

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.04.10	10-Apr	SCR	CA-282694	Contact Center	CalFresh, CalWORKs	A Personal Contact attempt is required before the customer is discontinued for no SAR 7 on CalWORKs and/or CalFresh cases.	Personal Contact Attempts to the customer were not made before the case was discontinued for no SAR 7 for CalWORKs and/or CalFresh			No County Action Needed
25.04.10	10-Apr	Defect	CA-289701	Batch/Interfaces		The case purge validation job, PB00P803, is scheduled to run before ingestion for the Case Data Removal Identification report. This will sync the list of cases appearing on the report and in the database. The Case Data Removal Identification, Override, and Completion reports will be available for viewing later in the day.	The case purge validation job, PB00P803, was scheduled to run after ingestion for the Case Data Removal Identification report. This was causing cases to appear on the report even after the validation job removed the cases from the list of cases to purge.	PR80051395		No County Action Needed
25.04.10	10-Apr	Defect	CA-287581	Contact Center	N/A	Fixed Agent Scorecard filter issue. Reports to match AWS connect data	Agent Score card Reports not filtering on dates	PR80050912		No County Action Needed
25.04.10	10-Apr	Defect	CA-288264	Contact Center		With this change the users will now be able to use features meant for their rights only	Earlier if there was a delay in the response from the rights endpoint then the user with only agent rights were also able to access all the supervisor and message sender enabled features	PR80051052		No County Action Needed
25.04.10	10-Apr	Defect	CA-288660	Reports		The definition of Line 50 has been updated, and it no longer includes the value from Line 49 in its summation.	Line 50 was calculated as the sum of lines 27b through 47b, along with the value from line 49. This method does not adhere to the ACL22-67 template specifications.	PR80051132		No County Action Needed