CalSAWS

California Statewide Automated Welfare System

Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: February 10, 2025 – February 23, 2025

Table of Contents

Bi-Weekly Status – ClearBest Quality Assurance

1   EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	- Participated in M&E Transition Touchpoint and Deliverable reviews - Participated in Initial M&E Draft Risk Review - Participated in Infrastructure Transition PMO reviews - Participated in OCAT SLA Monthly Review - Participated in Region 5 Management Site Visit - Participated in CalSAWS Project Steering Committee - Continued to support Committee Evolution Strike Team - Continue to support CalSAWS Conference planning - Facilitated Team building planning sessions - Facilitated Executive Sponsor reviews for Leadership Committee Evolution sessions
QA Technical	- Participated in Infrastructure Technical Transition meetings - Participated in CalSAWS Production Service Interruption reviews - Participated in Hyland Imaging Monthly SLA Review - Participated in CalSAWS Contact Center meetings - Reviewed CalSAWS Change Advisory Board (CAB) tickets
QA Functional/Test	- BenefitsCal and CalSAWS Integrated Delivery Milestones - CalSAWS Release 25.03 Test Activities in progress with 73% Execution Rate and 46% Pass Rate - Participated in FCED Extended User Scenario Test (EUST) planning - FCED Independent Test activities continue to progress behind schedule: 32% Pass Rate, 72% Target Pass Rate. Unable to send API transactions for three days. - Discussions underway to shorten FCED defect resolution timeframes and adjust EUST execution and retest activities - Participated in FCED Issue 305 updates and mitigation - Participated in WDTIP Test Preparation and CCCV meetings

1.2 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.13	QA Monthly Status Report – February 2025	On Time	FDEL due on 3/7/25
WP-4.16	QA Work Plan – February 2025	On Time	FDEL due on 3/7/25
66.13	QA Test Monthly Report – February 2025	On Time	FDEL due on 3/7/25
68.13	SLA and Performance Review Report - February 2025	On Time	FDEL due on 3/14/25
69.13	OCAT Monthly Status – February 2025	On Time	FDEL due on 3/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
90.01	Assessment of Infrastructure Monthly Operations Report	On Time	DDED due on 3/18/25
94	Assessment of M&E Project Control Document (ME-05)	On Time	DDED due on 3/27/25
95.01	Assessment of M&E Work Schedule (ME-06)	On Time	DDED due on 3/27/25
97	Assessment of M&E Transition-In Master Plan (ME-01)	On Time	DDED due on 3/4/25
98	Assessment of M&E Services Plan and Operational Working Documents (ME-02)	On Time	DDED comments due on 3/26/25
99	Assessment of M&E Transition-In Work Schedule (ME-03)	On Time	DDED due on 3/4/25
100	Assessment of M&E Transition-In Test and Validation Plan (ME-04)	On Time	DDED due on 2/26/25
114.01	QA M&E Monthly Status Report - February 2025	On Time	FDEL due on 3/7/25
115.01	QA In-Flight Projects Transition efforts - February 2025	On Time	FDEL due on 3/7/25
116.01	QA Assessment of Contact Center Transition - February 2025	On Time	FDEL due on 3/7/25
117.01	QA Assessment of Imaging Transition - February 2025	On Time	FDEL due on 3/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.28	CX Monthly Report – Dec/Jan 2025	On Time	FDEL comments due on 3/3/25
WP-27.36	Monthly M&O Report - January 2025	On Time	FDEL comments due on 2/26/25
WP-28.35	Monthly Workplan Updates – February 2025	On Time	FDEL comments due on 3/14/25

2 HIGHLIGHTS FOR THE REPORTING PERIOD

2.1 Project Management

- Participate in CalSAWS PMO Status review on February 11 and 18, 2025
- Participate in M&E Transition Touchpoint on February 11 and 18, 2025
- Participate in Walkthrough for M&E Transition-In Master Plan and Work Schedule on February 11, 2025
- Participate in Hyland Imaging Monthly SLA Review on February 11, 2025
- Participate in Review of M&E Monthly Report on February 12, 2025
- Participate in CalSAWS Batch Weekly review on February 13 and 20, 2025
- Participate in M&E Draft Risk Review on February 13, 2025
- Participate in Imaging Status Review on February 18, 2025
- Participate in Region 5 Management Site Visit on February 18, 2025
- Participate in CalSAWS Section Directors meeting on February 19, 2025
- Participate in CalSAWS Contact Center review on February 19, 2025
- Participate in CalSAWS Project Steering Committee on February 20, 2025
- Participate in OCAT SLA Monthly Review on February 21, 2025
- Collaboration Model, Strike Teams, and Special Projects

  - Facilitated Team building planning sessions on February 10 and 14, 2025
  - Facilitated Executive Sponsor reviews for Leadership Committee Evolution sessions on February 10 and 19, 2024
  - Participated in CalSAWS Conference planning on February 12, 2025

2.2 Technical

- Participated in CalSAWS Technical meeting on February 10, 2025
- Participated in CalSAWS Performance Report Review on February 11, 2025
- Participated in Integrated Environments Management review on February 11, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on February 12, 2025
- Participated in Tech Change Advisory Board (CAB) on February 12 and 19, 2025
- Participated in Environment Integration Management Review on February 13, 2025
- Participated in CARES/CalSAWS Test meeting on February 13 and 20, 2025
- Participated in CalSAWS Section Director's Meeting on February 19, 2025
- Participated in Gainwell Disaster Recovery (DR) Planning Review meeting on February 20, 2025

- Participated in CalSAWS PSC meeting on February 20, 2025
- Participated in Project Delivery Office Brainstorming session on February 20, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
- Batch
  - Participated in CalSAWS Batch review on February 13 and 20, 2025
- Contact Center
  - Participated in reoccurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
  - Participated in Los Angeles eGain Reporting review meetings
  - Participated in Contact Center review on February 13 and 20, 2025
  - Participated in Bi-Weekly Contact Center status on February 19, 2025
- Security
  - Participated in Combined Deloitte/Gainwell CloudCheckr meeting on February 13 and 20, 2025
  - Participated in ForgeRock Operations Bi-Weekly review on February 19, 2025
- Central Print
  - Participated in Central Print weekly status on February 10, 2025
- Lobby Management
  - Participated in Lobby Management meetings as scheduled
- Service Management
  - Participated in ServiceNow Process Improvement Stakeholders meeting on February 13, 2025
  - Participated in Helpdesk operations meeting on February 20, 2025

2.3 Imaging

- Participated in Monthly Customer Success for CalSAWS with Hyland meeting on February 11, 2025
- Participated in Imaging Status review meeting on February 18, 2025

2.4 Functional

- Continued supporting February SPG Scorecard reviews and completed the February 11 SCRB Review cycle containing 120 Total SCRs: 116 Approved.
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in a Committee Review on February 19, 2025, for following designs:
    - CA-265360: ACL 23-79 Add IRT and Budget to CF 377.1, 1A, and CF 377.4 SAR
    - CA-259395: Re-design CF 377.1 CalFresh Approval NOAs
    - CA-245049: ACL 24-53 Update CF 388 Approval and CF 389 Denial for Restoration of Aid
- Foster Care Eligibility Determination (FCED)

- Participated in Daily Scrum standup meetings
- Participated in Daily CARES-FCED Interface Testing sessions
- Participated in Weekly CARES Technical Sync discussions
- Participated in Weekly CARES/CalSAWS Testing meetings
- Participated in Weekly FCED Business Workgroup meetings
- Participated in Weekly FCED All Team standup meetings
- Participated in Weekly CARES-FCED Interface Testing Sessions
- Participated in Bi-Weekly FCED User Group meeting
- Participated in Bi-Weekly CARES FCED Executive meeting
- Participated in Weekly FCED PM Sync meeting
- Participated in EUST 2 Discussions and Finalizations on February 10, 2025
- Participated in AAP Rate Structure and Payment Request on February 11, 2025
- Participated in CARES WBTs - Design Session on February 13, 2025
- Participated in issue 305 Communication plan meeting on February 13, 2025
- Participated in FCED Data conversion meeting on February 13 and 20, 2025
- Participated in CARES/CalSAWS EUST 2 Scenario Collaboration meeting on February 13, 19, and 20, 2025
- Participated in CARES-FCED Interface Testing Sessions on February 14, 2025
- Participated in Income Assets API meeting on February 20, 2025

- General Assistance/General Relief (GA/GR)

  - Participated in Weekly GA/GR meetings with Accenture and Gainwell
  - Participated in Weekly GA/GR Correspondence Web-Service discussions
  - Participated in CA-284418 Design meeting on February 11, 2025

- Lobby Management

  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participated in Bi-Weekly San Joaquin Lobby Device Planning meetings

- Medi-Cal/CMSP

  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in the following Design meetings:
    - CA-279547: BREfS Initiative #7 - Carry Forward Enhancements
    - CA-204038: Training Updates - Removal of LACO Seal/Logo from LRS WBTs
    - CA-200820: Update ICT to send cases flagged with Domestic Abuse
    - CA-279549: CalHEERS eHIT: Inclusion of Reasonable Explanation to CalHEERS
  - Participated in the following JAD Sessions:
    - CR 252595: 2026 Renewals
    - CR 287402: Single Streamline Application
    - CR 151332: MAGI Medi-Cal Income Budget Periods
    - CR 238810: Delegation Not Updating After Primary Contact Change
    - CR 287211: R25.9 UI Enhancements
    - CR 289599: Turn off Lookback Logic

- Reports
  - Participated in Weekly State/Fiscal Reports Defect status meetings
  - Participated in Bi-Weekly State/Fiscal Pre-Meet discussions
  - Participated in Bi-Weekly State/Fiscal Report County Support meeting
  - Participated in the following State/Fiscal Design meetings:
    - CA-270512: Update the DHCS CMS Unwinding Enrollment Data Report
    - CA-281879: ACL 22-85 & 21-25 Update the CF 358F and CF 358S
- Telephone Consumer Protection Act
  - Participated in Weekly Project Team Touchpoint on February 12 and 19, 2025
- WDTIP
  - Participated in Daily Scrum standup meetings
  - Participated in Weekly WDTIP Workgroup Status meetings
  - Participated in Weekly EDD Technical Sync meetings
  - Participated in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participated in Bi-Weekly WDTIP Group with CalSAWS and State representatives
  - Participated in SCATL design document review
  - Participated in daily County Validation touch points
  - Participated in SCATL Mock Conversion meetings from February 17 - 19, 2025
  - Participated in 25.03 County Validation meetings from February 18 - 20, 2025
- Others
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalWORKs/CalFresh Eligibility Status meeting
  - Participated in Weekly Task Management Check-In meeting
  - Participated in Bi-Weekly Virtual Assistant Design review session
  - Participated in 25.03 Release Notes Reviews for 43 SCRs and 2 Defects
  - Participated in Foster Care CA-249555 Design meeting on February 10, 2025
  - Participated in Pregnancy Special Need Quick Guide reviews on February 18, 2025

Reviewed One Hundred Three (108) Design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	14
24.11	2
25.01	5
25.02	25
25.03	9
25.05	26
25.06	3
25.07	11
25.11	2

25.09	5
TBD	6
Grand Total	**108**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in Partner Coordination Scope Review on February 10, 2025
  - Participated in ROI Requirements Gap Analysis on February 12 and 19, 2025
  - Participated in Program Manager meeting on February 12 and 19, 2025
  - Participated in BenefitsCal Scrum meeting on February 12 and 19, 2025
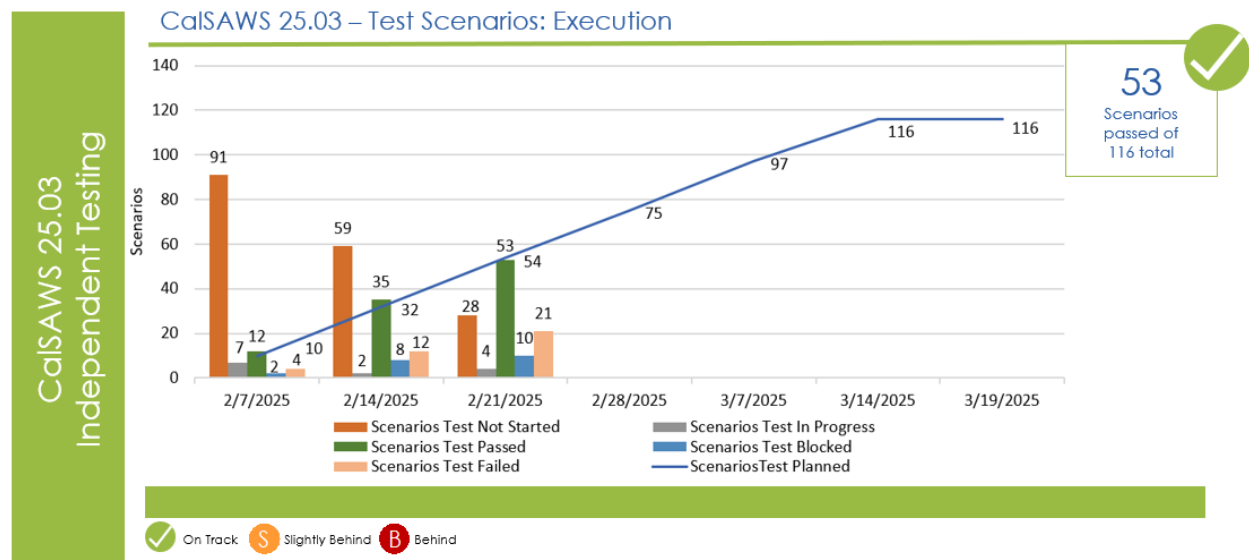 - Participated in BenefitsCal User-Centered Design meeting on February 19, 2025

2.5 Test

- CalSAWS 25.03
  - Continued QA Review of System Test scripts for high impact SCRs
  - Continued Test execution activities

Table 6 - CalSAWS Release 25.03 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.03 - ClearBest QA Independent Test Results	116	24% (28)	3% (4)	46% (53)	18% (21)	9% (10)

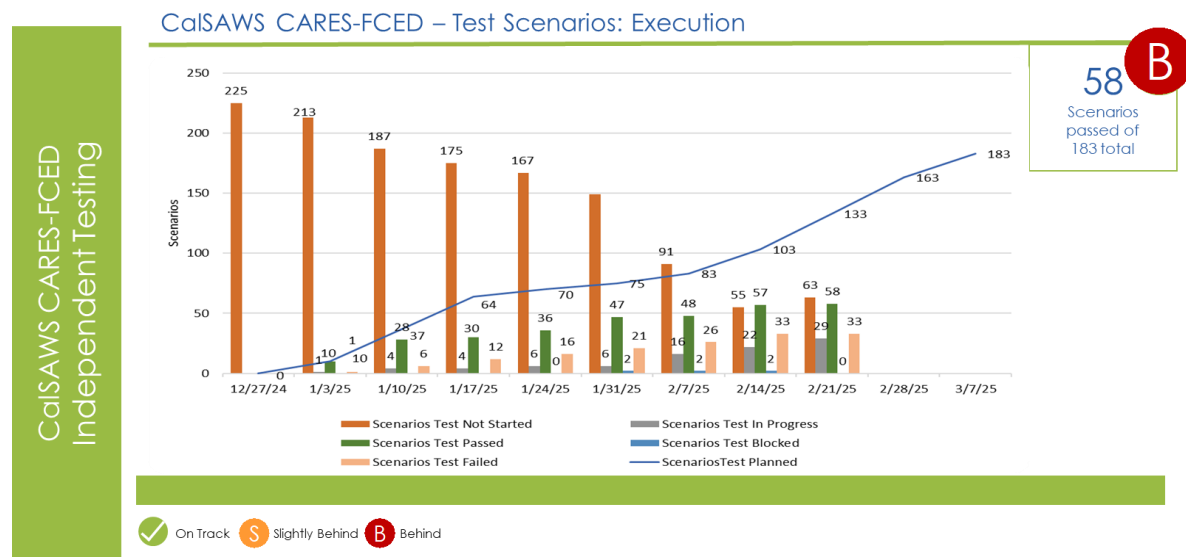- Foster Care Eligibility Determination (FCED)
  - Continued Test execution activities. Progress is behind schedule
    - 120 of 133 scenarios executed; 58 of 133 target passed
    - Unable to send APIs for three days

- CalSAWS team to continues perform test execution catch-up activities on targeted scenarios and doubling up resource week of February 24, 2025
- Discussions underway to shorten defect delivery timeframes and adjust FCED UEST2 execution and retest activities

Table 7 - CalSAWS CARES-FCED Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED - ClearBest QA Independent Test Results	183	34% (63)	15% (29)	32% (58)	19% (33)	0% (0)

CalSAWS CARES-FCED – Test Scenarios: Execution

CalSAWS CARES-FCED Independent Testing

58 Scenarios passed of 183 total **B**

On Track **S** Slightly Behind **B** Behind

- **BenefitsCal Activities**
  - Continued Release 25.02.27 Monthly Release test activities
  - Continued BenefitsCal 25.03 Integrated Release test preparation activities
  - Monitored BenefitsCal M&O and M&E Release updates
- **Priority Release/RWR Activities**
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-273087 Add Threshold Language versions of the CF 377.11E	25.01.x1	RWR	QA Review

- Conducted test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues in Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-268774 Update the DHCS Renewals Master Request Report to V2.5	25.02.27	Priority Release	QA Review
CA-261385 Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	25.01.x2	RWR	QA Review
CA-280038 Update NA 791 to newest State version in template repository	25.01.x2	RWR	QA Review
CA-281898 Add Threshold Languages for CF 211	25.01.x2	RWR	QA Review

- Training
  - Continued Release 25.03 OLH/Job Aid SCR validation activities
  - Continued Priority Release 25.03.21 WBT SCR validation activities
- Other Consortium Support Test Activities
  - Participated in Integrated Test meetings on February 11 and 18, 2025
  - Participated in Test Touchpoint meeting on February 12 and 19, 2025

2.6 Transition

- Infrastructure
  - Reviewed and provided feedback on Gainwell's Infrastructure WSR updates
  - Participated in Weekly Infrastructure Transition Checkpoint meetings
  - Participated in Job Shadowing sessions for the Imaging workstream
  - Participated in Knowledge Sharing sessions for the Contact Center workstream
- M&E
  - Participated in Weekly M&E Transition Checkpoint meetings
  - Participated in Knowledge Sharing sessions for the Support Services workstream
  - Participated in ME-D01 M&E Transition-In Master Plan (M&E TIMP) DED Finalization meeting on February 10, 2025
  - Participated in ME-D01 M&E Transition-In Master Plan (M&E TIMP) and ME-D03 M&E Transition-In Work Schedule DDEL Walkthrough on February 11, 2025
  - Participated in M&E Monthly Report discussion on February 12, 2025
  - Participated in M&E Draft Risks Review discussion on February 13, 2025
  - Participated in ME-D05 M&E Project Control Document and ME-D06 M&E Work Schedule DDED Walkthrough on February 18, 2025
  - Participated in Accenture's Transition Readiness Plan DDEL Walkthrough on February 19, 2025
  - Participated in Consortium Policy & Design team specific M&E Transition kickoff meeting on February 19, 2025
  - Participated in M&E Transition Dashboard discussion on February 20, 2025
  - Participated in ME-D01 & ME-D03 DDEL Review on February 20, 2025

2.7 OCAT

- Participated in the OCAT Monthly SLA Reporting Meeting on February 19, 2025

3 ACTIVITIES FOR THE NEXT REPORTING PERIOD

3.1 Project Management

- Participate in CalSAWS PMO Status reviews on February 25 and March 4, 2025
- Participate in M&E Transition Touchpoints on February 25 and March 4, 2025
- Participate in Infrastructure Transition Touchpoint on February 25, 2025
- Participate in Project Delivery Office Planning meeting on February 25, 2025
- Participate in DEL Walkthrough for M&E Transition-In Test and Validation Plan on February 27, 2025
- Participate in CalSAWS Batch Weekly review on February 27 and March 6, 2025
- Participate in Imaging SLA Data Review on March 4, 2025
- Participate in Imaging Status Review on March 4, 2025
- Participate in CalSAWS Section Directors meeting on March 5, 2025
- Participate in CalSAWS Contact Center review on March 5, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Facilitate Executive leadership CalSAWS Committee Evolution Session on February 24, 2025
  - Participate in CalSAWS conference planning session on February 25, 2025

3.2 Technical

- Participate in CalSAWS Technical meeting on February 24 and March 3, 2025
- Participate in R5 Regional meeting on February 25, 2025
- Participate in Tech Change Advisory Board on February 26 and March 5, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on February 26, 2025
- Participate in Review Monthly Over 15 Seconds Report Review on February 27, 2025
- Participate in Weekly Architecture discussion on February 27 and March 6, 2025
- Participate in Environment Integration Management review on February 27, 2025
- Participate in CARES/CalSAWS testing meetings on February 27 and March 6, 2025
- Participate in CalSAWS Section Directors meeting on March 5, 2025
- Participate in Release 25.03 Projected Integrated Readiness review meetings
- BenefitsCal
  - Participate in DD&I and M&O meetings
- Batch
  - Participate in CalSAWS Batch reviews on February 27 and March 6, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary meetings
  - Participate in Calabrio and eGain SSO Effort Updates meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participate in Contact Center Touchpoint on February 27 and March 6, 2025
  - Participate in Contact Center Management Conference on March 3, 2025
  - Participate in Contact Center Bi-Weekly Joint Status Review on March 5, 2025
- Security

- Participate in Security and Privacy Risk Meeting Group on February 27, 2025
- Participate in Combined Deloitte/Gainwell CloudCheckr Security review on February 27 and March 6, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync meeting on March 5, 2025
  - Service Management
    - Participate in ServiceNow Process Improvement Stakeholders Meeting on February 27, 2025
  - Central Print
    - Participate in Central Print Weekly meetings on February 24 and March 3, 2025
  - Lobby Management
    - Participate in CalSAWS Lobby Management meetings as scheduled

3.3 Imaging

- Participate in Monthly Data Review for CalSAWS meeting on March 4, 2025
- Participate in Imaging Status meeting on March 4, 2025

3.4 Functional

- Support February SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily Scrum standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Weekly PM Sync meeting
  - Participate in Weekly CARES Technical Sync discussions
  - Participate in Weekly CARES/CalSAWS Testing meetings
  - Participate in Weekly FCED Business Workgroup meetings
  - Participate in Weekly FCED All Team standup meetings
  - Participate in Weekly CARES-FCED Interface Testing Sessions
  - Participate in Bi-Weekly FCED User Group meeting
  - Participate in Bi-Weekly CARES FCED Executive meeting
  - Participate in Weekly FCED PM Sync meeting
  - Participate in Monthly CARES Data Conversion & CalSAWS Technical Team Discussions
  - Participate in CalSAWS EUST 2 preparation meeting on February 24, 2025
  - Participate in FCED Data conversion meetings on February 27 and March 6, 2025
- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Accenture and Gainwell
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participate in Bi-Weekly San Joaquin Lobby Device Planning meetings

- Participate in Bi-Weekly Monterey Kiosk Refresh meetings
- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly SCR Touchpoint meetings
  - Participate in Weekly CWDA CalHEERS meetings
  - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
  - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in CalSAWS Medi-Cal Correspondence Committee on February 27
  - Participate in the following JAD Sessions:
    - CR 287402: Single Streamline Application
    - CR 256054: Medicare Exchange Errors
    - CR 273150: Enhancements for Disposition Transactions
    - CR 297221: Family PACT Multiple Provider Accounts Enhancements
    - CR 238810: Delegation Not Updating After Primary Contact Change
    - CR 287211: R25.9 UI Enhancements
    - CR 252594: CalHEERS SAWS EHIT Interface Schema Update Version 23 for 25.9
    - CR 289599: Turn off Lookback Logic
- Reports
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Bi-Weekly State/Fiscal Pre-Meet discussions
  - Participate in Bi-Weekly State/Fiscal Report County Support meeting
- Telephone Consumer Protection Act
  - Participate in Weekly Project Team Touchpoint meeting on February 26, 2025
  - Participate in Outbound Customer Campaign review on March 4, 2025
- WDTIP
  - Participate in Daily Scrum standup meetings
  - Participate in Weekly WDTIP Workgroup Status meetings
  - Participate in Weekly EDD Technical Sync meetings
  - Participate in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participate in Bi-Weekly WDTIP Group with CalSAWS and State representatives
  - Participate in daily County Validation touch points
- Others
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly Design Manager's Status meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination
  - Participate in BenefitsCal Integrated Project Readiness on February 24, 2025
  - Participate in Program Manager meeting on February 26 and March 5, 2025

- Participate in BenefitsCal Scrum meeting on February 26 and March 5, 2025
- Participate in BenefitsCal JIRA Enhancement Refresher on February 26, 2025
- Participate in Get CalFresh Parity List meeting on February 26, 2025

3.5 Test

- CalSAWS Release 25.03
  - Continue QA Review of System Test scripts for high impact SCRs
  - Continue test execution activities
- FCED
  - Continue test execution activities
- BenefitsCal
  - Complete Release 25.02.27 Monthly Release test activities
  - Review BenefitsCal 25.02.27 release notes
  - Complete BenefitsCal 25.03 Integrated Release test preparation activities
  - Begin BenefitsCal 25.03 Integrated Release test activities
  - Facilitate Release 25.03.27 Monthly Release QA and Consortium Scope Coverage meeting
  - Begin BenefitsCal 25.03.27 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
  - Continue Release 25.03 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Integrated Test meetings on February 25 and March 4, 2025
  - Participate in Test Touchpoint meetings on February 26 and March 5, 2025

3.6 Transition

- Infrastructure
  - Review and provide feedback on Gainwell's Infrastructure WSR updates
  - Participate in the Weekly Infrastructure Transition Checkpoint meetings
  - Participate in Job Shadowing sessions for the Imaging workstream
  - Participate in Knowledge Sharing sessions for the Contact Center workstream
- M&E
  - Review and provide feedback on Deloitte's M&E WSR updates
  - Participate in the Weekly M&E Transition Checkpoint meetings
  - Participate in the ME-D01 & ME-D03 DDEL Review Office Hours on February 25 and 27, 2025
  - Participate in the ME-D04 M&E Transition-In Test and Validation Plan DDEL walkthrough on February 27, 2025
  - Participate in Knowledge Sharing sessions for the Support Services workstream

3.7 OCAT

- No activities scheduled.

4 DEVIATIONS FROM PLAN/ADJUSTMENTS

- None