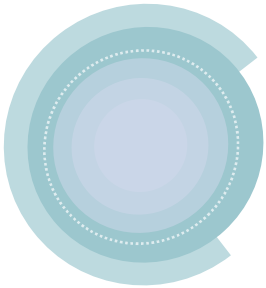


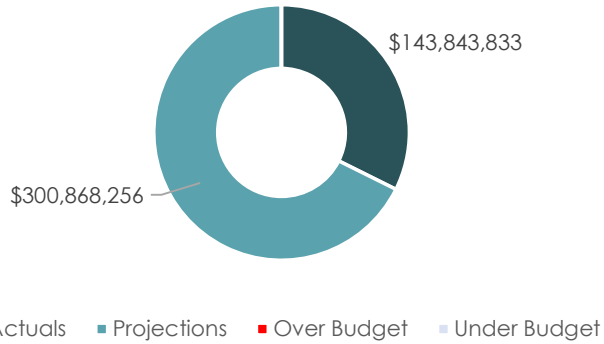
CalSAWS | Financial Report



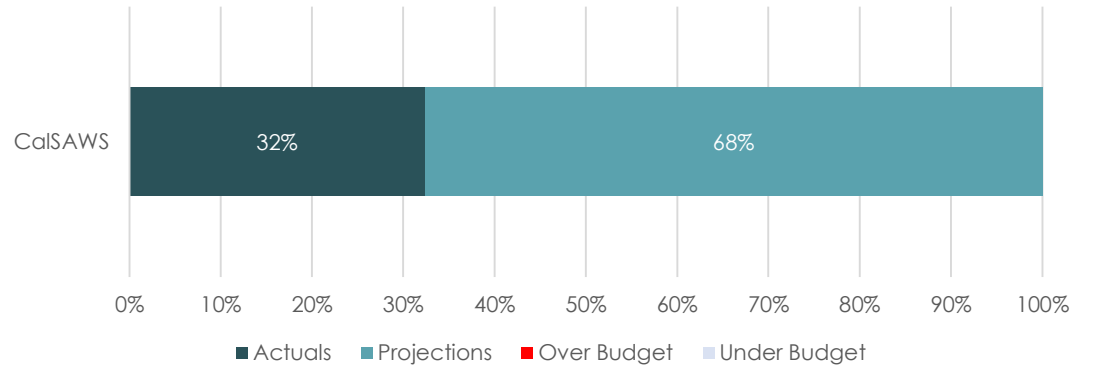
November 8, 2024

# CalSAWS | SFY 2024/25 FINANCIAL DASHBOARD - November 8, 2024

Total Actuals & Projections



% Expended to Date



Category	Actuals to Date <sup>1</sup>	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
<b>CalSAWS</b>	<b>\$131,735,562</b>	<b>\$229,607,443</b>	<b>\$361,343,005</b>	<b>\$361,343,005</b>	<b>\$0</b>	<b>36.5%</b>	<b>100.0%</b>	
CalSAWS M&O	\$127,223,900	\$225,108,020	\$352,331,920	\$352,331,920	\$0	36.1%	100.0%	
M&O Procurement	\$291,673	\$487,007	\$778,680	\$778,680	\$0	37.5%	100.0%	
OCAT M&O	\$1,024,750	\$896,275	\$1,921,025	\$1,921,025	\$0	53.3%	100.0%	
CalHEERS Interface	\$2,622,988	\$2,266,016	\$4,889,004	\$4,889,004	\$0	53.7%	100.0%	
Covered CA CSC	\$572,251	\$850,125	\$1,422,376	\$1,422,376	\$0	40.2%	100.0%	
<b>CalSAWS Premise</b>	<b>\$11,930,369</b>	<b>\$70,722,731</b>	<b>\$82,653,100</b>	<b>\$82,653,100</b>	<b>\$0</b>	<b>14.4%</b>	<b>100.0%</b>	
CalSAWS Premise	\$11,930,369	\$70,722,731	\$82,653,100	\$82,653,100	\$0	14.4%	100.0%	
<b>JPA Admin. Budget</b>	<b>\$177,902</b>	<b>\$538,082</b>	<b>\$715,984</b>	<b>\$715,984</b>	<b>\$0</b>	<b>24.8%</b>	<b>100.0%</b>	
CalSAWS 58 Counties	\$177,902	\$538,082	\$715,984	\$715,984	\$0	24.8%	100.0%	
<b>Total</b>	<b>\$143,843,833</b>	<b>\$300,868,256</b>	<b>\$444,712,089</b>	<b>\$444,712,089</b>	<b>\$0</b>	<b>32.3%</b>	<b>100.0%</b>	

1. Actuals are based on planned invoices through December (partial) payment month

# CalSAWS | SFY 2024/25 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
<b>CalSAWS M&amp;O</b>	<b>\$11,606,486</b>	<b>\$18,077,335</b>	<b>\$29,683,821</b>	<b>\$29,683,821</b>	<b>\$0</b>	<b>39.1%</b>	<b>100.0%</b>
Consortium Personnel - County <sup>1</sup>	\$2,460,458	\$7,731,868	\$10,192,326	\$10,192,326	\$0	24.1%	100.0%
Consortium Personnel - Contractor <sup>2,3</sup>	\$9,146,028	\$10,345,467	\$19,491,495	\$19,491,495	\$0	46.9%	100.0%
<b>Premise</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>0.0%</b>	<b>0.0%</b>
Consortium Personnel - County <sup>1</sup>	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
Consortium Personnel - Contractor <sup>2,3</sup>	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
<b>Total</b>	<b>\$11,606,486</b>	<b>\$18,077,335</b>	<b>\$29,683,821</b>	<b>\$29,683,821</b>	<b>\$0</b>	<b>39.1%</b>	<b>100.0%</b>

SFY 2024/25 - Consortium Personnel FTE Counts	FTE
<b>CalSAWS M&amp;O Long-Term</b>	<b>148</b>
Consortium Personnel - County <sup>1</sup>	54
Consortium Personnel - Contractor <sup>2</sup>	83
Consortium Personnel - Sub-Contractor <sup>3</sup>	7
TBD <sup>4</sup>	4
<b>CalSAWS Transition Limited-Term</b>	<b>7</b>
Consortium Personnel - County <sup>1</sup>	0
Consortium Personnel - Contractor <sup>2</sup>	3
Consortium Personnel - Sub-Contractor <sup>3</sup>	0
TBD <sup>4</sup>	4
<b>Total</b>	<b>155</b>

<sup>1</sup>Includes only Consortium Staff, does not include County Support Staff

<sup>2</sup>Includes RGS and CSAC employees

<sup>3</sup>Includes RGS Contractor Staff

<sup>4</sup>Vacancies

## CalSAWS | SFY 2024/25 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
<b>CalSAWS M&amp;O</b>	<b>\$31,409,242</b>	<b>\$76,963,663</b>	<b>\$108,372,905</b>	<b>\$108,372,905</b>	<b>\$0</b>	<b>29.0%</b>	<b>100.0%</b>
CalSAWS M&E	\$17,956,240	\$18,766,836	\$36,723,076	\$36,723,076	\$0	48.9%	100.0%
CalHEERS Interface Change Budget	\$1,731,361	\$1,434,683	\$3,166,044	\$3,166,044	\$0	54.7%	100.0%
BenefitsCal	\$1,362,759	\$2,534,541	\$3,897,300	\$3,897,300	\$0	35.0%	100.0%
CalSAWS Premise	\$10,358,882	\$54,227,603	\$64,586,485	\$64,586,485	\$0	16.0%	100.0%
<b>TOTAL</b>	<b>\$31,409,242</b>	<b>\$76,963,663</b>	<b>\$108,372,905</b>	<b>\$108,372,905</b>	<b>\$0</b>	<b>29.0%</b>	<b>100.0%</b>

## CalSAWS | SFY 2024/25 CONTRACT OBLIGATIONS

### Warranty & Liquidated Damages Detail

Category	Contract	Service Month	Amount	Invoice Month	Invoice #
Hyland	CalSAWS	April-24	\$79,564	October-24	1101026055
CalSAWS System Daily Peak Usage Hour Availability	CalSAWS	May-24	\$10,000	September-24	1101021357
CalSAWS System Daily Peak Usage Hour Availability	CalSAWS	May-24	\$10,000	September-24	1101021357
CalSAWS System Daily Peak Usage Hour Availability	CalSAWS	June-24	\$10,000	October-24	1101026694
<b>Total</b>			<b>\$109,564</b>		

**CalSAWS | SFY 2024/25 CHANGE NOTICE TRACKING**

Accenture Change Notices	Total Amount	Change Notice Ref.
<b>Total Baseline Allocation (Amendment 32)</b>	<b>\$167,000,000</b>	
Previously Approved through June 2022	\$79,433,282	FIVE - THIRTY
Various Premise Items and Reconciliation to Actual Costs	\$948,661	THIRTY ONE
Various Premise Items, Security and Technical Updates	\$4,980,254	THIRTY TWO
Various Premise Items	\$30,177,374	THIRTY-THREE
Various Premise Items	\$2,308,378	THIRTY-FOUR
Various Premise Items	\$429,638	THIRTY-SIX*
<b>Total Allocated Amounts</b>	<b>\$118,277,587</b>	
<b>Total Remaining Allocation</b>	<b>\$48,722,413</b>	

Accenture County Purchases	Total Amount	Change Notice Ref.
<b>Total Baseline Allocation (Amendment 32)</b>	<b>\$35,000,000</b>	
Approved County Purchases	\$14,947,905	FIFTEEN - THIRTY
Approved County Purchases	\$658,623	THIRTY-ONE
Approved County Purchases	\$137,123	THIRTY-TWO
Approved County Purchases	\$5,144,110	THIRTY-THREE
Approved County Purchases	\$68,322	THIRTY-FOUR
Approved County Purchases	\$305,926	THIRTY-FIVE
Approved County Purchases	\$757,626	THIRTY-SIX*
<b>Total Allocated Amounts</b>	<b>\$22,019,635</b>	
<b>Total Remaining Allocation</b>	<b>\$12,980,365</b>	

ClearBest	Total Amount	Work Order Ref.
<b>Total Baseline Allocation (Change Order 8)</b>	<b>\$8,829,000</b>	
Various Premise Items	\$593,134	CO 8 ONE - THREE
Various Premise Items	\$2,754,081	CO 8 FOUR - FIVE
Various Premise Items	\$259,722	CO 8 SIX
Various Premise Items	\$389,238	CO 8 EIGHT
Various Premise Items	\$55,284	CO 8 NINE*
<b>Total Allocated Amounts</b>	<b>\$4,051,459</b>	
<b>Total Remaining Allocation</b>	<b>\$4,777,541</b>	

\*Pending Board Approval

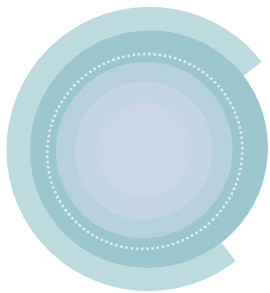
Gainwell County Purchases	Total Amount	Change Order Ref.
<b>Total Baseline Allocation</b>	<b>\$3,900,000</b>	
Previously Approved	\$2,994,561	ONE-NINE
<b>Total Allocated Amounts</b>	<b>\$2,994,561</b>	
<b>Total Remaining Allocation</b>	<b>\$905,439</b>	

Gainwell Central Print	Total Amount	Change Order Ref.
<b>Total Baseline Allocation (Change Order 8)</b>	<b>\$9,000,000</b>	
Approved County Purchases	\$118,537	ONE
Approved County Purchases	\$110,978	TWO*
<b>Total Allocated Amounts</b>	<b>\$229,515</b>	
<b>Total Remaining Allocation</b>	<b>\$8,770,485</b>	

Deloitte Portal/Mobile	Total Amount	Work Order Ref.
<b>Total Baseline Allocation (Change Order 8)</b>	<b>\$33,000,000</b>	
Various Premise Items	\$9,367,413	ONE - FOURTEEN
Get CalFresh Parity	\$3,150,297	FIFTEEN
Various Premise Items	\$158,843	SIXTEEN
ABAWD	\$800,000	SEVENTEEN
<b>Total Allocated Amounts</b>	<b>\$13,476,553</b>	
<b>Total Remaining Allocation</b>	<b>\$19,523,447</b>	

CalSAWS |

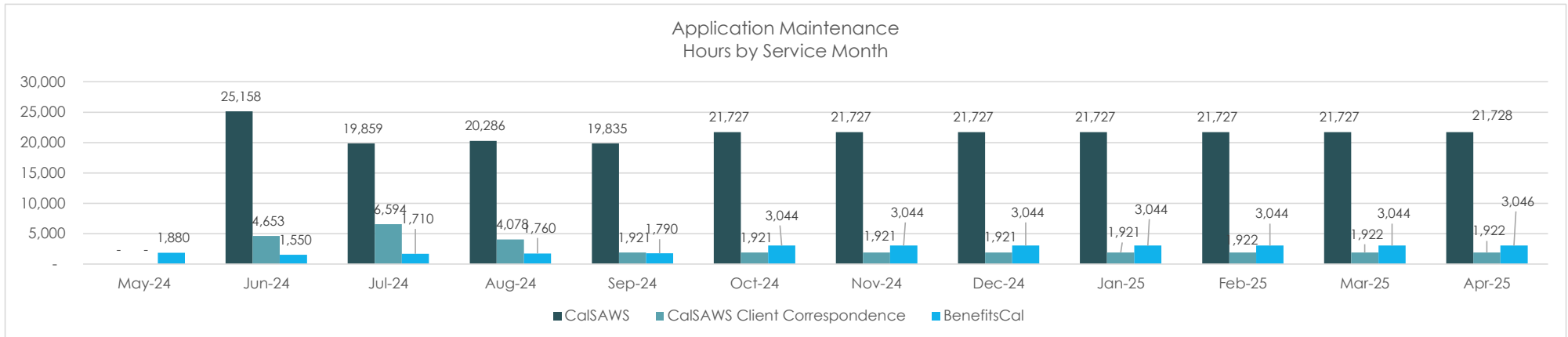
# Application Maintenance Hours by Month & System



As of: November 8, 2024

---

## CalSAWS | SFY 2024/25 APPLICATION MAINTENANCE HOURS BY MONTH & SYSTEM



Service Month	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Total
<b>CalSAWS M&amp;O</b>	-	<b>25,158</b>	<b>19,859</b>	<b>20,286</b>	<b>19,835</b>	<b>21,727</b>	<b>21,727</b>	<b>21,727</b>	<b>21,727</b>	<b>21,727</b>	<b>21,727</b>	<b>21,728</b>	<b>237,228</b>
Design & Build	-	10,789	8,211	7,768	8,613	-	-	-	-	-	-	-	35,381
Test	-	5,045	3,229	3,596	2,639	-	-	-	-	-	-	-	14,509
Management & Other Support	-	9,324	8,419	8,922	8,583	-	-	-	-	-	-	-	35,248
Projection	-	-	-	-	-	21,727	21,727	21,727	21,727	21,727	21,727	21,728	152,090
<b>CalSAWS Client Correspondence</b>	-	<b>4,653</b>	<b>6,594</b>	<b>4,078</b>	<b>1,921</b>	<b>1,921</b>	<b>1,921</b>	<b>1,921</b>	<b>1,921</b>	<b>1,922</b>	<b>1,922</b>	<b>1,922</b>	<b>30,696</b>
Client Correspondence	-	4,653	6,594	4,078	-	-	-	-	-	-	-	-	15,325
Projection	-	-	-	-	1,921	1,921	1,921	1,921	1,921	1,922	1,922	1,922	15,371
<b>BenefitsCal</b>	<b>1,880</b>	<b>1,550</b>	<b>1,710</b>	<b>1,760</b>	<b>1,790</b>	<b>3,044</b>	<b>3,044</b>	<b>3,044</b>	<b>3,044</b>	<b>3,044</b>	<b>3,044</b>	<b>3,046</b>	<b>30,000</b>
Design & Build	1,035	852	941	968	985	-	-	-	-	-	-	-	4,781
Test	469	388	427	440	447	-	-	-	-	-	-	-	2,171
Management & Other Support	376	310	342	352	358	-	-	-	-	-	-	-	1,738
Projection	-	-	-	-	-	3,044	3,044	3,044	3,044	3,044	3,044	3,046	21,310
<b>COMBINED TOTAL</b>	<b>1,880</b>	<b>26,708</b>	<b>21,569</b>	<b>22,046</b>	<b>21,625</b>	<b>24,771</b>	<b>24,771</b>	<b>24,771</b>	<b>24,771</b>	<b>24,771</b>	<b>24,771</b>	<b>24,774</b>	<b>267,228</b>

**NOTES:**  
 May Services for CalSAWS M&O and Client Correspondence were paid in June and therefore reflected in prior year report.  
 CalSAWS includes offshore "no-cost" hours.  
 Excludes CalHEERS and Premise hours.



SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
204115	ACL 18-43 - Revise CalWORKS MAO 107D	Jun-24	Aug-24		14					14
204905	Modify the Disallowed (EDBC determined) Exemption Batch Job	Jun-24	Aug-24		180	218				398
207051	ACL 19-19 & 19-102 Increase the Threshold for CalWORKS Overpayments Phase II	Jun-24	Aug-24		25	116				141
212925	Update Juvenile Probation Interface and Pages	Jun-24	Aug-24			68				68
216801	Request to Add Standard Header to forms for Central Print Purposes	Jun-24	Aug-24		6	61				67
222317	ACIN I-34-05 Count Tribal Gaming Disbursements as Unearned Income for CalFresh	Jun-24	Aug-24		9	12				21
225229	ACL 21-125 - Update state form CW 86-LA (4/09) to current CW 86 (10/21)	Jun-24	Aug-24		23					23
229877	Update Transaction Detail page Source Document Number field	Jun-24	Aug-24		9					9
231773	ACL 21-124 Welfare Intercept System Updates CalWORKS debt threshold \$250	Jun-24	Aug-24		46	16				62
231810	ACL 22-45 Update the CW 2200	Jun-24	Aug-24		19	9				28
232740	Update PA 136 Form to Latest 03/24 Version	Jun-24	Aug-24		26					26
234949	ACL 12-25 & 12-59 - Suppress CF Disc NOA, and Updates to Journal and Status Reasons when Dis	Jun-24	Aug-24		53	45				98
235682	Update the logic for MC 215	Jun-24	Aug-24							
235880	Update Auto Journal Creation for Individuals	Jun-24	Aug-24		110	171				281
237206	Update Funding Code for Aid Codes R1' and '1V' for CW - TCVAP(State) Aid Code for former C-V	Jun-24	Aug-24			28				28
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Jun-24	Aug-24		4					4
241626	ACL 22-46 - Update Student Exemptions	Jun-24	Aug-24		334	240				574
241630	BenefitsCal Medi-Cal Renewal Language Preference for Reading Section	Jun-24	Aug-24		2					2
242350	Update Tuolumne County West America Bank Positive Pay file layout	Jun-24	Aug-24		35					35
244934	Add NA 290 with FC Reasons to the Template Repository	Jun-24	Aug-24		109	56				165
244990	CPS Case Clean Up for LA	Jun-24	Aug-24		45	40				85
245051	ACL 13-71 - Add IHSS Income Actual and Proxy Hours for WINS	Jun-24	Aug-24		15	73				88
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Jun-24	Aug-24		58	58				116
246113	Online Help: Create IA Authorizations - Fiscal CA-207102 and CA-216757	Jun-24	Aug-24		{3}					{3}
246411	Forms: Update E-Notification Logic to allow for all Self-Service Portal Forms to be E-Notifiable	Jun-24	Aug-24		129	90				219
246420	Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Jun-24	Aug-24		63					63
247811	San Bernardino - Add EBT CAPI Payments to Interface	Jun-24	Aug-24		18					18
248508	Implement MFA delivery choice at Login Journey - Design	Jun-24	Aug-24		18					18
248713	Conditional CAPI	Jun-24	Aug-24		329	133				462
250449	Add Sierra County to Direct Deposit Interface	Jun-24	Aug-24		19	35				54
250562	Online Help: Create new JA - Aid Paid Pending (APP)	Jun-24	Aug-24		3					3
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Jun-24	Aug-24							
251842	Update Expungement Detail page to display back-out transactions	Jun-24	Aug-24			50				50
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Jun-24	Aug-24		131					131
254173	Update Restoration of Aid Waiver selection when Discontinued	Jun-24	Aug-24		18					18
254559	LA-GROW Activity Numbers Update	Jun-24	Aug-24		77	2				79
255249	SqsMessageListener - Store error texts	Jun-24	Aug-24			23				23
255556	Update LA County Address on CalSAWS WFP&L Forms and Letter's header w/new location	Jun-24	Aug-24		219	92				311
256992	Update Case Details API logic to remove symbols	Jun-24	Aug-24		41					41
257178	ACL 24-37 Cost of Living Adjustment (COLA) Increase to the Minimum Basic Standards of Adequacy	Jun-24	Aug-24		44	55				99
257219	ACL 24-37 - Batch EDBC - Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2024-2025	Jun-24	Aug-24		114	53				167
257313	Discovery - Remedy Solution for Kern Managed Logos	Jun-24	Aug-24		38					38
258909	Generalize Logic for BenefitsCal doc uploads when Customer Reporting isn't updated	Jun-24	Aug-24		12					12
259074	Add Informational Materials Required at MC Auto Ex-Parte Renewal to Template Repository	Jun-24	Aug-24		6					6
259733	TEMP NA 1238 Form Updates for Armenian Language	Jun-24	Aug-24		23					23
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Jun-24	Aug-24		22					22
260472	Update Disaster Services Page to allow adding Disaster info by Consortium	Jun-24	Aug-24		58	51				109
260820	ACIN I-67-22 ZBG exemption codes 378 and 379	Jun-24	Aug-24			3				3
260888	Online Help: Create Job Aid for GAGR Automated Solution Immediate Need	Jun-24	Aug-24		3					3
260890	Online Help: Create Job Aid for GAGR Automated Solution Admin Rules	Jun-24	Aug-24		3					3
261019	Issue Both Initial and Subsequent Month of Benefits for Eligible Non-ES CF Households if the Applic	Jun-24	Aug-24		2					2
261371	Additional Worker/Bank Information Tool tip on Task Pages	Jun-24	Aug-24		84	71				155
261385	Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	Jun-24	Aug-24			12				12
262222	Batch job Updates for Foster Care, KinGAP and AAP	Jun-24	Aug-24		299	160				459
262262	Update IVR Phone Number on CC forms	Jun-24	Aug-24		40	29				69
262960	LA County - Central Printing for GROW Forms	Jun-24	Aug-24		16					16
262973	San Bernardino - Update Regions and Districts	Jun-24	Aug-24		7					7
264006	ACL 22-49/49E Fiscal Updates to Support CA-812 Quarterly Report Changes	Jun-24	Aug-24		134	77				211
264180	Clearance e-Application Automated Action Enhancements	Jun-24	Aug-24		119	114				233
264181	Allow Deactivation of Task Banks	Jun-24	Aug-24		135					135
264631	CW Household Members Eligible to ICF - FTP and Multiple Person Statuses	Jun-24	Aug-24			1				1
264934	DIR to remove person records with no case association	Jun-24	Aug-24		37	2				39
265311	Update the Lobby Monitor to meet N-1 requirements for utilized software	Jun-24	Aug-24		89					89
265524	Upgrade CalSAWS Lobby Kiosk and dependent libraries	Jun-24	Aug-24			39				39
265535	CFET Program Status Cleanup for Orange County	Jun-24	Aug-24		23	40				63
266211	San Diego - Printer testing for Rush Warrants at new site	Jun-24	Aug-24		10					10
266985	Add Fresno GA/GR grant amounts for households larger than 3 persons	Jun-24	Aug-24		43					43
267405	Update Imaging API for CW/CF RE Customer Reporting Logic when barcode is not available	Jun-24	Aug-24		34	30				64
267452	GAGR AS - Alameda Co. - Add XAN 534	Jun-24	Aug-24		70	35				105
267774	CCSAS - Suppress All Members Updates On The Related PA, DP, AP When Good Cause Is Granted	Jun-24	Aug-24		48	74				122
268117	Optimize DW_DELETE_TRK for Adhoc Reporting workloads	Jun-24	Aug-24		80					80
268173	AP18 and AP34 Batch Transactions with APP FLAG O for GA/GR Applications	Jun-24	Aug-24		65	204				269
268739	Modify LAVDCFS Worker Assignment Logic	Jun-24	Aug-24		117	61				178
268937	Reauthentication after 20 minutes inactivity in MFA redesisn - Design	Jun-24	Aug-24		120					120
269150	Reception Log updates to allow refreshing and support multiple offices	Jun-24	Aug-24		200	66				266
269212	LA County - Add E-Signature Functionality to GAIN Forms	Jun-24	Aug-24		137	25				162
269774	Monthly support for Adhoc Reporting solution - January 2024 - June 2024	Jun-24	Aug-24		400					400
269882	Update CalFresh CE Determination to include CFAP Household Members	Jun-24	Aug-24		29	3				32
270443	San Francisco - Update GAGR Reporting Type Logic	Jun-24	Aug-24		24					24
270662	Online Help - Update Interfaces Overview to Include CalWIN Counties	Jun-24	Aug-24		16					16
270866	Online Help: Update the Disaster Services List and Detail pages CA-260472	Jun-24	Aug-24		4					4
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Jun-24	Aug-24		9					9
271098	Support SCR to provide responses to Consortia queries	Jun-24	Aug-24				53			53
271100	Support SCR to provide responses to Consortia queries	Jun-24	Aug-24				414			414
271223	Major OS (Red Hat) Upgrade - Application/System test	Jun-24	Aug-24		58	6				64
271979	Update Task Upload Options	Jun-24	Aug-24		70	8				78
272279	MEDS: Update CITIZEN/ALIEN Indicator required on RECON transaction	Jun-24	Aug-24		26					26
272440	Reports - Support Hours (only) for 58 Counties	Jun-24	Aug-24				132			132
272531	Update CalSAWS Textina Campaign Name to BenefitsCal	Jun-24	Aug-24		334	75				409
272551	2024 Personal and Incidentals (P&I) Expenses Increase	Jun-24	Aug-24		18	11				29
272640	Turn on/Update Person Removal Batch Job	Jun-24	Aug-24		118	23				141
272691	San Luis Obispo Opt Out of CSF 124 and CSF 125 Batch	Jun-24	Aug-24		4					4
272699	Enhance the Images buttons in CalSAWS to display all images without a date restriction	Jun-24	Aug-24		120	25				145
272708	Change Ventura County Annual Clothing Allowance to run July 1st	Jun-24	Aug-24		29	20				49
272795	Auto Journal entry for Applicant IEVS	Jun-24	Aug-24		41	30				71
272858	Accessibility - Update Pages in CalSAWS	Jun-24	Aug-24		150	90				240
272899	Automated Regression Test - Execution and Maintenance - 24.05 Release Cycle	Jun-24	Aug-24			42				42
272929	ACL 23-92 - Update Reports for CalFresh Replacements with New Benefit Type of RPSNAP	Jun-24	Aug-24		37	191				228
273039	Training: Update Security Administration WBTs for 24.03 App Dev Changes	Jun-24	Aug-24		16					16
273214	Child Care Admin Portal Enhancements	Jun-24	Aug-24		43					43
273281	Populate Aid Code for CalWIN conversion cases that are available from Display Individual Eligib	Jun-24	Aug-24		2	8				10
273351	Orange - Update to GR Admin Portal [CalSAWS]	Jun-24	Aug-24		49	16				65
273576	Training: Replace old Virtual Assistant Icon from Remaining Screenshots in WBTs CA-266527	Jun-24	Aug-24		129					129
273605	Send Zero SOC to MEDS for a SOC Aid Code	Jun-24	Aug-24		226	119				345
273670	External Agency - Phase 2 - Route Portal documents to OCR	Jun-24	Aug-24		24					24
273807	Riverside-BRM Update for Office 47 and 45	Jun-24	Aug-24		6	32				38
274112	Fresno County - Update Rush Warrant Template and Rush Warrant testing	Jun-24	Aug-24		77					77
274173	CalOAR - Update criteria for WIW_AIT (Variable #33) per SIRFRA 3936	Jun-24	Aug-24		66					66
274174	CalOAR - Update criteria for SCH_NACT (variable #38) per SIRFRA 3949	Jun-24	Aug-24		71					71
274175	CalOAR - Update criteria for PAR_ACT (variable #40) per SIRFRA 3951	Jun-24	Aug-24		77					77
274189	Workload Management Information Gathering	Jun-24	Aug-24		39					39
274198	Update Issuance Detail for Pay Code Alignment	Jun-24	Aug-24		42	8				50
274328	Plumas County Opt-In to CalSAWS E2UI	Jun-24	Aug-24		{2}					{2}
274361	Connectivity setup for Alameda IEVS Data Match File & send IEVS Data Files	Jun-24	Aug-24		6	30				36
274448	Alameda County - Update the system to default GR benefits to be available on 1st of the month	Jun-24	Aug-24			20				20
274495	Design - Contact Center Disaster Recovery Prototype	Jun-24	Aug-24		5					5
274518	New BenefitsCal API to support Case Linking with Text MFA	Jun-24	Aug-24		41					41
274557	Add New Line Items in Manual EDBC Aid Payment Section for GR Managed Program	Jun-24	Aug-24		64	30				94
274733	Online Help: Update the Reports Overview for the 24.07 Baseline Release	Jun-24	Aug-24		13					13
274812	Orange - Resource Data Bank Clean up	Jun-24	Aug-24		23					23
274838	Documentation: Update Form FDD Inventory for 24.03 and 24.05	Jun-24	Aug-24		75					75
274839	Documentation: Update NOA FDD Inventory for 24.03 and 24.05	Jun-24	Aug-24		75					75
274872	Training: Update 021 Security Admin WBTs for 24.05 changes based on CA-274084	Jun-24	Aug-24		27					27

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
274939	CalOAR - Update logic for FS - WTW (Variable #31) per SIRFRA 3952	Jun-24	Aug-24		101					101
275044	Online Help: Update the OLIH Glossary page	Jun-24	Aug-24		20					20
275095	Pinboard (E.R.I.C) Sync Enhancement	Jun-24	Aug-24		10					10
275134	Accessibility - Update Pages in CalSAWS	Jun-24	Aug-24		150	90				240
275203	Update Tax Intercept Account Number search field to allow Alpha-Numeric characters	Jun-24	Aug-24		3	3				3
275260	Add Application Date to Program API	Jun-24	Aug-24		3	3				3
275296	Set the Adult/Child Indicator to Child for under age 21 for CWS Requested MC Types	Jun-24	Aug-24		3	4				7
275365	Update the PRT environment to support Counties utilizing the GA/GR Admin Rules Functionality	Jun-24	Aug-24		48					48
275382	Statewide Welcome Bot Enhancement - Card intent	Jun-24	Aug-24		21					21
275450	ACL 21-24 Send the SAR 7 the Month Prior to the Submit Month	Jun-24	Aug-24		119	81				200
275478	Management Reports Support for 58 Counties (Support Hours Only)	Jun-24	Aug-24				165			165
275482	Update MEDS Alerts reference to RCA program	Jun-24	Aug-24		10					10
275550	MEDS Transaction Data Access - Sonoma County	Jun-24	Aug-24		30					30
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Jun-24	Aug-24			97				97
275682	Design Support - Re architect BenefitsCal and CalSAWS ForgeRock Integration	Jun-24	Aug-24		15					15
275712	Remove SimpleAuth from Lobby Check-In and Lobby Table 2 application	Jun-24	Aug-24		42	3				45
275717	Virtual Assistant Expansion- Release 24.05.30 (Release 20)	Jun-24	Aug-24		344					344
275838	Automated Regression Test: Task Mgmt Configurable Task Categories	Jun-24	Aug-24			12				12
275855	Consolidate the Integrated Payroll Summary Report	Jun-24	Aug-24		178					178
276011	Opt-In Calaveras to CF Denial Batch EDBC PB00E472	Jun-24	Aug-24		10					10
276025	Update criteria for Suspension and Discharging of Recovery Accounts	Jun-24	Aug-24		107	46				153
276030	Discovery - Open the Pilot - Contact Center Monitoring	Jun-24	Aug-24		19					19
276071	Fresno County - Data Change to update Cancelled Warrant status	Jun-24	Aug-24		3					3
276096	Update Benefit Type Determination logic for Reactivated Exemptions	Jun-24	Aug-24		40	4				44
276131	CAPi Guaranteed Income Type for MC - Update to Exempt	Jun-24	Aug-24		2					2
276267	County Readiness Discovery Sessions	Jun-24	Aug-24		80					80
276355	Online Help: Sunset Worklist pages and update Work Order pages CA-257327	Jun-24	Aug-24		28					28
276441	Request IFD IEVS Files be Delivered to SLO County FTP Server	Jun-24	Aug-24		46	30				76
276445	Review of Page Mapping for 24.07 release	Jun-24	Aug-24		30	4				34
276504	Cal-OAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Pen	Jun-24	Aug-24		136					136
276644	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Jun-24	Aug-24		95					95
276625	Functional Design Document (FDD) for Reports - Group 1	Jun-24	Aug-24		123					123
276642	Update Appointment Text Message to Accommodate Flexible Appointments	Jun-24	Aug-24		45					45
276709	Update Tax Intercept Establishment logic to not exclude SSN	Jun-24	Aug-24			20				20
276920	Virtual Assistant Expansion- Release 24.06.27 (Release 21)	Jun-24	Aug-24		339					339
277071	Remove MEDS Inbound File 4/23/24 data from CalSAWS	Jun-24	Aug-24		15					15
277072	Hold MEDS Inbound Batch Job processing for 04/23 until fix has been confirm by DHCS/MEDS	Jun-24	Aug-24		65					65
277199	Training: Update 001 Orientation WBLs for Sunset Worklist pages CA-257327	Jun-24	Aug-24		61					61
277253	Training: Update the 014 - CAPi WBLs for 24.07	Jun-24	Aug-24		5					5
277328	External Agency -Chrome 3rd party cookies	Jun-24	Aug-24		21					21
277338	Online Help: Create new Task Category OLIH pages CA-253647	Jun-24	Aug-24		5					5
277382	Training: Update the 001 - Orientation 03 - Navigation WBL to add the Virtual Assistant Feature	Jun-24	Aug-24		62					62
277386	Remove Imaging Security group from View Only and Child Support View Only Role	Jun-24	Aug-24		8					8
277479	DCR to Determine and Update Household Category for CalFresh Program with Missing Household	Jun-24	Aug-24		96	31				127
277491	Update Welfare to Work recovery accounts to be included in the Discharge of Recovery Account	Jun-24	Aug-24		8	4				12
277492	Santa Cruz County - Data Change to update active CW and CF recovery accounts for Tax Intercept	Jun-24	Aug-24		10	8				18
277526	LA - Update Juvenile Probation Interface Phase II	Jun-24	Aug-24		20					20
277536	Update NOA M44-353 Discharge Notice of Overpayment to remove NA Back 9 and State Hearing	Jun-24	Aug-24		10					10
277627	Add App ids to CalSAWS	Jun-24	Aug-24		10	8				18
277666	Update Real Property Type Mobile Home to be valid for SMT	Jun-24	Aug-24		30					30
277685	Training: Create CTF for GEN AI CA-275518	Jun-24	Aug-24		32					32
277703	Run Batch EDBC - to apply new Child Support Income Exemptions	Jun-24	Aug-24		271	66				337
277817	Do a Data Comparison for EMV Cards between CalSAWS and FRS	Jun-24	Aug-24		37					37
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Jun-24	Aug-24		23					23
278006	Update Alameda County Warrant State Date from 93 days to 150 days	Jun-24	Aug-24		17	6				23
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Jun-24	Aug-24			529				529
278070	ACL 24-36 - Changes to Vehicle Value Limit for CW	Jun-24	Aug-24		24	28				52
278143	Online Help: Update the Forms Overview for the 24.07 Baseline Release	Jun-24	Aug-24		5					5
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Jun-24	Aug-24		21	5				26
278182	Training: Update 010 - Employment Services-WTW WBLs for 24.05	Jun-24	Aug-24		4					4
278240	Online Help: Update the 2024 Reports Calendar Schedule for the 24.07 Baseline Release	Jun-24	Aug-24		27					27
278274	DCR to Disposition IEVS Abstracts for Oct 2023 and Nov 2023	Jun-24	Aug-24		27	17				44
278279	Update outdated NA 692T CAPi NOAs Regulations/Form Version	Jun-24	Aug-24		40	8				48
278444	ACL 23-20 - Add Additional Expense Types for Disaster CalFresh	Jun-24	Aug-24		116	106				222
278445	Download PDF Version of Specific Form with Translations for BenefitsCal Upload	Jun-24	Aug-24		14					14
278483	Extension of Eligibility for Ukrainian Humanitarian Parolee- List of impacted cases	Jun-24	Aug-24		42	18				60
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Jun-24	Aug-24		161					161
278489	Training: Update Child Care Admin Portal CFP CA-273214	Jun-24	Aug-24		5					5
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Jun-24	Aug-24		31	3				34
278519	CalSAWS Batch Job JB00E169M	Jun-24	Aug-24		27	4				31
278539	Automated Regression Test: Disaster Services Pages	Jun-24	Aug-24			39				39
278733	CalSAWS to MEDS P920, FX20, RC20, FR20 transactions to send individual's Physical Address	Jun-24	Aug-24		40					40
278797	ColWIN Counties: Reconcile erroneously discharged recovery accounts for Potential Fraud	Jun-24	Aug-24		104	28				132
278921	Create Views for Common DB tables that contain data regarding CA/GR county funded program	Jun-24	Aug-24		1					1
278983	Add missing EBT Cards in CalSAWS to prepare for EBT EMV Card replacement Effort	Jun-24	Aug-24		80					80
279085	Training: Update the 002 - Eligibility General WBLs based on 24.09 Updates	Jun-24	Aug-24		36					36
279321	Training: Update 008 - Eligibility Medi-Cal WBLs for 24.06 Updates	Jun-24	Aug-24		4					4
279414	Force Mute while on hold in eCCP	Jun-24	Aug-24		49					49
279414	BenefitsCal Portal Support	Jun-24	Aug-24				290			290
279414	Management hours	Jun-24	Aug-24	1,781						1,781
279414	Prep SCR	Jun-24	Aug-24					6,161		6,161
279414	SIRFRA/ SCERFRA/ External	Jun-24	Aug-24				329			329
279414	SIRFRA/ SCERFRA/ External Inquiries	Jun-24	Aug-24					7		7
279414	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Jun-24	Aug-24							
214418	Add change Notices for status reasons Mandatory Optional Rules and On Aid Another Case for F	Jun-24	Aug-24					66		66
216474	Migrate CD 9608A-After School Program Enrollment certification-Child Care Form	Jun-24	Aug-24					10		10
216488	Migrate CD 9606 (6/08) -Statement of Parental Incapacity	Jun-24	Aug-24					10		10
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Jun-24	Aug-24					120		120
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Jun-24	Aug-24					4		4
229087	Medi-Cal Add new NOAs for Reapplication and Rescind Functionality	Jun-24	Aug-24					40		40
229838	Add new Foster Care Reasons to NOAs Phase 5	Jun-24	Aug-24					1		1
230659	Add additional NOA Reasons for Kin-GAP	Jun-24	Aug-24					10		10
234917	ACL 21-110 Add CF 377.9 CalFresh Supplemental NOA	Jun-24	Aug-24					8		8
235484	Add Additional NOAs for Non-Compliance Page	Jun-24	Aug-24					10		10
235922	CW 2186B Pre-Population	Jun-24	Aug-24					122		122
240094	Refactor: CalFresh NOA Regulations	Jun-24	Aug-24					156		156
240844	Update DFA 478 to CF 478	Jun-24	Aug-24					63		63
242103	Update PUB 388 to Current Version in Template Repository	Jun-24	Aug-24					180		180
248781	Update the DPA 19 to the 6/22 version in English and Threshold Languages	Jun-24	Aug-24					268		268
249452	Add Threshold Languages to Auto-Generated TNB 6 and SNB 2	Jun-24	Aug-24					155		155
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Jun-24	Aug-24					158		158
249992	Add Available Translations for WTW 10 to CalSAWS	Jun-24	Aug-24					120		120
250219	Add Available Translations for NA 824 to CalSAWS	Jun-24	Aug-24					155		155
250224	Add Available Translations for NA 844 to CalSAWS	Jun-24	Aug-24					95		95
250473	Add Threshold languages for Fair Credit NOA fragments	Jun-24	Aug-24					85		85
260865	Update CalWORKs Proration for multi-month EDBC	Jun-24	Aug-24					12		12
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Jun-24	Aug-24					128		128
271068	Configure Client Correspondence for display Worker Names option - Forms	Jun-24	Aug-24					144		144
271404	Add NA 200 in threshold languages to NA 840 and NA 845	Jun-24	Aug-24					361		361
271664	Update the CF 385 Application for Disaster CalFresh in new threshold languages and central print	Jun-24	Aug-24					8		8
272698	ACL 18-43 - Add M40-107C1 and M40-107D Time Limit NOAs in Threshold Languages	Jun-24	Aug-24					175		175
277309	Add E-Signature Functionality to Existing Forms	Jun-24	Aug-24					186		186
277313	Add M82-812-Family Reunification/Zero Grant Change NOA	Jun-24	Aug-24					66		66
277319	Add Medi-Cal RE packets/LA cover letter in Arabic, Farsi, Hmong and Lao languages.	Jun-24	Aug-24					139		139
277320	Add MC 239 A & D NOAs to Template Repository	Jun-24	Aug-24					40		40
277321	Add RMA NOAs to Template Repository	Jun-24	Aug-24					169		169
277326	Update Medicare Message to generate for all MC 239 A NOAs	Jun-24	Aug-24					93		93
277890	Opening the form with Editable as an option	Jun-24	Aug-24					671		671
278003	Add Threshold Languages to M44-316D SAR	Jun-24	Aug-24					72		72
279502	Add WTW 27 as a continuation page to NA 845	Jun-24	Aug-24					10		10
279576	Add Pregnancy and the Pregnancy special Needs (PSN) Payment NOAs to Template Repository	Jun-24	Aug-24					204		204
279576	Management hours	Jun-24	Aug-24					278		278
279576	Prep SCR	Jun-24	Aug-24					55		55
207656	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Jul-24	Sep-24					10		10

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
210302	TRANSLATIONS FOR ANNUAL RENEWAL OR CHANGE OF CIRCUMSTANCES A&D - NO CHANGE	Jul-24	Sep-24					45		45
214418	Add change Notices for reasons Mandatory, Optional Rules and On Aid Another Case for I	Jul-24	Sep-24					65		65
223829	Update to include Proration and Effective Dates for FC/JG NOAs	Jul-24	Sep-24					64		64
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Jul-24	Sep-24					56		56
229087	Medi-Cal Add new NOAs for Reapplication and Rescind Functionality	Jul-24	Sep-24					(40)		(40)
229838	Add new Foster Care Reasons to NOAs Phase 5	Jul-24	Sep-24					(11)		(11)
230659	Add additional NOA Reasons for Kin-GAP	Jul-24	Sep-24					(10)		(10)
234917	ACL 21-110 Add CF 377.9 CalFresh Supplement NOA	Jul-24	Sep-24					(8)		(8)
235484	Add Additional NOAs for Non-Compliance Page	Jul-24	Sep-24					(10)		(10)
235922	CW 21868 Pre-Population	Jul-24	Sep-24					259		259
240844	Update DFA 478 to CF 478	Jul-24	Sep-24					411		411
242103	Update PUB 388 to Current Version in Template Repository	Jul-24	Sep-24					438		438
248781	Update the DPA 19 to the 6/22 version in English and Threshold Languages	Jul-24	Sep-24					50		50
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Jul-24	Sep-24					142		142
249992	Add Available Translations for WTW 10 to CalSAWS.	Jul-24	Sep-24					76		76
250219	Add Available Translations for NA 824 to CalSAWS.	Jul-24	Sep-24					5		5
254391	Update Postpartum NOA snippets in English and Threshold languages	Jul-24	Sep-24					128		128
260865	Update CalWORKS Proration for multi-month EDBC	Jul-24	Sep-24					3		3
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Jul-24	Sep-24					(108)		(108)
271068	Configure Client Correspondence for display Worker Names option - Forms	Jul-24	Sep-24					854		854
271404	Add NA 200 in threshold languages to NA 840 and NA 845	Jul-24	Sep-24					256		256
272498	ACL 18-43 - Add M40-107D time limit NOAs in Threshold Languages	Jul-24	Sep-24					778		778
275317	Update CF 377.11A and CF 377.11B variable population and form generation	Jul-24	Sep-24					201		201
275549	ACL 23-92 - Update EBT 2259 transactions Section to be Dynamic - Phase 2	Jul-24	Sep-24					293		293
277309	Add E-Signature Functionality to Existing Forms	Jul-24	Sep-24					9		9
277313	Add M82-812-Family Reunification/Zero Grant Change NOA	Jul-24	Sep-24					66		66
277319	Add Medi-Cal RE packets(LA) cover letter in Arabic, Farsi, Hmong and Lao languages.	Jul-24	Sep-24					127		127
277320	Add MC 239 A & D NOAs to Template Repository	Jul-24	Sep-24					130		130
277321	Add RMA NOAs to Template Repository	Jul-24	Sep-24					1		1
277326	Update Medicare Message to generate for all MC 239 A NOAs	Jul-24	Sep-24					89		89
277518	ACL 11-80 - Add the M44-350A/EG into the Template Repository	Jul-24	Sep-24					106		106
277519	Add NA 2741 into CalSAWS	Jul-24	Sep-24					82		82
277520	Update NA 274H Population Logic	Jul-24	Sep-24					94		94
277672	Add MC 239 TMC-1 and MC 239 TMC-2 to the Template Repository	Jul-24	Sep-24					92		92
277890	Opening the form with Editable as an option	Jul-24	Sep-24					252		252
278003	Add Threshold Languages to M44-316D SAR	Jul-24	Sep-24					101		101
279502	Add WTW 27 as a continuation page to NA 845	Jul-24	Sep-24					20		20
279576	Add Pregnancy and the Pregnancy special Needs (PSN)Payment NOAs to Template Repository	Jul-24	Sep-24					918		918
	Management hours	Jul-24	Sep-24					512		512
	Prep SCR	Jul-24	Sep-24					38		38
202347	Automate E-Application Status	Jul-24	Sep-24			43	-	-		43
204115	ACL 18-43 - Revise CalWORKS M40-107D	Jul-24	Sep-24			37	-	-		37
204905	Modify the Disabled (EDBC determined) Exemption Batch Job	Jul-24	Sep-24			42	76	-		118
212925	Update Juvenile Probation Interface and Pages	Jul-24	Sep-24			1	10	-		11
222317	ACIN I-34-05 Count Tribal Gaming Disbursements as Unearned Income for CalFresh	Jul-24	Sep-24			1	-	-		1
229877	Update Transaction Detail page Source Document Number field	Jul-24	Sep-24			46	8	-		54
231773	ACL 21-124 Welfare Intercept System Updates CalWORKS debt threshold \$250	Jul-24	Sep-24			-	19	-		19
232192	Deprecate CalSAWS Core Password Functionalities	Jul-24	Sep-24			-	2	-		2
234949	ACL 12-25 & 12-59 - Suppress CF Disc NOA and Updates to Journal and Status Reasons when Dis	Jul-24	Sep-24			-	74	-		74
235484	Add Additional NOAs for Non-Compliance Page	Jul-24	Sep-24			12	-	-		12
235880	Update Auto Journal Creation for Individuals	Jul-24	Sep-24			7	73	-		80
236830	Update logic to show Request ICI button and Send ICI button	Jul-24	Sep-24			25	16	-		41
237206	Update Funding Code for Aid Codes 'R1' and '1V' for CW - ICVAP(State) Aid Code for former C-N	Jul-24	Sep-24			-	38	-		38
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Jul-24	Sep-24			12	-	-		12
240334	ACL 22-55 WTW Pregnancy Exemption	Jul-24	Sep-24			-	6	-		6
240805	Enhancement to the CMIPS II Interface for Active Medi-Cal	Jul-24	Sep-24			54	-	-		54
241626	ACL 22-46 - Update Student Exemptions	Jul-24	Sep-24			1	24	-		25
241630	BenefitsCal Medi-Cal Renewal Language Preference for Reading Section	Jul-24	Sep-24			5	16	-		21
242350	Update Tuolumne County West America Bank Positive Pay file layout	Jul-24	Sep-24			19	-	-		19
244934	Add NA 290 with FC Reasons to the Template Repository	Jul-24	Sep-24			12	15	-		27
244990	CPS Case Clean Up for LA	Jul-24	Sep-24			7	-	-		7
245051	ACL 13-71 - Add IHSS Income Actual and Proxy Hours for WINS	Jul-24	Sep-24			-	1	-		1
245340	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Jul-24	Sep-24			410	-	-		410
246411	Forms: Update E-Notification Logic to allow for all Self-Service Portal Forms to be E-Notifiable	Jul-24	Sep-24			4	-	-		4
246420	Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Jul-24	Sep-24			28	-	-		28
247811	San Bernardino - Add EBT CAPI Payments to Interface	Jul-24	Sep-24			32	4	-		36
247893	Online Help: Update JA-Semi-Annual Report (SAR7) Process CA-240558	Jul-24	Sep-24			2	-	-		2
248713	Conditional CAPI	Jul-24	Sep-24			-	54	-		54
250449	Add Sierra County to Direct Deposit Interface	Jul-24	Sep-24			-	8	-		8
250562	Online Help: Create new JA - Aid Paid Pending (APP)	Jul-24	Sep-24			2	-	-		2
251475	Modify the CalSAWS Pending Unassisted Employment Services Program List	Jul-24	Sep-24			-	11	-		11
251842	Update Exchange Detail page to display back-out transactions	Jul-24	Sep-24			32	16	-		48
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Jul-24	Sep-24			589	-	-		589
253184	ForgeRock-ServiceNow Integration	Jul-24	Sep-24			12	-	-		12
254173	Update Restoration of Aid Waiver selection when Discontinued	Jul-24	Sep-24			86	1	-		87
254559	LA-GROW Activity Numbers Update	Jul-24	Sep-24			123	34	-		157
256992	Update Case Details API logic to remove symbols	Jul-24	Sep-24			-	30	-		30
257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Jul-24	Sep-24			166	44	-		210
257182	ACL 24-46 FC, KG CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Jul-24	Sep-24			130	132	-		262
257219	ACL 24-37 - Batch EDBC - Cost of Living Adjustment (COLA) for Income In-Kind (Iik) for 2024-2025	Jul-24	Sep-24			67	23	-		90
258653	SSA Data / Cloud EDR - Access restriction of SSA provided data	Jul-24	Sep-24			40	-	-		40
258909	Generate tasks for BenefitsCal doc uploads when Customer Reporting isn't updated	Jul-24	Sep-24			79	-	-		79
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Jul-24	Sep-24			9	-	-		9
260408	Add Delete Triggers to Requested DB tables	Jul-24	Sep-24			59	12	-		71
260472	Update Disaster Services Page to allow adding Disaster info by Consortium	Jul-24	Sep-24			7	-	-		7
260888	Online Help: Create Job Aid for GAGR Automated Solution Immediate Need	Jul-24	Sep-24			2	-	-		2
260890	Online Help: Create Job Aid for GAGR Automated Solution Admin Rules	Jul-24	Sep-24			2	-	-		2
260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	Jul-24	Sep-24			5	-	-		5
261371	Additional Worker/Bank Information tool tip on Task Pages	Jul-24	Sep-24			20	-	-		20
261989	CDSS CalSAWS PROD EDR Access Request	Jul-24	Sep-24			20	-	-		20
262222	Batch Job Updates for Foster Care, KinGAP and AAP	Jul-24	Sep-24			125	-	-		125
262487	Yolo County EDR PROD Access Request	Jul-24	Sep-24			20	-	-		20
263478	LA - DCR to correct Lomeli Recovery Account Expiration Date	Jul-24	Sep-24			49	8	-		57
264006	ACL 22-49/49E Fiscal Updates to Support CA-812 Quarterly Report Changes	Jul-24	Sep-24			132	95	-		227
264053	Online Help: Update JA Journals and Reminders CA-245274	Jul-24	Sep-24			2	-	-		2
264180	Clearance e-Application Automated Action Enhancements	Jul-24	Sep-24			-	48	-		48
264181	Allow Deactivation of Task Banks	Jul-24	Sep-24			282	102	-		384
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Jul-24	Sep-24			185	-	-		185
264884	Update CA 237 CW Line 8 Backup Report	Jul-24	Sep-24			88	22	-		110
264934	DCR to remove person records with no case association	Jul-24	Sep-24			63	-	-		63
265030	Revision Updates for the MC 221 LA and MC 222 LA in the Template Repository	Jul-24	Sep-24			30	-	-		30
265380	Standard List of FC/JG Reasons with Income Prior to CNI Batch EDBC Run-2024	Jul-24	Sep-24			17	18	-		35
265645	Add a Duplicate Person Indicator and Update Duplicate Person List page	Jul-24	Sep-24			-	86	-		86
266211	San Diego - Printer testing for Rush Warrants at new site	Jul-24	Sep-24			2	-	-		2
266416	Water Pilot Program Extended to 06/2025 (Kern)	Jul-24	Sep-24			54	7	-		61
266591	Synchronize WIS and CalSAWS Tax Intercept Balances 2024 (Excluding LA, SAC & SD)	Jul-24	Sep-24			26	-	-		26
267150	Online Help: Update JA - IHSS Referrals	Jul-24	Sep-24			10	-	-		10
267405	Update Imaging API for CW/CF RE Customer Reporting Logic when barcode is not available	Jul-24	Sep-24			39	18	-		57
267452	GAGR AS - Alameda Co. - Add XANI 534	Jul-24	Sep-24			38	-	-		38
267552	Online Help: Update JA Medi-Cal Renewal Packets CA-264555	Jul-24	Sep-24			2	-	-		2
267774	CCSAS - Suppress All Members Updates On The Related PA, DP, AP When Good Cause Is Granted	Jul-24	Sep-24			9	-	-		9
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Jul-24	Sep-24			95	-	-		95
268173	AP18 and AP34 Batch Transactions with APP FLAG 0 for GA/GR Applications	Jul-24	Sep-24			59	136	-		195
268429	Tulare - Display CFET Program	Jul-24	Sep-24			1	12	-		13
268739	Modify LA/DCFS Worker Assignment Logic	Jul-24	Sep-24			32	21	-		53
269267	CRFI 23-113-FBI Account Activity File	Jul-24	Sep-24			-	4	-		4
269882	Update CalFresh CE Determination to Include CFAP Household Members	Jul-24	Sep-24			1	1	-		2
270642	Online Help - Update Interfaces Overview to Include CalWIN Counties	Jul-24	Sep-24			4	-	-		4
270866	Online Help: Update the Disaster Services List and Detail pages CA-260472	Jul-24	Sep-24			4	-	-		4
270955	Special Investigation Referral Case County Match	Jul-24	Sep-24			18				

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
271101	Support hours for Consortium queries	Jul-24	Sep-24	-	-	-	93	-	-	93
271133	Training: Maintenance of 008 Eligibility Medi-Cal WBIs based on CA-270479	Jul-24	Sep-24	-	45	-	-	-	-	45
272229	MEDS: Update CITIEN/ALIEN Indicator required on RECON transaction	Jul-24	Sep-24	-	86	50	-	-	-	136
272440	Reports - Support Hours (only) for 58 Counties	Jul-24	Sep-24	-	-	-	184	-	-	184
272531	Update CalSAWS Texting Campaign Name to BenefitsCal	Jul-24	Sep-24	-	58	56	-	-	-	114
272551	2024 Personal and Incidentals (P&I) Expenses Increase	Jul-24	Sep-24	-	-	4	-	-	-	4
272640	Turn on/update Person Removal Batch Job	Jul-24	Sep-24	-	52	18	-	-	-	70
272699	Enhance the Images buttons in CalSAWS to display all images without a date restriction	Jul-24	Sep-24	-	11	16	-	-	-	27
272795	Auto Journal entry for Applicant IEVS	Jul-24	Sep-24	-	12	-	-	-	-	12
272899	Automated Regression Test - Execution and Maintenance - 24.05 Release Cycle	Jul-24	Sep-24	-	-	2	-	-	-	2
273205	Enhance Imaging to store unique BenefitsCal receipt number	Jul-24	Sep-24	-	50	-	-	-	-	50
273206	Enhance Imaging API to pass the custom property for the unique BenefitsCal receipt number	Jul-24	Sep-24	-	20	-	-	-	-	20
273214	Child Care Admin Portal Enhancements	Jul-24	Sep-24	-	123	81	-	-	-	204
273245	Contra Costa - Remove Employee ID from Staff Detail	Jul-24	Sep-24	-	2	10	-	-	-	12
273351	Orange - Update to GR Approval NOA (CalSAWS 1)	Jul-24	Sep-24	-	23	-	-	-	-	23
273401	Update MEDS Deceased Person Automated Action/Task Functionality	Jul-24	Sep-24	-	149	32	-	-	-	181
273605	Send Zero SOC to MEDS for a SOC Aid Code	Jul-24	Sep-24	-	5	8	-	-	-	13
273707	Automated Regression Test POC - Improve Execution Run Time	Jul-24	Sep-24	-	-	141	-	-	-	141
273720	San Diego - Disable "Use Office Address" Checkbox	Jul-24	Sep-24	-	10	47	-	-	-	57
273886	Online Help: Update JA - Replacement Cash EBT Benefits and JA Issuance - Replace CalFresh BE	Jul-24	Sep-24	-	2	-	-	-	-	2
273947	Add Additional CSC Category Task Types for Los Angeles County	Jul-24	Sep-24	-	-	-	-	-	-	7
274112	Fresno County - Update Rush Warrant Template and Rush Warrant Testing	Jul-24	Sep-24	-	40	-	-	-	-	40
274173	CalOAR - Update criteria for WTW_AIT (Variable #33) per SIRFRA 3936	Jul-24	Sep-24	-	28	15	-	-	-	43
274174	CalOAR - Update criteria for SCH_NACT (variable #38) per SIRFRA 3949	Jul-24	Sep-24	-	67	57	-	-	-	124
274175	CalOAR - Update criteria for PAR_ACT (variable #40) per SIRFRA 3951	Jul-24	Sep-24	-	9	10	-	-	-	19
274189	Workload Management Information Gathering	Jul-24	Sep-24	-	60	-	-	-	-	60
274198	Update Issuance Detail for Pay Code Alignment	Jul-24	Sep-24	-	54	36	-	-	-	90
274328	Plumas County Op-In to CalSAWS E2Life	Jul-24	Sep-24	-	-	1	-	-	-	1
274557	Add New Line Items in Manual EDBC Aid Payment Section for GR Managed Program	Jul-24	Sep-24	-	-	102	-	-	-	102
274726	Create Task Override Capture Profile	Jul-24	Sep-24	-	2	-	-	-	-	2
274733	Online Help: Update the Reports Overview for the 24.07 Baseline Release	Jul-24	Sep-24	-	9	-	-	-	-	9
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Jul-24	Sep-24	-	5	-	-	-	-	5
274772	Send DHCS Total MEDS Daily and Total Recon counts via SFIP	Jul-24	Sep-24	-	144	50	-	-	-	194
274812	Orange - Resource Data Bank Clean up	Jul-24	Sep-24	-	23	24	-	-	-	47
274868	LA - Drop worker from active CPS program block	Jul-24	Sep-24	-	7	10	-	-	-	17
274872	Training: Update 021 Security Admin WBIs for 24.05 changes based on CA-274084	Jul-24	Sep-24	-	8	-	-	-	-	8
274939	CalOAR - Update logic for FS_WTW (Variable #31) per SIRFRA 3952	Jul-24	Sep-24	-	27	31	-	-	-	58
275044	Online Help: Update the OLH Glossary page	Jul-24	Sep-24	-	4	-	-	-	-	4
275095	Pinboard (E.R.I.C) Sync Enhancement	Jul-24	Sep-24	-	6	-	-	-	-	6
275203	Update Tax Intercept Account Number search field to allow Alpha-Numeric characters	Jul-24	Sep-24	-	26	13	-	-	-	39
275296	Set the Adult/Child Indicator to Child for under age 21 for CWS Requested MC Types	Jul-24	Sep-24	-	12	4	-	-	-	16
275312	Update Batch POC#72 to Not Run on County Holiday	Jul-24	Sep-24	-	19	-	-	-	-	19
275357	Nevada - Update CWCFF RE Auto Schedule Appts	Jul-24	Sep-24	-	5	10	-	-	-	15
275399	Training: Create a CFP for the Data Archival Functionality CA-263291	Jul-24	Sep-24	-	5	-	-	-	-	5
275463	Update Non-MAGI Medi-Cal EDBC for incarcerated Non-Applicants 'In the Home'	Jul-24	Sep-24	-	16	-	-	-	-	16
275478	Management Reports Support for 58 Counties (Support Hours Only)	Jul-24	Sep-24	-	-	-	29	-	-	29
275482	Update MEDS Alerts reference to RCA program	Jul-24	Sep-24	-	-	7	-	-	-	7
275496	Online Help: Update JA Self-Service Portal (SSP) - e-Notifications	Jul-24	Sep-24	-	7	-	-	-	-	7
275583	San Mateo & Mariposa - Classifications Update	Jul-24	Sep-24	-	4	20	-	-	-	24
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Jul-24	Sep-24	-	-	5	-	-	-	5
275753	Collapse Reindex Form Only into Reindex All	Jul-24	Sep-24	-	6	-	-	-	-	6
275831	Enhance the Release Note Report	Jul-24	Sep-24	-	80	2	-	-	-	82
275855	Consolidate the Integrated Payroll Summary Report	Jul-24	Sep-24	-	179	166	-	-	-	345
276096	Update Benefit Type Determination logic for Reactivated Expungements	Jul-24	Sep-24	-	-	27	-	-	-	27
276267	County Readiness Discovery Sessions	Jul-24	Sep-24	-	26	-	-	-	-	26
276355	Online Help: Sunset Worklist pages and update Work Order pages CA-257327	Jul-24	Sep-24	-	4	-	-	-	-	4
276356	Online Help: Update JAs referencing Work List pages and update JA Task Management	Jul-24	Sep-24	-	10	-	-	-	-	10
276441	Request IFD IEVS Files be Delivered to SLO County FTP Server	Jul-24	Sep-24	-	5	-	-	-	-	5
276484	Santa Cruz County e-Op-In to Tax Intercept Batch	Jul-24	Sep-24	-	10	-	-	-	-	10
276504	Cal-OAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Pen	Jul-24	Sep-24	-	56	22	-	-	-	78
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Jul-24	Sep-24	-	344	-	-	-	-	344
276625	Functional Design Document (FDD) for Reports - Group 1	Jul-24	Sep-24	-	3	-	-	-	-	3
276630	MEDS Alert Monitoring	Jul-24	Sep-24	-	122	36	-	-	-	158
276642	Update Appointment Text Message to Accommodate Flexible Appointments	Jul-24	Sep-24	-	76	-	-	-	-	76
276903	Functional Design Document (FDD) for Reports - Group 2 (Documentation Only)	Jul-24	Sep-24	-	20	-	-	-	-	20
277072	Hold MEDS Inbound Batch Job processing for 04/23 until fix has been confirm by DHCS/MEDS	Jul-24	Sep-24	-	1	-	-	-	-	1
277199	Training: Update 001 Orientation WBIs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	7	-	-	-	-	7
277207	Training: Update 002 Eligibility General WBIs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	113	-	-	-	-	113
277253	Training: Update the 014 - CAPI WBIs for 24.07	Jul-24	Sep-24	-	50	-	-	-	-	50
277279	Training: Update the 034 - Task Management Overview WBI for CA-263040	Jul-24	Sep-24	-	50	-	-	-	-	50
277328	External Agency - Chrome 3rd party cookies	Jul-24	Sep-24	-	1	-	-	-	-	1
277338	Online Help: Create new Task Category OLH pages CA-253667	Jul-24	Sep-24	-	8	-	-	-	-	8
277381	Design - Contact Center 2.0 Prototype	Jul-24	Sep-24	-	49	-	-	-	-	49
277382	Training: Update the 001 - Orientation: 03 - Navigation WBI to add the Virtual Assistant Feature	Jul-24	Sep-24	-	5	-	-	-	-	5
277491	Update Welfare to Work recovery accounts to be included in the Discharge of Recovery Account	Jul-24	Sep-24	-	20	-	-	-	-	20
277492	Santa Cruz County - Data Change to update active CW and CF recovery accounts for Tax Intercept	Jul-24	Sep-24	-	20	-	-	-	-	20
277526	LA - Update Juvenile Probation Interface Phase II	Jul-24	Sep-24	-	18	51	-	-	-	69
277666	Update Real Property Type Mobile Home to be valid for SMT	Jul-24	Sep-24	-	5	-	-	-	-	5
277675	Online Help: Update JA Staff - Manage with updates made by CA-274084 and CA-271068	Jul-24	Sep-24	-	2	-	-	-	-	2
277685	Training: Create CFP for GEN AI CA-275518	Jul-24	Sep-24	-	59	-	-	-	-	59
277741	Update - Turn on Santa Clara State Date batch	Jul-24	Sep-24	-	34	13	-	-	-	47
277817	Do a Data Comparison for EMV Cards between CalSAWS and FIS	Jul-24	Sep-24	-	109	-	-	-	-	109
277885	CalSAWS to MEDS Data Element 2048 Values to be Updated per DHCS	Jul-24	Sep-24	-	47	50	-	-	-	97
277889	POC - Opening the form with Editable as an option	Jul-24	Sep-24	-	32	-	-	-	-	32
277947	Training: Update 014 - CAPI WBIs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	42	-	-	-	-	42
277974	ACWDL 24-09 - Childrén's Presumptive Eligibility & The Newborn Gateway	Jul-24	Sep-24	-	148	-	-	-	-	148
278000	Update Claim Code Options Displayed on Program Configuration (Override) Detail Page for CW	Jul-24	Sep-24	-	39	-	-	-	-	39
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Jul-24	Sep-24	-	-	295	-	-	-	295
278070	ACL 24-36 - Changes to Vehicle Value Limit for CW	Jul-24	Sep-24	-	2	46	-	-	-	48
278104	ACWDL 6-28-24 - Extension of Eligibility for Ukrainian Humanitarian Parolees	Jul-24	Sep-24	-	43	24	-	-	-	67
278143	Online Help: Update the Forms Overview for the 24.07 Baseline Release	Jul-24	Sep-24	-	4	-	-	-	-	4
278165	Virtual Assistant Expansion - Release 24.07.25 (Release 22)	Jul-24	Sep-24	-	261	-	-	-	-	261
278182	Training: Update 010 - Employment Services-WTW WBIs for 24.05	Jul-24	Sep-24	-	76	-	-	-	-	76
278240	Online Help: Update the 2024 Reports Calendar Schedule for the 24.07 Baseline Release	Jul-24	Sep-24	-	2	-	-	-	-	2
278279	Update outdated NA 692T CAPI NOAs Regulations/Form Version	Jul-24	Sep-24	-	19	-	-	-	-	19
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Jul-24	Sep-24	-	248	-	102	-	-	350
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Jul-24	Sep-24	-	28	22	-	-	-	50
278695	Online Help: Update JA-Overriding Program Configuration CA-233160	Jul-24	Sep-24	-	2	-	-	-	-	2
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Jul-24	Sep-24	-	66	50	-	-	-	116
278797	CalWIN Counties - Reactivate erroneously discharged recovery accounts for Potential Fraud	Jul-24	Sep-24	-	38	-	-	-	-	38
278820	Online Help: Update the JA PRT - Overview to include Current Information CA-275365	Jul-24	Sep-24	-	7	-	-	-	-	7
278869	CB 24-13 Revised Family Base Schedule for FY 24-25	Jul-24	Sep-24	-	16	55	-	-	-	71
279024	Online Help: Update the Security Assignment OLH page CA-232192	Jul-24	Sep-24	-	7	-	-	-	-	7
279031	Training: Update 021 - Security Administrative Support WBIs for 24.09.24.11 App Dev Changes	Jul-24	Sep-24	-	5	-	-	-	-	5
279085	Training: Update the 002 - Eligibility General WBIs based on 24.09 Updates	Jul-24	Sep-24	-	19	-	-	-	-	19
279150	Training: Maintenance of the 022 - Simulation: 01 - Simulation WBI for 24.07	Jul-24	Sep-24	-	5	-	-	-	-	5
279321	Training: Update 008 - Eligibility Medi-Cal WBIs for 24.06 Updates	Jul-24	Sep-24	-	46	-	-	-	-	46
279324	Update the Uncollectible Recovery Account Batch to run Monthly	Jul-24	Sep-24	-	40	13	-	-	-	53
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Jul-24	Sep-24	-	24	7	-	-	-	31
279414	Force Mute while on hold in eCCP	Jul-24	Sep-24	-	1	-	-	-	-	1
279427	Configure access to GAGR Service from AT2 environment	Jul-24	Sep-24	-	45	-	-	-	-	45
279453	Setup a batch process for SLO IEVS Data Match File	Jul-24	Sep-24	-	20	-	-	-	-	20
279597	Update Placer&M's In-kind Income Values for GR	Jul-24	Sep-24	-	32	43	-	-	-	75
279728	Update file upload capture profile blank page detection	Jul-24	Sep-24	-	3	-	-	-	-	3
279736	Virtual Assistant Expansion - Release 24.08.21 (Release 23)	Jul-24	Sep-24	-	24	-	-	-	-	24
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Jul-24	Sep-24	-	18	15	-	-	-	33
279781	DCR - Update Issuance Status from Cancelled to Paid for Sonoma County	Jul-24	Sep-24	-	20	-	-	-	-	20
279804	Update 2024 Holiday Calendar for Colusa County	Jul-24	Sep-24	-	20	5	-	-	-	25
279857	Update IP Address for Colusa County	Jul-24	Sep-24	-	10	-	-	-	-	10
279886	Fresno - Generate 1099 File Monthly	Jul-24	Sep-24	-	34	5	-	-	-	39
279891	Lassen Change to Local Warrant Print (LWP)	Jul-24	Sep-24	-	50	-	-	-	-	50
279915	Kern County - Update warrant status	Jul-24	Sep-24	-	8	4	-	-	-	12
280036	Training: Create San Bernardino County Contact Center Generic Logins for the Training Product	Jul-24	Sep-24	-	14	-	-	-	-	14



SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
280107	CCB 24-12 Revised Child Care SMI Fiscal Year 24-25	Jul-24	Sep-24			44	-	-		45
280291	Mass Replacement of CalFresh benefits due to July wildfires	Jul-24	Sep-24		20	16	-	-		36
280437	Add App ids to CalSAWS for Santa Cruz county	Jul-24	Sep-24		-	8	-	-		8
280450	Update IP Address for Mariposa County	Jul-24	Sep-24		15	-	-	-		15
280546	Send EBT Activity File to Applicable Counties	Jul-24	Sep-24		10	-	-	-		10
280554	CA-246946 Data Change to update criteria for CA 812 Report	Jul-24	Sep-24		10	-	-	-		10
BenefitsCal Portal Support	BenefitsCal Portal Support	Jul-24	Sep-24		-	-	397	-		397
Management hours	Management hours	Jul-24	Sep-24	1,502	-	-	-	-		1,502
Prep SCR	Prep SCR	Jul-24	Sep-24		94	-	5,673	-		5,767
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Jul-24	Sep-24		-	-	259	-		259
202347	Automate E-Application Status	Aug-24	Oct-24		136	78	-	-		214
204905	Modify the Disabled (EDBC determined) Exemption Batch Job	Aug-24	Oct-24		(24)	-	-	-		(24)
221893	Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Aug-24	Oct-24		38	-	-	-		38
229877	Update Transaction Detail page Source Document Number field	Aug-24	Oct-24		-	15	-	-		15
232192	Deprecate CalSAWS Core Password Functionalities	Aug-24	Oct-24		20	-	-	-		20
232740	Update PA 136 Form to Latest 03/24 Version	Aug-24	Oct-24		-	4	-	-		4
233811	Update the DCFIS Interface in CalSAWS to save multiple Absent Parent records when received from	Aug-24	Oct-24		3	-	-	-		3
236830	Update logic to show Request ICT button and Send ICT button	Aug-24	Oct-24		21	12	-	-		33
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Aug-24	Oct-24		70	31	-	-		101
240334	ACL 22-55 WTW Pregnancy Exemption	Aug-24	Oct-24		17	12	-	-		29
240805	Enhancement to the CMIPS II Interface for Active Medi-Cal	Aug-24	Oct-24		42	56	-	-		98
242350	Update Tulare County West America Bank Positive Pay file layout	Aug-24	Oct-24		21	29	-	-		29
245340	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Aug-24	Oct-24		212	-	-	-		212
246113	Online Help: Create JA Authorizations - Fiscal CA-207102 and CA-216757	Aug-24	Oct-24		-	-	-	-		-
247382	CalFresh forms were generated for Cash Account Transaction	Aug-24	Oct-24		58	-	-	-		58
247811	San Bernardino - Add EBT CAPI Payments to Interface	Aug-24	Oct-24		-	16	-	-		16
250449	Add Sierra County to Direct Deposit Interface	Aug-24	Oct-24		40	30	-	-		70
250480	Update EBT 2260 (8/21) for CA, AR, KO Language to CalSAWS	Aug-24	Oct-24		9	-	-	-		9
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Aug-24	Oct-24		185	51	-	-		236
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Aug-24	Oct-24		73	-	-	-		73
254616	ForceRock-ServiceNow Integration	Aug-24	Oct-24		28	-	-	-		28
254173	Update Restoration of Aid Waiver selection when Discontinued	Aug-24	Oct-24		8	3	-	-		11
254559	LA-GROW Activity Numbers Update	Aug-24	Oct-24		14	13	-	-		11
257179	ACIN I-XX-24- FFY 2024-2025 CalFresh COLA: ACL 24-55 CW MAP: ACL 24-43 CW IRT - Run Batch E	Aug-24	Oct-24		259	82	-	-		341
257180	2024-2025 CalFresh COLA: ACL 24-55 Update CalWORKs (CW) MAP for 2024-2025: Update CalW	Aug-24	Oct-24		135	128	-	-		263
257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Aug-24	Oct-24		2	69	-	-		71
257182	ACL 24-46 FC, KG CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Aug-24	Oct-24		18	76	-	-		94
257537	Online Help: Create JA Special Circumstances	Aug-24	Oct-24		12	-	-	-		12
258909	Generate tasks for BenefitsCal doc uploads when Customer Reporting isn't updated	Aug-24	Oct-24		4	-	-	-		4
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Aug-24	Oct-24		-	25	-	-		25
260408	Add Delete Triggers to Requested DB tables	Aug-24	Oct-24		67	50	-	-		117
260889	Online Help: Update JA CR Health Assessment to add GAGR Automated Solution	Aug-24	Oct-24		9	-	-	-		9
260893	Online Help: Create Job Aid for GAGR Automated Solution Timelimit	Aug-24	Oct-24		9	-	-	-		9
260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	Aug-24	Oct-24		3	-	-	-		3
261371	Additional Worker/Bank Information tool tip on Task Pages	Aug-24	Oct-24		35	-	-	-		35
262222	Batch job Updates for Foster Care, KinGAP and AAP	Aug-24	Oct-24		4	-	-	-		4
262487	Yolo County EDR PROD Access Request	Aug-24	Oct-24		(20)	-	-	-		(20)
263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	Aug-24	Oct-24		10	20	-	-		30
264170	CalWORKs/RCA Adults by WTW/REP Category Dashboard Part 2	Aug-24	Oct-24		198	-	-	-		198
264181	Allow Deactivation of Task Banks	Aug-24	Oct-24		193	202	-	-		395
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Aug-24	Oct-24		413	54	-	-		467
264884	Update CA 237 CW Line 8 Backup Report	Aug-24	Oct-24		13	19	-	-		32
264934	DCR to remove person records with no case association	Aug-24	Oct-24		125	-	-	-		125
265030	Revision Updates for the MC 221 LA and MC 222 LA in the Template Repository	Aug-24	Oct-24		30	-	-	-		30
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Aug-24	Oct-24		8	-	-	-		8
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Aug-24	Oct-24		135	21	-	-		156
266416	Water Pilot Program Extended to 06/2025 (Kern)	Aug-24	Oct-24		40	22	-	-		62
266591	Synchronize WIS and CalSAWS Tax Intercept Balances 2024 (Excluding LA, SAC & SD)	Aug-24	Oct-24		43	38	-	-		81
267005	Add GA/GR In-Kind Chart Amounts for Requesting Counties	Aug-24	Oct-24		94	5	-	-		99
268072	Solano - General Assistance - Update Periodic Reporting Form	Aug-24	Oct-24		83	-	-	-		83
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Aug-24	Oct-24		61	-	-	-		61
268337	Online Help: Update JA CalFresh Expedited Service - Process CA-252984	Aug-24	Oct-24		8	-	-	-		8
268429	Tulare - Display CFET Program	Aug-24	Oct-24		-	4	-	-		4
269267	CRFI 23-113-EBT Account Activity File	Aug-24	Oct-24		50	88	-	-		138
269882	Update CalFresh CE Determination to Include CFAP Household Members	Aug-24	Oct-24		-	30	-	-		30
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Aug-24	Oct-24		3	-	-	-		3
270204	GA/GR Automated Solution CalSAWS 2 Variable Change	Aug-24	Oct-24		36	-	-	-		36
270706	2024 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	Aug-24	Oct-24		15	-	-	-		15
270955	Special Investigation Referral Case County Match	Aug-24	Oct-24		33	21	-	-		54
271038	Training: Maintenance of 006 Eligibility CalFresh WBIs based on CA-270479	Aug-24	Oct-24		15	-	-	-		15
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Aug-24	Oct-24		74	26	-	-		100
271100	Support SCR to provide responses to Consortium queries	Aug-24	Oct-24		-	-	190	-		190
271101	Support hours for Consortium queries	Aug-24	Oct-24		-	-	301	-		301
271707	Enhance Pickup Location to Be Available for Multiple payees Under A Program	Aug-24	Oct-24		164	69	-	-		233
272087	Online Help: Update eICT Job Aid to remove external references to eICT interface processes.	Aug-24	Oct-24		3	-	-	-		3
272108	San Benito - Remove Payee from the Vendor and Foster Care Rush Warrant Template	Aug-24	Oct-24		13	-	-	-		13
272279	MEDS: Update CITIZEN/ALIEN indicator required on RECON transaction	Aug-24	Oct-24		72	27	-	-		99
272440	Reports - Support Hours (only) for 58 Counties	Aug-24	Oct-24		-	-	19	-		19
272460	MEDS Alerts 06+ Add Program Prioritization to MEDS Alert Task Configurability	Aug-24	Oct-24		-	25	-	-		25
272531	Update CalSAWS Texting Campaign Name to BenefitsCal	Aug-24	Oct-24		31	4	-	-		35
273214	Child Care Admin Portal Enhancements	Aug-24	Oct-24		29	79	-	-		108
273265	Online Cost - Remove Employee ID from Staff Detail	Aug-24	Oct-24		-	8	-	-		8
273401	Automated MEDS Deceased Person Automated Action/Task Functionality	Aug-24	Oct-24		3	20	-	-		23
273707	Automated Regression Test POC - Improve Execution Run Time	Aug-24	Oct-24		-	158	-	-		158
273720	San Diego - Disable "Use Office Address" Checkbox	Aug-24	Oct-24		-	15	-	-		15
273724	Telephonic Signature - Update CalSAWS Telephonic Signature Capture, Code Generation Logic	Aug-24	Oct-24		153	-	-	-		153
273808	Update Automated Generation of CW 2201	Aug-24	Oct-24		27	-	-	-		27
273951	Online Help: Create new Job Aid for Retrieving Archived Case Data functionality CA-263291	Aug-24	Oct-24		9	-	-	-		9
274173	CalOAR - Update criteria for WTW AIT (Variable # 33) per SIRFRA 3936	Aug-24	Oct-24		-	28	-	-		28
274174	CalOAR - Update criteria for SCH NACT (variable # 38) per SIRFRA 3949	Aug-24	Oct-24		90	27	-	-		117
274175	CalOAR - Update criteria for PAR ACT (variable # 40) per SIRFRA 3951	Aug-24	Oct-24		-	30	-	-		30
274198	Update Issuance Detail for Pay Code Alignment	Aug-24	Oct-24		-	2	-	-		2
274394	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR	Aug-24	Oct-24		23	6	-	-		29
274645	GAGR NOA's field populating wrong amount from the GR Budget table	Aug-24	Oct-24		36	-	-	-		36
274726	Create Task Override Capture Profile	Aug-24	Oct-24		30	-	-	-		30
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Aug-24	Oct-24		19	-	-	-		19
274772	Send DHCS total MEDS Daily and total Recon counts via SFTP	Aug-24	Oct-24		68	27	-	-		95
274812	Orange - Resource Data Bank Clean up	Aug-24	Oct-24		-	12	-	-		12
274868	LA - Drop worker from active CPS program block	Aug-24	Oct-24		-	8	-	-		8
274939	CalOAR - Update logic for FS WTW (Variable # 31) per SIRFRA 3952	Aug-24	Oct-24		34	31	-	-		65
274972	Update Outbound WIS Interface for late 2024 & 2025 STS Calendar Cycle Numbers	Aug-24	Oct-24		16	-	-	-		16
275095	Online Cost - Remove Employee ID from Staff Detail	Aug-24	Oct-24		-	18	-	-		18
275300	Update EDBC Logic to Not Exempt Title IV Funded JOBS Program' from CF Student Requirements	Aug-24	Oct-24		60	-	-	-		60
275312	Update Batch PB00E472 to Not Run on County Holiday	Aug-24	Oct-24		22	9	-	-		31
275335	Add Negative Action reason of 'Opened in Error' for Disaster CalFresh	Aug-24	Oct-24		275	64	-	-		339
275357	Nevada - Update CWCF RE Auto Schedule Appts	Aug-24	Oct-24		23	10	-	-		33
275463	Update Non-MAGI Medi-Cal EDBC for incarcerated Non-Applicants In the Home'	Aug-24	Oct-24		-	8	-	-		8
275478	Management Reports Support for 58 Counties (Support Hours Only)	Aug-24	Oct-24		-	-	33	-		33
275482	Update MEDS Alerts reference to RCA program	Aug-24	Oct-24		2	9	-	-		11
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 1	Aug-24	Oct-24		40	-	-	-		40
275583	San Mateo & Mariposa - Classifications Update	Aug-24	Oct-24		-	22	-	-		22
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Aug-24	Oct-24		-	18	-	-		18
275752	Enable additional fields in Barcode Verification and Exception	Aug-24	Oct-24		4	-	-	-		4
275753	Collapse Reindex Form Only into Reindex All	Aug-24	Oct-24		30	-	-	-		30
275831	Enhance the Release Note Report	Aug-24	Oct-24		-	28	-	-		28
275855	Consolidate the Integrated Payroll Summary Report	Aug-24	Oct-24		45	62	-	-		107
275888	Training: Create CFP for Disaster CalFresh CA-256387	Aug-24	Oct-24		80	-	-	-		80
276128	Update the Property Limits for the Automated Solution Counties	Aug-24	Oct-24		213	-				

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Aug-24	Oct-24		160	-	-	-		160
276630	MEDS Alert Monitoring	Aug-24	Oct-24		64	40	-	-		104
276642	Update Appointment Text Message To Accommodate Flexible Appointments	Aug-24	Oct-24		14	50	-	-		64
276720	Online Help: Update JA Imaging Workflow Queues and Exceptions CA-258909, CA-275752,	Aug-24	Oct-24		6	-	-	-		6
276903	Functional Design Document (FDD) for Reports - Group 2 (Documentation Only)	Aug-24	Oct-24		20	-	-	-		20
276904	Functional Design Document (FDD) for Reports - Group 3 (Documentation Only)	Aug-24	Oct-24		46	-	-	-		46
277207	Training: Update 002 Eligibility General WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		52	-	-	-		52
277211	Training: Update 003 - Eligibility Supervisor: 01 - Case Review and EDBC Authorizations WBT for Sun	Aug-24	Oct-24		14	-	-	-		14
277213	Training: Update 004 - Clerical Support WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		5	-	-	-		5
277214	Training: Update 006 - Eligibility CalFresh WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		63	-	-	-		63
277227	Update Citizen/Alien Indicator codes sent to MEDS	Aug-24	Oct-24		37	-	-	-		37
277279	Training: Update the 034 - Task Management Overview WBT for CA-263040	Aug-24	Oct-24		30	-	-	-		30
277381	Design - Contact Center 2.0 Prototype	Aug-24	Oct-24		83	-	-	-		83
277468	Training: Update sal for San Bernardino Golden Cases in Training Production CA-275139	Aug-24	Oct-24		3	-	-	-		3
277479	DCR to Determine and Update Household Category for CalFresh Program with Missing Household	Aug-24	Oct-24		19	-	-	-		19
277526	LA - Update Juvenile Probation Interface Phase II	Aug-24	Oct-24		75	50	-	-		125
277615	WDIIP Alert Monitoring	Aug-24	Oct-24		5	9	-	-		14
277690	Update Immediate Origin value for San Mateo's Direct Deposit Inbound File	Aug-24	Oct-24		40	29	-	-		69
277817	Do a Data Comparison for EMV Cards between CalSAWS and FIS	Aug-24	Oct-24		53	-	-	-		53
277885	CalSAWS to MEDS Data Element 2068 Values to be Updated per DHCS	Aug-24	Oct-24		135	50	-	-		185
277889	POC - Opening the form with Editable as an option	Aug-24	Oct-24		8	-	-	-		8
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Aug-24	Oct-24		5	-	-	-		5
277947	Training: Update 014 - CAPI WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		38	-	-	-		38
277948	Training: Update 015 - Child Care WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		5	-	-	-		5
277949	Training: Update 017 - Fiscal WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		100	-	-	-		100
277974	ACWDL 24-09 - Childcare Presumptive Eligibility & The Newborn Gateway	Aug-24	Oct-24		123	81	-	-		204
278000	Update Claim Code Options Displayed on Program Configuration (Override) Detail Page for CW	Aug-24	Oct-24		8	22	-	-		30
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Aug-24	Oct-24		-	151	-	-		151
278104	ACWDL 6-28-24 - Extension of Eligibility for Ukrainian Humanitarian Parolees	Aug-24	Oct-24		-	89	-	-		89
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Aug-24	Oct-24		-	3	-	-		3
278182	Training: Update 010 - Employment Services-WTW WBIs for 24.05	Aug-24	Oct-24		15	-	-	-		15
278309	San Diego - GASR Grant Amounts for Shared Housing	Aug-24	Oct-24		62	-	-	-		62
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Aug-24	Oct-24		94	-	-	-		94
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Aug-24	Oct-24		-	8	-	-		8
278695	Online Help: Update JA-Overriding Program Configuration CA-233160	Aug-24	Oct-24		8	-	-	-		8
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Aug-24	Oct-24		44	36	-	-		80
278820	Online Help: Update the JA PRT - Overview to Include Current Information CA-275365	Aug-24	Oct-24		3	-	-	-		3
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Aug-24	Oct-24		16	-	-	-		16
279021	Online Help - Update Task Bank OHL pages for CA-264181	Aug-24	Oct-24		9	-	-	-		9
279024	Online Help: Update the Security Assignment OHL page CA-232192	Aug-24	Oct-24		2	-	-	-		2
279083	Online Help: Update the MEDS Alert Detail OHL page CA-276630	Aug-24	Oct-24		6	-	-	-		6
279181	Add NA 692 to Template Repository	Aug-24	Oct-24		34	24	-	-		58
279194	Online Help: Update JA Lobby Management to Manage Devices CA-213615	Aug-24	Oct-24		4	-	-	-		4
279246	Online Help: Update the Device Assignment Detail OHL page CA-213615	Aug-24	Oct-24		4	-	-	-		4
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Aug-24	Oct-24		1	-	-	-		1
279543	Change specific CalSAWS Project Staff from County Code of 19 to 90	Aug-24	Oct-24		-	8	-	-		8
279612	DCR for existing E-Applications with Data Transfer status	Aug-24	Oct-24		36	-	-	-		36
279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Aug-24	Oct-24		13	-	-	-		13
279728	Update file upload capture profile blank page detection	Aug-24	Oct-24		3	-	-	-		3
279730	Online Help: Update the Electronic Signature OHL page CA-273724	Aug-24	Oct-24		4	-	-	-		4
279736	Virtual Assistant Expansion- Release 24.08.21 (Release 23)	Aug-24	Oct-24		376	-	-	-		376
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Aug-24	Oct-24		55	40	-	-		95
279747	Documentation Update for Phone Number Validation update on Contact Detail Page	Aug-24	Oct-24		20	-	-	-		20
279781	DCR: Update Issuance Status from Cancelled to Paid for Sonoma County	Aug-24	Oct-24		-	8	-	-		8
279788	Online Help: Update JA Imaging Multi-Case Scanning and Imaging Single Case Capture and Vi	Aug-24	Oct-24		4	-	-	-		4
279886	Fresno - Generate 1099 File Monthly	Aug-24	Oct-24		-	12	-	-		12
279891	Lassen Change to Local Warrant Print (LWP)	Aug-24	Oct-24		20	29	-	-		49
279955	ACWDL 24-09 - Update on CHDP Interface	Aug-24	Oct-24		172	44	-	-		216
280036	Training: Create San Bernardino County Contact Center Generic Loans for the Training Product	Aug-24	Oct-24		13	-	-	-		13
280077	SF 06 - CAAP GA/GR COLA Change Effective 10/01/2024	Aug-24	Oct-24		6	41	-	-		47
280077	ACL 24-34 - Resource Limit Increase for CW/RCA	Aug-24	Oct-24		23	-	-	-		23
280100	BenefitsCal Documentation - List of e-Applications in Production in Data Transfer Status	Aug-24	Oct-24		10	-	-	-		10
280102	Online Help - Update the MAGI Referral Detail page CA-257779	Aug-24	Oct-24		4	-	-	-		4
280107	CCB 24-12 Revised Child Care SMI Fiscal Year 24-25	Aug-24	Oct-24		-	18	-	-		18
280200	Documentation: Update Form FDD Inventory for 24.07	Aug-24	Oct-24		100	-	-	-		100
280212	Release FC/KG AAP COLA NOAs for 2024-2025	Aug-24	Oct-24		-	20	-	-		20
280291	Mass Replacement of CalFresh Benefits due to July wildfires	Aug-24	Oct-24		25	-	-	-		25
280293	Online Help: Remove JA Password Information - System Maintained due to CA-232192	Aug-24	Oct-24		5	-	-	-		5
280398	SF 06 - CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	Aug-24	Oct-24		18	2	-	-		20
280452	Fresno County 06 - Op-In to Tax Intercept Batch	Aug-24	Oct-24		10	4	-	-		14
280477	Update GR Eligibility for Non-Citizens Paroled 1 year or more to be Eligible for Benefits in SLO	Aug-24	Oct-24		34	38	-	-		72
280546	Send EBT Activity File to Applicable Counties	Aug-24	Oct-24		30	-	-	-		30
280548	Online Help: Update the Interfaces Overview CA-279891	Aug-24	Oct-24		2	-	-	-		2
280688	Online Help Update JA Semi-Annual Report (SAR 7)	Aug-24	Oct-24		2	-	-	-		2
280797	Online Help: Update the Forms Overview for the 24.09 Baseline Release	Aug-24	Oct-24		10	-	-	-		10
280877	Training: Update 034-Task Management Overview WBT for Sunset Worklist pages CA-257327	Aug-24	Oct-24		12	-	-	-		12
281035	Remove App ids to CalSAWS for San Francisco county	Aug-24	Oct-24		10	5	-	-		15
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Aug-24	Oct-24		-	468	-	-		468
281161	Los Angeles County - Suppress August FC Main Payroll to eCAPS	Aug-24	Oct-24		10	-	-	-		10
281192	Reactivate Recovery Accounts Discharged in Error with Active Programs	Aug-24	Oct-24		20	-	-	-		20
281195	Reactivate Recovery Accounts Discharged in Error previously in Suspend Status	Aug-24	Oct-24		20	-	-	-		20
281257	Documentation: Update NOA FDD Inventory for 24.07	Aug-24	Oct-24		100	-	-	-		100
281264	Training: Update 019 - QA/QC WBIs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		90	-	-	-		90
281291	SCR - DCSS Connectivity to CalSAWS through CDT	Aug-24	Oct-24		3	-	-	-		3
281314	Update Journal and Failure Reason When CW RE, CF RE or CWC/RE Packets are in Complete Sta	Aug-24	Oct-24		45	25	-	-		70
281359	Add App ids to CalSAWS for Calaveras county	Aug-24	Oct-24		10	6	-	-		16
281433	Update El Dorado County do not send empty Outbound Direct Deposit file	Aug-24	Oct-24		16	5	-	-		21
281744	Update Sierra County Direct Deposit file	Aug-24	Oct-24		22	-	-	-		22
281758	Mass Replacement of CalFresh Benefits due to late July wildfires	Aug-24	Oct-24		7	6	-	-		13
281760	Santa Barbara County - Op-In to EBT Account Activity File	Aug-24	Oct-24		-	5	-	-		5
BenefitsCal Portal Support	BenefitsCal Portal Support	Aug-24	Oct-24		-	-	396	-		396
Management hours	Management hours	Aug-24	Oct-24	1,565	-	-	-	-		1,565
Prep SCR	Prep SCR	Aug-24	Oct-24	-	-	-	6,126	-		6,126
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Aug-24	Oct-24	-	-	-	250	-		250
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Aug-24	Oct-24		-	-	-	7		7
207656	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Aug-24	Oct-24		-	-	-	(17)		(17)
214131	Fair Credit Reporting Act Notice of Action Guidance	Aug-24	Oct-24		-	-	-	167		167
214418	Add change Notices for status reasons Mandatory Optional Rules and On Aid Another Case for I	Aug-24	Oct-24		-	-	-	45		45
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Aug-24	Oct-24		-	-	-	(184)		(184)
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Aug-24	Oct-24		-	-	-	19		19
235922	CW 21868 Pre-Population	Aug-24	Oct-24		-	-	-	119		119
240844	Update DFA 478 to CF 478	Aug-24	Oct-24		-	-	-	114		114
242103	Update PUB 388 to Current Version in Template Repository	Aug-24	Oct-24		-	-	-	248		248
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Aug-24	Oct-24		-	-	-	99		99
249992	Add Available Translations for WTW 10 to CalSAWS.	Aug-24	Oct-24		-	-	-	32		32
250473	Add Threshold Languages for Fair Credit NOA fragments	Aug-24	Oct-24		-	-	-	273		273
254391	Update Postpartum NOA snippets in English and Threshold languages	Aug-24	Oct-24		-	-	-	136		136
260865	Update CalWORKS Proration for multi-month EDBC	Aug-24	Oct-24		-	-	-	(15)		(15)
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Aug-24	Oct-24		-	-	-	25		25
271068	Configure Client Correspondence for display Worker Names option - Forms	Aug-24	Oct-24		-	-	-	319		319
272698	ACL 18-43 - Add M40-107C1 and M40-107D Time Limit NOAs in Threshold Languages	Aug-24	Oct-24		-	-	-	189		189
275317	Update CF 377.11A and CF 377.11B variable population and form generation	Aug-24	Oct-24		-	-	-	(201)		(201)
275549	ACL 23-92 - Update EBT 2259 Transactions Section to be Dynamic - Phase 2	Aug-24	Oct-24		-	-	-	328		328
277320	Add MC 239 A & D NOAs to Template Repository	Aug-24	Oct-24		-	-	-	58		58
277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	Aug-24	Oct-24		-	-	-	205		205
277326	Update Medicare Message to generate for all MC 239 A NOAs	Aug-24	Oct-24							

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
281217	Update the M44-21 ID available in Template Repository to the latest State version	Aug-24	Oct-24					27		27
281300	Update the M82-820A NOA to the latest State version	Aug-24	Oct-24					20		20
281371	ACL 24-55 - Mass Mailer for TEMP 2250 Informing Notice CW MAP Increase	Aug-24	Oct-24					79		79
282013	A one-time DCR to suppress FC NOAs and provide a list as part of CW/CF COLA	Aug-24	Oct-24					43		43
Management hours	Management hours	Aug-24	Oct-24					483		483
Prep SCR	Prep SCR	Aug-24	Oct-24					72		72
200644	Update Person Configuration and Claiming for aid Codes 3U and 3W	Sep-24	Nov-24		85	-	-			85
200866	NOA snippets for Medi-Cal Inmate Program	Sep-24	Nov-24		72	-	-			72
202347	Automate E-Application Status	Sep-24	Nov-24		1	-	-			1
221893	Update CalWORKS in Public Assistance CalFresh Budget at Initial Approval	Sep-24	Nov-24		47	-	-			47
222130	Lobby Device: Change wording on Kiosk screen	Sep-24	Nov-24		117	32	-			149
230088	Deactivate Unnecessary CalWORKS Caseload Reports (CA 801)	Sep-24	Nov-24		16	11	-			27
232192	Deprecate CalSAWS Core Password Functionalities	Sep-24	Nov-24		48	-	-			48
233811	Update the DCFI Interface in CalSAWS to save multiple Absent Parent records when received from	Sep-24	Nov-24		127	22	-			149
236830	Update logic to show Request ICT button and Send ICT button	Sep-24	Nov-24		58	-	-			58
239033	Hide fields in document views	Sep-24	Nov-24		8	-	-			8
240805	Enhancement to the CMIPS II Interface for Active Medi-Cal	Sep-24	Nov-24		-	24	-			24
244150	Update CCSAS Outbound to send final update when discontinuance takes effect	Sep-24	Nov-24		45	51	-			96
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Sep-24	Nov-24		168	-	-			168
246401	Update Postpartum Approval NOA Generation	Sep-24	Nov-24		38	-	-			38
247382	CalFresh forms generated for Cash Account Transaction	Sep-24	Nov-24		3	12	-			15
247434	Platform Architecture Enhancements - Design	Sep-24	Nov-24		94	-	-			94
250450	ACL 18-75: Update CA 800 RIA to Add SL aid code	Sep-24	Nov-24		58	-	-			58
250480	Update EBT 2260 (8/21) for CA, AR, KO Language to CalSAWS	Sep-24	Nov-24		28	5	-			33
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Sep-24	Nov-24		151	15	-			166
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Sep-24	Nov-24		5	-	-			5
254173	Update Restoration of Aid Waiver selection when Discontinued	Sep-24	Nov-24		-	28	-			28
254559	LA-GROW Activity Numbers Update	Sep-24	Nov-24		12	1	-			13
255296	WINS 1239 NOAs in threshold languages - Phase II	Sep-24	Nov-24		200	-	-			200
257179	ACIN I-XX-24- FFY 2024-2025 CalFresh COLA: ACL 24-55 CW MAP; ACL 24-63 CW IRT - Run Batch E	Sep-24	Nov-24		109	93	-			202
257180	2024-2025 CalFresh COLA: ACL 24-55 Update CalWORKS (CW) MAP for 2024-2025; Update CalW	Sep-24	Nov-24		100	18	-			118
257537	Online Help: Create JA Special Circumstances	Sep-24	Nov-24		1	-	-			1
260408	Add Delete Triggers to Requested DB tables	Sep-24	Nov-24		97	49	-			146
260878	Online Help: Update JA GR Health Assessment to add GAGR Automated Solution	Sep-24	Nov-24		1	-	-			1
260887	Online Help: Update JA Money Management B&C to add the GAGR Automated Solution page s	Sep-24	Nov-24		8	-	-			8
260889	Online Help: Create Job Aid for GAGR Automated Solution Timelimit	Sep-24	Nov-24		4	-	-			4
263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	Sep-24	Nov-24		7	-	-			7
264170	CalWORKS/RCA Adults by WTW/REP Category Dashboard Part 2	Sep-24	Nov-24		108	88	-			196
264181	Allow Deactivation of Task Banks	Sep-24	Nov-24		24	64	-			88
264616	ACL 22-67 - STAI 47 updates to match CalFresh E&T rule (Reports Component)	Sep-24	Nov-24		144	157	-			301
264884	Update CA 237 CW Line 8 Backup Report	Sep-24	Nov-24		24	-	-			24
264934	DCR to remove person records with no case association	Sep-24	Nov-24		73	-	-			73
265114	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Sep-24	Nov-24		140	-	-			140
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Sep-24	Nov-24		252	-	-			252
265825	Update CCSAS to establish handshake for ARC cases; send one time discontinuance updates	Sep-24	Nov-24		83	35	-			118
267005	Add GAGR In-Kind Chart Amounts for Requesting Counties	Sep-24	Nov-24		20	35	-			55
268072	Solano - General Assistance - Update Periodic Reporting Form	Sep-24	Nov-24		-	48	-			48
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Sep-24	Nov-24		125	-	-			125
269267	CRFI 23-113-EBT Account Activity File	Sep-24	Nov-24		-	14	-			14
269781	Update App Transfer API Logic to return office details	Sep-24	Nov-24		99	20	-			119
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Sep-24	Nov-24		383	-	2			385
270204	GAGR Automated Solution CalSAWS 2 Variable Change	Sep-24	Nov-24		12	-	-			12
270507	San Francisco County - Add FC Confidential Flag to Kin-GAP Cases and Move Associated Image	Sep-24	Nov-24		20	-	-			20
270955	Special Investigation Referral Case County Match	Sep-24	Nov-24		-	4	-			4
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Sep-24	Nov-24		20	65	-			85
271101	Support hours for Consortium queries	Sep-24	Nov-24		-	-	500			500
271102	Support SCR to provide responses to Consortia queries	Sep-24	Nov-24		-	-	36			36
271707	Enhance Pickup Location to Be Available for Multiple payees Under A Program	Sep-24	Nov-24		333	54	-			387
271797	Update the Lobby pages and CalSAWS Dashboard to have error handling	Sep-24	Nov-24		120	40	-			160
272087	Online Help: Update eICT Job Aid to remove external references to eICT interface processes.	Sep-24	Nov-24		5	-	-			5
272108	San Benito - Remove Payee from the Vendor and Foster Care Rush Warrant Template	Sep-24	Nov-24		37	-	-			37
272279	MEDS: Update CITIZEN/ALIEN indicator required on RECON transaction	Sep-24	Nov-24		-	23	-			23
272440	Reports - Support Hours (only) for 58 Counties	Sep-24	Nov-24		-	-	76			76
272460	MEDS Alerts 6e - Add Program Prioritization to MEDS Alert Task Configurability	Sep-24	Nov-24		166	30	-			196
272640	Turn on/update Person Removal Batch Job	Sep-24	Nov-24		1	34	-			35
273214	Child Care Admin Portal Enhancements	Sep-24	Nov-24		36	6	-			42
273401	Update MEDS Deceased Person Automated Action/Task Functionality	Sep-24	Nov-24		-	9	-			9
273502	ACL 23-96 Update CW 30 CalWORKS Budget Worksheet	Sep-24	Nov-24		120	2	-			122
273707	Automated Regression Test POC - Improve Execution Run Time	Sep-24	Nov-24		-	47	-			47
273724	Telephonic Signature - Update CalSAWS Telephonic Signature Capture Code Generation Logic	Sep-24	Nov-24		107	-	-			107
273808	Update Automated Generation of CW 2201	Sep-24	Nov-24		10	14	-			24
273951	Online Help: Create new Job Aid for Relieving Archived Case Data functionality CA-263291	Sep-24	Nov-24		4	-	-			4
274037	Online Help: Update JA - Medi-Cal Long Term Care (LTC)	Sep-24	Nov-24		14	-	-			14
274150	Create eBtlTheftDetailForm view in Hyland and Update EBT Theft Detail Image Link	Sep-24	Nov-24		9	-	-			9
274173	CalOAR - Update criteria for WTW_AIT (Variable #33) per SIRFRA 3936	Sep-24	Nov-24		21	-	-			21
274174	CalOAR - Update criteria for SCH_NACT (variable #38) per SIRFRA 3949	Sep-24	Nov-24		100	23	-			123
274175	CalOAR - Update criteria for PAR_ACT (variable #40) per SIRFRA 3951	Sep-24	Nov-24		19	18	-			37
274328	Plumas County Opt-In to CalSAWS E2Life	Sep-24	Nov-24		9	-	-			9
274396	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR	Sep-24	Nov-24		14	-	-			14
274665	GAGR NOAs field populating wrong amount from the GR Budget table	Sep-24	Nov-24		30	40	-			70
274675	Online Help: Create Job Aid to Display Important County Dates CA-237401	Sep-24	Nov-24		9	-	-			9
274726	Create Task Override Capture Profile	Sep-24	Nov-24		2	-	-			2
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Sep-24	Nov-24		5	-	-			5
274735	Online Help: Update the Reports Overview for the 24.11 Baseline Release	Sep-24	Nov-24		6	-	-			6
274772	Send DHCS total MEDS Daily and total Recon counts via SFTP	Sep-24	Nov-24		80	23	-			103
274939	CalOAR - Update logic for FS_WTW (Variable #31) per SIRFRA 3952	Sep-24	Nov-24		32	-	-			32
274972	Update Outbound WS Interface for late 2024 & 2025 STS Calendar Cycle Numbers	Sep-24	Nov-24		5	9	-			14
275095	Pinboard (E.R.I.C) Sync Enhancement	Sep-24	Nov-24		1	-	-			1
275268	ACL 24-16: Expansion of Income Disregards for RCA	Sep-24	Nov-24		150	8	-			158
275300	Update EDBC Logic to Not Exempt Title IV Funded JOBS Program From CF Student Requirements	Sep-24	Nov-24		53	2	-			55
275312	Update Batch P800E472 to Not Run on County Holiday	Sep-24	Nov-24		22	-	-			22
275335	Add Negative Action reason of 'Opened in Error' for Disaster CalFresh	Sep-24	Nov-24		4	76	-			80
275478	Management Reports Support for 58 Counties (Support Hours Only)	Sep-24	Nov-24		-	-	29			29
275497	Online Help: Update JA Office - Manage CA-272875	Sep-24	Nov-24		9	-	-			9
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 1	Sep-24	Nov-24		34	20	-			54
275571	Post Production Support SCR for Database Backup activities	Sep-24	Nov-24		95	-	-			95
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Sep-24	Nov-24		-	25	-			25
275752	Enable additional fields in Barcode Verification and Exception	Sep-24	Nov-24		6	-	-			6
275753	Collapse Reindex Form Only into Reindex All	Sep-24	Nov-24		10	-	-			10
275902	CSC: Remove Wait Time for CCB and Add Message	Sep-24	Nov-24		29	-	-			29
276128	Update the Property Limits for the Automated Solution Counties	Sep-24	Nov-24		21	47	-			68
276215	AWS POC Support SCR for Contact Center DataLake	Sep-24	Nov-24		117	-	-			117
276267	County Readiness Discovery Sessions	Sep-24	Nov-24		-	-	29			29
276292	Training: Create CFP for Task Categories CA-253667	Sep-24	Nov-24		10	-	-			10
276447	Review of Page Mapping for 24.11 release	Sep-24	Nov-24		40	8	-			48
276460	Update Logic for No Change SAR 7 Submitted in Restoration Month	Sep-24	Nov-24		149	45	-			194
276484	Santa Cruz County 6e" Opt-In to Tax Intercept Batch	Sep-24	Nov-24		-	16	-			16
276504	Cal-OAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Pen	Sep-24	Nov-24		16	-	-			16
276506	Stop Generating CA 237 KG and CA 237 KG-F reports	Sep-24	Nov-24		10	-	-			10
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Sep-24	Nov-24		280	-	-			280
276630	MEDS Alert Monitoring	Sep-24	Nov-24		31	-	-			31
276642	Update Appointment Text Message to Accommodate Flexible Appointments	Sep-24	Nov-24		7	45	-			52
276720	Online Help: Update JA Imaging Workflow Queues and Exceptions CA-258909, CA-275752	Sep-24	Nov-24		1	-	-			1
277036	ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency	Sep-24	Nov-24		203	-	-			203
277211	Training: Update 003 - Eligibility Supervisor; 01 - Case Review and EDBC Authorizations WBT for Sur	Sep-24	Nov-24		119	-	-			119
277214	Training: Update 006 - Eligibility CalFresh WBTs for Sunset Worklist pages CA-257327	Sep-24	Nov-24		(58)	-	-			(58)
277215	Training: Update 007 - Eligibility CalWORKS WBTs for Sunset Worklist pages CA-257327	Sep-24	Nov-24		75	-	-			75
277267	Update Citizen/Alien Indicator codes sent to MEDS	Sep-24	Nov-24		32	42	-			74
277381										

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
277623	Restrict 380 PFL Exemption to CalWORKS	Sep-24	Nov-24		33	-	-			33
277885	CalSAWS to MEDS Data Element 2049 Values to be Updated per DHCS	Sep-24	Nov-24		70	-	-			70
277892	Case List of Exempt Time Clocks Counting due to Converted Data	Sep-24	Nov-24		27	-	-			27
277945	Training: Update 011 - Employment Services-GROW: 03 - Appraisal WBT for Sunset Worklist pages	Sep-24	Nov-24		80	-	-			80
277974	ACWDL 24-09 - Childrenew Presumptive Eligibility & The Newborn Gateway	Sep-24	Nov-24		-	28	-			28
278000	Update Claim Code Options Displayed on Program Configuration (Override) Detail Page for CW	Sep-24	Nov-24		-	55	-			55
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Sep-24	Nov-24		-	11	-			11
278138	24.09 Database Schema Comparison Support SCR	Sep-24	Nov-24		21	-	-			21
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Sep-24	Nov-24		36	13	-			49
278309	San Diego - GAGR Grant Amounts for Shared Housing	Sep-24	Nov-24		26	18	-			44
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Sep-24	Nov-24		16	-	-			16
278489	Training: Update Child Care Admin Portal CFP CA-273214	Sep-24	Nov-24		40	-	-			40
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Sep-24	Nov-24		24	12	-			36
278723	Automated e-Message for Accelerated Enrollment	Sep-24	Nov-24		88	32	-			120
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Sep-24	Nov-24		59	25	-			84
278869	CCB 24-13 Revised Family Fee Schedule for FFY 24-25	Sep-24	Nov-24		-	1	-			1
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Sep-24	Nov-24		5	-	-			5
279021	Online Help - Update Task Bank OLH pages for CA-244181	Sep-24	Nov-24		1	-	-			1
279083	Online Help: Update the MEDS Alert Detail OLH page CA-276630	Sep-24	Nov-24		3	-	-			3
279194	Online Help: Update JA Lobby Management Manage Devices CA-213615	Sep-24	Nov-24		3	-	-			3
279246	Online Help: Update the Device Assignment Detail OLH page CA-213615	Sep-24	Nov-24		3	-	-			3
279369	Monthly List of Add Code 38 Only Cases with an Upcoming Renewal	Sep-24	Nov-24		1	-	-			1
279503	Update LA County Resource - ePolicy Link in CalSAWS	Sep-24	Nov-24		20	10	-			30
279608	Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)	Sep-24	Nov-24		16	-	-			16
279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Sep-24	Nov-24		31	-	5			36
279728	Update file upload capture profile blank page detection	Sep-24	Nov-24		4	-	-			4
279730	Online Help: Update the Electronic Signature OLH page CA-273724	Sep-24	Nov-24		4	-	-			4
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Sep-24	Nov-24		-	1	-			1
279788	Online Help: Update JA Imaging Multi-Case Scanning and Imaging Single Case Capture and View	Sep-24	Nov-24		5	-	-			5
279852	Training: Create WBT for Inter-County Transfers	Sep-24	Nov-24		12	-	-			12
280010	Online Help: Update JA View Images, CA-273205	Sep-24	Nov-24		4	-	-			4
280041	Accessibility - Update Pages in CalSAWS	Sep-24	Nov-24		-	16	-			16
280061	Placer County - Opt into the GA/GR End Date Worker Assignment Batch Job	Sep-24	Nov-24		64	-	-			64
280062	ForgeRock Session Management for Contact Center eCCP	Sep-24	Nov-24		74	-	-			74
280077	ACL 24-54 - Resource Limit Increase for CW/RCA	Sep-24	Nov-24		83	18	-			101
280088	Update inbound mapping for Paid Family Leave (PFL) from 'MS' to Null	Sep-24	Nov-24		8	4	-			12
280102	Online Help - Update the MAGI Referral Detail page CA-257779	Sep-24	Nov-24		4	-	-			4
280213	ICT Address Change on the MC360 for Riverside County	Sep-24	Nov-24		26	12	-			38
280293	Online Help: Remove JA Password Information - System Maintained due to CA-232192	Sep-24	Nov-24		3	-	-			3
280309	Online Help: Update the JAS Security Access Profiles - Manage and System - Navigation CA-232192	Sep-24	Nov-24		4	-	-			4
280398	SP 66 CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	Sep-24	Nov-24		110	71	-			181
280400	San Diego - GR CoJA October 2024 - Batch EDBC	Sep-24	Nov-24		30	26	-			56
280548	Online Help: Update the Interfaces Overview: CA-279891	Sep-24	Nov-24		3	-	-			3
280649	Virtual Assistant Expansion- Release 24.09.26 (Release 24)	Sep-24	Nov-24		34	-	-			34
280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic Th	Sep-24	Nov-24		127	58	-			185
280688	Online Help Update JA Semi-Annual Report (SAR 7)	Sep-24	Nov-24		3	-	-			3
280877	Training: Update 034-Task Management Overview WBT for Sunset Worklist pages CA-257327	Sep-24	Nov-24		43	-	-			43
280884	DCR for Placer, PVS One-Time Disposition Run	Sep-24	Nov-24		3	-	-			3
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Sep-24	Nov-24		-	376	-			376
281192	Reactivate Recovery Accounts Discharged in Error with Active Programs	Sep-24	Nov-24		50	5	-			55
281193	Reactivate Recovery Accounts Discharged in Error with Resource Responsible Parties	Sep-24	Nov-24		65	-	-			65
281195	Reactivate Recovery Accounts Discharged in Error previously in Suspend Status	Sep-24	Nov-24		60	24	-			84
281264	Training: Update 019 - QA/QC WBTs for Sunset Worklist pages CA-257327	Sep-24	Nov-24		5	-	-			5
281291	SCR - DCSS Connectivity to CalSAWS through CDT	Sep-24	Nov-24		28	-	-			28
281571	Training: Update General Eligibility WBTs for 24.07 App Dev Changes	Sep-24	Nov-24		85	-	-			85
281643	Online Help: Create Warrant Location List and Detail OLH pages	Sep-24	Nov-24		15	-	-			15
281644	Training: Update Fiscal WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		94	-	-			94
281708	MFA delivery choice at Login Journey - Implementation	Sep-24	Nov-24		17	-	-			17
281744	Update Sierra County Direct Deposit file	Sep-24	Nov-24		4	16	-			20
281745	ForgeRock Support for BenefitsCal MFA Enhancements to Login MFA Process	Sep-24	Nov-24		37	-	-			37
281760	Santa Barbara County - Opt-In to EBT Account Activity File	Sep-24	Nov-24		20	-	-			20
282117	Training: Update Orientation WBTs for 24.09 to 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282118	Training: Update Eligibility General WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282122	Training: Update Eligibility CalFresh WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282163	Training: Update Employment Services-WTW WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282167	Training: Update CAPI WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282175	Update Main Payroll Foster Care Direct Deposit Reports Schedule for Alameda and Sacramento	Sep-24	Nov-24		80	12	-			92
282305	Training: Maintenance of 005-Clerical Support WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282347	Modify School Lunch Report	Sep-24	Nov-24		67	-	-			67
282599	Create two RPA Non-Staff Records	Sep-24	Nov-24		-	16	-			16
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Sep-24	Nov-24		-	136	-			136
282915	Online Help: Update the Forms Overview for the 24.11 Baseline Release	Sep-24	Nov-24		5	-	-			5
282970	Review of Page Mapping for 24.11 release - Fiscal	Sep-24	Nov-24		18	-	-			18
BenefitsCal Portal Support	BenefitsCal Portal Support	Sep-24	Nov-24		-	-	320			320
Management hours	Management hours	Sep-24	Nov-24	1,424	-	-	-			1,424
Prep SCR	Prep SCR	Sep-24	Nov-24	-	-	-	5,625			5,625
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Sep-24	Nov-24	-	-	-	444			444
Projection	Client Correspondence	Sep-24	Nov-24					1,921		1,921
Projection	Client Correspondence	Oct-24	Dec-24					1,921		1,921
Projection	Client Correspondence	Nov-24	Jan-25					1,921		1,921
Projection	Client Correspondence	Dec-24	Feb-25					1,921		1,921
Projection	Client Correspondence	Jan-25	Mar-25					1,921		1,921
Projection	Client Correspondence	Feb-25	Apr-25					1,922		1,922
Projection	Client Correspondence	Mar-25	May-25					1,922		1,922
Projection	Client Correspondence	Apr-25	Jun-25					1,922		1,922
Projection	CalSAWS Core	Oct-24	Dec-24						21,727	21,727
Projection	CalSAWS Core	Nov-24	Jan-25						21,727	21,727
Projection	CalSAWS Core	Dec-24	Feb-25						21,727	21,727
Projection	CalSAWS Core	Jan-25	Mar-25						21,727	21,727
Projection	CalSAWS Core	Feb-25	Apr-25						21,727	21,727
Projection	CalSAWS Core	Mar-25	May-25						21,727	21,727
Projection	CalSAWS Core	Apr-25	Jun-25						21,728	21,728



BenefitsCal

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Projection	Total Hours
CSPM-71735	Enable Multi-Factor Authentication (MFA) for Login in BenefitsCal (Phase	May-24	Jul-24	31	171	77	31		310
CSPM-71780	Front End - Silent Captcha token	May-24	Jul-24	30	165	75	30		300
CSPM-71922	No Change SAR7 Enhancement-Riverside County	May-24	Jul-24	5	28	12	5		50
CSPM-68189	Case Link Verification Phase 2	May-24	Jul-24	90	495	225	90		900
CSPM-71551	Research for CM Enhancement: CBO Support Assistance	May-24	Jul-24	10	55	25	10		100
CSPM-71942	Research for CM Enhancement: Duplicate applications	May-24	Jul-24	10	55	25	10		100
CSPM-73327	BenefitsCal How-to-Link Your Case YouTube video	May-24	Jul-24	12	66	30	12		120
CSPM-68111	Collaboration Model: Display Help Text for Customers when Case does NOT link automatically	Jun-24	Aug-24	8	44	20	8		80
CSPM-71667	Testing Only - Add the Special Circumstance Icon to the e-Application Summary page	Jun-24	Aug-24	2	11	5	2		20
CSPM-71920	SecurityFeb2024	Jun-24	Aug-24	35	192	88	35		350
CSPM-73623	Add/Update FAQs to the Login Section of the Help Center	Jun-24	Aug-24	12	66	30	12		120
CSPM-73697	Testing Only: Medi-Cal RE Packets Variable Population Logic	Jun-24	Aug-24	2	11	5	2		20
CSPM-74060	Update the CW 42 form to download from BenefitsCal to the new 09/23 version ACL 23-83	Jun-24	Aug-24	4	22	10	4		40
CSPM-72205	ACL 21-24: Update BenefitsCal to display the SAR7 as soon as it's generated instead of first of the ne	Jun-24	Aug-24	20	110	50	20		200
CSPM-73249	Technical: Update Person Level Flag for Highlighted Documents to 'No'	Jun-24	Aug-24	16	88	40	16		160
CSPM-73600	Research for ABAWD ACL	Jun-24	Aug-24	20	110	50	20		200
CSPM-74020	BenefitsCal Form Repository Update	Jun-24	Aug-24	36	198	90	36		360
CSPM-68269	Collaboration Model: Display Race Options in Alphabetical Order	Jul-24	Sep-24	16	88	40	16		160
CSPM-69823	Chatbot - Reenable See IFI qualify	Jul-24	Sep-24	60	330	150	60		600
CSPM-73717	Update the Medi-Cal Renewal YouTube How To video to remove Asset section	Jul-24	Sep-24	5	28	12	5		50
CSPM-68294	Testing Only: Clearance e-Application Automated Action Enhancements	Jul-24	Sep-24	4	22	10	4		40
CSPM-71657	Technical: Update Mapping for CalFresh Recertification during Document Upload	Jul-24	Sep-24	12	66	30	12		120
CSPM-74544	Testing Only: Update Case Details API to remove symbols	Jul-24	Sep-24	4	22	10	4		40
CSPM-74568	Updates to See IFI Qualify Chatbot: Household Size & Number of Earners	Jul-24	Sep-24	16	88	40	16		160
CSPM-68266	Collaboration Model: Link to YouTube Videos on the dashboard and banner	Jul-24	Sep-24	54	297	135	54		540
CSPM-71552	Research for CM Enhancement: Orange Banner	Aug-24	Oct-24	10	55	25	10		100
CSPM-74427	Restrict the number transactions reported on EBT 2259 to 126	Aug-24	Oct-24	16	88	40	16		160
CSPM-67940	Technical: Restrict BenefitsCal User from Uploading Docs until the Application has been Submitted	Aug-24	Oct-24	38	209	95	38		380
CSPM-75193	Technical: Enhance EBT2259 Flow to Support Batch API Calls for Full Transaction History Retrieval	Aug-24	Oct-24	46	253	115	46		460
CSPM-69827	Pre-populate the Preferred Written Language during Medi-Cal Renewal	Aug-24	Oct-24	8	44	20	8		80
CSPM-71543	Research for CM Enhancement: Document Upload - Multiple Docs	Aug-24	Oct-24	10	55	25	10		100
CSPM-72078	Collaboration Model: Update Document Type/ Upload feature (Phase III) - Unique Confirmation Co	Aug-24	Oct-24	40	220	100	40		400
CSPM-73815	Testing Only: Update Auto Journal Creation for Individuals	Aug-24	Oct-24	4	22	10	4		40
CSPM-73852	Testing Only: Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Aug-24	Oct-24	4	22	10	4		40
CSPM-6925	Update Student Info Mapping in App Transfer	Sep-24	Nov-24	8	44	20	8		80
CSPM-71737	SecurityFeb2024	Sep-24	Nov-24	133	732	332	133		1,330
CSPM-69828	Update Link for Register to Vote on the Home page and Help page	Sep-24	Nov-24	4	22	10	4		40
CSPM-71544	Research for CM Enhancement: Document Upload - List of Options	Sep-24	Nov-24	10	55	25	10		100
CSPM-71750	SecurityFeb2024	Sep-24	Nov-24	24	132	60	24		240
Projection		Oct-24	Dec-24					3,044	3,044
Projection		Nov-24	Jan-25					3,044	3,044
Projection		Dec-24	Feb-25					3,044	3,044
Projection		Jan-25	Mar-25					3,044	3,044
Projection		Feb-25	Apr-25					3,044	3,044
Projection		Mar-25	May-25					3,044	3,044
Projection		Apr-25	Jun-25					3,046	3,046