

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.03.10	10-Mar	SCR	CA-283859	Voice Bots / RPA	N/A	Message only confirm that caller is calling about a new application.	Message has been updated to include 'or check the status of your application,' making it more clear to caller.			No County Action Needed