

| Release # | Release Date | Item Type | Item Number | Functional Area | Programs Impacted | Original Behavior             | New Behavior                               | Ticket Number | Additional Information | County Action           |
|-----------|--------------|-----------|-------------|-----------------|-------------------|-------------------------------|--|---------------|------------------------|-------------------------|
| 25.04.30  | 30-Apr       | SCR       | CA-287029   | Contact Center  | N/A               | Adhoc 1 queue played prompt 3 | Adhoc 1 Queue will now be playing prompt 4 |               |                        | No County Action Needed |