

*California Statewide Automated Welfare  
System (CalSAWS)*

**County Purchase SA-01-2024  
San Benito County – Software for County-  
Provided Growth Workstations (Quantity 5)**

**I. Overview:**

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations ("M&O") Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the "Base Agreement") between CalSAWS Consortium and Accenture LLP ("Accenture"), San Benito County ("County") has requested software and software support for five (5) County-provided workstations intended for growth, as further described in this County order form (the "County Purchase"). This County Purchase documentation includes Software Charges and Software Support Charges for the new software, as well as Regulatory and Administrative ("R&A") Change Budget Services for administration of the County Purchase order.

The scope of this County Purchase includes the following:

- Software Charges
  - (5) Windows 10 Enterprise Upgrade License with Software Assurance
  - (5) Microsoft Endpoint Configuration Manager - Client Management License Per User Management License with Software Assurance
  - (5) Microsoft Windows Server Client Access License ("ServerCAL") per Device License with Software Assurance
  - (5) Ericom PowerTerm Pro Enterprise Suite License
  - (5) Qualys Vulnerability Management, Detection, and Response ("VMDR") Bundle, includes 1-year software agreement
  - (5) Qualys Endpoint Detection Response with Anti-Malware, includes 1-year software agreement
  - (5) Qualys Policy Compliance, includes 1-year software agreement
- Software Support Charges
  - (5) Ericom PowerTerm Pro Enterprise Suite License - 1 year of Software Support
- R&A Change Budget Services
  - Administration of the County Purchase order

Assumptions:

- The charges set forth in Section III below (the "Total Charges") are an estimate and are subject to changes at the time of ordering. The final charges will be provided to the Consortium at the time of invoicing.
  - Estimated Charges for software and software support include a ten (10) percent contingency. The County will be invoiced for actual Software and Software Support Charges at the time of invoicing.
- This County Purchase does not include any new equipment (i.e., workstations, monitors, keyboards, mice, headsets, IP phones, docking stations, scanners, printers, etc.), as the County will be responsible for providing such equipment.

- The models of the refresh equipment procured by the County must be those approved by the Consortium, as the equipment will be CalSAWS Managed equipment.
  - Equipment specifications are located on the CalSAWS Web Portal (CalSAWS Web Portal > Resources > CalSAWS Hardware Specs).
- Software Charges and Software Support Charges will be invoiced upon receipt of the software, as software will be electronically delivered by the software vendor.
- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- This County Purchase does not include Administrative Charges for asset-tagging, imaging, transportation, or installation of the five (5) workstations. If the County requests for Accenture staff to asset-tag, image, transport, or install any of the County-provided workstations, additional Administrative Charges per workstation would apply. These additional charges would be provided to the County in a separate County Purchase.
- County Information Technology ("IT") staff will be responsible for the installation and deployment of the five (5) growth workstations.
- The County will be responsible for all facility setup, including, but not limited to furniture, electrical, HVAC, and data/electrical cabling.
- This County Purchase does not include any equipment for infrastructure upgrades. If the County requires additional network infrastructure equipment to support the five (5) additional workstations, then a separate County Purchase will be required.
- This County Purchase includes R&A Change Budget Services of up to two (2) hours for administration of the County Purchase order. This includes the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.
  - R&A Change Budget Services will be worked and invoiced on a time and materials ("T&M") basis. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County.
  - R&A Change Budget Services will be worked and invoiced in State Fiscal Year ("SFY") 2024/25, estimated to commence upon approval of this County Purchase. Such hours may be worked through January 31, 2025 and invoiced within SFY 2024/25, which continues through May 31, 2025. If the County requests for more hours to be performed during SFY 2024/25 prior to January 31, 2025, then a revision to this County Purchase would be required. If the County requires hours for R&A Change Budget Services beyond January 31, 2025, a new County Purchase will be required under a new CalSAWS agreement.
  - Accenture and the County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for R&A Change

Budget Services would result in additional charges. These additional charges would be provided to the County via a revision to this County Purchase.

- This estimate excludes charges to support activities that may be required to continue services beyond January 31, 2025.
- It is assumed that the ongoing Production Operations Charges for remote workstation maintenance and central support for the Managed workstation image for the five (5) County-provided workstations will be funded by the Consortium through January 31, 2025, pending the availability of funds. In the event that the Consortium is not able to provide funding for ongoing Production Operations Charges for supporting the Managed workstations, the County will be responsible for funding such charges via a new County Purchase.
- All Windows 10 Enterprise Upgrade licenses are purchased with Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes via the execution of a separate County Purchase.
  - Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
- All Microsoft Endpoint Configuration Manager Client Management licenses are purchased with Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes via the execution of a separate County Purchase.
- All Microsoft ServerCAL licenses are purchased with Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes via the execution of a separate County Purchase.
- All Ericom PowerTerm licenses are purchased with one (1)-year software support agreements from the date of purchase (unless noted otherwise). Once the software support agreements have expired, the County will be responsible for funding any support renewals via the execution of a separate County Purchase.
- All Qualys licenses are purchased with one (1)-year software agreements from the date of purchase (unless noted otherwise). Once the software agreements have expired, the County will be responsible for funding any software renewals via the execution of a separate County Purchase.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by October 25, 2024, in order to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

**II. Schedule:**

The charges associated with this County Purchase will be incurred during SFY 2024/25.

**III. Total Charges:**

The following table outlines the total charges for this County Purchase.

<b>Total County Purchase Charges</b>	<b>SFY 2024/25</b>	<b>SFY 2025/26</b>	<b>Total Charges</b>
<b>Administrative Charges</b>	\$0.00	\$0.00	\$0.00
<b>R&amp;A Change Budget Services</b>	\$296.00	\$0.00	\$296.00
<b>Hardware and Software Charges</b>	\$3,014.85	\$0.00	\$3,014.85
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$2,965.35	\$0.00	\$2,965.35
Software Maintenance and Support Charges	\$49.50	\$0.00	\$49.50
<b>Production Operations Charges</b>	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
<b>Total Charges</b>	<b>\$3,310.85</b>	<b>\$0.00</b>	<b>\$3,310.85</b>

**IV. References:**

This purchase is tracked via ServiceNow Request RITM0052876.

**V. Attachment 1 to County Purchase SA-01-2024 - Pricing Schedules**

**COUNTY PURCHASE APPROVAL**

**Subject:** County Purchase - SA-01-2024

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

**San Benito County**

By: 

Printed Name: Tracey Belton

Title: Director (or Deputy Director)

Date: 9/26/24

**Approved As to Form**

**San Benito County Counsel**

By: 

Printed Name: Irma Valencia

Title: County Counsel

Date: 9/26/2024

**Notice Address:**

Health & Human Services Agency  
1111 San Felipe Road, Suite 206  
Hollister, CA 95023

**CalSAWS Consortium**

By: Holly Murphy  
Holly Murphy (Oct 2, 2024 16:17 PDT)

Printed Name: Holly Murphy

Title: CalSAWS PMO Director

Date: Oct 2, 2024

**Notice Address:**

CalSAWS Consortium  
620 Roseville Parkway  
Roseville, CA 95747

**Accenture LLP**

By: Arnold J. Malvick  
Arnold J. Malvick (Oct 2, 2024 14:22 PDT)

Printed Name: Arnold J. Malvick

Title: Accenture Project Executive

Date: Oct 2, 2024