

| Release # | Release Date | Item Type | Item Number | Functional Area | Programs Impacted | Original Behavior | New Behavior | Ticket Number | Additional Information | County Action |
|-----------|--------------|-----------|-------------|------------------|-------------------|--|---|---------------|------------------------|-------------------------|
| 25.01.07 | 7-Jan | SCR | CA-280604 | Batch/Interfaces | CalFresh | SSI and/or SSP Other Program Assistance records were not updated with the Social Security Administration (SSA) SSI/SSP Cost of Living Adjustments (COLA) increase. | An on demand outbound file has been created for CalFresh persons receiving SSI or SSI/SSP Income and sent to MEDS/DHCS. Once received, MEDS/DHCS will provide a one-time response file that includes elements in the initial outbound file, as well as additional SSI and/or SSP Eligible and Paid amounts. With SCR CA-280612 CalSAWS will process the inbound file and update OPA records with the new SSI or SSI/SSP Eligible amounts. | | | No County Action Needed |
| 25.01.07 | 7-Jan | SCR | CA-278891 | Voice Bots / RPA | N/A | Welcome Bot was disabled for Monterey. | Welcome bot has been enabled for Spanish/English users. | | | No County Action Needed |
| 25.01.07 | 7-Jan | SCR | CA-278807 | Voice Bots / RPA | N/A | Welcome bot was disabled after initial release. | Welcome Bot is being re-enabled in the county with improvements to routings and bot accepted utterances. | | | No County Action Needed |