

Design

CA-221281

Add Threshold Languages for GROW-85 (START 85)
Search Assignment

DOCUMENT APPROVAL HISTORY

Prepared By	Ramon Villarreal-Leal
Reviewed By	

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
1/15/25	1.0	Initial Draft	Ramon Villarreal-Leal
2/21/25	1.1	Updates as per BA review	Ramon Villarreal-Leal

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CA-221281 - Add Threshold Languages for GROW-85 (START 85) Job Search Assignment

1 OVERVIEW

Add Threshold Languages for GROW-85 (START 85).

1.1 Current Design

Prior to CA-217661, the GROW-85 Job Search Assignment was available in the following languages: Armenian, Cambodian, Chinese, English, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.

CA-217661 updated the English and Spanish versions of the form while turning off all the other threshold languages.

1.2 Requests

1. Turn on the threshold languages that were turned off with CA-217661 and update them to match the latest Start 85 (06/2023) English and Start 85 (06/23) Spanish versions.
2. Update the references from GROW to START.

1.3 Overview of Recommendations

1. Update the GROW-85 Job Search Assignment in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, and Vietnamese.
2. Update references of GROW to START

1.4 Assumptions

1. All existing functionality of this form is not being updated unless specified by the recommendations section of this design.
2. The form translations were provided by Los Angeles County.

2 RECOMMENDATIONS

2.1 Add Threshold Languages for GROW-85 (START 85) Job Search Assignment

2.1.1 Overview

This effort is to add the threshold languages for the START 85.

State Form: Non-State form – LA County Specific form START 85 Skills and Training to Achieve Readiness for Tomorrow (START) Supervised Job Search Assignment (06/23)

Current Programs: GROW

Current Attached Forms: None

Current Forms Category: Forms

Current Template Repository Visibility: LA County

Existing Languages: English and Spanish

2.1.2 Form/NOA Verbiage

Update START 85 Form XDP

Updated Languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

Form Mockups/Examples: See Supporting Documents #1

NA BACK 9 included: No

2.1.3 Form/NOA Variable Population Logic

No changes to this section.

2.1.4 Form/NOA Generation Conditions

Turn on Threshold Languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, and Vietnamese.

3 SUPPORTING DOCUMENTS

[This section should include any supporting documents for the design as imbedded documents. Some examples of supporting documents include the Security Matrix, Form Design Documents, NOA Design Documents, and ETL Source-to-Target Mappings.]

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1.	Forms	English form START 85	START_85_EN.pdf

4 APPENDIX

1. Form Print/Mailing Options for START-85

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mail-To (Recipient):

Mailed From (Return): Sending Office

Mail-back-to Address: None

Outgoing Envelope Type: Standard mail

Return Envelope Type: None

Additional Options:

Special Paper Stock: No

Enclosures: None

Electronic Signature: No

Electronic Signature (IVR/Text): No

Check to Sign: No

Post to Self Service Portal (SSP): Yes

Note: These are the existing print and mailing options for the START 85, and will not be changed with this SCR.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-245049

ACL 24-53 Update CF 388 Approval and CF 389
Denial for Reinstatement of Aid

CalSAWS	DOCUMENT APPROVAL HISTORY	
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	Reviewed By	Tiffany Huckabee

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
2/5/2025	1.0	Initial Design	Brendan Mandyam

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1 OVERVIEW

1.1 Current Design

When a user restores CalFresh with pro-rated benefits, the generated CF 388 CalFresh Notice of Restoration Approval NOA only states the client's prorated benefit amount. It does not state the full-month benefit amount for the following month. The CF 389 Notice of Denial of Restoration is only available in the Template Repository.

1.2 Requests

1. Update the CF 388 triggered via EDBC.
2. Add an auto-trigger for the CF 389 via EDBC.
3. Update the CF 388 and CF 389 in the Template Repository to the most current State version.
4. Add threshold languages for the CF 388 and CF 389 in the Template Repository and auto-triggered via EDBC.

1.3 Overview of Recommendations

1. Update the Reason Fragment that generate on the CF 377.1 (8/24) Mixed Approval Notice to also generate on the CF 388 (7/24) Notice.
2. Update the Action Fragment CF_AP_ACTION4 (ID: 4003) with Reinstated CalFresh Benefit Period Details and a list of individuals approved for Reinstated CalFresh Benefits
3. Update the Reason Fragment CF_AP_CF_RESTRACTION4 (ID: 6122) to only be used for full approvals for Reinstatement of CalFresh.
4. Adding the CalFresh Benefit details as a Message Fragment

5. Add a new Action Fragment for the Denial of Reinstatement of CalFresh Benefits
6. Update CalFresh Non-RE Denial Reasons to generate on the CF 389 (8/24) Notice
7. Add a new NOA message Fragment on the CF 389 (8/24)
8. Update the CF 388 Form to the most recent state version (7/24) in the Template Repository.
9. Update the CF 389 Form to the most recent state version (7/24) in the Template Repository.
10. Generate the CalFresh Budget and Explanation of two Food Benefit Programs on the CF 388 (7/24) and CF 389 (7/24)
11. Generate the Non-Discrimination Statement on the CF 388 and CF 389.
12. Suppress all other CalFresh Notices for the month when the CF 389 (7/24) generates.

1.4 Assumptions

1. The Non-Discrimination statement, CalFresh Budget, and Explanation of Two Food benefit Programs will be added to the CalFresh NOA templates as part of SCR CA-265360. This effort will update their generation conditions to Generate on the CF 388 and CF 389.
2. The CF 388 and CF 389 automated notices will use the existing Denial reason fragments that currently generate for the CF 377.1.
3. No new denial reasons for CalFresh will be added in this effort.
4. If the user rescinds a discontinued CalFresh program that failed for RE reasons, upon running EDBC and authorizing the reinstatement, the system will generate the CF 377.1 CF Approval NOA if the CFHH is eligible to CF and the CF 377.1A CF Denial if the CFHH is not eligible to CF.
5. During a Partial Approval scenario, if a person is denied for Reinstatement of CalFresh Benefits for multiple reasons during a mixed approval scenario, all those reasons will display on the CF 388 (7/24) Notice.
6. The CalFresh Budget being added with this effort will replace the old CalFresh Budget (BUDGET_CF_APPROVAL_SAR_EN.xdp)
7. CA-259395 will update the reason fragments which generate on the CF 388 to include the state issued verbiage "The following individual(s) are ineligible because:". We will be using the updated verbiage on the CF 388 (7/24) Notice.
8. The Forms in the Template Repository must be manually filled out by case workers. The NOAs are automated Notices which will be automatically populated and sent out.

2 RECOMMENDATIONS

2.1 Update the Reason Fragment that generate on the CF 377.1 (8/24) Mixed Approval Notice to also generate on the CF 388 (7/24) Notice

2.1.1 Overview

There are reason Fragments that generate on the CF 377.1 (8/24) Notice which is used for CalFresh Mixed Approvals for non-Reinstatement Scenarios. These Reason Fragments will also be applicable on the CF 388 (7/24) Notice and will be updated to generate on the CF 388 (7/24) Notice when a household is applying for Reinstatement to CalFresh.

Reason Fragment Name/ID: See Supporting Document #7

State Form/NOA: CF 388 (7/24)

Current Program(s): CalFresh

Current Action Type: Restoration

Current Fragment Level: Program

Currently Repeatable: N

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.1.2 Form/NOA Verbiage

2.1.3 Update Fragment XDP

There will be no updates to Fragment XDP.

Note: CA-295395 made updates to these fragment verbiages. The updated verbiage should be used on the CF 388 (7/24).

Updated Languages:

English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

NOA Mockups/Examples: See Supporting Documents #1, 2, & 3

1. Add Fragment Regulations

There will be no updates to Fragment Regulations

2. Update NOA Title and Footer Reference for Updated Reason

The NOA Footer should be updated to the most recent state version – CF 388 (7/24). There will be no other updates to Title and Footer.
Standard CalFresh Title, Reference, and Footer

Updated NOA Title: NOTICE OF APPROVAL OF REINSTATEMENT

NOA Footer Requires Translations: N

Updated NOA Footer: CF 388 (7/24) Required Form – No Substitute Permitted

NOA Footer Requires Translations: N

2.1.4 Form/NOA Variable Population

There will be no updates to Fragments Variable Population

Note: CA-295395 made updates to these fragment Variable Population. The updated variable population should be used on the CF 388 (7/24).

Variables Requiring Translations: None

2.1.5 Form/NOA Generation Conditions

2.1.6 Updates to Fragment Generation

The reasons in supporting document #7 should generate on the CF 388 (8/24) when a household has been approved for Reinstatement of CalFresh Benefits, but an individual in the household has not been approved for Reinstatement of CalFresh Benefits. All other triggering conditions should remain the same.

A Reinstatement scenario occurs when:

1. Previously, the household was discontinued for CalFresh.

Technical Note: There is at least one existing CalFresh EDBC for the previous Benefit month and in the most recent saved CalFresh EDBC for that month the household was discontinued from CalFresh.

or

There is not a previously existing CalFresh EDBC for the current Benefit month and there is at least one CalFresh EDBC for the previous month and in the most recent saved CalFresh EDBC for the previous month the household was discontinued from CalFresh.

2. The program was rescinded.

3. In the Current EDBC the program is approved for Reinstatement for CalFresh Benefits

Note: If the CF 388 (7/24) Generates the CF 377.1 (8/24) should not generate

Note: If the CalFresh was discontinued for RE reasons, and the CFHH was eligible after the user rescinds the CF, the CF 377.1 would generate.

Technical Note: The CF 388(8/24) Approval for CalFresh Notice will list all Individuals in the household who were not approved for CalFresh Benefits and the reasons for this. Merge logic should ensure these all generate on a single NOA.

New Program Generation: N

New Action Type: N

Update to Fragment Level: Y

Repeatable: N

Ordering on NOA: These Reason Fragments will come after the Action Fragment CF_AP_ACTION4 (ID: 4003).

Action Fragment: These Reason should generate with the CF_AP_ACTION4 (ID: 4003) Action Fragment.

Message Fragment: These Reason Fragments should generate with the new message added in Recommendation 2.4.

2.2 Update the Action Fragment CF_AP_ACTION4 (ID: 4003) with Reinstated CalFresh Benefit Period Details and a list of individuals approved for Reinstated CalFresh Benefits

2.2.1 Overview

This recommendation will move the Reinstated CalFresh Benefit details from the old CF 388 Reason Fragment CF_AP_CF_RESTR_AP_F902 (ID: 6122) into the Action Fragment CF_AP_ACTION4 (ID: 4003). This recommendation will also add a list of individuals approved for Reinstatement to CalFresh Benefits.

Action Fragment Name/ID: CF_AP_ACTION4 (ID: 4003)

State Form/NOA: CF 388 (7/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type: Approval

Fragment Level: Person

Repeatable: Y

Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.2.2 Form/NOA Verbiage

Fragment XDP

NOA Mockups/Examples: See Supporting Documents #2 & 3

Description	Previous Text	Updated Text	Formatting*
Static	YOUR CALFRESH BENEFITS HAVE BEEN RESTORED EFFECTIVE <ComplyDate>.	Your household's CalFresh benefits have been reinstated effective <RESTORATION_DATE> for the following individual(s): <AP_PERSONS_LIST>	Arial, Size 10
Static		This is the date we got the information needed to reinstate your benefits. Your certification remains the same and ends on <CFRecertificationDate>.	Arial, Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.2.3 Form/NOA Variable Population

1. **Add Fragment Variable Population**

This fragment will only have one variable which is filled with the name of the person who is not eligible for reinstatement.

Variable Name	Population	Formatting*
<RESTORATION_DATE>	The date the CalFresh benefits are reinstated to. For example, if the user did a SAR 7 restoration of aid with prorated benefits from 01/05/2025, the notice would display the date as "01/05/2025".	Arial, Size 10

	<p>If the user rescinded the CF as of the 1st of January, the date would display as "01/01/2025".</p> <p>MM/DD/YYYY le: "01/05/2025"</p>	
<AP_PERSONS_LIST>	<p>List of individuals in the household who are eligible for Reinstated CalFresh benefits. The format should be "FirstName LastName".</p> <p>For Example: "John Smith, Jane Smith, Jackson Smith"</p> <p>Technical Note: Names should be separated by a comma, not a line</p>	Arial, Size 10
<CFRecertificationDate>	<p>Last day of the CalFresh RE Due Month. Example, If the CFHH's RE is due in December 2025, the notice would display as "12/31/2025".</p> <p>MM/DD/YYYY le: "12/31/2025"</p>	Arial, Size 10

Note: English only, Spanish and threshold languages will generate based on project standards for that language.

Variables Requiring Translations: None

2.2.4 Form/NOA Generation Conditions

1. Add Fragment Generation

High Level: This Fragment will generate on all CF 388 (7/24) Notices. The CF 388 (7/24) will either generate as a Mixed Approval or a Full Approval.

Mixed Approval Scenario:

If the household was approved for CalFresh Reinstatement, but members of the household are ineligible for Reinstatement, this Action Fragment will generate with any of the Reason Fragments listed in recommendation 2.1.

Full Approval Scenario:

In the case that all household members are approved for Reinstatement CalFresh, this Action Fragment will generate with the reason fragment CF_AP_CF_RESTR_AP_F902 (ID: 6122).

Note: If the CalFresh was discontinued for RE reasons, and the CFHH was eligible after the user rescinds the CF, the CF 377.1 would generate.

Ordering on NOA: This will always generate first on the Notice.

2.3 Update the Reason Fragment CF_AP_CF_RESTR_AP_F902 (ID: 6122) to only be used for full approvals for Reinstatement of CalFresh.

2.3.1 Overview

This Fragment will be updated to only generate on the CF 388 (7/24) for full approval scenarios. The reason fragments listed on supporting document #7 will be used for Mixed Approval Scenarios.

Reason Fragment Name/ID: CF_AP_CF_RESTR_AP_F902 (id: 6122)

State Form/NOA: CF 388 (7/24)

Current Program(s): CalFresh

Current Action Type: Restoration

Current Fragment Level: Program

Currently Repeatable: N

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.3.2 Form/NOA Verbiage

2.3.3 Update Fragment XDP

This fragments verbiage will be moved to the CF_AP_ACTION4 Action Fragment. See Recommendation 2.2.

2.3.4 Form/NOA Variable Population

There will be no updates to Fragment Variable Population.

Variables Requiring Translations: None

2.3.5 Form/NOA Generation Conditions

2.3.6 Updates to Fragment Generation

This Fragment will be updated to only generate when all members of the household have been approved for Reinstated CalFresh Benefits, with the following generation conditions:

1. Previously, the household was discontinued for CalFresh.

Technical Note: There is at least one existing CalFresh EDBC for the previous Benefit month and in the most recent saved CalFresh EDBC for that month the household was discontinued from CalFresh.

or

There is not a previously existing CalFresh EDBC for the current Benefit month and there is at least one CalFresh EDBC for the previous month and in the most recent saved CalFresh EDBC for the previous month the household was discontinued from CalFresh.

2. The program was rescinded.
3. In the Current EDBC the program is approved for CalFresh, with all members of the household being eligible for Reinstatement.

Ordering on NOA: This Reason Fragments will come after the Action Fragment CF_AP_ACTION4 (ID: 4003). It will be second on the Noa.

Action Fragment: This Reason should generate with the CF_AP_ACTION4 (ID: 4003) Action Fragment.

Message Fragment: These Reason Fragment should generate with the CF_AP_MESSAGE5 Fragment.

New Program Generation: N

New Action Type: N

Update to Fragment Level: Y

Repeatable: N

2.4 Adding the CalFresh Benefit details as a Message Fragment

2.4.1 Overview

This recommendation will add the specifics of the households reinstated CalFresh benefits as a new Message Fragment. This will replace the old message fragment CF_AP_MESSAGE1 (id: 5000).

State Form/NOA: CF 388 (7/24)

NOA Template ID(s): CF_APPROVAL_TEMPLATE

Program(s): CalFresh

Action Type: Approval

Fragment Level: Program

Repeatable: N

Languages: English Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.4.2 Form/NOA Verbiage

Create Fragment XDP

NOA Mockups/Examples: See Supporting #1, 2, & 3

Description	Text	Formatting*
static	You will get \$<Reinstatement_Month_Allotment> for the period of <REINSTATEMENT_DATE> to <LAST_DAY_REINSTATEMENT_MONTH>. Beginning <DATE_AFTER_RESTORATION>, you will get \$ <FULL_REINSTATED_BENEFIT_ALLOTMENT > monthly. These benefits will be available on your Electronic Benefit Transfer (EBT) card.	Arial, Size 10
static	You must report whenever your household income goes above your Income Reporting Threshold (IRT). Your IRT is \$<IRT_THRESHOLD>.	Arial, Size 10
static	The amounts used to figure your CalFresh are shown on this notice.	Arial, Size 10

*English only, Spanish and threshold languages will generate based on project standards for that language.

2.4.3 Form/NOA Variable Population

Add Fragment Variable Population

Variable Name	Population	Formatting*
<Reinstatement_Month_Allotment>	<p>CalFresh Allotment for the month the household was approved for Reinstatement.</p> <p>le \$"100.00"</p> <p>See edbc.authorized_amount</p>	Arial, Size 10
<REINSTATEMENT_DATE>	<p>The date the CalFresh benefits are restored to.</p> <p>Example 1: If the user did a SAR 7 restoration of aid with prorated benefits from 01/05/2025, the notice would display the date as "01/05/2025".</p> <p>Example 2: If the user rescinded the CF as of the 1st of January, the date would display as "01/01/2025".</p> <p>Format: MM/DD/YYYY</p>	Arial, Size 10
<LAST_DAY_REINSTATEMENT_MONTH>	<p>Last day of the first month of reinstatement's Example, if the CF was restored as of 01/05/2025, then the last day would be "01/31/2025".</p> <p>Format: MM/DD/YYYY</p>	Arial, Size 10
<DATE_AFTER_RESTORATION>,	<p>The first day of the month after the reinstatement month.</p> <p>For Example, the CF benefits were reinstated as of 01/05/2025. The first day of the month after the</p>	Arial, Size 10

	reinstatement month would be "02/01/2025" Format: MM/DD/YYYY	
<FULL_REINSTATED_BENEFIT_ALLOTMENT>	Full CalFresh Benefit amount le: "\$150.00" If next months authorized amount is available, populate with edbc.authorized_amount for the month after the EDBC was ran. Technical Note: If next months authorized amount is not available, then populate with current months edbc.full_benefit_amount	Arial, Size 10
IRT_THRESHOLD	Populates with the households current IRT Threshold. See fs_budget.new_irt_limit_amt	Arial, Size 10

1. **Add Fragment Generation**

This will always be generated with the action fragment CF_AP_ACTION4. This message will replace the old message fragment CF_AP_MESSAGE1 (id: 5000).

Location on NOA: In a mixed approval scenario, this fragment will generate after the Reason Fragments included in section 2.1. If everyone in the household is eligible for Reinstatement, this fragment will generate after the CF_AP_ACTION4.

2.5 Add a new Action Fragment for the Denial of Reinstatement of CalFresh Benefits

2.5.1 Overview

This recommendation will add a new action fragment to be used on the CF 389 Notice of Denial of Reinstatement to inform the household that their application for Reinstatement of CalFresh benefits has been denied

State Form/NOA: CF 389 (7/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type(s): Denial

Fragment Level: Program

Repeatable: N

Include NA Back 9: Y

Forms/NOAs Generated with this NOA: None

Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.5.2 Form/NOA Verbiage

Create Fragment XDP

This fragment will inform the household they have been denied for Reinstatement of CalFresh

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting*
Static	Denial:	Arial, Size 10, Bold
Static	Your household's reinstatement of CalFresh benefits has been <u>denied</u> because:	Arial, size 10 The word "denied" should be bolded and underlined

*English only; Spanish and threshold languages will generate based on project standards for that language.

2.5.3 Form/NOA Generation Conditions

1. Add Fragment Generation

This fragment will generate with any of the Reason Fragments included in supporting document #8.

Ordering on NOA: This will be the first fragment on the Notice.

2.6 Update CalFresh Non-RE Denial Reasons to generate on the CF 389 (8/24) Notice

2.6.1 Overview

This recommendation will update the CalFresh Non-RE Denial Reasons to generate on the CF 389 (8/24) in addition to the CF 377.1A (7/24). RE Denial Reasons will continue to generate on the CF 377.1A(8/24), but if the CF 389 (8/24) Notice is generated the CF 377.1A (8/24) Notice should not generate.

Fragment Name/ID: See supporting document #8

State Form/NOA: CF 389 (7/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type(s): Denial

Fragment Level: Program

Repeatable: N

Include NA Back 9: Y

Forms/NOAs Generated with this NOA: None

Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.6.2 Form/NOA Verbiage

There will be no updates to fragment verbiage.

3. Add NOA Title and Footer Reference for updated Reasons

The NOA Footer should be updated to the most recent state version – CF 389(7/24). There will be no other updates to Title and Footer.
Standard CalFresh Title, Reference, and Footer

Updated NOA Reference on Document List Page: Use standard CalFresh Reference

Technical Note: Use same reference used from CF 377.1A Population.

Updated NOA Title: NOTICE OF DENIAL FOR REINSTATEMENT

NOA Title Requires Translations: N

NOA Footer: CF 389 (7/24) Required Form – No Substitutes Permitted

NOA Footer Requires Translations: N

2.6.3 Form/NOA Generation Conditions

2. Add Fragment Generation

The Fragments listed in supporting document #8 should be updated to generate on the CF 389 when the household has been denied for Reinstatement to CalFresh. All other triggering conditions should remain the same.

Note: These fragments should still generate on the CF 377.1A (7/24) when the household is not applying for Reinstatement.

A Denial for Reinstatement occurs when:

1. Previously, the household was discontinued for CalFresh.

Technical Note: There is at least one existing CalFresh EDBC for the previous Benefit month and in the most recent saved CalFresh EDBC for that month the household was discontinued from CalFresh.

or

There is not a previously existing CalFresh EDBC for the current Benefit month and there is at least one CalFresh EDBC for the previous month and in the most recent saved CalFresh EDBC for the previous month the household was discontinued from CalFresh.

2. The program was rescinded.
3. In the Current EDBC the program is denied for CalFresh.

Note: If the CalFresh was discontinued for RE reasons, and the CFHH was ineligible after the user rescinds the CF, the CF 377.1A would generate.

Technical Note: No other notices should generate when the CF 389 (7/24) generates.

Ordering on Noa: These fragments will generate second on the NOA

Action Fragment: These Reasons Fragments will generate with the Action Fragment listed in recommendation 2.5.

Message Fragment: These Reason Fragments will generate with the new Message fragment being added in Recommendation 2.7.

2.7 Add a new CalFresh Message Fragment to generate on the CF 389 (7/24)

2.7.1 Overview

This recommendation will add a new Message Fragment to be generated on the CF 389 (7/24) that will inform the household they are able to reapply to CalFresh Benefits at any time.

State Form/NOA: CF 388 (7/24), CF 389 (7/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type(s): Denial

Fragment Level: Program

Repeatable: N

Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.7.2 Form/NOA Verbiage

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting*
static	If you still want CalFresh benefits, you may reapply at any time.	Arial, Size 10, Bold

2.7.3 Form/NOA Generation Conditions

3. Add Fragment Generation

This Fragment will generate with any of the Reasons listed in recommendation 2.6 when they generate on the CF 389 (7/24).

Ordering on NOA: This will come third on the NOA, after the reason fragments in recommendation 2.6.

2.8 Update the CF 388 Form in the Template Repository to the most Recent State Version

2.8.1 Overview

This recommendation will update the CF 388 Form in the Template Repository to the most recent state version (7/24).

State Form: CF 388 (7/24)

Current Programs: CalFresh

Current Attached Form(s): None

Current Forms Category: Notice

Current Template Repository Visibility: All

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.8.2 Form/NOA Verbiage

Update Form XDP

Form Mockups/Examples: See Supporting Documents #5

This effort will add the CalFresh Budget, Explanation of Two Food Benefit Programs, Non-Discrimination Statement, and update the Forms verbiage to be in line with the most recently published state version: CF 388 (7/24).

Updated Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese, Thai, Ukrainian, Vietnamese, Punjabi, Hindi, Japanese, Mien

2.8.3 Form/NOA Variable Population

See Supporting Document #9 for details.

* Note: The Editable column of the table above refers to if the variable will be editable when populated. When generating a Blank Form from Template Repository the field will be editable unless otherwise indicated.

Variables Requiring Translations: None

2.8.4 Form/NOA Generation Conditions

There will be no updates for Form Generation Conditions

1. Add/Update Form to Template Repository

This form should be updated in the Template Repository to the most recent version. The footer should be updated to reflect the new revision date (7/24) as described in the Fragment XDP section.

2.9 Update the CF 389 in the Template Repository to the most recent state version

2.9.1 Overview

This recommendation will update the CF 389 Form in the Template Repository to the most recent state version (7/24).

State Form: CF 389 (7/24)

Current Programs: CalFresh

Current Attached Form(s): None

Current Forms Category: Notice

Current Template Repository Visibility: All

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.9.2 Form/NOA Verbiage

Update Form XDP

Form Mockups/Examples: See Supporting Documents #6

This effort will add the CalFresh Budget, Explanation of Two Food Benefit Programs, Non-Discrimination Statement, and update the Forms footer to be in line with the most recently published state version: CF 389 (7/24).

Updated Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese, Ukrainian, Vietnamese, Punjabi, Hindi, Japanese, Mien

2.9.3 Form/NOA Variable Population

See Supporting Document #10 for details.

2.9.4 Form/NOA Generation Conditions

There will be no updates for Form Generation Conditions

2. Add/Update Form to Template Repository

This form should be updated in the template repository to the most recent version. The footer should be updated to reflect the new revision date (7/24) as described in the Fragment XDP section.

2.10 Generate the CalFresh Budget and Explanation of Two Food Benefit Programs on the CF 388 and CF 389.

2.10.1 Overview

This recommendation will update the generation condition of the CalFresh Budget and Explanation of Two Food Benefit Programs to generate on the CF 388 and CF 389 Notices.

State Form: CF 389 (7/24), CF 388 (7/24)

NOA Template: CF_NOA_TEMPLATE, CF_AP_TEMPLATE, CF_DN_TEMPLATE

Current Programs: CalFresh

Current Attached Form(s): None

Current Forms Category: Notice

Current Template Repository Visibility: All

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.10.2 Form/NOA Verbiage

Update Form XDP

Form Mockups/Examples: See Supporting Documents #1,2,3,4

This effort will not update fragment or template verbiage.

2.10.3 Form/NOA Variable Population

There will be no updates to Fragment Variable Population.

2.10.4 Form/NOA Generation Conditions

CF 388 (7/24)

The CalFresh Budget and Explanation of Two Food Benefit Programs should generate on the CF 388 with the CF_AP_CF_RESTR_AP_F902 (id: 6122) Reason Fragment or any of the reasons included in Recommendation 2.1.

CF 389 (7/24)

The CalFresh Budget and Explanation of Two Food Benefit Programs should generate on the CF 389 with any of the Reason Fragments included in Supporting document #7.

Technical Note: For the CF 389, only generate the CalFresh Budget and Explanation of Two Food Benefit Programs if the Budget is available in the EDBC.

Technical Note: The New CalFresh budget being turned on in this recommendation (added to the NOA template as part of CA-265360) will replace the old CalFresh Budget (BUDGET_CF_APPROVAL_SAR_EN.xdp).

2.11 Generate the Non-Discrimination Statement on the CF 388 and CF 389.

2.11.1 Overview

SCR CA-265360 added the Non-Discrimination Statement to the CalFresh NOA templates, but they will only generate on the CF 377.1, CF 377.1A, and CF 377.4 SAR. This effort will make it so that the Non-Discrimination Statement generates on the CF 388 and CF 389 as well.

State Form: CF 389 (7/24), CF 388 (7/24)

NOA Template: CF_NOA_TEMPLATE, CF_AP_TEMPLATE, CF_DN_TEMPLATE

Current Programs: CalFresh

Current Attached Form(s): None

Current Forms Category: Notice

Current Template Repository Visibility: All

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese, Mein, Japanese

2.11.2 Form/NOA Verbiage

Update Form XDP

Form Mockups/Examples: See Supporting Documents #1,2,3,4
This effort will not update fragment or template verbiage.

2.11.3 Form/NOA Variable Population

There will be no updates to Fragment Variable Population.

2.11.4 Form/NOA Generation Conditions

CF 388 (7/24)

The CalFresh Non-Discrimination Statement should generate on the CF 388 with the CF_AP_CF_RESTRESTR_AP_F902 (id: 6122) Reason Fragment or any of the reasons included in Recommendation 2.1.

CF 389 (7/24)

The CalFresh Non-Discrimination Statement should generate on the CF 389 with any of the Reason Fragments included in Supporting document #7.

2.12 Suppress all other CalFresh Notices for the month the CF 389 Generates

2.12.1 Overview

When the CF 389 Automated Denial for Reinstatement of CalFresh Notice generates all other CalFresh notices that would otherwise generate should be suppressed for that month.

2.12.2 Description of Change

When the Denial for Reinstatement Reason Fragments included in Supporting Document #7 generate on the CF 389 (7/24) notice, all other CalFresh Notices should be suppressed for that month.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	Mockup of the automated CF 388 Notice where everybody in the household is eligible for Reinstatement	CF_388_NOTICE_FULL_APPROVAL.pdf
2	NOA	Mockup of the automated CF 388 Notice where someone in the household is not eligible for Reinstatement	CF_388_NOTICE_TWO_DENIED_ONE_REASON.pdf
3	NOA	Mockup of the automated CF 388 Notice where multiple members of the household are not eligible for Reinstatement	CF_388_NOTICE_MULTIPLE_DENIED_MULTIPLE_REASONS.pdf
4	NOA	Mockup of the CF 389 Automated Notice with an example Reason for Denial	CF_389_AUTOMATED_NOTICE.pdf

5	Form	Mockup of the CF 388 which will be added to the Template Repository	CF_388_Form.pdf
6	Form	Mockup of the CF 389 Form which will be added to the template repository	CF_389_Form.pdf
7	NOA	List of all the Denial Reasons that currently generate on the Mixed Approval CF 377.1. These Reasons will now generate on the CF 388 when applicable.	Mixed Approval Denial Reasons.xlsx
8	NOA	List of all the Non RE Denial Reasons which will generate on the CF 889 moving forward.	Non RE Denial reasons.xlsx
9	Form	Variable population for the updated CF 388 (7/24) Form in the Template Repository	CF388_Variable_Population.xlsx
10		Variable population for the updated CF	CF389_Variable_Population.xlsx

		389 (7/24) Form in the Template Repository	
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Design

CA-250912

Remove \$47 Pregnancy Special Need Hardcoded
Text from NOAs

DOCUMENT APPROVAL HISTORY

Prepared By	Brendan Mandyam
Reviewed By	

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
1/13/2025	1.0	Initial Design	Brendan Mandyam

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CA-250912 – Remove \$47 Pregnancy Special Need Hardcoded Text from NOAs

1 OVERVIEW

1.1 Current Design

As part of ACL 21-140 and SCR [CA-232069](#), the Pregnancy Special Need amount was changed from \$47 to \$100 effective 05/01/2022.

The Pregnancy Special Need Approval NOA was updated to change the hardcoded \$47 to a variable that will pull the new amount from the database with SCR [CA-232069](#).

This PREG ENDED PRIOR TO PAY MONTH NOA was not updated as part of SCR [CA-232069](#).

1.2 Requests

Update PREG ENDED PRIOR TO PAY MONTH NOA to remove hardcoded \$47.

1.3 Overview of Recommendations

1. Update reason fragment CW_CH_PREG_END_PRIOR_PAY_MONTH_A803 to pre-populate the Pregnancy Special Need amount from the database.

1.4 Assumptions

1. This effort will only update the Variable Population for the reason listed above. It will not update the generation conditions.

2 RECOMMENDATIONS

2.1 Update the Reason Fragment for the PREG ENDED PRIOR TO PAY MONTH NOA

2.1.1 Overview

This effort will replace the hard coded value for the Special Need Payment with a variable to be populated from the database on the Reason Fragment CW_CH_PREG_END_PRIOR_PAY_MONTH_A803 (ID: 6390).

Reason Fragment Name and ID: CW_CH_PREG_END_PRIOR_PAY_MONTH_A803 (ID: 6390)

State Form/NOA: NOA 290, PREG ENDED PRIOR TO PAY MONTH NOA

Current NOA Template: CW_NOA_TEMPLATE

Current Program(s): CalWORKs

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Y

Current Forms/NOAs Generated with this NOA: NA 1239 SAR

Existing Languages: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

2.1.2 Form/NOA Verbiage

Update Fragment XDP

Updated Languages: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

DESCRIPTION	EXISTING TEXT	UPDATED TEXT	FORMATTING*
Static	{Person} is no longer pregnant. She no longer can get a \$47 special need payment for pregnancy.	{Person} is no longer pregnant. She no longer can get a \$<PregnancySpecialNeedPMT> special need payment for pregnancy.	Arial, Size 10

*English only, Spanish and threshold languages will generate based on project standards for that language.

2.1.3 Form/NOA Variable Population

1. Add/Update Fragment Variable Population

VARIABLE NAME	POPULATION	FORMATTING*
PregnancySpecialNeedPMT	Populates with the PSN payment. For Example: 100.00 Technical note: <i>REFERENCE TABLE 2 from CT200,</i> <i>CODE_NUM_IDENTIF = 06.</i>	Arial, Size 10

*English only, Spanish and threshold languages will generate based on project standards for that language.

Variables Requiring Translations: NA

2.1.4 Form/NOA Generation Conditions

There will be no updates to Fragment Generation Conditions

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1	NOAs	English mockup of the PREG ENDED PRIOR TO PAY MONTH NOA	NOA_290_EN.pdf

Design

CA-252117

Allow HSP for Closed CW Program

DOCUMENT APPROVAL HISTORY

Prepared By	Andrea Rodriguez, Nick Pasin, William Baretsky
Reviewed By	Michael Wu, Matthew Lower, John Besa, Matthew Warren, Chitra Barsagade, Sunitha Sampathkumar

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
12/05/2024	1.0	Initial	Andrea Rodriguez, Nick Pasin, William Baretsky
2/24/2025	1.1	Updates made to Sections 1.2, 1.3, 2.1, 2.3, 2.4, and 2.5	Andrea Rodriguez, Eric Wu

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CA-252117 – Allow HSP for Closed CW Program

1 OVERVIEW

This SCR will update the system to continue to provide Housing Support Program (HSP) benefits for months when CalWORKs is inactive.

1.1 Current Design

The Housing Support Detail page does not display a "Created On" field when a HSP flag has been set.

The system currently does not allow Housing Support Program benefits for months when CalWORKs is inactive as required by WIC 11330.5 (h). The Housing Support Detail page cannot be saved to a status of "Pending" or "Active" for HSP when the CW Program has been discontinued due to excess income. HSP is allowable when the discontinuance reason is "Over Income". When attempting to save a "Pending" or "Active" status for HSP when the CW Program is discontinued the System generates a validation: "Status – The CalWORKs program must be Active to set the Housing Support Program to Pending or Active."

The Housing Support Detail page does not have the ability to list the housing situation at exit when a discontinued status is entered. This prevents the county from using this page to track needed discontinuance information for completion of the HSP 14 Report.

1.2 Requests

Update the Housing Support Detail page to display a "Created On" field.

Regulations state counties may continue to provide Housing Support to a recipient who is discontinued because the recipient no longer meets the income eligibility requirements. Update the Housing Support Detail page to remove the "Status – The CalWORKs program must be Active to set the Housing Support Program to Pending or Active." hard validation and allow HSP status of "Pending" and "Active" to be saved when the CW program has been discontinued.

Update Housing Support Detail Page when status of "Discontinued" is selected to include the following mandatory fields:

1. The "Housing Situation at Exit" (align with HSP 14 Report) field will contain the following options in the listed order:
 - a. Family is in permanent housing and is not receiving a subsidy
 - b. Family is in permanent housing and is receiving a subsidy
 - c. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court
 - d. Family is sharing housing with relatives/friends

- e. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
 - f. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
 - g. Family has unknown housing situation
 - h. Family has other housing situation
2. The "Housing Status at Exit" will field will contain the following options: 'Permanent' and 'Not Permanent.'
 - a. 'Permanent' will be the only option available when a. 'Family is in permanent housing and is not receiving a subsidy', b. 'Family is in permanent housing and is receiving a subsidy', or c. 'Family retained permanent housing after receipt of judgement for eviction, as ordered by the court' is selected on the "Housing Situation at Exit" field.
 - b. 'Not Permanent' will be the only option available when e. 'Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter' or f. 'Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings' is selected on the "Housing Situation at Exit" field.
 - c. Both options will be available when d. 'Family is sharing housing with relatives/friends', g. 'Family has unknown housing situation', or h. 'Family has other housing situation' is selected on the "Housing Situation at Exit" field.

Display 'Edit' buttons on the Housing Support List and Detail pages that will allow for updates to be made to certain fields. Apply security rights to the editing functionality.

1.3 Overview of Recommendations

1. Update the Housing Support List and Detail pages to include the following functionality
 - a. Display 'Created On' information for the associated record.
 - b. Allow HSP benefits when CalWORKs is 'Active', 'Discontinued', 'Pending,' or 'Denied' on the case.
 - c. Display additional fields when a status of 'Discontinued' is selected.
 - d. Allow for editing Housing Support Detail record information.
2. Allow issuance of HSP benefits for closed CalWORKs cases.

1.4 Assumptions

1. All other functionalities remain unchanged unless specifically stated by this document.
2. The options listed on the 'Housing Situation at Exit' field reflect the options currently available on the HSP 14 as of the SCR release date.
3. CA-213280 will make updates related to the HSP 14 report.
4. The Housing Support Detail pages utilize Effective Dating on the Begin Date and End Date fields to ensure continuity between HSP Statuses. Creating a new Housing Support Detail record can modify the time frame of existing HSP Statuses. The Effective Dating Confirmation List page will display after pressing the Save and Return button when an existing record is being altered.

- The duration of HSP payments is limited by the Begin Date and End Date entered for an Active HSP program.

2 RECOMMENDATIONS

This SCR will update the Housing Support List and Detail pages to allow for editing existing Housing Support records and allow Housing Support Program benefits during months when CalWORKs is inactive.

2.1 Housing Support Detail

2.1.1 Overview

The Housing Support Detail page allows the worker to add new status information for the Housing Support Program. This SCR will update the page to display created by information and new mandatory fields when the status is set to 'Discontinued'. Currently, workers are unable to directly edit or remove existing records, but existing records may be updated through the Effective Dating Confirmation List when creating a new record. This SCR will update the page to support editing and allow for Housing Support Program benefits when CalWORKs is not active.

2.1.2 Housing Support Detail Mockup

Housing Support Detail

*- Indicates required fields

Edit Close

Status: * Pending	End Date:
Begin Date: * 01/01/2025	
Request Date: * 01/01/2025	

Edit Close

Created On 01/01/2025 8:00:00 AM By: [1234567](#)
Last Updated On 01/01/2025 8:00:00 AM By: [1234567](#)

Figure 2.1.1 – Housing Support Detail (View Mode)

Housing Support Detail

*- Indicates required fields

Save and Return Cancel

Status: * Discontinued **Status Reason: *** Family has other reason for exiting

Housing Situation at Exit: * Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings

Housing Situation: * Not Permanent

Begin Date: * 02/01/2025 **End Date:**

Request Date: * 01/01/2025

Save and Return Cancel

Figure 2.1.2 – Housing Support Detail with ‘Discontinued’ Status (Create Mode)

Housing Support Detail

*- Indicates required fields

Save and Return Cancel

Status: * Discontinued **Status Reason: *** Family has other reason for exiting

Housing Situation at Exit: * Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings

Housing Situation: * Not Permanent

Begin Date: 02/01/2025 **End Date:**

Request Date: * 01/01/2025

Save and Return Cancel

Created On 02/01/2025 8:00:00 AM By: [1234567](#)
Last Updated On 02/01/2025 8:00:00 AM By: [1234567](#)

Figure 2.1.3 – Housing Support Detail with ‘Discontinued’ Status (Edit Mode)

Housing Support Detail

*- Indicates required fields

Save and Return Cancel

Status: * Pending

Begin Date: * 03/05/2025 **End Date:** 03/10/2025

Request Date: * 03/01/2025

Save and Return Cancel

Created On 03/10/2025 8:00:00 AM By: [1234567](#)
Last Updated On 03/10/2025 8:00:00 AM By: [1234567](#)

Figure 2.1.4 – Housing Support Detail with ‘Pending’ Status (Edit Mode)

2.1.3 Description of Changes

1. Update the Housing Support Detail page to display the “Created On” date information of the current Housing Support Detail record in View and Edit Mode.
 - a. The information will display in the following format: “Created On [MM]/[DD]/[YYYY] [HH]:[MM]:[SS] [XM] By: [ID Number Link]” (where the ID Number links the user to the Worker Detail page for that ID Number).
 - b. The information will display above the “Last Updated On” information.
2. Update the Housing Support Detail page to display additional dynamic fields only when the Status is set to ‘Discontinued’.
 - a. The page will display the following drop-down fields
 - i. Housing Situation at Exit
 1. The drop-down will list the options in the following order:
 - a. Family is in permanent housing and is not receiving a subsidy
 - b. Family is in permanent housing and is receiving a subsidy
 - c. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court
 - d. Family is sharing housing with relatives/friends
 - e. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
 - f. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
 - g. Family has unknown housing situation
 - h. Family has other housing situation
 - ii. Housing Situation
 1. This field will display only when an option is selected on the Housing Situation at Exit field.
 2. The drop-down will list the following options
 - a. Permanent
 - i. This option will NOT display when the following options are selected on the Housing Situation at Exit field:
 1. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
 2. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
 - b. Not Permanent
 - i. This option will NOT display when the following options are selected on the Housing Situation at Exit field:
 1. Family is in permanent housing and is not receiving a subsidy

2. Family is in permanent housing and is receiving a subsidy
 3. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court.
- b. The fields will be mandatory when editing or creating a record that has a status of 'Discontinued' only. Existing records that do not have these fields currently populated will remain unchanged.
- Note: After the SCR is implemented, the worker will be required to update the new required fields to save the record going forward.
3. Update the Housing Support Detail page to allow for manually editing records after creation.
 - a. Display 'Edit' buttons in view mode.
 - i. The buttons will be protected by the 'HousingSupportDetailEdit' security right. They will not display for users without that security right.
 - b. The following fields can be modified in edit mode.
 - i. Status Reason
 - ii. Housing Situation at Exit
 - iii. Housing Situation
 - iv. Request Date
 1. When the Status is 'Pending', the user will be able to enter a date on an input field.
 2. When the Status is 'Active', 'Discontinued', or 'Denied', the user will select a date from a drop down containing all of the Request Dates that are currently associated to a Status.
 - c. The bottom of the page will display the "Last Updated On" date information of the current Housing Support Detail record in Edit Mode.
 - i. The information will display in the following format: "Last Updated On [MM]/[DD]/[YYYY] [HH]:[MM]:[SS] [XM] By: [ID Number Link]" (where the ID Number links the user to the Worker Detail page for that ID Number).
 4. Update the save validations on the Housing Support Detail page.
 - a. Update save validations to allow for Housing Support during months when CalWORKS is inactive.
 - i. Remove the save validation message: "Status – The CalWORKS program must be Active to set the Housing Support Program to Pending or Active." This message displays when the user saves the Status field to 'Pending' or to 'Active' while the CalWORKs program on the case has a Status that is not currently 'Active.'
 - ii. Create a new save validation that will allow the worker to save the HSP page Status field to 'Pending' only when the CalWORKS program on the case has a program Status that is 'Pending', 'Active', 'Discontinued', or 'Denied'.
 1. The validation will display the following message: "Status – The CalWORKs program must be Active, Pending, Discontinued or Denied to set the Housing Support Program to Pending."

- iii. Create a new save validation that will allow the worker to save the HSP page Status field to 'Active' only when the CalWORKs program on the case has a program Status that is 'Pending', 'Active', 'Discontinued', or 'Denied'.
 1. The validation will display the following message: "Status – The CalWORKs program must be Active, Pending, Discontinued or Denied to set the Housing Support Program to Active."
- b. Remove the save validation message: "Request Date – This date cannot be more than three months in the past." This message displays when the worker saves the Request Date for the record with a date more than three months prior to the system date.
- c. Create a save validation when the worker saves the Request Date with a date prior to 05/01/2020.
 - i. The validation will display the following message: "Request Date – This date cannot be before 05/01/2020."
Note: Existing validations will prevent the worker from entering a Begin Date prior to the Request Date.

2.1.4 Page Location

- **Global:** Eligibility
- **Local:** Case Summary
- **Task:** Housing Support

2.1.5 Security Updates

Note: HousingSupportDetailEdit is an existing security right. Housing Support Detail Edit is an existing security group.

1. Security Rights

Security Right	Right Description	Right to Group Mapping
HousingSupportDetailEdit	Gives the user the ability to create and edit a Housing Support Detail record.	Housing Support Detail Edit

2. Security Groups

Security Group	Group Description	Group to Role Mapping
Housing Support Detail Edit	Gives the user the ability to create and edit a Housing Support Detail record.	Eligibility Staff, Eligibility Supervisor

2.1.6 Page Mapping

Update page mapping to reflect the changes being made to the Housing Support Detail page.

2.1.7 Accessibility

This page has been assessed for accessibility requirements and meets accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Housing Support List

2.2.1 Overview

The Housing Support List page allows the worker to view and add Housing Support Program status information. Currently, existing records may be updated through the Effective Dating Confirmation List, and workers are unable to directly edit or remove existing records. This SCR will update the page to display 'Edit' buttons alongside listed Housing Support Detail records.

2.2.2 Housing Support List Mockup

Housing Support List

Display
From:  To:  [View](#)

Program				
Status	Status Reason	Begin Date	End Date	Request Date
Discontinued	Family entered another housing program	02/01/2025		01/01/2025
Active	Family's fixed nighttime residence is a shelter	01/05/2025	01/31/2025	01/01/2025
Active	Family is in receipt of judgement for eviction	01/02/2025	01/04/2025	01/01/2025
Pending		01/01/2025	01/01/2025	01/01/2025

[Add Status](#)

Figure 2.2.1 – Housing Support List with HousingSupportDetailEdit security right

Housing Support List

Display
From:  To:  [View](#)

Program				
Status	Status Reason	Begin Date	End Date	Request Date
Discontinued	Family entered another housing program	02/01/2025		01/01/2025
Active	Family's fixed nighttime residence is a shelter	01/05/2025	01/31/2025	01/01/2025
Active	Family is in receipt of judgement for eviction	01/02/2025	01/04/2025	01/01/2025
Pending		01/01/2025	01/01/2025	01/01/2025

Figure 2.2.2 – Housing Support List without HousingSupportDetailEdit security right

2.2.3 Description of Changes

1. Update the Housing Support List page to allow for manually editing records after creation.
 - a. Display an 'Edit' button at the end of each row for a Housing Support status record in the list.
 - i. Clicking the button will open the associated Housing Support Detail page in edit mode.
 - ii. The button will be protected by the 'HousingSupportDetailEdit' security right. It will not display for users without that security right.

2.2.4 Page Location

- **Global:** Eligibility
- **Local:** Case Summary
- **Task:** Housing Support

2.2.5 Security Updates

Note: HousingSupportDetailEdit is an existing security right. Housing Support Detail Edit is an existing security group.

1. Security Rights

Security Right	Right Description	Right to Group Mapping
HousingSupportDetailEdit	Gives the user the ability to create and edit a Housing Support Detail record.	Housing Support Detail Edit

2. Security Groups

Security Group	Group Description	Group to Role Mapping
Housing Support Detail Edit	Gives the user the ability to create and edit a Housing Support Detail record.	Eligibility Staff, Eligibility Supervisor

2.2.6 Page Mapping

N/A

2.2.7 Accessibility

This page has been assessed for accessibility requirements and meets accessibility standards.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Service Arrangement Detail

2.3.1 Overview

The Service Arrangement Detail page allows users to create a service arrangement for a requested supportive service need. This section will describe the changes to allow service arrangement detail page validations for HSP needs.

2.3.2 Service Arrangement Detail Mockup

Service Arrangement Detail

The screenshot shows the 'Service Arrangement Detail' page. At the top right, there are two buttons: 'Save and Return' and 'Cancel'. Below these buttons is a validation message: '• **Program Type - The CalWORKs program is not Active, Pending, Denied or Discontinued for a single day in the Arrangement period. Please adjust the dates.**' Below the message is a table with the following data:

Need ✨			
Type	Name	Category	Begin Date
<input checked="" type="radio"/> Moving Costs	Name, Name 43M	Housing Support Program (HSP)	12/12/2024

Figure 2.3.1 – Service Arrangement Detail page with CalWORKs status validation

2.3.3 Description of Changes

1. Add existing Validation on Service Arrangement Detail Page to display for a Housing Support Program (HSP) service arrangement when CalWORKs program is NOT in the following status: Active, Pending, Denied or Discontinued.
 - a. "The CalWORKs program is not Active, Pending, Denied or Discontinued for a single day in the Arrangement period. Please adjust the dates."
 - i. If the program is not in any of the following – Active, Pending, Denied or Discontinued – for even a single date within the Service Arrangement period, then the program becomes ineligible to receive Housing Support Program (HSP) services.
 - ii. Existing validation logic and validation message for WTW and REP will not be affected

2.3.4 Page Location

- **Global:** Eligibility / Employment Services
- **Local:** Customer Information/Supportive Services
- **Task:** Service Arrangements

2.3.5 Security Updates

No Change

2.3.6 Page Mapping

No Change

2.3.7 Accessibility

This page has been assessed for accessibility requirements and meets accessibility standards.

2.3.8 1.1.7 Page Usage/Data Volume Impacts

No Change

2.4 Payment Request Detail

2.4.1 Overview

The Payment Request Detail page allows user to create or approve a recipient's request for a supportive service. When creating/approving a request, users specify the Service Month for the request. This section will describe the changes to allow a payment request to be created or approved for Housing Support Program (HSP) services

2.4.2 Payment Request Detail Mockup

Payment Request Detail

*- Indicates required fields Save Cancel

• Cannot Approve Payment Request for this Service Arrangement. The CalWORKs Program for Housing Support Needs must be Active, Pending, Denied or Discontinued during the Service Month.

Service Arrangement ID: 0000000000 Payment Request Number:

Service Arrangement Details		
Payee Name: Name, Case 32M	Case Name: Case Name	Case Number: 0000000
Program: CalWORKs	Funding Source:	Aid Code:

Figure 2.4.1 – Payment Request Detail page with CalWORKs status validation

Payment Request Detail

*- Indicates required fields Save Cancel

• Cannot approve Payment Request for this Service Arrangement. WTW/REP Program for Housing Support Needs must be Active, Non-Comp or Exempt during the Service Month.

Service Arrangement ID: 0000000000 Payment Request Number:

Service Arrangement Details		
Payee Name: Name, Case 32M	Case Name: Case Name	Case Number: 0000000
Program: CalWORKs	Funding Source:	Aid Code:

Figure 2.4.2 – Payment Request Detail page existing WTW/REP validation message updated to remove mention of CalWORKs program.

2.4.3 Description of Changes

1. Add new Validation on Payment Request Detail Page for Housing Support Program (HSP) when the Approve button is clicked to display when:

- a. CalWORKs program is NOT in the following status: Active, Pending, Denied or Discontinued.
 - b. The Payment Request Benefit Month falls within the HSP need type's Begin Month and End Month range.
 - i. "Cannot Approve Payment Request for this Service Arrangement. The CalWORKs Program for Housing Support Needs must be Active, Pending, Denied or Discontinued during the Service Month."
2. Update existing Validation Message on Payment Request Detail Page for Housing Support Program (HSP) for WTW/REP when the Approve button is clicked.
- a. "Cannot Approve Payment Request for this Service Arrangement. The WTW/REP Program for Housing Support Needs must be Active, Non-Comp or Exempt during the Service Month.
 - i. Current validation functionality for WTW and REP programs will not change. Only validation message is being updated to remove mention of CalWORKs program.

2.4.4 Page Location

- **Global:** Fiscal
- **Local:** Payment Requests
- **Task:** Payment Request Search

2.4.5 Security Updates

No Change

2.4.6 Page Mapping

No Change

2.4.7 Accessibility

This page has been assessed for accessibility requirements and meets accessibility standards.

2.4.8 Page Usage/Data Volume Impacts

N/A

2.5 Update the Nightly Payment Request Sweep batch job

2.5.1 Overview

The Nightly Payment Request Sweep batch job (PB00F305) finds Payment Requests that have been set to Approved status and then creates authorization records to be picked up by the Nightly Issuance Batch job.

2.5.2 Description of Change

1. Update the Nightly Payment Request Sweep for Housing Support Program payment requests to include Pending, Denied and Discontinued status for CalWORKs program.

2.5.3 Execution Frequency

No Change

2.5.4 Key Scheduling Dependencies

No Change

2.5.5 Counties Impacted

No Change

2.5.6 Failure Procedure/Operational Instructions

No Change

2.6 Automated Regression Test

2.6.1 Overview

Create new automated regression test scripts to verify the editability of the Housing Support Detail page, the Housing Situation at Exit and Housing Situation options available on this page during discontinuance, and the updated validation messages on the Service Arrangement Detail and Payment Request Detail pages.

2.6.2 Description of Changes

Create regression scripts to verify the following scenarios on each listed page.

Housing Support Detail:

1. Verify that a 'Created On' value is displayed in view and edit modes.
2. Verify the following when setting the status to Discontinued in edit mode:
 - a. The 'Housing Situation at Exit' field displays with the following options available for selection in this order:
 - i. Family is in permanent housing and is not receiving a subsidy
 - ii. Family is in permanent housing and is receiving a subsidy
 - iii. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court
 - iv. Family is sharing housing with relatives/friends
 - v. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
 - vi. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
 - vii. Family has unknown housing situation
 - viii. Family has other housing situation
 - b. The 'Housing Situation' field displays once any 'Housing Situation at Exit' value has been selected:
 - i. 'Permanent' is a selectable option for all 'Housing Situation at Exit' values other than the following:
 1. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
 2. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
 - ii. 'Temporary' is a selectable option for all 'Housing Situation at Exit' values other than the following:
 1. Family is in permanent housing and is receiving a subsidy
 2. Family retained permanent housing after receipt of judgement for eviction, as ordered by the court

Technical Note: The 'Housing Situation' options that are available for all 'Housing Situation at Exit' values should be verified.

Housing Support List:

3. Verify that an 'Edit' button is available for a previously saved Housing Support Detail record, and that clicking this button navigates the user to the Housing Support Detail page in edit mode.

Service Arrangement Detail:

4. Verify that the expected validation message displays when attempting to save a service arrangement for Need Category 'Housing Support Program (HSP)' and the associated CalWORKs program is not in Active or Discontinued status.

Technical Note: This scenario should be verified with a newly created CalWORKs program in Pending status.

Payment Request Detail:

5. Verify that the expected validation message displays when attempting to approve a payment request for 'Housing Support Program (HSP)' and:
 - a. The associated CalWORKs program is Pending.

Technical Note: This scenario should be verified with newly created data by rescinding or reapplying a CalWORKs discontinuance to Pending status.

- b. The associated Welfare to Work program status is not Active, Non-Comp, or Exempt.

Technical Note: This scenario should be verified for one applicable program status value only. Verifying every status value is out of scope.

- c. The associated REP program status is not Active, Non-Comp, or Exempt.

Technical Note: This scenario should be verified for one applicable program status value only. Verifying every status value is out of scope.

Design

CA-260576

CCPU Dues Deductions from Child Care Payments -
Automatic Tracking

DOCUMENT APPROVAL HISTORY

Prepared By	Andrea Rodriguez, Erika Kusnadi
Reviewed By	Michael Wu, Matthew Lower, Chitra Barsagade, William Baretzky

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
1/20/2025	1.0	Initial	Andrea Rodriguez, Erika Kusnadi
02/05/2025	1.1	<ul style="list-style-type: none"> Remove validation that will be triggered when the date entered on the Effective Date field is a date after the system date (in the future) On the Service Detail page updated the reference of worker to worker/RDB maintainer. On Section 2.2.3 is updated to accommodate the scenario where the Effective Date can be a date in the future. 	Kusnadi.E

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CA-260576 – CCPU Dues Deductions from Child Care Payments – Automatic Tracking

1 OVERVIEW

1.1 Current Design

Child Care Providers United (CCPU) deductions are manually added by the worker on the Child Care Payment Calculation Detail page. CalSAWS does not currently have functionality that automatically calculates the CCPU deduction amount for the indicated service provider.

1.2 Requests

1. Update CalSAWS to automatically determine the amount of union dues to be deducted on the Child Care Payment Calculation Detail page for Service Providers that is part of CCPU.
2. Update the Child Care Payment Calculation Detail page to display whether the Service Provider is part of CCPU or not.
3. Update the Service Detail page to track changes being made to the Child Care Provider United (CCPU) Information.

1.3 Overview of Recommendations

1. Update the Service Detail page to track the Effective Date that the Service Provider was determined to be in the CCPU and changes made to that determination.
2. Update the Child Care Payment Calculation Detail page to display the Service Provider's CCPU information and to automatically calculate CCPU deductions.

1.4 Assumptions

1. All other functionalities remain unchanged unless specifically stated by this design document.

2 RECOMMENDATIONS

This SCR will update the Service Detail page to track effective dates and historical updates for the CCPU information fields. The Child Care Payment Calculation Detail page will also be updated to display the CCPU information for the indicated service provider, and automatically calculate union deductions, if applicable.

2.1 Service Detail

2.1.1 Overview

The Service Detail page allows a worker/RDB maintainers to indicate whether the Provider for this Service is part of Child Care Providers United (CCPU). This SCR will update the Child Care Providers United (CCPU) Information section to display an Effective Date value and an additional corresponding history section to track the changes being made to the CCPU information fields.

2.1.2 Service Detail Mockup

Service Detail

*- Indicates required fields

Save and View Rate List
Save
Cancel

Service Information

Service ID:
4000519924

Vendor ID:

Service Category: *
Licensed Child Care

Service Type: *
Small Family Day Care Home

Service Address *

12345 STREET NAME
CITY NAME, CA 90019
 Edit

Is this Service accessible by public transportation:

Language:

Phone Number:

ext:

Start Date: *

End Date:

Status: *

Status Date:

QRIS Participation:

Accreditation Status:

Hours of Operation:

Total Hours of Operation per Week:

Pay Type Code: *

Additional Comments:

FCCH, Capacity of 8

Contact Person Name:

Worker ID: *
 Select

Licensed Child Care Information

License Number: *

Effective Date:

Expiration Date:

Child Care Providers United (CCPU) Information

Is the Provider for this Service part of the Child Care Providers United (CCPU)?

Effective Date: *

Child Care Providers United (CCPU) Information History

Old CCPU Value	New CCPU Value	Old Effective Date Value	New Effective Date Value	Updated Date	Updated By
No	Yes	01/01/2025	02/01/2025	02/01/2025	1234567
	No		01/01/2025	01/01/2025	1234567

Figure 2.1.1 – Service Detail Page (Edit Mode)

Child Care Providers United (CCPU) Information					
Is the Provider for this Service part of the Child Care Providers United (CCPU)?					
Yes					
Effective Date: *					
02/01/2025					
Child Care Providers United (CCPU) Information History					
Old CCPU Value	New CCPU Value	Old Effective Date Value	New Effective Date Value	Updated Date	Updated By
No	Yes	01/01/2025	02/01/2025	02/01/2025	1234567
	No		01/01/2025	01/01/2025	1234567

Figure 2.1.2 – Service Detail Page – Child Care Providers United (CCPU) Information History Section (View Mode)

2.1.3 Description of Changes

1. Update the Child Care Providers United (CCPU) Information section of the Service Detail page.
 - a. Update the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field to no longer be able to change the value to blank after it has been saved with a “Yes” or “No” value.

Note: The field can remain saved as blank if no value has been entered yet.
 - b. Create a new date field titled “Effective Date” as shown in Figures 2.1.1 and 2.1.2.
 - i. The value will be in MM/DD/YYYY format.
 - ii. The field will be a required field only when “Yes” or “No” is selected on the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field.
 - iii. The field will only display when a value (Yes or No) is selected on the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field.
 - iv. Existing records with a value saved on the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field will be required to enter a value on the Effective Date field when updating the record.
 - v. Create a new save validation that will display when the Effective Date is modified to be a date equal or prior to the last saved Effective Date (if applicable) and the CCPU field is modified.
 1. The validation will display the following message, “Effective Date – Effective Date cannot be equal or prior to the last saved Effective Date.”

Example: The “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field is saved as 'No' and the Effective Date is saved as 01/01/2025. The worker/RDB maintainer will receive the validation

message when they attempt to update the CCPU field to 'Yes' and the Effective Date to 01/01/2025 or prior.

2. Create a new collapsible section titled "Child Care Providers United (CCPU) Information History" on the Service Detail page.
 - a. The section will display only when there is a "Child Care Providers United (CCPU) Information" section on the Service Detail record.
 - b. The section will contain a table that keeps track of changes made to the fields on the "Child Care Providers United (CCPU) Information" section only. The table will list changes on the following columns:
 - i. Old CCPU Value
 1. This will display the value that was previously saved on the "Is the Provider for this Service part of the Child Care Providers United (CCPU)?" field.
 - ii. New CCPU Value
 1. This will display the value that was newly saved on the "Is the Provider for this Service part of the Child Care Providers United (CCPU)?" field.
 - iii. Old Effective Date Value
 1. This will display the value that was previously saved on the "Effective Date" field.
 - iv. New Effective Date Value
 1. This will display the value that was newly saved on the "Effective Date" field.
 - v. Updated Date
 1. This will display the date that the field(s) were updated on the "Child Care Providers United (CCPU) Information" section.
 - vi. Updated By
 1. This will display the Staff ID information of the worker/RDB maintainer that updated the field(s) on the "Child Care Providers United (CCPU) Information" section as a hyperlink.
 - a. Clicking the Hyperlink will re-direct the worker/RDB maintainer to the Worker Detail page for that specific Staff.
 - i. Clicking the Close button from the Worker Detail page will re-direct the worker/RDB maintainer back to the Service Detail page (the page that the worker/RDB maintainer was previously on).
 - c. The section will be collapsed by default.
 - d. Existing records will not have data available for previously saved values.

Note: The Child Care Providers United (CCPU) Information History section will function in alignment with how the current Child Care Providers United (CCPU) Information section functions.

2.1.4 Page Location

- **Global:** Resource Databank
- **Local:** Resources
- **Task:** Services

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update page mapping to reflect the changes being made to the Service Detail page

2.1.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Child Care Payment Calculation Detail

2.2.1 Overview

The Child Care Payment Calculation Detail allows the worker to make Child Care payment calculations and determine the necessary deductions. This SCR will update the page to display the service providers CCPU information and automatically calculate the Deduction for Union Dues. The worker will still be able to manually edit the automatically calculated deductions. The dues deduction rate is currently set at 2% up to a total of \$90 per month for all providers that have elected to have dues automatically deducted.

2.2.2 Child Care Payment Calculation Mockup

Child Care Payment Calculation Detail

* - Indicates required fields

Funding Source: Stage 1	Benefit Month: * 01/2025	Creation Date: 01/01/2025	
Child Name: Child Name	Provider: Provider Name	Calculate using: * Least Rate	Employed: * No

Child Care Providers United (CCPU) Information

Is the Provider for this Service part of the Child Care Providers United (CCPU)?
Yes

Effective Date:
01/01/2025

Certified Care

Care Type	Rate Type	Provider Rate	RMR	Month Units	Total
Full Time	Weekly	\$800.00	\$117.31	5.0	\$ 586.55
Part Time	Hourly	\$20.00	\$6.67	0.0	\$ 0.00
Full Time	Weekly	\$800.00	\$117.31	0.0	\$ 0.00
Part Time	Hourly	\$20.00	\$6.67	0.0	\$ 0.00

Additional Care

Care Type	Rate Type	Provider Rate	RMR	Month Units	Total
					<input type="button" value="Add Rate"/>

Monthly Amount

Rate Sub-Total:	\$	586.55
Actual Amount Charged by the Provider:	\$	586.55
Materials/Registration Fee:	+	
Disallowed Provider Vacation/Holiday Amount:	-	
Sub-Total for 1099:	=	586.55
Deduction for Union Dues:	-	8.80
Deduction for Contributions:	-	0.00
Sub-Total:	=	577.75
Total Amount Previously Authorized:	-	0.00
Overpayment Adjustment:	-	0.00
Authorized Amount:	=	0.00
Overpayment:	\$	0.00

Figure 2.2.1 – Child Care Payment Calculation Detail (Create Mode)

2.2.3 Description of Changes

1. Update the Child Care Payment Calculation Detail page to display a “Child Care Providers United (CCPU) Information” section.
 - a. The fields in the section will be read-only.
 - b. The section will display the following CCPU fields associated with the service provider indicated on the “Provider” field.

- i. "Is the Provider for this Service part of the Child Care Providers United (CCPU)?"
 - ii. Effective Date
- c. When creating the Child Care Payment Calculation Detail record, the CCPU fields will display the current values for the Provider. Saving the record will display the CCPU information at that point in time and will not update in conjunction with any future changes made to the CCPU fields on the Service Detail page.

Example: A Child Care Payment is created on 02/01/2025 and the CCPU Information section displays that 'Yes' the provider is part of the CCPU with an Effective Date of 01/01/2025.

On 03/01/2025, the Service Detail record for the provider is updated on 03/01/2025 to indicate that 'No' the provider is no longer part of the CCPU with an Effective Date of 03/01/2025. When viewing the Child Care Payment from 02/01/2025, the CCPU Information section will not display the latest information as of 03/01/2025, and instead display that 'Yes' the provider was part of the CCPU with an Effective Date of 01/01/2025 (as it was when it was initially created).

2. Update the "Monthly Amount" section on the Child Care Payment Calculation Detail page to auto calculate the amount to be deducted for the 'Deductions for Union Dues' field based on the following conditions:
 - a. The selected Service for the Provider (based on the Provider Service that's selected on the Child Care Certificate for the Child Care Payment Calculation) is part of CCPU as of the System Date.
 - i. There's a record for the Service Provider have a 'Yes' value for the 'Is the Provider for this Service part of the Child Care Provider United (CCPU)?' question found on the Service Detail page with an Effective Date equal or prior to the System Date.
 - b. The overall total amount of Union Dues that been deducted for the selected Service Provider for that specific month has not exceed \$90.00 (there is a maximum of \$90.00 that a service provider can be deducted for union dues in a single month).
 - i. Month is based on the month that issuance was approved (the system month is equal to the month that issuance was approved).
 - c. When the overall total amount for Union Dues deducted for the month for the selected Service Provider is less than \$90.00, then deduct 2% from the Sub-Total for 1099 amount for the value to be added automatically to the Deductions for Union Dues field.
 - i. The amount to be deducted for the 'Deduction for Union Dues' field will automatically change when the amount on the Sub-Total for 1099 changes.
 - ii. The Deductions for Union Dues field will continue to be editable.
 - iii. When user manually change the amount on the Deductions for Union Dues field and then the amount on the Sub-Total 1099 change, the system will override the amount on the Deductions

- for Union Dues that was entered by the user and replace it the new amount based on the new amount on the Sub-Total 1099.
- iv. When the amount to be deducted (2% from the Sub-Total for 1099) will put the overall total amount of union dues deducted for the selected service provider to exceed \$90.00 then the system will only input a partial amount to be deducted, to not exceed the \$90.00 cap.

1. **Example:** If the overall total amount to be deducted is calculated to be at \$88.95 and based on the 2% from the Sub-Total 1099 amount to be deducted is greater than \$1.05 then only \$1.05 will be inputted to the Deductions for Union Dues field.

Example: On December 10, 2024, user is creating a Child Care Payment Calculation record for the Benefit Month of July 2024. The system will first check whether the service provider is part of the CCPU (this is based on the information available for December 10, 2024, at the time that the Child Care Payment Calculation page initially load in create mode). If the service provider is part of CCPU, then the system will then check the overall total amount that the selected service provider has been deducted for union dues in December (system will check for all authorized issuance for a Child Care Program in the month of December where Union Dues was deducted for the corresponding Child Care Payment Calculation record) and get an overall total amount deducted as of the data available on December 10, 2024 at the time that the Child Care Payment Calculation List initially load in create mode). If the overall amount is at \$90.00 or more, the system will not automatically add the amount to be deducted on the Deductions for Union Dues field.

If the overall amount is less than \$90.00 then the system will automatically calculate the amount to be deducted (2% of the amount from the Sub-Total for 1099) and add that amount to the Deductions for Union Dues field. When the 2% from the Sub-Total 1099 amount will put the overall amount to be deducted for the selected service provider to be more than \$90.00 then system will not apply the full 2% to be deducted but only deduct the amount to put the overall total amount to be deducted to be exactly at \$90.00.

- d. The "Deduction for Union Dues" default value will remain as 0.00 when the above does not apply.

Note: The system will calculate the information based on the information that is available at the time that the Child Care Payment Calculation page initially load (create mode). If information changes at anytime while the user is still creating the Child Care Payment Calculation record, the system will not automatically account for any changes that happen during that time. This means that the overall amount of union dues that can be deducted in a month can potentially exceed to be more than \$90.00.

Note: The 2% to be deducted and \$90 amount can change. Any updates needed to these values will require a system change.

2.2.4 Page Location

- **Global:** Child Care
- **Local:** Case Summary
- **Task:** Child Care Certifications

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

Update page mapping to reflect the changes being made to the Child Care Payment Calculation Detail

2.2.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Automated Regression Test

2.3.1 Overview

Create new automated regression test scripts to verify the functionality of the new fields on the Service Detail page.

2.3.2 Description of Changes

1. Create regression scripts to verify the following on the Service Detail page for a Licensed Child Care service:
 - a. The Effective Date field is required when the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field is set to ‘Yes’ or ‘No’.
 - b. The Effective Date field does not display when the “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” field is blank.
 - c. A blank “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” value cannot be selected and saved for a service that was previously saved with a ‘Yes’ or ‘No’ value for this field.
 - d. A validation message displays when attempting to save the page with an updated non-blank “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” value with the same Effective Date.
Technical Note: Updates from values ‘No’ to ‘Yes’ and from ‘Yes’ to ‘No’ should be verified.
 - e. A validation message displays when attempting to save the page with a non-blank “Is the Provider for this Service part of the Child Care Providers United (CCPU)?” value and an Effective Date prior to a previously saved value.
2. Create a regression script to verify that a page mapping entry exists for each applicable field on each of the following pages:
 - a. Child Care Payment Calculation Detail
 - b. Service Detail

Design

CA-268153

Imaging to allow users to remove entire batch in QA

DOCUMENT APPROVAL HISTORY

Prepared By	Robyn Anderson
Reviewed By	Christopher Vasquez, Rhiannon Chin, Dacy Alexander

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
12/10/2024	1	Initial Version	Robyn Anderson
2/8/20025	1.1	Review	Chris Vasquez

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CA-268153 – Imaging to allow users to remove entire batch in QA

1 OVERVIEW

Enhance Imaging to allow specific users to delete an entire batch in QA & Indexing without needing to delete each page.

1.1 Current Design

Currently, users must delete documents from the QA queues by removing each page individually. Once all pages are deleted, an overnight batch job removes the empty folder. This process is inefficient, particularly for documents with 20+ pages or batches containing multiple documents. There is no option to delete an entire batch at once.

1.2 Requests

Give users a way to delete the entire batch without having to delete each individual page in the batch.

1.3 Overview of Recommendations

1. Enhance the Submit button on the Capture and Indexing screen by adding a drop-down menu with the options "Submit Batch" and "Undo Batch."
2. Implement a Batch Removal queue to temporarily store deleted batches. A nightly batch job, using similar logic to the existing process for removing empty folders from the QA queues, will automatically clear this queue.

1.4 Assumptions

1. Access to the Undo Batch feature will be controlled by the existing Imaging Document Remove security permission
2. Workflow routing within the Imaging Solution will remain unchanged
3. The feature will be available in all capture modes

2 RECOMMENDATIONS

2.1 Allow users to remove entire batch in QA

2.1.1 Overview

To enable users to delete an entire batch at once, the Submit button on the Capture and Indexing page will be modified, and a new queue will be introduced to process routed batches for nightly removal.

2.1.2 Description of Change

1. The Submit button on the Capture and Indexing page will be replaced with a Send To button that opens a dropdown menu, like the one on the Barcode Verification and Exceptions screens. Users can select either "Submit Batch" or "Undo Batch." The Submit Batch option will route the batch to the Imaging workflow for processing and archiving.
2. The Undo Batch option will send the batch to the new Batch Removal queue. Batches in this queue will not be accessible to users and will be deleted nightly.
3. Users without the Document Removal security permission will not have access to the Undo Batch option.

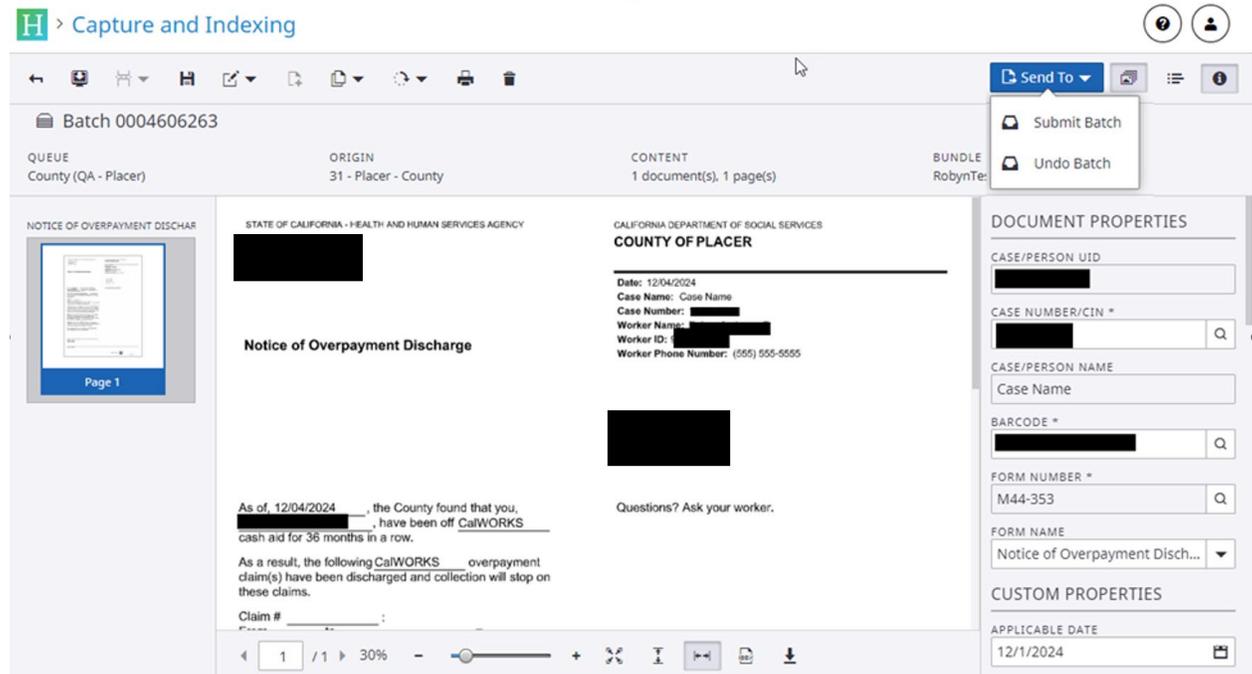


Figure 2-1-2-1 Updated the Submit button

2.1.3 Partner Integration Testing

NA

2.1.4 Data Volume/Performance

NA

2.1.5 Interface Partner

NA

2.1.6 Failure Procedure/Operational Instructions

NA

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
CA-214058	Workflow	Environment Workflow Config	 CA - 214058 - Environment Workfl

CalSAWS

California Statewide Automated Welfare System



CA-270511

Update the DHCS CMS PI Report

DOCUMENT APPROVAL HISTORY

Prepared By	TK Bui
Reviewed By	Esequiel Herrera-Ortiz, Jeric Derama, Thao Ta, Gokul Suresh, Ravneet Bhatia, Claudia Pinto, Laura Alba, Qi Jing

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
11/12/2024	1.0	Initial document	TK Bui
01/10/2025	1.1	Edited the wording for invalid applications logic.	TK Bui
01/22/2025	1.2	Updated logic and mockup for Incomplete App indicator, and clarified info on DDS indicator.	TK Bui
02/05/2025	1.3	Added logic in sections 2.1.3 and 2.2.3 to account for new application sources from CA-276880. Also added clarification in 2.1.3 and 2.2.3 for Item 1d on Exclusion Population #4.	TK Bui
02/13/2025	1.4	Added clarifying language for committee questions such as: <ul style="list-style-type: none"> • Clarifications on exclusion populations #4, 5, 7, and 8. • Added assumption on MEDS alert for Craig v Bonta. • Added clarifications in section 1 overview on the versions of this report and updates corresponding to specific versions, as well as clarification on partial household approval and determination date definitions. • Added examples for partial household 	TK Bui

		approvals processing times.	
02/20/2025	1.5	<ul style="list-style-type: none"> Removed all application sources except Craig v Bonta and BCCTP from the application source logic update in section 2.2.3, since the DHCS CMS PI 12 Details version does not display the app source category, but only needs to exclude apps from these 2 app sources in the logic. Updated notes in Population 7 and Craig v Bonta and BCCTP app sources to correctly state that the exclusion applies to CMS 5, 9, 10, 11, and 12 for the DHCS CMS PI Master Data Request. Updated mockup screenshot and attachment with application ID column in CMS 10 for the DHCS CMS PI Master Data Request. Clarified example for partial household approvals processing time for Non-MAGI. Added Appendix Item 5.3 for procedural reasons. Added notes throughout doc to clarify that the EDBC run date is used for Non-MAGI determination date (and MAGI determination date if CalHEERS 	TK Bui

determination date
does not exist).

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CA-270511 – Update the DHCS CMS PI Report

1 OVERVIEW

There exist three versions of the DHCS CMS PI Report:

- **DHCS CMS Performance Indicator Master Data Request:** This is a state version which provides all-county summaries on indicators 5, 7, 9, 10, 11, and 12. This version is not available to counties.
- **DHCS CMS Performance Indicators Master Data Request:** This version is available in CalSAWS for the counties to view detailed data on indicators 5, 7, 9, 10, 11, and 12.
- **DHCS CMS Performance Indicator 12 Details:** This is a version with details on indicator 12 which is created and sent directly to DHCS. This version is not available to counties.

All three versions of the DHCS CMS Performance Indicator (PI) Report currently do not capture information on partial household approvals, which is when an individual in the household is approved but the rest of the household is still being processed, so the approved individual should still be captured. Additionally, all versions of the report need to accurately categorize applications from new application sources, such as those introduced in CA-261988 and CA-276880.

For the DHCS CMS Performance Indicators Master Data Request version of the report, a column for the application ID needs to be added to help counties find a specific application(s) for research and/or state clarification research questions.

For the DHCS CMS Performance Indicator 12 Details version of the report, which is sent directly to DHCS, the following points are currently observed:

- The same Application Date is used for both MAGI and Non-MAGI determinations.
- The same Determination Date is used for both MAGI and Non-MAGI determinations.
- The report is not archived.

For both of those versions, neither include indicators for whether the application was incomplete at the time it was received, and if the Medical Condition Application status is “Delayed by State.”

All versions of the report will be updated to reflect the following:

- Information on partial household approvals will be included.
- Applications from new application sources will be accurately categorized.

The DHCS CMS Performance Indicators Master Data Request will be updated to additionally reflect the following:

- A column will be added to display the Application ID.

- An Incomplete Application indicator, which is being newly implemented with CA-284600, will be added to indicate whether a Medi-Cal application was incomplete at the time it was received.
- A Disability Determination Services Division (DDSD) indicator will be added to indicate the “Delayed by State” status for the Medical Condition Application.

The DHCS CMS Performance Indicator 12 Details version will be updated to additionally reflect the following:

- The Application Date for Non-MAGI determinations will use the CalHEERS Determination Date instead.
 - **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
- The Determination Date for MAGI determinations will use the CalHEERS Determination Date instead.
- An Incomplete Application indicator, which is being newly implemented with CA-284600, will be added to indicate whether a Medi-Cal application was incomplete at the time it was received.
- A Disability Determination Services Division (DDSD) indicator will be added to indicate the “Delayed by State” status for the Medical Condition Application.
- The report will be archived for research purposes, and the archived version will not be accessible to counties.

1.1 Current Design

Currently, all versions of the DHCS CMS PI Report are not capturing partial household approvals or accurately categorizing applications from new application sources.

For the DHCS CMS Performance Indicators Master Data Request version of the report, currently there is no Application ID column.

For the DHCS CMS Performance Indicator 12 Details version of the report, the following points are currently observed:

- The same Application Date is used for both MAGI and Non-MAGI determinations.
- The same Determination Date is used for both MAGI and Non-MAGI determinations.
- This version of the report is currently not archived.

1.2 Requests

All versions of the DHCS CMS PI Report need to be updated in order to capture partial household approvals and to accurately categorize applications from all new application sources. The DHCS CMS Performance Indicators Master Data Request version of the report needs to be additionally updated to provide the application ID. The DHCS CMS Performance Indicator 12 Details version of the report needs to be additionally updated to use the CalHEERS Determination Date

for the Application Date for Non-MAGI determinations and for the Determination Date for MAGI determinations. The 12 Details version also needs to be archived to be used for research purposes, and the archived version will not be accessible to counties. Both of these versions need to be updated to include an Incomplete Application Indicator for whether the application was incomplete at the time it was received, and a DDS indicator for whether the Medical Condition Application status is “Delayed by State.”

1.3 Overview of Recommendations

1. Make the following updates to ALL versions of the DHCS CMS PI Report:
 - a. Determine the Processing Time for new applications with partial household approvals.
 - b. Update the current application source logic to accurately categorize new application sources, such as those introduced in CA-261988.
2. Make the following additional updates to the DHCS CMS Performance Indicators Master Data Request version of the report:
 - a. Add a new column that will display the Application ID.
 - b. Add a new column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
 - c. Add a new column that will display a DDS indicator for whether the Medical Condition Application status is “Delayed by State.”
3. Make the following additional updates to the DHCS CMS Performance Indicator 12 Details version of the report:
 - a. Update the Application Date for Non-MAGI determinations to use the CalHEERS Determination Date.
 - i. **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
 - b. Update the Determination Date for MAGI determinations to use the CalHEERS Determination Date.
 - c. Add a new column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
 - d. Add a new column that will display a DDS indicator for whether the Medical Condition Application status is “Delayed by State.”
 - e. The report will be archived for research purposes and it will NOT be accessible to counties.

1.4 Assumptions

1. The updates in this SCR will take place after SCR CA-284600 is in production.
2. The MEDS Alerts that we use to identify Craig v Bonta applications have a 150-day retention period in the system. This means if we regenerate the report for historical months, an application may no longer be identified as Craig v Bonta because the MEDS Alert will no longer be stored in the system.
3. The Aid Code List has been updated to v2.0, but these updates will not affect what we currently report in the DHCS CMS PI reports. The latest Aid Code List is

included in the Supporting Documents as reference, and information on these updates is provided in the Appendix.

2 RECOMMENDATIONS

2.1 DHCS CMS Performance Indicators Master Data Request

2.1.1 Overview

The DHCS CMS Performance Indicators Master Data Request is a monthly scheduled state report which provides data on performance indicators 5, 7, 9, 10, 11, and 12 for all of the applications, determinations, and enrollees for the Medicaid and Children's Health Insurance Program (CHIP) across the California counties. These performance indicators report on the following:

- **Indicator 5:** Total Applications Received
- **Indicator 7:** Number of Renewals up for Annual Redetermination
- **Indicators 9 and 10:** Individuals Determined Eligible or Ineligible for Medicaid or CHIP
- **Indicator 11:** Pending Applications and Renewals
- **Indicator 12:** Processing Time for Determinations

Currently, all three versions of the DHCS CMS PI Report do not capture partial household approvals, and the application source logic needs to be updated to accurately categorize applications from new application sources such as those introduced in CA-261988 and CA-276880.

Additionally, the DHCS CMS Performance Indicators Master Data Request version of the report does not have columns for the application ID, incomplete application indicator, or DDS indicator.

The DHCS CMS Performance Indicators Master Data Request version of the report will be updated to:

- Determine the processing time for new applications with partial household approvals and capture these applications and data in the report.
- Update the application source logic to accurately categorize applications from new application sources.
- Add a column for the application ID.
- Include a column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
- Include a column that will display a DDS indicator for whether or not the Medical Condition Application status is "Delayed by State."

2.1.2 DHCS CMS Performance Indicators Master Data Request Mockup

CalSAWS DHCS CMS Performance Indicators Master Data Request											
County Name											
Run Date: NOV-02-24 05:57 PM											
Report Month: 10/2024											
Indicator 5 - Number of Applications Received											
5a. All applications (5b+5n)	5b Applications received by the Medicaid agency (5c+5d+5e+5f+5g)	Application Received by Medicaid Agency, by Channel						5n. SBM	2,931	Total	8,238
		5c. Online	5d. Mail	5e. In Person	5f. Phone	5g. Other	5n. SBM				
5,307	5,307	2,151	166	1,479	948	563				8,238	
										8,238	8,238

Case Number	Case Name	Person Name	DOB	CIN	Application ID	Application Date	Application Pending Date	Referral Date	MAGI Case Number	Specific Application Source	Application Source
1B0SL43	Case Name	Person Name	-	-	-	10/15/2024	10/15/2024	-	-	Phone	Phone
1B0SR56	Case Name	Person Name	-	-	-	10/14/2024	10/16/2024	-	-	Fax	Other
1B0TD05	Case Name	Person Name	-	-	-	10/15/2024	10/22/2024	-	-	Self-Service Portal	Online
1B0TD53	Case Name	Person Name	-	-	-	10/08/2024	10/08/2024	-	-	Phone	Phone
1B0TL59	Case Name	Person Name	-	-	-	03/28/2024	10/29/2024	-	-	Mail In Application	Mail
1B0TP68	Case Name	Person Name	-	-	-	10/02/2024	10/02/2024	-	-	In Person	In Person
1B0VN99	Case Name	Person Name	-	-	-	08/09/2024	10/10/2024	-	-	Self-Service Portal	Online
1B0VX69	Case Name	Person Name	-	-	-	10/22/2024	10/22/2024	-	-	Phone	Phone
1B0W989	Case Name	Person Name	-	-	-	09/27/2024	10/09/2024	-	-	IHSS/CMIPS II	Other
1B0WT17	Case Name	Person Name	-	-	-	09/27/2024	10/09/2024	-	-	Self-Service Portal	Online
1B0X093	Case Name	Person Name	-	-	-	10/11/2024	10/21/2024	-	-	Self-Service Portal	Online
1B0X425	Case Name	Person Name	-	-	-	10/01/2024	10/01/2024	-	-	Phone	Phone
1B0XD94	Case Name	Person Name	-	-	-	10/15/2024	10/21/2024	-	-	Self-Service Portal	Online
1B0XN51	Case Name	Person Name	-	-	-	10/11/2024	10/30/2024	-	-	SAWS	Online
1B0XP95	Case Name	Person Name	-	-	-	03/19/2024	10/01/2024	-	-	Mail In Application	Mail
1B0XW92	Case Name	Person Name	-	-	-	10/09/2024	10/09/2024	-	-	Phone	Phone
1B0Y708	Case Name	Person Name	-	-	-	10/08/2024	10/19/2024	-	-	Self-Service Portal	Online
1B0YF40	Case Name	Person Name	-	-	-	10/02/2024	10/02/2024	-	-	Mail In Application	Mail

Figure 2.1.2.1 – DHCS CMS Performance Indicators Master Data Request – CMS5 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

CalSAWS DHCS CMS Performance Indicators Master Data Request											
County Name											
Run Date: NOV-02-24 05:57 PM											
Report Month: 10/2024											
Indicator 9 - Total Number of Individuals Determined Eligible											
9a. Total Medicaid Eligible	By Determination Type						9j. CHIP Eligible	9k. At Application	9l. At Annual Renewal	9m. Other	316
	9b. MAGI Eligible	9c. Non-MAGI Eligible	9d. At Application	9e. At Annual Renewal	9f. Other	9g. At Application					
49,706	44,470	5,236	8,038	7,175	863	36,542	5,126	4,038	575	3,147	316
						Total:	53,744				

Case Number	Case Name	Person Name	DOB	CIN	Aid Code	Medicaid Type	Determination Type	Determination Date	Application ID	Application Date	Completed RE Due Date	Accelerated Enrollment Received Date
1B1Q203	Case Name	Person Name	-	-	6H	Non-MAGI	Redetermination	10/17/2024	-	-	11/2024	-
1B1K05	Case Name	Person Name	-	-	T1	CHIP	Redetermination	10/18/2024	-	-	-	-
1B8V671	Case Name	Person Name	-	-	M1	MAGI	Redetermination	10/04/2024	-	-	12/2024	-
1B88K09	Case Name	Person Name	-	-	M3	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B09G70	Case Name	Person Name	-	-	P5	MAGI	Redetermination	10/18/2024	-	-	10/2024	-
1B02B09	Case Name	Person Name	-	-	T2	CHIP	Redetermination	10/04/2024	-	-	-	-
1B0CZ32	Case Name	Person Name	-	-	T2	CHIP	Redetermination	10/18/2024	-	-	-	-
1B1R146	Case Name	Person Name	-	-	66	Non-MAGI	Redetermination	10/09/2024	-	-	12/2024	-
1B1R169	Case Name	Person Name	-	-	M3	MAGI	Redetermination	10/04/2024	-	-	12/2024	-
1B9NR61	Case Name	Person Name	-	-	M3	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NR61	Case Name	Person Name	-	-	P5	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B0R165	Case Name	Person Name	-	-	M5	CHIP	Redetermination	10/03/2024	-	-	-	-
1B1R208	Case Name	Person Name	-	-	1H	Non-MAGI	Other	10/07/2024	-	-	02/2025	-
1B9NR85	Case Name	Person Name	-	-	M1	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NS23	Case Name	Person Name	-	-	T1	CHIP	Redetermination	10/18/2024	-	-	-	-
1B1NT13	Case Name	Person Name	-	-	P7	MAGI	Redetermination	10/04/2024	-	-	12/2024	-
1B9NS99	Case Name	Person Name	-	-	M1	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NT33	Case Name	Person Name	-	-	M3	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NT33	Case Name	Person Name	-	-	P7	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NT33	Case Name	Person Name	-	-	P5	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NT33	Case Name	Person Name	-	-	P5	MAGI	Redetermination	10/03/2024	-	-	12/2024	-
1B9NV16	Case Name	Person Name	-	-	6V	Non-MAGI	Redetermination	10/16/2024	-	-	09/2024	-
1B9NV17	Case Name	Person Name	-	-	54	Non-MAGI	Application	10/04/2024	-	05/29/2024	-	-
1B9NV17	Case Name	Person Name	-	-	54	Non-MAGI	Redetermination	10/04/2024	-	05/29/2024	09/2023	-
1B9NV17	Case Name	Person Name	-	-	57	Non-MAGI	Application	10/04/2024	-	05/29/2024	-	-
1B9VY82	Case Name	Person Name	-	-	M1	MAGI	Other	10/30/2024	-	-	08/2025	-
1B8S661	Case Name	Person Name	-	-	T3	CHIP	Other	10/02/2024	-	-	-	-
1B9VY82	Case Name	Person Name	-	-	T4	Non-MAGI	Other	10/30/2024	-	-	08/2025	-
1B9WV73	Case Name	Person Name	-	-	M1	MAGI	Application	10/16/2024	-	08/16/2024	-	-

Figure 2.1.2.2 – DHCS CMS Performance Indicators Master Data Request – CMS9 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

CalSAWS DHCS CMS Performance Indicators Master Data Request																																			
County Name																																			
Run Date: NOV-02-24 05:57 PM																																			
Report Month: 10/2024																																			
Indicator 10 - Total Number of Individuals Determined Ineligible																																			
10a. Total Medicaid Ineligible																																			
By Determination Reason																																			
10b. MC Ineligibility Established			10c. MC Ineligibility Cannot be Established			By Type of Determination			10g. CHIP Ineligible			By Determination Reason																							
						10d. Ineligible At Application			10e. Ineligible At Annual Renewal			10f. Ineligible Other																							
									10h. CHIP Ineligibility Established			10i. CHIP Ineligibility Can't be Established																							
												By Determination Type																							
												10j. Ineligible At Application			10k. Ineligible At Annual Renewal			10l. Ineligible Other																	
26,174			19,093			7,081			7,037			7,518			11,619			6,857			5,067			1,790			1,550			1,297			4,010		
												Total:			26,174			26,174																	
Case Number	Case Name	Person Name	DOB	CIN	MC / CHIP	Determination Status	Determination Reason Type	Determination Reason	Determination Type	Determination Date	Application ID	Accelerated Enrollment Received Date																							
181K65	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-																							
188V22	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/09/2024	-	-																							
188V42	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/09/2024	-	-																							
184H290	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/18/2024	-	-																							
1810244	Case Name	Person Name	-	-	MC	Discontinued	Established	Failed MAGI	Other	10/28/2024	-	-																							
1802809	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/04/2024	-	-																							
180C232	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-																							
1806M07	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/01/2024	-	-																							
181R164	Case Name	Person Name	-	-	MC	Discontinued	Established	Deceased	Other	10/07/2024	-	-																							
1808165	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/03/2024	-	-																							
189N523	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-																							
182V336	Case Name	Person Name	-	-	CHIP	Discontinued	Established	No Eligible Mem	Other	10/11/2024	-	-																							
189NV55	Case Name	Person Name	-	-	MC	Discontinued	Established	Inter-County Transfer	Other	10/18/2024	-	-																							
1886630	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Inter-County Transfer	Other	10/24/2024	-	-																							
1885G61	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Other	10/02/2024	-	-																							
1855662	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Failed MAGI	Other	10/10/2024	-	-																							
189NW64	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/28/2024	-	-																							
189W654	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Failed MAGI	Other	10/28/2024	-	-																							
181R369	Case Name	Person Name	-	-	MC	Discontinued	Established	Inter-County Transfer	Other	10/12/2024	-	-																							
181R371	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/18/2024	-	-																							
181H987	Case Name	Person Name	-	-	CHIP	Denied	Established	Out of the Home	Other	10/03/2024	-	-																							
180X493	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/16/2024	-	-																							
188W402	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/04/2024	-	-																							
189M200	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Inter-County Transfer	Other	10/17/2024	-	-																							

Figure 2.1.2.3 – DHCS CMS Performance Indicators Master Data Request – CMS10 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

CalSAWS DHCS CMS Performance Indicators Master Data Request													
County Name													
Run Date: NOV-02-24 05:59 PM													
Report Month: 10/2024													
Indicator 11 - Number of Pending Applications or Redeterminations													
11a. Pending at MC Agency													
11b. Pending at Medicaid Agency Type													
82,144 1												Total:	82,144
												Total:	82,144
Case Number	Case Name	Person Name	DOB	CIN	Application ID	Application Date	Application Pending Date	Aid Code	Current RE Due Month	Determination Type			
1812141	Case Name	Person Name	-	-	-	-	-	M5	05/2024	Redetermination			
1828W05	Case Name	Person Name	-	-	-	-	-	M3	08/2024	Redetermination			
1804P06	Case Name	Person Name	-	-	-	-	-	P5	05/2024	Redetermination			
187C761	Case Name	Person Name	-	-	-	10/16/2024	10/16/2024	-	-	Application			
BG13615	Case Name	Person Name	-	-	-	-	-	P5	07/2024	Redetermination			
18CFD41	Case Name	Person Name	-	-	-	-	-	M1	10/2024	Redetermination			
181R094	Case Name	Person Name	-	-	-	-	-	T1	09/2024	Redetermination			
182X488	Case Name	Person Name	-	-	-	-	-	P5	10/2024	Redetermination			
181C46	Case Name	Person Name	-	-	-	-	-	M3	09/2024	Redetermination			
18BH553	Case Name	Person Name	-	-	-	-	-	M1	08/2024	Redetermination			
18BH553	Case Name	Person Name	-	-	-	-	-	M1	08/2024	Redetermination			
189NRR2	Case Name	Person Name	-	-	-	-	-	M3	06/2024	Redetermination			

Figure 2.1.2.4 – DHCS CMS Performance Indicators Master Data Request – CMS11 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

- There exists a latest EDBC Begin Date where regular EDBC was ran on the application for a benefit month within the period that the application was Pending.
 - **Note:** Select the application with the latest EDBC.BEG_DATE where:
 - EDBC_PERS.STAT_CODE is one of the following (CT-72):
 - **AC** – Active
 - **DE** – Denied
 - **DS** – Discontinued
 - **IN** – Ineligible
 - EDBC.TYPE_CODE is (CT-482):
 - **RG** – Regular
 - EDBC.RUN_DATE < RPT_MONTH
 - EDBC.RUN_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - EDBC.RUN_STAT_CODE is (CT-274):
 - **AS** – Accepted – Saved
 - EDBC.BEG_DATE > the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - BUDGET.MC_TEST_CAT_CODE is (CT-318):
 - **ZZ** – MAGI

- c. **Population 3:** Exclude program person applications where the Application Person converted from FRI to Member.

Note: For more context — for individuals who did not apply to Medi-Cal but the income was needed to determine if everyone else in the household is eligible, their role is 'Financially Responsible – Included' and a dummy application is created for the individual. However, when their role later changes to 'Member', the calculation for processing time uses the initial Created On date from the dummy application when their role was still 'Financially Responsible – Included', rather than the Created On date from their application when they are a 'Member'. Using the earlier Created On date from the dummy application is causing the inflation in processing time.

Technical Note:

- The Application Person has a Pending event.

AND

- The first Pending event associated with an Application Person occurs after the first non-NULL value in the following list (which is checked in this order):
 - The Created On date of the Application Person record.
 - The Created On date of the Program Application record.

AND

- The Application Person exists.
 - **Note:** PERS_APP.CREATED_ON is NOT NULL

d. **Population 4:** Exclude applications with individuals who were found eligible for Accelerated Enrollment. Since the verification process is not yet complete, EDBC has yet to be run to close out the application. So, the application is still pending and inflates the processing time.

Note:

- Accelerated Enrollment is captured in another population.
- Individuals should be reported in the report month when they were found eligible for Accelerated Enrollment.

Technical Note:

- Take applications where the Application Person was found eligible for Accelerated Enrollment while the person was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.BATCH_DATE < RPT_MONTH
 - ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible
 - CH_ELIG_DETL.PRIM_AID_CODE is (CT-184):
 - **8E** – Accelerated Enrollment

- e. **Population 5:** Exclude applications with individuals which were found eligible for MAGI, but the application is still Pending, which inflates the processing time.

Note: Even if the application is dispositioned (approved/denied) later, these applications will NOT be captured in CMS PI reports for future months. This is because even if they eventually become dispositioned, the processing time was still inflated due to the time it took for the application to be closed out.

Example: Given an application which is Pending on 01/01/2025 and found eligible for MAGI on 02/01/2025, but the application isn't approved and closed until 10/01/2025. The processing time would have been 9 months in this case, which is causing the inflation in processing time. So, these applications are still excluded regardless of future dispositions.

Technical Note:

- Take applications where the Application Person was found eligible for MAGI while the program application was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.LAST_STAT_CODE is (CT-450):
 - **CM** – Complete
 - CH_TRANSACT_INFO.EFF_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - ICT.BATCH_DATE < RPT_MONTH
 - ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible
-
- f. **Population 6:** Exclude pending applications which have an Application Person who is an Active Member in another Medi-Cal

program.

Technical Note:

- The person is Active in another Medi-Cal program.
 - **Note:** Select Program Persons where:
 - There is more than one Medi-Cal program associated with a Program Person.
 - PGM.PGM_CODE is **MC** – Medi-Cal (CT-18).
 - There is more than one PGM_PERS.PGM_ID associated with a PGM_PERS.PERS_ID.
 - The aid type is MAGI.
 - The Program Person Detail record is created before the report run month.
 - The Program Person status is (CT-72):
 - **AC** – Active
 - The Program Person role is (CT-201):
 - **ME** – Member
 - The Begin Date of the Program Person Detail record occurs before the first non-NULL value in the following list (which is checked in this order):
 - The CalHEERS Determination Date (Which is formatted up to the seconds value)
 - **Note:**
CH_TRANSACT_INFO.REF_TIMESTAMP
 - The Determination Date
 - **Note:** EDBC.RUN_DATE
 - The End Date of the Program Person Detail record is equal to or later than the selected date from the following logic:
 - If PERS_APP.CREATED_ON > PGM_APP.CREATED_ON, then select PERS_APP.CREATED_ON for this date comparison.
 - Else, select the first non-NULL value from the following list (which is checked in this order) for this date comparison:
 - ICT.CREATED_ON
 - PGM_APP.CREATED_ON
- g. **Population 7:** Exclude applications whose application source is Breast and Cervical Cancer Treatment Program (BCCTP) or Craig v Bonta, which ensures that for beneficiaries who are discontinued from SSI/SSP, they are put through the SB 87 Redetermination Process instead of having their Medi-Cal benefits terminated.

Note: This population applies across CMS 5, 9, 10, 11, and 12 in the DHCS CMS Performance Indicators Master Data Request.

Technical Note:

- The person has an associated MEDS Alert.

- **Note:**
 - PERS.SSN = MEDS_ALERT.SSN

OR

 - PERS.CIN_NUM_IDENTIF = MEDS_ALERT.CIN_NUM_IDENTIF
 - MEDS_ALERT.INTERNAL_NUM_IDENTIF = MEDS_ALERT_MSG.INTERNAL_NUM_IDENTIF
 - MEDS_ALERT_MSG.ALERT_NUM_IDENTIF is one of the following:
 - 9547
 - 9582
 - 9548
 - 9583

OR

- The application source is BCCTP or Craig v Bonta.
 - **Note:** PGM_APP.SRC_CODE is **BC** – BCCTP OR **CT** – Craig v Bonta (CT-294).

h. **Population 8:** Exclude applications which were denied for procedural reasons.

Technical Note:

- The aid type is MAGI, AND the CalHEERS negative action reason is a procedural reason, such as those listed below. These reasons are found in the CalHEERS determination itself.
 - **Note:** Select the latest CODE_DETL.SHORT_DECODE_NAME (CT-73) where CODE_DETL.CODE_NUM_IDENTIF = ICT_PGM_PERS.NEG_ACTN_RSN_CODE and the following conditions are satisfied:
 - ICT_EDBC.ICT_ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = ICT_PGM_PERS.ICT_PERS_ID
 - ICT_EDBC.ICT_ID = ICT.ID
 - ICT_EDBC.EDBC_ID = EDBC.ID
 - EDBC.PGM_ID = PGM_PERS.PGM_ID
 - PGM_PERS.PERS_ID = PERS.ID
 - The determination result is Denied.
 - ICT.SRC_CODE is (CT-268):
 - **CH** – CalHEERS
 - ICT.TRANSFER_TYPE is (CT-270):
 - **DR** – Determination Response
 - ICT_PERS.CIN_NUM_IDENTIF = PERS.CIN_NUM_IDENTIF

OR

 - ICT_PERS.SSN = PERS.SSN
 - Examples of the procedural reasons include, but are not limited to (CT-73):

- **04** – Deceased
- **05** – Calif. Residence
- **07** – Whereabouts Unknown
- **09** – Application Opened in Error
- **10** – Duplicate Application
- **16** – Failed to Complete Determination
- **18** – Written Withdrawal
- **Note:** See [Appendix Item 5.3](#) for a complete list of possible procedural reasons.

2. Update the application logic to calculate the processing time for new applications with partial household approvals.
 - a. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'MAGI'**:
 - The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is MAGI.
 - If an eligibility determination for a MAGI determination was made in CalHEERS before the application was created in CalSAWS, the processing time is 0 days.
 - **Technical Note:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - Otherwise, the processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the first non-NULL value between the CalHEERS Determination Date and the Determination Date.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:**
 - **CalHEERS Determination Date:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - **Determination Date:** EDBC.RUN_DATE
 - **Date2** is either (checked in this order):
 1. The Created On date of the Application Person record, **if** that date occurs later than the Created On date of the Application record.
 - OR
 2. The first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Example:** On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for

the household. Say that the child is found eligible for MAGI, but their parents still require income verification. On 01/10/2025, the parents submit the income verification and are found eligible for MAGI. So, the MAGI processing time for the child is 3 days (difference between CalHEERS Determination Date of 01/04/2025 and Application Date of 01/01/2025), while the MAGI processing time for the parents is 9 days (difference between CalHEERS Determination Date of 01/10/2025 and Application Date of 01/01/2025).

- b. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'Non-MAGI'**:
- The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is Non-MAGI.
 - The processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the Determination Date.
 - **Note:** The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:** EDBC.RUN_DATE
 - **Date2** is either:
 1. The CalHEERS Determination Date, if applicable, and if this date occurs later than the date which is returned based on the following logic:
 - If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.
 - Otherwise, return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The CalHEERS Determination Date, if it exists, is also used as the Non-MAGI Application Date. (See #4 below for more information.)
 - **Technical Note:** The CalHEERS Determination Date is CH_TRANSACTION.INFO.REF_TIMESTAMP.

OR

2. The date which is returned based on the following logic:

- If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.

OR

- Return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.

○ **Examples:**

- On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for Non-MAGI, but their parents still require income verification. The EDBC results would not be accepted at this point and the child remains pending until the income verification is provided.

On 01/10/2025, the parents submit the income verification and are found eligible for Non-MAGI. So, the Non-MAGI processing time for both the child and the parents is 0 days (difference between CalHEERS Determination Date and Determination Date, but both dates are 01/10/2025).

- Given the same example but if this were a Non-MAGI only case with no potential MAGI eligibility, the Non-MAGI processing time for both the child and the parents is 9 days (difference between Determination Date of 01/10/2025 and Application Date of 01/01/2025).

3. Update the application source logic to more accurately categorize new application sources such as those introduced in CA-261988 and CA-276880, since they are currently getting automatically reported as "Other."

a. Pre-Release County Jail

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PJ** (CT-294)

b. Pre-Release County Youth Facility

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PY** (CT-294)

c. CDCR

Applications from this application source will be added to the **Mail** application source logic.

Technical Note: PGM_APP.SRC_CODE = **CD** (CT-294)

d. Craig v Bonta

Applications from this application source will be EXCLUDED. This applies to data from CMS 5, 9, 10, 11, and 12 specifically.

Technical Note: PGM_APP.SRC_CODE = **CT** (CT-294)

e. Drop Off

Applications from this application source will be added to the **Mail** application source logic.

Technical Note: PGM_APP.SRC_CODE = **DO** (CT-294)

f. Probation

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PR** (CT-294)

g. College

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **CO** (CT-294)

h. BCCTP

Applications from this application source will be EXCLUDED. This applies to data from CMS 5, 9, 10, 11, and 12 specifically.

Technical Note: PGM_APP.SRC_CODE = **BC** (CT-294)

i. LIS

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **LI** (CT-294)

j. SSI/SSP Denial

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **SD** (CT-294)

4. Update the report template to add a column to capture the Application ID for CMS 5, 9, 10, 11, and 12.

Technical Note: PGM_APP.ID

5. Add a column called "App was incomplete when received?" to the CMS12 sheet to indicate whether or not the application was incomplete when it was received.

Technical Note: PGM_APP.APP_COMPL_IND

- If APP_COMPL_IND is NULL or **Y**, display **N** in this report to indicate that the application was *complete* when it was received.
- If APP_COMPL_IND is **N**, display **Y** in this report to indicate that the application was *incomplete* when it was received.

6. Add a column called "DDSD delay is present?" to the CMS12 sheet in order to report whether or not the Medical Condition Application status is "Delayed by State." This column is only populated for individuals who were evaluated for Non-MAGI aid due to disability.

Technical Note: The indicator is **Y** when a DDSD delay is present, which occurs based on the following:

- The Medical Condition Category is Declared.
 - **Technical Note:** MED_COND.CAT_CODE is (CT-1222):
 - **04** – Declared
- The Medical Condition Application Status is Delayed by State.
 - **Technical Note:** MED_COND_APP.STAT_CODE is (CT-161):
 - **DS** – Delayed by State
- The 'Delayed by State' status begins on or after the reported Application Date.
 - **Technical Note:** MED_COND_APP.BEG_DATE >= PGM_APP.APP_DATE

2.1.4 Report Location

- **Global:** Reports
- **Local:** Scheduled
- **Task:** State

2.1.5 Counties Impacted

All counties will be impacted by the changes in this document.

2.1.6 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
N/A	N/A	N/A

2. Security Groups

Security Group	Group Description	Group to Role Mapping
N/A	N/A	N/A

2.1.7 Report Usage/Performance

No significant changes in report usage or performance are expected.

2.2 DHCS CMS Performance Indicator 12 Details

2.2.1 Overview

The DHCS CMS Performance Indicator 12 Details report provides CIN-level detailed information for Performance Indicator 12 (Processing Time for Determinations) on the state version of the DHCS CMS Performance Indicator Master Data Request. This report is generated and sent directly to DHCS each month.

Currently, all three versions of the DHCS CMS PI Report do not capture partial household approvals, and it does not correctly categorize applications under new application sources.

Additionally, the DHCS CMS Performance Indicator 12 Details version of the report currently uses the same Application Date and Determination Date for MAGI and Non-MAGI determinations. The 12 Details version does not have columns for the incomplete app indicator or the DDSI indicator as well. The report is also not yet archived.

The DHCS CMS Performance Indicator 12 Details version of the report will be updated to:

- Determine the processing time for new applications with partial household approvals and capture these applications and data in the report.

- Update the application source logic to accurately categorize applications from new application sources.
- Update the Application Date for Non-MAGI determinations to use the CalHEERS Determination Date.
 - **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
- Update the Determination Date for MAGI determinations to use the CalHEERS Determination Date.
- Include a column that will display an indicator for whether or not the application was incomplete when it was received.
- Include a column that will display an indicator for whether or not the Medical Condition Application status is “Delayed by State.”
- Be archived for research purposes. Since this version of the DHCS CMS PI Report is NOT available to counties, this archived version will also NOT be accessible to counties.

2.2.2 DHCS CMS Performance Indicator 12 Details Mockup

CNTY_CD	CNTY_NAME	CASE_NO	F_NAME	M_INITIAL	L_NAME	DOB	CIN	MAGI_V_NONMAGI	APP_RECVD_DT	DETERM_DT	DETERM_RESULT	AID_CD	DAYS_PROCESS	DISAB_FLAG	IA_FLAG	DDSD_FLAG	ID
58	County	0018543	First Name		Last Name	-	-	Non-MAGI	10-Sep-24	10-Sep-24	Approved	6I	0	N	Y	Y	78880469
58	County	0036117	First Name		Last Name	-	-	Non-MAGI	10-Sep-24	10-Sep-24	Approved	6R	0	Y	Y	Y	78880467
58	County	0048806	First Name		Last Name	-	-	MAGI	16-Aug-24	16-Aug-24	Approved	M3	0	N	Y	-	78880258
58	County	0048860	First Name		Last Name	-	-	MAGI	7-Aug-24	24-Sep-24	Approved	M1	48	N	N	-	78780154
58	County	0052358	First Name		Last Name	-	-	MAGI	3-Sep-24	10-Sep-24	Denied		7	Y	N	-	78880263
58	County	0052630	First Name		Last Name	-	-	Non-MAGI	24-Sep-24	24-Sep-24	Approved	1H	0	Y	N	N	78880471
58	County	0052935	First Name		Last Name	-	-	MAGI	24-Sep-24	24-Sep-24	Denied		0	Y	Y	-	78880230
58	County	0060529	First Name		Last Name	-	-	Non-MAGI	26-Sep-24	30-Sep-24	Approved	6H	4	Y	Y	N	78880451
58	County	0067262	First Name		Last Name	-	-	MAGI	18-Sep-24	18-Sep-24	Approved	M1	0	N	Y	-	78880193
58	County	0068196	First Name		Last Name	-	-	MAGI	7-Aug-24	11-Sep-24	Approved	M1	35	N	N	-	78880170
58	County	0068198	First Name		Last Name	-	-	MAGI	7-Aug-24	11-Sep-24	Approved	M1	35	N	N	-	78880202
58	County	0068198	First Name		Last Name	-	-	MAGI	7-Aug-24	11-Sep-24	Approved	T2	35	N	N	-	78880159
58	County	0077109	First Name		Last Name	-	-	MAGI	5-Sep-24	9-Sep-24	Approved	M1	4	N	Y	-	78880203
58	County	0091325	First Name		Last Name	-	-	MAGI	18-Sep-24	19-Sep-24	Approved	M1	1	N	Y	-	78780149
58	County	0099360	First Name		Last Name	-	-	MAGI	30-Sep-24	30-Sep-24	Approved	M1	0	N	Y	-	78880264
58	County	0103186	First Name		Last Name	-	-	Non-MAGI	30-Sep-24	30-Sep-24	Denied		0	N	N	N	78880430
58	County	0103186	First Name		Last Name	-	-	MAGI	30-Sep-24	30-Sep-24	Denied		0	N	N	-	78880225
58	County	0104084	First Name		Last Name	-	-	MAGI	18-Sep-24	18-Sep-24	Approved	M1	0	N	N	-	78780156
58	County	0105322	First Name		Last Name	-	-	MAGI	25-Sep-24	25-Sep-24	Approved	M1	0	N	Y	-	78780101
58	County	0105322	First Name		Last Name	-	-	MAGI	25-Sep-24	25-Sep-24	Approved	M1	0	N	Y	-	78880330
58	County	0107375	First Name		Last Name	-	-	MAGI	4-Sep-24	5-Sep-24	Approved	P5	1	N	Y	-	78780068
58	County	0107375	First Name		Last Name	-	-	MAGI	4-Sep-24	5-Sep-24	Approved	M3	1	N	N	-	78880367
58	County	0107375	First Name		Last Name	-	-	MAGI	4-Sep-24	5-Sep-24	Approved	M3	1	N	N	-	78880372
58	County	0111991	First Name		Last Name	-	-	MAGI	3-Sep-24	3-Sep-24	Approved	M1	0	N	N	-	78880286
58	County	0112048	First Name		Last Name	-	-	MAGI	20-Sep-24	20-Sep-24	Denied		0	N	Y	-	78880249
58	County	0112048	First Name		Last Name	-	-	MAGI	15-Aug-24	20-Sep-24	Denied		36	N	Y	-	78880294
58	County	0112048	First Name		Last Name	-	-	MAGI	15-Aug-24	20-Sep-24	Approved	T2	36	N	Y	-	78880359
58	County	0112048	First Name		Last Name	-	-	MAGI	15-Aug-24	20-Sep-24	Approved	T2	36	N	N	-	78780104
58	County	0112048	First Name		Last Name	-	-	MAGI	15-Aug-24	20-Sep-24	Approved	T2	36	N	N	-	78880371
58	County	0114226	First Name		Last Name	-	-	MAGI	12-Sep-24	25-Sep-24	Approved	T1	13	N	N	-	78880339
58	County	0114226	First Name		Last Name	-	-	MAGI	12-Sep-24	25-Sep-24	Approved	T1	13	N	Y	-	78780128
58	County	0114226	First Name		Last Name	-	-	MAGI	12-Sep-24	25-Sep-24	Approved	T1	13	N	Y	-	78880284
58	County	0114226	First Name		Last Name	-	-	MAGI	12-Sep-24	25-Sep-24	Approved	T1	13	N	Y	-	78880378
58	County	0115635	First Name		Last Name	-	-	MAGI	6-Sep-24	23-Sep-24	Approved	M1	17	N	N	-	78880343
58	County	0115635	First Name		Last Name	-	-	MAGI	6-Sep-24	23-Sep-24	Approved	M1	17	N	N	-	78780045
58	County	0115679	First Name		Last Name	-	-	MAGI	16-Sep-24	16-Sep-24	Approved	M1	0	N	N	-	78780112
58	County	0117258	First Name		Last Name	-	-	MAGI	5-Sep-24	12-Sep-24	Approved	M3	7	N	Y	-	78780138
58	County	0117258	First Name		Last Name	-	-	MAGI	5-Sep-24	12-Sep-24	Approved	M3	7	N	Y	-	78880326
58	County	0117474	First Name		Last Name	-	-	MAGI	10-Sep-24	10-Sep-24	Approved	M1	0	N	Y	-	78880198
58	County	0121766	First Name		Last Name	-	-	MAGI	6-Sep-24	6-Sep-24	Approved	P5	0	N	N	-	78880166
58	County	0124212	First Name		Last Name	-	-	MAGI	24-Sep-24	25-Sep-24	Denied		1	N	N	-	78780096
58	County	0124212	First Name		Last Name	-	-	MAGI	19-Sep-24	25-Sep-24	Denied		6	N	N	-	78880222
58	County	0124212	First Name		Last Name	-	-	MAGI	19-Sep-24	25-Sep-24	Approved	T1	6	N	Y	-	78780059

Figure 2.2.2.1 – DHCS CMS Performance Indicator 12 Details – After adding IA_FLAG and DDSD_FLAG columns

Note: The full report mockup can be found in the Supporting Documents section.

2.2.3 Description of Change

1. Update the logic to exclude applications which are causing an over-inflated processing time due to being invalid for reasons such as not being created, closed out correctly, created incorrectly, etc.

- a. **Population 1:** Exclude applications which encountered conversion issues.

Technical Note:

- A Pending event does not exist for the Application Person.
OR

The first Pending event associated with an Application Person occurs after the first non-Pending event.

- **Note:** Use the earliest EVENT.EVENT_DATE associated with a PERS_APP_EVENT where the EVENT.TYPE_CODE is **PE** – Pending (CT-72).

- b. **Population 2:** Exclude applications where EDBC is run while the application is Pending, but no Approved/Denied event was posted to the application, which should have closed out the application.

Technical Note:

- There exists a latest EDBC Begin Date where regular EDBC was ran on the application for a benefit month within the period that the application was Pending.
 - **Note:** Select the application with the latest EDBC.BEG_DATE where:
 - EDBC_PERS.STAT_CODE is one of the following (CT-72):
 - **AC** – Active
 - **DE** – Denied
 - **DS** – Discontinued
 - **IN** – Ineligible
 - EDBC.TYPE_CODE is (CT-482):
 - **RG** – Regular
 - EDBC.RUN_DATE < RPT_MONTH
 - EDBC.RUN_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - EDBC.RUN_STAT_CODE is (CT-274):
 - **AS** – Accepted – Saved
 - EDBC.BEG_DATE > the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - BUDGET.MC_TEST_CAT_CODE is (CT-318):

- **ZZ – MAGI**

c. **Population 3:** Exclude program person applications where the Application Person converted from FRI to Member.

Note: For more context — for individuals who did not apply to Medi-Cal but the income was needed to determine if everyone else in the household is eligible, their role is 'Financially Responsible – Included' and a dummy application is created for the individual. However, when their role later changes to 'Member', the calculation for processing time uses the initial Created On date from the dummy application when their role was still 'Financially Responsible – Included', rather than the Created On date from their application when they are a 'Member'. Using the earlier Created On date from the dummy application is causing the inflation in processing time.

Technical Note:

- The Application Person has a Pending event.
AND
- The first Pending event associated with an Application Person occurs after the first non-NULL value in the following list (which is checked in this order):
 - The Created On date of the Application Person record.
 - The Created On date of the Program Application record.AND
- The Application Person exists.
 - **Note:** PERS_APP.CREATED_ON is NOT NULL

d. **Population 4:** Exclude applications with individuals who were found eligible for Accelerated Enrollment. Since the verification process is not yet complete, EDBC has yet to be run to close out the application. So, the application is still pending and inflates the processing time.

Note:

- Accelerated Enrollment is captured in another population.
- Individuals should be reported in the report month when they were found eligible for Accelerated Enrollment.

Technical Note:

- Take applications where the Application Person was found eligible for Accelerated Enrollment while the person was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):

- **DR** – Determination Response
- ICT.BATCH_DATE < RPT_MONTH
- ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
- CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible
- CH_ELIG_DETL.PRIM_AID_CODE is (CT-184):
 - **8E** – Accelerated Enrollment

e. **Population 5:** Exclude applications with individuals which were found eligible for MAGI, but the application is still Pending, which inflates the processing time.

Note: Even if the application is dispositioned (approved/denied) later, these applications will NOT be captured in CMS PI reports for future months. This is because even if they eventually become dispositioned, the processing time was still inflated due to the time it took for the application to be closed out.

Example: Given an application which is Pending on 01/01/2025 and found eligible for MAGI on 02/01/2025, but the application isn't approved and closed until 10/01/2025. The processing time would have been 9 months in this case, which is causing the inflation in processing time. So, these applications are still excluded regardless of future dispositions.

Technical Note:

- Take applications where the Application Person was found eligible for MAGI while the program application was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.LAST_STAT_CODE is (CT-450):
 - **CM** – Complete
 - CH_TRANSACT_INFO.EFF_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - PERS_APP.CREATED_ON

- PGM_APP.CREATED_ON
- ICT.BATCH_DATE < RPT_MONTH
- ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
- CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible

f. **Population 6:** Exclude pending applications which have an Application Person who is an Active Member in another Medi-Cal program.

Technical Note:

- The person is Active in another Medi-Cal program.
 - **Note:** Select Program Persons where:
 - There is more than one Medi-Cal program associated with a Program Person.
 - PGM.PGM_CODE is **MC** – Medi-Cal (CT-18).
 - There is more than one PGM_PERS.PGM_ID associated with a PGM_PERS.PERS_ID.
 - The aid type is MAGI.
 - The Program Person Detail record is created before the report run month.
 - The Program Person status is (CT-72):
 - **AC** – Active
 - The Program Person role is (CT-201):
 - **ME** – Member
 - The Begin Date of the Program Person Detail record occurs before the first non-NULL value in the following list (which is checked in this order):
 - The CalHEERS Determination Date (Which is formatted up to the seconds value)
 - **Note:**
CH_TRANSACT_INFO.REF_TIMESTAMP
 - The Determination Date
 - **Note:** EDBC.RUN_DATE
 - The End Date of the Program Person Detail record is equal to or later than the selected date from the following logic:
 - If PERS_APP.CREATED_ON > PGM_APP.CREATED_ON, then select

PERS_APP.CREATED_ON for this date comparison.

- Else, select the first non-NULL value from the following list (which is checked in this order) for this date comparison:
 - ICT.CREATED_ON
 - PGM_APP.CREATED_ON

- g. **Population 7:** Exclude applications whose application source is Breast and Cervical Cancer Treatment Program (BCCTP) or Craig v Bonta, which ensures that for beneficiaries who are discontinued from SSI/SSP, they are put through the SB 87 Redetermination Process instead of having their Medi-Cal benefits terminated.

Technical Note:

- The person has an associated MEDS Alert.
 - **Note:**
 - PERS.SSN = MEDS_ALERT.SSN
- OR
- PERS.CIN_NUM_IDENTIF = MEDS_ALERT.CIN_NUM_IDENTIF
 - MEDS_ALERT.INTERNAL_NUM_IDENTIF = MEDS_ALERT_MSG.INTERNAL_NUM_IDENTIF
 - MEDS_ALERT_MSG.ALERT_NUM_IDENTIF is one of the following:
 - 9547
 - 9582
 - 9548
 - 9583

OR

- The application source is BCCTP or Craig v Bonta.
 - **Note:** PGM_APP.SRC_CODE is **BC** – BCCTP OR **CT** – Craig v Bonta (CT-294).

- h. **Population 8:** Exclude applications which were denied for procedural reasons.

Technical Note:

- The aid type is MAGI, AND the CalHEERS negative action reason is a procedural reason, such as those listed below. These reasons are found in the CalHEERS determination itself.
 - **Note:** Select the latest CODE_DETL.SHORT_DECODE_NAME (CT-73) where CODE_DETL.CODE_NUM_IDENTIF = ICT_PGM_PERS.NEG_ACTN_RSN_CODE and the following conditions are satisfied:
 - ICT_EDBC.ICT_ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = ICT_PGM_PERS.ICT_PERS_ID

- ICT_EDBC.ICT_ID = ICT.ID
 - ICT_EDBC.EDBC_ID = EDBC.ID
 - EDBC.PGM_ID = PGM_PERS.PGM_ID
 - PGM_PERS.PERS_ID = PERS.ID
 - The determination result is Denied.
 - ICT.SRC_CODE is (CT-268):
 - **CH** – CalHEERS
 - ICT.TRANSFER_TYPE is (CT-270):
 - **DR** – Determination Response
 - ICT_PERS.CIN_NUM_IDENTIF = PERS.CIN_NUM_IDENTIF
- OR
- ICT_PERS.SSN = PERS.SSN
- Examples of the procedural reasons include, but are not limited to (CT-73):
 - **04** – Deceased
 - **05** – Calif. Residence
 - **07** – Whereabouts Unknown
 - **09** – Application Opened in Error
 - **10** – Duplicate Application
 - **16** – Failed to Complete Determination
 - **18** – Written Withdrawal
 - **Note:** See [Appendix Item 5.3](#) for a complete list of possible procedural reasons.

2. Update the application logic to calculate the processing time for new applications with partial household approvals.

- a. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'MAGI'**:
- The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is MAGI.
 - If an eligibility determination for a MAGI determination was made in CalHEERS before the application was created in CalSAWS, the processing time is 0 days.
 - **Technical Note:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - Otherwise, the processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the first non-NULL value between the CalHEERS Determination Date and the Determination Date.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The

Determination Date refers to the determination date for Non-MAGI in CalSAWS.

- **Technical Note:**
 - **CalHEERS Determination Date:**
CH_TRANSACT_INFO.REF_TIMESTAMP
 - **Determination Date:** EDBC.RUN_DATE
 - **Date2** is either (checked in this order):
 1. The Created On date of the Application Person record, **if** that date occurs later than the Created On date of the Application record.

OR
 2. The first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Example:** On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for MAGI, but their parents still require income verification. On 01/10/2025, the parents submit the income verification and are found eligible for MAGI. So, the MAGI processing time for the child is 3 days (difference between CalHEERS Determination Date of 01/04/2025 and Application Date of 01/01/2025), while the MAGI processing time for the parents is 9 days (difference between CalHEERS Determination Date of 01/10/2025 and Application Date of 01/01/2025).
- b. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'Non-MAGI'**:
- The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is Non-MAGI.
 - The processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the Determination Date.
 - **Note:** The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:** EDBC.RUN_DATE
 - **Date2** is either:
 1. The CalHEERS Determination Date, if applicable, and if this date occurs later than the date which is returned based on the following logic:
 - If the Created On date of the Application Person occurs later than the Created On

date of the Application record, return the Created On date of the Application Person.

- Otherwise, return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
- **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The CalHEERS Determination Date, if it exists, is also used as the Non-MAGI Application Date. (See #4 below for more information.)
- **Technical Note:** The CalHEERS Determination Date is CH_TRANSACT_INFO.REF_TIMESTAMP.

OR

2. The date which is returned based on the following logic:

- If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.

OR

- Return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.

○ **Examples:**

- On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for Non-MAGI, but their parents still require income verification. The EDBC results would not be accepted at this point and the child remains pending until the income verification is provided.

On 01/10/2025, the parents submit the income verification and are found eligible for Non-MAGI. So, the Non-MAGI processing time for both the child and the parents is 0 days (difference between CalHEERS Determination Date and Determination Date, but both dates are 01/10/2025).

Given the same example but if this were a Non-MAGI only case with no potential MAGI eligibility, the Non-MAGI processing time for both the child

and the parents is 9 days (difference between Determination Date of 01/10/2025 and Application Date of 01/01/2025).

3. Update the application source logic to more accurately categorize new application sources such as those introduced in CA-261988 and CA-276880, since they are currently getting automatically reported as "Other."

- a. Craig v Bonta

Applications from this application source will be EXCLUDED.

Technical Note: PGM_APP.SRC_CODE = **CT** (CT-294)

- b. BCCTP

Applications from this application source will be EXCLUDED.

Technical Note: PGM_APP.SRC_CODE = **BC** (CT-294)

4. Update the logic so that the Application Date for Non-MAGI determinations will use the CalHEERS Determination Date.

Note: This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. An individual was evaluated for both MAGI and Non-MAGI if there exists a corresponding Budget record where the Medi-Cal category is one of the MAGI values as listed in [Appendix Item 5.2](#), and there also exists another corresponding Budget record where the Medi-Cal category is one of the Non-MAGI values listed in [Appendix Item 5.2](#). If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.

See the example in Change #5 below for more information.

Technical Note: For Non-MAGI determinations where the individual had been evaluated for both MAGI and Non-MAGI, use CH_TRANSACTION.INFO.REF_TIMESTAMP for the Application Date column where CH_TRANSACTION.INFO.TYPE_CODE is (CT-297):

- **DR** – Determination Response

5. Update the logic so that the Determination Date for MAGI determinations will use the CalHEERS Determination Date.

Note: Even if the application is dispositioned (approved/denied), the report will continue to capture applications based on the CalHEERS Determination Date.

This CMS PI 12 Details version of the report includes 2 records for a given program, one for the MAGI determination and one for the Non-MAGI

determination. Hence, this change and Change #4 above are included in order to display the correct values in the Application Date and Determination Date columns based on the type of determination for the 12 Details version of the report specifically.

Additionally, records are included in the report based on the EDBC run date. For example, if MAGI eligibility was determined on 01/30/2025 but EDBC was not run until 02/04/2025, this record would be included in the report for the February report month, even if the MAGI determination occurred in January.

Example: After the updates outlined here and in #4 above, an example of the values displayed for the Application Date and Determination Date columns in the CMS PI 12 Details version of the report is as follows:

On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs MAGI eligibility rules and finds the household eligible. On 01/10/2025, the worker runs EDBC.

For the MAGI determination record in the CMS PI 12 Details version, the value in the Application Date column is 01/01/2025, while the value for the Determination Date column is 01/04/2025.

For the Non-MAGI determination record in the CMS PI 12 Details version, the value in the Application Date column is 01/04/2025 (uses the CalHEERS Determination Date, as specified in #4 above), while the value for the Determination Date column is 01/10/2025.

Technical Note: For MAGI determinations, use CH_TRANSACT_INFO.REF_TIMESTAMP for the Determination Date column where CH_TRANSACT_INFO.TYPE_CODE is (CT-297):

- **DR** – Determination Response

6. Add a column called "IA_FLAG" to the DHCS CMS Performance Indicator 12 Details to indicate whether or not the application was incomplete when it was received.

Technical Note: PGM_APP.APP_COMPL_IND

- If APP_COMPL_IND is NULL or **Y**, display **N** in this report to indicate that the application was *complete* when it was received.
- If APP_COMPL_IND is **N**, display **Y** in this report to indicate that the application was *incomplete* when it was received.

7. Add a column called "DDSD_FLAG" to the DHCS CMS Performance Indicator 12 Details in order to report whether or not the Medical Condition Application status is "Delayed by State." This column is only populated for individuals who were evaluated for Non-MAGI aid due to disability.

Technical Note: The indicator is **Y** when a DDSD delay is present, which occurs based on the following:

- The Medical Condition Category is Declared.
 - **Technical Note:** MED_COND.CAT_CODE is (CT-1222):
 - **04** – Declared
- The Medical Condition Application Status is Delayed by State.
 - **Technical Note:** MED_COND_APP.STAT_CODE is (CT-161):
 - **DS** – Delayed by State
- The 'Delayed by State' status begins on or after the reported Application Date.
 - **Technical Note:** MED_COND_APP.BEG_DATE >= PGM_APP.APP_DATE

2.2.4 Report Location

- **Global:** N/A
- **Local:** N/A
- **Task:** N/A
- **Note:** This report is sent directly to DHCS, hence "N/A" populating the preceding points in this section for CalSAWS.

2.2.5 Counties Impacted

No counties will be impacted by these changes, since this report is sent directly to DHCS.

2.2.6 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
N/A	N/A	N/A

2. Security Groups

Security Group	Group Description	Group to Role Mapping
N/A	N/A	N/A

2.2.7 Report Usage/Performance

No significant changes in report usage or performance are expected.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Reports	DHCS CMS Performance Indicators Master Data Request Mockup	 DHCS CMS Performance Indicator
2	Reports	DHCS CMS Performance Indicator 12 Details Mockup	 DHCS CMS Performance Indicator
3	Reports	DHCS SAWS CMSPI Aid Code List v2.0 Final (06.11.2024)	 DHCS SAWS CMSPI Aid Code List v2.0 Fin.

4 REQUIREMENTS

4.1 Project Requirements

Req #	Requirement Text	How Requirement Met
2.24.2.2	The CalSAWS shall produce reports that provide the detail CalSAWS Data that will be used to complete the reports required by federal, State, and local laws, rules, regulations, ordinances, guidelines, directives, policies, and procedures.	The CMS PI Reports will be updated to also capture partial household approvals, additional application data, and correct application dates and determination dates based on the aid type.

5 APPENDIX

5.1 Aid Code List v2.0 Updates

The following updates were made to the Aid Code List provided by DHCS. These updates are only provided as additional information and reference, but these updates do NOT affect the data and logic which is being reported on in the DHCS CMS PI Reports.

1. Updates to the Aid Code List v2.0 includes the following:
 - a. The following aid codes (CT-184) will be added.
 - **8M** – County Medical Services Program (CMSP) mCase No SOC
 - **8S** – County Medical Services Program (CMSP) mCase SOC
 - **I2** – 90 Day Pre Release Services ACA
 - **I3** – 90 Day Pre Release Services Title XIX
 - **I4** – 90 Day Pre Release Services Title XXI
 - **I5** – 90 Day Pre Release Services State Only
 - **I6** – 90 Day Pre Release Services UIS
 - **S1** – Transitional California Food Assistance Program (TCFAP)
 - **S2** – California Food Assistance Program (CFAP) Expansion
 - b. The aid code names for the following aid codes (CT-184) will be updated to the listed values.
 - **8U** – Child Presumptive Eligibility Deemed Infant
 - **8V** – Children's Presumptive Eligibility 0 up to age 19
 - **8W** – Children's Presumptive Eligibility Title XXI

5.2 MAGI and Non-MAGI Values for Budget Medi-Cal Category

The following values are MAGI and Non-MAGI values for the Medi-Cal Category which a budget pertains to.

Technical Note: BUDGET.MC_TEST_CAT_CODE (CT-318)

Category Code	Short Description
MAGI	
21	100% FPL
24	100% FPL Sneed
22	133% FPL
25	133% FPL Sneed
09	1931(b) Alt. "A"

11	1931 (b) Alt. "A" SneeDe
41	1931 (b) Alt. "A" SneeDe Individual Income
10	1931 (b) Alt. "B"
12	1931 (b) Alt. "B" SneeDe
42	1931 (b) Alt. "B" SneeDe Individual Income
07	1931 (b) Property
08	1931 (b) Property SneeDe
44	1931 (b) SneeDe MFBU Property
06	1931 (b) U-Parent
23	200% FPL
26	200% FPL SneeDe
32	200% Pregnancy
62	200% Pregnancy - Second Test
13	4 Month Continuing
60	Auto Test Medi-Cal
92	Former Foster Youth
99	Healthy Families Percent
69	Healthy Families Percent Premium
ZZ	MAGI
93	MC TLI/FPL Child-H1
94	MC TLI/FPL Child-H1 SneeDe
95	MC TLI/FPL Child-H2
96	MC TLI/FPL Child-H2 SneeDe
70	MC TLI/FPL Child-H3
71	MC TLI/FPL Child-H3 SneeDe

97	MC TLI/FPL Child-H4
98	MC TLI/FPL Child-H4 Sneeede
72	MC TLI/FPL Child-H5
73	MC TLI/FPL Child-H5 Sneeede
56	Transitional Medi-Cal Month 1
57	Transitional Medi-Cal Month 2
58	Transitional Medi-Cal Month 3
Non-MAGI	
63	A&D - Individual Spouse
15	AFDC-MN U-Parent
27	Aged and Disabled
52	Board & Care or LTC with no Community Spouse
DS	Deemed Protection with SOC
DP	Deemed Protection without SOC
03	LTC
48	LTC Child Allocation
47	LTC Spouse Allocation
18	MC Income
19	MC Income Sneeede
16	MC Property
17	MC Property Sneeede
59	MC Sneeede FPL Individual Income
40	MC Sneeede Individual Income
43	MC Sneeede MFBU Property
38	MPPP – MC

39	MPPP – SSI
04	Pickle
05	Pickle Spouse
37	QDWI
50	SSI Child Allocation
51	SSI Ineligible Parent Allocation
49	SSI Ineligible Spouse Allocation
61	SSI Property Deeming
55	Ten Day Added Member SOC
53	Ten Day w/Added Member(s)
54	Ten Day w/o Added Member(s)
35	Tuberculosis
01	Waiver
28	Working Disabled

5.3 Procedural Reasons

This list is provided as reference for exclusion population #8.

Technical Note: ICT_PGM_PERS.NEG_ACTN_RSN_CODE (CT-73)

Status Reason Code	Short Description
04	Deceased
05	Calif. Residence
07	Whereabouts Unknown
09	Application Opened in Error
10	Duplicate Application
16	Failed to Complete Determination
18	Written Withdrawal

63	Non-Payment of Premium
A04	Failed to Comply with IFDS
C9	Stop Aid for Optional Member
CG	TMC Report Not Recvd
CH	TMC Report Incomplete
CN	On Aid Another Case
CR	Child Applied for Self
JW	Gets SSI
K4	Requested Disc. – Written
KI	Deemed Child – Fam ReApp
RD	Failed to Complete Redetermination
ZT	Gets APTC

Design

CA-271463

Update NA 960X Verbiage

DOCUMENT APPROVAL HISTORY

CalSAWS	DOCUMENT APPROVAL HISTORY		
	Prepared By	Ramon Villarreal-Leal	
	Reviewed By		
DATE	VERSION	REVISION DESCRIPTION	AUTHOR
12/3/24	1.0	Draft Design	Ramon Villarreal-Leal
2/19/25	1.1	Updates as per BA review	Ramon Villarreal-Leal

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[CA-271463 – Update NA 960X Verbiage]

1 OVERVIEW

This effort is to update the verbiage of NA 960 X form and add more languages for the SNB 5.

1.1 Current Design

The NA 960 X was last updated SCR CA-211752 to version (09/13). The verbiage is missing a word in the section informing the customer of Transitional CalFresh and does not match with the CDSS (09/13) version.

The SNB 5 is also included with the NA 960X SAR form when there is Diaper Assistance Payments for the case and currently exists in the following languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese. The Diaper Assistance Payments checkbox and its corresponding verbiage were added to this form in a previous effort. This checkbox and verbiage are not included in the CDSS versions.

Currently, the Hmong and Lao versions of the NA 960X SAR in the system contains an English SNB 5 form.

1.2 Requests

1. Update the verbiage of the NA 960 X (09/13) to match the State Version (09/13) in all available languages.
2. Add the SNB 5 form in Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian. Include them with the NA 960X SAR.

1.3 Overview of Recommendations

1. Update the verbiage of the NA 960 X (09/13).
2. Add the SNB form in Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian.

1.4 Assumptions

1. All existing functionality of these forms are not being updated unless specified by the recommendations section of this design

2 RECOMMENDATIONS

2.1 Updates to the NA 960X SAR Notice of Action form (9/13)

2.1.1 Overview

This effort is to update form verbiage of the NA 960 X SAR to the latest verbiage.

State Form: NA 960X SAR (9/13)

Current Programs: CalWORKs, CalFresh, Refugee Cash Assistance

Current Attached Forms: None

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.1.2 Form/NOA Verbiage

Update NA 960X SAR Form XDP

Updated Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

Add Languages: Mien, Japanese, Punjabi, and Ukrainian

Form Mockups/Examples: See Supporting Documents #1

NA BACK 9 included: Yes

Existing Text	Updated Text	Location in Document
If your benefits are discontinued you fail to turn in a complete SAR 7, you will not receive Transitional CalFresh benefits. If you have any questions about Transitional CalFresh, please contact your county office.	If your benefits are discontinued because you fail to turn in a complete SAR 7, you will not receive Transitional CalFresh benefits. If you have any questions about Transitional CalFresh, please contact your county office.	Left column of first page
Rules: These rules apply. CW-MPP Sections: 40-105.1, 40-181.22 CalFresh: MPP Sections 63-103n(1), 63-508.6.	Rules: These rules apply. You may review them at your welfare office - Cash Aid: MPP Sections 40-105.1, 40-181.22; CalFresh: MPP	Bottom right corner of first page

RCA, TCVAP and ECA: MPP Sections 70-105.1, 69-206 and 69-301 WTW: MPP Section 42-711.5, 42-712.1, 42-713.2, 42-717.4 and ACL 18-38	Sections 63-103n(1), 63-508.6. TCVAP, RCA and ECA: MPP Sections 70-105.1, 69-206 and 69-301.	
--	---	--

The NA 960X SAR form contains the SNB 5 form only when the Diaper Assistance Payments **checkbox is checked**. Add the SNB 5 form into the NA 960X SAR form in the following languages: Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian.

2.1.3 Form/NOA Variable Population

There are no changes to this section.

2.1.4 Form/NOA Generation Conditions

There are no changes to this section.



Updates to the SNB 5 form (08/18)

2.1.5 Overview

This recommendation will be to add the SNB 5 form into the system in missing threshold languages.

State Form: SNB 5 (08/18)

Current Programs: Nutrition Benefit

Current Attached Forms: NA Back 9

Current Forms Category: Forms

Current Template Repository Visibility: All Counties

Existing Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.1.6 Form/NOA Verbiage

Update SNB 5 Form XDP

Add Languages: Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian

Form Mockups/Examples: See Supporting Documents #2

NA BACK 9 included: Yes

2.1.7 Form/NOA Variable Population

There are no changes to this section.

2.1.8 Form/NOA Generation Conditions

There are no changes to this section.

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1	Forms	NA 960X SAR form mockup	NA960X_SAR_EN.pdf
2	Forms	SNB 5 English mockup	SNB5_EN.pdf

Note: SNB 5 form is attached at the end of the NA 960x SAR form.

4 APPENDIX

Exhibit A

1. Form Print/Mailing Options for NA 960X SAR

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mail-To (Recipient): Customer name selected from dropdown in the document parameters page

Mailed From (Return): Sending Office

Mail-back-to Address: None

Outgoing Envelope Type: Standard mail

Return Envelope Type: None

Additional Options:

Special Paper Stock: No

Enclosures: None

Electronic Signature: No

Electronic Signature (IVR/Text): No

Check to Sign: No

Post to Self Service Portal (SSP): Yes

Note: These are the existing print and mailing options for the NA 960X SAR, and will not be changed with this SCR.

Exhibit B

1. Form Print/Mailing Options for SNB 5

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mail-To (Recipient): Customer name selected from dropdown in the document parameters page

Mailed From (Return): Sending Office

Mail-back-to Address: None

Outgoing Envelope Type: Standard mail

Return Envelope Type: None

Additional Options:

Special Paper Stock: No

Enclosures: None

Electronic Signature: No

 Electronic Signature (IVR/Text): No

 Check to Sign: No

Post to Self Service Portal (SSP): Yes

Design

CA-275295

Add a Conditionally Employable Indicator on the Work Registration Page

DOCUMENT APPROVAL HISTORY

Prepared By	Gerald Limbrick
Reviewed By	

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
10/30/2024	1.0	Initial Draft	T. Lazio
12/9/2024	1.1	Updated to re-use "Unemployable" status and supplement with a new "Conditionally Unemployable" indicator	G. Limbrick
2/3/2024	1.2	Changed indicator from a dropdown to a checkbox	G. Limbrick

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CA-275295 – Add a Conditionally Employable Indicator on the Work Registration Page

1 OVERVIEW

This SCR will add a 'Conditionally Employable' indicator to the Work Registration Detail page for GA/GR Employment Services records with the "Unemployable" Status. The field will be a visual indicator to remind/aid workers to re-check/validate the "Unemployable" Status when the page is visited.

1.1 Current Design

The Work Registration Detail page for the GA/GR ES (Employment Services) currently has the following status options:

- Employable
- Conditionally Employable
- Unemployable

There is no option or indicator for a worker to designate a Conditionally Employable GR participant as Unemployable.

1.2 Requests

For the GA/GR Automated Solution add a new indicator to designate an "Unemployable" participant as 'Conditionally Employable' to remind/aid workers to re-check/validate the "Unemployable" Status the next time the page is visited, if the option was selected.

1.3 Overview of Recommendations

1. Online - Add a 'Conditionally Employable' indicator, on the Work Registration Detail Page, only selectable for the "Unemployable" Status.

1.4 Assumptions

1. The 'Conditionally Employable' indicator will not affect GA/GR Time Limits, EDBC rules or automated functionalities e.g. Tasks creation or Batch jobs.
2. The 'Conditionally Employable' indicator will not affect any currently available reports, but as always, an ad hoc report may be requested.

2 RECOMMENDATIONS

2.1 Work Registration Detail

2.1.1 Overview

The Work Registration Detail Page allows users to add, edit, and/or view Work Registration information associated to a case. The GA/GR ES Work Registration Type allows statuses of “Conditionally Employable”, “Employable”, or “Unemployable”.

Add a “**Conditionally Employable**” indicator, on the Work Registration Detail Page, only viewable/selectable for the “**Unemployable**” Status.

2.1.2 Work Registration Detail Page Mockup

Work Registration Detail

*- Indicates required fields

Name: * **Type: ***

Status: * **Conditionally Employable**

Volunteer: *

Available to work between 8am and 5pm:

Major Functional Barrier:

Verified: *

Begin Date: * **End Date:** **Expected End Date:**

Figure 2.1.2.1 – Conditionally Employable Indicator

2.1.3 Description of Changes

1. Update the CalSAWS database to hold a “Conditionally Employable” indicator, for Work registration Detail records. Show existing/historical records as “No”/unchecked.
2. Add a “Conditionally Employable” checkbox. Show this checkbox, only when “Unemployable” is selected for the ‘Status’. Hide this when “Unemployable” is not selected or when “Unemployable” is unselected by the user. Note: the “Unemployable” status is currently only selectable for “GA/GR ES” type Work Registration records.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Work Regist.**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update page mapping with new and updated fields.

2.1.7 Accessibility

This page has been assessed for accessibility opportunities and no updates are required.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Work Registration List

2.2.1 Overview

The Work Registration List Page allows users to add, edit, view or remove the work registration status for all individuals associated to the case. The GA/GR ES Work Registration Type allows statuses of “Conditionally Employable”, “Employable”, or “Unemployable”.

Add text: “(Conditionally)” as an indicator, after the “Unemployable” text/status only if “Conditionally Employable” was set as checked/“Yes” on the Work Registration Detail Page. **Note:** The ‘Conditionally Employable’ indicator is only viewable/selectable for the “Unemployable” Status.

2.2.2 Work Registration List Page Mockup

Work Registration List

[Continue](#)

Search Results Summary Results 1 - 2 of 2

Display by
Name: **Type:** **From:** **To:** [View](#)

[Add](#)

<input type="checkbox"/>	Name	Type	Status	Begin Date	End Date	
<input type="checkbox"/>	Anyone, Lady 65M	GA/GR ES	Unemployable (Conditionally)	01/22/2025		Edit View History
<input type="checkbox"/>	Anyone, Lady 65M	CFWR	Exempt	03/06/2023		Edit View History

[Remove](#) [Add](#)

Complete

[Continue](#)

Figure 2.1.2.1 – Unemployable (Conditionally Employable) Sub - Option

2.2.3 Description of Changes

- Update page logic to add the text: "(Conditionally)" after the "Unemployable" text in the 'Status' column, only if "Conditionally Employable" was set as checked/ "Yes" on the Work Registration Detail Page.

Note: The (Conditionally) text can only potentially appear for "GA/GR ES" 'Type' records where the "Unemployable" 'Status' option was selected.

2.2.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Work Regist.**

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

Update page mapping with updated source for the 'Status' column.

2.2.7 Accessibility

This page has been assessed for accessibility opportunities and no updates are required.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Transaction History Detail

2.3.1 Overview

The Transaction History Detail Page allows users to view and track the history of changes on specific pages. When accessed from the Work Registration List Page History will be shown for that page. **Note:** The Transaction History only shows for Work Registration records that have been edited after their initial creation.

2.3.2 Transaction History Detail Page Mockup

Transaction History Detail

Begin Date: * End Date: * Staff ID:

Transaction Record / Field	Old Value	New Value	Date Time Stamp	Staff ID	Change Reason	Report Date
Work Registration Detail						
Expected End Date		30-JUN-18	2025-01-22 15:43:21	1394562		
Excluded		No	2025-01-22 15:43:21	1394562		
Status		Unemployable	2025-01-22 15:43:21	1394562		
Conditionally Employable		Yes	2025-01-22 15:43:21	1394562		
Type		GA/GR ES	2025-01-22 15:43:21	1394562		
End Date		31-DEC-99	2025-01-22 15:43:21	1394562		
Major Functional Barrier		N	2025-01-22 15:43:21	1394562		
Name		Anyone, Lady	2025-01-22 15:43:21	1394562		
Volunteer		No	2025-01-22 15:43:21	1394562		
Inter-County Transfer		No	2025-01-22 15:43:21	1394562		
Available to work between 8am and 5pm		N	2025-01-22 15:43:21	1394562		
Begin Date		22-JAN-25	2025-01-22 15:43:21	1394562		

Figure 2.1.2.1 – Unemployable (Conditionally Employable) Sub - Option

2.3.3 Description of Changes

4. Add a new 'Conditionally Employable' row for Work Registration Detail (Transaction History) records, only if 'Status' "Unemployable" was set for the

related record. Add the: 'New Value' (as 'Yes' or 'No'), 'Date Time Stamp' (from when the record was edited), and 'Staff ID' (of the staff who edited the record).

Note: The 'Change Reason', and 'Report Date' columns do not apply to Work Registration Detail (Transaction History) records.

Note: Historical records created prior to this SCR will show as "No"

Note: The Transaction History only shows for Work Registration records that have been edited after their initial creation.

2.3.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Work Regist.**

2.3.5 Security Updates

N/A

2.3.6 Page Mapping

Update page mapping with new and updated fields

2.3.7 Accessibility

This page has been assessed for accessibility opportunities and no updates are required.

2.3.8 Page Usage/Data Volume Impacts

N/A

2.4 Automated Regression Test

2.4.1 Overview

Create new automated regression scripts to verify the availability of the Conditionally Employable field on the Work Registration Detail page.
Create a new automated regression test script to verify the list of page mapping entries for the Work Registration Detail page.

2.4.2 Description of Change

1. Create new regression scripts to verify that when Status value "Unemployable" is selected on the Work Registration Detail page the "Conditionally Employable" checkbox displays.
2. Create new regression scripts to verify that the Work Registration Detail page can be saved with Status value "Unemployable" and the "Conditionally Employable" checkbox:
 - a. Selected
 - b. Unselected

Create a regression script to verify that a page mapping entry exists for each applicable field on the Work Registration Detail page

CalSAWS

California Statewide Automated Welfare System



CA-276523

eHIT Disposition Processing Enhancements

DOCUMENT APPROVAL HISTORY

Prepared By	Noel Acosta
Reviewed By	Renee Gustafson, Maksim Volf, Tisha Mutreja, Geetha Ramalingam, Sireesha Kommajosyula, William Baretzky

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
01/02/2025	.1	Initial Draft	Noel Acosta
01/07/2025	.5	Updated Mockups and Recommendations	Noel Acosta
01/17/2025	.7	Updated Mockups and split out the Manual Disposition functionality from Rec #2.2 to Rec #2.5 and #2.6	Noel Acosta
01/22/2025	.8	Updated Rec #2.7 to have a security detail	Noel Acosta
01/29/2025	.9	Updated validation messaging in Rec #2.7	Noel Acosta
01/30/2025	1.0	Added recommendation for the CalHEERS Disposition Status decode across pages	Noel Acosta
02/05/2025	1.1	Minor formatting/ verbiage corrections, added 'Eligibility Supervisor – LAC' Role to 2.5.5 and 2.7.5 security detail	Noel Acosta
02/10/2025	1.2	Minor formatting/verbiage updates, added assumption for Job Aids to be updated	Noel Acosta
02/20/2025	1.3	Minor clarifications, assumptions, and notes added/updated per feedback	Noel Acosta
02/28/2025	1.4	Updated 2.9 EHIT Disposition triggering conditions to specify being limited to Regular Accepted and Saved EDBC Runs and that CalFresh and CalWORKs EDBC Runs should not trigger a Disposition when the latest Valid DER for a case is a Renewal DER not in 'Complete' status. Added 2.9.2.g Testing Note	Noel Acosta
03/03/2025	1.5	Added page validations 2.6.3.5 and 2.6.3.6 to align with EHIT sections 2.9.2.f.i and 2.9.2.f.i.v	Noel Acosta

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CA-276523 – eHIT Disposition Processing Enhancements

1 OVERVIEW

CalSAWS generates a Disposition to CalHEERS based on the results of an EDBC run. The Disposition communicates to CalHEERS the current authorized Medi-Cal (and sometimes CalWORKs and CalFresh) eligibility in CalSAWS. CalHEERS uses the Disposition to update the corresponding person eligibility in their system accordingly.

Due to the way CalHEERS processes Dispositions today, eligibility between the two systems can become out of sync, leading to issues with transitions between Medi-Cal, Exchange, and Title XXI (MCAP/CCHIP) programs for consumers. This document will detail the CalSAWS enhancements to Disposition processing to support CalHEERS Change Request 253663 where CalHEERS will consume Disposition information based on effective date to keep in sync with CalSAWS and to prevent issues with program transitions for consumers.

1.1 Current Design

CalSAWS interfaces with CalHEERS via electronic Health Information Transfer (eHIT) to communicate application data, MAGI Medi-Cal eligibility, and eligibility to other Covered California Programs. eHIT transactions include an Eligibility Determination Request (EDR) from CalSAWS to CalHEERS, Determination of Eligibility Response (DER) from CalHEERS to CalSAWS, and a Disposition transaction sent from CalSAWS to CalHEERS. The Disposition communicates case and person linkage, CalSAWS worker information, referral processing status, and program eligibility information.

CalHEERS has a Business Rules Engine (BRE) where they run the application information, determine the eligibility and send to CalSAWS in a DER. CalSAWS then uses the DER in EDBC and based on the authorized eligibility, communicates back to CalHEERS with a Disposition. The program eligibility communicated in a Disposition includes Primary Aid Code, Program Type (MC, CF, CW), Program Status (Eligible, Ineligible, Discontinued), Begin and End Dates, and Override Reason code, if any.

CalSAWS creates a separate Disposition transaction per EDBC so multiple Dispositions may be sent to CalHEERS in response to a single DER.

CalSAWS will trigger a Disposition if the DER associated to the Accepted and Saved Regular Medi-Cal EDBC is in 'Reviewed' or 'Completed Manually' Status. The system then updates the DER status to 'Complete' once CalHEERS acknowledges receiving the Disposition transaction. If the DER associated to the EDBC is already in 'Complete' Status, then a Disposition will only be triggered again if a subsequent EDBC uses the same DER and there is a change in eligibility based on the prior Disposition sent to CalHEERS.

Once a Medi-Cal case is entirely Non-MAGI Medi-Cal, CalSAWS no longer sends Dispositions to CalHEERS to communicate further changes.

CalSAWS does not send Dispositions for the following:

- Case with any 'Minor Consent' Requested Medi-Cal Type
- Medi-Cal EDBC is run with 'Soft Pause/Non-RE' or 'Rescind' Run Reason
- Medi-Cal program is closed for 'Worker Initiated-Skip CalHEERS' or 'Inter-County Transfer' Negative Action Reasons
- The DER used in EDBC has an Initiated Date prior to July 29, 2019

CalSAWS will trigger a Disposition for CalWORKs or CalFresh EDBC that includes eligibility information for those programs in response to referral requests for those programs received from CalHEERS. A Disposition for CalFresh and CalWORKs do not update the status of the DER and a CalFresh Disposition is only sent once per CalFresh referral from CalHEERS. CalWORKs EDBC may trigger additional Dispositions if the eligibility changes and the Medi-Cal program is still Pending or Active in CalSAWS.

CalSAWS also sends an 'auto-Disposition' for a new DER with Determination Type of 'Referral' when the DER is linked to a CalSAWS case and the user updates the status to 'Reviewed' if all individuals in the DER are MAGI Pending. This Disposition is meant to communicate the case and person linkage to CalHEERS and is sent without the user running Medi-Cal EDBC.

CalHEERS has logic to process the Disposition transaction to keep both systems in sync, but CalHEERS does not always update their system with the Disposition eligibility information as CalSAWS expects. This can be due to CalHEERS design, CalHEERS out of order processing, newer DERs that overwrite the Disposition information, the Disposition transaction erroring out, or CalHEERS retriggering the Business Rules Engine and not sending a DER to CalSAWS with the information.

CalHEERS has logic to put individuals in 'Awaiting Review' and will only move them out of 'Awaiting Review' and authorize the final eligibility in CalHEERS when they process the Disposition from CalSAWS.

CalSAWS allows a user to update the status of a DER to 'Not Needed' or 'Covered California Only' and that DER is never used in CalSAWS EDBC nor will trigger a Disposition. If the DER has any individual in 'Awaiting Review', this can leave the systems out of sync because CalHEERS is waiting for a Disposition but CalSAWS will not send one.

CalSAWS updates the status of a Disposition to 'Complete' when CalHEERS acknowledges they received the transaction. However, eHIT does not have a way for CalHEERS to communicate to CalSAWS the result of them processing the Disposition. This Status of 'Complete' is misleading.

1.2 Requests

With CalHEERS R25.6 CR 253663, Disposition processing on the CalHEERS-end will be enhanced significantly to include safeguards against out-of-order and stale-dated processing. Additionally, CalHEERS will start to consume the final MAGI Medi-Cal eligibility status from CalSAWS on a Disposition, including denials (IE) and discontinuances (DS) that would be considered overrides of the CalHEERS Business Rules Engine. These changes will support CalHEERS staying in sync with CalSAWS, the system of record for Medi-Cal eligibility.

CalSAWS will make changes to Disposition generation logic to provide a more holistic case view in a single Disposition transaction and automate Disposition triggers to keep CalHEERS in sync. Additionally, the CalHEERS processing result of a Disposition transaction will be communicated to CalSAWS via a new eHIT transaction.

1.3 Overview of Recommendations

1. The MAGI Disposition List Detail Page will be updated to display the Disposition Dates in place of the Program column.
2. The MAGI Disposition Detail Page will be updated to display holistic Disposition information and the CalHEERS processing status of the Disposition.
3. The MAGI Disposition Acknowledgement Detail page will be created to display the high-level details of the eHIT inbound Disposition Acknowledgement transaction.
4. The MAGI Disposition Acknowledgement Person Detail page will be created to display the person-level details of the eHIT inbound Disposition Acknowledgement transaction.
5. The Inter-Agency Transfer Summary page will be updated to include a button for navigating to the new MAGI Disposition Update page.
6. The MAGI Disposition Update page will be created to give the ability to request sending a new Disposition to CalHEERS for a selected Benefit Month without running EDBC.
7. The MAGI Referral Detail Page will be updated to no longer allow a user setting the Status to 'Covered CA Only' and to prevent a user setting the Status to 'Not Needed' when there is a MAGI member in 'Awaiting Review'.
8. The MAGI Determination Summary Page will be updated to display the new CalHEERS Disposition Status decodes.
9. eHIT will be updated to consume and save the new inbound Disposition Acknowledgement transaction sent from CalHEERS.
10. eHIT will be updated to generate a holistic Disposition that will include summarized program eligibility information for Medi-Cal, CalWORKs, and CalFresh in a single transaction.
11. eHIT will be updated to include an Ineligible/Discontinuance (IE/DS) Status Reason for Medi-Cal IE/DS individuals on the Disposition that are not IE/DS on the Associated MAGI Determination.
12. eHIT will be updated to consume and process CalHEERS Business Validation #203 for stale-dating logic and automate triggering a new Disposition to remediate applicable eligibility periods.

13. eHIT will be updated to allow User Requested Dispositions to communicate effective CalSAWS Case Eligibility information without the need for running EDBC.

1.4 Assumptions

1. Dispositions processed by CalHEERS prior to this change will not be updated to reflect as 'CalHEERS Processed'.
2. Disposition Acknowledgement Transaction information will be received for Dispositions that are processed by CalHEERS after the release of this change.
3. Relevant Job Aids will be updated with SCRs CA-287562 and CA-287563.
4. CalHEERS may continue to keep the County of Responsibility for a case locked when a referral for Non-MAGI, CalWORKs, or CalFresh has not been completed by a Disposition.

2 RECOMMENDATIONS

2.1 MAGI Disposition List Page

2.1.1 Overview

The MAGI Disposition List Page will be updated to display the Disposition Dates in place of the Program column.

2.1.2 Page Mockup

MAGI Disposition List

Close

Search

Determination ID:
327984

Program:

Initiated Date
From: **To:**

Results per Page: 25 Search

Search Results Summary Results 1 - 1 of 1

Initiated Date	Program	Status
06/05/2025 12:10 PM	Medi-Cal	Complete

Close

This Type 1 page took 0.16 seconds to load.

Figure 2.1.2.0 – Current MAGI Disposition List Page

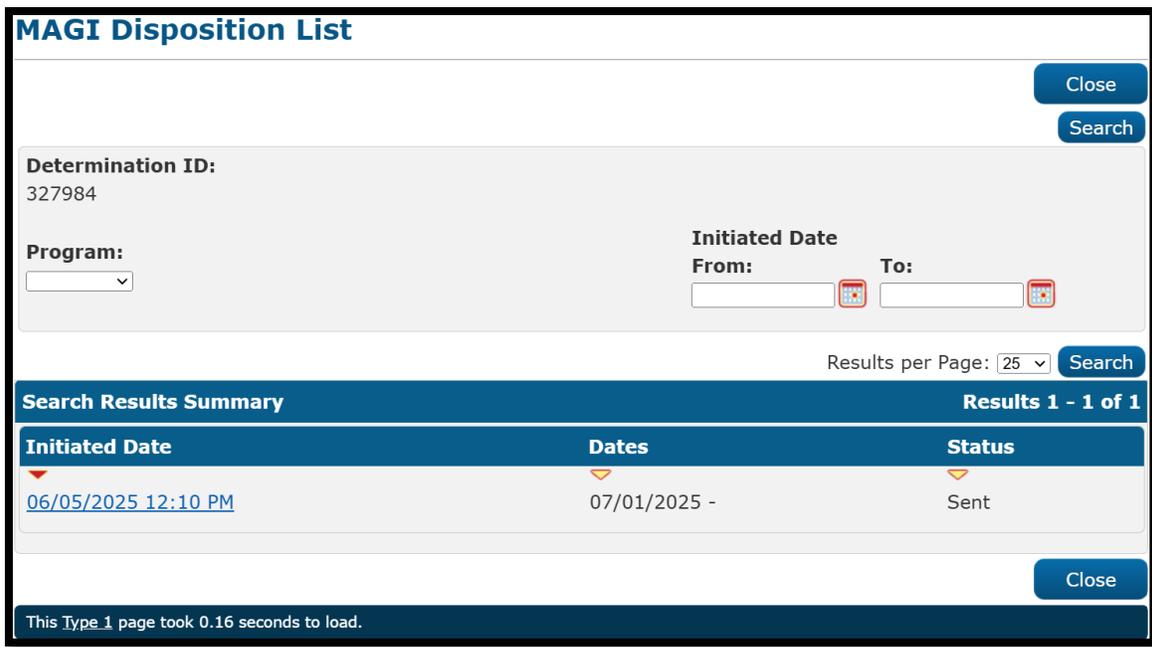


Figure 2.1.2.1 – Updated MAGI Disposition List Page with Dates column replacing Program column and Disposition Status Displaying as ‘Sent’

2.1.3 Description of Changes

1. Replace the ‘Program’ column with a column to capture the Disposition Benefit Month period labeled ‘Dates’ in the following format: <Begin Date> - <End Date>
 - a. Each Date is in the format ‘MM/DD/YYYY’ except when the End Date is High-dated, in which case display nothing.

Example 1 – Closed-dated : 07/01/2025 - 07/31/2025

Example 2 – High-dated: 07/01/2025 -
2. Update the page to use the new CalHEERS Disposition Status Reference Table decode in the EICT Stat Code lookup (CT450_RT06). (See 2.9.2.1.a)

Technical Note: The ‘Program’ Drop List will continue to filter Dispositions tied to the selected Program (e.g. If ‘CalWORKs’ is selected, Dispositions that have CalWORKs eligibility information will be filtered in the ‘Search Results Summary’ section).

2.1.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search -> ‘Initiated Date’ hyperlink -> ‘Disposition’ button

2.1.5 Security Updates

No Change

2.1.6 Page Mapping

Add the new 'Dates' field to the Page Mapping and remove the 'Program' field.

2.1.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

No Change

2.2 MAGI Disposition Detail Page

2.2.1 Overview

The MAGI Disposition Detail Page will be updated to display holistic Disposition information and the CalHEERS processing status of the Disposition.

2.2.2 Page Mockup

MAGI Disposition Detail

Close

MAGI Case Number: 5000034577 **MAGI Case Name:** Berry **Determination ID:** 327984
Case Number: [2677975](#) **Case Name:** Rasp Berry
Type: Disposition **Status:** Complete

Case Members

Name	CalSAWS PN	CalHEERS PN	Program	Program Status	Aid Code	Override Reason	Dates
Berry, Rasp 24M	01	01	Medi-Cal	Active	M3		06/01/2025 - 06/30/2025
Berry, Blue 23F	02	02	Medi-Cal	Denied			06/01/2025 - 06/30/2025
Berry, Pink 4M	03	03	Medi-Cal	Active	P7		06/01/2025 - 06/30/2025

View Associations

Worker Information

Worker ID: 36LS002400

Status History

Status	Status Date	Initiated By
Complete	06/05/2025 12:10 PM	249763
Ready for Transfer	06/05/2025 12:10 PM	1003641

Close

This Type 1 page took 0.60 seconds to load.

Figure 2.2.2.0 – Current MAGI Disposition Detail Page

MAGI Disposition Detail

Close

MAGI Case Number:

5000034577

MAGI Case Name:

Berry

Determination ID:

327995

Case Number:

[2677975](#)

Case Name:

Rasp Berry

Type:

Disposition

Status:

Sent

▼ Medi-Cal

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Status Reason	Override Reason	Dates
Berry, Rasp 24M	01	01	Active	M3			07/01/2025 -
Berry, Blue 23F	02	02	Denied		Gets Duplicate Aid		07/01/2025 -
Berry, Pink 5M	03	03	Active	P7			07/01/2025 -

▼ CalWORKs

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Override Reason	Dates
Berry, Blue 23F	02	02	Active	30		07/01/2025 -

▼ CalFresh

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Override Reason	Dates
Berry, Rasp 24M	01	01	Active	09		07/01/2025 -
Berry, Pink 5M	03	03	Active	09		07/01/2025 -

Worker Information

Worker ID:

36LS002400

Status History

Status	Status Date	Initiated By
Sent	06/17/2025 12:15 PM	249763
Ready for Transfer	06/17/2025 12:10 PM	1003641

Close

This Type 1 page took 0.19 seconds to load.

Figure 2.2.2.1 – Updated MAGI Disposition Detail Page – ‘Sent’ Status

MAGI Disposition Detail

[Close](#)

MAGI Case Number: 5000034577 **MAGI Case Name:** Berry **Determination ID:** 327995

Case Number: [2677975](#) **Case Name:** Rasp Berry

Type: Disposition **Status:** [CalHEERS Processed](#)

Medi-Cal

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Status Reason	Override Reason	Dates
Berry, Rasp 24M	01	01	Active	M3			07/01/2025 -
Berry, Blue 23F	02	02	Denied		Gets Duplicate Aid		07/01/2025 -
Berry, Pink 5M	03	03	Active	P7			07/01/2025 -

CalWORKs

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Override Reason	Dates
Berry, Blue 23F	02	02	Active	30		07/01/2025 -

CalFresh

Name	CalSAWS PN	CalHEERS PN	Status	Aid Code	Override Reason	Dates
Berry, Rasp 24M	01	01	Active	09		07/01/2025 -
Berry, Pink 5M	03	03	Active	09		07/01/2025 -

Worker Information

Worker ID: 36LS002400

Status History

Status	Status Date	Initiated By
CalHEERS Processed	06/17/2025 12:21 PM	249763
Sent	06/17/2025 12:15 PM	249763
Ready for Transfer	06/17/2025 12:10 PM	1003641

[Close](#)

This Type 1 page took 0.19 seconds to load.

Figure 2.2.2.2 – Updated MAGI Disposition Detail Page – ‘CalHEERS Processed’ Status

2.2.3 Description of Changes

1. Relabel the 'Case Members' section to display as 'Medi-Cal'.
 - a. Remove the 'View Associations' button.
 - b. Remove the 'Program' column.
 - c. Relabel the 'Program Status' column to display as 'Status'
 - d. Add the 'Status Reason' column between 'Aid Code' and 'Override Reason'.
 - i. Column header shall be multi-line with newline after 'Status' per the Mockup.
 - ii. Page Mapping description will read: 'Reason for Ineligible/Discontinuance when person is not MAGI Ineligible or Discontinue Status on the Associated MAGI Determination.'
 - e. Update the 'Override Reason' column to be multi-line with newline after 'Override' per the Mockup.
2. Add new collapsible sections for the CalWORKs and CalFresh programs similar to the 'Medi-Cal' section as shown in mockups.
 - a. If no persons are included for a particular program, auto-collapse the section for that program on page load.
 - i. When uncollapsed, the table will display 'No Data Found' in a single row.
 - b. The 'Status Reason' column is not applicable to the CalWORKs and CalFresh programs in eHIT and will not be displayed in these sections.
3. Update the page to use the new CalHEERS Disposition Status Reference Table decode in the EICT Stat Code lookup (CT450_RT06). (See 2.9.2.1.a)
4. Update the 'Status' field of a Disposition to display as a hyperlink to the 'MAGI Disposition Acknowledgement Detail' Page when the status of a Disposition is 'CalHEERS Processed'. (See 2.9.2.1.b)

2.2.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search -> 'Initiated Date' hyperlink -> 'Disposition' button -> 'Initiated Date' hyperlink

2.2.5 Security Updates

No Change

2.2.6 Page Mapping

Update the Page Mapping to split 'Case Members Information' field entry into three fields labeled to read as 'Medi-Cal Members', 'CalWORKs Members', 'CalFresh Members' and add an entry for 'Status Reason' and remove the entry for the 'Program' field.

2.2.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.2.8 Page Usage/Data Volume Impacts

No Change

2.3 MAGI Disposition Acknowledgement Detail Page

2.3.1 Overview

The MAGI Disposition Acknowledgement Detail page will be created to display the high-level details of the eHIT inbound Disposition Acknowledgement transaction.

2.3.2 Page Mockup

Name	CaSAWS PN	CaIHEERS PN	MAGI Status	Other MC Status	Aid Code	MAGI Dates
Berry, Rasp 24M	01	01	Eligible		M3	07/01/2025 -
Berry, Blue 23F	02	02	Ineligible	Eligible	30	07/01/2025 -
Berry, Pink 5M	03	03	Eligible		P7	07/01/2025 -

Figure 2.3.2.1 – New MAGI Disposition Acknowledgement Detail Page

2.3.3 Description of Changes

1. Create a new page named 'MAGI Disposition Acknowledgement Detail' per the above mockup with below fields that are populated as returned in the Disposition Acknowledgement transaction from CalHEERS.
 - a. Add an unnamed section with the following fields:

FIELD NAME	DESCRIPTION
MAGI Case Number	The MAGI Case Number.
Disposition ID	The Message ID of the Disposition.
Initiated Date	The Message Timestamp of the Disposition Acknowledgment transaction.
Case Number	The SAWS Case Number. The hyperlink navigates to 'Case Summary' Page for the case.
Determination ID	The DER ID of the DER-U, if any, triggered by the associated Disposition transaction.
BRE Triggered	Yes/No indicator for whether the BRE ran or not due to the Disposition that was processed.
Open Program Referrals	<p>Aggregate list of open CalWORKs, CalFresh, Non-MAGI referrals reported on the Disposition Acknowledgement transaction.</p> <p>Display as 'None' if there are none or all the referrals status codes in the transaction are Closed ('CL').</p> <p>Example 1 – None: 'None'</p> <p>Example 2 – All Open Listed: 'CalWORKs, CalFresh, Non-MAGI'</p> <p>Example 3 – Partial Open Listed: 'CalFresh, Non-MAGI'</p>

- b. Add a section named 'MAGI Case Members' with a table having the followings fields:

FIELD NAME	DESCRIPTION
Name	Name of Case Member in 'Last Name, First Name AgeGender' Format. The hyperlink navigates to the 'MAGI Disposition Acknowledgement Person Detail' Page.
CalSAWS PN	CalSAWS Person Number.
CalHEERS PN	CalHEERS Person Number.
MAGI Status	MAGI Status for the Person.
Other MC Status	Non-MAGI and other Cash-based Medi-Cal Program Eligibility Status for the Person.
Aid Code	Aid Code for the Person.
MAGI Dates	MAGI Medi-Cal Eligibility Date Range. Example 1 – Closed-dated : 07/01/2025 – 07/31/2025 Example 2 – High-dated: 07/01/2025 -

2.3.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search -> 'Initiated Date' hyperlink -> 'Disposition' button -> 'Initiated Date' hyperlink -> 'CalHEERS Processed' hyperlink

2.3.5 Security Updates

1. Security Rights

SECURITY RIGHT	RIGHT DESCRIPTION	RIGHT TO GROUP MAPPING
MAGIDispositionAck nowledgementDetail View	View MAGI Disposition Acknowledgem ent Detail Information	MAGI View; MAGI Edit

2. Security Groups

SECURITY GROUP	GROUP DESCRIPTION	GROUP TO ROLE MAPPING
MAGI View	View MAGI Information	No change to current mapping
MAGI Edit	View and edit MAGI Information	No change to current mapping

2.3.6 Page Mapping

Add page mapping for new page and fields.

2.3.7 Accessibility

This is a new page, and the page should be assessed for Accessibility requirements and meet the Accessibility standards.

2.3.8 Page Usage/Data Volume Impacts

N/A

2.4 MAGI Disposition Acknowledgement Person Detail Page

2.4.1 Overview

The MAGI Disposition Acknowledgement Person Detail page will be created to display the person-level details of the eHIT inbound Disposition Acknowledgement transaction.

2.4.2 Page Mockup

MAGI Disposition Acknowledgement Person Detail

Close

Name: Berry, Blue	CalSAWS PN: 02	CalHEERS PN: 02
-----------------------------	--------------------------	---------------------------

Eligibility

Aid Code: 30	Eligibility Evaluation Reasons:	Consumer Protection Program:
------------------------	--	-------------------------------------

Medi-Cal

MAGI Status: Ineligible	MAGI Begin Date: 07/01/2025	MAGI End Date:
Soft Pause Reason: Not Applicable		
Other MC Status: Eligible	Other MC Begin Date: 07/01/2025	Other MC End Date:

Covered California

APTC Status: Ineligible	APTC Begin Date: 07/01/2025	APTC End Date: 12/31/2025
CSR Status: Ineligible	CSR Begin Date: 07/01/2025	CSR End Date: 12/31/2025
QHP Status: Ineligible	QHP Begin Date: 07/01/2025	QHP End Date: 12/31/2025
Title XXI (MCAP/CCHIP) Status: Ineligible	Title XXI Begin Date: 07/01/2025	Title XXI End Date: 12/31/2025

IAP Transition

Carry Forward Status:	Carry Forward Begin Date:
IAP Transition Begin Date:	IAP Transition End Date:

Close

This Type_1 page took 0.18 seconds to load.

Figure 2.4.2.1 – New MAGI Disposition Acknowledgement Person Detail Page

2.4.3 Description of Changes

1. Create a new page named 'MAGI Disposition Acknowledgement Person Detail' per the above mockup with below fields that are populated as returned in the Disposition Acknowledgement transaction from CalHEERS.
 - a. Add an unnamed section with the following fields:

FIELD NAME	DESCRIPTION
Name	Name of Person in Last Name, First Name format.
CalSAWS PN	CalSAWS Person Number.
CalHEERS PN	CalHEERS Person Number.

- b. Add a section named 'Eligibility' with the following fields:

FIELD NAME	DESCRIPTION
Aid Code	Aid Code of the Person.
Eligibility Evaluation Reasons	Eligibility Evaluation Reasons sent by CalHEERS for the person such as relating to Soft Pause, Carry Forward, and MAGI Medi-Cal Awaiting Review.
Consumer Protection Program	Consumer Protection Program indicated by CalHEERS for the person such as Deemed Infant.

- c. Add a section named 'Medi-Cal' with the following fields:

FIELD NAME	DESCRIPTION
MAGI Status	MAGI Status for the Person.
MAGI Begin Date	Begin Date of the MAGI Status for the Person.
MAGI End Date	End Date of the MAGI Status for the Person.
Soft Pause Reason	The Reason the Person is Soft Pause, if applicable.
Other MC Status	Non-MAGI and other Cash-based Medi-Cal Program Eligibility Status for the Person.
Other MC Begin Date	Begin Date of the Other MC Status for the Person.
Other MC End Date	End Date of the Other MC Status for the Person.

d. Add a section named 'Covered California' with the following fields:

FIELD NAME	DESCRIPTION
APTC Status	APTC Status for the Person.
APTC Begin Date	Begin Date of the APTC Status for the Person.
APTC End Date	End Date of the APTC Status for the Person.
CSR Status	CSR Status for the Person.
CSR Begin Date	Begin Date of the CSR Status for the Person.
CSR End Date	End Date of the CSR Status for the Person.
QHP Status	QHP Status for the Person.
QHP Begin Date	Begin Date of the QHP Status for the Person.
QHP End Date	End Date of the QHP Status for the Person.
Title XXI (MCAP/CCHIP) Status	Title XXI (MCAP/CCHIP) Status for the Person.
Title XXI Begin Date	Begin Date of the Title XXI (MCAP/CCHIP) Status for the Person.
Title XXI End Date	End Date of the Title XXI (MCAP/CCHIP) Status for the Person.

e. Add a section named 'IAP Transition' with the following fields:

FIELD NAME	DESCRIPTION
Carry Forward Status	The Yes/No Carry Forward Indicator flag for the Person.
Carry Forward Begin Date	The Carry Forward Begin Date for the Person.
IAP Transition Begin Date	The Begin Date of the IAP Transition for the Person.
IAP Transition End Date	The End Date of the IAP Transition for the Person.

2.4.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search -> 'Initiated Date' hyperlink -> 'Disposition' button -> 'Initiated Date' hyperlink -> 'CalHEERS Processed' hyperlink -> 'Person' hyperlink

2.4.5 Security Updates

1. Security Rights

SECURITY RIGHT	RIGHT DESCRIPTION	RIGHT TO GROUP MAPPING
MAGIDispositionAck nowledgementPerso nDetailView	View MAGI Disposition Acknowledgem ent Person Detail Information	MAGI View; MAGI Edit

2. Security Groups

SECURITY GROUP	GROUP DESCRIPTION	GROUP TO ROLE MAPPING
MAGI View	View MAGI Information	No change to current mapping
MAGI Edit	View and edit MAGI Information	No change to current mapping

2.4.6 Page Mapping

Add page mapping for new page and fields.

2.4.7 Accessibility

This is a new page, and the page should be assessed for Accessibility requirements and meet the Accessibility standards.

2.4.8 Page Usage/Data Volume Impacts

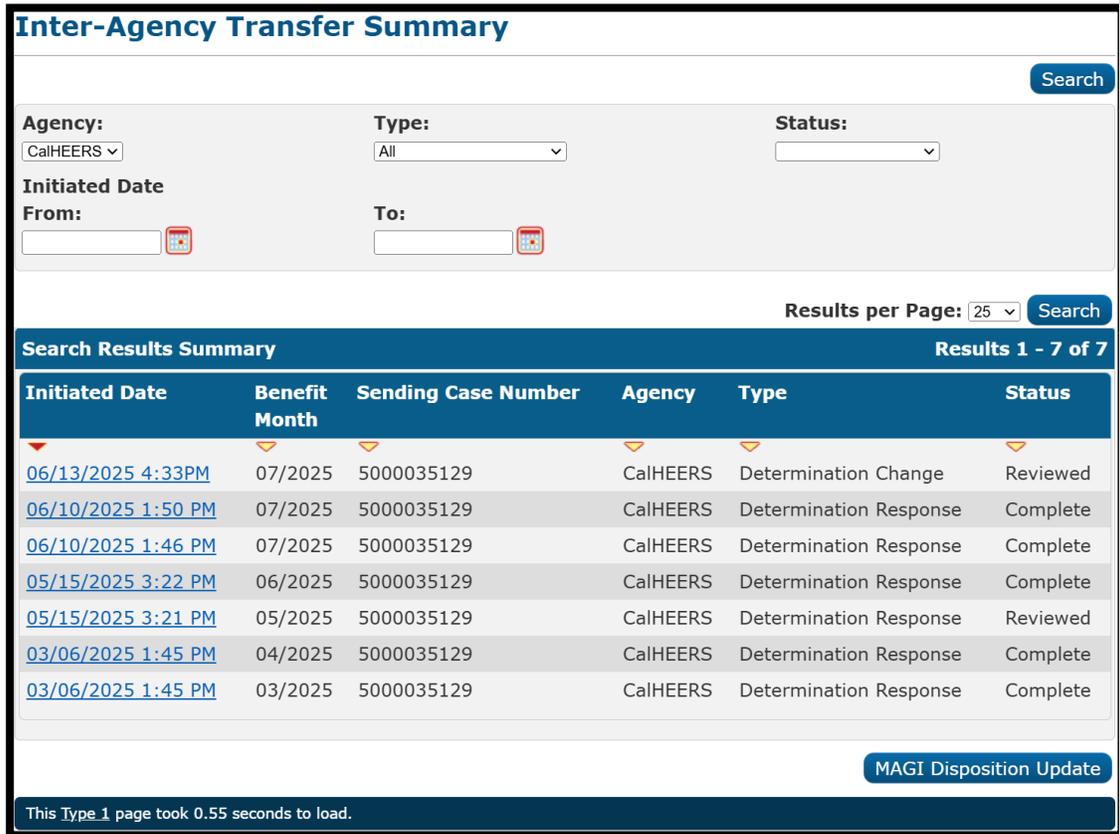
N/A

2.5 Inter-Agency Transfer Summary Page

2.5.1 Overview

The Inter-Agency Transfer Summary page will be updated to include a button for navigating to the new MAGI Disposition Update page.

2.5.2 Page Mockup



Inter-Agency Transfer Summary

Search

Agency: CalHEERS Type: All Status:

Initiated Date From: To:

Results per Page: 25 Search

Search Results Summary Results 1 - 7 of 7

Initiated Date	Benefit Month	Sending Case Number	Agency	Type	Status
06/13/2025 4:33PM	07/2025	5000035129	CalHEERS	Determination Change	Reviewed
06/10/2025 1:50 PM	07/2025	5000035129	CalHEERS	Determination Response	Complete
06/10/2025 1:46 PM	07/2025	5000035129	CalHEERS	Determination Response	Complete
05/15/2025 3:22 PM	06/2025	5000035129	CalHEERS	Determination Response	Complete
05/15/2025 3:21 PM	05/2025	5000035129	CalHEERS	Determination Response	Reviewed
03/06/2025 1:45 PM	04/2025	5000035129	CalHEERS	Determination Response	Complete
03/06/2025 1:45 PM	03/2025	5000035129	CalHEERS	Determination Response	Complete

MAGI Disposition Update

This Type_1 page took 0.55 seconds to load.

Figure 2.5.2.1 – Inter-Agency Transfer Summary Page with New MAGI Disposition Update Button

• Unable to navigate to the MAGI Disposition Update page because the Status of one or more MAGI Determinations is 'In Process'.

Inter-Agency Transfer Summary

Search

Agency: CalHEERS Type: All Status:

Initiated Date From: To:

Results per Page: 25 Search

Search Results Summary Results 1 - 7 of 7

Initiated Date	Benefit Month	Sending Case Number	Agency	Type	Status
06/13/2025 4:33PM	07/2025	5000035129	CalHEERS	Determination Change	In Process
06/10/2025 1:50 PM	07/2025	5000035129	CalHEERS	Determination Response	Complete
06/10/2025 1:46 PM	07/2025	5000035129	CalHEERS	Determination Response	Complete
05/15/2025 3:22 PM	06/2025	5000035129	CalHEERS	Determination Response	Complete
05/15/2025 3:21 PM	05/2025	5000035129	CalHEERS	Determination Response	Reviewed
03/06/2025 1:45 PM	04/2025	5000035129	CalHEERS	Determination Response	Complete
03/06/2025 1:45 PM	03/2025	5000035129	CalHEERS	Determination Response	Complete

MAGI Disposition Update

This Type 1 page took 0.55 seconds to load.

Figure 2.5.2.2 – Inter-Agency Transfer Summary Page with New MAGI Disposition Update Button Validation Message

2.5.3 Description of Changes

1. Add a new button labeled 'MAGI Disposition Update' to display under the 'Search Results Summary' section which will navigate to the 'MAGI Disposition Update' page when clicked.
 - a. Do not display the button if there are no MAGI Determinations for the Case.
 - b. Do not display the button if the logged in user does not have the required security right detailed in 2.5.5 to access the MAGI Disposition Update Page.
2. Add a page validation to prevent the user from navigating to the 'MAGI Disposition Update' page when there is at least one MAGI Determination in 'In Process' Status per the Figure 2.5.2.2 mockup:
 - a. **Validation Message:** 'Unable to navigate to the MAGI Disposition Update page because the Status of one or more MAGI Determinations is 'In Process'.'

2.5.4 Page Location

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** IAT Summary

2.5.5 Security Updates

1. Security Rights

SECURITY RIGHT	RIGHT DESCRIPTION	RIGHT TO GROUP MAPPING
MAGIDispositionUpdate	Navigate to and use the CalHEERS Disposition Update Page	MAGI Disposition Update

2. Security Groups

SECURITY GROUP	GROUP DESCRIPTION	GROUP TO ROLE MAPPING
MAGI Disposition Update	Send Disposition Manually to CalHEERS	Eligibility Supervisor; Eligibility Supervisor - LAC; System Administrator

2.5.6 Page Mapping

No Change

2.5.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.5.8 Page Usage/Data Volume Impacts

No Change

2.6 MAGI Disposition Update Page

2.6.1 Overview

The MAGI Disposition Update page will be created to give the ability to request sending a new Disposition to CalHEERS for a selected Benefit Month without running EDBC.

2.6.2 Page Mockup

The mockup shows a web page titled "MAGI Disposition Update". At the top left, there is a red asterisk icon followed by the text "* - Indicates required fields". At the top right, there is a blue "Close" button. Below this is a blue header bar with the text "Request Manual Disposition". Underneath, the label "Benefit Month: *" is followed by a dropdown menu. To the right of the dropdown menu is a blue "Request Disposition" button. At the bottom right, there is another blue "Close" button. At the very bottom, a dark blue footer bar contains the text "This Type 1 page took 0.13 seconds to load."

Figure 2.6.2.1 – New CalHEERS Disposition Update Page

This mockup is similar to the previous one but with the "Benefit Month" dropdown menu open. The dropdown list contains the following months: 01/2026, 12/2025, 11/2025, 10/2025, 09/2025, 08/2025, 07/2025, 06/2025, 05/2025, 04/2025, 03/2025, 02/2025, 01/2025, and 12/2024. The "Request Disposition" button is now positioned to the left of the "Close" button. The footer bar at the bottom contains the text "page took 0.13 seconds to load."

Figure 2.6.2.2 – New CalHEERS Disposition Update Page – Example Selection with Ongoing Medi-Cal Case from 2023 when System Date is 11/25/2025

MAGI Disposition Update

* - Indicates required fields Close

Request Manual Disposition

Benefit Month: *

▼

12/2025

11/2025

10/2025

09/2025

08/2025

07/2025

06/2025

Request Disposition

Close

page took 0.13 seconds to load.

Figure 2.6.2.3 – New CalHEERS Disposition Update Page – Example Selection with Ongoing June 2025 Intake Medi-Cal Case when System Date is 11/06/2025

MAGI Disposition Update

* - Indicates required fields Close

Disposition Not Requested: The Associated MAGI Determination for the selected Benefit Month is in a status which can be used in EDBC to send a Disposition.

Request Manual Disposition

Benefit Month: *

08/2025 ▼

Request Disposition

Close

This Type 1 page took 0.13 seconds to load.

Figure 2.6.2.4 – New CalHEERS Disposition Update Page – Hard Validation for MAGI Determination which can be worked via EDBC

MAGI Disposition Update

* - Indicates required fields Close

Disposition Not Requested: The Status of one or more MAGI Determinations for the Case is 'In Process'.

Request Manual Disposition

Benefit Month: *

08/2025 ▾

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.5 – New CalHEERS Disposition Update Page – Hard Validation for MAGI Determination Status 'In Process'

MAGI Disposition Update

* - Indicates required fields Close

Disposition Not Requested: There is no MAGI Determination available to be associated with the selected Benefit Month.

Request Manual Disposition

Benefit Month: *

03/2025 ▾

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.6 – New CalHEERS Disposition Update Page – Hard Validation for No MAGI Determination Available

MAGI Disposition Update

* - Indicates required fields Close

Disposition Not Requested: A Disposition cannot be sent to CalHEERS for cases that have ever had 'Minor Consent' Requested Medi-Cal Type.

Request Manual Disposition

Benefit Month: *

08/01/2025 ▾

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.7 – New CalHEERS Disposition Update Page – Hard Validation for 'Minor Consent' Requested Medi-Cal Type

MAGI Disposition Update

* - Indicates required fields Close

Disposition Not Requested: The Associated DER's Initiated Date is prior to July 29, 2019.

Request Manual Disposition

Benefit Month: *

08/01/2025 ▾

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.8 – New CalHEERS Disposition Update Page – Hard Validation for Associated DER with Initiated Date prior to July 29, 2019

MAGI Disposition Update

* - Indicates required fields Close

A Disposition has been requested for **12/01/2025** to **12/31/2025** and should be sent within 10-15 minutes.

Request Manual Disposition

Benefit Month: *

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.9 – New CalHEERS Disposition Update Page – Example for Closed-Dated Disposition Requested on System Date 12/06/2025

MAGI Disposition Update

* - Indicates required fields Close

A Disposition has been requested for **01/01/2026** to **High-Date** and should be sent within 10-15 minutes.

Request Manual Disposition

Benefit Month: *

Request Disposition

Close

This Type_1 page took 0.13 seconds to load.

Figure 2.6.2.10 – New CalHEERS Disposition Update Page – Example for High-Dated Disposition Requested on System Date 12/06/2025

2.6.3 Description of Changes

1. Create a new page named 'MAGI Disposition Update' per the above mockup.
 - a. Add a section named 'Request Manual Disposition' with the following fields:

FIELD NAME	DESCRIPTION
Benefit Month	<p>A required field. A Drop List with Benefit Months populated based on the System Date in descending order as follows*:</p> <ul style="list-style-type: none"> • The beginning of the range will be the latest of either 11 months prior to the System Date calendar month or the earliest Medi-Cal program Beginning Date of Aid calendar month. • The end of the range will be the Come-Up Month. <p>Example 1 – Ongoing 2023 Medi-Cal Case on System Date 11/25/2025 (Figure 2.6.2.2): Display the Benefit Month Range from 12/2024 - 01/2026 in Descending Order</p> <p>Example 2 – Ongoing June 2025 Intake Medi-Cal Case on System Date 11/06/2025 (Figure 2.6.2.3):: Display the Benefit Month Range from 06/2025 - 12/2025 in Descending Order</p> <p>*Default selection for this Drop List to be blank on page load.</p>

- b. Add a button labeled 'Request Disposition' which will request a Disposition transaction to be sent to CalHEERS with the case eligibility per the Requested Benefit Month when clicked. (See 2.9.2.5 – User Requested Disposition)
 - i. The **Begin Date** of the Disposition will be the first day of the Benefit Month selected.
 1. For use in variable messaging, format as 'MM/DD/YYYY'.
 - ii. The **End Date** of the Disposition will be High-Dated for the Come-Up month only and Closed-Dated (last day of the Benefit Month) for all other Benefit Months.
 1. For use in variable messaging, format as 'High-Date' when High-Dated and 'MM/DD/YYYY' when Closed-Dated.
 - iii. Upon successful click of the button (no hard validation was triggered), display below variable message to the user and clear out the Benefit Month selection from the Drop List:
 1. 'A Disposition has been requested for **<Begin Date>** to **<End Date>** and should be sent within 10-15 minutes.'

2. Add a page validation preventing a Disposition request from being performed when the Associated MAGI Determination for the Requested Benefit Month is in 'Reviewed' or 'Completed Manually' Status:
 - a. **Validation Message:** 'Disposition Not Requested: The Associated MAGI Determination for the selected Benefit Month is in a status which can be used in EDBC to send a Disposition.'
 - b. Suppress this page validation if the Medi-Cal program is Closed and all persons in the Associated MAGI Determination are MAGI 'Ineligible' or 'Discontinue' status.
3. Add a page validation preventing a Disposition request from being performed when the Status of at least one MAGI Determination for the Case is 'In Process':
 - a. **Validation Message:** 'Disposition Not Requested: The Status of one or more MAGI Determinations for the Case is 'In Process'.'
4. Add a page validation preventing a Disposition request from being performed when an Associated MAGI Determination for the selected Benefit Month cannot be identified:
 - a. **Validation Message:** 'Disposition Not Requested: There is no MAGI Determination available to be associated with the selected Benefit Month.'
5. Add a page validation preventing a Disposition request from being performed when anyone has ever had a 'Minor Consent' Requested Medi-Cal Type recorded on the case: (see EHIT section 2.9.2.f.i)
 - a. **Validation Message:** 'Disposition Not Requested: A Disposition cannot be sent to CalHEERS for cases that have ever had 'Minor Consent' Requested Medi-Cal Type.'
6. Add a page validation preventing a Disposition request from being performed when the Associated MAGI Determination for the selected Benefit Month has an 'Initiated Date' prior to July 29th, 2019: (see EHIT section 2.9.2.f.v)
 - a. **Validation Message:** 'Disposition Not Requested: The Associated DER's Initiated Date is prior to July 29, 2019.'

2.6.4 Page Location

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** IAT Summary -> 'MAGI Disposition Update' button

2.6.5 Security Updates

See 2.5.5 for security detail governing access to this page.

2.6.6 Page Mapping

Add page mapping for new page and fields.

2.6.7 Accessibility

This is a new page, and the page should be assessed for Accessibility requirements and meet the Accessibility standards.

2.6.8 Page Usage/Data Volume Impacts

N/A

2.7 MAGI Referral Detail Page

2.7.1 Overview

The MAGI Referral Detail Page will be updated to no longer allow a user setting the Status to 'Covered CA Only' and to prevent a user setting the Status to 'Not Needed' when there is a MAGI member in 'Awaiting Review'.

2.7.2 Page Mockup

MAGI Referral Detail

By selecting this status option, you are confirming a Disposition to CalHEERS is not required for this MAGI Determination and it should not be used in EDBC.

Save and Return
Cancel

MAGI Case Number: 5000034957	MAGI Case Name: McClellan	Initiated Date: 08/10/2025 12:29 PM
Origination: Agent	Determination ID: 330599	Determination Category: Unsolicited
Case Number: 2678061	Case Name: Thadeus McClellan	Request ID:
Determination Type: Determination Change	Status: * <input type="text" value="Not Needed"/>	Covered CA Change:
Run Reason: Continuing	Benefit Month: 08/01/2025	Program: * <input type="text" value="Medi-Cal"/>

▶ Application

▼ Case Members

Name	DOB	SSN	CIN	CalSAWS PN	CalHEERS PN	Non-Compliance	CalSAWS Person
McClellan, Thadeus 63M	05/20/1962	286-63-9002	849735356		01		No

▼ MAGI

RE Month: **Begin Month:**
02/01/2025

Name	Status	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
McClellan, Thadeus 63M	Discontinue	No		Medicare Ineligible, Current Monthly Income Used, Income Limit - Not Within Range, MAGI Medi-Cal: Awaiting Review

Figure 2.7.2.1 – Updated MAGI Referral Detail Page in Edit Mode with New Message when Selecting 'Not Needed' Status

- **Status** - This MAGI Determination cannot be marked as Not Needed because one or more persons is in MAGI Awaiting Review status. Please contact a supervisor with override rights to save.

MAGI Referral Detail

By selecting this status option, you are confirming a Disposition to CalHEERS is not required for this MAGI Determination and it should not be used in EDBC.

Override

Save and Return

Cancel

MAGI Case Number: 5000034957	MAGI Case Name: McCleane	Initiated Date: 08/10/2025 12:29 PM
Origination: Agent	Determination ID: 330599	Determination Category: Unsolicited
Case Number: 2678061	Case Name: Thadeus McCleane	Request ID:
Determination Type: Determination Change	Status: * <input type="text" value="Not Needed"/>	Covered CA Change:
Run Reason: Continuing	Benefit Month: 08/01/2025	Program: * <input type="text" value="Medi-Cal"/>

Application

Case Members

Name	DOB	SSN	CIN	CalSAWS PN	CalHEERS PN	Non-Compliance	CalSAWS Person
McCleane, Thadeus 63M	05/20/1962	286-63-9002	849735356		01		No

MAGI

RE Month:	Begin Month: 02/01/2025
------------------	-----------------------------------

Name	Status	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
McCleane, Thadeus 63M	Discontinue	No		Medicare Ineligible, Current Monthly Income Used, Income Limit - Not Within Range, MAGI Medi-Cal: Awaiting Review

Figure 2.7.2.3 – Updated MAGI Referral Detail Page in Edit Mode with New Validation Message when Selecting ‘Not Needed’ Status with MAGI Members in Awaiting Review with Override Button Displayed for Users with the Appropriate Rights

MAGI Referral Detail

Edit Cancel

MAGI Case Number: 5000034957	MAGI Case Name: McClellan	Initiated Date: 08/10/2025 12:29 PM
Origination: Agent	Determination ID: 330599	Determination Category: Unsolicited
Case Number: 2678061	Case Name: Thadeus McClellan	Request ID:
Determination Type: Determination Change	Status: * Not Needed	Covered CA Change:
Run Reason: Continuing	Benefit Month: 08/01/2025	Program: * Medi-Cal

▶ Application

▼ Case Members

Name	DOB	SSN	CIN	CalSAWS PN	CalHEERS PN	Non-Compliance	CalSAWS Person
McClellan, Thadeus 63M	05/20/1962	286-63-9002	849735356		01		No

▼ MAGI

RE Month:	Begin Month: 02/01/2025
------------------	-----------------------------------

Name	Status	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
McClellan, Thadeus 63M	Discontinue	No		Medicare Ineligible, Current Monthly Income Used, Income Limit - Not Within Range, MAGI Medi-Cal: Awaiting Review

Figure 2.7.2.4 – Updated MAGI Referral Detail Page in View Mode after Updating the Status to ‘Not Needed’ via the Override Button

2.7.3 Description of Changes

1. Remove ‘Covered CA Only’ as a selectable option in the ‘Status’ Drop List on the ‘MAGI Referral Detail’ Page.
Technical Note: Unsolicited MAGI Determinations will continue to have their Status automatically set to ‘Covered CA Only’ when CalHEERS explicitly sends the ‘Covered CA Change’ flag (ExchangeInfoUpdateInd) as ‘Yes’ in eHIT and other criteria outlined in SCR CA-207515 is met.

2. Add a message to the page per the above mockups to display when the user selects 'Not Needed' from the 'Status' Drop List:
 - a. **Message:** 'By selecting this status option, you are confirming a Disposition to CalHEERS is not required for this MAGI Determination and it should not be used in EDBC.'
 - b. Hide the message when the user selects another status from the 'Status' Drop List.
3. Add a page validation per the above mockup to prevent the user from setting the 'Status' to 'Not Needed' when there is a MAGI Member with the 'MAGI Medi-Cal: Awaiting Review' Eligibility Evaluation Reason:
 - a. **Validation Message:** 'This MAGI Determination cannot be marked as Not Needed because one or more persons is in MAGI Awaiting Review status. Please contact a supervisor with override rights to save.'
4. Add a new button labeled 'Override' to display to the left of 'Save and Return' when the user has the appropriate security rights detailed in 2.7.5 and the above hard validation has been triggered.
 - a. Clicking the button will update the status of the MAGI Determination to 'Not Needed' and navigate the user back to View Mode of the page.
 - b. Hide the button when the user selects another status from the 'Status' Drop List.

Note: Setting the Status to 'Not Needed' will keep any individuals in Medi-Cal Awaiting Review in CalHEERS. Users must take any necessary steps to ensure CalHEERS eligibility remains in sync with CalSAWS.

2.7.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search -> 'Initiated Date' hyperlink

2.7.5 Security Updates

1. Security Rights

SECURITY RIGHT	RIGHT DESCRIPTION	RIGHT TO GROUP MAPPING
MAGIReferralStatusNotNeededOverride	Bypass hard validations on the MAGI Referral Detail Page for setting Status to Not Needed	MAGI Referral Not Needed Override

2. Security Groups

SECURITY GROUP	GROUP DESCRIPTION	GROUP TO ROLE MAPPING
MAGI Referral Not Needed Override	Bypass hard validations on the MAGI Referral Detail Page for setting the Status to Not Needed	Eligibility Supervisor; Eligibility Supervisor - LAC; System Administrator

2.7.6 Page Mapping

No Change

2.7.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.7.8 Page Usage/Data Volume Impacts

No Change

2.8 MAGI Determination Summary Page

2.8.1 Overview

The MAGI Determination Summary Page will be updated to display the new CalHEERS Disposition Status decodes.

2.8.2 Page Mockup

MAGI Determination Summary Close

Request ID: 10020007157	Benefit Month: 07/2025	Date Run: 06/05/2025
Household Eligibility: Eligible	Run Reason: Continuing	Requested by Batch: No

Name	Primary Aid Code	Status	Eligibility Evaluation Reasons	Negative Action Reason	Carry Forward Status
Berry, Rasp	M3	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No
Berry, Blue	M3	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No
Berry, Pink	P7	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No

EDBCs Run Against this MAGI Determination

Search Results Summary						Results 1 - 1 of 1
Begin Month	End Month	Type	EDBC Program Status	Date Run	EDBC Source	Disposition
07/2025		Regular	Active	06/05/2025	Online EDBC Rules	Complete

Figure 2.8.2.0 – Current MAGI Determination Summary With Disposition Status Displaying as ‘Complete’

MAGI Determination Summary

Close

Request ID: 10020007157	Benefit Month: 07/2025	Date Run: 06/05/2025
Household Eligibility: Eligible	Run Reason: Continuing	Requested by Batch: No

Name	Primary Aid Code	Status	Eligibility Evaluation Reasons	Negative Action Reason	Carry Forward Status
Berry, Rasp	M3	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No
Berry, Blue	M3	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No
Berry, Pink	P7	Eligible	Current Monthly Income Used, Income Limit - Within Range, MAGI Medi-Cal: Awaiting Review		No

EDBC Run Against this MAGI Determination

Search Results Summary

Results 1 - 1 of 1

Begin Month	End Month	Type	EDBC Program Status	Date Run	EDBC Source	Disposition
07/2025		Regular	Active	06/05/2025	Online EDBC Rules	Sent

Figure 2.8.2.1 – Updated MAGI Determination Summary With Disposition Status Displaying as ‘Sent’ (Other statuses such as ‘CalHEERS Processed’ and ‘Error’ will also commonly be displayed here)

2.8.3 Description of Changes

1. Update the page to use the new CalHEERS Disposition Status Reference Table decode in the EICT Stat Code lookup (CT450_RT06). (See 2.9.2.1.a)

2.8.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** MAGI Eligibility -> 'Determination' hyperlink'

2.8.5 Security Updates

No Change

2.8.6 Page Mapping

No Change

2.8.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.8.8 Page Usage/Data Volume Impacts

No Change

2.9 eHIT

2.9.1 Overview

eHIT will be updated to:

- a. Consume and save the inbound Disposition Acknowledgement transaction received from CalHEERS.
- b. Generate a holistic Disposition that will include summarized program eligibility information for Medi-Cal, CalWORKs, and CalFresh in a single transaction.
- c. Include an Ineligible/Discontinuance (IE/DS) Status Reason on the Disposition for Medi-Cal IE/DS individuals that are not IE/DS on the Associated MAGI Determination.
- d. Consume and process CalHEERS Business Validation (BV) #203 for CalHEERS stale-dating logic and automate triggering a new Disposition to remediate applicable eligibility periods.
- e. Allow User Requested Dispositions to communicate current CalSAWS Case Eligibility information without the need for running EDBC.

2.9.2 Description of Change

1. Consume and save the new inbound Disposition Acknowledgement transaction received from CalHEERS introduced in the eHIT schema with CalHEERS Change Request 252593 / CalSAWS SCR CA-279552.
 - a. Add a new decode reference table to the EICT Stat Code lookup for CalHEERS Disposition Statuses (CT450_RT06).
 - i. Copy all 'CalHEERS' statuses (CT450_RT03) to the new reference table except for 'Complete'. The new decode for 'Complete' (CT450_CM) will now display as 'Sent'.
 - b. Add a new CalHEERS Disposition Status of 'CalHEERS Processed' (CT450_CP) to be used when a Disposition Acknowledgement transaction is received against the Disposition.
 - c. If CalHEERS sends multiple eligibility records for a person, such as Exchange eligibility across multiple coverage years, only persist the eligibility record with the earliest benefit month period.
 2. Generate a holistic Disposition that will include summarized program eligibility information for Medi-Cal, CalWORKs, and CalFresh in a single transaction.
 - a. Only trigger a Disposition from a Regular Accepted and Saved CalWORKs EDBC Run in response to an open CalWORKs referral received from CalHEERS except when the most current Valid DER is a Renewal DER (Run Reason 'RE' or 'RM') not in 'Complete' Status.
 - i. The Disposition triggered from a CalWORKs EDBC Run will update the Status of the Associated MAGI Determination (DER) to 'Complete' only if Regular Medi-Cal EDBC has already been Accepted and Saved against the Associated DER.
- Note:** The exception for Renewal DER is added above to protect against closing CalHEERS Renewal Mode prematurely from a Disposition triggered by a CalWORKs EDBC Run.

- b. Only trigger a Disposition from a Regular Accepted and Saved CalFresh EDBC Run in response to an open CalFresh referral received from CalHEERS except when the most current Valid DER is a Renewal DER (Run Reason 'RE' or 'RM') not in 'Complete' Status.
 - i. The Disposition triggered from a CalFresh EDBC Run will update the Status of the Associated DER to 'Complete' only if Regular Medi-Cal EDBC has already been Accepted and Saved against the Associated DER.

Note: The exception for Renewal DER is added above to protect against closing CalHEERS Renewal Mode prematurely from a Disposition triggered by a CalFresh EDBC Run.

- c. Only trigger a Disposition from a Regular Accepted and Saved Medi-Cal EDBC Run when:
 - i. The Associated DER for the Benefit Period does not have a Disposition in 'Sent' or 'CalHEERS Processed' Status.
 - ii. There is a change in aid from the previous Disposition in 'Sent' or 'CalHEERS Processed' Status for the Associated DER that needs to be communicated to CalHEERS. (See 2.9.2.2.e)
- d. Update the Disposition generation logic to include every person on the Associated DER and populate up to one Medi-Cal, CalWORKs, and CalFresh program status and aid code as follows:
 - i. CalWORKs information:
 - 1. Consider the Status and Role from the latest Accepted and Saved Regular EDBC for the program, based on EDBC Run Date, Created On Timestamp:
 - a. If the Person is Active or Ineligible MEM/MMO, send Eligible with the Aid Code.
 - b. If the Person is Denied, send Ineligible.
 - c. If the Person is Discontinued, send Discontinued.
 - d. For any other Status/Role combination, consider the Application Disposing Event (Denied gets sent as Ineligible, Approved gets sent as Discontinued).
 - ii. CalFresh information:
 - 1. Consider the Status and Role from the latest Accepted and Saved Regular EDBC for the program, based on EDBC Run Date, Created On Timestamp:
 - a. If the Person is Active or Ineligible MEM, send Eligible with the Aid Code.
 - b. If the Person is Denied, send Ineligible.
 - c. If the Person is Discontinued, send Discontinued.
 - d. For any other Status/Role combination, consider the Application Disposing Event (Denied gets sent as Ineligible, Approved gets sent as Discontinued).

- iii. Medi-Cal information:
 - 1. If there is no Medi-Cal application for the Person only populate the CalSAWS/CalHEERS Person linkage, otherwise consider the latest Aid Code, Status, and Role from the latest Accepted and Saved Regular EDBC for all Program Blocks:
 - a. If there is a primary Aid Code, consider Eligible with the Aid Code.
 - b. If there is no primary Aid Code and the status is Denied, consider Ineligible.
 - c. If there is no primary Aid Code and the status is Discontinued, consider Discontinued.
 - d. If there is no primary Aid Code and the status is Active FRI/UP/MEM, consider Discontinued if the Application was Approved, otherwise consider Ineligible.
 - e. If they are Pending, consider Pending.
 - 2. The hierarchy to follow for determining which Status and Aid Code to send is as follows:
 - a. If there is a Primary Aid Code (Medi-Cal Benefit Category/Scope (CT184_RT02) is not Secondary and eHIT Exclude (CT184_RT31) is not Yes), send Eligible with the Aid Code.
 - i. If the person is an Active MEM on more than one Primary Aid Code choose the Primary Aid Code based on the following hierarchy:
 - 1. MAGI Aid Code (CT184_RT20) (Yes over No/Blank).
 - 2. MEC Aid Code (CT184_RT33) (Yes over No/Blank).
 - 3. MEDS Segment (CT184_RT14). (Primary over other-non-Primary)
 - 4. Medi-Cal Benefit Category/Scope (CT184_RT02) (Full over Restricted over Limited).
 - 5. Latest Aid Code based on EDBC Run Date, Created On Timestamp.
 - b. If there is Pending, send Pending.
 - c. If there is Discontinued, send Discontinued.
 - d. If there is Denied, send Ineligible.

- e. When comparing against a previous Disposition for the Associated DER, only trigger a new Disposition from EDBC when there are any of following detected changes in aid for the program:
 - i. For CalWORKs: None.
 - ii. For CalFresh: None.
 - iii. For Medi-Cal: Only when at least one Associated DER individual is on MAGI or Pending Medi-Cal in the previous Disposition and/or triggering EDBC and either of the following occurs:
 - 1. Any change in aid code or status occurs for the MAGI or Pending Medi-Cal Person.
 - 2. Any change in Non-MAGI MEC occurs.
- f. Do not trigger a Disposition under any of the following scenarios:
 - i. When any Person's Requested Medi-Cal Type is 'Minor Consent' (CT319_C1, C2, C3, C4).
 - ii. When the triggering EDBC's Run Reason is 'Soft Pause/Non-RE' (CT744_SP).
 - iii. When the triggering EDBC's Program Status Reason is 'Inter-County Transfer' (CT73_85).
 - iv. When the triggering EDBC's Program Status Reason is 'Worker Initiated-Skip CalHEERS' (CT73_WB).
 - v. When the Associated DER's Initiated Date is before July 29, 2019.
- g. Refactor existing Disposition triggering logic to no longer consider any of the following:
 - i. Triggering Medi-Cal EDBC Run Reason is 'Rescind' (CT744_RS) – This will allow CalSAWS to trigger a Disposition if Medi-Cal EDBC Run Reason is 'Rescind' and all other criteria is met to send a Disposition.
 - ii. Activation Indicator 'MAGI - Eligibility Rules' (CT406_MR_RT01).
 - iii. Deprecated Requested Medi-Cal Types for 'Foster Care' (CT319_FC, FO).
 - iv. Deprecated Requested Medi-Cal Type 'No Potential MAGI' (CT319_NM).

Testing Note: Points **ii**, **iii**, and **iv** above are code refactors that do not have specific testable scenarios.
- h. Add a new Disposition Source (CT10833_PE) of 'Pending Eligible on DER' to be used when Dispositions are triggered automatically by MAGI Determinations moving to 'Reviewed' Status that only have MAGI Pending Eligible persons.
 - i. The Worker Information populated on the Disposition transaction will be from the Program assigned on the MAGI Referral Detail Page of the Associated DER.
- i. Add a new Disposition Source (CT10833_ED) of 'Disposition is triggered by EDBC' to be used when Dispositions are triggered automatically by EDBC.
 - i. The Worker Information populated on the Disposition transaction will be from the Program of the triggering EDBC Run.

- j. Add a 10-minute delay from the moment a Disposition request is put in the queue so as to avoid sending extraneous Dispositions.
 - i. If an automated Disposition request is put in the queue within the 10-minute delay, reset the timer.
 - ii. If a manual Disposition request is put in the queue within the 10-minute delay, the delay is removed and all the queued requests are sent unless a Disposition was generated less than 10 minutes ago.
- 3. Include an Ineligible/Discontinuance (IE/DS) Status Reason on the Disposition for Medi-Cal IE/DS individuals that are not IE/DS on the Associated DER.
 - a. Create a code category mapping for the new Disposition eHIT field.
 - b. Populate the IE/DS Status Reason for the Medi-Cal Disposition members that are Ineligible or Discontinued but are MAGI Eligible, Conditionally Eligible, or Pending on the Associated DER based on the EDBC Program Person Status reason:

PROGRAM PERSON STATUS (CALSAWS CODE)	IE/DS STATUS REASON (EHIT CODE)
Application Opened in Error (09)	Application Opened in Error (09)
Child Applied for Self (CR)	Child Applied for Self (CR)
Deemed Child - Fam ReApp (KI)	Deemed Child - Fam ReApp (KI)
Duplicate Application (10)	Duplicate Application (10)
Failed to Complete Determination (16)	Failed to Complete Determination (16)
Failed to Complete Redetermination (RD)	Failed to Complete Redetermination (RD)
On Aid Another Case (CN)	On Aid Another Case (CN)
Requested Disc. - Written (K4)	Requested Disc. - Written (K4)
Stop Aid for Optional Member (C9)	Stop Aid for Optional Member (C9)
TMC Report Incomplete (CH)	TMC Report Incomplete (CH)
TMC Report Not Recvd (CG)	TMC Report Not Recvd (CG)
Whereabouts Unknown (07)	Whereabouts Unknown (07)
Written Withdrawal (18)	Written Withdrawal (18)
Non-Payment of Premium (63)	Non-Payment of Premium (E4)
Deceased (04)	Deceased (85)
Calif. Residence (05); FTP California Residency (N82); FTP County Residence (Negative Action) (ES); FTP County Residence (RS)	California Residency (IY)
Gets SSI (JW); Gets SSI/SSP (25)	Receives SSI (IZ)

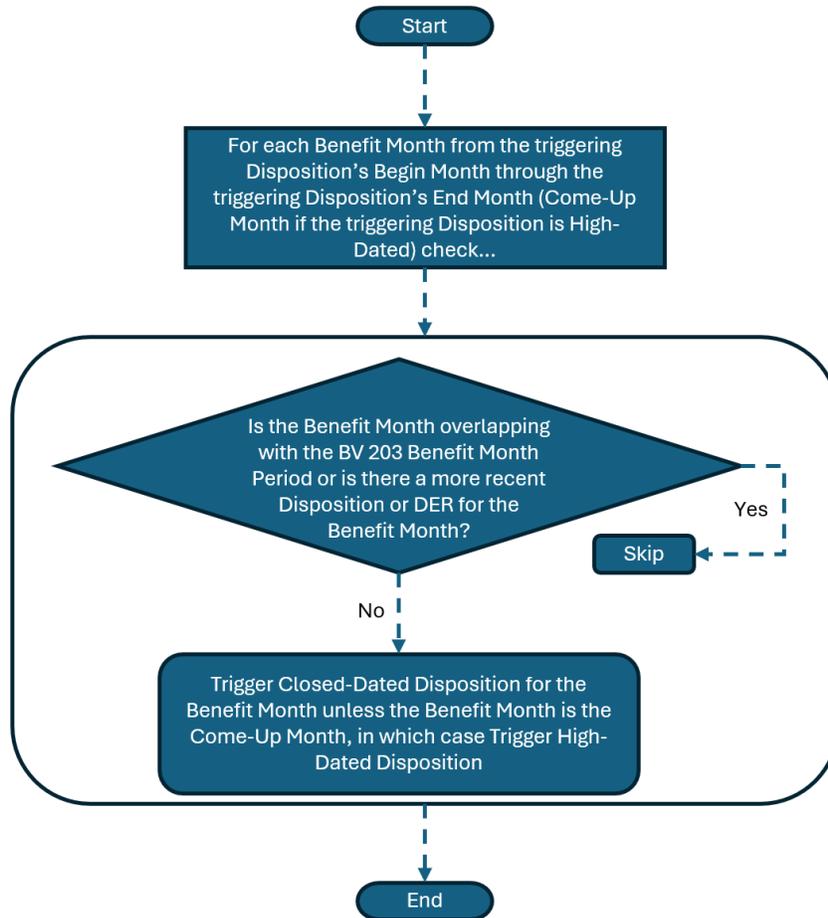
PROGRAM PERSON STATUS (CALSAWS CODE)	IE/DS STATUS REASON (EHIT CODE)
Refused UIB (30); Refused SDI (34); Refused VA (31); Refused Military Ben (35)	Failure to apply for or accept unconditionally available income, i.e., UIB, SDI, Veteran's Benefits (VB)
FTP Other Health Care (JT)	Failure to provide other health insurance information (FH)
FTP Third Party Liability (TP)	Failure to comply with Third party Liability (FT)
Didn't Apply Medicare (CM)	Failure to apply for Medicare (FM)
Non Co-Op Chld/Med Supp (DX)	Failure to provide 2.1Q (Child Support) (FQ)
SSN Enumeration (C4)	Failure to provide or apply for SSN (PN)
FTP Name/Identity (CJ)	Failure to provide identity/name (FN)
Gets AAP (FU); Gets APTC (ZT); Gets CalWORKs (G7); Gets FC (FV); Gets Kin-GAP (FT); Gets RCA (FS); Gets Duplicate Aid (GD)	Gets Duplicate Aid (GD)
Out of the Home (19); Out of the Home - Primary Applicant (73); Out of the Home - Incarcerated (OI)	Out of the Home (OH)

- c. Send 'Duplicate/Hidden Person' (DH) with Medi-Cal 'Ineligible' Status in eHIT if the MAGI person is marked Duplicate or Hidden.
- d. Default to sending 'Other' (OT) in eHIT for any reason not mapped above.

Note: The eHIT Non-Compliance Reason of 'Failure to provide the Veteran's information to complete the MC 05' (FV) is the only valid IE/DS Status Reason not mapped as it is not populated in eHIT outbound to CalHEERS.

CalHEERS Reference Note: Per CalHEERS **BRF01.18** - Eligibility Discontinuance and Negative Action, individuals sent with an IE/DS Status Reason of 'Gets Duplicate Aid', 'Out of Home', or 'Duplicate/Hidden Person' will not be evaluated for Exchange programs. Individuals sent with 'Other' will be evaluated for Exchange and all other Negative Action and Non-Compliance reasons will be evaluated per existing configuration set by CalHEERS.

4. Consume and process CalHEERS BV #203 for stale-dating logic and automate triggering a new Disposition to remediate applicable eligibility periods.
 - a. Save the new Program Period Begin and End Dates being introduced on eHIT Logging transactions for CalHEERS BV #203 for Disposition State-Dating Logic.
 - b. When a Disposition errors out due to CalHEERS BV #203, automatically send a new Disposition based on below flow chart:



- c. When iterating through each month of the Disposition and checking for a more recent Disposition, do not consider Dispositions that are in 'Error' Status.
- d. When iterating through each month of the Disposition and checking for a more recent DER, only consider DERs that are 'Reviewed', 'In Process', or 'Completed Manually' Status.
- e. Add a new Disposition Source (CT10833_SD) of 'Stale-Date BV' to be used when Dispositions are triggered automatically from processing CalHEERS BV #203.
 - i. The Worker Information populated on the Disposition transaction will be from that of the stale-dated Disposition transaction.

5. Allow User Requested Dispositions to communicate effective CalSAWS Case Eligibility information without the need for running EDBC.
 - a. Add a new Disposition Source (CT10833_UR) of 'User Requested' to be used when Dispositions are triggered Manually such as from the new 'MAGI Disposition Update' page.
 - i. The Worker Information populated on the Disposition transaction will be from the user who requested the Disposition.

2.9.3 Interface Partner

CalHEERS

2.9.4 eHIT Schema Version

Version 22 – CalHEERS R25.6 CR 252593 / CalSAWS SCR CA-279552

2.10 Automated Regression Test

2.10.1 Overview

Create new automated regression test scripts to verify navigation to, and display of, the following pages: MAGI Disposition List, MAGI Disposition Detail, MAGI Disposition Update.

Create new automated regression test scripts to verify that a MAGI Disposition Update can be submitted.

2.10.2 Description of Change

1. Create regression scripts to verify basic navigation to, and display of each visible field, on the following pages:
 - a. MAGI Disposition List
 - b. MAGI Disposition Detail
 - c. MAGI Disposition Update
2. Create regression scripts to verify that a user can navigate to the MAGI Disposition Update page and submit a new disposition for an ongoing Medical case.
3. Create regression scripts to verify that a Page Mapping entry exists for each applicable field on each of the following pages:
 - a. MAGI Disposition List
 - b. MAGI Disposition Detail
 - c. MAGI Disposition Acknowledgement Detail*
 - d. MAGI Disposition Acknowledgement Person Detail*
 - e. MAGI Disposition Update

Technical Note: Page mappings for the MAGI Disposition Acknowledgement Detail and MAGI Disposition Acknowledgement Person Detail pages should be verified by clicking the Page Mapping link from the Homepage. Page mappings for the other pages should be verified by clicking the Page Mapping link from each page.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-277303

Add newest State version of M20-353C- Fraud Penalty
Change NOA

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sujit Neupane
	Reviewed By	[individual(s) from Build and Test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/01/2024	1.0	Initial Draft	Sujit Neupane
11/18/2024	1.1	Addressed comments provided by BA	Sujit Neupane
02/05/2024	1.2	Update to action fragment and regulations	Steven Contreras

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1 OVERVIEW

This SCR is to automate and add to the template repository change NOA M20-353C – 'Penalty Applied to AU'.

1.1 Current Design

CalSAWS does not have the M20-353C NOA in the system.

1.2 Requests

Add and automate M20-353C – Penalty Applied to AU.

1.3 Overview of Recommendations

1. Add an individual action fragment from M20-353C
2. Add a message fragment from M20-353C
3. Add a reason fragment from M20-353C when duplicate aid
4. Add a reason fragment from M20-353C when ineligible child
5. Add a reason fragment from M20-353C when welfare fraudST
6. Add a reason fragment from M20-353C when welfare fraud for three times
7. Add a reason fragment from M20-353C when filed multiple applications
8. Add the latest State version (06/98) of M20-353C to the Template Repository.

1.4 Assumptions

1. Remaining threshold languages for M20-353C will be added with SCR CA-284732.
2. For those Fraud Penalty NOA reasons from M20-353C that are not being automated with this effort, worker will be able to access and generate them via the Template Repository.

Manual reasons:

- received cash aid of \$_____ or more because of welfare fraud.
- gave us wrong facts or did not report all facts.

2 RECOMMENDATIONS

2.1 Add an individual action fragment from M20-353C

2.1.1 Overview

Add and automate an individual action fragment from M20-353C.

State Form/NOA: M20-353C/NA 200 (6/98)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.1.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this action fragment.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static	The needs of <PenaltyPerson>, were not counted in figuring the amount of your cash aid.	Arial Font Size 10
DynamicSection	This person's fraud penalty period is for <PenaltyPeriod>, while the family is being aided and he/she is living with the family.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

***Note:** Please refer to section 2.1.4.2 for the generation condition of the DynamicSection.

2.1.3 Form/NOA Variable Population

Variable Name	Population	Formatting*
<PenaltyPerson>	Populate with name of the person for whom the penalty is applied to. Person will have the "Role reason" code 'CW Duplicate Aid'. Note: If penalty is applied to more than one person, the NOA fragment will generate more than once.	Arial Font Size 10
<PenaltyPeriod>	Populate with penalty period. Penalty 'Begin Date' and 'End Date' is provided in "Eligibility Non-Compliance Detail" page. (Example: 11/2024 - 01/2025) Note: If penalty is applied to more than one person, the NOA fragment will generate more than once.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2.1.4 Form/NOA Generation Conditions

1. Add Fragment Generation

This action fragment should generate along with reason fragment added with recommendations 2.3, 2.4, 2.5, 2.6, and 2.7.

***Note:** If penalty is applied to more than one person, the NOA fragment will generate more than once. Please refer to supporting document #2.

Ordering on NOA: This action fragment should generate right before a reason fragment.

2. Add Fragment Section Generation

Section	Generation Conditions
DynamicSection	If Fraud Penalty has 'End date' then we generate this section. Fraud penalty end date is provided in "Eligibility Non-Compliance Detail" page "End Date" field.

2.2 Add a message fragment from M20-353C

2.2.1 Overview

Add a message fragment from M20-353C and automate it to generate with action and reason fragments.

State Form/NOA: M20-353C (6/98)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Program

Repeatable: No

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.2.2 Form/NOA Verbiage

Create a new message fragment XDP

Add a new message fragment from M20-353C NOA.

1

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
DynamicMessage	He/she may get cash aid when the fraud penalty period ends.	Arial Font Size 10
Static	Your new cash aid amount is figured on this notice. Medi-Cal: This Notice of Action does NOT change or stop Medi-Cal benefits. If there is a change in your Medi-Cal benefits, you will receive another notice. Keep using your plastic Benefits Identification Card(s). CalFresh: This notice DOES NOT stop or change your CalFresh benefits. You will get a separate notice telling you about any changes to your CalFresh benefits. Receiving Medi-Cal and/or CalFresh only DOES NOT count against your cash aid time limits.	Arial Font Size 10

1

*English only, Spanish and threshold will generate based on project standards for that language.

*Note: Please refer to 2.2.4.2. for the generation condition of the 'DynamicMessage'.

2.2.3 Form/NOA Variable Population

There is no variable population for this fragment.

2.2.4 Form/NOA Generation Conditions

1. Add Fragment Generation

Generate this message fragment when one of the reason fragments added with recommendations 2.3, 2.4, 2.5, 2.6, and 2.7 gets generated.

Ordering on NOA: This message fragment should generate after all the reasons.

2. Add Fragment Section Generation

Section	Generation Conditions
DynamicMessage	If Fraud Penalty has 'End date' then we generate this section. Fraud penalty end date is provided in "Eligibility Non-Compliance Detail" page "End Date" field.

2.3 Add a reason fragment from M20-353C when duplicate aid

2.3.1 Overview

Add a new reason fragment from M20-353C for when a participant is receiving duplicate aid.

State Form/NOA: M20-353C/NA 200 (6/98)

NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes. Repeats for each person.

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: NA 200

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.3.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static	This person gave us wrong facts about where he/she lived in order to receive cash aid from two or more states or counties.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.3.3 Form/NOA Variable Population

1. Add Fragment Variable Population

There is no variable population for this reason fragment.

2. Add Fragment Regulations

MPP Sections 44-100; 44-315; 44-111.231(c). 20-353.2; 40-173.1; 44-315; 44-317

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page: CW Penalty Applied to AU

NOA Title: CW_CH_NOA_TYPE (ID: 3108)

NOA Title Requires Translations: No

NOA Footer: M20-353C/NA 200 (6/98)

NOA Footer Requires Translations: No

2.3.4 Form/NOA Generation Conditions

This fragment generates when all the following is true:

- The program is CalWORKs.
- The program in the newly run EDBC is active.
- There is at least one person with the role reason 'CW Duplicate Aid'.

- There is at least one existing CalWORKs EDBC for the current Benefit month and in the most recent saved CalWORKs EDBC of the existing CalWORKs EDBCs for that month the person(s) did not have a role reason mentioned above.
or
There is not a previously existing CalWORKs EDBC for the current Benefit month and there is at least one CalWORKs EDBC for the previous month and in the most recent saved CalWORKs EDBC for the previous month the person did not have a role reason mentioned above.

Action Fragment: CW_CH_ACTION6 (Snippet ID: 4072) and action fragment added with recommendation 2.1.

Message Fragment: Added with Recommendation 2.2.

Ordering on NOA: This fragment should generate after the action fragment added with recommendation 2.1.

2.4 Add a reason fragment from M20-353C when ineligible child

2.4.1 Overview

Add a new reason fragment from M20-353C for when a participant provided wrong facts about child eligibility.

State Form/NOA: M20-353C/NA 200 (6/98)

NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes. Repeats for each person.

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: NA 200

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.4.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #3

Description	Text	Formatting*
Static	This person gave us wrong facts for an ineligible child or for a child that does not exist.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.4.3 Form/NOA Variable Population

1. Add Fragment Variable Population

There is no variable population for this reason fragment.

2. Add Fragment Regulations

MPP Sections 44-100; 44-315; 44-111.231(c). 20-353.2; 40-173.1; 44-315; 44-317

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page: CW Penalty Applied to AU

NOA Title: CW_CH_NOA_TYPE (ID: 3108)

NOA Title Requires Translations: No

NOA Footer: M20-353C/NA 200 (6/98)

NOA Footer Requires Translations: No

2.4.4 Form/NOA Generation Conditions

This fragment generates when all the following is true:

- The program is CalWORKs.
- The program in the newly run EDBC is active.
- There is at least one person with the role reason 'CW - No Elig Child'.
- There is at least one existing CalWORKs EDBC for the current Benefit month and in the most recent saved CalWORKs EDBC of the existing CalWORKs EDBCs for that month the person(s) did not have a role reason mentioned above.

or

There is not a previously existing CalWORKs EDBC for the current Benefit month and there is at least one CalWORKs EDBC for the previous month and in the most recent saved CalWORKs EDBC for the previous month the person did not have a role reason mentioned above.

Action Fragment: CW_CH_ACTION6 (Snippet ID: 4072) and action fragment added with recommendation 2.1.

Message Fragment: Added with Recommendation 2.2.

Ordering on NOA: This fragment should generate after the action fragment added with recommendation 2.1.

2.5 Add a reason fragment from M20-353C when welfare fraud

2.5.1 Overview

Add a new reason fragment from M20-353C for when a participant is pled guilty of welfare fraud.

State Form/NOA: M20-353C/NA 200 (6/98)

NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes. Repeats for each person.

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: NA 200

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.5.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting*
Static	This person was found/pled guilty in a court of law of felony welfare fraud of \$<WelfareFraudAmount> or more.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.5.3 Form/NOA Variable Population

1. Add Fragment Variable Population

Variable Name	Population	Formatting*
<WelfareFraudAmount>	<p>This amount populates based on the "Role Reason" code.</p> <ol style="list-style-type: none"> 1. If "Role Reason" code is "CW \$2K to 5K (felony)", then it will get populated with "2,000". 2. If "Role Reason" code is "CW >\$5K (felony)", then it will get populated with "5,000". 3. If "Role Reason" code is "CW Fraud >\$10K", then it will get populated with "10,000". 	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2. Add Fragment Regulations

MPP Sections 44-100; 44-315; 44-111.231(c). 20-353.2; 40-173.1; 44-315; 44-317

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page: CW Penalty Applied to AU

NOA Title: CW_CH_NOA_TYPE (ID: 3108)

NOA Title Requires Translations: No

NOA Footer: M20-353C/NA 200 (6/98)

NOA Footer Requires Translations: No

2.5.4 Form/NOA Generation Conditions

1. Add Fragment Generation

This fragment generates when all the following is true:

- The program is CalWORKs.
 - The program in the newly run EDBC is active.
 - There is at least one person with one of the following role reason codes:
 - a. 'CW \$2K to 5K'
 - b. 'CW >\$5K'
 - c. 'CW Fraud >\$10K'
 - There is at least one existing CalWORKs EDBC for the current Benefit month and in the most recent saved CalWORKs EDBC of the existing CalWORKs EDBCs for that month the person(s) did not have a role reason mentioned above.
- or

There is not a previously existing CalWORKs EDBC for the current Benefit month and there is at least one CalWORKs EDBC for the previous month and in the most recent saved CalWORKs EDBC for the previous month the person did not have a role reason mentioned above.

Action Fragment: CW_CH_ACTION6 (Snippet ID: 4072) and action fragment added with recommendation 2.1.

Message Fragment: Added with Recommendation 2.2.

Ordering on NOA: This fragment should generate after the action fragment added with recommendation 2.1.

2.6 Add a reason fragment from M20-353C when welfare fraud for three times

2.6.1 Overview

Add a new reason fragment from M20-353C for when a participant is pled guilty of welfare fraud for three times.

State Form/NOA: M20-353C/NA 200 (6/98)

NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes. Repeats for each person.

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: NA 200

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.6.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #5

Description	Text	Formatting*
Static	This person was found/pled guilty of welfare fraud three times in a court of law or administrative hearing.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.6.3 Form/NOA Variable Population

1. Add Fragment Variable Population

There is no variable population for this reason fragment.

2. Add Fragment Regulations

MPP Sections 44-100; 44-315; 44-111.231(c). 20-353.2; 40-173.1; 44-315; 44-317

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page: CW Penalty Applied to AU

NOA Title: CW_CH_NOA_TYPE (ID: 3108)

NOA Title Requires Translations: No

NOA Footer: M20-353C/NA 200 (6/98)

NOA Footer Requires Translations: No

2.6.4 Form/NOA Generation Conditions

This fragment generates when all the following is true:

- The program is CalWORKs.
- The program in the newly run EDBC is active.
- There is at least one person with the role reason 'CW IPV - #3'.
- There is at least one existing CalWORKs EDBC for the current Benefit month and in the most recent saved CalWORKs EDBC of the existing CalWORKs EDBCs for that month the person(s) did not have a role reason mentioned above.

or

There is not a previously existing CalWORKs EDBC for the current Benefit month and there is at least one CalWORKs EDBC for the previous month and in the most recent saved CalWORKs EDBC for the previous month the person did not have a role reason mentioned above.

Action Fragment: CW_CH_ACTION6 (Snippet ID: 4072) and action fragment added with recommendation 2.1.

Message Fragment: Added with Recommendation 2.2.

Ordering on NOA: This fragment should generate after the action fragment added with recommendation 2.1.

2.7 Add a reason fragment from M20-353C when filed multiple applications

2.7.1 Overview

Add a new reason fragment from M20-353C for when a participant has filed multiple applications.

State Form/NOA: M20-353C/NA 200 (6/98)

NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Program(s): CalWORKs

Action Type(s): Change

Fragment Level: Person

Repeatable: Yes. Repeats for each person.

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Forms/NOAs Generated with this NOA: NA 200

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.7.2 Form/NOA Verbiage

Create Fragment XDP

Create a new XDP for this new reason fragment.

NOA Mockups/Examples: See Supporting Documents #6

Description	Text	Formatting*
Static	This person filed more than one application for cash aid for the same period of time.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.7.3 Form/NOA Variable Population

1. Add Fragment Variable Population

There is no variable population for this reason fragment.

2. Add Fragment Regulations

MPP Sections 44-100; 44-315; 44-111.231(c). 20-353.2; 40-173.1; 44-315; 44-317

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page: CW Penalty Applied to AU

NOA Title: CW_CH_NOA_TYPE (ID: 3108)

NOA Title Requires Translations: No

NOA Footer: M20-353C/NA 200 (6/98)

NOA Footer Requires Translations: No

2.7.4 Form/NOA Generation Conditions

This fragment generates when all the following is true:

- The program is CalWORKs.
- The program in the newly run EDBC is active.
- There is at least one person with the role reason 'CW Duplicate Appl. #1'.
- There is at least one existing CalWORKs EDBC for the current Benefit month and in the most recent saved CalWORKs EDBC of the existing CalWORKs EDBCs for that month the person(s) did not have a role reason mentioned above.

or

There is not a previously existing CalWORKs EDBC for the current Benefit month and there is at least one CalWORKs EDBC for the previous month and in the most recent saved CalWORKs EDBC for the previous month the person did not have a role reason mentioned above.

Action Fragment: CW_CH_ACTION6 (Snippet ID: 4072) and action fragment added with recommendation 2.1.

Message Fragment: Added with Recommendation 2.2.

Ordering on NOA: This fragment should generate after the action fragment added with recommendation 2.1.

2.8 Add the latest State version (06/98) of M20-353C to the Template Repository

2.8.1 Overview

This effort will add the form M20-353C (6/98) in English and available threshold languages to CalSAWS template repository. This version will have the NA 200 Budget attached.

State Form: M20-353C (6/98)

Programs: CalWORKs

Attached Forms: NA 200

Template Description: Penalty Applied to AU

Forms Category: NOA

Template Repository Visibility: All Counties

Languages: English, Spanish, Chinese, Russian, Vietnamese

2.8.2 Form Verbiage

Create M20-353C XDP:

Create a new XDP for the M20-353C (6/98) in English and threshold languages with NA 200 Budget attached.

Note: Please refer to the existing "M40-105E/NA 200" Template Repository implementation for the variable field types of NA 200 budget. We are not prepopulating the budget.

Note: 'Penalty Applied to AU' requires translations.

Threshold Languages: English, Spanish, Chinese, Russian, Vietnamese

*One translation is provided to support the three Chinese threshold languages: Cantonese, Chinese, and Mandarin

Form Header: CalSAWS Standard Header (HEADER_1_EN)

Form Number: M20-353C/NA 200

Form Title (Document List Page Displayed Name): Penalty Applied to AU

Include NA Back 9: Yes

- **Includes standard NA Back 9 variable population:** Yes

Imaging Form Name: Penalty Applied to AU

Imaging Document Type: Notice of Action

Imaging Case/Person: Case

Form Mockups/Examples: See supporting document #7

2.8.3 Form/NOA Variable Population

There will be no pre-population for this Form outside of the standard Header, NA Back 9, and Regulation pre-population.

Below are the fields that will be available on the Form:

Variable Name	Population	Formatting	Editable*/ Field Type	Template Repository Population	Populates with Form Generation
---------------	------------	------------	--------------------------	--------------------------------------	--------------------------------------

<AS_OF_DATE>	Worker editable field. Not system populated.	Arial Font size 10 "MM/DD/YYYY"	Yes, Date Field	No	N/A, Template Repository only
<FROM_AMT>	Worker editable field. Not system populated.	Arial Font size 10 "\$X,XXX.XX"	Yes, Numerical field	No	N/A, Template Repository only
<TO_AMT>	Worker editable field. Not system populated.	Arial Font size 10 "\$X,XXX.XX"	Yes, Numerical field	No	N/A, Template Repository only
<PENALTY_PERSON>	Worker editable field. Not system populated.	Arial Font size 10 "John Doe"	Yes, Text	No	N/A, Template Repository only
<PENALTY_PERIOD>	Worker editable field. Not system populated.	Arial Font size 10 "01/2025 - 03/2025"	Yes, Text	No	N/A, Template Repository only
<DUPLICATE_AID_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<INELIGIBLE_CHILD_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<AID_RECEIVED_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<CASH_AID_RECEIVED>	Worker editable field. Not system populated.	Arial Font size 10 "\$X,XXX.XX"	Yes, Numerical field	No	N/A, Template Repository only
<WELFARE_FRAUD_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only

<WELFARE_FRAUD_AMOUNT>	Worker editable field. Not system populated.	Arial Font size 10 "\$X,XXX.XX"	Yes, Numerical field	No	N/A, Template Repository only
<THREE_FRAUDS_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<WRONG_FACTS_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<DUPLICATE_APP_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<PENALTY_END_CB>	Worker editable field. Not system populated.	N/A	Yes, Checkbox	No	N/A, Template Repository only
<REGS>	Worker editable field. Pre-populates with "MPP Sections 44-100; 44-315; 44-317; 44- 111.231(c); 20-353.2; 40-173.1"	Arial Font size 10	Yes, Text	Yes	N/A, Template Repository only

* Note: All Form Body Variables will be editable by default. When generating a Blank Form from Template Repository the field will be editable unless otherwise indicated.

Variables Requiring Translations: REGS (Spanish, Chinese, Russian, Vietnamese)

2.8.4 Form Generation Conditions

1. Add M20-353C to Template Repository

The M20-353C (6/98) is added to the Template Repository.

Required Document Parameters: Customer Name, Case Number, Program, Language

2. Add Form Control

Add an imaging barcode for M20-353C.

Tracking Barcode	BRM Barcode	Imaging Barcode
N	N	Y

Add Form Print Options and Mailing Requirements

The following are the print and mailing requirements for M20-353C.

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mailing Options	Option for M20-353C
Mail-To (Recipient)	Applicant selected on the document parameters page.
Mailed From (Return)	Worker's Office Address
Mail-back-to Address	N/A
Outgoing Envelope Type	Standard
Return Envelope Type	N/A
Special Paper Stock	N/A
Mail Priority	Same Day Priority

Additional Options:

Requirement	Option for M20-353C Form
Post to Self-Service Portal	Y

3 SUPPORTING DOCUMENTS

Note: The back of the NOA will generate with the current CalSAWS NA Back 9.

Number	Functional Area	Description	Attachment
1.	NOA	English mockup with Duplicate Aid reason	CW_Duplicate_Aid_EN.pdf
2.	NOA	English mockup when two persons have Fraud penalty	CW_Fraud_Two_Person_EN.pdf

3.	NOA	English mockup when two persons have Ineligible child	CW_InElig_Child_EN.pdf
4.	NOA	English mockup when two persons have Welfare Fraud	CW_welfare_fraud_EN.pdf
5.	NOA	English mockup when two persons have three Fraud penalties	CW_fraud_3_EN.pdf
6.	NOA	English mockup when two persons have multiple applications	CW_multi_app_EN.pdf
7.	FORM	English mockup of form M20-353C for Template Repository	M20-353C_NA200_EN_Form.pdf

Design

CA-278918

Child Care Administrator Portal Enhancements –
Adding Cash Grant information

DOCUMENT APPROVAL HISTORY

Prepared By	Erika Kusnadi-Cerezo
Reviewed By	Chitra Barsagade, Sunitha Sampathkumar, William Baretsky, Michael Wu

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
02/04/2025	1.0	Initial	Kusnadi.E
02/19/2025	1.1	<ul style="list-style-type: none"> Per feedback from Committee added Frequency information for the Income Type section. Added the requirement to update/add the walkthrough pop-up messages to accommodate for the new Income Information section that is being added. 	Kusnadi.E

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[CA-278918 – Child Care Administrator Portal Enhancements – Adding Cash Grant information]

1 OVERVIEW

1.1 Current Design

The Child Care Admin Portal Summary Page provide information regarding a Case to allow users to determine their eligibility for Child Care program. This includes information regarding the income and the source of the income for the CalWORKs program. Currently, the Child Care Admin Portal Summary Page only provide a list of income sources and the Adjusted Monthly income but does not provide the amount associated to the income type, include the cash grant amount for the CalWORKs program.

1.2 Requests

Update the Child Care Admin Portal Summary Page to display the list of income sources along with the associated amount for each person on the CalWORKs case and provide the cash grant amount for CalWORKs for the case.

1.3 Overview of Recommendations

1. Add a new Income Information section to the Child Care Admin Portal Summary page to provide income information.
 - a. Provide a list of income sources and the income amount for each person on the CalWORKs program.
 - b. Provide the cash grant amount for the Case.
 - c. No longer display the list of income source.

1.4 Assumptions

1. All existing functionalities will remain unchanged unless called out as part of the SCR.
2. Information being displayed on the Child Care Portal Summary page, will be based on information that is available at the time of the request.

2 RECOMMENDATIONS

2.1 Child Care Admin Portal Summary

2.1.1 Overview

The Child Care Admin Portal Summary page provide information regarding a Case to allow users to determine their eligibility for Child Care program. This includes information regarding the income and the source of the income for the CalWORKs program. Currently, the Child Care Admin Portal Summary page only provide a list of income source and the Adjusted Monthly income but does not provide the amount associated to the income type, include the cash grant amount for the CalWORKs program. This SCR will be adding a new Information section to the Child Care Admin Portal Summary page that will be providing information for the list of income sources along with the amount for each person on the CalWORKs case along with the cash grant amount for the CalWORKs program for the case.

2.1.2 Child Care Admin Portal Summary Page Mockup

Summary

CalWORKS Program Discontinued/Denied on - Case Number A123456 CalWORKs Status Active

Parent/Caretaker Information

DAISY DUCK DONALD DUCK

First Name Daisy Middle Initial - Last Name Duck Date of Birth 04/24/2001 Reasons for needing Child Care CalWORKs Activities		CalWORKs Individual Information CalWORKs Person Status Active Reason for Denial/Discontinuance - Last Added Month of CalWORKs February 2025 CalWORKs Person Role Member CalWORKs Person Role Reason -																
Telephone Numbers Cell (415)990-8076 Fax - Home - Main - Message - TDD - Toll Free - Work -		E-mail johndoe@testcalaws.org Address Mailing 9115 Disneyland Way Anaheim CA 94509-4078 Physical 9115 Disneyland Way Anaheim CA 94509-4078																
Employment Training Information <table border="1"> <thead> <tr> <th>Name</th> <th>Address</th> <th>Days</th> <th>Start Time</th> <th>Stop Time</th> </tr> </thead> <tbody> <tr> <td>Disneyland</td> <td>4545 Disney Blvd</td> <td>Mon Tue Wed Thu Fri</td> <td>08:00 AM</td> <td>05:00 PM</td> </tr> <tr> <td>Tomorrowland</td> <td>3727 Toon Town</td> <td>Mon Tue Wed Thu Fri</td> <td>08:00 AM</td> <td>05:00 PM</td> </tr> </tbody> </table>				Name	Address	Days	Start Time	Stop Time	Disneyland	4545 Disney Blvd	Mon Tue Wed Thu Fri	08:00 AM	05:00 PM	Tomorrowland	3727 Toon Town	Mon Tue Wed Thu Fri	08:00 AM	05:00 PM
Name	Address	Days	Start Time	Stop Time														
Disneyland	4545 Disney Blvd	Mon Tue Wed Thu Fri	08:00 AM	05:00 PM														
Tomorrowland	3727 Toon Town	Mon Tue Wed Thu Fri	08:00 AM	05:00 PM														

Children Information

MICKEY MOUSE MINNIE MOUSE PLUTO DOG

First Name Mickey Middle Initial - Last Name Mouse		Date of Birth 04/18/2018 Status Active Number of hours of Child Care authorized on the Stage One Child Care authorization 45											
Child Care Provider Info: CARMEN JACOBS Name Maribel Type Large Family Day Care Home		Provider Rates List <table border="1"> <thead> <tr> <th>Schedule Type</th> <th>Care Type</th> <th>Time</th> <th>Age Group</th> <th>Rate of Payment</th> </tr> </thead> <tbody> <tr> <td>Regular</td> <td>Full Time</td> <td>Daytime</td> <td>2 to 5</td> <td>\$1114.6/Monthly</td> </tr> </tbody> </table>		Schedule Type	Care Type	Time	Age Group	Rate of Payment	Regular	Full Time	Daytime	2 to 5	\$1114.6/Monthly
Schedule Type	Care Type	Time	Age Group	Rate of Payment									
Regular	Full Time	Daytime	2 to 5	\$1114.6/Monthly									
Address Mailing 1547 Downtown Way Anaheim CA 94565-5083 Physical 1547 Downtown Way Anaheim CA 94565-5083		Telephone Numbers Cell - Fax - Home - Main (123)456-7890 Message - TDD - Toll Free - Work -											

Income Information

DAISY DUCK DONALD DUCK MICKEY MOUSE MINNIE MOUSE PLUTO DOG

Income Information Cash Full Month Aid Payment \$1,799.00 Adjusted Monthly Income \$0		Income Type <table border="1"> <thead> <tr> <th>Income Type</th> <th>Amount</th> <th>Frequency</th> </tr> </thead> <tbody> <tr> <td>CalFresh</td> <td>\$459.00</td> <td>Monthly</td> </tr> <tr> <td>Child Care</td> <td>\$0.00</td> <td>Monthly</td> </tr> <tr> <td>Grants, Loan - Needs Based</td> <td>\$3,697.00</td> <td>Annually</td> </tr> <tr> <td>Grants, Loan - Needs Based</td> <td>\$263.33</td> <td>Quarterly</td> </tr> <tr> <td>Salaries/Wages</td> <td>\$298.05</td> <td>Every Other Week</td> </tr> <tr> <td>Tips</td> <td>\$0.00</td> <td>Every Other Week</td> </tr> <tr> <td>Title IV, Other Federal</td> <td>\$33.33</td> <td>Quarterly</td> </tr> <tr> <td>Welfare to Work</td> <td>\$0.00</td> <td>Monthly</td> </tr> </tbody> </table>		Income Type	Amount	Frequency	CalFresh	\$459.00	Monthly	Child Care	\$0.00	Monthly	Grants, Loan - Needs Based	\$3,697.00	Annually	Grants, Loan - Needs Based	\$263.33	Quarterly	Salaries/Wages	\$298.05	Every Other Week	Tips	\$0.00	Every Other Week	Title IV, Other Federal	\$33.33	Quarterly	Welfare to Work	\$0.00	Monthly
Income Type	Amount	Frequency																												
CalFresh	\$459.00	Monthly																												
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Salaries/Wages	\$298.05	Every Other Week																												
Tips	\$0.00	Every Other Week																												
Title IV, Other Federal	\$33.33	Quarterly																												
Welfare to Work	\$0.00	Monthly																												

Additional Information

Family Breakdown Number of Adults 2 Number of Children 3 Family Size 5		Other CalWORKs AUI and non-AUI family members in the household First Name - Middle Initial - Last Name -	
--	--	--	--

Figure 2.1.1.a – Child Care Admin Portal Summary page

Income Information

DAISY DUCK DONALD DUCK MICKEY MOUSE MINNIE MOUSE PLUTO DOG

Income Information

Cash Full Month Aid Payment	\$1,759.00
Adjusted Monthly Income	\$0

Income Type

Income Type	Amount	Frequency
CalFresh	\$459.00	Monthly
Child Care	\$0.00	Monthly
Grants, Loan - Needs Based	\$3,697.00	Annually
Grants, Loan - Needs Based	\$583.33	Quarterly
Salary,Wages	\$298.05	Every Other Week
Tips	\$0.00	Every Other Week
Title IV, Other Federal	\$33.33	Quarterly
Welfare to Work	\$0.00	Monthly

Additional Information

Family Breakdown

Number of Adults	2
Number of Children	3
Family Size	5

Other CalWORKs AU and non-AU family members in the household

First Name	-
Middle Initial	-
Last Name	-

Figure 2.1.1.b – Child Care Admin Portal Summary page

Income Information

DAISY DUCK DONALD DUCK MICKEY MOUSE MINNIE MOUSE PLUTO DOG

Income Information

Cash Full Month Aid Payment	\$1,759.00
Adjusted Monthly Income	\$0

Income Type

Income Type	Amount	Frequency
CalFresh	\$459.00	Monthly
Child Care	\$0.00	Monthly
Medi-Cal	\$0.00	Monthly

Figure 2.1.1.c – Child Care Admin Portal Summary page

Summary Page



The **Summary** page displays detailed information on a record. It contains 4 sections; lets take a look at each of them.

Skip Tour

Next

Figure 2.1.2.a – Summary page walkthrough pop-up message

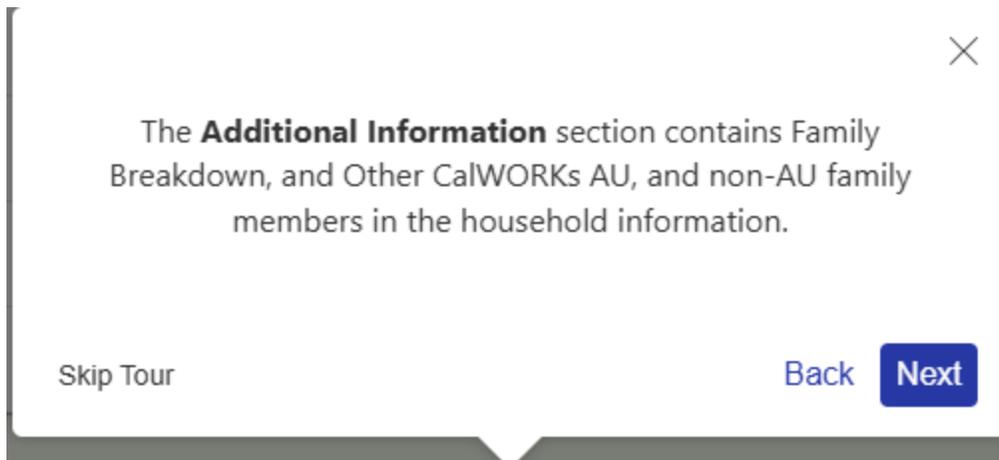


Figure 2.1.2.b – Additional Information walkthrough pop-up message

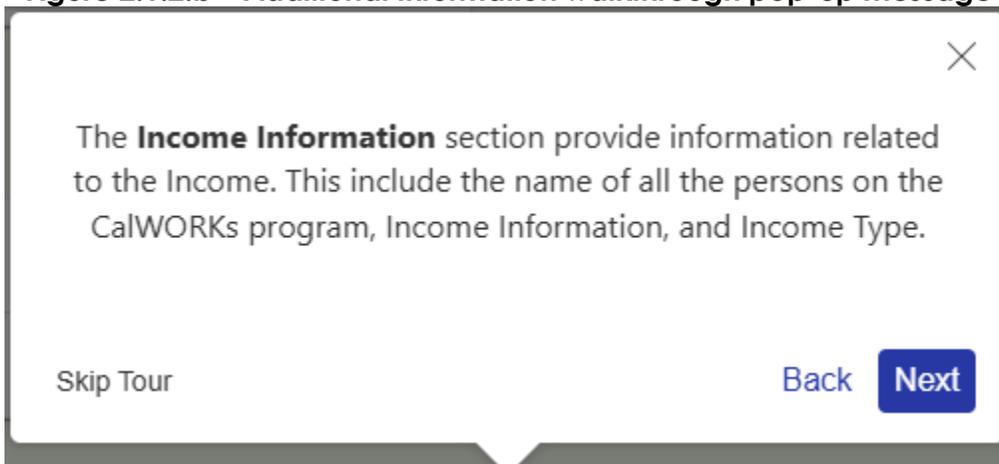


Figure 2.1.2.c – Income Information walkthrough pop-up message

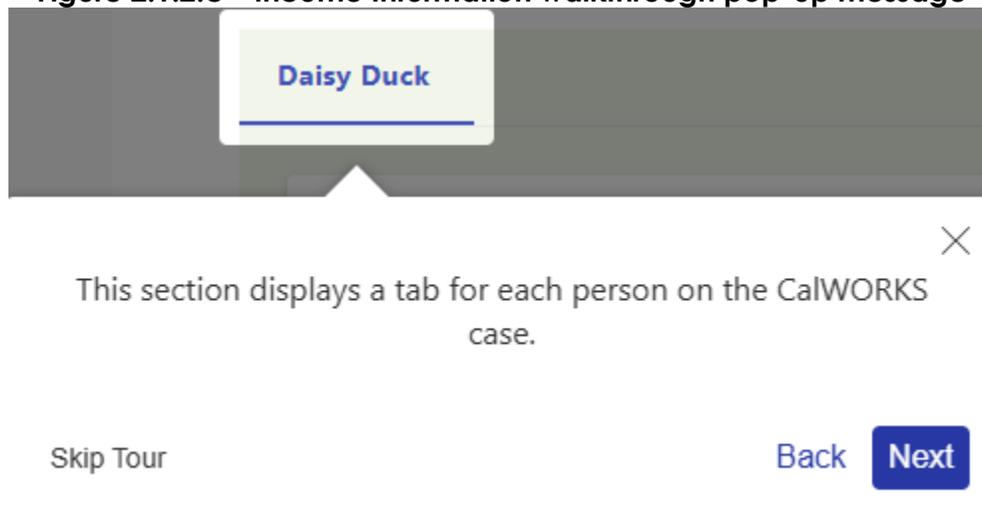


Figure 2.1.2.d – person tab Income Information walkthrough pop-up message

2.1.3 Description of Changes

1. Update the Child Care Admin Portal Summary page to no longer display the Sources of Income information under the Income Information section.
2. On the Child Care Admin Portal Summary page, move the Income Information section from the Additional Information section to the new Income Information section (Additional Information section will now only display Family Breakdown and Other CalWORKs AU and non-AU family members in the household fields after this change).
3. On the Child Care Admin Portal Summary page, create a new section title Income Information.
 - a. The new Income Information section will have a tab for each person on the CalWORKs case.
 - i. Include a tab for each person listed on the last accepted EDBC during the time the CalWORKs program was Active.
 - ii. Label each tab as: {First_Name} + " " + {Last_Name}.
 1. Append the name suffix if applicable.
 - iii. Order the tabs by Date of Birth with the oldest person on the left; use First Name for a secondary sort, in ascending order, if needed.
 - b. Display the following sections:
 - i. Income Information (this is an existing section that was previously under the Additional Information section)
 1. 'Cash Full Month Aid Payment'; this is the CalWORKs Aid Payment Full Month Aid Payment.
 - a. Formatted as "\$" = {amount}
 - i. Example: \$1,759.00
 - b. This will be based on the last accepted EDBC during the time the CalWORKs program was Active.
 2. 'Adjusted Monthly Income'
 - a. This is an existing information found under the Income Information section of the Child Care Admin Portal Summary page. Continue to display the information as is, no changes/updates are being done to this information.
 3. Information on the Income Information section (Cash Full Month Aid Payment & Adjusted Monthly Income) will display the same information for all persons.
 - ii. Income Type
 1. Display the Individual Detail Gross Type, the corresponding amount and the corresponding frequency in a table format.
 - a. The 1st row will be the header information for the table.
 - i. 1st column will be title 'Income Type'
 1. This will be the 'Type' information that is listed under the Gross Income section of the Individual Detail page

in CalSAWS for the specific person that is selected on the Income Information section of the Summary page.

- a. Income Type will display the Income Type (i.e. Salary, Wages, Tips, etc.) and Other Program Assistance (i.e. CalFresh, Welfare to Work etc).
 - ii. 2nd column will be title 'Amount'
 1. This will be the corresponding amount for that Income Type.
 2. Amount will be Formatted as "\$" = {amount}
 - a. Example: \$1,759.00
 - iii. 3rd column will be title 'Frequency'
 1. This will be the corresponding frequency for the Income Type.
 - a. For Income Type (such as 'Salary, Wages', 'Tips' etc.) the frequency amount will be based on the Frequency information (Frequency field) that is inputted for that specific Income Type on the Income Detail page in CalSAWS.
 - b. For Other Program Assistance (such as CalFresh, Welfare to Work etc.) it will always display as Monthly.
 - i. 'Null' or 'Blank' value is what is being returned from the webservice.
- b. List the information in alphabetical order by Income Type in ascending order.
 - c. Information to be displayed on this section will be based on the Individual Detail record from the last accepted EDBC during the time the CalWORKs program was Active.
 - i. For Frequency information for Income Type will be based on the information inputted on the Frequency field on the Income Detail page for that specific income type (for Other Program Assistance the frequency will always display as Monthly).
2. Information on the Income Type section will display the Gross Income information for the selected person.

4. Update the Site Walkthrough feature for the Child Care Admin Portal Summary page (click on the Help button and choose the option of Site Walkthrough).
 - a. Update the existing Site Walkthrough pop-up messages:
 - i. For the Summary Page pop-up message update the text from: 'The **Summary** page displays detailed information on a record. It contains 3 sections; lets take a look at each of them' to 'The **Summary** page displays detailed information on a record. It contains 4 sections; lets take a look at each of them'.
 - ii. For the Additional Information pop-up message update the text from ' The **Additional Information** section contains Income Information, family Breakdown, and Other CalWORKs AU, and non-AU family members in the household information.' to 'The **Additional Information** section contains Family Breakdown, and Other CalWORKs AU, and non-AU family members in the household information.'
 1. Update the 'Back' button to open the new pop-up message for the person tab on the Income Information section.
 - iii. Update the 'Next' button found on the person tab on the Child Care Provider Info pop-up message to open the new pop-up message for the Income Information section.
 - b. Create two new site walkthrough pop-up messages for the new Income Information section.
 - i. Create a new Income Information section pop-up message that will display the following text 'The **Income Information** section provide information related to the Income. This include the name of all the persons on the CalWORKs program, Income Information and Income Type.'
 1. '**Income Information**' will be bolded.
 2. Pop-up message will focus on the Income Information section (similar to how the pop-up message for the Additional Information section).
 3. 'Skip Tour' button will close the pop-up message.
 - a. This will work the same way as all other site walkthrough pop-up messages.
 4. 'Back' button will close the existing pop-up message and open the person tab on the Child Care Provider Info pop-up message.
 - a. 'Back' button will work the same way as all other site walkthrough pop-up messages.
 5. 'Next' button will close the existing pop-up message and open the pop-up message for the person tab on the Income Information section.
 - a. This will work the same way as all other site walkthrough pop-up messages.
 6. 'X' button will close the pop-up message
 - a. This will work the same way as all other site walkthrough pop-up messages.

- ii. Create a new person tab Income Information section pop-up message that will display the following text 'This section displays a tab for each person on the CalWORKs case.'
 1. Pop-up message will focus on the 1st person listed on the tab (similar to the person tab Child Care Provider Info pop-up message).
 2. 'Skip Tour' button will close the pop-up message.
 - a. This will work the same way as all other site walkthrough pop-up messages.
 3. 'Back' button will close the existing pop-up message and open the Income Information pop-up message.
 - a. 'Back' button will work the same way as all other site walkthrough pop-up messages.
 4. 'Next' button will close the existing pop-up message and open the Additional Information pop-up message for the person tab on the Income Information section.
 - a. This will work the same way as all other site walkthrough pop-up messages.
 5. 'X' button will close the pop-up message
 6. This will work the same way as all other site walkthrough pop-up messages.
 - a. This will work the same way as all other site walkthrough pop-up messages.

2.1.4 Page Location

CalSAWS Administrator Portal → Child Care Admin Portal.

2.1.5 Security Updates

NA

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

Accessibility scan was done on the Child Care Admin Portal Summary page and no accessibility issue was found.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Child Care Portal API

2.2.1 Overview

The Child Care Portal API will be updated to support the new functionality to search by case and to include additional data to be returned from CalSAWS application.

2.2.2 Description of Change

1. Update the existing Child Care Portal API to include the following Attributes as part of the Income Response.

Attribute	Description	Note
fullmonthaidpaymentamount.	This will be the amount for the Aid Payment - Full Month Aid Payment for the last accepted EDBC during the time the CalWORKs program was Active.	Information returned will be display on the Cash Full Month Aid Payment found on the Income Information section.
incometype	This will be the Gross Income Type. Return the Short Description of the Income type/Other Program Assistance type for all the persons listed on the last accepted EDBC during the time the CalWORKs program was Active.	Information returned will be listed on the Income Type section.
incometypeamount	This will be the amount (this would be the countable value amount) for the specific Income Type/Other Program Assistance type for the Gross Income for all the persons listed on the last accepted EDBC during the time the CalWORKs program was Active.	Information returned will be listed on the Income Type section.
incomefrequency	This will be the frequency for Income Type. This is based on the value selected on the Frequency field from the Income Detail page for	Information returned will be listed on the Income Type section.

	Income Type only. For Other program value will be null.	
--	---	--

2.2.3 Partner Integration Testing

No

2.2.4 Execution Frequency

Real-Time web service

2.2.5 Key Scheduling Dependencies

N/A

2.2.6 Counties Impacted

All Counties

2.2.7 Category

N/A

2.2.8 Data Volume/Performance

N/A

2.2.9 Interface Partner

N/A

2.2.10 Failure Procedure/Operational Instructions

N/A

CalSAWS

California Statewide Automated Welfare System



CA-279547

BREfS #7 – Carry Forward Enhancements

DOCUMENT APPROVAL HISTORY

Prepared By	Cynthia Ridley
Reviewed By	Maksim Volf, Geetha Ramalingam, William Baretzky, Naresh Barsagade

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
12/04/2024	.01	Initial Design	Cynthia Ridley
01/07/2025	.02	Reviewed with Build/Test	Cynthia Ridley
01/09/2025	.03	Reviewed with Medi-Cal Analysts	Cynthia Ridley
01/22/2025	.04	Reviewed with Subset of Medi-Cal Committee	Cynthia Ridley
01/27/2025	.05	Updated Design per feedback provided: <ul style="list-style-type: none"> Added recommendations 2.3.3.3 and 2.3.3.4 to display Carry Forward information on the MAGI Referral Detail Page Added assumptions 	Cynthia Ridley
01/29/2025	.06	Submitted for Final Design Review with Medi-Cal Analysts	Cynthia Ridley
02/20/2025	1.1	Updated Design based on Committee Comments. Design Clarifications added to Section 2.4 <ul style="list-style-type: none"> Combined recommendations 2.4.2.2 and 2.2.2.4 and added a new Batch Sweep Submitted to Medi-Cal analysts for review.	Cynthia Ridley

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CA-279547 – BREfS #7 – Carry Forward Enhancements

1 OVERVIEW

When a Covered California consumer reports a decrease of income which would otherwise make them potentially eligible for the Modified Adjusted Gross Income (MAGI) Medi-Cal program, CalHEERS places the consumer into a Carry-Forward Status pending a Medi-Cal determination. The Carry Forward Status protects the consumer from losing health insurance through Covered California until a MAGI Medi-Cal determination can be made. Once the individual is placed in a Carry Forward Status, CalHEERS freezes the Covered California eligibility for the current month which is called the 'Transition' month then sends an Unsolicited Determination Eligibility Response (DER-U) to CalSAWS.

The County Eligibility Worker (CEW) reviews the DER information from CalHEERS. If the individual is found eligible for MAGI Medi-Cal, in order to grant the MAGI Medi-Cal eligibility, the CEW performs a series of Eligibility Determination Requests (EDR's). First the CEW must request CalHEERS to lift the Carry Forward Status for the prospective month of the eligibility request. Once the Carry Forward has been lifted the CEW is then able to request MAGI eligibility for 'Transition' month.

CalHEERS CR 216717 updated the Carry Forward Status logic in CalHEERS to no longer require eligibility to be established prospectively before allowing the transition month to be granted. CEW's no longer need to perform a series of transactions to grant the MAGI Medi-Cal eligibility from the 'Transition' month forward. Once an individual has reported a change in income that would otherwise make them potentially eligible for MAGI, CalHEERS will place the individual in a 'Carry Forward Status' and 'Awaiting Review' when the individual is eligible or conditionally eligible to MAGI Medi-Cal. For individuals in 'Carry Forward' and 'Awaiting Review' after the CEW reviews the case and EDBC is authorized, a Disposition will be triggered to CalHEERS. CalHEERS will then use the Disposition results to lift the Carry Forward in their system.

This SCR will update CalSAWS in support of the changes with CalHEERS Change Request (CR) 216717.

1.1 Current Design

Once an individual reports a decrease of income in CalHEERS, that would otherwise make them potentially eligible for MAGI Medi-Cal, CalHEERS places the individual in a 'Carry Forward Status' protection for the Covered California eligibility beginning with the 'Transition' month and Pends eligibility for MAGI Medi-Cal then communicates this change through a Referral to CalSAWS.

The CEW reviews the DER-U information to determine if the individual meets the MAGI Medi-Cal eligibility criteria and if so, sends a series of EDR's to CalHEERS to establish the MAGI Medi-Cal eligibility. First, an EDR is sent for the 'Prospective' month of eligibility along with a 'Carry Forward' lift indicator (see screen shot below). Once eligibility has been established for the prospective month and the Carry Forward has been removed, the CEW then sends another EDR to CalHEERS to establish eligibility for the 'Transition' month.

MAGI Determination List

*- Indicates required fields

Request MAGI Determination

Begin Month: * End Month: *

Program Identifier: *

Life Change Event:

Bypass Primary Contact Matching Criteria

Request Lift Options

Soft Pause Lift	Carry Forward Lift	Name	SSN	Date of Birth
<input type="checkbox"/>	<input type="checkbox"/>	Janice Koffman		02/14/2023
<input type="checkbox"/>	<input type="checkbox"/>	Jennifer Juff	552114521	10/15/2000

Request Negative Action Determination

Restart VLP e-Verification

Current MAGI Determination List Page – Carry Forward Lift Option

When CalSAWS receives a Referral from CalHEERS and an individual has a 'Carry Forward Status' on the DER-U, the only way to identify the Carry Forward Status is through the Eligibility Evaluation Reason Code (EERC) provided for the individual indicating they are in a Carry Forward Status.

1.2 Requests

Update CalSAWS to no longer send the Carry Forward Lift indicator to CalHEERS to request the removal of the 'Carry Forward' status.

Update the MAGI Request Detail page to allow user to navigate to the MAGI Determination List page to view Carry Forward Status information for individual's placed in Carry Forward.

Add a Batch skip to skip cases from being sent to CalHEERS for a reevaluation when at least one individual is in 'Carry Forward' and 'Awaiting Review' status is 'Yes'.

1.3 Overview of Recommendations

1. Update the MAGI Determination List page to remove the Carry Forward Lift option from the Request Lift Options drop down menu.

2. Update the MAGI Request Detail page to remove the Carry Forward Lift column from the Requested Options section.
3. Update the MAGI Referral Detail page to allow user to navigate to the MAGI Determination Summary page to review Carry Forward information.
4. Update Batch MAGI to skip a case from processing through batch when an individual is in a 'Carry Forward Status' and 'Awaiting Review'.
5. Update Batch EDBC to skip a case from processing through batch when an individual is in a 'Carry Forward Status' and 'Awaiting Review'.

1.4 Assumptions

1. There are no changes on how Carry Forward Status information is received in a DER from CalHEERS and displayed on the MAGI Referral Search page with this change.
2. Current County business process for processing DER's received with individuals in a Carry Forward Status due to updates to the CalHEERS renewal for the following year will not be changed with this update. Example: When an individual is placed in Carry Forward Status during the CalHEERS annual renewal and a DER is received for the following Calendar year, workers will continue to process the DER based on the current business process.

2 RECOMMENDATIONS

2.1 MAGI Determination List page

2.1.1 Overview

Update the MAGI Determination List page to remove the Carry Forward Lift option from the Request Lift Options drop down menu.

2.1.2 MAGI Determination List page Mockup

MAGI Determination List

* - Indicates required fields

Request MAGI Determination

Begin Month: * End Month: *

Program Identifier: *

Life Change Event:

Bypass Primary Contact Matching Criteria

Request Lift Options

Soft Pause Lift	Name	SSN	Date of Birth
<input type="checkbox"/>	Janice Koffman		02/14/2023
<input type="checkbox"/>	Jennifer Juff	552114521	10/15/2000

Request Negative Action Determination

Restart VLP e-Verification

Figure 2.1.1 – MAGI Determination List – Removal of Carry Forward Lift Option

2.1.3 Description of Changes

1. Remove the 'Carry Forward Lift' option from the "Request Lift Options" section on the MAGI Determination List page as shown in Figure 2.1.1 above.

2.1.4 Page Location

- **Global:** Eligibility
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Remove the Carry Forward Lift information from the page mapping per recommendation 2.1.3.

2.1.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 MAGI Request Detail page

2.2.1 Overview

Update the MAGI Request Detail page to remove the Carry Forward Lift column from the Requested Options section.

2.2.2 MAGI Request Detail page Mockup



Requested Options			
Bypass Primary Contact Matching Criteria: No			
Name	Soft Pause Lift	Negative Action Reason	Restart VLP e-Verification
No Data Found			

Figure 2.2.1 – MAGI Request Detail page Request Options Section

2.2.3 Description of Changes

1. Remove the 'Carry Forward Lift' column from the "Requested Options" section on the MAGI Request Detail page as shown in figure 2.2.1 above.

2.2.4 Page Location

- **Global:** Eligibility
- **Local:** MAGI Eligibility
- **Task:** MAGI Determination List -> MAGI Request Detail

2.2.5 Security Updates

No Change

2.2.6 Page Mapping

No Change

2.2.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.2.8 Page Usage/Data Volume Impacts

No Change

2.3 MAGI Referral Detail page

2.3.1 Overview

Update the MAGI Referral Detail page to allow user to navigate to the MAGI Determination Summary page to review Carry Forward information.

2.3.2 MAGI Referral Detail page Mockup

MAGI Referral Detail		
MAGI Case Number: 5000034592	MAGI Case Name: Willis	Initiated Date: 07/10/2025 3:28 PM
Origination: Service Centre Representative, Service Centre Supervisor	Determination ID: 328199	Determination Category: Unsolicited
Case Number:	Case Name:	Request ID:
Determination Type: Referral	Status: * Received Cancel DER	Covered CA Change: No
Run Reason: Intake	Benefit Month: 07/01/2025	Program:

Figure 2.3.1 – MAGI Referral Detail Page with Carry Forward information section

MAGI					
RE Month:			Begin Month:		
			07/01/2025		
Name	Status	Primary Aid Code	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
PATEL, BBB 35	Eligible	M1	No		Carry Forward - MAGI Medi-Cal Eligible, MAGI Medi-Cal: Awaiting Review, Projected Annual Income Used, Income Limit - Within Range
PATEL, FFF 34F	Ineligible	X1	No		Current Monthly Income Used, Income Limit - Not Within Range
PATEL, AAA 44M	Pending Eligible	X1	No		Carry Forward - MAGI Medi-Cal Pending, Projected Annual Income Used, Income Limit - Within Range

APTC/CSR					
Begin Month:			CSR:		
07/01/2025			No		
Name	APTC Status	Carry Forward	Carry Forward Begin Date	IAP Transition Begin Date	IAP Transition End Date
PATEL, BBB 35	Conditionally Eligible	Yes	08/01/2025	07/01/2025	
PATEL, FFF 34F	Ineligible	No			
PATEL, AAA 44M	Conditionally Eligible	Yes	08/01/2025	07/01/2025	

Figure 2.3.2 MAGI Referral Detail Page displaying Carry Forward Information

2.3.3 Description of Changes

1. Add a hyperlink to the numerical value of the Determination ID as shown in Figure 2.3.1 as follows.
 - a. Display the hyperlink when the DER is linked to a CalSAWS case.
 - b. When the hyperlink is clicked, navigate user to the MAGI Determination Summary page.
 - i. When user is navigated to the 'MAGI Determination Summary' page from the 'MAGI Referral Detail' page, and clicks the 'Close' button, on the MAGI Determination Summary page return user back to the 'MAGI Referral Detail' page.
2. Update the table columns under the 'MAGI' and 'APTC/CSR' sections to be alternate color format as shown above in Figure 2.3.2.
3. Add a column named 'Primary Aid Code' under the MAGI Section:

- a. Add the new column after the 'Name' column and before the 'Soft Pause Lift' column.
 - b. Display the primary aid code provided under the 'primaryAIDCode' element provided on the DER.
4. Add the following columns to the APTC/CSR section as follows:
- a. Add 'Carry Forward' column after the APTC Status column.
 - i. Display the decode value from the 'carryForwardTransitionFlag' element provided on the DER.
 - b. Add 'Carry Forward Begin Date' column after the 'Carry Forward' column.
 - i. Display the date provided in the 'carryForwardBeginDate' element provided on the DER.
 - c. Add 'IAP Transition Begin Date' column after the 'Carry Forward Begin Date' column.
 - i. Display the date provided in the 'iapTransitionBeginDate' element provided on the DER.
 - d. Add 'IAP Transition End Date' column after the 'IAP Transition Begin Date' column.
 - i. Display the date provided in the 'iapTransitionEndDate' element provided on the DER.

- **Global:** Eligibility
 - **Local:** Case Summary
 - **Task:** IAT Summary-> [Initiated Date hyperlink](#)
-
- **Global:** Case Info
 - **Local:** e-tools
 - **Task:** MAGI Referral Search-> [Initiated Date hyperlink](#)

2.3.4 Security Updates

No Changes

2.3.5 Page Mapping

Add the new field names for the 'MAGI' and 'APTC/SCR' sections to Page mapping per recommendation 2.3.3 and 2.3.4 above.

2.3.6 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.3.7 Page Usage/Data Volume Impacts

No Change

2.4 Batch MAGI

2.4.1 Overview

Update Batch MAGI to skip a case from processing through batch when an individual is in a 'Carry Forward Status' and 'Awaiting Review'.

2.4.2 Description of Change

1. Add the following Batch MAGI Skip reason to the 'Not Processed Reason' (CT_707)

Short Decode	Long Decode
At least one Person is in Carry Forward with Awaiting Review	At least one Person is in Carry Forward with Awaiting Review

2. Update the Batch MAGI Skip logic to skip a case if identified from one of below Sweep Jobs for "At least one Person is in Carry Forward with Awaiting Review when at least one individual on the case has 'Carry Forward Status' = 'Yes' and EERC (CT466_RV) of MAGI Medi-Cal: Awaiting Review on the Valid DER and the status of the DER is 'Reviewed'.
 - a. MAGI Redetermination Sweep (PB00CH203). **Note:** This is the EDR Sweep job that initiates the Auto-Renewal process.
 - b. MAGI Age 1 Sweep (PB00CH208)
 - c. MAGI Age 6 Sweep (PB00CH209)
 - d. MAGI Age 19 Sweep (PB00CH206)
 - e. MAGI Age 65 Sweep (PB00CH211)
 - f. End of Postpartum Re-evaluation (PB00CH116)

2.4.3 Execution Frequency

N/A

2.4.4 Key Scheduling Dependencies

N/A

2.4.5 Counties Impacted

All

2.4.6 Category

Core

2.4.7 Data Volume/Performance

No Change

2.4.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.5 Batch EDBC

2.5.1 Overview

Update Batch EDBC to skip a case from processing through batch when an individual is in a 'Carry Forward Status' and 'Awaiting Review'.

2.5.2 Description of Change

1. Update the Batch EDBC Skip logic to skip a case using the Skip Reason from recommendation 2.4.2.1 for "At least one Person is in Carry Forward with Awaiting Review" when at least one individual on the case has 'Carry Forward Status' = 'Yes' and EERC (CT466_RV) of MAGI Medi-Cal: Awaiting Review on the Valid DER and the status of the DER is 'Reviewed', except when the EDBC Run Reason is (CT744_RS) Rescind.

2.5.3 Execution Frequency

N/A

2.5.4 Key Scheduling Dependencies

N/A

2.5.5 Counties Impacted

All

2.5.6 Category

Core

2.5.7 Data Volume/Performance

No Change

2.5.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

CalSAWS

California Statewide Automated Welfare System



CA-280720

Enhance Task Search Page Assign to Program Worker

DOCUMENT APPROVAL HISTORY

Prepared By	Vallari Bathala
Reviewed By	Justin Dobbs, Sarah Rich, Dymas Pena, Carlos Albances

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
01/07/2025	1.0	Initial Revision	Vallari Bathala

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CA-280720 – Enhance Task Search Page Assign to Program Worker

1 OVERVIEW

This design describes the details of including additional features to the Task Pop-Up Task Search page to identify Tasks without a Current Program Worker assigned.

1.1 Current Design

The CalSAWS System includes a series of Task Pop-Up pages that allow for management of Tasks. CA-214929 introduced options to reassign multiple selected Tasks via the Task Search page, including the ability to reassign Tasks to the Program Worker.

When one or more Tasks in the list of Tasks to be reassigned to the Program Worker does not have a current Program Worker assigned, the processing will halt and will not reassign any of the selected Tasks. The Task Search page does not have a method to identify or indicate the problematic Tasks without a current Program Worker in this scenario.

1.2 Requests

1. Provide a solution to isolate Tasks that do not have Worker IDs on Program blocks associated with Tasks.

1.3 Overview of Recommendations

1. Disable the selection box for Tasks on the Task Search page when appropriate.
2. Modify Task Export template with the addition of Program Worker column.

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Task Pop-Up: Task Search

2.1.1 Overview

This section outlines the modifications to the Task Pop-Up: Task Search page to isolate Tasks without Program Workers associated to the Tasks.

2.1.2 Task Pop-Up: Task Search Page Mockup

	Due Date	Case	Case Name	Program(s)	Category	Type/Sub-Type	Status	Worker ID	Bank ID	Date Appended	
<input type="checkbox"/>	10/05/2024	SEA0802	Case Name	MC	Case Update	Undeliverable Mail Received	Assigned	19DP801K1J			Complete Edit
<input type="checkbox"/>	10/05/2024	SEA0802	Case Name	CF	Case Update	Undeliverable Mail Received	Assigned	19DP07ON0P			Complete Edit
<input type="checkbox"/>	12/12/2024	SEA0802	Case Name	GA	Case Update	Change in Primary Language Designation	Assigned	19AS001S00			Complete Edit
<input type="checkbox"/>	12/13/2024	SEA0802	Case Name	CF	Case Update	Change in Primary Language Designation	Assigned	19DP07ON0P			Complete Edit
<input type="checkbox"/>	12/13/2024	SEA0802	Case Name	MC	Case Update	Change in Primary Language Designation	Assigned	19DP801K1J			Complete Edit

Action: Assign to Program Worker [Add Task](#)

Remove Bank Assignment: No [Submit](#)

Figure 2.1.2 – Checkbox removed from Task without current Program Worker

2.1.3 Description of Changes

1. Modify the Task Search page to not display the selection checkbox for Tasks that do NOT have a worker assigned to the Task program when the value selected in the Action dropdown is "Assign to Program Worker". This will ensure that the Tasks selected to "Assign to Program Worker" are those that have a current program worker available.

2.1.4 Page Location

- **Global:** N/A
- **Local:** N/A

- **Task:** N/A
Page is accessible through Utility bar's Tasks Option.

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

None.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Task Pop-Up: Task Search Export

2.2.1 Overview

This section outlines the modifications to the Task Management related Export templates to include a Program Worker column.

2.2.2 Task Pop-Up: Task Search Page Mockup

	A	B	C	D	E	F	G	H	I
1	Task ID	Case Numb	Case Name	Program	Program Worker	Language	Start Dat	Due Date	Category
2	1198134098	SEA0802	Case Name	MC	19ESGU2I02	English		10/05/2024	Case Update
3	1198134100	SEA0802	Case Name	CF	19ESGU2I12	English		10/05/2024	Case Update
4	1198134102	SEA0802	Case Name	GA		English		12/12/2024	Case Update
5	1198134104	SEA0802	Case Name	CF	19ESGU2I12	English		12/13/2024	Case Update
6	1198134106	SEA0802	Case Name	MC	19ESGU2I02	English		12/13/2024	Case Update
7									

Figure 2.2.2 – Task Search Export

2.2.3 Description of Changes

1. Program Worker column – Add a column to show the Worker that is currently assigned to the Program of the Task. If the Program of the Task does not have a worker currently assigned, this column will be blank. See Figure 2.2.2. for layout and column placement.

2.2.4 Page Location

- **Global:** N/A
- **Local:** N/A
- **Task:** N/A

Page is accessible through Utility bar's Tasks Option.

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Accessibility

None.

2.2.8 Page Usage/Data Volume Impacts

N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Task Management	Task Search Export	 Task Search Export.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.19.1.3	The LRS shall include the ability to take automatic action on specified case maintenance activity. - Alerts, Reminders, and Controls	1. Remove the checkbox from Tasks without Program Workers in Task Search page.

5 OUTREACH

N/A

6 APPENDIX

N/A

CalSAWS

California Statewide Automated Welfare System



CA-280730

Updates to Task Pop Up Pages

DOCUMENT APPROVAL HISTORY

Prepared By	Vallari Bathala
Reviewed By	Justin Dobbs, Sarah Rich, Dymas Pena, Carlos Albances

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
12/17/2024	1.0	Initial Revision	Vallari Bathala

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CA-280730 Updates to Task Pop Up Pages

1 OVERVIEW

This design describes the details of including additional features to the Task Pop-Up pages which will give Users a more comprehensive overview of Tasks.

1.1 Current Design

The CalSAWS System includes a series of Task Pop-Up pages that allow for management of Tasks. As part of enhancement CA-253708 Consolidate the Worklist Pages, several features that were available in the Worklist pages were added to the Task Pop-Up pages. The Worklist Summary page was not a feature that was preserved into the Task Pop-Up pages.

As part of this consolidation, the Worklist PR/RE page contents were addressed in the Task Pop-Up pages by introducing a display mode of "PR/RE".

The Task Pop-Up pages do not have a simple method to display "PR" or "RE" Tasks individually. These pages also do not have a general summary display of Task information like the retired Worklist Summary page.

1.2 Requests

1. Provide a summary view of Task information in the Task Pop-Up pages similar to the retired Worklist Summary page.
2. Provide a method to view only "PR" or "RE" Tasks on the My Tasks and Task Search pages.
3. Include a Language column in Task Search page.

1.3 Overview of Recommendations

1. Add a new Display Mode option to the Task Pop-Up pages to drive display of summary Task statistics.
2. Add additional Display Mode options on the Task Search page to view "PR" or "RE" Tasks specifically.
3. Add a Language column to Task Search page.
4. Remove (s) from Program(s) column in Task Search page.

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Task Pop-Up: My Tasks Page and Task Search Page

2.1.1 Overview

This section outlines the modifications to the Task Pop-Up: My Tasks and Task Search pages to include additional options in the Display Mode dropdown.

2.1.2 Task Pop-Up: My Tasks Page and Task Search Page Mockup

My Tasks

Staff:
Vallari Bathala

Worker ID:
90AS000D00

Display Mode:
PR/RE ▼
Standard
PR/RE
PR
RE
Approvals

Language: ▼

Figure 2.1.2-1 – Task Pop-Up: My Tasks Page – New PR and RE Display Mode options

Task Search

*- Indicates required fields

[Refine Your Search](#)

Display Mode:
PR/RE ▼
Standard
Summary
PR/RE
PR
RE
Approvals
Assigned/In Process ▼

Number: [] **Select**

Program: []

ID: [] **Select**

Bank ID: [] **Select**

Office Name: [003 Pasadena] **Select**

Category: []

Type: []

Figure 2.1.2-2 – Task Pop-Up: Task Search Page – New Summary, PR and RE Display Mode options

Task Search Help

* - Indicates required fields

Refine Your Search Search

Display Mode:
 Summary ▾

Case Number: Select **Program:**

Worker ID: Select **Bank ID:** Select **Office Name:** Select **Unit ID:**

Status: ▾ **Category:** ▾ **Type:** ▾ **Sub-Type:** ▾

Priority: ▾ **Newly Assigned:** ▾ **Expedited:** ▾

Due Date From:

[Advanced Search](#)

Results per Page: Search

Search Results Summary Results 1 - 2 of 2

Task Type / Sub-Type	Priority	0-10 Days	11-30 Days	31-60 Days	Over 60 Days
Intake	Critical	0	1	0	0
Participant Recorded Self Employment	High	0	1	0	0

Figure 2.1.2-3 – Task Pop-Up: Task Search Page – Summary Display Mode

Task Search Help

*- Indicates required fields

▼ Refine Your Search Search

Display Mode:
Standard

Case Number: Select **Program:**

Worker ID: Select **Bank ID:** Select **Office Name:** Select **Unit ID:**

Status: **Category:** **Type:** **Sub-Type:**

Priority: **Newly Assigned:** **Expedited:**

Due Date
From: 📅 **To:** 📅

▼ **Advanced Search**

Assign Date
From: 📅 **To:** 📅 **Completed/Voiced/Expired Date**
From: 📅 **To:** 📅

Created Date
From: 📅 **To:** 📅 **Created By:** Select

Long Description: **General:** **Language:** **Submit Month:** 📅

Task ID:

Results per Page: 100 Select

Search Results Summary Results 1 - 1 of 1

📄 Back to Summary Add Task

	Due Date	Case	Case Name	Program	Category	Type/Sub-Type	Status	Worker ID	Bank ID	Date Appended	Language	
<input type="checkbox"/>	📅 10/11/2024	SEA0802	Case Name	CF	Case Update	Change in Primary Language Designation	Assigned	19AS001Y00			English	Complete Edit

Action: * Select Add Task

Remove Bank Assignment: Select Submit

Figure 2.1.2-4 – Task Pop-Up: Task Search Page – Standard Display Mode with Back to Summary Button

Task Search Help

* - Indicates required fields

Refine Your Search

Search Results Summary Results 1 - 2 of 2

Add Task

<input type="checkbox"/>	Due Date	Case	Case Name	Program	Category	Type/Sub-Type	Status	Worker ID	Bank ID	Date Appended	Language	
<input type="checkbox"/>	01/15/2025	SEA0802	Case Name	MC	CSC	eICT	Assigned			01/17/2025	English	Complete Edit
<input type="checkbox"/>	01/01/2025	SEA0802	Case Name	CF	CSC	eICT	Assigned			01/05/2025	English	Complete Edit

Action: * Assign to Me Add Task

Remove Bank Assignment: No Submit

Figure 2.1.2-5 – Task Pop-Up: Task Search Page – Language Column and Program Column

2.1.3 Description of Changes

1. Update the Task Pop-Up: My Tasks and Task Search pages:
 - a. Display Mode – Update the dropdown to include additional filter options and order all available options in the following order:
 - i. Summary - Displays Tasks by priority and age, grouped within the following categories:
 1. 0-10 Days
 2. 11-30 Days
 3. 31-60 Days
 4. Over 60 Days

Note: This option is only available in the Task Search page and will not be available in the My Tasks page.
 - ii. PR - Will limit the resulting Tasks to those Tasks that are associated to a Periodic Report (PR) Customer Report Type as defined in section [6. Appendix](#).
 - iii. RE - Will limit the resulting Tasks to those Tasks that are associated to a Renewal (RE) Customer Report Type as defined in section [6. Appendix](#).
 - b. Search Results Summary – Task Search Page
 - i. When the 'Display Mode' is "Summary", Tasks that are found from the provided Search Parameters will be aggregated into summary counts that are displayed with the following columns:
 1. Task Type / Task Sub-Type – The name of the Task Type / Sub Type associated to the Task. If Task results do not have a Task Sub Type, only the Task Type will display.

For Example: If a Task is included in the results with a Type of "SAR 7 Received" and a Sub-Type of "Jan 2020", this column will display "SAR7 Received / Jan 2020".

2. Priority – This column will display the Priority value as set in the Task Type / Sub-Type
 - a. If the "Task Type / Sub-Type" column value only contains a Task Type, this column will populate with the Priority value for the Task Type.
 - b. If the "Task Type / Sub-Type" column value contains a Task Type and Task Sub-Type and the Task Sub-Type has a priority on the Task Sub-Type Detail page, the Task Sub-Type priority will display.
 - c. If the "Task Type / Sub-Type" column value contains a Task Type and Task Sub-Type and the Task Sub-Type does not have a priority on the Task Sub-Type Detail page, the Task Type priority will display.
3. 0-10 Days – This column will display a summation count of Tasks for the displayed Task Type/Sub-Type and Priority that have an age between 0 and 10 days.
4. 11-30 Days – This column will display a summation count of Tasks for the displayed Task Type/Sub-Type and Priority that have an age between 11 and 30 days.
5. 31-60 Days – This column will a summation count of Tasks for the displayed Task Type/Sub-Type and Priority that have an age between 31 and 60 days.
6. Over 60 Days – This column will display a summation count of Tasks for the displayed Task Type/Sub-Type and Priority that have an age greater than 60 days.
7. Each numeric count within the age columns that is greater than 0 will be a hyperlink. When clicked, the 'Display Mode' attribute will be set to "Standard" and the page will refresh with the appropriate search parameters to show the specific Tasks comprising the clicked summary count.

The Search Results Summary will also refresh to display the list of applicable Tasks in the columns for "Standard" view.

- a. Back to Summary **BUTTON** – A new button in the Search Results Summary that will only display if the Standard view of the page was reached by clicking a task age numerical hyperlink while in Display Mode of Summary. This button will facilitate transition between the Summary display mode and the supporting Task Details. When this button is clicked, the page will refresh back to the

previous Summary display as it was prior to clicking the task age numerical hyperlink.

Behavior: If the user performs an action on the page such as clicking into a Task to view Task Detail, performing a different Task Search etc., this button will no longer be displayed because the user has moved into other actions outside of transitioning between Summary and Detailed Task information.

- ii. When the 'Display Mode' is "Standard"
 - 1. Add a "Language" column to display the language associated to the Task.

Note: With the addition of the 'Language' column, upon page load, the Search Results Summary in the right side of Task Pop-Up window may cut off, as shown below. The User may be required to scroll right to view additional information.

Task Search											
Search Results Summary											
	Due Date	Case	Case Name	Program	Category	Type/Sub-Type	Status	Worker ID	Bank ID	Date Appended	Language
<input type="checkbox"/>	01/15/2025	SEA0802	Case Name	MC	Case Update	Undeliverable Mail Received	Assigned	19BB00BB0B	19AA0100EFGH	01/17/2025	American Sign Language
<input type="checkbox"/>	01/01/2025	SEA0802	Case Name	CF	Case Update	Undeliverable Mail Received	Assigned	19AA00AA0A	19AA0000ABCD	01/05/2025	English

- 2. Update the title of the "Program(s)" column to be "Program". This is a cosmetic update only, the functionality of this column will not change.

2.1.4 Page Location

- **Global:** N/A
- **Local:** N/A
- **Task:** N/A

Page is accessible through Utility bar's Tasks Option.

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Accessibility

None.

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Automated Regression Test

2.2.1 Overview

Create new automated regression tests scripts to verify the availability of the "Summary", "PR/RE", "PR", and "RE" Display Mode options on the Task Search page, the availability and functionality of the 'Back to Summary' button on the Task Search page, and the availability of the "PR/RE", "PR", and "RE" Display Mode options on the My Tasks page.

2.2.2 Description of Change

1. Create new regression scripts to verify the following on the Task Search page:
 - a. The following options are available in the 'Display Mode' dropdown:
 - i. Summary
 - ii. PR
 - iii. RE
 - b. When a search is performed with 'Display Mode' set to "Summary" the following columns display in the Search Results Summary table:
 - i. Task Type / Sub-Type
 - ii. Priority
 - iii. 0-10 Days
 - iv. 11-30 Days
 - v. 31-60 Days
 - vi. Over 60 Days
 - c. After performing a search in the "Summary" Display Mode, clicking a hyperlink in one of the age range columns refreshes the Task Search page in "Standard" Display Mode:
 - i. The "Standard" columns display in the Search Results Summary table.
 - ii. The 'Display Mode' dropdown is set to "Standard" in the search criteria.
 - iii. The 'Back to Summary' button displays above the header columns of the Search Results Summary table.

- d. Clicking the 'Back to Summary' button on the Task Search page refreshes the page in "Summary" Display Mode.
- e. The 'Back to Summary' button does not display after performing a search with any of the following 'Display Mode' values selected:
 - i. Standard
 - ii. PR/RE
 - iii. PR
 - iv. RE

Technical Note: This includes re-executing the same search by clicking the 'Search' button after clicking through an age range hyperlink from "Summary" mode.

- f. The 'Back to Summary' button does not display after viewing and closing the Task Detail page.

Technical Note: At least one method of closing the Task Detail page should be verified (ex., via the 'Close' or 'Cancel' button). Verifying every closure method is out of scope.

- g. When a search is performed with 'Display Mode' set to each of the following values the same columns as "Standard" mode display in the Search Results Summary table:
 - i. PR
 - ii. RE

Technical Note: Verifying search result filtering for these 'Display Mode' options is out of scope due to data requirement complexity.

- 2. Create new regression scripts to verify the following on the My Tasks page:

- a. The following options are available in the 'Display Mode' dropdown:
 - i. PR
 - ii. RE

Technical Note: Verifying search result filtering for these 'Display Mode' options is out of scope due to data requirement complexity.

3 SUPPORTING DOCUMENTS

N/A

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.19.1.3	The LRS shall include the ability to take automatic action on specified case maintenance activity. - Alerts, Reminders, and Controls	<ol style="list-style-type: none">1. Add a new Display Mode option to the Task Pop-Up pages to drive display of summary Task statistics.2. Add additional Display Mode options on the Task Search page to view "PR" or "RE" Tasks specifically.3. Add a Language column to Task Search page.4. Remove (s) from Program(s) column in Task Search page.

5 OUTREACH

N/A

6 APPENDIX

List of Periodic Report (PR) Customer Reports:

Customer Report Name
48-70-20
ABP 1463
ABP 1463 DVS
ABP 1464
ABP 1467 DVS
ABP 1467 MHS
ABP 1469
ABP 1469 DRC
ABP 1469 DVS
CCRR
CSF 124
CSF 125
CSF 126
CW 7
CW 7-GR
Controlled Forms
County Adult Assistance Program 1
DSS GA 213
GA 3007_34N
GA-QR3
GA-QR7
GN 6008
GN 6070
GN 6365
QR 7
QR 7 (12/08)
SAR 7
SAR 7 (12/14)-SCL
SAR 7 - GR
SAR 72
SAR 73

List of Renewals (RE) Customer Reports

Customer Report Name
AAP RE Packet
CAP Annual Agreement
CF RE Packet
CW RE Packet
CW/CF RE Packet
Former Foster Youth Packet
GA/GR RE Packet
General Relief Annual Agreement

Customer Report Name
General Relief Annual Renewal Packet
Kin-GAP RE Packet
MAGI RE Packet
Mixed Household RE Packet
Non-MAGI RE Packet
Non-MAGI Screening Packet
Non-MAGI Turning 65 Packet
TNB 4 RE Packet



Case Data Removal

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Case Data Removal Strikeforce
	Reviewed By	Deb Saha, Frederick Gains, Henry Arcangel, Kristin Pepper, Don Coffey

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
7/23/2020	1.0	Initial Revision using CA-208415 Draft document as a starting point	Chris Paige
7/29/2020	1.1	Modify for Epic 1	Inder Kainth
8/17/2020	1.2	Modify for Epic 1	Evan Orman
8/17/2020	1.3	Modify for Epic 1 Sprint 1 Batch Program Design	Inder Kainth
8/17/2020	1.4	Updated Section 2.0	Pradeep Goel
8/19/2020	1.5	Added rule IPV type and program codes to section 2.3.2	Michael Wright
8/19/2020	1.6	Modified document to just cover overview and the details of what is being implemented in Sprint 1	Chris Paige
8/21/2020	1.7	Modified document to contain the Overall SCR and Sprint SCR information in the last section	Michael Wright
8/28/2020	1.8	Added each Case Data Removal Status to section 2.1.1	Michael Wright
9/10/2020	1.9	Updated for Case Data Removal Report Layout and Run Information	Inder Kainth
9/10/2020	1.10	Updated Upcoming Sprint features and removed all CR references from Supporting Documents section	Michael Wright
9/15/2020	1.11	Replaced 'Purge' with 'Data Removal' where applicable	Michael Wright
9/17/2020	1.12	Updated document based on review with Deb and Don	Chris Paige
9/30/2020	1.13	Updated document to contain Sprint 3 features	Michael Wright
10/2/2020	1.14	Addressed feedback from Consortium/QA Reviews	Chris Paige
10/8/2020	1.15	Updated entire list of Time Limit forms to retain	Michael Wright
10/21/2020	1.16	Updated document to contain Sprint 4 features	Pradeep Goel
11/10/2020	1.17	Updated document to contain Sprint 5 features	Michael Wright
11/30/2020	1.18	Updated document to contain Sprint 6 features	Michael Wright

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
1/4/2021	1.19	Updated document to contain Sprint 7 features.	Michael Wright
1/5/2021	1.20	Added technical section	Pradeep Goel
1/26/2021	1.21	Updated document to contain Sprint 8 features	Michael Wright
2/16/2021	1.22	Updated document to contain Sprint 9 features	Michael Wright
2/17/2021	1.23	Update document for Sprint 9 features (Document Removal/Reports Update)	Chris Larson
3/10/2021	1.24	Update Document to contain Sprint 10 features and refactors.	Chris Larson
3/31/2021	1.25	Updated document to contain Sprint 11 Technical section updates	Michael Wright
4/2/2021	1.26	Added completion report and updated document removal.	Chris Larson
4/14/2021	1.27	Finalized document to add to Shell SCR	Michael Wright
6/1/2021	1.28	Updated document to include new CalSAWS porting SCRs and Sprint 1 features	Michael Wright
8/30/2021	1.29	Updated document to include new tables to delete from per CalHEERS SCR scope changes	Michael Wright
11/17/2021	1.30	Updated document with CalSAWS Porting Sprint 1 changes	Michael Wright
12/8/21	1.31	Updated document with CalSAWS Porting Sprint 2 changes	Michael Wright
12/16/21	1.32	Updated document with CalSAWS Porting Sprint 3 changes	Michael Wright
1/5/22	1.33	Updated document with CalSAWS Porting Sprint 4 changes	Michael Wright
1/10/22	1.34	Updated document with CalSAWS Porting Sprint 5 changes	Michael Wright
2/2/22	1.35	Updated document with CalSAWS Porting Sprint 6 changes	Michael Wright

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
2/9/22	1.36	Updated Shell Case section 2.1.1.2 with new CalSAWS Time Limit related Documents	Michael Wright
3/17/22	1.37	Updated document with CalSAWS Porting Sprint 7 and 8 changes	Michael Wright
6/22/2022	1.38	Added section for CalHEERS linking flow. Updated Remove Images section	Chris Larson
1/15/2024	2.0	Updated document to include changes post CIV to CalSAWS Migration of Case Purge and implementation for CalSAWS Case Purge 2024 - CA-271043	Hemanth Tadavarthy
8/26/2024	3.0	Updated document to include changes to accommodate archived data in RDS – CA-275163	Hemanth Tadavarthy, Shining Liu
2/7/2025	4.0	Updated document to include changes for CalSAWS Case Purge 2025 - CA-284678	Shining Liu

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1 OVERVIEW

California county welfare departments are generally governed by the Code of Federal Regulations (CFR) and State of California Welfare and Institutions (W&I) Code. In addition, the Department of Health Care Services (DHCS) and California Department of Social Services (CDSS) publish All County Welfare Directors Letters (ACWDLs), All County Letters (ACLs), and the CDSS Manual of Policies and Procedures (MPP) to give counties added guidance to meet regulations. The CalSAWS Data Retention Policy pertains to the data related to the eligibility programs administered by the Counties and stored within the CalSAWS system. The first data retention policy was approved by Project Steering Committee members during the September 19, 2019 PSC meeting. This approval can be found in the following [Approved Meeting Minutes](#).

The Case Data Removal feature has been initially implemented for the C-IV System, using the Agile methodology and has been migrated to CalSAWS.

This design document will be going through updates as per the latest data retention policies and features are deployed to Production.

1.1 Current Design

All the Case and Person related application data will be retained indefinitely in CalSAWS System unless a Case Data Removal process is scheduled. The initial Case Data Removal process for LA and historic CIV counties has occurred in 2022.

1.2 Requests

The following are the case record retention guidelines as approved by the Consortium:

- Identify and remove appropriate data from cases which have been closed for 6 years or more.
- There are multiple exceptions to the 6-year rule:
 - Retain cases that currently have open recovery accounts.
 - Retain cases that have any recovery account transactions within 12 months from the date of identification.
 - Retain cases that have a person linked to recovery account transactions on active cases.
 - Retain cases associated with a Special Investigation, Criminal, or Civil Litigation record for three years after the final claim is submitted for federal reimbursement.
 - Retain all cases that include one of the following programs, regardless of program's eligibility status:
 - Adoptions Assistance (AA)
 - Child Protective Services (CPS)
 - Foster Care (FS)
 - Kin-GAP (KG)

- Retain all cases currently under Federal, State, or County Audit until the audit(s) have been resolved.
- Retain all cases that included an Intentional Program Violation(IPV)
- Retain all cases that have CalHEERS transactions within 6 years from the date of identification.
- Retain the below application data for purged cases indefinitely.
 - Warrant Register Data
 - Scheduled Reports Data
 - Time Limit Data needs to be retained for the purged cases.
GAGR Time Limit information for LA county needs to be retained if it is within in 60 months from the date of identification.
- Each case with removed data will remain in the System as a Shell Case. See Section 2.1.1 for details on what data will be retained in Shell Cases.
- Case data removal is permanent. Once a case has been purged, there will be no mechanism for retrieval of data removed from the System. It is NOT an Archive capability.
- Implement Migration DDID 2261 (“The CONTRACTOR shall configure the imaging solution to permanently delete documents based on the approved CalSAWS Software document retention policies for all 58 Counties.”).
- The project that archives tables and records in RDS is known as Data Growth. It currently includes the archival service, the journal service, and the MEDS service.

1.3 Overview of Features

The following is a high-level overview of the features that are implemented as part of the Case Data Removal functionality:

- Case Data Removal Detail page for users to view the current dispensation of a Case with regards to whether it is eligible for Removal. This determination is implemented as part of batch job which runs based on the approved schedule.
- Case Data Removal Identification report to show summary and detailed information regarding Cases identified for Removal.
- A capability has been created for users to override the Purge decision made, which requires the user to document a Reason for their override.
- Case Data Removal Override Report for supervisors to see lists of Cases that have details for Purge decision overridden.
- A series of batch processes have been developed, Case Data Removal Identification Job, Case Data Removal Re-Verification Job, Case Data Removal Job
 1. For removing branches of the CASE and PERS tables. PERS records would only be removed when the PERS was only associated to Removable Cases.
 2. Remove Case and Person documents stored in the Document Storage from AWS S3 for each Removed Case/Person
 3. Remove Images from the imaging system for each removed case, with an exception to retain any Image with a Document Type = Time Limits.

1.4 Assumptions

- The ICT tables are not in scope for this effort as they do not have CASE as a parent table. i.e., Any removal of ICT data would be separate from the Case Data Removal.
- The contents of the CASE_PURGE and RPT_CASE_PURGE tables have been converted from C-IV to CalSAWS as part of the overall Migration conversion effort.
- CalWIN data retention has been implemented by DXC as part of Conversion and applied during each CalWIN Wave. The two teams are periodically collaborated with each other and made sure both teams are on the same page with regards to overall approach. Once conversion is completed, additional purge process has been implemented to purge Images as per CalSAWS data retention policy for the purged cases.
- CalSAWS legal counsel has reviewed details associated with the ongoing county litigation related to opioid addiction and found no impact to the current CalSAWS data retention policy.
- This design document continuously evolves to align with the latest data retention policies and the deployment of new features to Production.
- Future projects, like WDTIP and CARES, are not in scope for case purge.
- If any tables other than ones listed in this scope are later archived or moved to RDS, or are outside of existing Oracle database, a future SCR will be required to include those tables for case purge.
- Data Growth services are currently disabled and can later be enabled independently from each other.

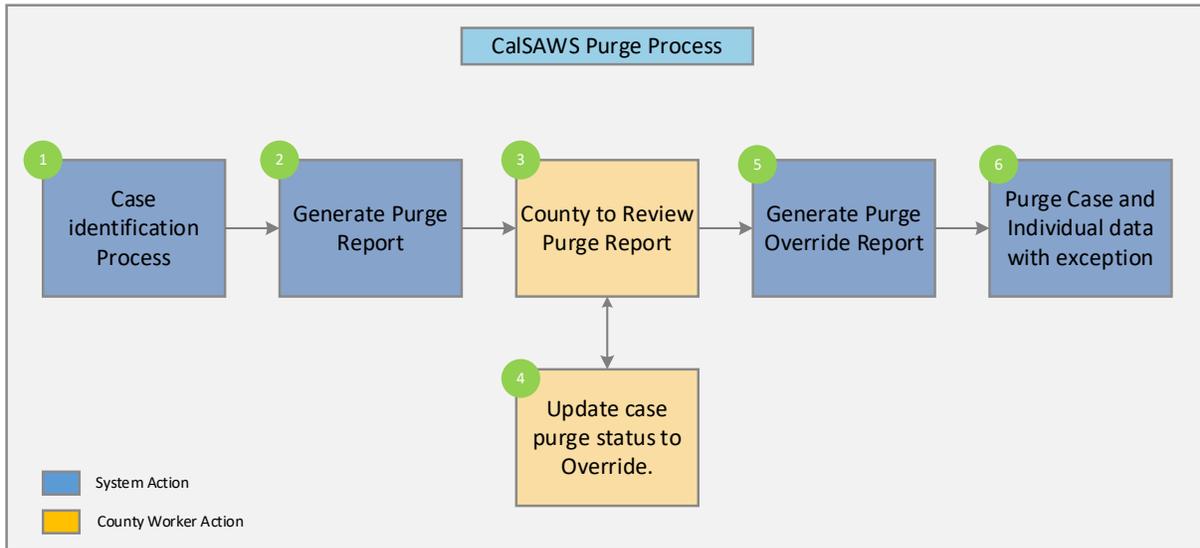
2 SOLUTION APPROACH

2.1 Case Data Removal Process Overview

The removal process will remove dormant data that falls outside of the retention guidelines approved by the Consortium, leaving behind a shell case for those that have been removed. Initially, this process has been built for the C-IV System, given the direct impacts to C-IV conversion cutover activities and the length of time that C-IV has existed (since 2004 for the original four C-IV counties) and later transformed to work with the CalSAWS system, where it will run during approved schedule as part of the ongoing operations.

2.1.1 Case Data Removal

The following diagram defines the high-level 6-step process to remove a Case in the System:



Step 1: Identify a list of removable cases based on the approved retention policies. The details of the case selection criteria are defined in Section 2.2 of this document.

Step 2: Generate a report containing list of removable cases selected in step 1 for the counties to review.

Step 3: Counties to review the list and perform step 4 (as needed).

Step 4: If the case needs to be excluded from the remove process, users with appropriate security rights will be able to override this decision.

Step 5: Generate a report containing a list of overridden cases. This list will be excluded from the Case Data Removal process.

Step 6: Execute Case Data Remove processes to delete data from database tables following the approved retention rules.

2.1.1.1 CalSAWS Application Case Data Removal Status

Identified: The Case has been identified as one that will have data removed from the System per Data Retention Policies

In Process: The removal of data for this case has begun. The removal of data for this case has begun. This status will only be set once the Case Data Removal process has started on the case through the deletion batch process. Once this Status has been set, the user cannot Override it.

Override: Someone has decided to override the System's automated decision for the removal of this Case's data. The reason for this override will also be captured.

- Please reference section 2.2.4 for the listing of current Override Reason Codes.

Complete: Data has been removed. This is now a Shell Case. This status will only be set once the Case Data Removal process has completed on the case.

2.1.1.2 Shell Case

While most of the case and individual data will be removed from the database tables, certain information related to the case and the individuals will be retained in the system. This information is called a shell case and will include the following:

- 1) Serial Number and Case Name will remain unchanged.
- 2) The "All People Associated with the Case" section of the Case Summary page will be retained.
- 3) Case Confidentiality
- 4) Companion Case relationship
- 5) Journal Entries (stored as a PDF attached to the case)
- 6) Issuance History (stored as a PDF attached to the case)
- 7) ADDR and PERS_ADDR table data will be retained.
- 8) Time Limit data for all people associated to the case. This will include the following forms:

Form Number	Form Name
ABP 154	General relief opportunity for work (grow) business specialist referral
ABP 821	GROW Case Manager Checklist
CF 377.11	CalFresh Time Limit Notice Failure to Meet the ABAWDs Work Requirement
CF 377.11A	CalFresh Time Limit Notice for Expiration of Three Consecutive Months for ABAWDs
CF 377.11B	CalFresh Countable Month Letter
CF 377.11C	CalFresh Time Limit for ABAWDs
CF 377.11D	CalFresh Discretionary Exemption for Able-Bodied Adults Without Dependents (ABAWD)
CF 377.11E	CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form
CW 2103	Reminder For Teens Turning 18 Years Old
CW 215	Notification Of Intercounty Transfer
CW 2166	Work Pays Notice

CW 2184	CalWORKs 48 Month Time Limit
CW 2186A	CalWORKs Time Limit Exemption Request
CW 2186B	CalWORKs Time Limit Exemption Determination
CW 2187	Your CalWORKs 48 Month Time Limit
	YOUR CalWORKs 60-Month Time Limit
CW 2187 - Legacy	Your CalWORKS 48 Month Time Limit
CW 2188	Verification of Aid for the TANF Program
CW 2189	Notice of Your CalWORKs Time Limit at 42nd Month On Aid
CW 2190A	CalWORKs 48-Month Time Limit Extender Request Form
	CalWORKs 60-Month Time Limit Extender Request Form
CW 2190B	CalWORKs 48-Month Time Limit Extender Determination Denial Form
	CalWORKs 60-Month Time Limit Extender Determination Form
CW 2191	Time on Aid Verification for CalWORKs 48-Month / TANF 60-Month Time Limits
CW 2192	Tracking Non-California TANF Assistance for the Time Limits
CW 2198LA	CW 2198 Approve: Domestic Waiver
CW 2199	CalWORKs/WELFARE-TO-WORK DOMESTIC VIOLENCE WAIVER REQUEST
CW 2208	Your Welfare-To-Work 24-Month Time Clock
CW 61	Medical Report
CW TL A979I	CW Time on Aid at 42 and 46 Months (We Exemptions-Non Child Support)
CW TL A980I	CW Time on Aid at 42 and 46 Months (CW TL Child Support Exemptions)
CW TL A981I	CW Time on Aid between 42 and 46 Month (No Exemptions)
GEN 107	Message From The County
GN 6142	Welfare-to-Work Grant Program Certification Form (3/10)
GN 6186	CalWORKs 48-Month time Limit Review Worksheet
GN 6188	Time Limit Review/time Limit Extension Request Gram
GN 6333	Notice of Termination of Post-Time Limit Services
GN 6334	Post Time Limit Services Activity Agreement

GN 6376	48-Month Time Limit Extender Checklist
GN 6380	VERIFICATION REQUEST: CalWORKs Parent with DCFS Family Maintenance Case Plan
M40-107D	Time on Aid To Former CalWORKs Recipient
M40-107D - Legacy	
M40-181A	Notice of Action - CalWORKs TERMINATION
NA 1276	Welfare-to-Work 24-Month Time Clock Limit Notice
NA 820	Approval of Transportation
NA 823	Approval/Denial of Ancillary
NA 823 - Legacy	Approval / Denial of Ancillary NOA
NA 840	Sanction / Removal from Aid of Participant Notice
NA 845	Removal of Second Parent Notice
PA 2020	Diversion Agreement
PA 2124	Emergency Assistance to Prevent Eviction & Moving Assistance Programs Application
PA 4026	Time Limit Inquiry Request
PA 6012	4 Month Rental Subsidy Assistance Application
PA 6056	Temporary Homeless Assistance Program (THAP 14_Application)
PLAN 106 CIV	Family Plan
PLAN 112 CIV	Care of a Household Member Verification
TEMP CW 2186A	CalWORKs Time Limit Exemption Request
TEMP WTW EOA	CalWORKs Educational Opportunity and Attainment Program
WTW 2	Welfare-to-Work Activity Assignment
WTW 38	Welfare-to-Work 24-Month Time Clock Notice
WTW 43	Notice Of Your Welfare-To-Work (WTW) 24-Month Time Clock Ending Soon
WTW 44	Welfare To Work (WTW) 24-Month Time Clock Extension Request Form
WTW 45	Welfare To Work (WTW) 24-Month Time Clock Extension Determination
WTW 46	End Of Welfare-To-Work 24-Month Time Clock Review Appointment Letter
WTW 5	Welfare To Work Program Notice

WTW EOA1	CalWORKS Educational Opportunity and Attainment (EOA) Program Application Form
WTW EOA3	CalWORKS Educational Opportunity and Attainment (EOA) Program Deny Form
CW 2184	CalWORKs 60-Month Time Limit
CW 2189A	Notice Of Your CalWORKs Time Limit - 54th Month On Aid
CW 2189B	Notice Of Your CalWORKs Time Limit - 57th Month On Aid
M40-107A	Time On Aid (no previous NOA issued) - Other
M40-107B	Time On Aid at Redetermination
M40-107E	60th Month On Aid - Change
M40-107F	Extended Beyond 60 Months of Aid
M40-107F1	Extender Met After 60th Month
M40-107F2	Extender Ended
M40-107J	Timed Out Adult - Partial Approval
M40-107J1	Approval After 60 Months on Aid
NA 531	Notice Of Action - Continuation Page - 60-Month Time Limit - Includes Budget
TEMP 3022	State Law Increases the Time Limit for CalWORKs Adults to 60 Months
NA 840	NA 840
NA 840 - Legacy	Sanction / Removal from Aid of Participant Notice
NA 845	Notice to Second Parent, First Parent Sanctioned
NA 845 Set	NA 845 and WTW 27 Set
NA 845 - Legacy	Removal of Second Parent NOA
NA 817 - Legacy	Lowering Cash Aid
NA 840 A	Determination of Good Cause/No Good Cause
NA 840 A - Legacy	Determination of Good Cause / No Good Cause
NA 840A-3	NA 840A (C) WTW No Good Cause - No Compliance Plan
M44-352A	CalWORKs Final Demand-Overpayment Recoupment
M44-352C	Overpayment Recovery
M44-352D	Overpayment Recovery
M44-352G	Demand Overpayment
M44-352H	CW Overpayment Adjustment
M44-352H SAR - Legacy	CalWORKs Overpayment Adjustment Notice
CSF 132	Overpayment Letter

CF 377.7B	CalFresh Overissuance for Client Error
CF 377.7B - Legacy	CalFresh Overissuance Notice For Inadvertent Household Errors (IHE) Only
CF 377.7C	CalFresh Repayment Agreement For Inadvertent Household Errors Only
CF 377.7C - Legacy	CalFresh Repayment Agreement - Inadvertent Household Errors Only
DFA 377.7G	CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only
DFA 377.7G - Legacy	CalFresh Repayment Agreement - IPV Only
M40-107 - ADDENDUM 1	Child Support Collection For CalWORKs 60-Month Time Limit Exemption
M40-107 - ADDENDUM 2	Child Support Collection For CalWORKs 60-Month Time Limit Exemption
M40-107K	Increase Grant due to TOA Adjustment
005 1 (04/99)	GA Discontinuance - Earnings Meet Needs
008-B (01/05)	General Relief Discontinuance - Income Meets Needs
023 2	CAAP Discontinuance: Earned Income Too Great
067 B	GR Disc - Fully Employed
114	General Relief Denial - Residency
117	General Relief Denial - Income Exceeds Needs
121-5 (03/96)	GA Denial - Excess Income
151	GA - Denial - Excess Income, Employed
231 0 (10/10)	GA Denial - Eligible
CalSAWS 1-Common	GA/GR Approval - Common
CalSAWS 2-Common	GA/GR Change - Common
CalSAWS 3-Common	GA/GR Denial for Verification Checklist (VCL) Items
CalSAWS 4-Common	GA/GR Disc for Verification Checklist (VCL) Items
CDS 021-0 (5/93)	GA Discontinuance-Needs Met or Income from Various Sources Exceeds Needs
CDS 186 (12-2023)	GA Denial Sanction 24 Month Investigations
CDS 196-0	GA Denial Sanction 6 Month Investigations

CDS 746-1	GA RT Pass Disability Exemption Request
CDS 747	GA Approval RT Pass Exemption - Lack of Service to Area
CDS 749	GA Approval RT Pass Disability Exemption
CDS 758	GA Expiration of RT Pass Exemption - Lack of Service to Area
CDS 775-0 (01-01)	Fraud Sanction Deferred-Investigations-Closed Case
GA 3019_34N	GA Denial Notice - GA Immediate Need
GA 3021_34N	EBT Electronic Theft GA, Denial
GA 3024_34N	GA Discontinuance Due to Missed EFDP Appointment
GA 3025_34N	GA Discontinuance Due to EFDP Deferment
GA 3026_34N	GA Denial Sanction in Another County
GA 3027_34N	GA Pending Failure to Attend EFDP Appointment
GA 3028_34N	Approval GA Return to Residence/Relocation Funds
GR 66	General Relief R&R
M40-107C1	Time on Aid Between 54th and 57th Month
M44-350M	Suspension of Overpayment
M44-350N	Suspend Overpayment Recovery
M44-353	Notice of Overpayment Discharge
NA 274J	Continuation Page - Overpayment Computations
NA 290 - FC CH	Foster Care Change NOA
NA 290 - FC DN	Foster Care Denial NOA
NA 290 - FC TN	Foster Care Discontinuance NOA
NA 290 (11/09)	Foster Care Rate Change
NA 692	Notice of Change Cash Assistance Program for Immigrants (CAPI)
NA 791 (9/18)	AAP Rate Change
W	General Relief Disc - Redetermination

NOA Number	NOA Description	RSN_SNIPPET_ID
NA 840A_3	No Good Cause-Non Compliance Plan	7473
NA 817	WTW SANCTION: 1ST PARENT	7000
NA 530/M40-107G	Aid:60Mnth	9580

NA 530/M40-107F	Aid:>60Mnths	9581
NA 530/M40-107B	Time on Aid at Application/ Redetermination	9582
NA 530/M40-107F2	Aid:60Mnths	9584
NA 530/M40-107F1	Aid:60Mnths	9585
NA 530/M40-107K	Aid:>60Mnths	9586
NA 530/M40-107J1	Aid:>60Mnths	9587
NA 530/M40-107A	Aid:60Mnths	9588
NA 530/M40-107J1	Aid:>60Mnths	9596
NA 530/M40-107J1	Aid:>60Mnths	9597
NA 530/M40-107J1	Aid:>60Mnths	9598
NA 530/M40-107J1	Aid:>60Mnths	9599
GA 239-Denial	GA Denial - Various Reasons	10933
GA 239-Denial	GA Denial - Various Reasons	10934
GA 239-Denial	GA Denial - Various Reasons	10935
GA 239-Denial	GA Denial - Various Reasons	10936
GA 239-Denial	GA Denial - Various Reasons	10937
GA 239-Denial	GA Denial - Various Reasons	10938
GA 239-Denial	GA Denial - Various Reasons	10939
GA 239-Denial	GA Denial - Various Reasons	10940
GA 239-Denial	GA Denial - Various Reasons	10941
GA 239-Denial	GA Denial - Various Reasons	10942
GA 239-Denial	GA Denial - Various Reasons	10943
GA 239-Denial	GA Denial - Various Reasons	10944
GA 239-Denial	GA Denial - Various Reasons	10945
GA 239-Denial	GA Denial - Various Reasons	10946
GA 239-Denial	GA Denial - Various Reasons	10947
GA 239-Denial	GA Denial - Various Reasons	10948
GA 239-Disc.	GA Discontinuance - Various Reasons	10949
GA 239-Disc.	GA Discontinuance - Various Reasons	10950
GA 239-Disc.	GA Discontinuance - Various Reasons	10951
GA 239-Disc.	GA Discontinuance - Various Reasons	10952
GA 239-Disc.	GA Discontinuance - Various Reasons	10953
GA 239-Disc.	GA Discontinuance - Various Reasons	10954
GA 239-Disc.	GA Discontinuance - Various Reasons	10955
GA 239-Disc.	GA Discontinuance - Various Reasons	10956
GA 239-Disc.	GA Discontinuance - Various Reasons	10957
GA 239-Disc.	GA Discontinuance - Various Reasons	10958
GA 239-Disc.	GA Discontinuance - Various Reasons	10959
GA 239-Disc.	GA Discontinuance - Various Reasons	10960
GA 239-Disc.	GA Discontinuance - Various Reasons	10961
GA 239-Disc.	GA Discontinuance - Various Reasons	10962
GA 239-Disc.	GA Discontinuance - Various Reasons	10963

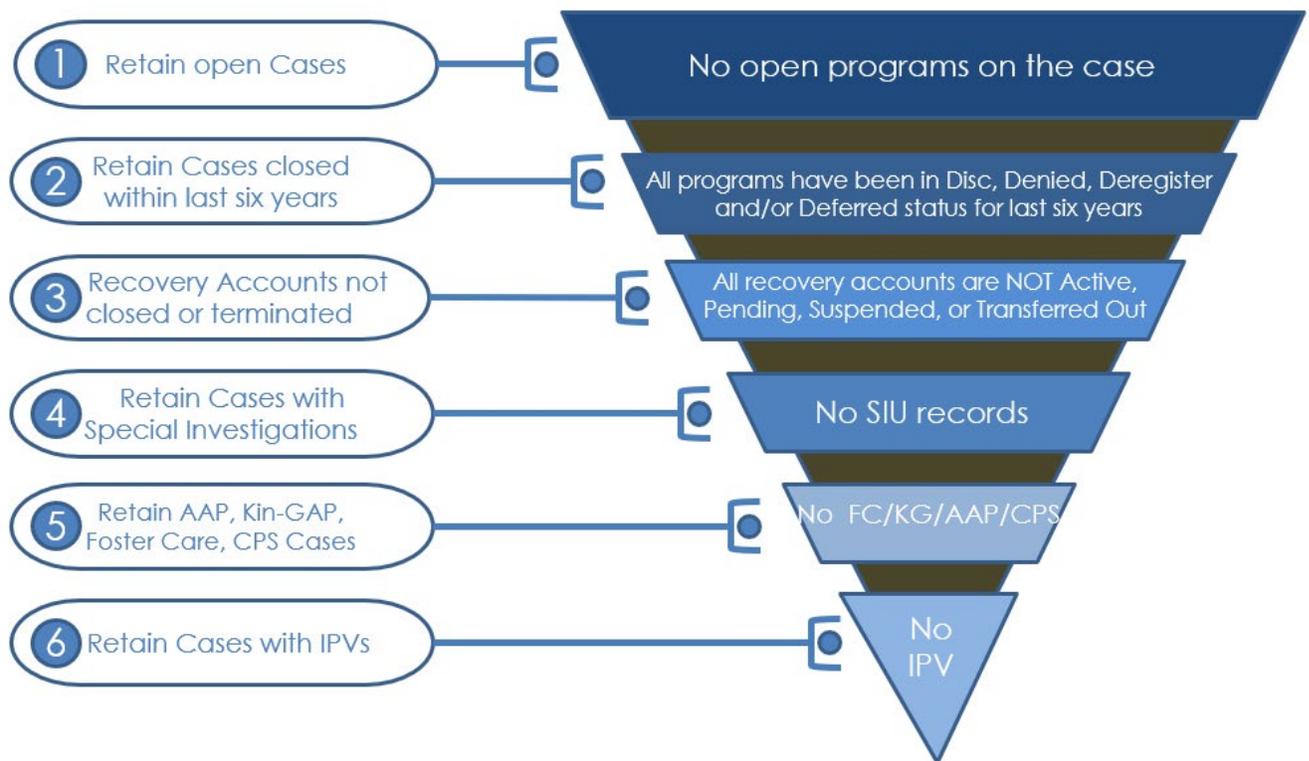
GA 239-Disc.	GA Discontinuance - Various Reasons	10964
231A (07/99)	GR Denial - Eligible to Other Cash Assistance Program	10965
GA 8	GA Denial - Potential CW Eligibility	10966
GA 9	GA Discontinuance - Potential CW Eligibility	10967
074 A	GR Disc. Approved for Other Cash Assistance	10971
093 A	GR Disc - Elig to Other Cash Assistance Program.	10972
NA 290 - Termination (02/14) AFDC-FC	Youth 18 years of age	10978
NA 290 - Termination (02/14) AFDC-FC	Youth 21 Years of Age	10979
NA 290A	Supplemental Care Increment	10980
NA 791 (10/23)	SCI Has Started	10983
NA 791 (10/23)	AAP RE-START	10984
NA 791 (10/23)	Retro Age Increase	10985
NA 1279 (5/22)	CA Jurisdiction	10989
NA 1280 (5/22)	CA Jurisdiction	10995
CF 377.4 SAR (6/13)	IPV RECOUPED	10999

Refer to section 3.1 for tables that will be purged/retained under the CASE and PERS Trees during the Data Removal process.

2.2 Case Data Removal Identification

2.2.1 Overview

A batch job will identify cases eligible for removal based on the approved record retention policies:



2.2.2 Rules:

Case must meet **all** the following criteria in order to be considered removable:

- The Case must have no open programs.
- All programs on the Case must be closed for more than six years. A program is defined as Closed if it is in one of the following program's eligibility statuses:
 - Discontinued (DS)
 - Denied (DE)
 - Deferred (DF)
 - Deregistered (DG)
- If the Case has any recovery accounts, they must all be Closed. Open recovery accounts are defined as any that are currently in one of the following statuses:
 - Active (AC)
 - Transferred Out (TO)
 - Pending (PE)
 - Suspended (SU)
 - Uncollectible (UF)
 - Pending Agreement (PA)
 - Pending Approval (AP)
- If the Case has a recovery account in a status representing Closed but has a Recovery Account balance (either negative or positive value), it will not be

Identified for purge. Similarly, cases with Recovery Accounts that are in "Uncollectible" status will not be identified for purge.

- If the Case has any recovery account transaction irrespective of status, less than 12 months from the date of identification will not be identified for purge.
- If the Case has person linked to a recovery account on an active case, it will not be identified for purge, below are the identified scenarios.
 - EDBC Recoupment
 - Related Recovery Accounts
 - Related/Shared Receipts
 - Related Active Responsible Party
- If the Case has Issuance Details created within 6 years from the date of identification, it will not be identified for purge.
- If the Case has CalHEERS transaction information created within 6 years from the date of identification, it will not be identified for purge.
- The Case cannot have any Special Investigation records (regardless of the status of those investigations).
- The Case cannot contain any of the following programs, regardless of status:
 - Foster Care (FC)
 - Kin-GAP (KG)
 - Adoption Assistance (AA)
 - Child Protective Services (CPS)
- The Case cannot have an open Federal or State audit. Federal/State audits are conducted within the first two years of Case closure, and it may take up to a year to complete the investigation. Therefore, selecting cases that are closed for more than six years covers this rule without any additional automation.

Please Note there are multiple types of audits that can be conducted on a case; and not every audit is necessarily captured in Cal SAWS. This could end up being a potential Override reason when that functionality is designed.

- The Case cannot have any Intentional Program Violations. The following types of IPV sanctions are considered:
 - Child Support IPV (06)
 - Cal Fresh IPV (24)
 - General Assistance IPV (29) (CalSAWS Only)
- Time Limit Data needs to be retained for the purged cases.
GAGR Time Limit information for LA County needs to be retained if it is within in 60 months from the date of identification.

There are tables used during case identification that are in RDS, which are noted in the supporting document below. For tables in RDS, if a case has any records in RDS, case identification will check those tables in RDS to determine whether the case still qualifies for case purge.



Archived
Identification Tables.xl

2.2.3 Case Data Removal Identification Report

The purpose of this report is to provide counties a list of cases identified by the System that will have data removed during the next purge batch run. The Report will be split into multiple sheets per County. Below are the highlights of items included in this report :

- Case Number, Case Name, and Primary Applicant
- Identification Date is the date the Case was selected for removal having met all the requirements outlined above sections 2.2.1 & 2.2.2.
- Closure Month represents the month the case program was closed (i.e., Denied, Discontinued, Deregistered, or Deferred).
- When possible, the Aid Code for the program in question will be displayed on the Report. This column is populated using the same method as the Aid Code that is displayed on the Case Summary page. For example, Medi-Cal aid codes exist at the person level and are not displayed on the Case Summary page. The same is true this report: All MC programs listed on the report will have the Aid Code blank.
- Recovery Account Closure Date reflects the latest Closed status date of any recovery accounts associated to the purged case.

Navigation to the Report: Homepage > Reports > Scheduled > Case Activity > Title 'Case Data Removal Identification Report'

Below is a sample of the Case Data Identification Report.

CalSAWS Case Data Removal Identification Report								
Napa								
Run Date: FEB-03-22 09:00 AM								
Report Month: 06/2021								
							Row Count	Case Count
							559	186
Case Number	Case Name	Program	Aid Code	Status	Closure Month	Recovery Account Closure Date	Primary Applicant	Identification Date
0071025	Case Name	Welfare to Work	-	Deregistered	06/24/2003	-	OSWALD, MILLARD	09/11/2020
0081802	Case Name	Welfare to Work	-	Deregistered	10/01/2002	-	AKEMAN, LARHONDA	09/11/2020
0099694	Case Name	Welfare to Work	-	Deregistered	08/19/2004	-	ABERDEEN, MILLARD	09/11/2020
0118716	Case Name	Welfare to Work	-	Deregistered	09/25/2006	04/11/2013	PLYMPTON, TERENCE	09/11/2020
0087920	Case Name	Welfare to Work	-	Deregistered	02/28/2006	-	BURR, EDWIN	09/11/2020
0090064	Case Name	Welfare to Work	-	Deregistered	05/21/2002	06/12/2012	OWEN, GERMAINE	09/11/2020
0076223	Case Name	CalFresh	33 - CW-Zero Parent (Fed)	Discontinued	08/01/2010	-	BRISTED, TERENCE	09/11/2020
0076223	Case Name	CalWORKs	33 - CW-Zero Parent (Fed)	Discontinued	08/01/2010	-	BRISTED, TERENCE	09/11/2020
0076223	Case Name	Medi-Cal	-	Denied	10/01/2010	-	BRISTED, TERENCE	09/11/2020
0082787	Case Name	Welfare to Work	-	Deregistered	10/31/2006	-	SKIDMORE, MARQUITTA	09/11/2020
0082787	Case Name	Medi-Cal	-	Discontinued	10/01/2010	-	SKIDMORE, MARQUITTA	09/11/2020
0082787	Case Name	CalFresh	09 - CalFresh	Discontinued	10/01/2010	-	SKIDMORE, MARQUITTA	09/11/2020
0099764	Case Name	Welfare to Work	-	Deregistered	11/01/2000	-	Conway, Althea	09/11/2020
0114636	Case Name	CalFresh	09 - CalFresh	Denied	09/01/2011	-	BLAIR, MARGOT	09/11/2020
0107247	Case Name	Medi-Cal	-	Discontinued	09/01/2009	-	GRIFFITH, SHELLEY	09/11/2020
0107247	Case Name	CalFresh	09 - CalFresh	Discontinued	09/01/2009	-	GRIFFITH, SHELLEY	09/11/2020
0107247	Case Name	CalWORKs	33 - CW-Zero Parent (Fed)	Discontinued	09/01/2009	-	GRIFFITH, SHELLEY	09/11/2020
0107247	Case Name	CalFresh	0F - TCF	Discontinued	02/01/2010	-	GRIFFITH, SHELLEY	09/11/2020
0107888	Case Name	CalFresh	0F - TCF	Discontinued	01/01/2012	-	WINCHCOMBE, MAURICIO	09/11/2020
0107888	Case Name	Welfare to Work	-	Deregistered	05/31/2005	-	WINCHCOMBE, MAURICIO	09/11/2020

2.2.4 Case Data Removal Override Report

The purpose of this report is to provide counties a list of which cases have been overrode by users. The report will also display the Override Reason of why these cases should not have any case data removed on them. This report will contain each column contained in the Identification reports with three additional columns. The following bullets detail each of the additional columns on the Override report:

- Override Reason represents the reason for the Override, based on the agreed upon set of reasons across each County. These reasons are all situations that cannot be automatically identified by the System.
 - The current Override reasons:
 - Board of Supervisors Decision
 - Fraud Investigation
 - Hearing/Court Order
 - Pending Litigation
 - Under QA/QC Review
- Override Date represents the date the County Staff member switched the Data Removal Status from Identified to Override on the Case Data Removal detail page.
- Worker ID represents the ID of the County Staff member that switched the status from Identified to Override on the Case Data Removal detail page.

Navigation to the Report: Homepage > Reports > Scheduled > Case Activity > Title 'Case Data Removal Override Report'

CalSAWS Case Data Removal Override Report											
Napa											
Run Date: FEB-03-22 08:36 AM											
Report Month: 07/2021											
										Row Count	Case Count
										5,522	1,368
Case Number	Case Name	Program	Aid Code	Status	Closure Month	Primary Applicant	Identification Date	Recovery Account Closure Date	Override Reason	Override Date	Worker ID
0132052	Case Name	CalWORKs	30 - CW-All Other Families (Fed)	Denied	07/01/2009	BOSTWICK, EUGENE	09/11/2020	-	Under QA/QC Review	04/06/2021	-
0132052	Case Name	Medi-Cal	-	Discontinued	06/01/2011	BOSTWICK, EUGENE	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2001419	Case Name	CalFresh	09 - CalFresh	Discontinued	01/01/2011	BARD, AZUCENA	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2001419	Case Name	Medi-Cal	-	Discontinued	01/01/2011	BARD, AZUCENA	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2001419	Case Name	Welfare to Work	-	Deregistered	08/01/2010	BARD, AZUCENA	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2001419	Case Name	CalWORKs	30 - CW-All Other Families (Fed)	Discontinued	01/01/2011	BARD, AZUCENA	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2001419	Case Name	Immediate Need	-	Discontinued	06/01/2010	BARD, AZUCENA	09/11/2020	-	Under QA/QC Review	04/06/2021	-
0117731	Case Name	Immediate Need	-	Discontinued	05/01/2011	Ogden, Andre	09/11/2020	-	Under QA/QC Review	04/06/2021	-
2005243	Case Name	Immediate Need	-	Discontinued	12/01/2011	OCKLEY, SHIELA	09/11/2020	-	Under QA/QC Review	04/07/2021	-
2005243	Case Name	CalFresh	-	Denied	11/01/2011	OCKLEY, SHIELA	09/11/2020	-	Under QA/QC Review	04/07/2021	-
2005243	Case Name	CalWORKs	35 - CW-Two Parent (Fed)	Denied	11/01/2011	OCKLEY, SHIELA	09/11/2020	-	Under QA/QC Review	04/07/2021	-
2005243	Case Name	Medi-Cal	-	Discontinued	05/01/2013	OCKLEY, SHIELA	09/11/2020	-	Under QA/QC Review	04/07/2021	-

2.2.5 Batch Jobs

Case Data Removal Identification Job (PB00P800) and Identified Case Data Removal Re-Verification Job (PB00P803) have been created to identify cases that can have data to be removed. These batch jobs will search the CalSAWS database to identify data removal cases and insert into the purge table with an initial status of 'Identified'.

- A database table called CASE_PURGE is used to store the case ID and purge status, along with other information required for auditing and reporting.
- The batch process (PB00P800) will execute the core SQL to identify cases and insert them into the purge table.
- After the PB00P800 is executed, re-verification batch process (PB00P803) will execute and remove the cases as per exception rules from the purge table.
- Later the Report Load Analytics procedures will run on their scheduled monthly dates to generate the Case Data Removal Identification Report for all CalSAWS Counties.
 - AN_CURATION_REPORTS_CASE_PURGE_IDENTIF_REPORT
 - AN_CURATION_REPORTS_CASE_PURGE_IDENTIF_REPORT_RDS
 - AN_CURATION_REPORTS_CASE_PURGE_IDENTIF_REPORT_QLIK
 - AN_CURATION_REPORTS_CASE_PURGE_OVERRD_REPORT

2.2.6 Batch job Schedule

Case Data Removal Batch job will be scheduled on ad hoc basis as per approved schedules.

Case Data Removal Reporting process is monthly, and reports will be available on the 12th day of every month. If this date lands on a holiday or Sunday, then the report will be available the following day.

2.2.7 Restart Logic

See section 2.5.7

2.3 Case Data Removal Online Page changes

2.3.1 Case Summary Page updates

For cases that have been identified for Case Data Removal only, the Case Summary page will now show Case Data Removal Status changes as we progress from Identified to Complete in the deletion process. Refer to section 2.1.1.1 for the Case Data Removal Status.

For any archived case records, the 'Retrieve Data' button on the Case Summary Page will not be available while case purge is in progress or completed (indicated by when the Data Removal Status on the Case Summary is 'In Process' or 'Complete').



2.3.2 Case Data Removal Status on Case Summary Page

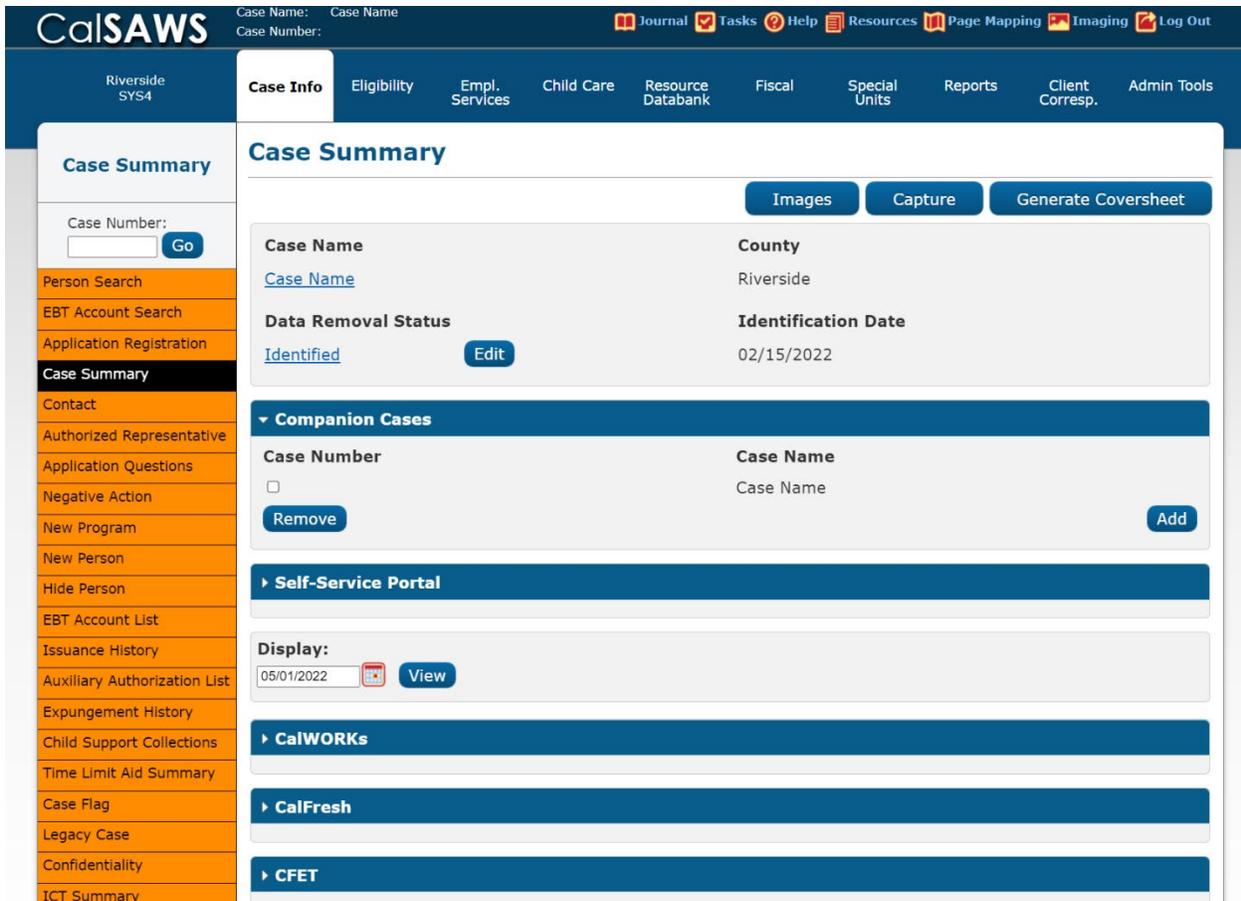
The Case Summary page will show a Case Data Removal Status, which will be a hyperlink to display the current status in the Case Data Removal process. Clicking on this link will direct the user to the Case Data Removal Detail page.

The following image represents the Identified Data Removal Status on the Case Summary page for a County Staff member that does not have rights to edit the Data Removal Status. The Data Removal Status can navigate to the Case Data Removal Detail page where further details are listed.

Case Summary



The following image represents the Identified Data Removal Status on the Case Summary page for a County Staff member that has rights to edit the Data Removal Status. The Case must also have a removal status of 'Identified' or 'Override' for this Edit button to appear.



The following image represents the Override Data Removal Status on the Case Summary page for a County Staff member that does not have rights to edit the Data Removal Status. The Data Removal Status can navigate to the Case Data Removal Detail page where further details are listed.

Case Summary



The following image represents the Override Data Removal Status on the Case Summary page for a County Staff member that has rights to edit the Data Removal Status. The Case must also have a removal status of 'Identified' or 'Override' for this Edit button to appear.

CalSAWS Case Name: Case Name Case Number: Journal Tasks Help Resources Page Mapping Imaging Log Out

Riverside SYS4 Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Case Summary

Case Number: **Go**

Person Search
EBT Account Search
Application Registration
Case Summary
Contact
Authorized Representative
Application Questions
Negative Action
New Program
New Person
Hide Person
EBT Account List
Issuance History
Auxiliary Authorization List
Expungement History
Child Support Collections
Time Limit Aid Summary
Case Flag
Legacy Case
Confidentiality
ICT Summary

Case Summary Images Capture Generate Coversheet

Case Name Case Name	County Riverside
Data Removal Status Override Edit	Identification Date 02/15/2022

Companion Cases

Case Number	Case Name
<input type="checkbox"/>	Case Name

Remove **Add**

Self-Service Portal

Display: 05/01/2022 **View**

CalWORKs

CalFresh

CFET

When a case is in a Data Removal status of In Process on the Case Summary page, the status hyperlink of 'In Process' will display in the Data Removal section and can navigate you to the Case Data Removal Detail page where further details are listed. Once this Status has been set, the user cannot Override it.

CalSAWS Case Name: Case Name Case Number: Journal Tasks Help Resources Page Mapping Imaging Log Out

San Bernardino AT1 Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Case Summary Case Summary Images

Case Number: Go

Person Search EBT Account Search Application Registration Case Summary Contact Authorized Representative Application Questions Negative Action New Program New Person Hide Person EBT Account List EBT Theft List

Case Name	County
Case Name	San Bernardino
Data Removal Status	Identification Date
In Process	09/11/2020

▼ Companion Cases

Case Number	Case Name

Add

Display: 04/01/2024 View

All People Associated with the Case

When a case is in a Data Removal status of Complete on the Case Summary page, the status hyperlink of 'Complete' along with Completion Date will display in the Data Removal section and can navigate you to the Case Data Removal Detail page where further details are listed.

CalSAWS Case Name: Case Name Case Number: 22 Journal Tasks Help Resources Page Mapping Imaging Log Out

San Bernardino SYS1 Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Case Summary

Case Number: [Go](#)

Person Search EBT Account Search Application Registration Case Summary Contact Authorized Representative Application Questions Negative Action New Program New Person Hide Person EBT Account List Issuance History Auxiliary Authorization List Expungement History

Case Summary [Images](#)

Case Name	County
Case Name	San Bernardino
Data Removal Status	Identification Date
Complete	09/11/2020
	Completion Date
	06/02/2021

Companion Cases

Case Number	Case Name	Add
--------------------	------------------	---------------------

Display: 01/01/2022 [View](#)

All People Associated with the Case

Name	DOB	Age	Gender	SSN	CIN	Person #	Household Status
Edwin Holcombe	03/07/1947	74	M	906-57-4390	06497516E	01	

When a case is in the Complete Data Removal status it is known as a Shell Case. When in the context of this type of case while on the Case Summary page, the page option to add a new program will display on the page. Once 'New Program' is clicked a validation message will appear 'Cannot add programs to a shell case' preventing a program from being added to the case, as shown below.

Case Summary

Case Number:

[Go](#)

Person Search

EBT Account Search

Application Registration

Case Summary

Contact

Authorized Representative

Application Questions

Negative Action

New Program

New Person

Hide Person

EBT Account List

Issuance History

Auxiliary Authorization List

Expungement History

Child Support Collection

Case Summary

[Images](#)

Case Name

[Case Name](#)

County

San Bernardino

Data Removal Status

[Complete](#)

Identification Date

09/11/2020

Completion Date

06/02/2021

Companion Cases

Case Number

Case Name

[Add](#)

Display:

01/01/2022



[View](#)

All People Associated with the Case

Name	DOB	Age	Gender	SSN	CIN	Person #	Household Status
Edwin Holcombe		74	M			01	

The screenshot displays the CalSAWS interface. At the top, the header includes the CalSAWS logo, user information (Case Name, Case Number: 22), and navigation icons for Journal, Tasks, Help, Resources, Page Mapping, Imaging, and Log Out. Below this is a secondary navigation bar with tabs for San Bernardino SYS1, Case Info, Eligibility (selected), Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The main content area is split into two columns. The left column is a sidebar menu with options like Person Search, EBT Account Search, Application Registration, Case Summary, Contact, Authorized Representative, Application Questions, Negative Action, New Program (highlighted), New Person, Hide Person, EBT Account List, Issuance History, Auxiliary Authorization List, and Expungement History. The right column is titled 'Program Detail' and contains a red error message: 'Cannot add programs to a shell case.' Below the error message is a dark blue notification bar stating 'This Type 1 page took 0.40 seconds to load.'

This feature is in place for Shell Cases in order to lock them down from having any new programs pending or activated on them. In this situation the Worker should create a brand new case, if needed, to add the shell case members and begin activation of a new case, instead of linking the new one to the purged shell case.

In addition to preventing programs from being added to Shell Cases, a new feature to disable the Image 'Capture' and 'Generate Coversheet' buttons has been implemented on the Case Summary page, leaving only the Images button itself as shown below.

CalSAWS Case Name: Case Name Case Number: 22 Journal Tasks Help Resources Page Mapping Imaging Log Out

San Bernardino SYS1 Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Case Summary

Case Number: Go

Person Search EBT Account Search Application Registration Case Summary Contact Authorized Representative Application Questions Negative Action New Program New Person Hide Person EBT Account List Issuance History Auxiliary Authorization List Expungement History

Case Summary

Case Name [Case Name](#) County San Bernardino 

Data Removal Status [Complete](#) Identification Date 09/11/2020 Completion Date 06/02/2021

Companion Cases

Case Number	Case Name

[Add](#)

Display: 01/01/2022  [View](#)

All People Associated with the Case

Name	DOB	Age	Gender	SSN	CIN	Person #	Household Status
Edwin Holcombe		74	M			01	

The Images button remains on the Case Summary page for Workers to have access to any of the retained Images required from the Retention Policy –

- Personal images where a person is shared on other cases that have not gone through the Data Removal process.
- Time Limit images attached to the Shell Case

Also, shell cases cannot be linked to a CalHEERs referral. When attempting to select a shell case during the referral linking flow, the following validation message appears: Select Case – Selected Case has gone through Case Data Removal and cannot be linked.

CalSAWS

Journal Tasks Help Resources Page Mapping Imaging Log Out

Napa LC

Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

New Application

Case Number: Go

Person Search

EBT Account Search

Application Registration

Case Copy List

Previous Case List

Create New Case Select Cancel

Select Case - Selected Case has gone through Case Data Removal, and cannot be linked.

Case Number	County	Name	DOB	Active Programs
<input checked="" type="radio"/> 0095742	Napa	LEMUEL HANSEL <input type="checkbox"/> ISAIAH RANDAL <input type="checkbox"/> ISAIAH HANSEL <input type="checkbox"/> THRESA CORMAC <input type="checkbox"/> KIMI HANSEL	03/12/1964 12/12/1995 11/12/1990 10/18/1977 07/13/1998	
<input type="radio"/> 2001654	Napa	LEMUEL HANSEL <input type="checkbox"/> KEREN GOODRICH <input type="checkbox"/> Verda Boscawen	03/12/1964 03/18/1998 05/17/1977	
<input type="radio"/> 0071654	Napa	LEMUEL HANSEL <input type="checkbox"/> ISAIAH HANSEL <input type="checkbox"/> MARQUITTA CAMPBELL <input type="checkbox"/> KERRY BELDEN	03/12/1964 11/12/1990 12/20/1982 03/23/1962	
<input type="radio"/> 0065872	Napa	LEMUEL HANSEL	03/12/1964	

2.3.3 Case Data Removal Detail page

The Case Data Removal Detail page is where County Staff members with the appropriate rights can update the Status from 'Identified' to 'Override', or back to 'Identified' from 'Override'. If the Status on this detail page is changed from the original Status of 'Identified' (as determined by the Data Removal Identification batch job) to the 'Override' status, the case will be excluded from having any case data removed. If the status is left in 'Identified' status, the case will have case data removed once the Deletion Batch is executed.

County Staff members without the appropriate rights can view the Case Data Removal Detail page, but they will not be able to utilize the editing feature, even when a case has a Case Data Removal status of 'Identified' or 'Override'.

Case Data Removal Detail

*- Indicates required fields

Close

Data Removal Status

Identified

Identification Date

04/08/2022

Override Date

08/04/2022

Worker ID

[REDACTED]

Close

Case Data Removal Detail

*- Indicates required fields

Close

Data Removal Status	Override Reason	
Override	Pending Litigation	
Identification Date	Override Date	Worker ID
04/08/2022	08/04/2022	[REDACTED]

Close

Security Group for Edit functionality:

The editing feature on the Case Data Removal Detail page is available to users who belong to the newly created 'Case Data Removal Detail Edit' security group. This also applies to the Edit button on Case Summary, next to the status, for those cases having a Case Data Removal status of 'Identified' or 'Override'. The 'Case Data Removal Detail Edit' group, which contains the 'CaseDataRemovalDetailEdit' right, and is not assigned to any security role. The local Security Administrators will need to add the approved users to this new security group.

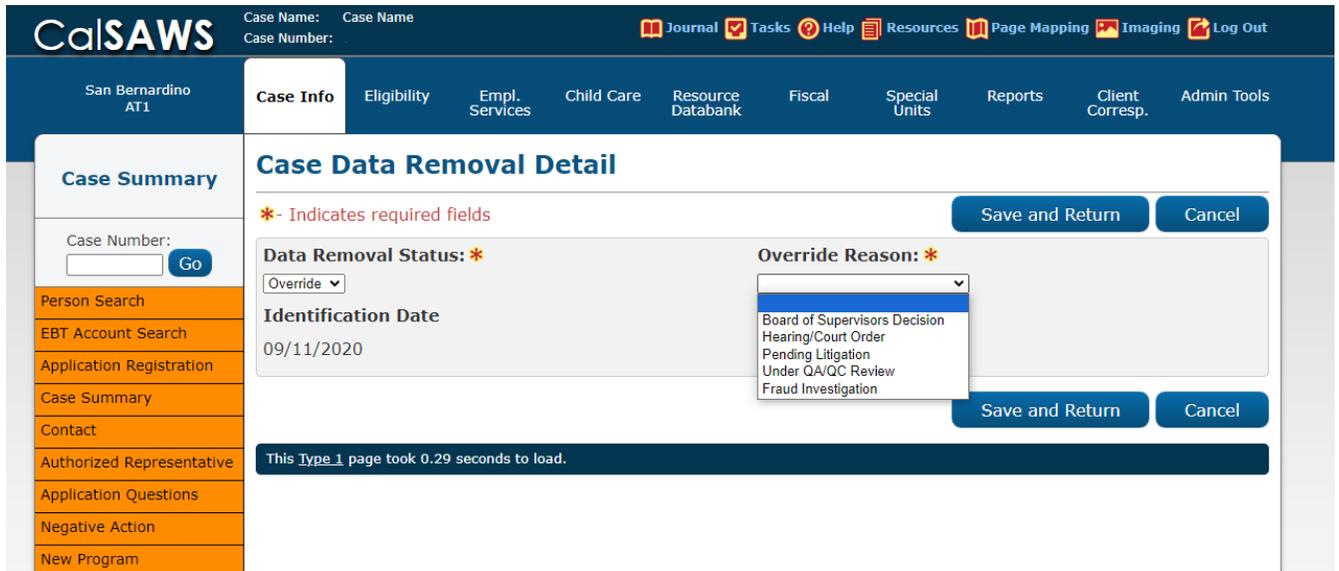
The following image represents the Case Data Removal Detail page in Edit mode when left in 'Identified' status.

The screenshot shows the CalSAWS interface. At the top, there's a navigation bar with the CalSAWS logo and various utility icons (Journal, Tasks, Help, Resources, Page Mapping, Imaging, Log Out). Below this is a secondary navigation bar with tabs for different case management areas: San Bernardino AT1, Case Info (selected), Eligibility, Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The main content area is titled 'Case Data Removal Detail' and contains a form with the following fields:

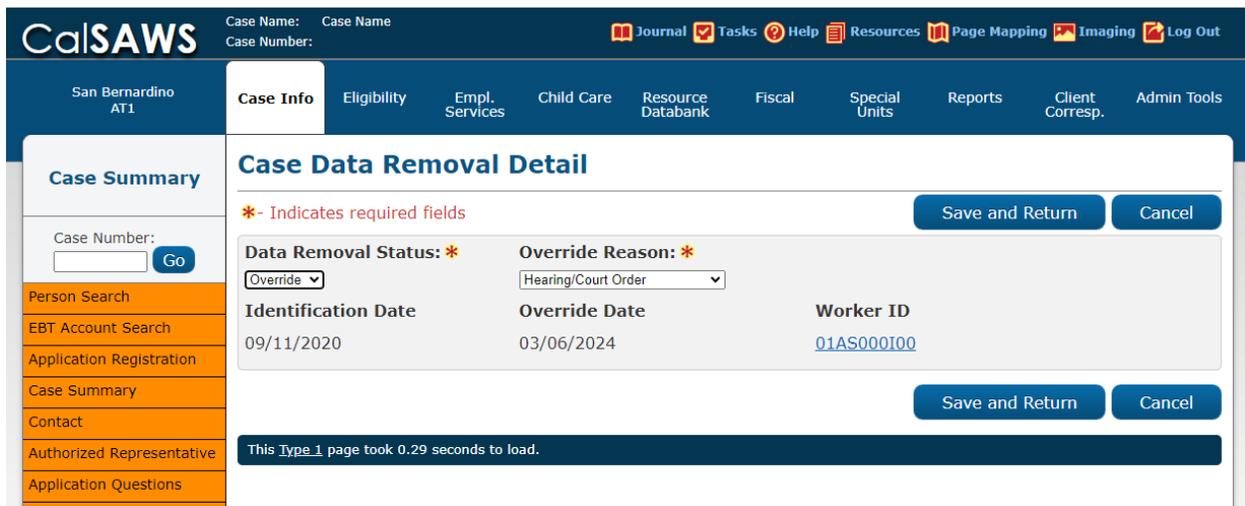
- Data Removal Status:** Identified (with an 'Edit' button)
- Identification Date:** 09/11/2020 (with an 'Edit' button)

At the bottom of the page, a blue status bar displays the message: "This Type_1 page took 0.29 seconds to load."

The following image represents the Case Data Removal Detail page in Edit Mode when changing from 'Identified' status to 'Override' status. This status change allows the 'Override Reason' field to display (see Section 2.2.4 for a list of Override Reasons).



The following image represents the Case Data Removal Detail page in Edit Mode when the status has already been updated to 'Override'. The County Staff member will be able to see the Override Date the Override was made in addition to the Worker ID that made the change.



When the Worker switches the Data Removal status between both Identified and Override status, that Worker's ID gets captured on the Detail page as a hyperlink. Clicking on that hyperlink navigates to the Staff Detail page of that Worker that made

the change. Once the user click the Close button on the Staff Detail page it will route you back to the Case Data Removal Detail page.

Staff Detail

*- Indicates required fields Close

General Staff Information			
First Name:	Middle Name:	Last Name: *	Suffix:
Staff Status Code: * Active - FT	Classification Title: *	Staff ID: 2	
Regional Call Center:			
Available Hours: (Day-Day Time-Time):			
Additional Information:			

Spoken Language Information	
Spoken Language *	Proficiency *
English	Primary

The Case Data Removal Detail page in Complete status displays as follows –

CalSAWS

Case Name: Case Name
 Case Number: 22

Journal Tasks Help Resources Page Mapping Imaging Log Out

San Bernardino SYS1

Case Info

Eligibility

Empl. Services

Child Care

Resource Databank

Fiscal

Special Units

Reports

Client Corresp.

Admin Tools

Case Summary

Case Number: Go

- Person Search
- EBT Account Search
- Application Registration
- Case Summary
- Contact
- Authorized Representative
- Application Questions
- Negative Action
- New Program
- New Person
- Hide Person
- EBT Account List
- Issuance History

Case Data Removal Detail

Close

*- Indicates required fields

Data Removal Status

Complete

Identification Date	Completion Date
09/11/2020	06/02/2021

[Journal History](#)

Close

2.4 Case Verification

Workers have been given time, since the original reporting run date as per the Purge Schedule, to evaluate identified cases before the case data removal is performed. During this time, it is possible that changes on identified cases will make them no longer eligible for the case data removal process. The nightly Re-Verification Job (PB00P803) will evaluate identified cases to confirm their eligibility for the purge.

The Re-verification batch process will execute the same query criteria (section 2.2.2 criteria rules) is run after the PB00P800 (case Identification) job. This is a standalone job that will run daily in Production to identify any of the cases in the CASE_PURGE table that no longer meet the criteria and will remove those cases from the table. Cases removed from this table will not be picked up in any downstream case-purge process.

Note: Cases in Overridden status will be excluded from this nightly Re-verification process.

A batch scheduler change request will deactivate the Re-Verification batch job after the final set of data deletions have taken place.

Once this batch job runs in Production and removes the cases from the CASE_PURGE table the following will occur in the CalSAWS application:

- These cases will have their Case Data Removal status section on Case Summary removed and they will not have a Detail page.
- For the Case Data Removal Reports, these cases will drop off from the next version of the reports, decreasing the overall record counts and total case counts.

There are tables used during case verification that are in RDS, which are noted in the supporting document below. For tables in RDS, if a case has any records in RDS, case verification will check those tables in RDS to determine whether the case still qualifies for case purge.



Archived Verification
Tables.xlsx

2.5 Data Deletion Process

The final removal of data associated to identified cases has been split into four steps which will be executed as part of Case Data Deletion Batch Job (PB00P801).

- 1) PDF Generation for Journals and Issuances
- 2) Removing NOAs and Forms

- 3) Removing Imaged documents
- 4) Remove case data

If both the journal service and archival service are turned off, data should continue to be deleted only from Oracle. When at least one of the journal service or archival service is turned on, case purge will delete data from both Oracle and RDS only for the services that are turned on. The existing MEDS alert purge will be performing the purge from Oracle or RDS for MEDS alerts according to whether MEDS service is turned on.

While at least one of the journal service or archival service is turned on, the above steps are not changing, but actions required in Oracle and RDS at each stage per case will occur hand-in-hand. If any error occurs during a particular stage, for either Oracle or RDS, changes will not be committed and will instead be rolled back. The Data Removal Status will remain 'In Process' and deletion of the case will be attempted again the next time PB00P801 is run, or further manual action will be taken.

2.5.1 PDF Creation

The PDF creation process will write each of the records for the Issuance and Journal History to a separate file for each case and store them to the file server. For cases that have historic information, these PDF files will be accessible on the Case Data Removal Detail page as hyperlinks. These hyperlinks will appear on the page after the case data deletion process has processed the case. Further information and examples of each PDF type can be found below.

The initial steps of the Batch Deletion process are to check each case originally identified for deletion still meets the criteria. If so, the System will generate PDFs to capture any Journal and Issuance History prior to deleting any case data. If there is no data for the PDF in question (e.g., if no Issuance History exists for a case), then no PDF will be generated, else PDF file will be generated by retrieving data from pages based on PDF type.

2.5.1.1 Issuance History PDF

This PDF will retrieve the same data from the Issuance Search Detailed Results Page for every issuance record on that case. An example of the Issuance History PDF is shown below:

Los Angeles
 Date created: 02-02-2022 01:07 PM

Case Number	B21KB04
Case Name	Case Name

Control Number	Payee	Program	Month	Category	Method	Issue Date	Status Date	Status	Amount
19201064	Payee Name	CalFresh	01/2016	Monthly Benefit	EBT	01/01/2016	12/23/2015	Issued	\$16.00
19107848	Payee Name	CalFresh	12/2015	Monthly Benefit	EBT	12/01/2015	11/21/2015	Issued	\$16.00
1913750	Payee Name	CalFresh	11/2015	Monthly Benefit	EBT	11/01/2015	10/25/2015	Issued	\$16.00
ALB21KB041510001	Payee Name	CalFresh	10/2015	Monthly Benefit	EBT	09/24/2015	09/24/2015	Issued	\$20.01
AFB21KB041510001	Payee Name	CalFresh	10/2015	Monthly Benefit	EBT	09/24/2015	09/24/2015	Issued	\$16.00
AFB21KB041509001	Payee Name	CalFresh	09/2015	Monthly Benefit	EBT	08/22/2015	08/22/2015	Issued	\$16.00

The County, Date Created, Case Number and Case Name will display at the top portion of the document for each file generated.

All data elements within the document are searchable using the 'Find' option within the PDF application.

2.5.1.2 Journal History PDF

This PDF will retrieve the same data from the Journal Detail page results for each journal entry on that case. An example of the Journal History PDF is shown below:

Los Angeles

Date created: 02-03-2022 11:49 AM

Case Number	T620A4D
Case Name	Case Name

Entry Date	Entry type	Short Description	Long Description	Append Journal Entry	Worker ID	Method of Contact
02/03/2022	Fiscal	Issuance Adjustment	EDBC Results/Issuance Issuance Summary Funding: State CFAP Amount: Yes \$100 Overridden Allotment: \$200 Allotment: \$50 Pro-rated: Yes		90AS00005B	
02/03/2022	Activity	Child Care Memo	Classic Here's a memo about child care.		90AS00005B	
02/03/2022	Activity	Journal Entry for Employment Services	Civil Rights County Interpreter County provided interpreter: Certified Employee Interpreter name: John Doe Customer name: Jane Doe Preferred oral language: Spanish Preferred written materials: Afghani This is a change: Yes Individual Demographics Detail page updated: Yes Case flag updated: No Employment/Income Self-Employment Self-employed customer, name: Jane Doe Type of Business: Food Delivery Job Title: Driver First date of pay: Date started: Hours worked per week: 36 Estimated monthly Income: \$ 200 Monthly Expense total: \$ 150 Customer Elects: Standard Income: \$ 50 Type of verification used: Sight Frequency: Weekly Conversion factor: 4.33 Additional pay: Tips		90AS00005B	Written
02/03/2022	IEVS	IEVS National Prisoner Match Received	Classic Received IEVS National Prisoner Match. Requires further investigation.		90AS00005B	Verbal
12/09/2000	Conversion	Sima Rusty			CNV	

The County, Date Created, Case Number and Case Name will display at the top portion of the document for each file generated.

2.5.1.3 History PDF Hyperlinks

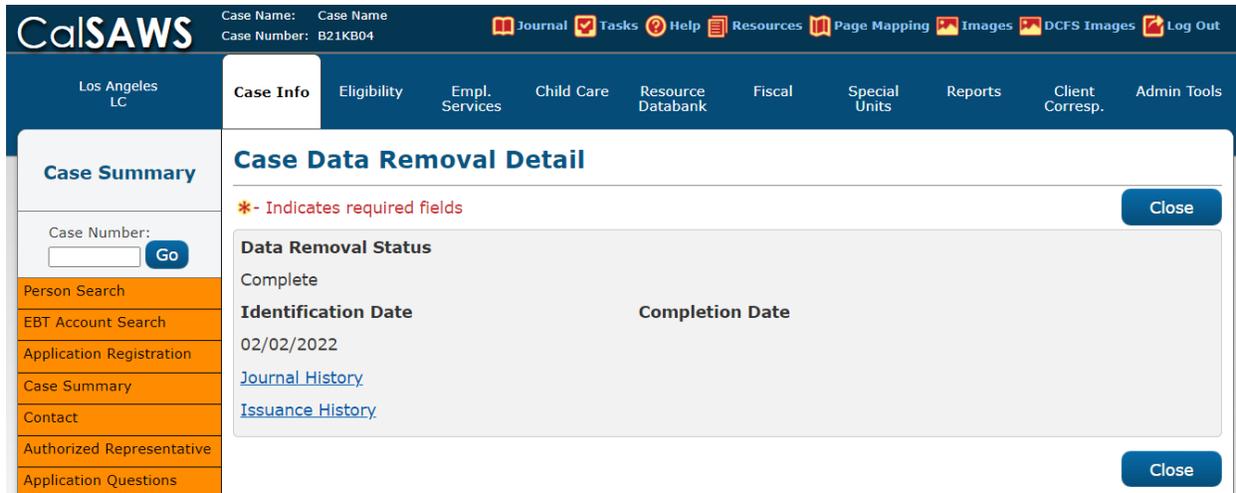
The PDF files behind the hyperlink targets will be stored on the AWS S3 storage after the process completes per each case. Each file will be unique and will exclusively contain journal and issuance history data specific to the case processed. The file names, as created on the file storage, are generated as follows:

- journalEntry.pdf
- issuance.pdf

They are stored in the following folder structure:

- CasePurge/[county name]/[case_id]/journalEntry.pdf
- CasePurge/[county name]/[case_id]/issuance.pdf

The Journal and Issuance History PDF hyperlinks will display on the Case Data Removal Detail page and only after the case deletions batch process has completed for a given case. The following screenshot shows where each hyperlink will display on the Detail page.



2.5.2 Document Removal

The Document Removal process will remove generated notice of actions (NOAs) and forms from the file management system passing in the identified set of cases. It considers records discovered by the Case Identification batch that are not in either a "Complete" or "Overridden" status. This job will remove all generated NOAs and forms, with the following exceptions:

- 1) Retain all documents outlined under section 2.1.1.2, which describes what data remains in the shell case.
- 2) Retain all documents associated to a person who is associated to a case not eligible for case purge. This may occur when a person is associated to multiple cases in the SAWS system. A case is not considered eligible for case purge if:
 - a. The case was not discovered by the Case Identification batch (PB00P800).
 - b. The case has been overridden in the case purge process (a.k.a. that Case Purge status is set to "Override").

After removing all eligible documents, this job will update the Document Status on the associated case purge record to indicate that documents have been removed for the case by setting `CASE_PURGE.DOC_STAT_IDENTIF = 'Y'`.

A small percentage of documents this job attempts to remove from the file store will be unavailable, due to broken links between the database and the document. Two batch properties are used to set an error threshold, which allows for some broken links but will terminate the job if too many are missing (potentially indicating a connection issue with the file store):

- 1) `maxErrorPercentage`: Compare the number of records processed vs the number of records missing. If the percentage of number of records missing is greater than the `maxErrorPercentage`, the job will terminate. The following property will make sure that the job won't terminate if the first case happens to be missing documents. This threshold is currently set to 5%.
- 2) `minErrorCount`: The minimum number of errors that occur before the job terminates. This sets an error threshold, where the job won't terminate until we reach the minimum number of errors. This threshold is currently set to 100 errors.

2.5.3 Image Removal

The Image Removal process removes all images associated to the case people eligible for the purge associated to the case.

This process first identifies all images associated with the case via a service call to the Hyland Imaging System. It will then identify all images associated to people on the case who are eligible for the purge (aka people who only exist on cases that are scheduled to be purge).

The document type is checked for each image in the list. Any Time Limit documents are retained.

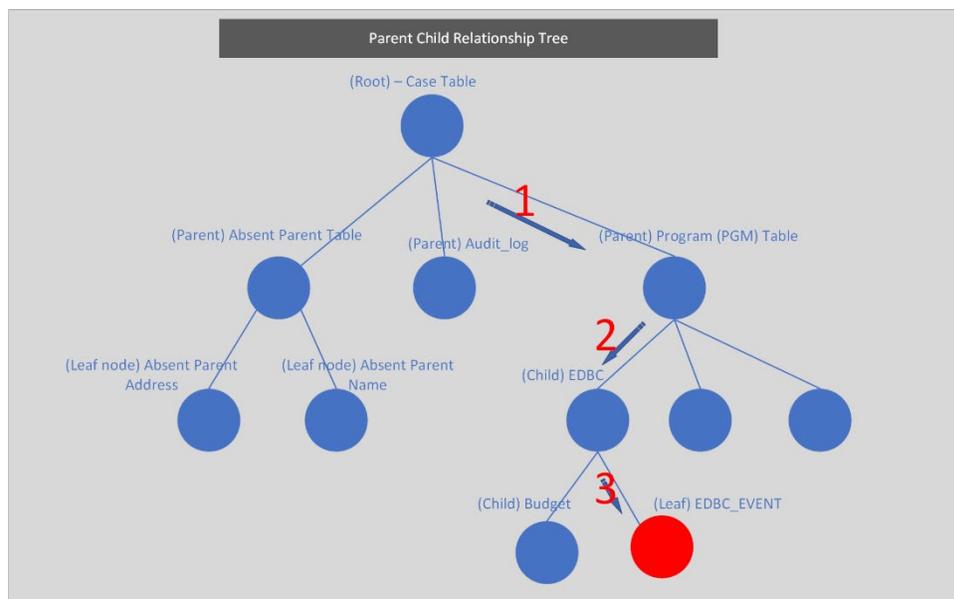
Finally, the job issues a delete command to the Hyland Imaging System for every identified case and person image that is still eligible for the purge. Once all images have been deleted, the job updates the `IMG_STAT_IDENTIF` on the associated case's `CASE_PURGE` record to "Y" to signify that image removal has completed.

2.5.4 Data Deletion

Data Deletion is an Oracle procedure that physically deletes the data from the database tables for a given Case. The procedure uses configuration tables, defined in the below section, to traverse through the tree to find the leaf node, build the delete SQL statement based on the table key to uniquely identify the data, and execute the SQL statement to physically delete the data. Once the data is deleted from the table, it moves up in the hierarchy to find the next leaf and repeat the process.

The list of database tables that are identified for deletion is loaded into the configuration tables as defined in section 3 with parent and child relationships and appropriate keys to identify unique data. The process reads the configuration tables and will traverse through the relationship to find the leaf node (lowest child). Once the leaf node is identified, it starts deleting the data and moves up the hierarchy until the

data from parent table is deleted. An example of the parent and child relationship (tree structure) and traversing logic is defined in the following diagram.



The above diagram represents the parent and child relationship of database tables in a tree structure. This structure is used to traverse through the branches to find the children (leaf node) to start deleting the data. The highlighted steps in red describe how the deletion leaf node logic identifies the child tables at a high level.

- 1) When a Case is selected from the CASE_PURGE table, Program IDs associated to the Case are selected from the PGM table.
- 2) Based on the Program ID, appropriate records from the EDBC table are selected
- 3) As we traverse through the EDBC tables, the EDBC_EVENT table is a leaf node, and hence the data from EDBC_EVENT table can be deleted.
- 4) After deleting the data, the logic flow is moved up to find the next child and the leaf node.

The data deletion logic will be driven by two configuration tables. The first configuration table lists the immediate child of the root, and the second table contains the children of the parent and their level. The details of these tables are defined in the technical section 3 of this document.

2.5.4.1 Deletion Logging Mode

The batch deletion process will have an option to turn the deletion logging on or off by passing a parameter in the main batch job. When the logging mode is on, the data deletion module will start logging every action performed in the function, including table name where data is being deleted with the Case ID, Person ID and other key columns to identify a unique record in the table.

2.5.5 Batch Dependencies

The Case Data Deletion Batch Job (PB00P801) is scheduled to run after Case Data Removal Re-Verification Job (PB00P803) to make sure data is up to date.

2.5.6 Exception Logging

A standard batch framework is used to log all exceptions encountered in the data deletion process. These exceptions will be monitored as part of standard batch operations. Depending on the reason for the exception, Defects or Changes will be logged and tracked in Jira.

2.5.7 Batch Restart

Restartability for all jobs is managed by records inserted and updated in the CASE_PURGE table. Should a job terminate unexpectedly, it should be resubmitted with restart.mode=false. It will continue from the last commit of the previous run.

2.6 Case Data Removal Completion Report

The Case Completion report lists all cases that have successfully completed the case purge process. It will display the following information:

Case Number: Case that has completed the case purge.

Case Name: Name associated to the Case.

Identification Date: The date the case was originally identified for the case purge process.

Completion date: Date that the case was purged from the system.

Navigation to the Report: Homepage > Reports > Scheduled > Case Activity > Title 'Case Data Removal Completion Report'

	A	B	C	D
1	CalSAWS	Case Data Removal Completion Report		
2	Los Angeles			
3	Run Date: MAY-12-22 11:34 AM			
4	Report Month: 04/2022			
5				
6			Row Count	Case Count
7			8	8
8				
9	Case Number	Case Name	Identification Date	Completion Date
10	B1H1343	Case Name	03/29/2022	10/31/2022
11	B0SP4544	Case Name	03/29/2022	10/31/2022
12	B1ABCDEFG	Case Name	03/29/2022	10/31/2022
13	B1W3P42	Case Name	03/29/2022	10/31/2022
14	B1HEYOK1	Case Name	03/29/2022	10/31/2022
15	B1SLA7777	Case Name	03/29/2022	10/31/2022
16	B03B597132	Case Name	03/29/2022	10/31/2022
17	BOXX334342	Case Name	03/29/2022	10/31/2022

2.6.1 Batch Job

The present run frequency for the Case Data Removal Completion Reporting (AN_CURATION_REPORTS_CASE_PURGE_COMPLTN_REPORT) process is monthly and reports will be available on the 12th day of every month.

If this date lands on a holiday or Sunday, then the report will be available the following day.

2.7 Case Data Removal Process Turn Off

Once processing of all Cases identified, the CalSAWS Case Purge is completed. BSCR's will be submitted to turn off batch jobs.

3 TECHNICAL DESIGN

3.1 Delete Process

The case purge process is driven primarily off the CASE_PURGE and the CASE_PURGE_DELETE tables. The Case Purge table identifies the list of cases to be deleted from the CalSAWS database tables and the Case Purge Configuration table

identifies the list of tables where case data will be deleted. The tables' logical structure is as follows:

CASE_PURGE table structure:

CASE_PURGE				
	 ID	NUMBER	(PK)	(IX3)
	 CASE_ID	NUMBER	(FK)	(AK0,IX1)
	SELECT_DATE	DATE		
	 START_DATE	DATE		(IX7)
	 COMPL_DATE	DATE		(IX6)
	 STAT_CODE	VARCHAR2 (3 Byte)		(IX5)
	OVERRD_DATE	DATE		
	 OVERRD_STAFF_ID	NUMBER	(FK)	(IX4)
	 OVERRD_RSN_CODE	VARCHAR2 (3 Byte)		(IX2)
	CREATED_BY	VARCHAR2 (30 Byte)		
	UPDATED_BY	VARCHAR2 (30 Byte)		
	CREATED_ON	TIMESTAMP(6)		
	UPDATED_ON	TIMESTAMP(6)		
	ISSUANCE_FORMS_STAT_IDENTIF	VARCHAR2 (1 Byte)		
	ISSUANCE_FORMS_URL	VARCHAR2 (500 Byte)		
	JOURNAL_FORMS_STAT_IDENTIF	VARCHAR2 (1 Byte)		
	JOURNAL_FORMS_URL	VARCHAR2 (500 Byte)		
	DOC_STAT_IDENTIF	VARCHAR2 (1 Byte)		
	IMG_STAT_IDENTIF	VARCHAR2 (1 Byte)		

CASE_PURGE_DELETE table structure:

CASE_PURGE_DELETE				
	 ID	NUMBER	NN (PK)	(IX7)
	 TABLE_DELETE_GRP	VARCHAR2 (50 Byte)		(IX1)
	 DELETE_SEQ	NUMBER (6,2)		(IX4)
	 PARNT_TABLE	VARCHAR2 (50 Byte)		
	 CHILD_TABLE	VARCHAR2 (50 Byte)		(IX2)
	 DML_ACTION	VARCHAR2 (2 Byte)		(IX5)
	 FORGN_KEY	VARCHAR2 (50 Byte)		(IX3)
	 ALT_FORGN_KEY	VARCHAR2 (50 Byte)		(IX6)
	CREATED_BY	VARCHAR2 (30 Byte)	NN	
	UPDATED_BY	VARCHAR2 (30 Byte)	NN	
	CREATED_ON	TIMESTAMP(6)	NN	
	UPDATED_ON	TIMESTAMP(6)	NN	

New column(s) will be added to keep track of whether a specific table has been moved, completely or partially, to RDS. See supporting document for tables that have archived data and which service it is part of.



Tables in RDS To Purge.xlsx

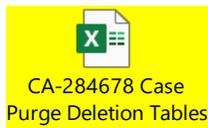
As part of the deletion process, batch job (PB00P801) will perform the following steps to remove the data:

- Executes the same re-verification criteria of nightly Re-Verification Job (PB00P803) to check for any real time transaction exceptions.
- Once the Case is verified to still meet all the deletion criteria, batch job will update the Status to 'In Process' and the PDF creation process is called to create PDF files for Journal Entries and Issuance history data, as defined in section 2.5.1.
- Upon successful creation of PDFs, Document Removal process is called to remove the documents from AWS S3, as defined in section 2.5.2.
- Next would be Image Removal process to delete images, as defined in section 2.5.3.
- Finally, the data deletion process will be executing a PL/SQL stored procedure, as defined in section 2.5. is called for each case to delete the case/person data from identified tables.
- Upon successful deletion of Case data, the process updates the Case Data Removal Status to 'Complete' and will begin processing the next Case for deletion.

The attached spreadsheet contains two tab pages – Delete Tables and Do not Delete Tables. The first tab page contains list of tables configured in CASE_PURGE_DELETE table for data deletion. The second tab page contains the list of tables where case/person data will be retained. For example – Time tracking data

When at least one of the journal service or archival service is turned on, records in CASE_TRK (in Oracle) and CASE_TRK_DETL (in RDS) should also be purged. Archived records that have been successfully purged should also be purged from CASE_TRK_DETL. If all archived records for a case have been purged, the CASE_TRK record should also be purged.

MEDS_ALERT and other MEDS alert related tables will be removed from case purge.



To support the deletion process we have created a series of DBCR's to perform On Delete Set to Null value operations for the following tables:

- On Delete Set EXPNGMNT_ID to Null on ISSUANCE table
- On Delete set ISSUANCE_ID to NULL on ISSUANCE table
- On Delete set RELATED_TRANSACT_ID to NULL on RECOV_ACCT_TRANSACT table
- On Delete set PGM_PERS_ID to Null on TIME_LIMIT_DETL table
- On Delete set TEMP_EDBC_SRC_PGM_ID to Null on PGM table
- On Delete set PGM_ID to Null on GENERATE_DOC table
- On Delete set SERV_ARRGMT_ID to Null on GENERATE_DOC table

3.2 Report Generation

CalSAWS uses Qlik for viewing reports which is developed AWS Analytics Architecture framework. Refer to the below share point link for the details on how this framework is used for the processes behind generating the Case Data Removal Identification, Override and Completion Reports.

<https://calacesorg.sharepoint.com/:p:/r/sites/CalACES-Project/Tech/Analytics/Architecture/CalSAWS%20AWS%20Architecture.pptx?d=w3a35ef945e9e4782a117de49cf518d2a&csf=1&web=1&e=LIVRC1>

3.3 Stage Document Utility

Testing environments do not include copies of forms and NOAs from the production environment. References to forms and documents stored in GENERATE_DOC end up as broken links since the documents don't exist in the testing file management system.

The Stage Documents Utility (PB00P805) will resolve these broken links by mocking files in the testing file management system. This ultimately allows for more accurate testing.

The Stage Documents utility is also capable of storing mocked image files for the ImageNow system. You can control whether mocked forms or mocked images are generated with the following batch properties:

- 1) generateDocuments: Set to "Y" if you would like to generate documents.
- 2) generateImages: Set to "Y" if you would like to generate images.

Generating images also requires setting the following property:

- 1) sampleImagePath: The filepath of a sample .TIF image file. Note: it is best to keep the filesize of this image relatively small, since the job will generate several thousand copies of the image.

The Stage Documents Utility will identify all generated documents for a given case ID. Case IDs can be provided to the utility in two ways:

- 1) caseId: Set this property to match a single case ID which contains documents you would like to mock.
- 2) caseListPath: You may provide a list of Case IDs to feed into the utility by employing the caseListPath property. First, you need to create a text file that contains all the case IDs you would like to mock with each case ID on its own line. You'll need to upload this file to the batch server, then provide the file's path as the caseListPath parameter. For example: caseListPath="/export/batch/scripts/CaseList.txt".

Mocked files will appear on the testing file management system under the casePurge/mockedExceptions. Mocked images will appear in the appropriate test environment's Hyland Imaging destination associated to the case.

Note: This utility cannot (and should not) be run in production. All batch properties associated to this job have been labeled as test properties, which prevents the job's execution on production batch servers.

4 REQUIREMENTS

4.1 Project Requirements

DDID	Description	Notes
CIV-105446	Monthly Batch job - case data removal – Discontinued / Inactive cases.	The scope of this DDID is covered in SCR-107763.
CA-208415	Monthly Batch job - case data removal - Discontinued / Inactive cases.	

5 SUPPORTING DOCUMENTS

Number	Functional Area	Description
107763	SCR	Create Case Data Removal Functionality
107825	SCR	Implement Case Data Removal Sprint 1 Features
107834	SCR	Implement Case Data Removal Sprint 2 Features
107924	SCR	Implement Case Data Removal Sprint 3 Features
107957	SCR	Implement Case Data Removal Sprint 4 Features
108104	SCR	Implement Case Data Removal Sprint 5 Features
108106	SCR	Implement Case Data Removal Sprint 6 Features
108107	SCR	Implement Case Data Removal Sprint 7 Features
108108	SCR	Implement Case Data Removal Sprint 8 Features
108109	SCR	Implement Case Data Removal Sprint 9 Features

108110	SCR	Implement Case Data Removal Sprint 10 Features
108111	SCR	Implement Case Data Removal Sprint 11 Features
108215	SCR	Data Change - Sutter County - Override 2014 cases from data removal per Board of Supervisors Decision
220458	SCR (CalSAWS)	Create CASE_PURGE table and Codes Table references to align with C-IV
224147	SCR (CalSAWS)	Update CASE_PURGE table to include deletion status fields for documents and images to align with C-IV
108554	SCR	Tehama County - Data Retention Flag Due to Opioid Litigation
108616	SCR	Case Data Removal Sprint 9 On Delete Set Null CR's
108630	SCR	Case Data Removal Sprint 10 On Delete Set Null CR's
CA 229298	SCR (CalSAWS)	Port Case Data Removal Functionality into CalSAWS
CA 229300	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 1
CA 229301	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 2
CA 229302	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 3
CA 229303	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 4
CA 229305	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 5
CA 229306	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 6

CA 229308	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 7
CA 229309	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 8
CA 235667	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 9
CA 235669	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 10
CA 235670	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 11
CA 243795	SCR (CalSAWS)	Implement CalSAWS Case Data Removal Functionality Sprint 12
CA-253787	SCR (CalSAWS)	Update Batch Schedule and Reports Calendar for 2023, Case Purge Reports schedule has been updated to 11 th calendar day
CA-251337	SCR (CalSAWS)	Prevent linking records to shell cases
CA-255731	SCR (CalSAWS)	Remove Page Validation that Prevents Linking MAGI Case to the Same CalSAWS Case
CA-270510	Defect (CalSAWS)	Implement County Level Purge Configuration so that it can run only for the specified counties
CA-254284	Defect (CalSAWS)	Implement 6 years Retention Period for any CalHEERS Transactions created on the Cases.
CA-253881	Defect (CalSAWS)	Implement 12 months Retention Period for changes in the Recovery Accounts to support reports
CA-259931	Defect (CalSAWS)	Implement Retention Logic for EDBC Recoupment, Related Recovery Accounts, Related/Shared Receipts, Related Active Responsible Party Scenarios.
CA-266992	Defect (CalSAWS)	Implement 6 years Retention Period for Issuance created to Expungement Cases
CA-253636	SCR (CalSAWS)	DDID 2261 - Imaging CalWIN Retention Phase 1
CA-253637	SCR (CalSAWS)	DDID 2261 - Imaging CalWIN Retention Phase 2

CA-247899	SCR (CalSAWS)	CalSAWS Case Data Removal 2024 Run Cases Identification & Validation
CA-271043	SCR (CalSAWS)	CalSAWS Case Data Removal 2024 Run Scheduling
CA-275163	SCR (CalSAWS)	Re-Design CalSAWS Case Purge Components

Design

CA-284788

Add Family Reunification NOA in Threshold Language

DOCUMENT APPROVAL HISTORY

Prepared By	Prashanth Kumar
Reviewed By	Nagesha S

02/10/2025

1.0

Initial Draft

Prashanth
Kumar

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CA-284788 – Add Family Reunification NOA in Threshold Languages

1 OVERVIEW

The purpose of this change is to Add the Family Reunification No Benefit Change NOA in the Threshold languages.

1.1 Current Design

Currently Family Reunification No Benefit Change NOA (NOA Code A754C) is available in English and Spanish in CalSAWS.

1.2 Requests

1. Add Threshold languages to Family Reunification No Benefit Change NOA with NOA code A754C (Snippet ID - 11019)
Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Lao, Korean, Russian, Tagalog and Vietnamese.
2. Add Threshold languages to Action Fragment (Snippet ID – 4116)
Languages Include: Arabic, Armenian, Farsi, Hmong, Korean, Lao and Tagalog
3. Add Threshold languages to Message Fragment (Snippet ID – 5133)
Languages Include: Arabic, Farsi, Hmong and Lao.

1.3 Overview of Recommendations

4. Add Threshold languages to Family Reunification No Benefit Change NOA with NOA code A754C (Snippet ID - 11019)
Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Lao, Korean, Russian, Tagalog and Vietnamese.
5. Add Threshold languages to Action Fragment (Snippet ID – 4116)
Languages Include: Arabic, Armenian, Farsi, Hmong, Korean, Lao and Tagalog
6. Add Threshold languages to Message Fragment (Snippet ID – 5133)
Languages Include: Arabic, Farsi, Hmong and Lao.

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remains the same as English and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort

2 RECOMMENDATIONS

2.1 Add Threshold Languages to Family Reunification No Change NOA with NOA code A754C

2.1.1 Overview

This effort will add additional threshold languages to Family Reunification No Benefit Change NOA with NOA code A754C.

Reason Fragment Name and ID: CW_CH_HH_SIZE_INCR_A751

(Fragment ID: 11019)

State Form/NOA: NA 290

Current NOA Template: CW_NOA_TEMPLATE

Current Program(s): CalWORKs

Current Action Type: No Change

Include NA Back 9: Yes

Existing Languages: English and Spanish

2.1.2 Form/NOA Verbiage

No updates to the verbiage of this NOA reason with this effort.

CalSAWS will use the existing NOA reason fragment CW_CH_HH_SIZE_INCR_A751 (ID: 6365).

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Lao, Korean, Russian, Tagalog and Vietnamese.

2.1.3 Form/NOA Variable Population

No updates to variable population.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add Threshold languages to Action Fragment.

2.2.1 Overview

This effort will add the Action Fragment (Snippet ID: 4116) in available Threshold Languages.

Action Fragment Name and ID: CW_RC_NC_ACTION1 (fragment ID: 4116)

Current NOA Template: CW_NOA_TEMPLATE

Current Program(s): CalWORKs

Existing Languages: English, Spanish, Chinese, Vietnamese, Russian,

and Cambodian.

2.2.2 Form/NOA Verbiage

New XDPs will be created for action fragment in threshold languages.

Threshold languages: Arabic, Armenian, Farsi, Hmong, Korean, Lao and Tagalog.

NOA Mockups/Examples: See Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates to variable population.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add Threshold languages to Message Fragment.

2.3.1 Overview

This effort will add the Message Fragment (fragment ID: 5086) in available Threshold Languages.

Message Fragment Name and ID: CW_AP_MESSAGE5 (ID: 5086)

Current NOA Template: CW_NOA_TEMPLATE

Current Program(s): CalWORKs

Existing Languages: English, Spanish, Chinese, Vietnamese, Russian, Tagalog, Cambodian, Armenian and Korean.

2.3.2 Form/NOA Verbiage

New XDPs will be created for message fragment in threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: See Supporting Documents #2

2.3.3 Form/NOA Variable Population

No updates to variable population.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1.	NOA	Family Reunification No Benefit Change with reason code A754C fragments	Fragments Verbiage_Updated.xlsx CW_AP_MESSAGE5_AR.pdf CW_AP_MESSAGE5_FA.pdf