

Schedule 1
Summary of CalSAWS Maintenance and Operations Charges

	UPDATED CalSAWS Maintenance and Operations Charges	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 23/24 (7 Months)	SFY 24/25 (12 Months)	SFY 25/26 (2 Months)	Total Charges - Change Notice 38	Total Charges - Change Notice 37	Increase/ (Decrease)
2	Application Maintenance	\$ -	\$ -	\$ 20,482,140	\$ 37,556,805	\$ 12,858,171	\$ 20,425,060	\$ 35,014,389	\$ 5,835,731	\$ 132,172,296	\$ 132,172,296	\$ -
3B	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,142,453	\$ 1,142,453	\$ -
	Production Operations	\$ -	\$ -	\$ 43,064,383	\$ 62,009,141	\$ 30,853,787	\$ 41,825,555	\$ 56,445,946	\$ 5,399,074	\$ 239,597,885	\$ 209,306,134	\$ 30,291,751.51
3A	Technical Infrastructure Services	\$ -	\$ -	\$ 38,022,986	\$ 55,132,522	\$ 27,214,586	\$ 36,465,338	\$ 49,904,171	\$ 5,256,901	\$ 211,996,504	\$ 208,747,541	\$ 3,248,962
4	WAN Administration	\$ -	\$ -	\$ 2,571,444	\$ 3,806,971	\$ 1,900,348	\$ 2,796,054	\$ 3,448,340	\$ -	\$ 14,523,158	\$ 14,870,161	\$ (347,003)
4	Operations Charges	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,853	\$ 2,564,162	\$ 3,093,435	\$ 142,173	\$ 13,078,223	\$ 13,078,223	\$ -
4	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
5	Hardware and Software	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 12,544,436	\$ -	\$ 163,195,311	\$ 164,784,642	\$ (1,589,330)
	Hardware	\$ -	\$ -	\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293	\$ -	\$ 8,409,106	\$ 8,409,106	\$ -
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Software	\$ -	\$ -	\$ 30,549,623	\$ 59,340,078	\$ 7,273,045	\$ 43,910,622	\$ 12,476,143	\$ -	\$ 153,549,511	\$ 155,138,841	\$ (1,589,330)
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
6	Facilities	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473	\$ -	\$ 12,506,915	\$ 12,506,915	\$ -
	Additional Projects	\$ -	\$ -	\$ -	\$ 11,774,351	\$ 7,388,048	\$ 7,811,211	\$ 27,203,263	\$ 394,827	\$ 54,571,700	\$ 54,625,673	\$ (53,973)
3C	Robotic Process Automation Scaling	\$ -	\$ -	\$ -	\$ 963,712	\$ 253,733	\$ 363,333	\$ 276,267	\$ 44,800	\$ 1,901,845	\$ 1,767,445	\$ 134,400
3D	Virtual Assistant Scaling	\$ -	\$ -	\$ -	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013	\$ 4,406,013	\$ -
3E	Welcome & Authentication Bots Scaling	\$ -	\$ -	\$ -	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250	\$ 1,640,250	\$ -
3F	Correspondence Phase II	\$ -	\$ -	\$ -	\$ 6,871,500	\$ -	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -
3G	CDSS Reports Support Phase II*	\$ -	\$ -	\$ -	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ -
3H	DHCS Support	\$ -	\$ -	\$ -	\$ 267,766	\$ 126,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 844,074	\$ -
3I	County Task Management Enhancements (formerly CalSAWS County Data API Enhancements)	\$ -	\$ -	\$ -	\$ 634,839	\$ 366,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,511,799	\$ -
3J	BenefitsCal AT5 and STG3 Environments	\$ -	\$ -	\$ -	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ -	\$ 1,953,600	\$ 1,953,600	\$ -
3K	Correspondence Additional Application Maintenance	\$ -	\$ -	\$ -	\$ -	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ -	\$ 7,501,998	\$ 7,501,998	\$ -
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ -	\$ 1,447,992	\$ 709,800	\$ -	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	\$ -	\$ -	\$ -	\$ -	\$ 152,683	\$ 906,280	\$ 3,251,434	\$ -	\$ 4,310,397	\$ 4,465,797	\$ (155,400)
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ -	\$ 120,813	\$ 169,138	\$ -	\$ -	\$ 289,951	\$ 289,951	\$ -
3O	Data Growth - Archiving Phase 1 & 2	\$ -	\$ -	\$ -	\$ -	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647	\$ 2,883,647	\$ -
3P	Data Growth - Task Management	\$ -	\$ -	\$ -	\$ -	\$ 10,551	\$ 14,772	\$ 946,455	\$ -	\$ 971,778	\$ 971,778	\$ -
3Q	Data Growth - Test Data Slicer/Scrubber Capability	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536	\$ 630,536	\$ -
3R	CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ -	\$ 30,995	\$ 43,392	\$ -	\$ -	\$ 74,387	\$ 74,387	\$ -
3S	BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ 105,718	\$ 148,005	\$ -	\$ -	\$ 253,722	\$ 253,722	\$ -
3V	Redesign CalSAWS Purge Components	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 502,103	\$ -	\$ 502,103	\$ 502,103	\$ -
3W	Security and Upgrades	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 227,491	\$ 13,962,252	\$ 155,979	\$ 14,345,722	\$ 14,378,695	\$ (32,973)
												\$ -
												\$ -
												\$ -
	CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 101,563,543	\$ 179,918,748	\$ 61,484,406	\$ 117,253,724	\$ 131,336,507	\$ 11,629,632	\$ 603,186,559	\$ 601,927,903	\$ 1,258,656

Extension												
UPDATED CalSAWS Maintenance and Operations Charges*		FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	FFY 2026	Total Charges - Change Notice 37	Total Charges - Change Notice 37	Increase/ (Decrease)
	Application Maintenance	\$ -	\$ -	\$ 29,871,341	\$ 35,882,507	\$ 5,143,269	\$ 26,260,792	\$ 35,014,388	\$ -	\$ 132,172,296	\$ 132,172,296	\$ -
	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,142,453	\$ 1,142,453	\$ -
	Production Operations	\$ -	\$ -	\$ 58,828,594	\$ 64,878,919	\$ 19,803,274	\$ 47,702,692	\$ 48,384,406	\$ -	\$ 239,597,885	\$ 209,306,133	\$ 30,291,752
	Technical Infrastructure Services	\$ -	\$ -	\$ 51,797,170	\$ 57,810,015	\$ 10,762,967	\$ 47,702,692	\$ 43,923,659	\$ -	\$ 211,996,503	\$ 181,357,749	\$ 30,638,754
	WAN Administration	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 4,878,655		\$ 2,117,051		\$ 14,523,158	\$ 14,870,161	\$ (347,003)
	Operations Charges	\$ -	\$ -	\$ 3,231,087	\$ 3,341,790	\$ 4,161,651		\$ 2,343,696		\$ 13,078,223	\$ 13,078,223	\$ -
	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -		\$ -	\$ -	\$ -
	Hardware and Software	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 9,769,283	\$ -	\$ 163,195,311	\$ 164,784,642	\$ (1,589,330)
	Hardware	\$ -	\$ -	\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273		\$ 8,409,106	\$ 8,409,106	\$ -
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Software	\$ -	\$ -	\$ 36,399,954	\$ 58,281,894	\$ 6,728,318	\$ 42,422,336	\$ 9,717,009		\$ 153,549,511	\$ 155,138,841	\$ (1,589,330)
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -		\$ 1,236,694	\$ 1,236,694	\$ -
	Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ -	\$ 12,506,914	\$ 12,506,914	\$ -
	Additional Projects	\$ -	\$ -	\$ 4,090,970	\$ 12,317,641	\$ 2,658,886	\$ 17,053,715	\$ 18,450,488	\$ -	\$ 54,571,700	\$ 54,625,673	\$ (53,973)
3C	Robotic Process Automation Scaling			\$ 430,222	\$ 709,063	\$ 78,160	\$ 441,111	\$ 243,289		\$ 1,901,845	\$ 1,767,445	\$ 134,400
3D	Virtual Assistant Scaling			\$ 632,974	\$ 1,781,884	\$ 128,959	\$ 952,475	\$ 909,721		\$ 4,406,013	\$ 4,406,013	\$ -
3E	Welcome & Authentication Bots Scaling			\$ 317,208	\$ 1,067,767	\$ 136,900	\$ 118,375	\$ -		\$ 1,640,250	\$ 1,640,250	\$ -
3F	Correspondence Phase II			\$ 2,290,500	\$ 4,581,000	\$ -	\$ -	\$ -		\$ 6,871,500	\$ 6,871,500	\$ -
3G	CDSS Reports Support Phase II			\$ 99,992	\$ 380,074	\$ 106,140	\$ 530,700	\$ 371,490		\$ 1,488,396	\$ 1,488,396	\$ -
3H	DHCS Support			\$ 99,992	\$ 300,208	\$ 50,112	\$ 250,560	\$ 175,392		\$ 876,264	\$ 876,264	\$ -
3I	County Task Management Enhancements (formerly CalSAWS County Data API Enhancements)			\$ 220,081	\$ 748,763	\$ 31,250	\$ 511,705	\$ -		\$ 1,511,799	\$ 1,511,799	\$ -
3J	BenefitsCal AT5 and STG3 Environments				\$ 293,040	\$ 195,360	\$ 976,800	\$ 488,400		\$ 1,953,600	\$ 1,953,600	\$ -
3K	Correspondence Additional Application Maintenance				\$ 656,852	\$ 437,901	\$ 2,861,996	\$ 3,545,248		\$ 7,501,998	\$ 7,501,998	\$ -
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ 851,760	\$ 596,232	\$ 709,800	\$ -		\$ 2,157,792	\$ 2,157,792	\$ -
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift			\$ -	\$ 102,955	\$ 49,728	\$ 1,899,122	\$ 2,258,592		\$ 4,310,397	\$ 4,465,797	\$ (155,400)
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ 63,308	\$ 75,970	\$ 150,673	\$ -		\$ 289,951	\$ 289,951	\$ -
3O	Data Growth - Archiving Phase 1 & 2			\$ -	\$ 722,408	\$ 756,347	\$ 975,100	\$ 429,792		\$ 2,883,647	\$ 2,883,647	\$ -
3P	Data Growth - Task Management			\$ -	\$ -	\$ -	\$ 278,555	\$ 693,223		\$ 971,778	\$ 971,778	\$ -
3Q	Data Growth - Test Data Slicer/Scrubber Capability			\$ -	\$ -	\$ -	\$ 587,616	\$ 42,920		\$ 630,536	\$ 630,536	\$ -

3R	CalSAWS Imaging Hyland Enhancements	\$	-	\$	-	\$	-	\$	58,559	\$	15,827	\$	-	\$	-	\$	74,387	\$	74,387	\$	-	\$	-		
3S	BIC Scheduler Version Upgrade	\$	-	\$	-	\$	-	\$	-	\$	-	\$	253,722	\$	-	\$	253,722	\$	253,722	\$	-	\$	-		
3V	Redesign CalSAWS Purge Components											\$	252,044	\$	250,059		\$	502,103	\$	502,103	\$	-	\$	-	
3W	Security and Upgrades											\$	5,303,360	\$	9,042,362		\$	14,345,722	\$	14,378,695	\$	-	\$	(32,973)	
																					\$	-	\$	-	
																					\$	-	\$	-	
																					\$	-	\$	-	
	CalSAWS Maintenance and Operations Total Charges	\$	-	\$	-	\$	140,092,764	\$	179,227,848	\$	35,513,011	\$	136,628,210	\$	111,724,726	\$	-	\$	603,186,559	\$	601,927,903	\$	-	\$	1,258,656

****CDSS Reports Support Phase II: additional funding included in Change Notice 23 - Attachment 6 - CDSS Report Support Phase II**

The CalSAWS M&O and M&E Pricing is an extension of existing scope of services. Pricing of Transition services to a new vendor would be an option to be included as a separate change order if necessary.

The operation coordination with multi-vendors will be included as part of the Transition services option to be included as a separate change order if necessary.

For the term of the Agreement, Contractor personnel (onshore and offshore) are authorized to access masked CalSAWS System Program Data in both production and non-production environments as reasonably necessary to perform their assigned tasks. Masked CalSAWS System Program Data is the System Data that has been scrubbed of PII and PHI. Prior to granting access to offshore personnel, the system controls will be reviewed and mutually agreed-to by both parties.

January 2023 to October 2023 Accenture will provide additional M&E capacity of 2,000 hours per month at no additional charge. This assumes we can make the blended project offshore component 40% by July 1, 2022.

January 2023 to July 2025 Accenture will provide additional M&E capacity of 3,000 hours per month at no additional charges. This assumes we can make the blended project offshore component 40% by July 1, 2022.

CalSAWS Maintenance and Operations - Application Maintenance Services Charges

1	Hourly bill rate assumes that approximately 40% of all addressable hours will be worked at an Accenture Global Delivery Network (GDN) center.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	
4	
5	

Schedule 3a
CalSAWS Maintenance and Operations - Technical Infrastructure Services Charges

				106.6	35,520	\$5,256,901
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Technical Infrastructure Services		SFY 2024/2025 (12 Months) - June 2024 through May 2025			SFY 2025/2026 (2 Months) - Extensions for June 2025 through July 2025			Total Hours	Total Charges - Change Notice 38	Total Charges - Change Notice 35	Increase/ (Decrease)
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges				
CalSAWS Technical Infrastructure		183.89	314,582.13	\$ 46,558,155.24	95.14	31,617.20	\$ 4,679,346	1,287,090.41	\$ 190,490,202	\$ 187,697,293	\$ 2,792,909
ADF/PMO Support	\$ 148	5.00	6,848.00	\$ 1,013,504	0.00	0.00	\$ -	33,920.00	\$ 5,020,160	\$ 5,020,160	\$ -
Contact Center	\$ 148	1.00	2,032.00	\$ 300,736	1.00	336.00	\$ 49,728	7,782.40	\$ 1,151,795	\$ 1,151,795	\$ -
Database Administrator	\$ 148	5.00	10,208.00	\$ 1,510,784	5.00	1,680.00	\$ 248,640	38,960.00	\$ 5,766,080	\$ 5,020,160	\$ 745,920
Imaging	\$ 148	4.00	6,628.80	\$ 981,062	4.00	672.00	\$ 99,456	23,544.00	\$ 3,484,512	\$ 3,468,173	\$ 16,339
Network Administrator	\$ 148	7.00	9,587.20	\$ 1,418,906	0.00	0.00	\$ -	47,488.00	\$ 7,028,224	\$ 7,028,224	\$ -
Performance	\$ 148	3.00	6,124.80	\$ 906,470	3.00	1,008.00	\$ 149,184	23,376.00	\$ 3,459,648	\$ 3,012,096	\$ 447,552
Procurement	\$ 148	1.00	1,369.60	\$ 202,701	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -
Tech Arch	\$ 148	9.00	17,702.40	\$ 2,619,955	8.00	2,688.00	\$ 397,824	69,120.00	\$ 10,229,760	\$ 9,036,288	\$ 1,193,472
Tech Management	\$ 148	5.00	6,848.00	\$ 1,013,504	0.00	0.00	\$ -	33,920.00	\$ 5,020,160	\$ 5,020,160	\$ -
Tech Ops	\$ 148	15.20	26,193.92	\$ 3,876,700	8.00	2,688.00	\$ 397,824	111,180.80	\$ 16,454,758	\$ 15,261,286	\$ 1,193,472
Business Support	\$ 148	1.00	1,369.60	\$ 202,701	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -
Intel	\$ 148	7.00	9,587.20	\$ 1,418,906	0.00	0.00	\$ -	47,488.00	\$ 7,028,224	\$ 7,028,224	\$ -
Management	\$ 148	2.00	3,411.20	\$ 504,858	1.00	336.00	\$ 49,728	14,904.00	\$ 2,205,792	\$ 2,056,608	\$ 149,184
Network Administrator	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	328.00	\$ 48,544	\$ -	\$ -
Print Manager	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	0.00	\$ -	\$ -	\$ -
QA Specialist	\$ 148	1.00	1,358.77	\$ 201,098	0.00	0.00	\$ -	6,773.17	\$ 1,002,429	\$ 1,156,058	\$ (153,628)
Remote Tech	\$ 148	15.00	20,544.00	\$ 3,040,512	0.00	0.00	\$ -	101,760.00	\$ 15,060,480	\$ 15,060,480	\$ -
Service Desk Analyst	\$ 148	18.19	24,908.80	\$ 3,686,502	0.00	0.00	\$ -	110,856.00	\$ 16,406,688	\$ 16,406,688	\$ -
Service Desk Business Rep	\$ 148	7.79	10,675.20	\$ 1,579,930	0.00	0.00	\$ -	47,528.00	\$ 7,034,144	\$ 7,034,144	\$ -
Service Desk Manager	\$ 148	1.00	1,369.60	\$ 202,701	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -
Unix	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	984.00	\$ 145,632	\$ 145,632	\$ -
Warehouse	\$ 148	4.00	5,478.40	\$ 810,803	0.00	0.00	\$ -	27,136.00	\$ 4,016,128	\$ 4,016,128	\$ -
PMO - Project Manager	\$ 148	1.79	3,138.56	\$ 464,507	1.00	342.00	\$ 50,616	11,862.96	\$ 1,755,718	\$ 1,877,114	\$ (121,396)
PMO - Team Lead	\$ 148	1.00	2,054.40	\$ 304,051	1.00	342.40	\$ 50,675	10,003.20	\$ 1,480,474	\$ 1,480,474	\$ -
PMO - Specialist	\$ 148	6.00	10,682.88	\$ 1,581,066	3.60	1,209.60	\$ 179,021	44,378.88	\$ 6,568,074	\$ 6,936,346	\$ (368,271)
PMO - Work Plan Support	\$ 148	2.00	4,108.80	\$ 608,102	2.00	684.80	\$ 101,350	15,622.40	\$ 2,312,115	\$ 2,312,115	\$ -
PMO - Analyst (Staffing, Administrative Support)	\$ 148	1.00	2,054.40	\$ 304,051	1.00	342.40	\$ 50,675	7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -
PMO - Financial Specialist	\$ 148	6.00	10,272.00	\$ 1,520,256	3.00	1,008.00	\$ 149,184	43,766.40	\$ 6,477,427	\$ 6,936,346	\$ (458,918)
Batch Support	\$ 148	6.50	13,353.60	\$ 1,976,333	6.50	2,225.60	\$ 329,389	50,772.80	\$ 7,514,374	\$ 7,514,374	\$ -
Level 3 Support	\$ 148	22.04	45,273.60	\$ 6,700,493	22.04	7,545.60	\$ 1,116,749	155,884.80	\$ 23,070,950	\$ 23,070,950	\$ -
Production Support	\$ 148	17.00	34,924.80	\$ 5,168,870	17.00	5,820.80	\$ 861,478	132,790.40	\$ 19,652,979	\$ 19,652,979	\$ -
Release Management	\$ 148	1.00	2,041.60	\$ 302,157	1.00	336.00	\$ 49,728	9,984.00	\$ 1,477,632	\$ 1,328,448	\$ 149,184
Forgerock (Former Change Notice 11)	\$ 148	7.00	14,112.00	\$ 2,088,576	7.00	2,352.00	\$ 348,096	32,256.00	\$ 4,773,888	\$ 4,773,888	\$ -
Forgerock (Former Change Notice 11)	\$ 125	0.00	-	\$ -	0.00	0.00	\$ -	0.00	\$ -	\$ -	\$ -
ADF Migration and Roseville Build-Out	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	2,927.00	\$ 433,196	\$ 433,196	\$ -
3T. Production Monthly Second Cut Database Environment	\$ 148	0.37	320.00	\$ 47,360	0.00	0.00	\$ -	600.00	\$ 88,800	\$ 88,800	\$ -
3T. Production Monthly Second Cut Database Environment	\$ 158	0.00	-	\$ -	0.00	0.00	\$ -	80.00	\$ 12,662	\$ 12,662	\$ -
3U. Enablement Effort and Procurement for DHCS/CDSS via CDT	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	950.00	\$ 140,600	\$ 140,600	\$ -
CalSAWS Technical Infrastructure - Enhanced Application Support		0.41	563.20	\$ 83,353.60	0.00	0.00	\$ -	63,568.00	\$ 9,408,064	\$ 9,408,064	\$ -
Level 3 Support	\$ 148	0.00	-	\$ -	0.00	0.00	\$ -	44,288.00	\$ 6,554,624	\$ 6,554,624	\$ -
Production Support	\$ 148	0.41	563.20	\$ 83,353.60	0.00	0.00	\$ -	19,280.00	\$ 2,853,440	\$ 2,853,440	\$ -
CalSAWS Technical Infrastructure - CalHEERS		6.00	11,641.60	\$ 1,722,956.80	5.00	1,712.00	\$ 253,376	45,840.00	\$ 6,784,320	\$ 6,784,320	\$ -
Tech Ops	\$ 148	1.00	1,369.60	\$ 202,700.80	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -
Batch Support	\$ 148	1.00	2,054.40	\$ 304,051.20	1.00	342.40	\$ 50,675	7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -
Level 3 Support	\$ 148	4.00	8,217.60	\$ 1,216,204.80	4.00	1,369.60	\$ 202,701	31,244.80	\$ 4,624,230	\$ 4,624,230	\$ -
CalSAWS FDS API Support		1.00	1,705.60	\$ 252,428.80	0.50	168.00	\$ 24,864	6,790.00	\$ 1,004,920	\$ 930,328	\$ 74,592
API Support	\$ 148	1.00	1,705.60	\$ 252,428.80	0.50	168.00	\$ 24,864	6,790.00	\$ 1,004,920	\$ 930,328	\$ 74,592
CalSAWS Technical Infrastructure - Security		9.00	8,838.40	\$ 983,225.51	5.00	1,680.00	\$ 248,640	32,176.00	\$ 3,152,940	\$ 2,771,479	\$ 381,461
Security Lead	\$ 89	1.00	1,369.60	\$ 121,486.38	0.00	0.00	\$ -	6,784.00	\$ 601,755	\$ 692,870	\$ (91,115)
Application Vulnerability Lead	\$ 89	1.00	1,369.60	\$ 121,486.38	0.00	0.00	\$ -	6,784.00	\$ 601,755	\$ 692,870	\$ (91,115)
Security Threat and Incident Management (SEIM Lead)	\$ 89	1.00	1,369.60	\$ 121,486.38	0.00	0.00	\$ -	6,784.00	\$ 601,755	\$ 692,870	\$ (91,115)
Threat Vulnerability Management Lead	\$ 89	1.00	1,369.60	\$ 121,486.38	0.00	0.00	\$ -	6,784.00	\$ 601,755	\$ 692,870	\$ (91,115)
Application Security	\$ 148	5.00	3,360.00	\$ 497,280.00	5.00	1,680.00	\$ 248,640	5,040.00	\$ 745,920	\$ -	\$ 745,920
CalSAWS Technical Infrastructure - Cloud Reports/Analytics		1.00	2,054.40	\$ 304,051.20	1.00	342.40	\$ 50,675	7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -

Level 3 Support	\$ 148	1.00	2,054.40	\$ 304,051.20	1.00	342.40	\$ 50,675	7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -
Total CalSAWS Technical Infrastructure Services Charges		201.30	339,385.33	\$ 49,904,171.15	106.64	35,519.60	\$ 5,256,901	1,443,275.61	\$ 211,996,504	\$ 208,747,541	\$ 3,248,962

CN35:

195.30

325,432.32

\$ 47,676,697

85.33

29,166.40

\$ 4,235,413

1,422,969.40

\$ 208,747,541

Variance - to Change Notice 35

6.00

13,953.01

2,227,474.32

21.31

6,353.20

1,021,488.02

20,306.21

3,248,962.34

Technical Infrastructure Services		FFY 2025 - Extension							Total Hours	Total Charges - Change Notice 38	Total Charges - Change Notice 35	Delta
	Hourly Rate	Estimated FTE-Months	Hours	Extended Charges								
Total CalSAWS Technical Infrastructure Services Charges	Multiple	671.0	112,734	\$ 43,923,659					1,257,321.12	\$ 211,996,503	\$ 208,747,541	\$ 3,248,962

CN35:

552.00

92,735.36

\$ 40,674,697

Variance - to Change Notice 35

119.04

19,999.01

3,248,962.34

Assumptions

	The staffing levels for the Service Desk are based on the continued use of current processes for the C-IV Service Desk, regardless of the software platform used for the Service Desk during the CalSAWS
	hours will be worked at an Accenture Global Delivery Network (GDN)
	With regard to Level 3 support for Enhanced Application Support, the staffing levels are based on the current assignment of CalWIn Counties to each go-live wave. If the County assignments and/or schedule for each go-live wave is modified, or if the number of
	With regard to Level 3 Support for Enhanced Application Support: Wave 4: 2 months, 40 work days, 75% of 4359 tickets = 3,269; 3269/40 = 82 tickets per day. If the volume of calls exceeds 82 tickets per day during the 2 months following Wave 4, a change order will be required to provide the additional required support staff. Wave 5: 2 months, 40 work days, 56% of 4042 tickets = 2,264; 2264/40 = 57 tickets per day. If the volume of calls exceeds 57 tickets per day during the 2 months following Wave 5, a change order
	For the CalSAWS Technical Infrastructure Security Services, a one-time negotiated rate of \$88.70 has been applied.
	If the Offshore/onshore staffing mix changes, Accenture may

\$

0

Schedule 3b
CalSAWS Maintenance and Operations - Innovation Lab

One-Time Services Charges - Innovation		SPY 2019/20			SPY 2020/21			SPY 2021/22			SPY 2022/23			SPY 2023/24 (6 months)			SPY 2023/25 (7 months) - Extension			SPY 2023/26 (12 months) - Extension			SPY 2023/27 (2 months) - Extension			Total Hours	Total Charges - Change Node 31	Total Charges - Change Node 32	Change Node 33
Account/Program	Hours/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate	Hours	Estimated \$/Rate						
One-Time Charges																													
- One-Time Charge																													
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200			1	200			1	200			1	200			1	200			1	200							
- One-Time Charge	1	200																											

[illegible]

1	If the Offshore/shore staffing mix changes, Accenture may exercise and follow the change order process.
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1	Reconciliation
2	1. If a difference occurs, explain the changes. Reconcile any expenses and follow the change order process.
3	
4	
5	

		Extension							
Robotic Process Automation Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Change Notice 38	Total Charges - Change Notice 31	Variance
R&A Change Budget Services Charges		\$ 675,720	\$ 137,067	\$ -	\$ -	\$ -	\$ 812,787	\$ 812,787	\$ -
One-Time Services Charges		\$ 675,720	\$ 137,067	\$ -	\$ -	\$ -	\$ 812,787	\$ 812,787	\$ -
Recurring Services Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ -	\$ 400,000	\$ 400,000	\$ -
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ -	\$ 400,000	\$ 400,000	\$ -
Production Operations Charges		\$ 87,992	\$ 116,667	\$ 163,333	\$ 276,267	\$ 44,800	\$ 689,058	\$ 554,658	\$ 134,400
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges		\$ 87,992	\$ 116,667	\$ 163,333	\$ 276,267	\$ 44,800	\$ 689,058	\$ 554,658	\$ 134,400
Facilities Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges		\$ 963,712	\$ 253,733	\$ 363,333	\$ 276,267	\$ 44,800	\$ 1,901,845	\$ 1,767,445	\$ 134,400

		Extension							
Robotic Process Automation Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Change Notice 38	Total Charges - Change Notice 31	Variance
Hourly Rate		\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	-
Hours - One-time Services		5,068	1,028	0	0	0	6,095.90	6,095.90	-
Hours - Recurring Services		660	875	1,225	2,072	336	4,831.94	4,159.94	672.00
Services Charges		\$ 763,712	\$ 253,733	\$ 163,333	\$ 276,267	\$ 44,800	\$ 1,457,045	\$ 1,367,445	\$ 89,600

CN31	\$	963,712	\$	253,733	\$	363,333	\$	186,667	\$	-	\$	1,767,445
Variance - to Change Notice 38	\$	-	\$	-	\$	-	\$	89,600	\$	44,800	\$	134,400

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling Los Angeles County's existing robotic process automation (RPA) solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3C. A maximum of 11,680 hours will be worked.
3	The RPA solution for the CalSAWS System will be for the use case of EBT card replacement.
4	Software charges are estimated based on a 12 month subscription license that will be renewed annually through October 31, 2024.
5	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

		Extension				
		SFY	SFY	SFY	SFY	Total Charges - Amendment 31
Virtual Assistant Scaling		2023/24 (6/2023 - 10/2023)	2023/24 (11/2023 - 5/2024)	2024/25 (6/2024 - 5/2025)	2025/26 (6/2025 - 7/2026)	
		SFY 2022/23				
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement		9,245	1,040	0	0	10,285
Subtotal Service Charges - Worker Virtual Assistant Enhancement		\$ 1,155,633	\$ 130,000	\$ -	\$ -	\$ 1,285,633
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement		524.5	0	0	0	525
Hourly Rate		\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement		382.0	0	0	0	382
Subtotal Service Charges - Customer Virtual Assistant Enhancement		\$ 132,031	\$ -	\$ -	\$ -	\$ 132,031
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution		2,672	352	0	0	3,024
Hours - Recurring Production Operations Services for CalSAWS VA Solution		3,400	4,280	5,880	8,904	23,808
Accenture Investment		\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ (365,650)
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants		\$ 611,500	\$ 514,750	\$ 645,225	\$ 1,048,875	\$ 2,988,350
Total Services Charges		\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 4,406,013

Variance - Amendment 31 to Change Notice 25	\$ -	\$ -	\$ -	\$ 588,000	\$ 168,000	\$ 756,000
One-Time Hours	10,152	1,040	-	-	-	11,192
Recurring Hours	6,072	4,632	5,880	8,904	1,344	26,832
Recurring Hours - Accenture Investment	(1,180)	(514)	(718)	(513)	-	(2,925)

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Diego County's existing virtual assistants solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3D. A maximum of 38,024 hours will be worked.
3	The virtual assistants implemented for the CalSAWS System will be based on San Diego County's existing internal/worker virtual assistant and external/customer virtual assistant.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

		Extension				
		SFY	SFY	SFY		
Virtual Assistant Scaling		2023/24 (6/2023 - 10/2023)	2023/24 (11/2023 - 5/2024)	2024/25 (6/2024 - 10/2024)		
		SFY 2022/23				
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement		6,429	0	0	0	
Subtotal Service Charges - Worker Virtual Assistant Enhancement		\$ 803,625	\$ -	\$ -	\$ -	
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement		3,264	1,040	0	0	
Hourly Rate		\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement		437	0	0	0	
Subtotal Service Charges - Customer Virtual Assistant Enhancement		\$ 484,038	#####	\$ -	\$ -	
Hourly Rate		\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution		2,672	352	0	0	
Hours - Recurring Production Operations Services for CalSAWS VA Solution		3,400	4,280	5,880	4,200	
Accenture Investment		\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants		\$ 611,500	#####	#####	#####	
Total Services Charges		\$ 1,899,163	#####	#####	#####	

Tasks and Hours					
#	Task	Description	Hourly Rate	Total Hours	Total Charges
Enhancements to Worker Virtual Assistant to Support Statewide Volumes					
1	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	3,172	\$ 396,500
2	Build	Develop enhancements	\$ 125	3,880	\$ 484,945
3	Test	Test enhancements	\$ 125	2,647	\$ 330,875
4	Management	Manage the enhancement process from concept/design through implementation	\$ 125	587	\$ 73,313
Production Operations					
5					
Customer VA					
6	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	-	\$ -
7	Build	Develop enhancements	\$ 125	-	\$ -
8	Test	Test enhancements	\$ 125	-	\$ -
9	Management	Manage the enhancement process from concept/design through implementation	\$ 125	54	\$ 6,688
10	Update Click-to-Chat in BenefitsCal	incorporate the customer-facing virtual assistant into the existing CalSAWS customer service center solution's click-to-chat feature accessible from BenefitsCal	\$ 174	382	\$ 66,468
			\$ 125	471	\$ 58,875
Total				11,192	\$ 1,417,663

Staff Loading (One-time R&A Services)

				SFY 22/23																SFY 23/24																															
ID	Activity Description	Task Description	Staff Description	40 Jun-22	41 Jul-22	42 Aug-22	43 Sep-22	44 Oct-22	45 Nov-22	46 Dec-22	47 Jan-23	48 Feb-23	49 Mar-23	50 Apr-23	51 May-23	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	SFY21/22 Total Hours	SFY22/23 Total Hours	SFY 23/24 Total Hours	Total Hours Total Hours	SFY21/22 Hourly Rate	SFY22/23 Hourly Rate	SFY 23/24 Hourly Rate	SFY21/22 Price	SFY22/23 Price	SFY 23/24 Price	Total Price																				
1.0	Enhancements to Scale Worker-facing Virtual Assistant for CalSAWS System			-	-	-	-	793	1,608	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-	-	-	9,245	1,040	10,285					\$ -	\$ 1,155,633	\$ 130,000	\$ 1,285,633																		
1.1		Design	Staff					246	497	598	648	416	327	290	150	-	-	-	-	-	-	3,172	-	3,172	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 396,500	\$ -	\$ 396,500																				
1.2		Build	Staff					298	602	725	661	380	272	227	91	624					-	3,256	624	3,880	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 406,945	\$ 78,000	\$ 484,945																				
1.3		Test	Staff					201	407	489	447	258	185	155	89	416					-	2,231	416	2,647	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 278,875	\$ 52,000	\$ 330,875																				
1.4		Management	Staff					48	102	98	80	76	87	66	30						-	587	-	587	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 73,313	\$ -	\$ 73,313																				
2.0	Production Operations/Maintenance and Operations				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-					\$ -	\$ -	\$ -	\$ -																			
2.1																															\$ -	\$ -																			
2.2																															\$ -	\$ -																			
2.3																															\$ -	\$ -																			
																															\$ -	\$ -																			
2.4																															\$ -	\$ -																			
																															\$ -	\$ -																			
3.0	Scale Worker-facing Virtual Assistant with Click-to-Chat for Customer Service Centers				-	-	-	683	224	-	-	-	-	-	-	-	-	-	-	-	-	-	907	-	907					\$ -	\$ 132,031	\$ -	\$ 132,031																		
3.1		Design	Staff																			-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -																			
3.2		Build	Staff																			-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -																			
3.3		Test	Staff																			-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -																			
3.4		Management	Staff					38	16													-	54	-	54	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 6,688	\$ -	\$ 6,688																			
3.5		Update Click to Chat in BenefitsCal	Staff					292	90													-	382	-	382	\$ 174.00	\$ 174.00	\$ 174.00	\$ -	\$ 66,496	\$ -	\$ 66,496																			
			Staff					353	118													-	471	-	471	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 58,875	\$ -	\$ 58,875																			
	Accenture Investment																					-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -																			
	Total (Unrounded)			-	-	-	-	1,478	1,832	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-	-	-	10,152	1,040	11,192	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663																			
	Total (Rounded)																											\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663																				

[illegible]

Extension							Total Charges - Change Notice 31
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)		
R&A Change Budget Services Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$	1,640,250
One-Time Services Charges	\$ 74,125	\$ -	\$ -	\$ -	\$ -	\$	74,125
Recurring Services Charges	\$ 763,250	\$ 802,875	\$ -	\$ -	\$ -	\$	1,566,125
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$	-
Total Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$	1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
\$ 1,754,500	\$ 1,754,500	\$ (114,250)
\$ 188,375	\$ 188,375	\$ (114,250)
\$ 1,566,125	\$ 1,566,125	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

Extension							Total Charges - Change Notice 31
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)		
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00		
Hours	593.00	-	-	-	-		593.00
Subtotal - One-Time R&A Change Budget Services	\$ 74,125.00	\$ -				\$	74,125.00
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00		
Hours	6,106.00	6,423.00	-	-	-		12,529.00
Subtotal - Recurring R&A Change Budget Services	\$ 763,250.00	\$ 802,875.00	\$ -	\$ -	\$ -	\$	1,566,125.00
Total Services Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$	1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
1,507.00	1,507.00	(914.00)
\$ 188,375.00	\$ 188,375.00	\$ (114,250.00)
12,529.00	12,529.00	-
\$ 1,566,125.00	\$ 1,566,125.00	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

AM31	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500
Variance	\$ (114,250)	\$ -	\$ -	\$ -	\$ -	\$ (114,250)

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Bernardino County's existing bots solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3E. A maximum of 14,036 hours will be worked.
3	The bots solution for the CalSAWS System will be based on San Bernardino County's existing solution for the authentication bot and welcome bot.

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
One-Time Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -
Total Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	\$125	\$125	\$125
Hours	54,972.00	-	54,972.00
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Up to 4,900 NOA reason fragments will be translated into the original Be Vu languages. The estimates do not include the 8 additional languages.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3F. A maximum number of 54,972 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

CDSS Reports Support							SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges - Change Notice	Total Charges - Change Notice 25	Increase/ (Decrease)
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)					36			
R&A Change Budget Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ 599,952	\$ -				
One-Time Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ 599,952	\$ -				
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -	\$ -				
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
Total Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ 599,952	\$ -				

Extension

CDSS Reports Support	SFY 2023/24 SFY 2024/25 SFY 2025/26						Total Charges	Total Charges - Change Notice 25	Total Charges - Change Notice 25	Increase/ (Decrease)
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)					
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	\$174		
Hours	1,724.00	1,525.00	2,135.00	3,355.00	-	8,739.00	8,739.00	3,448.00	-	-
R&A Change Budget Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ 599,952	\$ -	\$ -

Change Notice 36 \$ 299,976 \$ 265,350 \$ 371,490 \$ 583,770 \$ - \$ 1,520,586
Variance \$ - \$ - \$ - \$ - \$ - \$ -

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3G. A maximum number of 8,739 hours will be worked.
2	SFY 22/23 hours (305 x 7 months = 2,135 hrs) included under Section 8.2.4 R&A Change Budget Services (excluded here)
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Assumptions are included in Attachment 11 to Amendment 31 (Statement of Work for CDSS Report Support)
5	

DHCS Support	SFY 2023/24					Total Charges - Change Notice 31	Total Charges - CN 36	Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)					
R&A Change Budget Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 876,264	\$ 599,952	\$ (32,190)
One-Time Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 876,264	\$ 599,952	\$ (32,190)
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 876,264	\$ 599,952	\$ (32,190)

Extension

DHCS Support	SFY 2023/24					Total Charges - Change Notice 31	Total Charges - CN37	Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)					
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	\$174	\$174	
Hours	1,539.00	720.00	1,008.00	1,584.00	-	4,851.00	5,036.00	5,036.00	3,448.00	(185.00)
R&A Change Budget Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 876,264	\$ 599,952	\$ (32,190)

CN36 \$ 267,786 \$ 125,280 \$ 175,392 \$ 275,616 \$ - \$ 844,074
Variance \$ - \$ - \$ - \$ - \$ - \$ -

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3H. A maximum number of 5,036 hours will be worked.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	Assumptions are included in Attachment 12 to Amendment 31 (Statement of Work for DHCS Report Support)
4	
5	

County Task Management Enhancements	SFY 2023/24		SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges -	Total Charges -	Increase/ (Decrease)
	SFY 2022/23	(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)		Change Notice 30	Change Notice 25	
R&A Change Budget Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
One-Time Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,617,006	\$ (14,007)

Extension									
County Task Management Enhancements	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
Hourly Rate	\$174	\$174	\$174	\$174	\$174	\$174	\$174	\$174	
Hours	3,729.00	2,100.00	2,940.00			8,769.00	8,769.00	8,769.00	-
Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ 1,525,806	\$ -

Change Notice 30: \$ 648,846 \$ 365,400 \$ 511,560 \$ - \$ - \$ 1,525,806
Variance to Change Notice 31: \$ (14,007) \$ - \$ - \$ - \$ - \$ (14,007)

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to County Task Management Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3I. A maximum of 8,769 hours will be worked.
3	Funding included in schedule 3I was previously for County Data Enhancements. With Amendment 31, funding will be utilized for use on County Task Management Enhancements and has been renamed to align with the use of funding.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Hourly Rate	\$0	\$148	\$148	\$148	\$ 148
Hours	-	3,300.00	4,620.00	5,280.00	13,200
R&A Change Budget Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3J. A maximum of 13,200 hours will be worked.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
3	SFY 22/23 hrs (1,320 x 2 months = 2,640 hrs) included under R&A bucket attached to Change Notice 25, Attachment 1 (excluded here)
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

R&A Change Budget Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
One-Time Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998

Correspondence Additional Application Maintenance	SFT 2023/24 (6/2023 - 10/2023)	SFT 2023/24 (11/2023 - 5/2024)	SFT 2024/25 (6/2024 - 4/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27
Application Development Hours	6,917	9,683	30,800	47,400

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
		(6/2023 - 10/2023)	(11/2023 - 12/2023)	
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
One-Time Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
Hourly Rate	\$169	\$169	\$169	\$169
Hours	-	8,568.00	4,200.00	12,768.00
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

Assumptions

1	Assumptions are included in Attachment 6 to Amendment 31 (Statement of Work for CalWIN Functional Support)
2	Funding for SFY 22/23 County Prep and Post Go Live Support included under Change Notice 25, Attachment 8
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Total Functional Support Charges Inclusive of Change Notice 25 and Amendment 31

Milestone Number	Milestone Name	Milestone Due Date	Price	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total
1	Functional Support - Status Update #1	3/16/2022	\$204,490	\$204,490			\$204,490
2	Functional Support - Status Update #2	4/15/2022	\$170,352	\$170,352			\$170,352
3	Functional Support - Status Update #3	5/13/2022	\$170,352	\$170,352			\$170,352
4	Functional Support - Status Update #4	6/15/2022	\$276,822		\$276,822		\$276,822
5	Functional Support - Status Update #5	7/15/2022	\$276,822		\$276,822		\$276,822
6	Functional Support - Status Update #6	8/15/2022	\$276,822		\$276,822		\$276,822
7	Functional Support - Status Update #7	9/15/2022	\$302,848		\$302,848		\$302,848
8	Functional Support - Status Update #8	10/14/2022	\$342,394		\$342,394		\$342,394
9	Functional Support - Status Update #9	11/15/2022	\$348,985		\$348,985		\$348,985
10	Functional Support - Status Update #10	12/15/2022	\$245,388		\$245,388		\$245,388
11	Functional Support - Status Update #11	1/16/2023	\$245,388		\$245,388		\$245,388
12	Functional Support - Status Update #12	2/15/2023	\$245,388		\$245,388		\$245,388
13	Functional Support - Status Update #13	3/15/2023	\$245,388		\$245,388		\$245,388
14	Functional Support - Status Update #14	4/14/2023	\$1,239,108		\$1,239,108		\$1,239,108
15	Functional Support - Status Update #15	5/15/2023	\$244,036			\$244,036	\$244,036
16	Functional Support - Status Update #16	6/15/2023	\$212,545			\$212,545	\$212,545
17	Functional Support - Status Update #17	7/14/2023	\$212,546			\$212,546	\$212,546
18	Functional Support - Status Update #18	8/15/2023	\$1,064,306			\$1,064,306	\$1,064,306
19	Functional Support - Status Update #19	9/15/2023	\$578,656			\$578,656	\$578,656
20	Functional Support - Status Update #20	10/13/2023	\$323,128			\$323,128	\$323,128
21	Functional Support - Status Update #21	11/15/2023	\$482,664			\$482,664	\$482,664

Staff Loading (One-time R&A Services)

				SFY 22/23												SFY 23/24																
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58		SFY22/23	SFY 23/24	Total Hours	SFY22/23	SFY 23/24	SFY22/23	SFY 23/24		
1.0	Functional Support			Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23		Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
				-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$	-	\$ 2,157,792	\$ 2,157,792
1.1		CalSAWS Application SMEs																			504	504		-	1,008	1,008	\$ 169.00	\$ 169.00	\$	-	\$ 170,352	\$ 170,352
		County Prep and Post Go Live Support SFY 23/24														1,680	2,520	840	2,520	1,008	2,352	840		-	11,760	11,760	\$ 169.00	\$ 169.00	\$	-	\$ 1,987,440	\$ 1,987,440
	Total (Unrounded)																															
	Total (Rounded)			-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$	-	\$ 2,157,792	\$ 2,157,792
																													\$	-	\$ 2,157,792	\$ 2,157,792

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	CN38 Total Charges
R&A Change Budget Services Charges	\$ 152,683	\$ 906,280	\$ 3,251,434	\$ -	\$ 4,310,397
One-Time Services Charges	\$ 102,955	\$ 740,520	\$ 3,075,314	\$ -	\$ 3,918,789
Recurring Services Charges	\$ 49,728	\$ 165,760	\$ 176,120	\$ -	\$ 391,608
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 152,683	\$ 906,280	\$ 3,251,434	\$ -	\$ 4,310,397

AM32 Total Charges	increase /decrease
\$ 4,465,797	\$ (155,400)
\$ 3,918,789	\$ -
\$ 547,008	\$ (155,400)
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ 4,465,797	\$ (155,400)

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 5/2026)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours- Onshore	171	-	1,855	-	2,026
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours - Offshore	-	-	877	-	877
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Onshore	-	584	-	-	584
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Offshore	-	274	-	-	274
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Endpoint Detection Response - Onshore	480	-	-	-	480
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Endpoint Detection Response Hours - M&O	336	1,120	1,190	-	2,646
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - NIST REV 5 Uplift Hours - Onshore	-	960	-	-	960
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Onshore	-	2,086	10,886	-	12,972
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Offshore	-	1,054	7,594	-	8,648
R&A Change Budget Services Charges	\$ 152,683	\$ 906,280	\$ 3,251,434	\$ -	\$ 4,310,397

AM32 Total Charges	increase /decrease
\$158	\$0
2,025	-
\$125	\$0
877	-
\$158	\$0
584	-
\$125	\$0
274	-
\$158	\$0
480	-
\$148	\$0
3,696	(1,050)
\$158	\$0
960	-
\$158	\$0
12,972	-
\$125	\$0
8,648	-
\$ 4,465,797	\$ (155,400)

Tech Arch Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Tech Arch for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	Several of these SCRs have Application Development team Dependencies so the duration shown will vary based on Application Development team capacity
4	Operations, Application Development and System Test hours are also included
5	Prototypes/Design/Modernization by effort represents Design only effort; Build/Test estimates added in aggregate as a budget placeholder but will need to be refined during Design
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
7	Start date of Jan 2024 for CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version assumed weblogic vendor will have compatible version released as expected in Jan 2024. If weblogic vendor is delayed, work for this will likely push into a future SFY and a contract update will be needed.

EDR Assumptions

1	Assumptions are included in Attachment 7 to Amendment 31 (Statement of Work for Endpoint Detection Response)
2	Funding for SFY 22/23 Endpoint Detection Response included under Change Notice 25, Attachment 9
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	Assumption to term M&O for EDR Support at end of Jan 31, 2025 since that scope will be removed from Accenture scope and given to Consortium designated third-party vendor

NIST Uplift Assumptions

1) Assumptions are included in Attachment 14 to Amendment 31 (Statement of Work for NIST Rev5 Uplift)
2) This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3) If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24										SFY 24/25																															
ID	Activity Description	Task Description	Staff Description	40 Jun-23	41 Jul-23	42 Aug-23	43 Sep-23	44 Oct-23	45 Nov-23	46 Dec-23	47 Jan-24	48 Feb-24	49 Mar-24	50 Apr-24	51 May-24	52 Jun-24	53 Jul-24	54 Aug-24	55 Sep-24	56 Oct-24	57 Nov-24	58 Dec-24	59 Jan-25	60 Feb-25	61 Mar-25	62 Apr-25	SFY 2023/24 (6/2023 - 10/2023) Total Hours	SFY 2023/24 (11/2023 - 6/2024) Total Hours	SFY 24/25 Total Hours	Total Hours	SFY 24/25 Hourly Rate	SFY 24/25 Hourly Rate	SFY 2023/24 (6/2023 - 10/2023) Price	SFY 2023/24 (11/2023 - 6/2024) Price	SFY 23/24 Price	SFY 24/25 Price	Total Price				
1.0	Security - Endpoint Detection Response, Tech Arch, NIST Rev 5 Uplift																																								
1.1	CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version																																								
	GA-247010 Tech Arch	Onshore	71	74																																					
	GA-247010 Offsh	Offshore																																							
	GA-247010 Ops	Offshore																																							
	GA-247010 QA	Offshore																																							
	GA-247010 BA	Offshore																																							
	GA-247010 BackOps	Offshore																																							
	GA-247010 QA/Test/Eval	Offshore	12.5	13																																					
	GA-247010 Onsite	Onshore																																							
	GA-247010 Client Correspondence	Onshore																																							
	GA-247010 Eligibility	Onshore																																							
	GA-247010 Eligibility	Offshore																																							
	GA-247010 Fiscal Testing	Onshore																																							
	GA-247010 Fiscal Testing	Offshore																																							
	GA-247010 Fiscal Testing	Offshore																																							
	GA-247010 Imaging	Onshore																																							
	GA-247010 Imaging	Offshore																																							
	GA-247010 System Test Support	Onshore																																							
	GA-247010 System Test Support	Offshore																																							
	GA-247010 System Test Support	Offshore																																							
	GA-247010 System Test Support	Offshore																																							
	GA-247010 Automation Test (Online/APIs)	Onshore																																							
	GA-247010 Automation Test (Online/APIs)	Offshore																																							
	GA-247010 Automation Test (Online/APIs)	Offshore																																							
	GA-247010 Performance Testing	Onshore																																							
	GA-247010 Performance Testing	Offshore																																							
	GA-247010 BenefitsCal	Onshore																																							
1.2	CA-257052 - Upgrade Spring framework and other libraries to support N-1																																								
	CA-257052 Tech Arch	Onshore																																							
	CA-257052 Tech Arch	Onshore																																							
	CA-257052 Tech Arch	Onshore																																							
	CA-257052 BA	Onshore																																							
	CA-257052 Onsite	Onshore													</																										

Category	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Total Month BY 2023/24	Total Month BY 2023/24	Total Month BY 2023/24	Total Change BY 2023/24	Total Change BY 2023/24	Total Change BY 2023/24	Total Change		
Revenue Category		Health Plan																															
Personnel and Operations M&O																																	
Employee Services Program (ESP) Center																																	
ESP Center	Contract		\$145.00																														
Total			\$																														

CalSAWS HA and DR API Gateway to DR East	SFY		
	SFY 2022/23	2023/24	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951
One-Time Services Charges	\$ -	\$ 289,951	\$ 289,951
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 289,951	\$ 289,951

CalSAWS HA and DR API Gateway to DR East	SFY		
	SFY 2022/23	2023/24	Total Charges
Hourly Rate	-	\$ 158.27	\$ 158.27
Hours	-	1,832	1,832
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951

Assumptions

	The scope of work, estimated effort, and assumptions for enhancements related to HA and DR API Gateway to DR East for the CalSAWS System will be documented in System Change Requests (SCRs).
1	SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3N. A maximum of 1,832 hours will be worked.
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

				SFY 23/24																					
ID	Activity Description	Task Description	Staff Description	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	57 Nov-23	58 Dec-23	59 Jan-24	60 Feb-24	61 Mar-24	62 Apr-24	63 May-24	SFY23/24 Total Hours	SFY 24/25 Total Hours	Total Hours	SFY23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY23/24 Price	SFY 24/25 Price	Total Price		
1.0	CalSAWS HA and DR API Gateway to DR East			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			\$ 289,951	\$ -	\$ 289,951		
1.1		Design																							
		Application Development		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331		
		Tech Ops		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331		
1.2		Build																							
		Tech Arch/Performance		-	51	51	51	131	131	83	25	17	-	-	-	540	-	540	\$158.27	\$158.27	\$ 85,466	\$ -	\$ 85,466		
		Tech Ops		-	52	52	52	132	132	197	25	18	-	-	-	660	-	660	\$158.27	\$158.27	\$ 104,458	\$ -	\$ 104,458		
		AppDev		-	57	57	57	57	57	57	27	18	-	-	-	387	-	387	\$158.27	\$158.27	\$ 61,250	\$ -	\$ 61,250		
1.3		Test																							
		Application Development		-	-	-	-	-	-	-	83	82	-	-	-	165	-	165	\$158.27	\$158.27	\$ 26,115	\$ -	\$ 26,115		
	Total (Unrounded)			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			289,951	-	289,951		
	Total (Rounded)																				\$ 289,951	\$ -	\$ 289,951		

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647
One-Time Services Charges	\$ 1,478,755	\$ 366,228	\$ -	\$ -	\$ 1,844,983
Recurring Services Charges	\$ -	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 1 Hours - Onshore	1,333	1,256	-	-	2,589
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 1 Hours - Offshore	1,278	828	-	-	2,106
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 1 Hours - M&O	-	1,074	2,144	64	3,282
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 2 Hours - Onshore	5,430	404	-	-	5,834
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 2 Hours - Offshore	1,989	-	-	-	1,989
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 2 Hours - M&O	-	1,476	2,196	64	3,736
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Assumptions

1	Assumptions are included in Attachment 8 to Amendment 31 (Statement of Work for Data Growth - Archiving Phase 1 & 2)
2	Funding for SFY 22/23 Archive Phase 2 and Archive Phase 1 are included under Change Notice 25, Attachment 5
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24																
ID	Activity Description	Task Description	Staff Description	51	52	53	54	55	56	57	58	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total Hours	Total Hours	Hourly Rate	Price	Total Price
2.0	Data Growth - Archiving Phase 1														-	-
		Design													\$ -	\$ -
		AppDev	Onshore						16			16	16	\$158.27	\$ 2,532.32	\$ 2,532.32
		AppDev	Offshore						18			18	18	\$125.00	\$ 2,250.00	\$ 2,250.00
		Tech Arch	Onshore						-			-	-	\$158.27	\$ -	\$ -
		Performance	Onshore									-	-	\$158.27	\$ -	\$ -
		ForgeRock	Onshore									-	-	\$158.27	\$ -	\$ -
		Tech Ops	Onshore									-	-	\$158.27	\$ -	\$ -
												-	-		\$ -	\$ -
		Build										-	-		\$ -	\$ -
		AppDev/M&E	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40
		AppDev	Offshore						540	360		900	900	\$125.00	\$ 112,500.00	\$ 112,500.00
		Tech Arch	Onshore						240	160	16	416	416	\$158.27	\$ 65,840.32	\$ 65,840.32
		Performance	Onshore						80	40		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40
		ForgeRock	Onshore						20	20		40	40	\$158.27	\$ 6,330.80	\$ 6,330.80
		DBA	Onshore						126	126		252	252	\$158.27	\$ 39,884.04	\$ 39,884.04
		Tech Ops	Onshore						360	280	180	820	820	\$158.27	\$ 129,781.40	\$ 129,781.40
												-	-		\$ -	\$ -
		Test										-	-		\$ -	\$ -
		AppDev	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40
		AppDev	Offshore						720	468		1,188	1,188	\$125.00	\$ 148,500.00	\$ 148,500.00
												-	-		\$ -	\$ -
		Management										-	-		\$ -	\$ -
		App/M&E	Onshore						86	34		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40
		Tech Arch/Performance	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
		ForgeRock	Onshore						5			5	5	\$158.27	\$ 791.35	\$ 791.35
		Tech Ops	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
	Data Growth - Archiving Phase 2															
2.1		Design													\$ -	\$ -
		AppDev	Onshore		64	48	40	10				162	162	\$158.27	\$ 25,639.74	\$ 25,639.74
		Tech Arch	Onshore		120	80						200	200	\$158.27	\$ 31,654.00	\$ 31,654.00
		Performance	Onshore		40	25						65	65	\$158.27	\$ 10,287.55	\$ 10,287.55
		ForgeRock	Onshore		15							15	15	\$158.27	\$ 2,374.05	\$ 2,374.05
		Tech Ops	Onshore		40	40						80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
												-	-		\$ -	\$ -
2.2		Build										-	-		\$ -	\$ -
		AppDev	Onshore		32	144	320	123	64			683	683	\$158.27	\$ 108,098.41	\$ 108,098.41
		AppDev	Offshore		36	360	452	200	108			1,156	1,156	\$125.00	\$ 144,500.00	\$ 144,500.00
		Tech Arch	Onshore		160	160	80	80	140			620	620	\$158.27	\$ 98,127.40	\$ 98,127.40
		Tech Arch	Offshore			80	80	80	80			320	320	\$125.00	\$ 40,000.00	\$ 40,000.00
		Performance	Onshore			60	60	60	60			240	240	\$158.27	\$ 37,984.80	\$ 37,984.80
		ForgeRock	Onshore		40	40	40	14				134	134	\$158.27	\$ 21,208.18	\$ 21,208.18
		DBA	Onshore		84	84	84	84	84	84	80	584	584	\$158.27	\$ 92,429.68	\$ 92,429.68
		Tech Ops	Onshore		460	440	420	360	280	200		2,160	2,160	\$158.27	\$ 341,863.20	\$ 341,863.20
												-	-		\$ -	\$ -
2.3		Test										-	-		\$ -	\$ -
		AppDev	Onshore			64	64	112	64			304	304	\$158.27	\$ 48,114.08	\$ 48,114.08
		AppDev	Offshore			54	54	306	99			513	513	\$125.00	\$ 64,125.00	\$ 64,125.00
												-	-		\$ -	\$ -
2.4		Management										-	-		\$ -	\$ -
		AppDev	Onshore		26	28	26	26	21			127	127	\$158.27	\$ 20,100.29	\$ 20,100.29
		Tech Arch/Performance	Onshore		40	40	40	40	40			200	200	\$158.27	\$ 31,654.00	\$ 31,654.00
		ForgeRock	Onshore		5	5	5	5				20	20	\$158.27	\$ 3,165.40	\$ 3,165.40
		Tech Ops	Onshore		40	40	40	40	40	40		240	240	\$158.27	\$ 37,984.80	\$ 37,984.80

	Total (Unrounded)			-	1,202	1,792	1,805	1,540	3,691	2,212	276	12,518	12,518		1,844,983	1,844,983
	Total (Rounded)														\$ 1,844,983	\$ 1,844,983

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
One-Time Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$ 158.27
One-Time Services - Design/Prototype - Decoupling Task Management (Design Only) Hours - Onshore	-	160.00	-	160.00
Hourly Rate	-	\$ -	\$ 158.27	\$ 158.27
One-Time Services - Build Decoupling Task Management Hours - Onshore	-	\$ -	5,980	\$ 5,980.00
R&A Change Budget Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Data Growth - Task Management for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

				SFY 23/24				SFY 24/25																					
ID	Activity Description	Task Description	Staff Description	49	50	51	52	53	54	55	56							SFY 23/24	SFY 24/25	Total Hours	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25			
				Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price			Total Price	
1.0	Data Growth - Task Management			40	80	40	-	-	-	-	-	-	-	-	-	-	-	-	160	-	160			\$ 25,323	\$ -		\$ 25,323		
1.1		CA-259301 - Design - Decouple Task Management (Placeholder)	Onshore Staff	40	80	40													160	-	160	\$158.27	\$158.27	\$ 25,323	\$ -		\$ 25,323		
1.2		CA-259302 - Build - Decouple Task Management (Placeholder)	Onshore Staff						800	800	800	800	800	800	800	380			-	5,980	5,980	\$158.27	\$158.27	\$ -	\$ 946,455		\$ 946,455		
	Total (Unrounded)			40	80	40	-	-	800	800	800	800	800	800	800	380	-	-	160	5,980	6,140		317		25,323	946,455		971,778	
	Total (Rounded)																							\$ 25,323	\$ 946,455		\$ 971,778		

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536
One-Time Services Charges	\$ -	\$ 565,416			\$ 565,416
Recurring Services Charges	\$ -	\$ -	\$ 58,016	\$ 7,104	\$ 65,120
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -		\$ -
Hardware Support Charges	\$ -	\$ -	\$ -		\$ -
Software Charges	\$ -	\$ -	\$ -		\$ -
Software Support Charges	\$ -	\$ -	\$ -		\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -		\$ -
Recurring Charges	\$ -	\$ -	\$ -		\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Test Data Slicer, Scrubber Capability - Onshore	-	1,985		-	1,985
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Test Data Slicer, Scrubber Capability - Offshore	-	2,010		-	2,010
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Test Data Slicer, Scrubber Capability M&O - Onshore	-	-	392.00	48.00	440
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Assumptions

1	Assumptions are included in Attachment 9 to Amendment 31 (Statement of Work for Test Data Slicer/Scrubber Capability)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24										SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	7					
				Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	Data Growth - Test Data Slicer, Scrubber Capability			50	430	1,155	1,170	790		3,995	3,995		\$ 565,416	\$ 565,416
1.1		Design												
		AppDev	Onshore	25	30	15				70	70	\$ 158.27	\$ 11,079	\$ 11,079
		AppDev	Offshore	25	60	50				135	135	\$ 125.00	\$ 16,875	\$ 16,875
										-	-		\$ -	\$ -
1.2		Build											\$ -	\$ -
		AppDev	Onshore		80	220	300	110	75	785	785	\$ 158.27	\$ 124,242	\$ 124,242
		AppDev	Offshore		160	550	480	150	75	1,415	1,415	\$ 125.00	\$ 176,875	\$ 176,875
		Tech Arch	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		TechOps	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		DBA	Onshore		20	80	90	20	20	230	230	\$ 158.27	\$ 36,402	\$ 36,402
										-	-		\$ -	\$ -
1.3		Test											\$ -	\$ -
		AppDev	Onshore		10	30	40	150	60	290	290	\$ 158.27	\$ 45,898	\$ 45,898
		AppDev	Offshore		10	30	40	280	90	450	450	\$ 125.00	\$ 56,250	\$ 56,250
										-	-		\$ -	\$ -
		Management								-	-		\$ -	\$ -
1.4		AppDev	Onshore		10	30	30	30	30	130	130	\$ 158.27	\$ 20,575	\$ 20,575
		Tech Arch	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		TechOps	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		DBA	Offshore		2	2	2	2	2	10	10	\$ 125.00	\$ 1,250	\$ 1,250
	Total (Unrounded)			50	430	1,155	1,170	790	400	3,995	3,995		565,416	565,416
	Total (Rounded)												\$ 565,416	\$ 565,416

Category			Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																			
Data Growth - 1 Yr Data Blob/Subscriber Capability																					
Application Development (Level 3 Support)	Onshore	\$ 148.00	50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120
TOTAL			50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
One-Time Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 74,387	\$ -	\$ 74,387

Staff Loading (One-time Services)

				SFY 23/24												SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	57	58	59	60	61	62	63	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price
				Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24								
1.0	Imaging Hyland Enhancements			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			\$ 74,387	\$ -	\$ 74,387
1.1		Imaging																					
			Staff		60	60	60	-	-	-	-	-	-	-	-	180	-	180	\$158.27	\$158.27	\$ 28,489	\$ -	\$ 28,489
1.2		Technical Architecture																					
			Staff		155	95	40						-	-	-	290	-	290	\$158.27	\$158.27	\$ 45,898	\$ -	\$ 45,898
													-	-	-	-	-	-	\$158.27	\$158.27	\$ -	\$ -	\$ -
	Total (Unrounded)			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			74,387	-	74,387
	Total (Rounded)																				\$ 74,387	\$ -	\$ 74,387

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
One-Time Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27		\$ 158.27
One-Time Services - Hours - Onshore	-	1224	-	1224
Hourly Rate	\$0	\$125.00		\$ 125.00
One-Time Services - Hours - Offshore	-	480	-	480
R&A Change Budget Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

Assumptions

1	Assume upgrading from BIC Scheduler version 2.9 to 2.1x
2	Plan to run 3 different calendars (reg daily, main payroll, and 10-day) twice (one pre-upgrade and once-post upgrade) to test the upgraded version
3	Plan to validate job dependencies and parent/child relationships as part of the technical upgrade
4	Support needed from Tech Ops for execution of upgrade scripts
5	Support needed from AppDev, DBAs to support test batch runs
6	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
7	This estimate does not include hours for recoding or tuning jobs to work with the newer BIC scheduler version. At this time, it is not known if the new future BIC scheduler feature set will include changes to logic or features
8	Assume there are no additional BIC vendor costs and are not included in the estimate
9	Assume connectivity and file exchange/FTP with interface parnters/Counties will not be impacted and is not included in the estimate
10	Schedule is based on the assumption BIC vendor releases a new version by August 2023. If there is a delay to this release, work on this effort will need to be shifted to a later date and potentially a later SFY.
11	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
12	The scope of work, estimated effort, and assumptions for enhancements related to BIC Scheduler Version Upgrade for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
13	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
14	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3S. A maximum of 1,704 hours will be worked.

Staff Loading (One-time Services)

SFY 23/24

ID	Activity Description	Task Description	Staff Description	52	53	54	55	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	BIC Scheduler Version Upgrade			152	464	624	464	1,704	1,704		\$ 190,414	\$ 190,414
1.1		Batch Operations Support	Onshore	80	80	160	80	400	400	158	\$ 63,308	\$ 63,308
		Batch Operations Support	Offshore		160	160	160	480	480	125	\$ 60,000	\$ 60,000
		Tech Operations Support	Onshore	40	80	160	80	360	360	158	\$ 56,977	\$ 56,977
		Database Admin Support	Onshore	8	24	24	24	80	80	158	\$ 12,662	\$ 12,662
		Application Development Support	Onshore	24	120	120	120	384	384	158	\$ 60,776	\$ 60,776
	Total (Unrounded)			152	464	624	464	1,704	1,704	758	253,722	253,722
	Total (Rounded)										\$ 253,722	\$ 253,722

Monthly Second Cut DB Environment					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ 54,102	\$ 47,360	\$ -	\$ -	\$ 101,462
One-Time Charges	\$ 12,662	\$ -	\$ -	\$ -	\$ 12,662
Recurring Charges	\$ 41,440	\$ 47,360	\$ -	\$ -	\$ 88,800
Hardware and Software Charges	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 54,102	\$ 47,360	\$ -	\$ -	\$ 101,462

Assumptions

1	Assumptions are included in Attachment 4 to Change Notice 35 (Monthly Second Cut DB Environment SOW)
2	The scope of work, estimated effort, and assumptions for Monthly Second Cut DB Environment will also be documented in System Change Requests (SCRs): CA-269290, CA-282200. SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable
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Staff Loading (One-time Services)

				SFY 23/24				SFY 23/24	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	Nov-23	Dec-23	Jan-24	Feb-24	Total Hours	Hourly Rate	Price	Total Price
1.0				40	40	-	-	80		\$ -	\$ -
1.1		Reports	Onshore	40	40			80	\$ 158.27	\$ 12,662	\$ 12,662
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
	Total			40	40	-	-	80	\$ 158.27	\$ 12,662	\$ 12,662

																									Total Hours SPY 2023/24	Total Charges SPY 2023/24	Total Hours SPY 2024/25	Total Charges SPY 2024/25	Total Charges
Category	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25					
Maintenance and Operations (M&O)																													
Production Monthly Record Database Out																													
Database Admin Support	One					40	40	40	40	40	40	40	40	40	40	40	40	40	40	40					280	\$ 41,680	320	\$ 47,360	\$ 89,040
TOTAL		0	0	0	0	0	40	40	40	40	40	40	40	40	40	40	40	40	40	40	0	0	0	0	280	\$ 41,680	320	\$ 47,360	\$ 89,040

Enablement Effort and Procurement for DHCS/CDSS via CDT					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
One-Time Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600

Assumptions

1	Assumptions are included in Attachment 10 to Change Notice 30 (Enablement Effort and Procurement for DHCS/CDSS via CDT SOW)
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Staff Loading (One-time Services)

				SFY 23/24												SFY 23/24	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Hourly Rate	Price	Total Price
1.0								214	73	298	170	80	70	45		950		\$ 140,600	\$ 140,600
1.1		Low Level Design	Onshore					130								130	\$ 148.00	\$ 19,240	\$ 19,240
1.2		Goldcamp - Build & Deploy	Onshore					64	63	63						190	\$ 148.00	\$ 28,120	\$ 28,120
1.3		Goldcamp - State Partner Test	Onshore							120	65					185	\$ 148.00	\$ 27,380	\$ 27,380
1.4		DHCS - Enablement and Test	Onshore					20	10	10						40	\$ 148.00	\$ 5,920	\$ 5,920
1.5		CDSS - Enablement and Test	Onshore							10	10	10				30	\$ 148.00	\$ 4,440	\$ 4,440
1.6		Vacaville - Build & Deploy	Onshore							95	95					190	\$ 148.00	\$ 28,120	\$ 28,120
1.7		Vacaville - State Partner Test	Onshore									70	70	45		185	\$ 148.00	\$ 27,380	\$ 27,380
Total				-	-	-	-	214	73	298	170	80	70	45	-	950		\$ 140,600	\$ 140,600

Redesign CalSAWS Purge Components					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ -	\$502,103	\$ -	\$ -	\$ 502,103
One-Time Charges	\$ -	\$ 502,103	\$ -	\$ -	\$ 502,103
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$502,103	\$ -	\$ -	\$ 502,103

Assumptions

1	Additional assumptions are included in Attachment 3 to Amendment 32 (Statement of Work for Redesign CalSAWS Purge Components)
2	This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
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Staff Loading (One-time Services)

			SFY 24/25												SFY 25/26																								
ID	Activity Description	Task Description	Staff Description	40 Jun-24	41 Jul-24	42 Aug-24	43 Sep-24	44 Oct-24	45 Nov-24	46 Dec-24	47 Jan-25	48 Feb-25	49 Mar-25	50 Apr-25	51 May-25	52 Jun-25	53 Jul-25	54 Aug-25	55 Sep-25	56 Oct-25	57 Nov-25	58 Dec-25	59 Jan-26	60 Feb-26	61 Mar-26	62 Apr-26	63 May-26	SFY 24/25 Total Hours	SFY 25/26 Total Hours	Total Hours	SFY 24/25 Hourly Rate	SFY 25/26 Hourly Rate	SFY 24/25 Price	SFY 25/26 Price	Total Price				
1.0	Redesign CatSAWS Purge Components		Staff																																				
	Design	Onshore	20	25																								45	-	45	\$158.27	\$158.27	\$	7,122.15	\$	-	\$	7,122.15	
	AppDev-Batch/Interfaces	Onshore	60	60																								120	-	120	\$158.27	\$158.27	\$	18,992.40	\$	-	\$	18,992.40	
		Tech-BatchOps Team	Onshore	10																								10	-	10	\$158.27	\$158.27	\$	1,582.70	\$	-	\$	1,582.70	
	Build	Staff																																					
		DBA Team	Onshore	10	15	15	15	10	15																			80	-	80	\$148.00	\$148.00	\$	11,840.00	\$	-	\$	11,840.00	
		DBA Team	Offshore	5	10	15	15	5	2																			52	-	52	\$125.00	\$125.00	\$	6,500.00	\$	-	\$	6,500.00	
		AppDev-Reports	Onshore	30	40	40	40	50	35																			235	-	235	\$158.27	\$158.27	\$	37,183.45	\$	-	\$	37,183.45	
		AppDev-Reports	Offshore	20	40	40	40	30	30																			206	-	206	\$125.00	\$125.00	\$	25,750.00	\$	-	\$	25,750.00	
		AppDev-Batch/Interfaces	Onshore	50	130	170	150	80	58																			638	-	638	\$158.27	\$158.27	\$	100,976.26	\$	-	\$	100,976.26	
		AppDev-Batch/Interfaces	Offshore	50	130	140	130	70	50																			570	-	570	\$125.00	\$125.00	\$	71,250.00	\$	-	\$	71,250.00	
		AppDev-Batch/Interfaces	Onshore	20	20	20	50	30	24																			164	-	164	\$158.27	\$158.27	\$	25,956.28	\$	-	\$	25,956.28	
		AppDev-System Test	Onshore					30	160	160																		350	-	350	\$158.27	\$158.27	\$	55,394.50	\$	-	\$	55,394.50	
		AppDev-System Test	Offshore						107	100																		207	-	207	\$125.00	\$125.00	\$	25,875.00	\$	-	\$	25,875.00	
		TechOps Team	Onshore	5	5	5	5	5	5																			30	-	30	\$148.00	\$148.00	\$	4,440.00	\$	-	\$	4,440.00	
		TechOps Team	Offshore																										-		\$125.00	\$125.00	\$	-	\$	-	\$	-	
		TechArch	Onshore	80	70	75	30	31																				288	-	288	\$158.27	\$158.27	\$	45,265.22	\$	-	\$	45,265.22	
		TechArch	Offshore	80	85	44	35	30																				274	-	274	\$125.00	\$125.00	\$	34,250.00	\$	-	\$	34,250.00	
		Tech-BatchOps Team	Onshore	10	10	10	10	10	10																			60	-	60	\$148.00	\$148.00	\$	8,880.00	\$	-	\$	8,880.00	
		Tech-BatchOps Team	Offshore	5			5	5	5	5																		35	-	35	\$125.00	\$125.00	\$	4,375.00	\$	-	\$	4,375.00	
		AppDev	Onshore																									-	-	-	\$158.27	\$158.27	\$	-	\$	-	\$	-	
		Test	Staff																									-	-	-	-	-	\$	-	\$	-	\$	-	
		Tech	Onshore																									-	-	-	-	-	\$	-	\$	-	\$	-	
		Management	Staff																									-	-	-	-	-	\$	-	\$	-	\$	-	
		AppDev Mgmt	Onshore	12	20	20	20	17	15																				104	-	104	\$158.27	\$158.27	\$	16,460.08	\$	-	\$	16,460.08
	Total (Unrounded)			473	670	699	676	640	609	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		3,466	-	3,466				\$ 602,103	\$	-	\$	602,103	
	Total (Rounded)																																		\$ 602,103	\$	-	\$	602,103

Security and Upgrades						
Total Charges		SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges		\$ 227,491	\$ 13,962,252	\$ 155,979	\$ -	\$ 14,345,722
One-Time Charges		\$ 227,491	\$ 13,879,372	\$ 155,979	\$ -	\$ 14,262,842
Recurring Charges		\$ -	\$ 82,880	\$ -	\$ -	\$ 82,880
Hardware and Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges		\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges		\$ 227,491	\$ 13,962,252	\$ 155,979	\$ -	\$ 14,345,722

Assumptions for all items below:
This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.

Zero Trust Architecture
CSAC-46: ZTA - Strong Authentication for Internal APIs

Assumptions
- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

Security
CSAC-31 Analyze and implement application changes to support phasing out third party cookies (Starting Mid 2024)

Assumptions
- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

CSAC-26 Enhanced E-mail Message Examination

Assumptions
- Requires software to be purchased by July 2024 to complete work on schedule (prep work will start in June 2024)

Staff Loading (One-time Services & Maintenance and Operations)

ID	Activity Description	Task Description	Staff Description	SFY 23/24												SFY 24/25												SFY 25/26												SFY 23/24			SFY 24/25			SFY 25/26			Total Hours			SFY 23/24			SFY 24/25			SFY 25/26			Total Price																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																														
				2023		2024		2025		2026		2027		2028		2029		2030		2031		2032		2033		2034		2035		2036		2037		2038		2039		2040		2041		2042		2043		2044		2045		2046		2047		2048		2049		2050		2051		2052		2053		2054		2055		2056		2057		2058		2059		2060		2061		2062		2063		2064		2065		2066		2067		2068		2069		2070		2071		2072		2073		2074		2075		2076		2077		2078		2079		2080		2081		2082		2083		2084		2085		2086		2087		2088		2089		2090		2091		2092		2093		2094		2095		2096		2097		2098		2099		2100		2101		2102		2103		2104		2105		2106		2107		2108		2109		2110		2111		2112		2113		2114		2115		2116		2117		2118		2119		2120		2121		2122		2123		2124		2125		2126		2127		2128		2129		2130		2131		2132		2133		2134		2135		2136		2137		2138		2139		2140		2141		2142		2143		2144		2145		2146		2147		2148		2149		2150		2151		2152		2153		2154		2155		2156		2157		2158		2159		2160		2161		2162		2163		2164		2165		2166		2167		2168		2169		2170		2171		2172		2173		2174		2175		2176		2177		2178		2179		2180		2181		2182		2183		2184		2185		2186		2187		2188		2189		2190		2191		2192		2193		2194		2195		2196		2197		2198		2199		2200		2201		2202		2203		2204		2205		2206		2207		2208		2209		2210		2211		2212		2213		2214		2215		2216		2217		2218		2219		2220		2221		2222		2223		2224		2225		2226		2227		2228		2229		2230		2231		2232		2233		2234		2235		2236		2237		2238		2239		2240		2241		2242		2243		2244		2245		2246		2247		2248		2249		2250		2251		2252		2253		2254		2255		2256		2257		2258		2259		2260		2261		2262		2263		2264		2265		2266		2267		2268		2269		2270		2271		2272		2273		2274		2275		2276		2277		2278		2279		2280		2281		2282		2283		2284		2285		2286		2287		2288		2289		2290		2291		2292		2293		2294		2295		2296		2297		2298		2299		2300		2301		2302		2303		2304		2305		2306		2307		2308		2309		2310		2311		2312		2313		2314		2315		2316		2317		2318		2319		2320		2321		2322		2323		2324		2325		2326		2327		2328		2329		2330		2331		2332		2333		2334		2335		2336		2337		2338		2339		2340		2341		2342		2343		2344		2345		2	

[illegible]

[illegible]

Staff Loading (One-time Services & Maintenance and Operations)

				SFY 24/25												SFY 25/26							
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	Total Hours	SFY 24/25	SFY 25/26	SFY 24/25	SFY 25/26		
				Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.1	Zero Trust Architecture	CSAC-46: ZTA - Strong Authentication for Internal APIs															-			\$ -	\$ -	\$ -	
		M&O															20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
		Tech	Onshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
		Tech	Offshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
1.3	NIST Rev 5	DMDP-23: AWS MACIE															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore						40	40	40						120	\$ 148.00	\$ 148.00	\$ 17,760.00	\$ -	\$ 17,760.00	
1.5	NIST Rev 5	DMDP-21: Microsoft Purview Data Security															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore							160	160						320	\$ 148.00	\$ 148.00	\$ 47,360.00	\$ -	\$ 47,360.00	
																	-			\$ -	\$ -	\$ -	
3.2	Security	CSAC-26 Enhanced E-mail Message Examination															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech Support	Onshore							40	40						80	\$ 148.00	\$ 148.00	\$ 11,840	\$ -	\$ 11,840.00	
	Total (Unrounded)			-	-	-	-	-	40	240	280	-	-	-	-	-	560			\$ 82,880	\$ -	\$ 82,880.00	
	Total (Rounded)																		\$ 82,880	\$ -	\$ 82,880.00		

Schedule 4
CalSAWS Maintenance and Operations - Production Operations Charges

Production Operations Line Item	Extension								Total Charges - Change Notice 38	Total Charges - Change Notice 37
	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 2023/24 (7 Months)	SFY 2024/2025 (8/12 Months)	SFY 2025/2026 (2 Months)		
WAN Administration Charges	\$ -	\$ -	\$ 2,571,444	\$ 3,806,971	\$ 1,900,348	\$ 2,796,054	\$ 3,448,340	\$ -	\$ 14,523,158	\$ 14,870,161
WAN Administration - North - Central Facilities and County Sites (39 Counties)	\$ -	\$ -	\$ 2,596,018	\$ 3,867,913	\$ 1,260,815	\$ 1,995,790	\$ 2,592,740	\$ -	\$ 12,313,275	\$ 12,574,220
WAN Administration - CalSAWS - Electronic Signature (58 Counties)	\$ -	\$ -	\$ 42,640	\$ 63,960	\$ -	\$ -	\$ -	\$ -	\$ 106,600	\$ 106,600
WAN Administration - CalSAWS - Text Message Notifications (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
WAN Administration - South - Central Facilities and County Sites (Los Angeles County)	\$ -	\$ -	\$ 236,767	\$ 355,150	\$ 89,661	\$ -	\$ -	\$ -	\$ 681,577	\$ 681,577
WAN Administration - CalWIN - Central Print Facility and County Sites (18 Counties)	\$ -	\$ -	\$ 17,707	\$ 385,315	\$ 304,018	\$ 418,564	\$ 493,028	\$ -	\$ 1,618,632	\$ 1,627,315
WAN Administration - CalSAWS Cloud Exchange (58 Counties)	\$ -	\$ -	\$ 272,412	\$ 408,618	\$ 245,855	\$ 317,250	\$ 362,572	\$ -	\$ 1,606,706	\$ 1,606,706
WAN Changes	\$ -	\$ -	\$ (594,099)	\$ (1,273,984)	\$ -	\$ 64,451	\$ -	\$ -	\$ (1,803,632)	\$ (1,726,258)
Production Operations Charges	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,853	\$ 2,564,162	\$ 3,093,435	\$ 142,173	\$ 13,078,223	\$ 13,078,223
Production Operations - CalSAWS - Service Desk Operations Support (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ 28,719	\$ 31,572	\$ 30,637	\$ -	\$ 90,928	\$ 90,928
Production Operations - North - Managed Workstations (39 Counties)	\$ -	\$ -	\$ 566,001	\$ 784,497	\$ 361,885	\$ 506,638	\$ 479,514	\$ -	\$ 2,698,535	\$ 2,698,535
Production Operations - North - Managed Windows 10 Image (39 Counties)	\$ -	\$ -	\$ 239,903	\$ 359,854	\$ 180,681	\$ 252,954	\$ 239,411	\$ -	\$ 1,272,803	\$ 1,272,803
Production Operations - North - Managed Scanner Maintenance (39 Counties)	\$ -	\$ -	\$ 262,100	\$ 391,858	\$ 164,394	\$ 230,151	\$ 262,065	\$ -	\$ 1,310,568	\$ 1,310,568
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Continuing Cases	\$ -	\$ -	\$ 381,203	\$ 547,045	\$ 247,875	\$ 347,025	\$ 606,761	\$ 101,127	\$ 2,231,036	\$ 2,231,036
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Med-Cal Referral Calls/Regional Contact Centers	\$ -	\$ -	\$ 102,830	\$ 171,776	\$ 99,207	\$ 138,890	\$ 242,844	\$ 40,474	\$ 796,023	\$ 796,023
Production Operations - Managed Contact Center Operations Support (58 Counties) - BenefitsCal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,001	\$ 3,431	\$ 572	\$ 6,004	\$ 6,004
Production Operations - North - Managed Lobby Management Operations Support (39 Counties)	\$ -	\$ -	\$ 519,439	\$ 777,328	\$ 441,554	\$ 618,176	\$ 641,800	\$ -	\$ 2,998,296	\$ 2,998,296
Production Operations - CalWIN - Managed Lobby Management Operations Support (18 Counties)	\$ -	\$ -	\$ -	\$ -	\$ 214,538	\$ 436,755	\$ 586,970	\$ -	\$ 1,238,263	\$ 1,238,263
WAN Overage			\$ 398,478	\$ 37,290	\$ -	\$ -	\$ -	\$ -	\$ 435,768	\$ 435,768
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - North - 39 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - South - Los Angeles County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - CalWIN - 18 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 5,360,216	\$ 6,541,775	\$ 142,173	\$ 27,601,381	\$ 27,948,384
CN37	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 5,360,216	\$ 6,888,778	\$ 142,173	\$ 27,948,384	
Var:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (347,003)	\$ -	\$ (347,003)	

Production Operations Line Item	FFY 2020				FFY 2024			FFY 2025		Total Charges - Change Notice 38	Total Charges - Change Notice 37
	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2025	FFY 2026	FFY 2027	FFY 2028		
WAN Administration Charges	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 4,878,656	\$ 2,117,051	\$ -	\$ -	\$ -	\$ 14,523,158	\$ 14,870,161
Production Operations Charges	\$ -	\$ -	\$ 3,231,087	\$ 3,341,790	\$ 4,161,651	\$ 2,343,696	\$ -	\$ -	\$ -	\$ 13,078,223	\$ 13,078,223
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 7,031,424	\$ 7,068,904	\$ 9,040,307	\$ -	\$ 4,460,747	\$ -	\$ -	\$ 27,601,381	\$ 27,948,384
CN37	\$ -	\$ -	\$ 7,031,424	\$ 7,068,904	\$ 9,040,307	\$ -	\$ 4,807,750	\$ -	\$ -	\$ 27,948,384	
Var:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (347,003)	\$ -	\$ -	\$ (347,003)	

SFY-FFY Check \$ -

Assumptions

1 The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (DDID 1402 - CalSAWS SOR)

Assumption removed via Amendment No. 28.

The proposed rates for Central Print are:

• \$0.00 per impression

• \$0.036 per Business Reply Mail envelope

• \$0.18 per full page flat mail envelope

• \$0.10 per half page flat mail envelope

• \$0.031 per #10 inbound envelope

• \$0.035 per #10 inbound envelope

• \$0.47 per flat mail insertion

• \$0.04 per voter registration card (VRC) insertion

• \$0.03 per pre-metering (per RE packet)

2 The above proposed rates are based on C-IV envelopes. Modifications to the existing custom envelopes may result in changes to the above mentioned rates.

3 Print Costs related to CalWIN counties are excluded.

4 There are no postage costs included for any of the 58 Counties. Each County will be responsible for filling its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.

5 Per Exhibit U Migration DDI, SOR - DDID 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor."
Contractor Assumption from Exhibit U, "A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor."
• The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."

6 Each line item above lists costs for the impacted counties. Costs have not been included for the counties that are not listed. There may be a future amendment to add additional counties should they opt in or pending functional design sessions outputs (e.g. Imaging) when new requirements are provided.

7	Production Operations charges related to Managed Workstations is based on a total of 10,444 Managed workstations deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
8	Production Operations charges related to Managed Windows 10 workstation images is based on a total of 10,444 workstations with Windows 10 deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
9	Production Operations charges related to Managed Scanner Maintenance is based on a total of 2,864 Managed scanners that are currently in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed scanners deployed by the 39 Counties in excess of the 2,864 scanners would be funded separately (via the County Purchase process).
10	Production Operations charges related to Managed Lobby Management Operations support is based on a total of 340 Managed devices that are currently in production across the 39 Counties and CalWIN Counties. It is assumed that ongoing Production Operations charges required for additional Managed devices deployed by the 39 Counties and CalWIN Counties in excess of the 340 Managed devices would be funded separately (via the County Purchase process).
11	Production Operations charges related to Service Desk Operations Support is based on a total of 18 Service Desk staff during State Fiscal Years 2018/19 and 2019/20, and a total of 25 Service Desk staff during State Fiscal Year 2020/21 through January 31, 2025.
12	Please refer to the M&O SOW for additional assumptions regarding Production Operations.
13	Assumption removed via Amendment No. 28. The price for Central Print is based on a single vendor – specifically, DXC – for providing Central Print services for the CalSAWS System.

Schedule 5
CalSAWS Maintenance and Operations - Hardware and Software Charges

Hardware and Software Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22 (10/2021 - 9/2022)	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	Extension		CN 38 - Total Charges	Amendment 32 - Total Charges	Increase/ (Decrease)
							SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/2025 (6/2024 - 3/2025)			
Hardware and Software											
Hardware	\$ -	\$ -	\$ -	\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293	\$ 8,409,106	\$ 8,409,106	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293	\$ 8,409,106	\$ 8,409,106	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 30,549,623	\$ 59,340,076	\$ 7,273,045	\$ 43,916,622	\$ 12,476,143	\$ 153,549,511	\$ 155,138,841	\$ (1,589,330)
Schedule 1 - CalSAWS M&O Project (Base)				\$ 30,159,137	\$ 58,918,243	\$ 7,273,045	\$ 43,488,786	\$ 12,476,143	\$ 152,315,354	\$ 153,904,684	\$ (1,589,330)
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Third Party Penetration				\$ 390,486	\$ 421,835	\$ -	\$ 421,836	\$ -	\$ 1,234,157	\$ 1,234,157	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
Budget Reallocation out of WAN Administration - Hardware/Software					\$ 1,236,694				\$ 1,236,694	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 12,544,436	\$ 163,195,311	\$ 164,784,641.82	\$ (1,589,330.43)
AM32 Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 14,133,766	\$ 164,784,642		
Variance:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (1,589,330)	\$ (1,589,330)		

Assumptions

1	All Hardware will be purchased outright. No Hardware will be leased.
2	The Consortium will own all Hardware and Software. It is assumed that the Consortium will purchase all Hardware and Software from Prologix LLC, Contractor's affiliate.
3	Hardware and Software items are purchased with one-year manufacturer's support agreements from the date of purchase. Annual renewals of such support agreements are included in the Hardware and Software Charges through State Fiscal Year 2023/24.
4	Hardware and Software Pricing for Schedule 13 - CalSAWS Imaging Project, Schedule 14 - CalSAWS Analytics Cloud Enablement Project, Schedule 15 - CalSAWS Customer Service Center Project are combined under the pricing for Schedule 1 - CalSAWS M&O Project (Base).
5	The detailed information regarding CalSAWS Hardware and Software is captured in the living document "CalSAWS M&O Schedule Baseline" maintained on the CalSAWS SharePoint. The budget for Hardware and Software required for delivering scope of CalSAWS M&O Project is reflected in Schedule 5 of the Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS Maintenance and Operations ("M&O") Project) to Exhibit X.

Hardware and Software Line Items	FFY 2019	FFY 2020	FFY 2021	FFY 2022 (8/2021 to 8/2022)	FFY 2023 (9/2022 to 8/2023)	FFY 2024 (9/2023 - 1/2024)	Extension		Change Notice 38 Total Charges	Amendment 32 - Total Charges	Increase/ (Decrease)
							FFY 2024 (2/2024-8/2024)	FFY 2025 (9/2024 to 7/2025)			
Hardware and Software											
Hardware	\$ -	\$ -	\$ -	\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273	\$ 8,409,106	\$ 8,409,106	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273	\$ 8,409,106	\$ 8,409,106	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 36,399,954	\$ 58,281,894	\$ 6,728,318	\$ 42,422,336	\$ 9,717,009	\$ 153,549,511	\$ 155,138,841	\$ (1,589,330)
Schedule 1 - CalSAWS M&O Project (Base)				\$ 36,009,468	\$ 57,860,059	\$ 6,728,318	\$ 42,000,500	\$ 9,717,009	\$ 152,315,354	\$ 153,904,684	\$ (1,589,330)
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Third Party Penetration				\$ 390,486	\$ 421,835	\$ -	\$ 421,836	\$ -	\$ 1,234,157	\$ 1,234,157	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
Budget Reallocation out of WAN Administration - Hardware/Software				\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 9,769,283	\$ 163,195,311	\$ 164,784,641.82	\$ (1,589,330.43)
AM32 Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 11,358,613	\$ 164,784,642		
Variance:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (1,589,330)	\$ (1,589,330)		
								\$ -	\$ -		

Schedule 6
CalSAWS Maintenance and Operations - Facilities Charges

Facility Line Items	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		Amendment 31
						SFY 2023/24 (7 Months)	SFY 2024/25 (8 Months)	
Central Facilities								Total Charges
North - Project Office/Application Development Facility (Suites 150 and 175 - Base) ¹	\$ -	\$ -	\$ 1,151,574	\$ 1,760,032	\$ 747,106	\$ -	\$ -	\$ 3,658,712
North - Central Repair Warehouse (Rancho Cordova, CA)	\$ -	\$ -	\$ 123,507	\$ 187,429	\$ 79,188	\$ 110,863	\$ 128,473	\$ 629,461
North - Service Desk Facilities (Roseville, CA)	\$ -	\$ -	\$ 75,424	\$ 114,460	\$ -	\$ -	\$ -	\$ 189,884
South - Project Office (Suite 300, Norwalk, CA) ²	\$ -	\$ -	\$ 2,498,734	\$ 3,880,514	\$ 1,649,610	\$ -	\$ -	\$ 8,028,858
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473	\$ 12,506,915

Facility Line Items	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	Amendment 31
Central Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	Total Charges
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ 12,506,914

Assumptions

1	Facilities charges broken down as 53% for Lease of the Facility and 47% for operating expenses
2	Facilities charges broken down as 32% for Lease of the Facility and 68% for operating expenses
3	Central Repair Warehouse ends in January 2025
4	Service Desk Facilities ends in May 31, 2023
5	

Schedule 7
CalSAWS Maintenance and Operations - Hourly Rate Card

Description	Hourly Rate
CalSAWS M&E (October 2021 through October 2023)	\$ 158.27
CalSAWS M&O (October 2021 through October 2023)	\$ 148.00

				C-IV Monthly App				
				Maint/M&E		Total C-IV App		
Month	LRS Rate	C-IV Rate	LRS Monthly M&E Hours	Hours (Additional)	Total LRS M&E Price	Maint/M&E Price	Avg Hourly Rate	
Oct-21	\$ 121	\$ 187	8,000	7,075	\$ 968,000	\$ 1,323,025	\$ 151.98	
Nov-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Dec-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Jan-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Feb-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Mar-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Apr-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
May-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10	
Jun-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91	
Jul-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91	
Aug-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91	
Sep-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91	
Oct-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91	
Nov-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Dec-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Jan-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Feb-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Mar-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Apr-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
May-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63	
Jun-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44	
Jul-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44	
Aug-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44	
Sep-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44	
Oct-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44	
			200,000	176,875	\$ 25,640,000	\$ 34,009,525	\$ 158.27	

CalSAWS M&E Rate from Oct 2021 to Oct 2023 \$ **158.27**

Schedule 8
CalSAWS Maintenance and Operations - Change Order Hourly Rate Card

	SFY 19-20	SFY 20-21	SFY 21-22	SFY 22-23	SFY 23-24	SFY 24-25
Staff Description	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate
Project Director	\$ 459.45	\$ 472.77	\$ 486.48	\$ 500.59	\$ 500.59	\$ 500.59
Delivery Manager	\$ 270.04	\$ 277.87	\$ 285.93	\$ 294.22	\$ 294.22	\$ 294.22
Senior Manager	\$ 262.81	\$ 270.43	\$ 278.27	\$ 286.34	\$ 286.34	\$ 286.34
System Administrator	\$ 198.33	\$ 204.08	\$ 210.00	\$ 216.09	\$ 216.09	\$ 216.09
Application System Analyst	\$ 171.90	\$ 176.89	\$ 182.02	\$ 187.30	\$ 187.30	\$ 187.30
Senior Programmer/Analyst	\$ 191.27	\$ 196.82	\$ 202.53	\$ 208.40	\$ 208.40	\$ 208.40
Programmer/Analyst	\$ 141.28	\$ 145.38	\$ 149.59	\$ 153.93	\$ 153.93	\$ 153.93
Global Delivery Network	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00