

Total Change Notice Charges	SFY 2024/25	Total Charges
R&A Change Budget Services Charges	\$ 684,140	\$ 684,140
One-Time Services Charges	\$ 684,140	\$ 684,140
Recurring Services Charges	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -
Software Charges	\$ -	\$ -
Software Support Charges	\$ -	\$ -
Production Operations Charges	\$ -	\$ -
One-Time Charges	\$ -	\$ -
Recurring Charges	\$ -	\$ -
Facilities Charges	\$ -	\$ -
Attachment 04 to Change Notice No. THIRTY SIX - Total Change Notice Charges - Infrastructure Transition Out KT Sessions	\$ 684,140	\$ 684,140

Staff Loading (One-time R&A Services)					SFY 24/25					Nov-24	Dec-24	Jan-25	Feb-25								
ID	Activity Description	Task Description	Gainwell Hours	Staff Description	53	54	55	56	57	58	59	60	61	62	63	64	SFY24/25 Total Hours	Total Hours	SFY24/25 Hourly Rate	SFY24/25 Price	Total Price
2.0	Transition Out Activities				Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	-	2,713		\$ 684,140	\$ 684,140
	Transition Out Management Oversight	Project Management of the Infrastructure Transition Out effort; pre-planning on M&E Transition Out effort		Delivery Manager Lulu Fou						56	160	176					392.0	392	\$ 294.22	\$ 115,334	\$ 115,334
	Transition Out KT	Infrastructure Scope Split/Escalation		Delivery Manager Arnold Malvick						10	20	25					55.0	55	\$ 294.22	\$ 16,182	\$ 16,182
	Infrastructure Transition Out Management	Manage and coordinate transition out KT planning, preparation and execution		Senior Manager Jeremy						5	15	20					40.0	40	\$ 286.34	\$ 11,454	\$ 11,454
	Infrastructure Transition Out Management	Manage and coordinate transition out KT planning, preparation and execution		Senior Manager Aseem Girdhar						64	160	176					400.0	400	\$ 286.34	\$ 114,536	\$ 114,536
	Infrastructure Transition Out KT	Provide coordination and support transition KT preparation and execution activities		Senior Programmer/ Analyst Art Robles						32	32	40					104.0	104	\$ 208.40	\$ 21,674	\$ 21,674
	Infrastructure Transition Out KT	Provide coordination and support transition KT preparation and execution activities		Application System Analyst Ellie Zhao						32	32	40					104.0	104	\$ 187.30	\$ 19,479	\$ 19,479
	Infrastructure Transition Out KT	Workplan administration and reporting		Programmer/Analyst Pallavi Mathaman						24	16	20					60.0	60	\$ 153.93	\$ 9,236	\$ 9,236
	Infrastructure Transition Out KT	KT sessions - Workstream 05 Service Desk Operations (Gainwell Requested 6 hrs)	6	Application System Analyst Jamala Rules, Kristina Carter						8							8.0	8	\$ 187.30	\$ 1,498	\$ 1,498
	Infrastructure Transition Out KT	KT sessions - Workstream 07 Techical Support (Gainwell Requested 20 hrs)	20	System Administrator Ryan Lawrence (1), Austin Gelb (1)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 07 Techical Support (Gainwell Requested 20 hrs)		Senior Programmer/ Analyst Holly Raiskin (10), Joseph Chiaromonte (11), Tom Dickey (6)						27							27.0	27	\$ 208.40	\$ 5,627	\$ 5,627
	Infrastructure Transition Out KT	KT sessions - Workstream 07 Techical Support (Gainwell Requested 20 hrs)		Application System Analyst Mohit Wadhwa (10), Shane Martin (10), Kali Jackson (6), Kamarr Holligan (9)						35							35.0	35	\$ 187.30	\$ 6,556	\$ 6,556
	Infrastructure Transition Out KT	KT sessions - Workstream 07 Techical Support (Gainwell Requested 20 hrs)		Programmer Analyst Jowanjeet Singh (10), Kate Miller (1), Lincoln Davis (6), Jack Zhao (6), Louix Abrenica (6)						29							29.0	29	\$ 153.93	\$ 4,464	\$ 4,464
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)	10	Senior Manager Amanda Batt (7), Sumeet Patil (3), Naresh Barsagade (3), Jerry Hunavich (6)						19							19.0	19	\$ 286.34	\$ 5,440	\$ 5,440
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)		Senior Programmer/ Analyst Art Robles (4)						4							4.0	4	\$ 208.40	\$ 834	\$ 834
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)		Application System Analyst Tyler Mogk (3), Lisa Fernandez (6), Jamala Rules (3)						18							18.0	18	\$ 187.30	\$ 3,371	\$ 3,371
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)		Programmer Analyst Tyron Everett (6)						6							6.0	6	\$ 153.93	\$ 924	\$ 924
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)		Specialty Rate Shanna Armstrong (6)						6							6.0	6	\$ 153.93	\$ 924	\$ 924
	Infrastructure Transition Out KT	KT sessions - Workstream 08 PMO/Procurement (Gainwell Requested 10 Hrs)		System Administrator Austin Gelb (3)						3							3.0	3	\$ 216.09	\$ 648	\$ 648
	Infrastructure Transition Out KT	KT sessions - Workstream 09 NOC/SOC Ops (Gainwell Requested 12 hrs)	12	Senior Manager Inderjot Malik (12),						36							36.0	36	\$ 286.34	\$ 10,308	\$ 10,308
	Infrastructure Transition Out KT	KT sessions - Workstream 09 NOC/SOC Ops (Gainwell Requested 12 hrs)		Programmer Analyst Melanie Gines (12), Bijaya Rai (12)						24							24.0	24	\$ 153.93	\$ 3,694	\$ 3,694
	Infrastructure Transition Out KT	KT sessions - Workstream 10 Security (Gainwell Requested 21 hrs)	21	Senior Manager Alex Hsiung (21), Martin Sordilla (17), Matthew Williams (4), Uzair Naveed (9), Deepak Shrivastav (3), Sumeet Patil (3), Bala Yegappan (4)						61							61.0	61	\$ 286.34	\$ 17,467	\$ 17,467
	Infrastructure Transition Out KT	KT sessions - Workstream 10 Security (Gainwell Requested 21 hrs)		System Administrator (9) Ryan Lawrence (21), Austin Gelb (6), Shobin Scaria (3)						39							39.0	39	\$ 216.09	\$ 8,428	\$ 8,428
	Infrastructure Transition Out KT	KT sessions - Workstream 10 Security (Gainwell Requested 21 hrs)		Senior Programmer/ Analyst Holly Raiskin (3), Joseph Chiramonte (3), Ahmed Raji (4)						10							10.0	10	\$ 208.40	\$ 2,084	\$ 2,084
	Infrastructure Transition Out KT	KT sessions - Workstream 10 Security (Gainwell Requested 21 hrs)		Application System Analyst Eric Prestwood (6), Marbely Balcom (2),						8							8.0	8	\$ 187.30	\$ 1,498	\$ 1,498
	Infrastructure Transition Out KT	KT sessions - Workstream 10 Security (Gainwell Requested 21 hrs)		Programmer Analyst Novyle Kanooz (6), Kate Miller (6), Marshall Carter (4)						16							16.0	16	\$ 153.93	\$ 2,463	\$ 2,463
	Infrastructure Transition Out KT	KT sessions - Workstream 11 ServiceNow (Gainwell Requested 16 hrs)	16	System Administrator Faizan Durrani (14)						14							14.0	14	\$ 216.09	\$ 3,025	\$ 3,025
	Infrastructure Transition Out KT	KT sessions - Workstream 11 ServiceNow (Gainwell Requested 16 hrs)		Application System Analyst Eric Gilmore (8), Kristina Carter (13), Jamala Rule (2)						23							23.0	23	\$ 187.30	\$ 4,308	\$ 4,308
	Infrastructure Transition Out KT	KT sessions - Workstream 11 ServiceNow (Gainwell Requested 16 hrs)		Application System Analyst Debesish Banerjee (3)						3							3.0	3	\$ 187.30	\$ 562	\$ 562
	Infrastructure Transition Out KT	KT sessions - Workstream 14 Network Ops (Gainwell Requested 28 hrs)	28	Senior Manager Uzair Naveed (18)						18							18.0	18	\$ 286.34	\$ 5,154	\$ 5,154
	Infrastructure Transition Out KT	KT sessions - Workstream 14 Network Ops (Gainwell Requested 28 hrs)		System Administrator Shobin Scaria (20.5)						21							20.5	21	\$ 216.09	\$ 4,430	\$ 4,430
	Infrastructure Transition Out KT	KT sessions - Workstream 14 Network Ops (Gainwell Requested 28 hrs)		Senior Programmer/ Analyst Shannon Williams (13.5)						14							13.5	14	\$ 208.40	\$ 2,813	\$ 2,813
	Infrastructure Transition Out KT	KT sessions - Workstream 14 Network Ops (Gainwell Requested 28 hrs)		Application System Analyst Eric Prestwood (17.5), Rosemary Assabil (1), Al Tiu (6.5), Jasper Lucero (5), Khadar Shaik (1)						31							31.0	31	\$ 187.30	\$ 5,806	\$ 5,806
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Requested 61 hrs)	40	See Below - summary line													-	-	\$ 286.34	\$ -	\$ -

	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Gold AMI Deployment Process 4 hrs)	4	Senior Manager Deepak Shrinivastav (4)						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Gold AMI Deployment Process 4 hrs)		Senior Programmer/ Analyst Abanoub Ghaly (4)						4							4.0	4	\$ 208.40	\$ 834	\$ 834
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Gold AMI Deployment Process 4 hrs)		Application System Analyst Samar Hussaih (4)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitor Config Dynatrace/Splunk/Adobe 2 hrs)	2	Senior Manager Sumeet Patil (2)						2							2.0	2	\$ 286.34	\$ 573	\$ 573
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitor Config Dynatrace/Splunk/Adobe 2 hrs)		System Administrator Raji Reddy (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitor Config Dynatrace/Splunk/Adobe 2 hrs)		Senior Programmer/ Analyst Court Swenson (2)						2							2.0	2	\$ 208.40	\$ 417	\$ 417
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitoring Configuration 2 hrs)	2	Senior Manager Inderjot Malik (2)						2							2.0	2	\$ 286.34	\$ 573	\$ 573
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitoring Configuration 2 hrs)		System Administrator Raji Reddy (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitoring Configuration 2 hrs)		Senior Programmer/ Analyst Court Swenson (2)						2							2.0	2	\$ 208.40	\$ 417	\$ 417
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Monitoring Configuration 2 hrs)		Application Analyst Swapnil Patel (2)						2							2.0	2	\$ 187.30	\$ 375	\$ 375
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Database Monitoring Configuration 4 hrs)	4	Senior Manager Sauvik Basu (4), Akram Shaik (4)						8							8.0	8	\$ 286.34	\$ 2,291	\$ 2,291
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Database Failover design/process DR & schedule 3 hrs)	3	Senior Manager Sauvik Basu (3), Akram Shaik (3)						6							6.0	6	\$ 286.34	\$ 1,718	\$ 1,718
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Failover design/process DR & schedule 3 hrs)	3	Senior Manager Sauvik Basu (3), Deepak Shrivastav (3), Akram Shaik (3)						9							9.0	9	\$ 286.34	\$ 2,577	\$ 2,577
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Failover design/process DR & schedule 3 hrs)		System Administrator Raji Reddy (3)						3							3.0	3	\$ 216.09	\$ 648	\$ 648
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Failover design/process DR & schedule 3 hrs)		Senior Programmer/ Analyst Joel Jos (3), Nitin Baxi (3)						6							6.0	6	\$ 208.40	\$ 1,250	\$ 1,250
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Cloud Architecture Design 4 hrs)	4	Senior Manager Sumeet Patil (4), Alex Lliev (4)						8							8.0	8	\$ 286.34	\$ 2,291	\$ 2,291
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Cloud Architecture Design 4 hrs)		Senior Programmer/ Analyst Adnan Bukhari (4)						4							4.0	4	\$ 208.40	\$ 834	\$ 834
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS EC2, S3, RDS, CloudFormation, IAM 6 hrs)	6	Senior Manager Sauvik Basu (6), Akram Shaik (6)						12							12.0	12	\$ 286.34	\$ 3,436	\$ 3,436
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS EC2, S3, RDS, CloudFormation, IAM 6 hrs)	6	Senior Manager Deepak Shrinivastav (6)						6							6.0	6	\$ 286.34	\$ 1,718	\$ 1,718
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS EC2, S3, RDS, CloudFormation, IAM 6 hrs)		Application System Analyst Santhosh Jayasekar (6)						6							6.0	6	\$ 187.30	\$ 1,124	\$ 1,124
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS EC2, S3, RDS, CloudFormation, IAM 6 hrs)		Application System Analyst Daniel Rix (6)						6							6.0	6	\$ 187.30	\$ 1,124	\$ 1,124
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell CI/CD pipeline, Jenkins, AWS, CodePipeline, CodeBuild and Code Deployment 4 hrs)	4	Senior Manager Sauvik Basu (4)						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell CI/CD pipeline, Jenkins, AWS, CodePipeline, CodeBuild and Code Deployment 4 hrs)		Application System Analyst Robert Gault (4)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell JIRA Bitbucket Admin 4 hrs)	4	Senior Manager Deepak Shrinivastav (4)						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell JIRA Bitbucket Admin 4 hrs)		Senior Programmer/ Analyst Joel Jos (4)						4							4.0	4	\$ 208.40	\$ 834	\$ 834
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell JIRA Bitbucket Admin 4 hrs)		Application System Analyst Amar Nath Porika (4)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell VPCs, AWS Transit Gateway, VPN, Direct Connect 4 hrs)	4	Senior Manager Deepak Shrinivastav (4)						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell VPCs, AWS Transit Gateway, VPN, Direct Connect 4 hrs)		Application System Analyst Santhosh Jayasekar (4)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell VPCs, AWS Transit Gateway, VPN, Direct Connect 4 hrs)		Application System Analyst Daniel Rix (4 hrs)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Oracle Weblogic,Apache Tomcat, related platforms 3 hrs)	3	Senior Manager Deepak Shrinivastav (3)						3							3.0	3	\$ 286.34	\$ 859	\$ 859
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Oracle Weblogic,Apache Tomcat, related platforms 3 hrs)		System Administrator Raji Reddy (3)						3							3.0	3	\$ 216.09	\$ 648	\$ 648
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS IAM & security assessment tool 2 hrs)	2	Senior Manager Deepak Shrinivastav (2)						2							2.0	2	\$ 286.34	\$ 573	\$ 573
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell AWS IAM & security assessment tool 2 hrs)		Senior Programmer/ Analyst Jeremiah Hoyle (2)						2							2.0	2	\$ 208.40	\$ 417	\$ 417
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (AWS Network 2 hrs)	2	Senior Manager Uzair Naveed (2), Deepak Srinivastav (2)						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (AWS Network 2 hrs)		Application System Analyst Santhosh Jayasekar (2)						2							2.0	2	\$ 187.30	\$ 375	\$ 375

	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Capacity Mgmt (3 hrs)	3	Senior Manager Uzair Naveed (3), Deepak Srinivastav (3), Sauvik Basu (3)						9							9.0	9	\$ 286.34	\$ 2,577	\$ 2,577
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Capacity Mgmt (3 hrs)		Senior Programmer/ Analyst Shannon Williams (3)						3							3.0	3	\$ 208.40	\$ 625	\$ 625
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Change Mgmt (3 hrs)	3	Senior Programmer/ Analyst Art Robles (3)						3							3.0	3	\$ 208.40	\$ 625	\$ 625
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Configuration Mgmt (2 hrs)	2	System Administrator Faizan Durrani (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Configuration Mgmt (2 hrs)		Senior Progammer / Analyst Kumar Govindasamy (2)						2							2.0	2	\$ 208.40	\$ 417	\$ 417
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Configuration Mgmt (2 hrs)		Application System Analyst Debesish Banerjee (2)						2							2.0	2	\$ 187.30	\$ 375	\$ 375
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell (Incident and Problem Mgmt (2 hrs)	2	Application System Analyst Jamala Rule (2)						2							2.0	2	\$ 187.30	\$ 375	\$ 375
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Reportig and Calendar Process (3 hrs)	3	Senior Manager Uzair Naveed (3)						3							3.0	3	\$ 286.34	\$ 859	\$ 859
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Reportig and Calendar Process (3 hrs)		Senior Programmer/ Analyst Art Robles (3)						3							3.0	3	\$ 208.40	\$ 625	\$ 625
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Reportig and Calendar Process (3 hrs)		Application System Analyst Anand Kulkarni (3)						3							3.0	3	\$ 187.30	\$ 562	\$ 562
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Architecture & integration (2 hrs)	2	Senior Manager Sumeet Patil (2)						2							2.0	2	\$ 286.34	\$ 573	\$ 573
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Architecture & integration (2 hrs)		System Administrator Chris Vasquez (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Architecture & integration (2 hrs)		Application System Analyst Santhosh Jayasekar (2), Kenneth Lerch (2)						4							4.0	4	\$ 187.30	\$ 749	\$ 749
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Capturing, Workflow,Queues, Admin Queries (3 hrs)		Programmer Analyst Greg Pouquette (3)						3							3.0	3	\$ 153.93	\$ 462	\$ 462
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Web Application Imaging-related pages (2 hrs)	2	System Administrator Chris Vasquez (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Management Console, User Access Rights, County & Office setup (4 hrs)	4	System Administrator Chris Vasquez (4)						4							4.0	4	\$ 216.09	\$ 864	\$ 864
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Testing activities SCRs, roll-outs (2 hrs)	2	Programmer Analyst Robyn Anderson (2)						2							2.0	2	\$ 153.93	\$ 308	\$ 308
	Infrastructure Transition Out KT	KT sessions - Workstream 15 Cloud and Data Center Ops (Gainwell Tools Postman, Splunk etc. (1 hr)	1	System Administrator Chris Vasquez (1)						1							1.0	1	\$ 216.09	\$ 216	\$ 216
	Infrastructure Transition Out KT	KT sessions - Workstream 16 Production Operations (Gainwell Requested 13 hrs)	13	Senior Manager Deepak Shrivastav (3), Sauvik Basu (3), Uzair Naveed (6)						12							12.0	12	\$ 286.34	\$ 3,436	\$ 3,436
	Infrastructure Transition Out KT	KT sessions - Workstream 16 Production Operations (Gainwell Requested 13 hrs)		System Administrator Faizan Durrani (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 16 Production Operations (Gainwell Reqindasamy (2)		Senior Programmer/ Analyst Shannon Williams (3), Art Robles (6), Kumar Govindasamy (2)						11							11.0	11	\$ 208.40	\$ 2,292	\$ 2,292
	Infrastructure Transition Out KT	KT sessions - Workstream 16 Production Operations (Gainwell Requested 13 hrs)		Application System Analyst Debesish Banerjee (2), Jamala Rule (2), Anand Kulkarni (3)						7							7.0	7	\$ 187.30	\$ 1,311	\$ 1,311
	Infrastructure Transition Out KT	KT sessions - Workstream 13 ForgeRock (Gainwell Requested 20 hrs)	20	Senior Manager Bryan Taylor (18), Deepak Shrivastav (2), Sauvik Basu (2)						22							22.0	22	\$ 286.34	\$ 6,299	\$ 6,299
	Infrastructure Transition Out KT	KT sessions - Workstream 13 ForgeRock (Gainwell Requested 20 hrs)		System Administrator Raj Reddy (2)						2							2.0	2	\$ 216.09	\$ 432	\$ 432
	Infrastructure Transition Out KT	KT sessions - Workstream 13 ForgeRock (Gainwell Requested 20 hrs)		Senior Programmer/ Analyst Battsooj Uvsh (20), Nitin Baxi (2), Shannon Williams (2)						24							24.0	24	\$ 208.40	\$ 5,002	\$ 5,002
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 1 - 8 hrs)	8	Senior Manager Deepak Shrivastav (3), Sumeet Patil (5.5)						9							8.5	9	\$ 286.34	\$ 2,434	\$ 2,434
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 1 - 8 hrs)		System Administrator Shobin Scaria (3), Raji Reddy (2)						5							5.0	5	\$ 216.09	\$ 1,080	\$ 1,080
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 1 - 8 hrs)		Senior Programmer/ Analyst Joel Jos (3), Court Swenson (4)						7							7.0	7	\$ 208.40	\$ 1,459	\$ 1,459
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 1 - 8 hrs)		Application System Analyst Eric Prestwood (3), Samaar Hussain (2), Amarnath Porika (2)						7							7.0	7	\$ 187.30	\$ 1,311	\$ 1,311
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 2 - 3 hrs)	3	Senior Programmer/ Analyst Holly Raiskin, Joseph Chiramonte, Joel Jos						9							9.0	9	\$ 208.40	\$ 1,876	\$ 1,876
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 2 - 3 hrs)		Application System Analyst Shane Martin						3							3.0	3	\$ 187.30	\$ 562	\$ 562
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 3 - 6 hrs)	6	Senior Manager Sumeet Patil, Deepak Shrivastav,						12							12.0	12	\$ 286.34	\$ 3,436	\$ 3,436
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 3 - 6 hrs)		Senior Programmer/ Analyst Joseph Chiramonte, Pashant Goel, Court Swenson, Battsooj Uvsh						24							24.0	24	\$ 208.40	\$ 5,002	\$ 5,002
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 4 - 4 hrs)	4	Senior Manager Sumeet Patil						4							4.0	4	\$ 286.34	\$ 1,145	\$ 1,145
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 4 - 4 hrs)		Senior Programmer/ Analyst Joseph Chiramonte, Prashant Goel, Erick Guanzon						12							12.0	12	\$ 208.40	\$ 2,501	\$ 2,501
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 4 - 4 hrs)		Application System Analyst Kali Jackson, Rajive Ravindran						8							8.0	8	\$ 187.30	\$ 1,498	\$ 1,498
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 5 - 5 hrs)	5	Senior Programmer/ Analyst Joseph Chiramonte, Prashant Goel						10							10.0	10	\$ 208.40	\$ 2,084	\$ 2,084

	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 5 - 5 hrs)		System Administrator Raji Reddy							5						5.0	5	\$	216.09	\$	1,080	\$	1,080
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 5 - 5 hrs)		Application System Analyst Ryan O'Mary							5						5.0	5	\$	187.30	\$	937	\$	937
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 6 - 7 hrs)	7	Senior Programmer/ Analyst Joseph Chiramonte, Erick Guanzon, Jeremiah Hoyle							21						21.0	21	\$	208.40	\$	4,376	\$	4,376
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 6 - 7 hrs)		Programmer/ Analyst Nikki Tyagi							7						7.0	7	\$	153.90	\$	1,077	\$	1,077
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 6 - 7 hrs)		Application System Analyst Shane Martin, Kali Jackson, John ODonnel, Daniel Rix							28						28.0	28	\$	187.30	\$	5,244	\$	5,244
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Group 6 - 7 hrs)		Senior Manager Deepak Shrivastav							7						7.0	7	\$	286.34	\$	2,004	\$	2,004
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Other Tools & follow-up - 8 hrs)	8	Senior Manager (4 hrs/each) Deepak Shrivastav, Sumeet Patil							8						8.0	8	\$	286.34	\$	2,291	\$	2,291
	Infrastructure Transition Out KT	KT sessions - Workstream 12 Support Tools (Gainwell Requested Other Tools & follow-up - 8 hrs)		Senior Programmer/ Analyst Assume four 2 Hrs sessions Assume 4 Sr Pgm/sessions ex: Joseph Chiramonte							32						32.0	32	\$	208.40	\$	6,669	\$	6,669
	Infrastructure Transition Out KT	KT Workstream 12 Support Tools KT for 6 groupings - preparation (2 Hrs/session) and follow-up on action items (6 Hrs/session).		Senior Programmer/ Analyst ex: Joseph Chiramonte, Prashant Goel							48						48.0	48	\$	208.40	\$	10,003	\$	10,003
	Infrastructure Transition Out KT	KT sessions - Workstream 4 Contact Center (Gainwell Requested 10 hrs)	10	Senior Manager Akira Moriguchi (2)							2						2.0	2	\$	286.34	\$	573	\$	573
	Infrastructure Transition Out KT	KT sessions - Workstream 4 Contact Center (Gainwell Requested 10 hrs)		Senior Programmer/ Analyst Ahmed Mohmed (2), TechOps/IAC (6), Network (4), Intel (2); Tech Support (2)							16						16.0	16	\$	208.40	\$	3,334	\$	3,334
	Infrastructure Transition Out KT	KT sessions - Workstream 4 Contact Center (Gainwell Requested 10 hrs)		Application System Analyst Daniel Hagy (6), Dheeraj Muralidara (2)							8						8.0	8	\$	187.30	\$	1,498	\$	1,498
	Infrastructure Transition Out KT	KT sessions - Workstream 18 Imaging (Gainwell Requested 14 hrs)	14	Senior Manager Sumeet Patil (2)						2							2.0	2	\$	286.34	\$	573	\$	573
	Infrastructure Transition Out KT	KT sessions - Workstream 18 Imaging (Gainwell Requested 14 hrs)		System Administrator Chris Vasquez (9)						9							9.0	9	\$	216.09	\$	1,945	\$	1,945
	Infrastructure Transition Out KT	KT sessions - Workstream 18 Imaging (Gainwell Requested 14 hrs)		Senior Programmer/ Analyst Kenneth Lerch (2)						2							2.0	2	\$	208.40	\$	417	\$	417
	Infrastructure Transition Out KT	KT sessions - Workstream 18 Imaging (Gainwell Requested 14 hrs)		Application System Analyst Santhosh Jayasekar (2)						2							2.0	2	\$	187.30	\$	375	\$	375
	Infrastructure Transition Out KT	KT sessions - Workstream 18 Imaging (Gainwell Requested 14 hrs)		Programmer Analyst Greg Pouquette (3), Robyn Anderson (2)						5							5.0	5	\$	153.93	\$	770	\$	770
	Infrastructure Transition Out KT	KT sessions - Workstream 17 Analytics (Gainwell Requested 8 hrs)	8	Senior Manager Deepak Shrivastav (3), Sauvik Basu (3), Sumeet Patil (3)						9							9.0	9	\$	286.34	\$	2,577	\$	2,577
	Infrastructure Transition Out KT	KT sessions - Workstream 17 Analytics (Gainwell Requested 8 hrs)		Senior Programmer/ Analyst Russell Golden (3), Nitin Baxi (3)						6							6.0	6	\$	208.40	\$	1,250	\$	1,250
	Infrastructure Transition Out KT	94 KT session - preparation (1 Hrs/session) and follow-up on action items (2 Hrs/session).	282	Senior Manager						282							282.0	282	\$	286.34	\$	80,748	\$	80,748
	Infrastructure Transition Out KT	Bucket: 10 additional KT sessions, 4 hrs each, 4 resources per session. Plue 3 hours of prep/action for 10 sessions.	190	Senior Manager						190							190.0	190	\$	286.34	\$	54,405	\$	54,405
																	-		\$	-	\$	-	\$	-
																	-		\$	-	\$	-	\$	-
																	-		\$	-	\$	-	\$	-</

#	Assumptions
1	The Work performed under this Change Notice No. THIRTY SIX will be added to and tracked in the work plan.
2	Accenture has provided Gainwell a detailed inventory of infrastructure activities that should go through knowledge transfer. Gainwell requested a subset of infrastructure activities that will be included in KT sessions and how much time they needed for the KT sessions, which is included in this Attachment as Schedule 5 References. If Consortium request Accenture to provide additional KT sessions that exceed the cap of this Change Notice, Consortium and Accenture may contract in a future Change Notice or Amendment to the Agreement.
3	Charges related to Infrastructure Transition Out Knowledge Transfer Sessions documented in assumption 2 above will be invoiced on a Time and Materials basis up to the Total Change Notice Charges. Additional KT sessions/follow-up meeting requests above the Change Notice Charges may be requested by Gainwell and approved separately by Consortium.
4	The services provided under this Change Notice include knowledge transfer activities such as: - Pre-read of agenda topics and prepare for discussion (1 hr/KT session) - Follow-up on action items (2 hrs/KT session). Additional KT sessions and preparation that exceed this Change Notice cap will be a separate request excluded from this Change Notice. - Staff attendance will provide discussion and KT for requested agenda topic. Gainwell has pre-read existing documentations and are not requesting CONTRACTOR staff to walk-through documentation. CONTRACTOR staff will provide KT to topics requested by Gainwell, clarify and walkthrough any specific areas in which Gainwell has questions. - Management Support of Transition from mid November 2024 to January 31 2025.
5	The services provided under this Change Notice do not include the following activities such as: - Job Shadowing, Reverse Job Shadowing, Test & Validation, Readiness Review and Cutover transition out activities will be included in a separate change order. - Update of existing documentation or OWDs - Creation of new documentation or new OWDs All Work, fees, and assumptions for the services listed above will be agreed to by the parties and contracted for in a future Change Notice or Amendment to the Agreement. Annual Service Plan and OWD document updates are covered under Exhibit X Schedule 1 and NIST project documentation updates are covered up to 5,080 hours as described in Amendment Thirty-Two Attachment 4 Security and Upgrades Statement of Work
6	Resource charges align to the contracted rate card in SCH 8 Change Order Hourly Rate Card to ATT 2 Pricing Schedule to SCH 1 M&O State of Work of Exhibit X M&O Extension. Example practitioners are listed here.
7	CONTRACTOR is not responsible for and does not warrant the performance or non-performance of the CONSORTIUM-designated third-party vendor.
8	CONTRACTOR has no obligation to correct Deficiencies in the CalSAWS System, including but not limited to obligations described in sections 11.3 (CORRECTION OF DEFICIENCIES) and 11.4 (WARRANTY WORK RESPONSE) of Exhibit X (M&O Extension) and subtasks 2.17 (Production Support) and 2.18 (Enhanced Level 3 and Production Support) of Schedule 1 (M&O SOW) to Exhibit X, for any Work performed by a CONSORTIUM-designated third party vendor, including during Job Shadow and Reverse Job Shadow to the extent that Work is the cause of a Deficiency. For Deficiencies introduced solely by a CONSORTIUM-designated third party vendor, work performed by CONTRACTOR such as diagnosis, corrections or Deficiencies remediation efforts will be invoiced as a separate Change Notice using the contracted rate card in SCH 8 Change Order Hourly Rate Card to ATT 2 Pricing Schedule to SCH 1 M&O State of Work of Exhibit X M&O Extension.
9	CONTRATOR is not responsible for and does not warrant a CONSORTIUM-designated third party's readiness or ability to perform services of any kind.

Rate Card Role	Price	Sample Practitioners
Delivery Manager	\$294.22	Lisa Salas, Lulu Fou, Sean Swift
Senior Manager	\$286.34	Sumeet Patil, Deepak Shrivastav, Uzair Naveed, Alex Hsiung, John Dray, Vivek Narayanaswamy, Gopal Vedula, Roger Perez, Jeremy Grecian, Amanda Batt, Sauvik Basu
System Administrator	\$216.09	Chris Vasquez, Ryan Lawrence
Senior Programmer / Analyst	\$208.40	Alan Hernandez, Joseph Chiaromonte, Tiffany Huckaby, Sidhant Garg
Application System Analyst	\$187.30	Stacey Xiong
Programmer / Analyst	\$153.93	Brittaney Byers, Andrea Claman, Kate Miller, Connor O'Donnell, Maria Jensen, Nick Pasin
Global Delivery Network	\$125.00	Eveline Caiado, Mukesh Kumar, Sachin Waghode, Farhana Roshan

	CalSAWS Transition Approved Funds	Change Notice Number
Total Baseline Allocation	\$10,000,000.00	THIRTY THREE THIRTY SIX
<i>Amendment 30 Allocation</i>	<i>\$10,000,000.00</i>	
Total Allocated Amounts (sum of items below)	\$ 991,123.00	
Transition Planning Activities	\$ 306,983.00	
Infrastructure Transition Out KT Sessions	\$ 684,140.00	
Insert above this line		
Total Remaining Allocation (Row 2 less Row 3)	\$9,008,877.00	

S. No.	Workstream	Area	GW Estimated Hours	GW Session Hrs * # of Accenture KT SMEs	No Later Than	Accenture resources	Hours per person	total hours	Who did this estimate?	Scheduled Date	Assumptions/Notes
1	Workstream 05 - Service Desk Operations	Tier 3 Service Management Meetings: Tier 2/3 Ticket Handling Review, Monthly Help Desk Trends, Help Desk Operations	2	2	10/15/2024	Jamala Rule (Kristina Carter backup)	3	3	Aseem	Friday November 8th 9am-12pm	Additional time added to discuss researching the various topics covered during each meeting, running reports and analyzing the data, including identifying How To trends by Tier 3 teams LF: Original Accenture Hours Per Person is 3 hrs. Dawn revised to 2 hours
2	Workstream 05 - Service Desk Operations	Tier 3 Service Management Reports: SLA Breach Reports, Weekly SLA Reports, Bi-Weekly Status Report, Monthly Status Report	2	2	10/15/2024	Jamala Rule (Kristina Carter backup)	3	3	Aseem	Friday November 1st 10am-12pm Tuesday November 5th 11am-12pm	There is additional analysis of aging tickets by vendor as well as on hold tickets linked to defects. Analyzing changes that impact users and including this information. This is probably better explained while showing them how its done so this might trend a bit into shadowing too. LF: Original Accenture Hours Per Person is 3 hrs. Dawn revised to 2 hours
3	Workstream 05 - Service Desk Operations	Tier 3 Service Management Tasks: ServiceNow Queue, ServiceNow Changes, On Hold Ticket Follow Up	2	4	10/15/2024	Jamala Rule, Kristina Carter	3	6	Aseem	Thursday November 14th 1pm-230pm Thursday November 15th 930am-12pm	Additional time added to discuss the various reports that are ran and analyzing the data, how to create changes for category, group, and request area updates including development of and testing.
4	Workstream 07 - Technical Support	Local Technology Support (LTS)	2	4	10/31/2024	Mohit Wadhwa <WadhwaM@CalSAWS.org>; Jowanjeet Singh <SinghJ@CalSAWS.org>	2	4	Aseem, Holly	2 hours per day 11/11 and 11/8	Cover building laptops, on site support, inventory management, roll on/roll off processes, provisioning/support.
5	Workstream 07 - Technical Support	Active Directory	3	9	10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Shane Martin; Holly Raiskin	5	15	Aseem, Holly	11/20 - 11/22 2 two hour days/ 1 one hour day	Discuss Domains and relationships/functions, Account and group management, Active Directory toolsets, group architecture, syncing with tenant, the different OUs - what they are used for and why. LDAP certificates, DNS, and AD Sites. ManageEngine and how it integrates with AD(the other item for ManageEngine will be to cover how to admin ManageEngine server applications) LF: Original Accenture Hours Per Person is 5 hrs. Dawn revised to 3 hours
6	Workstream 07 - Technical Support	Workstation Image Templates and Management (assume this is just for AWS workspace side)	1	4	10/31/2024	Kamarr Holligan; Joseph Chiaromonte; Jowanjeet Singh; Mohit Wadhwa	2	8	Aseem, Holly	4-Nov	how to create the imaging and maintain the image inclusive of the security groups and management of the VPCs
7	Workstream 07 - Technical Support	Tools and processes including: Manage Engine AD Manager Plus Microsoft Intune Beyond Trust System Center Configuration Manager (SCCM) Local Admin Password Solution Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) Windows Server Update Server (WSUS) Microsoft System Center Advanced Group Policy Management Windows Server Management	7	42	10/31/2024	Manage Engine AD Manager Plus (Jowanjeet Singh; Kamarr Holligan; Mohit Wadhwa – 6 hours) Microsoft Intune (Shane Martin, Holly Raiskin, Joseph Chiaromonte – 12 hours) Beyond Trust (Shane Martin, Joseph Chiaromonte – 8 hours) System Center Configuration Manager (SCCM) (Mostly Tim Losser if that person is transitioning to Infra) Local Admin Password Solution (Shane Martin, Joseph Chiaromonte – 1 hour) Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) (Shane Martin, Joseph Chiaromonte – 2 hours) Windows Server Update Server (WSUS) (Joseph Chiaromonte – 1 hour) Microsoft System Center (this is duplicative of SCCM) Advanced Group Policy Management (Joseph Chiaromonte, Shane Martin – 4 hours) Windows Server Management (Joseph Chiaromonte; Shane Martin – 10 hours)		44	Aseem, Holly	Manage Engine AD Manager Plus - 11/5 Microsoft Intune - 11/6 and 11/7 2 hours per day Beyond Trust - 11/11 and 11/12 2 hours per day System Center Configuration Manager (SCCM) Local Admin Password Solution - 11/13 1 hour Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) - 11/13 1 hour Windows Server Update Server (WSUS) - 11/14 1 hour Advanced Group Policy Management - 11/14 2 hours Windows Server Management - 11/18 and 11/19 2.5 hours per day	System Center Configuration Manager (SCCM) - Tim continues his role with no KT required.
8	Workstream 07 - Technical Support	Qualys Endpoint Detection and Response (EDR)	1	3	10/31/2024	Kate Miller <MillerK@CalSAWS.org>; Ryan Lawr	1.5	6	Ryan, Alex	1-Nov (Friday) 1 pm to 2 pm	
9	Workstream 07 - Technical Support	Lobby Management - Components (Kiosks, Tablets, Reception Receipt Printer, Lobby Monitors)	6	30	10/31/2024	Thomas Dickey, Lincoln Davis, Jack Zhao, Louix Abrenica, Kali Jackson	4	20	Aseem, Tom	Session-1: Nov-01 (Fri), 10-11 am Session-2: Nov-8 (Fri), 10-11 am Session-3: TBD	

10	Workstream 08 - PMO/Procurement	Performance Reports	1	2	10/31/2024	Art Robles <RoblesA@CalSAWS.org>; Mandy Batt;	2	4	Art		The performance report is pretty big, it will likely take two hours to cover all tabs and how the performance report works.
11	Workstream 08 - PMO/Procurement	SLA Measurement and Reporting	3	18	10/31/2024	Sumeet Patil <PatilS@CalSAWS.org>; Jamala Rule <RuleJ@CalSAWS.org>; Tyler Mogk <MogkT@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Naresh P Barsagade <BarsagadeNP@CalSAWS.org>; Art Robles <RoblesA@CalSAWS.org>;	6	36	Art		Covers where and how we're pulling the metrics for each area (online, batch, service mgmt, security, forgerock, etc). Then cover putting the report together (overlaps a bit with item 11)
12	Workstream 08 - PMO/Procurement	Procurement Process and Reports	1	5	10/31/2024	Lisa Fernandez <FernandezL@CalSAWS.org>; Tyron Everett <EverettT@CalSAWS.org>; Hunvanich, Jerry P. <jerry.p.hunvanich@accenture.com>; Shanna Armstrong <ArmstrongS@CalSAWS.org>; Amanda Batt <BattAA@CalSAWS.org>				Meetings dependent on GW questions (this is multiple meetings). Lisa F. restricted schedule to M-F 10:30am to 3pm; Since this will be multiple meetings, suggest working within this time frame starting 10/28.	
13	Workstream 08 - PMO/Procurement	Hardware Inventories and Support Agreements	2	10	10/31/2024						
14	Workstream 08 - PMO/Procurement	Software Inventories and Software License Agreements	2	10	10/31/2024						
15	Workstream 08 - PMO/Procurement	Budget Process	1	5	10/31/2024			25	Mandy		
16	Workstream 09 - NOC/SOC Operations	Operations Center processes including alerting and tools	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	4-Nov, 5-Nov, 7-Nov	Incident management, timeline management, communications with PPOCs and TPOCs, issue severity classifications, contacting external vendors, managing on call lists, RCA, templates.
17	Workstream 09 - NOC/SOC Operations	Monitoring including alerts and tools	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	11 to 14- Nov	detailed analysis of escalation metrics and on-call tree
18	Workstream 09 - NOC/SOC Operations	Network Operations Center including monitoring of network devices (routers, switches, UPS devices, circuits, etc.)	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	17-21 Nov	orchestrator detailed walkthrough and overview, TPX escalation metrics, TPX dispatch procedures, solar winds. APC UPS monitoring. LF: Original Accenture Hours Per Person is 2 hrs. Dawn revised to 4 hours
19	Workstream 10 - Security	Incident response	2	10	10/31/2024	Marshall Carter <CarterM@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Marbely Balcom <BalcomM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>	4	20	Ryan	1-Nov (Friday) 2 pm to 4 pm	There are multiple different scenarios to cover, PII, non-PII. Going of the incident matrix response for prioritization to classify minor or major. We'll also need to go over SIEM indexes in splunk and how we respond to each alert. Go over use case lifecycle management process including report and quarterly use-case life cycle review meeting. Including Email phishing process, qualys process, threat hunting, etc.
20	Workstream 10 - Security	Network and Infrastructure security	6	36	10/31/2024	Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Shobin Scaria <ScariaS@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	4	24	Alex Hsiung	Session 1: 5-Nov (Tues) 10 am to 12:00 pm Session 2: 7-Nov (Thu) 10 am to 12:00 pm Session 3: 8-Nov (Fri) 10 am to 12:00 pm	
21	Workstream 10 - Security	Access controls	3	27	10/31/2024	Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Shobin Scaria <ScariaS@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Holly Raiskin <RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>; Aseem Girdhar <GirdharA@CalSAWS.org>	2	20	Alex Hsiung	Session 1: 4-Nov (Mon): 3-4:30 pm Session 2: 5-Nov (Wed): 2-3:30 pm	
22	Workstream 10 - Security	Security risk and compliance	2	8	10/31/2024	Matthew Williams <WilliamsM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>	2	8	Alex Hsiung	1-Nov (Friday) 10 am to 12:00 pm	
23	Workstream 10 - Security	Vulnerability management	2	8	10/31/2024	Novyle Kanooz <KanoozN@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>	2	8	Alex Hsiung	7-Nov (Thu) 1:00 - 3:00 pm	
24	Workstream 10 - Security	Application security	2	12	10/31/2024	Ahmed Raji <RajiA@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Bala Yegappan <YegappanB@CalSAWS.org>; Sierra Rush <RushS@CalSAWS.org>	3	18	Alex Hsiung	Session-1: 7-Nov (Thu) 3:00 to 5:00 pm	

25	Workstream 10 - Security	Inflight activities	2	20	10/31/2024	Bala Yegappan <YegappanB@CalSAWS.org>; Matthew Williams <WilliamsM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Novyle Kanooz <KanoozN@CalSAWS.org>; Ahmed Raji <RajiA@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Marshall Carter <CarterM@CalSAWS.org>	2	20	Alex Hsiung	15-Nov (Fri): 10 am - 12 pm	
26	Workstream 10 - Security	Endpoint protection	2	12	10/31/2024	Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Novyle Kanooz <KanoozN@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>	2	12	Alex Hsiung	8-Nov (Thu) 1:00 pm - 3:00 pm	
27	Workstream 11 - ServiceNow	ServiceNow Platform Administration	2	6	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	3	9	Aseem, Faizan	11/5/2024, 11/08/2024 , 1-2:30 pm PST	SSO setup, user provisioning, custom workflows, flow designer, custom notifications, custom tables and fields, custom business rules, client scripts, UI policies etc
28	Workstream 11 - ServiceNow	ServiceNow Integration (Jira, Splunk, Forge Rock, Cherwell)	3	9	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	4	12	Aseem, Faizan	11/06/2024, 1-2:30PM	
29	Workstream 11 - ServiceNow	ServiceNow IT Asset Management	3	6	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>	3	6	Aseem, Faizan	11/12/2024, 1-2:30PM	
30	Workstream 11 - ServiceNow	ServiceNow IT Operations Management (ITOM)	2	4	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Debesish Banerjee <BanerjeeD@CalSAWS.org>	3	6	Aseem, Faizan	11/11/2024, 11/13/2024 1-2:30 pm	Mid server architectures, data sources, service graph connectors for SCCM, solarwinds and AWS. Data population methods etc.
31	Workstream 11 - ServiceNow	ServiceNow IT Service Management (ITSM)	2	4	11/30/2024	Jamala Rule <RuleJ@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>	2	4	Aseem, Faizan	11/18/2024, 2 - 4 pm	
32	Workstream 11 - ServiceNow	ServiceNow IT - Other (Includes system status page, production event page)	3	9	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	3	9	Aseem, Faizan	11/19/2024, 11/20/2024 , 1-2:30pm	
33	Workstream 11 - ServiceNow	ServiceNow CMDB	1	2	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Debesish Banerjee <BanerjeeD@CalSAWS.org>	2	4	Aseem, Faizan	11/19/2024, 9:30 -10:30 Pm	CMDB dashboards and reports, CMDB sync schedules, data certifications configurations, custom scripts, tag governance etc
34	Workstream 14 - Network Operations	Network diagram and architecture	3	12	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	4	18	Uzair		Includes high level overview and 6.0 Deliverable document which covers - CalSAWS WAN Architecture - County architecture (Managed & POP), - Connectivity to AWS Cloud - Data Center Overview
35	Workstream 14 - Network Operations	WAN/Tunnels - up/down, degradation, latency, performance troubleshooting	1	3	10/25/2024	Shannon Williams <WilliamsSA@CalSAWS.org>; Rosemary Assabil <AssabilR@CalSAWS.org>	0.8	2.5	Uzair	.5 Hrs availability slot per day 11/11 - 11/12 Between 3pm - 5pm	Includes an overview of TPX orchestrator - validation of circuits - How degradation is identified - How latency is tracked & measured
36	Workstream 14 - Network Operations	WAN/Tunnels - up/down, degradation, latency, performance troubleshooting	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>	2	4	Uzair	1.5 Hrs availability slot per day 11/12 - 11/15 Between 3pm - 5pm	Includes an overview of TPX - Architecture and the WAN Segregation (VRF) - Business Policies that determine Quality of Service (QoS) - Capacity Assessment
37	Workstream 14 - Network Operations	Equinix and State Data Center network devices, third party integration	2.5	7.5	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>;	4	12	Uzair	1hr avaiability per day 11/12 - 11/15 Between 3pm - 5pm	Includes Equinix DC - Overview of components within DC - Logical segregation of segments and business purpose - Fusion Routing & Natting - Overview of physical Equinix cross connects Includes State DC & Partners - Overview of components within DC - Architecture overview of the partners - Review of the Partner Master tracker
38	Workstream 14 - Network Operations	Equinix and State Data Center network devices, third party integration	2.5	7.5	10/25/2024	Uzair S. Naveed <NaveedU@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Al Tiu <TiuAT@CalSAWS.org>	2	6	Uzair	1hr avaiability per day 11/12 - 11/15 Between 3pm - 5pm	Includes - AWS Network Connectivity - Partner integration (via Partner Exchange)
39	Workstream 14 - Network Operations	Configuration, monitoring and troubleshooting network devices (load balancers, firewalls, routers, switches, PDUs, UPS, VPN Gateways)	4	16	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>; Jasper Lucero <LuceroJE@CalSAWS.org>;	3	12	Uzair	1hr avaiability per day 11/18 - 11/22 Between 3pm - 5pm	Includes Equinix DC & State DC - Disaster Recovery / HA Setup - SD-WAN & Fusion Routing , VRF's - F5 Natting - Internet Segment - DC Segment
40	Workstream 14 - Network Operations	Configuration, monitoring and troubleshooting network devices (load balancers, firewalls, routers, switches, PDUs, UPS, VPN Gateways)	4	12	10/25/2024	Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Al Tiu <TiuAT@CalSAWS.org>	2	6	Uzair	1hr avaiability per day 11/18 - 11/22 Between 3pm - 5pm	Includes AWS Network - Direct Connect & HA Setup - Connectivity to US-West & US-East - Overview of TGW for Inbound traffic - Overview of Internet Firewalls for Outbound traffic - Overview of F5 / PA in Partner Exchange
41	Workstream 14 - Network Operations	Monitoring/Alerts/Notifications - tools, thresholds, alert setup, escalation procedures	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this pertains to alerting

42	Workstream 14 - Network Operations	Wireless Networking - setup, management, security, configuration, SSID management, monitoring, troubleshooting	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of 6.0 Deliverable document which covers - County Wireless - Roseville Wireless
43	Workstream 14 - Network Operations	Services Validation - NTP, DNS, service availability and performance	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of 6.0 Deliverable document which covers - DNS (on-prem and Route53) - NTP - SNMP - Logging (syslog & Splunk)
44	Workstream 14 - Network Operations	Scheduled maintenance, firmware updates, hardware checks	1	2	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Khadar Shaik <ShaikK@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	includes pre-checks and communication templates prior to maintainence activities
45	Workstream 14 - Network Operations	Remote access - configuration, access control and monitoring	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	3	Uzair	1hr avaialability per day 12/9 - 12/13	Includes - Cisco Anyconnect VPN - Workspace Does not include TLM-11 PA Prisma Access with Global Protect (This will be under Additional Projects)
46	Workstream 14 - Network Operations	Log management (architecture)	1	2	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of Syslog Servers and covers documentation in 6.0 Network Management Plan on - Logging (syslog & Splunk)
47	Workstream 14 - Network Operations	Intrusion detection configuration	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Jaspheer Lucero <LuceroJE@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>	2	6	Uzair	1hr avaialability per day 11/18 - 11/22 Between 3pm - 5pm	- Where can the IDS/IPS policies be found. - Demonstrate how these have been done on different products (Cisco Firewalls, F5, AWS Guard duty)
48	Workstream 15 - Cloud and Data Center Operations	Gold AMI Deployment Process	4	12	10/31/2024	Abanoub Ghaly <GhalyA@CalSAWS.org>; Samar Hussain <HussainS@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	4	12	Deepak	15-Nov (Tue) 9-11 Am	In scope - CalSAWS Core application (Only Linux, AL2 gold AMI process)
49	Workstream 15 - Cloud and Data Center Operations	Monitoring configuration - Dynatrace/Splunk/Adobe	2	6		Sumeet Patil <PatilS@CalSAWS.org>; Court Swenson <SwensonC@CalSAWS.org>; Raji Reddy <ReddyRK@CalSAWS.org>	2	6	Sumeet	Session - 1 11/5 - 1 PM - 2 PM PST Session - 2 11/12 - 1 PM - 2 PM PST	For Adobe we will cover service packs evaluation, cover our custom code. Dynatrace would cover the different tags and monitoring thresholds, dashboards, server classifications. Splunk review custom alerts, splunk certificate, all ingestions (see splunk under support tools for additional KT) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
50	Workstream 15 - Cloud and Data Center Operations	Monitoring configuration	2	12	10/31/2024	Dynatrace - Court Swenson <SwensonC@CalSAWS.org>; Inderjot Malik <MalikI@CalSAWS.org> Splunk - Raji Reddy <ReddyRK@CalSAWS.org>; Swapnil Patel <PatelS@CalSAWS.org>	2	8	Deepak	19-Nov (Tue) 10-12 Am	
51	Workstream 15 - Cloud and Data Center Operations	Database Specific - Monitoring configuration	4	8	10/31/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>	2	4	Sauvik	11/5/2024 10 AM - 11 AM and 3 PM - 4 PM	DBA - assumes DB monitoring configuration utilizing OEM, CloudWatch, ServiceNow, Splunk.
52	Workstream 15 - Cloud and Data Center Operations	Database Specific - Failover design/process and DR task list and schedule	3	6	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>	1	2	Sauvik	11/7/2024 10 AM - 11 AM	DBA - assumes DR dry runs and actual runs.
53	Workstream 15 - Cloud and Data Center Operations	Failover design/process and DR task list and schedule	3	18	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>; TechOps -Raji Reddy <ReddyRK@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	12	Deepak	14-Nov (Thu) 9-11 Am	
54	Workstream 15 - Cloud and Data Center Operations	Cloud architecture including architecture design review	4	12	10/15/2024	Sumeet Patil <PatilS@CalSAWS.org>; Adnan Bukhari <BukhariA@CalSAWS.org>	4	12	Sumeet	1-Nov 12- 2 pm 8-Nov 12-2 pm	Assumes this does not include Analytics, ForgeRock, Contact Center, Fresno GenAI
55	Workstream 15 - Cloud and Data Center Operations	Database Specific - AWS services such as EC2, S3, RDS, CloudFormation, and IAM	6	12	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>	2	4	Sauvik	11/12/2024 10 AM - 11 AM and 3 PM - 4 PM	DBA - assumes DB s3s, ec2s and RDSS.
56	Workstream 15 - Cloud and Data Center Operations	AWS services such as EC2, S3, RDS, CloudFormation, and IAM	6	24	10/15/2024	Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	Session-1: 4- Nov (Mon) 10am to 12 pm (Deepak & Alex) Session-2: 5-Nov (Tue) 10am to 12 pm (Deepak & Santosh)	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, Imaging - AWS services will be covered with the respective transition sessions.
57	Workstream 15 - Cloud and Data Center Operations	Database - CI/CD pipelines, Jenkins, AWS CodePipeline, CodeBuild, and CodeDeploy	4	8	11/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Robert Gault <GaultR@CalSAWS.org>	2	4	Sauvik	11/14/2024 10 AM - Noon	DBA - assumes DB build processes.
58	Workstream 15 - Cloud and Data Center Operations	CI/CD pipelines, Jenkins, AWS CodePipeline, CodeBuild, and CodeDeploy	4	12	11/15/2024	Tristan Awayan <AwayanT@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	6	Deepak	11-Nov (Mon) 10 am - 12pm	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, Imaging - DevOps/CI/CD Pipeline will be covered with the respective transition sessions.
59	Workstream 15 - Cloud and Data Center Operations	JIRA, Bitbucket Adminstrator	4	12	11/15/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	6	Deepak	13-Nov (Wed) 8:30-10:30 Am	

60	Workstream 15 - Cloud and Data Center Operations	VPCs, AWS Transit Gateway, VPN, and Direct Connect	4	16	10/31/2024	Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	7-Nov (Thu) 9-11 Am	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, ImagingI - AWS network will be covered with respective transition sessions.
61	Workstream 15 - Cloud and Data Center Operations	Oracle DB, MySQL, and PostgreSQL, including database backup and recovery procedures	4	12	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <ShaikA@CalSAWS.org>; Stanley Chukwuocha <ChukwuochaS@CalSAWS.org>	4	12	Sauvik	11/19 10 AM - Noon & 11/21 10 AM - Noon	DBA - assumes configuration information for Oracle Databases, RDS instances - configuration files, initialization parameters, storage configuration, network configuration, users and roles, access control, encryption, backup and recovery, and monitoring and logging.
62	Workstream 15 - Cloud and Data Center Operations	Oracle Weblogic, Apache Tomcat, and related platforms	3	6	10/15/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	4	Deepak	18-Nov (Mon) 10 am - 12pm	
63	Workstream 15 - Cloud and Data Center Operations	AWS IAM and security assessment tools	2	6	11/15/2024	Jeremiah Hoyle <HoyleJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Deepak	12-Nov (Tue) 9-11 Am	
64	Workstream 15 - Cloud and Data Center Operations	AWS Network	2	8	10/31/2024	Uzair S. Naveed <NaveedU@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	8-Nov (Fri) 9-11 Am	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI - AWS network will be covered with respective transition sessions.
65	Workstream 16 - Production Operations	Capacity Management	3	12	10/15/2024	Ops - Deepak Shrivastav <shrivastavd@calsaws.org>; DBA - Sauvik Basu <BasuS@CalSAWS.org> Network - Uzair Naveed <naveedu@calsaws.org>; Shannon Williams <WilliamsSA@CalSAWS.org>	8	32			There are multiple areas to cover here. a. Reviewing documentation associated with the topic b. Demonstrating / Walking the identified individual through the policies and configurations c. pulling the reports, reviewing the reports, identifying actions to take d. covering future planning
66	Workstream 16 - Production Operations	Change Management	3	3	10/15/2024	Art Robles <roblesa@calsaws.org>	3	3	Art		
67	Workstream 16 - Production Operations	Configuration Management	2	6	10/15/2024	Kumar Govindasamy <govindasamyk@calsaws.org>; Faizan Durrani; Debesish	4	12	Faizan		There are several processes to cover: CI onboarding process CI offboarding process CI audit and verification CI updates process Data certified tasks process In scope CI classes and attributes etc
68	Workstream 16 - Production Operations	Incident and Problem Management	2	2	10/15/2024	Jamala Rule <rulej@calsaws.org>	2	2	Art		Prod Ops doesnt work on Incident and Problem Management. This is under the Service Management Team.
69	Workstream 16 - Production Operations	Reporting and Calendar Process	3	9	10/31/2024	Uzair S. Naveed <NaveedU@CalSAWS.org>; Art Robles <RoblesA@CalSAWS.org>; Anand Dattatri Kulkarni <DattatriKulkarniA@CalSAWS.org>	5	12	Uzair	1hr avaiability per day 11/18 - 11/22 Between 2pm - 3pm	Includes Overview of the Maintainence Calendar & below deliverables 01 - Appendix A - Communications Management Plan 01 - OWD - Enhanced Communications.pptx 01 - OWD - Critical Problem Process and Procedure.docx 01 - OWD - CalSAWS Project Notifications (New OWD).docx
70	Workstream 18 - Imaging	Architecture and integration	2	8	11/30/2024	Christopher Vasquez <VasquezC@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Kenneth J. Lerch <LerchK@CalSAWS.org>	3	12	Toby, Chris		Assumes this is only the Calsaws services integration imaging, portal, CalHEERS, batch (ICT etc), FDS API, environments
71	Workstream 18 - Imaging	Capturing, Workflow Queues, Admin Queues	3	3	12/15/2024	Greg Pouquette <PouquetteG@CalSAWS.org>	3	3	Toby, Chris		
72	Workstream 18 - Imaging	Web Application Imaging-related pages	2	2	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	2	2	Toby, Chris		
73	Workstream 18 - Imaging	Management Console, including User Access Rights, County and Office Setup, etc.	4	4	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	4	4	Toby, Chris		Assumes we are not KTING the product: perceptive content. Here is break down of KT time estimated: Management Console 2 hours - this would be inclusive of all the CalSAWS customizations for the solution, making up ~25% of the solution, requiring a detailed discussion. User Access Rights 1 hour - this would include providing a high level understanding of the batch job that syncs user rights to Hyland as well as an understanding of what right/groups translate too between the systems Office/County Setup 1 hour - this would include providing the high overview of integrations and impacts of these configurations as well as an understanding of what scripts interact with these configurations. LF: Original Accenture Hours Per Person is 2 hrs. Dawn revised to 4 hours
74	Workstream 18 - Imaging	Testing activities for SCRs, roll-outs	2	2	12/15/2024	Robyn Anderson <AndersonR@CalSAWS.org>	2	2	Toby, Chris		
75	Workstream 18 - Imaging	Tools used, such as Postman, Splunk, etc. Includes usage/specifics on BenefitsCal Documents, API calls and Splunk Alerts	1	1	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	1	1	Toby, Chris		Assumes we're showing where configurations are and answering questions on it, not teaching to use products or read configuration
76	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Bitbucket	0.8		10/31/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Joel/Deepak	TBD based on GW questions	
77	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Jira	0.8		10/31/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Joel/Deepak	TBD based on GW questions	

78	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Sourcetree	0.8		10/31/2024	Holly Raiskin<RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0	0	Joel/Deepak	Deprecated	
79	Workstream 12 - Support Tools	Tools Group 1: Dynatrace - Dynatrace	0.8		10/31/2024	Court Swenson <SwensonC@CalSAWS.org> Sumeet Patil <PatilS@CalSAWS.org>	4	4	Inderjot	11/5/2024 (9-11 am) 11/12/2024 (9-11 am)	Using this as a Saas so there is a significant amount of time to KT how we're using it.
80	Workstream 12 - Support Tools	Tools Group 1: IBM - Operational Decision Manager	0.8		10/31/2024	Prashant Goel <GoelP@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	1.5	3	Sumeet	5- Nov (Tue) 3:30- 5 pm	Does not include any Rules development or execution. Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
81	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - NetFlow Performance Monitor (NPM)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
82	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - NetFlow Traffic Analyzer (NTA)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
83	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - Network Configuration Management (NCM)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
84	Workstream 12 - Support Tools	Tools Group 1: Splunk - Splunk Cloud	0.8		10/31/2024	Greg Pouquette <PouquetteG@CalSAWS.org>	1	2	Raji Reddy	TBD based on GW questions	
85	Workstream 12 - Support Tools	Tools Group 1: Splunk - Splunk Universal Forwarder	0.8		10/31/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Samar Hussain <HussainS@CalSAWS.org> Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Raji Reddy	TBD based on GW questions	
86	Workstream 12 - Support Tools	Tools Group 2: Microsoft - .Net Framework 4.8	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	#REF!	Holly	TBD based on GW questions	
87	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Advanced Group Policy Management	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	#REF!	Holly	TBD based on GW questions	
88	Workstream 12 - Support Tools	Tools Group 2: Microsoft - BGInfo	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	#REF!	Holly	TBD based on GW questions	
89	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Local Administrator Password Management x64	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	#REF!	Holly	TBD based on GW questions	
90	Workstream 12 - Support Tools	Tools Group 2: Microsoft - MECM Console	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	1	1	Holly	TBD based on GW questions	
91	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Microsoft Report Viewer 2012 Runtime	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
92	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Microsoft Visual Studio 2010 Tools for Office Timeline	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
93	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 Project Plan 3 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
94	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 ProPlus (x64) + Windows	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Shane Martin	1	2	Holly	TBD based on GW questions	
95	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 Visio Plan 2 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
96	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Open XML SDK 2.5 for Microsoft Office	0.14		10/31/2024	Deprecated	0	0	Holly	Deprecated	
97	Workstream 12 - Support Tools	Tools Group 2: Microsoft - PowerBI Pro-Cloud	0.14		10/31/2024	Holly Raiskin<RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	
98	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Project Professional 2016 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
99	Workstream 12 - Support Tools	Tools Group 2: Microsoft - SCCM Support Center	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	1	1	Holly	TBD based on GW questions	
100	Workstream 12 - Support Tools	Tools Group 2: Microsoft - SQL Server Management Studio	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
101	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ 2012 x86 Runtime	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
102	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ 2015-2022 Redistributable (x86)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
103	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ Redistributable for Visual Studio 2015 x64	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
104	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual Studio Code	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
105	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Windows Subsystem for Linux Update (Docker Pre-req)	0.14		10/31/2024	Joel Jos	0.25	0.25	Joel/Deepak	TBD based on GW questions	
106	Workstream 12 - Support Tools	Tools Group 2: Microsoft/Sysinternals - Remote Desktop Connection Manager	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
107	Workstream 12 - Support Tools	Tools Group 2: Microsoft - In-Tune	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Holly Raiskin	1.5	4.5	Holly	TBD based on GW questions	
108	Workstream 12 - Support Tools	Tools Group 3: Apache - Maven	0.67		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
109	Workstream 12 - Support Tools	Tools Group 3: Docker - Docker Desktop	0.67		10/31/2024	Joel Jos; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	0.25	0.25	Joel/Deepak	TBD based on GW questions	
110	Workstream 12 - Support Tools	Tools Group 3: Freshideas - DocConverterPro	0.67		10/31/2024	Deprecated	0	0	Holly	Deprecated	

111	Workstream 12 - Support Tools	Tools Group 3: IBM - IBM Installation Manager	0.67		10/31/2024	Prashant Goel <GoelP@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	1	2	Sumeet	8 Nov (Fri) 9-10 am	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
112	Workstream 12 - Support Tools	Tools Group 3: mabl - mabl	0.67		10/31/2024	deprecated	0	0	Lynnel, William B	Deprecated	SaaS, TS gives access through SSO in group
113	Workstream 12 - Support Tools	Tools Group 3: MicroFocus - StormRunner Load Web Virtual User	0.67		10/31/2024	Court Swenson <SwensonC@CalSAWS.org>;	1	1	Sumeet	11/12 - 3 PM - 4 PM	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
114	Workstream 12 - Support Tools	Tools Group 3: Oracle - Java JDK 8	0.67		10/31/2024	Sumeet Patil <PatilS@CalSAWS.org>/Prashant Goel <GoelP@CalSAWS.org>;	0.5	1	Sumeet	8 Nov (Fri) 10-10:30 am	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
115	Workstream 12 - Support Tools	Tools Group 3: Prometheus - Prometheus	0.67		10/31/2024	Battsooj Uvsh <UvshB@CalSAWS.org> (Tyler Mogk is backup)	1	1	Battsooj Uvsh	TBD based on GW questions	
116	Workstream 12 - Support Tools	Tools Group 3: Zoom - Zoom Client for Meetings	0.67		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
117	Workstream 12 - Support Tools	Tools Group 4: Adobe - Acrobat Pro DC	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
118	Workstream 12 - Support Tools	Tools Group 4: Adobe - Acrobat Reader DC MUI	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
119	Workstream 12 - Support Tools	Tools Group 4: Adobe - Adobe Experience Manager Forms Designer	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Tech Arch uses the app
120	Workstream 12 - Support Tools	Tools Group 4: Adobe - Captivate 2019	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Training uses the app
121	Workstream 12 - Support Tools	Tools Group 4: Adobe - RoboHelp 2020	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Training uses the app
122	Workstream 12 - Support Tools	Tools Group 4: American Dynamics - Victor Unified Client	0.21		11/15/2024	Deprecated	0	0	Holly	Deprecated	
123	Workstream 12 - Support Tools	Tools Group 4: Apple - iTunes	0.21		11/15/2024	Kali Jackson <JacksonK@CalSAWS.org>	1	1	Tom Dickey	TBD based on GW questions	Used by Lobby
124	Workstream 12 - Support Tools	Tools Group 4: Barco - ClickShare Desktop App Machine-Wide Installer	0.21		11/15/2024	N/A	0	0	Holly	TBD based on GW questions	Video Conference equipment, managed by Gainwell
125	Workstream 12 - Support Tools	Tools Group 4: CJWDEV - AD Info Free	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
126	Workstream 12 - Support Tools	Tools Group 4: Deque - axe DevTools - Chrome Extension	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
127	Workstream 12 - Support Tools	Tools Group 4: DocuSign - DocuSign	0.21		11/15/2024	N/A	0	0	Holly	TBD based on GW questions	Consortium only; web subscription
128	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Eclipse	0.21		11/15/2024	Prashant Goel <GoelP@CalSAWS.org>; Erick Guanzon <GuanzonE@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
129	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Plugins for Eclipse	0.21		11/15/2024	Prashant Goel <GoelP@CalSAWS.org>; Erick Guanzon <GuanzonE@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
130	Workstream 12 - Support Tools	Tools Group 4: EJ Technologies - JProfiler12	0.21		11/15/2024	Sumeet Patil <PatilS@CalSAWS.org>; Henry Lee <LeeH@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
131	Workstream 12 - Support Tools	Tools Group 4: Google - Android Studio	0.21		11/15/2024	Rajive Ravindran <RavindranR@CalSAWS.org>; Aman P. Mishra <MishraAP@CalSAWS.org>	3	6	Tech Arch/App Dev	Session-1: 12-Nov (Tue) - 11 AM - 12:30 PM Session-2: TBD	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
132	Workstream 12 - Support Tools	Tools Group 4: Google - Apigee Edge	0.21		11/15/2024	Decommissioned	0	0	Raji Reddy	Deprecated	
133	Workstream 12 - Support Tools	Tools Group 4: Google - Google Chrome	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
134	Workstream 12 - Support Tools	Tools Group 4: mRemoteNG - mRemoteNG	0.21		11/15/2024	Deprecated	0	0	Holly	Deprecated	
135	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Eclipse STS (Spring Tool Suite)	0.21		11/15/2024	Erick Guanzon <GuanzonE@CalSAWS.org>	1	1	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
136	Workstream 12 - Support Tools	Tools Group 5: 7-Zip - 7-Zip (x64 edition)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
137	Workstream 12 - Support Tools	Tools Group 5: Confluent - Confluent Enterprise Platform	0.29		11/15/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Nikki Tyagi <TyagiN@CalSAWS.org>	3	6	Raji Reddy	TBD based on GW questions	
138	Workstream 12 - Support Tools	Tools Group 5: Fujitsu - PaperStream Capture	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Toby, Chris	TBD based on GW questions	
139	Workstream 12 - Support Tools	Tools Group 5: Fujitsu - PaperStream IP (TWIN)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Toby, Chris	TBD based on GW questions	
140	Workstream 12 - Support Tools	Tools Group 5: Gradle - Gradle	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org>	1	2	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
141	Workstream 12 - Support Tools	Tools Group 5: Helios - TextPad 8	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Used by Consortium
142	Workstream 12 - Support Tools	Tools Group 5: IndependIT - BICSuite	0.29		11/15/2024	Ryan O'Mary <OMaryR@CalSAWS.org>	2	4	Naresh	TBD based on GW questions	
143	Workstream 12 - Support Tools	Tools Group 5: JGraph - draw.io	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
144	Workstream 12 - Support Tools	Tools Group 5: KeePass.Info - KeePass	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
145	Workstream 12 - Support Tools	Tools Group 5: Notepad ++ - Notepad ++	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
146	Workstream 12 - Support Tools	Tools Group 5: Nuance - Dragon Professional Group	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
147	Workstream 12 - Support Tools	Tools Group 5: OBS Studio - OBS Studio	0.29		11/15/2024	Deprecated	0	0	Holly	Deprecated	
148	Workstream 12 - Support Tools	Tools Group 5: Office Timeline - Office Timeline Pro+	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	

149	Workstream 12 - Support Tools	Tools Group 5: Perforce - JRebel	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org> Sumeet Patil <PatilS@CalSAWS.org>	1	3	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
150	Workstream 12 - Support Tools	Tools Group 5: Perforce - Jrebel Gradle Plugin	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org>	1	2	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
151	Workstream 12 - Support Tools	Tools Group 5: pwsafe.org - Password Safe for Windows (64-bit)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
152	Workstream 12 - Support Tools	Tools Group 5: - Strawberry Perl (64-bit)	0.29		11/15/2024	deprecated	0	0	Matt Lower	Deprecated	
153	Workstream 12 - Support Tools	Tools Group 6: FileZilla Project - FileZilla Client	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
154	Workstream 12 - Support Tools	Tools Group 6: Git - Git	0.41		11/15/2024	Erick Guanzon <GuanzonE@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Coniguration and stuff will be covered.
155	Workstream 12 - Support Tools	Tools Group 6: HashiCorp - Terraform	0.41		11/15/2024	Jeremiah Hoyle <HoyleJ@CalSAWS.org>; John ODonnell <ODonnellJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>	4	#REF!	Deepak	TBD based on GW questions	
156	Workstream 12 - Support Tools	Tools Group 6: Pingboard - Pingboard	0.41		11/15/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.5	Holly	TBD based on GW questions	
157	Workstream 12 - Support Tools	Tools Group 6: putty.org - PuTTY	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
158	Workstream 12 - Support Tools	Tools Group 6: Quest - Change Auditor	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Infrastructure only, the Consortium owns the toolset
159	Workstream 12 - Support Tools	Tools Group 6: Quest - Quest Change Auditor Client	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Infrastructure only, the Consortium owns the toolset
160	Workstream 12 - Support Tools	Tools Group 6: RealVNC - VNC Viewer	0.41		11/15/2024	Deprecated	0	0	Holly	Deprecated	
161	Workstream 12 - Support Tools	Tools Group 6: Recast - Right Click Tools	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
162	Workstream 12 - Support Tools	Tools Group 6: SmartBear - SoapUI	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
163	Workstream 12 - Support Tools	Tools Group 6: System Tools - Hyena	0.41		11/15/2024	Deprecated or only in use by Central Intel for Counties	0	0	Holly	Deprecated	
164	Workstream 12 - Support Tools	Tools Group 6: TechSmith - Snagit 2022	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
165	Workstream 12 - Support Tools	Tools Group 6: Tyco - exacqVision Client	0.41		11/15/2024	Deprecated	0	0	Holly	Deprecated	
166	Workstream 12 - Support Tools	Tools Group 6: WinSCP.net - WinSCP	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
167	Workstream 12 - Support Tools	Tools Group 6: - TightVNC	0.41		11/15/2024	Kali Jackson <JacksonK@CalSAWS.org>	1	1	Tom Dickey	TBD based on GW questions	
168	Workstream 12 - Support Tools	Tools Group 6: - WinMerge	0.41		11/15/2024	Deprecated (10/2024)	0	0	Holly	Deprecated	
169	Workstream 12 - Support Tools	Tools Group 6: - Xming	0.41		11/15/2024	Nikki Tyagi <TyagiN@CalSAWS.org>	1	1	Deepak	TBD based on GW questions	
170	Workstream 04 - Contact Center	eGain, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	4	10/31/2024	Daniel Hagy + TechOps/IAC	1	2	Akira	TBD	Pending additional scope clarification discussions
171	Workstream 04 - Contact Center	Calabrio Workforce Management, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	4	10/31/2024	Daniel Hagy + TechOps/IAC	1	2	Akira	TBD	Pending additional scope clarification discussions
172	Workstream 04 - Contact Center	Nuance, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	8	10/31/2024	Dheeraj + Daniel Hagy + Network + Intel	3	12	Akira	TBD	Pending additional scope clarification discussions
173	Workstream 04 - Contact Center	Contact Center Network	2	4	10/31/2024	TechOps + Network	TBD	TBD		TBD	Pending additional scope clarification discussions Discuss with TechOps + Network
174	Workstream 04 - Contact Center	County Site Plans: CSC/RCC-related applications	2	4	10/31/2024	Tech Support + Ahmed	2	4	Akira	TBD	Pending additional scope clarification discussions
175	Workstream 13 - ForgeRock Operations	Security Access Manager (AM)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
176	Workstream 13 - ForgeRock Operations	Security Identity Gateway (IG)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
177	Workstream 13 - ForgeRock Operations	Security Directory Services (DS)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
178	Workstream 13 - ForgeRock Operations	Security Identity Management (IAM)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
179	Workstream 13 - ForgeRock Operations	DevSecOps and Development	2	4	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
180	Workstream 13 - ForgeRock Operations	Disaster Recovery	2	12	10/15/2024	Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Raji Reddy <ReddyRK@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Sauvik Basu <BasuS@CalSAWS.org>;Shannon Williams <WilliamsSA@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
181	Workstream 17 - Analytics	Architecture	3	15	11/15/2024	Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Russell Golden <GoldenR@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Sauvik Basu <BasuS@CalSAWS.org>;Sumeet Patil <PatilS@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
182	Workstream 17 - Analytics	Tools	5		11/15/2024		TBD	TBD		TBD	Pending additional scope clarification discussions