

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.03.05	5-Mar	SCR	CA-281289	Voice Bots / RPA	N/A	Calls are routed to General Menu	English and Spanish calls will be directed to the Welcome Bot.			No County Action Needed
25.03.05	5-Mar	SCR	CA-278949	Voice Bots / RPA	N/A	Stanislaus county did not have welcome bot enabled	Stanislaus county now has welcome bot enabled			No County Action Needed