

CIT Name	Social Security Administration (SSA) Assisted e-Applications for CalFresh through BenefitsCal
Distribution Date	October 2, 2024
To	PPOC.All, Consortium.RegionalManagers.All, Committee.CalWORKs_CalFresh.All, Committee.SelfServicePortal.All
CC	

PPOCs, please forward to the appropriate impacted staff in your county:

- |  |   |
|--|---|
| <input type="checkbox"/> General                 | <input type="checkbox"/> Reports              |
| <input checked="" type="checkbox"/> Policy       | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW                      | <input type="checkbox"/> Caseload Movement    |
| <input checked="" type="checkbox"/> CF           | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC                      | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP                    | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP               | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care              | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW                     | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s)_____   | <input type="checkbox"/> Conversion           |
| <input checked="" type="checkbox"/> BenefitsCal  | <input type="checkbox"/> Technical            |
| <input type="checkbox"/> Customer Correspondence | <input checked="" type="checkbox"/> Training  |
| <input type="checkbox"/> OCAT                    | <input type="checkbox"/> Help Desk            |
| <input type="checkbox"/> Other_____              |   |

#### Description

#### Purpose

The purpose of this CIT is to inform counties that Social Security Administration (SSA) Assisted e-Applications for CalFresh will now be administered through BenefitsCal rather than the GetCalFresh (GCF) application assister tool.

#### Background

The GCF application flow utilized by SSA Assisters for CalFresh application support will transition from GetCalFresh.org to BenefitsCal.com effective September 30, 2024, as the GCF application assister tool has been retired.

SSA Assisters use a specific code in BenefitsCal to access the application flow established between SSA and California Department of Social Services (CDSS) for CalFresh support. SSA Assisters will conduct the interview and submit the CalFresh application via BenefitsCal to the corresponding county.

County staff will continue to receive CalFresh applications from SSA Assisters as an e-

Application in CalSAWS; with an indicator for "SSA-Assisted" set to "Yes" showing the interview was completed by SSA staff.

### Additional Information

Counties will no longer need to view the application in Imaging to determine whether the e-Application was assisted by SSA staff. The SSA-Assisted application indicator now displays clearly on the Case Summary page (Self-Service Portal section) and on the e-Application Summary page.

CalSAWS users can also identify SSA Assisted applications when searching by "Origin/Government Agency" within the e-Application Search page.

### Case Summary

[Images](#) [Capture](#) [Generate Coversheet](#)

Case Name

County

**▼ Companion Cases**

Case Number

Case Name

Add

**▼ Self-Service Portal**

**e-Applications**

e-App Number	Applicant Name	ES/IN	Application Date	e-App Status	SSA-Assisted
		ES	04/04/2024	Data Transfer	Yes

### e-Application Search

**\*- Indicates required fields** [Search](#)

**e-App Status: \***  

All

**ES/IN:**

**Search By: \***  

Origin

**Application Date Range**  
**Begin Date: \***  

03/30/2024

**e-App Number:**

**e-App Language:**

**Origin: \***  

Government Agency

**End Date: \***  

04/04/2024

[Advanced Search](#)

e-Application Summary

ImagesLink e-App to CaseEditClose

e-App Number:	e-App Status: Pending Clearance	Case Number:
Application Date: 04/04/2024	Signed Date: 04/04/2024	Transferred Date:
Expedited Services/Immediate Need/Immediate MediCal: ES	Authorized Representative:	Programs: CF
Office: <div></div>	CMSP: No	SSA-Assisted: Yes
Child Abuse:	Domestic Abuse:	Elder Abuse:
Other Emergency: No	Does anyone in your household have a personal emergency?	Indian Reservation:
Consent for Verifications:	Origin: Government Agency	User Agency: Social Security Administration
Years Verification Maintained:		

County Actions

No County Action Required.

Primary Project Contact

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Attachments

None

Web Portal Link



OR

You may also retrieve the CIT document and attachments by following these steps:

1. Click on the CRFIs & CITs link at the top of the page.
2. Click on the "CalSAWS Information Transmittal (CIT)" folder.
3. Click on the "2024" folder.
4. Click on the appropriate CIT # folder.