

CalSAWS | Agenda

Meeting: Bi-Weekly Status Meeting

Location: Microsoft Teams Meeting

Date: January 29, 2025

Time: 9:00 AM – 11:00 AM

Attendees: Amanda Batt, Ana White, Anna Marie Buenviaje, Arin Shahgholi, Arnold Malvick, Ashley Arnold, Ayana Alvarez, Belinda Ramirez, Bobbi Wibbenhorst, Brian Sikes, Chris Merrill, Cristina Contreras, Daisy Villasenor, Danielle Benoit, Dawn Wilder, Deanna Rotert, Dustin Claveau, Gaurav Diwan, Gerald Mills, Girish Uppal, Gokul Suresh, Gopal Vedula, Grady Howe, Greg Postulka, Julia Erdkamp, Henry Arcangel, Holly Murphy, Jason Horton, Jason Osterwald, Jenn Hobbs, Jennifer Seel, Jeff Archie, Jeffrey Purificacion, Jeremy Grecian, Jessica Lopez de Leon, Joe Mendoza, Joel Acevedo, John Dray, Joseph Nelson, Julia Erdkamp, Julie Conwell, Justin Stephenson, Karen Rapponotti, Karthikeyan Krishnamoorthy, Lenecia Miles, Lisa Salas, Lisa Fernandez, Lorena Montes, Lorrie Taylor, Lynn Bridwell, Lynnel Silva, Mara Jennings, Mark Grzeszczak, Matt Vandereyck, Melissa Thomas, Michael A. Johnson, Michele Peterson, Mike Tombakian, Mufaddal Tinmaker, Nichole Nava, Onur Senman, Peggy Macias, Pete Quijada, Rachel Frey, Rakesh Duttgupta, Raul Gonzalez, Ravneet Bhatia, Ricardo Miranda, Robert Lusk, Roger Perez, Sandeep Aji, Sean Swift, Sharon Caldwell, Sharon Teramura, Sumeet Patil, Tammy Lum, Toby Barnes, Tom Hartman, Uzair S. Naveed, Veronica Lara, Vivek Narayanaswamy, Wei Fou, Yolanda Banuelos, Yong Vangbliayang

QA: Dan Dean, Wendy Battermann, Don Coffey, Emmeil Davis, Matt Coffin, Gretchen Williams, Rachel Hernandez, Pandu Gupta

State Partners: Brandon Hansard (OTSI), Caralee Mann (OTSI), Neha Dhawan (OTSI), Manroop Mahal (OTSI), Melanie Owens (OTSI), Stephen Zaretsky (OTSI), Lourdes Chang (OTSI), Caralee Mann (OTSI), Patrice Yang (OTSI), Daniel Gallagher (OTSI), Deepika Monga (OTSI), Daniel Brown (OTSI), Laura van der Meer (OTSI), Brian Nagy (IV&V), Apoorva Kandya (IV&V), Kelly Town (IV&V), Bhuvana Elangovan (IV&V), Param Bansal (IV&V), Viji Ramesh (IV&V), Neetu Kalsi (IV&V), Renee Mollow (DHCS), Mong Vang (CDSS), Sherice Sterling (CDSS), Cecilia Rolon (CDSS), William Laney (CDSS), Martha Esparza (CDSS), Yingjia Huang (DHCS), David Lucio (DHCS), Katie Mead (DHCS), Nellie Abeleda (DHCS), Theresa Hasbrouck (DHCS), Rob Trojan (DOF)

Time	Lead	Topic	Notes
9:00 AM (5 min)	Lenecia Miles	Announcements	
9:05 AM (20 min)	Arnold Malvick Lulu Fou	Accenture CalSAWS M&O ■ CalSAWS Project Status Dashboard ■ Maintenance and Operations (M&O) • CalSAWS Help Desk Diagnosis Metric ■ Application Development • Release Test Summary • Reports • FCED/CARES	

Time	Lead	Topic	Notes
		■ Infrastructure Transition-Out Bi-Weekly Status • Highlights of the Reporting Period	
9:25 AM (20 min)	Dawn Wilder Michael Johnson	Infrastructure Transition-In ■ Highlights of the Reporting Period	
9:45 AM (10 min)	Dawn Wilder Michael Johnson	Gainwell OCAT Project ■ ASR Counts • 4,324 Total • .16% of interviews created in OCAT	
9:55 AM (10 min)	Dawn Wilder	Gainwell CalSAWS Central Print ■ Print processing ■ Return mail	
10:05 AM (10 min)	Onur Senman	Deloitte BenefitsCal Portal/Mobile M&O ■ Highlights from the Reporting Period ■ January Enhancements (Monthly Release 25.01.31) ■ GCF (GetCalFresh) Parity Items ■ Change Management (CM) ■ User Centered Design (UCD) Activities	
10:15 AM (10 min)	Dan Dean	CalSAWS QA ■ QA PMO ■ QA Technical ■ QA Functional/Test	
10:25 AM (10 min)	Sherice Sterling (CDSS), Cecilia Rolon (CDSS) Katie Mead (DHCS), Robin Grandpre (DHCS) Caralee Mann (OTSI), Manroop Mahal (OTSI)	State Policy Updates ■ CDSS ■ DHCS ■ OTSI	DHCS new guidance: • ACWDL 25-01 • ACWDL 25-02 • MEDIL 25-01 • MEDIL 25-02 • MEDIL 25-03

Time	Lead	Topic	Notes
10:35 AM (20 min)	Lenecia Miles	Risk Management Group - February 12, 2025 - March 12, 2025 - April 9, 2025 - May 7, 2025 - June 4, 2025 - July 2, 2025	

Follow Up

#	Action Item	Who	Due	Status
1	CA-286699 (Riverside CalSAWS IVR) temp or permanent fix?	Art Robles	2/12/2025	Open
2	Deloitte Status Report to include Release 25.03 in Table 18 Planned Enhancement Work.	Onur Senman	2/12/2025	Open

#	Decision Made	Who	Date
1			
2			