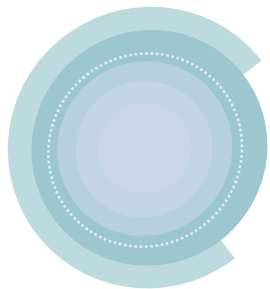




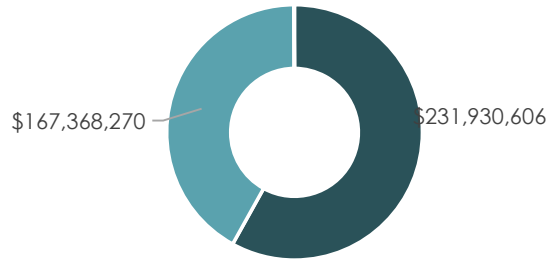
CalSAWS | Financial Report



March 7, 2025

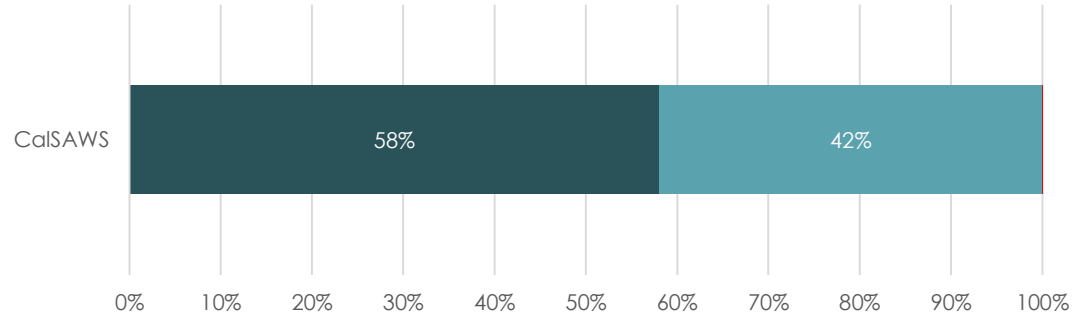
CalSAWS | SFY 2024/25 FINANCIAL DASHBOARD - March 7, 2025

Total Actuals & Projections



■ Actuals ■ Projections ■ Over Budget ■ Under Budget

% Expended to Date



■ Actuals ■ Projections ■ Over Budget ■ Under Budget

Category	Actuals to Date ¹	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS	\$207,617,007	\$132,092,765	\$339,709,772	\$339,974,778	\$265,006	61.1%	99.9%	
CalSAWS M&O	\$201,418,033	\$129,915,416	\$331,333,449	\$331,341,455	\$8,006	60.8%	100.0%	Actuals less than planned
M&O Procurement	\$419,713	\$232,227	\$651,940	\$778,680	\$126,740	53.9%	83.7%	Actuals/projections revised
OCAT M&O	\$1,182,506	\$230,497	\$1,413,003	\$1,543,263	\$130,260	76.6%	91.6%	Actuals/projections revised
CalHEERS Interface	\$3,675,750	\$1,213,254	\$4,889,004	\$4,889,004	\$0	75.2%	100.0%	
Covered CA CSC	\$921,005	\$501,371	\$1,422,376	\$1,422,376	\$0	64.8%	100.0%	
CalSAWS Premise	\$23,950,235	\$34,922,885	\$58,873,120	\$58,873,120	\$0	40.7%	100.0%	
CalSAWS Premise	\$23,950,235	\$34,922,885	\$58,873,120	\$58,873,120	\$0	40.7%	100.0%	
JPA Admin. Budget	\$363,364	\$352,620	\$715,984	\$715,984	\$0	50.8%	100.0%	
CalSAWS 58 Counties	\$363,364	\$352,620	\$715,984	\$715,984	\$0	50.8%	100.0%	
Total	\$231,930,606	\$167,368,270	\$399,298,876	\$399,563,882	\$265,006	58.0%	99.9%	

1. Actuals are based on planned invoices through March (partial) payment month

CalSAWS | SFY 2024/25 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS M&O	\$19,874,209	\$10,173,815	\$30,048,024	\$30,178,284	\$130,260	65.9%	99.6%
Consortium Personnel - County ¹	\$5,836,627	\$4,385,699	\$10,222,326	\$10,222,326	\$0	57.1%	100.0%
Consortium Personnel - Contractor ^{2,3}	\$14,037,582	\$5,788,116	\$19,825,698	\$19,955,958	\$130,260	70.3%	99.3%
Premise	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
Consortium Personnel - County ¹	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
Consortium Personnel - Contractor ^{2,3}	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
Total	\$19,874,209	\$10,173,815	\$30,048,024	\$30,178,284	\$130,260	65.9%	99.6%

SFY 2024/25 - Consortium Personnel FTE Counts	FTE
CalSAWS M&O Long-Term	148
Consortium Personnel - County ¹	52
Consortium Personnel - Contractor ²	84
Consortium Personnel - Sub-Contractor ³	7
TBD ⁴	5
CalSAWS Transition Limited-Term	7
Consortium Personnel - County ¹	0
Consortium Personnel - Contractor ²	3
Consortium Personnel - Sub-Contractor ³	0
TBD ⁴	4
Total	155

¹Includes only Consortium Staff, does not include County Support Staff

²Includes RGS and CSAC employees

³Includes RGS Contractor Staff

⁴Vacancies

CalSAWS | SFY 2024/25 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS M&O	\$53,174,545	\$36,161,921	\$89,336,466	\$89,336,466	\$0	59.5%	100.0%
CalSAWS M&E	\$27,173,868	\$9,549,208	\$36,723,076	\$36,723,076	\$0	74.0%	100.0%
CalHEERS Interface Change Budget	\$2,319,257	\$846,787	\$3,166,044	\$3,166,044	\$0	73.3%	100.0%
BenefitsCal	\$2,482,584	\$1,414,716	\$3,897,300	\$3,897,300	\$0	63.7%	100.0%
CalSAWS Premise	\$21,198,836	\$24,351,210	\$45,550,046	\$45,550,046	\$0	46.5%	100.0%
TOTAL	\$53,174,545	\$36,161,921	\$89,336,466	\$89,336,466	\$0	59.5%	100.0%

CalSAWS | SFY 2024/25 CONTRACT OBLIGATIONS

Warranty & Liquidated Damages Detail				
Category	Service Month	Amount	Invoice Month	Invoice #
Hyland	April-24	\$79,564	October-24	1101026055
Hyland	July-24	\$79,564	October-24	1101026055
Hyland	August-24	\$79,564	December-24	1101046795
CalSAWS System Daily Peak Usage Hour Availability	May-24	\$10,000	September-24	1101021357
CalSAWS System Daily Peak Usage Hour Availability	May-24	\$10,000	September-24	1101021357
CalSAWS System Daily Peak Usage Hour Availability	June-24	\$10,000	October-24	1101026694
CalSAWS System Daily Peak Usage Hour Availability	October-24	\$10,000	December-24	1101046638
Hyland	December-24	\$159,127	March-25	1101061317
Incident Notification Time	December-24	\$5,000	March-25	1101062249
Total		\$442,819		

CalSAWS | SFY 2024/25 CHANGE NOTICE TRACKING

Accenture Change Notices	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 32)	\$167,000,000	
Previously Approved through June 2022	\$79,433,282	FIVE - THIRTY
Various Premise Items and Reconciliation to Actual Costs	\$948,661	THIRTY ONE
Various Premise Items, Security and Technical Updates	\$4,980,254	THIRTY TWO
Various Premise Items	\$30,177,374	THIRTY-THREE
Various Premise Items	\$2,308,378	THIRTY-FOUR
Various Premise Items	\$429,638	THIRTY-SIX
CDSS Reports	\$229,680	THIRTY-EIGHT
Various Premise Items	\$2,855,048	THIRTY-NINE*
Total Allocated Amounts	\$121,362,315	
Total Remaining Allocation	\$45,637,685	

Accenture County Purchases	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 32)	\$35,000,000	
Approved County Purchases	\$14,947,905	FIFTEEN - THIRTY
Approved County Purchases	\$658,623	THIRTY-ONE
Approved County Purchases	\$137,123	THIRTY-TWO
Approved County Purchases	\$5,144,110	THIRTY-THREE
Approved County Purchases	\$68,322	THIRTY-FOUR
Approved County Purchases	\$305,926	THIRTY-FIVE
Approved County Purchases	\$757,896	THIRTY-SIX
Approved County Purchases	\$19,848	THIRTY-SEVEN
Approved County Purchases	\$1,587,360	THIRTY-NINE*
Total Allocated Amounts	\$23,627,113	
Total Remaining Allocation	\$11,372,887	

ClearBest	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 8)	\$8,829,000	
Various Premise Items	\$593,134	CO 8 ONE - THREE
Various Premise Items	\$2,754,081	CO 8 FOUR - FIVE
Various Premise Items	\$259,722	CO 8 SIX
Various Premise Items	\$389,238	CO 8 EIGHT
Various Premise Items	\$55,284	CO8 NINE
Various Premise Items	\$322,072	CO9 TWO*
Total Allocated Amounts	\$4,373,531	
Total Remaining Allocation	\$4,455,469	

*Pending Board Approval

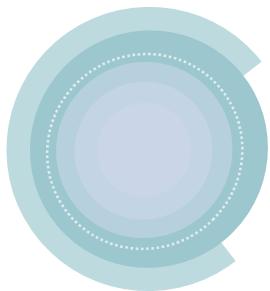
Gainwell County Purchases	Total Amount	Change Order Ref.
Total Baseline Allocation	\$3,900,000	
Previously Approved	\$2,994,561	ONE-NINE
Total Allocated Amounts	\$2,994,561	
Total Remaining Allocation	\$905,439	

Gainwell Central Print	Total Amount	Change Order Ref.
Total Baseline Allocation (Change Order 8)	\$9,000,000	
Approved County Purchases	\$118,537	ONE
Approved County Purchases	\$110,978	TWO
Total Allocated Amounts	\$229,515	
Total Remaining Allocation	\$8,770,485	

Deloitte Portal/Mobile	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 8)	\$33,000,000	
Various Premise Items	\$9,367,413	ONE - FOURTEEN
Get CalFresh Parity	\$3,150,297	FIFTEEN
Various Premise Items	\$158,843	SIXTEEN
ABAWD	\$800,000	SEVENTEEN
Various Premise Items	\$312,950	EIGHTEEN*
Total Allocated Amounts	\$13,789,503	
Total Remaining Allocation	\$19,210,497	

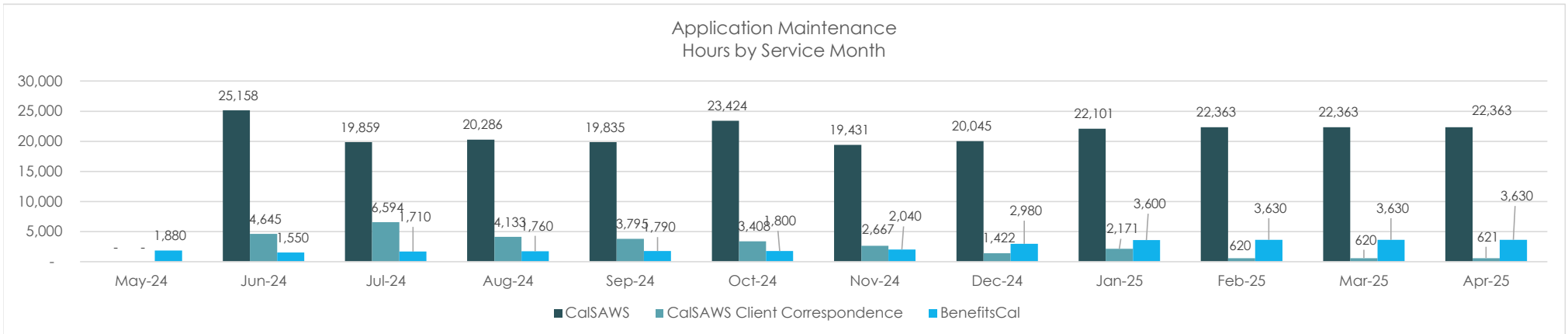
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Application Maintenance Hours by Month & System



As of: March 7, 2025

CalSAWS | SFY 2024/25 APPLICATION MAINTENANCE HOURS BY MONTH & SYSTEM



Service Month	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Total
CalSAWS M&O	-	25,158	19,859	20,286	19,835	23,424	19,431	20,045	22,101	22,363	22,363	22,363	237,228
Design & Build	-	10,789	8,211	7,768	8,613	9,653	9,465	9,765	10,746	-	-	-	75,010
Test	-	5,045	3,229	3,596	2,639	3,374	2,704	3,175	3,681	-	-	-	27,443
Management & Other Support	-	9,324	8,419	8,922	8,583	10,397	7,262	7,105	7,674	-	-	-	67,686
Projection	-	-	-	-	-	-	-	-	-	22,363	22,363	22,363	67,089
CalSAWS Client Correspondence	-	4,645	6,594	4,133	3,795	3,408	2,667	1,422	2,171	620	620	621	30,696
Client Correspondence	-	4,645	6,594	4,133	3,795	3,408	2,667	1,422	2,171	-	-	-	28,835
Projection	-	-	-	-	-	-	-	-	-	620	620	621	1,861
BenefitsCal	1,880	1,550	1,710	1,760	1,790	1,800	2,040	2,980	3,600	3,630	3,630	3,630	30,000
Design & Build	1,035	852	941	968	985	992	1,122	1,641	1,980	-	-	-	10,516
Test	469	388	427	440	447	448	510	743	900	-	-	-	4,772
Management & Other Support	376	310	342	352	358	360	408	596	720	-	-	-	3,822
Projection	-	-	-	-	-	-	-	-	-	3,630	3,630	3,630	10,890
COMBINED TOTAL	1,880	26,708	21,569	22,046	21,625	25,224	21,471	23,025	25,701	25,993	25,993	25,993	267,228

NOTES:
 May Services for CalSAWS M&O and Client Correspondence were paid in June and therefore reflected in prior year report.
 CalSAWS includes offshore "no-cost" hours.
 Excludes CalHEERS and Premise hours.

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
204115	ACL 18-43 - Revise CalWORKs M40-107D	Jun-24	Aug-24		14					14
204905	Modify the Disabled (EDBC determined) Exemption Batch Job	Jun-24	Aug-24		180	218				398
207051	ACL 19-19 & 19-102 Increase the Threshold for CalWORKs Overpayments Phase II	Jun-24	Aug-24		25	116				141
212925	Update Juvenile Probation Interface and Pages	Jun-24	Aug-24			68				68
216801	Request to Add Standard Header to forms for Central Print Purposes	Jun-24	Aug-24		6	61				67
222317	ACIN I-34-05 Count Tribal Gaming Disbursements as Unearned Income for CalFresh	Jun-24	Aug-24		9	12				21
225229	ACL 21-125 - Update state form CW 86-LA (4/09) to current CW 86 (10/21)	Jun-24	Aug-24		23					23
229877	Update Transaction Detail page Source Document Number field	Jun-24	Aug-24		9					9
231773	ACL 21-124 Welfare Intercept System Updates CalWORKs debt threshold \$250	Jun-24	Aug-24		46	16				62
231810	ACL 22-45 Update the CW Z200	Jun-24	Aug-24		19	9				28
232740	Update PA 136 Form to Latest 03/24 Version	Jun-24	Aug-24		26					26
234949	ACL 12-25 & 12-59 - Suppress CF Disc NOA, and Updates to Journal and Status Reasons when Disc	Jun-24	Aug-24		53	45				98
235682	Update the logic for MC 215	Jun-24	Aug-24							
235880	Update Auto Journal Creation for Individuals	Jun-24	Aug-24		110	171				281
237206	Update Funding Code for Aid Codes 'R1' and '1V' for CW - TCVP[State] Aid Code for former C-IV	Jun-24	Aug-24			28				28
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Jun-24	Aug-24		4					4
241626	ACL 22-46 - Update Student Exemptions	Jun-24	Aug-24		334	240				574
241630	BenefitsCal Medi-Cal Renewal Language Preference for Reading Section	Jun-24	Aug-24		2					2
242350	Update Tuolumne County West America Bank Positive Pay file layout	Jun-24	Aug-24		35					35
244934	Add NA 290 with FC Reasons to the Template Repository	Jun-24	Aug-24		109	56				165
244990	CPS Case Clean Up for LA	Jun-24	Aug-24		45	40				85
245051	ACL 13-71 - Add IHS Income Actual and Proxy Hours for WINS	Jun-24	Aug-24		15	73				88
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Jun-24	Aug-24		58					58
246113	Online Help: Create JA Authorizations - Fiscal CA-207102 and CA-216757	Jun-24	Aug-24		(3)					(3)
246411	Forms: Update E-Notification Logic to allow for all Self-Service Portal Forms to be E-Notifiable	Jun-24	Aug-24		129	90				219
246420	Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Jun-24	Aug-24		63					63
247811	San Bernardino - Add EBT CAPI Payments to Interface	Jun-24	Aug-24		18					18
248508	Implement MFA delivery choice at Login Journey - Design	Jun-24	Aug-24		18					18
248713	Conditional CAPI	Jun-24	Aug-24		329	133				462
250449	Add Sierra County to Direct Deposit Interface	Jun-24	Aug-24		19	35				54
250562	Online Help: Create new JA - Aid Paid Pending (APP)	Jun-24	Aug-24		3					3
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Jun-24	Aug-24			13				13
251842	Update Exemption Detail page to display back-out transactions	Jun-24	Aug-24			50				50
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Jun-24	Aug-24		131					131
254173	Update Restoration of Aid Waiver selection when Discontinued	Jun-24	Aug-24		18					18
254559	LA-GROW Activity Numbers Update	Jun-24	Aug-24		77	2				79
255249	SqsMessageListener - Store error texts	Jun-24	Aug-24			23				23
255556	Update LA County Address on CalSAWS WFP&I Forms and Letter's header w/new location	Jun-24	Aug-24		219	92				311
256992	Update Case Details API logic to remove symbols	Jun-24	Aug-24		41					41
257178	ACL 24-37 Cost of Living Adjustment (COLA) Increase to the Minimum Basic Standards of Adequacy	Jun-24	Aug-24		44	55				99
257219	ACL 24-37 - Batch EDBC - C Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2024-2025	Jun-24	Aug-24		114	53				167
258133	Discovery - Remote Connectivity Solution for Kern Managed Laptops	Jun-24	Aug-24		38					38
258909	Generate tasks for BenefitsCal doc uploads when Customer Reporting isn't updated	Jun-24	Aug-24		12					12
259074	Add Informational Materials Required at MC Auto Ex-Parte Renewal to Template Repository	Jun-24	Aug-24		6					6
259733	TEMP NA 1238 Form Updates for Armenian Language	Jun-24	Aug-24		23					23
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Jun-24	Aug-24		22					22
260472	Update Disaster Services Page to allow adding Disaster info by Consortium	Jun-24	Aug-24		58	51				109
260820	ACIN I-67-22 ZBC exemption codes 378 and 379	Jun-24	Aug-24			3				3
260888	Online Help: Create Job Aid for GAGR Automated Solution Immediate Need	Jun-24	Aug-24		3					3
260890	Online Help: Create Job Aid for GAGR Automated Solution Admin Rules	Jun-24	Aug-24		3					3
261019	Issue Both Initial and Subsequent Month of Benefits for Eligible Non-ES CF Households if the Applic	Jun-24	Aug-24		2					2
261371	Additional Worker/Bank Information tool tip on Task Pages	Jun-24	Aug-24		84	71				155
261385	Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	Jun-24	Aug-24		64	12				76
262222	Batch job Updates for Foster Care, KinGAP and AAP	Jun-24	Aug-24		299	160				459
262262	Update IVR Phone Number on CC forms	Jun-24	Aug-24		40	29				69
262960	LA County - Central Printing for GROW Forms	Jun-24	Aug-24		16					16
262973	San Bernardino - Update Regions and Districts	Jun-24	Aug-24		7					7
264006	ACL 22-49/49E Fiscal Updates to Support CA-812 Quarterly Report Changes	Jun-24	Aug-24		134	77				211
264180	Clearance e-Application Automated Action Enhancements	Jun-24	Aug-24		119	114				233
264181	Allow Deactivation of Task Banks	Jun-24	Aug-24		135					135
264631	CW Household Members Eligible to TCF - FIP and Multiple Person Statuses	Jun-24	Aug-24			1				1
264934	Remove person records with no case association	Jun-24	Aug-24		37	2				39
265311	Update the Lobby Monitor to meet N-1 requirements for utilized software	Jun-24	Aug-24			89				89
265524	Upgrade CalSAWS Lobby Kiosk and dependent libraries	Jun-24	Aug-24			39				39
265535	CFET Program Status Cleanup for Orange County	Jun-24	Aug-24		23	40				63
266211	San Diego - Printer testing for Rush Warrants at new site	Jun-24	Aug-24		10					10
266985	Add Fresno GA/GR grant amounts for households larger than 3 persons	Jun-24	Aug-24		43					43
267405	Update Imaging API for CW/CF RE Customer Reporting Logic when barcode is not available	Jun-24	Aug-24		34	30				64
267452	GAGR AS - Alameda Co. - Add XAN 534	Jun-24	Aug-24		70	35				105
268774	CCSAS - Suppress All Members Updates On The Related PA, DP, AP When Good Cause Is Granted	Jun-24	Aug-24		48	74				122
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Jun-24	Aug-24		80					80
268173	AP18 and AP34 Batch Transactions with APP FLAG O for GA/GR Applications	Jun-24	Aug-24		65	264				329
268739	Modify LA/DCFS Worker Assignment Logic	Jun-24	Aug-24		117	61				178
268937	Reauthentication after 20 minutes inactivity in MFA redesign - Design	Jun-24	Aug-24		120					120
269150	Reception Log updates to allow refreshing and support multiple offices	Jun-24	Aug-24		200	66				266
269212	LA County - Add E-Signature Functionality to GAIN Forms	Jun-24	Aug-24		137	25				162
269774	Monthly support for Adhoc Reporting solution - January 2024 - June 2024	Jun-24	Aug-24		400					400
269882	Update CalFresh CE Determination to Include CFAP Household Members	Jun-24	Aug-24		29	3				32
270443	San Francisco - Update GAGR Reporting Type Logic	Jun-24	Aug-24		24					24
270662	Online Help - Update Interfaces Overview to Include CalWIN Counties	Jun-24	Aug-24		16					16
270866	Online Help: Update the Disaster Services List and Detail pages CA-260472	Jun-24	Aug-24		4					4
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Jun-24	Aug-24		9					9
271098	Support SCR to provide responses to Consortia queries	Jun-24	Aug-24				53			53
271100	Support SCR to provide responses to Consortia queries	Jun-24	Aug-24				414			414
271223	Major OS (Red Hat8) Upgrade - Application/System test	Jun-24	Aug-24		58	6				64
271797	Update Task Upload Options	Jun-24	Aug-24		70	8				78
272729	MEDS: Update CITIZEN/ALIEN Indicator required on RECON transaction	Jun-24	Aug-24		26					26
272440	Reports - Support Hours (only) for 58 Counties	Jun-24	Aug-24				132			132
272531	Update CalSAWS Texting Campaign Name to BenefitsCal	Jun-24	Aug-24		334	75				409
272551	2024 Personal and Incidental (P&I) Expenses Increase	Jun-24	Aug-24		18	11				29
272640	Turn on/Update Person Removal Batch Job	Jun-24	Aug-24		118	23				141
272691	San Luis Obispo Opt Out of CSF 124 and CSF 125 Batch	Jun-24	Aug-24		4					4
272699	Enhance the Images buttons in CalSAWS to display all images without a date restriction	Jun-24	Aug-24		120	25				145
272708	Change Ventura County Annual Clothing Allowance to run July 1st	Jun-24	Aug-24		29	20				49
272795	Auto Journal entry for Applicant IEVS	Jun-24	Aug-24		41	30				71
272858	Accessibility - Update Pages in CalSAWS	Jun-24	Aug-24		150	90				240
272899	Automated Regression Test - Execution and Maintenance - 24.05 Release Cycle	Jun-24	Aug-24			42				42
272929	ACL 23-92 - Update Reports for CalFresh Replacements with New Benefit Type of 'RPSNAP'	Jun-24	Aug-24		37	191				228
273039	Training: Update Security Administration WBIs for 24.03 App Dev Changes	Jun-24	Aug-24		16					16
273214	Child Care Admin Portal Enhancements	Jun-24	Aug-24		43					43
273281	Populate Aid Code for CalWIN conversion cases that are available from Display Individual Eligible	Jun-24	Aug-24		2	8				10
273351	Orange - Update to GR Automated NOA (CalSAWS 1)	Jun-24	Aug-24		49	16				65
273576	Training: Replace old Virtual Assistant Icon from Remaining Screenshots in WBIs CA-266527	Jun-24	Aug-24		129					129
273605	Send Zero SOC to MEDS for a SOC Aid Code	Jun-24	Aug-24		226	119				345
273670	External Agency - Phase 2 - Route Portal documents to OCR	Jun-24	Aug-24		24					24
273807	Riverside-BRM Update for Office 47 and 45	Jun-24	Aug-24		6	32				38
274112	Fresno County - Update Rush Warrant Template and Rush Warrant testing	Jun-24	Aug-24		77					77
274173	CalOAR - Update criteria for WTW ATT (Variable #33) per SIRFRA 3936	Jun-24	Aug-24		66					66
274174	CalOAR - Update criteria for SCH NACT (variable #38) per SIRFRA 3949	Jun-24	Aug-24		71					71
274175	CalOAR - Update criteria for PAR ACT (variable #40) per SIRFRA 3951	Jun-24	Aug-24		77					77
274189	Workload Management Information Gathering	Jun-24	Aug-24		39					39
274198	Update Insurance Detail for Pay Code Alignment	Jun-24	Aug-24		42	8				50
274328	Plumas County Opt-In to CalSAWS E2Life	Jun-24	Aug-24		(2)					(2)
274361	Connectivity setup for Alameda IEVS Data Match File & send IEVS Data Files	Jun-24	Aug-24		6	30				36
274448	Alameda County-Update the system to default GR benefits to be available on 1st of the month	Jun-24	Aug-24			20				20
274495	Design - Contact Center Disaster Recovery Prototype	Jun-24	Aug-24		5					5
274518	New BenefitsCal API to support Case Linking with Text MFA	Jun-24	Aug-24		41					41
274557	Add New Line Items in Manual EDBC Aid Payment Section for GR Managed Program	Jun-24	Aug-24		64	30				94
274733	Online Help: Update the Reports Overview for the 24.07 Baseline Release	Jun-24	Aug-24		13					13
274812	Orange - Resource Data Bank Clean up	Jun-24	Aug-24		23					23
274838	Documentation: Update Form FDD Inventory for 24.03 and 24.05	Jun-24	Aug-24		75					75
274839	Documentation: Update NOA FDD Inventory for 24.03 and 24.05	Jun-24	Aug-24		75					75
274872	Training: Update 021 Security Admin WBIs for 24.05 changes based on CA-274084	Jun-24	Aug-24		27					27

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
274939	CalOAR - Update logic for FS WTW (Variable #31) per SIRFRA 3952	Jun-24	Aug-24		101					101
275044	Online Help: Update the OLI Glossary page	Jun-24	Aug-24		20					20
275095	Pinboard (E.R.I.C.) Sync Enhancement	Jun-24	Aug-24		10					10
275134	Accessibility - Update Pages in CalSAWS	Jun-24	Aug-24		150	90				240
275203	Update Tax Intercept Account Number search field to allow Alpha-Numeric characters	Jun-24	Aug-24			3				3
275260	Add Application Date to Program API	Jun-24	Aug-24			3				3
275296	Set the Adult/Child Indicator to Child for under age 21 for CWS Requested MC Types	Jun-24	Aug-24		3	4				7
275365	Update the PRT environment to support Counties utilizing the GA/GR Admin Rules Functionality	Jun-24	Aug-24		48					48
275382	Statewide Welcome Bot Enhancement - Card Intent	Jun-24	Aug-24		21					21
275450	ACL 21-24 Send the SAR 7 the Month Prior to the Submit Month	Jun-24	Aug-24		119	81				200
275478	Management Reports Support for 58 Counties (Support Hours Only)	Jun-24	Aug-24				165			165
275482	Update MEDS Alerts reference to RCA program	Jun-24	Aug-24		10					10
275550	MEDS Transaction Data Access - Sonoma County	Jun-24	Aug-24		30					30
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Jun-24	Aug-24			97				97
275682	Design Support - Researchlet BenefitsCal and CalSAWS ForgeRock integration	Jun-24	Aug-24		15					15
275712	Remove SimpleAuth from Lobby Check-In and Lobby Tablet 2 application	Jun-24	Aug-24		42	3				45
275717	Virtual Assistant Expansion- Release 24.05.30 (Release 20)	Jun-24	Aug-24		344					344
275838	Automated Regression Test: Task Mgmt Configurable Task Categories	Jun-24	Aug-24			12				12
275855	Consolidate the Integrated Payroll Summary Report	Jun-24	Aug-24		178					178
276011	Opt-In Calaveras to CF Denial Batch EDBC P800E472	Jun-24	Aug-24			10				10
276025	Update criteria for Suspend and Discharge of Recovery Accounts	Jun-24	Aug-24		107	46				153
276030	Discovery - Opened the Pilot - Contact Center Monitoring	Jun-24	Aug-24		19					19
276071	Fresno County - Data Change to update Cancelled Warrant status	Jun-24	Aug-24		3					3
276096	Update Benefit Type Determination logic for Reactivated Exemptions	Jun-24	Aug-24		40	4				44
276131	CAP Guarantees Income Type for MC - Update to Exempt	Jun-24	Aug-24			2				2
276267	County Readiness Discovery Sessions	Jun-24	Aug-24		80					80
276355	Online Help: Sunset Worklist pages and update Work Order pages CA-257327	Jun-24	Aug-24		28					28
276441	Request IFD IEVS Files be Delivered to SLO County FTP Server	Jun-24	Aug-24		46	30				76
276445	Review of Page Mapping for 24.07 release	Jun-24	Aug-24		30	4				34
276504	CalOAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Penalties	Jun-24	Aug-24		136					136
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Jun-24	Aug-24		95					95
276625	Functional Design Document (FDD) for Reports - Group 1	Jun-24	Aug-24		123					123
276642	Update Appointment Text Message To Accommodate Flexible Appointments	Jun-24	Aug-24		45					45
276709	Update Tax Intercept Establishment logic to not exclude SSN	Jun-24	Aug-24			20				20
276920	Virtual Assistant Expansion- Release 24.06.27 (Release 21)	Jun-24	Aug-24		339					339
277071	Remove MEDS Inbound File 4/23/24 data from CalSAWS	Jun-24	Aug-24		15					15
277072	Hold MEDS Inbound Batch Job processing for 04/23 until fix has been confirm by DHCS/MEDS	Jun-24	Aug-24		65					65
277199	Training: Update 001 Orientation WBTs for Sunset Worklist pages CA-257327	Jun-24	Aug-24		61					61
277253	Training: Update the 014 - CAPi WBTs for 24.07	Jun-24	Aug-24		5					5
277328	External Agency -Chrome 3rd party cookies	Jun-24	Aug-24		21					21
277338	Online Help: Create new Task Category OLI pages CA-253667	Jun-24	Aug-24		5					5
277382	Training: Update the 061 - Orientation 03 - Navigation WBT to add the Virtual Assistant Feature	Jun-24	Aug-24		62					62
277386	Remove Imaging Security group from View: Only and Child Support View: Only Role	Jun-24	Aug-24		8					8
277479	DCR to Determine and Update Household Category for CalFresh Program with Missing Household	Jun-24	Aug-24		96	31				127
277491	Update Welfare to Work recovery accounts to be included in the Discharge of Recovery Account	Jun-24	Aug-24		8	4				12
277492	Santa Cruz County - Data Change to update active CW and CF recovery accounts for Tax Interact	Jun-24	Aug-24		10	8				18
277526	LA - Update Juvenile Probation Interface Phase II	Jun-24	Aug-24			20				20
277536	Update NOA M44-353 Discharge Notice of Overpayment to remove NA Back 9 and State Hearing	Jun-24	Aug-24			10				10
277627	Add App ids to CalSAWS	Jun-24	Aug-24		10	8				18
277666	Update Real Property Type Mobile Home to be valid for SMT	Jun-24	Aug-24			30				30
277685	Training: Create CFP for GEN AI CA-275518	Jun-24	Aug-24		32					32
277703	Run Batch EDBC to apply new Child Support Income Exemptions	Jun-24	Aug-24		271	66				337
277817	Do a Data Comparison for EMV Cards between CalSAWS and FIS	Jun-24	Aug-24		37					37
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Jun-24	Aug-24		23					23
278006	Update Alameda County Warrant State Date from 93 days to 150 days	Jun-24	Aug-24		17	6				23
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Jun-24	Aug-24			529				529
278070	ACL 24-36 - Changes to Vehicle Value Limit for CW	Jun-24	Aug-24		24	28				52
278143	Online Help: Update the Forms Overview for the 24.07 Baseline Release	Jun-24	Aug-24		5					5
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Jun-24	Aug-24		21	5				26
278182	Training: Update 010 - Employment Services-WTW WBTs for 24.05	Jun-24	Aug-24		4					4
278240	Online Help: Update the 2024 Reports Calendar Schedule for the 24.07 Baseline Release	Jun-24	Aug-24		27					27
278274	DCR to Disposition IEVS PVS Abstracts for Oct 2023 and Nov 2023	Jun-24	Aug-24		27	17				44
278279	Update automated NA 6921 CAPi NOAs	Jun-24	Aug-24		40	8				48
278444	ACL 23-20 - Add Additional Expense Types for Disaster CalFresh	Jun-24	Aug-24		116	106				222
278445	Download PDF Version of Specific Form with Translations for BenefitsCal Upload	Jun-24	Aug-24		14					14
278483	Extension of Eligibility for Ukrainian Humanitarian Parolee- List of impacted cases	Jun-24	Aug-24		42	18				60
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Jun-24	Aug-24		161					161
278489	Training: Update Child Care Admin Portal CFP CA-273214	Jun-24	Aug-24		5					5
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Jun-24	Aug-24		31	3				34
278519	CalSAWS Batch Job JB00E169M	Jun-24	Aug-24		27	4				31
278559	Automated Regression Test: Disaster Services Pages	Jun-24	Aug-24			39				39
278633	CalSAWS to MEDS EW20, RX20, RC20, FR20 transactions to send individual's Physical Address	Jun-24	Aug-24		40					40
278797	CalWIN Counties: Reactivate erroneously discharged recovery accounts for Potential Fraud	Jun-24	Aug-24		104	28				132
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Jun-24	Aug-24		1					1
278983	Add missing EBT Cards in CalSAWS to prepare for EBT EMV Card replacement Effort	Jun-24	Aug-24		80					80
279085	Training: Update the 002 - Eligibility General WBTs based on 24.09 Updates	Jun-24	Aug-24		36					36
279321	Training: Update 008 - Eligibility Medi-Cal WBTs for 24.06 Updates	Jun-24	Aug-24		4					4
279414	Force Mute while on hold in eCPC	Jun-24	Aug-24		49					49
BenefitsCal Portal Support		Jun-24	Aug-24				290			290
Management hours		Jun-24	Aug-24		1,781					1,781
Prep SCR		Jun-24	Aug-24							
SIRFRA/ SCERFRA/ External		Jun-24	Aug-24				6,161			6,161
SIRFRA/ SCERFRA/ External Inquiries		Jun-24	Aug-24				329			329
277656	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Jun-24	Aug-24					7		7
214418	Add change Notices for status reasons Mandatory Optional Rules and On Aid Another Case for th	Jun-24	Aug-24					66		66
216474	Migrate CD 9608A -After School Program Enrollment certification-Child Care Form	Jun-24	Aug-24					10		10
216488	Migrate CD 9606 (6/08) -Statement of Parental Incapacity	Jun-24	Aug-24					10		10
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Jun-24	Aug-24					120		120
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Jun-24	Aug-24					4		4
229087	Medi-Cal Add new NOAs for Reapplication and Rescind Functionality	Jun-24	Aug-24					40		40
229838	Add New Foster Care Reasons to NOAs Phase 5	Jun-24	Aug-24					1		1
230659	Add additional NOA Reasons for Kin-GAP	Jun-24	Aug-24					10		10
234917	ACL 21-110 Add CF 377.9 CalFresh Supplement NOA	Jun-24	Aug-24					8		8
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Jun-24	Aug-24					10		10
235922	CW 21868 Pre-Population	Jun-24	Aug-24					122		122
240094	Refactor: CalFresh NOA Regulations	Jun-24	Aug-24					156		156
240844	Update DFA 478 to CF 478	Jun-24	Aug-24					63		63
242103	Update PUB 388 to Current Version in Template Repository	Jun-24	Aug-24					180		180
248781	Update the DFA 19 to the 6/22 version in English and Threshold Languages	Jun-24	Aug-24					268		268
249452	Add Threshold Languages to Auto-Generated TNB 6 and SNB 2	Jun-24	Aug-24					155		155
249908	Update the CF 377.4 SAR with new dynamic IPV verbiage	Jun-24	Aug-24					158		158
249992	Add Available Translations for WTW 10 to CalSAWS	Jun-24	Aug-24					120		120
250219	Add Available Translations for NA 824 to CalSAWS	Jun-24	Aug-24					155		155
250224	Add Available Translations for NA 844 to CalSAWS	Jun-24	Aug-24					95		95
250473	Add Threshold languages for Fair Credit NOA fragments	Jun-24	Aug-24					85		85
260865	Update CalWORKS Proration for multi-month EDBC	Jun-24	Aug-24					12		12
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Jun-24	Aug-24					128		128
271068	Configure Client Correspondence for display Worker Names option - Forms	Jun-24	Aug-24					144		144
271404	Add NA 200 in threshold languages to NA 840 and NA 845	Jun-24	Aug-24					361		361
271664	Update the CF 385 Application for Disaster CalFresh in new threshold languages and central print	May-24	Aug-24					8		8
272698	ACL 18-43 - Add M40-107C1 and M40-107D Time Limit NOAs in Threshold Languages	Jun-24	Aug-24					175		175
277309	Add E-Signature Functionality to Existing Forms	Jun-24	Aug-24					186		186
277313	Add M82-812-Family Reunification/Zero Grant Change NOA	Jun-24	Aug-24					66		66
277319	Add Medi-Cal RE packets(LAI) cover letter in Arabic, Farsi, Hmong and Lao languages.	Jun-24	Aug-24					139		139
277320	Add MC 239 A&D NOAs to Template Repository	Jun-24	Aug-24					40		40
277321	Add RMA NOAs to Template Repository	Jun-24	Aug-24					169		169
277326	Update Medicare Message to generate for all MC 239 A NOAs	Jun-24	Aug-24					93		93
277890	Opening the form with Editable as an option	Jun-24	Aug-24					671		671
278003	Add Threshold Languages to M44-316D SAR	Jun-24	Aug-24					72		72
279502	Add WTW 27 as a continuation page to NA 845	Jun-24	Aug-24					10		10
279576	Add Pregnancy and the Pregnancy special Needs (PSN)Payment NOAs to Template Repository	Jun-24	Aug-24					204		204
Management hours		Jun-24	Aug-24					278		278
Prep SCR		Jun-24	Aug-24					55		55
207656	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Jul-24	Sep-24					10		10

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
210302	Translations For Annual Renewal or Change of Circumstances - "No Change in Eligibility" NOA Snippets	Jul-24	Sep-24					45		45
214418	Add change Notices for translations Mandatory Optionals and On Aid Another Case for Individuals	Jul-24	Sep-24					65		65
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Jul-24	Sep-24					64		64
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Jul-24	Sep-24					56		56
229087	Medi-Cal Add new NOAs for Reapplication and Rescind Functionality	Jul-24	Sep-24					(40)		(40)
229838	Add New Foster Care Reasons to NOAs Phase 5	Jul-24	Sep-24					(1)		(1)
230659	Add additional NOA Reasons for Kin-GAP	Jul-24	Sep-24					(10)		(10)
234917	ACL 21-110 Add CF 377.9 CalFresh Supplement NOA	Jul-24	Sep-24					(8)		(8)
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Jul-24	Sep-24					(10)		(10)
235922	CW 21868 Pre-Population	Jul-24	Sep-24					259		259
240844	Update DFA 478 to CF 478	Jul-24	Sep-24					411		411
242103	Update PUB 388 to Current Version in Template Repository	Jul-24	Sep-24					438		438
248781	Update the DPA 19 to the 6/22 version in English and Threshold Languages	Jul-24	Sep-24					50		50
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Jul-24	Sep-24					142		142
249992	Add Available Translations for WTW 10 to CalSAWS.	Jul-24	Sep-24					76		76
250219	Add Available Translations for NA 824 to CalSAWS.	Jul-24	Sep-24					5		5
254391	Update Postpartum NOA snippets in English and Threshold languages	Jul-24	Sep-24					128		128
260865	Update CalWORKS Proration for multi-month EDBC	Jul-24	Sep-24					3		3
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Jul-24	Sep-24					(108)		(108)
271068	Configure Client Correspondence for display Worker Names option - Forms	Jul-24	Sep-24					854		854
271404	Add NA 200 in threshold languages to NA 840 and NA 845	Jul-24	Sep-24					256		256
272498	ACL 18-43 - Add M40-107D Time Limit NOAs in Threshold Languages	Jul-24	Sep-24					778		778
275317	Update CF 377.11A and CF 377.11B variable population and form generation	Jul-24	Sep-24					201		201
275549	ACL 23-92 - Update EBT 2259 Transactions Section to be Dynamic - Phase 2	Jul-24	Sep-24					293		293
277309	Add E-Signature Functionality to Existing Forms	Jul-24	Sep-24					9		9
277313	Add M82-812-Family Reunification/Zero Grant Change NOA	Jul-24	Sep-24					66		66
277319	Add Medi-Cal RE packets(LA) cover letter in Arabic, Farsi, Hmong and Lao languages.	Jul-24	Sep-24					127		127
277320	Add MC 239 A & D NOAs to Template Repository	Jul-24	Sep-24					130		130
277321	Add RMA NOAs to Template Repository	Jul-24	Sep-24					1		1
277326	Update Medicare Message to generate for all MC 239 A NOAs	Jul-24	Sep-24					89		89
277318	ACL 11-80 - Add the M44-350A/E/G into the Template Repository	Jul-24	Sep-24					106		106
277319	Add NA 274J into CalSAWS	Jul-24	Sep-24					82		82
277520	Update NA 274H Population Logic	Jul-24	Sep-24					94		94
277672	Add MC 239 TMC-1 and MC 239 TMC-2 to the Template Repository	Jul-24	Sep-24					92		92
277890	Opening the form with Editable as an option	Jul-24	Sep-24					252		252
278003	Add Threshold Languages to M44-316D SAR	Jul-24	Sep-24					101		101
279502	Add WTW 27 as a continuation page to NA 845	Jul-24	Sep-24					20		20
279576	Add Pregnancy and the Pregnancy special Needs (PSN) Payment NOAs to Template Repository	Jul-24	Sep-24					918		918
Management hours	Management hours	Jul-24	Sep-24					512		512
Prep SCR	Prep SCR	Jul-24	Sep-24					38		38
202347	Automate E-Application Status	Jul-24	Sep-24							
204115	ACL 18-43 - Revise CalWORKS M40-107D	Jul-24	Sep-24			43	-	-		43
204905	Modify the Disabled (EDBC determined) Exemption Batch Job	Jul-24	Sep-24			37	-	-		37
212925	Update Juvenile Probation Interface and Pages	Jul-24	Sep-24			42	76	-		118
222317	ACIN1-34-05 Count Tribal Gaming Disbursements as Unearned Income for CalFresh	Jul-24	Sep-24			1	10	-		11
229877	Update Transaction Detail page Source Document Number field	Jul-24	Sep-24			1	-	-		1
231773	ACL 21-124 Welfare Intercept System Updates CalWORKs debt threshold \$250	Jul-24	Sep-24			46	8	-		54
232192	Deprecate CalSAWS Core Password Functionalities	Jul-24	Sep-24			-	19	-		19
234949	ACL 12-25 & 12-59 - Suppress CF Disc NOA, and Updates to Journal and Status Reasons when Disc	Jul-24	Sep-24			-	2	-		2
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Jul-24	Sep-24			-	74	-		74
235880	Update Auto Journal Creation for Individuals	Jul-24	Sep-24			12	-	-		12
236830	Update logic to show Request ICT button and Send ICT button	Jul-24	Sep-24			7	73	-		80
237206	Update Funding Code for Aid Codes R1' and '1Y for CW - TCVAP(State) Aid Code for former C-IV	Jul-24	Sep-24			25	16	-		41
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Jul-24	Sep-24			-	38	-		38
240334	ACL 22-55 WTW Pregnancy Exemption	Jul-24	Sep-24			12	-	-		12
240805	Enhancement to the CMPS II Interface for Active Medi-Cal	Jul-24	Sep-24			-	6	-		6
241626	ACL 22-46 - Update Student Exemptions	Jul-24	Sep-24			54	-	-		54
241630	BenefitsCal Medi-Cal Renewal Language Preference for Reading Section	Jul-24	Sep-24			1	24	-		25
242350	Update Tuolumne County West America Bank Positive Pay file layout	Jul-24	Sep-24			5	16	-		21
244934	Add NA 290 with FC Reasons to the Template Repository	Jul-24	Sep-24			19	-	-		19
244970	CPS Case Clean Up for LA	Jul-24	Sep-24			12	15	-		27
245051	ACL 13-71 - Add IHS Income Actual and Proxy Hours for WINS	Jul-24	Sep-24			7	-	-		7
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Jul-24	Sep-24			-	1	-		1
246411	Forms: Update E-Notification Logic to allow for all Self-Service Portal Forms to be E-Notifiable	Jul-24	Sep-24			410	-	-		410
246420	Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Jul-24	Sep-24			4	-	-		4
247811	San Bernardino - Add EBT CAPI Payments to Interface	Jul-24	Sep-24			28	-	-		28
247893	Online Help: Update JA-Semi-Annual Report (SAR7) Process CA-240558	Jul-24	Sep-24			32	4	-		36
248713	Conditional CAPI	Jul-24	Sep-24			2	-	-		2
250449	Add Sierra County to Direct Deposit Interface	Jul-24	Sep-24			-	54	-		54
250562	Online Help: Create new JA - Aid Paid Pending (APP)	Jul-24	Sep-24			-	8	-		8
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Jul-24	Sep-24			2	-	-		2
251842	Update Exemption Detail page to display back-out transactions	Jul-24	Sep-24			-	11	-		11
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Jul-24	Sep-24			32	16	-		48
253184	ForgeRock-ServiceNow integration - Implementation Postponed See Recommendation Section	Jul-24	Sep-24			889	-	-		889
254173	Update Restoration of Aid Waiver selection when Discontinued	Jul-24	Sep-24			12	-	-		12
254559	LA-GROW Activity Numbers Update	Jul-24	Sep-24			86	1	-		87
256992	Update Case Details API logic to remove symbols	Jul-24	Sep-24			123	34	-		157
257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Jul-24	Sep-24			-	30	-		30
257182	ACL 24-46 FC, KG CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Jul-24	Sep-24			166	44	-		210
257219	ACL 24-37 - Batch EDBC - Cost of Living Adjustment (COLA) for Income In-Kind (IIC) for 2024-2025	Jul-24	Sep-24			130	132	-		262
258653	SSA Data / Cloud EDR - Access restriction of SSA provided data	Jul-24	Sep-24			67	23	-		90
258909	Generate tasks for BenefitsCal doc uploads when Customer Reporting isn't updated	Jul-24	Sep-24			40	-	-		40
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Jul-24	Sep-24			79	-	-		79
260408	Add Delete Triggers to Requested DB tables	Jul-24	Sep-24			9	-	-		9
260472	Update Disaster Services Page to allow adding Disaster info by Consortium	Jul-24	Sep-24			59	12	-		71
260888	Online Help: Create Job Aid for GAGR Automated Solution Immediate Need	Jul-24	Sep-24			7	-	-		7
260890	Online Help: Create Job Aid for GAGR Automated Solution Admin Rules	Jul-24	Sep-24			2	-	-		2
260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	Jul-24	Sep-24			2	-	-		2
261371	Additional Worker/Bank Information tool tip on Task Pages	Jul-24	Sep-24			5	-	-		5
261989	CDSS CalSAWS PROD EDR Access Request	Jul-24	Sep-24			20	-	-		20
262222	Batch job Updates for Foster Care, KinGAP and AAP	Jul-24	Sep-24			20	-	-		20
262487	Yolo County EDR PROD Access Request	Jul-24	Sep-24			125	-	-		125
263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	Jul-24	Sep-24			20	-	-		20
264006	ACL 22-49/49E Fiscal Updates to Support CA-812 Quarterly Report Changes	Jul-24	Sep-24			49	8	-		57
264053	Online Help: Update JA Journals and Reminders CA-245274	Jul-24	Sep-24			132	95	-		227
264180	Clearance e-Application Automated Action Enhancements	Jul-24	Sep-24			2	-	-		2
264181	Allow Deactivation of Task Banks	Jul-24	Sep-24			-	48	-		48
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Jul-24	Sep-24			282	102	-		384
264884	Update CA 237 CW Line 8 Backup Report	Jul-24	Sep-24			185	-	-		185
264934	Remove person records with no case association	Jul-24	Sep-24			88	22	-		110
265030	Revision Updates for the MC 221 LA and MC 222 LA in the Template Repository	Jul-24	Sep-24			63	-	-		63
265380	Standard List of FC-KG cases with Income Prior to CNI Batch EDBC Run-2024	Jul-24	Sep-24			30	-	-		30
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Jul-24	Sep-24			17	18	-		35
266211	San Diego - Printer testing for Rush Warrants at new site	Jul-24	Sep-24			-	86	-		86
266416	Water Pilot Program Extended to 06/2025 (Kern)	Jul-24	Sep-24			2	-	-		2
266591	Synchronize WIS and CalSAWS Tax Intercept Balances 2024 (Excluding LA, SAC & SD)	Jul-24	Sep-24			54	7	-		61
267150	Online Help: Update JA - IHSS Referrals	Jul-24	Sep-24			26	-	-		26
267405	Update Imaging API for CW/CF RE Customer Reporting Logic when barcode is not available	Jul-24	Sep-24			10	-	-		10
267452	GAGR AS - Alameda Co. - Add XAN 534	Jul-24	Sep-24			39	18	-		57
267552	Online Help: Update JA Medi-Cal Renewal Packets CA-264555	Jul-24	Sep-24			38	-	-		38
267774	CCSAS - Suppress All Members Updates On the Related PA, DP, AP When Good Cause Is Granted	Jul-24	Sep-24			2	-	-		2
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Jul-24	Sep-24			9	-	-		9
268173	AP18 and AP34 Batch Transactions with APP FLAG O for GA/GR Applications	Jul-24	Sep-24			95	-	-		95
268429	Tulare - Display CFET Program	Jul-24	Sep-24			59	136	-		195
268739	Modify LA/DCFS Worker Assignment Logic	Jul-24	Sep-24			1	12	-		13
269267	CRFI 23-113-EBT Account Activity File	Jul-24	Sep-24			32	21	-		53
269882	Update CalFresh CE Determination to include CFAP Household Members	Jul-24	Sep-24			-	4	-		4
270662	Online Help - Update Interfaces Overview to Include CalWIN Counties	Jul-24	Sep-24			1	1	-		2
270866	Online Help: Update the Disaster Services List and Detail pages CA-260472	Jul-24	Sep-24			4	-	-		4
270955	Special Investigation Referral Case County Match	Jul-24	Sep-24			18	11	-		29
271038	Trainline: Maintenance of 006 Eligibility CalFresh W8Ts based on CA-270479	Jul-24	Sep-24			25	-	-		25
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Jul-24	Sep-24			111	1	-		112
271100	Support SCR to provide responses to Consortia queries	Jul-24	Sep-24			-	-	181		181

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
271101	Support hours for Consortium queries	Jul-24	Sep-24	-	-	-	93	-	-	93
271133	Training: Maintenance of 008 Eligibility Medi-Cal WBTs based on CA-270479	Jul-24	Sep-24	-	45	-	-	-	-	45
272279	MEDS: Update CITIZEN/AI/EN Indicator required on RECON transaction	Jul-24	Sep-24	-	86	50	-	-	-	136
272440	Reports - Support Hours (only) for 58 Counties	Jul-24	Sep-24	-	-	-	184	-	-	184
272531	Update CalSAWS Texting Campaign Name to BenefitsCal	Jul-24	Sep-24	-	58	56	-	-	-	114
272551	2024 Personal and Incidental (P&I) Expenses Increase	Jul-24	Sep-24	-	-	4	-	-	-	4
272640	Turn on/update Person Removal Batch Job	Jul-24	Sep-24	-	52	18	-	-	-	70
272699	Enhance the Images buttons in CalSAWS to display all images without a date restriction	Jul-24	Sep-24	-	11	16	-	-	-	27
272795	Auto Journal entry for Applicant IEVS	Jul-24	Sep-24	-	12	-	-	-	-	12
272899	Automated Regression Test - Execution and Maintenance - 24.05 Release Cycle	Jul-24	Sep-24	-	-	2	-	-	-	2
273205	Enhance Imaging to store unique BenefitsCal receipt number	Jul-24	Sep-24	-	50	-	-	-	-	50
273206	Enhance Imaging API to pass the custom property for the unique BenefitsCal receipt number	Jul-24	Sep-24	-	20	-	-	-	-	20
273214	Child Care Admin Portal Enhancements	Jul-24	Sep-24	-	123	81	-	-	-	204
273265	Contra Costa - Remove Employee ID from Staff Detail	Jul-24	Sep-24	-	2	10	-	-	-	12
273351	Orange - Update to GR Approval NOA (CalSAWS 1)	Jul-24	Sep-24	-	23	-	-	-	-	23
273401	Update MEDS Deceased Person Automated Action/Task Functionality	Jul-24	Sep-24	-	149	32	-	-	-	181
273605	Send Zero SOC to MEDS for a SOC Aid Code	Jul-24	Sep-24	-	5	8	-	-	-	13
273707	Automated Regression Test POC - Improve Execution Run Time	Jul-24	Sep-24	-	-	141	-	-	-	141
273720	San Diego - Disable "Use Office Address" Checkbox	Jul-24	Sep-24	-	10	47	-	-	-	57
273886	Online Help: Update JA - Replacement Cash EBT Benefits and JA Issuance - Replace CalFresh Ben	Jul-24	Sep-24	-	2	-	-	-	-	2
273947	Add Additional CSC Category Task Types for Los Angeles County	Jul-24	Sep-24	-	-	7	-	-	-	7
274112	Fresno County - Update Rush Warrant Template and Rush Warrant testing	Jul-24	Sep-24	-	40	-	-	-	-	40
274173	CalOAR - Update criteria for WTW ATT (Variable #33) per SIRFRA 3936	Jul-24	Sep-24	-	28	15	-	-	-	43
274174	CalOAR - Update criteria for SCH NACT (variable #38) per SIRFRA 3949	Jul-24	Sep-24	-	67	57	-	-	-	124
274175	CalOAR - Update criteria for PAR ACT (variable #40) per SIRFRA 3951	Jul-24	Sep-24	-	9	10	-	-	-	19
274189	Workload Management Information Gathering	Jul-24	Sep-24	-	60	-	-	-	-	60
274198	Update Issuance Detail for Pay Code Alignment	Jul-24	Sep-24	-	54	36	-	-	-	90
274328	Plumas County Opt-In to CalSAWS E2Utle	Jul-24	Sep-24	-	-	1	-	-	-	1
274557	Add New Line Items in Manual EDBC Aid Payment Section for GR Managed Program	Jul-24	Sep-24	-	-	102	-	-	-	102
274726	Create Task Override Capture Profile	Jul-24	Sep-24	-	2	-	-	-	-	2
274733	Online Help: Update the Reports Overview for the 24.07 Baseline Release	Jul-24	Sep-24	-	9	-	-	-	-	9
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Jul-24	Sep-24	-	5	-	-	-	-	5
274772	Send DHCS total MEDS Daily and total Recon counts via SFIP	Jul-24	Sep-24	-	144	50	-	-	-	194
274812	Orange - Resource Data Bank Clean up	Jul-24	Sep-24	-	23	24	-	-	-	47
274868	LA - Drop worker from active CPS program block	Jul-24	Sep-24	-	7	10	-	-	-	17
274872	Training: Update 021 Security Admin WBTs for 24.05 changes based on CA-274084	Jul-24	Sep-24	-	8	-	-	-	-	8
274939	CalOAR - Update logic for FS WTW (Variable #31) per SIRFRA 3952	Jul-24	Sep-24	-	27	31	-	-	-	58
275044	Online Help: Update the OLH Glossary page	Jul-24	Sep-24	-	4	-	-	-	-	4
275095	Pinaboard (E.R.I.C) Sync Enhancement	Jul-24	Sep-24	-	6	-	-	-	-	6
275203	Update Tax Intercept Account Number search field to allow Alpha-Numeric characters	Jul-24	Sep-24	-	26	13	-	-	-	39
275296	Set the Adult/Child Indicator to Child for under age 21 for CWS Requested MC Types	Jul-24	Sep-24	-	12	4	-	-	-	16
275312	Update Batch PR00472 to Not Run on County Holiday	Jul-24	Sep-24	-	19	7	-	-	-	26
275357	Nevada - Update CWCF RE Auto Schedule Appts	Jul-24	Sep-24	-	5	10	-	-	-	15
275399	Training: Create a CFP for the Data Archival Functionality CA-263291	Jul-24	Sep-24	-	5	-	-	-	-	5
275463	Update Non-MAGI Medi-Cal EDBC for incarcerated Non-Applicants 'In the Home'	Jul-24	Sep-24	-	16	-	-	-	-	16
275478	Management Reports Support for 58 Counties (Support Hours Only)	Jul-24	Sep-24	-	-	-	29	-	-	29
275482	Update MEDS Alerts reference to RCA program	Jul-24	Sep-24	-	-	7	-	-	-	7
275496	Online Help: Update JA Self-Service Portal (SSP) - e-Notifications	Jul-24	Sep-24	-	7	-	-	-	-	7
275583	San Mateo & Mariposa - Classifications Update	Jul-24	Sep-24	-	4	20	-	-	-	24
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Jul-24	Sep-24	-	-	5	-	-	-	5
275753	Collapse Reindex Form Only into Reindex All	Jul-24	Sep-24	-	6	-	-	-	-	6
275831	Enhance the Release Note Report	Jul-24	Sep-24	-	80	2	-	-	-	82
275855	Consolidate the Integrated Payroll Summary Report	Jul-24	Sep-24	-	179	166	-	-	-	345
276096	Update Benefit Type Determination logic for Reactivated Expenditures	Jul-24	Sep-24	-	-	27	-	-	-	27
276267	County Readiness Discovery Sessions	Jul-24	Sep-24	-	26	-	-	-	-	26
276355	Online Help: Sunset Worklist pages and update Work Order pages CA-257327	Jul-24	Sep-24	-	4	-	-	-	-	4
276356	Online Help: Update JAs referencing Work List pages and update JA Task Management	Jul-24	Sep-24	-	10	-	-	-	-	10
276441	Request IFD IEVS Files be Delivered to SLO County FTP Server	Jul-24	Sep-24	-	5	-	-	-	-	5
276484	San Diego County 06" Opt-In to Tax Intercept Batch	Jul-24	Sep-24	-	10	-	-	-	-	10
276504	Cal-OAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Penc	Jul-24	Sep-24	-	56	22	-	-	-	78
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Jul-24	Sep-24	-	344	-	-	-	-	344
276625	Functional Design Document (FDD) for Reports - Group 1	Jul-24	Sep-24	-	3	-	-	-	-	3
276630	MEDS Alert Monitoring	Jul-24	Sep-24	-	122	36	-	-	-	158
276642	Update Appointment Text Message To Accommodate Flexible Appointments	Jul-24	Sep-24	-	76	-	-	-	-	76
276903	Functional Design Document (FDD) for Reports - Group 2 (Documentation Only)	Jul-24	Sep-24	-	20	-	-	-	-	20
277072	Hold MEDS inbound Batch Job processing for 04/23 until fix has been confirm by DHCS/MEDS	Jul-24	Sep-24	-	1	-	-	-	-	1
277199	Training: Update 001 Orientation WBTs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	7	-	-	-	-	7
277207	Training: Update 002 Eligibility General WBTs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	113	-	-	-	-	113
277253	Training: Update the 014 - CAPI WBTs for 24.07	Jul-24	Sep-24	-	50	-	-	-	-	50
277279	Training: Update the 034 - Task Management 01 WBT for CA-263040	Jul-24	Sep-24	-	50	-	-	-	-	50
277328	External Agency - Chrome 3rd party cookies	Jul-24	Sep-24	-	1	-	-	-	-	1
277338	Online Help: Create new Task Category OLH pages CA-253667	Jul-24	Sep-24	-	8	-	-	-	-	8
277381	Design - Contact Center 2.0 Prototype	Jul-24	Sep-24	-	49	-	-	-	-	49
277382	Training: Update the 001 - Orientation: 03 - Navigation WBT to add the Virtual Assistant Feature	Jul-24	Sep-24	-	5	-	-	-	-	5
277491	Update Welfare to Work recovery accounts to be included in the Discharge of Recovery Account	Jul-24	Sep-24	-	20	-	-	-	-	20
277492	San Diego County - Data Change to update active CW and CF recovery accounts for Tax Intercept	Jul-24	Sep-24	-	20	-	-	-	-	20
277526	LA - Update Juvenile Probation Interface Phase II	Jul-24	Sep-24	-	18	51	-	-	-	69
277666	Update Real Property Type Mobile Home to be valid for SMT	Jul-24	Sep-24	-	5	-	-	-	-	5
277675	Online Help: Update JA Staff - Manage with updates made by CA-274084 and CA-271068	Jul-24	Sep-24	-	2	-	-	-	-	2
277685	Training: Create CFP for GEN AI CA-275518	Jul-24	Sep-24	-	59	-	-	-	-	59
277741	Update - Turn on Santa Clara State Date batch	Jul-24	Sep-24	-	34	13	-	-	-	47
277817	Do a Data Comparison for EMV Cards between CalSAWS and FIS	Jul-24	Sep-24	-	109	-	-	-	-	109
277885	CalSAWS to MEDS Data Element 2068 Values to be Updated per DHCS	Jul-24	Sep-24	-	47	50	-	-	-	97
277889	POC - Opening the form with Editable as an option	Jul-24	Sep-24	-	32	-	-	-	-	32
277947	Training: Update 014 - CAPI WBTs for Sunset Worklist pages CA-257327	Jul-24	Sep-24	-	42	-	-	-	-	42
277974	ACWDL 24-09 - Children's Presumptive Eligibility & The Newborn Gateway	Jul-24	Sep-24	-	148	-	-	-	-	148
278000	Update Claim Code Options Displayed on Program Configuration (Override) Detail Page for CW	Jul-24	Sep-24	-	39	-	-	-	-	39
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Jul-24	Sep-24	-	-	295	-	-	-	295
278070	ACL 24-36 - Changes to Vehicle Value Limit for CW	Jul-24	Sep-24	-	2	46	-	-	-	48
278104	ACWDL 6-28-24 - Extension of Eligibility for Ukrainian Humanitarian Parolees	Jul-24	Sep-24	-	43	24	-	-	-	67
278143	Online Help: Update the Forms Overview for the 24.07 Baseline Release	Jul-24	Sep-24	-	2	-	-	-	-	2
278165	Virtual Assistant Expansion - Release 24.07.25 (Release 22)	Jul-24	Sep-24	-	261	-	-	-	-	261
278182	Training: Update 010 - Employment Services WTW WBTs for 24.05	Jul-24	Sep-24	-	76	-	-	-	-	76
278240	Online Help: Update the 2024 Reports Calendar Schedule for the 24.07 Baseline Release	Jul-24	Sep-24	-	2	-	-	-	-	2
278279	Update automated NA 6921 CAPI NOAs	Jul-24	Sep-24	-	19	-	-	-	-	19
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Jul-24	Sep-24	-	248	-	102	-	-	350
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Jul-24	Sep-24	-	28	22	-	-	-	50
278695	Online Help: Update JA-Overriding Program Configuration CA-233160	Jul-24	Sep-24	-	2	-	-	-	-	2
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Jul-24	Sep-24	-	66	50	-	-	-	116
278797	CalWIN Counties - Reactivate erroneously discharged recovery accounts for Potential Fraud	Jul-24	Sep-24	-	38	-	-	-	-	38
278820	Online Help: Update the JA PRT - Overview to Include Current Information CA-275365	Jul-24	Sep-24	-	7	-	-	-	-	7
278869	Setup a batch process for SLO IEVS Data Match File	Jul-24	Sep-24	-	16	55	-	-	-	71
279024	Online Help: Update the Security Assignment OLH page CA-232192	Jul-24	Sep-24	-	7	-	-	-	-	7
279031	Training: Update 021 - Security Administrative Support WBTs for 24.09.24.11 App Dev Changes	Jul-24	Sep-24	-	5	-	-	-	-	5
279085	Training: Update the 002 - Eligibility General WBTs based on 24.09 Updates	Jul-24	Sep-24	-	19	-	-	-	-	19
279150	Training: Maintenance of the 022 - Simulation: 01 - Simulation WBT for 24.07	Jul-24	Sep-24	-	5	-	-	-	-	5
279321	Training: Update 008 - Eligibility Medi-Cal WBTs for 24.06 Updates	Jul-24	Sep-24	-	46	-	-	-	-	46
279324	Update the Uncollectible Recovery Account Batch to run Monthly	Jul-24	Sep-24	-	40	13	-	-	-	53
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Jul-24	Sep-24	-	24	7	-	-	-	31
279414	Force Mute while on hold in eCCP	Jul-24	Sep-24	-	1	-	-	-	-	1
279427	Configure access to GAGR Service from AT2 environment	Jul-24	Sep-24	-	45	-	-	-	-	45
279453	Setup a batch process for SLO IEVS Data Match File	Jul-24	Sep-24	-	20	-	-	-	-	20
279597	Update Placer's In-Kind Income Values for GR	Jul-24	Sep-24	-	32	43	-	-	-	75
279728	Update file upload capture profile blank page detection	Jul-24	Sep-24	-	3	-	-	-	-	3
279736	Virtual Assistant Expansion - Release 24.08.21 (Release 23)	Jul-24	Sep-24	-	24	-	-	-	-	24
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Jul-24	Sep-24	-	18	15	-	-	-	33
279781	DCR - Update Issuance Status from Cancelled to Paid for Sonoma County	Jul-24	Sep-24	-	20	-	-	-	-	20
279804	Update 2024 Holiday Calendar for Colusa County	Jul-24	Sep-24	-	20	5	-	-	-	25
279857	Update IP Address for Colusa County	Jul-24	Sep-24	-	10	-	-	-	-	10
279886	Fresno - Generate 1099 File Monthly	Jul-24	Sep-24	-	34	5	-	-	-	39
279891	Lassen Change to Local Warrant Print (LWP)	Jul-24	Sep-24	-	50	-	-	-	-	50
279915	Kern County - Update warrant status	Jul-24	Sep-24	-	8	4	-	-	-	12
280036	Training: Create San Bernardino County Contact Center Generic Logins for the Training Product	Jul-24	Sep-24	-	14	-	-	-	-	14

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
280107	CCB 24-12 Revised Child Care SMI Fiscal Year 24-25	Jul-24	Sep-24		1	44	-			45
280291	Mass Replacement of CalFresh Benefits due to July wildfires	Jul-24	Sep-24		20	16	-			36
280437	Add App ids to CalSAWS for Santa Cruz county	Jul-24	Sep-24		-	8	-			8
280450	Update IP Address for Mariposa County	Jul-24	Sep-24		15	-	-			15
280546	Send EBT Activity File to Applicable Counties	Jul-24	Sep-24		10	-	-			10
280554	CA-246946 Data Change to update criteria for CA 812 Report	Jul-24	Sep-24		10	-	-			10
BenefitsCal Portal Support	BenefitsCal Portal Support	Jul-24	Sep-24		-	-	397			397
Management hours	Management hours	Jul-24	Sep-24	1,502	-	-	-			1,502
Prep SCR	Prep SCR	Jul-24	Sep-24		94	-	5,673			5,767
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Jul-24	Sep-24		-	-	259			259
202347	Automate E-Application Status	Aug-24	Oct-24		136	78	-			214
204905	Modify the Disabled (EDBC determined) Exemption Batch Job	Aug-24	Oct-24		(24)	-	-			(24)
221893	Update CalWORKS in Public Assistance CalFresh Budget at Initial Approval	Aug-24	Oct-24		38	-	-			38
229877	Update Transaction Detail page Source Document Number field	Aug-24	Oct-24		-	15	-			15
232192	Deprecate CalSAWS Core Password Functionalities	Aug-24	Oct-24		20	-	-			20
232740	Update PA 136 Form to Latest 03/24 Version	Aug-24	Oct-24		-	4	-			4
233811	Update the DCFS Interface in CalSAWS to save multiple Absent Parent records when received from	Aug-24	Oct-24		3	-	-			3
236830	Update logic to show Request ICT button and Send ICT button	Aug-24	Oct-24		21	12	-			33
239537	BenefitsCal - Update Student Info Mapping in App Transfer	Aug-24	Oct-24		70	31	-			101
240334	ACL 22-55 WTW Pregnancy Exemption	Aug-24	Oct-24		17	12	-			29
240805	Enhancement to the CMPS II Interface for Active Medi-Cal	Aug-24	Oct-24		42	56	-			98
242350	Update Tuolumne County West America Bank Positive Pay file layout	Aug-24	Oct-24		-	29	-			29
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Aug-24	Oct-24		212	-	-			212
246113	Online Help: Create JA Authorizations - Fiscal CA-207102 and CA-216757	Aug-24	Oct-24		-	-	-			-
247382	CalFresh forms were generated for Cash Account Transaction	Aug-24	Oct-24		58	-	-			58
247811	San Bernardino - Add EBT CAPI Payments to Interface	Aug-24	Oct-24		-	16	-			16
250449	Add Sierra County to Direct Deposit Interface	Aug-24	Oct-24		40	30	-			70
250480	Update EBT 2260 (8/21) for CA, AR, KO Language to CalSAWS	Aug-24	Oct-24		9	-	-			9
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Aug-24	Oct-24		185	51	-			236
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Aug-24	Oct-24		73	-	-			73
253184	ForgeRock-ServiceNow Integration - Implementation Postponed See Recommendation Section	Aug-24	Oct-24		28	-	-			28
254173	Update Restoration of Aid Waiver selection when Discontinued	Aug-24	Oct-24		8	3	-			11
254559	LA-GROW Activity Numbers Update	Aug-24	Oct-24		14	13	-			27
257179	ACN1-I-45-24- FFY 2024-2025 CalFresh COLA: ACL 24-55 CW MAP: ACL 24-63 CW IRT - Run Batch ED	Aug-24	Oct-24		259	82	-			341
257180	2024-2025 CalFresh COLA: ACL 24-55 Update CalWORKS (CW) MAP for 2024-2025; Update CalWO	Aug-24	Oct-24		135	128	-			263
257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Aug-24	Oct-24		2	69	-			71
257182	ACL 24-46 FC, KC CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Aug-24	Oct-24		18	76	-			94
257537	Online Help: Create JA Special Circumstances	Aug-24	Oct-24		12	-	-			12
258909	Generate tasks for BenefitsCal doc uploads when Customer Reporting isn't updated	Aug-24	Oct-24		4	-	-			4
260074	LA - Remove Scheduled Payment date from monthly eCAPS SWR file	Aug-24	Oct-24		-	25	-			25
260408	Add Delete Triggers to Requested DB tables	Aug-24	Oct-24		67	50	-			117
260878	Online Help: Update JA GR Health Assessment to add GAGR Automated Solution	Aug-24	Oct-24		9	-	-			9
260889	Online Help: Create Job Aid for GAGR Automated Solution Timelimit	Aug-24	Oct-24		9	-	-			9
260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	Aug-24	Oct-24		3	-	-			3
261371	Additional Worker/Bank Information tool tip on Task Pages	Aug-24	Oct-24		35	-	-			35
262222	Batch job Updates for Foster Care, KinGAP and AAP	Aug-24	Oct-24		4	-	-			4
262487	Yolo County EDR PROD Access Request	Aug-24	Oct-24		(20)	-	-			(20)
263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	Aug-24	Oct-24		10	20	-			30
264170	CalWORKS/RCA Adults by WTW/REP Category Dashboard Part 2	Aug-24	Oct-24		198	-	-			198
264181	Allow Deactivation of Task Banks	Aug-24	Oct-24		193	202	-			395
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Aug-24	Oct-24		413	54	-			467
264884	Update CA 237 CW Line 8 Backup Report	Aug-24	Oct-24		13	19	-			32
264934	Remove person records with no case association	Aug-24	Oct-24		125	-	-			125
265030	Revision Updates for the MC 221 LA and MC 222 LA in the Template Repository	Aug-24	Oct-24		30	-	-			30
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Aug-24	Oct-24		8	-	-			8
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Aug-24	Oct-24		135	21	-			156
266416	Water Pilot Program Extended to 06/2025 (Kern)	Aug-24	Oct-24		40	22	-			62
266591	Synchronize WIS and CalSAWS Tax Intercept Balances 2024 (Excluding LA, SAC, & SD)	Aug-24	Oct-24		43	38	-			81
267005	Add GA/GR In-Kind Chart Amounts for Requesting Counties	Aug-24	Oct-24		94	5	-			99
268072	Solano - General Assistance - Update Periodic Reporting Form	Aug-24	Oct-24		83	-	-			83
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Aug-24	Oct-24		61	-	-			61
268337	Online Help: Update JA CalFresh: Expedited Service - Process CA-252984	Aug-24	Oct-24		8	-	-			8
268427	Tulare - Display CFI Program	Aug-24	Oct-24		-	4	-			4
269267	CRFI 23-113-EBT Account Activity File	Aug-24	Oct-24		50	88	-			138
269882	Update CalFresh CE Determination to include CFAP Household Members	Aug-24	Oct-24		-	30	-			30
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Aug-24	Oct-24		3	-	-			3
270204	GA/GR Automated Solution CalSAWS 2 Variable Change	Aug-24	Oct-24		36	-	-			36
270706	2024 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	Aug-24	Oct-24		15	-	-			15
270955	Special Investigation Referral Case County Match	Aug-24	Oct-24		33	21	-			54
271038	Training: Maintenance of 006 Eligibility CalFresh W81s based on CA-270479	Aug-24	Oct-24		15	-	-			15
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Aug-24	Oct-24		74	26	-			100
271100	Support SCR to provide responses to Consortia queries	Aug-24	Oct-24		-	-	190			190
271101	Support hours for Consortium queries	Aug-24	Oct-24		-	-	301			301
271107	Enhance Pickup Location to Be Available for Multiple payees Under A Program	Aug-24	Oct-24		164	69	-			233
272087	Online Help: Update eICT Job Aid to remove external references to eICT interface processes.	Aug-24	Oct-24		3	-	-			3
272108	San Benito - Remove Payee from the Vendor and Foster Care Rush Warrant Template	Aug-24	Oct-24		13	-	-			13
272279	MEDS: Update CITIZEN/ALIEN indicator required on RECON transaction	Aug-24	Oct-24		72	27	-			99
272440	Reports - Support Hours (only) for 58 Counties	Aug-24	Oct-24		-	-	19			19
272460	MEDS Alerts 6E: Add Program Prioritization to MEDS Alert Task Configurability	Aug-24	Oct-24		-	25	-			25
272531	Update CalSAWS Texting Campaign Name to BenefitsCal	Aug-24	Oct-24		31	4	-			35
273214	Child Care Admin Portal Enhancements	Aug-24	Oct-24		29	79	-			108
273265	Contra Costa - Remove Employee ID from Staff Detail	Aug-24	Oct-24		-	8	-			8
273401	Update MEDS Deceased Person Automated Action/Task Functionality	Aug-24	Oct-24		3	20	-			23
273707	Automated Regression Test POC - Improve Execution Run Time	Aug-24	Oct-24		-	158	-			158
273720	San Diego - Disable "Use Office Address" Checkbox	Aug-24	Oct-24		-	15	-			15
273724	Telephonic Signature - Update CalSAWS Telephonic Signature Capture Code Generation Logic	Aug-24	Oct-24		153	-	-			153
273808	Update Automated Generation of CW 2201	Aug-24	Oct-24		27	-	-			27
273951	Online Help: Create new Job Aid for Retrieving Archived Case Data functionality CA-263291	Aug-24	Oct-24		9	-	-			9
274173	CalOAR - Update criteria for WTW ATT (Variable #33) per SIRFRA 3936	Aug-24	Oct-24		-	28	-			28
274174	CalOAR - Update criteria for SCH NACT (variable #38) per SIRFRA 3949	Aug-24	Oct-24		90	27	-			117
274175	CalOAR - Update criteria for PAR ACT (variable #40) per SIRFRA 3951	Aug-24	Oct-24		-	30	-			30
274198	Update Issuance Detail for Pay Code Alignment	Aug-24	Oct-24		-	2	-			2
274396	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR F	Aug-24	Oct-24		23	-	-			23
274665	GAGR NOA's field populating wrong amount from the GR Budget table	Aug-24	Oct-24		36	-	-			36
274726	Create Task Override Capture Profile	Aug-24	Oct-24		30	-	-			30
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Aug-24	Oct-24		19	-	-			19
274772	Send DHCS total MEDS Daily and total Recon counts via SFTP	Aug-24	Oct-24		68	27	-			95
274812	Orange - Resource Data Bank Clean up	Aug-24	Oct-24		-	12	-			12
274868	LA - Drop worker from active CPS program block	Aug-24	Oct-24		-	8	-			8
274939	CalOAR - Update logic for FS WTW (Variable #31) per SIRFRA 3952	Aug-24	Oct-24		34	31	-			65
274972	Update Outbound WIS Interface for late 2024 & 2025 STS Calendar Cycle Numbers	Aug-24	Oct-24		36	-	-			36
275095	Pinagbord (E&G) Sync Enhancement	Aug-24	Oct-24		18	-	-			18
275300	Update EDBC Logic to Not Exempt Title IV Funded JOBS Program from CF Student Requirements	Aug-24	Oct-24		60	-	-			60
275312	Update Batch PB00E472 to Not Run on County Holiday	Aug-24	Oct-24		22	9	-			31
275335	Add Negative Action reason of 'Opened in Error' for Disaster CalFresh	Aug-24	Oct-24		275	64	-			339
275357	Nevada - Update CWCFC RE Auto Schedule Appts	Aug-24	Oct-24		23	10	-			33
275463	Update Non-MAGI Medi-Cal EDBC for Incarcerated Non-Applicants 'in the Home'	Aug-24	Oct-24		-	8	-			8
275478	Management Reports Support for 58 Counties (Support Hours Only)	Aug-24	Oct-24		-	-	33			33
275482	Update MEDS Alerts reference to RCA program	Aug-24	Oct-24		2	9	-			11
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase I	Aug-24	Oct-24		40	-	-			40
275583	San Mateo & Mariposa - Classifications Update	Aug-24	Oct-24		-	22	-			22
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Aug-24	Oct-24		-	18	-			18
275752	Enable additional fields in Barcode Verification and Exception	Aug-24	Oct-24		4	-	-			4
275753	Collapse Reindex Form Only into Reindex All	Aug-24	Oct-24		30	-	-			30
275831	Enhance the Release Note Report	Aug-24	Oct-24		-	28	-			28
275855	Consolidate the Integrated Payroll Summary Report	Aug-24	Oct-24		45	62	-			107
275888	Training: Create CFP for Disaster CalFresh CA-256387	Aug-24	Oct-24		80	-	-			80
276128	Update the Property Limits for the Automated Solution Counties	Aug-24	Oct-24		213	-	-			213
276267	County Readiness Discovery Sessions	Aug-24	Oct-24		-	-	43			43
276292	Training: Create CFP for Task Categories CA-253667	Aug-24	Oct-24		65	-	-			65
276336	Online Help: Update JAs referencing Work List pages and update JA Task Management	Aug-24	Oct-24		5	-	-			5
276460	Update Logic for Change SAR 7 Submitted in Restoration Month	Aug-24	Oct-24		-	6	-			6
276504	CalOAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Pend	Aug-24	Oct-24		9	30	-			39

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Aug-24	Oct-24		160	-	-	-		160
276630	MEDS Alert Monitoring	Aug-24	Oct-24		64	40	-	-		104
276642	Update Appointment Text Message To Accommodate Flexible Appointments	Aug-24	Oct-24		14	50	-	-		64
276720	Online Help: Update JA Imaging Workflow Queues and Exceptions CA-258909, CA-275752,	Aug-24	Oct-24		6	-	-	-		6
276903	Functional Design Document (FDD) for Reports - Group 2 (Documentation Only)	Aug-24	Oct-24		20	-	-	-		20
276904	Functional Design Document (FDD) for Reports - Group 3 (Documentation Only)	Aug-24	Oct-24		46	-	-	-		46
277207	Training: Update 002 Eligibility General WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		52	-	-	-		52
277211	Training: Update 003 - Eligibility Supervisor: 01 - Case Review and EDBC Authorizations WBL for Sun	Aug-24	Oct-24		14	-	-	-		14
277213	Training: Update 004 - Clerical Support WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		5	-	-	-		5
277214	Training: Update 006 - Eligibility CalFresh WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		63	-	-	-		63
277267	Update Citizen/Alien Indicator codes sent to MEDS	Aug-24	Oct-24		37	-	-	-		37
277279	Training: Update the 034 - Task Management 01 WBL for CA-263040	Aug-24	Oct-24		30	-	-	-		30
277381	Design - Contact Center 2.0 Prototype	Aug-24	Oct-24		83	-	-	-		83
277468	Training: Update sbl for San Bernardino Golden Cases in Training Production CA-275139	Aug-24	Oct-24		3	-	-	-		3
277479	DCR to Determine and Update Household Category for CalFresh Program with Missing Household	Aug-24	Oct-24		19	-	-	-		19
277526	LA - Update Juvenile Probation Interface Phase II	Aug-24	Oct-24		75	50	-	-		125
277615	WDIIP Alert Monitoring	Aug-24	Oct-24		5	9	-	-		14
277690	Update Immediate Origin value for San Mateo's Direct Deposit Inbound File	Aug-24	Oct-24		40	29	-	-		69
277817	Do a Data Comparison for EMV Cards between CalSAWS and FIS	Aug-24	Oct-24		53	-	-	-		53
277885	CalSAWS to MEDS Data Element 2068 Values to be Updated per DHCS	Aug-24	Oct-24		135	50	-	-		185
277889	POC - Opening the form with Editable as an option	Aug-24	Oct-24		8	-	-	-		8
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Aug-24	Oct-24		5	-	-	-		5
277947	Training: Update 014 - CAPI WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		38	-	-	-		38
277948	Training: Update 015 - Child Care WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		5	-	-	-		5
277949	Training: Update 017 - Fiscal WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		100	-	-	-		100
277974	ACWDL 24-09 - Children's Presumptive Eligibility & The Newborn Gateway	Aug-24	Oct-24		123	81	-	-		204
278000	Update Claim Code Options Displayed on Program Configuration [Override] Detail Page for CW	Aug-24	Oct-24		8	22	-	-		30
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Aug-24	Oct-24		-	151	-	-		151
278104	ACWDL 6-28-24 - Extension of Eligibility for Ukrainian Humanitarian Protees	Aug-24	Oct-24		-	89	-	-		89
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Aug-24	Oct-24		1	3	-	-		3
278182	Training: Update 010 - Employment Services-WTW WBLs for 24.05	Aug-24	Oct-24		15	-	-	-		15
278309	San Diego - GAGR Grant Amounts for Shared Housing	Aug-24	Oct-24		62	-	-	-		62
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Aug-24	Oct-24		94	-	-	-		94
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Aug-24	Oct-24		-	8	-	-		8
278695	Online Help: Update JA-Overriding Program Configuration CA-233160	Aug-24	Oct-24		8	-	-	-		8
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Aug-24	Oct-24		44	36	-	-		80
278820	Online Help: Update the JA PRT - Overview to Include Current Information CA-275365	Aug-24	Oct-24		3	-	-	-		3
278921	Create Views for Common DB tables that contain data regarding GA/GK county funded program	Aug-24	Oct-24		16	-	-	-		16
279021	Online Help - Update Task Bank OHL pages for CA-264181	Aug-24	Oct-24		9	-	-	-		9
279024	Online Help: Update the Security Assignment OHL page CA-232192	Aug-24	Oct-24		2	-	-	-		2
279083	Online Help: Update the MEDS Alert Detail OHL page CA-276630	Aug-24	Oct-24		6	-	-	-		6
279181	Add NA 492 to Template Repository	Aug-24	Oct-24		34	24	-	-		58
279194	Online Help: Update JA Lobby Management's Manage Devices CA-213615	Aug-24	Oct-24		4	-	-	-		4
279246	Online Help: Update the Device Assignment Detail OHL page CA-213615	Aug-24	Oct-24		4	-	-	-		4
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Aug-24	Oct-24		1	-	-	-		1
279543	Change specific CalSAWS Project Staff from County Code of 19 to 90	Aug-24	Oct-24		-	8	-	-		8
279612	DCR for existing E-Applications with Data Transfer status	Aug-24	Oct-24		36	-	-	-		36
279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Aug-24	Oct-24		13	-	-	-		13
279728	Update file upload capture profile blank page deletion	Aug-24	Oct-24		3	-	-	-		3
279730	Online Help: Update the Electronic Signature OHL page CA-273724	Aug-24	Oct-24		4	-	-	-		4
279736	Virtual Assistant Expansion-Release 24.08.21 [Release 23]	Aug-24	Oct-24		376	-	-	-		376
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Aug-24	Oct-24		55	40	-	-		95
279747	Documentation Update for Phone Number Validation update on Contact Detail Page	Aug-24	Oct-24		20	-	-	-		20
279781	DCR: Update Issuance Status from Cancelled to Paid for Sonoma County	Aug-24	Oct-24		-	8	-	-		8
279788	Online Help: Update JA Imaging Multi-Case Scanning and Imaging Single Case Capture and Vir	Aug-24	Oct-24		4	-	-	-		4
279886	Fresno - Generate 1099 File Monthly	Aug-24	Oct-24		-	12	-	-		12
279891	Lassen Change to Local Warrant Print (LWP)	Aug-24	Oct-24		20	29	-	-		49
279955	ACWDL 24-09 - Update on CHDP Interface	Aug-24	Oct-24		172	44	-	-		216
280036	Training: Create San Bernardino County Contact Center Generic Logins for the Training Product	Aug-24	Oct-24		13	-	-	-		13
280073	SF 66 CAAP GA/GK COLA Change Effective 10/01/2024	Aug-24	Oct-24		6	41	-	-		47
280077	ACL 24-54 - Resource Limit Increase for CW/RCA	Aug-24	Oct-24		23	-	-	-		23
280100	BenefitsCal Documentation - List of e-Applications in Production in Data Transfer Status	Aug-24	Oct-24		10	-	-	-		10
280102	Online Help - Update the MAGI Referral Detail page CA-257779	Aug-24	Oct-24		4	-	-	-		4
280107	CCB 24-12 Revised Child Care SMI Fiscal Year 24-25	Aug-24	Oct-24		-	18	-	-		18
280200	Documentation: Update Form FDD Inventory for 24.07	Aug-24	Oct-24		100	-	-	-		100
280212	Release FC/KG AAP COLA NOAs for 2024-2025	Aug-24	Oct-24		-	20	-	-		20
280291	Mass Replacement of CalFresh Benefits due to July wildfires	Aug-24	Oct-24		25	-	-	-		25
280293	Online Help: Remove JA Password Information - System Maintained due to CA-232192	Aug-24	Oct-24		5	-	-	-		5
280398	SF 66 CAAP GA/GK COLA Change Effective 10/01/2024 - Batch EDBC	Aug-24	Oct-24		18	2	-	-		20
280452	Fresno County 66 Opt-In to Tax Intercept Batch	Aug-24	Oct-24		10	4	-	-		14
280477	Update GR Eligibility for Non-Citizens Paroled 1 year or more to be Eligible for Benefits in SLO	Aug-24	Oct-24		34	38	-	-		72
280546	Send EBT Activity File to Applicable Counties	Aug-24	Oct-24		30	-	-	-		30
280548	Online Help: Update the Interfaces Overview CA-279891	Aug-24	Oct-24		2	-	-	-		2
280688	Online Help Update JA Semi-Annual Report (SAR 7)	Aug-24	Oct-24		2	-	-	-		2
280797	Online Help: Update the Forms Overview for the 24.09 Baseline Release	Aug-24	Oct-24		10	-	-	-		10
280877	Training: Update 034-Task Management Overview WBL for Sunset Worklist pages CA-257327	Aug-24	Oct-24		12	-	-	-		12
281035	Remove App ids to CalSAWS for San Francisco county	Aug-24	Oct-24		10	5	-	-		15
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Aug-24	Oct-24		-	468	-	-		468
281161	Los Angeles County - Suppress August FC Main Payroll to eCAPS	Aug-24	Oct-24		10	-	-	-		10
281192	Reactivate Recovery Accounts Discharged in Error with Active Programs	Aug-24	Oct-24		20	-	-	-		20
281195	Reactivate Recovery Accounts Discharged in Error previously in Suspend Status	Aug-24	Oct-24		20	-	-	-		20
281257	Documentation: Update NOA FDD Inventory for 24.07	Aug-24	Oct-24		100	-	-	-		100
281264	Training: Update 019 - QA/QC WBLs for Sunset Worklist pages CA-257327	Aug-24	Oct-24		90	-	-	-		90
281291	SCR - DCSS Connectivity to CalSAWS through CDT	Aug-24	Oct-24		3	-	-	-		3
281314	Update Journal and Failure Reason When CW RE, CF RE or CWCF RE Packets are in Complete Sta	Aug-24	Oct-24		45	25	-	-		70
281359	Add App ids to CalSAWS for Calaveras county	Aug-24	Oct-24		10	6	-	-		16
281433	Update El Dorado County do not send empty Outbound Direct Deposit file	Aug-24	Oct-24		16	5	-	-		21
281744	Update Sierra County Direct Deposit file	Aug-24	Oct-24		22	-	-	-		22
281758	Mass Replacement of CalFresh Benefits due to late July wildfires	Aug-24	Oct-24		7	6	-	-		13
281760	Santa Barbara County - Opt-In to EBT Account Activity File	Aug-24	Oct-24		-	5	-	-		5
BenefitsCal Portal Support		Aug-24	Oct-24		-	-	396	-		396
Management hours		Aug-24	Oct-24		-	-	-	1,565		1,565
Prep SCR		Aug-24	Oct-24		-	-	-	-	6,126	6,126
SIRFRA/ SCERFRA/ External Inquiries		Aug-24	Oct-24		-	-	-	250		250
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Aug-24	Oct-24		-	-	-	7		7
207656	Revised Notices of Action for Transitional Medi-Cal and Four-Month Continuing Programs	Aug-24	Oct-24		-	-	-	(17)		(17)
214131	Fair Credit Reporting Act Notice of Action Guidance	Aug-24	Oct-24		-	-	-	167		167
214418	Add change Notices for status reasons Mandatory Optional Rules and On Aid Another Case for th	Aug-24	Oct-24		-	-	-	45		45
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Aug-24	Oct-24		-	-	-	(184)		(184)
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Aug-24	Oct-24		-	-	-	19		19
235222	CW 21868 Pre-Population	Aug-24	Oct-24		-	-	-	119		119
240844	Update DFA 478 to CF 478	Aug-24	Oct-24		-	-	-	114		114
242103	Update PUB 388 to Current Version in Template Repository	Aug-24	Oct-24		-	-	-	248		248
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Aug-24	Oct-24		-	-	-	99		99
249992	Add Available Translations for WTW 10 to CalSAWS	Aug-24	Oct-24		-	-	-	32		32
250473	Add Threshold languages for Fair Credit NOA fragments	Aug-24	Oct-24		-	-	-	273		273
254391	Update Postpartum NOA snippets in English and Threshold languages	Aug-24	Oct-24		-	-	-	136		136
260865	Update CalWORKS Proration for multi-month EDBC	Aug-24	Oct-24		-	-	-	(15)		(15)
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Aug-24	Oct-24		-	-	-	80		80
271068	Configure Client Correspondence for display Worker Names option - Forms	Aug-24	Oct-24		-	-	-	319		319
272698	ACL 18-43 - Add M40-107C1 and M40-107D Time Limit NOAs in Threshold Languages	Aug-24	Oct-24		-	-	-	189		189
275317	Update CF 377.11A and CF 377.11B variable population and form generation	Aug-24	Oct-24		-	-	-	(201)		(201)
275549	ACL 23-92 - Update EBT 2259 Transactions Section to be Dynamic - Phase 2	Aug-24	Oct-24		-	-	-	328		328
277320	Add MC 239 A&D NOAs to Template Repository	Aug-24	Oct-24		-	-	-	58		58
277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	Aug-24	Oct-24		-	-	-	205		205
277326	Update Medicare Message to generate for all MC 239 A NOAs	Aug-24	Oct-24		-	-	-	74		74
277518	ACL 11-80 - Add the M44-350A/E/G into the Template Repository	Aug-24	Oct-24		-	-	-	91		91
277519	Add NA 274J into CalSAWS	Aug-24	Oct-24		-	-	-	217		217
277520	Update NA 274H Population Logic	Aug-24	Oct-24		-	-	-	41		41
277672	Add MC 239 IMC-1 and MC 239 IMC-2 to the Template Repository	Aug-24	Oct-24		-	-	-	58		58
278003	Add Threshold Languages to M44-316D SAR	Aug-24	Oct-24		-	-	-	21		21
279502	Add WTW 27 as a continuation page to NA 845	Aug-24	Oct-24		-	-	-	96		96
279576	Add Pregnancy and The Pregnancy special Needs (PSNP) Payment NOAs to Template Repository	Aug-24	Oct-24		-	-	-	790		790

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
281217	Update the M44-211D available in Template Repository to the latest State version	Aug-24	Oct-24					27		27
281300	Update the M82-820A NOA to the latest State version	Aug-24	Oct-24					20		20
281371	ACL 24-55 - Mass Mailer for TEMP 2250 Informing Notice CW MAP Increase	Aug-24	Oct-24					79		79
282013	A one-time DCR to suppress FC NOAs and provide a list as part of CW/CF COLA	Aug-24	Oct-24					43		43
Management hours	Management hours	Aug-24	Oct-24					483		483
Prep SCR	Prep SCR	Aug-24	Oct-24					72		72
200644	Update Person Configuration and Claiming for aid Codes 3U and 3W	Sep-24	Nov-24		85	-	-			85
200866	NOA snippets for Medi-Cal Inmate Program	Sep-24	Nov-24		72	-	-			72
202347	Automate E-Application Status	Sep-24	Nov-24		1	-	-			1
221893	Update CalWORKS in Public Assistance CalFresh Budget at Initial Approval	Sep-24	Nov-24		47	-	-			47
222130	Lobby Device; Change wording on Kiosk screen	Sep-24	Nov-24		117	32	-			149
230088	Deactivate Unnecessary CalWORKS Caseload Reports (CA 801)	Sep-24	Nov-24		18	11	-			29
232192	Deprecate CalSAWS Core Password Functionalities	Sep-24	Nov-24		48	-	-			48
233811	Update the DCFIS Interface in CalSAWS to save multiple Absent Parent records when received from	Sep-24	Nov-24		127	22	-			149
236830	Update logic to show Request ICT button and Send ICT button	Sep-24	Nov-24		58	-	-			58
239033	Hide fields in document views	Sep-24	Nov-24		8	-	-			8
240805	Enhancement to the CMIPS II Interface for Active Medi-Cal	Sep-24	Nov-24		-	24	-			24
244150	Update CCSAS Outbound to send final update when discontinuance takes effect	Sep-24	Nov-24		45	51	-			96
245360	Telephonic Signature Update Rights and Responsibilities for Medi-Cal	Sep-24	Nov-24		168	-	-			168
246401	Update Postpartum Approval NOA Generation	Sep-24	Nov-24		38	-	-			38
247382	CalFresh forms were generated for Cash Account Transaction	Sep-24	Nov-24		3	12	-			15
247434	Platform Architecture Enhancements - Design	Sep-24	Nov-24		96	-	-			96
250450	ACL 18-75 - Update CA 800 RIA to Add SL aid code	Sep-24	Nov-24		58	-	-			58
250480	Update EBT 2260 (8/21) for CA AR, KO Language to CalSAWS	Sep-24	Nov-24		28	5	-			33
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Sep-24	Nov-24		151	15	-			166
252858	Add Live Monitoring and Change Agent Status to the Supervisor panel in eCCP	Sep-24	Nov-24		5	-	-			5
254173	Update Restoration of Aid Waiver selection when discontinued	Sep-24	Nov-24		-	28	-			28
254559	LA-GROW Activity Numbers Update	Sep-24	Nov-24		12	1	-			13
255296	WINS 1239 NOAs in threshold languages - Phase II	Sep-24	Nov-24		200	-	-			200
257179	ACIN 1-45-24- FFY 2024-2025 CalFresh COLA; ACL 24-55 CW MAP; ACL 24-63 CW IRT - Run Batch E	Sep-24	Nov-24		109	93	-			202
257180	2024-2025 CalFresh COLA; ACL 24-55 Update CalWORKS (CW) MAP for 2024-2025; Update CalW	Sep-24	Nov-24		100	18	-			118
257537	Online Help: Create JA Special Circumstances	Sep-24	Nov-24		1	-	-			1
260408	Add Delete Triggers to Requested DB tables	Sep-24	Nov-24		97	49	-			146
260878	Online Help: Update JA GR Health Assessment to add GAGR Automated Solution	Sep-24	Nov-24		1	-	-			1
260887	Online Help: Update JA Money Management &C to add the GAGR Automated Solution page st	Sep-24	Nov-24		8	-	-			8
260889	Online Help: Create Job Aid for GAGR Automated Solution Timelimit	Sep-24	Nov-24		4	-	-			4
263678	LA - DCR to correct Lomeli Recovery Account Expiration Date	Sep-24	Nov-24		7	-	-			7
264170	CalWORKS/RCA Adults by WTW/REP Category Dashboard Part 2	Sep-24	Nov-24		108	88	-			196
264181	Allow Deactivation of Task Banks	Sep-24	Nov-24		24	64	-			88
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Sep-24	Nov-24		144	157	-			301
264884	Update CA 237 CW Line 8 Backup Report	Sep-24	Nov-24		24	-	-			24
264934	Remove person records with no case association	Sep-24	Nov-24		73	-	-			73
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Sep-24	Nov-24		140	-	-			140
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Sep-24	Nov-24		252	-	-			252
265825	Update CCSAS to establish handshake for ARC cases; send one time discontinuance updates	Sep-24	Nov-24		83	35	-			118
267005	Add GA/GR In-Kind Chart Amounts for Requesting Counties	Sep-24	Nov-24		20	35	-			55
268072	Salano - General Assistance - Update Periodic Reporting Form	Sep-24	Nov-24		-	48	-			48
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Sep-24	Nov-24		125	-	-			125
269267	CRH 23-113-EBT Account Activity File	Sep-24	Nov-24		-	14	-			14
269781	Update App Transfer API logic to return office details	Sep-24	Nov-24		99	20	-			119
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Sep-24	Nov-24		383	-	2			385
270204	GA/GR Automated Solution CalSAWS 2 Variable Change	Sep-24	Nov-24		12	-	-			12
270507	San Francisco County - Add FC Confidential Flag to Kin-GAP Cases and Move Associated Images	Sep-24	Nov-24		20	-	-			20
270955	Special Investigation Referral Case County Match	Sep-24	Nov-24		-	4	-			4
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Sep-24	Nov-24		20	65	-			85
271101	Support hours for Consortium queries	Sep-24	Nov-24		-	-	500			500
271102	Support SCR to provide responses to Consortia queries	Sep-24	Nov-24		-	-	36			36
271707	Enhance Pickup Location to Be Available for Multiple payees Under A Program	Sep-24	Nov-24		333	54	-			387
271797	Update the Lobby pages and CalSAWS Dashboard to have error handling	Sep-24	Nov-24		120	40	-			160
272087	Online Help: Update eIC Job Aid to remove external references to eIC interface processes.	Sep-24	Nov-24		5	-	-			5
272108	San Benito - Remove Payee From the Vendor and Foster Care Rush Warrant Template	Sep-24	Nov-24		37	-	-			37
272279	MEDS: Update CITIZEN/ALIEN indicator required on RECON transaction	Sep-24	Nov-24		-	23	-			23
272440	Reports - Support Hours (only) for 58 Counties	Sep-24	Nov-24		-	-	76			76
272460	MEDS Alerts @E" Add Program Prioritization to MEDS Alert Task Configurability	Sep-24	Nov-24		166	30	-			196
272640	Turn on/update Person Removal Batch Job	Sep-24	Nov-24		1	34	-			35
273214	Child Care Admin Portal Enhancements	Sep-24	Nov-24		36	6	-			42
273401	Update MEDS Deceased Person Automated Action/Task Functionality	Sep-24	Nov-24		-	9	-			9
273502	ACL 23-96 Update CW 30 CalWORKS Budget Worksheet	Sep-24	Nov-24		120	2	-			122
273707	Automated Regression Test POC - Improve Execution Run Time	Sep-24	Nov-24		-	47	-			47
273724	Telephonic Signature - Update CalSAWS Telephonic Signature Capture Code Generation Logic	Sep-24	Nov-24		107	-	-			107
273808	Update Automated Generation of CW 2201	Sep-24	Nov-24		10	14	-			24
273951	Online Help: Create new Job Aid for Relieving Archived Case Data functionality CA-263291	Sep-24	Nov-24		4	-	-			4
274037	Online Help: Update JA - Medi-Cal Long Term Care (LTC)	Sep-24	Nov-24		14	-	-			14
274150	Create ebtTheftDetailForm view in Hyland and Update EBT Theft Detail Image Link	Sep-24	Nov-24		9	-	-			9
274173	CalOAR - Update criteria for WTW_ATT (Variable #33) per SIRFRA 3936	Sep-24	Nov-24		21	-	-			21
274174	CalOAR - Update criteria for SCH_NACT (variable #38) per SIRFRA 3949	Sep-24	Nov-24		100	23	-			123
274175	CalOAR - Update criteria for PAR_ACT (variable #40) per SIRFRA 3951	Sep-24	Nov-24		19	18	-			37
274328	Plumas County Opt-In to CalSAWS E2Uite	Sep-24	Nov-24		9	-	-			9
274396	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR F	Sep-24	Nov-24		14	-	-			14
274665	GAGR NOAs Field populating wrong amount from the GR Budget table	Sep-24	Nov-24		30	40	-			70
274675	Online Help: Create Job Aid to Display Important County Dates CA-237401	Sep-24	Nov-24		9	-	-			9
274726	Create Task Overview Capture Profile	Sep-24	Nov-24		2	-	-			2
274734	Online Help: Update the Reports Overview for the 24.09 Baseline Release	Sep-24	Nov-24		5	-	-			5
274735	Online Help: Update the Reports Overview for the 24.11 Baseline Release	Sep-24	Nov-24		6	-	-			6
274772	Send DHCS total MEDS Daily and total Recon counts via SFTP	Sep-24	Nov-24		80	23	-			103
274939	CalOAR - Update logic for FS WTW (Variable #31) per SIRFRA 3952	Sep-24	Nov-24		32	-	-			32
274972	Update Outbound WIS Interface for late 2024 & 2025 STS Calendar Cycle Numbers	Sep-24	Nov-24		5	9	-			14
275095	Pinboard (E.R.I.C) Sync Enhancement	Sep-24	Nov-24		1	-	-			1
275268	ACL 24-16: Expansion of Income Disregards for RCA	Sep-24	Nov-24		150	8	-			158
275300	Update EDBC Logic to Not Exempt "Title IV Funded JOBS Program" from CF Student Requirements	Sep-24	Nov-24		53	2	-			55
275312	Update Batch P800E472 to Not Run on County Holiday	Sep-24	Nov-24		22	-	-			22
275335	Add Negative Action reason of "Opened in Error" for Disaster CalFresh	Sep-24	Nov-24		89	76	-			165
275478	Management Reports Support for 58 Counties (Support Hours Only)	Sep-24	Nov-24		-	-	122			122
275497	Online Help: Update JA Office - Manage CA-272875	Sep-24	Nov-24		9	-	-			9
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase I	Sep-24	Nov-24		34	20	-			54
275571	Post Production Support SCR for Database Backup activities	Sep-24	Nov-24		95	-	-			95
275638	Automated Regression Test - Execution and Maintenance - 24.07 Release Cycle	Sep-24	Nov-24		-	25	-			25
275752	Enable additional fields in Barcode Verification and Exception	Sep-24	Nov-24		6	-	-			6
275753	Collapse Reindex Form Only into Reindex All	Sep-24	Nov-24		10	-	-			10
275902	CSC: Remove Wait Time for CCB and Add Message	Sep-24	Nov-24		29	-	-			29
276128	Update the Property Limits for the Automated Solution Counties	Oct-24	Nov-24		21	47	-			68
276215	POC Alternative Reporting Assessment	Sep-24	Nov-24		117	-	-			117
276267	County Readiness Discovery Sessions	Sep-24	Nov-24		-	-	29			29
276292	Training: Create CFP for Task Categories CA-253667	Sep-24	Nov-24		10	-	-			10
276447	Review of Page Mapping for 24.11 release	Sep-24	Nov-24		40	8	-			48
276460	Update Logic for No Change SAR 7 Submitted in Restoration Month	Sep-24	Nov-24		149	45	-			194
276484	Santa Cruz County @E" Opt-In to Tax Intercept Batch	Sep-24	Nov-24		-	16	-			16
276504	Cal-OAR - SIRFRA #3963 - Update the main CW population to include IPV and Immunization Penc	Sep-24	Nov-24		16	-	-			16
276506	Stop Generating CA 237 KG and CA 237 KG-F reports	Sep-24	Nov-24		10	-	-			10
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Sep-24	Nov-24		280	-	-			280
276630	MEDS Alert Monitoring	Sep-24	Nov-24		31	-	-			31
276642	Update Appointment Text Message to Accommodate Flexible Appointments	Sep-24	Nov-24		7	45	-			52
276720	Online Help: Update JA Imaging Workflow Queues and Exceptions CA-258909, CA-275752	Sep-24	Nov-24		1	-	-			1
277036	ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency	Sep-24	Nov-24		203	-	-			203
277211	Training: Update 003 - Eligibility Supervisor: 01 - Case Review and EDBC Authorizations WBT for Sun	Sep-24	Nov-24		119	-	-			119
277214	Training: Update 006 - Eligibility CalFresh WBTs for Sunset Worksheet pages CA-257327	Sep-24	Nov-24		(58)	-	-			(58)
277215	Training: Update 007 - Eligibility CalWORKS WBTs for Sunset Worksheet pages CA-257327	Sep-24	Nov-24		75	-	-			75
277267	Update Citizen/Alien Indicator codes sent to MEDS	Sep-24	Nov-24		32	42	-			74
277381	Design - Contact Center 2.0 Prototype	Sep-24	Nov-24		408	-	-			408
277446	San Diego - GR COLA October 2024	Sep-24	Nov-24		73	35	-			108
277468	Training: Update sgl for San Bernardino Golden Cases in Training Production CA-275139	Sep-24	Nov-24		2	-	-			2
277526	LA - Update Juvenile Probation Interface Phase II	Sep-24	Nov-24		62	-	-			62
277615	WDTIP Alert Monitoring	Sep-24	Nov-24		56	12	-			68

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
277423	Restrict 380 PFL Exemption to CalWORKs	Sep-24	Nov-24		33	-	-			33
277885	CalSAWS to MEDS Data Element 2045 Values to be Updated per DHCS	Sep-24	Nov-24		70	-	-			70
277892	Case List of Exempt Time Clocks Counting due to Converted Data	Sep-24	Nov-24		27	-	-			27
277945	Training: Update 011 - Employment Services-GROW: 03 - Appraisal WBT for Sunset Worklist pages C	Sep-24	Nov-24		80	-	-			80
277974	ACWDL 24-09 - Children&M's Presumptive Eligibility & The Newborn Gateway	Sep-24	Nov-24		-	28	-			28
278000	Update Claim Code Options Displayed on Program Configuration [Override] Detail Page for CW	Sep-24	Nov-24		-	55	-			55
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Sep-24	Nov-24		-	11	-			11
278138	24.11 Database Schema Comparison Support SCR	Sep-24	Nov-24		21	-	-			21
278180	Update Nevada County Direct Deposit Monthly Outbound file with updated Bank information	Sep-24	Nov-24		36	13	-			49
278309	San Diego - GAGR Grant Amounts for Shared Housing	Sep-24	Nov-24		26	18	-			44
278485	Data Growth Phase 1 & 2 - Ad-hoc Report Environment Scale-Up and Support	Sep-24	Nov-24		16	-	-			16
278489	Training: Update Child Care Admin Portal CFP CA-273214	Sep-24	Nov-24		40	-	-			40
278513	ACWDL 24-07 - 2024/2025 Family Members Base Allocation Amount	Sep-24	Nov-24		24	12	-			36
278723	Automated e-Message for Accelerated Enrollment	Sep-24	Nov-24		88	32	-			120
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Sep-24	Nov-24		59	25	-			84
278869	CCB 24-13 Revised Family Fee Schedule for FFY 24-25	Sep-24	Nov-24		-	1	-			1
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Sep-24	Nov-24		5	-	-			5
279021	Online Help - Update Task Bank OHL pages for CA-264181	Sep-24	Nov-24		1	-	-			1
279083	Online Help: Update the MEDS Alert Detail OHL page CA-276630	Sep-24	Nov-24		3	-	-			3
279174	Online Help: Update JA Lobby Management&Manage Devices CA-213615	Sep-24	Nov-24		3	-	-			3
279246	Online Help: Update the Device Assignment Detail OHL page CA-213615	Sep-24	Nov-24		3	-	-			3
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Sep-24	Nov-24		1	-	-			1
279503	Update LA County Resource - ePolicy link in CalSAWS	Sep-24	Nov-24		20	10	-			30
279608	Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)	Sep-24	Nov-24		16	-	-			16
279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Sep-24	Nov-24		31	-	5			36
279728	Update file upload capture profile blank page detection	Sep-24	Nov-24		4	-	-			4
279730	Online Help: Update the Electronic Signature OHL page CA-273724	Sep-24	Nov-24		4	-	-			4
279742	ACWDL 24-09 - Remove the questions related to CHDP from the Health Care Referral List page	Sep-24	Nov-24		-	1	-			1
279788	Online Help: Update JA Imaging Multi-Case Scanning and Imaging Single Case Capture and Vitr	Sep-24	Nov-24		5	-	-			5
279852	Training: Create WBT for Inter-County Transfers	Sep-24	Nov-24		12	-	-			12
280010	Online Help: Update JA View Images, CA-273205	Sep-24	Nov-24		4	-	-			4
280041	Accessibility - Update Pages in CalSAWS	Sep-24	Nov-24		-	16	-			16
280061	Placer County - Opt into the GA/GR End Date Worker Assignment Batch Job	Sep-24	Nov-24		64	-	-			64
280062	ForgeRock Session Management for Contact Center eCCP	Sep-24	Nov-24		74	-	-			74
280077	ACL 24-54 - Resource Limit Increase for CW/RCA	Sep-24	Nov-24		83	18	-			101
280088	Update Inbound mapping for Paid Family Leave (PFL) from 'MS' to Null	Sep-24	Nov-24		8	4	-			12
280102	Online Help - Update the MAGI Referral Detail page CA-257779	Sep-24	Nov-24		4	-	-			4
280213	ICT Address Change on the MC360 for Riverside County	Sep-24	Nov-24		26	12	-			38
280293	Online Help: Remove JA Password Information - System Maintained due to CA-232192	Sep-24	Nov-24		3	-	-			3
280309	Online Help: Update the JAS Security Access Profiles - Manage and System - Navigation CA-232192	Sep-24	Nov-24		4	-	-			4
280398	SF 66 CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	Sep-24	Nov-24		110	71	-			181
280400	San Diego - GR COLA October 2024 - Batch EDBC	Sep-24	Nov-24		30	26	-			56
280548	Online Help: Update the Interfaces Overview CA-279891	Sep-24	Nov-24		3	-	-			3
280649	Virtual Assistant Expansion- Release 24.09.26 (Release 24)	Sep-24	Nov-24		34	-	-			34
280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic The	Sep-24	Nov-24		127	58	-			185
280688	Online Help: Update JA Semi-Annual Report (SAR 7)	Sep-24	Nov-24		3	-	-			3
280877	Training: Update 034-Task Management Overview WBT for Sunset Worklist pages CA-257327	Sep-24	Nov-24		43	-	-			43
280884	DCR for Placer, PVS One-Time Disposition Run	Sep-24	Nov-24		3	-	-			3
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Sep-24	Nov-24		-	376	-			376
281192	Reactivate Recovery Accounts Discharged in Error with Active Programs	Sep-24	Nov-24		50	5	-			55
281193	Reactivate Recovery Accounts Discharged in Error with Resource Responsible Parties	Sep-24	Nov-24		65	-	-			65
281195	Reactivate Recovery Accounts Discharged in Error previously in Suspend Status	Sep-24	Nov-24		60	24	-			84
281264	Training: Update 019 - QA/QC WBTs for Sunset Worklist pages CA-257327	Sep-24	Nov-24		5	-	-			5
281291	SCR - DCSS Connectivity to CalSAWS through CDT	Sep-24	Nov-24		28	-	-			28
281571	Training: Update General Eligibility WBTs for 24.07 App Dev Changes	Sep-24	Nov-24		85	-	-			85
281643	Online Help: Create Warrant Location List and Detail OHL pages	Sep-24	Nov-24		15	-	-			15
281644	Training: Update Fiscal WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		94	-	-			94
281708	MFA delivery choice at Login Journey - Implementation	Sep-24	Nov-24		17	-	-			17
281744	Update Sierra County Direct Deposit file	Sep-24	Nov-24		4	16	-			20
281745	ForgeRock Support for BenefitsCal MFA Enhancements to Login MFA Process	Sep-24	Nov-24		37	-	-			37
281760	San Joaquin County - Opt-In to EBT Account Activity File	Sep-24	Nov-24		20	-	-			20
282117	Training: Update Orientation WBTs for 24.07 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282118	Training: Update Eligibility General WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282122	Training: Update Eligibility CalFresh WBTs for 24.07 and 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282163	Training: Update Employment Services-WTW WBTs for 25.03 AppDev Changes	Sep-24	Nov-24		5	-	-			5
282167	Training: Update CAPI WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282175	Update Main Payroll Foster Care Direct Deposit Reports Schedule for Alameda and Sacramento	Sep-24	Nov-24		80	12	-			92
282305	Training: Maintenance of 005-Clerical Support WBTs for 24.11 App Dev Changes	Sep-24	Nov-24		5	-	-			5
282347	Modify School Lunch Report	Sep-24	Nov-24		67	-	-			67
282599	Create two RPA Non-Staff Records	Sep-24	Nov-24		-	16	-			16
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Sep-24	Nov-24		-	136	-			136
282915	Online Help: Update the Forms Overview for the 24.11 Baseline Release	Sep-24	Nov-24		5	-	-			5
282970	Review of Page Mapping for 24.11 release - Fiscal	Sep-24	Nov-24		18	-	-			18
BenefitsCal Portal Support	BenefitsCal Portal Support	Sep-24	Nov-24		-	-	320			320
Management hours	Management hours	Sep-24	Nov-24	1,424	-	-	-			1,424
Prep SCR	Prep SCR	Sep-24	Nov-24		-	-	5,625			5,625
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Sep-24	Nov-24		-	-	444			444
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Sep-24	Nov-24					26		26
203812	Threshold Language Notice of Action Snippets for the County Medi-Cal Inmate Program	Sep-24	Nov-24					200		200
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Sep-24	Nov-24					12		12
225430	ACL 21-04 Update generation of GN 6070	Sep-24	Nov-24					26		26
235922	CW 21868 Pre-Population	Sep-24	Nov-24					87		87
240094	Refactor: CalFresh NOA Regulations	Sep-24	Nov-24					439		439
241932	Add HCBS- DDS Waiver Verbiage to MC NOAs	Sep-24	Nov-24					217		217
242103	Update PUB 388 to Current Version in Template Repository	Sep-24	Nov-24					402		402
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Sep-24	Nov-24					81		81
249912	Add Available Translations for AR 2 SAR to CalSAWS	Sep-24	Nov-24					36		36
250473	Add Threshold languages for Fair Credit NOA fragments	Sep-24	Nov-24					170		170
254391	Update Postpartum NOA snippets in English and Threshold languages	Sep-24	Nov-24					69		69
255940	Create Non-State All County version of the DCFS 1725.1 and ADM 102 DCFS 2322	Sep-24	Nov-24					9		9
268843	Make NOAs available for Manual generation with all available reason fragments applicable to e	Sep-24	Nov-24					90		90
271068	Configure Client Correspondence for display Worker Names option - Forms	Sep-24	Nov-24					298		298
277323	Add Individual Actions for Program-Level Medi-Cal Failure Reasons	Sep-24	Nov-24					140		140
277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	Sep-24	Nov-24					132		132
277326	Update Medicare Message to generate for all MC 239 A NOAs	Sep-24	Nov-24					4		4
277518	ACL 11-80 - Add the M44-350A/E/G into the Template Repository	Sep-24	Nov-24					132		132
277519	Add NA 274J into CalSAWS	Sep-24	Nov-24					229		229
277520	Update NA 274H Population Logic	Sep-24	Nov-24					60		60
277672	Add MC 239 TMC-1 and MC 239 TMC-2 to the Template Repository	Sep-24	Nov-24					2		2
279502	Add WTW 27 as a continuation page to NA 845	Sep-24	Nov-24					50		50
279576	Add Pregnancy and the Pregnancy special Needs (PSN)Payment NOAs to Template Repository	Sep-24	Nov-24					13		13
281217	Update the M44-211 D available in Template Repository to the latest State version	Sep-24	Nov-24					92		92
281300	Update the MR2-820A NOA to the latest State version	Sep-24	Nov-24					104		104
282013	A one-time DCR to suppress FC NOAs and provide a list as part of CW/CF COLA	Sep-24	Nov-24					23		23
282196	Update CF 886 to Trigger When an Individual is Added to an Ongoing CF Case	Sep-24	Nov-24					36		36
282270	Operational change - Increase partitions on COLA NOA/Form topics for Alameda, Contra Costa, F	Sep-24	Nov-24					34		34
282492	Add M40-1718 to the Template Repository	Sep-24	Nov-24					18		18
Management hours	Management hours	Sep-24	Nov-24					526		526
Prep SCR	Prep SCR	Sep-24	Nov-24					38		38
53990	Track EDBC Authorizations and Rejections	Oct-24	Dec-24		29	-	-			29
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Oct-24	Dec-24		32	-	-			32
200444	Update Person Configuration and Claiming for aid Codes 3U and 3W	Oct-24	Dec-24		81	-	-			81
200866	NOA snippets for Medi-Cal Inmate Program	Oct-24	Dec-24		14	50	-			64
220233	MEDIL I 21-33 - FFY Medi-Cal Updates Phase II	Oct-24	Dec-24		398	44	-			442
221893	Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Oct-24	Dec-24		(45)	-	-			(45)
222130	Lobby Device: Change wording on Kiosk screen	Oct-24	Dec-24		-	36	-			36
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Oct-24	Dec-24		36	-	-			36
228965	MC NOA Update Craiq vs. Bonta Discontinuance NOA generation logic	Oct-24	Dec-24		38	-	-			38
229087	Medi-Cal Add new NOAs for Reapplication and Rescind Functionality	Oct-24	Dec-24		58	-	-			58
229838	Add New Foster Care Reasons to NOAs Phase 5	Oct-24	Dec-24		35	-	-			35
230088	Deactivate Unnecessary CalWORKs Caseload Reports (CA 801)	Oct-24	Dec-24		22	-	-			22
232192	Deprecate CalSAWS Core Password Functionality	Oct-24	Dec-24		-	6	-			6
233811	Update the DCFS Interface in CalSAWS to save multiple Absent Parent records when received fro	Oct-24	Dec-24		(15)	45	-			30

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Oct-24	Dec-24		6	-	-	-		6
238375	Benefit Identification Card Requests - Allow for MSP	Oct-24	Dec-24		10	9	-	-		19
239033	Hide fields in document views	Oct-24	Dec-24		2	-	-	-		2
244150	Update CCSAS Outbound to send final update when discontinuance takes effect	Oct-24	Dec-24		-	30	-	-		30
244271	Add Cover Letter to SWS 2 Plus, CF 285, CF 37, CW 2.1, CW 2.1Q, CW 61, SAR 7 and GEN 202	Oct-24	Dec-24		17	-	-	-		17
245772	Lassen Opt Out of DDID 87	Oct-24	Dec-24		56	-	-	-		56
246401	Update Postpartum Approval NOA Generation	Oct-24	Dec-24		15	-	-	-		15
246496	Update Lobby pages to reset timer on main CalSAWS application	Oct-24	Dec-24		-	36	-	-		36
247382	CalFresh forms were generated for Cash Account Transaction	Oct-24	Dec-24		13	20	-	-		33
248711	Deny CAPI Person for Fail to Provide	Oct-24	Dec-24		36	-	-	-		36
250450	ACL 18-75: Update CA 800 RIA to Add SL aid code	Oct-24	Dec-24		110	71	-	-		181
250480	Update EBT 2260 (8/21) for CA, AR, KO Language to CalSAWS	Oct-24	Dec-24		171	24	-	-		17
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Oct-24	Dec-24		67	76	-	-		143
255296	WINS 1239 NOAs in threshold languages - Phase II	Oct-24	Dec-24		-	-	-	-		-
257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	Oct-24	Dec-24		10	-	-	-		10
258931	Add admin checks to additional locations where GA/GR can be failed due a CW sanction	Oct-24	Dec-24		-	-	81	-		81
259012	Online Help: JA Medi-Cal CalHEERS Management of Sensitive Population for SCR CA 232577 Send	Oct-24	Dec-24		12	-	-	-		12
259984	MEDLI 24-17 - SB 311 Phase 2 - SSI/SSP QMB/SLMB Discontinuances	Oct-24	Dec-24		6	-	-	-		6
260329	Telephonic Signature - Add Outbound Call Option on Electronic Signature Page	Oct-24	Dec-24		381	2	9	-		392
260408	Add Delete Triggers to Requested DB tables	Oct-24	Dec-24		(29)	-	-	-		(29)
260887	Online Help: Update JA Money Management B&C to add the GAGR Automated Solution page st	Oct-24	Dec-24		1	-	-	-		1
260889	Online Help: Create Job Aid for GAGR Automated Solution TimeLimit	Oct-24	Dec-24		1	-	-	-		1
260893	Online Help: Create Job Aid for GAGR Automated Solution specific Data Collection pages	Oct-24	Dec-24		1	-	-	-		1
261174	Approve GA/GR Automated Solution Client with Depleted Time Limit in Benefit Month	Oct-24	Dec-24		-	-	19	-		19
262706	Updates for Ventura County to reduce workload associated to GA/GR Redetermination process	Oct-24	Dec-24		-	-	108	-		108
264217	Update CW/CF Read-Only EDBC Logic When Processing A Late Report	Oct-24	Dec-24		54	-	-	-		54
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Oct-24	Dec-24		27	-	-	-		27
264934	Remove person records with no case association	Oct-24	Dec-24		(8)	107	-	-		99
265043	Update GA/GR Automated Solution Shared Housing Calculation	Oct-24	Dec-24		-	-	28	-		28
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Oct-24	Dec-24		167	64	-	-		231
265239	Allow Receiving County to Update County for Incoming e-Applications	Oct-24	Dec-24		18	20	-	-		38
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Oct-24	Dec-24		63	60	-	-		123
265825	Update CCSAS to establish handshake for ARC cases; send one time discontinuance updates	Oct-24	Dec-24		137	71	-	-		208
267005	Add GA/GR In-Kind Chart Amounts for Requesting Counties	Oct-24	Dec-24		45	96	-	-		141
268117	Optimize DW DELETE TRK for Adhoc Reporting workloads	Oct-24	Dec-24		(10)	-	-	-		(10)
268337	Online Help: Update JA CalFresh: Expedited Service - Process CA-252984	Oct-24	Dec-24		3	-	-	-		3
268354	ACIN 1-42-24 FFY 2025 Disaster CalFresh COLA	Oct-24	Dec-24		31	70	-	-		101
269294	Case Flag for HCBS SI individuals provided by DHCS	Oct-24	Dec-24		24	-	-	-		24
269781	Update App Transfer API logic to return office details	Oct-24	Dec-24		17	-	-	-		17
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Oct-24	Dec-24		462	-	-	-		462
270507	San Francisco County: Add FC Confidential Flag to Kin-GAP Cases and Move Associated Images	Oct-24	Dec-24		70	-	-	-		70
271084	ACL 18-43 - Revise CalWORKS M40-107G Time Limit NOA	Oct-24	Dec-24		25	-	-	-		25
271100	Support SCR to provide responses to Consortia queries	Oct-24	Dec-24		-	-	18	-		18
271101	Support hours for Consortium queries	Oct-24	Dec-24		31	-	72	-		103
271102	Support SCR to provide responses to Consortia queries	Oct-24	Dec-24		-	-	243	-		243
271153	Update Cover Letters in Redetermination Packets	Oct-24	Dec-24		25	-	-	-		25
271707	Enhance Pickup Location To Be Available for Multiple payees Under A Program	Oct-24	Dec-24		98	133	-	-		231
271797	Update the Lobby pages and CalSAWS Dashboard to have error handling	Oct-24	Dec-24		144	49	-	-		193
272087	Online Help: Update eICT Job Aid to remove external references to eICT interface processes.	Oct-24	Dec-24		4	-	-	-		4
272108	San Benito - Remove Payee From the Vendor and Foster Care Rush Warrant Template	Oct-24	Dec-24		5	-	-	-		5
272440	Reports - Support Hours (only) for 58 Counties	Oct-24	Dec-24		-	-	13	-		13
272460	MEDS Alerts 66" Add Program Prioritization to MEDS Alert Task Configurability	Oct-24	Dec-24		56	63	-	-		119
272460	Turn on/Update Person Removal Batch Job	Oct-24	Dec-24		38	19	-	-		57
272652	Create County Duplicate Impact List pages	Oct-24	Dec-24		269	48	-	-		317
272755	Remove EBT Printers for Alameda, San Francisco, SLO, Solano, Contra Costa, Madera and Santa C	Oct-24	Dec-24		11	13	-	-		24
273276	Unavailable for Tasks all day (checkbox)	Oct-24	Dec-24		76	2	-	-		78
273277	Update API for DP Info and Text/Email Consent Info	Oct-24	Dec-24		65	1	-	-		66
273502	ACL 23-96 Update CW 30 CalWORKS Budget Worksheet	Oct-24	Dec-24		42	66	-	-		108
273724	Telephonic Signature - Update CalSAWS Telephonic Signature Capture Code Generation Logic	Oct-24	Dec-24		3	-	-	-		3
273951	Online Help: Create new Job Aid for Retrieving Archived Case Data functionality CA-263291	Oct-24	Dec-24		1	-	-	-		1
274037	Online Help: Update JA - Medi-Cal Long Term Care (LTC)	Oct-24	Dec-24		5	-	-	-		5
274050	Add Mail Date to Document Detail Page	Oct-24	Dec-24		222	66	-	-		288
274150	Create eBilletDetailForm view in Hyland and Update EBT Theft Detail Image Link	Oct-24	Dec-24		7	-	-	-		7
274396	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR F	Oct-24	Dec-24		4	-	-	-		4
274675	Online Help: Create Job Aid to Display Important County Dates CA-237401	Oct-24	Dec-24		5	-	-	-		5
274735	Online Help: Update the Reports Overview for the 24.11 Baseline Release	Oct-24	Dec-24		23	-	-	-		23
274768	Update EDBC for CW Zero Basic Grant	Oct-24	Dec-24		36	-	-	-		36
274856	Remove automation logic for CDS 525 for all GA/GR programs	Oct-24	Dec-24		-	6	-	-		6
274972	Update Outbound WIS Interface for late 2024 & 2025 STS Calendar Cycle Numbers	Oct-24	Dec-24		-	4	-	-		4
275095	Pingboard (E.R.I.C) Sync Enhancement	Oct-24	Dec-24		-	-	-	-		-
275159	Stonibus County - Discontinue interface of the 1099 file	Oct-24	Dec-24		13	6	-	-		19
275268	ACL 24-16: Expansion of Income Disregards for RCA	Oct-24	Dec-24		-	59	-	-		59
275295	Add a Conditionally Employable Indicator on the Work Registration Detail Page	Oct-24	Dec-24		-	-	185	-		185
275300	Update EDBC Logic to Not Exempt Title IV Funded JOBS Program From CF Student Requirements	Oct-24	Dec-24		34	-	-	-		34
275312	Update Batch P800E472 to Not Run on County Holiday	Oct-24	Dec-24		1	-	-	-		1
275463	Update Non-MAGI Medi-Cal EDBC for Incarcerated Non-Applicants 'In the Home'	Oct-24	Dec-24		82	-	-	-		82
275478	Management Reports Support for 58 Counties (Support Hours Only)	Oct-24	Dec-24		-	-	58	-		58
275496	Online Help: Update JA Self-Service Portal (SSP) - e-Notifications	Oct-24	Dec-24		1	-	-	-		1
275497	Online Help: Update JA Office - Manage CA-272875	Oct-24	Dec-24		2	-	-	-		2
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase I	Oct-24	Dec-24		78	67	-	-		145
275571	Post Production Support SCR for Database Backup activities	Oct-24	Dec-24		108	-	-	-		108
276128	Update the Property Limits for the Automated Solution Counties	Oct-24	Dec-24		27	84	25	-		136
276201	LA County - Update STARTIGROWL Hearing Office Phone	Oct-24	Dec-24		56	-	-	-		56
276215	POC Alternative Reporting Assessment	Oct-24	Dec-24		37	-	-	-		37
276267	County Readiness Discovery Sessions	Oct-24	Dec-24		-	-	42	-		42
276446	Review of Page Mapping for 25.01 release	Oct-24	Dec-24		36	7	-	-		43
276447	Review of Page Mapping for 24.11 release	Oct-24	Dec-24		-	12	-	-		12
276460	Update Logic for No Change SAR 7 Submitted in Restoration Month	Oct-24	Dec-24		-	2	-	-		2
276506	Stop Generating CA 237 KG and CA 237 KG-F reports	Oct-24	Dec-24		-	3	-	-		3
276549	Add Task Setting to Allow Append to In Process Tasks	Oct-24	Dec-24		77	-	-	-		77
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Oct-24	Dec-24		226	-	-	-		226
276642	Update Appointment Text Message to Accommodate Flexible Appointments	Oct-24	Dec-24		3	-	-	-		3
276720	Online Help: Update JA Imaging Workflow Queues and Exceptions CA-275752	Oct-24	Dec-24		2	-	-	-		2
277036	ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency	Oct-24	Dec-24		23	49	-	-		72
277211	Training: Update 003 - Eligibility Supervisor: 01 - Case Review and EDBC Authorizations WBT for Sun	Oct-24	Dec-24		2	-	-	-		2
277213	Training: Update 004 - Clerical Support WBTs for Sunset Worklist pages CA-257327	Oct-24	Dec-24		80	-	-	-		80
277214	Training: Update 006 - Eligibility CalFresh WBTs for Sunset Worklist pages CA-257327	Oct-24	Dec-24		82	-	-	-		82
277215	Training: Update 007 - Eligibility CalWORKS WBTs for Sunset Worklist pages CA-257327	Oct-24	Dec-24		5	-	-	-		5
277267	Update Citizen/Alien Indicator codes sent to MEDS	Oct-24	Dec-24		346	94	-	-		440
277381	Design - Contact Center 2.0 Prototype	Oct-24	Dec-24		44	-	-	-		44
277423	ACL 22-71 Add Threshold languages for ICT NOAs M40-195B for RCA Program	Oct-24	Dec-24		66	-	-	-		66
277615	WOTIP Alert Monitoring	Oct-24	Dec-24		24	9	-	-		24
277623	Restrict 380 PH Exemption to CalWORKS	Oct-24	Dec-24		(33)	-	-	-		(33)
277815	EBT Benefit Type - Replacement of Disaster CalFresh Benefits	Oct-24	Dec-24		97	-	-	-		97
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Oct-24	Dec-24		101	30	-	-		131
277892	Case List of Exempt Time Clocks Counting due to Converted Data	Oct-24	Dec-24		13	-	-	-		13
278000	Update Claim Code Options Displayed on Program Configuration [Override] Detail Page for CW	Oct-24	Dec-24		-	1	-	-		1
278032	Automated Regression Test - Execution and Maintenance - 24.09 Release Cycle	Oct-24	Dec-24		-	30	-	-		30
278138	24.11 Database Schema Comparison Support SCR	Oct-24	Dec-24		17	10	-	-		27
278309	San Diego - GAGR Grant Amounts for Shared Housing	Oct-24	Dec-24		17	8	-	-		25
278313	Online Help: Update JA Self-Service Portal (SSP) - e-Applications due to CA-202347	Oct-24	Dec-24		11	-	-	-		11
278695	Online Help: Update JA Overriding Program Configuration CA-233160	Oct-24	Dec-24		1	-	-	-		1
278723	Automated e-Message for Accelerated Enrollment	Oct-24	Dec-24		8	-	-	-		8
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Oct-24	Dec-24		228	125	-	-		353
278820	Online Help: Update the JA PRI - Overview to Include Current Information CA-275365	Oct-24	Dec-24		1	-	-	-		1
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Oct-24	Dec-24		78	-	-	-		78
278988	Suppress the CAPI NA 6921 NOA	Oct-24	Dec-24		61	25	-	-		86
279024	Online Help: Update the Security Assignment OLIH page CA-232192	Oct-24	Dec-24		2	-	-	-		2
279369	Monthly List of Aid Code 38 Only Cases with an Upcoming Renewal	Oct-24	Dec-24		1	-	-	-		1
279409	eGain Updated Requirement for Data Transfer	Oct-24	Dec-24		75	-	-	-		75
279418	Online Help: Update JA Lobby Management - Reception Log and Message Center CA-269150	Oct-24	Dec-24		1	-	-	-		1
279461	Update Integrated Payroll Foster Care Reports to display Unclaimed Issuances	Oct-24	Dec-24		455	118	-	-		573
279608	Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)	Oct-24	Dec-24		9	24	-	-		33

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
279415	BRM Update Request for Office 53	Oct-24	Dec-24		35	22	-	-	-	57
279429	Release the daily discharge notices that were held and stop holding the discharge notices (M44-1)	Oct-24	Dec-24		61	24	-	-	-	85
279747	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Oct-24	Dec-24		-	-	1	-	-	1
279778	Update file upload capture profile blank page detection	Oct-24	Dec-24		4	-	-	-	-	4
279732	Extend time limit on EBT Card Printer time out session	Oct-24	Dec-24		44	19	-	-	-	63
279747	Documentation Update for Phone Number Validation update on Contact Detail Page	Oct-24	Dec-24		-	20	-	-	-	20
279852	Training: Create WBT for Inter-County Transfers	Oct-24	Dec-24		88	-	-	-	-	88
280010	Online Help: Update JA View Images, CA-273205	Oct-24	Dec-24		7	-	-	-	-	7
280038	Update NA 791 to newest State version in template repository	Oct-24	Dec-24		8	-	-	-	-	8
280040	Accessibility - Update Pages in CalSAWS	Oct-24	Dec-24		-	9	-	-	-	9
280061	Placer County - Out Into the GA/GR End Date Worker Assignment Batch Job	Oct-24	Dec-24		-	30	-	-	-	30
280062	ForgeRock Session Management for Contact Center eCGP	Oct-24	Dec-24		46	-	-	-	-	46
280077	ACL 24-54 - Resource Limit Increase for CW/RCA	Oct-24	Dec-24		30	49	-	-	-	79
280212	Release FC/KG AAP COLA NOAs for 2024-2025	Oct-24	Dec-24		10	-	-	-	-	10
280293	Online Help: Remove JA Password Information - System Maintained due to CA-232192	Oct-24	Dec-24		3	-	-	-	-	3
280309	Online Help: Update the JA Security Access Profiles - Manage and System - Navigation CA-232192	Oct-24	Dec-24		3	-	-	-	-	3
280398	SF 66* CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	Oct-24	Dec-24		10	-	-	-	-	10
280400	San Diego - GR COLA October 2024 - Batch EDBC	Oct-24	Dec-24		80	40	-	-	-	120
280477	Update GR Eligibility for Non-Citizens Paroled 1 year or more to be Eligible for Benefits in SLO	Oct-24	Dec-24		6	-	-	-	-	6
280548	Online Help: Update the Interfaces Overview CA-279891	Oct-24	Dec-24		4	-	-	-	-	4
280593	Update Task Long Description for MEDS Alerts	Oct-24	Dec-24		-	10	-	-	-	10
280604	ACIN I-52-24 CalFresh SSI COLA - 2025 Out-Bound File to MEDS	Oct-24	Dec-24		2	-	-	-	-	2
280612	ACIN I-52-24 CalFresh SSI COLA - 2025 In-Bound File from MEDS	Oct-24	Dec-24		65	-	-	-	-	65
280644	Remove batch EDBC skip for CAPI couple case	Oct-24	Dec-24		-	12	-	-	-	12
280649	Virtual Assistant Expansion- Release 24.09.26 (Release 24)	Oct-24	Dec-24		297	-	-	-	-	297
280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic The	Oct-24	Dec-24		13	8	-	-	-	21
280688	Online Help Update JA Semi-Annual Report (SAR 7)	Oct-24	Dec-24		6	-	-	-	-	6
280771	Rename Begin Date and End Date on Disaster Services List and Disaster Services Detail Pages	Oct-24	Dec-24		37	14	-	-	-	51
280877	Training: Update 034-task Management Overview WBT for Sunset Worklist pages CA-257327	Oct-24	Dec-24		10	-	-	-	-	10
280884	DCR for Placer, PVS One-Time Disposition Run	Oct-24	Dec-24		29	15	-	-	-	44
281014	Update Claim Grand Totals Summary and Detail Reports to include 4P and 4R aid codes	Oct-24	Dec-24		144	29	-	-	-	173
281074	Upgrade Text library to version 8	Oct-24	Dec-24		247	-	-	-	-	247
281111	Update the CCP 7 to the 5/2024 Version	Oct-24	Dec-24		75	16	-	-	-	91
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Oct-24	Dec-24		-	97	-	-	-	97
281193	Reactivate Recovery Accounts Discharged in Error with Resource Responsible Parties	Oct-24	Dec-24		-	10	-	-	-	10
281363	Create call log vw and Update journal entry vw Size	Oct-24	Dec-24		16	-	-	-	-	16
281479	Monthly Spousal Impoverishment Case Flag and Task Automation	Oct-24	Dec-24		79	29	-	-	-	108
281535	Virtual Assistant Expansion- Release 24.11.07 (Release 25)	Oct-24	Dec-24		376	-	-	-	-	376
281643	Online Help: Create Warrant Location List and Detail OLH pages	Oct-24	Dec-24		16	-	-	-	-	16
281644	Training: Update Fiscal WBTs for 24.11 App Dev Changes	Oct-24	Dec-24		1	-	-	-	-	1
281708	MFA delivery choice of Login Journey - Implementation	Oct-24	Dec-24		59	-	-	-	-	59
281745	ForgeRock Support for BenefitsCal MFA Enhancements to Login MFA Process	Oct-24	Dec-24		8	-	-	-	-	8
281761	Update the NA 1217 and NA 1218 to the newest State versions	Oct-24	Dec-24		69	-	-	-	-	69
281773	Update SOC 822 and SOC 830 to the newest State version	Oct-24	Dec-24		72	-	-	-	-	72
282117	Training: Update Orientation WBTs for 24.09 App Dev Changes	Oct-24	Dec-24		80	-	-	-	-	80
282160	Training: Update Eligibility CalWORKs WBTs for 24.07 App Dev Changes	Oct-24	Dec-24		72	-	-	-	-	72
282175	Update Main Payroll Foster Care Direct Deposit Reports Schedule for Alameda and Sacramento	Oct-24	Dec-24		26	28	-	-	-	54
282297	DCR - Los Angeles Only - Update telephonic signatures to Complete	Oct-24	Dec-24		24	-	-	-	-	24
282347	Modify School Lunch Report	Oct-24	Dec-24		53	20	-	-	-	73
282379	Create connectivity for the new Mail Date file	Oct-24	Dec-24		9	-	-	-	-	9
282380	Create connectivity for the new SI Case Flag file	Oct-24	Dec-24		9	-	-	-	-	9
282357	BenefitsCal Marketing Campaign Queries 2024	Oct-24	Dec-24		35	-	-	-	-	35
282560	Update the scheduling of the FNS 209	Oct-24	Dec-24		-	4	-	-	-	4
282594	Generate CCP 2145 from Manual Reimbursement Request Page	Oct-24	Dec-24		40	-	-	-	-	40
282673	CCP 2145 Spanish Translation	Oct-24	Dec-24		55	2	-	-	-	57
282750	Testing of AWS Lower Environment Instance Optimization	Oct-24	Dec-24		37	103	-	-	-	140
282769	Online Help: Update the Special Circumstances Detail OLH page CA-271355	Oct-24	Dec-24		11	-	-	-	-	11
282777	Online Help - Update the WTW Status Detail OLH page CA-235922	Oct-24	Dec-24		11	-	-	-	-	11
282793	Compact of Free Association (COFA) citizens FSM/MIS/PAL- List of Impacted Cases	Oct-24	Dec-24		15	15	-	-	-	30
282801	Update 2025 Main Payroll Calendar for CalSAWS	Oct-24	Dec-24		60	24	-	-	-	84
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Oct-24	Dec-24		-	458	-	-	-	458
282846	SCR - GA/GR Connectivity to CalSAWS over VPN	Oct-24	Dec-24		53	-	-	-	-	53
282853	Training: Update Quiz slides for all WBTs	Oct-24	Dec-24		48	-	-	-	-	48
282898	Training: Update Eligibility Medi-Cal WBTs for the 24.09 App Dev Changes	Oct-24	Dec-24		68	-	-	-	-	68
282915	Online Help: Update the Forms Overview for the 24.11 Baseline Release	Oct-24	Dec-24		14	9	-	-	-	23
282970	Review of Page Mapping for 24.11 release - Fiscal	Oct-24	Dec-24		12	22	-	-	-	34
282988	Update CF 377.9 CalFresh Supplement form to the Template Repository	Oct-24	Dec-24		219	-	-	-	-	219
283039	Update Spanish and Chinese AAP3 Form to New Revision	Oct-24	Dec-24		75	15	-	-	-	90
283047	Update the MC 239 TMC-1	Oct-24	Dec-24		-	2	-	-	-	2
283123	Update LA County BRM-CSU-II Address-By last week of Nov.2024	Oct-24	Dec-24		56	-	-	-	-	56
283160	Moss Replacement of CalFresh Benefits due to early September wildfires and power outages	Oct-24	Dec-24		42	14	-	-	-	56
283225	Los Angeles County - Update Issuance Control Number from Void to Issued status	Oct-24	Dec-24		8	-	-	-	-	8
283268	Update Kin-GAP Manual EDBC to include ORG_ID on EDBC record	Oct-24	Dec-24		27	-	-	-	-	27
283307	Sonoma County - Update Warrant status from Issued to Paid status	Oct-24	Dec-24		21	7	-	-	-	28
283418	Resume MC RE Process	Oct-24	Dec-24		32	17	-	-	-	49
283543	Update Spanish Language Verbiage for Appointment Text Message for Flexible Appointments	Oct-24	Dec-24		15	-	-	-	-	15
283691	Review of Page Mapping for 25.01 release - Fiscal	Oct-24	Dec-24		25	-	-	-	-	25
283788	Update bad DOBs in HIMS. PMT to NULL DATE	Oct-24	Dec-24		8	2	-	-	-	10
283827	Read Only EDBC Rule Exception for DCF program	Oct-24	Dec-24		40	-	-	-	-	40
284157	Update Alpine County 2025 Holidays	Oct-24	Dec-24		-	10	-	-	-	10
BenefitsCal Portal Support	BenefitsCal Portal Support	Oct-24	Dec-24		-	-	969	-	-	969
Management hours	Management hours	Oct-24	Dec-24	1,895	-	-	-	-	-	1,895
Prep SCR	Prep SCR	Oct-24	Dec-24		-	-	6,324	-	-	6,324
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Oct-24	Dec-24		-	-	307	-	-	307
51493	ACL 16-25 - Add missing Restoration NOAs for Semi-Annual Report (SAR 7)	Oct-24	Dec-24		-	-	-	6	-	6
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Oct-24	Dec-24		-	-	-	(33)	-	(33)
203812	Threshold Language Notice of Action Snippets for The County Medi-Cal Inmate Program	Oct-24	Dec-24		-	-	-	609	-	609
210302	Translations for Annual Renewal or Change of Circumstances - "No Change in Eligibility" NOA Snippets	Oct-24	Dec-24		-	-	-	302	-	302
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Oct-24	Dec-24		-	-	-	21	-	21
225430	ACL 21-04 Update generation of GN 6070	Oct-24	Dec-24		-	-	-	(26)	-	(26)
240094	Refactor: CalFresh NOA Regulations	Oct-24	Dec-24		-	-	-	448	-	448
242103	Update PUB 388 to Current Version in Template Repository	Oct-24	Dec-24		-	-	-	73	-	73
249808	Update the CF 377.4 SAR with new dynamic IPV verbiage	Oct-24	Dec-24		-	-	-	173	-	173
249912	Add Available Translations for AR 2 SAR to CalSAWS	Oct-24	Dec-24		-	-	-	16	-	16
254391	Update Postpartum NOA snippets in English and Threshold languages	Oct-24	Dec-24		-	-	-	40	-	40
255940	Create Non-State All County version of the DCFIS 1725.1 and ADM 102 DCFIS 2322	Oct-24	Dec-24		-	-	-	(9)	-	(9)
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Oct-24	Dec-24		-	-	-	50	-	50
268843	Make NOAs available for Manual generation with all available reason fragments applicable to e	Oct-24	Dec-24		-	-	-	85	-	85
277314	ACL 22-71 Revised ICT NOAs M40-1958 for RCA Program	Oct-24	Dec-24		-	-	-	191	-	191
277323	Add Individual Actions for Program-Level Medi-Cal Failure Reasons	Oct-24	Dec-24		-	-	-	111	-	111
277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	Oct-24	Dec-24		-	-	-	177	-	177
278393	Add CW 2200 in Threshold Languages	Oct-24	Dec-24		-	-	-	75	-	75
281217	Update the M44-211D available in Template Repository to the latest State version	Oct-24	Dec-24		-	-	-	45	-	45
282196	Update CF 886 to Trigger When an Individual is Added to an Ongoing CF Case	Oct-24	Dec-24		-	-	-	237	-	237
282492	Add M40-1718 to the Template Repository	Oct-24	Dec-24		-	-	-	84	-	84
Management Hours	Management hours	Oct-24	Dec-24		-	-	-	701	-	701
Prep SCR	Prep SCR	Oct-24	Dec-24		-	-	-	32	-	32
55990	Track EDBC Authorizations and Relections	Nov-24	Jan-25		243	15	-	-	-	258
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Nov-24	Jan-25		169	62	-	-	-	231
200866	NOA snippets for Medi-Cal Inmate Program	Nov-24	Jan-25		-	18	-	-	-	18
220233	MEDLI 21-33 - FRY Medi-Cal Updates Phase II	Nov-24	Jan-25		269	15	-	-	-	284
221893	Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Nov-24	Jan-25		18	-	-	-	-	18
222130	Lobby Device: Change wording on Kiosk screen	Nov-24	Jan-25		-	2	-	-	-	2
223829	Update to include Proration and Effective Dates for FC/KG NOAs	Nov-24	Jan-25		4	-	-	-	-	4
227643	Update General Ledger Detail page	Nov-24	Jan-25		23	18	-	-	-	41
228414	Update CalFresh Earned Income Exemption Rules for Student Under 18	Nov-24	Jan-25		-	2	-	-	-	2
228965	MC NOA Update Craig vs. Bonta Discontinuance NOA generation logic	Nov-24	Jan-25		34	-	-	-	-	34
232192	Deprecate CalSAWS Core Password Functionalities	Nov-24	Jan-25		-	34	-	-	-	34
232599	Create a Journal Entry When an Appointment is Cancelled	Nov-24	Jan-25		15	22	-	-	-	37
233811	Update the DCFIS Interface in CalSAWS to save multiple Absent Parent records when received fro	Nov-24	Jan-25		107	9	-	-	-	116
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Nov-24	Jan-25		20	-	-	-	-	20
237792	MEDLI 21-31 - Alternate Formats Request Process for Visually Impaired Applicants and Beneficiari	Nov-24	Jan-25		-	26	-	-	-	26
238375	Benefit Identification Card Requests - Allow for MSP	Nov-24	Jan-25		20	11	-	-	-	31

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
239033	Hide fields in document views	Nov-24	Jan-25		50	-	-	-		50
245772	Lessen Opt Out of DDID 87	Nov-24	Jan-25		16	4	-	-		20
244401	Update Postpartum Approval NOA Generation	Nov-24	Jan-25		73	-	-	-		73
248711	Deriv CAPI Person for Fail to Provide	Nov-24	Jan-25		249	11	-	-		260
250450	ACL 18-75- Update CA 800 RIA to Add SL aid code	Nov-24	Jan-25		10	-	-	-		10
251475	Modify the CalSAWS Pending Unassigned Employment Services Program List	Nov-24	Jan-25		41	6	-	-		47
252467	Modify the CalFresh, CalWORKs RE CalSAWS batch appointment logic	Nov-24	Jan-25		-	18	-	-		18
252984	ACL 22-85 - CalFresh CF 296 and Expedited Service Redesign	Nov-24	Jan-25		-	32	-	-		32
253124	Validate E-mail Addresses Added into CalSAWS	Nov-24	Jan-25		-	71	-	-		71
255296	WINS 1239 NOAs in threshold languages - Phase II	Nov-24	Jan-25		45	-	-	-		45
256258	Online Help: Create New JA MEDS - Task Admin CA-223832	Nov-24	Jan-25		10	-	-	-		10
257070	2025 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	Nov-24	Jan-25		158	67	-	-		225
257071	Batch EDBC to apply 2025 SSA Cost of Living Adjustments (COLA)	Nov-24	Jan-25		88	16	-	-		104
259984	MEDLI 24-17 - SB 311 Phase 2 - SS/SSP QMB/SLMB Discontinuances	Nov-24	Jan-25		50	24	-	-		74
260329	Telephonic Signature - Add Outbound Call Option on Electronic Signature Page	Nov-24	Jan-25		454	67	-	-		521
261385	Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	Nov-24	Jan-25		70	3	-	-		73
262846	Update ForgeRock to limit the Username to 40 characters.	Nov-24	Jan-25		3	-	-	-		3
262973	San Bernardino - Update Regions and Districts	Nov-24	Jan-25		-	4	-	-		4
264017	Add Functionality to Associate Staff to an External Agency	Nov-24	Jan-25		68	14	-	-		81
264217	Update CW/CF Read-Only EDBC Logic When Processing A Late Report	Nov-24	Jan-25		379	8	-	-		387
264616	ACL 22-67 - STAT 47 updates to match CalFresh E&T rule (Reports Component)	Nov-24	Jan-25		(2)	-	-	-		(2)
264782	Online Help: Update JA Direct Deposit	Nov-24	Jan-25		7	-	-	-		7
264995	GA GR Consortia Correspondence Administration Link for Admin Pages	Nov-24	Jan-25		41	10	-	-		51
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Nov-24	Jan-25		6	63	-	-		69
265239	Allow Receiving County to Update County for Incoming e-Applications	Nov-24	Jan-25		198	45	-	-		243
265301	Cal-OAR File County Preview Reports	Nov-24	Jan-25		410	47	-	-		457
265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	Nov-24	Jan-25		-	6	-	-		6
265825	Update CCSAS to establish handshake for ARC cases; send one time discontinuance updates	Nov-24	Jan-25		68	10	-	-		78
266766	EDBC Validation Message for ICT Cases ran after 10-day cutoff- Receiving Counties	Nov-24	Jan-25		124	47	-	-		171
267005	Add GA/GR In-kind Chart Amounts for Requesting Counties	Nov-24	Jan-25		5	-	-	-		5
267940	Enhance Child Placement Verification page to not require CMS/CWS Vendor Number	Nov-24	Jan-25		92	52	-	-		143
269294	Case Flag for HCBS SI individuals provided by DHCS	Nov-24	Jan-25		13	13	-	-		26
270154	Outbound IVR: Add new calling campaign for AB 79 Personal Contact	Nov-24	Jan-25		4	-	-	-		4
270507	San Francisco County - Add FC Confidential Flag to Kin-GenP Cases and Move Associated Images	Nov-24	Jan-25		152	-	-	-		152
270651	ACIN I-41-24 - 2025 State Minimum Wage - CTCR	Nov-24	Jan-25		4	18	-	-		22
270653	ACIN I-41-24 - 2025 State Minimum Wage Run Batch EDBC	Nov-24	Jan-25		20	32	-	-		52
271089	Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	Nov-24	Jan-25		12	-	-	-		12
271102	Support SCR to provide responses to Consortia queries	Nov-24	Jan-25		-	-	228	-		228
271707	Enhance Pickup Location To Be Available for Multiple paves Under A Program	Nov-24	Jan-25		56	20	-	-		76
271797	Update the Lobby pages and CalSAWS Dashboard to have error handling	Nov-24	Jan-25		18	75	-	-		93
272108	San Benito - Remove Payee From the Vendor and Foster Care Rush Warrant Template	Nov-24	Jan-25		23	-	-	-		23
272440	Reports - Support Hours (only) for 58 Counties	Nov-24	Jan-25		-	-	3	-		3
272460	MEDS Alert OK: Add Program Prioritization to MEDS Alert Task Configurability	Nov-24	Jan-25		15	5	-	-		20
272640	Turn on/update Person Removal Batch Job	Nov-24	Jan-25		22	5	-	-		27
272652	Create County Duplicate Impact List pages	Nov-24	Jan-25		333	70	-	-		403
272700	Change Notice for Medi-Cal - Postpartum Ending	Nov-24	Jan-25		80	-	-	-		80
273206	Enhance Imaging API to pass the custom property for the unique BenefitsCal receipt number	Nov-24	Jan-25		2	-	-	-		2
273276	Unavailable for Tasks all day (checkbox)	Nov-24	Jan-25		4	-	-	-		4
273277	Update API for DP Info and Text/Email Consent Info	Nov-24	Jan-25		43	65	-	-		108
274050	Add Mail Date to Document Detail Page	Nov-24	Jan-25		194	-	-	-		194
274100	Online Help: Update JA - Medi-Cal MAGI Soft Pause	Nov-24	Jan-25		7	-	-	-		7
274150	Create eblthefDetailForm view in Hyland and Update EBT Theft Detail Image Link	Nov-24	Jan-25		16	-	-	-		16
274396	Configure Client Correspondence to allow the option to display Worker Names - NOA for GAGR F	Nov-24	Jan-25		10	14	-	-		24
274537	2025 MEDS Renewal, Recon Schedule, RE Packets and Release dates	Nov-24	Jan-25		24	-	-	-		24
274726	Create Task Override Capture Profile	Nov-24	Jan-25		2	-	-	-		2
274737	Online Help: Update the Reports Overview and Calendar for the 25.01 Baseline Release (CA-2653)	Nov-24	Jan-25		20	-	-	-		20
274768	Update EDBC for CW Zero Basic Grant	Nov-24	Jan-25		2	21	-	-		23
274884	Shorten Lobby Monitor Call Announcement	Nov-24	Jan-25		146	-	-	-		146
275013	Update MC RE Packets Variable Population Logic - Phase 2	Nov-24	Jan-25		17	-	-	-		17
275180	1099 Reconciliation Report- Update Service Type Code Mapping for CalWIN Counties	Nov-24	Jan-25		116	35	-	-		151
275268	ACL 24-16: Expansion of Income Disregards for RCA	Nov-24	Jan-25		1	-	-	-		1
275300	Update EDBC Logic to Not Exempt Title IV Funded JOBS Program' From CF Student Requirements	Nov-24	Jan-25		-	37	-	-		37
275463	Update Non-MAGI Medi-Cal EDBC for incarcerated Non-Applicants' In the Home	Nov-24	Jan-25		18	20	-	-		38
275478	Management Reports Support for 58 Counties (Support Hours Only)	Nov-24	Jan-25		-	-	110	-		110
275500	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 1	Nov-24	Jan-25		60	-	-	-		60
275523	Add MEDS Alert Link to Task	Nov-24	Jan-25		-	15	-	-		15
275793	Generate and Populate NOMI with Correct Date After 30 Days from App Date and CF is Still Pending	Nov-24	Jan-25		58	-	-	-		58
276128	Update the Property Limits for the Automated Solution Counties	Nov-24	Jan-25		3	17	-	-		20
276196	THA/PHA Recoupment	Nov-24	Jan-25		146	16	-	-		162
276201	LA County - Update START(GROW) Hearing Office Phone	Nov-24	Jan-25		-	37	-	-		37
276267	County Readiness Discovery Sessions	Nov-24	Jan-25		-	-	16	-		16
276506	Stop Generating CA 237 KC and CA 237 KG-F reports	Nov-24	Jan-25		-	(1)	-	-		(1)
276549	Add Task Setting to Allow Append to In Process Tasks	Nov-24	Jan-25		20	14	-	-		34
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Nov-24	Jan-25		444	-	-	-		444
276716	Add Export Button to Employment Services Workload Inventory	Nov-24	Jan-25		58	26	-	-		84
276880	Add Additional Application Source Codes	Nov-24	Jan-25		17	4	-	-		21
277036	ACL 24-04 Dual Agency Rate Eligibility for Dual Agency Children & NMD's in Foster Family Agency	Nov-24	Jan-25		1	6	-	-		7
277194	Update AAP Denial/Discontinuance NOAs per newest State version of NA 791	Nov-24	Jan-25		37	-	-	-		37
277214	Training: Update 006 - Eligibility CalFresh W8Ts for Sunset Worklist pages CA-257327	Nov-24	Jan-25		8	-	-	-		8
277258	Identify Provider eligible for CCPU deduction	Nov-24	Jan-25		83	32	-	-		115
277267	Update Citizen/Alien Indicator codes sent to MEDS	Nov-24	Jan-25		22	12	-	-		34
277300	Update PB 19C70 to require Money Management to be effective before Address change Effective	Nov-24	Jan-25		45	11	-	-		56
277381	Design - Contact Center 2.0 Prototype	Nov-24	Jan-25		1	-	-	-		1
277419	Training: Update 008 - Eligibility Medi-Cal W8Ts for Sunset Worklist pages CA-257327	Nov-24	Jan-25		49	-	-	-		49
277423	ACL 22-71 Add threshold languages for ICT NOAs M40-1958 for RCA Program	Nov-24	Jan-25		34	25	-	-		59
277615	WDIIP Alert Monitoring	Nov-24	Jan-25		7	2	-	-		9
277815	EBT Benefit Type - Replacement of Disaster CalFresh Benefits	Nov-24	Jan-25		92	24	-	-		116
277891	A special run to trigger the discharge notice (M44-353) for historical cases	Nov-24	Jan-25		40	-	-	-		40
277944	Training: Update 009 - Eligibility General Relief W8Ts for Sunset Worklist pages CA-257327	Nov-24	Jan-25		75	-	-	-		75
278138	24.11 Database Schema Comparison Support SCR	Nov-24	Jan-25		52	-	-	-		52
278502	Update IPV verbiage in the template repository version of CF 377.4 SAR	Nov-24	Jan-25		9	-	-	-		9
278547	Update the Living Arrangement Detail page to allow a departure date one day in the future	Nov-24	Jan-25		64	8	-	-		72
278725	Extension of Medi-Cal Eligibility - Non-minor Dependents - MEDS ESAC Updates	Nov-24	Jan-25		81	16	-	-		97
278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	Nov-24	Jan-25		2	1	-	-		3
278921	Create Views for Common DB tables that contain data regarding GA/GR county funded program	Nov-24	Jan-25		28	-	-	-		28
279031	Training: Update 021 - Security Administrative Support W8Ts for 24.09-24.11 App Dev Changes	Nov-24	Jan-25		75	-	-	-		75
279461	Update Integrated Payroll Foster Care Reports to display Unclaimed Issuances	Nov-24	Jan-25		92	-	-	-		92
279608	Extension of Eligibility for Ukrainian Humanitarian Parolees (Medi-Cal)	Nov-24	Jan-25		6	-	-	-		6
279852	Training: Create W8T for Inter-County Transfers	Nov-24	Jan-25		-	-	24	-		24
279982	San Bernardino County - Disable 'Use Office Address' Checkbox	Nov-24	Jan-25		52	19	-	-		71
279983	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 2	Nov-24	Jan-25		178	82	-	-		260
280038	Update NA 791 to newest State version in template repository	Nov-24	Jan-25		(8)	-	-	-		(8)
280040	Accessibility - Update Pages in CalSAWS	Nov-24	Jan-25		-	19	-	-		19
280041	Accessibility - Update Pages in CalSAWS	Nov-24	Jan-25		-	18	-	-		18
280061	Placer County - Opt into the GA/GR End Date Worker Assignment Batch Job	Nov-24	Jan-25		17	-	-	-		17
280077	ACL 24-54 - Resource Limit Increase for CW/RCA	Nov-24	Jan-25		-	18	-	-		18
280309	Online Help: Update the JA Security Access Profiles - Manage and System - Navigation CA-2321	Nov-24	Jan-25		10	-	-	-		10
280593	Update Task Long Description for MEDS Alerts	Nov-24	Jan-25		79	-	-	-		79
280604	ACIN I-52-24 CalFresh SSI COLA - 2025 Out-Bound File to MEDS	Nov-24	Jan-25		26	-	-	-		26
280612	ACIN I-52-24 CalFresh SSI COLA - 2025 In-Bound File from MEDS	Nov-24	Jan-25		60	-	-	-		60
280644	Remove batch EDBC skip for CAPT couple case	Nov-24	Jan-25		11	-	-	-		11
280717	Display the Processing Delay Reason when CF Application is Dispositioned Over 30 Days Regarding	Nov-24	Jan-25		34	-	-	-		34
281014	Update Claim Grand Totals Summary and Detail Reports to Include 4P and 4R aid codes	Nov-24	Jan-25		-	51	-	-		51
281074	Upgrade iText library to version 8	Nov-24	Jan-25		601	38	-	-		639
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Nov-24	Jan-25		-	62	-	-		62
281479	Monthly Spousal Impoverishment Case Flag and Task Automation	Nov-24	Jan-25		112	-	-	-		112
281535	Virtual Assistant Expansion- Release 24.11.07 (Release 25)	Nov-24	Jan-25		110	-	-	-		110
281708	MFA delivery choice at Login Journey - Implementation	Nov-24	Jan-25		82	-	-	-		82
281745	ForgeRock Support for BenefitsCal MFA Enhancements to Login MFA Process	Nov-24	Jan-25		4	-	-	-		4
281761	Update the NA 1217 and NA 1218 to the newest State versions	Nov-24	Jan-25		58	-	-	-		58
281773	Update SOC 822 and SOC 830 to the newest State version	Nov-24	Jan-25		20	42	-	-		62
281873	Online Help: Update JA for CW/CF RE and SAR7 for Late Reports CA-264217	Nov-24	Jan-25		6	-	-	-		6
282009	Online Help: Update JA Imaging Drawers and Document Properties, Imaging Single Case Capture	Nov-24	Jan-25		18	-	-	-		18

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
282117	Training: Update Orientation WBIs for 24.09 App Dev Changes	Nov-24	Jan-25		9	-	-			9
282118	Training: Update Eligibility General WBIs for 24.11 App Dev Changes	Nov-24	Jan-25		80	-	-			80
282122	Training: Update Eligibility CalFresh WBIs for 24.07 and 24.11 App Dev Changes	Nov-24	Jan-25		59	-	-			59
282160	Training: Update Eligibility CalWORKS WBIs for 24.07 App Dev Changes	Nov-24	Jan-25		18	-	-			18
282161	Training: Update General Relief WBIs for 24.11 App Dev Changes	Nov-24	Jan-25		55	-	-			55
282167	Training: Update CAPI WBIs for 24.11 App Dev Changes	Nov-24	Jan-25		20	-	-			20
282222	Virtual Assistant Expansion- Release 25.1.16 (Release 26)	Nov-24	Jan-25		218	-	-			218
282297	DCR - Los Angeles Only - Update telephonic signatures to Complete	Nov-24	Jan-25		12	18	-			30
282520	Automate new 250% Working Disabled Program NOAs	Nov-24	Jan-25		30	-	-			30
282557	BenefitsCal Marketing Campaign Queries 2024	Nov-24	Jan-25		7	-	-			7
282560	Update the scheduling of the FNS 209	Nov-24	Jan-25		15	3	-			18
282571	Threshold Languages Translations for CF 377.9 CalFresh Supplement NOA	Nov-24	Jan-25		75	-	-			75
282594	Generate CCP 2145 from Manual Reimbursement Request Page	Nov-24	Jan-25		-	16	-			16
282673	CCP 2145 Spanish Translation	Nov-24	Jan-25		-	14	-			14
282680	Online Help: Create JA - Family Reunification (FR) for CA-233160	Nov-24	Jan-25		10	-	-			10
282750	Testing of AWS Lower Environment Instance Optimization	Nov-24	Jan-25		-	187	-			187
282793	Compact of Free Association (CofA) citizens FSM/MIS/PAL- List of Impacted Cases	Nov-24	Jan-25		4	-	-			4
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Nov-24	Jan-25		-	260	-			260
282844	Online Help: Create the new Dashboard Overview for the 25.01 Baseline Release	Nov-24	Jan-25		34	-	-			34
282846	SCR - GA/GR Connectivity to CalSAWS over VPN	Nov-24	Jan-25		7	-	-			7
282847	Online Help: Update the eApplication Summary and Create Select New Office OIH page CA-265	Nov-24	Jan-25		5	-	-			5
282853	Training: Update Quiz slides for all WBIs	Nov-24	Jan-25		45	-	-			45
282898	Training: Update Eligibility Medi-Cal WBIs for the 24.09 App Dev Changes	Nov-24	Jan-25		17	-	-			17
282998	Update CF 377.9 CalFresh Supplement form to the Template Repository	Nov-24	Jan-25		-	45	-			45
283047	Update the MC 239 TMC-1	Nov-24	Jan-25		20	-	-			20
283067	VA - Family Reunification (FR)	Nov-24	Jan-25		32	-	-			32
283123	Update LA County BRM-CSU-II Address-By last week of Nov.2024	Nov-24	Jan-25		26	42	-			68
283225	Los Angeles County - Update Issuance Control Number from Void to Issued status	Nov-24	Jan-25		10	10	-			20
283227	Training: Update Orientation WBIs for 25.01 App Dev Changes	Nov-24	Jan-25		5	-	-			5
283268	Update Kin-GAP Manual EDBC to include ORG_ID on EDBC record	Nov-24	Jan-25		176	57	-			232
283396	Update Several Reports to include the FFY Pocket	Nov-24	Jan-25		-	28	-			28
283543	Update Spanish Language Verbiage for Appointment Text Message for Flexible Appointments	Nov-24	Jan-25		-	18	-			18
283691	Review of Page Mapping for 25.01 release - Fiscal	Nov-24	Jan-25		57	8	-			65
284382	Training: Update Eligibility CalWORKS WBIs for 24.09 App Dev Changes	Nov-24	Jan-25		5	-	-			5
284515	Mass Replacement of CalFresh Benefits in Trinity due to late October power outages	Nov-24	Jan-25		38	25	-			63
284527	Update CTCR Real Property Limit Value for Contra Costa County	Nov-24	Jan-25		27	24	-			51
284539	Update Homeless Issuance HMLS inbound reader job P119F426	Nov-24	Jan-25		82	4	-			86
284600	Add a Complete/Incomplete indicator for Medi-Cal program	Nov-24	Jan-25		89	-	-			89
285058	Automated Regression Test - Execution and Maintenance - 25.03 Release Cycle	Nov-24	Jan-25		-	49	-			49
	BenefitsCal Portal Support	Nov-24	Jan-25		-	-	274			274
	Management hours	Nov-24	Jan-25	1,530	-	-	-			1,530
	Prep SCR	Nov-24	Jan-25		-	-	4,908			4,908
	SIRRR/ SCERFRA/ External	Nov-24	Jan-25		-	-	170			170
51493	ACLI 16-25 - Add missing Restoration NOAs for Semi-Annual Report (SAR 7)	Nov-24	Jan-25		-	-	77			77
203812	Threshold Language Notice of Action Snippets for The County Medi-Cal Inmate Program	Nov-24	Jan-25		-	-	529			529
210302	Translations for Annual Renewal or Change of Circumstances - "No Change in Eligibility" NOA Snippets	Nov-24	Jan-25		-	-	118			118
240094	Refactor: CalFresh NOA Regulations	Nov-24	Jan-25		-	-	-			-
249912	Add Available Translations for AR 2 SAR to CalSAWS	Nov-24	Jan-25		-	-	26			26
254391	Update Postpartum NOA snippets in English and Threshold languages	Nov-24	Jan-25		-	-	543			543
265742	Update existing Denial NOA "On Aid Another Case" to generate for "Gets Duplicate Aid"	Nov-24	Jan-25		-	-	11			11
268843	Make NOAs available for Manual generation with all available reason fragments applicable to e	Nov-24	Jan-25		-	-	433			433
277314	ACLI 22-71 Revised ICT NOAs M40-1958 for RCA Program	Nov-24	Jan-25		-	-	69			69
277323	Add Individual Actions for Program-Level Medi-Cal Failure Reasons	Nov-24	Jan-25		-	-	9			9
277324	Add Statewide Welfare Rights Offices from Counties to CalSAWS	Nov-24	Jan-25		-	-	16			16
278393	Add CW 2200 in Threshold Languages	Nov-24	Jan-25		-	-	227			227
280038	Update NA 791 to newest State version in template repository	Nov-24	Jan-25		-	-	51			51
282196	Update CF 886 to Trigger When an Individual is Added to an Ongoing CF Case	Nov-24	Jan-25		-	-	14			14
282436	Add Two New OP/OI Informational Notices for IPV to the Template Repository	Nov-24	Jan-25		-	-	11			11
282492	Add M40-1718 to the Template Repository	Nov-24	Jan-25		-	-	18			18
	Management Hours	Nov-24	Jan-25		-	-	469			469
	Prep SCR	Nov-24	Jan-25		-	-	47			47
51493	ACLI 16-25 - Add missing Restoration NOAs for Semi-Annual Report (SAR 7)	Dec-24	Feb-25		-	-	42			42
203812	Threshold Language Notice of Action Snippets for The County Medi-Cal Inmate Program	Dec-24	Feb-25		-	-	11			11
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Dec-24	Feb-25		-	-	(112)			(112)
241932	Add HCBs- DDS Waiver Verbiage to MC NOAs	Dec-24	Feb-25		-	-	117			117
254391	Update Postpartum NOA snippets in English and Threshold languages	Dec-24	Feb-25		-	-	375			375
267104	Rename NA 841 to Notice of Action - Welfare-to-Work Plan	Dec-24	Feb-25		-	-	194			194
268843	Make NOAs available for Manual generation with all available reason fragments applicable to e	Dec-24	Feb-25		-	-	164			164
278393	Add CW 2200 in Threshold Languages	Dec-24	Feb-25		-	-	163			163
279201	Add the NA 693 to Template Repository	Dec-24	Feb-25		-	-	95			95
279784	Update Vietnamese version of recoupment begin NOA reason for CF 377.4 SAR to not have dupli	Dec-24	Feb-25		-	-	22			22
280038	Update NA 791 to newest State version in template repository	Dec-24	Feb-25		-	-	24			24
282436	Add Two New OP/OI Informational Notices for IPV to the Template Repository	Dec-24	Feb-25		-	-	(11)			(11)
282638	Add Available Translations for AR 2 SAR to CalSAWS - Phase II	Dec-24	Feb-25		-	-	55			55
	Management Hours	Dec-24	Feb-25		-	-	177			177
	Prep SCR	Dec-24	Feb-25		-	-	107			107
55990	Track EDBC Authorizations and Rejections	Dec-24	Feb-25		55	108	-			163
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Dec-24	Feb-25		-	18	-			18
213225	Elimination of ABP 4038, 6-Month Reminder Notice Pending T and U Visa for General Relief Partici	Dec-24	Feb-25		43	-	-			43
219129	Update EBT Printer Detail to require Physical Office ID	Dec-24	Feb-25		69	16	-			85
220233	MEDIL I 21-33 - FEY Medi-Cal Updates Phase II	Dec-24	Feb-25		121	127	-			248
222130	Lobby Device: Change wording on Kiosk screen	Dec-24	Feb-25		-	2	-			2
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Dec-24	Feb-25		128	-	-			128
227443	Update General Ledger Detail page	Dec-24	Feb-25		16	10	-			26
228965	MC NOA Update Craig vs. Bonta Discontinuance NOA generation logic	Dec-24	Feb-25		382	-	-			382
237792	MEDIL I 21-31 - Alternate Formats Request Process for Visually Impaired Applicants and Beneficiari	Dec-24	Feb-25		1,044	-	-			1,044
245772	Lassen Opt Out of DDID 87	Dec-24	Feb-25		-	14	-			14
247990	FC/KG 06 - Allow Funeral Costs Payment Requests to be issuable to RD8 non-FC Resources	Dec-24	Feb-25		22	-	-			22
248711	Deny CAPI Person for Fail to Provide	Dec-24	Feb-25		46	152	-			198
248742	Restrict CalSAWS Project Staff with a County Code of 19 from being displayed for Los Angeles	Dec-24	Feb-25		13	-	-			13
253124	Validate E-mail Addresses Added into CalSAWS	Dec-24	Feb-25		-	9	-			9
253184	ForgeRock-ServiceNow integration - Implementation Postponed See Recommendation Section	Dec-24	Feb-25		11	-	-			11
255296	WINS 1239 NOAs in threshold languages - Phase II	Dec-24	Feb-25		133	171	-			304
255940	Create Non-State All County version of the DCFS 1725.1 and ADM 102 DCFS 2322	Dec-24	Feb-25		81	-	-			81
256258	Online Help: Create New JA MEDS - Task Admin CA-223832	Dec-24	Feb-25		4	-	-			4
257070	2025 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	Dec-24	Feb-25		20	65	-			85
257071	Batch EDBC to apply 2025 SSA Cost of Living Adjustments (COLA)	Dec-24	Feb-25		136	56	-			192
257176	ACIN I-61-24 2025 CAPI COLA	Dec-24	Feb-25		8	52	-			60
259310	Add Fields In CalSAWS Outbound Collections Interface file	Dec-24	Feb-25		161	-	-			161
259984	MEDIL I 24-17 - SB 311 Phase 2 - SSI/SSP QMB/SLMB Discontinuances	Dec-24	Feb-25		15	68	-			83
260730	Contact Center eCPC - Admin Page Enable Courtesy Call Back Configuration by Queue	Dec-24	Feb-25		204	-	-			204
260889	Online Help: Create Job for GAGR Automated Solution Timelimit	Dec-24	Feb-25		402	102	-			504
261385	Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	Dec-24	Feb-25		(11)	-	-			(11)
262846	Update ForgeRock to limit the Username to 40 characters	Dec-24	Feb-25		12	-	-			12
264017	Add Functionality to Associate Staff to an External Agency	Dec-24	Feb-25		-	47	-			47
264044	Update the reports to monitor external agencies usage of CalSAWS	Dec-24	Feb-25		45	-	-			45
264217	Update CW/CF Read-Only EDBC Logic When Processing A Late Report	Dec-24	Feb-25		226	100	-			326
264782	Online Help: Update JA Direct Deposit	Dec-24	Feb-25		5	-	-			5
264983	Add Date to CalWIN Interface File Names and Sending/Receiving notifications	Dec-24	Feb-25		103	-	-			103
264995	GAGR Consortia Correspondence Administration Link for Admin Pages	Dec-24	Feb-25		27	9	-			36
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Dec-24	Feb-25		42	63	-			105
265239	Allow Receiving County to Update County for Incoming e-Applications	Dec-24	Feb-25		402	102	-			504
265301	Cal-OAR File County Preview Reports	Dec-24	Feb-25		956	202	-			1,158
265362	Update CSF 152 Imagina Nome	Dec-24	Feb-25		20	-	-			20
266766	EDBC Validation Message for ICT Cases ran after 10-day cutoff- Receiving Counties	Dec-24	Feb-25		-	2	-			2
267867	DHCS CalSAWS PROD EDR Access Request	Dec-24	Feb-25		80	-	-			80
267940	Enhance Child Placement Verification page to not require CMS/CWS Vendor Number	Dec-24	Feb-25		13	11	-			24
269157	Update the trigger(EDBC, SOLCT, CFI) to not send the CF 285A Packet to Individuals on Kin-GAP, In	Dec-24	Feb-25		54	-	-			54
269868	Remove the YBN Cover Letter from the Template Repository	Dec-24	Feb-25		13	-	-			13
270651	ACIN I-41-24 - 2025 State Minimum Wage - CTCR	Dec-24	Feb-25		-	16	-			16
270653	ACIN I-41-24 - 2025 State Minimum Wage Run Batch EDBC	Dec-24	Feb-25		38	49	-			87
271084	ACLI 18-43 - Revise CalWORKS M40-107G Time Limit NOA	Dec-24	Feb-25		18	-	-			18
271153	Update Cover Letters in Redetermination Packets	Dec-24	Feb-25		21	-	-			21

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
272652	Create County Duplicate Impact List pages	Dec-24	Feb-25		156	119	-	-	-	275
272696	Update the ICT termination batch job to terminate when ICT approved	Dec-24	Feb-25		27	-	-	-	-	27
273134	Renew Lobby Check-in and Self Service App Provisioning Profile	Dec-24	Feb-25		13	-	-	-	-	13
273276	Unavailable for Tasks all day (checkbox)	Dec-24	Feb-25		-	1	-	-	-	1
273277	Update API for DP Info and Text/Email Consent Info	Dec-24	Feb-25		125	50	-	-	-	175
274050	Add Mail Date to Document Detail Page	Dec-24	Feb-25		118	135	-	-	-	253
274100	Online Help: Update JA - Medi-Cal MAGI Soft Pause	Dec-24	Feb-25		5	-	-	-	-	5
274112	Fresno County - Update Rush Warrant Template and Rush Warrant testing	Dec-24	Feb-25		5	-	-	-	-	5
274150	Create eblTheftDetailForm view in Hyland and Update EBT Theft Detail Image Link	Dec-24	Feb-25		28	-	-	-	-	28
274537	2025 MEDS Renewal, Recon Schedule, RE Packets and Release dates	Dec-24	Feb-25		24	-	-	-	-	24
274737	Online Help: Update the Reports Overview and Calendar for the 25.01 Baseline Release (CA-265)	Dec-24	Feb-25		9	-	-	-	-	9
274768	Update EDBC for CW Zero basic Grant	Dec-24	Feb-25		-	16	-	-	-	16
274856	Remove automation logic for CDS 525 for all GA/GR programs	Dec-24	Feb-25		50	9	-	-	-	59
274884	Shorten Lobby Monitor Call Announcement	Dec-24	Feb-25		45	40	-	-	-	85
275013	Update MC RE Packets Variable Population Logic - Phase 2	Dec-24	Feb-25		291	-	-	-	-	291
275180	1099 Reconciliation Report- Update Service Type Code Mapping for CalWIN Counties	Dec-24	Feb-25		24	-	-	-	-	24
275463	Update Non-MAGI Medi-Cal EDBC for Incarcerated Non-Applicants 'in the Home'	Dec-24	Feb-25		11	29	-	-	-	40
275523	Add MEDS Alert Link to Task	Dec-24	Feb-25		-	-	-	-	-	-
275571	Post Production Support SCR for Database Backup activities	Dec-24	Feb-25		77	-	-	-	-	77
275793	Generate and Populate NOMI with Correct Date After 30 Days from App Date and CF is Still Pending	Dec-24	Feb-25		-	23	-	-	-	23
276196	TH/PHA Recoupment	Dec-24	Feb-25		40	66	-	-	-	106
276267	County Readiness Discovery Sessions	Dec-24	Feb-25		27	-	10	-	-	37
276446	Review of Page Mapping for 25.01 release	Dec-24	Feb-25		-	18	-	-	-	18
276549	Add Task Setting to Allow Append to In Process Tasks	Dec-24	Feb-25		-	18	-	-	-	18
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Dec-24	Feb-25		346	-	-	-	-	346
276716	Add Export Button to Employment Services Workload Inventory	Dec-24	Feb-25		2	5	-	-	-	7
276880	Add Additional Application Source Codes	Dec-24	Feb-25		-	10	-	-	-	10
277194	Update AAP Denial/Discontinuance NOAs per newest State version of NA 791	Dec-24	Feb-25		1	-	-	-	-	1
277258	Identify Provider eligible for CCPU deduction	Dec-24	Feb-25		31	27	-	-	-	58
277330	Update PB19F700 to require Money Management to be effective before Address change Effective	Dec-24	Feb-25		-	9	-	-	-	9
277419	Training: Update 008 - Eligibility Medi-Cal WBTs for Sunset Worklist pages CA-257327	Dec-24	Feb-25		32	-	-	-	-	32
277446	San Diego - GR COLA October 2024	Dec-24	Feb-25		(73)	(35)	-	-	-	(108)
277473	Shosha - Email Domain Name Change	Dec-24	Feb-25		28	5	-	-	-	33
277587	ACL 24-27 Guidance DT Class of Admission Code	Dec-24	Feb-25		36	-	-	-	-	36
277658	Updated Policy Regarding Non-Modified Adjusted Gross Income Eligibility Determination Procedure	Dec-24	Feb-25		60	-	-	-	-	60
277815	EBT Benefit Type - Replacement of Disaster CalFresh Benefits	Dec-24	Feb-25		68	56	-	-	-	124
277821	Add functionality to Reactivate CalFresh Replacements Due to Electronic theft Issued as Cash	Dec-24	Feb-25		12	-	-	-	-	12
278138	24.1.1 Database Schema Comparison Support SCR	Dec-24	Feb-25		3	-	-	-	-	3
278502	Update IPV verbiage in the template repository version of CF 377.4 SAR	Dec-24	Feb-25		84	-	-	-	-	84
278725	Extension of Medi-Cal Eligibility - Non-minor Dependents - MEDS ESAC Updates	Dec-24	Feb-25		116	54	-	-	-	170
279386	Update the Journal for the Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE	Dec-24	Feb-25		9	-	-	-	-	9
279458	Functional Design Document (FDD) for Reports - Group 5 (Documentation Only)	Dec-24	Feb-25		23	-	-	-	-	23
279461	Update Integrated Payroll Foster Care Reports to display Unclaimed Issuances	Dec-24	Feb-25		81	45	-	-	-	126
279674	Add Journal Entry for Cases Affected by BenefitsCal Asset Issue	Dec-24	Feb-25		6	-	-	-	-	6
279786	Annual Update of Telephonic Signature Rights and Responsibilities 2024	Dec-24	Feb-25		5	-	-	-	-	5
279852	Training: Create WBT for Inter-County Transfers	Dec-24	Feb-25		56	-	-	-	-	56
279982	San Bernardino County - Disable "Use Office Address" Checkbox	Dec-24	Feb-25		5	1	-	-	-	6
280073	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 2	Dec-24	Feb-25		238	36	-	-	-	274
280073	SF 66* CAAP GA/GR COLA Change Effective 10/01/2024	Dec-24	Feb-25		(6)	(41)	-	-	-	(47)
280202	Santa Clara County: DCR to update the ICT status to Canceled for Outgoing ICT records	Dec-24	Feb-25		28	-	-	-	-	28
280398	SF 66* CAAP GA/GR COLA Change Effective 10/01/2024 - Batch EDBC	Dec-24	Feb-25		(138)	(73)	-	-	-	(211)
280400	San Diego - GR COLA October 2024 - batch EDBC	Dec-24	Feb-25		(110)	(66)	-	-	-	(176)
280501	ACL 24-52 WTW 2 Revision (06/24)	Dec-24	Feb-25		43	-	-	-	-	43
280593	Update Task Long Description for MEDS Alerts	Dec-24	Feb-25		-	9	-	-	-	9
280604	ACIN I-52-24 CalFresh SSI COLA - 2025-Out-Bound File to MEDS	Dec-24	Feb-25		5	-	-	-	-	5
280612	ACIN I-52-24 CalFresh SSI COLA - 2025 In-Bound File from MEDS	Dec-24	Feb-25		41	12	-	-	-	53
280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic Theft	Dec-24	Feb-25		24	24	-	-	-	48
280717	Display the Processing Delay Reason when CF Application is Dispositioned Over 30 Days Regardless of	Dec-24	Feb-25		27	14	-	-	-	41
280734	Initiate LEVS Applicant for Foster Care and Kin-GAP at RE	Dec-24	Feb-25		45	-	-	-	-	45
281074	Upgrade TExt library to version 8	Dec-24	Feb-25		576	98	-	-	-	674
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Dec-24	Feb-25		-	71	-	-	-	71
281479	Monthly Spousal Impoverishment Case Flag and Task Automation	Dec-24	Feb-25		18	68	-	-	-	86
281506	ACL 24-53 Update CF 303 to 7/24 Version	Dec-24	Feb-25		25	-	-	-	-	25
281708	MFA delivery choice at Login Journey - Implementation	Dec-24	Feb-25		55	-	-	-	-	55
281761	Update the NA 1217 and NA 1218 to the newest State versions	Dec-24	Feb-25		-	57	-	-	-	57
281873	Online Help: Update JA for CW/CF RE and SAR7 for Late Reports- CA-264217	Dec-24	Feb-25		7	-	-	-	-	7
281935	Update Suspend Logic for CW Overpayment Threshold Policy	Dec-24	Feb-25		49	-	-	-	-	49
282009	Online Help: Update JA Imaging Drawers and Document Properties, Imaging Single Case Capture	Dec-24	Feb-25		7	-	-	-	-	7
282122	Training: Update Eligibility CalFresh WBTs for 24.07 and 24.11 App Dev Changes	Dec-24	Feb-25		72	-	-	-	-	72
282166	Training: Update the Eligibility CalLearn WBT for 25.03 App Dev Changes	Dec-24	Feb-25		80	-	-	-	-	80
282167	Training: Update CAPI WBTs for 24.11 App Dev Changes	Dec-24	Feb-25		52	-	-	-	-	52
282222	Virtual Assistant Expansion- Release 25.1.1.6 (Release 26)	Dec-24	Feb-25		256	-	-	-	-	256
282241	Not to include Suspended Recovery Accounts in the Discharge/Suspend batch	Dec-24	Feb-25		33	-	-	-	-	33
282306	Updated List of impacted cases for the Extension of Eligibility for Ukrainian Humanitarian Parolee	Dec-24	Feb-25		45	5	-	-	-	50
282363	Remove MSSP as Program Option from Online Pages	Dec-24	Feb-25		40	-	-	-	-	40
282395	DCR to Cancel existing Incomplete status ICTs	Dec-24	Feb-25		29	13	-	-	-	42
282520	Automate new 250% Working Disabled Program NOAs	Dec-24	Feb-25		46	-	-	-	-	46
282560	Update the scheduling of the FNS 209	Dec-24	Feb-25		-	9	-	-	-	9
282677	Update permit # and BRM Address for Office 02	Dec-24	Feb-25		35	-	-	-	-	35
282680	Online Help: Create JA - Family Reunification (FR) for CA-233160	Dec-24	Feb-25		5	-	-	-	-	5
282740	Training: Update Orientation WBTs for 24.11 App Dev Changes	Dec-24	Feb-25		5	-	-	-	-	5
282743	Training: Update Eligibility CalFresh WBTs for 24.11 App Dev Changes	Dec-24	Feb-25		61	-	-	-	-	61
282745	Training: Update Eligibility CalWORKS WBTs for 24.11 App Dev Changes	Dec-24	Feb-25		5	-	-	-	-	5
282746	Training: Update General Relief WBTs for 24.11 App Dev Changes	Dec-24	Feb-25		5	-	-	-	-	5
282750	Testing of AWS Lower Environment Instance Optimization	Dec-24	Feb-25		-	70	-	-	-	70
282778	Homogeneous DB link testing in Online Performance environment	Dec-24	Feb-25		40	-	-	-	-	40
282799	Update 2025 - 10 Day Cut Off Batch Schedule Changes for CalSAWS Counties	Dec-24	Feb-25		-	24	-	-	-	24
282800	Update 2025 Holiday/Main Payroll Calendar for County Closure Dates - BiCSuite Scheduler change	Dec-24	Feb-25		64	-	-	-	-	64
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Dec-24	Feb-25		-	102	-	-	-	102
282844	Online Help: Create the new Dashboard Overview for the 25.01 Baseline Release	Dec-24	Feb-25		10	-	-	-	-	10
282846	SCR - GA/GR Connectivity to CalSAWS over VPN	Dec-24	Feb-25		11	-	-	-	-	11
282847	Online Help: Update the eApplication Summary and Create Select New Office OLH page CA-265	Dec-24	Feb-25		10	-	-	-	-	10
282853	Training: Update Quiz slides for all WBTs	Dec-24	Feb-25		103	-	-	-	-	103
282968	Qlik - Functional Area QVD POC	Dec-24	Feb-25		10	-	-	-	-	10
283047	Update the MC 239 IMC-1	Dec-24	Feb-25		-	9	-	-	-	9
283067	VA - Family Reunification (FR)	Dec-24	Feb-25		48	-	-	-	-	48
283227	Training: Update Orientation WBTs for 25.01 App Dev Changes	Dec-24	Feb-25		50	-	-	-	-	50
283268	Update Kin-GAP Manual EDBC to include ORG ID on EDBC record	Dec-24	Feb-25		19	35	-	-	-	54
283396	Update Several Reports to Include the FFY Packet	Dec-24	Feb-25		54	8	-	-	-	62
283584	Update Foster Care NOA Action Fragments to be consistent between non-CCR and CCR	Dec-24	Feb-25		4	-	-	-	-	4
283691	Review of Page Mapping for 25.01 release - Fiscal	Dec-24	Feb-25		37	18	-	-	-	55
284337	San Joaquin County online login to Ezilite interface automation functionality	Dec-24	Feb-25		29	-	-	-	-	29
284486	Update CC 2025 Holiday	Dec-24	Feb-25		95	-	-	-	-	95
284510	Marin - Email Domain Name Change	Dec-24	Feb-25		29	8	-	-	-	37
284524	ForgeRock: CBO and Admin Accounts Updates for BenefitsCal	Dec-24	Feb-25		10	-	-	-	-	10
284527	Update CTCR Real Property Limit Value for Contra Costa County	Dec-24	Feb-25		-	7	-	-	-	7
284534	Documentation: Update NOA FDD Inventory for 24.11	Dec-24	Feb-25		100	-	-	-	-	100
284535	Documentation: Update Form FDD Inventory for 24.11	Dec-24	Feb-25		100	-	-	-	-	100
284539	Update Homeless Issuance HMI5 Inbound reader job P119F426	Dec-24	Feb-25		7	26	-	-	-	33
284600	Add a Complete/Incomplete indicator for Medi-Cal program	Dec-24	Feb-25		126	52	-	-	-	178
284677	CalSAWS Case Data Removal 2025 Run Cases Identification & Validation	Dec-24	Feb-25		5	-	-	-	-	5
284826	Add CCP 7.15(24) in Template Repository in additional Threshold Languages	Dec-24	Feb-25		140	-	-	-	-	140
284966	Unhide Applicable Date and Received Date in the Capture and Indexing Views	Dec-24	Feb-25		3	-	-	-	-	3
284973	2025 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	Dec-24	Feb-25		25	-	-	-	-	25
284997	Update Butte County 2024 County Holiday Calendar - BiCSuite	Dec-24	Feb-25		2	-	-	-	-	2
285016	Support SCR to provide responses to Consortia queries	Dec-24	Feb-25		-	-	218	-	-	218
285058	Automated Regression Test - Execution and Maintenance - 25.03 Release Cycle	Dec-24	Feb-25		-	388	-	-	-	388
285091	Update SPANISH FC - ARC Approve reasons as per latest English NA 1278	Dec-24	Feb-25		38	-	-	-	-	38
285132	Solano County - Update County Holidays for 2024 - BiCSuite Scheduler	Dec-24	Feb-25		10	-	-	-	-	10
285163	Online Help: Update the Forms Overview for the 25.01 Baseline Release	Dec-24	Feb-25		10	-	-	-	-	10
285227	AWS Contact Lens Language Validation Initial Effort and Approach	Dec-24	Feb-25		70	-	-	-	-	70
285304	Contra Costa WTW Activation Batch (P800M108)	Dec-24	Feb-25		8	4	-	-	-	12
285477	Training: Update 011 - Employment Services-GROW WBTs for 24.09 and 24.11 Baseline Releases	Dec-24	Feb-25		3	-	-	-	-	3

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
285513	Update Humboldt County 2024 County Holiday Calendar	Dec-24	Feb-25		2	-	-	-		2
285763	Mass Replacement of CalFresh Benefits in Trinity due to late November power outages	Dec-24	Feb-25		32	21	-	-		53
BenefitsCal Portal Support	BenefitsCal Portal Support	Dec-24	Feb-25		-	-	264	-		264
Management hours	Management hours	Dec-24	Feb-25	1,514	-	-	-	-		1,514
Prep SCR	Prep SCR	Dec-24	Feb-25		-	-	4,901	-		4,901
SIRFRA/ SCERFRA/ External	SIRFRA/ SCERFRA/ External Inquiries	Dec-24	Feb-25		-	-	199	-		199
55990	Track EDBC Authorizations and Rejections	Jan-25	Mar-25		23	16	-	-		39
58236	Add Translations of Revised Forms to CalSAWS: ABP SSI 1, ABP SSI 3, and ABP SSI 4	Jan-25	Mar-25		6	-	-	-		6
204762	Do not Create an Offset Transaction for Overpayment/Overissuances Adjustments	Jan-25	Mar-25		11	-	-	-		11
213225	Elimination of ABP 4038, 6-Month Reminder Notice Pending T and U Visa for General Relief Participants	Jan-25	Mar-25		79	11	-	-		90
219129	Update EBT Printer Detail to require Physical Office ID	Jan-25	Mar-25		94	14	-	-		108
220233	MEDIL I 21-33 - FY Medi-Cal Updates Phase II	Jan-25	Mar-25		-	12	-	-		12
224153	Update NOA Suppression logic for Multi-Month EDBC for CalFresh	Jan-25	Mar-25		32	-	-	-		32
227643	Update General Ledger Detail page	Jan-25	Mar-25		-	2	-	-		2
228414	Update CalFresh Earned Income Exemption Rules for Student Under 18	Jan-25	Mar-25		139	8	-	-		147
228965	MC NOA Update Craig vs. Bonta Discontinuance NOA generation logic	Jan-25	Mar-25		78	-	-	-		78
232599	Create a Journal Entry When an Appointment is Cancelled	Jan-25	Mar-25		195	60	-	-		255
235484	CalFresh Add Additional NOAs for Non-Compliance Page	Jan-25	Mar-25		27	-	-	-		27
237792	MEDIL I 21-31 - Alternate Formats Request Process for Visually Impaired Applicants and Beneficiaries	Jan-25	Mar-25		1,382	186	-	-		1,568
240869	Update the Afghani Language with Pashto from the Language Field Option	Jan-25	Mar-25		36	20	-	-		56
245772	Lassen Opt Out of DDID 87	Jan-25	Mar-25		-	-	-	-		4
246401	Update Postpartum Approval NOA Generation	Jan-25	Mar-25		6	-	-	-		6
247990	FC/KG 06 - Allow Funeral Costs Payment Requests to be issuable to RDB non-FC Resources	Jan-25	Mar-25		24	4	-	-		28
248711	Deny CAPI Person for Fail to Provide	Jan-25	Mar-25		-	5	-	-		5
248742	Restrict CalSAWS Project Staff with a County Code of 19 from being displayed for Los Angeles	Jan-25	Mar-25		12	14	-	-		26
249944	LA County - Update GR Denial NOAs for CSC IV and V	Jan-25	Mar-25		90	-	-	-		90
252467	Modify the CalFresh, CalWORKs RE CalSAWS batch appointment logic	Jan-25	Mar-25		155	9	-	-		164
253184	ForgeRock-ServiceNow integration - Implementation Postponed See Recommendation Section	Jan-25	Mar-25		3	-	-	-		3
255940	Create Non-State All County version of the DCFs 1725.1 and ADM 102 DCFs 2322	Jan-25	Mar-25		44	20	-	-		64
257070	2025 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	Jan-25	Mar-25		18	-	-	-		18
257071	Batch EDBC to apply 2025 SSA Cost of Living Adjustments (COLA)	Jan-25	Mar-25		(4)	22	-	-		18
257174	ACIN I-41-24 2025 CAPI COLA	Jan-25	Mar-25		-	28	-	-		28
257730	Batch EDBC for 2025 CalFresh SSI COLA	Jan-25	Mar-25		36	95	-	-		131
259310	Add Fields In CalSAWS Outbound Collections Interface file	Jan-25	Mar-25		58	-	-	-		58
259395	Re-design CF 377.1 CalFresh Approval NOAs	Jan-25	Mar-25		32	-	-	-		32
260611	Reduce Outbound Call Attempts for Outbound IVR and Courtesy Callback	Jan-25	Mar-25		150	-	-	-		150
260730	Contact Center eCOP - Admin Page Enable Courtesy Call Back Configuration by Queue	Jan-25	Mar-25		130	-	-	-		130
261385	Update Time Limit NOA Generation for Discontinued Persons/ Re-Evaluate Status Reason Rules	Jan-25	Mar-25		(70)	(11)	-	-		(81)
261827	Update Refund Transactions to not allow to be edited	Jan-25	Mar-25		25	24	-	-		49
262973	San Bernardino - Update Regions and Districts	Jan-25	Mar-25		33	-	-	-		33
264017	Add Functionality to Associate Staff to an External Agency	Jan-25	Mar-25		-	2	-	-		2
264044	Update the reports to monitor external agencies usage of CalSAWS	Jan-25	Mar-25		118	27	-	-		145
264217	Update CW/CF Read-Only EDBC Logic When Processing A Late Report	Jan-25	Mar-25		78	124	-	-		202
264983	Add Date to CalWIN Interface File Names and Sending/Receiving notifications	Jan-25	Mar-25		153	-	-	-		153
264995	GA GR Consortia Correspondence Administration Link for Admin Pages	Jan-25	Mar-25		-	16	-	-		16
265116	MEPM 19D - Multipurpose Senior Services Program (MSSP) Waiver	Jan-25	Mar-25		114	125	-	-		239
265239	Allow Receiving County to Update County for Incoming e-Applications	Jan-25	Mar-25		81	106	-	-		187
265301	Cal-OAR File County Preview Reports	Jan-25	Mar-25		497	216	-	-		713
265362	Update CSF 152 Imaging Name	Jan-25	Mar-25		-	14	-	-		14
267940	Enhance Child Placement Verification page to not require CMS/CWS Vendor Number	Jan-25	Mar-25		-	4	-	-		4
269157	Update the trigger EDBC, SOLCT, CFI to not send the CF 285A Packet to Individuals on Kin-GAP, In	Jan-25	Mar-25		180	16	-	-		196
269868	Remove the YBN Cover Letter from the Template Repository	Jan-25	Mar-25		-	8	-	-		8
270574	Replace two-digit Language Code with Language Name	Jan-25	Mar-25		25	-	-	-		25
270758	Update CAPI, CW batch EDBC sweep job to trigger CF program	Jan-25	Mar-25		9	15	-	-		24
270888	Meds-Introduce logic to support two Simultaneous MC programs and send EW40 when MC Aid C	Jan-25	Mar-25		135	-	-	-		135
270907	Automated Regression Test (ART): Update Oracle Connection Library	Jan-25	Mar-25		-	59	-	-		59
271084	ACL 18-43 - Revise CalWORKs M40-107G Time Limit NOA	Jan-25	Mar-25		48	-	-	-		48
271153	Update Cover Letters in Redetermination Packets	Jan-25	Mar-25		3	-	-	-		3
272440	Reports - Support Hours (only) for 58 Counties	Jan-25	Mar-25		-	-	6	-		6
272652	Create County Duplicate Impact List pages	Jan-25	Mar-25		142	102	-	-		244
272696	Update the ICT termination batch job to terminate when ICT approved	Jan-25	Mar-25		72	-	-	-		72
273134	Renew Lobby Check-in and Self Service App Provisioning Profile	Jan-25	Mar-25		8	-	-	-		8
273276	Unavailable for Tasks all day (checkbox)	Jan-25	Mar-25		8	35	-	-		43
273277	Update API for DP Info and Text/Email Consent Info	Jan-25	Mar-25		115	92	-	-		207
274050	Add Mail Date to Document Detail Page	Jan-25	Mar-25		47	19	-	-		66
274189	Workload Management Information Gathering	Jan-25	Mar-25		4	-	-	-		4
274856	Remove automation logic for CDS 525 for all GA/GR programs	Jan-25	Mar-25		-	5	-	-		5
275013	Update MC RE Packets Variable Population Logic - Phase 2	Jan-25	Mar-25		287	28	-	-		315
275312	Update Batch PB00E472 to Not Run on County Holiday	Jan-25	Mar-25		(1)	-	-	-		(1)
275463	Update Non-MAGI Medi-Cal EDBC for Incarcerated Non-Applicants 'In the Home'	Jan-25	Mar-25		22	28	-	-		50
275478	Management Reports Support for 58 Counties (Support Hours Only)	Jan-25	Mar-25		-	-	62	-		62
275523	Add MEDS Alert Link to Task	Jan-25	Mar-25		119	12	-	-		131
275531	Task Upload: Closure - Enhance Preview Summary	Jan-25	Mar-25		40	20	-	-		60
276016	Alameda Registrar Conversion GA/GR ES and CFET records	Jan-25	Mar-25		164	72	-	-		236
276196	THA/PHA Recoupment	Jan-25	Mar-25		44	18	-	-		62
276267	County Readiness Discovery Sessions	Jan-25	Mar-25		-	-	11	-		11
276532	Add Submit Month to GetNext Functionality	Jan-25	Mar-25		136	17	-	-		153
276549	Add Task Setting to Allow Append to In Process Tasks	Jan-25	Mar-25		17	16	-	-		33
276614	Monthly support for Adhoc Reporting solution - July 2024 - December 2024	Jan-25	Mar-25		25	-	-	-		25
277194	Update AAP Denial/Discontinuance NOAs per newest State version of NA 791	Jan-25	Mar-25		4	-	-	-		4
277257	CCPI Deductions page	Jan-25	Mar-25		232	31	-	-		263
277258	Identify Provider eligible for CCPI deduction	Jan-25	Mar-25		2	23	-	-		25
277330	Update PB19E700 to require Money Management to be effective before Address change Effective	Jan-25	Mar-25		29	16	-	-		45
277381	Design - Contact Center 2.0 Prototype	Jan-25	Mar-25		56	-	-	-		56
277419	Training: Update 008 - Eligibility Medi-Cal W81s for Sunset Worklist pages CA-257327	Jan-25	Mar-25		50	-	-	-		50
277587	ACL 24-27 Guidance DT Class of Admission Code	Jan-25	Mar-25		13	17	-	-		30
277604	IHSS Alert Monitoring	Jan-25	Mar-25		-	9	-	-		9
277658	Updated Policy Regarding Non-Modified Adjusted Gross Income Eligibility Determination Procedure	Jan-25	Mar-25		10	18	-	-		28
277815	EBT Benefit Type - Replacement of Disaster CalFresh Benefits	Jan-25	Mar-25		35	33	-	-		68
277821	Add functionality to Reactivate CalFresh Replacements Due to Electronic theft Issued as Cash	Jan-25	Mar-25		26	-	-	-		26
278502	Update IPV verbiage in the template repository version of CF 377.4 SAR	Jan-25	Mar-25		59	61	-	-		120
278547	Update the Living Arrangement Detail page to allow a departure date one day in the future	Jan-25	Mar-25		12	4	-	-		16
278725	Extension of Medi-Cal Eligibility - Non-minor Dependents - MEDS ESAC Updates	Jan-25	Mar-25		10	28	-	-		38
279184	Accessibility - Update Pages in CalSAWS	Jan-25	Mar-25		-	10	-	-		10
279386	Update the Journal for the Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE	Jan-25	Mar-25		5	-	-	-		5
279458	Functional Design Document (FDD) for Reports - Group 5 (Documentation Only)	Jan-25	Mar-25		130	-	-	-		130
279459	Functional Design Document (FDD) for Reports - Group 6 (Documentation Only)	Jan-25	Mar-25		33	-	-	-		33
279786	Annual Update of Telephonic Signature Rights and Responsibilities 2024	Jan-25	Mar-25		40	-	-	-		40
279852	Training: Create W81 for Inter-County Transfers	Jan-25	Mar-25		29	-	-	-		29
279983	Task Mgmt Configuration Admin Maintenance Enhancement - Phase 2	Jan-25	Mar-25		-	49	-	-		49
280040	Accessibility - Update Pages in CalSAWS	Jan-25	Mar-25		-	6	-	-		6
280041	Accessibility - Update Pages in CalSAWS	Jan-25	Mar-25		-	7	-	-		7
280477	Update GR Eligibility for Non-Citizens Paroled 1 year or more to be Eligible for Benefits in SLO	Jan-25	Mar-25		-	2	-	-		2
280500	DCR to Close Santa Cruz WTW Service Arrangements and Closing out 7 Service Arrangements for	Jan-25	Mar-25		45	10	-	-		55
280501	ACL 24-52 WTW 2 Revision (06/24)	Jan-25	Mar-25		198	27	-	-		225
280593	Update Task Long Description for MEDS Alerts	Jan-25	Mar-25		-	13	-	-		13
280604	ACIN I-52-24 CalFresh SSI COLA - 2025 Out-Bound File to MEDS	Jan-25	Mar-25		-	8	-	-		8
280612	ACIN I-52-24 CalFresh SSI COLA - 2025 In-Bound File from MEDS	Jan-25	Mar-25		3	60	-	-		63
280644	Remove batch EDBC skip for CAPI couple case	Jan-25	Mar-25		56	-	-	-		56
280684	ACL 24-62 - Create New State Food Benefit Type for CalFresh Replacements Due to Electronic Theft	Jan-25	Mar-25		8	-	-	-		8
280717	Display the Processing Delay Reason when CF Application is Dispositioned Over 30 Days Regarding	Jan-25	Mar-25		-	3	-	-		3
280734	Initiate EVS Applicant for Foster Care and Kin-GAP at RE	Jan-25	Mar-25		5	7	-	-		12
281074	Upgrade Ttext Library to version 8	Jan-25	Mar-25		349	96	-	-		445
281111	Update the CCP 7 to the 5/2024 Version	Jan-25	Mar-25		4	-	-	-		4
281144	Automated Regression Test - Execution and Maintenance - 24.11 Release Cycle	Jan-25	Mar-25		-	55	-	-		55
281479	Monthly Spousal Impoverishment Case Flag and Task Automation	Jan-25	Mar-25		168	-	-	-		168
281506	ACL 24-53 Update CF 303 to 7/24 Version	Jan-25	Mar-25		85	-	-	-		85
281708	MFA delivery choice at Loan Journey - Implementation	Jan-25	Mar-25		7	-	-	-		7
281743	Add the CW 30 (12/23) to the Template Repository In Threshold Languages	Jan-25	Mar-25		14	-	-	-		14
281761	Update the NA 1217 and NA 1218 to the newest State versions	Jan-25	Mar-25		18	-	-	-		18
281773	Update SOC 822 and SOC 830 to the newest State version	Jan-25	Mar-25		7	-	-	-		7
281785	Update the NA 1232 to the latest State version	Jan-25	Mar-25		50	15	-	-		65
282057	Update Eligibility for Compacts of Free Association (COFA) citizens Federated States of Micronesia	Jan-25	Mar-25		-	38	-	-		38

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Client Correspondence	Projection	Total Hours
282166	Training: Update the Eligibility Cal-Learn WBT for 25.03 App Dev Changes	Jan-25	Mar-25		11	-	-			11
282193	Online Help - Update the JA SSP - e-Applications CA-265239	Jan-25	Mar-25		15	-	-			15
282222	Virtual Assistant Expansion- Release 25.1.16 (Release 26)	Jan-25	Mar-25		127	-	-			127
282241	Not to include Suspended Recovery Accounts in the Discharge/Suspend batch	Jan-25	Mar-25		53	-	-			53
282305	Training: Maintenance of 005-Clerical Support WBTs for 24.11 App Dev Changes	Jan-25	Mar-25		13	-	-			13
282306	Updated List of Impacted cases for the Extension of Eligibility for Ukrainian Humanitarian Parolee	Jan-25	Mar-25		-	12	-			12
282363	Remove MSP as Program Option from Online Pages	Jan-25	Mar-25		9	-	-			9
282408	Add Sortable Columns feature to Person Search Results	Jan-25	Mar-25		117	24	-			141
282520	Automate new 250% Working Disabled Program NOAs	Jan-25	Mar-25		30	-	-			30
282560	Update the scheduling of the FNS 209	Jan-25	Mar-25		8	-	-			8
282588	ACIN I-61-24 2025 CAP COLA - Batch EDBC	Jan-25	Mar-25		66	72	-			138
282677	Update permit # and BRM Address for Office 02	Jan-25	Mar-25		-	22	-			22
282743	Training: Update Eligibility CalFresh WBTs for 24.11 App Dev Changes	Jan-25	Mar-25		3	-	-			3
282750	Testing of AWS Lower Environment Instance Optimization	Jan-25	Mar-25		125	152	-			277
282796	Update 2025 - 10 Day Cut Off Batch Schedule Changes for CalSAWS Counties - BicSuite Schedule	Jan-25	Mar-25		20	-	-			20
282811	Automated Regression Test - Execution and Maintenance - 25.01 Release Cycle	Jan-25	Mar-25		-	103	-			103
282847	Online Help: Update the eApplication Summary and Create Select New Office OLH page CA-265	Jan-25	Mar-25		6	-	-			6
282853	Training: Update Quiz slides for all WBTs	Jan-25	Mar-25		128	-	-			128
282917	Training: Update Clerical Support WBTs for the 25.01 App Dev Changes	Jan-25	Mar-25		90	-	-			90
282926	Add Duplicate Person Indicator to additional pages	Jan-25	Mar-25		116	30	-			146
282929	Update the FFY Packet Batch EDBC (Phase III)	Jan-25	Mar-25		97	-	-			97
283348	Online Help: Update JA-CalFresh Case Linkage CA-274104	Jan-25	Mar-25		12	-	-			12
283396	Update Several Reports to include the FFY Packet	Jan-25	Mar-25		274	32	-			306
283582	Update CalSAWS Outbound Calling Campaign Name to BenefitsCal	Jan-25	Mar-25		6	-	-			6
283584	Update Foster Care NOA Action fragments to be consistent between non-CCR and CCR	Jan-25	Mar-25		20	-	-			20
283691	Review of Page Mapping for 25.01 release - Fiscal	Jan-25	Mar-25		9	2	-			11
283808	Populate Aid Codes for Converted CalWIN records	Jan-25	Mar-25		24	-	-			24
283824	Update the CalSAWS Audit Tool to include External Agency Information	Jan-25	Mar-25		125	-	-			125
284056	2025 Federal Poverty Levels for Medi-Cal COLA	Jan-25	Mar-25		31	4	-			35
284296	Automate Consortium CalSAWS Common GAGR NOA - CalSAWS 1 Approval	Jan-25	Mar-25		40	5	-			45
284297	Automate Consortium CalSAWS Common GAGR NOA - CalSAWS 2 Change NOA	Jan-25	Mar-25		40	6	-			46
284380	Update CalOAR format to CSV for all CalOAR files	Jan-25	Mar-25		36	-	-			36
284382	Training: Update Eligibility CalWORKS WBTs for 24.09 App Dev Changes	Jan-25	Mar-25		75	-	-			75
284538	Virtual Assistant Expansion- Release 25.03.27 (Release 27)	Jan-25	Mar-25		187	-	-			187
284539	Update Homeless Issuance HIMS Inbound reader job P119F426	Jan-25	Mar-25		7	-	-			7
284600	Add a Complete/Incomplete indicator for Medi-Cal program	Jan-25	Mar-25		-	56	-			56
284677	CalSAWS Case Data Removal 2025 Run Cases Identification & Validation	Jan-25	Mar-25		75	41	-			116
284788	Add Family Reunification NOA in Threshold Language	Jan-25	Mar-25		30	-	-			30
284826	Add CCP 7 (5/24) in Template Repository in additional Threshold Languages	Jan-25	Mar-25		60	48	-			108
285016	Support SCR to provide responses to Consortia queries	Jan-25	Mar-25		-	-	215			215
285017	Support SCR to provide responses to Consortia queries	Jan-25	Mar-25		3	-	-			3
285058	Automated Regression Test - Execution and Maintenance - 25.03 Release Cycle	Jan-25	Mar-25		-	405	-			405
285066	Update 2025 - 10 Day Cut Off Batch Schedule Changes - Code Detail for Reports	Jan-25	Mar-25		-	5	-			5
285091	Update SPANISH FC - ARC Approve reasons as per latest English NA 1278	Jan-25	Mar-25		12	15	-			27
285192	Los Angeles County - One-time DCR to add Alternative Name Value to Staff Detail	Jan-25	Mar-25		36	18	-			54
285227	AWS Contact Lens Language Validation Initial Effort and Approach	Jan-25	Mar-25		2	-	-			2
285234	Tuolumne County requested to process E2lite backlog files	Jan-25	Mar-25		10	-	-			10
285304	Contra Costa WTW Activation Batch (P800M108)	Jan-25	Mar-25		-	1	-			1
285648	LA County DCRS - One-time DCR to Add CWS Foster Care/KinGap Mask Address Confidentiality to	Jan-25	Mar-25		28	16	-			44
285674	CalSAWS Core Online - Upgrade JQuery plugin to n-1 version	Jan-25	Mar-25		20	-	-			20
285780	Quarterly Oracle Security Patch Software Installs	Jan-25	Mar-25		592	134	-			726
285874	Training: Update WBT Home Page Screenshots for Password Resets as per CA-232192	Jan-25	Mar-25		146	-	-			146
286087	Mass Replacement of CalFresh Benefits in Shasta and Trinity due to late November power outage	Jan-25	Mar-25		53	30	-			83
286304	25.01 Database Schema Comparison Support SCR	Jan-25	Mar-25		166	-	-			166
286308	Statistical Report for SSI/SSP QMB/SLMB Discontinuities	Jan-25	Mar-25		-	13	-			13
286462	Update ForgeRock message to customers who create an account to include new language - M	Jan-25	Mar-25		23	-	-			23
286523	Training: Update Medi-Cal WBTs for CA-255285	Jan-25	Mar-25		55	-	-			55
286524	Training: Update CAPI WBT for CA-255285	Jan-25	Mar-25		35	-	-			35
286525	Update County Holiday Calendars for Butte, Calaveras, Imperial, Los Angeles, Madera, Merced, f	Jan-25	Mar-25		8	8	-			16
286559	Mass Replacement of CalFresh Benefits in 13 Counties due to January fires	Jan-25	Mar-25		24	16	-			40
286596	Update Batch Sweep for FPL COLA (P800C207)	Jan-25	Mar-25		16	-	4			20
286608	MEDLI 1 21-31 - Alternate Formats Request Process for Visually Impaired Applicants and Beneficiari	Jan-25	Mar-25		3	-	-			3
286612	Update 2024 and 2025 - County Holidays for Reports	Jan-25	Mar-25		18	-	-			18
286625	Training: Update Imaging WBTs for 25.03 App Dev Changes	Jan-25	Mar-25		18	-	-			18
286630	Update 2025 - Update code detail with SAR and RE Discontinuity dates for Skip Issuance report	Jan-25	Mar-25		-	8	-			8
286711	Automated Regression Test - Execution and Maintenance - 25.05 Release Cycle	Jan-25	Mar-25		-	12	-			12
286817	Training Documentation: Maintenance of Generic Logins SP Folder	Jan-25	Mar-25		30	-	-			30
286941	Automated Mass Supplemental DCF Benefits for LA for January 2025 Fires	Jan-25	Mar-25		8	-	-			8
286992	Update FFY Medi-Cal Packet Due Date to 60 days	Jan-25	Mar-25		26	4	-			30
287034	LA Wildfire Impacted Renewal Extension - Medi-Cal April REs	Jan-25	Mar-25		-	13	-			13
287043	LA Wildfire Impacted Renewal Extension - Medi-Cal February and March 2025 REs	Jan-25	Mar-25		10	-	-			10
287265	Prevent Late Report Discontinuity of CW/CF/RCA Households Affected by 2025 LA Fires	Jan-25	Mar-25		4	-	-			4
BenefitsCal Portal Support		Jan-25	Mar-25		-	-	392			392
Management hours		Jan-25	Mar-25	1,825	-	-	-			1,825
Prep SCR		Jan-25	Mar-25		-	-	4,860			4,860
SIRFRA/ SCERFRA/ External Inquiries		Jan-25	Mar-25		-	-	299			299
51493	ACL 16-25 - Add missing Restoration NOAs for Semi-Annual Report (SAR 7)	Jan-25	Mar-25					317		317
254391	Update Postpartum NOA snippets in English and Threshold languages	Jan-25	Mar-25					40		40
267104	Rename NA 841 to Notice of Action -Welfare-to-Work Plan	Jan-25	Mar-25					110		110
268843	Make NOAs available for Manual generation with all available reason fragments applicable to e	Jan-25	Mar-25					84		84
275010	Add E-Sign/Telephonic Signature Functionality to Additional Forms	Jan-25	Mar-25					323		323
277303	Add newest State version of M20-353C - Fraud Penalty Change NOA	Jan-25	Mar-25					225		225
277322	Update Threshold for MC Fragments to remove Property references	Jan-25	Mar-25					282		282
278393	Add CW 2200 in Threshold Languages	Jan-25	Mar-25					59		59
279201	Add the NA 693 to Template Repository	Jan-25	Mar-25					7		7
279784	Update Vietnamese version of recoupment begin NOA reason for CF 377.4 SAR to not have dupli	Jan-25	Mar-25					6		6
280038	Update NA 791 to newest State version in template repository	Jan-25	Mar-25					45		45
281217	Update the M44-211D available in Template Repository to the latest State version	Jan-25	Mar-25					6		6
282436	Add Two New OP/OI Informational Notices for IPV to the Template Repository	Jan-25	Mar-25					518		518
282638	Add Available Translations for AR 2 SAR to CalSAWS - Phase II	Jan-25	Mar-25					42		42
Prep SCR		Jan-25	Mar-25					108		108
Projection		Feb-25	Apr-25					620		620
Projection		Mar-25	May-25					620		620
Projection		Apr-25	Jun-25					621		621
Projection		Feb-25	Apr-25						22,363	22,363
Projection		Mar-25	May-25						22,363	22,363
Projection		Apr-25	Jun-25						22,363	22,363

SCR#	Abbreviated Title	Service Month	Payment Month	Management	Design & Build	Test	Other Support	Projection	Total Hours
CSPM-71735	Enable Multi-Factor Authentication (MFA) for Login in BenefitsCal (Phase	May-24	Jul-24	31	171	77	31		310
CSPM-71780	Front End - Silent Captcha token	May-24	Jul-24	30	165	75	30		300
CSPM-71922	No Change SAR7 Enhancement-Riverside County	May-24	Jul-24	5	28	12	5		50
CSPM-68189	Case Link Verification Phase 2	May-24	Jul-24	90	495	225	90		900
CSPM-71551	Research for CM Enhancement: CBO Support Assistance	May-24	Jul-24	10	55	25	10		100
CSPM-71942	Research for CM Enhancement: Duplicate applications	May-24	Jul-24	10	55	25	10		100
CSPM-73327	BenefitsCal How-to-Link Your Case YouTube video	May-24	Jul-24	12	66	30	12		120
CSPM-68111	Collaboration Model: Display Help Text for Customers when Case does NOT link automatically	Jun-24	Aug-24	8	44	20	8		80
CSPM-71667	Testing Only - Add the Special Circumstance Icon to the e-Application Summary page	Jun-24	Aug-24	2	11	5	2		20
CSPM-71920	SecurityFeb2024	Jun-24	Aug-24	35	192	88	35		350
CSPM-73623	Add/Update FAQs to the Login Section of the Help Center	Jun-24	Aug-24	12	66	30	12		120
CSPM-73697	Testing Only: Medi-Cal RE Packets Variable Population Logic	Jun-24	Aug-24	2	11	5	2		20
CSPM-74060	Update the CW 42 form to download from BenefitsCal to the new 09/23 version ACL 23-83	Jun-24	Aug-24	4	22	10	4		40
CSPM-72205	ACL 21-24: Update BenefitsCal to display the SAR7 as soon as it's generated instead of first of the ne	Jun-24	Aug-24	20	110	50	20		200
CSPM-73249	Technical: Update Person Level Flag for Highlighted Documents to 'No'	Jun-24	Aug-24	16	88	40	16		160
CSPM-73600	Research for ABAWD ACL	Jun-24	Aug-24	20	110	50	20		200
CSPM-74020	BenefitsCal Form Repository Update	Jun-24	Aug-24	36	198	90	36		360
CSPM-68269	Collaboration Model: Display Race Options in Alphabetical Order	Jul-24	Sep-24	16	88	40	16		160
CSPM-69823	Chatbot - Reenable See If I qualify	Jul-24	Sep-24	60	330	150	60		600
CSPM-73717	Update the Medi-Cal Renewal YouTube How To video to remove Asset section	Jul-24	Sep-24	5	28	12	5		50
CSPM-68294	Testing Only: Clearance e-Application Automated Action Enhancements	Jul-24	Sep-24	4	22	10	4		40
CSPM-71657	Technical: Update Mapping for CalFresh Recertification during Document Upload	Jul-24	Sep-24	12	66	30	12		120
CSPM-74544	Testing Only: Update Case Details API to remove symbols	Jul-24	Sep-24	4	22	10	4		40
CSPM-74568	Updates to See If I Qualify Chatbot: Household Size & Number of Earners	Jul-24	Sep-24	16	88	40	16		160
CSPM-68266	Collaboration Model: Link to YouTube Videos on the dashboard and banner	Jul-24	Sep-24	54	297	135	54		540
CSPM-71552	Research for CM Enhancement: Orange Banner	Aug-24	Oct-24	10	55	25	10		100
CSPM-74427	Restrict the number transactions reported on EBT 2259 to 126	Aug-24	Oct-24	16	88	40	16		160
CSPM-67940	Technical: Restrict BenefitsCal User from Uploading Docs until the Application has been Submitted	Aug-24	Oct-24	38	209	95	38		380
CSPM-75193	Technical: Enhance EBT2259 Flow to Support Batch API Calls for Full Transaction History Retrieval	Aug-24	Oct-24	46	253	115	46		460
CSPM-69827	Pre-populate the Preferred Written Language during Medi-Cal Renewal	Aug-24	Oct-24	8	44	20	8		80
CSPM-71543	Research for CM Enhancement: Document Upload - Multiple Docs	Aug-24	Oct-24	10	55	25	10		100
CSPM-72078	Collaboration Model: Update Document Type/ Upload feature (Phase III) - Unique Confirmation Co	Aug-24	Oct-24	40	220	100	40		400
CSPM-73815	Testing Only: Update Auto Journal Creation for Individuals	Aug-24	Oct-24	4	22	10	4		40
CSPM-73852	Testing Only: Update Imaging APIs to Trim Case Name when it Exceeds 40 Characters	Aug-24	Oct-24	4	22	10	4		40
CSPM-6925	Update Student Info Mapping in App Transfer	Sep-24	Nov-24	8	44	20	8		80
CSPM-71737	SecurityFeb2024	Sep-24	Nov-24	133	732	332	133		1,330
CSPM-69828	Update Link for Register to Vote on the Home page and Help page	Sep-24	Nov-24	4	22	10	4		40
CSPM-71544	Research for CM Enhancement: Document Upload - List of Options	Sep-24	Nov-24	10	55	25	10		100
CSPM-71750	SecurityFeb2024	Sep-24	Nov-24	24	132	60	24		240
CSPM-67761	Collaboration Model: Update Application and RE/SAR7 Status Tracker	Oct-24	Dec-24	108	594	270	108		1,080
CSPM-73681	Test Only: Update No Change SAR7 Logic for Income Check and to not accept No Change in Res	Oct-24	Dec-24	2	11	5	2		20
CSPM-73908	Test Only: Allow Deactivation of Task Banks	Oct-24	Dec-24	5	28	12	5		50
CSPM-73941	Test Only: Configure Client Correspondence to allow option to display Worker Names	Oct-24	Dec-24	3	17	7	3		30
CSPM-74232	Research for CM Enhancement: Display RE Steps in Renewal Tracker	Oct-24	Dec-24	10	55	25	10		100
CSPM-74361	Regression Test Only: Integrate CalSAWS HTTP APIs with Cloudfront and WAF (CSAC-19)	Oct-24	Dec-24	9	50	22	9		90
CSPM-74599	Updates to See If I Qualify Chatbot: Style of Selected Choice	Oct-24	Dec-24	8	44	20	8		80
CSPM-74637	Turn on Flag for SSA Assisted Application	Oct-24	Dec-24	5	28	12	5		50
CSPM-74726	Test Only - Generate Tasks for BenefitsCal Doc Uploads when Customer Reporting Not Updated	Oct-24	Dec-24	2	11	5	2		20
CSPM-74880	Technical: Do not send Read status (RE) to CS for messages initiated by BenefitsCal	Oct-24	Dec-24	12	66	30	12		120
CSPM-75052	Testing Only: SIRFRA 1391 - Accelerated Enrollment e-Message	Oct-24	Dec-24	2	11	5	2		20
CSPM-75128	Collaboration Model: Link to YouTube Videos on Customer Dashboard for MFA & Log-in	Oct-24	Dec-24	4	22	10	4		40
CSPM-75234	Research Item for CalFresh Recertification: Take it to the lab	Oct-24	Dec-24	10	55	25	10		100
CSPM-75053	Chatbot-See If I Qualify-Update CalFresh Income Limits for 2024/25	Nov-24	Jan-25	20	110	50	20		200
CSPM-71734	SecurityFeb2024: Technical - Change	Nov-24	Jan-25	76	418	190	76		760
CSPM-74230	Research for CM Enhancement: Back Button	Nov-24	Jan-25	10	55	25	10		100
CSPM-74819	Research for CM Enhancement: CBO Account Manager Change	Nov-24	Jan-25	10	55	25	10		100
CSPM-75364	Update CW 2186A to newest State version 1/24 in downloadable forms	Nov-24	Jan-25	4	22	10	4		40
CSPM-76123	Testing Only - Ensure BenefitsCal Person Level Uploads for Confidential Cases are Stored in the Con	Nov-24	Jan-25	2	11	5	2		20
CSPM-75417	Spanish Language Translations - Before We Begin	Nov-24	Jan-25	12	66	30	12		120
CSPM-75415	Chinese Language Translations	Nov-24	Jan-25	34	187	85	34		340
CSPM-75416	Spanish Language Translations - Across the Application	Nov-24	Jan-25	24	132	60	24		240
CSPM-75858	CBO & Admin Users 'Try Another Way'	Nov-24	Jan-25	12	66	30	12		120
CSPM-74565	Regression Test Only: Upgrade Authorizer Lambda for CalSAWS APIs and latest NodeJS version	Dec-24	Feb-25	9	50	22	9		90
CSPM-66508	Technical Only: Modify the page URLs of the Help Center FAQs so each category has its own unique	Dec-24	Feb-25	25	138	62	25		250
CSPM-75418	Spanish Language Translation changes: AFB - Your Information	Dec-24	Feb-25	22	121	55	22		220
CSPM-76163	Research for CM Enhancement: CBO Proof of Residence	Dec-24	Feb-25	10	55	25	10		100
CSPM-76645	Date Fix for Applications stuck in Data Transfer status whereas actual status should be Transferred	Dec-24	Feb-25	12	66	30	12		120
CSPM-75419	Spanish Language Translation changes: AFB - People & Household Details	Dec-24	Feb-25	12	66	30	12		120
CSPM-75420	Spanish Language Translation changes: AFB - Income, Expenses & Assets	Dec-24	Feb-25	51	281	127	51		510
CSPM-75421	Spanish Language Translation changes: AFB - Other Situations & Doc Upload	Dec-24	Feb-25	10	55	25	10		100
CSPM-75422	Spanish Language Translation changes: AFB - Review & Submit	Dec-24	Feb-25	44	242	110	44		440
CSPM-75708	ForgeRock New Password Policy Constraints	Dec-24	Feb-25	20	110	50	20		200
CSPM-76496	Security Questions, email & OTP templates values to be translated and received in Mandarin langua	Dec-24	Feb-25	10	55	25	10		100
CSPM-78325	Update to Chinese (Cantonese) Language Translation in the BenefitsCal Workflow	Dec-24	Feb-25	73	402	182	73		730
CSPM-75706	ABAWD QCM	Jan-25	Mar-25	40	220	100	40		400
CSPM-38570	Add a link to the "Keep for your records" section	Jan-25	Mar-25	80	440	200	80		800
CSPM-76644	Modify the Count API to Invoke 10 Staff Members at a Time	Jan-25	Mar-25	40	220	100	40		400
CSPM-78650	Part 2-Cantonese (Traditional Chinese) language translation changes in BenefitsCal	Jan-25	Mar-25	200	1,100	500	200		2,000
Projection		Feb-25	Apr-25					3,630	3,630
Projection		Mar-25	May-25					3,630	3,630
Projection		Apr-25	Jun-25					3,630	3,630