

Distribution Date	December 26, 2024
To	PPOC.All
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors
CIT Name	CalSAWS Training Manual Updates for 24.11

PPOCs, please forward to the appropriate impact staff in your county:

☒ General

☐ Policy

☒ CW

☒ CF

☒ MC

☐ CMSP

☐ FC/KG/AAP

☐ Child Care

☒ WtW

☐ Other Program(s)_____

☐ BenefitsCal

☐ Customer Correspondence

☐ OCAT

☐ Other_____

☐ Reports

☐ Fiscal

☐ Caseload Movement

☐ Management

☐ Batch and Interfaces

☐ Fiscal

☐ GA/GR

☐ Help Desk

☐ Imaging

☐ Security

☐ Task Management

☐ Technical

☒ Training

Description	<div><div>Purpose</div><div>The purpose of this CIT is to inform Counties that the CalSAWS Training Manuals for CalWORKs, CalFresh, Medi-Cal, General Eligibility and Service Arrangements for Employment Services have been updated for the 24.11 release and are now available on the CalSAWS Web Portal.</div><div>Background</div><div>The Consortium Training Team develops and maintains Training Manuals for CalWORKs, CalFresh, Medi-Cal, General Eligibility and Service Arrangements for Employment Services to be used by the Counties in their induction trainings.</div><div>Additional Information</div><div>In the CalSAWS Training Production environment, users can log in and access cases for their own County only. Data creation and management for these courses is a county responsibility.</div><div>County Actions</div><div>Counties can begin to use the updated Training Manuals for CalWORKs, CalFresh, Medi-Cal and General Eligibility. The updated Training Manuals are now available on the CalSAWS Web Portal at:</div></div>
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	Training > Training Manuals [REDACTED]
	If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.
Primary Project Contact	Ashley Arnold ArnoldA@CalSAWS.org
Backup Project Contact	Jayna Longstreet LongstreetJ@CalSAWS.org
Attachments	
Web Portal Link	[REDACTED] OR You may also retrieve the CIT document and attachments by following these steps: <ol style="list-style-type: none">1. Click on the CRFIs & CITs link at the top of the page.2. Click on the "CalSAWS Information Transmittal (CIT)" folder.3. Click on the "2024" folder.4. Click on the appropriate CIT # folder.