

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.03.03	3-Mar	SCR	CA-279190	Contact Center	N/A	San Diego County do not have contact center emergency procedure in place.	San Diego County contact center emergency closure procedure is now enabled. County will now be able to close/reopen contact center, chat & call me feature for emergency and post emergency message.			No County Action Needed