Funding Source ID:       Other Agency Cross         Non-Committee Review:       Approved by Committee:       No County Action:       No County Action       Reference:         Non-Committee Review:       DCFS FC Inbound Interface has the following Transaction Codes:       2: Absent Parent Matter Record 2: Absent Parent Name       Sector Action Action Action Sector Action Sector Action Action Action Sector Action		[24.11]	0	-		
Status:       System Test Consortium Contact:       Impact Analysis:       [Data Impact]       Outreach Required:       No         Polley/Design Consortium Contact:       Sarah Rich       Training Impacted:       Funding Source:       CalSAWS M&E         Production       Committee:       [Foster Care/Kin GAP/AAP]       Funding Source:       CalSAWS M&E         Consortium Review Approval:       Approved by Committee:       Committee:       Funding Source:       Context Approval:         Non-Committee       Control on 8/13/2024       Other Agency Cross Reference:       Other Agency Cross Reference:       State Provide:         Non-Committee       Approved by Karen J. Reponotion 8/13/2024       Impact Analysis:       Other Agency Cross Reference:       State Proves         Current Design:       Do FS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Adress Record 21 - Absent Parent Adress Record 22 - Absent Parent Name       State Parent Adress Record 22 - Absent Parent Name       State Parent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMant identifier (CASE_PERS:D of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placemum.       Transactions Codes 20, 21, 22, 23.         Outreach Recommendation:       Update DCFS FC Inbound Reader (PI19C384) to create and updat		David K. Dataway				
Policy/Design Consortium Contact       Sarah Rich Training Impacted:       Funding Source:       CalSAWS M&E         Project Phase (SCR):       Production       Committee:       [Foster Care/Kin GAP/AAP]       Funding Source:       CalSAWS M&E         Consortium Review Approval:       Approved by Committee:       Committee:       With a committee:       Committee:       Funding Source:       CalSAWS M&E         Consortium Review Approval Date:       Approved by Committee:       County Action:       [No County Action       Production       Production         Non-Committee Review:       Expedite Approval       Approved by Karen J. Rapponoti on 8/13/2024       Other Agency Cross Reference:       Production         ODFS FC Inbound Interface has the following Transaction Codes:       20 - Absent Parent Address Record 21 - Absent Parent Address Record 23 - Absent Parent Name       Sansent Parent Address Record 23 - Absent Parent Name       Sansent Parent Address Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CWS1.       Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound Interface reader (PI19C884) to create multiple absent parents as received for Transactions Codes 20,	-		-			
Consortium Contact:       Production       Committee:       [Foster Cara/Kin GAP/AAP]       Funding Source ID:         Consortium Review Approval:       Approved by Committee:       Other Agency Cross Reference:       Reference:         Non-Committee Review:       County Action:       [No County Action Needed]       Other Agency Cross Reference:         Non-Committee Review:       Approved by Karen J. Rapponotit on 8/13/2024       Reference:         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Address Record 22 - Absent Parent Address Record 23 - Absent Parent Address Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent froud to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Pescription: Operational Impact: Estimate:       328         Automated Test:       0       Medi-Cal/Cal		-		[Data Impact]	•	
Consortium Review Approval Approval by       Other Agency Cross Reference:         Consortium Review Approval Date:       Counity Action:       No County Action Needed]         Non-Committee Review:       Approved by Karen J. Rapponotil on 8/13/2024       Improved by Karen J. Rapponotil on 8/13/2024         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Master Record 21 - Absent Parent Master Record 22 - Absent Parent Master Record 23 - Absent Parent Indifference in the Record 23 - Absent Parent Indifference in the Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CWS1.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PH9C844) to create and updater multiple Absent Parents when received.         Update DCFS FC Inbound Reader (PH9C844) to create and updater multiple Absent Parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PH9C844) to create and updater multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Pescription: Alternative       NA         Proc	Consortium Contact:				-	CalSAWS M&E
Approval:       Committee:       Reference:         Consortium Review       County Action:       [No County Action:         Approval Date:       County Action:       [No County Action:         Non-Committee       Review:       Approved by Karen J. Rapponotti on 8/13/2024         Expedite Approval:       Approved by Karen J. Rapponotti on 8/13/2024       Image: County Action:         Expedite Approval:       Approved by Karen J. Rapponotti on 8/13/2024       Image: County Action:         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes:       20 - Absent Parent Address Record         22 - Absent Parent Indiffers Record       22 - Absent Parent Indiffers Record       23 - Absent Parent Name         Each transaction is received with the following field amongst others:       ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound Interface reader (PH19C884) to create multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative       N/A         Procedure       Q         Description:       Q<	Project Phase (SCR).	Production	Committee.	-	-	
Consortium Review Approval Date:       County Action: Needed       [No County Action Needed]         Non-Committee Review:       Approved by Karen J. Rapponotti on 8/13/2024         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Master Record 21 - Absent Parent Master Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound Interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Aider (PI19C884) to create multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description:       N/A         Alternative Procedure       0         BanefitsCal:       0         Medi-Cal/CalHEERS:       0         Medi-Cal/CalHEERS:       0         BenefitsCal:       0         Description:       0         BanefitsCal:       0         Description:       0         BanefitsCal:       0         Description:       0<						
Non-Committee Review:       Approved by Karen J. Rapponotti on 8/13/2024         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Master Record 21 - Absent Parent Master Record 22 - Absent Parent Master Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound Interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Pescription: Alternative Departional Impact: Estimate:       0       Batch/Interfaces:       222       Batch Operations :       0         Estinate:       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS Test:       0         Client Correspondence:       0       Corversion :       0       DBA :       0	Consortium Review				Reference.	
Review:       Approval:       Approved by Karen J. Rapponotti on 8/13/2024         Current Design:       DCFS FC Inbound Interface has the following Transaction Codes: 20 - Absent Parent Master Record 21 - Absent Parent Child Record 23 - Absent Parent Child Record 23 - Absent Parent Child Record 23 - Absent Parent Child Record         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:       0       Batch/Interfaces :       222       Batch Operations :       0         See Hourstone:       0       Medi-Cal/Cal/HEERS :       0       Medi-Cal/Cal/HEERS :       0         Client Correspondence:       0       Conversion :       0       DBA :       0         Design :       0       Eiglibility :       0       Fiscal :       0						
Current Design:       DCFS FC Inbound Interface has the following Transaction Codes:         20 - Absent Parent Matser Record       21 - Absent Parent Matser Record         21 - Absent Parent Address Record       23 - Absent Parent Mares         Each transaction is received with the following field amongst others:       ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       238         Automated Test:       0         Batch/Interfaces :       222         Batch Operations :       0         Deresign:       0         Enefitical:       0         Medi-Cal/CalHEERS:       0         Medi-Cal/CalHEERS :       0         Design:       0         Eligibility:       0         Design:       0						
20 - Absent Parent Master Record         21 - Absent Parent Address Record         22 - Absent Parent Child Record         23 - Absent Parent Child Record         24 - Basent Parent Child Record         25 - RCA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative N/A       Procedure         Description:       O         Alternative Stription:       0         Alternative N/A       Procedure      <	Expedite Approval:	Approved by Karen	J. Rapponotti on 8/13/20	24		
21 - Absent Parent Address Record         22 - Absent Parent Child Record         23 - Absent Parent Child Record         23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: OUTREACH DESCREACH PARENCE PROCEDURE Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Alternative Procedure Description: Procedure Description: Procedure Description: Procedure Description: Procedure Description: Procedure Description: Procedure Description: Procedure Description:	Current Design:			g Transaction Codes:		
22 - Absent Parent Child Record 23 - Absent Parent Name         Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description: Alternative Procedure Description: Alternative Procedure Description: Operational Impact: Estimate:       0       Batch/Interfaces :       222       Batch Operations :       0         BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS Test :       0         Client Correspondence :       0       Conversion :       0       DBA :       0         Design :       0       Eligibility :       0       Fiscal :       0						
Each transaction is received with the following field amongst others: ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         Request:       SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Recommendation:       Update DCFS FC Inbound Interface reader (PI19C884) to create multiple absent parents when received. Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description: Alternative       N/A         Procedure Description: Operational Impact: Estimate:       328         Automated Test:       0       Batch/Interfaces :       222       Batch Operations :       0         BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS :       0         Design :       0       Eligibility :       0       BBA:       0						
ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51. Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected. SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement. Request: Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received. Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23. Outreach Description: Alternative N/A Procedure Description: Operational Impact: Estimate: 328 Automated Test : 0 Batch/Interfaces : 222 Batch Operations : 0 BenefitsCal : 0 Medi-Cal/CalHEERS : 0 Medi-Cal/CalHEERS Test : 0 Client Correspondence : 0 Conversion : 0 DBA : 0 Desciption : 0 Eligibility : 0 Fiscal : 0		23 - Absent Parent N	ame			
ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach         Description:         Alternative         N/A         Procedure         Description:         Outreach         Description:         Operational Impact:         Estimate:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Medi-Cal/CalHEERS :       0         Description :       0						
ABSNT_PRNT_XREF_ID - DCFS DataMart identifier for the CW51.         Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach         Description:         Alternative         N/A         Procedure         Description:         Outreach         Description:         Operational Impact:         Estimate:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Medi-Cal/CalHEERS :       0         Description :       0						
Currently, the child's unique case person identifier (CASE_PERS.ID of the FC case) is used to find a single absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach         Description:         Alternative         N/A         Procedure         Description:         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         BenefitsCal :       0         Client Correspondence :       0         Eligibility :       0         Description :       0						
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absent parent record to do the updates. If more than one absent parent record is received, then the second one is rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       N/A         Procedure       N/A         Procedure       N/A         Description:       0         Batch/Interfaces :       222         Batch Operational Impact:       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Medi-Cal/CalHEERS :       0         Description:       0         De						
rejected.         SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative       N/A         Procedure       Description:         Operational Impact:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Medi-Cal/CalHEERS :       0         Discription:       0         Description:       0         Description: <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td></td<>						
SCR CA-233808 created a batch job PB19E486 to update the Absent Parent record applicant to be the resource for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative       N/A         Procedure       N/A         Description:       328         Automated Test :       0       Batch/Interfaces :       222       Batch Operations :       0         BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS Test :       0         Client Correspondence :       0       Eligibility :       0       DBA :       0			to do the updates. If mo	ore than one absent pa	rent record is received, t	nen the second one is
for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative       N/A         Procedure       0         BenefitsCal :       0         Medi-Cal/Cal/EERS :       0         Client Correspondence :       0         Eligibility :       0         Beligibility :       0						
for ARC cases with Resource Family Home or Relative Home placement.         Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:         Alternative       N/A         Procedure       Description:         Operational Impact:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/Cal/EERS :       0         Client Correspondence :       0         Client Correspondence :       0         Eligibility :       0         Beligibility :       0			ted a batch ish DD1051	OC to undate the Abas	at Devent recent enalises	
Request:       Enhance the FC DCFS Inbound interface reader (PI19C884) to create multiple absent parents when received.         Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach       Description:       N/A         Procedure       State       State         Operational Impact:       328         Automated Test :       0       Batch/Interfaces :       222       Batch Operations :       0         BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS :       0         Client Correspondence :       0       Eligibility :       0       Eligibility :       0       Fiscal :       0						it to be the resource
Recommendation:       Update DCFS FC Inbound Reader (PI19C884) to create and update multiple Absent Parents as received for Transactions Codes 20, 21, 22, 23.         Outreach Description:       N/A         Alternative       N/A         Procedure       N/A         Description:       O         Alternative       N/A         Procedure       Bescription:         Operational Impact:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Medi-Cal/CalHEERS :       0         Client Correspondence :       0         Edigibility :       0         Design :       0         Eligibility :       0         Design :       0         Eligibility :       0         Design :       0	Request:		-	-		nts when received.
Outreach         Description:         Alternative       N/A         Procedure         Description:         Operational Impact:         Estimate:       328         Automated Test :       0         BenefitsCal :       0         Medi-Cal/CalHEERS :       0         Client Correspondence :       0         Outreach       0         Estigibility :       0         Procedure       0         BenefitsCal :       0         O       Conversion :         0       DBA :         0       Eligibility :         0       Eligibility :         0       Fiscal :         0       Eligibility :	Recommendation:					
Outreach Description: AlternativeN/AProcedure Description: Operational Impact: Estimate:N/AAutomated Test :0Batch/Interfaces :222Batch Operations :0BenefitsCal :0Medi-Cal/CalHEERS :0Medi-Cal/CalHEERS Test :0Client Correspondence :0Conversion :0DBA :0Design :0Eligibility :0Fiscal :0		•		64) to create and upda	te multiple Absent Paren	is as received for
Description: Alternative Procedure Description: Operational Impact: Estimate:N/AAutomated Test :0Batch/Interfaces :222Batch Operations :0BenefitsCal :0Medi-Cal/CalHEERS :0Medi-Cal/CalHEERS :0Client Correspondence :0Conversion :0DBA :0Design :0Eligibility :0Fiscal :0	Outreach		,,,,,			
Procedure Description: Operational Impact: Estimate:       328         Automated Test :       0       Batch/Interfaces :       222       Batch Operations :       0         BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS :       0         Client Correspondence :       0       Conversion :       0       DBA :       0         Design :       0       Eligibility :       0       Fiscal :       0						
Description: Operational Impact: Estimate: 328Automated Test :0Batch/Interfaces :222Batch Operations :0BenefitsCal :0Medi-Cal/CalHEERS :0Medi-Cal/CalHEERS :0Client Correspondence :0Conversion :0DBA :0Design :0Eligibility :0Fiscal :0		N/A				
Operational Impact: Estimate: 328Automated Test :0Batch/Interfaces :222Batch Operations :0BenefitsCal :0Medi-Cal/CalHEERS :0Medi-Cal/CalHEERS Test :0Client Correspondence :0Conversion :0DBA :0Design :0Eligibility :0Fiscal :0						
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BenefitsCal :       0       Medi-Cal/CalHEERS :       0       Medi-Cal/CalHEERS Test :       0         Client Correspondence :       0       Conversion :       0       DBA :       0         Design :       0       Eligibility :       0       Fiscal :       0	Estimate:	328				
Client Correspondence :     0     Conversion :     0     DBA :     0       Design :     0     Eligibility :     0     Fiscal :     0	Automated Test :	0	Batch/Interfaces :	222	Batch Operations :	0
Design : 0 Eligibility : 0 Fiscal : 0	BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS T	est: 0
	Client Correspondence	9: 0	Conversion :	0	DBA :	0
Forms Test :         0         GenAl :         0         Imaging :         0	Design :	0	Eligibility :	0	Fiscal :	0
	Forms Test :	0	GenAI :	0	Imaging :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	76	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# C [CA-233160] ACL 23-94 - Family Reunification Funding

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	Approved		
Fix Version/s:	[24.11]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy		
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	7383		
Reporter:	Sarah Rich	Regulation Reference:	ACL 23-94	Created:	09/08/2021 09:46 AM		
Status:	System Test	Impact Analysis:	[Training, Virtual Assistant]	Outreach Required:	Νο		
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	Premise		
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	Family Reunification AB 135		
Consortium Review Approval: Consortium Review		Approved by Committee: County Action:	[No County Action	Other Agency Cross Reference:	N/A		
Approval Date:			Needed]				
Non-Committee Review: Expedite Approval:	Prod Deployment ap	proved by Karen J. Rapp	oonotti on 8/6/2024				
Current Design:	CalWORKs Family R	eunification services are	e being issued by overri	ding the CW EDBC or b	by running CW Manual		
	EDBC. The FR Aid Codes 4F There is no automatic	P or 4R are being assign on for batch sweep that v	ed to CW Cases manua vill end CalWORKs FR	ally due to the lack of Fl that includes cash Grar	R automation. nt or FR Services for		
Request:	child(ren) are remove up to 6 full months. • Automation of FR Ai • CW Cash grant and Services is establishe • Effective JAN-2025 granted retroactively. • Create a new Batch extend FR services of • Corresponding FR N • M82-812A (6/24), M	<ul> <li>Automation of FR Aid codes 4P / 4R for the CW FR programs.</li> <li>CW Cash grant and / or FR Services to end at the end of 6 months unless a good cause to extend the FR Services is established.</li> <li>Effective JAN-2025 forward, FR Cash grant will be available to the Household and FR Services only can be granted retroactively.</li> <li>Create a new Batch sweep that will end CalWORKs FR cash Grant or FR Services at the end of 6 months or extend FR services only when a good cause is established until the FR Plan is ended.</li> <li>Corresponding FR NOA's and Forms in English as well as threshold languages to be generated.</li> <li>M82-812A (6/24), M82-812B (6/24), M82-812C (6/24) NOAs will be automated.</li> <li>Eligible Child(ren) placed temporary out of the home period for one full calendar month, but the CW worker didn't</li> </ul>					
Recommendation:	<ul> <li>added. Changes ma</li> <li>2. Online FR Detail F</li> <li>Plan for the Family f</li> <li>3. Online will add nei</li> <li>Detail Page.</li> <li>4. EDBC rules will ever effective JAN-2025</li> <li>5. EDBC will end the cause is selected.</li> <li>6. When good cause FR Plan is ended.</li> <li>7. Create a new Bator reached its six montification</li> </ul>	lata collection pages "Fa ade to "Family Reunificat Page will capture the Far to reunite with the child(r w "Temporarily Out of th valuate the CW FR AU s forward and / or FR serv e Cash aid at the end of e is selected, CW Progra ch sweep that will end Ca ths duration. A (4/24) Notice to Other F	tion Detail" will be capture mily Reunification Begin ren) and will be added to e Home" reason "Child ize and will continue to rices only retrospective. 6 months and will evalue m will be active with \$0 alWORKs cash Grant v	ared on "Transaction His Month once the court of the SAWS by CW wo removed by CWS" in the grant the CW cash aid ate the CW discontinua grant for the FR service when the Family Reunifi	story Detail". establishes the FR rker. ne Household Status for up to 6 months unce when no good es to continue until the cation is ended or has		

9. Automate NOA M82-812A (6/24) Start of Cash Aid for Family Reunification Case in English and Spanish.
 10. Add a new automated action to notify the CW worker on the 1st of the 6th month that the FR period is ending.

Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	To continue CW F running CalWORk 7383		gh manual proc	ess by overriding the CalWORKs I	EDBC or by
Automated Test :	0	Batch/Interfaces :	586	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	446	Medi-Cal/CalHEERS Test :	118
Client Correspondence	207	Conversion :	0	DBA :	0
Design :	230	Eligibility :	1464	Fiscal :	421
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	1208
Performance :	0	PMO :	300	Pod :	0
Release Communication	on 127	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	1303	Task Management :	97	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	44	Translation :	2.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

## CA-232192] Deprecate CalSAWS Core Password Functionalities

Team Responsible:	Online	Assignee:	Praveenraj Mylvakanam	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Trevor Torres	Change Type (SCR):	System Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	114
Reporter:	Yogesh Patel	Regulation Reference:		Created:	08/12/2021 04:56 PM
Status:	System Test	Impact Analysis:	[Business Process, Training]	Outreach Required:	Νο
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Security, Usability]	Funding Source ID:	
Consortium Review Approval: Consortium Review Approval Date:		Approved by Committee: County Action:	[No County Action Needed]	Other Agency Cross Reference:	
Non-Committee Review:	Approved by Dym	as Pena on 7/11/2024			
Expedite Approval:	Approved by Kare	n J Rapponotti on 07/15/20	)24		
Current Design:	the reset button, w There is also a me	C-IV counties are able to re which C-IV county users sho ssage that displays on the ng an email that is sent fror	ould not be able to do. CalSAWS homepage s	tating that their passwor	
	allow them to rese 2. Remove the me CalSAWS passwo	nctionality to reset password et password directly through ssage from the CalSAWS h ord will expire in 'x' amount urity Assignment page to ha	n the CalSAWS applica nomepage that displays of days.	tion. the countdown on pass	word being expired.
Recommendation:		Change Password" button c eset Password" button and			
	3. Remove the me 4. Update the Sec	essage from the CalSAWS curity Assignment page to h en using the "Add User Nar	homepage that display ave users in former C-		word being expired.
Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:	<ol> <li>Remove the me</li> <li>Update the Sec</li> <li>Search page whe</li> <li>Users will need to</li> </ol>	curity Assignment page to h	homepage that display have users in former C- ne" button.	IV counties go to the Ca	word being expired. ISAWS Identity
Description: Alternative Procedure Description: Operational Impact:	<ol> <li>Remove the me</li> <li>Update the Sec</li> <li>Search page whe</li> <li>Users will need to</li> </ol> 114	curity Assignment page to h en using the "Add User Nan	homepage that display have users in former C- ne" button. ess on how to reset pas	IV counties go to the Ca	word being expired. ISAWS Identity users to CalSAWS
Description: Alternative Procedure Description: Operational Impact: Estimate:	<ul> <li>3. Remove the me</li> <li>4. Update the Sec</li> <li>Search page whe</li> <li>Users will need to</li> </ul> 114	curity Assignment page to h en using the "Add User Nan continue with current proce	homepage that display have users in former C- ne" button. ess on how to reset pas	IV counties go to the Ca	word being expired. ISAWS Identity users to CalSAWS
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal :	3. Remove the me 4. Update the Sec Search page whe Users will need to 114 0 0	curity Assignment page to here using the "Add User Nan continue with current proce Batch/Interfaces :	homepage that display have users in former C- ne" button. ess on how to reset pas 0 0	IV counties go to the Ca ssword and to add new u Batch Operations :	word being expired. ISAWS Identity users to CalSAWS 0 est : 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence	3. Remove the me 4. Update the Sec Search page whe Users will need to 114 0 0 : 0	curity Assignment page to h en using the "Add User Nan continue with current proce Batch/Interfaces : Medi-Cal/CalHEERS : Conversion :	homepage that display have users in former C- ne" button. ess on how to reset pas 0 0 0 0	IV counties go to the Ca ssword and to add new u Batch Operations : Medi-Cal/CalHEERS T	word being expired. ISAWS Identity users to CalSAWS 0 est : 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test : BenefitsCal : Client Correspondence Design :	3. Remove the me 4. Update the Sec Search page whe Users will need to 114 0 0 : 0 0	curity Assignment page to h en using the "Add User Nan continue with current proce Batch/Interfaces : Medi-Cal/CalHEERS :	homepage that display have users in former C- ne" button. ess on how to reset pas 0 0 0 0 0 0	IV counties go to the Ca ssword and to add new u Batch Operations : Medi-Cal/CalHEERS To DBA : Fiscal :	word being expired. ISAWS Identity users to CalSAWS 0 est : 0 0 0 0
Description: Alternative Procedure Description: Operational Impact: Estimate: Automated Test :	3. Remove the me 4. Update the Sec Search page whe Users will need to 114 0 0 : 0	curity Assignment page to h en using the "Add User Nan continue with current proce Batch/Interfaces : Medi-Cal/CalHEERS : Conversion : Eligibility :	homepage that display have users in former C- ne" button. ess on how to reset pas 0 0 0 0	IV counties go to the Ca ssword and to add new u Batch Operations : Medi-Cal/CalHEERS To DBA :	word being expired. ISAWS Identity users to CalSAWS 0 est : 0 0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	36	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-222130] Lobby Device: Change wording on Kiosk screen

Team Responsible:	Online	Assignee:	Anshul Tiwari	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	187
Reporter:	Erick Arreola	Regulation Reference:		Created:	11/25/2020 05:21 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sowmya Coppisetty	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Lobby Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CIV-11962
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review:					
Expedite Approval:	Approved by Karen J	Rapponotti on 07/15/20	)24		
Current Design:	there's a screen (there that gets displayed as the option of Yes or N	e's different version of t sking user the question No. Selecting the option	his screen based on th 'Is there anything else of 'Yes' will take the us	by Kiosk and Lobby Table ne selected flow that asks I can help you with?' a ser back to the main scre nplete the check-in proce	the same question) and they can choose en that will allow them
Request:	Update both the Lobb	by Kiosk and Lobby Tab elp you with?' screer	let (with Kiosk flow) to	only display one version he wording on the question	of the 'Is there
Recommendation:	can help you with a. The screen will be I help you with anyth	.?' screen. updated to change the ing else?'	question from 'Is there	) to only display one 'Is th anything else I can help eturn to Main Menu' and '	you with?' to 'Can
Outreach Description: Alternative Procedure Description: Operational Impact:	None, as users can c	ontinue with current pro	cess		
Estimate:	187				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Te	est: 0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	100
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	72	Task Management :	0	Tech Arch :	0
Tech ForgeRock :				Tech Support :	•

Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

# CA-200644] Update Person Configuration and Claiming for aid Codes 3U and 3W

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Approved
Fix Version/s:	[24.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	[=]	Expedite Changes:	Start Build	Estimate:	243
Reporter:	Sidhant Garg	Regulation Reference:		Created:	02/05/2018 02:53 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Marlene Rangel	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/13/2024	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		
Non-Committee Review: Expedite Approval:	Expedited Start buil	d approval by Karen I R	apponotti on 09/12/24	PFA email for reference	5
Current Design:	•		••		5.
	<ul> <li>Expedited Start build approval by Karen J. Rapponotti on 09/12/24. PFA email for reference.</li> <li>CalWORKs determines the individual claiming to be 'federal' or 'Non-Federal as follows:</li> <li>If the program member qualifies for any of the following criteria, Federal Funding is determined else "Non-Federa funding is determined.</li> <li>1. Determine if the person's country of birth is the 'United States (US)', the person is a US citizen born abroad, o the person is a naturalized citizen.</li> <li>2. Determine if the person is unconditionally federally eligible as indicated by their 'INS documents'.</li> <li>3. Determine if the person qualifies because of military information (Meets Veteran Status Active-Duty indicator of Citizenship set to 'Yes' or person is a lawful permanent resident veteran as indicated by his document code and section code).</li> <li>4. Determine if the person is a 'Lawful Permanent Resident (LPR)' as indicated by document type and section cod and qualifies for 40 quarters (40 qualifying work quarters indicator on Citizenship set to 'Yes').</li> <li>5. Determine if the person meets one of the following conditions:</li> <li>a. Person is a Parolee or Conditional Entrant as indicated by their 'INS documents'.</li> <li>b. Person is a 'Lawful Permanent Resident (LPR)' as indicated by his document code, and doe not qualify for 40 quarters (40 qualifying work quarters indicator on Citizenship set to 'No').</li> <li>c. Person is battered (their battered alien indicator is 'Yes' or the person is a battered lawful permanent resident indicater is 'Yes' or the person is a battered lawful permanent resident is 'Yes' or the person is a leawful permanent resident indicator is 'Yes' or the person is a battered lawful permanent resident indicated by his document and section code).</li> <li>6. Determine if person's Country Entry Date or INS Document Issue Date before 8/22/1996.</li> <li>7. Determine if person's Country Entry Date or INS Document Issue Date is at least 5 years prior to the begin</li></ul>				
Request:		'3W' are mixed aid code t ded person in the AU. How			
Recommendation:	codes.	g Drop Down Values on P to treat aid codes 3U and			
Outreach Description: Alternative Procedure Description: Operational Impact:	Override EDBC res				

Estimate:	243				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence	: 0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	92	Fiscal :	40
Forms Test :	0	GenAI :	0	Imaging :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communicatio Support :	n O	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	76	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				