CIT Name	Social Security Administration (SSA) Assisted e-Applications for CalFresh through BenefitsCal	h
Distribution Date	October 2, 2024	
То	PPOC.All, Consortium.RegionalManagers.All, Committee.CalWORKs_CalFresh.Accommittee.SelfServicePortal.All	All,
СС		
PPOCs, please forw	ward to the appropriate impacted staff in your county:	
■ BenefitsCal ■ B		

## Description

## Purpose

The purpose of this CIT is to inform counties that Social Security Administration (SSA) Assisted e-Applications for CalFresh will now be administered through BenefitsCal rather than the GetCalFresh (GCF)application assister tool.

## **Background**

The GCF application flow utilized by SSA Assisters for CalFresh application support will transition from GetCalFresh.org to BenefitsCal.com effective September 30, 2024, as the GCF application assister tool has been retired.

SSA Assisters use a specific code in BenefitsCal to access the application flow established between SSA and California Department of Social Services (CDSS) for CalFresh support. SSA Assisters will conduct the interview and submit the CalFresh application via BenefitsCal to the corresponding county.

County staff will continue to receive CalFresh applications from SSA Assisters as an e-

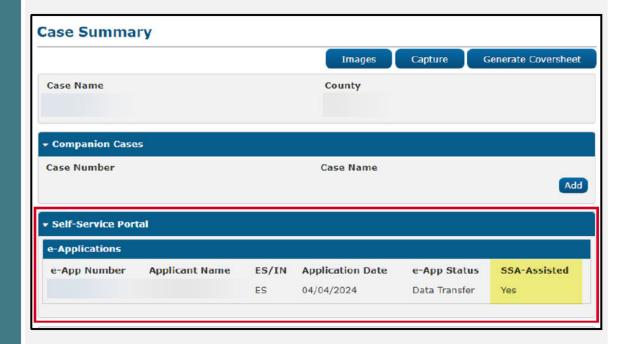
CalSAWS | CIT 0154-24

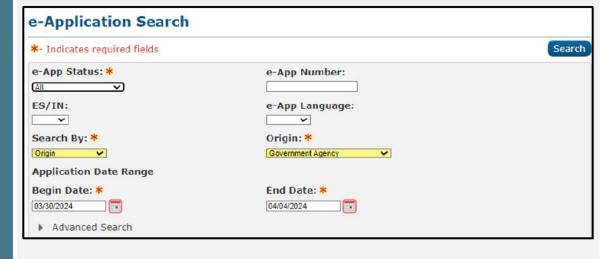
Application in CalSAWS; with an indicator for "SSA-Assisted" set to "Yes" showing the interview was completed by SSA staff.

## **Additional Information**

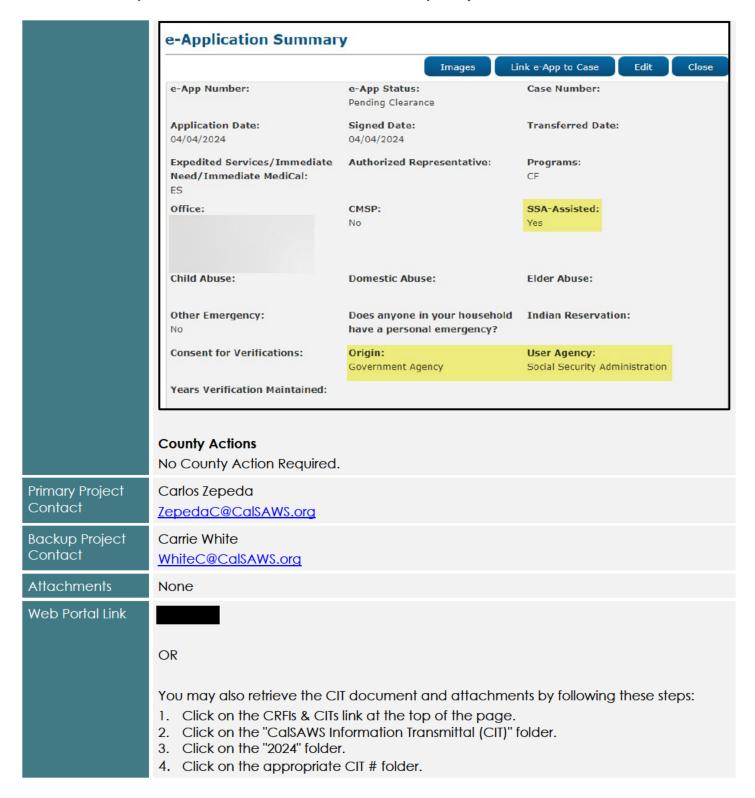
Counties will no longer need to view the application in Imaging to determine whether the e-Application was assisted by SSA staff. The SSA-Assisted application indicator now displays clearly on the Case Summary page (Self-Service Portal section) and on the e-Application Summary page.

CalSAWS users can also identify SSA Assisted applications when searching by "Origin/Government Agency" within the e-Application Search page.





Calsaws | CIT 0154-24



Calsaws | CIT 0154-24