

CalSAWS | Agenda

Meeting: MEDS
 Location: Microsoft Teams Conference Call
 Date: December 18, 2024
 Time: 9:00 AM – 10:30 AM
 Attendees: Region 1: **Jaime Murillo, Joshua Eisenberg; Kelly Campbell, Tonya Pham**
 Region 2: **Julia Scheuermann, Susan Lew, Sue May Stillens**
 Region 3: **Autum Britton, Cathy Foster**
 Region 4: Bonnie Cawelti, **Chavon Bates – Smith, Chenoa Wilkerson, Rhonda Moeder, Tammie Allison**
 Region 5: **Javier Pantoja, Jeffrey Linback, Jorge Rodriguez, Keshia Islam, Sabrina Santamaria-Tomas**
 Region 6: **Angelica Minton, Ericka Merida, Jose A. Martinez, Mediatrix Torio, Xochitl Avila**
 CalSAWS: **Teresa Magnuson, Ignacio Lazaro, Ken Ford, Victor Nunez**
 RM Sponsors: Gregory Postulka, Jennifer Hobbs
 Partners: (DHCS)

Time	Lead	Topic	Notes
9:00 AM (10 min)	Teresa	Opening Items <ul style="list-style-type: none"> Welcome and Roll Call Notetaker – Region 1 	Ignacio Lazaro joined from CalSAWS as a new facilitator.
9:10 AM (20 min)	Teresa	SCR CA-283156 MEDS: Deactivate Alert 9019 and Exclude from Inbound Reader <ul style="list-style-type: none"> Review 	The Alert '9019 - MEDS SHOWS FOOD STAMP CLIENT CURRENTLY RECEIVING SSI/SS" was obsolete alert in MEDS since 1/27/2020 Remove the alert from the daily MEDS Inbound file sent to CalSAWS. Will not load the alerts in CalSAWS. Scheduled for Release 25.03 (03/2025). Region votes collected All Regions – Agreed
9:30 AM (45 min)	MEDS Facilitator(s)	MEDS Daily File: 10/21/24 and 10/24/24 <ul style="list-style-type: none"> Overview Resolution 	MEDS transaction processing job did not resume after maintenance. SAWS alerted counties on 10/28/24. Attempted to retrigger missed transactions on 10/21 and couple hours of 10/24. Resent EW20s with decreased SOC, but not for increased SOC per DHCS direction. EW40s resent to retro-terminate MEDS with Elig-Stat "999"

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10:15 AM (15 min)	MEDS Facilitator(s)	Action Items Review/County Questions <ul style="list-style-type: none"> ■ Next meeting: 02/12/2025 	<p>Provided a list to DHCS. DHCS decided priorities to retrigger AP18, EW10, EW45 & EW32 based on 2 factors, impacting eligibility and access to care and able to resolve at Recon.</p> <p>11/21 - retriggered EW45s. 12/10 - retriggered EW10s & EW32s, but INQU screen didn't update. Resending EW32 on 12/19. AP18 transactions will be triggered at a future date. Waiting for DHCS approval.</p> <p>RECON should resolve the other remaining discrepancies, especially for CalFresh. Created several SCRs to ensure this issue will not re-occur.</p> <p>Will exclude records with manual online transactions completed.</p> <p>Q. R4 T Allison: MEDS Alert Auto Task clearing – Can this be sent as it works for IEVS Alert – Tasks clearing. A. Suggested to submit CER for SCR consideration.</p> <p>Q. R4 C Wilkerson – Any plan established to have a button “Add Forced to MEDS (EW20) and CDB” (FX20) yet? A. Will provide a ticket # to Teresa</p> <p>Q. R1 K Campbell – Can all alerts worked/cleared be purged/cleared sooner than 45 days? A. Suggested to submit CER. Current CalSAWS logic for purging: Daily alerts purged after 45 days if marked as complete and after 90 days if not marked as complete. All Renewal & Recon alerts purged after 150 days regardless of the status is completed or not.</p>

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			<p>Q. R2 SM Stilen – Is there a SCR to add Alert info to case info page?</p> <p>A. Have been discussed, but no SCR yet. Suggest submitting CER.</p>
			<p>Q. R2 J Scheuermann – Defect CA-285877 regarding of missing data on the reports.</p> <p>A. Fix will be in Release 25.01 (01/2025). Contra Costa opened ticket for this Defect CA-28587</p> <p>SAWS prioritizing MEDS to assist counties in meeting MEDS standards.</p>

Follow Up

#	Action Item	Who	Due
1	Multiple counties asked for county specific records that were impacted by the files not triggering 10/21 and 10/24. Teresa will reach out to batch ops.	Teresa M	
2	Request for SCR to automate deleting SAWS alerts that have been worked in MEDS. Can a county request all their Alerts to be cleared from CalSAWS as soon as a worker clears to alerts?	County which requested	

#	Decision Made	Who	Date
1			
2			

Resources



Welcome to CalSAWS Committee