

# CalSAWS Job Description

## **BUSINESS ANALYST - FOSTER CARE, MEDI-CAL and/or CALFRESH Experience Desirable**

### **SALARY RANGE**

Salary determined by employer  
RGS \$5,810.13 - \$8,388.28 Monthly

### **JOB DESCRIPTION**

Business Analysts in this class provide a full-range of information systems analysis and design and are assigned to complex systems with multifaceted functionality. Such Business Analyst support certain activities of the System Development Lifecycle, including requirements analysis, design specifications, test and implement programs for a complete system or a component or module of a large complex system. Incumbents apply a thorough knowledge of all phases of systems analysis and development for problem identification and resolution. Incumbents must possess good oral and written communication skills for developing technical specifications and user documentation and providing user training. CalSAWS Business Analysts do not perform programming duties and are not required to have programming knowledge and experience. Business Analysts work within the Application Development and Test team in support of the development, implementation and maintenance of CalSAWS, defines and analyzes requirements and business functions, designs functional systems specifications and tests and coordinates the implementation of new application systems and/or revisions to existing systems.

### **RESPONSIBILITIES**

- Performing project tasks and contributing to project deliverables through design, development and/or review of work products and deliverables including:
  - Application Development Status;
  - Detail Design Analysis;
  - Release Notes;
  - Deployment Readiness Feedback;
  - Deployment Complete Input;
  - Final Acceptance Input;
- Reviewing technical specifications and system documentation;
- Working with the Application Development and Test teams in support of the development, implementation and maintenance of CalSAWS;
- Collaborating with information technology staff to ensure requirements are met throughout the systems development life cycle; and,
- Eliciting and documenting user requirements for new systems and system enhancements; documents functional and technical requirements;
- Completing change management documentation and coordinating approvals according to project procedures;
- Developing and maintaining implementation and conversion plans;
- Developing and implementing training and test plans;
- Assisting in development and maintenance of project plans; assisting in coordinating project reporting;
- Assisting in the development of test scenarios; user acceptance testing documentation; collaborating with system users to conduct user acceptance testing;

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- Performing analysis to help resolve application problems.
- Develop, review and provide feedback on CalSAWS Information Transmittals (CITs) and CalSAWS Request for Information (CRFIs);
- Represent the Consortium in state sponsored work groups and committees;
- Manage regional committee(s) with identifying content, agenda development and meeting facilitation.

## DESIRABLE SKILLS AND CAPABILITIES

Candidates of this position should have applicable experience, skills, and capabilities to perform the following functions and activities:

- Expertise with Foster Care program and functionality and/or
- Strong Medi-Cal and/or Cal Fresh program knowledge
- Understanding state policy as relates to SAWS
- Strong analytical and problem-solving skills;
- Strong organizational and leadership abilities;
- Ability to engage with a wide variety of agencies and positions daily through a wide variety of meetings and manage multiple efforts to review documents for content and provide input

## MINIMUM REQUIREMENTS:

### TRAINING AND EXPERIENCE:

Graduation from an accredited college or university with a bachelor's degree in Computer Science, Information Systems, or a closely related field and (1) year of recent, full-time, paid experience in information systems analysis and design in a centralized information technology organization

**-OR-**

Two (2) years of recent, full-time, paid experience in information systems analysis and design in a centralized information technology organization.

**-OR-**

5 years full-time, paid progressively responsible experience in administering policy contained within the CalSAWS application.

### IDENTIFICATION

A valid identification is required and the ability to commute or travel when needed to carry out job-related essential functions.

### PHYSICAL CLASS:

2 - Light.