[GAGR-443] San Bernardino County Opting into the GAGR Automated Solution

Team Responsible:	**Client Correspondence**	Assignee:	**David Briceno**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Joe Mendez**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**1745**
Reporter:	**Frederick Gains**	Regulation Reference:		Created:	**09/21/2023 01:18 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:		App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**SB – 2024-12**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-284964**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[San Bernardino]**

Non-Committee Review: Approved by Lina Ayala from San Bernardino and Jennifer Hahner on 2/14/2025

Expedite Approval:

Current Design: San Bernardino County is not on the Automated Solution

Request: San Bernardino County rolls on the Automated Solution.

Recommendation: San Bernardino County rolls on the Automated Solution.

Outreach Description:

Alternative Procedure Description: n/a

Operational Impact:

App Team Estimate Total:	**1745**	Infra Team Estimate Total:	0		
Estimate:	**0**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	1745	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288279] Online Help: Update JA CalFresh-CF 386 Notice of Missed Interview for Content Revision to CA-260623

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Caroline Bui**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**15**
Reporter:	**Caroline Bui**	Regulation Reference:	**PI 22-45, 7 CFR 273.2(h)(2)(i)(A), 7 CFR 273.2(h)(3) and MPP 63-301.421, CRPC 2389**	Created:	**02/27/2025 08:16 AM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Training]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Elizabeth Palm on 03/03/2025

Expedite Approval: Approved by Karen Rapponotti on 3/14/2025

Current Design: JA incorrectly states that NOMI batch job will generate the NOMI for missed Intake appointments if the CalFresh program is Active, and the CF Intake appointment date is within the redetermination period, and there are no other above listed appointments created within the current redetermination period.

Request: Remove the statement: It will also generate the NOMI if the CalFresh program is Active, and the CF Intake appointment date is within the redetermination period, and there are no other above listed appointments created within the current redetermination period.

Recommendation: Update the Job Aid and upload to both Online Help and the LMS.

Outreach Description: Update Job Aid

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	15	Infra Team Estimate Total:	0		
Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	15	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287994] Analytics Architecture Update - Run Reports by county [Fiscal Reports]

Team Responsible:	**Analytics**	Assignee:	**Pushpa Yadav**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Enhancement**
Minor Version:	**25.06.xx**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**180**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**02/19/2025 03:34 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Marlene Rangel approved 02/19/25

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/19/2025

Current Design: At present, the CalSAWS Reports can run for all counties at a time and there is no functionality present to run all the Reports by county.

Request: This SCR is to add the functionality in the Analytics Architecture code for the certain reports to run by county code partition and --county-code parameters.

Recommendation:
There will not be any documentation for this SCR as the changes are architecture level changes.
This SCR is to add the functionality in the Analytics Architecture code for the below reports to run by county code partition and --county-code parameters

Fiscal Reports :-
1099 Duplicate Provider Report
1099 Monthly Control Report
AFDC - BHI Vendor Warrant Special Mailing Report
Auxiliary Issuance Daily Report
Auxiliary Issuance Monthly Report
Benefit Recovery Management Report
CalFresh EBT Production Reconciliation Report
CalFresh EBT Repayment Report (Daily)
CalFresh Supplemental Issuance Register
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
Cash EBT Production Reconciliation Report
Cash EBT Repayment Report (Daily)
Child Care Manual Issuance Register
Child Care Warrant Issuance Register
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Collections Benefit Grant Adjustment Cause Code Report
Collections Benefit Grant Adjustment Monthly Report
Collections Integrated Monthly Report
Collections Program Cause Code Report
Collections Reason Code Monthly Report
Collections Receipt Daily Report
Collections Receipt Monthly Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Daily Claiming Adjustment Report

Daily Collection Disposition Report
Daily EBT Reactivates and Card Replacements Report
Daily EVOC EVSVS Report
Daily Excess Recoupment Report
Daily Interface Payment Status Report
Daily Journal Voucher Warrant Report
Daily Voucher Activity Report
DCFS Administrative and Assistance Claim Report
DCFS Cancellation Daily Report
DCFS Child Support Trust Balance Report
DCFS Child Support Trust Closed Cases Report
DCFS Child Welfare Trust (CWT) Abatement Report
DCFS Claim Data Report
DCFS CWT CS Trust Balance Report
DCFS Daily EFT Activity Report
DCFS eCAPS Expenditure Daily Report
DCFS LRS Daily Warrant Report
DCFS Monthly Social Security Benefit Report
DCFS Overpayment Collection Monthly Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Overpayment Write-Off Details Report
DCFS Payment Status Daily Report
DCFS Revenue Detail Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DE 542 Report
Direct Deposit Production Reconciliation Report
DPSS Daily EFT Activity Report
DPSS Daily Unprocessed SWR Payment Report
EBT Replacements Report
eCAPS Cancellation Report
eCAPS Departmental Interface Payment Request Control Report
eCAPS JVASD Transactions Monthly Report
eCAPS Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
Excess Recoupment Monthly Activity Report
Excess Recoupment Report
Excess Recoupment with Transactions Detail Report
FOD Child Care Monthly Direct Provider Payment Report
FOD Child Care Weekly Direct Provider Payment Report
Foster Care Facility - GH and FFA Report
Foster Care Timely Payment Report
Foster Care Transitional Housing Payment Report
GR Board and Care Monthly Invoice Report
GR Board and Care Vendor Expired License Monthly Report
GR Crisis Housing Invoice Report
GR Lodging Paid Report Accrual Month
HMIS Exception Report Details
Homeless Assistance Program Issuances Report
IAR Balance Report
Inactive Programs with Outstanding Overpayments Report
Integrated Child Care Service Payment Detail Claiming Report (Daily)
Integrated Child Care Service Payment Detail Claiming Report (Monthly)
Integrated Nutrition Benefit Issuance Detail Claiming Report
Integrated Payroll Benefit Issuance Detail Claiming Report
Integrated Payroll Benefit Issuance Detail Claiming Report By Case
Integrated Service Payment / Valuable Detail Claiming Report (Daily)
Integrated Service Payment / Valuable Detail Claiming Report (Monthly)
Integrated Service Payment / Valuable Summary Report (Monthly)
Integrated Service Payment / Valuable Summary Report (Quarterly)
Inventory Transfer Report

Issuance Exception Report
Issued Valuable Inventory Report
Journal Voucher Writer Daily Details Report
Journal Voucher Writer Month End Report
Journal Voucher Writer Monthly Report
LIHEAP/SUAS Benefit Issuance Register (Daily)
LIHEAP/SUAS Benefit Issuance Register (Monthly)
LIHEAP/SUAS Benefit Production Reconciliation Report
Meals and Lodging Vendor Report
Month End Authorization Report
Month-End CalFresh EBT Cancellations and Expungements Report
Month-End EBT Repayments Report
Month-End JVW Cancellations and Expungements Report
Monthly Assistance Auto Payroll Report
Monthly Collection Disposition Report
Monthly Duplicate Payment Report
Monthly EVOC EVSVS Report
Monthly HMIS Payment Report
Monthly Journal Voucher Warrant Report
Monthly Payroll Certification Report
Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account
Monthly TTC Account Referral Status Report
MTFC-ITFC Payment Report
Non LRS SWR Payments Report
Non LRS SWR Payments Report - ME2
Non-Relative Legal Guardian Unduplicated Child Count Report
Non-SWR Payments Report
Non-SWR Payments Report - AN
Nutrition Benefit EBT Production Reconciliation Report
Nutrition Benefit Supplemental Issuance Register Report
Out of State Facility Report
Outstanding Collection Balance Report
Payment Request Report
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
Payroll Customer EBT Cancellations and Expungements Report
RDB Contract Fiscal Claiming Report
Recovery Account Transaction Report
Retroactive Aid Code Adjustment Detail Report
Rush Benefit Issuance Warrant Register
Rush Child Care Warrant Register
Rush Service Payment Warrant Register
San Bernardino Warrant Production Reconciliation Report
Service Payment EBT Issuance Register
Service Payment Manual EBT Issuance Register
Service Payment Manual Issuance Register
Service Payment Warrant Register
Skipped Issuance Report
SOC 808 Backup Report
SSI-SSP Activity Monthly Report
Supplemental Benefit Issuance Direct Deposit Register
Supplemental Benefit Issuance EBT Register
Supplemental Benefit Issuance Warrant Register
Supplemental Benefit Manual Direct Deposit Issuance Register
Supplemental Benefit Manual EBT Issuance Register
Supplemental Benefit Manual Warrant Issuance Register
Supplemental Homeless Assistance Issuances Report
TTC Adjustment Report
TTC Mass Upload Collections Monthly Report
TTC Mass Upload Collections Weekly Report
Unclaimed Funds Report
Unmatched eCAPS Cancellations Report
Unmatched eCAPS Cancellations Report - ME2

Unposted Receipt Report
Unposted Receipts Daily Activity Report
Unposted Receipts Monthly Activity Report
Unrecorded EBT Payment Report
Valuable Inventory Report
Vendor Payroll Warrant Register Daily Report
Vendor Payroll Warrant Register Monthly Report
Warrant Production Reconciliation Report
WINS Benefit Issuance Register Daily Report
WINS Benefit Production Reconciliation Report

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: 180   **Infra Team Estimate Total:** 0

Estimate: 180

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	180	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287923] Confluent Upgrade to 7.8.x

Team Responsible:	**Gainwell Infra**	Assignee:	**Jason Bergquist**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Raji Reddy**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.05.xx**	Expedite Changes:	**No**	App Team Estimate Total:	**357**
Reporter:	**Raji Reddy**	Regulation Reference:		Created:	**02/17/2025 07:07 PM**
Status:	**Approved**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Grady Howe**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Design**	Committee:	**[Tech]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Approved by Grady Howe per email from Karen Rapponotti 3/3/2025. Gainwell to absorb 160 infrastructure hours using M&O funding.

Expedite Approval:

Current Design: Confluent is currently running on version 7.3.1

Request: We need to upgrade confluent to 7.8.x to get the vendor support

Recommendation:

We need to upgrade confluent to 7.8.x to get the vendor support. This involves installing new confluent version on new AL2023 or RHEL8 servers as the current AL2 OS will not support the latest Confluent version.

Number of Servers required for all Environments:

AT1 to AT6 >> 6

SYS1 to SYS7 >> 6 (As we don't have Sys 5 env)

STG1 to STG5 >> 5 (We don't have confluent for STG6 currently)

RAT/SIT/Perf/BR1/CH2/CH3/UT1>> 7

BatPerf2 >> 1

PAT >> 2

PROD >> 2

DR >> 2

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	357	**Infra Team Estimate Total:**	160		
Estimate:	517				
Automated Test :	5	Batch/Interfaces :	70	Batch Operations :	80
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0

Client Correspondence :	90	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	160
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	32
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	40
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287869] Training: Create New CFP for Family Reunification CA-233160

Team Responsible:	**Training**	Assignee:	**Rajyalakshmi Avula**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:	**25.05.23**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**65**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**02/14/2025 01:52 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[CFP/WBT]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Training**	Committee:	**[Other]**	App Funding Source ID:	**Family Reunification AB 135**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Approved by Sami Varney 02/19/2025

Expedite Approval: Approved by Karen Rapponotti on 2/19/2025

Current Design: There is no CFP for Family Reunification CA-233160

Request: Create a CFP for Family Reunification CA-233160

Recommendation: Create a CFp for Family Reunification CA-233160

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	65	**Infra Team Estimate Total:**	0
Estimate:	65		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	65	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287813] Online Help: Update the OLH Glossary

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**20**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**02/13/2025 02:38 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Sami Varney 02/19/2025
Expedite Approval:	Approved by Karen Rapponotti on 3/14/2025
Current Design:	The VA Team is enhancing their Glossary terms and the Online Help Glossary needs to be updated.
Request:	Update the Online Help Glossary with terms from the attached document supplied by the VA team.
Recommendation:	Update the following in Online Help: Glossary
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	20	Infra Team Estimate Total:	0
Estimate:	20		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	20	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287379] Reports Support for 58 Counties (Support Hours Only)

Team Responsible:	**Reports**	Assignee:	**Ravneet Bhatia**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Thao Ta**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**300**
Reporter:	**Thao Ta**	Regulation Reference:		Created:	**02/03/2025 01:53 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Non-Committee Approval in the format of Approved by Gloria Williams on 2/11/2025.

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/4/2025

Current Design: Post-migration reports support has ended. Counties are requesting additional support on reports as they move forward with CalSAWS.

Request: Provide additional support hours to the 58 counties on their CalSAWS reports.

Recommendation: Support hours to cover state/fiscal reports bi-weekly meetings, reports enhanced communication, report-specific sessions with the counties. This includes prep-work, support documents, and additional research beyond the normal scope.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**300**	**Infra Team Estimate Total:**	**0**
Estimate:	**300**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	300	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286951] 25.05 Database Schema Comparison Support SCR

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**395**
Reporter:	**Jason M. Francis**	Regulation Reference:		Created:	**01/21/2025 10:33 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Karen Rapponotti - 01/27/25
Expedite Approval:	
Current Design:	The CalSAWS system often updates its underlying technologies, such as Java, Operational Decision Manager (ODM), and Adobe Experience Manager. These upgrades have expected impacts to the system, but generally should cause the system to function the same after the upgrade as it did before. In addition, when there are application changes there could be unintentional impacts to eligibility determination that require additional regression testing to identify.
Request:	To aid in the confirmation of unintentional impacts being introduced with the baseline release, the team will perform a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality.
Recommendation:	Execute a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality. This schema comparison will compare data across two databases (one with the current production code stream and the other with the upcoming baseline code stream) and identify differences related to EDBC, NOA, and issuance data tables.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	395	Infra Team Estimate Total:	0
Estimate:	395		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	50	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	75	Conversion :	0	DBA :	0
Design :	0	Eligibility :	120	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286925] Hyperlinks to multiple Case Person pages for County Duplicate Impact pages

Team Responsible:	**Online**	Assignee:	**Deven Triwedi**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Trevor Torres**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**506**
Reporter:	**Trevor Torres**	Regulation Reference:		Created:	**01/21/2025 01:40 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Job Aid, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Dymas Pena on 2/19/2025
Expedite Approval:	Approved by Karen J Rapponotti on 02/12/2025
Current Design:	The County Duplicate Impact Detail page displays information about the duplicate person that are pulled from different pages. These pages are: 'EBT Account Detail', 'Recovery Account Detail', 'Time Limit Summary', 'Permanency Plan County Order Detail', and 'Support Questionnaire'. The current way to access those pages with the duplicate person is to go there through the regular flow.
Request:	Update the County Duplicate Impact Detail page to add a hyperlink that directs the users to the pages with the duplicate persons case information.
Recommendation:	1. Update certain sections on the County Duplicate Impact Detail to display a hyperlink that will direct the users to the appropriate pages depending on which section the hyperlink is in. 2. Update the following pages to have users be re-directed back to the County Duplicate Impact Detail page when they click on the "Close" button when the page was accessed through the County Duplicate Detail page: EBT Account Detail, Recovery Account Detail, Time Limit Summary, Permanency Court Plan List, and Support Questionnaire pages.
Outreach Description:	
Alternative Procedure Description:	None
Operational Impact:	

App Team Estimate Total:	**506**	**Infra Team Estimate Total:**	0	
Estimate:	**506**			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	160
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	160
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	22	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	102	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286919] Sacramento - Create a one-time mass issuance for WTW & CL

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**105**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**01/21/2025 11:05 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-286914**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Sacramento]**

Non-Committee Review: Veronica Hamel (Sacramento) - Approved - 02/13/2025

Expedite Approval: Karen Rapponotti - Approved - 01/21/2025

Current Design: Issuances are created one at a time case-by-case.

Request: Sacramento County would like to mass-issue a one-time payment to all Welfare-to-Work and CalLearn customers.

Recommendation:

For Sacramento Only:
1. For cases that have a Cal-Learn OR Welfare to Work program in 'Active', 'Good Cause', or 'Exempt' status from 02/01/2025-05/01/2025, create an Auxiliary Payment Record to issue a one time $600 payment with the following:
  a. Customer Non-Benefit: None
  b. Program: CalWORKs
  c. Aid Code: 30
  d. Pay Code: OX
  e. Amount: $600
  f. Payee Type: Person
  g. Name: Payee of CalWORKs Program.
  h. Issuance Method: EBT
  i. Immediacy: Routine
  j. Begin Month: 05/2025
  k. End Month: 05/2025
  l. Issuance Business Day: 1
  m. Only Issue after regular benefits are issued: No
  n. Comment: Single Allocation One-Time 2025 CalWORKs Enrichment Payment issued for FY 24/25.

2. For cases above that are eligible for the one-time $600 issuance, add the below journal entry:
  a. Journal Category: Employment Services
  b. Journal Type: WTW
  c. Short Description: Single Allocation One-Time Payment FY 24/25
  d. Long Description: Single Allocation One-Time 2025 CalWORKs Enrichment Payment issued for FY 24/25.

Outreach Description: Create a list of all issuances for Sacramento County

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	105	**Infra Team Estimate Total:**	0
Estimate:	105		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	67
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	28	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286769] Fresno - Analytics PBDS Support - 25.05

Team Responsible:	**Analytics**	Assignee:	**Ellie Zhao**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**180**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**01/15/2025 09:22 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**FR-02-2024**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Fresno]**

Non-Committee Review:

Expedite Approval: Approved by David Bruhn on 1/21/2025

Current Design: Fresno Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.

Request: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Fresno account with the major release.

Recommendation: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Fresno account with the major release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**180**	**Infra Team Estimate Total:**	**0**
Estimate:	**180**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	180	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286759] Santa Clara - Analytics PBDS Support - 25.05

Team Responsible:	**Analytics**	Assignee:	**Ellie Zhao**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**160**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**01/14/2025 07:59 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**SC-04 2023**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Santa Clara]**

Non-Committee Review:

Expedite Approval: Approved by David Bruhn on 1/21/2025

Current Design: Santa Clara Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.

Request: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Santa Clara account with the major release.

Recommendation: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Santa Clara account with the major release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**160**	**Infra Team Estimate Total:**	**0**		
Estimate:	**160**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	160	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286680] Online Help: Update JA Restaurant Meals Program (RMP) CA-219304

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**15**
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**01/10/2025 04:40 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**CalFresh Restaurant Meals Program Notice Eligibility Clarification**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Elizabeth Palm on 01/21/2025

Expedite Approval: Approved by Karen Rapponotti on 3/14/2025

Current Design: Currently, the JA-Restaurant Meals Program (RMP) has information based CalFresh households with at least one member who is considered aged, blind, disabled or homeless are eligible to participate in RMP.

Request: Update JA-Restaurant Meals Program (RMP) with information from CA-219304, which changed RMP functionality so that all members of the CalFresh household must be homeless, aged, blind, or disabled to be eligible for RMP. Spouses do not have to meet the aged, blind or disabled criteria. Exclude ineligible members from the RMP determination.

Recommendation: Update the job aid and upload to Online Help and the LMS.

Outreach Description: Update Job Aid

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	15	Infra Team Estimate Total:	0
Estimate:	15		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	15	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286652] Update Cash Aid Time Limit functionality to Read Only before WDTIP conversion

Team Responsible:	**POD-WDTIP**	Assignee:	**Sarbjeet Chana**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Kapil Santosh**	Change Type (SCR):	**Policy**
Minor Version:	**25.05.23**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**197**
Reporter:	**Sarbjeet Chana**	Regulation Reference:	**SCERFRA 22-552**	Created:	**01/10/2025 09:23 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process, Conversion]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Time Limits]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate and Configure Security Role/Group]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Lien Phan 1/21/25
Expedite Approval:	Emergency Prod deployment Approval by Karen Rapponotti on 1/21/2025
Current Design:	CalSAWS application has Cash Aid Time Limit functionality that allows the users to add, edit, view or remove CalWORKs 60-month and TANF 60-month time-on-aid (TOA) related data for all program recipients. The time clocks are used in the system to track the timeline of cash aid that is disbursed to Recipients through various programs.
Request:	The Welfare Data Tracking Implementation Project (WDTIP) system managed by the state is set to be retired. Its data will be transferred to CalSAWS, which will then take over the maintenance and support of the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data previously managed by WDTIP. CalSAWS is creating a new application, Statewide Cash-Aid Time Limits (SCATL), which will store time limit information and replace CalSAWS Time Limits and WDTIP. Data from WDTIP TRAC will be migrated into CalSAWS as well as additional functionality to facilitate WDTIP functional requirements and partner access. At the time of WDTIP to CalSAWS conversion process during the production cutover, the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data in CalSAWS should not be made editable (Online and Batch) to prevent any data updates when conversion is in progress. The Cash Aid Time Limit pages in CalSAWS should be updated to Read Only and the batch jobs that add/update/delete cash aid time limit related data should be disabled during the production cutover window.
Recommendation:	Before starting the production cutover for implementing Statewide Cash Aid Time Limits 1. Update the CalWORKs 60-month and TANF 60-month Time on Aid functionality in CalSAWS application to Read Only 2. Disable batch jobs in the scheduler that update CalWORKs 60-month and TANF 60-month Time on Aid data 3. De-commission WDTIP interface and related jobs in the scheduler - Super Triggers, Materialized View Refresh jobs, WDTIP outbound and inbound interface jobs and FTPs 4. Add new batch jobs and properties for migrating converted data from Oracle database to Amazon Aurora RDS (PostgreSQL) database.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**197**	**Infra Team Estimate Total:**	0		
Estimate:	**197**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	197
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286608] MEDIL I 21-31 - Alternate Formats Request Process for Visually Impaired Applicants and Beneficiaries - Phase II

Team Responsible:	**Client Correspondence**	Assignee:	**Indira Ramasamy**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Lalitha Valamarthi**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**3133**
Reporter:	**Lalitha Valamarthi**	Regulation Reference:	**MEDIL I 21-31**	Created:	**01/09/2025 01:34 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[BenefitsCal, Central Print]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	**Alternate Formats**
Consortium Review Approval:		Approved by Committee:	**02/27/2025**	Other Agency Cross Reference:	**CalHEERS CR-206195/ CSPM-78796**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Sharon on behalf of Michele Peterson on 01/30/2025

Current Design: The Americans with Disabilities Act (ADA) is a federal law that requires services, programs, and activities provided by public entities be accessible to qualified individuals with a disability, such as a visual impairment. (See 42 U.S.C. 126, sections 12010 et seq). DHCS and its county agents are subject to this accessibility mandate. Accordingly, DHCS and the counties must provide visually impaired Medi-Cal applicants and beneficiaries with communications in the individuals' requested alternate format. This letter details the Alternate Formats Process to provide effective communication with visually impaired Medi-Cal applicants and beneficiaries by providing alternate formats as requested by the individual. The Alternate Formats Request process is to assist blind or visually impaired Medi-Cal applicants and beneficiaries with obtaining forms and notices in their requested alternate format.

Request: Per Alternate Format Workgroup on 7/25/2023, authorized representatives that also receive correspondence should also be able to obtain their correspondence in an alternate format which could differ from what was provided to the primary applicant.

Potential impact to Eligibility (if alternative formats must meet 10 day noticing then due to how long it takes to generate the format the person will need to be actioned earlier).

Potential impact to BenefitsCal (downloads of audio file and capture alternate formats).

Adding a MEDS interface transaction to exchange format options.

Potential journal entry: consider creating a journal entry once the Special Circumstance Detail page is updated with the special circumstances, accommodation preferences, and request alternative Medi-Cal correspondence. Special Circumstances records are at person level, so we would need to consider if the journal needs to be created for all cases that the participant is in and if it should be for changes to special circumstances in general and not just the specific sections.

Create a monthly list of individuals who have an alternate format or when an authorized representative/additional correspondent has an alternate format and is requesting a renewal packet and their respective RE date. Generate the report two months before the RE Due Date. Continue to create this report until the MC Renewals Listing Report and e-Hit Dashboard have been updated to include information of when no packet has been generated.

Note: The NOAs/Forms will still be sent out. Alternate format version will be in addition to the already sent standard CalSAWS NOA/Form.

Recommendation: This is a 2 phased approached with phase 1 going in 25.03 with SCR CA-237792 and phase 2 going in 25.05 with SCR CA-286608. Even though the changes will be available in the system, the actual mailing of the Alternative Format correspondence will be sent by central print starting 25.05.

Outreach Description: Discuss Alternate Format process with the counties

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	3133	Infra Team Estimate Total:	0
Estimate:	**3133**		

Automated Test :	122	Batch/Interfaces :	85	Batch Operations :	58
BenefitsCal :	214	Medi-Cal/CalHEERS :	36	Medi-Cal/CalHEERS Test :	100
Client Correspondence :	1211	Conversion :	0	DBA :	0
Design :	370	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	140	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	474	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285901] One time Batch EDBC run for all of the non TCVAP CW CF cases with R1/ R2 aid code

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Satish Kumar**	Change Type (SCR):	**Policy**
Minor Version:	**25.06.XX**	Expedite Changes:	**No**	App Team Estimate Total:	**266**
Reporter:	**Satish Kumar**	Regulation Reference:	**ACL 13-25**	Created:	**12/16/2024 05:39 PM**
Status:	**Approved**	Impact Analysis:	**[Business Process]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate Automated Action]**	Counties Impacted:	**[All]**

Non-Committee Review:	Reviewed and approved by Norma Meza on 01/28/2025
Expedite Approval:	
Current Design:	SCR CA-284601 will provide a list of active TCVAP CalFresh/CalWORKs cases where the applicant's citizenship record with INS document type "I-688B or I-765 or I-766" with Section Code "C08" and the case is provided with "R1/R2" aid code. We need to run a one-time EDBC for all these cases to determine the correct aid code.
Request:	Run EDBC prior to 10-day cutoff for the benefit month 07/2025 on active CalWORKs (CW) & CalFresh (CF) programs that are erroneously having R1 & R2 to apply the new aid code. Run EDBC on related CalFresh (CF) programs, as well. The approximate number of cases that will be processed are: 947 CW and 4300 CF cases.

Recommendation:	1) Run a batch EDBC process on 06/07/2025 for the benefit month of 07/2025:
	a) include cases that meet all the following criteria
	  > There is an active CalWORKs program and or CalFresh program for the month of 07/2025.
	  > The CalWORKs and CalFresh programs have a high-dated EDBC that is accepted & saved & authorized.
	  > The EDBC has a Regular or Prorated budget and Aid Code for the CalWORKs as "R1" or for CalFresh as "R2".
	  > The is an active program person with a citizenship record with INS document type I-688B or I-765 or I-766 and section Code C08.
	
	b) Exclude the following cases:
	  > The CalWORKs / CalFresh benefit month is past the latest RE due date for the program.
	  > The CalWORKs / CalFresh program has a SAR7 Due Month of 06/2025 and the report status is Sent, Received, or Incomplete.
	  > A CalWORKs / CalFresh EDBC has already been run and authorized on the case for the benefit month 07/2025 since SCR CA-284601 went to production in Release 25.05.
	
	2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
	       Case Name
	       Case Number
	       County
	       Unit
	       Unit Name
	       Office Name
	       Worker ID
	a) List of cases discontinued by the batch EDBC process.
	  Note: Include additional columns to indicate program type and program closure reason

b) List of active cases where the batch EDBC process closed a person.
   Note: Include additional columns for CIN #, Person Name, DOB, Program Type, Person Closure Reason
c) List of cases where the CW EDBC resulted in a benefit reduction.
   Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
d) List of cases which resulted in a read-only EDBC.
   Note: Include additional columns to indicate program type and read-only reason
e) List of cases skipped in the batch run.
   Note: Include additional column to indicate the skip reason , RE due date and program type.

Lists will be posted at:
   CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2025 > SCR CA-285901

3) Batch Operations:
   a) Run the driving query for recommendation 1 in targeted-program mode to run CW and CF programs.
   b) Run Batch EDBC for cases inserted into SYS_TRANSACT.

Outreach Description:	Lists will be posted to the CalSAWS Web Portal. CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-284601
Alternative Procedure Description:	Worker must run EDBC on each affected case for benefit month 07/2025 to apply the correct aid code.
Operational Impact:	

App Team Estimate Total:	266	**Infra Team Estimate Total:**	0		
Estimate:	266				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	120	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	106	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285716] MEDS|| Create EW45 transaction Utility on request batch job to retrigger the transactions as required

Team Responsible:	**Batch/Interfaces**	Assignee:	**Deepika Rani**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Yuga Teja**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**100**
Reporter:	**Yuga Teja**	Regulation Reference:		Created:	**12/10/2024 04:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Teresa Magnuson 02/07/2025

Expedite Approval: Approved by Karen on -4-FEB-2025

Current Design: Currently in CALSAWS, We don't have provision to retrigger the missed out EW45 transactions.

Request: Request is to create a utility to retrigger MEDS EW45 transactions with necessary DE whenever needed.

Recommendation: Create a Utility on request batch job to retrigger EW45 transaction whenever required.

Outreach Description:

Alternative Procedure Description: EW45 is on demand batch job used when regular EW45 fails to trigger

Operational Impact:

App Team Estimate Total:	**100**	**Infra Team Estimate Total:**	**0**
Estimate:	**100**		

Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	20	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285715] MEDS|| Create EW32 transaction Utility on request batch job to retrigger the missed transactions as required

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sandeepa Maddula**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Soundarya Ramesh**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**135**
Reporter:	**Yuga Teja**	Regulation Reference:		Created:	**12/10/2024 04:37 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Teresa Magnuson - 2/7/2025

Expedite Approval: Approved by Karen on 04-FEB-2025

Current Design: Currently in CALSAWS, We don't have provision to retrigger the missed out EW32transactions.

Request: Request is to create a utility to retrigger MEDS EW32 transactions with necessary DE whenever needed.

Recommendation: Create a Utility on request batch job to retrigger EW32 transaction whenever required.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	135	Infra Team Estimate Total:	0
Estimate:	**135**		

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	30	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285713] MEDS|| Create EW10 transaction Utility on request batch job to retrigger the missed transactions as required

Team Responsible:	**Batch/Interfaces**	Assignee:	**Prabhakaran Raju**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Eric Delaney**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**120**
Reporter:	**Yuga Teja**	Regulation Reference:		Created:	**12/10/2024 04:36 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[ETL]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Teresa Magnuson - 02/07/2025

Expedite Approval: Approved by Karen J Rapponotti on 04-FEB-2025

Current Design: Currently in CALSAWS, We don't have provision to retrigger the missed out EW10 transactions.

Request: Request is to create a utility to retrigger MEDS EW10 transactions with necessary DE whenever needed.

Recommendation: Create a Utility on request batch job to retrigger EW10 transaction whenever required.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total: 120   **Infra Team Estimate Total:** 0

Estimate: 120

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	30	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285712] MEDS|| Create AP18 transaction Utility on request batch job to retrigger the missed transactions as required

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Angela Zhao [X]**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**355**
Reporter:	**Yuga Teja**	Regulation Reference:		Created:	**12/10/2024 04:34 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Teresa Magnuson - 2/7/2025
Expedite Approval:	Approved by Karen J Rapponotti on 04-FEB-2025
Current Design:	Currently in CALSAWS, We don't have provision to retrigger the missed out AP18 transactions.
Request:	Request is to create a utility to retrigger MEDS AP18 transactions with necessary DE whenever needed.
Recommendation:	Create a Utility on request batch job to retrigger AP18 transaction whenever required.
Outreach Description:	
Alternative Procedure Description:	NA
Operational Impact:	

App Team Estimate Total:	**355**	**Infra Team Estimate Total:**	**0**
Estimate:	**355**		

Automated Test :	0	Batch/Interfaces :	250	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	75	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285708] Update Bank Routing Information for Direct Deposit

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**52**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/10/2024 03:39 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**01/07/2025**	Other Agency Cross Reference:	**CA-207344**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: Bank routing information from the Federal ACH directory is periodically updated for the direct deposit interfaces.

The last updates to the system was May 2020.

Request: Update the bank routing information in the CalSAWS System.

Recommendation: Update the bank routing information in the CalSAWS System using the attached 'Fed_ACH_ABA_File.txt' file.

Technical Note: For each line in the attached file reference:
- Routing Number @ Position 1-9
- Bank Name @ Position 36-71

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	52	Infra Team Estimate Total:	0		
Estimate:	**52**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-285096] Online Help: Update JA Security Access Profiles - Manage Update to Reflect Current Functionality

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**	
Fix Version/s:	**[25.05]**	Designer Contact:	**Dymas Pena**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**15**	
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**11/21/2024 02:39 PM**	
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Training]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**	

Non-Committee Review: Approved by Elizabeth Palm on 03/11/2025

Expedite Approval: Approved by Karen Rapponotti on 3/14/2025

Current Design: Job references pages that are not used by all 58 counties

Request: Update verbiage and steps to reflect updated page names and current functionality.

Recommendation: Upload the updated Job Aid in Online Help and the LMS.

Outreach Description: Update Job Aid

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**15**	**Infra Team Estimate Total:**	**0**
Estimate:	**15**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	15	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285018] Support SCR to provide responses to Consortia queries

Team Responsible:	**Client Correspondence**	Assignee:	**Phong Xiong**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.05.22**	Expedite Changes:	**No**	App Team Estimate Total:	**1000**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**11/19/2024 05:41 PM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Karen J. Rapponotti**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved - Karen Rapponotti - 11/20/2024

Expedite Approval:

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Recommendation: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**1000**	**Infra Team Estimate Total:**	**0**	
Estimate:	**1000**			
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	40	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	100
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	100	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	360	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285005] WDTIP OCM Support

Team Responsible:	**POD-WDTIP**	Assignee:	**Amber Schmit**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Amber Schmit**	Change Type (SCR):	**Documentation**
Minor Version:	**25.05.25**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**1000**
Reporter:	**Amy Gill [X]**	Regulation Reference:		Created:	**11/19/2024 03:06 PM**
Status:	**Design in Progress**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 11/20/24

Current Design: CA-267445 will migrate the time on aid data in WDTIP to CalSAWS at which time WDTIP will be retired.
The WDTIP Replacement Solution (WRS) will maintain and support the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data currently maintained by the WDTIP/TRAC system in CalSAWS.

Request: Provide Operational Change Management (OCM) support to prepare counties for the WDTIP changes.

Recommendation: Accenture to provide OCM Support to assist counties in preparing for changes related to WDTIP including:
1. OCM planning and schedule
2. Preparing and reviewing materials including videos, reference guides, Readiness checklists, etc.
3. Assist with meetings and presentations to county end users

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1000	Infra Team Estimate Total:	0
Estimate:	**1000**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	1000
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-284964] Implement GA/GR Automated Solution program for San Bernardino County

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**N/A**	
Fix Version/s:	**[25.05]**	Designer Contact:	**Ramakrishna Kuchibhotla**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**5167**	
Reporter:	**Ramakrishna Kuchibhotla**	Regulation Reference:		Created:	**11/18/2024 02:20 PM**	
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process, Conversion, Data Impact, Forms/NOA Translations]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Jennifer Hahner**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**	
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	**SB-02-2024**	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[San Bernardino]**	

Non-Committee Review:	Approved by Lina Ayala from San Bernardino and Jennifer Hahner on 1/30/2025
Expedite Approval:	Approved by Karen J. Rapponotti on 01/16/2025
Current Design:	San Bernardino County currently has GR Non-Managed program.
Request:	Implement GA/GR Automated Solution for San Bernardino County
Recommendation:	Create and implement the functionality for GA/GR Automated Solution for San Bernardino county

Assumption: A County Worker will open each Case, complete appropriate data collections, and Run EDBC after the conversion.

1. Open/Create a new GA/GR Automated Solution program for every case in the county that has an (Active or Pending) "General Assistance (Non-Managed)" (GN) program:
   a. Set the Primary Person the same as on the Active/Pending "General Assistance (Non-Managed)" (GN) program
   b. Set the 'Application Date' as {SCR_Implementation_Date} (This date will be the implementation date of the baseline release (this but will be a different application date for each converted county)
   c.   Set the 'Requested BDA' as (07/01/2025) for San Bernardino (Note: This date will be different for each converted county)
   d. Set the Source of the program application (pgm_app. SRC_CODE) as 'Other' ('OT')
   e. Add all persons associated with the Active/Pending "General Assistance (Non-Managed)" (GN) program
   f.   Set the ebt_stagger_day as null (not staggered)
   g. Set MFG_NOTICE_STAT_CODE as null (notice status is null)
   h. Set the Intake or Redetermination indicator as 'Y' (Yes the program is undergoing intake or redetermination) (Tech Note: This is the pgm.INTAKE_REDETER_IND)
   i.   Set the Program Application Type as 'NW' (New Application) (Tech note: this is the pgm_app.type_code)
   j.   Assign the program to the same position as the Active/Pending "General Assistance (Non-Managed)" (GN) program (Tech Note: This is pgm_assign.POS_ID);
   k.   Set the worker assignment as a new assignment (Tech Note: This is the pgm_assign.new_assign_ind)
   l.   Log Application "Pended" events for the program and each person added to the program

2. Close each existing (Active or Pending) "General Assistance (Non-Managed)" (GN) program for the county:
   a. Update the primary assignment record associated with the program so that program assignment is not excluded from the LifeCycleReassignment Batch job (Tech Note: Set pgm_assign.LIFE_CYCLE_IND to 'N')

b. Invalidate any Pending Authorizations and their related Tasks for the Case (Note: Do this for the entire case not just the program)

    i. Set the Invalidation Reason as "Unspecified"

    ii. Cancel any related EDBC tasks currently assigned to supervisors or deputies (tasks with Category EDBC, Type SUPERVISOR_AUTHORIZATION (EC1) or DEPUTY_AUTHORIZATION (EC2) and Status Assigned ('AS'))

    c.   Remove (delete) all Program Detail/Status records beginning on or after the current date and end-date (update) the current record

    d.

    .i Add the "Discontinued" Status with Status Reason of "Conversion" for previously "Active" programs

    .ii or Add the "Denied" Status with Status Reason of "Conversion" for previously "Pending" programs

3.   Upon successful migration of the program, create a Journal entry for each program discontinued/denied:

    i. Journal Category "All"

    ii. Journal Type   "Conversion"

    iii. Short Description "This General Assistance / General Relief program has been successfully migrated from {OLD_program_name} to GA/GR Automated Solution program, effective {Release_Date}."
(Note: This date will be the implementation date)

    iv. Long Description "This General Assistance / General Relief program has been successfully migrated from {OLD_program_name} to GA/GR Automated Solution program, effective {Release_Date}."
(Note: This date will be the implementation date)

Note: We expect about 528 (San Bernardino) Cases to be affected by this DCR

4. Provide a list of affected Cases:

    List Name: CA-284964 San Bernardino Cases Converted from General Assistance (Non-Managed) to GA/GR Automated Solution - Case List

    List Criteria:

        Case is affected by this conversion effort

    Standard Columns:

        - County_Code

        - County_Name

        - Case Number

        - Case Name

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-284964

(Note: List Name and List location will be different for each converted county)

5. Implement a CTCR to update the New Programs Detail page and the Program Detail page, removing the General Assistance (Non-Managed) program option and adding the GA/GR Automated Solution program option Note. GA/GR Employment Services and GA/GR Immediate Need are separate options not affected by this SCR. (Tech Note: Update CT15 Reference Table 61 (ReferenceTableConstants.CT15_COL_GAGR_OPTIN_STATUS) to 'GR' (instead of 'GN'))

Outreach Description:	
Alternative Procedure Description:	Run Manual EDBC.
Operational Impact:	

App Team Estimate Total:	5167	**Infra Team Estimate Total:**	0
Estimate:	5167		

Automated Test :	0	Batch/Interfaces :	494	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	1079	Conversion :	0	DBA :	0
Design :	350	Eligibility :	1441	Fiscal :	381
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	723	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284675] Update Distribution List for Daily Automated Email Batch Jobs

Team Responsible:	**Batch/Interfaces**	Assignee:	**Lakshmi Seenivasan**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**45**
Reporter:	**Teresa Magnuson**	Regulation Reference:		Created:	**11/07/2024 03:28 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Teresa Magnuson 01/21/2025

Expedite Approval:

Current Design: With the implementation of SCR CA-274772, the total number of MEDS Daily transaction counts are sent to a pre-determined distribution list, via an automated email batch job.

Request: Add 'DHCSCalSAWS@dhcs.ca.gov' to the existing distribution list.

Recommendation: Add 'DHCSCalSAWS@dhcs.ca.gov' to the existing distribution list on the following batch job.

PB00B220 - this batch job sends total number of counts by county for daily MEDS transactions via e-mail to DHCS.

Note: there is no change to the Recon email batch job PB00B221.

Outreach Description:

Alternative Procedure Description: Manually send the daily counts to the additional email address.

Operational Impact:

App Team Estimate Total:	45	Infra Team Estimate Total:	0		
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	32	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	6	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284601] Update R1/R2 Aid Code Determination for Non-TCVAP

Team Responsible:	**Eligibility**	Assignee:	**Maria Kennady**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Satish Kumar**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**202**
Reporter:	**Norma Meza**	Regulation Reference:	**ACL 13-25**	Created:	**11/06/2024 08:57 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process, Data Impact]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Performance**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**01/31/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 2/11/25

Current Design: For CalWORKS and CalFresh, the applicant's citizenship record with INS document type "I-688B or I-765 or I-766" with Section Code "C08", results in an evaluation of "Yes" for CalWORKs / CalFresh State Trafficking

And the CalWORKs sets the EDBC with aid code "R1 - CW - TCVAP (State)" and CalFresh program determines the program with aid code "R2 - CF - TCVAP (State)".

Request: No longer use the "R1"/"R2" aid code for non-TCVAP CalWORKs/CalFresh Households with INS document type "I-688B or I-765 or I-766" with Section Code "C08" (Citizenship type "Temporary - Employment Authorized").

Recommendation: Update the EDBC logic to no longer use "R1"/"R2" aid code when a CalWORKs / CalFresh applicant has a document type "I-688B or I-765 or I-766" with Section Code "C08" which results in an evaluation of "Yes" for CalWORKs / CalFresh State Trafficking.

For example, for a CalWORKs CalFresh household of 3 people, if 2 of the 3 persons have employment authorization cards with the "C08" section code and they are pending asylum, but they are not TCVAP, and child is a US citizen, Update system to not assign "R1"/"R2" aid code for citizenship record with INS document type "I-688B or I-765 or I-766" with Section Code "C08".

Outreach Description: A list of active TCVAP CalFresh / CalWORKs cases with "R1"/"R2" aid code will be provided where the applicant's citizenship record with INS document type "I-688B or I-765 or I-766" with Section Code "C08".

The list will be for informational purposes. No County action is required.

Alternative Procedure Description: Override EDBC and set correct aid code.

Operational Impact:

App Team Estimate Total:	202	Infra Team Estimate Total:	0		
Estimate:	202				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	134	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	48	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284418] Data conversion script to convert existing Managed/Non-managed GR program to GA/GR automated solution program

Team Responsible:	**Online**	Assignee:	**Vamsi Thimmapuram**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**267**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**10/31/2024 08:45 AM**
Status:	**In Development**	Impact Analysis:	**[Conversion, Data Impact]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[C-IV]**

Non-Committee Review:	non-committee approved by Adelaide Mendoza on 2/11/2025
Expedite Approval:	Approved by Karen J Rapponotti on 02.19.2025
Current Design:	Former C-IV counties have either a Managed/Non-Managed GR program.
Request:	When former C-IV counties opt for GA/GR Automated solution program conversion, a general script is required to close the existing Managed/Non-managed GR program and create a GA/GR Automated Solution program (only a program block with status Pending will be added any program specific data collection fields will NOT be converted).

Recommendation:	Create a DB conversion script Template that will be modified for each county:
	Note: Before conversion El Dorado and San Bernardino used the "General Assistance (Non-Managed)" program, other former CIV counties used the "General Assistance (Managed)" program. See comments for a list of which former CIV counties use the "General Assistance (Managed)" and which use the "General Assistance (Non-Managed)" programs.
	
	Assumption: A County Worker will open each Case, complete appropriate data collections, and Run EDBC after the conversion.
	
	1. Open/Create a new GA/GR Automated Solution program for every case in the county that has an (Active or Pending) "General Assistance (Managed)" or "General Assistance (Non-Managed)" (GM or GN) program:
	   a. Set the Primary Person the same as on the Active/Pending "General Assistance (Managed)" or "General Assistance (Non-Managed)" (GM or GN) program
	   b. Set the 'Application Date' as {SCR_Implementation_Date} (This date will be the implementation date of the baseline release (this but will be a different application date for each converted county)
	   c. Set the 'Requested BDA' as {County_Specific BDA Date } for San Bernardino (Note: This date will be different for each converted county)
	   d. Set the Source of the program application (pgm_app. SRC_CODE) as 'Other' ('OT')
	   e. Add all persons associated with the Active/Pending "General Assistance (Managed)" or "General Assistance (Non-Managed)" (GM or GN) program
	   f. Set the ebt_stagger_day as null (not staggered)
	   g. Set MFG_NOTICE_STAT_CODE as null (notice status is null)
	   h. Set the Intake or Redetermination indicator as 'Y' (Yes the program is undergoing intake or redetermination) (Tech Note: This is the pgm.INTAKE_REDETER_IND)
	   i. Set the Program Application Type as 'NW' (New Application) (Tech note: this is the pgm_app.type_code)
	   j. Assign the program to the same position as the Active/Pending "General Assistance (Managed)" or "General Assistance (Non-Managed)" (GM or GN) program (Tech Note: This is pgm_assign.POS_ID);
	   k. Set the worker assignment as a new assignment (Tech Note: This is the pgm_assign.new_assign_ind)
	   l. Log Application "Pended" events for the program and each person added to the program

2. Close each existing (Active or Pending) "General Assistance (Managed)" or "General Assistance (Non-Managed)" (GM or GN) program for the county:

    a. Update the primary assignment record associated with the program so that program assignment is not excluded from the LifeCycleReassignment Batch job (Tech Note: Set pgm_assign.LIFE_CYCLE_IND to 'N')

    b. Invalidate any Pending Authorizations and their related Tasks for the Case (Note: Do this for the entire case not just the program)

        i. Set the Invalidation Reason as "Unspecified"

        ii. Cancel any related EDBC tasks currently assigned to supervisors or deputies (tasks with Category EDBC, Type SUPERVISOR_AUTHORIZATION (EC1) or DEPUTY_AUTHORIZATION (EC2) and Status Assigned ('AS'))

    c.   Remove (delete) all Program Detail/Status records beginning on or after the current date and end-date (update) the current record:

    d.

        i. Add the "Discontinued" Status with Status Reason of "Conversion" for previously "Active" programs

        ii. or Add the "Denied" Status with Status Reason of "Conversion" for previously "Pending" programs

3.   Upon successful migration of the program, create a Journal entry for each program discontinued/denied:

    i. Journal Category "All"

    ii. Journal Type   "Conversion"

    iii. Short Description "This General Assistance / General Relief program has been successfully migrated from {OLD_program_name} to GA/GR Automated Solution program, effective {Release_Date}."
(Note: This date will be the implementation date)

    iv. Long Description "This General Assistance / General Relief program has been successfully migrated from {OLD_program_name} to GA/GR Automated Solution program, effective {Release_Date}."
(Note: This date will be the implementation date)

4. Provide a list of affected Cases:

    List Name: {SCR_NUMBER} {County_Name} Cases Converted from {OLD_PROGRAM} to GA/GR Automated Solution - Case List

    List Criteria:

        Case is affected by this conversion effort

    Standard Columns:

        - County_Code
        - County_Name
        - Case Number
        - Case Name

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>{SCR number for specific County}
(Note: List Name and List location will be different for each converted county)

Outreach Description:	CIT Listing with Instructions for workers to run EDBC on Converted cases.
Alternative Procedure Description:	Manually close the existing Managed/Non-managed program and create a GA/GR Automated Solution Program and add the required Data collection date.
Operational Impact:	

App Team Estimate Total:	267	**Infra Team Estimate Total:**	0
Estimate:	267		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	166
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	12	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	64	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284416] Update the Correspondence batch jobs to include the Counties opting into the GA/GR Automated Solution

Team Responsible:	**Client Correspondence**	Assignee:	**Manisha Chatterjee**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Manisha Chatterjee**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**348**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**10/31/2024 08:31 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[C-IV]**

Non-Committee Review:	Non-Committee Approval - Dena DeLapp 02/18/2025
Expedite Approval:	Karen R. 02/18/2025
Current Design:	The current design of CalSAWS GA/GR AS batch jobs are limited to the currently opted in CalSAWS GA/GR AS counties. The GA/GR Managed and GA/GR Non-Managed Counties are not included in the batch jobs.
	This SCR proposes updating the GA/GR AS batch jobs to include GA/GR Managed and GA/GR Non-Managed counties, allowing them to access and use CalSAWS GA/GR AS functionality for all the CalSAWS GA/GR AS batch jobs.
Request:	The request is to opt in GA/GR Managed and GA/GR Non-Managed counties for all existing GA/GR AS batch jobs. Update seven correspondence batch jobs to include GA/GR Managed and GA/GR Non-Managed counties opting into the CalSAWS GA/GR AS.
Recommendation:	1. Create BPCR for seven batch jobs to opt in the GA/GR Managed and GA/GR Non-Managed counties , into the current CalSAWS GA/GR AS.
	2. Create BSCR for county specific batch job PBXXE598 for the GA/GR Managed and GA/GR Non-Managed counties.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**348**	**Infra Team Estimate Total:**	**0**
Estimate:	**348**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	120
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	148	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	80	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284415] Update the Batch Jobs to include the Counties opting into the GA/GR Automated Solution

Team Responsible:	**Batch/Interfaces [25.05]**	Assignee:	**Reddaiah Maddina**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**Soundarya Ramesh**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**550**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**10/31/2024 08:24 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[C-IV]**

Non-Committee Review:	non-committee approval by Adelaide Mendoza on 2/04/25
Expedite Approval:	Expedited build Approval by Karen J. Rapponotti on 02/06/25 via email
Current Design:	The current design of GAGR Automated solution batch jobs is limited to the GA/GR Automated solution opted in counties that have opted in previously and the GA/GR Managed, and non-managed Counties are not included in the batch jobs. This SCR proposes updating the GAGR Automated solution batch jobs to include 39 additional counties, allowing them to access and use the existing functionality for all GAGR Automated solution batch jobs.
Request:	The request is to opt in 39 counties for all the existing GAGR Automated solution batch jobs. Update 24 batch jobs (non-CC) to include the 39 Counties opting into the GA/GR Automated Solution and regression test 100 batch jobs after opting in.
Recommendation:	1. Create BPCR for 24 batch jobs to opt in 39 counties. 2. Create BSCR for county specific batch jobs for PBXXE261 and PBXXE262 for 39 counties.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**550**	**Infra Team Estimate Total:**	**0**	
Estimate:	**550**			
Automated Test :	0	Batch/Interfaces :	317	Batch Operations :	40
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	193	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284337] Santa Cruz county opting-in to E2lite interface automation functionality

Team Responsible:	**Batch/Interfaces**	Assignee:	**Thanmay Yanamala**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**97**
Reporter:	**Victor Nunez**	Regulation Reference:		Created:	**10/30/2024 08:33 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Victor Nunez**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Santa Cruz]**

Non-Committee Review: Approved by: Victor Nunez 11/5/24 Approved Glori Hernandez 2/11/25

Expedite Approval: Approved by Karen J. Rapponotti on 12/10/2024.

Current Design: Santa Cruz county currently does not participate in the E2lite interface automation functionality

Request: Turn on E2lite interface automation for Santa Cruz county, per county request.

Recommendation:

Enroll Santa Cruz County in the Automated E2Lite process and begin pulling the skeleton WPR Sample file from the county server, process the file, and return to the county based on the current E2Lite automated process.
1. Create a Batch Property change Request (BPCR) and Batch Schedule Change Request (BSCR) to turn on the following batch jobs:
   Inbound: PI44E900 (E2Lite Inbound FTP) and PI44E901 (E2Lite Inbound reader)
   Outbound:
     3-month file: PO44E903 (writer) and PO44E905 (FTP)
     6-month file: PO44E904 (writer) and PO44E906 (FTP)
2. Partner testing - Complete inbound and outbound file exchange with Santa Cruz County to test SFTP connection.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	**97**	**Infra Team Estimate Total:**	**0**
Estimate:	**97**		

Automated Test :	0	Batch/Interfaces :	59	Batch Operations :	22
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	6	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284022] MEDS: Update Title and Description for MEDS Alerts 9598 and 9600

Team Responsible:	**Batch/Interfaces**	Assignee:	**Prabhakaran Raju**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**73**
Reporter:	**Teresa Magnuson**	Regulation Reference:	**MEDS Network Change Cycle Notice 510**	Created:	**10/22/2024 09:46 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Teresa Magnuson 12/05/2024
Expedite Approval:	
Current Design:	MEDS Alerts 9598 and 9600 were added to CalSAWS as part of SCR CA-250218. The title and description have been changed with MEDS Network Change Cycle Notice 510.
Request:	Update the title and description of MEDS Alerts 9598 and 9600.
Recommendation:	Update the title and description of MEDS Alerts 9598 and 9600 to align with the verbiage provided in MEDS Network Change Cycle Notice 510 (attached). Please find more information in the Design Document.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**73**	**Infra Team Estimate Total:**	**0**
Estimate:	**73**		

Automated Test :	0	Batch/Interfaces :	34	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	14
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	20	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-283605] CalOAR - Update logic for WTW_SATT (Variable #33) per SIRFRA 3964

Team Responsible:	**Batch/Interfaces**	Assignee:	**Saurabh Rajawat**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Shining Liu**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**241**
Reporter:	**Lien Phan**	Regulation Reference:	**ACL 19-40**	Created:	**10/10/2024 03:22 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 2/6/2025

Current Design: The logic to populate WTW_SATT (variable 33) in Cal-OAR 19 does not exclude activities with a status of 'Closed' and status reason of 'Rescheduled Prior to Start Date'.

Request: Update the criteria of WTW_SATT in Cal-OAR 19 to exclude activities with a status of 'Closed' and a status reason of 'Rescheduled Prior to Start Date'.

Recommendation: 1. Update the criteria of WTW_SATT.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**241**	**Infra Team Estimate Total:**	**0**
Estimate:	**241**		

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	11	Reports :	0	Reports Test :	25
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283232] Shasta and El Dorado Counties - Update Classification Titles

Team Responsible:	**Online**	Assignee:	**Suneha Pallagate**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**81**
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**10/01/2024 06:03 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[El Dorado, Shasta]**

Non-Committee Review: Approved by Brian Conway for El Dorado on 02.11.2025 & Autum Britton for Shasta on 02.11.2025

Expedite Approval: Approved by Karen J Rapponotti on 02/21/2025

Current Design:
For Shasta County:
On 8/27/2024, the Shasta County Board of Supervisors approved the reclassification of the Eligibility series, including deleting the Eligibility Worker I/II/II classifications and adding the Eligibility Specialist I/II/III classifications effective 9/8/2024. Also the Staff Services Analyst II Classification title is shown as "Staff Services Analysts II" as a plural title rather than individual.

For El Dorado County:
The Classification Title of 'System Support Assistant' currently does not exist in CalSAWS.

Request: Remove the following Classification Titles in CalSAWS for Shasta County:

Eligibility Worker I
Eligibility Worker II
Eligibility Worker III
Staff Services Analysts II

And replace with the following:

Eligibility Specialist I
Eligibility Specialist II
Eligibility Specialist III
Staff Services Analyst II

Ensure that all existing users in Shasta County's system are transferred to their appropriate reclassified/corrected Classification Title.

El Dorado County: Add Classification Title System Support Assistant to CalSAWS

Recommendation:
1. No longer display the following Classification Titles for Shasta County
Eligibility Worker I
Eligibility Worker II
Eligibility Worker III
Staff Services Analysts II

2. Display the following Classification Titles for Shasta County:
Eligibility Specialist I
Eligibility Specialist II
Eligibility Specialist III

Staff Services Analyst II

3. Perform a one-time data change to update Shasta County Staff from their current Classification Title to their new Classification Title:
    A) Change from 'Eligibility Worker I' to 'Eligibility Specialist I'
    B) Change from 'Eligibility Worker II' to 'Eligibility Specialist II'
    C) Change from 'Eligibility Worker III' to 'Eligibility Specialist III'
    D) Change from 'Staff Services Analysts II' to 'Staff Services Analyst II'

4. For El Dorado County add a new Classification Title of 'System Support Assistant'.
    A) The Classification Title of 'System Support Assistant' will only display for El Dorado County only.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	81	**Infra Team Estimate Total:**	0		
Estimate:	81				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	52
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	4	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	20	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283216] Update TEMP 2313 and TEMP 2035 to include Cash Reactivated Expungements and Update template according to CFL 24/25-41

Team Responsible:	**Reports**	Assignee:	**TK Bui**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**TK Bui**	Change Type (SCR):	**Policy**
Minor Version:	**25.06.xx**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**580**
Reporter:	**Claudia Pinto**	Regulation Reference:	**CFL 24/25-41**	Created:	**10/01/2024 12:10 PM**
Status:	**Committee Review**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Reports Overview]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	

Non-Committee Review:

Expedite Approval: Expedited Build Start approval from Karen Rapponotti on 3/25/2025.

Current Design: Currently, the TEMP 2313 and TEMP 2035 do not include cash reactivated expungements. Cash replacement benefits due to electronic theft can be expunged and they are eligible to be reinstated. This includes CalFresh replacements that were issued as Cash with benefit type ETRCB before or on 11/30/2023. Additionally, CalFresh replacements with a pay code of 1F - CalFresh EBT Theft Food Replacement are reported under the "CalFresh Federal" column in the TEMP 2313 and TEMP 2035.

Request: The logic in the TEMP 2313 and TEMP 2035 will be updated to include cash reactivated expungements. Additionally, the "CalFresh Federal" column will be removed, and the "CFAP/CalFresh State 12/21/24-Current", "CFAP/CalFresh Federal 12/01/23-12/20/24", and "CalFresh State 10/29/21-11/30/23" columns will be added as per CFL 24/25-41 due to the change in ACL 24-62E for counties to use the SFRPSN benefit type for CalFresh food replacements effective December 21, 2024.

Recommendation:
1. Update the logic in the TEMP 2313 to include cash reactivated expungements.
2. Update the template in the TEMP 2313 to remove the "CalFresh Federal" column and add the "CFAP/ CalFresh State 12/21/24-Current", "CFAP/CalFresh Federal 12/01/23-12/20/24", and "CalFresh State 10/29/21-11/30/23" columns.
    a. Update the logic in the summary and detail sheets to categorize CalFresh replacements accordingly.
3. Update the logic in the TEMP 2035 to include cash reactivated expungements.
4. Update the template in the TEMP 2035 to remove the "CalFresh Federal" column and add the "CFAP/ CalFresh State 12/21/24-Current", "CFAP/CalFresh Federal 12/01/23-12/20/24", and "CalFresh State 10/29/21-11/30/23" columns.
    a. Update the logic in the summary and detail sheets to categorize CalFresh replacements accordingly.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

App Team Estimate Total:	580	**Infra Team Estimate Total:**	0
Estimate:	580		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	10	Reports :	386	Reports Test :	134
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283215] Update Task History/Export to Indicate Get Next

Team Responsible:	**Task Management**	Assignee:	**Minh Phan**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**271**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**10/01/2024 11:54 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 01/16/2025

Current Design: Get Next processing determines which Task Banks a worker is associated to, filters the Tasks within these Task Banks to the Tasks that the worker's Position is configured to receive, and applies an order criterion (highest priority, oldest due date, oldest created date) to retrieve a single Task to be assigned to the Worker.

Currently, the Task Management page attributes do not identify if a Task assignment was the result of Get Next processing.

Currently, the Task Management page attributes do not identify if a Task assignment was the result of Get Next processing.

Request: 1. Modify the Task History panel of the Task Detail page to include additional information indicating Task assignment via Get Next processing.
2. Enhance the Task Search Export listing to provide an attribute indicating when a Task was assigned via Get Next processing.

Recommendation: 1. Update the Task History panel of the Task Detail page to indicate if a reassignment was done by Get Next processing.
2. Update the Task Search Export template to include the date and time a Task was assigned using Get Next.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**271**	**Infra Team Estimate Total:**	**0**
Estimate:	**271**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	9	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	52	Task Management :	210	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283209] Update Report Tasks to Auto Close

Team Responsible:	**Task Management**	Assignee:	**William Truong**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**745**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**10/01/2024 10:34 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate Automated Action]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 01/04/2025

Current Design: The CalSAWS System includes functionality to create Tasks in an automated fashion via the Automated Action framework. This framework allows a level of configuration for automated Tasks that can be maintained by the Counties. There are no Automated Actions to close Tasks that are associated to Customer Report documents in an automated fashion.

Request: 1. Create a new Automated Action allowing counties to enable/disable auto closure of Tasks that are associated to a Customer Report document.

Recommendation: 1. Implement an Automated Action to automatically close Customer Report Tasks once the Customer Report document reaches an end status.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**745**	Infra Team Estimate Total:	0		
Estimate:	**745**				
Automated Test :	29	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	32	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	177	Task Management :	442	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-282449] ACL 24-87 Mass Mailer for Extension of Water Pilot Program

Team Responsible:	**Client Correspondence**	Assignee:	**Raghunandan KV**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**535**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 24-87**	Created:	**09/06/2024 03:37 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Batch Performance, Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**Corr_Reallocation_24_25**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Kern]**

Non-Committee Review: Approved by Caroline Bui on 2/4/2025

Expedite Approval: Approval granted by Karen J. Rapponotti on 02/04/2025

Current Design: The Water Pilot for Kern County started on March 1, 2022 and was originally scheduled to end 2/28/2023, depending on household caseload and available funding. Due to available funds, the Pilot was extended from 3/1/2023-10/31/2023. Now with the additional funding provided, the Pilot will be extended from 11/1/2023 - 6/31/2025 for participating households.

Assembly Bill 161, section 58, extends the Water Pilot until allocated funding expires. Pilot was originally scheduled to end 10/31/23 and was extended through June 30, 2025. This new extension will require the CDSS to send another informing notice similar to CF 304E to participating pilot households in Kern County.

Assembly Bill 161, Section 58 extends the CalFresh Water Pilot (Pilot) until the expiration of allocated funding for the pilot program or September 30, 2025, whichever is later. Participants will receive an extension notice CF 304F. The existing discontinuance notice (CF 304C) will be sent to households when the Pilot ends.

Request: Send the CF 304F Notice of Water Pilot Extension before June 2025.
Update water pilot benefits logic to capture the extension.

Recommendation:
1. Add the new CF 304F Notice of Water Pilot Extension form in CalSAWS in English and Spanish.
2. Mass mail the CF 304F Notice of Water Pilot Extension form before June 2025.
3. Create new Auxiliary Authorization Record for Water Pilot Benefits.
4. Update Monthly Water Pilot Discontinuance Sweep to scan for the latest approved Auxiliary Authorization Record.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**535**	Infra Team Estimate Total:	0		
Estimate:	**535**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	151	Conversion :	0	DBA :	0
Design :	70	Eligibility :	0	Fiscal :	140

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	20	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	114	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282193] Online Help - Update the JA SSP - e-Applications CA-265239

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Dymas Pena**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**15**
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**08/28/2024 05:11 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Elizabeth Palm on 10/24/2024

Expedite Approval: Approved by Karen Rapponotti on 12/31/2024

Current Design: CA-265239 Allow Receiving County to Update County for Incoming e-Applications will allow counties to update the receiving county for incoming e-Applications.

Request: Update the Self-Service Portal (SSP) - e-Applications to accommodate changes related to CA-265239.

Recommendation: Upload the updated job aid to Online Help and the LMS.

Outreach Description: Update job aid

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	15	Infra Team Estimate Total:	0		
Estimate:	**15**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	15	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282061] E-Application Search Results Summary Enhancement

Team Responsible:	**BenefitsCal**	Assignee:	**Sricharitha Admala**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**235**
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**08/26/2024 05:49 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Self Service Portal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 3/5/2025

Current Design: The e-Application Search page currently does not have an export capability. Workers must manually track e-Applications from each paginated list of 25 -100 records by printing the page to retain the search results.

Request: 1. Add an export capability to extract the full results from the e-Application Search page into a XSLX file format.
2. Include additional reporting information upon extraction of the search results.

Recommendation: 1. Add an export icon on the e-Application Search Results page. This will include the generation of the search results in XSLX format, using the search parameters entered on the page.

Outreach Description:

Alternative Procedure Description: Worker to manually track by printing out each paginated page from the e-Application Search page

Operational Impact:

App Team Estimate Total:	235	Infra Team Estimate Total:	0		
Estimate:	235				
Automated Test :	46	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	159	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	10	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-281800] San Diego - Analytics PBDS Support - 25.05

Team Responsible:	**Analytics**	Assignee:	**Robert Logan**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**80**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**08/18/2024 02:40 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**County Data Pipeline (SD-02-2023)**
Consortium Review Approval:		Approved by Committee:	**08/19/2024**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[San Diego]**

Non-Committee Review:	Approved by David Bruhn on behalf of Laura Chavez on 8/19/2024
Expedite Approval:	Approved by David Bruhn on behalf of Laura Chavez on 8/19/2024
Current Design:	San Diego Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.
Request:	Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to San Diego account with the major release.
Recommendation:	Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to San Diego account with the major release.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	80	**Infra Team Estimate Total:**	0
Estimate:	80		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	80	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-281010] Santa Cruz - Close Active Child Care program with no worker

Team Responsible:	**Online**	Assignee:	**Kshitij Shivaji Kale**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**162**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**07/31/2024 10:12 AM**
Status:	**In Development**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Child Care]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Santa Cruz]**

Non-Committee Review: Approved by Eric Kollars on 02/19/2025 from Santa Cruz

Expedite Approval: Michele Peterson - 2/26/25

Current Design: Currently, Santa Cruz have old Active Child Care Program that are also not assigned to any worker. These Program were converted over from conversion and the Child Care program should have been discontinued.

Request: Discontinue, all Active Child Care program for Santa Cruz counties that does not have a Worker assigned to the Child Care Program.

Recommendation:

1. Add a 'Discontinued' status for all converted Child Care Program for Santa Cruz County, where Created By is '44', that is still in 'Active' status and there's no worker assigned to the 'Active' Child Care Program.
 A) Begin Date for the 'Discontinued' status will be the go live date for Santa Cruz County (this is the date that Santa Cruz converted over to CalSAWS).
 B) Funding Source will be the same information as the 'Active' status.
  i) If Funding Source information is "Null" then use 'Stage 1'
 C) Status Reason will be 'Other'
 D) Discontinue all the Active Members for the Child Care Program.
   i) Begin Date for the 'Discontinue' status for the Member will be the go live date for Santa Cruz County (this is the date that Santa Cruz converted over to CalSAWS).
   ii) Status Reason will be 'Didn't Meet CW Req'.

 Technical Note: Santa Cruz can be found on the County Code table under the go live date column.

Outreach Description:

Alternative Procedure Description: User will need to discontinue the program manually through the Child Care Program Detail page.

Operational Impact:

App Team Estimate Total:	**162**	**Infra Team Estimate Total:**	**0**
Estimate:	**162**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	100
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	7	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280730] Updates to Task Pop Up Pages

Team Responsible:	**Task Management**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**566**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**07/23/2024 10:16 AM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[CFP/WBT, Job Aid, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 02/18/2025

Current Design: The CalSAWS System includes a series of Task Pop-Up pages that allow for management of Tasks. As part of enhancement CA-253708 Consolidate the Worklist Pages, several features that were available in the Worklist pages were added to the Task Pop-Up pages. The Worklist Summary page was not a feature that was preserved into the Task Pop-Up pages.

As part of this consolidation, the Worklist PR/RE page contents were addressed in the Task Pop-Up pages by introducing a display mode of "PR/RE".

The Task Pop-Up pages do not have a simple method to display "PR" or "RE" Tasks individually. These pages also do not have a general summary display of Task information like the retired Worklist Summary page.

Request:
1. Provide a summary view of Task information in the Task Pop-Up pages similar to the retired Worklist Summary page.
2. Provide a method to view only "PR" or "RE" Tasks on the My Tasks and Task Search pages.
3. Include a Language column in Task Search page.

Recommendation:
1. Add a new Display Mode option to the Task Pop-Up pages to drive display of summary Task statistics.
2. Add additional Display Mode options on the Task Search page to view "PR" or "RE" Tasks specifically.
3. Add a Language column to Task Search page.
4. Remove (s) from Program(s) column in Task Search page.

Outreach Description:

Alternative Procedure Description: None.

Operational Impact:

App Team Estimate Total:	566	**Infra Team Estimate Total:**	0
Estimate:	566		

Automated Test :	149	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	25	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	98	Task Management :	244	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280440] Riverside - DCR to Add the Employee Number

Team Responsible:	**Online**	Assignee:	**Alana Sacks**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**56**
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**07/15/2024 02:32 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Riverside]**

Non-Committee Review: Approved by Maria Reyes from Riverside County on 02.13.2025

Expedite Approval: Approved by Karen J Rapponotti on 02/19/2025

Current Design: On the Staff Detail page in CalSAWS, users can input an Employee Number, this was not an option in CIV. Therefore, when the staff records for Riverside County got migrated into CalSAWS, the Employee Number remained blank.

Request: Perform a one-time data change to add the Employee Number information for Riverside County Staff. Staff record and Employee Number to be added will be provided by Riverside County.

Recommendation:
1. Perform a one-time data change to add Employee Number information for Riverside County Staffs as identified on the attached Excel file 'RivCo_33_EmployeeNumbers_Feb112025.xlsx
 A) Use the Staff ID found on Column A of the excel file for the Staff Record information where Employee Number need to be added. The Employee Number to be added for the Staff Record is found under Column B.
   i) For staff records (based on Staff ID provided on the excel file) where the Employee Number is not 'null', the Employee Number will be replaced with the Employee Number provided in the excel file.

Note: The one-time data change will only be using the Staff ID and County Code information that was provided on the excel file to determine which staff record for Riverside County that needs to be updated with the Employee Number. All other information provided on the excel file (Last Name, First Name, Email Address, and Username/Active) will not be used as a way to identify the staff records where Employee Number needs to be added.

Outreach Description:

Alternative Procedure Description: User will need to input the Employee Number information manually through the Staff Detail page.

Operational Impact:

App Team Estimate Total:	56	Infra Team Estimate Total:	0		
Estimate:	56				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	35
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	14	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-279460] Functional Design Document (FDD) for Reports - Group 7 (Documentation Only)

Team Responsible:	**Reports**	Assignee:	**TK Bui**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**TK Bui**	Change Type (SCR):	**Documentation**
Minor Version:	**25.05.xx**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**500**
Reporter:	**Thao Ta**	Regulation Reference:		Created:	**06/18/2024 09:31 AM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	

Non-Committee Review:

Expedite Approval: Expedited Build Start approval from Karen Rapponotti on 7/30/2024.

Current Design: There is no updated functional design documents outside of the SCR documents and the baseline FLD documents.

Request: Create functional design documents (FDD) for select reports.

Recommendation:

Outreach Description:

Alternative Procedure Description:

Operational Impact:

App Team Estimate Total:	**500**	**Infra Team Estimate Total:**	**0**
Estimate:	**500**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	500	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-278918] Child Care Administrator Portal Enhancements - Adding Cash Grant information

Team Responsible:	**Online**	Assignee:	**Khanh Nguyen**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**382**
Reporter:	**Lien Phan**	Regulation Reference:	**ACL 19-110**	Created:	**06/05/2024 04:09 PM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Child Care]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**02/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 02/21/2025

Current Design: The Child Care Admin Portal Summary Page provide information regarding a Case to allow users to determine their eligibility for Child Care program. This includes information regarding the income and the source of the income for the CalWORKS program. Currently, the Child Care Admin Portal Summary Page only provide a list of income sources and the Adjusted Monthly income but does not provide the amount associated to the income type, include the cash grant amount for the CalWORKs program.

Request: Update the Child Care Admin Portal Summary Page to display the list of income sources along with the associated amount for each person on the CalWORKs case and provide the cash grant amount for CalWORKs for the case.

Recommendation:
   1. Add a new Income Information section to the Child Care Admin Portal Summary page to provide income information.
   a. Provide a list of income sources and the income amount for each person on the CalWORKs program.
   b. Provide the cash grant amount for the Case.
   c. No longer display the list of income source.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**382**	**Infra Team Estimate Total:**	**0**
Estimate:	**382**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	235
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	17	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	95	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-277821] Add functionality to Reactivate CalFresh Replacements Due to Electronic theft Issued as Cash

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**160**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**05/13/2024 04:57 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Marlene Rangel approved 02/11/25

Expedite Approval: Production Deployment Approved by Karen Rapponotti 10/1/2024

Current Design: Currently, CalFresh expungements are not reactivated/reinstated in CalSAWS by design. With ACL/CFL CalFresh replacements due to electronic theft were issued as Cash benefit until 11/30/2023.

Request:
1. Some of the those CalFresh replacement benefits issued as Cash have since been expunged and per CDSS need to reactivated/reinstated as Cash benefits.

2. Fiscal and State Reports will need to be updated to capture these reactivated expungements - please refer to CA-283216 for more details.

Recommendation: Update EBT Cash writer interface to process CalFresh replacement benefits that were expunged and are now reactivated.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	160	**Infra Team Estimate Total:**	0
Estimate:	160		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	103
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	42	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-277604] IHSS Alert Monitoring

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Sivagami Nachiyappan [X]**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**208**
Reporter:	**John Pratt**	Regulation Reference:		Created:	**05/08/2024 12:19 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Accessibility]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**John Pratt**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**10/03/2024**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Non-Committee Approval by John Pratt on October 3, 2024
Expedite Approval:	
Current Design:	Alerts processing performance (by counties) is measured by either of two potential dates, transact date = when the alert, and the alert date = when it is processed in CalSAWS and available for the county staff to review.
Request:	To modify the alert date to be the next business day (exclude holidays/weekends) after the batch processes the alerts and loads them into CalSAWS. Add a new column to IHSS alert table to capture the batch date.(This would be a back-end column only) Add a new column to IHSS alert table to capture the day when THE alert is set to completion.
Recommendation:	The IHSS alert date in CalSAWS is to reflect the next business day (eg. exclude holiday) after the batch processes the IHSS alerts into CalSAWS. Add a new column to ihss_alert table to capture the batch_date.(This would be a back end column only) Add a new column to ihss_alert table to capture the day when ihss alert is set to completion.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	This allows the user to be able to process the alert timely

App Team Estimate Total:	208	Infra Team Estimate Total:	0		
Estimate:	**208**				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	77
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	31	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-276760] Santa Clara County - Update Pay Codes

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**		
Fix Version/s:	**[25.05]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**County Operational Enhancement**		
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**56**		
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**04/18/2024 11:35 AM**		
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**		
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:			
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-276427 CA-247812**		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Santa Clara]**		

Non-Committee Review:

Jessica Bunting approved 8/19/24

Expedite Approval:

Current Design:

 Pay Code: Current Description:
F1 4B - FC Sibling Supplement
F2 4BC - Adult Board and Care for NMD
F3 4L - FC Ineligible Child Over 18
F4 4P - FC For Profit Group Home
F5 4R - FC Payment for Days Prior to Detention
F6 4T - THP – Plus
F7 4XT - Bed hold which extends beyond the State/Fed funded 14 days
F8 4XU - Extended VFR beyond the State maximum of 6 months
F9 4XH - Out of County/State Ineligible
I1 4XL Supp Other Rate
I2 4XX - Other FC

Request:

 Santa Clara County is requesting three new pay codes for tracking Foster Care issuances. The pay code descriptions should be:
•Small Family Home
• SCI Non-IV-E Rel Placement
•Infant Supplements Non Title IV-E Placement

Update current pay code descriptions.
Pay Code: Current Description:
F1: 4B - FC Sibling Supplement
Updated Description: FC Sibling Supplement

F2: 4BC - Adult Board and Care for NMD
Updated Description: Adult Board and Care for NMD

F3: 4L - FC Ineligible Child Over 18
Updated Description: FC Ineligible Child Over 18

F4: 4P - FC For Profit Group Home
Updated Description: FC For Profit Group Home

F5: 4R - FC Payment for Days Prior to Detention
Updated Description: FC Payment for Days Prior to Detention

F6: 4T - THP – Plus
Updated Description: THP - Plus

F7: 4XT - Bed hold which extends beyond the State/Fed funded 14 days
Updated Description: Bed hold which extends beyond the State/Fed funded 14 days

F8: 4XU - Extended VFR beyond the State maximum of 6 months
Updated Description: Extended VFR beyond the State maximum of 6 months

F9: 4XH - Out of County/State Ineligible
Updated Description: Out of County/State Ineligible

I1: 4XL Supp Other Rate
Updated Description: Supp Other Rate

I2: 4XX - Other FC
Updated Description: Other FC

Recommendation:

1. Update Code Detail to add new Pay Codes for tracking Foster Care issuances. The pay code descriptions should be:
• Small Family Home
• SCI Non-IV-E Rel Placement
• Infant Supplements Non Title IV-E Placement

2. Remove the old CalWIN subtypes from the pay code descriptions and update the pay code descriptions as follows:
Pay Code - Description:
F1 - FC Sibling Supplement
F2 - Adult Board and Care for NMD
F3 - FC Ineligible Child Over 18
F4 - FC For Profit Group Home
F5 - FC Payment for Days Prior to Detention
F6 - THP – Plus
F7 - Bed hold which extends beyond the State/Fed funded 14 days
F8 - Extended VFR beyond the State maximum of 6 months
F9 - Out of County/State Ineligible
I1 - Supp Other Rate
I2 - Other FC

Outreach Description:

Alternative Procedure Description: County will manually track Foster Care issuances.

Operational Impact:

App Team Estimate Total:	56	Infra Team Estimate Total:	0		
Estimate:	56				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	35
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	14	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275295] Add a Conditionally Employable Indicator on the Work Registration Detail Page

Team Responsible:	**Online**	Assignee:	**Shaik Ameerjan**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**306**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**03/12/2024 09:49 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**02/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[CalWIN]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 02/21/2025

Current Design: The Work Registration Detail page for the GA/GR ES (Employment Services) currently has the following status options:
• Employable
• Conditionally Employable
• Unemployable

Per SCRs CA-244108 and CA-215680, CalSAWS counts the days and months towards the GA/GR time on aid clock for the days and months where the Work Registration status is either 'Conditionally Employable' or 'Employable' while the days and months where the status is 'Unemployable' are exempt.

Request: For the GA/GR Automated Solution add a new Work Registration indicator for 'Conditionally Unemployable', to remind/aid workers to re-check/validate the "Unemployable" Status the next time the page is visited, if the option was selected.

Recommendation: See Design Document for Complete Recommendations
1. (Work Registration Detail Page)- Update the CalSAWS database to hold a "Conditionally Employable" indicator, for Work registration Detail records. Show existing/historical records as "No"(unchecked).

2. (Work Registration Detail Page) - Add a "Conditionally Employable" checkbox. Show this checkbox, only when "Unemployable" is selected for the 'Status'. Hide this when "Unemployable" is not selected or when "Unemployable" is unselected by the user. Note: the "Unemployable" status is currently only selectable for "GA/GR ES" type Work Registration records.

3. (Work Registration History Page) Update page logic to add the text: "(Conditionally)" after the "Unemployable" text in the 'Status' column, only if "Conditionally Employable" was set as (checked)/"Yes" on the Work Registration Detail Page.
Note: The (Conditionally) text can only potentially appear for "GA/GR ES" 'Type' records where the "Unemployable" 'Status' option was selected.

4. (Transaction History Detail page)- Add a new 'Conditionally Employable' row for Work Registration Detail (Transaction History) records, only if 'Status' "Unemployable" was set for the related record. Add the: 'New Value'('Yes' or 'No'), 'Date Time Stamp'(from when the record was edited), and 'Staff ID' (of the staff who edited the record).
Note: The 'Change Reason', and 'Report Date' columns do not apply to Work Registration Detail (Transaction History) records.
Note: Historical records created prior to this SCR will show as "No" (unchecked)
Note: The Transaction History only shows for Work Registration records that have been edited after their initial creation.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**306**	**Infra Team Estimate Total:**	**0**
Estimate:	**306**		

Automated Test :	34	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	167
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	67	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274189] Workload Management Information Gathering

Team Responsible:	**Online**	Assignee:	**Matthew Lower**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Matthew Lower**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1050**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**02/15/2024 09:20 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review:

Expedite Approval: Karen J. Rapponotti - 2/15/2024

Current Design: The CalSAWS functionality surrounding the capabilities of Workload Management support the ability to create availabilities, assign workers to appointments and view historical reporting regarding appointments.

Request: The functionality in CalSAWS does not meet all the requirements of the counties in the realm of Workload Management, CalSAWS enhancements are needed to meet these needs, but the scope of enhancement varies by county. This request is to gather the information from the counties regarding the enhancements that would benefit them the most.

Recommendation: Work directly with the counties to determine a set of enhancements that would benefit them most regarding Workload Management.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1050	Infra Team Estimate Total:	0
Estimate:	1050		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	1050	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-273875] CA 237 CW Update SAR 7 Discontinuance Logic and Multiple Applications Dispositioned Scenarios

Team Responsible:	**Reports**	Assignee:	**Bharati Pidugu**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Susanna Martinez**	Change Type (SCR):	**Policy**
Minor Version:	**25.05.29**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**1186**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACL 14-49E, ACL 15-46**	Created:	**02/07/2024 02:23 PM**
Status:	**Committee Review**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	**CW Work Requirements (AB 2300)**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	

Non-Committee Review:

Expedite Approval: Start Build Approval by Karen Rapponotti 3/12/2025

Current Design: The SAR 7 discontinuance logic for the CA 237 CW and CA 253 to only count cases discontinued if the worker last name is Batch. If a worker runs EDBC to discontinue within same timeframe as the SAR 7 discontinuance batch, those discontinuances are not being counted in the report month.

Additionally, applications and disposition are being counted multiple times on the CA 237CW when the effective dates are for prior months. This is causing an issue with reconciling when counties are submitting.
Line 6 + 7 must equal Line 8 (and Line 8 Backup Report) but they are not reconciling.

Request: 1. Update SAR 7 discontinuance logic to capture SAR 7 discontinuances when the action is taken by worker by the sixth calendar day after the end of the SAR 7 submit month

2. Update CA 237CW logic to account for Multiple Applications scenarios-
-Dispositioned for different effective months
-Applications for Case that is already Active and dispositioned for a prior effective month.

Recommendation:
Outreach Description:
Alternative Procedure Description:
Operational Impact:

App Team Estimate Total:	**1186**	**Infra Team Estimate Total:**	**0**
Estimate:	**1186**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	210	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	611	Reports Test :	255
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-272452] MEDS: Send correct ESAC on EW20 when CW/RCA and MC are overlapping aid for benefit months

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sai Kadem**	SPG Status:	**Approved**	
Fix Version/s:	**[25.05]**	Designer Contact:	**Yuga Teja**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**255**	
Reporter:	**Lucila Torres-Perez**	Regulation Reference:		Created:	**01/04/2024 02:04 PM**	
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review:

Expedite Approval: Approved by Karen on 04-FEB-2025

Current Design: Currently, CalSAWS sending ESAC 1 in MEDS transaction whenever there is a transition on below.
1. A person is Active on MC program and has status on CW/FRI. The person status on CW program is changed to CW/MEM.
2. A person is active on MC program and has status on CW/FRE. The person status on CW program is changed to CW/MEM.

Request: Scenario 1: For a person in a case exists an active MC application already to which add a new CW application and approve CW on same day
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 2: For a person in a case exists an active MC application already to which add a new CW application and approve CW on a different day
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 3: For a person in a case exists both active MC application and CW application with role code as FRE to which Role code of CW application is being changed from FRE to MEM.
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 4: For a person in a case exists both active MC application and CW application with role code as FRE to which Role code of CW application is being changed from FRI to MEM.
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.

Recommendation: Scenario 1: For a person in a case exists an active MC application already to which add a new CW application and approve CW on same day
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 2: For a person in a case exists an active MC application already to which add a new CW application and approve CW on a different day
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 3: For a person in a case exists both active MC application and CW application with role code as FRE to which Role code of CW application is being changed from FRE to MEM.
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.
Scenario 4: For a person in a case exists both active MC application and CW application with role code as FRE to which Role code of CW application is being changed from FRI to MEM.
Result: EW20 should be triggered for CW application with ESAC as 2 instead of 1 as a current value.

Outreach Description:

Alternative Procedure Description: Online transaction should be trioggered

Operational Impact:

App Team Estimate Total:	**255**	**Infra Team Estimate Total:**	**0**		
Estimate:	**255**				
Automated Test :	0	Batch/Interfaces :	180	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	75	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-270512] Update the DHCS CMS Unwinding Eligibility and Enrollment Data Report

Team Responsible:	**Reports**	Assignee:	**TK Bui**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**TK Bui**	Change Type (SCR):	**Enhancement**
Minor Version:	**25.05.29**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**900**
Reporter:	**Esequiel Herrera-Ortiz**	Regulation Reference:		Created:	**11/09/2023 04:17 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Reports Overview]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	**Resume Pre-Pandemic Medi-Cal Operations**
Consortium Review Approval:		Approved by Committee:	**03/05/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Start Build Approved by Karen Rapponotti 2/25/2025

Current Design: The requirements for the DHCS CMS Unwinding Eligibility and Enrollment Data Monthly Report have changed, but the report has not yet been updated for these requirements. Currently, CalSAWS instead provides an ad-hoc version of the report to DHCS through SIRFRA 1186.

Request: Update DHCS CMS Unwinding Eligibility and Enrollment Data Monthly Report to align with all the new requirements that have been incorporated into SIRFRA 1186, which includes accounting for the stable income population for Measure 5 and excluding applications from Measures 1, 2, 3 which are sourced from Craig v Bonta or BCCTP.

Recommendation:
1. Update the DHCS CMS Unwinding Eligibility and Enrollment Data Monthly Report to include all the new requirements that have been incorporated into SIRFRA 1186.
2. Account for the stable income population for Measure 5.
3. Exclude applications from Measures 1, 2, 3 where the application source is Craig v Bonta or BCCTP.

Outreach Description:

Alternative Procedure Description: CalSAWS to continue to provide DHCS ad-hoc version of the report

Operational Impact:

App Team Estimate Total:	900	Infra Team Estimate Total:	0		
Estimate:	**900**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	110	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	20	Reports :	520	Reports Test :	173

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-270370] Phase 2 - Update LA County IVR Forms for AWS Connect

Team Responsible:	**Client Correspondence**	Assignee:	**Shaik Shahul**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**122**
Reporter:	**Phong Xiong**	Regulation Reference:		Created:	**11/07/2023 01:22 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Paul Robertson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/11/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review: RobertsonP 03/12/2025

Expedite Approval: Approval granted by Karen J. Rapponotti on 03/03/2025

Current Design: As part of SCR CA-240156, LA County migrated over to the CalSAWS AWS Connect solution. Migration Counties use the CSF 139 and CSF 140 for IVR purposes; however, LA County still uses the PA 6049 and PA 6050.

This is the Phase 2 effort of SCR CA-242020 where the CSF 139 and CSF 140 were enabled for LA County. The PA 6049 was also updated to include verbiage that instructs customers to follow call prompts.

Request:
1. Obsolete the PA 6049 and PA 6050 forms.
2. Automate the CSF 140 to generate in place of the PA 6050.

Recommendation:
1. Obsolete the PA 6049.
2. Obsolete the PA 6050.
3. Automate the CSF 140 to generate in place of the PA 6050.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	122	Infra Team Estimate Total:	0		
Estimate:	122				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	77	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	12	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	33	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-268153] Imaging to allow users to remove entire batch in QA

Team Responsible:	**Imaging**	Assignee:	**Kristine O'Brien**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Greg Pouquette**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**30**
Reporter:	**Inez Finnigan**	Regulation Reference:		Created:	**09/21/2023 09:47 AM**
Status:	**In Development**	Impact Analysis:	**[Imaging, Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Imaging]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/03/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: Users must remove all of the pages in a batch, then the batch is removed overnight. Users cannot automatically remove an entire batch at once.

Request: Enhance Imaging to allow specific users to delete an entire batch in QA & Indexing without needing to delete each page.

Recommendation: Add an Undo Batch routing option that will send an entire batch to a temporary holding queue. Access to Undo Batch will be tied to the Imaging Document Remove security right.

Batches in the temporary queue are automatically removed. Users cannot access the queue and cannot be retrieved once sent to the queue.

Outreach Description:

Alternative Procedure Description: Users can remove all of the pages in a QA batch, and the empty batch will be removed automatically by an overnight batch.

Operational Impact:

App Team Estimate Total:	30	Infra Team Estimate Total:	0		
Estimate:	**30**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	30
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-267445] Migrate WDTIP Data and online screens to CalSAWS

Team Responsible:	**POD-WDTIP**	Assignee:	**Kapil Santosh**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Benjamin Ferree**	Change Type (SCR):	**Policy**
Minor Version:	**25.05.25**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**57322**
Reporter:	**Michele Peterson**	Regulation Reference:	**SCERFRA 22-552**	Created:	**09/06/2023 09:41 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[CFP/WBT, Job Aid, Online Help]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Time Limits]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Michele Peterson - 4/10/24

Current Design: CalWORKs (CW) time on aid information is sent to WDTIP via an interface.

Request: Migrate the time on aid data in WDTIP to CalSAWS at which time WDTIP will be retired.
WDTIP Replacement Solution (WRS) will maintain and support the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data currently maintained by the WDTIP/TRAC system in CalSAWS.

Recommendation:
Develop a new WDTIP Replacement Solution (WRS) in CalSAWS that will maintain and support the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data currently maintained by the WDTIP/TRAC system. The WRS must business requirements that include not limited to
- Must contain the unique individual-level time limit records and supporting TOA records currently maintained by WDTIP
- Must be a single source for all time limit data that is accessible to WDTIP customers, including EDD, CWDs, CDSS Estimates and Research.
- Must provide CWDs the ability to create new time limit records for individuals not requesting CalWORKs or other public assistance programs supported by CalSAWS.
- The WRS will be considered the system of record for person-level TOA data not existing in CalSAWS.
- Must provide CWDs the ability to update time limit records for individuals not existing in CalSAWS.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	57322	Infra Team Estimate Total:	0
Estimate:	57322		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	1891
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	46947
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	120	Task Management :	0	Tech Arch :	2883
Tech ForgeRock :	0	Tech Ops :	4586	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-265360] ACL 23-79 Add IRT and Budget to CF 377.1, CF 377.1 A, and CF 377.4 SAR

Team Responsible:	**Client Correspondence**	Assignee:	**Karuna Ganeri**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1860**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**ACL 23-79, ACL 23-79E, ACL 23-80**	Created:	**07/26/2023 08:20 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**Inclusion of IRT Language (CalFresh Reinstatement Notice)**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 02/07/2025

Current Design: CDSS published CF 377.1, CF 377.1 A, and CF377.4 SAR do not include an abbreviated CalFresh budget, household IRT amount, or breakdown of eligible and ineligible individuals with the corresponding reason for their ineligibility.

Request: Update CalFresh NOAs and Forms to the latest CDSS version which include the new verbiage and budget:
- CF 377.1A
- CF 377.1
- CF 377.4

Note: This impacts Template Repository and NOAs generated from EDBC.

Recommendation:
1. Add the CalFresh Budget and Explanation of the Two Food Benefit Programs to the CalFresh NOA Templates
2. Add the Non-Discrimination statement to the CalFresh Notice Templates
3. Create a new NOA Message Fragment to convey the new IRT Language on CF 377.4 SAR
4. Remove IRT language from message fragments containing IRT language
5. Stop the Message fragment CF_CH_MESSAGE2 (ID: 5005) from generating on the CF 377.4 SAR.
6. Add the Updated CF 377.4 SAR as a form to the template Repository
7. Add the Updated CF 377.1A as a form to the Template Repository
8. Add the Updated CF 377.1 As a form to the Template Repository

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**1860**	**Infra Team Estimate Total:**	**0**
Estimate:	**1860**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	951	Conversion :	0	DBA :	0
Design :	300	Eligibility :	0	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	82	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	389	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	8.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-264983] Add Date to CalWIN Interface File Names and Sending/Receiving notifications

Team Responsible:	**Fiscal**	Assignee:	**Anusha Gangishetty**	SPG Status:	**N/A**	
Fix Version/s:	**[25.05]**	Designer Contact:	**Jyoti Jain**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**812**	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**07/18/2023 10:22 AM**	
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	**08/19/2024**	Other Agency Cross Reference:	**CA-263158**	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[CalWIN]**	

Non-Committee Review:

Expedite Approval:

Current Design: Below interface files do not contain date information in the file names; Therefore, CalWIN Counties cannot differentiate the files sent on a different day.
• Positive Pay Outbound
• Warrant Print Inbound
• 1099 Outbound
• Paid Warrant Inbound
• Direct Deposit Outbound
• Direct Deposit Inbound
• School Lunch Outbound

Los Angeles sends below file to CalSAWS. The file can be overwritten when a new file is coming in before the previous file is processed by the system.
• Ecaps Business Type Reader
• Direct Deposit Activity Reader
• Ecaps General Ledger Reader
• Wa PostBack Reader

Request: Add the date information in the file names for CalWIN counties and Los Angeles Counties.

Recommendation: 1) For CalWIN counties, Include the date information in the file name for below interface files. "Outbound" indicates the file is sent to counties by CalSAWS, and "Inbound" indicates the file is sent to CalSAWS by the counties.
• Positive Pay Outbound
• Warrant Print Inbound
• 1099 Outbound
• Paid Warrant Inbound
• Direct Deposit Outbound
• Direct Deposit Inbound
• School Lunch Outbound

Note: Date information is already part of the file name for the below files.
• Warrant Print Outbound
• Auditor Controller Outbound
• CalSAWS Collections Outbound
• CalSAWS Collections Inbound
• VRU Outbound
• VRU Inbound
2) For Los Angeles County, update the system to accept below inbound files with date information.

- Ecaps Business Type Reader
- Direct Deposit Activity Reader
- Ecaps General Ledger Reader
- Wa PostBack Reader

Please see 'CA-264983 Interface File Naming Convention.xlsx' for new file names.

3) Conduct partner testing with CalWIN counties and Los Angeles County.

Outreach Description:	Interface Partner Testing				
Alternative Procedure Description:	N/A				
Operational Impact:					
App Team Estimate Total:	**812**	**Infra Team Estimate Total:**	**0**		
Estimate:	**812**				
Automated Test :	0	Batch/Interfaces :	99	Batch Operations :	40
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	439
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	169	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-260576] CCPU dues deductions from child care payments - Automatic Tracking

Team Responsible:	**Online**	Assignee:	**Nagaraja Shivakumara**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**722**
Reporter:	**Lien Phan**	Regulation Reference:	**CCB 23-01, CCB 23-07, FCCP Automatic FAQs.v3**	Created:	**04/24/2023 05:52 PM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Child Care]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**02/14/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 02/19/2025

Current Design: Child Care Providers United (CCPU) deductions are manually added by the worker on the Child Care Payment Calculation Detail page. CalSAWS does not currently have functionality that automatically calculates the CCPU deduction amount for the indicated service provider.

Request:
1. Update CalSAWS to automatically determine the amount of union dues to be deducted on the Child Care Payment Calculation Detail page for Service Providers that is part of CCPU.
2. Update the Child Care Payment Calculation Detail page to display whether the Service Provider is part of CCPU or not.
3. Update the Service Detail page to track changes being made to the Child Care Provider United (CCPU) Information.

Recommendation:
1. Update the Service Detail page to track the Effective Date that the Service Provider was determined to be in the CCPU and changes made to that determination.
2. Update the Child Care Payment Calculation Detail page to display the Service Provider's CCPU information and to automatically calculate CCPU deductions.

Outreach Description:

Alternative Procedure Description: Child Care Providers United (CCPU) deductions are manually added by the worker on the Child Care Payment Calculation Detail page.

Operational Impact:

App Team Estimate Total:	**722**	**Infra Team Estimate Total:**	0
Estimate:	**722**		

Automated Test :	74	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	392

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	31	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	160	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-260052] Update Issuance Category of CalWorks HSP and HVP payments to Service Payments

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Anusha Gangishetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**297**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**04/13/2023 11:24 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Revised SCR Approved by Claudia Pinto 2/25/2025

Expedite Approval: Michele Peterson - 2/27/25

Current Design: Currently in CalSAWS, Housing Support Program (HSP) and Home Visiting Program (HVP) payments are categorized as supplemental benefits and display on the Integrated Payroll Benefit Issuance Detail Claiming Report.
The counties must filter out these payments in order to complete the assistance claims as they are claimed separate from CalWORKS assistance payments on the CEC.

Request: Change Fiscal logic to categorize these CalWORKS HSP and HVP payments as Service Payments

Recommendation:
1) Create a CTCR to update the Issuance category to Service Payments(SP) for Category 1870(Customer Need to Program Map) for CalWORKS HSP and HVP payments.
2) Update Issuance batch logic to populate Issuance category as Service Payments for CalWORKS HSP and HVP payments in Rush and Routine scenarios.
3) Update Issuance logic to populate Issuance category as Service Payments in case of Replacement or Re-issue of the Issuance.

Note:
Report logic does not need to be updated. By updating the issuance category to Service Payment, these will no longer display on Integrated Payroll Benefit Issuance Detail Claiming Reports and will display on service payments reports.

Counties, such as Los Angeles, that do not use CalSAWS to administer HSP payments will not be impacted with this update. In future if any county plans to use CalSAWSfor HSP then this change will be applicable.

Outreach Description:

Alternative Procedure Description: The counties manually remove these payments in order to complete the assistance claims

Operational Impact:

App Team Estimate Total:	297	**Infra Team Estimate Total:**	0	
Estimate:	297			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	186
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	73	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-259395] Re-design CF 377.1 CalFresh Approval NOAs

Team Responsible:	**Client Correspondence**	Assignee:	**Ranjith Madeshwaran**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**554**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**ACL 23-79**	Created:	**04/03/2023 03:22 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**Corr_Reallocation_24_25**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 02/07/2025

Current Design: Currently, pro-rated/expedited scenarios currently populate the first amount with authorized amount from EDBC and then checks if it was a multi-month run. Once it finds EDBC data for the upcoming month it validates that it is not zero and then uses the benefit month value and sets the second amount. If it is not zero then it uses the benefit amount allotted in the first EDBC. If the upcoming EDBC is discontinued and the amount is $0 it uses benefit amount of the initial EDBC.
The CalFresh Recertification NOA currently lists the full benefit amount.

Request: Variable population is not currently correct for different scenarios. This SCR needs to validate the amount variables that are generation on the NOA, such as the authorized amount, full benefit amount, and prorated amount.

Redesign CF 377.1 Approval Notice and add verbiage informing the household of members not approved for CalFresh Benefits.

Recommendation:
1 Update the CF 377.1 Action Fragment CF_AP_ACTION8 (ID:4077) to be used on all CF 377.1 (8/24) Notices.
2 Create a new Reason Fragment to be used on all CF 377.1 (8/24) Notices. This will also update variable population to ensure the correct values are being used.
3 Create a new individual level Action Fragment to be used on all CF 377.1 (8/24) Notices informing the household of members who were not approved for CalFresh Benefits.
4 Update the existing Denial for CalFresh Benefit Reason Fragments to generate at an individual level with the new individual level action fragment
5 Move dynamic verbiage into the CF_AP_MESSAGE5 Message Fragment and generate this message on all CF 377.1 (8/24) Notices.
6 Stop Generating the CF 377.1 Message Fragment with verbiage on household size.
7 Stop generating the CF 377.1 Reason Fragment for CalFresh Approval with Expedited Services.
8 Update the CF 377.1 Form to the most recent State Version (8/24) in the Template Repository
9 Turn on the CalFresh Budget on the CF 377.1 (8/24) Notice.
10 Update the Reasons Fragments for Victims of Human Trafficking and Severe Crimes to generate via Rules on the CF 377.1 (8/24) Notice.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**554**	**Infra Team Estimate Total:**	**0**

Estimate: 554

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	300	Conversion :	0	DBA :	0
Design :	75	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	150	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	29.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-258654] ACL 23-26 Update CF 285 and CF 285A

Team Responsible:	**Client Correspondence**	Assignee:	**Kavitha Mr**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Aishwarya Shankar**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1029**
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**03/21/2023 01:13 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Cathy Vaisau**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**CalFresh and CalWORKs Implementation of New Forms and CDSS Rights Contact Information Update**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Cathy Vaisau on 1/30/2025

Expedite Approval: Expedited Start Build Approval provided by Karen Rapponotti on 1/31/25. Email confirmation of the same is attached.

Current Design: The CF 285 currently exists in CalSAWS in English and Spanish and is the 04/2021 version.
The CF 285A currently exists in CalSAWS in English and Spanish and is the latest 11/2021 version.
The CF 285A Application Packet currently exists in CalSAWS in English and Spanish and is the latest 11/21 version.

Request: Update the CF 285 in English and Spanish to the latest state version (8/21).
Update verbiage and USDA information in the non-discrimination section on the CF 285A and the CF 285A Application Packet in English and Spanish.

Recommendation:
1. Update the CF 285 in English and Spanish to the latest state version (8/21).
2. Update verbiage and the USDA information in the non-discrimination section on the CF 285A in English and Spanish.
3. Update verbiage and the USDA information in the non-discrimination section on the CF 285A Application Packet in English and Spanish.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**1029**	**Infra Team Estimate Total:**	**0**
Estimate:	**1029**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	505	Conversion :	0	DBA :	0
Design :	125	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	44	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	202	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	26.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-257051] Build and implement ODM as a Service - Phase 1

Team Responsible:	**Tech Arch**	Assignee:	**Prashant Goel**	SPG Status:	**N/A**
Fix Version/s:	**[25.05]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Enhancement**
Minor Version:	**25.06.01**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**17642**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**02/22/2023 09:23 AM**
Status:	**Development Complete**	Impact Analysis:	**[Batch Performance, Online Performance, Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez [X]**	Training Impacted:	**[N/A]**	App Funding Source:	**Other**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**AM-31 - SCR 257050 ODM/EDBC**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Grady H. on 7/8 on behalf of Laura C.

Current Design:
1) CalSAWS Core application uses IBM ODM(Operational Decision Manager) rules engine for Eligibility determination.
2) The ODM rules engine and the Eligibility Rules are currently embedded and bundled inside CalSAWS application.

Request:
Build EDBC/ODM as a Service - Phase 1
1) Migrate hosting of CalSAWS Rules to Rules Execution Server (RES).Rule Execution Server(RES) will enable build and deploy CalSAWS business rules independently.
2) Update CalSAWS application to use Ruleset Execution Unit (XU) instead of legacy way of embedded Rules Engine. As per IBM recommendation, Execution Unit (XU) provide high performance while execution of rulesets, provide execution trace for logging/debugging, manages its own pool of connections of XU.
3) CalSAWS application/Batch to interface with RES to access and manage the Ruleapps.
4) Build RuleFlows and migrate the execution logic from CalSAWS core application to RuleFlows for EDBC programs.
5) CalSAWS application continues to perform the Composite Build out and then leverage Execution Unit to communicate with RES.

Recommendation:
Build EDBC/ODM as a Service - Phase 1
1) Migrate hosting of CalSAWS Rules to Rules Execution Server (RES).Rule Execution Server(RES) will enable build and deploy CalSAWS business rules independently.
2) Update CalSAWS application to use Ruleset Execution Unit (XU) instead of legacy way of embedded Rules Engine. As per IBM recommendation, Execution Unit (XU) provide high performance while execution of rulesets, provide execution trace for logging/debugging, manages its own pool of connections of XU.
3) CalSAWS application/Batch to interface with RES to access and manage the Ruleapps.
4) Build RuleFlows and migrate the execution logic from CalSAWS core application to RuleFlows for EDBC programs.
5) CalSAWS application continues to perform the Composite Build out and then leverage Execution Unit to communicate with RES.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	**17642**	**Infra Team Estimate Total:**	**0**

Estimate: **17642**

Automated Test :	200	Batch/Interfaces :	240	Batch Operations :	320
BenefitsCal :	0	Medi-Cal/CalHEERS :	980	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	960	Conversion :	0	DBA :	400
Design :	0	Eligibility :	5139	Fiscal :	240
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	320	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	200	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	1200	Task Management :	0	Tech Arch :	6069
Tech ForgeRock :	80	Tech Ops :	1294	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-252117] Allow HSP for Closed CW Program

Team Responsible:	**Online**	Assignee:	**Deven Triwedi**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1000**
Reporter:	**Sarah Rich**	Regulation Reference:	**ACWDL 8/2/18, Article 3.3 CalWORKs Housing Support (11330.5(h)), ACWDL_12-13-21**	Created:	**11/01/2022 11:05 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 03/04/2025

Current Design: The Housing Support Detail page does not display a "Created On" field when a HSP flag has been set.

The system currently does not allow Housing Support Program benefits for months when CalWORKS is inactive as required by WIC 11330.5 (h). The Housing Support Detail page cannot be saved to a status of "Pending" or "Active" for HSP when the CW Program has been discontinued due to excess income. HSP is allowable when the discontinuance reason is "Over Income". When attempting to save a "Pending" or "Active" status for HSP when the CW Program is discontinued the System generates a validation: "Status – The CalWORKS program must be Active to set the Housing Support Program to Pending or Active."

The Housing Support Detail page does not have the ability to list the housing situation at exit when a discontinued status is entered. This prevents the county from using this page to track needed discontinuance information for completion of the HSP 14 Report.

Request: Update the Housing Support Detail page to display a "Created On" field.

Regulations state counties may continue to provide Housing Support to a recipient who is discontinued because the recipient no longer meets the income eligibility requirements. Update the Housing Support Detail page to remove the "Status – The CalWORKS program must be Active to set the Housing Support Program to Pending or Active." hard validation and allow HSP status of "Pending" and "Active" to be saved when the CW program is "Pending", "Active", "Discontinued", or "Denied."

Update Housing Support Detail Page when status of "Discontinued" is selected to include the following mandatory fields:

1. The "Housing Situation at Exit" (align with HSP 14 Report) field will contain the following options in the listed order:
a. Family is in permanent housing and is not receiving a subsidy
b. Family is in permanent housing and is receiving a subsidy
c. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court
d. Family is sharing housing with relatives/friends
e. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
f. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings

g. Family has unknown housing situation
h. Family has other housing situation

2. The "Housing Status at Exit" will field will contain the following options: 'Permanent' and 'Not Permanent.'
a. 'Permanent' will be the only option available when a. 'Family is in permanent housing and is not receiving a subsidy', b. 'Family is in permanent housing and is receiving a subsidy', or c. 'Family retained permanent housing after receipt of judgement for eviction, as ordered by the court' is selected on the "Housing Situation at Exit" field.
b. 'Not Permanent' will be the only option available when e. 'Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter' or f. 'Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings' is selected on the "Housing Situation at Exit" field.
c. Both options will be available when d. 'Family is sharing housing with relatives/friends', g. 'Family has unknown housing situation', or h. 'Family has other housing situation' is selected on the "Housing Situation at Exit" field.

Display 'Edit' buttons on the Housing Support List and Detail pages that will allow for updates to be made to certain fields. Apply security rights to the editing functionality.

Recommendation:
1. Update the Housing Support List and Detail pages to include the following functionality
a. Display 'Created On' information for the associated record.
b. Allow HSP benefits when CalWORKS is 'Active', 'Discontinued', 'Pending,' or 'Denied' on the case.
c. Display additional fields when a status of 'Discontinued' is selected.
d. Allow for editing Housing Support Detail record information.

2. Allow issuance of HSP benefits for closed CalWORKs cases.

Outreach Description:

Alternative Procedure Description:

Issue benefits as Family Stabilization.

Manually complete the HSP 14.

There is currently no Alternative Procedure available as the hard validation on the Housing Support Detail page will prevent the Housing Support record to be created in Pending or Active status when the CW program is not in Active status.

Operational Impact:

App Team Estimate Total:	1000	Infra Team Estimate Total:	0		
Estimate:	**1000**				
Automated Test :	122	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	316
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	280
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	32	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	185	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-250912] Remove $47 Pregnancy Special Need Hardcoded Text from NOAs

Team Responsible:	**Client Correspondence**	Assignee:	**Shaik Shahul**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**330**
Reporter:	**Phong Xiong**	Regulation Reference:	**ACL 21-140**	Created:	**10/04/2022 10:04 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Central Print, Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Paul Robertson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	**Corr_Reallocation_24_25**
Consortium Review Approval:		Approved by Committee:	**02/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	
Expedite Approval:	By Karen J. Rapponotti on 02/05/2025
Current Design:	Currently the following reason fragments: 1. CW_CH_PREG_END_PRIOR_PAY_MONTH_A803 for the PREG ENDED PRIOR TO PAY MONTH NOA is used to inform a customer that they will no longer receive the Pregnancy Special Need amount, and 2. CW_CH_INELIG_PERS_PREG_A801for the INELIG PERSON FOR PREG SPL NDS NOA is used to inform a customer that they will not receive the Pregnancy Special Need amount. As part of ACL 21-140 and SCR CA-232069, the Pregnancy Special Need amount was changed from $47 to $100 effective 05/01/2022. The Pregnancy Special Need Approval NOA was updated to change the hardcoded $47 to a variable that will pull the new amount from the database with SCR CA-232069. This PREG ENDED PRIOR TO PAY MONTH NOA and INELIG PERSON FOR PREG SPL NDS NOA was not updated as part of SCR CA-232069.
Request:	1. Update PREG ENDED PRIOR TO PAY MONTH NOA and INELIG PERSON FOR PREG SPL NDS NOA to remove hardcoded $47.
Recommendation:	1. Update reason fragment CW_CH_PREG_END_PRIOR_PAY_MONTH_A803 to pre-populate the Pregnancy Special Need amount from the database.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	330	**Infra Team Estimate Total:**	0
Estimate:	330		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	80	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-249607] Update the Work Registration Detail page to also consider a person's household status

Team Responsible:	**Online**	Assignee:	**Swarnalatha Subramaniam**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**182**
Reporter:	**Erika Kusnadi**	Regulation Reference:	**MPP 42-712.47, ACL 13-52, ACL 12-72**	Created:	**08/25/2022 02:07 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**02/06/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 02/12/2025

Current Design: When trying to create a WTW or REP "Exempt" Work Registration record with any of these (Care of Child related) status reasons, a validation will be thrown if another Person on the Case already has any of these (Care of Child related) status reasons:
"Care of Child Age 12-23 Months",
"Care of 2 or More Children Under Age 6",
"Care of a Child 23 months or younger" or
'Care of Subsequent Child(ren).
The validation message is triggered even if the other Person does not have a household status of "In the Home" during the relevant time period.

Request: Per MPP 42-712.47 and WIC 11320.3(b)(6)(B), only one parent in a two-parent household can be granted any of the below "caring for a young child" related exemptions at a given time.

Update the validation logic on the Work Registration Detail page to also consider the expected AU (Assistance Unit) status of the individual who already has one of these "caring for a young child" related exemptions, before displaying the validation message: "Status Reason - This exemption cannot be added if another individual in the case has care of child exemption for the same time period."

Care of First Child (Note: This reason was not previously considered by the validation logic)
Care of Subsequent Child(ren),
Care of a child 23 months or younger,
Care of 2 or More Children Under Age 6,
Care of Child Age 12-23 Months

Recommendation: Update the validation logic on the Work Registration Detail page to also consider the household status / expected AU (Assistance Unit) status of the individual before displaying the validation message: "Status Reason - This exemption cannot be added if another individual in the case has a care of child exemption for the same time period."

Trigger the validation if a Person with Household Status "In the Home" during the same time period as the Work Registration Detail record has any of the below Work Registration Status Reasons during (any overlapping part of) that same time period: Tech Note: The expected AU is based on the person being in the same household and on WTW or REP (because a person on CW or RCA may be registered for WTW or REP if they do not have a work registration exemption) on the same case.

Care of First Child (Note: This reason was not previously considered by the validation logic)
Care of Subsequent Child(ren),
Care of a child 23 months or younger ,
Care of 2 or More Children Under Age 6 or
Care of Child Age 12-23 Months

Example #1: The husband was (previously) in the home with one of these exemptions. The husband has now moves out (and is marked "Out of Home") but re-applies on a different case with the same exemption. Adding a Care of Child Exemption for the husband will not trigger the validation (the wife does not have a related exemption on the other case) and when one of these exemptions is added for the wife, the validation will not trigger, because the husband is no longer "In The Home" for this case and program, and he will not be in the AU.

Example #2:
Two sisters: Sister A and B are on the same CalFresh case, the same two sisters are on different CalWORKs cases.
Sister A has one of the below exemptions on CalWORKs Case #1 so when one of these same exemptions is added for Sister B on a CalWORKs Case #2 the validation does not trigger because even though these are both CalWORKS programs they are different cases.

Example #3: Husband and Wife are on the same case and program, both are "In The Home", the husband has one of these exemptions and one of the same exemptions is added for the wife, The validation will trigger because there is an overlapping exemption period, the Husband already has the exemption on the same program on the same case.

Note: The purpose of the (below) soft validation is to alert the worker when/if the household status changes to "In the Home" after a second work registration record is added. If there is another person in the home receiving a related exemption, the Work Registration page will block adding the second exemption. However, if 2 people have work registration records but 1 is Temporarily or Permanently " ... out of the home", the Household Status Detail page will has no related validation so it will not block putting them "In the Home". This soft validation message is meant to alert the worker but not prevent running a manual EDBC.

Update the Run EDBC page to display a soft validation when the following conditions exist:
a. There are more than one pending or active persons in a CalWORKs or RCA program with a WTW or REP work registration record effective for any time between the benefit begin month and the benefit end month with either of these exemption reasons:
i.   Care of First Child (Note: This reason was not previously considered by the validation logic)
ii.   Care of Subsequent Child(ren),
iii. Care of a Child 23 months or younger
iv. Care of 2 or More Children Under Age 6
 v.   Care of Child Age 12-23 Months
Display the following message:
 CalWORKs: There is more than one person with a WTW work registration exemption of either Care of a Child 23 months or younger or Care of Subsequent Child(ren). Review work registrations and update if available.
This validation will not appear on the Negative Action or Manual EDBC pages.
This condition will not prevent a batch EDBC from processing.

Note: A soft validation on the Run EDBC page does not affect the EDBC Logic. It is an information only message on the Run EDBC page based on the criteria listed above. This will alert the worker to the situation at the time of running EDBC even if the situation did not exist at the time the Work Registration page was filled out.

Note: There will be no design document for this small change.

Automated Regression Test:
Create new automated regression test scripts to verify that when attempting to save a new Work Registration Detail record with an applicable status reason that overlaps an existing record for another case person: (1) The existing validation message displays when the other case person has a Household Status of "In the Home" and is also on a CalWORKs or RCA program on the same case; (2) the new record is successfully saved with no validation error being thrown when the other case person has a Household Status other than "In the Home"; (3) the new record is successfully saved with no validation error being thrown when the other case person has a Household Status of "In the Home" but is not on a CalWORKs or RCA program on the same case.

Outreach Description:

Alternative Procedure Description:

End Date the work registration for Person A. Then add the work registration for Person B. Then remove the End Date on Person's A work registration on the Case that Person B does not exist.

Note: Make sure that the End Date entered on Person A and the Begin Date on Person B will not create any overlap. Since overlap on date will also trigger a validation

Operational Impact:

App Team Estimate Total:	182	Infra Team Estimate Total:	0		
Estimate:	182				
Automated Test :	32	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	43	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	55
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	29	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-245049] ACL 24-53 Update CF 388 Approval and CF 389 Denial for Restoration of Aid

Team Responsible:	**Client Correspondence**	Assignee:	**Prashanth Kumar**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1390**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 24-53**	Created:	**05/02/2022 12:06 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Cathy Vaisau**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**Restoration Notices Updates (CF Notice of Denial or Pending)**
Consortium Review Approval:		Approved by Committee:	**02/27/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 02/07/2025

Current Design: When a user restores CalFresh with pro-rated benefits, the generated CF 388 CalFresh Notice of Restoration Approval NOA only states the client's prorated benefit amount. It does not state the full-month benefit amount for the following month. The CF 389 Notice of Denial of Restoration is only available in the Template Repository.

Request:
1. Update the CF 388 triggered via EDBC.
2. Add an auto-trigger for the CF 389 via EDBC.
3. Update the CF 388 and CF 389 in the Template Repository to the most current State version.
4. Add threshold languages for the CF 388 and CF 389 in the Template Repository and auto-triggered via EDBC.

Recommendation:
1. Update the Reason Fragment that generate on the CF 377.1 (8/24) Mixed Approval Notice to also generate on the CF 388 (7/24) Notice.
2. Update the Action Fragment CF_AP_ACTION4 (ID: 4003) with Reinstated CalFresh Benefit Period Details and a list of individuals approved for Reinstated CalFresh Benefits
3. Update the Reason Fragment CF_AP_CF_RESTR_AP_F902 (ID: 6122) to only be used for full approvals for Reinstatement of CalFresh.
4. Adding the CalFresh Benefit details as a Message Fragment
5. Add a new Action Fragment for the Denial of Reinstatement of CalFresh Benefits
6. Update CalFresh Non-RE Denial Reasons to generate on the CF 389 (8/24) Notice
7. Add a new NOA message Fragment on the CF 389 (8/24)
8. Update the CF 388 Form to the most recent state version (7/24) in the Template Repository.
9. Update the CF 389 Form to the most recent state version (7/24) in the Template Repository.
10. Generate the CalFresh Budget and Explanation of two Food Benefit Programs on the CF 388 (7/24) and CF 389 (7/24)
11. Generate the Non-Discrimination Statement on the CF 388 and CF 389.
12. Suppress all other CalFresh Notices for the month when the CF 389 (7/24) generates.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**1390**	Infra Team Estimate Total:	0

Estimate: **1390**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	700	Conversion :	0	DBA :	0
Design :	175	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	61	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	278	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	12.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-237514] Update Customer Appointment Detail Page to generate WTW 100

Team Responsible:	**Client Correspondence**	Assignee:	**Raghunandan KV**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**260**
Reporter:	**Gingko Luna**	Regulation Reference:	**AB 79, ACL 20-120**	Created:	**12/01/2021 02:57 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations, Online Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 02/07/2025

Current Design: Customer appointment Detail page contains Appointment-Type "Time Limit Review" under the Category "WTW/REP" to generate the WTW 46 46/WTW 44.
Currently, WTW100 Good Cause/Exemption Letter is available in Template Repository.

Request: 1. Add new Appointment Type "Good Cause/Exemption" under the Category "WTW/REP".
2. Add online trigger for generating the WTW 100 - Good Cause/Exemption Letter on the Customer Appointment Detail page for all 58 counties.

Recommendation: 1. Add new Appointment Type "Good Cause/Exemption" under the Category "WTW/REP".
2. Add online trigger for generating the WTW 100 - Good Cause/Exemption Letter on the Customer Appointment Detail page for all 58 counties.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	260	Infra Team Estimate Total:	0		
Estimate:	260				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	80
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-228027] Allow System to Update ABAWD Time Limit Generated by User-Driven EDBC

Team Responsible:	**Fiscal**	Assignee:	**Peter Shelley**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**370**
Reporter:	**Jason M. Francis**	Regulation Reference:	**ACL 18-08, ACL 18-94 and ACL 19-96**	Created:	**04/27/2021 12:52 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	**ABAWD**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: by Karen Rapponotti on 2/6/2025

Current Design: Per ABAWD Phase II (SCR CA-57971), the ABAWD Time Limit Sync Job does not replace any worker-entered or worker-updated Time Limit Month records, with the following exceptions:
a. The ABAWD has lost CalFresh Eligibility - Batch will set the value to '99' (Inactive/Ineligible)
b. The ABAWD is eligible to 3 consecutive months due to regaining CalFresh Eligibility via meeting the work requirement 30 days prior to reapplying for aid, and the Worker has entered a 'NN' (Not Met) status for the month begin evaluated.

Per ABAWD Phase III, the EDBC ABAWD logic has been automated to further determine whether a person has met the ABAWD requirement. This EDBC may be initiated either by a user or through a batch EDBC process.

Request: When a user initiates an EDBC, if that EDBC results in a new or updated ABAWD Limit Limit record, that record appears to have been created by the user that ran the EDBC. If a later determination is made, the ABAWD Time Limit Sync Job may see that Time Limit record as user-generated and will not update the record with the latest ABAWD determination. This may require the user to update the Time Limit record manually.

Recommendation:
1. Add a new "Modified By User" indicator for ABAWD Time Limit Month records.
2. Update ABAWD Time Limit Status Sync Batch to use the "Modified By User" indicator to identify user-edited or user-added Time Limit Month records.
3. Update eligibility data access object (DAO) methods that write to the Time Limit table to accommodate the new field.

Outreach Description:

Alternative Procedure Description: Update affected ABAWD Time Limit records.

Operational Impact:

App Team Estimate Total:	370	Infra Team Estimate Total:	0
Estimate:	370		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	34	Fiscal :	214
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	17	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	75	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-219304] ACL 24-01 - CF Restaurant Meals Program Eligibility Program Updates and CF 889

Team Responsible:	**Eligibility**	Assignee:	**Jinny Gui**	SPG Status:	**N/A**	
Fix Version/s:	**[25.05]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Policy**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**2744**	
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 24-01**	Created:	**08/31/2020 02:35 PM**	
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**	
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	**CalFresh Restaurant Meals Program Notice Eligibility Clarification**	
Consortium Review Approval:		Approved by Committee:	**02/11/2025**	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	**[Review List]**	Counties Impacted:	**[All]**	

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 2/7/25

Current Design: CalFresh households with at least one member who is considered aged, blind, disabled or homeless are eligible to participate in RMP.

Request: All members of the CalFresh household must be homeless, aged, blind, or disabled to be eligible for RMP. Spouses do not have to meet the aged, blind or disabled criteria.

This effort will create the CF 889 notice, to be provided to households impacted by the eligibility updates and to be used as an approval and termination moving forward.

Recommendation:
1. Update the RMP Indicator conditions on the CF EDBC.
2. Run a one-time batch sweep to update the RMP Indicator.
3. Add a New NOA Approval Reason informing the household why they were approved for the CalFresh RMP.
4. Add a new NOA Approval Action Fragment informing the household they have been approved for the CalFresh RMP.
5. Add a new NOA Termination Action Fragment informing the Household they are no longer eligible for the RMP.
6. Add 2 new NOA Termination Reason Fragment explaining that the household is no longer eligible because either not all members are homeless, disabled, or older than 60.
7. Add a New NOA Message Fragment informing the household there are no other changes to their CalFresh Benefits.
8. Remove Notices CSF 148 & 149 from the template repository.
9. Remove Form RMFSBUS1 (Restaurant Meals CalFresh Notification of Change Benefit Usage 1) from the template repository.
10. Add the CF 889 as a Form to the Template Repository.

Note: Please see the attached design document for further details.

Outreach Description: The following lists will be provided:
1. List of Cases Where Batch EDBC Discontinued the CF Program
2. List of Cases Where Batch EDBC Process Closed a Person
3. List of Cases Where Batch EDBC Resulted in a Benefit Reduction
4. List of Cases Where Batch EDBC Resulted in a Read-Only EDBC

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-219304

Alternative Procedure Description:	N/A				
Operational Impact:					
App Team Estimate Total:	**2744**	**Infra Team Estimate Total:**	**0**		
Estimate:	**2744**				
Automated Test :	100	Batch/Interfaces :	100	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	1112	Conversion :	0	DBA :	0
Design :	0	Eligibility :	521	Fiscal :	29
Forms Test :	0	GenAI :	0	Imaging :	10
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	104	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	455	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	11.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-213363] TLM-39: Lobby Device Platform Consolidation/Modernization

Team Responsible:	**Online**	Assignee:	**Tom Dickey**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**8798**
Reporter:	**Erick Arreola**	Regulation Reference:		Created:	**02/05/2020 04:15 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Public Facing]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Erick Arreola**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Other**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Lobby Management]**	App Funding Source ID:	**AM-32 - TLM-39**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Laura Chavez on 05/23/2024

Current Design: There are (4) applications used throughout the counties and supported by CalSAWS: Lobby Kiosk, Lobby Tablet, Lobby Check-in, and Self Service Kiosk. Not all applications have the same functionality which requires counties to choose the application, and associated hardware solution that best meets their needs.

Request: Create a modernized web-based lobby application that is device agnostic and consolidates functionality of all four lobby applications (Self-Service Kiosk, Lobby Check-In, Lobby Kiosk and Lobby Tablet).

The new application should provide cross-platform compatibility, support essential functionality such as client check-ins and document uploads, and minimize hardware dependencies to ensure broad accessibility.

For iOS devices specifically, create a mobile application version (IPA) of the web-based application.
Note: Apple does not allow web applications to directly communicate with hardware peripherals on iOS, therefore, integration with peripherals on an Apple device may require the County to install the provided IPA version of the application instead of utilizing the web-based version.

Recommendation: -Create a new web-based lobby application named 'Self-Service Kiosk'
-Create a new Employee Only Portal that is accessible after staff are authenticated successfully in ForgeRock
-Update the Device Assignment, Flow Management, and Device Management pages to accommodate the new web-based lobby application
-Perform a one-time data-change to update flows that have a 'Document Upload' action type to be removed and have it enabled instead on the new 'Enable Upload Document' field that is being added to the Flow Management Detail page

Outreach Description: CIT to counties

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	8798	Infra Team Estimate Total:	0		
Estimate:	8798				
Automated Test :	0	Batch/Interfaces :	1000	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	80

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	80	Online :	3683
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	80	ServiceNow :	0	Special Project :	0
System Test Support :	1795	Task Management :	0	Tech Arch :	1120
Tech ForgeRock :	160	Tech Ops :	320	Tech Support :	480
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-213317] Enhance Medi-Cal Rescind Functionality

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Sheron Jaikumar Marialrudayasamy**	SPG Status:	**Approved**
Fix Version/s:	**[25.05]**	Designer Contact:	**Sheron Jaikumar Marialrudayasamy**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**573**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**02/04/2020 06:36 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Sharon Teramura via email on 1/16/2025

Current Design: When an individual is discontinued from Medi-Cal for 'Failure to Complete Redetermination' due to not returning their Medi-Cal Renewal packet, then subsequently turns in their Medi-Cal Renewal packet before the discontinuance effective date, The System will Auto-Rescind the Medi-Cal discontinuance overnight if the user did not already start the rescission. The Auto-Rescind batch is scheduled to run on batch 10-day through the 5th calendar day of the following month. It rescinds individuals who are discontinued for 'Failure to Complete RE' and with a discontinuance date as the first of the month following MC RE Due Date to their prior eligibility based on a 'Reference EDBC'1 if the Medi-Cal renewal packet is marked 'Received' into The System with a 'Received Date' on or before the last day of the RE Due month.

The current logic to determine the 'Reference EDBC' is limited to a 'System Rescind' that happens as a result of the auto-rescind batch job.

The System functionality for a rescind online is not a true rescind; instead, it Pends the Person Application (and Program if applicable), and the user must send a new MAGI Eligibility Determination Request (EDR), wait for a new MAGI Determination of Eligibility Response (DER) and then run Medi-Cal EDBC to determine Medi-Cal eligibility. The Medi-Cal eligibility is determined based on the current case information so the result may not be the same as rescinding to the prior eligibility. If the user needs to restore to prior eligibility while waiting for additional information from the beneficiary, this requires the user to perform alternate procedures or override the EDBC to put the individual back on their prior eligibility while waiting for the beneficiary to provide the missing items.

The Auto-Rescind batch job creates EDBCs for the Rescind month and the come-up month so that the restored eligibility is high-dated. If the first month EDBC is skipped for any reason, the second month EDBC doesn't always skip for the same reason resulting in inconsistent restored eligibility or a break in aid.

Currently there is no functionality for the user to send an EDR with 'Rescind' Run Reason online. The Auto-Rescind batch job sends an EDR with Run Reason 'Rescind' and the inbound eHIT logic saves the DER with status 'Suppressed' (if the Batch Indicator 'Yes') because the Rescind EDBC uses the Reference EDBC for eligibility details and the 'Rescind' DER is ignored.

1 For the purposes of the Auto- Rescind job, a 'Reference EDBC' is defined as the most recent Regular EDBC of the Medi-Cal program for the month prior to the Discontinued benefit month.

Request: Update the Auto-Rescind batch to run for more days in the month.
Update Medi-Cal program to have true rescind functionality for online EDBC.
Update the Medi-Cal EDBC rules for auto-rescind to use the Reference EDBC for both benefit months being run in Batch.

Recommendation:	Add a Batch EDBC skip to not process Medi-Cal EDBC when the last EDBC is a Rescind EDBC. Update Medi-Cal program to have true rescind functionality for online EDBC. Update the Medi-Cal EDBC rules for auto-rescind to use the Reference EDBC for both benefit months being run in Batch. Add a Batch EDBC skip to not process Medi-Cal EDBC when the last EDBC is a Rescind EDBC.	

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	573	**Infra Team Estimate Total:**	0		
Estimate:	573				
Automated Test :	30	Batch/Interfaces :	79	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	256	Medi-Cal/CalHEERS Test :	133
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	25	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-203578] ACWDL 18-12: Non-Modified Adjusted Gross Income Denial or Discontinuance Notice of Action Due to no Linkage

Team Responsible:	**Client Correspondence**	Assignee:	**Shanika Franklin**	SPG Status:	**Pending**
Fix Version/s:	**[25.05]**	Designer Contact:	**Jose Gonzales**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**465**
Reporter:	**Lucio Castillo**	Regulation Reference:	**ACWDL 18-12, MEDL I 19-09**	Created:	**07/12/2018 01:59 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	**Corr_Reallocation_24_25**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Non-committee approval by Nina Butler on 02/05/2025

Expedite Approval: By Karen J. Rapponotti on 02/06/2025

Current Design: Currently, in production, there are two NOAs generating for participants with no linkage to the Medi-Cal Program:

1) Denial NOA-MC-MD-No Individual in AG with Medi-Cal linkage; with the following trigger conditions:

Trigger when any person age >= 21 and age < 65 is applying for a full Medi-Cal evaluation and there is no linkage to any Non-MAGI Medi-Cal program and the application is denied. This is when the Program or Program Person(s) is/are Denied due to Status Reason "No Linkage to MC" (CT73 – EN).

2) Discontinuance (Termination) NOA-MC-MT-Person is not Linked to Any Program; with the following trigger conditions:

Trigger Medi-Cal Discontinuance NOA at individual level for participant(s) who are receiving Non-MAGI Medi-Cal, age >=21 and age <65, and have no other linkage to Non-MAGI Medi-Cal. This is when the Program or Program Person(s) is/are Discontinued due to Status Reason "No Linkage to MC" (CT73 – EN).

Request: Implement new text and trigger conditions as specified on All County Welfare Directors letter (ACWDL) 18-12, dated, July 2, 2018, with the purpose to provide the counties and Statewide Automated Welfare System (SAWS) the revised Notice of Action NOA that shall be sent to individuals who are not eligible to the Non-Modified Adjusted Gross Income (Non-MAGI) program due to not having linkage and guidance on when this notice should be sent.

Recommendation: Implement new text and trigger conditions as specified on All County Welfare Directors letter (ACWDL) 18-12, dated, July 2, 2018, with the purpose to provide the counties and Statewide Automated Welfare System (SAWS) the revised Notice of Action NOA that shall be sent to individuals who are not eligible to the Non-Modified Adjusted Gross Income (Non-MAGI) program due to not having linkage and guidance on when this notice should be sent.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	**465**	**Infra Team Estimate Total:**	0
Estimate:	**465**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	375	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	90	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-51903] LA County DCFS: When all children in a CPS Program have been Discontinued, CalSAWS should Discontinue the CPS Program.

Team Responsible:	**Batch/Interfaces [25.05]**	Assignee:	**Saurabh Rajawat**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**290**
Reporter:	**Emma Wong [X]**	Regulation Reference:		Created:	**01/19/2018 11:41 AM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Foster Care/Kin GAP/AAP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review: Approved by Los Angeles 8/29/2024

Expedite Approval:

Current Design: Worker manually close CPS program when a participant is not active in any DCFS program.

Request: Create a batch job to update the person status in the CPS program to Discontinue when the person is no longer active in any FC/KG/AAP program.
When all persons in CPS are discontinued, the batch must update the CPS program status to Discontinue.

Recommendation: Create a batch job to update the person status in CPS program to Discontinue when the person is no longer active in any FC/KG/AAP program.
When all persons in CPS discontinue, the batch must update the CPS program status to Discontinued.
The batch will create a Journal Entry on the CPS case when the batch updates the person status.

Please find more details in the Design document.

Outreach Description:

Alternative Procedure Description: Worker has to manually update the status.

Operational Impact:

App Team Estimate Total:	290	Infra Team Estimate Total:	0		
Estimate:	290				
Automated Test :	0	Batch/Interfaces :	182	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	73	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				