



[CA-283940] Adding Timeframes for Look-back period for ICT Images sent in an eICT

Created: 10/18/2024 01:49 PM - Updated: 11/13/2024 12:43 PM

Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER	Assignee:	Rhiannon Chin
Reporter:	Caroline Bui		
Labels:	None		

<i>Main</i>	
Region #:	4
County:	Stanislaus
Submitter's Name:	Melissa Moyer
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Programs Impacted:	CalFresh, CalWORKs, Medi-Cal/MSP/CMSP
Request:	ICTs require that case-level images are transferred from the sending county to the receiving county.
Recommendation:	There is no look-back period for images sent in an ICT and too many images are sent to the Receiving county. Because there is no specified look-back period, images are sent from many years before that no longer apply to the case. The excess images require that staff manually filter through the images to find the relevant images, which can difficult to find. It is not uncommon to have an ICT with over 100 images sent with an ICT.
Priority/ Implementation Consideration(s):	Request look-back periods be established based on the image type and/or ICT Outboard Category (see EICT Document Mapping). Imaging committee would reach out to all applicable program committees to ask that each committee decide the necessary lookback periods. If no response from the program committee, suggestion to limit to Images with a "Received Date" within the last 12 months except for the following categories, which would send all documents (if applicable to the case): <ul style="list-style-type: none"> • OP/OIs • IPV information • Time limit documents • SIU/Court/Hearings
Area(s) Impacted:	Imaging
Committee:	Imaging
Closed Reason:	
County Cross Reference #:	
SCR Link:	

Attachments
C-50-15 CER - ICT Image Timeframes.docx (264 kB)