

CalSAWS | Agenda

Meeting: Lobby Management Committee
Location: Microsoft Teams
Date: December 19th, 2024
Time: 10:00 AM – 12:00 PM
Attendees:

NAME			NAME			NAME		
☐	R1	Francis Delgado	☐	R4	Christina Mendoza Ruiz	☐	RM	Justin Stephenson
☐	R1	Garrian Booker	☐	R4	Doris Sons	☐	RM	Melissa Thomas
☐	R1	Jennifer Servin	☐	R4	Jessica Lannin	☐	RM	Yolanda Banuelos
☐	R1	Judy Perez	☐	R4	Russell Pehrson			
☐	R1	Shawni Ramos	☐	R4	Virginia Melgoza			
☐	R2	Carlos Urbieto	☐	R5	Cindy Aguirre			
☐	R2	Ilda Torrez	☐	R5	Ed Williams			
☐	R2	Theresa Agarenzo	☐	R5	Felix Sanchez			
☐	R2	William Wren-Rodriguez	☐	R5	Robin Gonzalez			
☐	R2		☐	R5	Rosa Vizcarra			
☐	R3	Dayna Boggs	☐	R6	Cristopher Estrada			
☐	R3	Patty Strom	☐	R6	Kelly Young			
☐	R3		☐	R6	Rachid Ameer			
☐	R3		☐	R6	Richard Luscombe			
☐	R3		☐	R6	Stephanie Hunter			

Time	Lead	Topic	Notes
10:00 AM (10 min)	Erick	Welcome Items - Roll Call - Meeting Notes – R3 (Due 12/26/24)	
10:10 AM (80 min)	Erika	Lobby Management Modernization - Status Update - Design Review	
11:30 AM (10 min)	Erick	Recent & Upcoming Changes <u>Release 24.11</u> - Defect CA-284208: Lobby Monitor Not Making English Announcement on First Call (24.11.26) <u>Release 25.01</u> *Defect CA-283538: Multiple Reception Log Entries for same ticket	

Time	Lead	Topic	Notes
		■ SCR CA-274996: Lobby Monitor Updates ■ Defect CA-284361: Reception log appointment time clears after selecting worker ID in few scenarios ■ Defect CA-277957: kiosks generated ticket number, but the ticket number did not register onto the Reception Log. ■ SCR CA-274884: Shorten Lobby Monitor Call Announcement	

11:40 AM (20 min)	Erick	Meeting Closeout ■ Action Item Review ■ Final Q&A ■ Next Meeting	
----------------------	-------	---	--

Follow Up

#	Action Item	Who	Due
1			
2			

#	Decision Made	Who	Date
1			
2			