

CalSAWS

DATE	Thursday, October 10, 2024
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, October 24, 2024
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR
RWR	24.09.x2	CA-240094	Refactor: CalFresh NOA Regulations	1166	Other	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui 9/13/2024	
RWR	24.12.xx	CA-255296	WINS 1239 NOAs in threshold languages - Phase II	504	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui 9/13/2024	
RWR	24.12.XX	CA-281761	Update the NA 1217 and NA 1218 to the newest State versions	207	CalSAWS M&E	No	Client Correspondence	Correspondence	non-committee approval by A.Mendoza on 9/6/24	
RWR	25.01.XX	CA-281773	Update SOC 822 and SOC 830 to the newest State version	145	CalSAWS M&E	No	Client Correspondence	Other	non-committee approval by A. Mendoza on 9/20/24	
24.07	24.09.18	CA-280844	External Agency - eGain - Identify calls received/offered by agent, missed, etc. in E-Gain	4	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 9/20/2024	
24.07	24.09.18	CA-280845	External Agency - eGain -Link to reports on the Dashboard - EGain	1	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 9/20/2024	
24.07	24.09.14	CA-282396	Upgrade Jira to version 9.4.25 LTS	20	Other	Production Deployment	Tech Ops	Other		
24.07	24.09.14	CA-282397	Upgrade Bitbucket version to version 8.9.18 LTS	20	Other	Production Deployment	Tech Ops	Other	Approved by Grady Howe 9/12/2024 - Expedited Approval	
24.09	24.10.31	CA-250450	ACL 18-75- Update CA 800 RIA to Add 5L aid code	313	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports		CA-205913
24.09		CA-257537	Online Help: Create JA Special Circumstances	15	CalSAWS M&E	Production Deployment	Training	Other	Approved by Jayna Longstreet 7.16.2024	
24.09	24.09.26	CA-269781	Update App Transfer API logic to return office details	188	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Dymas Pena on 09/11/2024	CSPM-67761
24.09	24.10.10	CA-270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	1080	CalSAWS M&E	Start Build	Contact Center	Other		
24.09	24.10.17	CA-276506	Stop Generating CA 237 KG and CA 237 KG-F reports	13	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports	Approved by Claudia Pinto 9/12/2024	
24.09	24.11.22	CA-277211	Training: Update 003 - Eligibility Supervisor: 01 Case Review and EDBC Authorizations WBT for Sunset Worklist pages CA-257327	135	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Raponnotti on 8/9/2024	
24.09	24.11.22	CA-277214	Training: Update 006 - Eligibility CalFresh WBTs for Sunset Worklist pages CA-257327	95	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Raponnotti on 8/9/2024	

24.09	24.10.08	CA-278327	Tulare County is wanting to give customers an extra option to choose CCB.	10	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Logan Pratt 09/23/2024	
24.09	24.09.26	CA-278723	Automated e-Message for Accelerated Enrollment	207	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Dymas Pena on 09/19/2024	CSPM-75052
24.09	24.10.31	CA-278879	Voice bots statewide rollout: Tulare County: Welcome Bot Re-enablement	200	Change Notice	Production Deployment	Voice Bots / RPA	IVR & Contact Center	Approved by Yogesh Patel on 9/27/24	
24.09	24.10.24	CA-279615	BRM Update Request for Office 53	63	CalSAWS M&E	Production Deployment	Client Correspondence	Other	Approved 9/23/2024 Maria Arceo.	
24.09	24.11.14	CA-280062	ForgeRock Session Management for Contact Center eCCP	120	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center		
24.09	24.09.30	CA-280523	Sacramento Courtesy Call Back "Repeat Offering	28	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 9/12/2024	
24.09	24.10.10	CA-281999	Upgrade Node.js Lambdas for IVR Journal Lambdas	20	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center		
24.09	24.10.31	CA-282347	Modify School Lunch Report	200	CalSAWS M&E	Start Build	Reports	Management Reports		
24.09	24.10.26	CA-282552	Upgrade Jira to DataCenter Edition Software	20	Other	Production Deployment	Tech Ops	Other		
24.09	24.10.26	CA-282553	Upgrade Bitbucket to DataCenter Edition Software	20	Other	Production Deployment	Tech Ops	Other		
24.09	24.09.26	CA-282599	Create two RPA Non-Staff Records	24	CalSAWS M&E	Production Deployment	Online	Help Desk		
24.09	24.11.15	CA-282846	SCR - GA/GR Connectivity to CalSAWS over VPN	120	CalSAWS M&E	Start Build	Network	Tech	Provided on Grady Howe and w concensus from Adriana Lamar in RITM0070707	
24.11		CA-200644	Update Person Configuration and Claiming for aid Codes 3U and 3W	243	CalSAWS M&E	Start Build	Eligibility	Fiscal		
24.11		CA-233160	ACL 23-94 - Family Reunification Funding	6819	Premise	Production Deployment	Eligibility	CalWORKs/CalFresh		N/A
24.11		CA-259012	Online Help: JA Medi-Cal CalHEERS Management of Sensitive Population for SCR CA 232577 Send "Hide Contact Info" to CalHEERS for Individuals in a CWS Program	12	CalSAWS M&E	Start Build	Training	Other	Approved by Jayna Longstreet 8/22/2024	CA 232577
24.11		CA-260887	Online Help: Update JA Money Management B&C to add the GAGR Automated Solution page steps	12	CalSAWS M&E	Start Build	Training	Other	Approved by TMuresan 05.16.2023	
24.11		CA-271102	Support SCR to provide responses to Consortia queries	960	CalSAWS M&E	Start Build	Client Correspondence	Other	Approved by Karen J. Rapponotti on 11/29/2023	
24.11		CA-271797	Update the Lobby pages and CalSAWS Dashboard to have error handling	475	CalSAWS M&E	Start Build	Online	Lobby Management/Other	Erick A. 9/17/24	
24.11		CA-274037	Online Help: Update JA - Medi-Cal Long Term Care (LTC)	20	CalSAWS M&E	Start Build	Training	Other	Approved by Jayna Longstreet 7.29.2024	
24.11		CA-274675	Online Help: Create Job Aid to Display Important County Dates CA-237401	15	CalSAWS M&E	Start Build	Training	Other	Approved by Jayna Longstreet 7.29.2024	

24.11	24.10.xx	CA-276433	Upgrade Contact Center Aurora MySQL databases to latest version	1000	CalSAWS M&O	Start Build	DBA	Tech	Approved by Laura Chavez on 9/5/2024.	
24.11		CA-277036	ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency Resource Homes	426	CalSAWS M&E	Start Build	Online	Foster Care/Kin GAP/AAP		
24.11		CA-279688	Update CalSAWS Text Messaging Functionality To Allow Opt-In By Program - Phase 1	2356	Premise	Start Build	Online	Other		
24.11		CA-280077	ACL 24-54 - Resource Limit Increase for CW/RCA	269	CalSAWS M&E	Start Build	Eligibility	CalWORKs/CalFresh	Sarah Rich	
24.11	25.01.07	CA-280604	ACIN I-XX-XX CalFresh SSI COLA - 2025-Out-Bound File to MEDS	70	CalSAWS M&E	Start Build	Batch/Interfaces	CalWORKs/CalFresh	Approved by Caroline Bui 9/12/2024	
24.11	25.01.09	CA-280612	ACIN I-XX-XX CalFresh SSI COLA - 2025 In-Bound File from MEDS	288	CalSAWS M&E	Start Build	Batch/Interfaces	CalWORKs/CalFresh	Approved by Caroline Bui 9/12/2024	
24.11		CA-281643	Online Help: Create Warrant Location List and Detail OLH pages	32	CalSAWS M&E	Start Build	Training	Other	Approved by Elizabeth Palm on 08/15/2024	
24.11		CA-282769	Online Help: Update the Special Circumstances Detail OLH page CA-271355	12	CalSAWS M&E	Start Build	Training	Other	Approved by Elizabeth Palm on 09/18/2024	
24.11		CA-282777	Online Help - Update the WTW Status Detail OLH page CA-235922	12	CalSAWS M&E	Start Build	Training	Other	Approved by Elizabeth Palm on 09/18/2024	
25.01		CA-264779	ACL 23-100 - Add CF 211 Provider Determination Notice	227	Premise	No	Client Correspondence	CalWORKs/CalFresh/Correspondence		
25.01		CA-264983	Add Date to CalWIN Interface File Names and Sending/Receiving notifications	704	CalSAWS M&E	No	Fiscal	Fiscal		CA-263158
25.01		CA-265301	Cal-OAR File County Preview Reports	2035	CalSAWS M&E	No	Reports	Welfare to Work/WPR		
25.01		CA-272700	Change Notice for Medi-Cal - Postpartum Ending	40	CalSAWS M&E	Start Build	Client Correspondence	Medi-Cal Correspondence	Non-committee approval by Nina Butler on 08/20/2024	
25.01		CA-278725	Extension of Medi-Cal Eligibility - Non-minor Dependents - MEDS ESAC Updates	312	CalSAWS M&E	Start Build	Batch/Interfaces	MEDS		
25.01		CA-279732	Extend time limit on EBT Card Printer time out session	73	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Approved by Claudia Pinto 9/24/2024	
25.01		CA-280019	Online Help: Create new JA Imaging - Optical Character Recognition (OCR)	25	CalSAWS M&E	No	Training	Training	Approved by Elizabeth Palm on 08/16/2024	
25.01		CA-282560	Update the scheduling of the FNS 209	56	CalSAWS M&E	No	Reports	State/Fiscal Reports	Approved by Claudia Pinto 9/24/2024	
25.01	25.03.19	CA-282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	1160	CalSAWS M&E	Start Build	Automated Test	Other	Michele Peterson - 9/18/24	
25.05		CA-246496	Update Lobby pages to reset timer on main CalSAWS application	442	CalSAWS M&E	Start Build	Online	Lobby Management	Approved by Sowmya Coppisetty 10/1/24	



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Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	24.09.x1	CA-242103	Update PUB 388 to Current Version in Template Repository	1348	Other	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui on 7/12/2024	Estimate	
RWR	24.09.x1	CA-250480	Update EBT 2260 (8/21) for CA, AR, KO Language to CalSAWS	42	CalSAWS M&E	Start Build	Client Correspondence	Other	Approved by Caroline Bui 7/16/2024	Recommendation/Estimate	
RWR	24.09.x3	CA-265075	Add CF 886 in Threshold Languages	791	Premise	Start Build	Client Correspondence	Correspondence	Review and approved by Caroline Bui 8/22/2024	Estimate	
RWR	24.09.x3	CA-265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	124	Other	Start Build	Client Correspondence	Correspondence		Recommendation/Estimate	
RWR	24.09.xx	CA-280040	Accessibility - Update Pages in CalSAWS	228	CalSAWS M&E	Start Build	Online	Usability	Michele Peterson - Agree - 7/3/2024	Estimate	
RWR	24.11.x1	CA-280041	Accessibility - Update Pages in CalSAWS	209	CalSAWS M&E	Start Build	Online	Usability	Michele Peterson - Agree - 07/03/2024	Estimate	
TBD		CA-55990	Track EDBC Authorizations and Rejections	571	Other	No	Eligibility	CalWORKs/CalFresh/Foster Care/Kin GAP/AAP/Medi-Cal/CMSP		Recommendation/Release	
24.06	24.10.xx	CA-262340	RPA - Automated EBT Replacement Implementation: San Bernardino County	54	Change Notice	Production Deployment	Voice Bots / RPA	IVR & Contact Center	Approved by Karen Rapponotti, 1/27/23	Release	
24.07	24.11.14	CA-252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	800	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center		Release	N/A
24.07	24.XX.XX	CA-266211	San Diego - Printer testing for Rush Warrants at new site	66	CalSAWS M&E	Production Deployment	Client Correspondence	Fiscal	Tami Gaines approved 02/13/24	Release	
24.07	24.11.XX	CA-274112	Fresno County - Update Rush Warrant Template and Rush Warrant testing	145	CalSAWS M&E	Production Deployment	Client Correspondence	Fiscal	Gohar Samarjian approved 5/3/24	Release	CA-273702
24.07	24.10.xx	CA-274824	Migrate DCFS Contact Center to the LA County Contact Center AWS account	132	CalSAWS M&O	Start Build	Contact Center	IVR & Contact Center	Approved by Logan Pratt on 06/07/2024	Release	N/A
24.07	24.09.27	CA-275419	ForgeRock Integration: Single Sign on for eGain	440	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 04/15/2024	Release	
24.07	24.10.02	CA-275822	Solano County - Update EGain custom attributes	25	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2024	Release	
24.07	24.09.27	CA-277279	Training: Update the 034 - Task Management 01 WBT for CA-263040	80	CalSAWS M&E	Start Build	Training	Other	Approved by Michele Peterson on 5/21/2024	Release	
24.07	24.10.xx	CA-277328	External Agency -Chrome 3rd party cookies	50	CalSAWS M&E	Production Deployment	Imaging	Imaging	Rhiannon Chin 5/14/24	Release	
24.07	24.10.22	CA-277381	Design - Contact Center 2.0 Prototype	540	CalSAWS M&E	Start Build	Contact Center	Tech	Approved by Laura C. on 5/23/2024	Recommendation/Estimate/Release	

24.07	24.10.xx	CA-277891	A special run to trigger the discharge notice (M44-353) for historical cases	141	CalSAWS M&E	Production Deployment	Client Correspondence	Correspondence/Fiscal	Approved 5/22/2024 Maria Arceo.	Release	
24.07	24.11.22	CA-277949	Training: Update 017 - Fiscal WBTs for Sunset Worklist pages CA-257327	135	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 8/1/2024	Release	
24.07	24.10.17	CA-278489	Training: Update Child Care Admin Portal CFP CA-273214	45	CalSAWS M&E	Start Build	Training	Other	Approved by Michele Peterson on 6/17/2024	Release	
24.07	24.10.03	CA-279728	Update file upload capture profile blank page detection	15	CalSAWS M&E	Production Deployment	Imaging	Imaging	Rhiannon Chin 7/5/24	Release	
24.07	24.09.27	CA-280398	SF "CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	343	CalSAWS M&E	Start Build	Eligibility	Other	non-committee approved by E. Vargas from SFO and A. Mendoza on 8/15/24	Release	
24.07	24.09.27	CA-280486	Training: Update "Electronic Signatures for Contact Center Agents" and "Electronic Signatures for County Staff" WBTs CA-274953	85	CalSAWS M&E	Start Build	Training	Other	Darcy Alexander approves this SCR 7/21/2024	Release	
24.07	24.10.xx	CA-280580	CSAC-42, TLM 13, 14, 15 - ServiceNow ITOM Discovery	5767	Other	Start Build	ServiceNow	Tech	Approved by Laura C. on 4/9	Release	
24.07	24.09.27	CA-280877	Training: Update 034-Task Management Overview WBT for Sunset Worklist pages CA-257327	65	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 7/29/2024	Release	
24.09	24.09.26	CA-264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	1061	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports		Recommendation	
24.09	24.10.31	CA-268117	Optimize DW_DELETE_TRK for Adhoc Reporting workloads	380	CalSAWS M&E	No	DBA	Tech	Approved by David Bruhn on behalf of Laura Chavez on 05/20/2024.	Recommendation/Release	
24.09	24.10.03	CA-274104	Update the MAGI Referral Linking Flow to allow linking CalSAWS Case to a new MAGI Case	451	Premise	Start Build	Medi-Cal/CalHEERS	Medi-Cal/CMSP		Recommendation/Estimate	CH-171387
24.09	24.09.27	CA-275302	San Diego - Position Task Categories and Task Type Configurations	105	County Purchase	Start Build	Task Management	Other	SD County - Approval	Recommendation	
24.09	24.09.12	CA-275752	Enable additional fields in Barcode Verification and Exception	25	CalSAWS M&E	No	Imaging	Imaging		Release	
24.09	24.10.02	CA-275809	Alameda County - Update EGain custom attributes	25	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2024	Release	
24.09		CA-278138	24.09 Database Schema Comparison Support SCR	350	CalSAWS M&E	Start Build	Eligibility	Usability	Michele Peterson -5/28/24	Release	
24.09	24.10.12	CA-280400	San Diego - GR COLA October 2024 - Batch EDBC	273	CalSAWS M&E	Start Build	Eligibility	Other	non-committee approve by Raul Soriano and AMendoza 9/4/24	Recommendation/Estimate	
24.11		CA-232192	Deprecate CalSAWS Core Password Functionalities	114	CalSAWS M&E	Start Build	Online	Security/Usability	Approved by Dymas Pena on 7/11/2024	Recommendation/Estimate	
24.11		CA-239033	Hide fields in document views	60	CalSAWS M&E	No	Imaging	Imaging		Recommendation	
24.11		CA-251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	757	CalSAWS M&E	Start Build	Batch/Interfaces	Other		Recommendation/Estimate	CER CA-251473
24.11		CA-265032	Implement Test Data Slicer Tool	4394	Other	Start Build	POD-Data Growth	Other	Marlene Rangel - Approved - 9/19/23	Release	
24.11		CA-265333	Implement data encryption within applications	2556	CalSAWS M&O	Start Build	Tech Arch	Tech	Approved by Grady Howe on 8/1/2024.	Recommendation/Release	
24.11		CA-265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	563	CalSAWS M&E	Start Build	Online	Security/Usability		Recommendation/Estimate	
24.11		CA-269035	(TLM-67) Migrate Spectrum UAM Loqate to Global Addressing Module (GAM)	1555	Other	Start Build	Tech Arch	Tech	Approved by Grady Howe on 5/31/2024	Recommendation/Estimate	

24.11		CA-272460	MEDS Alerts " Add Program Prioritization to MEDS Alert Task Configurability	298	CalSAWS M&E	No	Task Management	Task Management		Recommendation/Estimate	
24.11		CA-274990	(TLM-22) CalSAWS SpringBoot APIs - Upgrade Spring and SpringBoot to latest version	1260	Other	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C. on 6/24/24	Recommendation/Release	CSPM-74566
24.11	24.12.31	CA-275008	TLM-31 - CalSAWS Tools Upgrade	1210	Other	No	Tech Ops	Tech	Approved by Grady Howe 5/13/2024	Estimate	
24.11		CA-277623	Restrict 380 PFL Exemption to CalWORKs	112	CalSAWS M&E	No	Fiscal	Time Limits		Recommendation	
25.01		CA-260889	Online Help- Create Job Aid for GAGR Automated Solution Timelimit	15	CalSAWS M&E	No	Training	Other	Approved by TMuresan 11.09.2023	Release	
25.01		CA-274526	(TLM-23) Upgrade CalSAWS libraries to be n-1 compliant	3000	Other	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C.	Release	

CalSAWS CCB Meeting Minutes for October 10, 2024

The following questions were received

SCR #	County/Region	Question	Response
271797	San Bernardino	According to the SCR, the CFD will display an error message. Could we confirm whether staff will also be able to see the error message on their end or will the message ONLY appear on the CFD?	users will see the UEID so that it can be reported to the helpdesk. A release note will be added to reflect this.

Approvals Received	
Region	Approved
1	X
2	X
3	X
4	X
5	X
6	X

Notes
We received 1 question which was responded to. We received a request from designed of SCR 264983 to Pull SCR from CCB packet (Reson for pull is in JIRA comments). We were also informed of an update to SCR 278138 to update typo in design doc and add minor version. All regions provided their approval