

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.01.13	13-Jan	SCR	CA-278393	Client Correspondence	CalWORKs	CW 2200 (5/23)- "Request For Verification" form is available in the following Threshold languages: Spanish, Armenian, Chinese and Vietnamese.	CalSAWS has the following Threshold languages for CW 2200 (5/23)- "Request For Verification": Arabic, Armenian, Cambodian, Chinese, Farsi, Hindi, Hmong, Japanese, Korean, Lao, Mien, Punjabi, Russian, Spanish, Tagalog, Thai and Ukrainian			No County Action Needed
25.01.13	13-Jan	SCR	CA-255296	Client Correspondence	CalFresh	The WINS 1239 Termination notice was available in English.	The WINS 1239 is now available in the following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese.			No County Action Needed
25.01.13	13-Jan	SCR	CA-275793	Client Correspondence	CalFresh	The system populated a compliance date which is 30 days from the CalFresh application date on the CF 386 Notice of Missed Interview (NOMI) when a household missed their interview.	When the county schedules the CalFresh intake interview after the 30-day timeframe from CalFresh application date, the customer misses the appointment, and the CalFresh is still Pending, the system will populate the compliance date as follows on the CF 385 NOMI: <ul style="list-style-type: none"> the 60th day from date of application (application date is day zero) when a CalFresh interview is scheduled within 31-60 days of the application filing date. the date of the missed interview when a CalFresh interview is scheduled 61 or more days from the date of application filing date. 			No County Action Needed
25.01.13	13-Jan	SCR	CA-253184	Tech Forge Rock	Other	The previous design issue was that once a user has an account created in ForgeRock, the user must login to ServiceNow to create their ServiceNow account. This would mean that any ForgeRock account creation or updates were not linked to ServiceNow.	The ServiceNow-ForgeRock integration will serve to link ForgeRock account creation and updates to ServiceNow. As accounts are created in ForgeRock, they are automatically created in ServiceNow as well and can be set up to access various ServiceNow functionalities. This replaces the old system where a user had to log in to ServiceNow in order to be created as a user in ServiceNow. This means users can be assigned their roles by a ServiceNow admin without having to wait for the user to log in. This way, the user is set up to perform any tasks they need to within ServiceNow without delay. ServiceNow user account details will be populated through a connector from the ForgeRock system. The configuration created in the provisioner.openid-ServiceNow.json and sync.json files determine how the account info will be mapped from ForgeRock down to ServiceNow, as well as the life cycle of the user and how changes in ForgeRock will be reflected in ServiceNow. Attributes that are mapped from ForgeRock to ServiceNow include givenName, sn, userName, mail, county, userType, accountStatus, and telephoneNumber.			No County Action Needed
25.01.13	13-Jan	Defect	CA-285120	Online		Person(s) receiving this income section is not displaying based on Specify Person(s) Receiving Income In-Kind? Yes or No .	Person(s) receiving this income section is displaying based on Specify Person(s) Receiving Income In-Kind? Yes or No .	PR80050474		No County Action Needed
25.01.13	13-Jan	Defect	CA-285236	Task Management		The number of results in the excel sheet doesn't matches the count on the Task Category Detail page	The number of results in the excel sheet matches the count on the Task Category Detail page			No County Action Needed