Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.03.27	27-Mar	SCR	CA-286930	Fiscal	CalFresh	The system was suspending and reactivating CalFresh Tax Intercepted individuals every month erroneously.	The system will only suspend or reactivate a CalFresh Tax Intercepted individual when it is appropriate.			No County Action Needed
25.03.27	27-Mar	SCR	CA-280648	Voice Bots / RPA	N/A	Calls are routed through the IVR system and make selections based on prompts.	EN/SP Callers will interact with the Welcome Bot to be routed quickly.			No County Action Needed
25.03.27	27-Mar	Defect	CA-288627	BenefitsCal		Case details returning 500 error	User able to access case details			No County Action Needed
25.03.27	27-Mar	Defect	CA-288816	Contact Center		Resource limit was stated as $2,137	Resource limit will state $12,137	PRB0051168		No County Action Needed
25.03.27	27-Mar	Defect	CA-288175	Contact Center		WelcomeBOT Connect flow listed Ends with AGNT among the codes going straight to Welcome Bot Routing instead of Auth Bot.	AGNT welcome codes are routed to Auth Bot before agent.			No County Action Needed
25.03.27	27-Mar	Defect	CA-289003	Fiscal		When approving replacements/reissuances that were requested in prior days the resulting issuance would be in submission error for invalid availability date.	approving replacements/reissuances that were requested in prior days will not have availability date updated correctly.	PRB0051200		No County Action Needed
25.03.27	27-Mar	Defect	CA-286961	Reports		The STAT 47 that generated in January 2025 for Quarter October 2024 to December 2024 had 0 counts for Part F.	The STAT 47 that generates in January 2025 for Quarter October 2024 to December 2024 has the appropriate matching counts for Part F.	PRB0050812		No County Action Needed
25.03.27	27-Mar	Defect	CA-287156	Reports		The metric for average days to complete a task was displaying a negative value in the main DW and at the Division level breakdown.	The issue has been fixed by eliminating tasks with HIGH DATE as TASK_ASSIGN_DATE. Now, the average is populating as a positive value in the main header and division sheet.	PRB0050785		No County Action Needed