

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.05	18-May	SCR	CA-282061	BenefitsCal	N/A	Dymas Pena	County users have to manually track e-Applications by printing out the paginated pages of the e-Application Search page.	The new export capability on the e-Application Search page allows users to extract search results in XLSX report format.			No County Action Needed
25.05	18-May	SCR	CA-258654	Client Correspondence	CalFresh	Cathy Vaisau	Application for CalFresh Benefits CF 285 4/21 version in CalSAWS and had missing information. Application for CalFresh Benefits CF 285A 11/21 version in CalSAWS and had missing information.	Application for CalFresh Benefits CF 285 8/21 version in CalSAWS has updated verbiage, including USDA non-discrimination section. Application for CalFresh Benefits CF 285A 11/21 version in CalSAWS has updated verbiage, including USDA non-discrimination section.			No County Action Needed
25.05	18-May	SCR	CA-286608	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	CalSAWS does not have a way to capture alternative communication formats and also send forms and notices in alternate formats for visually impaired applicants and beneficiaries.	CalSAWS has an Alternate Communication Format option to capture alternate communication preferences, and the correspondence (Form/NOA) is sent in the requested alternate format. The mailing of the Alternative Format correspondence is sent by central print.			No County Action Needed
25.05	18-May	SCR	CA-245049	Client Correspondence	CalFresh	Cathy Vaisau	The CF 388 (8/13) Notice of Restoration Approval includes only the pro-rated benefit amount. The CF 389 (2/14) Notice of Denial of Restoration is available in the Template Repository only.	The CF 388 (7/24) Notice of Reinstatement of Approval is the most current State version. The pro-rated amount and the full-month benefit are included along with a list of individuals eligible for reinstatement as well as individuals that are not eligible for reinstated CalFresh benefits. The CF 389 (7/24) Notice of Denial for Reinstatement is the most current State version. The CF 389 generates through the Template Repository and is automatically triggered via EDBC.			No County Action Needed
25.05	18-May	SCR	CA-250912	Client Correspondence	CalWORKs	Paul Robertson	The Pregnancy Special Need amount text on the Pregnancy Special Need Approval NOA is hardcoded to \$47.	The Pregnancy Special Need Approval NOA is updated to change the hardcoded \$47 to a variable that pulls the new amount from the database.	PR80044428		No County Action Needed
25.05	18-May	SCR	CA-203578	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	The System has the older verbiage of the MC 239 No Linkage NOA for Denial and Discontinue.	The latest version of the MC 239 No Linkage NOA verbiage for Denial and Discontinue generates in the System.			No County Action Needed
25.05	18-May	SCR	CA-282449	Client Correspondence	CalFresh	Caroline Bui	The Water Pilot for Kern County was extended from 11/1/2023 - 6/31/2025 for participating households. The CF 304E was sent in English and Spanish to participating pilot households in Kern County.	New Auxiliary Authorization records to issue Water Pilot benefits have been created in the System with an End Date of 6/31/2026. The Monthly Water Pilot Discontinuance Sweep has also been updated with the 6/31/2026 End Date. A one-time mass mailer CF 304F has been sent in English and Spanish to participants in Kern County to inform them of the extension.			No County Action Needed
25.05	18-May	SCR	CA-219304	Eligibility	CalFresh	Norma Meza	CalFresh households with at least one member who is considered aged, blind, disabled or homeless are eligible to participate in the Restaurant Meals Program (RMP).	All members of the CalFresh household must be homeless, aged, blind, or disabled to be eligible for the Restaurant Meals Program (RMP). Spouses do not have to meet the aged, blind or disabled criteria.			Review List
25.05	18-May	SCR	CA-284601	Eligibility	CalFresh, CalWORKs	Norma Meza	No longer use the R1/R2 aid codes for non-TCVAP CalWORKs/CalFresh Households when Document type 1-688B or 1-765 or 1-766 with Section Code C08 (Citizen Type Temporary - Employment Authorized) is selected on the Citizenship Status Detail page.	Update the EDBC logic to no longer use R1/R2 aid code when a CalWORKs/CalFresh applicant has a Document type 1-688B or 1-765 or 1-766 with Section Code C08 on the Citizenship Status Detail page which results in an evaluation of Yes for CalWORKs/CalFresh State Trafficking.			No County Action Needed
25.05	18-May	SCR	CA-260052	Fiscal	CalWORKs	Claudia Pinto	Housing Support Program (HSP) and Home Visiting Program (HVP) payments are categorized as supplemental benefits.	Housing Support Program (HSP) and Home Visiting Program (HVP) payments are categorized as service payments.			No County Action Needed
25.05	18-May	SCR	CA-285708	Fiscal	AAP, CalWORKs, Foster Care, GA - Managed, General Relief, kin-GAP	Sheryl E. Eppler	Some Bank Routing information for Direct Deposit was out of date.	Bank Routing information for the Federal ACH directory has been updated for Direct Deposit interfaces.			No County Action Needed
25.05	18-May	SCR	CA-268153	Infra Imaging	AAP, CalFresh, CalEam, CalWORKs, CAPI, Child Care, Disaster CalFresh, Diversion, Foster Care, GA - Managed	Rhiannon Chin	To remove a batch from QA & Indexing, users had to delete all of the pages in a batch. The empty batch would be automatically removed overnight.	Users with the Undo Batch (delete) routing option can send an entire batch from QA & Indexing to a removal queue. Documents in the removal queue are automatically deleted. This cannot be undone.			No County Action Needed
25.05	18-May	SCR	CA-213317	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	Maggie Orozco-Vega	The System did not have true rescind functionality for Medi-Cal that allowed a user to reinstate a member to their previous benefits through online EDBC. There was no way for the user to send a MAGI Eligibility Determination Request (EDR) with the Rescind Run Reason.	Under certain conditions, EDBC displays a selectable Rescind Run Reason for the Medi-Cal program. This allows users to rescind members and reinstate them to their previous benefits as appropriate. The MAGI Determination List displays the Rescind MAGI Eligibility checkbox that users can select to send the Rescind Run Reason in the EDR.			Evaluate Task Documentation Routing Rule
25.05	18-May	SCR	CA-260576	Online	Child Care	Gingko Luna	Child Care Providers United (CCPU) deductions are manually added by the worker on the Child Care Payment Calculation Detail page.	The Child Care Payment Calculation Detail page displays whether the Service Provider is part of CCPU or not and automatically determines the amount of union dues to be deducted. The Service Detail page tracks changes made to the Child Care Provider United (CCPU) information.			No County Action Needed
25.05	18-May	SCR	CA-278918	Online	Child Care	Gingko Luna	The Child Care Admin Portal Summary Page provides a list of income sources and the Adjusted Monthly income but does not provide the amount associated to the income type, including the cash grant amount for the CalWORKs program.	The Child Care Admin Portal Summary Page displays the list of income sources, the associated amount for each income source for each person on the CalWORKs program, and the cash aid grant amount for the case.			No County Action Needed

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25.05	18-May	SCR	CA-286925	Online	N/A	Dymas Pena	The County Duplicate Impact Detail page sections do not have hyperlinks to the details of the case information displayed.	The County Duplicate Impact Detail page sections now have hyperlinks available to direct the user to the details of the information displayed.			No County Action Needed
25.05	18-May	SCR	CA-252117	Online	CalWORKs	Sarah Rich	The System currently does not allow Housing Support Program benefits during months when the CalWORKs program is inactive.	The System is updated to allow for an active Housing Support Program during months when CalWORKs is Pending, Discontinued or Denied.	PR80044623		No County Action Needed
25.05	18-May	SCR	CA-275295	Online	General Relief	Adelaide Mendoza	The Work Registration Detail page for the GA/GR ES (Employment Services) currently doesn't have the option to select Conditional Unemployable, for Counties that treat Conditional Employable participants as Conditional Unemployable. This is causing the participants time clock to start ticking.	When the Unemployable option is selected from the Status drop list on the Work Registration Detail page, a Conditionally Employable checkbox displays. This field does not affect the GA/GR time on aid clock.			No County Action Needed
25.05	18-May	SCR	CA-249607	Online	CalWORKs, RCA/RMA, REP, Welfare-to-Work/Gain	Gingko Luna	When trying to create a WTW or REP Exempt Work Registration record with any of these Care of Child related status reasons, a validation was triggered if another person on the case had any of these Care of Child related status reasons: Care of Child Age 12-23 Months Care of 2 or More Children Under Age 6 Care of a Child 23 months or younger Care of Subsequent Child(ren) The validation message was triggered even if the other Person did not have a household status of In the Home during the relevant time period.	When trying to create a WTW or REP Exempt Work Registration record with any of these Care of Child related status reasons, a validation displays only if another person on the case already has any of these Care of Child related status reasons and has a household status of In the Home during the relevant time period: Care of Child Age 12-23 Months Care of 2 or More Children Under Age 6 Care of a Child 23 months or younger Care of Subsequent Child(ren)	PR80044225		No County Action Needed
25.05	18-May	SCR	CA-283209	Task Management	N/A	Sarah Rich	Currently, tasks created by System generated reports do not automatically close upon report completion.	A new Automated Action is now available, allowing Counties to configure automatic task closure based on the corresponding report completion.			Evaluate Automated Action
25.05	18-May	SCR	CA-280730	Task Management	N/A	Sarah Rich	The Task Search pop up page allows users to adjust the view mode of resulting tasks. Depending on the mode selected, the tasks are filtered based on the functionality of the selected mode. Currently, PR/RE tasks are combined.	PR and RE display modes are now available in the Task Search pop up. Additionally, a Language column is now included in the Task Search page when in Standard display mode.			No County Action Needed
25.05	18-May	SCR	CA-283215	Task Management	N/A	Sarah Rich	The task assignment information on Task Detail did not indicate if the task was assigned by GetNext processing.	Task Detail has been updated to include information about GetNext assignments in the Task History panel. Additionally, the export from Task Search Detail has been updated to include information about GetNext assignments in the new Get Next Date column.			Evaluate Task Documentation Routing Rule
25.05	18-May	SCR	CA-286422	Training	N/A	Laura Alba	There was no job aid available for the Medi-Cal incarceration process.	Job aid Medi-Cal Incarceration is now available with information on the process.			No County Action Needed
25.05	18-May	SCR	CA-285219	Training	N/A	Rhiannon Chin	The following job aids did not include information of updates made with SCRs CA-283189 and CA-268153: 1) Imaging Multi-Case Scanning 2) Imaging Single Case Capture and Virtual Printing 3) Imaging Workflow Queues and Exceptions	The following job aids include information of updates made with SCRs CA-283189 and CA-268153: 1) Imaging Multi-Case Scanning 2) Imaging Single Case Capture and Virtual Printing 3) Imaging Workflow Queues and Exceptions			No County Action Needed
25.05	18-May	SCR	CA-287964	Training	N/A	Gingko Luna	The Online Help pages did not include Child Care Providers United (CCPU) Deductions Search or CCPU Deductions Search Detailed Results.	The Online Help pages now include the Child Care Providers United (CCPU) Deductions Search and the CCPU Deductions Search Detailed Results.			No County Action Needed
25.05	18-May	SCR	CA-287904	Training	N/A	Dennis Kong	The Online Help Reports Calendar Schedule needed updates.	The Online Help Reports Calendar Schedule is updated.			No County Action Needed
25.05	18-May	SCR	CA-287813	Training	N/A	Janet Milti	The Online Help Glossary has not been updated for current enhancements.	The Online Help Glossary is now updated with additional terms.			No County Action Needed
25.05	18-May	SCR	CA-289476	Training	N/A	Janet Milti	The Forms Overview in Online Help needs updates to include the Correspondence SCRs updated for the 25.05 baseline release.	The Forms Overview in Online Help is updated to include 25.05 Correspondence SCRs.			No County Action Needed
25.05	18-May	SCR	CA-281732	Training	N/A	Dennis Kong	Online Help for Dashboard Overview is not available. The Reports Overview was not up to date. There was no link to the Dashboard Overview or a Back to Top link.	Online Help is updated for Reports Overview and Dashboard Overview is now available at the bottom of the Reports Overview page. A link to Dashboards Overview is at the top of the Reports Overview page. There is also a Back to Top link to navigate users back to the top of the page.			No County Action Needed

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25.05	18-May	SCR	CA-282193	Training	N/A	Dymas Pena	Job Aid Self-Service Portal (SSP) - e-Applications does not include information regarding functionality to update the receiving County for incoming e-applications.	Job Aid Self-Service Portal (SSP) - e-Applications includes information on updating the receiving County for incoming e-applications.			No County Action Needed
25.05	18-May	SCR	CA-285096	Training	N/A	Dymas Pena	Job Aid Security Access Profiles - Manage did not reflect updated page names and current functionality.	Job Aid Security Access Profiles - Manage is updated to reflect current page names and functionality.			No County Action Needed
25.05	18-May	SCR	CA-286680	Training	N/A	Caroline Bui	Job Aid Restaurant Meals Program (RMP) did not include information from CA-219304.	Job Aid Restaurant Meals Program (RMP) now includes information stating that all members of the CalFresh household must be homeless, aged, blind, or disabled to be eligible for RMP. Spouses do not have to meet the aged, blind or disabled criteria. Ineligible members are excluded from the RMP determination.			No County Action Needed
25.05	18-May	SCR	CA-287166	Training	N/A	Darcy Alexander	Job Aid Electronic Signature (e-Sign) did not previously include Medi-Cal (MC) for Rights and Responsibilities nor information about the annual update for eCCP Quick connect.	Job Aid Electronic Signature (e-Sign) now includes information regarding auto-journals, annually updated eCCP Quick Connects, CalWORKs/CalFresh and Medi-Cal listed in the Rights and Responsibilities.			No County Action Needed
25.05	18-May	SCR	CA-288279	Training	CalFresh	Caroline Bui	Job Aid CalFresh-CF 386 Notice of Missed Interview has the following incorrect statement: It will also generate the NDMI if the CalFresh program is Active, and the CF Intake appointment date is within the redetermination period, and there are no other above listed appointments created within the current redetermination period.	The incorrect statement has been removed from Job Aid CalFresh-CF 386 Notice of Missed Interview.			No County Action Needed
25.05	18-May	Defect	CA-288049	Fiscal			The Cancellation Claiming job sometimes runs after its Auditor Controller job.	The Cancellation Claiming job always runs before its Auditor Controller job.			Evaluate Task Documentation Routing Rule
25.05	18-May	Defect	CA-287905	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP		Canceled ICTs carrying the same CalHEERS Case Number as new Referrals were preventing the cancellation of those Referrals.	Canceled ICTs are ignored when canceling Referrals.	PR80050980		Evaluate Task Documentation Routing Rule
25.05	18-May	Defect	CA-289687	Medi-Cal/CalHEERS			Medi-Cal Batch EDBC's did not skip when all open applicants on the program were Pending Eligible on the valid Determination of Eligibility Response (DER) for the benefit month.	Medi-Cal Batch EDBC's skip when all open applicants on the program are Pending Eligible on the valid DER for the benefit month.			Evaluate Automated Action
25.05	18-May	Defect	CA-289340	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP		Submitting a request for MAGI Eligibility was not capturing the correct number of MAGI expenses as deductions. Only one deduction was captured when multiple separate expenses existed that shared the same type, amount, effective dates, and frequency values.	Submitting a request for MAGI Eligibility captures the correct number of MAGI expenses as deductions. Each individual expense is captured as a deduction when multiple separate expenses exist that shared the same type, amount, effective dates, and frequency values.	PR80051274		No County Action Needed
25.05	18-May	Defect	CA-290224	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	ThuyTien Nguyen	The MAGI Case Link Update validation that checks for open people in the MAGI Case was looking at the MAGI case instead of the Response data.	The validation now checks for open people in the Response data received from the MAGI Case Search interface.	PR80051458		No County Action Needed
25.05	18-May	Defect	CA-287422	Online			For Job ID P000EM408 the Type_code field value was null due to which job was failing.	The type_code value has been updated with a combination of Ins_doc_type and Sect_code values.			Evaluate Task Documentation Routing Rule
25.05	18-May	Defect	CA-285035	Online	CalFresh, CalWORKs, General Relief		Reduction Reason missing from the Unemployment Insurance (UI) Income Type.	Reduction Reason now displays correctly for the Unemployment Insurance (UI) Income Type.			No County Action Needed
25.05	18-May	Defect	CA-288861	Online			Same CIN displayed for General Duplicate Information and Golden Record page sections.	The CIN displayed in the General Duplicate Information page section has been updated to reflect the correct value based on the associated Duplicate Person detail.	PR80051178		No County Action Needed
25.05	18-May	Defect	CA-289590	Online			Table header on Service Arrangement detail is empty while scanning.	Table header on Service arrangement detail is closed properly.			No County Action Needed
25.05	18-May	Defect	CA-289573	Online			The GA/GR Document Signature List should filter the display results by the selected Display by Type value and dates entered.	The GA/GR Document Signature List filters the display results by the selected Display by Type value and dates entered.			No County Action Needed

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25.05	18-May	Defect	CA-289598	Online			The label and field name don't match, so NVDA (NonVisual Desktop Access) Screen reader doesn't read it correctly. The mismatch fields are: 1.Certified Care Month Units 2.Actual Amount Charged by the Provider 3.Disallowed Provider Vacation/Holiday Amount 4.Total Amount Previously Authorized	No mismatch between the label and field name, so NVDA (NonVisual Desktop Access) Screen reader reads it properly. These are the fields updated: 1.Certified Care Month Units 2.Actual Amount Charged by the Provider 3.Disallowed Provider Vacation/Holiday Amount 4.Total Amount Previously Authorized			No County Action Needed
25.05	18-May	Defect	CA-285819	Online			The section "This Type 1 page took x.xx seconds to load" at the bottom of pages would be read out three times by NVDA screen reader.	Code change was implemented to prevent screen readers from reading this section more than once.			No County Action Needed
25.05	18-May	Defect	CA-289208	Online			There was no index for foreign key RECEPIN_LOG_ID in RECEPIN_LOG_REQ table.	Created index for foreign key RECEPIN_LOG_ID in RECEPIN_LOG_REQ table.			No County Action Needed
25.05	18-May	Defect	CA-288133	Online			Updated Involved Person information would not save when updating an existing Special Investigation Referral.	Updated Involved Person information saves when updating an existing Special Investigation Referral.	PRB0051027		No County Action Needed
25.05	18-May	Defect	CA-289386	Online			When selecting both the Program type and the Begin Time simultaneously in the Customer Schedule Search page, a specific UEID error was displaying after clicking the Search button.	When the Program type and the Begin Time are selected in the Customer Schedule Search page, the UEID error is resolved and the desired results are displayed.	PRB0051285		No County Action Needed
25.05	18-May	Defect	CA-288768	Reports	General Relief		GR 237 report cases with discontinue event does not capture correctly in the report.	GR 237 report cases with discontinue event now captures correctly in the report.	PRB0051154		No County Action Needed
25.05	18-May	Defect	CA-288138	Reports			Incorrect total is being displayed as there is row with dashes present, which was being calculated in the overall total counts therefore causing this issue.	Modified a formula in the Qlik App to display the correct total count and modified the logic to now pull all the required sheets in a single table. Additionally, the Include Null parameter has been removed.	PRB0051029		No County Action Needed
25.05	18-May	Defect	CA-289001	Reports			The MAGI Error Report was returning no data when executed for the run dates 03/13/2025 and 04/01/2025.	The logic was updated to capture all requests. Changes were also made to align with the original BIP process by adjusting how the data is connected. First, each request is linked to its main transaction details. Then, those transaction details are further linked to any related records. This ensures that all relevant information is correctly included.	PRB0051199		No County Action Needed
25.05	18-May	Defect	CA-289111	Reports	Medi-Cal/MSP/CMSP	Araceli Gallardo	The Medi-Cal Renewals Listing Report does not capture all Active Medi-Cal programs with a delinquent RE.	The Medi-Cal Renewals Listing Report does capture all Active Medi-Cal programs with a delinquent RE.	PRB0051487		Evaluate Task Documentation Routing Rule
25.05	18-May	Defect	CA-288624	Task Management			Task Type couldn't be deleted if it was tied to a Task Reassignment record.	Task Type can be deleted when it is tied to a Task Reassignment record.	PRB0051120		No County Action Needed