

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: March 10, 2025 – March 23, 2025

Table of Contents

EXECUTIVE SUMMARY	3
1.1 Highlights of the Reporting Period	3
1.2 Deliverable Summary	4
HIGHLIGHTS FOR THE REPORTING PERIOD	5
1.3 Project Management	5
1.4 Technical	5
1.5 Imaging	6
1.6 Functional	7
1.7 Test	9
1.8 Transition	12
1.9 OCAT	12
ACTIVITIES FOR THE NEXT REPORTING PERIOD	13
1.10 Project Management	13
1.11 Technical	13
1.12 Imaging	14
1.13 Functional	14
1.14 Test	16
1.15 Transition	16
1.16 OCAT	17
DEVIATIONS FROM PLAN/ADJUSTMENTS	17
 TABLE OF TABLES	
Table 1 - Bi-Weekly Status Agenda Topics	3
Table 2 - CalSAWS M&O Deliverable Summary	4
Table 3 - Transition Readiness Deliverable Summary	4
Table 4 - BenefitsCal Deliverable Summary	5
Table 5 - Weekly M&O System Change Request (SCR) Updates	9
Table 6 - CalSAWS Release 25.03 Independent Test Progress	10
Table 7 - CalSAWS CARES-FCED Independent Test Progress	10
Table 8 - Priority Release/RWR Issues Completed for QA Review/Test	11
Table 9 - Priority Release/RWR Issues in Progress for QA Review/Test	11

Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> Participated in Release 25.03 Readiness reviews T-2 and T-1 Facilitated Release 25.03 Greenlight review and approval Participated in M&E Transition Touchpoint meetings Participated M&E Services Plan and OWDs reviews Participate in CalSAWS Release 25.03 Post-Release Checkpoints Continued to support CalSAWS Conference planning Continued to support planning for Team Building sessions Continued facilitating Executive Sponsor discussions and creating materials to support Committee Evolution.
QA Technical	<ul style="list-style-type: none"> Participated in FIS Electronic Benefit Transfer meetings Participated in Gainwell Network interruption meetings Participated in Hyland Imaging SLA Data and Status reviews Participated in CalSAWS Contact Center meetings Reviewed CalSAWS Change Advisory Board (CAB) tickets Participated in Contact Center and ForgeRock transition meetings
QA Functional/Test	<ul style="list-style-type: none"> Completed CalSAWS and BenefitsCal Release 25.03 Test Activities with 100% Execution/Pass Rate CalSAWS Release 25.05 Test Preparation in progress Completed FCED Independent Test activities Participated in FCED Extended User Scenario Test (EUST) Kick-Off Participated in FCED Issue 305 updates and mitigation Participated in WDTIP Independent Test Execution and County Validation Activities

1.2 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.14	QA Monthly Status Report – March 2025	On Time	FDEL due on 4/7/25
WP-4.17	QA Work Plan – March 2025	On Time	FDEL due on 4/7/25
66.14	QA Test Monthly Report – March 2025	On Time	FDEL due on 4/7/25
68.14	SLA and Performance Review Report - March 2025	On Time	FDEL due on 4/15/25
69.14	OCAT Monthly Status – March 2025	On Time	FDEL due on 4/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
83.02	Assessment of Infrastructure Work Schedule February 2025	On Time	FDEL due on 3/26/25
90.01	Assessment of Infrastructure Monthly Operations Report	On Time	FDED due on 3/26/25
94	Assessment of M&E Project Control Document (ME-05)	On Time	DDED due on 3/27/25
95.01	Assessment of M&E Work Schedule (ME-06)	On Time	DDED due on 3/27/25
97	Assessment of M&E Transition-In Master Plan (ME-01)	On Time	DDEL due on 3/31/25
98	Assessment of M&E Services Plan and Operational Working Documents (ME-02)	On Time	DDED due on 4/28/25
99	Assessment of M&E Transition-In Work Schedule (ME-03)	On Time	DDEL due on 3/31/25
100	Assessment of M&E Transition-In Test and Validation Plan (ME-04)	On Time	DDEL due on 3/25/25
104	Assessment of System Application Recovery Plan (ME-D16)	On Time	DDED comments due on 4/23/25
105	Assessment of M&E System Security Plan (ME-D17)	On Time	DDED comments due on 4/23/25
110	Assessment of CalSAWS Transition Readiness Plan (TRP)	On Time	DDEL due on 3/31/25
114.02	QA M&E Monthly Status Report - March 2025	On Time	FDEL due on 4/7/25
115.02	QA In-Flight Projects Transition efforts - March 2025	On Time	FDEL due on 4/7/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
116.02	QA Assessment of Contact Center Transition - March 2025	On Time	FDEL due on 4/7/25
117.02	QA Assessment of Imaging Transition - March 2025	On Time	FDEL due on 4/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.29	CX Monthly Report – Feb/Mar 2025	On Time	FDEL comments due on 4/18/25
WP-27.37	Monthly M&O Report - February 2025	On Time	FDEL comments due on 3/26/25
WP-28.36	Monthly Workplan Updates – March 2025	On Time	FDEL comments due on 4/14/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.3 Project Management

- Reviewed Release 25.03 Project Integrated Readiness T-2 on March 10, 2025
- Participated in CalSAWS PMO Status reviews on March 11 and 18, 2025
- Participated in M&E Transition Touchpoints on March 11 and 18, 2025
- Participated in Project Delivery Office Planning meetings on March 13 and 20, 2025
- Participated in CalSAWS Batch Weekly review on March 13 and 20, 2025
- Participated in CalSAWS JPA Board meeting on March 14, 2025
- Reviewed Release 25.03 Project Integrated Readiness T-1 on March 17, 2025
- Participated in DED Review for M&E Services Plan and OWDs on March 18, 2025
- Participated in Imaging Status Review on March 18, 2025
- Facilitated Release 25.03 Greenlight meeting on March 19, 2025
- Participated in CalSAWS Section Directors meeting on March 19, 2025
- Participated in CalSAWS Contact Center review on March 19, 2025
- Participated in CalSAWS Project Steering Committee on March 20, 2025
- Collaboration Model, Strike Teams, and Special Projects
 - Continued planning for Team Building session with facilitators
 - Continued to support the overall CalSAWS Conference planning
 - Continued to support the new project facility preparations and testing
 - Continued to support Committee Evolution Strike Team

1.4 Technical

- Participated in 25.03 Project Integrated Readiness Reviews
- Participated in Electronic Benefit Transfer (EBT) Card issue meetings

- Participated in Infrastructure Performance Requirements Review on March 10, 2025
- Participated in Infrastructure Technical Sync meeting on March 10 and 17, 2025
- Participated in Service Desk challenges review meeting on March 11, 2025
- Participated in IAPDU items review meeting on March 12, 2025
- Participated in Disaster Recovery review meeting on March 12, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on March 12, 2025
- Participated in Tech Change Advisory Board (CAB) on March 12 and 19, 2025
- Participated in Weekly Architecture discussion on March 13, 2025
- Participated in Infrastructure Performance Report review on March 13, 2025
- Participated in Environment Integration Management Review on March 13, 2025
- Participated in CARES/CalSAWS Test meeting on March 13 and 20, 2025
- Participated in CalSAWS Performance Requirement review on March 14, 2025
- Participated in CalSAWS Section Director's Meeting on March 19, 2025
- BenefitsCal
 - Participated in DD&I and M&O Review meetings
- Batch
 - Participated in CalSAWS Batch review on March 13 and 20, 2025
- Contact Center
 - Participated in reoccurring Bots meetings
 - Participated in Fresno Gen AI meetings
 - Participated in CSC Support meetings
 - Participated in eGain Dashboard and Reporting meetings
 - Participated in Calabrio review meetings
 - Participated in Los Angeles eGain Reporting review meetings
 - Participated in Contact Center Roadmap review meeting on March 12, 2025
 - Participated in Contact Center review on March 13 and 20, 2025
 - Participated in Bi-Weekly Contact Center status on March 19, 2025
- Security
 - Participated in CalSAWS Infrastructure Security & Privacy Operations Reporting meeting on March 12, 2025
 - Participated in Deloitte/Gainwell CloudCheckr meeting on March 13 and 20, 2025
 - Participated in ForgeRock Operations Bi-Weekly review on March 19, 2025
- Central Print
 - Participated in Central Print weekly status on March 10 and 17, 2025
- Lobby Management
 - Participated in Lobby Management meetings as scheduled
- Service Management
 - Participated in ServiceNow Process Improvement review on March 13, 2025
 - Participated in Breached Incidents review meeting on March 13, 2025

1.5 Imaging

- Participated in Imaging Status review meeting on March 18, 2025

1.6 Functional

- Continued supporting SPG Scorecard reviews and completed the March 11 SCRB Review cycle containing 94 Total SCRs: 87 Approved.
- Client Correspondence
 - Participated in Weekly Correspondence Design Status meetings
 - Participated in the CA-270365 Design meeting on March 19, 2025
 - Participated in the CA-262223 Design meeting on March 20, 2025
- Foster Care Eligibility Determination (FCED)
 - Participated in Daily Scrum standup meetings
 - Participated in Daily CARES-FCED Interface Testing sessions
 - Participated in Daily Participated in Virtual Worker Training for CWS-CARES
 - Participated in Weekly CARES Technical Sync discussions
 - Participated in Weekly CARES/CalSAWS Testing meetings
 - Participated in Weekly FCED Business Workgroup meetings
 - Participated in Weekly FCED All Team standup meetings
 - Participated in Weekly CARES-FCED Interface Testing Sessions
 - Participated in Bi-Weekly FCED User Group meeting
 - Participated in Bi-Weekly CARES FCED Executive meeting
 - Participated in Weekly FCED PM Sync meeting
 - Participated in EUST 2 Kickoff meeting on March 10, 2025
 - Participated in CARES/CalSAWS EUST Scenario Dry-Run on March 10, 2025
 - Participated in Child Placement and Determination review on March 10, 2025
 - Participated in FCED Inbound Transaction Search Page discussion on March 11
 - Participated in CARES-CalSAWS EUST 2 follow up March 13, 2025
 - Facilitated FCED- EUST Fact Sheet Discussion on March 13, 2025
 - Participated in Smoke Testing EUST Environment meeting on March 14, 2025
 - Participated in EUST 2 Scenario Run-Through & Recording on March 17, 2025
 - Participated in CARES & CalSAWS Vendor API Collaboration - Part 1 on March 17
 - Participated in in STG6 CalSAWS FCED environment and county access meeting on March 18, 2025
 - Supported CARES County training March 18 - 21, 2025
 - Participated in CWS-CARES Core Constituent Demo for Eligibility on March 19
 - Participated in FCED Change Request Process meeting on March 19, 2025
 - Participated in EUST 2 CalSAWS Training Overview meeting on March 20, 2025
 - Participated in CalSAWS/CARES AAP Data discussion on March 21, 2025
- General Assistance/General Relief (GA/GR)
 - Participated in Weekly GA/GR meetings with Accenture and Gainwell
 - Participated in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
 - Participated in Weekly Lobby Support Team meetings
 - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
 - Participated in Bi-Weekly San Joaquin Lobby Device Planning meetings
 - Participated in CA-213363 Design Review meeting on March 10 and 13, 2025
 - Participated in Lobby Management Committee meeting on March 20, 2025
- Medi-Cal/CMSP

- Participated in Daily CalHEERS CalSAWS Test Connect meetings
- Participated in Weekly CalHEERS SAWS Integration meetings
- Participated in Weekly SCR Touchpoint meetings
- Participated in Weekly CWDA/SAWS CalHEERS meeting
- Participated in Weekly Director's Meeting with CalHEERS
- Participated in Weekly Test Touchpoint meetings for CalHEERS
- Participated in CalSAWS M&E SCR KT - Medi-Cal/CalHEERS AppDev session on March 12, 2025
- Participated in CalSAWS MEDS Committee meeting on March 12, 2025
- Participated in the following Design meetings:
 - ✦ CA-213317: Enhance Medi-Cal Rescind Functionality
 - ✦ CA-286074: Update Medi-Cal RE Date logic for newly opened MC programs
- Participated in the following JAD Sessions:
 - ✦ CR 252588: Design Change Request (DCR) for Release 25.9
 - ✦ CR 252594: CalHEERS SAWS EHIT Interface Schema Update Version 23 for Release 25.9
 - ✦ CR 238810: Delegation Not Updating After Primary Contact Change
 - ✦ CR 151332: MAGI Medi-Cal Income Budget Periods
 - ✦ CR 287402: Single Streamline Application
 - ✦ CR 287211: Release 25.9 UI Enhancements
- Reports
 - Participated in Weekly State/Fiscal Reports and Defect status meetings
 - Participated in Bi-Weekly State/Fiscal Pre-Meet discussions
 - Participated in Bi-Weekly State/Fiscal Report County Support Meeting
 - Participated in State/Fiscal Reports Committee meeting on March 19, 2025
 - Participated in the following State/Fiscal Design meetings:
 - ✦ CA-252984: CalFresh CF 296 and Expedited Service Redesign
- WDTIP
 - Participated in Daily Scrum standup meetings
 - Participated in Release 25.03 County Validation Touchpoints meetings
 - Participated in Weekly WDTIP Workgroup Status meetings
 - Participated in Weekly EDD Technical Sync meetings
 - Participated in Weekly WDTIP Replacement/EDD Touchpoint meetings
 - Participated in Bi-Weekly WDTIP Group with CalSAWS and State representatives
 - Participated in SCATL design document review
 - Participated in daily County Validation touch points
 - Participated in WDTIP Workgroup Meeting on March 11, 2025
 - Participated in SCATL Application Demonstration on March 11, 2025
 - participated in in SCATL Time limit exclamation point meeting March 13, 2025
 - Participated in Page to Page & Definition of Terms meeting on March 18 and 20
 - Participated in SCATL ingestion into EDR/EDP meeting on March 21, 2025
- Others
 - Participated in 25.03 Release Notes Reviews
 - Participated in Weekly AppDev Leads meeting
 - Participated in Weekly CalSAWS Design Manager's Status meeting
 - Participated in Weekly CalWORKs/CalFresh Eligibility Status meeting
 - Participated in Weekly Task Management Check-In meeting

- Participated in Bi-Weekly Virtual Assistant Design review session
- Participated in Welfare-to-Work CA-286996 Design meeting on March 12, 2025
- Participated in Time Limits documentation review meeting on March 13, 2025
- Participated in Eligibility CA-282331 Design meeting on March 13, 2025

Reviewed Fifty-two (52) Design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	7
25.01	1
25.02	6
25.03	8
25.05	11
25.06	2
25.07	12
25.09	5
Grand Total	52

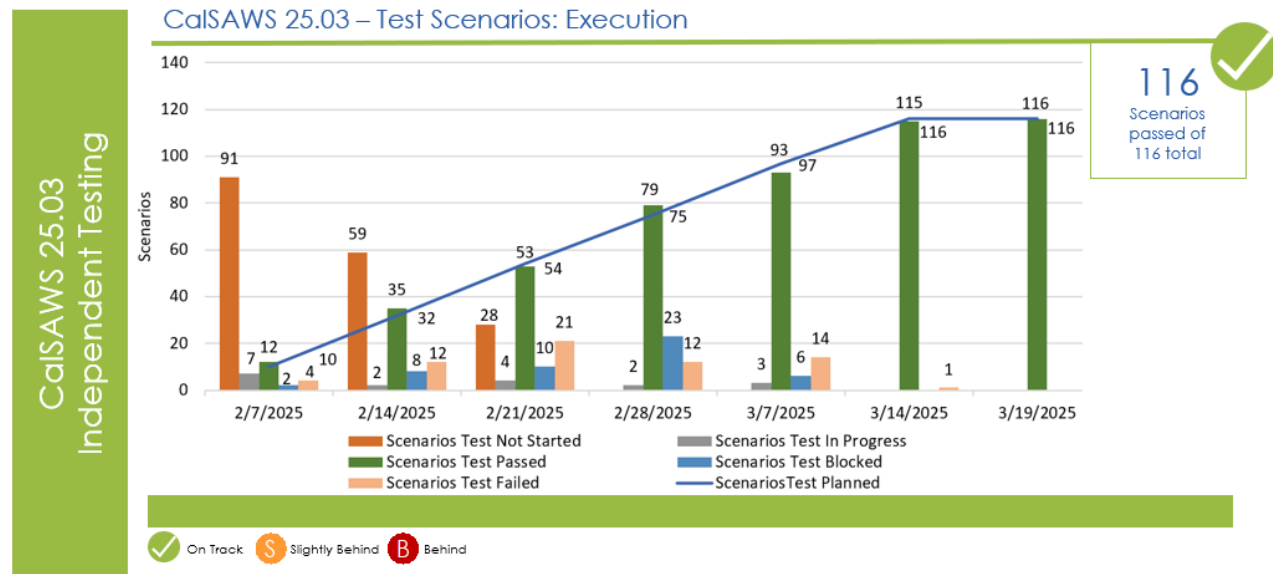
- BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Participated in Bi-Weekly Enhancement and M&O meetings
 - Participated in BenefitsCal Scope Review on March 10 and 17, 2025
 - Participated in BenefitsCal Integrated Readiness on March 10 and 17, 2025
 - Participated in ROI Findings meeting on March 10, 2025
 - Participated in Program Manager meeting on March 12 and 19, 2025
 - Participated in BenefitsCal Scrum meeting on March 12 and 19, 2025
 - Participated in Collaboration Model Redesign Update on March 12, 2025
 - Participated in BenefitsCal SCR Review Guidelines meeting on March 13, 2025
 - Participated in BenefitsCal Phone Appointments meeting on March 13, 2025
 - Facilitated BenefitsCal Integrated Readiness Tracker Updates on March 14, 2025
 - Participated in BenefitsCal User-Centered Design meeting on March 19, 2025

1.7 Test

- CalSAWS Release 25.05
 - Test Preparation activities in progress
- CalSAWS Release 25.03
 - Completed QA Review of System Test scripts for high impact SCRs
 - Completed Test execution activities
 - Completed QA Review of high impact Production Defects

Table 6 - CalSAWS Release 25.03 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.03 - ClearBest QA Independent Test Results	116	0% (0)	0% (0)	100% (116)	0% (0)	0% (0)



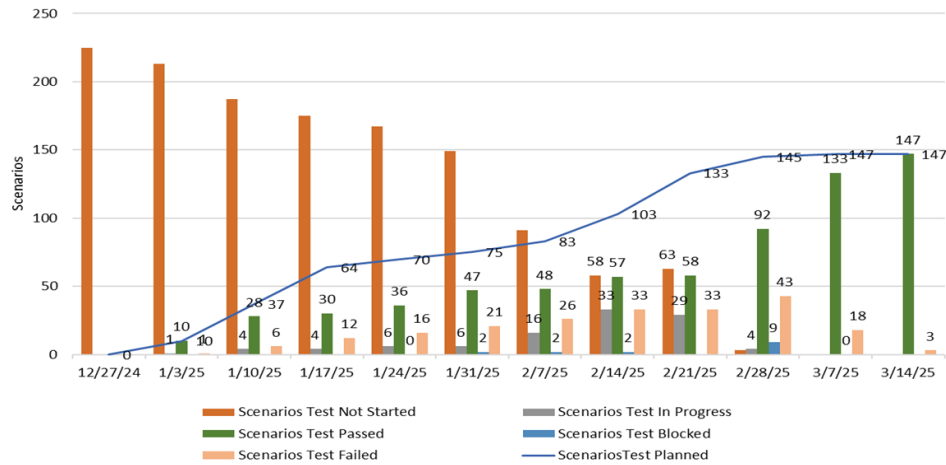
- Foster Care Eligibility Determination (FCED)
 - Test execution activities completed March 14, 2025
 - ✦ Reduced total scenarios from 151 to 147 scenarios, will be retested in EUST3
 - ✦ 147 of 147 scenarios executed and passed

Table 7 - CalSAWS CARES-FCED Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED - ClearBest QA Independent Test Results	147	0% (0)	0% (0)	100% (147)	0%	0% (0)

CalSAWS CARES-FCED – Test Scenarios: Execution

CalSAWS CARES-FCED Independent Testing



On Track S Slightly Behind B Behind

- BenefitsCal Activities
 - Completed BenefitsCal 25.03 Integrated Release test execution activities
 - Reviewed BenefitsCal 25.03 release notes
 - Continued BenefitsCal 25.03.27 Monthly Release test activities
 - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-241932 Add HCBS- DDS Waiver Verbiage to MC NOAs	25.01.x2	RWR	QA Review
CA-268774 Update the DHCS Renewals Master Request Report to V2.5	25.03.13	Priority Release	QA Review

- Conducted test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues in Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-249474 Add Time Limit NOA in threshold languages	25.03.x1	RWR	QA Review
CA-284788 Add Family Reunification NOA in Threshold Language	25.03.x1	RWR	QA Review
CA-284538 Virtual Assistant Expansion- Release 25.03.27 (Release 27)	25.03.27	Priority Release	QA Review

- Training

- Completed Release 25.03 OLH/Job Aid SCR validation activities
- Completed Priority Release 25.03.21 WBT SCR validation activities
- Other Consortium Support Test Activities
 - Participated in Release 25.03 Integrated Readiness T-2 on March 10, 2025
 - Participated in Integrated Test meetings on March 11 and 18, 2025
 - Participated in Test Touchpoint meeting on March 12 and 19, 2025
 - Participated in Release 25.03 Integrated Readiness T-1 on March 17, 2025
 - Participated in Release 25.03 Greenlight meeting on March 19, 2025

1.8 Transition

- Infrastructure
 - Participated in Weekly Infrastructure Transition Checkpoint meetings
 - Participated in Knowledge Sharing (KS) sessions for the Contact Center and ForgeRock workstreams
 - Participated in Job Shadowing (JS) sessions for the Contact Center workstream
 - Participated in Reverse Shadowing (RS) sessions for the Imaging workstream
 - Participated in Infrastructure Performance Requirements Report Review meeting on March 10 and 14, 2025
 - Facilitated M&O Services Plan to Infrastructure Services Plan mapping discussion on March 13 and 18, 2025
- M&E
 - Provided feedback on Deloitte's M&E WSR updates
 - Participated in Weekly M&E Transition Checkpoint meetings
 - Participated in Knowledge Sharing sessions for the following workstreams:
 - ✦ Architecture/Innovation
 - ✦ OCAT
 - ✦ OCM
 - ✦ Production Operations
 - ✦ SCR
 - ✦ Security
 - Participated in ME-D02 M&E Services Plan and Operational Working Documents DED walkthrough session on March 18, 2025

1.9 OCAT

- No activities scheduled.

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.10 Project Management

- Participate in CalSAWS Release 25.03 Post-Release Checkpoints March 24 - 26, 2025
- Participate in CalSAWS PMO Status reviews on March 25 and April 1, 2025
- Participate in M&E Transition Touchpoints on March 25 and April 1, 2025
- Participate in OCAT Monthly SLA Review on March 26, 2025
- Participate in AWS Meet & Greet with CalSAWS Leadership on March 26, 2025
- Participate in IV&V, PMO, and QA Touchpoint on March 27, 2025
- Participate in M&E DEL Walkthrough for Project Control Document and Work Schedule on March 27, 2025
- Participate in Project Delivery Office planning on March 27 and April 3, 2025
- Participate in CalSAWS Batch Weekly review on March 27 and April 3, 2025
- Participate in Imaging Status Review on April 1, 2025
- Participate in Region 6 Management Site Visit planning on April 1, 2025
- Participate in CalSAWS Section Directors meeting on April 2, 2025
- Participate in CalSAWS Contact Center review on April 2, 2025
- Collaboration Model, Strike Teams, and Special Projects
 - Continue to support the CalSAWS Committee Evolution discussions with the leadership team
 - Continue to support the Team Building planning with facilitators
 - Complete the new project facility support
 - Continue to support the planning of the June 2025 CalSAWS conference

1.11 Technical

- Participate in Infrastructure Technical Sync meeting on March 24 and 31, 2025
- Participate in R5 Regional Meeting on March 25, 2025
- Participate in Tech Change Advisory Board on March 26 and April 2, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on March 26, 2025
- Participate in Environment Integration Management review on March 27, 2025
- Participate in CARES/CalSAWS testing meetings on March 27 and April 3, 2025
- Participate in CalSAWS Section Directors meeting on April 2, 2025
- Participate in Weekly Architecture discussion on April 3, 2025
- BenefitsCal
 - Participate in DD&I and M&O meetings
- Batch
 - Participate in CalSAWS Batch reviews on March 27 and April 3, 2025
- Contact Center
 - Participate in Fresno GenAI Call Summary meetings
 - Participate in Calabrio and eGain SSO Effort Updates meetings
 - Participate in CSC Support meetings
 - Participate in GenAI for Call Summary Assist meetings
 - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
 - Participate in Contact Center Status Review on March 26 and April 2, 2025
- Security

- Participate in CalSAWS Infrastructure Security & Privacy Operations Reporting meeting on March 26, 2025
- Participate in Security and Privacy Risk Meeting Group on March 27, 2025
- Participate in Combined Deloitte/Gainwell CloudCheckr Security review on March 27 and April 3, 2025
- Service Management
 - Participate in ServiceNow Process Improvement review on March 26, 2025
 - Participate in Monthly Helpdesk Trends meeting on March 27, 2025
- Central Print
 - Participate in Central Print Weekly meetings on March 24 and 31, 2025
- Lobby Management
 - Participate in CalSAWS Lobby Management meetings as scheduled

1.12 Imaging

- Participate in Imaging Status meeting on April 1, 2025
- Participate in Monthly Data Review for CalSAWS meeting on April 2, 2025

1.13 Functional

- Support March SCRB and SPG Scorecard review cycles
- Client Correspondence
 - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
 - Participate in Daily Scrum standup meetings
 - Participate in Daily CARES-FCED Interface Testing sessions
 - Participate in Weekly PM Sync meeting
 - Participate in Weekly CARES Technical Sync discussions
 - Participate in Weekly CARES/CalSAWS Testing meetings
 - Participate in Weekly FCED Business Workgroup meetings
 - Participate in Weekly FCED All Team standup meetings
 - Participate in Weekly CARES-FCED Interface Testing Sessions
 - Participate in Bi-Weekly FCED User Group meeting
 - Participate in Bi-Weekly CARES FCED Executive meeting
 - Participate in Weekly FCED PM Sync meeting
 - Participate in CARES Data Conversion & CalSAWS Technical Team Discussions
 - Participate in EUST 2 Execution meeting on March 24, 2025
 - Participate in Communication and Change Control Process on March 24, 2025
 - Participate in CalSAWS daily EUST 2 County touch points March 26 - 28, 2025
 - Participate in FCED Governance committee on March 27, 2025
 - Participate in CARES Data Conversion on March 27, 2025
 - Participate in CalSAWS/CARES AAP Data discussion on March 28, 2025
 - Support EUST 2 activities
- General Assistance/General Relief (GA/GR)
 - Participate in Weekly GA/GR meetings with Accenture and Gainwell
 - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management

- Participate in Weekly Lobby Team meetings
- Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
- Participate in Bi-Weekly San Joaquin Lobby Device Planning meetings
- Medi-Cal/CMSP
 - Participate in Daily CalHEERS CalSAWS Test Connect meetings
 - Participate in Weekly CalHEERS SAWS Integration meetings
 - Participate in Weekly SCR Touchpoint meetings
 - Participate in Weekly CWDA CalHEERS meetings
 - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
 - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
 - Participate in Weekly Test Touchpoint meetings for CalHEERS
 - Participate in the following JAD Sessions:
 - ✦ CR 256054: Medicare Exchange Errors
 - ✦ CR 287211: Release 25.9 User Interface (UI) Enhancements
 - ✦ CR 299324: NOD01T (the Covered California Eligibility Notice for Medi-Cal transitioning individuals) Assembly Bill (AB) Testing
- Reports
 - Participate in Weekly State/Fiscal Reports Defect status meetings
 - Participate in Bi-Weekly State/Fiscal Pre-Meet discussions
 - Participate in Bi-Weekly State/Fiscal Report County Support meeting
- WDTIP
 - Participate in Daily Scrum standup meetings
 - Participate in Weekly WDTIP Workgroup Status meetings
 - Participate in Weekly EDD Technical Sync meetings
 - Participate in Weekly WDTIP Replacement/EDD Touchpoint meetings
 - Participate in Bi-Weekly WDTIP Group with CalSAWS and State representatives
 - Participate in daily County Validation touchpoints
- Others
 - Participate in Weekly AppDev Leads meetings
 - Participate in Weekly Design Manager's Status meetings
 - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
 - Participate in Weekly Task Management Check-In meetings
 - Participate in Weekly Consortium Touchpoint meetings
 - Participate in Bi-Weekly Virtual Assistant Design review sessions
- BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Bi-weekly Enhancement and M&O check-in meetings
 - Participate in Weekly Scope Review for Partner Coordination
 - Participate in BenefitsCal Integrated Readiness on March 24 and 31, 2025
 - Participate in Program Manager meeting on March 26 and April 2, 2025
 - Participate in BenefitsCal Scrum meeting on March 26 and April 2, 2025
 - Participate in BenefitsCal 25.03.27 Sprint Review on March 27, 2025
 - Participate in Self-Service Portal Committee Meeting on April 1, 2025

1.14 Test

- CalSAWS Release 25.05
 - Continue Test Preparation activities
 - Begin QA Review of System Test scripts for high impact SCRs
 - Begin Test Execution activities
- FCED
 - Support EUST 2 county activities
 - Begin planning for EUST 3 Test Activities
- BenefitsCal
 - Complete BenefitsCal 25.03.27 Monthly Release test activities
 - Review BenefitsCal 25.03.27 Release Notes
 - Begin BenefitsCal 25.04.13 Priority and 25.04.24 Monthly Release test activities
 - Facilitate QA and Consortium Scope Coverage meeting
- Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- Training
 - Continue WBT/CFP SCR validation activities
- Other Consortium Support Test Activities
 - Participate in Integrated Test meetings on March 25 and April 1, 2025
 - Participate in Test Touchpoint meetings on March 26 and April 2, 2025

1.15 Transition

- Infrastructure
 - Review and provide feedback on Gainwell's Infrastructure WSR updates
 - Participate in Weekly Infrastructure Transition Checkpoint meetings
 - Participate in Knowledge Sharing (KS) sessions for the Contact Center and ForgeRock workstreams
 - Participate in Job Shadowing (JS) sessions for the Contact Center workstream
 - Participate in Reverse Shadowing (RS) sessions for the Imaging workstream
 - Facilitate M&O Services Plan to Infrastructure Services Plan mapping discussion on March 25, 2025
- M&E
 - Review and provide feedback on Deloitte's M&E WSR updates
 - Participate in Weekly M&E Transition Checkpoint meetings
 - Participate in Knowledge Sharing sessions for the following workstreams:
 - Architecture/Innovation
 - Production Operations
 - SCR
 - Support Services
 - Participate in Job Shadowing (JS) and Reverse Shadowing (RS) sessions for OCAT workstream
 - Participate in OCAT Readiness Review meeting on March 27, 2025
 - Participate in ME-D05 Project Control Document and ME-D06 Work Schedule DDEL walkthrough session on March 27, 2025

1.16 OCAT

- Participate in OCAT Monthly SLA Performance meeting on March 26, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None