

**Exhibit C - M&E Price Schedules**  
**Schedule 1**  
**M&E Price Summary by FY**

CalSAWS M&E Overall Price Total		SFY 2024/25	SFY 2025/26	SFY 2026/27	SFY 2027/28	SFY 2028/29	SFY 2029/30	SFY 2030/31	SFY 2031/32	SFY 2032/33	SFY 2033/34	SFY 2034/35	SFY 2035/36	SFY 2036/37	M&E Maximum Price
M&E Transition-In Deliverables		\$ 1,582,301	\$ -	\$ 175,810											\$ 1,758,111
M&E Base Deliverables		\$ 949,595	\$ 11,883,993	\$ 1,425,953											\$ 14,259,541
M&E Database Migration Price			\$ 4,692,311	\$ 4,516,123	\$ 119,657										\$ 9,328,090
M&E Software Price			\$ 356,735	\$ 356,797	\$ 356,863	\$ 356,932	\$ 357,004	\$ 357,081							\$ 2,141,412
M&E Services: February 2026 - January 2032			\$ 12,170,168	\$ 52,275,200	\$ 52,009,760	\$ 51,971,243	\$ 51,971,243	\$ 51,971,243	\$ 41,576,995						\$ 313,945,852
M&E Other Price			\$ 22,500	\$ 97,500	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 80,000						\$ 600,000
<b>M&amp;E 6-Month Transition-In + Initial 6-Year Contract Term Price Subtotal</b>		<b>\$ 2,531,896</b>	<b>\$ 29,125,706</b>	<b>\$ 58,847,383</b>	<b>\$ 52,586,280</b>	<b>\$ 52,428,175</b>	<b>\$ 52,428,248</b>	<b>\$ 52,428,324</b>	<b>\$ 41,656,995</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 342,033,007</b>
M&E Optional Extension Year 1: February 2032 - January 2033									\$ 12,785,424	\$ 41,357,585	\$ 1,378,586				\$ 55,521,595
M&E Optional Extension Year 2: February 2033 - January 2034									\$ 13,539,764	\$ 43,797,683	\$ 1,459,923				\$ 58,797,369
M&E Optional Extension Year 3: February 2034 - January 2035										\$ 14,338,610	\$ 46,381,746	\$ 1,546,058			\$ 62,266,414
M&E Optional Extension Year 4: February 2035 - January 2036											\$ 15,184,588	\$ 50,755,544	\$ -		\$ 65,940,132
<b>M&amp;E Four 1-Year Optional Extensions Price Subtotal</b>									<b>\$ 12,785,424</b>	<b>\$ 54,897,349</b>	<b>\$ 59,514,879</b>	<b>\$ 63,026,257</b>	<b>\$ 52,301,603</b>	<b>\$ -</b>	<b>\$ 242,525,511</b>
M&E Change Allowance															\$ 70,000,000
M&E County Purchase Allowance															\$ 20,000,000
<b>M&amp;E Maximum Price Including Four 1-Year Optional Extensions</b>		<b>\$ 2,531,896</b>	<b>\$ 29,125,706</b>	<b>\$ 58,847,383</b>	<b>\$ 52,586,280</b>	<b>\$ 52,428,175</b>	<b>\$ 52,428,248</b>	<b>\$ 52,428,324</b>	<b>\$ 54,442,419</b>	<b>\$ 54,897,349</b>	<b>\$ 59,514,879</b>	<b>\$ 63,026,257</b>	<b>\$ 52,301,603</b>	<b>\$ -</b>	<b>\$ 674,558,518</b>

CalSAWS M&E		FFY 25	FFY 26	FFY 27	FFY 28	FFY 29	FFY 30	FFY 31	FFY 32	FFY 33	FFY 34	FFY 35	FFY 36	Maximum
M&E Transition-In Deliverables		\$ 1,582,301	\$ -	\$ 175,810	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,758,111
M&E Base Deliverables		\$ 5,401,805	\$ 7,431,783	\$ 1,425,953	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 14,259,541
M&E Database Migration Price		\$ -	\$ 6,013,932	\$ 3,194,501	\$ 119,657	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9,328,090
M&E Software Price		\$ -	\$ 356,735	\$ 356,797	\$ 356,863	\$ 356,932	\$ 357,004	\$ 357,081	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,141,412
M&E Services: February 2026 - January 2032		\$ -	\$ 24,426,997	\$ 51,711,900	\$ 52,009,760	\$ 51,971,243	\$ 51,971,243	\$ 51,971,243	\$ 29,883,465	\$ -	\$ -	\$ -	\$ -	\$ 313,945,852
M&E Other Price		\$ -	\$ 45,000	\$ 97,500	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 57,500	\$ -	\$ -	\$ -	\$ -	\$ 600,000
<b>M&amp;E 6-Month Transition-In + Initial 6-Year Contract Term Price Subtotal</b>		<b>\$ 6,984,106</b>	<b>\$ 38,274,447</b>	<b>\$ 56,962,462</b>	<b>\$ 52,586,280</b>	<b>\$ 52,428,175</b>	<b>\$ 52,428,248</b>	<b>\$ 52,428,324</b>	<b>\$ 29,940,965</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 342,033,007</b>
M&E Optional Extension Year 1: February 2032 - January 2033									\$ 25,192,699	\$ 28,950,310	\$ 1,378,586			\$ 55,521,595
M&E Optional Extension Year 2: February 2033 - January 2034									\$ 26,679,069	\$ 30,658,378	\$ 1,459,923			\$ 58,797,369
M&E Optional Extension Year 3: February 2034 - January 2035										\$ 28,253,134	\$ 32,467,222	\$ 1,546,058		\$ 62,266,414
M&E Optional Extension Year 4: February 2035 - January 2036										\$ 29,920,069	\$ 36,020,064			\$ 65,940,132
<b>M&amp;E Four 1-Year Optional Extensions Price Subtotal</b>									<b>\$ -</b>	<b>\$ 25,192,699</b>	<b>\$ 55,629,378</b>	<b>\$ 60,290,098</b>	<b>\$ 63,847,213</b>	<b>\$ 37,566,122</b>
M&E Change Allowance														\$ 70,000,000
M&E County Purchase Allowance														\$ 20,000,000
<b>M&amp;E Maximum Price Including Four 1-Year Optional Extensions</b>		<b>\$ 6,984,106</b>	<b>\$ 38,274,447</b>	<b>\$ 56,962,462</b>	<b>\$ 52,586,280</b>	<b>\$ 52,428,175</b>	<b>\$ 52,428,248</b>	<b>\$ 52,428,324</b>	<b>\$ 55,133,664</b>	<b>\$ 55,629,378</b>	<b>\$ 60,290,098</b>	<b>\$ 63,847,213</b>	<b>\$ 37,566,122</b>	<b>\$ 674,558,518</b>

<b>ONLY UPDATE THE ASSUMPTIONS TABLE ON THIS TAB.</b>	
<b>Assumptions</b>	
1	Defect fixes to the existing solution, stemming from the incumbent vendor's scope of services, that have not been modified by our project team will be prioritized and addressed with SCRs.
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**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

				Nominal Month	0	1	2	3	4	5	6	7	8	9	10	11
				FFY	25	25	25	25	25	25	25	25	25	26	26	26
				SFY	24/25	24/25	24/25	24/25	24/25	24/25	25/26	25/26	25/26	25/26	25/26	25/26
				Payment Month*	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	#####	Dec-25
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan		\$0	\$0	\$307,209	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule		\$0	\$0	\$483,942	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan		\$0	\$0	\$0	\$791,150	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document		\$0	\$0	\$0	\$0	\$343,405	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule		\$0	\$0	\$0	\$0	\$606,190	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,015,894	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan		\$0	\$0	\$0	\$0	\$0	\$0	\$1,780,645	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan		\$0	\$0	\$0	\$0	\$0	\$0	\$2,671,565	\$0	\$0	\$0	\$0
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release												
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

				Nominal Month	12	13	14	15	16	17	18	19	20	21	22	23
				FFY	26	26	26	26	26	26	26	26	26	27	27	27
				SFY	25/26	25/26	25/26	25/26	25/26	25/26	26/27	26/27	26/27	26/27	26/27	26/27
				Payment Month*	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents	\$2,650,015	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution	\$0	\$0	\$0	\$2,183,574	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning	\$0	\$0	\$0	\$0	\$1,582,300	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$356,735										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management				\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs				\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support				\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs				\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)				\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security				\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution				\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation				\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)				\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)				\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)				\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration				\$2,737,136	\$737,606	\$1,217,569	\$756,544	\$278,930	\$286,148	\$353,978	\$457,396	\$493,061
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations				\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation				\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots				\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment				\$173,323	\$173,323	\$173,323	\$173,323	\$173,323	\$173,323	\$173,323	\$173,323	\$173,323
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release												
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H1

				Nominal Month	24	25	26	27	28	29	30	31	32	33	34	35
				FFY	27	27	27	27	27	27	27	27	27	27	28	28
				SFY	26/27	26/27	26/27	26/27	26/27	26/27	27/28	27/28	27/28	27/28	27/28	27/28
				Payment Month*	Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback	\$0	\$175,810	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback	\$0	\$1,425,953	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$356,797										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration	\$400,017	\$416,022	\$260,875	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment	\$173,323	\$173,323										
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$1,947,280											
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release	\$185,992											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$1,735,997											
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release	\$13,230											
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release	\$15,345											
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$813,152											
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$7,500											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$173,323											
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H2

				Nominal Month	36	37	38	39	40	41	42	43	44	45	46	47
				FFY	28	28	28	28	28	28	28	28	28	29	29	29
				SFY	27/28	27/28	27/28	27/28	27/28	27/28	28/29	28/29	28/29	28/29	28/29	28/29
				Payment Month*	Jan-28	Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$356,863										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development) Covered CA CSC	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$2,596,373											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$247,989											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$2,314,662											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development)	\$17,640											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Covered CA CSC	\$20,460											
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$119,657											
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$10,000											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$38,516											
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H3

				Nominal Month	48	49	50	51	52	53	54	55	56	57	58	59
				FFY	29	29	29	29	29	29	29	29	29	29	30	30
				SFY	28/29	28/29	28/29	28/29	28/29	28/29	29/30	29/30	29/30	29/30	29/30	29/30
				Payment Month*	Jan-29	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$356,932										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development) Covered CA CSC	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$2,596,373											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$247,989											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$2,314,662											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development)	\$17,640											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$20,460											
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0											
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$10,000											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0											
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H4

				Nominal Month	60	61	62	63	64	65	66	67	68	69	70	71
				FFY	30	30	30	30	30	30	30	30	30	31	31	31
				SFY	29/30	29/30	29/30	29/30	29/30	29/30	30/31	30/31	30/31	30/31	30/31	30/31
				Payment Month*	Jan-30	Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$357,004										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development) Covered CA CSC	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$2,596,373											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$247,989											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$2,314,662											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development)	\$17,640											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$20,460											
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0											
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$10,000											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0											
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H5

				Nominal Month	72	73	74	75	76	77	78	79	80	81	82	83
				FFY	31	31	31	31	31	31	31	31	31	32	32	32
				SFY	30/31	30/31	30/31	30/31	30/31	30/31	31/32	31/32	31/32	31/32	31/32	31/32
				Payment Month*	Jan-31	Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software		\$357,081										
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802	\$178,802
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648	\$1,894,648
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404	\$123,404
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632	\$52,632
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456	\$146,456
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585	\$377,585
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602	\$81,602
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921	\$619,921
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development) Covered CA CSC	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719	\$109,719
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507	\$98,507
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$2,596,373											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$247,989											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$2,314,662											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	CalHEERS M&O (Non-Application Development)	\$17,640											
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Covered CA CSC	\$20,460											
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0											
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$10,000											
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0											
<b>Optional Extensions</b>																

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

				H6		H6.1										
				Nominal Month	84	85	86	87	88	89	90	91	92	93	94	95
				FFY	32	32	32	32	32	32	32	32	32	33	33	33
				SFY	31/32	31/32	31/32	31/32	31/32	31/32	32/33	32/33	32/33	32/33	32/33	32/33
				Payment Month*	Jan-32	Feb-32	Mar-32	Apr-32	May-32	Jun-32	Jul-32	Aug-32	Sep-32	Oct-32	Nov-32	Dec-32
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$178,802	\$178,802	\$178,802									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$1,894,648	\$1,894,648	\$1,894,648									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$123,404	\$123,404	\$123,404									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	CalHEERS M&O (Change Requests)	\$185,992	\$185,992	\$185,992									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$52,632	\$52,632	\$52,632									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$146,456	\$146,456	\$146,456									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$377,585	\$377,585	\$377,585									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$81,602	\$81,602	\$81,602									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$619,921	\$619,921	\$619,921									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (CalHEERS M&O)	\$13,230	\$13,230	\$13,230									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of tier 3 CC)	\$15,345	\$15,345	\$15,345									
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$7,500	\$7,500	\$7,500									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$109,719	\$109,719	\$109,719									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$98,507	\$98,507	\$98,507									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$2,596,373		\$649,093									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$247,989		\$61,997									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$2,314,662		\$578,666									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$17,640		\$4,410									
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$20,460		\$5,115									
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0		\$0									
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$10,000		\$2,500									
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0		\$0									
<b>Optional Extensions</b>									1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H7

				Nominal Month	96	97	98	99	100	101	102	103	104	105	106	107
				FFY	33	33	33	33	33	33	33	33	33	34	34	34
				SFY	32/33	32/33	32/33	32/33	32/33	32/33	33/34	33/34	33/34	33/34	33/34	33/34
				Payment Month*	Jan-33	Feb-33	Mar-33	Apr-33	May-33	Jun-33	Jul-33	Aug-33	Sep-33	Oct-33	Nov-33	Dec-33
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	DB Migration Holdback Release												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release												
<b>Optional Extensions</b>					<b>1.00</b>	<b>1.00</b>	<b>1.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H8

				Nominal Month	108	109	110	111	112	113	114	115	116	117	118	119
				FFY	34	34	34	34	34	34	34	34	34	35	35	35
				SFY	33/34	33/34	33/34	33/34	33/34	33/34	34/35	34/35	34/35	34/35	34/35	34/35
				Payment Month*	Jan-34	Feb-34	Mar-34	Apr-34	May-34	Jun-34	Jul-34	Aug-34	Sep-34	Oct-34	Nov-34	Dec-34
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release												
<b>Optional Extensions</b>					<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>3.00</b>

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H9

				Nominal Month	120	121	122	123	124	125	126	127	128	129	130	131
				FFY	35	35	35	35	35	35	35	35	35	35	36	36
				SFY	34/35	34/35	34/35	34/35	34/35	34/35	35/36	35/36	35/36	35/36	35/36	35/36
				Payment Month*	Jan-35	Feb-35	Mar-35	Apr-35	May-35	Jun-35	Jul-35	Aug-35	Sep-35	Oct-35	Nov-35	Dec-35
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services												
<b>Transition In/Base Deliverables</b>																
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule												
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan												
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan												
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan												
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback												
<b>Base Term</b>																
Deloitte M&E	4. M&E Software	Software	M&O	Software												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (CalHEERS M&O)												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment												
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release												
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release												
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release												
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release												
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release												
<b>Optional Extensions</b>					<b>3.00</b>	<b>3.00</b>	<b>3.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>	<b>4.00</b>

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

				H10				H10.1											
				Nominal Month	132	133	134	135	136	137	138	139	140	141	142	143	144		
				FFY	36	36	36	36	36	36	36	36	36	37	37	37	37		
				SFY	35/36	35/36	35/36	35/36	35/36	35/36	36/37	36/37	36/37	36/37	36/37	36/37	36/37		
				Payment Month*	Jan-36	Feb-36	Mar-36	Apr-36	May-36	Jun-36	Jul-36	Aug-36	Sep-36	Oct-36	#####	Dec-36	Jan-37	Change	
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services														Allowance	TOTAL
<b>Transition In/Base Deliverables</b>																			
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan															\$307,209
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule															\$483,942
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan															\$791,150
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback															\$175,810
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents															\$2,650,015
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document															\$343,405
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule															\$606,190
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **															\$1,015,894
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution															\$2,183,574
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning															\$1,582,300
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan															\$1,780,645
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan															\$2,671,565
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback															\$1,425,953
<b>Base Term</b>																			
Deloitte M&E	4. M&E Software	Software	M&O	Software															\$2,141,412
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management															\$12,873,764
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs															\$136,414,653
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support															\$8,885,052
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs															\$13,391,400
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)															\$3,789,504
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security															\$10,544,852
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution															\$27,186,140
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation															\$5,875,364
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)															\$44,634,344
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (CalHEERS M&O)															\$952,560
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)															\$1,104,840
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration															\$8,395,281
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations															\$540,000
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation															\$7,899,752
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots															\$7,092,490
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment															\$1,906,553
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance														\$90,000,000	\$90,000,000
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release															\$15,578,240
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release															\$1,487,933
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release															\$13,887,973
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Base Services Holdback Release															\$105,840
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release															\$122,760
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release															\$932,809
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release															\$60,000
<b>Optional Extensions</b>					<b>4.00</b>	<b>4.00</b>	<b>4.00</b>												<b>\$211,839</b>

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	
			FFY	
			SFY	
			Payment Month*	
Organization	Contract Reference	Line Item	Cost Allocation Plan	Deliverable/Services
<b>Transition In/Base Deliverables</b>				
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback
<b>Base Term</b>				
Deloitte M&E	4. M&E Software	Software	M&O	Software
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Production & Operations (CalHEERS M&O)
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Medicaid portion of Tier 3 CC)
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC	Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	M&O	DB Migration Holdback Release
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	Language Translations Holdback Release
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release
<b>Optional Extensions</b>				

Year 1 SFY 24/25	Year 2 SFY 25/26	Year 3 SFY 26/27	Year 4 SFY 27/28	Year 5 SFY 28/29	Year 6 SFY 29/30	Year 7 SFY 30/31	Year 8 SFY 31/32	Year 9 SFY 32/33	Year 10 SFY 33/34	Year 11 SFY 34/35	Year 12 SFY 35/36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$307,209	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$483,942	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$791,150	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$175,810	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$2,650,015	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$343,405	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$606,190	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$1,015,894	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$2,183,574	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$1,582,300	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$1,780,645	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$2,671,565	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$1,425,953	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$356,735	\$356,797	\$356,863	\$356,932	\$357,004	\$357,081	\$0	\$0	\$0	\$0	\$0
\$0	\$536,407	\$2,145,627	\$2,145,627	\$2,145,627	\$2,145,627	\$2,145,627	\$1,609,221	\$0	\$0	\$0	\$0
\$0	\$5,683,944	\$22,735,776	\$22,735,776	\$22,735,776	\$22,735,776	\$22,735,776	\$17,051,832	\$0	\$0	\$0	\$0
\$0	\$370,211	\$1,480,842	\$1,480,842	\$1,480,842	\$1,480,842	\$1,480,842	\$1,110,632	\$0	\$0	\$0	\$0
\$0	\$557,975	\$2,231,900	\$2,231,900	\$2,231,900	\$2,231,900	\$2,231,900	\$1,673,925	\$0	\$0	\$0	\$0
\$0	\$157,896	\$631,584	\$631,584	\$631,584	\$631,584	\$631,584	\$473,688	\$0	\$0	\$0	\$0
\$0	\$439,369	\$1,757,475	\$1,757,475	\$1,757,475	\$1,757,475	\$1,757,475	\$1,318,107	\$0	\$0	\$0	\$0
\$0	\$1,132,756	\$4,531,023	\$4,531,023	\$4,531,023	\$4,531,023	\$4,531,023	\$3,398,268	\$0	\$0	\$0	\$0
\$0	\$244,807	\$979,227	\$979,227	\$979,227	\$979,227	\$979,227	\$734,421	\$0	\$0	\$0	\$0
\$0	\$1,859,764	\$7,439,057	\$7,439,057	\$7,439,057	\$7,439,057	\$7,439,057	\$5,579,293	\$0	\$0	\$0	\$0
\$0	\$39,690	\$158,760	\$158,760	\$158,760	\$158,760	\$158,760	\$119,070	\$0	\$0	\$0	\$0
\$0	\$46,035	\$184,140	\$184,140	\$184,140	\$184,140	\$184,140	\$138,105	\$0	\$0	\$0	\$0
\$0	\$4,692,311	\$3,702,971	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$22,500	\$90,000	\$90,000	\$90,000	\$90,000	\$90,000	\$67,500	\$0	\$0	\$0	\$0
\$0	\$329,156	\$1,316,625	\$1,316,625	\$1,316,625	\$1,316,625	\$1,316,625	\$987,469	\$0	\$0	\$0	\$0
\$0	\$295,520	\$1,182,082	\$1,182,082	\$1,182,082	\$1,182,082	\$1,182,082	\$886,561	\$0	\$0	\$0	\$0
\$0	\$519,969	\$1,386,584	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$1,947,280	\$2,596,373	\$2,596,373	\$2,596,373	\$2,596,373	\$3,245,467	\$0	\$0	\$0	\$0
\$0	\$0	\$185,992	\$247,989	\$247,989	\$247,989	\$247,989	\$309,986	\$0	\$0	\$0	\$0
\$0	\$0	\$1,735,997	\$2,314,662	\$2,314,662	\$2,314,662	\$2,314,662	\$2,893,328	\$0	\$0	\$0	\$0
\$0	\$0	\$13,230	\$17,640	\$17,640	\$17,640	\$17,640	\$22,050	\$0	\$0	\$0	\$0
\$0	\$0	\$15,345	\$20,460	\$20,460	\$20,460	\$20,460	\$25,575	\$0	\$0	\$0	\$0
\$0	\$0	\$813,152	\$119,657	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$7,500	\$10,000	\$10,000	\$10,000	\$10,000	\$12,500	\$0	\$0	\$0	\$0
\$0	\$0	\$173,323	\$38,516	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

Organization	Contract Reference	Line Item	Nominal Month	Deliverable/Services	Year 13		Total
			FFY SFY		SFY	Change	
			Payment Month*		36/37 Total	Allowance	
Cost Allocation Plan							
<b>Transition In/Base Deliverables</b>							
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan	\$0	\$0	\$307,209
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule	\$0	\$0	\$483,942
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan	\$0	\$0	\$791,150
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback	\$0	\$0	\$175,810
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents	\$0	\$0	\$2,650,015
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document	\$0	\$0	\$343,405
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule	\$0	\$0	\$606,190
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **	\$0	\$0	\$1,015,894
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution	\$0	\$0	\$2,183,574
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning	\$0	\$0	\$1,582,300
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan	\$0	\$0	\$1,780,645
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan	\$0	\$0	\$2,671,565
Deloitte M&E	M&E Base Deliverab	Prod Ops	M&O	M&E Base Deliverables Holdback	\$0	\$0	\$1,425,953
<b>Base Term</b>							
Deloitte M&E	4. M&E Software	Software	M&O	Software	\$0	\$0	\$2,141,412
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$0	\$0	\$12,873,764
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCRs	\$0	\$0	\$136,414,653
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$0	\$0	\$8,885,052
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$0	\$0	\$13,391,400
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$0	\$0	\$3,789,504
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$0	\$0	\$10,544,852
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$0	\$0	\$27,186,140
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$0	\$0	\$5,875,364
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$0	\$0	\$44,634,344
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$0	\$0	\$952,560
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$0	\$0	\$1,104,840
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration	\$0	\$0	\$8,395,281
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$0	\$0	\$540,000
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$0	\$0	\$7,899,752
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$0	\$0	\$7,092,490
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment	\$0	\$0	\$1,906,553
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance	\$0	\$90,000,000	\$90,000,000
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$0	\$0	\$15,578,240
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release	\$0	\$0	\$1,487,933
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$0	\$0	\$13,887,973
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release	\$0	\$0	\$105,840
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release	\$0	\$0	\$122,760
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0	\$0	\$932,809
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$0	\$0	\$60,000
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0	\$0	\$211,839
<b>Optional Extensions</b>							

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

Organization	Contract Reference	Line Item	Nominal Month		Deliverable/Services
			FFY	SFY	
			Payment Month*	Cost Allocation Plan	
<b>Transition In/Base Deliverables</b>					
Deloitte M&E	2. Transition-In	Prod Ops	M&O		M&E Transition-In Master Plan
Deloitte M&E	2. Transition-In	Prod Ops	M&O		M&E Transition-In Work Plan Schedule
Deloitte M&E	2. Transition-In	Prod Ops	M&O		M&E Transition-In Test and Validation Plan
Deloitte M&E	Transition Holdback	Prod Ops	M&O		Transition Holdback
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		M&E Services Plan and Operational Working Documents
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		M&E Project Control Document
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		M&E Work Schedule
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		CalSAWS Annual Strategic Plan **
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		Approach to Proposed Application and Architecture Evolution
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		M&E Approach to Automate, AI and Machine Learning
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		System Application Recovery Plan
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O		M&E System Security Plan
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O		M&E Base Deliverables Holdback
<b>Base Term</b>					
Deloitte M&E	4. M&E Software	Software	M&O		Software
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Project Management
Deloitte M&E	5. M&E Services	Application Maintenance	M&O		Core CalSAWS SCRs
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Level 3 Help Desk Support
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)		CalHEERS SCRs
Deloitte M&E	5. M&E Services	Application Maintenance	M&O		Ancillary (incl. GA/GR)
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Security
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Application Architecture Evolution
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Innovation
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC		Production & Operations (CalHEERS M&O)
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC		Production & Operations (Medicaid portion of Tier 3 CC)
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O		DB Migration
Deloitte M&E	15. Other	Application Maintenance	M&O		Language Translations
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Welfare Data Tracking Implementation
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Level 3 Help Desk Support-Bots
Deloitte M&E	5. M&E Services	Application Maintenance	M&O		Workload Assignment
Deloitte M&E	Change Allowance	Future Changes	N/A		Change Allowance
Deloitte M&E	5. M&E Services	Application Maintenance	M&O		Base Services Holdback Release
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)		Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development) Covered CA CSC		Base Services Holdback Release
Deloitte M&E	5. M&E Services	Prod Ops	M&O		Base Services Holdback Release
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O		DB Migration Holdback Release
Deloitte M&E	15. Other	Application Maintenance	M&O		Language Translations Holdback Release
Deloitte M&E	5. M&E Services	Application Maintenance	M&O		Workload Assignment Holdback Release
<b>Optional Extensions</b>					

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
FFY 24	FFY 25	FFY 26	FFY 27	FFY 28	FFY 29	FFY 30	FFY 31	FFY 32	FFY 33	FFY 34	FFY 35	FFY 36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$0	\$307,209	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$483,942	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$791,150	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$175,810	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$2,650,015	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$343,405	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$606,190	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$1,015,894	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$2,183,574	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$1,582,300	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$1,780,645	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$2,671,565	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$1,425,953	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$356,735	\$356,797	\$356,863	\$356,932	\$357,004	\$357,081	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$1,072,814	\$2,145,627	\$2,145,627	\$2,145,627	\$2,145,627	\$2,145,627	\$1,072,814	\$0	\$0	\$0	\$0
\$0	\$0	\$11,367,888	\$22,735,776	\$22,735,776	\$22,735,776	\$22,735,776	\$22,735,776	\$11,367,888	\$0	\$0	\$0	\$0
\$0	\$0	\$740,421	\$1,480,842	\$1,480,842	\$1,480,842	\$1,480,842	\$1,480,842	\$740,421	\$0	\$0	\$0	\$0
\$0	\$0	\$1,115,950	\$2,231,900	\$2,231,900	\$2,231,900	\$2,231,900	\$2,231,900	\$1,115,950	\$0	\$0	\$0	\$0
\$0	\$0	\$315,792	\$631,584	\$631,584	\$631,584	\$631,584	\$631,584	\$315,792	\$0	\$0	\$0	\$0
\$0	\$0	\$878,738	\$1,757,475	\$1,757,475	\$1,757,475	\$1,757,475	\$1,757,475	\$878,738	\$0	\$0	\$0	\$0
\$0	\$0	\$2,265,512	\$4,531,023	\$4,531,023	\$4,531,023	\$4,531,023	\$4,531,023	\$2,265,512	\$0	\$0	\$0	\$0
\$0	\$0	\$489,614	\$979,227	\$979,227	\$979,227	\$979,227	\$979,227	\$489,614	\$0	\$0	\$0	\$0
\$0	\$0	\$3,719,529	\$7,439,057	\$7,439,057	\$7,439,057	\$7,439,057	\$7,439,057	\$3,719,529	\$0	\$0	\$0	\$0
\$0	\$0	\$79,380	\$158,760	\$158,760	\$158,760	\$158,760	\$158,760	\$79,380	\$0	\$0	\$0	\$0
\$0	\$0	\$92,070	\$184,140	\$184,140	\$184,140	\$184,140	\$184,140	\$92,070	\$0	\$0	\$0	\$0
\$0	\$0	\$6,013,932	\$2,381,349	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$45,000	\$90,000	\$90,000	\$90,000	\$90,000	\$90,000	\$45,000	\$0	\$0	\$0	\$0
\$0	\$0	\$658,313	\$1,316,625	\$1,316,625	\$1,316,625	\$1,316,625	\$1,316,625	\$658,313	\$0	\$0	\$0	\$0
\$0	\$0	\$591,041	\$1,182,082	\$1,182,082	\$1,182,082	\$1,182,082	\$1,182,082	\$591,041	\$0	\$0	\$0	\$0
\$0	\$0	\$1,039,938	\$866,615	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$1,947,280	\$2,596,373	\$2,596,373	\$2,596,373	\$2,596,373	\$3,245,467	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$185,992	\$247,989	\$247,989	\$247,989	\$247,989	\$309,986	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$1,735,997	\$2,314,662	\$2,314,662	\$2,314,662	\$2,314,662	\$2,893,328	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$13,230	\$17,640	\$17,640	\$17,640	\$17,640	\$22,050	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$15,345	\$20,460	\$20,460	\$20,460	\$20,460	\$25,575	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$813,152	\$119,657	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$7,500	\$10,000	\$10,000	\$10,000	\$10,000	\$12,500	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$173,323	\$38,516	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

Organization	Contract Reference	Line Item	Nominal Month	Deliverable/Services	Year 14		Total
			FFY SFY		FFY	Change	
			Payment Month*		37	Allowance	
Cost Allocation Plan	Total	Total	Total				
<b>Transition In/Base Deliverables</b>							
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Master Plan	\$0	\$0	\$307,209
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Work Plan Schedule	\$0	\$0	\$483,942
Deloitte M&E	2. Transition-In	Prod Ops	M&O	M&E Transition-In Test and Validation Plan	\$0	\$0	\$791,150
Deloitte M&E	Transition Holdback	Prod Ops	M&O	Transition Holdback	\$0	\$0	\$175,810
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Services Plan and Operational Working Documents	\$0	\$0	\$2,650,015
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Project Control Document	\$0	\$0	\$343,405
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Work Schedule	\$0	\$0	\$606,190
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	CalSAWS Annual Strategic Plan **	\$0	\$0	\$1,015,894
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	Approach to Proposed Application and Architecture Evolution	\$0	\$0	\$2,183,574
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E Approach to Automate, AI and Machine Learning	\$0	\$0	\$1,582,300
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	System Application Recovery Plan	\$0	\$0	\$1,780,645
Deloitte M&E	2. Base Deliverables	Prod Ops	M&O	M&E System Security Plan	\$0	\$0	\$2,671,565
Deloitte M&E	M&E Base Deliverables	Prod Ops	M&O	M&E Base Deliverables Holdback	\$0	\$0	\$1,425,953
<b>Base Term</b>							
Deloitte M&E	4. M&E Software	Software	M&O	Software	\$0	\$0	\$2,141,412
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Project Management	\$0	\$0	\$12,873,764
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Core CalSAWS SCR's	\$0	\$0	\$136,414,653
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support	\$0	\$0	\$8,885,052
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCR's	\$0	\$0	\$13,391,400
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$0	\$0	\$3,789,504
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Security	\$0	\$0	\$10,544,852
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Application Architecture Evolution	\$0	\$0	\$27,186,140
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Innovation	\$0	\$0	\$5,875,364
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$0	\$0	\$44,634,344
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$0	\$0	\$952,560
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of tier 3 CC)	\$0	\$0	\$1,104,840
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration	\$0	\$0	\$8,395,281
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations	\$0	\$0	\$540,000
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Welfare Data Tracking Implementation	\$0	\$0	\$7,899,752
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$0	\$0	\$7,092,490
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment	\$0	\$0	\$1,906,553
Deloitte M&E	Change Allowance	Future Changes	N/A	Change Allowance	\$0	\$90,000,000	\$90,000,000
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Base Services Holdback Release	\$0	\$0	\$15,578,240
Deloitte M&E	5. M&E Services	Application Maintenance	CalHEERS M&O (Change Requests)	Base Services Holdback Release	\$0	\$0	\$1,487,933
Deloitte M&E	5. M&E Services	Prod Ops	M&O	Base Services Holdback Release	\$0	\$0	\$13,887,973
Deloitte M&E	5. M&E Services	Prod Ops	CalHEERS M&O (Non-Application Development)	Base Services Holdback Release	\$0	\$0	\$105,840
Deloitte M&E	5. M&E Services	Prod Ops	Covered CA CSC	Base Services Holdback Release	\$0	\$0	\$122,760
Deloitte M&E	7. M&E DB Migration	Prod Ops	M&O	DB Migration Holdback Release	\$0	\$0	\$932,809
Deloitte M&E	15. Other	Application Maintenance	M&O	Language Translations Holdback Release	\$0	\$0	\$60,000
Deloitte M&E	5. M&E Services	Application Maintenance	M&O	Workload Assignment Holdback Release	\$0	\$0	\$211,839
<b>Optional Extensions</b>							

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	0	1	2	3	4	5	6	7	8	9	10	11
			FFY	25	25	25	25	25	25	25	25	25	26	26	26
			SFY	24/25	24/25	24/25	24/25	24/25	24/25	25/26	25/26	25/26	25/26	25/26	25/26
			Payment Month*	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	#####	Dec-25
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation											

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

		Nominal Month	12	13	14	15	16	17	18	19	20	21	22	23
		FFY	26	26	26	26	26	26	26	26	26	27	27	27
		SFY	25/26	25/26	25/26	25/26	25/26	25/26	26/27	26/27	26/27	26/27	26/27	26/27
		Payment Month*	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation										

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H1

			Nominal Month	24	25	26	27	28	29	30	31	32	33	34	35
			FFY	27	27	27	27	27	27	27	27	27	27	28	28
			SFY	26/27	26/27	26/27	26/27	26/27	26/27	27/28	27/28	27/28	27/28	27/28	27/28
			Payment Month*	Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation											

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H2

		Nominal Month	36	37	38	39	40	41	42	43	44	45	46	47
		FFY	28	28	28	28	28	28	28	28	28	29	29	29
		SFY	27/28	27/28	27/28	27/28	27/28	27/28	28/29	28/29	28/29	28/29	28/29	28/29
		Payment Month*	Jan-28	Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation										

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H3

			Nominal Month		48	49	50	51	52	53	54	55	56	57	58	59
			FFY		29	29	29	29	29	29	29	29	29	30	30	30
			SFY		28/29	28/29	28/29	28/29	28/29	28/29	29/30	29/30	29/30	29/30	29/30	29/30
			Payment Month*		Jan-29	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation												

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H4

		Nominal Month	60	61	62	63	64	65	66	67	68	69	70	71
		FFY	30	30	30	30	30	30	30	30	30	31	31	31
		SFY	29/30	29/30	29/30	29/30	29/30	29/30	30/31	30/31	30/31	30/31	30/31	30/31
		Payment Month*	Jan-30	Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation										

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H5

			Nominal Month	72	73	74	75	76	77	78	79	80	81	82	83
			FFY	31	31	31	31	31	31	31	31	31	31	32	32
			SFY	30/31	30/31	30/31	30/31	30/31	30/31	31/32	31/32	31/32	31/32	31/32	31/32
			Payment Month*	Jan-31	Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation											

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

				H6		H6.1									
		Nominal Month	FFY	84	85	86	87	88	89	90	91	92	93	94	95
		FFY	32	32	32	32	32	32	32	32	32	32	33	33	33
		Payment Month*	31/32	31/32	31/32	31/32	31/32	31/32	31/32	32/33	32/33	32/33	32/33	32/33	32/33
			Jan-32	Feb-32	Mar-32	Apr-32	May-32	Jun-32	Jul-32	Aug-32	Sep-32	Oct-32	Nov-32	Dec-32	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software		\$378,148									
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management				\$189,352	\$189,352	\$189,352	\$189,352	\$189,352	\$189,352	\$189,352	\$189,352
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs				\$2,006,432	\$2,006,432	\$2,006,432	\$2,006,432	\$2,006,432	\$2,006,432	\$2,006,432	\$2,006,432
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support				\$130,684	\$130,684	\$130,684	\$130,684	\$130,684	\$130,684	\$130,684	\$130,684
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs				\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)				\$55,737	\$55,737	\$55,737	\$55,737	\$55,737	\$55,737	\$55,737	\$55,737
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security				\$155,097	\$155,097	\$155,097	\$155,097	\$155,097	\$155,097	\$155,097	\$155,097
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution				\$399,863	\$399,863	\$399,863	\$399,863	\$399,863	\$399,863	\$399,863	\$399,863
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation				\$86,417	\$86,417	\$86,417	\$86,417	\$86,417	\$86,417	\$86,417	\$86,417

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H7

			Nominal Month		96	97	98	99	100	101	102	103	104	105	106	107	
			FFY		33	33	33	33	33	33	33	33	33	33	34	34	34
			SFY		32/33	32/33	32/33	32/33	32/33	32/33	33/34	33/34	33/34	33/34	33/34	33/34	33/34
		Payment Month*		Jan-33	Feb-33	Mar-33	Apr-33	May-33	Jun-33	Jul-33	Aug-33	Sep-33	Oct-33	Nov-33	Dec-33		
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software		\$400,459											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$189,352	\$189,352	\$189,352	\$200,523	\$200,523	\$200,523	\$200,523	\$200,523	\$200,523	\$200,523	\$200,523	\$200,523	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$2,006,432	\$2,006,432	\$2,006,432	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	\$2,124,812	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$130,684	\$130,684	\$130,684	\$138,395	\$138,395	\$138,395	\$138,395	\$138,395	\$138,395	\$138,395	\$138,395	\$138,395	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$196,965	\$196,965	\$196,965	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$55,737	\$55,737	\$55,737	\$59,026	\$59,026	\$59,026	\$59,026	\$59,026	\$59,026	\$59,026	\$59,026	\$59,026	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$155,097	\$155,097	\$155,097	\$164,248	\$164,248	\$164,248	\$164,248	\$164,248	\$164,248	\$164,248	\$164,248	\$164,248	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$399,863	\$399,863	\$399,863	\$423,455	\$423,455	\$423,455	\$423,455	\$423,455	\$423,455	\$423,455	\$423,455	\$423,455	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$86,417	\$86,417	\$86,417	\$91,515	\$91,515	\$91,515	\$91,515	\$91,515	\$91,515	\$91,515	\$91,515	\$91,515	

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H8

		Nominal Month		108	109	110	111	112	113	114	115	116	117	118	119
		FFY		34	34	34	34	34	34	34	34	34	35	35	35
		SFY		33/34	33/34	33/34	33/34	33/34	33/34	34/35	34/35	34/35	34/35	34/35	34/35
		Payment Month*		Jan-34	Feb-34	Mar-34	Apr-34	May-34	Jun-34	Jul-34	Aug-34	Sep-34	Oct-34	Nov-34	Dec-34
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software	\$424,086										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$200,523	\$200,523	\$200,523	\$212,354	\$212,354	\$212,354	\$212,354	\$212,354	\$212,354	\$212,354	\$212,354
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$2,124,812	\$2,124,812	\$2,124,812	\$2,250,176	\$2,250,176	\$2,250,176	\$2,250,176	\$2,250,176	\$2,250,176	\$2,250,176	\$2,250,176
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$138,395	\$138,395	\$138,395	\$146,560	\$146,560	\$146,560	\$146,560	\$146,560	\$146,560	\$146,560	\$146,560
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$208,586	\$208,586	\$208,586	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$59,026	\$59,026	\$59,026	\$62,508	\$62,508	\$62,508	\$62,508	\$62,508	\$62,508	\$62,508	\$62,508
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$164,248	\$164,248	\$164,248	\$173,939	\$173,939	\$173,939	\$173,939	\$173,939	\$173,939	\$173,939	\$173,939
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$423,455	\$423,455	\$423,455	\$448,439	\$448,439	\$448,439	\$448,439	\$448,439	\$448,439	\$448,439	\$448,439
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$91,515	\$91,515	\$91,515	\$96,915	\$96,915	\$96,915	\$96,915	\$96,915	\$96,915	\$96,915	\$96,915

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H9

		Nominal Month		120	121	122	123	124	125	126	127	128	129	130	131	
		FFY		35	35	35	35	35	35	35	35	35	36	36	36	
		SFY		34/35	34/35	34/35	34/35	34/35	34/35	35/36	35/36	35/36	35/36	35/36	35/36	
		Payment Month*		Jan-35	Feb-35	Mar-35	Apr-35	May-35	Jun-35	Jul-35	Aug-35	Sep-35	Oct-35	Nov-35	Dec-35	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software	\$449,107											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$212,354	\$212,354	\$212,354	\$224,883	\$224,883	\$224,883	\$224,883	\$224,883	\$224,883	\$224,883	\$224,883	\$224,883
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$2,250,176	\$2,250,176	\$2,250,176	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936	\$2,382,936
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$146,560	\$146,560	\$146,560	\$155,207	\$155,207	\$155,207	\$155,207	\$155,207	\$155,207	\$155,207	\$155,207	\$155,207
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$220,893	\$220,893	\$220,893	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$62,508	\$62,508	\$62,508	\$66,196	\$66,196	\$66,196	\$66,196	\$66,196	\$66,196	\$66,196	\$66,196	\$66,196
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$173,939	\$173,939	\$173,939	\$184,201	\$184,201	\$184,201	\$184,201	\$184,201	\$184,201	\$184,201	\$184,201	\$184,201
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$448,439	\$448,439	\$448,439	\$474,896	\$474,896	\$474,896	\$474,896	\$474,896	\$474,896	\$474,896	\$474,896	\$474,896
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$96,915	\$96,915	\$96,915	\$102,633	\$102,633	\$102,633	\$102,633	\$102,633	\$102,633	\$102,633	\$102,633	\$102,633

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

					H10			H10.1											
		Nominal Month			132	133	134	135	136	137	138	139	140	141	142	143	144		
		FFY			36	36	36	36	36	36	36	36	36	37	37	37			
		SFY			35/36	35/36	35/36	35/36	35/36	35/36	36/37	36/37	36/37	36/37	36/37	36/37	36/37		
		Payment Month*			Jan-36	Feb-36	Mar-36	Apr-36	May-36	Jun-36	Jul-36	Aug-36	Sep-36	Oct-36	#####	Dec-36	Jan-37	Change	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software															\$1,651,801
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$224,883	\$224,883	\$224,883												\$9,925,348
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$2,382,936	\$2,382,936	\$2,382,936												\$105,172,265
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$155,207	\$155,207	\$155,207												\$6,850,152
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$233,925	\$233,925	\$233,925												\$10,324,432
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$66,196	\$66,196	\$66,196												\$2,921,612
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$184,201	\$184,201	\$184,201												\$8,129,816
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$474,896	\$474,896	\$474,896												\$20,959,830
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$102,633	\$102,633	\$102,633												\$4,529,758

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	
			FFY	
			SFY	
			Payment Month*	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation

Year 1 SFY 24/25	Year 2 SFY 25/26	Year 3 SFY 26/27	Year 4 SFY 27/28	Year 5 SFY 28/29	Year 6 SFY 29/30	Year 7 SFY 30/31	Year 8 SFY 31/32	Year 9 SFY 32/33	Year 10 SFY 33/34	Year 11 SFY 34/35	Year 12 SFY 35/36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$378,148	\$400,459	\$424,086	\$449,107	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$568,055	\$2,305,735	\$2,441,773	\$2,585,838	\$2,023,948
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$6,019,297	\$24,432,325	\$25,873,832	\$27,400,388	\$21,446,423
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$392,053	\$1,591,343	\$1,685,232	\$1,784,661	\$1,396,863
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$590,896	\$2,398,445	\$2,539,953	\$2,689,810	\$2,105,328
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$167,212	\$678,713	\$718,757	\$761,164	\$595,767
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$465,292	\$1,888,619	\$2,000,047	\$2,118,050	\$1,657,808
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,199,588	\$4,869,129	\$5,156,408	\$5,460,636	\$4,274,068
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$259,250	\$1,052,298	\$1,114,383	\$1,180,132	\$923,695

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month		Year 13		Total
			FFY		SFY	Change	
			Payment Month*		36/37 Total		
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software	\$0	\$0	<b>\$1,651,801</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$0	\$0	<b>\$9,925,348</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$0	\$0	<b>\$105,172,265</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$0	\$0	<b>\$6,850,152</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$0	\$0	<b>\$10,324,432</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$0	\$0	<b>\$2,921,612</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$0	\$0	<b>\$8,129,816</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$0	\$0	<b>\$20,959,830</b>
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$0	\$0	<b>\$4,529,758</b>

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	
			FFY	
			SFY	
			Payment Month*	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY
24	25	26	27	28	29	30	31	32	33	34	35	36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$378,148	\$400,459	\$424,086	\$449,107	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,136,110	\$2,339,250	\$2,477,266	\$2,623,424	\$1,349,299
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$12,038,593	\$24,787,463	\$26,249,924	\$27,798,669	\$14,297,616
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$784,106	\$1,614,474	\$1,709,728	\$1,810,602	\$931,242
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,181,791	\$2,433,308	\$2,576,873	\$2,728,908	\$1,403,552
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$334,424	\$688,578	\$729,205	\$772,228	\$397,178
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$930,583	\$1,916,071	\$2,029,119	\$2,148,837	\$1,105,206
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,399,177	\$4,939,905	\$5,231,360	\$5,540,010	\$2,849,379
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$518,501	\$1,067,593	\$1,130,581	\$1,197,286	\$615,797

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month		Year 14		
			FFY		FFY		
			SFY		37	Change	
			Payment Month*		Total	Allowance	Total
Deloitte M&E	8. 9. 10. 11. OY Extensions	Software	M&O	Software	\$0	\$0	\$1,651,801
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Project Management	\$0	\$0	\$9,925,348
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Core CalSAWS SCRs	\$0	\$0	\$105,172,265
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support	\$0	\$0	\$6,850,152
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	CalHEERS SCRs	\$0	\$0	\$10,324,432
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Ancillary (incl. GA/GR)	\$0	\$0	\$2,921,612
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Security	\$0	\$0	\$8,129,816
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Application Architecture Evolution	\$0	\$0	\$20,959,830
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Innovation	\$0	\$0	\$4,529,758

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	0	1	2	3	4	5	6	7	8	9	10	11
			FFY	25	25	25	25	25	25	25	25	25	26	26	26
			SFY	24/25	24/25	24/25	24/25	24/25	24/25	25/26	25/26	25/26	25/26	25/26	25/26
			Payment Month*	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	#####	Dec-25
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release											
INSERT ABOVE THIS ROW															
<b>Total</b>					\$0	\$0	\$791,151	\$791,150	\$949,595	\$0	\$4,452,210	\$0	\$1,015,894	\$0	\$0

Summary															
Application Maintenance	M&O				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	CalHEERS M&O (Change Requests)				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	M&O				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	M&O				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	M&O				\$0	\$0	\$791,151	\$791,150	\$949,595	\$0	\$4,452,210	\$0	\$1,015,894	\$0	\$0
Prod Ops	CalHEERS M&O (Non-Application Development)				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	Covered CA CSC				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	Ocat				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	Ocat				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	Ocat				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	Covered CA CSC				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Future Changes	N/A				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
INSERT ABOVE THIS ROW															
<b>Total</b>					\$0	\$0	\$791,151	\$791,150	\$949,595	\$0	\$4,452,210	\$0	\$1,015,894	\$0	\$0

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	12	13	14	15	16	17	18	19	20	21	22	23	
			FFY	26	26	26	26	26	26	26	26	26	27	27	27	
			SFY	25/26	25/26	25/26	25/26	25/26	25/26	26/27	26/27	26/27	26/27	26/27	26/27	
			Payment Month*	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release												
INSERT ABOVE THIS ROW																
<b>Total</b>					\$2,650,015	\$356,735	\$0	\$8,999,376	\$6,398,573	\$5,296,235	\$4,835,210	\$4,357,596	\$4,364,814	\$4,432,644	\$4,536,063	\$4,571,727

Summary				12	13	14	15	16	17	18	19	20	21	22	23	
Application Maintenance	M&O			\$0	\$0	\$0	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	\$2,128,103	
Application Maintenance	CalHEERS M&O (Change Requests)			\$0	\$0	\$0	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$356,735	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$2,650,015	\$0	\$0	\$6,656,706	\$4,055,903	\$2,953,565	\$2,492,540	\$2,014,927	\$2,022,144	\$2,089,975	\$2,193,393	\$2,229,057	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$0	\$0	\$0	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	
Prod Ops	Covered CA CSC			\$0	\$0	\$0	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	
Prod Ops	Ocat			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	Ocat			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	Ocat			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>					\$2,650,015	\$356,735	\$0	\$8,999,376	\$6,398,573	\$5,296,235	\$4,835,210	\$4,357,596	\$4,364,814	\$4,432,644	\$4,536,063	\$4,571,727

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H1

			Nominal Month	24	25	26	27	28	29	30	31	32	33	34	35	
			FFY	27	27	27	27	27	27	27	27	27	27	28	28	
			SFY	26/27	26/27	26/27	26/27	26/27	26/27	27/28	27/28	27/28	27/28	27/28	27/28	
			Payment Month*	Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release												
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,370,501</b>	<b>\$6,453,249</b>	<b>\$4,166,218</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

Summary				24	25	26	27	28	29	30	31	32	33	34	35	
Application Maintenance	M&O			\$4,256,206	\$2,128,103	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	
Application Maintenance	CalHEERS M&O (Change Requests)			\$371,983	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$356,797	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$4,685,162	\$3,753,782	\$1,996,872	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$26,460	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	
Prod Ops	Covered CA CSC			\$30,690	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,370,501</b>	<b>\$6,453,249</b>	<b>\$4,166,218</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			H2												
			Nominal Month	36	37	38	39	40	41	42	43	44	45	46	47
			FFY	28	28	28	28	28	28	28	28	28	28	29	29
			SFY	27/28	27/28	27/28	27/28	27/28	27/28	28/29	28/29	28/29	28/29	28/29	28/29
			Payment Month*	Jan-28	Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release											
INSERT ABOVE THIS ROW															
<b>Total</b>				<b>\$9,270,641</b>	<b>\$4,262,206</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

Summary				36	37	38	39	40	41	42	43	44	45	46	47
Application Maintenance	M&O			\$4,599,669	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780
Application Maintenance	CalHEERS M&O (Change Requests)			\$433,981	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	M&O			\$0	\$356,863	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	M&O			\$4,170,316	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997
Prod Ops	CalHEERS M&O (Non-Application Development)			\$30,870	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Prod Ops	Covered CA CSC			\$35,805	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
INSERT ABOVE THIS ROW															
<b>Total</b>				<b>\$9,270,641</b>	<b>\$4,262,206</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H3

			Nominal Month	48	49	50	51	52	53	54	55	56	57	58	59	
			FFY	29	29	29	29	29	29	29	29	29	30	30	30	
			SFY	28/29	28/29	28/29	28/29	28/29	28/29	29/30	29/30	29/30	29/30	29/30	29/30	
			Payment Month*	Jan-29	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release												
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,112,468</b>	<b>\$4,262,275</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

Summary				48	49	50	51	52	53	54	55	56	57	58	59	
Application Maintenance	M&O			\$4,561,153	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	
Application Maintenance	CalHEERS M&O (Change Requests)			\$433,981	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$356,932	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$4,050,659	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$30,870	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	
Prod Ops	Covered CA CSC			\$35,805	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,112,468</b>	<b>\$4,262,275</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H4

			Nominal Month	60	61	62	63	64	65	66	67	68	69	70	71	
			FFY	30	30	30	30	30	30	30	30	30	30	31	31	
			SFY	29/30	29/30	29/30	29/30	29/30	29/30	30/31	30/31	30/31	30/31	30/31	30/31	
			Payment Month*	Jan-30	Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release												
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,112,468</b>	<b>\$4,262,348</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

Summary				60	61	62	63	64	65	66	67	68	69	70	71	
Application Maintenance	M&O			\$4,561,153	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	
Application Maintenance	CalHEERS M&O (Change Requests)			\$433,981	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$357,004	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$4,050,659	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$30,870	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	
Prod Ops	Covered CA CSC			\$35,805	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,112,468</b>	<b>\$4,262,348</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>	<b>\$3,905,343</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H5

			Nominal Month	72	73	74	75	76	77	78	79	80	81	82	83
			FFY	31	31	31	31	31	31	31	31	31	31	32	32
			SFY	30/31	30/31	30/31	30/31	30/31	30/31	31/32	31/32	31/32	31/32	31/32	31/32
			Payment Month*	Jan-31	Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release											
INSERT ABOVE THIS ROW															
<b>Total</b>					\$9,112,468	\$4,262,424	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343

Summary				72	73	74	75	76	77	78	79	80	81	82	83
Application Maintenance	M&O			\$4,561,153	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780	\$1,954,780
Application Maintenance	CalHEERS M&O (Change Requests)			\$433,981	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992	\$185,992
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	M&O			\$0	\$357,081	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	M&O			\$4,050,659	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997	\$1,735,997
Prod Ops	CalHEERS M&O (Non-Application Development)			\$30,870	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230	\$13,230
Prod Ops	Covered CA CSC			\$35,805	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345	\$15,345
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
INSERT ABOVE THIS ROW															
<b>Total</b>				\$9,112,468	\$4,262,424	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343	\$3,905,343

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			H6				H6.1								
			Nominal Month	84	85	86	87	88	89	90	91	92	93	94	95
			FFY	32	32	32	32	32	32	32	32	32	33	33	33
			SFY	31/32	31/32	31/32	31/32	31/32	31/32	32/33	32/33	32/33	32/33	32/33	32/33
			Payment Month*	Jan-32	Feb-32	Mar-32	Apr-32	May-32	Jun-32	Jul-32	Aug-32	Sep-32	Oct-32	Nov-32	Dec-32
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O				\$656,497	\$656,497	\$656,497	\$656,497	\$656,497	\$656,497	\$656,497	\$656,497	\$656,497
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)				\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC				\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O				\$7,943	\$7,943	\$7,943	\$7,943	\$7,943	\$7,943	\$7,943	\$7,943	\$7,943
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O				\$116,192	\$116,192	\$116,192	\$116,192	\$116,192	\$116,192	\$116,192	\$116,192	\$116,192
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O				\$104,319	\$104,319	\$104,319	\$104,319	\$104,319	\$104,319	\$104,319	\$104,319	\$104,319
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O												
INSERT ABOVE THIS ROW															
<b>Total</b>							<b>\$9,112,468</b>	<b>\$4,283,492</b>	<b>\$5,207,124</b>	<b>\$4,135,760</b>	<b>\$4,135,760</b>	<b>\$4,135,760</b>	<b>\$4,135,760</b>	<b>\$4,135,760</b>	<b>\$4,135,760</b>

<b>Summary</b>				84	85	86	87	88	89	90	91	92	93	94	95	
Application Maintenance	M&O			\$4,561,153	\$1,954,780	\$2,606,373	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	\$2,070,112	
Application Maintenance	CalHEERS M&O (Change Requests)			\$433,981	\$185,992	\$247,989	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	\$196,965	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$378,148	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$4,050,659	\$1,735,997	\$2,314,662	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	\$1,838,420	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$30,870	\$13,230	\$17,640	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	\$14,011	
Prod Ops	Covered CA CSC			\$35,805	\$15,345	\$20,460	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	\$16,250	
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$9,112,468</b>	<b>\$4,283,492</b>	<b>\$5,207,124</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>	<b>\$4,135,759</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H7

			Nominal Month	96	97	98	99	100	101	102	103	104	105	106	107	
			FFY	33	33	33	33	33	33	33	33	33	34	34	34	
			SFY	32/33	32/33	32/33	32/33	32/33	32/33	33/34	33/34	33/34	33/34	33/34	33/34	
			Payment Month*	Jan-33	Feb-33	Mar-33	Apr-33	May-33	Jun-33	Jul-33	Aug-33	Sep-33	Oct-33	Nov-33	Dec-33	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$656,497	\$656,497	\$656,497	\$695,230	\$695,230	\$695,230	\$695,230	\$695,230	\$695,230	\$695,230	\$695,230	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$14,011	\$14,011	\$14,011	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$16,250	\$16,250	\$16,250	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$7,943	\$7,943	\$7,943	\$8,411	\$8,411	\$8,411	\$8,411	\$8,411	\$8,411	\$8,411	\$8,411	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$116,192	\$116,192	\$116,192	\$123,048	\$123,048	\$123,048	\$123,048	\$123,048	\$123,048	\$123,048	\$123,048	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$104,319	\$104,319	\$104,319	\$110,474	\$110,474	\$110,474	\$110,474	\$110,474	\$110,474	\$110,474	\$110,474	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$2,062,169											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$196,965											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$1,838,420											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$14,011											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$16,250											
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$7,943											
INSERT ABOVE THIS ROW																
<b>Total</b>					<b>\$8,271,518</b>	<b>\$4,536,219</b>	<b>\$4,135,760</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>	<b>\$4,379,770</b>

Summary				96	97	98	99	100	101	102	103	104	105	106	107	
Application Maintenance	M&O			\$4,140,224	\$2,070,112	\$2,070,112	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	\$2,192,249	
Application Maintenance	CalHEERS M&O (Change Requests)			\$393,930	\$196,965	\$196,965	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	\$208,586	
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O			\$0	\$400,459	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O			\$3,676,841	\$1,838,420	\$1,838,420	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	\$1,946,887	
Prod Ops	CalHEERS M&O (Non-Application Development)			\$28,021	\$14,011	\$14,011	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	\$14,837	
Prod Ops	Covered CA CSC			\$32,501	\$16,250	\$16,250	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	\$17,209	
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$8,271,517</b>	<b>\$4,536,218</b>	<b>\$4,135,759</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>	<b>\$4,379,768</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H8

			Nominal Month		108	109	110	111	112	113	114	115	116	117	118	119	
			FFY		34	34	34	34	34	34	34	34	34	35	35	35	
			FFY		33/34	33/34	33/34	33/34	33/34	33/34	34/35	34/35	34/35	34/35	34/35	34/35	
			Payment Month*		Jan-34	Feb-34	Mar-34	Apr-34	May-34	Jun-34	Jul-34	Aug-34	Sep-34	Oct-34	Nov-34	Dec-34	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$695,230	\$695,230	\$695,230	\$736,249	\$736,249	\$736,249	\$736,249	\$736,249	\$736,249	\$736,249	\$736,249	\$736,249	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$14,837	\$14,837	\$14,837	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$17,209	\$17,209	\$17,209	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$8,411	\$8,411	\$8,411	\$8,907	\$8,907	\$8,907	\$8,907	\$8,907	\$8,907	\$8,907	\$8,907	\$8,907	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$123,048	\$123,048	\$123,048	\$130,307	\$130,307	\$130,307	\$130,307	\$130,307	\$130,307	\$130,307	\$130,307	\$130,307	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$110,474	\$110,474	\$110,474	\$116,991	\$116,991	\$116,991	\$116,991	\$116,991	\$116,991	\$116,991	\$116,991	\$116,991	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$2,871,227												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$274,241												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$2,559,694												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$19,507												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$22,626												
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$11,059												
INSERT ABOVE THIS ROW																	
<b>Total</b>					<b>\$10,138,125</b>	<b>\$4,803,856</b>	<b>\$4,379,770</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>	<b>\$4,638,178</b>

<b>Summary</b>																		
Application Maintenance	M&O				\$5,074,534	\$2,192,249	\$2,192,249	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	\$2,321,591	
Application Maintenance	CalHEERS M&O (Change Requests)				\$482,827	\$208,586	\$208,586	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	\$220,893	
Hardware	M&O				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	M&O				\$0	\$424,086	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Prod Ops	M&O				\$4,506,581	\$1,946,887	\$1,946,887	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	\$2,061,754	
Prod Ops	CalHEERS M&O (Non-Application Development)				\$34,345	\$14,837	\$14,837	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	\$15,713	
Prod Ops	Covered CA CSC				\$39,835	\$17,209	\$17,209	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	\$18,224	
Prod Ops	OCAT				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Hardware	OCAT				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Software	OCAT				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Application Maintenance	Covered CA CSC				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
Future Changes	N/A				\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
INSERT ABOVE THIS ROW																		
<b>Total</b>					<b>\$10,138,123</b>	<b>\$4,803,854</b>	<b>\$4,379,768</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>	<b>\$4,638,175</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

H9

			Nominal Month	120	121	122	123	124	125	126	127	128	129	130	131
			FFY	35	35	35	35	35	35	35	35	35	35	36	36
			FFY	34/35	34/35	34/35	34/35	34/35	34/35	35/36	35/36	35/36	35/36	35/36	35/36
			Payment Month*	Jan-35	Feb-35	Mar-35	Apr-35	May-35	Jun-35	Jul-35	Aug-35	Sep-35	Oct-35	Nov-35	Dec-35
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$736,249	\$736,249	\$736,249	\$779,687	\$779,687	\$779,687	\$779,687	\$779,687	\$779,687	\$779,687	\$779,687
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$15,713	\$15,713	\$15,713	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$18,224	\$18,224	\$18,224	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$8,907	\$8,907	\$8,907	\$9,433	\$9,433	\$9,433	\$9,433	\$9,433	\$9,433	\$9,433	\$9,433
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$130,307	\$130,307	\$130,307	\$137,995	\$137,995	\$137,995	\$137,995	\$137,995	\$137,995	\$137,995	\$137,995
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$116,991	\$116,991	\$116,991	\$123,894	\$123,894	\$123,894	\$123,894	\$123,894	\$123,894	\$123,894	\$123,894
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$3,040,630										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$290,421										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$2,710,716										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$20,658										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$23,961										
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$11,711										
INSERT ABOVE THIS ROW															
<b>Total</b>					<b>\$10,736,275</b>	<b>\$5,087,285</b>	<b>\$4,638,178</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>	<b>\$4,911,831</b>

Summary																
Application Maintenance	M&O			\$5,373,932	\$2,321,591	\$2,321,591	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565	\$2,458,565
Application Maintenance	CalHEERS M&O (Change Requests)			\$511,314	\$220,893	\$220,893	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925	\$233,925
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	M&O			\$0	\$449,107	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	M&O			\$4,772,470	\$2,061,754	\$2,061,754	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397	\$2,183,397
Prod Ops	CalHEERS M&O (Non-Application Development)			\$36,371	\$15,713	\$15,713	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640	\$16,640
Prod Ops	Covered CA CSC			\$42,185	\$18,224	\$18,224	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300	\$19,300
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
INSERT ABOVE THIS ROW																
<b>Total</b>				<b>\$10,736,272</b>	<b>\$5,087,282</b>	<b>\$4,638,175</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>	<b>\$4,911,827</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			H10				H10.1												
			Nominal Month	132	133	134	135	136	137	138	139	140	141	142	143	144			
			FFY	36	36	36	36	36	36	36	36	36	37	37	37	37			
			FFY	35/36	35/36	35/36	35/36	35/36	35/36	36/37	36/37	36/37	36/37	36/37	36/37	36/37			
			Payment Month*	Jan-36	Feb-36	Mar-36	Apr-36	May-36	Jun-36	Jul-36	Aug-36	Sep-36	Oct-36	#####	Dec-36	Jan-37	Change		
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$779,687	\$779,687	\$779,687											\$34,411,956	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$16,640	\$16,640	\$16,640											\$734,400	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$19,300	\$19,300	\$19,300											\$851,804	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$9,433	\$9,433	\$9,433											\$416,326	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$137,995	\$137,995	\$137,995											\$6,090,510	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$123,894	\$123,894	\$123,894											\$5,468,131	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$3,220,027		\$816,377											\$12,010,431	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$307,556		\$77,975											\$1,147,159	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$2,870,648		\$727,799											\$10,707,278	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$21,877		\$5,547											\$81,600	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$25,375		\$6,433											\$94,645	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$12,402		\$3,144											\$46,258	
INSERT ABOVE THIS ROW																			
<b>Total</b>					\$11,369,716	\$4,911,831	\$6,549,107	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$90,000,000	\$674,558,518

Summary																			
Application Maintenance	M&O			\$5,690,994	\$2,458,565	\$3,278,087	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$279,067,681
Application Maintenance	CalHEERS M&O (Change Requests)			\$541,482	\$233,925	\$311,900	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$26,350,924
Hardware	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	M&O			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Prod Ops	M&O			\$5,054,045	\$2,183,397	\$2,911,196	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$271,298,251
Prod Ops	CalHEERS M&O (Non-Application Development)			\$38,517	\$16,640	\$22,186	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,874,400
Prod Ops	Covered CA CSC			\$44,674	\$19,300	\$25,733	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,174,049
Prod Ops	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hardware	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Software	OCAT			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Application Maintenance	Covered CA CSC			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Future Changes	N/A			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
INSERT ABOVE THIS ROW																		\$90,000,000	\$90,000,000
<b>Total</b>				\$11,369,712	\$4,911,827	\$6,549,103	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$90,000,000	\$674,558,518

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	
			FFY	
			SFY	
			Payment Month*	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release
INSERT ABOVE THIS ROW				
<b>Total</b>				

Year 1 SFY 24/25	Year 2 SFY 25/26	Year 3 SFY 26/27	Year 4 SFY 27/28	Year 5 SFY 28/29	Year 6 SFY 29/30	Year 7 SFY 30/31	Year 8 SFY 31/32	Year 9 SFY 32/33	Year 10 SFY 33/34	Year 11 SFY 34/35	Year 12 SFY 35/36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,969,490	\$7,994,162	\$8,465,817	\$8,965,300	\$7,017,186
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$42,032	\$170,607	\$180,673	\$191,332	\$149,757
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$48,751	\$197,881	\$209,556	\$221,919	\$173,697
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$23,828	\$96,716	\$102,422	\$108,465	\$84,896
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$348,577	\$1,414,872	\$1,498,350	\$1,586,752	\$1,241,959
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$312,956	\$1,270,289	\$1,345,236	\$1,424,605	\$1,115,045
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,062,169	\$2,871,227	\$3,040,630	\$4,036,404
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$196,965	\$274,241	\$290,421	\$385,531
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,838,420	\$2,559,694	\$2,710,716	\$3,598,447
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$14,011	\$19,507	\$20,658	\$27,424
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$16,250	\$22,626	\$23,961	\$31,808
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$7,943	\$11,059	\$11,711	\$15,546
<b>\$2,531,896</b>	<b>\$29,169,037</b>	<b>\$58,804,052</b>	<b>\$52,586,280</b>	<b>\$52,428,175</b>	<b>\$52,428,248</b>	<b>\$52,428,324</b>	<b>\$54,442,419</b>	<b>\$54,897,349</b>	<b>\$59,514,879</b>	<b>\$63,026,257</b>	<b>\$52,301,603</b>

Summary				
Application Maintenance	M&O			
Application Maintenance	CalHEERS M&O (Change Requests)			
Hardware	M&O			
Software	M&O			
Prod Ops	M&O			
Prod Ops	CalHEERS M&O (Non-Application Development)			
Prod Ops	Covered CA CSC			
Prod Ops	OCAT			
Hardware	OCAT			
Software	OCAT			
Application Maintenance	Covered CA CSC			
Future Changes	N/A			
INSERT ABOVE THIS ROW				
<b>Total</b>				

\$0	\$6,384,309	\$26,972,046	\$26,102,249	\$26,063,733	\$26,063,733	\$26,063,733	\$27,061,322	\$27,277,866	\$29,577,297	\$31,322,357	\$26,179,037
\$0	\$557,975	\$2,417,892	\$2,479,889	\$2,479,889	\$2,479,889	\$2,479,889	\$2,574,807	\$2,595,410	\$2,814,194	\$2,980,232	\$2,490,860
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$356,735	\$356,797	\$356,863	\$356,932	\$357,004	\$357,081	\$378,148	\$400,459	\$424,086	\$449,107	\$0
<b>\$2,531,896</b>	<b>\$21,784,294</b>	<b>\$28,685,842</b>	<b>\$23,266,279</b>	<b>\$23,146,622</b>	<b>\$23,146,622</b>	<b>\$23,146,622</b>	<b>\$24,032,559</b>	<b>\$24,224,866</b>	<b>\$26,266,940</b>	<b>\$27,816,689</b>	<b>\$23,249,021</b>
\$0	\$39,690	\$171,990	\$176,400	\$176,400	\$176,400	\$176,400	\$183,152	\$184,617	\$200,180	\$211,991	\$177,180
\$0	\$46,035	\$199,485	\$204,600	\$204,600	\$204,600	\$204,600	\$212,431	\$214,131	\$232,181	\$245,880	\$205,505
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>\$2,531,896</b>	<b>\$29,169,037</b>	<b>\$58,804,052</b>	<b>\$52,586,280</b>	<b>\$52,428,175</b>	<b>\$52,428,248</b>	<b>\$52,428,324</b>	<b>\$54,442,419</b>	<b>\$54,897,349</b>	<b>\$59,514,879</b>	<b>\$63,026,257</b>	<b>\$52,301,603</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month		Year 13		Total
			FFY		SFY	Change	
			Payment Month*		36/37		
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$0	\$0	\$34,411,956
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$0	\$0	\$734,400
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$0	\$0	\$851,804
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$0	\$0	\$416,326
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$0	\$0	\$6,090,510
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$0	\$0	\$5,468,131
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$0	\$0	\$12,010,431
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$0	\$0	\$1,147,159
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$0	\$0	\$10,707,278
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$0	\$0	\$81,600
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$0	\$0	\$94,645
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$0	\$0	\$46,258
INSERT ABOVE THIS ROW							
<b>Total</b>					<b>\$0</b>	<b>\$90,000,000</b>	<b>\$674,558,518</b>

Summary							
Application Maintenance	M&O				\$0	\$0	\$279,067,681
Application Maintenance	CalHEERS M&O (Change Requests)				\$0	\$0	\$26,350,924
Hardware	M&O				\$0	\$0	\$0
Software	M&O				\$0	\$0	\$3,793,213
Prod Ops	M&O				\$0	\$0	\$271,298,251
Prod Ops	CalHEERS M&O (Non-Application Development)				\$0	\$0	\$1,874,400
Prod Ops	Covered CA CSC				\$0	\$0	\$2,174,049
Prod Ops	O CAT				\$0	\$0	\$0
Hardware	O CAT				\$0	\$0	\$0
Software	O CAT				\$0	\$0	\$0
Application Maintenance	Covered CA CSC				\$0	\$0	\$0
Future Changes	N/A				\$0	\$90,000,000	\$90,000,000
INSERT ABOVE THIS ROW							
<b>Total</b>					<b>\$0</b>	<b>\$90,000,000</b>	<b>\$674,558,518</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month	
			FFY	
			SFY	
			Payment Month*	
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release
INSERT ABOVE THIS ROW				
<b>Total</b>				

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY	FFY
24	25	26	27	28	29	30	31	32	33	34	35	36
Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,938,981	\$8,110,362	\$8,588,873	\$9,095,616	\$4,678,124
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$84,063	\$173,087	\$183,299	\$194,113	\$99,838
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$97,502	\$200,757	\$212,602	\$225,145	\$115,798
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$47,655	\$98,122	\$103,911	\$110,042	\$56,597
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$697,153	\$1,435,438	\$1,520,129	\$1,609,817	\$827,973
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$625,912	\$1,288,753	\$1,364,790	\$1,445,312	\$743,364
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,062,169	\$2,871,227	\$3,040,630	\$4,036,404
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$196,965	\$274,241	\$290,421	\$385,531
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,838,420	\$2,559,694	\$2,710,716	\$3,598,447
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$14,011	\$19,507	\$20,658	\$27,424
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$16,250	\$22,626	\$23,961	\$31,808
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$7,943	\$11,059	\$11,711	\$15,546
<b>\$0</b>	<b>\$6,984,106</b>	<b>\$38,274,447</b>	<b>\$56,962,462</b>	<b>\$52,586,280</b>	<b>\$52,428,175</b>	<b>\$52,428,248</b>	<b>\$52,428,324</b>	<b>\$55,133,664</b>	<b>\$55,629,378</b>	<b>\$60,290,098</b>	<b>\$63,847,213</b>	<b>\$37,566,122</b>

Summary				
Application Maintenance	M&O			
Application Maintenance	CalHEERS M&O (Change Requests)			
Hardware	M&O			
Software	M&O			
Prod Ops	M&O			
Prod Ops	CalHEERS M&O (Non-Application Development)			
Prod Ops	Covered CA CSC			
Prod Ops	OCAT			
Hardware	OCAT			
Software	OCAT			
Application Maintenance	Covered CA CSC			
Future Changes	N/A			
INSERT ABOVE THIS ROW				
<b>Total</b>				

\$0	\$0	\$12,768,618	\$26,452,077	\$26,102,249	\$26,063,733	\$26,063,733	\$26,063,733	\$27,407,318	\$27,644,275	\$29,965,325	\$31,733,279	\$18,803,341
\$0	\$0	\$1,115,950	\$2,417,892	\$2,479,889	\$2,479,889	\$2,479,889	\$2,479,889	\$2,607,727	\$2,630,273	\$2,851,114	\$3,019,330	\$1,789,084
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$356,735	\$356,797	\$356,863	\$356,932	\$357,004	\$357,081	\$378,148	\$400,459	\$424,086	\$449,107	\$0
\$0	\$6,984,106	\$23,861,695	\$27,364,220	\$23,266,279	\$23,146,622	\$23,146,622	\$23,146,622	\$24,339,830	\$24,550,267	\$26,611,539	\$28,181,620	\$16,698,830
\$0	\$0	\$79,380	\$171,990	\$176,400	\$176,400	\$176,400	\$176,400	\$185,493	\$187,097	\$202,806	\$214,772	\$127,261
\$0	\$0	\$92,070	\$199,485	\$204,600	\$204,600	\$204,600	\$204,600	\$215,147	\$217,007	\$235,227	\$249,106	\$147,606
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>\$0</b>	<b>\$6,984,106</b>	<b>\$38,274,447</b>	<b>\$56,962,462</b>	<b>\$52,586,280</b>	<b>\$52,428,175</b>	<b>\$52,428,248</b>	<b>\$52,428,324</b>	<b>\$55,133,664</b>	<b>\$55,629,378</b>	<b>\$60,290,098</b>	<b>\$63,847,213</b>	<b>\$37,566,122</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 1A  
M&E Price Summary by Payment Month and Fiscal Year**

			Nominal Month		Year 14		Total
			FFY		FFY		
			SFY		37	Change	
		Payment Month*			Total	Allowance	Total
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O)	\$0	\$0	\$34,411,956
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	Production & Operations (CalHEERS M&O)	\$0	\$0	\$734,400
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	Production & Operations (Medicaid portion of Tier 3 CC)	\$0	\$0	\$851,804
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	Language Translations	\$0	\$0	\$416,326
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Welfare Data Tracking Implementation	\$0	\$0	\$6,090,510
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	Level 3 Help Desk Support-Bots	\$0	\$0	\$5,468,131
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Services Holdback Release	\$0	\$0	\$12,010,431
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	CalHEERS M&O (Change Requests)	OY Services Holdback Release	\$0	\$0	\$1,147,159
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	M&O	OY Services Holdback Release	\$0	\$0	\$10,707,278
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	CalHEERS M&O (Non-Application Development)	OY Services Holdback Release	\$0	\$0	\$81,600
Deloitte M&E	8. 9. 10. 11. OY Extensions	Prod Ops	Covered CA CSC	OY Services Holdback Release	\$0	\$0	\$94,645
Deloitte M&E	8. 9. 10. 11. OY Extensions	Application Maintenance	M&O	OY Language Translations Holdback Release	\$0	\$0	\$46,258
INSERT ABOVE THIS ROW							
<b>Total</b>					<b>\$0</b>	<b>\$90,000,000</b>	<b>\$674,558,518</b>

Summary							
Application Maintenance	M&O				\$0	\$0	\$279,067,681
Application Maintenance	CalHEERS M&O (Change Requests)				\$0	\$0	\$26,350,924
Hardware	M&O				\$0	\$0	\$0
Software	M&O				\$0	\$0	\$3,793,213
Prod Ops	M&O				\$0	\$0	\$271,298,251
Prod Ops	CalHEERS M&O (Non-Application Development)				\$0	\$0	\$1,874,400
Prod Ops	Covered CA CSC				\$0	\$0	\$2,174,049
Prod Ops	OCAT				\$0	\$0	\$0
Hardware	OCAT				\$0	\$0	\$0
Software	OCAT				\$0	\$0	\$0
Application Maintenance	Covered CA CSC				\$0	\$0	\$0
Future Changes	N/A				\$0	\$90,000,000	\$90,000,000
INSERT ABOVE THIS ROW							
<b>Total</b>					<b>\$0</b>	<b>\$90,000,000</b>	<b>\$674,558,518</b>

\*Payment Month is One Month Following Invoice Month, Invoice Month Follows Completion of Service

**Schedule 2**

**M&E Deliverables Price: February 2025 - January 2026**

**Payments: April 2025 - February 2027**

#	Deliverable Name	Deliverable Due Date (Month/Year)	Target Approval/ Invoice Date (Month/Year)	Target Payment Date (Month/Year)	Payment Month = Invoice Month + 1 Month			Total Deliverables Price
					SFY 2024/25 Total	SFY 2025/26 Total	SFY 2026/27 Total	
D01	M&E Transition-In Master Plan	2/17/2025	3/17/2025	4/18/2025	\$ 307,209	\$ -	\$ -	\$ 341,343
D03	M&E Transition-In Work Plan Schedule	2/17/2025	3/17/2025	4/18/2025	\$ 483,942	\$ -	\$ -	\$ 537,713
D04	M&E Transition-In Test and Validation Plan	3/3/2025	4/4/2025	5/5/2025	\$ 791,150	\$ -	\$ -	\$ 879,055
D22	Transition Holdback			2/1/2027	\$ -	\$ -	\$ 175,810	
	<b>Total M&amp;E Transition-In Deliverables Price</b>				<b>\$ 1,582,301</b>	<b>\$ -</b>	<b>\$ 175,810</b>	<b>\$ 1,758,111</b>

D02	M&E Services Plan and Operational Working Documents	5/1/2025	6/2/2025	1/1/2026	\$ -	\$ 2,650,015	\$ -	\$ 2,944,461
D05	M&E Project Control Document	4/1/2025	5/2/2025	6/3/2025	\$ 343,405	\$ -	\$ -	\$ 381,561
D06	M&E Work Schedule	4/1/2025	5/2/2025	6/3/2025	\$ 606,190	\$ -	\$ -	\$ 673,544
D07	CalSAWS Annual Strategic Plan **	8/1/2025	9/2/2025	10/3/2025	\$ -	\$ 1,015,894	\$ -	\$ 1,128,771
D08	Requirements Traceability Matrix (RTM) and Report ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D09	M&E General Design Document (GDD) ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D10	M&E Interface Control Document (ICD) ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D11	M&E Interface Agreement ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D12	M&E Performance Test Materials Packet (Online/Batch) ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D13	Certification of Successful Production Release ##	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D14	Approach to Proposed Application and Architecture Evolution	2/2/2026	3/2/2026	4/1/2026	\$ -	\$ 2,183,574	\$ -	\$ 2,426,193
D15	M&E Approach to Automate, AI and Machine Learning	3/2/2026	4/1/2026	5/4/2026	\$ -	\$ 1,582,300	\$ -	\$ 1,758,111
D16	System Application Recovery Plan	6/2/2025	7/3/2025	8/4/2025	\$ -	\$ 1,780,645	\$ -	\$ 1,978,494
D17	M&E System Security Plan	6/2/2025	7/3/2025	8/4/2025	\$ -	\$ 2,671,565	\$ -	\$ 2,968,406
D23	M&E Base Deliverables Holdback			2/1/2027	\$ -	\$ -	\$ 1,425,953	
	<b>Total M&amp;E Base Deliverables Price</b>				<b>\$ 949,595</b>	<b>\$ 11,883,993</b>	<b>\$ 1,425,953</b>	<b>\$ 14,259,541</b>

	<b>Total M&amp;E Transition-In and Base Deliverables Price Paid During the Transition-In Period</b>				<b>\$ 2,531,896</b>	<b>\$ 11,883,993</b>	<b>\$ 1,601,763</b>	<b>\$ 16,017,652</b>
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D18	M&E Transition-Out Master Plan				n/a	n/a	n/a	\$1,000,000.00
D19	M&E Transition-Out Work Schedule				n/a	n/a	n/a	\$1,500,000.00
D20	M&E Agreement Closeout Plan and Report				n/a	n/a	n/a	\$1,500,000.00
D21	M&E Final Closeout Report				n/a	n/a	n/a	\$1,000,000.00
	<b>Total M&amp;E Transition Out Deliverables Price</b>							<b>\$ 5,000,000</b>

\*\* Fixed Priced Payment for First Approved Submission. The subsequent Monthly/Semi-Annual/Annual documents will be included in the **M&E Services** tasks.  
 ## There is no Fixed Price Payment for these Deliverables. These Deliverables will be prepared and delivered in the **M&E Services** tasks.

Assumptions	
1	Deliverable Due Date, Target Approval/Invoice Date, and Target Payment Date are reflective of a Contract Start Date of 02/01/2025.
2	Transition Out is assumed to be the same duration as the Transition In for the contract; i.e., 12 months in the final year of the contract.

	<b>Assumptions</b>
3	Feedback on deliverables will be provided within the duration specified in the work plan, and target dates are provided based on that assumption. For pricing, deliverables are assumed to be accepted within 20 calendar days of submission.
4	Enterprise Project Control Documents and OWDs will be current as of the start of the contract to be leveraged to create M&E PCD Documentation.
5	M&E Project Work Plans will not include tracking progress of other vendor activities. They will include milestone dependencies with notation of completion or not having been completed.

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

Schedule 3  
M&E Transition-In Staff Loading: February 2025 - January 2026

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month												Total M&E Transition-In Hours 1,992	Total M&E Transition-In Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26		
<b>1.0</b>	<b>Project Management</b>																	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 398,400
																	-	\$ -
																	-	\$ -
																	-	\$ -
																	-	\$ -
	<b>Project Management Subtotal</b>				<b>176</b>	<b>160</b>	<b>176</b>	<b>144</b>	<b>168</b>	<b>168</b>	<b>152</b>	<b>168</b>	<b>176</b>	<b>168</b>	<b>160</b>	<b>176</b>	<b>1,992</b>	<b>\$ 398,400</b>
1.2	Work Plan/Schedule Management	M&E Project Scheduler-Onshore	\$ 145.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	528	480	528	432	504	504	456	504	528	504	480	528	5,976	\$ 537,840
																	-	\$ -
																	-	\$ -
																	-	\$ -
																	-	\$ -
	<b>Work Plan/Schedule Management Subtotal</b>				<b>704</b>	<b>640</b>	<b>704</b>	<b>576</b>	<b>672</b>	<b>672</b>	<b>608</b>	<b>672</b>	<b>704</b>	<b>672</b>	<b>640</b>	<b>704</b>	<b>7,968</b>	<b>\$ 826,680</b>
1.3	PMO Support	PMO Analyst-Onshore	\$ 90.00	N	528	480	528	432	504	504	456	504	528	504	480	528	5,976	\$ 537,840
		PMO Analyst-Offshore	\$ 70.60	Y	352	320	352	288	336	336	304	336	352	336	320	352	3,984	\$ 281,270
																	-	\$ -
																	-	\$ -
																	-	\$ -
	<b>PMO Support Subtotal</b>				<b>880</b>	<b>800</b>	<b>880</b>	<b>720</b>	<b>840</b>	<b>840</b>	<b>760</b>	<b>840</b>	<b>880</b>	<b>840</b>	<b>800</b>	<b>880</b>	<b>9,960</b>	<b>\$ 819,110</b>
	<b>Project Management Subtotal</b>				<b>1,760</b>	<b>1,600</b>	<b>1,760</b>	<b>1,440</b>	<b>1,680</b>	<b>1,680</b>	<b>1,520</b>	<b>1,680</b>	<b>1,760</b>	<b>1,680</b>	<b>1,600</b>	<b>1,760</b>	<b>19,920</b>	<b>\$ 2,044,190</b>
<b>2.0</b>	<b>SCRs</b>																	
2.1	SCR Team Management	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200
		M&E Application Manager-Onshore	\$ 107.60	Y	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 54,230
			\$ 280.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 557,760
																	-	\$ -
																	-	\$ -
	<b>SCR Team Mgmt Subtotal</b>				<b>352</b>	<b>320</b>	<b>352</b>	<b>288</b>	<b>336</b>	<b>336</b>	<b>304</b>	<b>336</b>	<b>352</b>	<b>504</b>	<b>480</b>	<b>528</b>	<b>4,488</b>	<b>\$ 1,060,190</b>
2.2	SCR Prep, Requirements & Design	Business Analyst-Onshore	\$ 150.00	N	176	160	176	144	168	168	152	168	176	168	160	528	2,344	\$ 351,600
		M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	-	-	-	504	480	528	1,512	\$ 302,400
		M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 45,360
																	-	\$ -
																	-	\$ -
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>176</b>	<b>160</b>	<b>176</b>	<b>144</b>	<b>168</b>	<b>168</b>	<b>152</b>	<b>168</b>	<b>176</b>	<b>840</b>	<b>800</b>	<b>1,232</b>	<b>4,360</b>	<b>\$ 699,360</b>
2.3	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	-	-	-	-	-	-	-	-	-	-	-	176	176	\$ 20,346
		DevOps Engineer-Onshore	\$ 145.00	N	-	-	-	-	-	-	-	-	-	336	320	352	1,008	\$ 146,160
		Functional Lead-Onshore	\$ 225.00	N	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 113,400
		Functional Lead-Offshore	\$ 107.60	Y	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 54,230
		M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	-	-	-	-	-	352	352	\$ 70,400
		M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	-	704	704	\$ 63,360
																	-	\$ -
	<b>SCR Build Subtotal</b>													<b>672</b>	<b>640</b>	<b>1,936</b>	<b>3,248</b>	<b>\$ 467,896</b>
2.4	SCR Test	Senior QA Analyst-Offshore	\$ 80.60	Y	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 40,622
																	-	\$ -
																	-	\$ -
																	-	\$ -
	<b>SCR Test Subtotal</b>													<b>168</b>	<b>160</b>	<b>176</b>	<b>504</b>	<b>\$ 40,622</b>
2.5	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200

### 3. Transition-In Staff Loading

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Transition-In Hours	Total M&E	
				Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26			
	M&E Technical Manager-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200	
	M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	168	160	528	856	\$ 77,040	
																-	\$ -	
																-	\$ -	
	<b>SCR Release Management Subtotal</b>			<b>352</b>	<b>320</b>	<b>352</b>	<b>288</b>	<b>336</b>	<b>336</b>	<b>304</b>	<b>336</b>	<b>352</b>	<b>504</b>	<b>480</b>	<b>880</b>	<b>4,840</b>	<b>\$ 973,440</b>	
2.6	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	-	-	-	-	-	-	-	-	-	-	176	176	\$ 33,440	
																-	\$ -	
																-	\$ -	
																-	\$ -	
																-	\$ -	
	<b>SCR Training/OCM Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>176</b>	<b>176</b>	<b>\$ 33,440</b>	
2.7	SIRFRA/ SCERFRA/ External Inquiries	M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	-	-	504	480	528	1,512	\$ 302,400	
																-	\$ -	
																-	\$ -	
																-	\$ -	
																-	\$ -	
	<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>504</b>	<b>480</b>	<b>528</b>	<b>1,512</b>	<b>\$ 302,400</b>	
	<b>SCR Subtotal</b>			<b>880</b>	<b>800</b>	<b>880</b>	<b>720</b>	<b>840</b>	<b>840</b>	<b>760</b>	<b>840</b>	<b>880</b>	<b>3,192</b>	<b>3,040</b>	<b>5,456</b>	<b>19,128</b>	<b>\$ 3,577,349</b>	
3.0	<b>Tier 3 Service Desk Support</b>																	
3.1	Tier 3 Service Desk Support	M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	-	-	504	480	528	1,512	\$ 302,400	
																-	\$ -	
																-	\$ -	
																-	\$ -	
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>504</b>	<b>480</b>	<b>528</b>	<b>1,512</b>	<b>\$ 302,400</b>	
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>504</b>	<b>480</b>	<b>528</b>	<b>1,512</b>	<b>\$ 302,400</b>	
4.0	<b>CalHEERS SCRs</b>																	
4.1	CalHEERS SCRs	M&E Test Manager-Onshore	\$ 225.00	N	-	-	-	-	-	-	-	-	-	-	176	176	\$ 39,600	
		Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	176	176	\$ 26,400	
		Business Analyst-Offshore	\$ 85.60	Y	-	-	-	-	-	-	-	-	-	-	176	176	\$ 15,066	
		Functional Lead-Onshore	\$ 225.00	N	-	-	-	-	-	-	-	-	-	-	352	352	\$ 79,200	
		Functional Lead-Offshore	\$ 107.60	Y	-	-	-	-	-	-	-	-	-	-	352	352	\$ 37,875	
		M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	750	750	\$ 67,500	
		M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	880	880	\$ 79,200	
		Senior QA Analyst-Offshore	\$ 80.60	Y	-	-	-	-	-	-	-	-	-	-	176	176	\$ 14,186	
	<b>CalHEERS SCRs Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3,038</b>	<b>3,038</b>	<b>\$ 359,026</b>	
	<b>CalHEERS SCRs Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3,038</b>	<b>3,038</b>	<b>\$ 359,026</b>	
5.0	<b>GA/GR</b>																	
5.1	GA/GR	M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	176	176	\$ 15,840	
																-	\$ -	
																-	\$ -	
																-	\$ -	
	<b>GA/GR Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>176</b>	<b>176</b>	<b>\$ 15,840</b>	
	<b>GA/GR Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>176</b>	<b>176</b>	<b>\$ 15,840</b>	
6.0	<b>Security</b>																	
6.1	Security Team Management	M&E Security Manager-Onshore	\$ 260.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 517,920
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	-	-	-	-	-	-	152	168	176	336	320	352	1,504	\$ 300,800

3. Transition-In Staff Loading

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

	Position		(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Transition-In Hours	Total M&E
					Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26		
																		\$ -
																		\$ -
																		\$ -
	<b>Security Subtotal</b>				176	160	176	144	168	168	304	336	352	504	480	528	3,496	\$ 818,720
6.2	Application Security	Security Analyst-Onshore		N	-	-	-	-	-	-	-	-	-	168	160	352	680	\$ 91,800
		Security Tester-Offshore		Y	-	-	-	-	-	-	-	-	-	-	-	176	176	\$ 15,066
																		\$ -
																		\$ -
																		\$ -
	<b>Application Security Subtotal</b>				-	-	-	-	-	-	-	-	-	168	160	528	856	\$ 106,866
6.3	Security Monitoring																	\$ -
																		\$ -
																		\$ -
																		\$ -
																		\$ -
	<b>Security Monitoring Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
6.4	Security Support	Functional Lead-Onshore		N	-	-	-	-	-	-	-	-	-	-	-	176	176	\$ 39,600
		Security Analyst-Onshore		N	-	-	-	-	-	-	-	-	-	-	-	176	176	\$ 23,760
																		\$ -
																		\$ -
																		\$ -
	<b>Security Support Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	352	352	\$ 63,360
	<b>Security Subtotal</b>				176	160	176	144	168	168	304	336	352	672	640	1,408	4,704	\$ 988,946
7.0	<b>Application/Architecture Evolution</b>																	
7.1	App/Arch Team Management	M&E Enterprise Architect-Onshore		N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200
		Functional Lead-Offshore		Y	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 214,339
																		\$ -
																		\$ -
																		\$ -
	<b>App/Arch Team Management Subtotal</b>				352	320	352	288	336	336	304	336	352	336	320	352	3,984	\$ 662,539
7.2	App/Arch Dev/Testing/Deployment	Business Analyst-Onshore		N	-	-	-	-	168	168	152	168	176	168	160	176	1,336	\$ 200,400
		Business Analyst-Offshore		Y	-	-	-	-	-	336	304	336	352	336	320	352	2,336	\$ 199,962
		Human Centric Design Lead-Onshore		N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 547,800
		M&E Transition SME-Offshore		Y	-	-	-	-	-	336	304	336	352	336	320	352	2,336	\$ 210,240
																		\$ -
	<b>App/Arch Dev/Testing/Deployment Subtotal</b>				176	160	176	144	336	1,008	912	1,008	1,056	1,008	960	1,056	8,000	\$ 1,158,402
7.3	Performance	M&E Transition SME-Offshore		Y	-	-	-	-	-	168	152	168	176	168	160	176	1,168	\$ 105,120
		M&E Transition SME-Offshore		Y	-	-	-	-	-	336	304	336	352	336	320	352	2,336	\$ 210,240
																		\$ -
																		\$ -
																		\$ -
	<b>Performance Subtotal</b>				-	-	-	-	-	504	456	504	528	504	480	528	3,504	\$ 315,360
	<b>Application/Architecture Evolution Subtotal</b>				528	480	528	432	672	1,848	1,672	1,848	1,936	1,848	1,760	1,936	15,488	\$ 2,136,301
8.0	<b>Innovation</b>																	
8.1	Innovation Team Management	M&E innovation Lead-Onshore		N	-	-	-	-	-	-	152	168	176	168	160	176	1,000	\$ 240,000
																		\$ -
																		\$ -
																		\$ -
																		\$ -

### 3. Transition-In Staff Loading

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Transition-In Hours	Total M&E	
				Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26			
	<b>Innovation Team Management Subtotal</b>			-	-	-	-	-	-	152	168	176	168	160	176	1,000	\$ 240,000	
8.2	Prepare Innovation Proposal	M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Prepare Innovation Proposal Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
8.3	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60	Y	-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Conduct POC/Pilot Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
8.4	Implement Innovation	M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Implement Innovation Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
	<b>Innovation Subtotal</b>				-	-	-	-	-	152	168	176	168	160	176	1,000	\$ 240,000	
9.0	<b>Production Operations</b>																	
9.1	Production Operations Management	M&E Transition Manager-Onshore	\$ 255.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 507,960
		M&E Release Manager-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	152	168	176	168	160	176	1,000	\$ 150,000
		Functional Lead-Onshore	\$ 225.00	N	-	-	-	-	-	168	152	168	176	168	160	176	1,168	\$ 262,800
																	\$ -	
	<b>Production Operations Management Subtotal</b>				352	320	352	288	336	504	608	672	704	672	640	704	6,152	\$ 1,368,960
9.2	Daily Ops/Production Ops	Business Analyst-Onshore	\$ 150.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 298,800
		Functional Lead-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200
		M&E Transition SME-Onshore	\$ 200.00	N	352	320	352	288	336	336	304	336	352	504	480	704	4,664	\$ 932,800
		M&E Transition SME-Offshore	\$ 90.00	Y	1,760	1,600	1,760	1,440	1,680	1,680	1,824	2,016	2,112	2,184	2,080	2,288	22,424	\$ 2,018,160
																	\$ -	
	<b>Daily Ops/Production Operations Subtotal</b>				2,464	2,240	2,464	2,016	2,352	2,352	2,432	2,688	2,816	3,024	2,880	3,344	31,072	\$ 3,697,960
9.3	Batch & Interfaces	M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	152	168	176	336	320	352	1,504	\$ 300,800
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Batch &amp; Interfaces Subtotal</b>				-	-	-	-	-	-	152	168	176	336	320	352	1,504	\$ 300,800
9.4	Tier 3 Contact Center	Contact Center Lead-Onshore	\$ 225.00	N	176	160	176	144	168	168	152	168	176	168	160	176	1,992	\$ 448,200
		M&E Transition SME-Onshore	\$ 200.00	N	-	-	-	-	-	-	152	168	176	504	480	528	2,008	\$ 401,600
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Tier 3 Contact Center Subtotal</b>				176	160	176	144	168	168	304	336	352	672	640	704	4,000	\$ 849,800
9.5	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 90,720
																	\$ -	
																	\$ -	
																	\$ -	
	<b>Performance Monitoring Subtotal</b>				-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 90,720
9.6	Technology Recovery	M&E Transition SME-Offshore	\$ 90.00	Y	-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 45,360

### 3. Transition-In Staff Loading

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Transition-In Hours	Total M&E
				Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26		
																-	\$ -
																-	\$ -
																-	\$ -
	technology recovery																
	Subtotal			-	-	-	-	-	-	-	-	-	168	160	176	504	\$ 45,360
	Production																
	Operations Subtotal			2,992	2,720	2,992	2,448	2,856	3,024	3,496	3,864	4,048	5,040	4,800	5,456	43,736	\$ 6,353,600
	M&E Staff Loading																
	Total			6,336	5,760	6,336	5,184	6,216	7,560	7,904	8,736	9,152	13,104	12,480	19,934	108,702	\$ 16,017,652

Average Hourly Rate \$ 147.35

Assumptions	
1	The Consortium assumes the responsibility of
2	Fixed the formula for row 73 to reflect accurate totals.
3	
4	
5	
6	
7	
8	
9	
10	

**Schedule 4  
M&E Software Price**

Software Line Items	Number of Licenses/ Units	Price Per License/Unit	Average Annual License/ Maintenance Price	Annual Increase %	SFY 2025/26	SFY 2026/27	SFY 2027/28	SFY 2028/29	SFY 2029/30	SFY 2030/31	Total Software Price
<b>Software</b>											
<b>Project Office/Design/Development/Test/Training Software</b>											
Selenium IDE	1	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
SonarCube	1	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Drools Rules Engine	696	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Erwin	1	\$ 3,000.00	\$ 3,000		\$ 3,000	\$ 3,000	\$ 3,000	\$ 3,000	\$ 3,000	\$ 3,000	\$ 18,000
FIGMA	10	\$ 180.00	\$ 1,800		\$ 1,800	\$ 1,800	\$ 1,800	\$ 1,800	\$ 1,800	\$ 1,800	\$ 10,800
<b>Project Office/Design/Development/Test/Training Software Subtotal</b>	<b>709</b>		<b>\$ 4,800</b>		<b>\$ 4,800</b>	<b>\$ 4,800</b>	<b>\$ 4,800</b>	<b>\$ 4,800</b>	<b>\$ 4,800</b>	<b>\$ 4,800</b>	<b>\$ 28,800</b>
<b>Production Software</b>											
Medallia	1	\$ 24,000.00	\$ 24,000		\$ 24,000	\$ 24,000	\$ 24,000	\$ 24,000	\$ 24,000	\$ 24,000	\$ 144,000
Red Hat Openshift Container Platform	112	\$ 2,247.17	\$ 251,683		\$ 251,683	\$ 251,683	\$ 251,683	\$ 251,683	\$ 251,683	\$ 251,683	\$ 1,510,098
Item 3			\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Software Subtotal</b>	<b>113</b>		<b>\$ 275,683</b>		<b>\$ 275,683</b>	<b>\$ 275,683</b>	<b>\$ 275,683</b>	<b>\$ 275,683</b>	<b>\$ 275,683</b>	<b>\$ 275,683</b>	<b>\$ 1,654,098</b>
<b>Other Software</b>											
Ceptah Bridge	1	\$ 1,085.00	\$ 1,085		\$ 1,085	\$ 1,139	\$ 1,196	\$ 1,256	\$ 1,319	\$ 1,385	\$ 7,380
DataFury	1	\$ -	\$ -		\$ -						\$ -
CloudFormation	1	\$ -	\$ -		\$ -						\$ -
Jenkins	1	\$ -	\$ -		\$ -						\$ -
Git	1	\$ -	\$ -		\$ -						\$ -
LaunchDarkly	5	\$ 33.34	\$ 167		\$ 167	\$ 175	\$ 184	\$ 193	\$ 203	\$ 213	\$ 1,134
Discover.ai	1	\$ 75,000.00	\$ 75,000		\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000	\$ 450,000
<b>Other Software Subtotal</b>	<b>11</b>		<b>\$ 76,252</b>		<b>\$ 76,252</b>	<b>\$ 76,314</b>	<b>\$ 76,380</b>	<b>\$ 76,449</b>	<b>\$ 76,521</b>	<b>\$ 76,598</b>	<b>\$ 458,514</b>
<b>Software Subtotal</b>	<b>833</b>		<b>\$ 356,735</b>		<b>\$ 356,735</b>	<b>\$ 356,797</b>	<b>\$ 356,863</b>	<b>\$ 356,932</b>	<b>\$ 357,004</b>	<b>\$ 357,081</b>	<b>\$ 2,141,412</b>
<b>Total Infrastructure Software and Software Maintenance Price</b>			<b>\$ 356,735</b>		<b>\$ 356,735</b>	<b>\$ 356,797</b>	<b>\$ 356,863</b>	<b>\$ 356,932</b>	<b>\$ 357,004</b>	<b>\$ 357,081</b>	<b>\$ 2,141,412</b>

Assumptions
1 Modifications to the proposed prices, quantities, and planned purchasing schedules for the items listed in M&E Software Specifications will be managed via the Change Control Process that will be documented in the CalSAWS M&O Services Plan Deliverable that the Contractor will develop for the CalSAWS M&O Project. Per clarification provided in the RFP, "...based on the results of the Transition-In Period, changes to the Infrastructure Agreement may be made, as appropriate, to update the SOW, Requirements, inventories and Price Schedules." As software vendors may change how they bundle software we have included this assumption to also account for potential changes required from software vendors based on the actual purchasing structure of the software.
2 During Transition and after, the Contractor may identify additional M&E Software that is required for the Contractor to manage and operate environments. In the event that the Contractor identifies additional software that is required for security, and/or manage and operate environments, the Contractor will discuss with the Consortium of such needs and will be managed via the Technology Budget Change Requests (TBCR).
3 Software costs provided in this worksheet are based on pricing available to Deloitte, and the actual cost may vary based on the software vendors' purchasing structure (e.g., bundling of software).
4 Jenkins, Git, Selenium IDE, SonarCube, Drools Rules Engine are open source software and as such no price is included.
5 DataFury, OperateEdge are Deloitte tools that will be used for M&E.
6 Software reflected in this schedule is net new software included as part of our proposal. Existing software is reflected in the infrastructure vendor cost proposal. Should imaging software need to be replaced, based on the outcome of the initial assessment, procurement of said software will follow the TBCR process.
7 Items that are reflected as no dollars are either freeware or anticipated to fall under tier pricing that is free.
8 SFY 25/26 presents a full 12 month cost vs. an 11 month cost per the Project Schedule. Considering there is no column for SFY 31/32 in this template, Deloitte will work with the Consortium to revise this closer to the Project Schedule as we get closer to the Contract Start Date.

**Schedule 5**  
**M&E Services Price: February 2026 - January 2032**  
**Payments: April 2026 - March 2032**

#	Key Tasks	Monthly Hours	Average Hourly Rate	Monthly Price	Annual Hours	Annual Price	Annual Price w/10% Holdback	SFY 2025/26 Total	SFY 2026/27 Total	SFY 2027/28 Total	SFY 2028/29 Total	SFY 2029/30 Total	SFY 2030/31 Total	SFY 2031/32 Total	Total M&E Price
<b>1.0</b>	<b>Project Management/PMO</b>														
1.1	Project Management	398.0	\$ 154.12	\$ 61,340	4,776.0	\$ 736,080	\$ 662,472	\$ 165,618	\$ 662,472	\$ 662,472	\$ 662,472	\$ 662,472	\$ 662,472	\$ 496,854	\$ 3,974,832
1.2	Work Plan/Schedule Management	665.0	\$ 103.73	\$ 68,980	7,980.0	\$ 827,760	\$ 744,984	\$ 186,246	\$ 744,984	\$ 744,984	\$ 744,984	\$ 744,984	\$ 744,984	\$ 558,738	\$ 4,469,904
1.3	PMO Support	831.0	\$ 82.25	\$ 68,349	9,972.0	\$ 820,190	\$ 738,171	\$ 184,543	\$ 738,171	\$ 738,171	\$ 738,171	\$ 738,171	\$ 738,171	\$ 553,629	\$ 4,429,028
	<b>Project Management/PMO Subtotal</b>	<b>1,894.0</b>	<b>\$ 104.89</b>	<b>\$ 198,669</b>	<b>22,728.0</b>	<b>\$ 2,384,030</b>	<b>\$ 2,145,627</b>	<b>\$ 536,407</b>	<b>\$ 2,145,627</b>	<b>\$ 2,145,627</b>	<b>\$ 2,145,627</b>	<b>\$ 2,145,627</b>	<b>\$ 2,145,627</b>	<b>\$ 1,609,221</b>	<b>\$ 12,873,764</b>
<b>2.0</b>	<b>SCRs</b>														
2.1	SCR Team Management	664.0	\$ 209.40	\$ 139,042	7,968.0	\$ 1,668,499	\$ 1,501,649	\$ 375,412	\$ 1,501,649	\$ 1,501,649	\$ 1,501,649	\$ 1,501,649	\$ 1,501,649	\$ 1,126,237	\$ 9,009,896
2.2	SCR Prep, Requirements & Design	2,423.0	\$ 157.92	\$ 382,650	29,076.0	\$ 4,591,795	\$ 4,132,616	\$ 1,033,154	\$ 4,132,616	\$ 4,132,616	\$ 4,132,616	\$ 4,132,616	\$ 4,132,616	\$ 3,099,462	\$ 24,795,694
2.3	SCR Build	8,012.0	\$ 113.05	\$ 905,747	96,144.0	\$ 10,868,964	\$ 9,782,068	\$ 2,445,517	\$ 9,782,068	\$ 9,782,068	\$ 9,782,068	\$ 9,782,068	\$ 9,782,068	\$ 7,336,551	\$ 58,692,406
2.4	SCR Test	3,787.0	\$ 94.66	\$ 358,496	45,444.0	\$ 4,301,954	\$ 3,871,759	\$ 967,940	\$ 3,871,759	\$ 3,871,759	\$ 3,871,759	\$ 3,871,759	\$ 3,871,759	\$ 2,903,819	\$ 23,230,554
2.5	SCR Release Management	819.0	\$ 174.46	\$ 142,880	9,828.0	\$ 1,714,560	\$ 1,543,104	\$ 385,776	\$ 1,543,104	\$ 1,543,104	\$ 1,543,104	\$ 1,543,104	\$ 1,543,104	\$ 1,157,328	\$ 9,258,624
2.6	SCR Training/OCM	498.0	\$ 186.67	\$ 92,960	5,976.0	\$ 1,115,520	\$ 1,003,968	\$ 250,992	\$ 1,003,968	\$ 1,003,968	\$ 1,003,968	\$ 1,003,968	\$ 1,003,968	\$ 752,976	\$ 6,023,808
2.7	SIRFRA/ SCERFRA/ External Inquiries	566.0	\$ 147.33	\$ 83,390	6,792.0	\$ 1,000,680	\$ 900,612	\$ 225,153	\$ 900,612	\$ 900,612	\$ 900,612	\$ 900,612	\$ 900,612	\$ 675,459	\$ 5,403,672
	<b>SCRs Subtotal</b>	<b>16,769.0</b>	<b>\$ 125.54</b>	<b>\$ 2,105,164</b>	<b>201,228.0</b>	<b>\$ 25,261,973</b>	<b>\$ 22,735,776</b>	<b>\$ 5,683,944</b>	<b>\$ 22,735,776</b>	<b>\$ 22,735,776</b>	<b>\$ 22,735,776</b>	<b>\$ 22,735,776</b>	<b>\$ 22,735,776</b>	<b>\$ 17,051,832</b>	<b>\$ 136,414,653</b>
<b>3.0</b>	<b>Level 3 Service Desk Support</b>														
3.1	Level 3 Service Desk Support	831.0	\$ 165.00	\$ 137,115	9,972.0	\$ 1,645,380	\$ 1,480,842	\$ 370,211	\$ 1,480,842	\$ 1,480,842	\$ 1,480,842	\$ 1,480,842	\$ 1,480,842	\$ 1,110,632	\$ 8,885,052
	<b>Level 3 Service Desk Subtotal</b>	<b>831.0</b>	<b>\$ 165.00</b>	<b>\$ 137,115</b>	<b>9,972.0</b>	<b>\$ 1,645,380</b>	<b>\$ 1,480,842</b>	<b>\$ 370,211</b>	<b>\$ 1,480,842</b>	<b>\$ 1,480,842</b>	<b>\$ 1,480,842</b>	<b>\$ 1,480,842</b>	<b>\$ 1,480,842</b>	<b>\$ 1,110,632</b>	<b>\$ 8,885,052</b>
<b>4.0</b>	<b>CalHEERS SCRs</b>														
4.1	CalHEERS SCRs	1,667.0	\$ 123.97	\$ 206,657	20,004.0	\$ 2,479,889	\$ 2,231,900	\$ 557,975	\$ 2,231,900	\$ 2,231,900	\$ 2,231,900	\$ 2,231,900	\$ 2,231,900	\$ 1,673,925	\$ 13,391,400
	<b>CalHEERS SCRs Subtotal</b>	<b>1,667.0</b>	<b>\$ 123.97</b>	<b>\$ 206,657</b>	<b>20,004.0</b>	<b>\$ 2,479,889</b>	<b>\$ 2,231,900</b>	<b>\$ 557,975</b>	<b>\$ 2,231,900</b>	<b>\$ 2,231,900</b>	<b>\$ 2,231,900</b>	<b>\$ 2,231,900</b>	<b>\$ 2,231,900</b>	<b>\$ 1,673,925</b>	<b>\$ 13,391,400</b>
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>														
5.1	Ancillary (incl. GA/GR)	500.0	\$ 116.96	\$ 58,480	6,000.0	\$ 701,760	\$ 631,584	\$ 157,896	\$ 631,584	\$ 631,584	\$ 631,584	\$ 631,584	\$ 631,584	\$ 473,688	\$ 3,789,504
	<b>Ancillary (incl. GA/GR) Subtotal</b>	<b>500.0</b>	<b>\$ 116.96</b>	<b>\$ 58,480</b>	<b>6,000.0</b>	<b>\$ 701,760</b>	<b>\$ 631,584</b>	<b>\$ 157,896</b>	<b>\$ 631,584</b>	<b>\$ 631,584</b>	<b>\$ 631,584</b>	<b>\$ 631,584</b>	<b>\$ 631,584</b>	<b>\$ 473,688</b>	<b>\$ 3,789,504</b>
<b>6.0</b>	<b>Security</b>														
6.1	Security Team Management	269.0	\$ 237.03	\$ 63,760	3,228.0	\$ 765,120	\$ 688,608	\$ 172,152	\$ 688,608	\$ 688,608	\$ 688,608	\$ 688,608	\$ 688,608	\$ 516,456	\$ 4,131,648
6.2	Application Security	166.0	\$ 85.60	\$ 14,210	1,992.0	\$ 170,515	\$ 153,464	\$ 38,366	\$ 153,464	\$ 153,464	\$ 153,464	\$ 153,464	\$ 153,464	\$ 115,098	\$ 920,782
6.3	Security Monitoring	166.0	\$ 135.00	\$ 22,410	1,992.0	\$ 268,920	\$ 242,028	\$ 60,507	\$ 242,028	\$ 242,028	\$ 242,028	\$ 242,028	\$ 242,028	\$ 181,521	\$ 1,452,168
6.4	Security Support	498.0	\$ 125.20	\$ 62,350	5,976.0	\$ 748,195	\$ 673,376	\$ 168,344	\$ 673,376	\$ 673,376	\$ 673,376	\$ 673,376	\$ 673,376	\$ 505,032	\$ 4,040,254
	<b>Security Subtotal</b>	<b>1,099.0</b>	<b>\$ 148.07</b>	<b>\$ 162,729</b>	<b>13,188.0</b>	<b>\$ 1,952,750</b>	<b>\$ 1,757,475</b>	<b>\$ 439,369</b>	<b>\$ 1,757,475</b>	<b>\$ 1,757,475</b>	<b>\$ 1,757,475</b>	<b>\$ 1,757,475</b>	<b>\$ 1,757,475</b>	<b>\$ 1,318,107</b>	<b>\$ 10,544,852</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>														
7.1	App/Arch Team Management	332.0	\$ 166.30	\$ 55,212	3,984.0	\$ 662,539	\$ 596,285	\$ 149,071	\$ 596,285	\$ 596,285	\$ 596,285	\$ 596,285	\$ 596,285	\$ 447,214	\$ 3,577,712
7.2	App/Arch Dev/Testing/Deployment	2,658.0	\$ 131.72	\$ 350,118	31,896.0	\$ 4,201,416	\$ 3,781,274	\$ 945,319	\$ 3,781,274	\$ 3,781,274	\$ 3,781,274	\$ 3,781,274	\$ 3,781,274	\$ 2,835,956	\$ 22,687,646
7.3	Performance	166.0	\$ 85.60	\$ 14,210	1,992.0	\$ 170,515	\$ 153,464	\$ 38,366	\$ 153,464	\$ 153,464	\$ 153,464	\$ 153,464	\$ 153,464	\$ 115,098	\$ 920,782
	<b>Application/Architecture Evolution Subtotal</b>	<b>3,156.0</b>	<b>\$ 132.93</b>	<b>\$ 419,539</b>	<b>37,872.0</b>	<b>\$ 5,034,470</b>	<b>\$ 4,531,023</b>	<b>\$ 1,132,756</b>	<b>\$ 4,531,023</b>	<b>\$ 4,531,023</b>	<b>\$ 4,531,023</b>	<b>\$ 4,531,023</b>	<b>\$ 4,531,023</b>	<b>\$ 3,398,268</b>	<b>\$ 27,186,140</b>
<b>8.0</b>	<b>Innovation</b>														
8.1	Innovation Team Management	166.0	\$ 240.00	\$ 39,840	1,992.0	\$ 478,080	\$ 430,272	\$ 107,568	\$ 430,272	\$ 430,272	\$ 430,272	\$ 430,272	\$ 430,272	\$ 322,704	\$ 2,581,632
8.2	Prepare/Recommend Innovation Proposal	-	\$ -	\$ -	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8.3	Conduct POC/Pilot	332.0	\$ 99.10	\$ 32,901	3,984.0	\$ 394,814	\$ 355,333	\$ 88,833	\$ 355,333	\$ 355,333	\$ 355,333	\$ 355,333	\$ 355,333	\$ 266,500	\$ 2,131,998
8.4	Implement Innovation	166.0	\$ 108.00	\$ 17,928	1,992.0	\$ 215,136	\$ 193,622	\$ 48,406	\$ 193,622	\$ 193,622	\$ 193,622	\$ 193,622	\$ 193,622	\$ 145,217	\$ 1,161,734
	<b>Innovation Subtotal</b>	<b>664.0</b>	<b>\$ 136.55</b>	<b>\$ 90,669</b>	<b>7,968.0</b>	<b>\$ 1,088,030</b>	<b>\$ 979,227</b>	<b>\$ 244,807</b>	<b>\$ 979,227</b>	<b>\$ 979,227</b>	<b>\$ 979,227</b>	<b>\$ 979,227</b>	<b>\$ 979,227</b>	<b>\$ 734,421</b>	<b>\$ 5,875,364</b>
<b>9.0</b>	<b>Production Operations</b>														
9.1	Production Operations Management (Base)	488.0	\$ 175.51	\$ 85,650	5,856.0	\$ 1,027,800	\$ 925,020	\$ 231,255	\$ 925,020	\$ 925,020	\$ 925,020	\$ 925,020	\$ 925,020	\$ 693,765	\$ 5,550,120
9.2	Production Operations Management (CalHEERS)	10.0	\$ 150.00	\$ 1,500	120.0	\$ 18,000	\$ 16,200	\$ 4,050	\$ 16,200	\$ 16,200	\$ 16,200	\$ 16,200	\$ 16,200	\$ 12,150	\$ 97,200
9.3	Daily Ops/Production Operations (Base)	1,981.0	\$ 139.37	\$ 276,097	23,772.0	\$ 3,313,159	\$ 2,981,843	\$ 745,461	\$ 2,981,843	\$ 2,981,843	\$ 2,981,843	\$ 2,981,843	\$ 2,981,843	\$ 2,236,382	\$ 17,891,060
9.4	Daily Ops/Production Operations (CalHEERS)	80.0	\$ 165.00	\$ 13,200	960.0	\$ 158,400	\$ 142,560	\$ 35,640	\$ 142,560	\$ 142,560	\$ 142,560	\$ 142,560	\$ 142,560	\$ 106,920	\$ 855,360

#	Key Tasks	Monthly Hours	Average Hourly Rate	Monthly Price	Annual Hours	Annual Price	Annual Price w/10% Holdback	SFY 2025/26 Total	SFY 2026/27 Total	SFY 2027/28 Total	SFY 2028/29 Total	SFY 2029/30 Total	SFY 2030/31 Total	SFY 2031/32 Total	Total M&E Price
9.5	Batch & Interfaces	997.0	\$ 140.00	\$ 139,580	11,964.0	\$ 1,674,960	\$ 1,507,464	\$ 376,866	\$ 1,507,464	\$ 1,507,464	\$ 1,507,464	\$ 1,507,464	\$ 1,507,464	\$ 1,507,464	\$ 9,044,784
9.6	Tier 3 Contact Center (Continuous)	541.0	\$ 137.55	\$ 74,415	6,492.0	\$ 892,980	\$ 803,682	\$ 200,921	\$ 803,682	\$ 803,682	\$ 803,682	\$ 803,682	\$ 803,682	\$ 803,682	\$ 4,822,092
9.7	Tier 3 Contact Center (Medicaid)	124.0	\$ 137.50	\$ 17,050	1,488.0	\$ 204,600	\$ 184,140	\$ 46,035	\$ 184,140	\$ 184,140	\$ 184,140	\$ 184,140	\$ 184,140	\$ 184,140	\$ 1,104,840
9.8	Performance Management	499.0	\$ 180.00	\$ 89,820	5,988.0	\$ 1,077,840	\$ 970,056	\$ 242,514	\$ 970,056	\$ 970,056	\$ 970,056	\$ 970,056	\$ 970,056	\$ 970,056	\$ 5,820,336
9.9	Technology Recovery	166.0	\$ 140.00	\$ 23,240	1,992.0	\$ 278,880	\$ 250,992	\$ 62,748	\$ 250,992	\$ 250,992	\$ 250,992	\$ 250,992	\$ 250,992	\$ 250,992	\$ 1,505,952
	<b>Production Operations Subtotal</b>	<b>4,886.0</b>	<b>\$ 147.47</b>	<b>\$ 720,552</b>	<b>58,632.0</b>	<b>\$ 8,646,619</b>	<b>\$ 7,781,957</b>	<b>\$ 1,945,489</b>	<b>\$ 7,781,957</b>	<b>\$ 7,781,957</b>	<b>\$ 7,781,957</b>	<b>\$ 7,781,957</b>	<b>\$ 7,781,957</b>	<b>\$ 7,781,957</b>	<b>\$ 46,691,744</b>
<b>10.0</b>	<b>Welfare Data Tracking Implementation</b>														
10.1	Welfare Data Tracking Implementation	935.5	\$ 130.32	\$ 121,910	11,226.0	\$ 1,462,917	\$ 1,316,625	\$ 329,156	\$ 1,316,625	\$ 1,316,625	\$ 1,316,625	\$ 1,316,625	\$ 1,316,625	\$ 1,316,625	\$ 7,899,752
	<b>Welfare Data Tracking Implementation Subtotal</b>	<b>935.5</b>	<b>\$ 130.32</b>	<b>\$ 121,910</b>	<b>11,226.0</b>	<b>\$ 1,462,917</b>	<b>\$ 1,316,625</b>	<b>\$ 329,156</b>	<b>\$ 1,316,625</b>	<b>\$ 1,316,625</b>	<b>\$ 1,316,625</b>	<b>\$ 1,316,625</b>	<b>\$ 1,316,625</b>	<b>\$ 1,316,625</b>	<b>\$ 7,899,752</b>
<b>11.0</b>	<b>Level 3 Help Desk Support-Bots</b>														
11.1	Level 3 Help Desk Support-Bots	840.0	\$ 130.30	\$ 109,452	10,080.0	\$ 1,313,424	\$ 1,182,082	\$ 295,520	\$ 1,182,082	\$ 1,182,082	\$ 1,182,082	\$ 1,182,082	\$ 1,182,082	\$ 1,182,082	\$ 7,092,490
	<b>Level 3 Help Desk Support-Bots Subtotal</b>	<b>840.0</b>	<b>\$ 130.30</b>	<b>\$ 109,452</b>	<b>10,080.0</b>	<b>\$ 1,313,424</b>	<b>\$ 1,182,082</b>	<b>\$ 295,520</b>	<b>\$ 1,182,082</b>	<b>\$ 1,182,082</b>	<b>\$ 1,182,082</b>	<b>\$ 1,182,082</b>	<b>\$ 1,182,082</b>	<b>\$ 1,182,082</b>	<b>\$ 7,092,490</b>
<b>12.0</b>	<b>Workload Assignment</b>														
12.1	Workload Assignment	1,477.9	\$ 130.31	\$ 192,581	16,256.9	\$ 2,118,392	\$ 1,906,553	\$ 476,638	\$ 1,429,915	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,906,553
	<b>Workload Assignment Subtotal</b>	<b>1,477.9</b>	<b>\$ 130.31</b>	<b>\$ 192,581</b>	<b>16,256.9</b>	<b>\$ 2,118,392</b>	<b>\$ 1,906,553</b>	<b>\$ 476,638</b>	<b>\$ 1,429,915</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1,906,553</b>
	<b>Holdback Release</b>								\$ 4,071,166	\$ 5,235,641	\$ 5,197,124	\$ 5,197,124	\$ 5,197,124	\$ 6,496,405	\$ 31,394,585
	<b>Total M&amp;E Services Price</b>	<b>34,719.4</b>	<b>\$ 130.29</b>	<b>\$ 4,523,518</b>	<b>415,154.9</b>	<b>\$ 54,089,635</b>	<b>\$ 48,680,672</b>	<b>\$ 12,170,168</b>	<b>\$ 52,275,200</b>	<b>\$ 52,009,760</b>	<b>\$ 51,971,243</b>	<b>\$ 51,971,243</b>	<b>\$ 51,971,243</b>	<b>\$ 41,576,995</b>	<b>\$ 313,945,852</b>

	Assumptions
1	
2	
3	
4	
5	

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

**Schedule 6**

**M&E Average Annual Staff Loading: February 2026 - January 2032**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month												M&E Annual Avg: Hours	M&E Annual Average: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					February	March	April	May	June	July	August	September	October	November	December	January		
<b>1.0</b>	<b>Project Management</b>				<b>176.0</b>	<b>162.7</b>	<b>170.7</b>	<b>146.7</b>	<b>168.0</b>	<b>162.7</b>	<b>153.3</b>	<b>176.0</b>	<b>172.0</b>	<b>169.3</b>	<b>166.7</b>	<b>170.7</b>	<b>1,995</b>	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
1.2	Work Plan/Schedule Management	M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Work Plan/Schedule Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>
1.3	PMO Support	PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																	
2.1	SCR Team Management	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>
2.2	SCR Prep, Requirements & Design	Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>
2.3	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Build Subtotal</b>				<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$ 10,868,964</b>
2.4	SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 321,110
		QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$ 2,719,200
		QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	8,760	\$ 618,456
		Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	7,980	\$ 643,188
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Test Subtotal</b>				<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$ 4,301,954</b>
2.5	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	5,844	\$ 818,160
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Release Management Subtotal</b>				<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$ 1,714,560</b>
2.6	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 378,480
		Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 418,320
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
					-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>SCR Training/OCM Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 1,115,520</b>
2.7	SIRFRA/ SCERFRA/ External Inquiries	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	M&E Annual	M&E Annual				
				February	March	April	May	June	July	August	September	October	November	December	January	Avg: Hours	\$				
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-			
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-	
	SIRFRA/ SCERFRA/ External Inquiries Subtotal			566	566	566	566	566	566	566	566	566	566	566	566	566	6,792	\$	1,000,680		
	<b>SCR Subtotal</b>			<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	\$	<b>25,261,973</b>		
<b>3.0</b>	<b>Tier 3 Service Desk Support</b>																				
<b>3.1</b>	Tier 3 Service Desk Support																				
	Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$	1,645,380		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-	
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	\$	<b>1,645,380</b>		
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	\$	<b>1,645,380</b>		
<b>4.0</b>	<b>CalHEERS SCRs</b>																				
<b>4.1</b>	CalHEERS SCRs																				
	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	448,200		
	Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$	176,678		
	Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	75	900	\$	202,500		
	Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	50	600	\$	64,560		
	Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	318,720		
	Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$	172,800		
	QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	140,635		
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	328,680		
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$	466,560		
	Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	160,555		
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	\$	<b>2,479,889</b>		
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	\$	<b>2,479,889</b>		
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																				
<b>5.1</b>	Ancillary (incl. GA/GR)																				
	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	140	140	1,680	\$	235,200		
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$	466,560		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Ancillary (incl. GA/GR) Subtotal</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	\$	<b>701,760</b>		
	<b>Ancillary (incl. GA/GR) Subtotal</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	\$	<b>701,760</b>		
<b>6.0</b>	<b>Security</b>																				
<b>6.1</b>	Security Team Management																				
	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	517,920		
	M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	103	103	1,236	\$	247,200		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Security Team Management Subtotal</b>			<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>3,228</b>	\$	<b>765,120</b>		
<b>6.2</b>	Application Security																				
	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	170,515		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Application Security Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	\$	<b>170,515</b>		
<b>6.3</b>	Security Monitoring																				
	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	268,920		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Security Monitoring Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	\$	<b>268,920</b>		
<b>6.4</b>	Security Support																				
	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$	537,840		
	Security Analyst-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	210,355		
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$	-
	<b>Security Support Subtotal</b>			<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	\$	<b>748,195</b>		

### 6. M&E Staff Loading

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	M&E Annual	M&E Annual	
				February	March	April	May	June	July	August	September	October	November	December	January	Avg: Hours		
<b>Security Subtotal</b>				<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>	
<b>7.0 Application/Architecture Evolution</b>																		
7.1 App/Arch Team Management	M&E Enterprise Architect-Onshore	N	\$ 225.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Functional Lead-Offshore	Y	\$ 107.60	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>App/Arch Team Management Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 662,539</b>
7.2 App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	N	\$ 225.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Human Centric Design Analyst-Onshore	N	\$ 160.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
	Human Centric Design Lead-Onshore	N	\$ 275.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
	Programmer Analyst-Onshore	N	\$ 140.00	332	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
	Programmer Analyst-Offshore	Y	\$ 80.00	831	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
	QA Analyst-Onshore	N	\$ 110.00	499	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
	Senior Programmer Analyst-Onshore	N	\$ 165.00	332	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
	Senior Programmer Analyst-Offshore	Y	\$ 108.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
<b>App/Arch Dev/Testing/Deployment Subtotal</b>				<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
7.3 Performance	Data Analyst -Offshore	Y	\$ 85.60	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Performance Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
<b>Application/Architecture Evolution Subtotal</b>				<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>
<b>8.0 Innovation</b>																		
8.1 Innovation Team Management	M&E innovation Lead-Onshore	N	\$ 240.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Innovation Team Management Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>
8.2 Prepare Innovation Proposal				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Prepare Innovation Proposal Subtotal</b>				<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
8.3 Conduct POC/Pilot	Functional Lead-Offshore	Y	\$ 107.60	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
	Human Centric Design Analyst-Offshore	Y	\$ 90.60	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Conduct POC/Pilot Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>
8.4 Implement Innovation	Senior Programmer Analyst-Offshore	Y	\$ 108.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Implement Innovation Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>
<b>Innovation Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0 Production Operations</b>																		
9.1 Production Operations Management (Base)	M&E Release Manager-Onshore	N	\$ 225.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Business Analyst-Onshore	N	\$ 150.00	322	322	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Production Operations Management (Base) Subtotal</b>				<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>5,856</b>	<b>\$ 1,027,800</b>
9.2 Production Operations Management (CalHEERS)	Business Analyst-Onshore	N	\$ 150.00	10	10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Production Operations Management (CalHEERS) Subtotal</b>				<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>120</b>	<b>\$ 18,000</b>
9.3 Daily Ops/Production Ops (Base)	Business Analyst-Onshore	N	\$ 150.00	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	M&E Annual	M&E Annual
				February	March	April	May	June	July	August	September	October	November	December	January	Avg: Hours	M&E Annual
	Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
	Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
	Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
	<b>Daily Ops/Production Operations (Base) Subtotal</b>			<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>23,772</b>	<b>\$ 3,313,159</b>
<b>9.4</b>	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>			<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>960</b>	<b>\$ 158,400</b>
<b>9.5</b>	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Batch &amp; Interfaces Subtotal</b>			<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>11,964</b>	<b>\$ 1,674,960</b>
<b>9.6</b>	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Tier 3 Contact Center (Continuous) Subtotal</b>			<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>6,492</b>	<b>\$ 892,980</b>
<b>9.7</b>	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Tier 3 Contact Center (Medicaid) Subtotal</b>			<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>1,488</b>	<b>\$ 204,600</b>
<b>9.8</b>	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Performance Monitoring Subtotal</b>			<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>5,988</b>	<b>\$ 1,077,840</b>
<b>9.9</b>	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Technology Recovery Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 278,880</b>
	<b>Production Operations Subtotal</b>			<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>58,632</b>	<b>\$ 8,646,619</b>
<b>10.0</b>	<b>Welfare Data Tracking Implementation</b>																
<b>10.1</b>	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Welfare Data Tracking Implementation Subtotal</b>			<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>
	<b>Welfare Data Tracking Implementation Subtotal</b>			<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>
<b>11.0</b>	<b>Level 3 Help Desk Support-Bots</b>																
<b>11.1</b>	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Level 3 Help Desk Support-Bots Subtotal</b>			<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
	<b>Level 3 Help Desk Support-Bots Subtotal</b>			<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
<b>12.0</b>	<b>Workload Assignment</b>																
<b>12.1</b>	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N	887	887	887	887	887	887	887	887	887	887	887	9,756	\$ 1,546,304
		Workload Assignment SME-Offshore	\$ 88.00	Y	591	591	591	591	591	591	591	591	591	591	591	6,501	\$ 572,088
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)													M&E Annual	M&E Annual		
			<From Tab	1 February	2 March	3 April	4 May	5 June	6 July	7 August	8 September	9 October	10 November	11 December	12 January	Avg: Hours	\$	
Workload Assignment Subtotal				1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	-	16,257	\$ 2,118,392
Workload Assignment Subtotal				1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	1,478	-	16,257	\$ 2,118,392
M&E Staff Loading Total				34,719	34,719	34,719	34,719	34,719	34,719	34,719	34,719	34,719	34,719	34,719	34,719	33,242	415,155	\$ 54,089,635
																Average Hourly Rate	\$ 130.29	

Assumptions	
1	Defect fixes to the existing solution, stemming from the incumbent vendor's scope of services, that have not

**Schedule 9:**  
**Portal/Mobile App Staff Loading by Deliverable**  
**Schedule 6.1**  
**M&E Base Year 1 Staff Loading: February 2026 - January 2027**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab	Service Month												Total M&E Year 1: Hours	Total M&E Year 1: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27		
<b>1.0</b>	<b>Project Management</b>																	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		0	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
1.2	Work Plan/Schedule Management	M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840	
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920	
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Work Plan/Schedule Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>	
1.3	PMO Support	PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920	
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270	
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>	
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>	
<b>2.0</b>	<b>SCRs</b>																	
2.1	SCR Team Management	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339	
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760	
		0	\$ -	0													-	\$ -
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>	
2.2	SCR Prep, Requirements & Design	Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000	
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520	
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475	
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800	
		0	\$ -	0													-	\$ -
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>	
2.3	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213	
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840	
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515	
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900	
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296	
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760	

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 1: Hours	Total M&E
		<From Tab		Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27		
	Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440
	0	\$ -	0													-	\$ -
	<b>SCR Build Subtotal</b>			<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$ 10,868,964</b>
<b>2.4</b>	SCR Test																
	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 321,110
	QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$ 2,719,200
	QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	8,760	\$ 618,456
	Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	7,980	\$ 643,188
	0	\$ -	0													-	\$ -
	<b>SCR Test Subtotal</b>			<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$ 4,301,954</b>
<b>2.5</b>	SCR Release Management																
	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	5,844	\$ 818,160
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>SCR Release Management Subtotal</b>			<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$ 1,714,560</b>
<b>2.6</b>	SCR Training/OCM																
	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 378,480
	Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
	Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 418,320
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>SCR Training/OCM Subtotal</b>			<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 1,115,520</b>
<b>2.7</b>	SIRFRA/ SCERFRA/ External Inquiries																
	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>			<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>6,792</b>	<b>\$ 1,000,680</b>
	<b>SCR Subtotal</b>			<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	<b>\$ 25,261,973</b>
<b>3.0</b>	<b>Tier 3 Service Desk Support</b>																
<b>3.1</b>	Tier 3 Service Desk Support	\$ -	0													-	\$ -
	Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,645,380
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>
	<b>Tier 3 Service Desk Support Subtotal</b>			<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>
<b>4.0</b>	<b>CalHEERS SCR's</b>																
<b>4.1</b>	CalHEERS SCR's																
	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$ 176,678
	Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	900	\$ 202,500
	Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	600	\$ 64,560
	Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
	Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Year 1: Hours	Total M&E
	Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$ 172,800
	QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 140,635
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
	Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																
<b>5.1</b>	Ancillary (incl. GA/GR)																
	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Ancillary (incl. GA/GR) Subtotal</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
	<b>Ancillary (incl. GA/GR) Subtotal</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
<b>6.0</b>	<b>Security</b>																
<b>6.1</b>	Security Team Management																
	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920
	M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Security Team Management Subtotal</b>			<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>3,228</b>	<b>\$ 765,120</b>
<b>6.2</b>	Application Security																
	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Application Security Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
<b>6.3</b>	Security Monitoring																
	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Security Monitoring Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 268,920</b>
<b>6.4</b>	Security Support																
	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840
	Security Analyst-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Security Support Subtotal</b>			<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 748,195</b>
	<b>Security Subtotal</b>			<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>																

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E		
				Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Year 1: Hours	Total M&E		
7.1	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339	
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
<b>App/Arch Team Management Subtotal</b>					<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 662,539</b>	
7.2	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720	
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800	
		Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760	
		Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
		QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
		Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136		
<b>App/Arch Dev/Testing/Deployment Subtotal</b>					<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>	
7.3	Performance	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515	
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
<b>Performance Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>	
<b>Application/Architecture Evolution Subtotal</b>					<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>	
<b>8.0 Innovation</b>																			
8.1	Innovation Team Management	M&E innovation Lead-Onshore	\$ 240.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080	
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
<b>Innovation Team Management Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>	
8.2	Prepare Innovation Proposal	0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
<b>Prepare Innovation Proposal Subtotal</b>					<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>	
8.3	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339	
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475	
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
<b>Conduct POC/Pilot Subtotal</b>					<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>	
8.4	Implement Innovation	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136		

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 1: Hours	Total M&E
		<From Tab		Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27		
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Implement Innovation Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>
	<b>Innovation Subtotal</b>			<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0</b>	<b>Production Operations</b>																
<b>9.1</b>	Production Operations Management (Base)	M&E Release Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Production Operations Management (Base) Subtotal</b>			<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>5,856</b>	<b>\$ 1,027,800</b>
<b>9.2</b>	Production Operations Management (CalHEERS)	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Production Operations Management (CalHEERS) Subtotal</b>			<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>120</b>	<b>\$ 18,000</b>
<b>9.3</b>	Daily Ops/Production Ops (Base)	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800
		Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
		Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
	<b>Daily Ops/Production Operations (Base) Subtotal</b>			<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>23,772</b>	<b>\$ 3,313,159</b>
<b>9.4</b>	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>			<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>960</b>	<b>\$ 158,400</b>
<b>9.5</b>	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Batch &amp; Interfaces Subtotal</b>			<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>11,964</b>	<b>\$ 1,674,960</b>
<b>9.6</b>	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 1: Hours	Total M&E
				Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27		
	<b>Tier 3 Contact Center (Continuous) Subtotal</b>			<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>6,492</b>	<b>\$ 892,980</b>
9.7	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Tier 3 Contact Center (Medicaid) Subtotal</b>				<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>1,488</b>	<b>\$ 204,600</b>
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Performance Monitoring Subtotal</b>				<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>5,988</b>	<b>\$ 1,077,840</b>
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Technology Recovery Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 278,880</b>
	<b>Production Operations Subtotal</b>				<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>58,632</b>	<b>\$ 8,646,619</b>
10.0	<b>Welfare Data Tracking Implementation</b>																
10.1	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	561.5	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Welfare Data Tracking Implementation Subtotal</b>				<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>
	<b>Welfare Data Tracking Implementation Subtotal</b>				<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>
11.0	<b>Level 3 Help Desk Support-Bots</b>																
11.1	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
12.0	<b>Workload Assignment</b>																
12.1	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N	887	887	887	887	887	887	887	887	887	887	887	9,756	\$ 1,546,304

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
		<From Tab		Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Year 1: Hours	
	Workload Assignment SME-Offshore	\$ 88.00	Y	591	591	591	591	591	591	591	591	591	591	591		6,501	\$ 572,088
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Workload Assignment Subtotal</b>			<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>-</b>	<b>16,257</b>	<b>\$ 2,118,392</b>
	<b>Workload Assignment Subtotal</b>			<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>1,478</b>	<b>-</b>	<b>16,257</b>	<b>\$ 2,118,392</b>
	<b>M&amp;E Staff Loading Total</b>			<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>34,719</b>	<b>33,242</b>	<b>415,155</b>	<b>\$ 54,089,635</b>

Average Hourly Rate \$ 130.29

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

**Schedule 6.2**

**M&E Base Year 2 Staff Loading: February 2027 - January 2028**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month												Total M&E Year 2: Hours	Total M&E Year 2: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	Jan-28		
<b>1.0</b>	<b>Project Management</b>				168	168	168	144	176	152	152	184	176	160	168	168	1,984	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
1.2	Work Plan/Schedule Management	M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Work Plan/Schedule Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>
1.3	PMO Support	PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																	
2.1	SCR Team Management	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760
		0	\$ -	0													-	\$ -
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>
2.2	SCR Prep, Requirements & Design	Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		0	\$ -	0													-	\$ -
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>
2.3	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440
		0	\$ -	0													-	\$ -
	<b>SCR Build Subtotal</b>				<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$ 10,868,964</b>
2.4	SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 321,110
		QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$ 2,719,200
		QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	8,760	\$ 618,456
		Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	7,980	\$ 643,188
		0	\$ -	0													-	\$ -
	<b>SCR Test Subtotal</b>				<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$ 4,301,954</b>
2.5	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	5,844	\$ 818,160
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>SCR Release Management Subtotal</b>				<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$ 1,714,560</b>
2.6	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 378,480
		Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 418,320
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>SCR Training/OCM Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 1,115,520</b>

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E		
				Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	Jan-28	Year 2: Hours	Total M&E		
2.7	SIRFRA/ SCERFRA/ External Inquiries	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0															\$ -
<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>					<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>6,792</b>	<b>\$ 1,000,680</b>	
<b>SCR Subtotal</b>					<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	<b>\$ 25,261,973</b>		
<b>3.0 Tier 3 Service Desk Support</b>																			
3.1	Tier 3 Service Desk Support	0	\$ -	0														\$ -	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,645,380	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
<b>Tier 3 Service Desk Support Subtotal</b>					<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>		
<b>Tier 3 Service Desk Support Subtotal</b>					<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>		
<b>4.0 CalHEERS SCRs</b>																			
4.1	CalHEERS SCRs	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
		Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
		Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$ 176,678	
		Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	900	\$ 202,500	
		Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	600	\$ 64,560	
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720	
		Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$ 172,800	
		QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 140,635	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680	
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560	
		Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555	
		<b>CalHEERS SCRs Subtotal</b>					<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
<b>CalHEERS SCRs Subtotal</b>					<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>		
<b>5.0 Ancillary (incl. GA/GR)</b>																			
5.1	Ancillary (incl. GA/GR)	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200	
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0															\$ -
<b>Ancillary (incl. GA/GR) Subtotal</b>					<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>		
<b>Ancillary (incl. GA/GR) Subtotal</b>					<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>		
<b>6.0 Security</b>																			
6.1	Security Team Management	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920	
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0															\$ -
<b>Security Team Management Subtotal</b>					<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>3,228</b>	<b>\$ 765,120</b>		
6.2	Application Security	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0															\$ -
		0	\$ -	0															\$ -
<b>Application Security Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>		
6.3	Security Monitoring	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0														\$ -	
		0	\$ -	0															\$ -
<b>Security Monitoring Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 268,920</b>		
6.4	Security Support	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840		

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 2: Hours	Total M&E
				Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	Jan-28		
	Security Analyst-Offshore		\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Security Support Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 748,195</b>
	<b>Security Subtotal</b>				<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>																
<b>7.1</b>	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>App/Arch Team Management Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 662,539</b>
<b>7.2</b>	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
		Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
		QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
		Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	<b>App/Arch Dev/Testing/Deployment Subtotal</b>				<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
<b>7.3</b>	Performance	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Performance Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
	<b>Application/Architecture Evolution Subtotal</b>				<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>
<b>8.0</b>	<b>Innovation</b>																
<b>8.1</b>	Innovation Team Management	M&E innovation Lead-Onshore	\$ 240.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Innovation Team Management Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>
<b>8.2</b>	Prepare Innovation Proposal	0	\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Prepare Innovation Proposal Subtotal</b>				<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
<b>8.3</b>	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Conduct POC/Pilot Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>
<b>8.4</b>	Implement Innovation	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Implement Innovation Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>
	<b>Innovation Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0</b>	<b>Production Operations</b>																
<b>9.1</b>	Production Operations Management (Base)	M&E Release Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 2: Hours	Total M&E		
				Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	Jan-28				
<b>Production Operations Management (Base) Subtotal</b>				<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>5,856</b>	<b>\$ 1,027,800</b>	
9.2	Production Operations Management (CalHEERS)	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Production Operations Management (CalHEERS) Subtotal</b>				<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>120</b>	<b>\$ 18,000</b>	
9.3	Daily Ops/Production Ops (Base)	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800	
		Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355	
		Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980	
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704	
<b>Daily Ops/Production Operations (Base) Subtotal</b>				<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>23,772</b>	<b>\$ 3,313,159</b>	
9.4	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>				<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>960</b>	<b>\$ 158,400</b>	
9.5	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Batch &amp; Interfaces Subtotal</b>				<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>11,964</b>	<b>\$ 1,674,960</b>	
9.6	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280	
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Tier 3 Contact Center (Continuous) Subtotal</b>				<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>6,492</b>	<b>\$ 892,980</b>	
9.7	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700	
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380	
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Tier 3 Contact Center (Medicaid) Subtotal</b>				<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>1,488</b>	<b>\$ 204,600</b>	
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Performance Monitoring Subtotal</b>				<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>5,988</b>	<b>\$ 1,077,840</b>	
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Technology Recovery Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 278,880</b>	
<b>Production Operations Subtotal</b>				<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>4,886</b>	<b>58,632</b>	<b>\$ 8,646,619</b>	
<b>10.0 Welfare Data Tracking Implementation</b>																			
10.1	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	562	562	562	562	562	562	562	562	562	562	562	562	6,738	\$ 1,067,973	
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
<b>Welfare Data Tracking Implementation Subtotal</b>				<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>	
<b>Welfare Data Tracking Implementation Subtotal</b>				<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>936</b>	<b>11,226</b>	<b>\$ 1,462,917</b>
<b>11.0 Level 3 Help Desk Support-Bots</b>																			
11.1	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608	
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	
		0	\$ -	0													-	\$ -	

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27	Dec-27	Jan-28	Year 2: Hours	
	Level 3 Help Desk Support-Bots Subtotal			840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
	Level 3 Help Desk Support-Bots Subtotal			840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
<b>12.0</b>	<b>Workload Assignment</b>																
12.1	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N													- \$ -
		Workload Assignment SME-Offshore	\$ 88.00	Y													- \$ -
		0	\$ -	0													- \$ -
		0	\$ -	0													- \$ -
		0	\$ -	0													- \$ -
	Workload Assignment Subtotal				-	-	-	-	-	-	-	-	-	-	-	-	- \$ -
	Workload Assignment Subtotal				-	-	-	-	-	-	-	-	-	-	-	-	- \$ -
	M&E Staff Loading Total			33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	398,898	\$ 51,971,243
																Average Hourly Rate	\$ 130.29

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

Schedule 6.3  
M&E Base Year 3 Staff Loading: February 2028 - January 2029

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month												Total M&E Year 3: Hours	Total M&E Year 3: Price	
					1	2	3	4	5	6	7	8	9	10	11	12			
					Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28	Jan-29			
<b>1.0</b>	<b>Project Management</b>				176	168	160	152	168	160	160	184	160	176	168	160	1,992	\$	398,400
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$	158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	179,280
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$</b>	<b>736,080</b>
1.2	Work Plan/Schedule Management	M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$	538,920
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
	<b>Work Plan/Schedule Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$</b>	<b>827,760</b>
1.3	PMO Support	PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$	538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$	281,270
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$</b>	<b>820,190</b>
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$</b>	<b>2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																		
2.1	SCR Team Management	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	557,760
		0	\$ -	0													-	\$	-
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$</b>	<b>1,668,499</b>
2.2	SCR Prep, Requirements & Design	Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$	2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$	1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	180,475
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	547,800
		0	\$ -	0													-	\$	-
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$</b>	<b>4,591,795</b>
2.3	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$	692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	417	5,004	\$	1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	705	8,460	\$	910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$	4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$	3,619,440
		0	\$ -	0													-	\$	-
	<b>SCR Build Subtotal</b>				<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$</b>	<b>10,868,964</b>
2.4	SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$	321,110
		QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$	2,719,200
		QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	8,760	\$	618,456
		Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	7,980	\$	643,188
		0	\$ -	0													-	\$	-
	<b>SCR Test Subtotal</b>				<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$</b>	<b>4,301,954</b>
2.5	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	448,200
		M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	448,200
		Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	5,844	\$	818,160
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
	<b>SCR Release Management Subtotal</b>				<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$</b>	<b>1,714,560</b>
2.6	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	378,480
		Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	318,720
		Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$	418,320
		0	\$ -	0													-	\$	-
		0	\$ -	0													-	\$	-
	<b>SCR Training/OCM Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$</b>	<b>1,115,520</b>

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 3: Hours	Total M&E	
				Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28	Jan-29			
<b>2.7</b>	<b>SIRFRA/ SCERFRA/ External Inquiries</b>																	
	Programmer Analyst-Onshore		\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000
	Senior Programmer Analyst-Onshore		\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>				<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>6,792</b>	<b>\$ 1,000,680</b>
	<b>SCR Subtotal</b>				<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	<b>\$ 25,261,973</b>
<b>3.0</b>	<b>Tier 3 Service Desk Support</b>																	
<b>3.1</b>	<b>Tier 3 Service Desk Support</b>																	
	0		\$ -	0													-	\$ -
	Senior Programmer Analyst-Onshore		\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,645,380
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>Tier 3 Service Desk Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>
	<b>Tier 3 Service Desk Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>
<b>4.0</b>	<b>CalHEERS SCRs</b>																	
<b>4.1</b>	<b>CalHEERS SCRs</b>																	
	M&E Test Manager-Onshore		\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Business Analyst-Onshore		\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	Business Analyst-Offshore		\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$ 176,678
	Functional Lead-Onshore		\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	900	\$ 202,500
	Functional Lead-Offshore		\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	600	\$ 64,560
	Human Centric Design Analyst-Onshore		\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
	Programmer Analyst-Onshore		\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	Programmer Analyst-Offshore		\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$ 172,800
	QA Analyst-Onshore		\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	QA Analyst-Offshore		\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 140,635
	Senior Programmer Analyst-Onshore		\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
	Senior Programmer Analyst-Offshore		\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
	Senior QA Analyst-Offshore		\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555
	<b>CalHEERS SCRs Subtotal</b>				<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
	<b>CalHEERS SCRs Subtotal</b>				<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																	
<b>5.1</b>	<b>Ancillary (incl. GA/GR)</b>																	
	Programmer Analyst-Onshore		\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200
	Senior Programmer Analyst-Offshore		\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>Ancillary (incl. GA/GR) Subtotal</b>				<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
	<b>Ancillary (incl. GA/GR) Subtotal</b>				<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
<b>6.0</b>	<b>Security</b>																	
<b>6.1</b>	<b>Security Team Management</b>																	
	M&E Security Manager-Onshore		\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920
	M&E Deputy Project Manager-Onshore		\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>Security Team Management Subtotal</b>				<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>3,228</b>	<b>\$ 765,120</b>
<b>6.2</b>	<b>Application Security</b>																	
	Security Tester-Offshore		\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>Application Security Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
<b>6.3</b>	<b>Security Monitoring</b>																	
	Security Analyst-Onshore		\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	0		\$ -	0													-	\$ -
	<b>Security Monitoring Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 268,920</b>
<b>6.4</b>	<b>Security Support</b>																	
	Security Analyst-Onshore		\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 3: Hours	Total M&E
				Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28	Jan-29		
	Security Analyst-Offshore		\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Security Support Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 748,195</b>
	<b>Security Subtotal</b>				<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>																
<b>7.1</b>	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>App/Arch Team Management Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 662,539</b>
<b>7.2</b>	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
		Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
		QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
		Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	<b>App/Arch Dev/Testing/Deployment Subtotal</b>				<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
<b>7.3</b>	Performance	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Performance Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
	<b>Application/Architecture Evolution Subtotal</b>				<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>
<b>8.0</b>	<b>Innovation</b>																
<b>8.1</b>	Innovation Team Management	M&E innovation Lead-Onshore	\$ 240.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Innovation Team Management Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>
<b>8.2</b>	Prepare Innovation Proposal	0	\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Prepare Innovation Proposal Subtotal</b>				<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
<b>8.3</b>	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Conduct POC/Pilot Subtotal</b>				<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>
<b>8.4</b>	Implement Innovation	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	<b>Implement Innovation Subtotal</b>				<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>
	<b>Innovation Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0</b>	<b>Production Operations</b>																
<b>9.1</b>	Production Operations Management (Base)	M&E Release Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -
	0		\$ -	0												-	\$ -

## Schedule 9: Portal/Mobile App Staff Loading by Deliverable

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E	
				Feb-28	Mar-28	Apr-28	May-28	Jun-28	Jul-28	Aug-28	Sep-28	Oct-28	Nov-28	Dec-28	Jan-29	Year 3: Hours	\$	
<b>Production Operations Management (Base) Subtotal</b>																		
9.2	Production Operations Management (CalHEERS)	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Production Operations Management (CalHEERS) Subtotal</b>																		
					10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
9.3	Daily Ops/Production Ops (Base)	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800
		Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
		Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
<b>Daily Ops/Production Operations (Base) Subtotal</b>																		
					1,981	1,981	1,981	1,981	1,981	1,981	1,981	1,981	1,981	1,981	1,981	1,981	23,772	\$ 3,313,159
9.4	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>																		
					80	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
9.5	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Batch &amp; Interfaces Subtotal</b>																		
					997	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
9.6	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Tier 3 Contact Center (Continuous) Subtotal</b>																		
					541	541	541	541	541	541	541	541	541	541	541	541	6,492	\$ 892,980
9.7	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Tier 3 Contact Center (Medicaid) Subtotal</b>																		
					124	124	124	124	124	124	124	124	124	124	124	124	1,488	\$ 204,600
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00000	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Performance Monitoring Subtotal</b>																		
					499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Technology Recovery Subtotal</b>																		
					166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
<b>Production Operations Subtotal</b>																		
					4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	58,632	\$ 8,646,619
<b>Welfare Data Tracking Implementation</b>																		
10.1	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	562	562	562	562	562	562	562	562	562	562	562	562	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Welfare Data Tracking Implementation Subtotal</b>																		
					936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
<b>Welfare Data Tracking Implementation Subtotal</b>																		
					936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
<b>Level 3 Help Desk Support-Bots</b>																		
11.1	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
<b>Level 3 Help Desk Support-Bots Subtotal</b>																		
					840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)													Total M&E			
			<From Tab	1 Feb-28	2 Mar-28	3 Apr-28	4 May-28	5 Jun-28	6 Jul-28	7 Aug-28	8 Sep-28	9 Oct-28	10 Nov-28	11 Dec-28	12 Jan-29	Year 3: Hours	Total M&E	
	Level 3 Help Desk Support-Bots Subtotal			840	840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
	Level 3 Help Desk Support-Bots Subtotal			840	840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
<b>12.0</b>	<b>Workload Assignment</b>																	
12.1	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N														- \$ -
		Workload Assignment SME-Offshore	\$ 88.00	Y														- \$ -
		0	\$ -	0														- \$ -
		0	\$ -	0														- \$ -
		0	\$ -	0														- \$ -
	Workload Assignment Subtotal				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	Workload Assignment Subtotal				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	M&E Staff Loading Total				33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	398,898	\$ 51,971,243
																	Average Hourly Rate	\$ 130.29

**Schedule 9:**  
**Portal/Mobile App Staff Loading by Deliverable**  
**Schedule 6.4**  
**M&E Base Year 4 Staff Loading: February 2029 - January 2030**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month												Total M&E Year 4: Hours	Total M&E Year 4: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	Jan-30		
<b>1.0</b>	<b>Project Management</b>																	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
<b>1.2</b>	<b>Management</b>																	
		M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>
<b>1.3</b>	<b>PMO Support</b>																	
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																	
<b>2.1</b>	<b>SCR Team Management</b>																	
		Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760
		0	\$ -	0													-	\$ -
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>
<b>2.2</b>	<b>SCR Prep, Requirements &amp; Design</b>																	
		Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		0	\$ -	0													-	\$ -
	<b>SCR Prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>
<b>2.3</b>	<b>SCR Build</b>																	
		Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440
		0	\$ -	0													-	\$ -
	<b>SCR Build Subtotal</b>				<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$ 10,868,964</b>

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	Hourly Rate (17N)		Month												Total M&E Year 4: Hours	Total M&E		
		<From Tab	<From Tab	1 Feb-29	2 Mar-29	3 Apr-29	4 May-29	5 Jun-29	6 Jul-29	7 Aug-29	8 Sep-29	9 Oct-29	10 Nov-29	11 Dec-29	12 Jan-30				
<b>2.4</b> SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 321,110	
	QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$ 2,719,200	
	QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	730	8,760	\$ 618,456	
	Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	665	7,980	\$ 643,188	
	0	\$ -	0															-	\$ -
<b>SCR Test Subtotal</b>				<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$ 4,301,954</b>	
<b>2.5</b> SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
	M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
	Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	487	5,844	\$ 818,160	
	0	\$ -	0															-	\$ -
	0	\$ -	0																-
<b>SCR Release Management Subtotal</b>				<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$ 1,714,560</b>	
<b>2.6</b> SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 378,480	
	Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720	
	Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 418,320	
	0	\$ -	0															-	\$ -
	0	\$ -	0																-
<b>SCR Training/OCM Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 1,115,520</b>	
<b>2.7</b> SIRFRA/ SCERFRA/ External Inquiries	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000	
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680	
	0	\$ -	0															-	\$ -
	0	\$ -	0															-	\$ -
	0	\$ -	0																-
<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>				<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>6,792</b>	<b>\$ 1,000,680</b>	
<b>SCR Subtotal</b>				<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	<b>\$ 25,261,973</b>	
<b>3.0 Tier 3 Service Desk Support</b>																			
<b>3.1</b> Tier 3 Service Desk Support	0	\$ -	0															-	\$ -
	Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,645,380	
	0	\$ -	0															-	\$ -
	0	\$ -	0															-	\$ -
	0	\$ -	0																-
<b>Tier 3 Service Desk Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>	
<b>Tier 3 Service Desk Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 1,645,380</b>	
<b>4.0 CalHEERS SCRs</b>																			
<b>4.1</b> CalHEERS SCRs	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200	
	Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -	
	Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$ 176,678	
	Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	75	900	\$ 202,500	
	Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	50	600	\$ 64,560	
	Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720	
	Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$ 172,800	
	QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 140,635	
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680	
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560	
	Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555	

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	Hourly Rate (17N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 4: Hours	Total M&E
		<From Tab	<From Tab	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	Jan-30		
	<b>CalHEERS SCRs Subtotal</b>			1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	20,004	\$ 2,479,889
	<b>CalHEERS SCRs Subtotal</b>			1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	1,667	20,004	\$ 2,479,889
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																
<b>5.1</b>	Ancillary (incl. GA/GR)	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Ancillary (incl. GA/GR) Subtotal</b>			500	500	500	500	500	500	500	500	500	500	500	500	6,000	\$ 701,760
	<b>GA/GR Subtotal</b>			500	500	500	500	500	500	500	500	500	500	500	500	6,000	\$ 701,760
<b>6.0</b>	<b>Security</b>																
<b>6.1</b>	Security Team Management	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Team Management Subtotal</b>			269	269	269	269	269	269	269	269	269	269	269	269	3,228	\$ 765,120
<b>6.2</b>	Application Security	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Application Security Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
<b>6.3</b>	Security Monitoring	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Monitoring Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
<b>6.4</b>	Security Support	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840
		Security Analyst-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Support Subtotal</b>			498	498	498	498	498	498	498	498	498	498	498	498	5,976	\$ 748,195
	<b>Security Subtotal</b>			1,099	1,099	1,099	1,099	1,099	1,099	1,099	1,099	1,099	1,099	1,099	1,099	13,188	\$ 1,952,750
<b>7.0</b>	<b>Application/Architecture Evolution</b>																
<b>7.1</b>	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>App/Arch Team Management Subtotal</b>			332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 662,539
<b>7.2</b>	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	Hourly Rate (17N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 4: Hours	Total M&E
		<From Tab	<From Tab	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	Jan-30		
	Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
	Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
	Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
	QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
	Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	<b>App/Arch Dev/Testing/Deployment Subtotal</b>			<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
<b>7.3</b>	Performance																
	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Performance Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
	<b>Application/Architecture Evolution Subtotal</b>			<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>
<b>8.0</b>	<b>Innovation</b>																
<b>8.1</b>	Innovation Team Management																
	M&E innovation Lead-Onshore	\$ 240.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Innovation Team Management Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>
<b>8.2</b>	Prepare Innovation Proposal																
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Prepare Innovation Proposal Subtotal</b>			<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
<b>8.3</b>	Conduct POC/Pilot																
	Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
	Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Conduct POC/Pilot Subtotal</b>			<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>
<b>8.4</b>	Implement Innovation																
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	<b>Implement Innovation Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>
	<b>Innovation Subtotal</b>			<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0</b>	<b>Production Operations</b>																
<b>9.1</b>	Production Operations Management (Base)																
	M&E Release Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Business Analyst-Onshore	\$ 150.00	N	322	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	Monthly Rate (17N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 4: Hours	Total M&E
		<From Tab	<From Tab	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	Jan-30		
	<b>Production Operations Management (Base) Subtotal</b>			<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>5,856</b>	<b>\$ 1,027,800</b>
9.2	Production Operations Management (CalHEERS)	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Production Operations Management (CalHEERS) Subtotal</b>			<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>120</b>	<b>\$ 18,000</b>
9.3	Daily Ops/Production Ops (Base)	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800
		Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
		Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
	<b>Daily Ops/Production Operations (Base) Subtotal</b>			<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>23,772</b>	<b>\$ 3,313,159</b>
9.4	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>			<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>960</b>	<b>\$ 158,400</b>
9.5	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Batch &amp; Interfaces Subtotal</b>			<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>11,964</b>	<b>\$ 1,674,960</b>
9.6	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Tier 3 Contact Center (Continuous) Subtotal</b>			<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>6,492</b>	<b>\$ 892,980</b>
9.7	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Tier 3 Contact Center (Medicaid) Subtotal</b>			<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>1,488</b>	<b>\$ 204,600</b>
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Performance Monitoring Subtotal</b>			<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>499</b>	<b>5,988</b>	<b>\$ 1,077,840</b>
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	Hourly Rate (17N)		1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 4: Hours	Total M&E
		<From Tab	<From Tab	Feb-29	Mar-29	Apr-29	May-29	Jun-29	Jul-29	Aug-29	Sep-29	Oct-29	Nov-29	Dec-29	Jan-30		
		0	\$ -	0													
	<b>Technology Recovery Subtotal</b>				166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
	<b>Production Operations Subtotal</b>				4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	58,632	\$ 8,646,619
10.0	<b>Welfare Data Tracking Implementation</b>																
10.1	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	562	562	562	562	562	562	562	562	562	562	562	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Welfare Data Tracking Implementation Subtotal</b>				936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
	<b>Welfare Data Tracking Implementation Subtotal</b>				936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
11.0	<b>Level 3 Help Desk Support-Bots</b>																
11.1	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
12.0	<b>Workload Assignment</b>																
12.1	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N													\$ -
		Workload Assignment SME-Offshore	\$ 88.00	Y													\$ -
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
	<b>Workload Assignment Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>Workload Assignment Subtotal</b>				-	-	-	-	-	-	-	-	-	-	-	-	\$ -
	<b>M&amp;E Staff Loading Total</b>				33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	398,898	\$ 51,971,243

Average Hourly Rate \$ 130.29

**Schedule 9:**  
**Portal/Mobile App Staff Loading by Deliverable**  
**Schedule 6.5**  
**M&E Base Year 5 Staff Loading: February 2030 - January 2031**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab	Service Month												Total M&E Year 5: Hours 2,000	Total M&E Year 5: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31		
<b>1.0</b>	<b>Project Management</b>																	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Project Management Subtotal</b>				<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
<b>1.2</b>	<b>Work Plan/Schedule Management</b>																	
		M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Work Plan/Schedule Management Subtotal</b>				<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>
<b>1.3</b>	<b>PMO Support</b>																	
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>PMO Support Subtotal</b>				<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>
	<b>Project Management Subtotal</b>				<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																	
<b>2.1</b>	<b>SCR Team Management</b>																	
		M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760
		0	\$ -	0													-	\$ -
	<b>SCR Team Management Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>
<b>2.2</b>	<b>SCR Prep, Requirements &amp; Design</b>																	
		Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 5: Hours	Total M&E
				Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31		
	Human Centric Design Lead-Onshore		\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
	0		\$ -	0												-	\$ -
	<b>SCR prep, Requirements &amp; Design Subtotal</b>				<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>
<b>2.3</b>	SCR Build	Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440
		0	\$ -	0												-	\$ -
	<b>SCR Build Subtotal</b>				<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>8,012</b>	<b>96,144</b>	<b>\$ 10,868,964</b>
<b>2.4</b>	SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 321,110
		QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	24,720	\$ 2,719,200
		QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	8,760	\$ 618,456
		Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	7,980	\$ 643,188
		0	\$ -	0												-	\$ -
	<b>SCR Test Subtotal</b>				<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>3,787</b>	<b>45,444</b>	<b>\$ 4,301,954</b>
<b>2.5</b>	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	5,844	\$ 818,160
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>SCR release Management Subtotal</b>				<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>819</b>	<b>9,828</b>	<b>\$ 1,714,560</b>
<b>2.6</b>	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 378,480
		Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 418,320
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>SCR Training/OCM Subtotal</b>				<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 1,115,520</b>
<b>2.7</b>	SIRFRA/ SCERFRA/ External Inquiries	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	4,800	\$ 672,000
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>				<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>566</b>	<b>6,792</b>	<b>\$ 1,000,680</b>
	<b>SCR Subtotal</b>				<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>16,769</b>	<b>201,228</b>	<b>\$ 25,261,973</b>
<b>3.0</b>	<b>Tier 3 Service Desk Support</b>																
<b>3.1</b>	Support	0	\$ -	0	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,645,380
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 5: Hours	Total M&E	
				Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31			
		0	\$ -	0													\$ -	
	<b>Tier 3 Service Desk Support Subtotal</b>																9,972	\$ 1,645,380
	<b>Tier 3 Service Desk Support Subtotal</b>																9,972	\$ 1,645,380
<b>4.0</b>	<b>CalHEERS SCRs</b>																	
<b>4.1</b>	CalHEERS SCRs	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	2,064	\$ 176,678
		Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	900	\$ 202,500
		Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	600	\$ 64,560
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	2,160	\$ 172,800
		QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 140,635
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
		Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555
	<b>CalHEERS SCRs Subtotal</b>																20,004	\$ 2,479,889
	<b>CalHEERS SCRs Subtotal</b>																20,004	\$ 2,479,889
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																	
<b>5.1</b>	Ancillary (incl. GA/GR)	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Ancillary (incl. GA/GR) Subtotal</b>																6,000	\$ 701,760
	<b>Ancillary (incl. GA/GR) Subtotal</b>																6,000	\$ 701,760
<b>6.0</b>	<b>Security</b>																	
<b>6.1</b>	Security Team Management	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
		0	\$ -	0													-	\$ -
	<b>Security team Management Subtotal</b>																3,228	\$ 765,120
<b>6.2</b>	Application Security	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 5: Hours	Total M&E
				Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31		
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
	<b>Application Security Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
<b>6.3</b>	Security Monitoring	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
	<b>Security Monitoring Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 268,920</b>
<b>6.4</b>	Security Support	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840
		Security Analyst-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
	<b>Security Support Subtotal</b>			<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 748,195</b>
	<b>Security Subtotal</b>			<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>																
<b>7.1</b>	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
	<b>App/Arch team Management Subtotal</b>			<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 662,539</b>
<b>7.2</b>	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
		Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
		QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
		Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	<b>App/Arch Dev/Testing/Deployment Subtotal</b>			<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
<b>7.3</b>	Performance	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -
		\$ -	0													-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 5: Hours	Total M&E
				Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31		
	<b>Performance Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
	<b>Application/Architecture Evolution Subtotal</b>			3,156	3,156	3,156	3,156	3,156	3,156	3,156	3,156	3,156	3,156	3,156	3,156	37,872	\$ 5,034,470
<b>8.0</b>	<b>Innovation</b>																
<b>8.1</b>	Innovation Team Management	M&E innovation Lead-Onshore	\$ 240.00 N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
	<b>Innovation Team Management Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
<b>8.2</b>	Prepare Innovation Proposal	0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
	<b>Prepare Innovation Proposal Subtotal</b>			-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>8.3</b>	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60 Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		Human Centric Design Analyst-Offshore	\$ 90.60 Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
	<b>Conduct POC/Pilot Subtotal</b>			332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 394,814
<b>8.4</b>	Implement Innovation	Senior Programmer Analyst-Offshore	\$ 108.00 Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
		0	\$ - 0													-	\$ -
	<b>Implement Innovation Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
	<b>Innovation Subtotal</b>			664	664	664	664	664	664	664	664	664	664	664	664	7,968	\$ 1,088,030
<b>9.0</b>	<b>Production Operations</b>																
<b>9.1</b>	Production Operations Management (Base)	M&E Release Manager-Onshore	\$ 225.00 N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Business Analyst-Onshore	\$ 150.00 N	322	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
		0	\$ - 0													-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)													Total M&E Year 5: Hours	Total M&E		
			<From Tab	1 Feb-30	2 Mar-30	3 Apr-30	4 May-30	5 Jun-30	6 Jul-30	7 Aug-30	8 Sep-30	9 Oct-30	10 Nov-30	11 Dec-30			12 Jan-31	
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
	<b>Production Operations Management (Base) Subtotal</b>																5,856	\$ 1,027,800
9.2	Production Operations Management (CalHEERS)	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
	<b>Production Operations Management (CalHEERS) Subtotal</b>																120	\$ 18,000
9.3	Daily Ops/Production Ops (Base)	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800
		Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
		Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
	<b>Daily Ops/Production Operations (Base) Subtotal</b>																23,772	\$ 3,313,159
9.4	Daily Ops/Production Ops (CalHEERS)	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
	<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>																960	\$ 158,400
9.5	Batch & Interfaces	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
	<b>Batch &amp; Interfaces Subtotal</b>																11,964	\$ 1,674,960
9.6	Tier 3 Contact Center (Continuous)	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
		Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
		Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E Year 5: Hours	Total M&E
				Feb-30	Mar-30	Apr-30	May-30	Jun-30	Jul-30	Aug-30	Sep-30	Oct-30	Nov-30	Dec-30	Jan-31		
	<b>Tier 3 Contact Center (Continuous) Subtotal</b>			541	541	541	541	541	541	541	541	541	541	541	541	6,492	\$ 892,980
9.7	Tier 3 Contact Center (Medicaid)	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
		Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
		Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Tier 3 Contact Center (Medicaid) Subtotal</b>			124	124	124	124	124	124	124	124	124	124	124	124	1,488	\$ 204,600
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Performance Monitoring Subtotal</b>			499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Technology Recovery Subtotal</b>			166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
	<b>Production Operations Subtotal</b>			4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	58,632	\$ 8,646,619
10.0	<b>Welfare Data Tracking Implementation</b>																
10.1	Welfare Data Tracking Implementation	WDTIP SME-Onshore	\$ 158.50	N	562	562	562	562	562	562	562	562	562	562	562	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Welfare Data Tracking Implementation Subtotal</b>			936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
	<b>Welfare Data Tracking Implementation Subtotal</b>			936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	12												Total M&E				
			<From Tab	1 Feb-30	2 Mar-30	3 Apr-30	4 May-30	5 Jun-30	6 Jul-30	7 Aug-30	8 Sep-30	9 Oct-30	10 Nov-30	11 Dec-30	12 Jan-31	Year 5: Hours	Total M&E		
<b>11.0</b>	<b>Level 3 Help Desk Support-Bots</b>																		
11.1	Level 3 Help Desk Support-Bots	Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
		0	\$ -	0														-	\$ -
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
	<b>Level 3 Help Desk Support-Bots Subtotal</b>				<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>840</b>	<b>10,080</b>	<b>\$ 1,313,424</b>
<b>12.0</b>	<b>Workload Assignment</b>																		
12.1	Workload Assignment	Workload Assignment SME-Onshore	\$ 158.50	N															\$ -
		Workload Assignment SME-Offshore	\$ 88.00	Y															\$ -
		0	\$ -	0															\$ -
		0	\$ -	0															\$ -
		0	\$ -	0															\$ -
	<b>Workload Assignment Subtotal</b>				<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
	<b>Workload Assignment Subtotal</b>				<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
	<b>M&amp;E Staff Loading Total</b>				<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>33,242</b>	<b>398,898</b>	<b>\$ 51,971,243</b>

Average Hourly Rate \$ 130.29

**Schedule 9:**  
**Portal/Mobile App Staff Loading by Deliverable**  
**Schedule 6.6**  
**M&E Base Year 6 Staff Loading: February 2031 - January 2032**

ID	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab	Service Month												Total M&E Year 6: Hours 2,000	Total M&E Year 6: Price
					1	2	3	4	5	6	7	8	9	10	11	12		
					Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32		
<b>1.0</b>	<b>Project Management</b>																	
1.1	Project Management	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 398,400
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	66	66	66	66	66	66	66	66	66	66	66	66	792	\$ 158,400
		PMO Analyst-Onshore	\$ 90.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 179,280
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
		<b>Project Management Subtotal</b>			<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>398</b>	<b>4,776</b>	<b>\$ 736,080</b>
<b>1.2</b>	<b>Work Plan/Schedule Management</b>																	
		M&E Project Scheduler-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
		<b>Work Plan/Schedule Management Subtotal</b>			<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>665</b>	<b>7,980</b>	<b>\$ 827,760</b>
<b>1.3</b>	<b>PMO Support</b>																	
		PMO Analyst-Onshore	\$ 90.00	N	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 538,920
		PMO Analyst-Offshore	\$ 70.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 281,270
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
			\$ -	0													-	\$ -
		<b>PMO Support Subtotal</b>			<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>831</b>	<b>9,972</b>	<b>\$ 820,190</b>
		<b>Project Management Subtotal</b>			<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>1,894</b>	<b>22,728</b>	<b>\$ 2,384,030</b>
<b>2.0</b>	<b>SCRs</b>																	
<b>2.1</b>	<b>SCR Team Management</b>																	
		M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		M&E Application Manager-Onshore	\$ 280.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 557,760
			\$ -	0													-	\$ -
		<b>SCR Team Management Subtotal</b>			<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,668,499</b>
<b>2.2</b>	<b>SCR Prep, Requirements &amp; Design</b>																	
		Business Analyst-Onshore	\$ 150.00	N	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	1,260	15,120	\$ 2,268,000
		Human Centric Design Analyst-Onshore	\$ 160.00	N	831	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 1,595,520
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
			\$ -	0													-	\$ -
		<b>SCR Prep, Requirements &amp; Design Subtotal</b>			<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>2,423</b>	<b>29,076</b>	<b>\$ 4,591,795</b>
<b>2.3</b>	<b>SCR Build</b>																	
		Database Administrator-Offshore	\$ 115.60	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 692,213
		DevOps Engineer-Onshore	\$ 145.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 288,840
		DevOps Engineer-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		Functional Lead-Onshore	\$ 225.00	N	417	417	417	417	417	417	417	417	417	417	417	417	5,004	\$ 1,125,900
		Functional Lead-Offshore	\$ 107.60	Y	705	705	705	705	705	705	705	705	705	705	705	705	8,460	\$ 910,296
		Programmer Analyst-Offshore	\$ 80.00	Y	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	4,231	50,772	\$ 4,061,760
		Senior Programmer Analyst-Onshore	\$ 165.00	N	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	1,828	21,936	\$ 3,619,440

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	Year 6: Hours	Total M&E
	0		\$ -	0													\$ -
	<b>SCR Build Subtotal</b>																<b>\$ 10,868,964</b>
2.4	SCR Test	Perf. Tester-Offshore	\$ 80.60	Y	332	332	332	332	332	332	332	332	332	332	332	332	\$ 321,110
		QA Analyst-Onshore	\$ 110.00	N	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	2,060	\$ 2,719,200
		QA Analyst-Offshore	\$ 70.60	Y	730	730	730	730	730	730	730	730	730	730	730	730	\$ 618,456
		Senior QA Analyst-Offshore	\$ 80.60	Y	665	665	665	665	665	665	665	665	665	665	665	665	\$ 643,188
		0	\$ -	0													\$ -
	<b>SCR Test Subtotal</b>																<b>\$ 4,301,954</b>
2.5	SCR Release Management	M&E Project Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 448,200
		M&E Technical Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 448,200
		Programmer Analyst-Onshore	\$ 140.00	N	487	487	487	487	487	487	487	487	487	487	487	487	\$ 818,160
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
	<b>SCR Release Management Subtotal</b>																<b>\$ 1,714,560</b>
2.6	SCR Training/OCM	Trainer-Onshore	\$ 190.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 378,480
		Training Developer-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 318,720
		Training Manager-Onshore	\$ 210.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 418,320
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
	<b>SCR Training/OCM Subtotal</b>																<b>\$ 1,115,520</b>
2.7	SIRFRA/ SCERFRA/ External Inquiries	Programmer Analyst-Onshore	\$ 140.00	N	400	400	400	400	400	400	400	400	400	400	400	400	\$ 672,000
		Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 328,680
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
	<b>SIRFRA/ SCERFRA/ External Inquiries Subtotal</b>																<b>\$ 1,000,680</b>
	<b>SCR Subtotal</b>																<b>\$ 25,261,973</b>
3.0	<b>Tier 3 Service Desk Support</b>																
3.1	Tier 3 Service Desk Support	0	\$ -	0													\$ -
		Senior Programmer Analyst-Onshore	\$ 165.00	N	831	831	831	831	831	831	831	831	831	831	831	831	\$ 1,645,380
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
		0	\$ -	0													\$ -
	<b>Tier 3 Service Desk Support Subtotal</b>																<b>\$ 1,645,380</b>
	<b>Tier 3 Service Desk Support Subtotal</b>																<b>\$ 1,645,380</b>
4.0	<b>CalHEERS SCR's</b>																
4.1	CalHEERS SCR's	M&E Test Manager-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 448,200
		Business Analyst-Onshore	\$ 150.00	N	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Business Analyst-Offshore	\$ 85.60	Y	172	172	172	172	172	172	172	172	172	172	172	172	\$ 176,678
		Functional Lead-Onshore	\$ 225.00	N	75	75	75	75	75	75	75	75	75	75	75	75	\$ 202,500
		Functional Lead-Offshore	\$ 107.60	Y	50	50	50	50	50	50	50	50	50	50	50	50	\$ 64,560
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	166	\$ 318,720
		Programmer Analyst-Onshore	\$ 140.00	N	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		Programmer Analyst-Offshore	\$ 80.00	Y	180	180	180	180	180	180	180	180	180	180	180	180	\$ 172,800
		QA Analyst-Onshore	\$ 110.00	N	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
		QA Analyst-Offshore	\$ 70.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	\$ 140,635

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	<From Tab	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	Year 6: Hours	Total M&E
	Senior Programmer Analyst-Onshore	\$ 165.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 328,680
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
	Senior QA Analyst-Offshore	\$ 80.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 160,555
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
	<b>CalHEERS SCRs Subtotal</b>			<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>1,667</b>	<b>20,004</b>	<b>\$ 2,479,889</b>
<b>5.0</b>	<b>Ancillary (incl. GA/GR)</b>																
5.1	Ancillary (incl. GA/GR)	Programmer Analyst-Onshore	\$ 140.00	N	140	140	140	140	140	140	140	140	140	140	140	1,680	\$ 235,200
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	360	360	360	360	360	360	360	360	360	360	360	4,320	\$ 466,560
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Ancillary (incl. GA/GR)</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
	<b>GA/GR Subtotal</b>			<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>6,000</b>	<b>\$ 701,760</b>
<b>6.0</b>	<b>Security</b>																
6.1	Security Team Management	M&E Security Manager-Onshore	\$ 260.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 517,920
		M&E Deputy Project Manager-Onshore	\$ 200.00	N	103	103	103	103	103	103	103	103	103	103	103	1,236	\$ 247,200
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Team Management Subtotal</b>			<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>269</b>	<b>3,228</b>	<b>\$ 765,120</b>
6.2	Application Security	Security Tester-Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Application Security Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
6.3	Security Monitoring	Security Analyst-Onshore	\$ 135.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 268,920
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Monitoring Subtotal</b>			<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 268,920</b>
6.4	Security Support	Security Analyst-Onshore	\$ 135.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 537,840
		Security Analyst-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
	<b>Security Support Subtotal</b>			<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>498</b>	<b>5,976</b>	<b>\$ 748,195</b>
	<b>Security Subtotal</b>			<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>1,099</b>	<b>13,188</b>	<b>\$ 1,952,750</b>
<b>7.0</b>	<b>Application/Architecture Evolution</b>																
7.1	App/Arch Team Management	M&E Enterprise Architect-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	Year 6: Hours	Total M&E
	0		\$ -	0													\$ -
<b>App/Arch team Management Subtotal</b>																	<b>\$ 662,539</b>
<b>7.2</b>	App/Arch Dev/Testing/Deployment	Functional Lead-Onshore	\$ 225.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
		Human Centric Design Analyst-Onshore	\$ 160.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 318,720
		Human Centric Design Lead-Onshore	\$ 275.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 547,800
		Programmer Analyst-Onshore	\$ 140.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 557,760
		Programmer Analyst-Offshore	\$ 80.00	Y	831	831	831	831	831	831	831	831	831	831	831	9,972	\$ 797,760
		QA Analyst-Onshore	\$ 110.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 658,680
		Senior Programmer Analyst-Onshore	\$ 165.00	N	332	332	332	332	332	332	332	332	332	332	332	3,984	\$ 657,360
		Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
<b>App/Arch Dev/Testing/Deployment Subtotal</b>					<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>2,658</b>	<b>31,896</b>	<b>\$ 4,201,416</b>
<b>7.3</b>	Performance	Data Analyst -Offshore	\$ 85.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 170,515
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Performance Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 170,515</b>
<b>Application/Architecture Evolution Subtotal</b>					<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>3,156</b>	<b>37,872</b>	<b>\$ 5,034,470</b>
<b>8.0</b>	<b>Innovation</b>																
<b>8.1</b>	Innovation Team Management	M&E innovation Lead-Onshore	\$ 240.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 478,080
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Innovation team Management Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 478,080</b>
<b>8.2</b>	Prepare Innovation Proposal	0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Prepare Innovation Proposal Subtotal</b>					<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>
<b>8.3</b>	Conduct POC/Pilot	Functional Lead-Offshore	\$ 107.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 214,339
		Human Centric Design Analyst-Offshore	\$ 90.60	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 180,475
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Conduct POC/Pilot Subtotal</b>					<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>332</b>	<b>3,984</b>	<b>\$ 394,814</b>
<b>8.4</b>	Implement Innovation	Senior Programmer Analyst-Offshore	\$ 108.00	Y	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 215,136
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Implement Innovation Subtotal</b>					<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>166</b>	<b>1,992</b>	<b>\$ 215,136</b>

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	Year 6: Hours	Total M&E
<b>Innovation Subtotal</b>				<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>664</b>	<b>7,968</b>	<b>\$ 1,088,030</b>
<b>9.0 Production Operations</b>																	
<b>9.1 Production Operations Management (Base)</b>	M&E Release Manager-Onshore		N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 448,200
	Business Analyst-Onshore	\$ 150.00	N	322	322	322	322	322	322	322	322	322	322	322	322	3,864	\$ 579,600
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
<b>Production Operations Management (Base) Subtotal</b>				<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>488</b>	<b>5,856</b>	<b>\$ 1,027,800</b>
<b>9.2 Production Operations Management (CalHEERS)</b>	Business Analyst-Onshore	\$ 150.00	N	10	10	10	10	10	10	10	10	10	10	10	10	120	\$ 18,000
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
<b>Production Operations Management (CalHEERS) Subtotal</b>				<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>120</b>	<b>\$ 18,000</b>
<b>9.3 Daily Ops/Production Ops (Base)</b>	Business Analyst-Onshore	\$ 150.00	N	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 298,800
	Framework Lead-Offshore	\$ 105.60	Y	166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 210,355
	Programmer Analyst-Onshore	\$ 140.00	N	399	399	399	399	399	399	399	399	399	399	399	399	4,788	\$ 670,320
	Senior Programmer Analyst-Onshore	\$ 165.00	N	751	751	751	751	751	751	751	751	751	751	751	751	9,012	\$ 1,486,980
	Senior Programmer Analyst-Offshore	\$ 108.00	Y	499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 646,704
<b>Daily Ops/Production Operations (Base) Subtotal</b>				<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>1,981</b>	<b>23,772</b>	<b>\$ 3,313,159</b>
<b>9.4 Daily Ops/Production Ops (CalHEERS)</b>	Senior Programmer Analyst-Onshore	\$ 165.00	N	80	80	80	80	80	80	80	80	80	80	80	80	960	\$ 158,400
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
<b>Daily Ops/Production Operations (CalHEERS) Subtotal</b>				<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>80</b>	<b>960</b>	<b>\$ 158,400</b>
<b>9.5 Batch &amp; Interfaces</b>	Batch Operations Analyst-Onshore	\$ 140.00	N	997	997	997	997	997	997	997	997	997	997	997	997	11,964	\$ 1,674,960
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
<b>Batch &amp; Interfaces Subtotal</b>				<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>11,964</b>	<b>\$ 1,674,960</b>
<b>9.6 Tier 3 Contact Center (Continuous)</b>	Contact Center Lead-Onshore	\$ 225.00	N	135	135	135	135	135	135	135	135	135	135	135	135	1,620	\$ 364,500
	Senior Programmer Analyst-Onshore	\$ 165.00	N	136	136	136	136	136	136	136	136	136	136	136	136	1,632	\$ 269,280
	Programmer Analyst-Offshore	\$ 80.00	Y	270	270	270	270	270	270	270	270	270	270	270	270	3,240	\$ 259,200
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -
<b>Tier 3 Contact Center (Continuous) Subtotal</b>				<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>541</b>	<b>6,492</b>	<b>\$ 892,980</b>
<b>9.7 Tier 3 Contact Center (Medicaid)</b>	Contact Center Lead-Onshore	\$ 225.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 83,700
	Senior Programmer Analyst-Onshore	\$ 165.00	N	31	31	31	31	31	31	31	31	31	31	31	31	372	\$ 61,380
	Programmer Analyst-Offshore	\$ 80.00	Y	62	62	62	62	62	62	62	62	62	62	62	62	744	\$ 59,520
	0	\$ -	0													-	\$ -
	0	\$ -	0													-	\$ -

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	<From Tab	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
				Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	Year 6: Hours	Total M&E
<b>9.8 Tier 3 Contact Center (Medicaid)</b>																	
<b>Subtotal</b>																	
				124	124	124	124	124	124	124	124	124	124	124	124	1,488	\$ 204,600
9.8	Performance Monitoring	Database Administrator-Onshore	\$ 180.00	N	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Performance Monitoring Subtotal</b>																	
				499	499	499	499	499	499	499	499	499	499	499	499	5,988	\$ 1,077,840
9.9	Technology Recovery	Programmer Analyst-Onshore	\$ 140.00	N	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Technology Recovery Subtotal</b>																	
				166	166	166	166	166	166	166	166	166	166	166	166	1,992	\$ 278,880
<b>Production Operations Subtotal</b>																	
				4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	4,886	58,632	\$ 8,646,619
<b>10.0 Welfare Data Tracking Implementation</b>																	
<b>10.1 Welfare Data Tracking Implementation</b>																	
		WDTIP SME-Onshore	\$ 158.50	N	562	562	562	562	562	562	562	562	562	562	562	6,738	\$ 1,067,973
		WDTIP SME-Offshore	\$ 88.00	Y	374	374	374	374	374	374	374	374	374	374	374	4,488	\$ 394,944
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Welfare Data Tracking Implementation Subtotal</b>																	
				936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
<b>Welfare Data Tracking Implementation Subtotal</b>																	
				936	936	936	936	936	936	936	936	936	936	936	936	11,226	\$ 1,462,917
<b>11.0 Level 3 Help Desk Support-Bots</b>																	
<b>11.1 Level 3 Help Desk Support-Bots</b>																	
		Bot SME-Onshore	\$ 158.50	N	504	504	504	504	504	504	504	504	504	504	504	6,048	\$ 958,608
		Bot SME-Offshore	\$ 88.00	Y	336	336	336	336	336	336	336	336	336	336	336	4,032	\$ 354,816
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Level 3 Help Desk Support-Bots Subtotal</b>																	
				840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
<b>Level 3 Help Desk Support-Bots Subtotal</b>																	
				840	840	840	840	840	840	840	840	840	840	840	840	10,080	\$ 1,313,424
<b>12.0 Workload Assignment</b>																	
<b>12.1 Workload Assignment</b>																	
		Workload Assignment SME-Onshore	\$ 158.50	N												-	\$ -
		Workload Assignment SME-Offshore	\$ 88.00	Y												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
		0	\$ -	0												-	\$ -
<b>Workload Assignment Subtotal</b>																	
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>Workload Assignment Subtotal</b>																	
				-	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>M&amp;E Staff Loading Total</b>																	
				33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	33,242	398,898	\$ 51,971,243

**Schedule 9:  
Portal/Mobile App Staff Loading by Deliverable**

	Position	(Y/N)	1	2	3	4	5	6	7	8	9	10	11	12	Total M&E	Total M&E
			<From Tab	Feb-31	Mar-31	Apr-31	May-31	Jun-31	Jul-31	Aug-31	Sep-31	Oct-31	Nov-31	Dec-31	Jan-32	
															Average Hourly Rate	\$ 130.29

**Schedule 7**  
**M&E Database Migration from Oracle to AWS Native Database Price:**

#	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month										
					1	2	3	4	5	6	7	8	9	10	11
					Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26
<b>1.0</b>	<b>Project Management</b>														
1.1	Project Management	DB Migration Project Manager-Onshore	\$ 250.00	N	191.0	191.0	200.0	191.0	191.0	191.0	161.0	181.0	181.0	172.0	200.0
1.1	Project Management	DB Migration SME-Onshore	\$ 165.00	N	84.0	84.0	88.0	84.0	84.0	84.0	72.0	80.0	80.0	76.0	88.0
1.1	Project Management	DB Migration SME-Offshore	\$ 100.00	Y	353.0	353.0	370.0	353.0	353.0	353.0	304.0	336.0	336.0	319.0	370.0
1.2	PMO/Admin Support	PMO Analyst-Onshore	\$ 90.00	N	389.0	389.0	407.0	389.0	389.0	389.0	332.0	370.0	370.0	352.0	407.0
1.2	PMO/Admin Support	PMO Analyst-Offshore	\$ 70.60	Y	154.0	154.0	161.0	154.0	154.0	154.0	132.0	147.0	147.0	139.0	161.0
	<b>Subtotal PM/PMO</b>				<b>1,171.0</b>	<b>1,171.0</b>	<b>1,226.0</b>	<b>1,171.0</b>	<b>1,171.0</b>	<b>1,171.0</b>	<b>1,001.0</b>	<b>1,114.0</b>	<b>1,114.0</b>	<b>1,058.0</b>	<b>1,226.0</b>
<b>2.0</b>	<b>DB Architecture &amp; Requirements Assessment</b>														
2.1	Plan, Prepare, & Conduct Architecture Review	Database Administrator-Onshore	\$ 180.00	N	1,688.0	562.0									
2.1	Plan, Prepare, & Conduct Architecture Review	Senior Programmer Analyst-Onshore	\$ 165.00	N	1,688.0	562.0									
2.1	Plan, Prepare, & Conduct Architecture Review	DB Migration SME-Onshore	\$ 165.00	N	3,128.0	1,042.0									
2.1	Plan, Prepare, & Conduct Architecture Review	DB Migration Analyst-Onshore	\$ 135.00	N	992.0	331.0									
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration Analyst-Onshore	\$ 135.00	N	1,440.0	480.0									
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration Analyst-Offshore	\$ 85.60	Y	2,003.0	667.0									
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration SME-Offshore	\$ 100.00	Y	2,003.0	667.0									
	<b>Subtotal DB Architecture &amp; Req Assessment</b>				<b>12,942.0</b>	<b>4,311.0</b>	-	-	-	-	-	-	-	-	-
<b>3.0</b>	<b>DB Migration Design</b>														
3.1	Technical Design and Data Mapping	Database Administrator-Offshore	\$ 115.60	Y			2,002.0	668.0							
3.1	Technical Design and Data Mapping	Senior Programmer Analyst-Onshore	\$ 165.00	N			1,575.0	1,998.0							
3.1	Technical Design and Data Mapping	DB Migration SME-Onshore	\$ 165.00	N			2,804.0	934.0							
3.2	Prepare Design Specs, Test Plan and Migration Plan	QA Analyst-Offshore	\$ 70.60	Y	1,488.0										
3.2	Prepare Design Specs, Test Plan and Migration Plan	DB Migration SME-Offshore	\$ 100.00	Y	2,340.0										
3.2	Prepare Design Specs, Test Plan and Migration Plan	DB Migration Analyst-Offshore	\$ 85.60	Y			2,002.0	668.0							
	<b>Subtotal DB Migration Design</b>				<b>3,828.0</b>	-	<b>8,383.0</b>	<b>4,268.0</b>	-	-	-	-	-	-	-
<b>4.0</b>	<b>Transform DB from Oracle to AWS Native DB</b>														
4.1	Plan, Prepare, Test & Implement DB Migration	Senior QA Analyst-Onshore	\$ 115.00	N					41.0	91.0	350.0	545.0	350.0	350.0	
4.1	Plan, Prepare, Test & Implement DB Migration	Senior QA Analyst-Offshore	\$ 80.60	Y					41.0	91.0	350.0	545.0	350.0	350.0	

**Schedule 7**  
**M&E Database Migration from Oracle to AWS Native Database Price:**

#	Key Task	Position <From Tab 14>	Hourly Rate <From Tab 14>	Offshore (Y/N) <From Tab 14>	Service Month										
					1	2	3	4	5	6	7	8	9	10	11
					Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26
4.1	Plan, Prepare, Test & Implement DB Migration	DB Migration SME-Onshore	\$ 165.00	N	108.0	110.0	110.0	110.0	200.0	200.0	200.0	200.0	179.0	134.0	134.0
4.1	Plan, Prepare, Test & Implement DB Migration	DB Migration SME-Offshore	\$ 100.00	Y	2,340.0										
4.1	Plan, Prepare, Test & Implement DB Migration	Perf. Tester-Onshore	\$ 125.00	N							134.0	534.0	648.0	400.0	400.0
4.1	Plan, Prepare, Test & Implement DB Migration	QA Analyst-Onshore	\$ 110.00	N							90.0	364.0	546.0	364.0	364.0
4.1	Plan, Prepare, Test & Implement DB Migration	Security Tester-Onshore	\$ 120.00	N							500.0	500.0	500.0	500.0	500.0
4.1	Plan, Prepare, Test & Implement DB Migration	Programmer Analyst-Onshore	\$ 140.00	N		132.0	132.0	137.0	300.0	300.0	300.0	301.0	200.0	200.0	180.0
4.1	Plan, Prepare, Test & Implement DB Migration	Senior Programmer Analyst-Onshore	\$ 165.00	N		60.0	62.0	62.0	364.0	364.0	364.0	182.0	90.0	90.0	90.0
4.1	Plan, Prepare, Test & Implement DB Migration	Senior Programmer Analyst-Offshore	\$ 108.00	Y	4,425.0										
4.2	Prepare Migration Report	DB Migration Analyst-Onshore	\$ 135.00	N	150.0	150.0	150.0	152.0	152.0	152.0	152.0	152.0	152.0	152.0	152.0
4.2	Prepare Migration Report	DB Migration SME-Onshore	\$ 165.00	N	66.0	66.0	66.0	70.0	70.0	70.0	70.0	70.0	70.0	70.0	70.0
<b>Subtotal Transform DB</b>					<b>7,089.0</b>	<b>518.0</b>	<b>520.0</b>	<b>531.0</b>	<b>1,086.0</b>	<b>1,168.0</b>	<b>1,992.0</b>	<b>3,003.0</b>	<b>3,475.0</b>	<b>2,610.0</b>	<b>2,590.0</b>
<b>Holdback Release</b>															
<b>Total M&amp;E DB Migration Price</b>					<b>25,030.0</b>	<b>6,000.0</b>	<b>10,129.0</b>	<b>5,970.0</b>	<b>2,257.0</b>	<b>2,339.0</b>	<b>2,993.0</b>	<b>4,117.0</b>	<b>4,589.0</b>	<b>3,668.0</b>	<b>3,816.0</b>

Assumptions	
1	The Consortium will designate a sufficient number of UAT testers that will
2	Historical or archived databases will be moved to Amazon S3 Glacier.
3	Incumbent vendor will provide details of all data clean-up activities
4	Business and other stake holders will be available and participate in
5	Recovery of data from quarantine will be limited to data base scripts when
6	infrastructure related work such as environment provisioning, monitoring

February 2026 - July 2027

#	Key Task	Position <From Tab 14>							Total DB Migration:	Payment Month = Service Month + 2 Months			Total Database Migration Price	
			12	13	14	15	16	17		18	SFY 2025/26	SFY 2026/27		SFY 2027/28
			Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27		Jul-27	Total w/ 10% Holdback	Total w/ 10% Holdback		Total
<b>1.0</b>	<b>Project Management</b>													
1.1	Project Management	DB Migration Project Manager-Onshore	200.0						2,250.00	\$ 130,950	\$ 375,300		\$ 506,250	
1.1	Project Management	DB Migration SME-Onshore	88.0						992.00	\$ 38,016	\$ 109,296		\$ 147,312	
1.1	Project Management	DB Migration SME-Offshore	370.0						4,170.00	\$ 96,840	\$ 278,460		\$ 375,300	
1.2	PMO/Admin Support	PMO Analyst-Onshore	407.0						4,590.00	\$ 95,985	\$ 275,805		\$ 371,790	
1.2	PMO/Admin Support	PMO Analyst-Offshore	161.0						1,818.00	\$ 29,800	\$ 85,715		\$ 115,516	
	<b>Subtotal PM/PMO</b>		<b>1,226.0</b>	-	-	-	-	-	<b>13,820.00</b>	<b>\$ 391,591</b>	<b>\$ 1,124,576</b>		<b>\$ 1,516,168</b>	
<b>2.0</b>	<b>DB Architecture &amp; Requirements Assessment</b>													
2.1	Plan, Prepare, & Conduct Architecture Review	Database Administrator-Onshore							2,250.00	\$ 364,500	\$ -		\$ 364,500	
2.1	Plan, Prepare, & Conduct Architecture Review	Senior Programmer Analyst-Onshore							2,250.00	\$ 334,125	\$ -		\$ 334,125	
2.1	Plan, Prepare, & Conduct Architecture Review	DB Migration SME-Onshore							4,170.00	\$ 619,245	\$ -		\$ 619,245	
2.1	Plan, Prepare, & Conduct Architecture Review	DB Migration Analyst-Onshore							1,323.00	\$ 160,745	\$ -		\$ 160,745	
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration Analyst-Onshore							1,920.00	\$ 233,280	\$ -		\$ 233,280	
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration Analyst-Offshore							2,670.00	\$ 205,697	\$ -		\$ 205,697	
2.2	Prepare Requirements Matrix, Summary and Recommendations	DB Migration SME-Offshore							2,670.00	\$ 240,300	\$ -		\$ 240,300	
	<b>Subtotal DB Architecture &amp; Req Assessment</b>		-	-	-	-	-	-	<b>17,253.00</b>	<b>\$ 2,157,891</b>	<b>\$ -</b>		<b>\$ 2,157,891</b>	
<b>3.0</b>	<b>DB Migration Design</b>													
3.1	Technical Design and Data Mapping	Database Administrator-Offshore							2,670.00	\$ 208,288	\$ 69,499		\$ 277,787	
3.1	Technical Design and Data Mapping	Senior Programmer Analyst-Onshore							3,573.00	\$ 233,888	\$ 296,703		\$ 530,591	
3.1	Technical Design and Data Mapping	DB Migration SME-Onshore							3,738.00	\$ 416,394	\$ 138,699		\$ 555,093	
3.2	Prepare Design Specs, Test Plan and Migration Plan	QA Analyst-Offshore							1,488.00	\$ 94,548	\$ -		\$ 94,548	
3.2	Prepare Design Specs, Test Plan and Migration Plan	DB Migration SME-Offshore							2,340.00	\$ 210,600	\$ -		\$ 210,600	
3.2	Prepare Design Specs, Test Plan and Migration Plan	DB Migration Analyst-Offshore							2,670.00	\$ 154,234	\$ 51,463		\$ 205,697	
	<b>Subtotal DB Migration Design</b>		-	-	-	-	-	-	<b>16,479.00</b>	<b>\$ 1,317,951</b>	<b>\$ 556,363</b>		<b>\$ 1,874,315</b>	
<b>4.0</b>	<b>Transform DB from Oracle to AWS Native DB</b>													
4.1	Plan, Prepare, Test & Implement DB Migration	Senior QA Analyst-Onshore	91.0						1,818.00	\$ -	\$ 188,163		\$ 188,163	
4.1	Plan, Prepare, Test & Implement DB Migration	Senior QA Analyst-Offshore	91.0						1,818.00	\$ -	\$ 131,878		\$ 131,878	

February 2026 - July 2027

#	Key Task	Position <From Tab 14>							Total DB Migration:	Payment Month = Service Month + 2 Months			Total Database Migration Price	
			12	13	14	15	16	17		18	SFY 2025/26	SFY 2026/27		SFY 2027/28
			Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27		Jul-27	Total w/ 10% Holdback	Total w/ 10% Holdback		Total
4.1	Plan, Prepare, Test & Implement DB Migration	DB Migration SME-Onshore	176	168	168	168	144	176	152	2,960				
			134.0							1,819.00	\$ 48,708	\$ 221,414		\$ 270,122
4.1	Plan, Prepare, Test & Implement DB Migration	DB Migration SME-Offshore								2,340.00	\$ 210,600	\$ -		\$ 210,600
4.1	Plan, Prepare, Test & Implement DB Migration	Perf. Tester-Onshore	134.0							2,250.00	\$ -	\$ 253,125		\$ 253,125
4.1	Plan, Prepare, Test & Implement DB Migration	QA Analyst-Onshore	91.0							1,819.00	\$ -	\$ 180,081		\$ 180,081
4.1	Plan, Prepare, Test & Implement DB Migration	Security Tester-Onshore	145.0							2,645.00	\$ -	\$ 285,660		\$ 285,660
4.1	Plan, Prepare, Test & Implement DB Migration	Programmer Analyst-Onshore	68.0							2,250.00	\$ 33,264	\$ 250,236		\$ 283,500
4.1	Plan, Prepare, Test & Implement DB Migration	Senior Programmer Analyst-Onshore	90.0							1,818.00	\$ 18,117	\$ 251,856		\$ 269,973
4.1	Plan, Prepare, Test & Implement DB Migration	Senior Programmer Analyst-Offshore								4,425.00	\$ 430,110	\$ -		\$ 430,110
4.2	Prepare Migration Report	DB Migration Analyst-Onshore	152.0							1,818.00	\$ 54,675	\$ 166,212		\$ 220,887
4.2	Prepare Migration Report	DB Migration SME-Onshore	69.0							827.00	\$ 29,403	\$ 93,407		\$ 122,810
<b>Subtotal Transform DB</b>			<b>1,065.0</b>	-	-	-	-	-	-	<b>25,647.00</b>	<b>\$ 824,877</b>	<b>\$ 2,022,031</b>		<b>\$ 2,846,908</b>
<b>Holdback Release</b>												<b>\$ 813,152</b>	<b>\$ 119,657</b>	<b>\$ 932,809</b>
<b>Total M&amp;E DB Migration Price</b>			<b>2,291.0</b>	-	-	-	-	-	-	<b>73,199.0</b>	<b>\$ 4,692,311</b>	<b>\$ 4,516,123</b>	<b>\$ 119,657</b>	<b>\$ 9,328,090</b>

**Assumptions**

1	The Consortium will designate a sufficient number of UAT tests
2	Historical or archived databases will be moved to Amazon S3
3	Incumbent vendor will provide details of all data clean-up activities
4	Business and other stakeholders will be available and participate
5	Recovery of data from quarantine will be limited to database
6	Infrastructure related work such as environment provisioning, n

**Schedule 8**  
**M&E Optional Extension Year 1 Price for Services February 2032 - January 2033**  
**Payments: April 2032 - March 2033**

#	Key Tasks/Items	Base Contract Annual Services Price/ Extended Price	% Annual Increase Applied	SFY 2031/32 Total	SFY 2032/33 Total	SFY 2033/34 Total	Total Optional Extension Year 1 Price
	Project Management/PMO Subtotal	\$ 2,384,030	5.90%	\$ 568,054.84	\$ 1,704,164.53		\$ 2,524,688
	SCR Subtotal	\$ 25,261,973	5.90%	\$ 6,019,296.57	\$ 18,057,889.71		\$ 26,752,429
	Level 3 Service Desk Subtotal	\$ 1,645,380	5.90%	\$ 392,052.92	\$ 1,176,158.76		\$ 1,742,457
	CalHEERS SCRs Subtotal	\$ 2,479,889	5.90%	\$ 590,895.50	\$ 1,772,686.51		\$ 2,626,202
	Ancillary (incl. GA/GR) Subtotal	\$ 701,760	5.90%	\$ 167,211.86	\$ 501,635.59		\$ 743,164
	Security Subtotal	\$ 1,952,750	5.90%	\$ 465,291.60	\$ 1,395,874.80		\$ 2,067,963
	Application/Architecture Evolution Subtotal	\$ 5,034,470	5.90%	\$ 1,199,588.43	\$ 3,598,765.30		\$ 5,331,504
	Innovation Subtotal	\$ 1,088,030	5.90%	\$ 259,250.44	\$ 777,751.33		\$ 1,152,224
	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O) Subtotal	\$ 8,265,619	5.90%	\$ 1,969,490.41	\$ 5,908,471.24		\$ 8,753,291
	Production & Operations (CalHEERS M&O) Subtotal	\$ 176,400	5.90%	\$ 42,031.71	\$ 126,095.13		\$ 186,808
	Production & Operations (Medicaid portion of Tier 3 CC) Subtotal	\$ 204,600	5.90%	\$ 48,751.07	\$ 146,253.20		\$ 216,671
	Welfare Data Tracking Implementation Subtotal	\$ 1,462,917	5.90%	\$ 348,576.55	\$ 1,045,729.64		\$ 1,549,229
	Level 3 Help Desk Support-Bots (Continuous)	\$ 1,313,424	5.90%	\$ 312,956.10	\$ 938,868.31		\$ 1,390,916
	<b>M&amp;E Tasks Subtotal</b>	<b>\$ 51,971,243</b>		<b>\$ 12,383,448.02</b>	<b>\$ 37,150,344</b>	<b>\$ -</b>	<b>\$ 55,037,547</b>
	<b>M&amp;E Software and Maintenance</b>						
	M&E Software	\$ 357,081	5.90%	\$ 378,148	\$ -		\$ 378,148
	M&E Software Maintenance	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Software Subtotal</b>	<b>\$ 357,081</b>		<b>\$ 378,148.31</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 378,148</b>
	<b>M&amp;E Other</b>						
	M&E Third Party Security Penetration Test Services	\$ -	5.90%	\$ -	\$ -		\$ -
	M&E Language Translation Services	\$ 100,000	5.90%	\$ 23,827.50	\$ 71,482.50		\$ 105,900
	M&E Other/Miscellaneous	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Other Subtotal</b>	<b>\$ 100,000</b>		<b>\$ 23,828</b>	<b>\$ 71,483</b>	<b>\$ -</b>	<b>\$ 105,900</b>
	<b>Holdback Release</b>				<b>\$ 4,135,759</b>	<b>\$ 1,378,586</b>	
	<b>Total M&amp;E Optional Extension Year 1 Price</b>	<b>\$ 52,428,324</b>		<b>\$ 12,785,424</b>	<b>\$ 41,357,585</b>	<b>\$ 1,378,586</b>	<b>\$ 55,521,595</b>

**Schedule 9**

**M&E Optional Extension Year 2 Price for Services February 2033 - January 2034**

**Payments: April 2033 - March 2034**

#	Key Tasks/Items	Year 1 Extension Annual Services Price/ Extended Price	% Annual Increase Applied	SFY 2032/33 Total	SFY 2033/34 Total	SFY 2034/35 Total	Total Optional Extension Year 2 Price
	Project Management/PMO Subtotal	\$ 2,524,688	5.90%	\$ 601,570.08	\$ 1,804,710.24		\$ 2,673,645
	SCR Subtotal	\$ 26,752,429	5.90%	\$ 6,374,435.07	\$ 19,123,305.20		\$ 28,330,823
	Level 3 Service Desk Subtotal	\$ 1,742,457	5.90%	\$ 415,184.04	\$ 1,245,552.13		\$ 1,845,262
	CalHEERS SCRs Subtotal	\$ 2,626,202	5.90%	\$ 625,758.34	\$ 1,877,275.02		\$ 2,781,148
	Ancillary (incl. GA/GR) Subtotal	\$ 743,164	5.90%	\$ 177,077.36	\$ 531,232.09		\$ 787,011
	Security Subtotal	\$ 2,067,963	5.90%	\$ 492,743.81	\$ 1,478,231.42		\$ 2,189,972
	Application/Architecture Evolution Subtotal	\$ 5,331,504	5.90%	\$ 1,270,364.15	\$ 3,811,092.46		\$ 5,646,063
	Innovation Subtotal	\$ 1,152,224	5.90%	\$ 274,546.22	\$ 823,638.66		\$ 1,220,205
	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O) Subtotal	\$ 8,753,291	5.90%	\$ 2,085,690.35	\$ 6,257,071.05		\$ 9,269,735
	Production & Operations (CalHEERS M&O) Subtotal	\$ 186,808	5.90%	\$ 44,511.58	\$ 133,534.74		\$ 197,829
	Production & Operations (Medicaid portion of Tier 3 CC) Subtotal	\$ 216,671	5.90%	\$ 51,627.38	\$ 154,882.13		\$ 229,455
	Welfare Data Tracking Implementation Subtotal	\$ 1,549,229	5.90%	\$ 369,142.56	\$ 1,107,427.69		\$ 1,640,634
	Level 3 Help Desk Support-Bots (Continuous)	\$ 1,390,916	5.90%	\$ 331,420.51	\$ 994,261.54		\$ 1,472,980
	<b>M&amp;E Tasks Subtotal</b>	<b>\$ 55,037,547</b>		<b>\$ 13,114,071</b>	<b>\$ 39,342,214</b>		<b>\$ 58,284,762</b>
	<b>M&amp;E Software and Maintenance</b>						
	M&E Software	\$ 378,148	5.90%	\$ 400,459	\$ -		\$ 400,459
	M&E Software Maintenance	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Software Subtotal</b>	<b>\$ 378,148</b>		<b>\$ 400,459.07</b>	<b>\$ -</b>		<b>\$ 400,459</b>
	<b>M&amp;E Other</b>						
	M&E Third Party Security Penetration Test Services	\$ -	5.90%	\$ -	\$ -		\$ -
	M&E Language Translation Services	\$ 105,900	5.90%	\$ 25,233.32	\$ 75,699.97		\$ 112,148
	M&E Other/Miscellaneous	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Other Subtotal</b>	<b>\$ 105,900</b>		<b>\$ 25,233</b>	<b>\$ 75,700</b>		<b>\$ 112,148</b>
	<b>Holdback Release</b>				<b>\$ 4,379,768</b>	<b>\$ 1,459,923</b>	
	<b>Total M&amp;E Optional Extension Year 2 Price</b>	<b>\$ 55,521,595</b>		<b>\$ 13,539,764</b>	<b>\$ 43,797,683</b>	<b>\$ 1,459,923</b>	<b>\$ 58,797,369</b>

**Schedule 10**  
**M&E Optional Extension Year 3 Price for Services February 2024 - January 2025**  
**Payments: April 2024 - March 2025**

#	Key Tasks/Items	Year 2 Extension Annual Services Price/ Extended Price	% Annual Increase Applied	SFY 2023/24 Total	SFY 2024/25 Total	SFY 2025/26 Total	Total Optional Extension Year 3 Price
	Project Management/PMO Subtotal	\$ 2,673,645	5.90%	\$ 637,062.71	\$ 1,911,188.14		\$ 2,831,390
	SCR Subtotal	\$ 28,330,823	5.90%	\$ 6,750,526.74	\$ 20,251,580.21		\$ 30,002,341
	Level 3 Service Desk Subtotal	\$ 1,845,262	5.90%	\$ 439,679.90	\$ 1,319,039.70		\$ 1,954,133
	CalHEERS SCRs Subtotal	\$ 2,781,148	5.90%	\$ 662,678.08	\$ 1,988,034.24		\$ 2,945,236
	Ancillary (incl. GA/GR) Subtotal	\$ 787,011	5.90%	\$ 187,524.93	\$ 562,574.79		\$ 833,444
	Security Subtotal	\$ 2,189,972	5.90%	\$ 521,815.69	\$ 1,565,447.07		\$ 2,319,181
	Application/Architecture Evolution Subtotal	\$ 5,646,063	5.90%	\$ 1,345,315.64	\$ 4,035,946.91		\$ 5,979,181
	Innovation Subtotal	\$ 1,220,205	5.90%	\$ 290,744.45	\$ 872,233.34		\$ 1,292,198
	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O) Subtotal	\$ 9,269,735	5.90%	\$ 2,208,746.08	\$ 6,626,238.24		\$ 9,816,649
	Production & Operations (CalHEERS M&O) Subtotal	\$ 197,829	5.90%	\$ 47,137.76	\$ 141,413.29		\$ 209,501
	Production & Operations (Medicaid portion of Tier 3 CC) Subtotal	\$ 229,455	5.90%	\$ 54,673.39	\$ 164,020.18		\$ 242,993
	Welfare Data Tracking Implementation Subtotal	\$ 1,640,634	5.90%	\$ 390,921.98	\$ 1,172,765.93		\$ 1,737,431
	Level 3 Help Desk Support-Bots (Continuous)	\$ 1,472,980	5.90%	\$ 350,974.32	\$ 1,052,922.97		\$ 1,559,886
	<b>M&amp;E Tasks Subtotal</b>	<b>\$ 58,284,762</b>		<b>\$ 13,887,802</b>	<b>\$ 41,663,405</b>	<b>\$ -</b>	<b>\$ 61,723,563</b>
	<b>M&amp;E Software and Maintenance</b>						
	M&E Software	\$ 400,459	5.90%	\$ 424,086	\$ -		\$ 424,086
	M&E Software Maintenance	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Software Subtotal</b>	<b>\$ 400,459</b>		<b>\$ 424,086.15</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 424,086</b>
	<b>M&amp;E Other</b>						
	M&E Third Party Security Penetration Test Services	\$ -	5.90%	\$ -	\$ -		\$ -
	M&E Language Translation Services	\$ 112,148	5.90%	\$ 26,722.09	\$ 80,166.27		\$ 118,765
	M&E Other/Miscellaneous	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Other Subtotal</b>	<b>\$ 112,148</b>		<b>\$ 26,722</b>	<b>\$ 80,166</b>	<b>\$ -</b>	<b>\$ 118,765</b>
	<b>Holdback Release</b>				<b>\$ 4,638,175</b>	<b>\$ 1,546,058</b>	
	<b>Total M&amp;E Optional Extension Year 3 Price</b>	<b>\$ 58,797,369</b>		<b>\$ 14,338,610</b>	<b>\$ 46,381,746</b>	<b>\$ 1,546,058</b>	<b>\$ 62,266,414</b>

**Schedule 11**  
**M&E Optional Extension Year 4 Price for Services February 2035 - January 2036**  
**Payments: April 2035 - March 2036**

#	Key Tasks/Items	Year 3 Extension Annual Services Price/ Extended Price	% Annual Increase Applied	SFY 2034/35 Total	SFY 2035/36 Total	SFY 2036/37 Total	Total Optional Extension Year 4 Price
	Project Management/PMO Subtotal	\$ 2,831,390	5.90%	\$ 674,649.41	\$ 2,023,948.24		\$ 2,998,442
	SCR Subtotal	\$ 30,002,341	5.90%	\$ 7,148,807.81	\$ 21,446,423.44		\$ 31,772,479
	Level 3 Service Desk Subtotal	\$ 1,954,133	5.90%	\$ 465,621.01	\$ 1,396,863.04		\$ 2,069,427
	CalHEERS SCRs Subtotal	\$ 2,945,236	5.90%	\$ 701,776.09	\$ 2,105,328.26		\$ 3,119,005
	Ancillary (incl. GA/GR) Subtotal	\$ 833,444	5.90%	\$ 198,588.90	\$ 595,766.70		\$ 882,617
	Security Subtotal	\$ 2,319,181	5.90%	\$ 552,602.82	\$ 1,657,808.45		\$ 2,456,013
	Application/Architecture Evolution Subtotal	\$ 5,979,181	5.90%	\$ 1,424,689.26	\$ 4,274,067.78		\$ 6,331,952
	Innovation Subtotal	\$ 1,292,198	5.90%	\$ 307,898.37	\$ 923,695.11		\$ 1,368,437
	Production & Operations (Does not include Medicaid Portion of Tier 3 CC and CalHEERS M&O) Subtotal	\$ 9,816,649	5.90%	\$ 2,339,062.10	\$ 7,017,186.30		\$ 10,395,832
	Production & Operations (CalHEERS M&O) Subtotal	\$ 209,501	5.90%	\$ 49,918.89	\$ 149,756.68		\$ 221,862
	Production & Operations (Medicaid portion of Tier 3 CC) Subtotal	\$ 242,993	5.90%	\$ 57,899.12	\$ 173,697.37		\$ 257,329
	Welfare Data Tracking Implementation Subtotal	\$ 1,737,431	5.90%	\$ 413,986.37	\$ 1,241,959.12		\$ 1,839,939
	Level 3 Help Desk Support-Bots (Continuous)	\$ 1,559,886	5.90%	\$ 371,681.81	\$ 1,115,045.43		\$ 1,651,919
	<b>M&amp;E Tasks Subtotal</b>	<b>\$ 61,723,563</b>		<b>\$ 14,707,182</b>	<b>\$ 44,121,546</b>	<b>\$ -</b>	<b>\$ 65,365,253</b>
	<b>M&amp;E Software and Maintenance</b>						
	M&E Software	\$ 424,086	5.90%	\$ 449,107	\$ -		\$ 449,107
	M&E Software Maintenance	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Software Subtotal</b>	<b>\$ 424,086</b>		<b>\$ 449,107.23</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 449,107</b>
	<b>M&amp;E Other</b>						
	M&E Third Party Security Penetration Test Services	\$ -	5.90%	\$ -	\$ -		\$ -
	M&E Language Translation Services	\$ 118,765	5.90%	\$ 28,298.69	\$ 84,896.08		\$ 125,772
	M&E Other/Miscellaneous	\$ -	5.90%	\$ -	\$ -		\$ -
	<b>M&amp;E Other Subtotal</b>	<b>\$ 118,765</b>		<b>\$ 28,299</b>	<b>\$ 84,896</b>	<b>\$ -</b>	<b>\$ 125,772</b>
	<b>Holdback Release</b>				<b>\$ 6,549,103</b>		
	<b>Total M&amp;E Optional Extension Year 4 Price</b>	<b>\$ 62,266,414</b>		<b>\$ 15,184,588</b>	<b>\$ 50,755,544</b>	<b>\$ -</b>	<b>\$ 65,940,132</b>

**Schedule 12**  
**Base M&E Hourly Rate Card**  
California State Fiscal Year is July through June

#	Staff Position	SFY 2024/25 Through SFY 2030/31 Hourly Rate	Offshore (Y/N)
1	M&E Project Manager-Onshore	\$ 225.00	N
2	M&E Project Manager-Offshore	\$ 125.60	Y
3	M&E Project Management Office (PMO) Lead-Onshore	\$ 200.00	N
4	M&E Project Management Office (PMO) Lead-Offshore	\$ 100.60	Y
5	M&E Delivery Integration Office Manager-Onshore	\$ 225.00	N
6	M&E Delivery Integration Office Manager-Offshore	\$ 105.60	Y
7	M&E Transition Manager-Onshore	\$ 255.00	N
8	M&E Transition Manager-Offshore	\$ 95.00	Y
9	M&E innovation Lead-Onshore	\$ 240.00	N
10	M&E innovation Lead-Offshore	\$ 110.60	Y
11	M&E Enterprise Architect-Onshore	\$ 225.00	N
12	M&E Enterprise Architect-Offshore	\$ 120.60	Y
13	M&E Technical Manager-Onshore	\$ 225.00	N
14	M&E Technical Manager-Offshore	\$ 120.60	Y
15	M&E Security Manager-Onshore	\$ 260.00	N
16	M&E Security Manager-Offshore	\$ 120.60	Y
17	M&E Test Manager-Onshore	\$ 225.00	N
18	M&E Test Manager-Offshore	\$ 105.60	Y
19	M&E Release Manager-Onshore	\$ 225.00	N
20	M&E Release Manager-Offshore	\$ 120.60	Y
21	M&E Project Scheduler-Onshore	\$ 145.00	N
22	M&E Project Scheduler-Offshore	\$ 85.60	Y
23	Batch Operations Analyst-Onshore	\$ 140.00	N
24	Batch Operations Analyst-Offshore	\$ 75.60	Y
25	Business Analyst-Onshore	\$ 150.00	N
26	Business Analyst-Offshore	\$ 85.60	Y
27	Contact Center Lead-Onshore	\$ 225.00	N
28	Contact Center Lead-Offshore	\$ 105.60	Y

**12. Hourly Rate Card**

#	Staff Position	SFY 2024/25 Through SFY 2030/31 Hourly Rate	Offshore (Y/N)
29	Data Analyst -Onshore	\$ 160.00	N
30	Data Analyst -Offshore	\$ 85.60	Y
31	Database Administrator-Onshore	\$ 180.00	N
32	Database Administrator-Offshore	\$ 115.60	Y
33	DB Migration Analyst-Onshore	\$ 135.00	N
34	DB Migration Analyst-Offshore	\$ 85.60	Y
35	DB Migration Project Manager-Onshore	\$ 250.00	N
36	DB Migration Project Manager-Offshore	\$ 120.60	Y
37	DB Migration SME-Onshore	\$ 165.00	N
38	DB Migration SME-Offshore	\$ 100.00	Y
39	DevOps Engineer-Onshore	\$ 145.00	N
40	DevOps Engineer-Offshore	\$ 85.60	Y
41	Framework Lead-Onshore	\$ 220.00	N
42	Framework Lead-Offshore	\$ 105.60	Y
43	Functional Lead-Onshore	\$ 225.00	N
44	Functional Lead-Offshore	\$ 107.60	Y
45	Human Centric Design Analyst-Onshore	\$ 160.00	N
46	Human Centric Design Analyst-Offshore	\$ 90.60	Y
47	Human Centric Design Lead-Onshore	\$ 275.00	N
48	Human Centric Design Lead-Offshore	\$ 120.60	Y
49	Imaging Architect-Onshore	\$ 160.00	N
50	Imaging Architect-Offshore	\$ 105.60	Y
51	Imaging Programmer-Onshore	\$ 145.00	N
52	Imaging Programmer-Offshore	\$ 95.60	Y
53	Imaging Project Manager-Onshore	\$ 225.00	N
54	Imaging Project Manager-Offshore	\$ 105.60	Y
55	Imaging SME-Onshore	\$ 150.00	N
56	Imaging SME-Offshore	\$ 95.60	Y
57	M&E Application Manager-Onshore	\$ 280.00	N
58	M&E Application Manager-Offshore	\$ 120.60	Y
59	M&E Deputy Project Manager-Onshore	\$ 200.00	N
60	M&E Deputy Project Manager-Offshore	\$ 105.60	Y
61	M&E Transition SME-Onshore	\$ 200.00	N
62	M&E Transition SME-Offshore	\$ 90.00	Y

**12. Hourly Rate Card**

#	Staff Position	SFY 2024/25 Through SFY 2030/31 Hourly Rate	Offshore (Y/N)
63	Perf. Tester-Onshore	\$ 125.00	N
64	Perf. Tester-Offshore	\$ 80.60	Y
65	PMO Analyst-Onshore	\$ 90.00	N
66	PMO Analyst-Offshore	\$ 70.60	Y
67	Programmer Analyst-Onshore	\$ 140.00	N
68	Programmer Analyst-Offshore	\$ 80.00	Y
69	QA Analyst-Onshore	\$ 110.00	N
70	QA Analyst-Offshore	\$ 70.60	Y
71	Security Analyst-Onshore	\$ 135.00	N
72	Security Analyst-Offshore	\$ 105.60	Y
73	Security Tester-Onshore	\$ 120.00	N
74	Security Tester-Offshore	\$ 85.60	Y
75	Senior Programmer Analyst-Onshore	\$ 165.00	N
76	Senior Programmer Analyst-Offshore	\$ 108.00	Y
77	Senior QA Analyst-Onshore	\$ 115.00	N
78	Senior QA Analyst-Offshore	\$ 80.60	Y
79	Task Management Lead-Onshore	\$ 275.00	N
80	Task Management Lead-Offshore	\$ 105.60	Y
81	Task Management SME-Onshore	\$ 225.00	N
82	Task Management SME-Offshore	\$ 85.60	Y
83	Trainer-Onshore	\$ 190.00	N
84	Trainer-Offshore	\$ 85.60	Y
85	Training Developer-Onshore	\$ 160.00	N
86	Training Developer-Offshore	\$ 75.60	Y
87	Training Manager-Onshore	\$ 210.00	N
88	Training Manager-Offshore	\$ 105.60	Y
89	WDTIP SME-Onshore	\$ 158.50	N
90	WDTIP SME-Offshore	\$ 88.00	Y
91	Bot SME-Onshore	\$ 158.50	N
92	Bot SME-Offshore	\$ 88.00	Y
93	Workload Assignment SME-Onshore	\$ 158.50	N
94	Workload Assignment SME-Offshore	\$ 88.00	Y

12. Hourly Rate Card

**Schedule 13**  
**M&E Change Order Hourly Rate Card**  
California State Fiscal Year is July through June

#	Staff Position	Offshore (Y/N)	SFY 2024/25 Hourly Rate	SFY 2025/26 Hourly Rate	SFY 2026/27 Hourly Rate	SFY 2027/28 Hourly Rate	SFY 2028/29 Hourly Rate	SFY 2029/30 Hourly Rate
1	M&E Project Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
2	M&E Project Manager-Offshore	Y	\$ 138.03	\$ 138.03	\$ 138.03	\$ 138.03	\$ 138.03	\$ 138.03
3	M&E Project Management Office (PMO) Lead-Onshore	N	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80
4	M&E Project Management Office (PMO) Lead-Offshore	Y	\$ 110.56	\$ 110.56	\$ 110.56	\$ 110.56	\$ 110.56	\$ 110.56
5	M&E Delivery Integration Office Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
6	M&E Delivery Integration Office Manager-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
7	M&E Transition Manager-Onshore	N	\$ 280.25	\$ 280.25	\$ 280.25	\$ 280.25	\$ 280.25	\$ 280.25
8	M&E Transition Manager-Offshore	Y	\$ 104.41	\$ 104.41	\$ 104.41	\$ 104.41	\$ 104.41	\$ 104.41
9	M&E innovation Lead-Onshore	N	\$ 263.76	\$ 263.76	\$ 263.76	\$ 263.76	\$ 263.76	\$ 263.76
10	M&E innovation Lead-Offshore	Y	\$ 121.55	\$ 121.55	\$ 121.55	\$ 121.55	\$ 121.55	\$ 121.55
11	M&E Enterprise Architect-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
12	M&E Enterprise Architect-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
13	M&E Technical Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
14	M&E Technical Manager-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
15	M&E Security Manager-Onshore	N	\$ 285.74	\$ 285.74	\$ 285.74	\$ 285.74	\$ 285.74	\$ 285.74
16	M&E Security Manager-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
17	M&E Test Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
18	M&E Test Manager-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
19	M&E Release Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
20	M&E Release Manager-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
21	M&E Project Scheduler-Onshore	N	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36
22	M&E Project Scheduler-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
23	Batch Operations Analyst-Onshore	N	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86
24	Batch Operations Analyst-Offshore	Y	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08
25	Business Analyst-Onshore	N	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85
26	Business Analyst-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
27	Contact Center Lead-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
28	Contact Center Lead-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
29	Data Analyst -Onshore	N	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84
30	Data Analyst -Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
31	Database Administrator-Onshore	N	\$ 197.82	\$ 197.82	\$ 197.82	\$ 197.82	\$ 197.82	\$ 197.82
32	Database Administrator-Offshore	Y	\$ 127.04	\$ 127.04	\$ 127.04	\$ 127.04	\$ 127.04	\$ 127.04

#	Staff Position	Offshore (Y/N)	SFY 2024/25 Hourly Rate	SFY 2025/26 Hourly Rate	SFY 2026/27 Hourly Rate	SFY 2027/28 Hourly Rate	SFY 2028/29 Hourly Rate	SFY 2029/30 Hourly Rate
33	DB Migration Analyst-Onshore	N	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37
34	DB Migration Analyst-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
35	DB Migration Project Manager-Onshore	N	\$ 274.75	\$ 274.75	\$ 274.75	\$ 274.75	\$ 274.75	\$ 274.75
36	DB Migration Project Manager-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
37	DB Migration SME-Onshore	N	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34
38	DB Migration SME-Offshore	Y	\$ 109.90	\$ 109.90	\$ 109.90	\$ 109.90	\$ 109.90	\$ 109.90
39	DevOps Engineer-Onshore	N	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36
40	DevOps Engineer-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
41	Framework Lead-Onshore	N	\$ 241.78	\$ 241.78	\$ 241.78	\$ 241.78	\$ 241.78	\$ 241.78
42	Framework Lead-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
43	Functional Lead-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
44	Functional Lead-Offshore	Y	\$ 118.25	\$ 118.25	\$ 118.25	\$ 118.25	\$ 118.25	\$ 118.25
45	Human Centric Design Analyst-Onshore	N	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84
46	Human Centric Design Analyst-Offshore	Y	\$ 99.57	\$ 99.57	\$ 99.57	\$ 99.57	\$ 99.57	\$ 99.57
47	Human Centric Design Lead-Onshore	N	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23
48	Human Centric Design Lead-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
49	Imaging Architect-Onshore	N	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84
50	Imaging Architect-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
51	Imaging Programmer-Onshore	N	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36	\$ 159.36
52	Imaging Programmer-Offshore	Y	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06
53	Imaging Project Manager-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
54	Imaging Project Manager-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
55	Imaging SME-Onshore	N	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85	\$ 164.85
56	Imaging SME-Offshore	Y	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06	\$ 105.06
57	M&E Application Manager-Onshore	N	\$ 307.72	\$ 307.72	\$ 307.72	\$ 307.72	\$ 307.72	\$ 307.72
58	M&E Application Manager-Offshore	Y	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54	\$ 132.54
59	M&E Deputy Project Manager-Onshore	N	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80
60	M&E Deputy Project Manager-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
61	M&E Transition SME-Onshore	N	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80	\$ 219.80
62	M&E Transition SME-Offshore	Y	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91
63	Perf. Tester-Onshore	N	\$ 137.38	\$ 137.38	\$ 137.38	\$ 137.38	\$ 137.38	\$ 137.38
64	Perf. Tester-Offshore	Y	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58
65	PMO Analyst-Onshore	N	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91	\$ 98.91
66	PMO Analyst-Offshore	Y	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59
67	Programmer Analyst-Onshore	N	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86	\$ 153.86
68	Programmer Analyst-Offshore	Y	\$ 87.92	\$ 87.92	\$ 87.92	\$ 87.92	\$ 87.92	\$ 87.92
69	QA Analyst-Onshore	N	\$ 120.89	\$ 120.89	\$ 120.89	\$ 120.89	\$ 120.89	\$ 120.89
70	QA Analyst-Offshore	Y	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59	\$ 77.59
71	Security Analyst-Onshore	N	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37	\$ 148.37

**13. CO Hourly Rate Card**

#	Staff Position	Offshore (Y/N)	SFY 2024/25 Hourly Rate	SFY 2025/26 Hourly Rate	SFY 2026/27 Hourly Rate	SFY 2027/28 Hourly Rate	SFY 2028/29 Hourly Rate	SFY 2029/30 Hourly Rate
72	Security Analyst-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
73	Security Tester-Onshore	N	\$ 131.88	\$ 131.88	\$ 131.88	\$ 131.88	\$ 131.88	\$ 131.88
74	Security Tester-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
75	Senior Programmer Analyst-Onshore	N	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34	\$ 181.34
76	Senior Programmer Analyst-Offshore	Y	\$ 118.69	\$ 118.69	\$ 118.69	\$ 118.69	\$ 118.69	\$ 118.69
77	Senior QA Analyst-Onshore	N	\$ 126.39	\$ 126.39	\$ 126.39	\$ 126.39	\$ 126.39	\$ 126.39
78	Senior QA Analyst-Offshore	Y	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58	\$ 88.58
79	Task Management Lead-Onshore	N	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23	\$ 302.23
80	Task Management Lead-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
81	Task Management SME-Onshore	N	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28	\$ 247.28
82	Task Management SME-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
83	Trainer-Onshore	N	\$ 208.81	\$ 208.81	\$ 208.81	\$ 208.81	\$ 208.81	\$ 208.81
84	Trainer-Offshore	Y	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07	\$ 94.07
85	Training Developer-Onshore	N	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84	\$ 175.84
86	Training Developer-Offshore	Y	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08	\$ 83.08
87	Training Manager-Onshore	N	\$ 230.79	\$ 230.79	\$ 230.79	\$ 230.79	\$ 230.79	\$ 230.79
88	Training Manager-Offshore	Y	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05	\$ 116.05
89	WDTIP SME-Onshore	N	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19
90	WDTIP SME-Offshore	Y	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71
91	Bot SME-Onshore	N	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19
92	Bot SME-Offshore	Y	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71
93	Workload Assignment SME-Onshore	N	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19	\$ 174.19
94	Workload Assignment SME-Offshore	Y	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71	\$ 96.71

13. CO Hourly Rate Card

#	Staff Position	SFY 2030/31 Hourly Rate	SFY 2031/32 Hourly Rate	SFY 2032/33 Hourly Rate	SFY 2033/34 Hourly Rate	SFY 2034/35 Hourly Rate	SFY 2035/36 Hourly Rate
1	M&E Project Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
2	M&E Project Manager-Offshore	\$ 138.03	\$ 145.62	\$ 153.63	\$ 162.08	\$ 170.99	\$ 180.39
3	M&E Project Management Office (PMO) Lead-Onshore	\$ 219.80	\$ 231.89	\$ 244.64	\$ 258.10	\$ 272.30	\$ 287.28
4	M&E Project Management Office (PMO) Lead-Offshore	\$ 110.56	\$ 116.64	\$ 123.06	\$ 129.83	\$ 136.97	\$ 144.50
5	M&E Delivery Integration Office Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
6	M&E Delivery Integration Office Manager-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
7	M&E Transition Manager-Onshore	\$ 280.25	\$ 295.66	\$ 311.92	\$ 329.08	\$ 347.18	\$ 366.27
8	M&E Transition Manager-Offshore	\$ 104.41	\$ 110.15	\$ 116.21	\$ 122.60	\$ 129.34	\$ 136.45
9	M&E innovation Lead-Onshore	\$ 263.76	\$ 278.27	\$ 293.57	\$ 309.72	\$ 326.75	\$ 344.72
10	M&E innovation Lead-Offshore	\$ 121.55	\$ 128.24	\$ 135.29	\$ 142.73	\$ 150.58	\$ 158.86
11	M&E Enterprise Architect-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
12	M&E Enterprise Architect-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
13	M&E Technical Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
14	M&E Technical Manager-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
15	M&E Security Manager-Onshore	\$ 285.74	\$ 301.46	\$ 318.04	\$ 335.53	\$ 353.98	\$ 373.45
16	M&E Security Manager-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
17	M&E Test Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
18	M&E Test Manager-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
19	M&E Release Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
20	M&E Release Manager-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
21	M&E Project Scheduler-Onshore	\$ 159.36	\$ 168.12	\$ 177.37	\$ 187.13	\$ 197.42	\$ 208.28
22	M&E Project Scheduler-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
23	Batch Operations Analyst-Onshore	\$ 153.86	\$ 162.32	\$ 171.25	\$ 180.67	\$ 190.61	\$ 201.09
24	Batch Operations Analyst-Offshore	\$ 83.08	\$ 87.65	\$ 92.47	\$ 97.56	\$ 102.93	\$ 108.59
25	Business Analyst-Onshore	\$ 164.85	\$ 173.92	\$ 183.49	\$ 193.58	\$ 204.23	\$ 215.46
26	Business Analyst-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
27	Contact Center Lead-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
28	Contact Center Lead-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
29	Data Analyst -Onshore	\$ 175.84	\$ 185.51	\$ 195.71	\$ 206.47	\$ 217.83	\$ 229.81
30	Data Analyst -Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
31	Database Administrator-Onshore	\$ 197.82	\$ 208.70	\$ 220.18	\$ 232.29	\$ 245.07	\$ 258.55
32	Database Administrator-Offshore	\$ 127.04	\$ 134.03	\$ 141.40	\$ 149.18	\$ 157.38	\$ 166.04

**13. CO Hourly Rate Card**

#	Staff Position	SFY 2030/31 Hourly Rate	SFY 2031/32 Hourly Rate	SFY 2032/33 Hourly Rate	SFY 2033/34 Hourly Rate	SFY 2034/35 Hourly Rate	SFY 2035/36 Hourly Rate
33	DB Migration Analyst-Onshore	\$ 148.37	\$ 156.53	\$ 165.14	\$ 174.22	\$ 183.80	\$ 193.91
34	DB Migration Analyst-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
35	DB Migration Project Manager-Onshore	\$ 274.75	\$ 289.86	\$ 305.80	\$ 322.62	\$ 340.36	\$ 359.08
36	DB Migration Project Manager-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
37	DB Migration SME-Onshore	\$ 181.34	\$ 191.31	\$ 201.83	\$ 212.93	\$ 224.64	\$ 237.00
38	DB Migration SME-Offshore	\$ 109.90	\$ 115.94	\$ 122.32	\$ 129.05	\$ 136.15	\$ 143.64
39	DevOps Engineer-Onshore	\$ 159.36	\$ 168.12	\$ 177.37	\$ 187.13	\$ 197.42	\$ 208.28
40	DevOps Engineer-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
41	Framework Lead-Onshore	\$ 241.78	\$ 255.08	\$ 269.11	\$ 283.91	\$ 299.53	\$ 316.00
42	Framework Lead-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
43	Functional Lead-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
44	Functional Lead-Offshore	\$ 118.25	\$ 124.75	\$ 131.61	\$ 138.85	\$ 146.49	\$ 154.55
45	Human Centric Design Analyst-Onshore	\$ 175.84	\$ 185.51	\$ 195.71	\$ 206.47	\$ 217.83	\$ 229.81
46	Human Centric Design Analyst-Offshore	\$ 99.57	\$ 105.05	\$ 110.83	\$ 116.93	\$ 123.36	\$ 130.14
47	Human Centric Design Lead-Onshore	\$ 302.23	\$ 318.85	\$ 336.39	\$ 354.89	\$ 374.41	\$ 395.00
48	Human Centric Design Lead-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
49	Imaging Architect-Onshore	\$ 175.84	\$ 185.51	\$ 195.71	\$ 206.47	\$ 217.83	\$ 229.81
50	Imaging Architect-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
51	Imaging Programmer-Onshore	\$ 159.36	\$ 168.12	\$ 177.37	\$ 187.13	\$ 197.42	\$ 208.28
52	Imaging Programmer-Offshore	\$ 105.06	\$ 110.84	\$ 116.94	\$ 123.37	\$ 130.16	\$ 137.32
53	Imaging Project Manager-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
54	Imaging Project Manager-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
55	Imaging SME-Onshore	\$ 164.85	\$ 173.92	\$ 183.49	\$ 193.58	\$ 204.23	\$ 215.46
56	Imaging SME-Offshore	\$ 105.06	\$ 110.84	\$ 116.94	\$ 123.37	\$ 130.16	\$ 137.32
57	M&E Application Manager-Onshore	\$ 307.72	\$ 324.64	\$ 342.50	\$ 361.34	\$ 381.21	\$ 402.18
58	M&E Application Manager-Offshore	\$ 132.54	\$ 139.83	\$ 147.52	\$ 155.63	\$ 164.19	\$ 173.22
59	M&E Deputy Project Manager-Onshore	\$ 219.80	\$ 231.89	\$ 244.64	\$ 258.10	\$ 272.30	\$ 287.28
60	M&E Deputy Project Manager-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
61	M&E Transition SME-Onshore	\$ 219.80	\$ 231.89	\$ 244.64	\$ 258.10	\$ 272.30	\$ 287.28
62	M&E Transition SME-Offshore	\$ 98.91	\$ 104.35	\$ 110.09	\$ 116.14	\$ 122.53	\$ 129.27
63	Perf. Tester-Onshore	\$ 137.38	\$ 144.94	\$ 152.91	\$ 161.32	\$ 170.19	\$ 179.55
64	Perf. Tester-Offshore	\$ 88.58	\$ 93.45	\$ 98.59	\$ 104.01	\$ 109.73	\$ 115.77
65	PMO Analyst-Onshore	\$ 98.91	\$ 104.35	\$ 110.09	\$ 116.14	\$ 122.53	\$ 129.27
66	PMO Analyst-Offshore	\$ 77.59	\$ 81.86	\$ 86.36	\$ 91.11	\$ 96.12	\$ 101.41
67	Programmer Analyst-Onshore	\$ 153.86	\$ 162.32	\$ 171.25	\$ 180.67	\$ 190.61	\$ 201.09
68	Programmer Analyst-Offshore	\$ 87.92	\$ 92.76	\$ 97.86	\$ 103.24	\$ 108.92	\$ 114.91
69	QA Analyst-Onshore	\$ 120.89	\$ 127.54	\$ 134.55	\$ 141.95	\$ 149.76	\$ 158.00
70	QA Analyst-Offshore	\$ 77.59	\$ 81.86	\$ 86.36	\$ 91.11	\$ 96.12	\$ 101.41
71	Security Analyst-Onshore	\$ 148.37	\$ 156.53	\$ 165.14	\$ 174.22	\$ 183.80	\$ 193.91

**13. CO Hourly Rate Card**

#	Staff Position	SFY 2030/31 Hourly Rate	SFY 2031/32 Hourly Rate	SFY 2032/33 Hourly Rate	SFY 2033/34 Hourly Rate	SFY 2034/35 Hourly Rate	SFY 2035/36 Hourly Rate
72	Security Analyst-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
73	Security Tester-Onshore	\$ 131.88	\$ 139.13	\$ 146.78	\$ 154.85	\$ 163.37	\$ 172.36
74	Security Tester-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
75	Senior Programmer Analyst-Onshore	\$ 181.34	\$ 191.31	\$ 201.83	\$ 212.93	\$ 224.64	\$ 237.00
76	Senior Programmer Analyst-Offshore	\$ 118.69	\$ 125.22	\$ 132.11	\$ 139.38	\$ 147.05	\$ 155.14
77	Senior QA Analyst-Onshore	\$ 126.39	\$ 133.34	\$ 140.67	\$ 148.41	\$ 156.57	\$ 165.18
78	Senior QA Analyst-Offshore	\$ 88.58	\$ 93.45	\$ 98.59	\$ 104.01	\$ 109.73	\$ 115.77
79	Task Management Lead-Onshore	\$ 302.23	\$ 318.85	\$ 336.39	\$ 354.89	\$ 374.41	\$ 395.00
80	Task Management Lead-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
81	Task Management SME-Onshore	\$ 247.28	\$ 260.88	\$ 275.23	\$ 290.37	\$ 306.34	\$ 323.19
82	Task Management SME-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
83	Trainer-Onshore	\$ 208.81	\$ 220.29	\$ 232.41	\$ 245.19	\$ 258.68	\$ 272.91
84	Trainer-Offshore	\$ 94.07	\$ 99.24	\$ 104.70	\$ 110.46	\$ 116.54	\$ 122.95
85	Training Developer-Onshore	\$ 175.84	\$ 185.51	\$ 195.71	\$ 206.47	\$ 217.83	\$ 229.81
86	Training Developer-Offshore	\$ 83.08	\$ 87.65	\$ 92.47	\$ 97.56	\$ 102.93	\$ 108.59
87	Training Manager-Onshore	\$ 230.79	\$ 243.48	\$ 256.87	\$ 271.00	\$ 285.91	\$ 301.64
88	Training Manager-Offshore	\$ 116.05	\$ 122.43	\$ 129.16	\$ 136.26	\$ 143.75	\$ 151.66
89	WDTIP SME-Onshore	\$ 174.19	\$ 183.77	\$ 193.88	\$ 204.54	\$ 215.79	\$ 227.66
90	WDTIP SME-Offshore	\$ 96.71	\$ 102.03	\$ 107.64	\$ 113.56	\$ 119.81	\$ 126.40
91	Bot SME-Onshore	\$ 174.19	\$ 183.77	\$ 193.88	\$ 204.54	\$ 215.79	\$ 227.66
92	Bot SME-Offshore	\$ 96.71	\$ 102.03	\$ 107.64	\$ 113.56	\$ 119.81	\$ 126.40
93	Workload Assignment SME-Onshore	\$ 174.19	\$ 183.77	\$ 193.88	\$ 204.54	\$ 215.79	\$ 227.66
94	Workload Assignment SME-Offshore	\$ 96.71	\$ 102.03	\$ 107.64	\$ 113.56	\$ 119.81	\$ 126.40

Schedule 14. M&E AWS IaaS Resources

1 - Using the AWS pricing calculator found here: <https://calculator.s3.amazonaws.com/index.html>.

#	AWS Resource List	Resource Type	Quantity	Monthly Cost	Total Monthly Cost	Notes
1	Amazon Aurora PostgreSQL-Compatible DB	Database	1	\$108,705	\$108,705	Quantity (10), Instance type (db.r6i.16xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (400 TB)
2	Amazon Aurora PostgreSQL-Compatible DB	Database	1	\$276,881	\$276,881	Quantity (50), Instance type (db.r6i.8xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (1050 TB)
3	Amazon Aurora PostgreSQL-Compatible DB	Database	1	\$23,537	\$23,537	Quantity (9), Instance type (db.r6i.4xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (81 TB)
4	Amazon Aurora PostgreSQL-Compatible DB	Database	1	\$17,775	\$17,775	Quantity (34), Instance type (db.r6i.xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (33 TB)
5	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$1,168	\$1,168	DEV02,AT02 - 12 months - Quantity (2), Instance type (db.r6g.xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (4 TB)
6	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$28,516	\$28,516	Prod - Quantity (2), Instance type (db.r6i.24xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (80 TB)
7	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$2,540	\$2,540	Shared Comp - 12 months - Quantity (1), Instance type (db.r6g.4xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (10 TB)
8	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$7,484	\$7,484	Pre-prod - 8 months - Quantity (1), Instance type (db.r6i.8xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (40 TB)
9	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$8,755	\$8,755	LT01 - 8 months - Quantity (1), Instance type (db.r6i.16xlarge), Utilization (99 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (20 TB)
10	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$2,335	\$2,335	INT01, INT02, UAT01, UAT02 - 4 months - Quantity (4), Instance type (db.r6g.xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (8 TB)
11	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$2,233	\$2,233	ST01, ST02, STM01, STM02 - 7 months - Quantity (4), Instance type (db.r6g.xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (7 TB)
12	Amazon Aurora PostgreSQL-Compatible DB	Database Migration	1	\$1,168	\$1,168	DEV01,AT01 - 10 months - Quantity (2), Instance type (db.r6g.xlarge), Utilization (100 %Utilized/Month), Pricing strategy (OnDemand), Storage amount (4 TB)
13	Amazon EC2	Database Migration Middleware	1	\$3,483	\$3,483	Middleware - Shared Comp - 12 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 4), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (500 GB), Snapshot Frequency (No snapshot storage)
14	Amazon EC2	Database Migration Middleware	1	\$26,862	\$26,862	Middleware - LT01 - 8 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 40), Enable disabled, Advance EC2 instance (m5.4xlarge), Pricing strategy (On-Demand), Storage amount (200 GB), Snapshot Frequency (No snapshot storage)
15	Amazon EC2	Database Migration Middleware	1	\$2,592	\$2,592	Middleware - Pre prod - 8 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 2), Enable disabled, Advance EC2 instance (m5.8xlarge), Pricing strategy (On-Demand), Storage amount (1000 GB), Snapshot Frequency (No snapshot storage)
16	Amazon EC2	Database Migration Middleware	1	\$3,483	\$3,483	Middleware - INT01, INT02, UAT01, UAT02 - 4 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 4), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (500 GB), Snapshot Frequency (No snapshot storage)
17	Amazon EC2	Database Migration Middleware	1	\$3,483	\$3,483	Middleware - ST01, ST02, STM01, STM02 - 7 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 4), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (500 GB), Snapshot Frequency (No snapshot storage)
18	Amazon EC2	Database Migration Middleware	1	\$3,483	\$3,483	Middleware - DEV01, AT01 - 10 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 4), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (499 GB), Snapshot Frequency (No snapshot storage)
19	Amazon EC2	Database Migration Middleware	1	\$1,741	\$1,741	Middleware - ST03, ST04, STM03, STM04 - 8 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 2), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (500 GB), Snapshot Frequency (No snapshot storage), General Purpose SSD (gp3) - Throughput ( MBps)
20	Amazon EC2	Database Migration Middleware	1	\$1,741	\$1,741	Middleware - DEV02, AT02 - 12 months - Tenancy (Shared Instances), Operating system (Red Hat Enterprise Linux), DT Inbound: Not selected (0 TB per month), DT Outbound: Not selected (0 TB per month), DT Intra-Region: (0 TB per month), Workload (Consistent, Number of instances: 2), Enable disabled, Advance EC2 instance (r5.4xlarge), Pricing strategy (On-Demand), Storage amount (500 GB), Snapshot Frequency (No snapshot storage)
21	AWS Database Migration Service	Database Migration	1	\$10,000	\$10,000	For 4 months only: This service is required during migration of production data and is only for 4 months.
22	Amazon Workspaces	Workspace	1	\$16,800	\$16,800	Operating system (Windows), License (Included), Bundle type (PowerPro [8 vCPU, 32GB RAM]), Root volume (175 GB), User volume (100 GB), Number of WorkSpaces (120)
<b>Total</b>			<b>22</b>		<b>\$ 554,765</b>	

**Schedule 15  
M&E Other Items Price**

Other Line Items	Units	Price Per Unit	Annual Price/ Extended Price	Annual Price/ Extended Price w/10% Holdback	% Annual Increase Applied	SFY 2025/26	SFY 2026/27	SFY 2027/28	SFY 2028/29	SFY 2029/30	SFY 2030/31	SFY 2031/32	Total M&E Other Price
<b>Language Translation Services</b>													
Language Translation Services	1	\$ 100,000.00	\$ 100,000	\$ 90,000	0.00%	\$ 22,500	\$ 90,000	\$ 90,000	\$ 90,000	\$ 90,000	\$ 90,000	\$ 67,500	\$ 540,000
Holdback Release							\$ 7,500	\$ 10,000	\$ 10,000	\$ 10,000	\$ 10,000	\$ 12,500	\$ 60,000
<b>Language Translation Services Subtotal</b>	<b>1</b>		<b>\$ 100,000</b>	<b>\$ 90,000</b>		<b>\$ 22,500</b>	<b>\$ 97,500</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 80,000</b>	<b>\$ 600,000</b>
<b>Total Other/Miscellaneous Items Price</b>			<b>\$ 100,000</b>	<b>\$ 90,000</b>		<b>\$ 22,500</b>	<b>\$ 97,500</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 100,000</b>	<b>\$ 80,000</b>	<b>\$ 600,000</b>