

CalSAWS | Agenda

Meeting: Bi-Weekly Status Meeting
Location: Microsoft Teams Meeting
Date: January 1, 2025
Time: 9:00 AM – 11:00 AM
Attendees:

Alan Hernandez, Ana White, Anna Marie Buenviaje, Amanda Batt, Arin Shahgholi, Arnold Malvick, Ashley Arnold, Ashraf Elsalaymeh, Ayana Alvarez, Belinda Ramirez, Bobbi Wibbenhorst, Cathryn VanNamen, Chris Van Vlack, Christine Hendren, Cristina Contreras, Danielle Benoit, Daisy Villasenor, Dawn Wilder, Deanna Rotert, Duncan Gilliam, Eric Capati, Geoff Cosner, Gopal Vedula, Greg Postulka, Haikaz (Mike) Tombakian, Henry Arcangel, Holly Murphy, Jennifer Hobbs, Jennifer Smith, Jerry Nielson, Joe Mendoza, Joel Acevedo, John Dray, Julia Erdkamp, Julie Conwell, Justin Stephenson, Karen Rapponotti, Lenecia Miles, Lisa Salas, Lorena Montes, Lulu Fou, Lynn Bridwell, Mara Jennings, Matthew Vandereyck, Melissa Thomas, Michael A. Johnson, Michele Peterson, Mufaddal Tinmaker, Nichole Nava, Onur Senman (BenefitsCal Project), Peggy Macias, Quinn Hawkinson, Rachel Frey (BenefitsCal Project), Raul Gonzalez, Ricardo Miranda, Robert Lusk, Rodain Soto, Roger Perez, Sandeep Aji, Sean Swift, Sharon Caldwell, Sharon Teramura, Sreshta Wickramasinghe, Timothy Hopson, Tom Hartman, Veronica Lara, Yolanda Banuelos, Yong Vangbliayang, Yvonne Medina

QA: Dan Dean, Wendy Battermann, Don Coffey, Emmeil Davis, Matt Coffin, Gretchen Williams, Rachel Hernandez, Greg Fitzgerald

State Partners: Brandon Hansard (OTSI), Caralee Mann (OTSI), Neha Dhawan (OTSI), Manroop Mahal (OTSI), Melissa Owens (OTSI), Stephen Zaretsky (OTSI), Lourdes Chang (OTSI), Caralee Mann (OTSI), Renee Mollow (DHCS), Mong Vang (CDSS), Sherice Sterling (CDSS), Cecilia Rolon (CDSS), William Laney (CDSS), Martha Esparza (CDSS), Yingjia Huang (DHCS), David Lucio (DHCS), Katie Mead (DHCS), Nellie Abeleda (DHCS), Theresa Hasbrouck (DHCS), Rob Trojan (DOF)

Time	Lead	Topic	Notes
9:00 AM (5 min)	Lenecia Miles	Announcements	
9:05 AM (10 min)	Arnold Malvick	Accenture CalSAWS M&O Bi-Weekly Status Report ■ CalSAWS Project Status Dashboard ■ Project Management • Community Ambassadors and IDEA removal in next report ■ Maintenance and Operations (M&O) • CalSAWS Help Desk Diagnosis Metric • Ticket Trends	

Time	Lead	Topic	Notes
		■ Application Development • Release Test Summary • Reports • Training • FCED/CARES	
9:15 AM (10 min)	Onur Senman	Deloitte CalSAWS BenefitsCal Portal/Mobile M&O Bi-Weekly Status ■ Release Highlights ■ December Enhancements (Priority Release 24.12.19) ■ GCF (GetCalFresh) Parity Items ■ User Centered Design (UCD) Activities	
9:25 AM (10 min)	Dawn Wilder	CalSAWS Central Print Bi-Weekly Status ■ Highlights of the Reporting Period • Print processing • Return mail	
9:35 AM (10 min)	Dawn Wilder Michael Johnson	OCAT Project Bi-Weekly Status ■ ASR Counts • 3,304 Total • .18% of interviews created in OCAT	
9:45 AM (10 min)	Dan Dean	CalSAWS QA ■ QA PMO ■ QA Technical ■ QA Functional/Test ■ Deliverable Summary	
9:55 AM (10 min)	Sherice Sterling (CDSS), Cecilia Rolon (CDSS) Katie Mead (DHCS), Robin Grandpre (DHCS) Caralee Mann (OTSI), Manroop Mahal (OTSI)	State Policy Updates ■ CDSS ■ DHCS ■ OTSI	

Time	Lead	Topic	Notes
10:05 AM (20 min)	Lenecia Miles	Risk Management Group (RMG) - January 15, 2025 - February 12, 2025 - March 12, 2025 - April 9, 2025 - May 7, 2025 - June 4, 2025 - July 2, 2025	
10:25 AM (20 min)	Dawn Wilder Michael Johnson	Infrastructure Transition-In Bi-Weekly Status Highlights of the Reporting Period	
10:45 AM (10 min)	Lulu Fou	Infrastructure Transition-Out Bi-Weekly Status Highlights of the Reporting Period	

Follow Up

#	Action Item	Who	Due	Status
1				
2				

#	Decision Made	Who	Date
1			
2			