

California Statewide Automated Welfare System

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CalSAWS Q&A SERVICES RFP 01-2025 INITIAL RELEASE ANNOUNCEMENT

August 11, 2025

To All Interested Vendors:

The CalSAWS Consortium announces the release of its Quality Assurance (QA) Services Request for Proposal (RFP) 01-2025 for your review and consideration.

This procurement solicits proposals from qualified Contractors to provide QA Services. The purpose of this procurement, and scope of this RFP, is to acquire a Contractor to transition the existing QA Services and provide ongoing QA Services for CalSAWS Maintenance & Operations (M&O) and BenefitsCal M&O. Bidder proposals are due Monday, October 20, 2025. The base contract term includes a two-month Transition-In period, plus six years for a total base term of six years and two months. The QA Agreement may be extended for up to four additional years in one-year increments at the discretion of the Consortium. The total contract term, if all extensions are exercised, would be ten years and two months. The base contract period is projected to begin December 1, 2026 and conclude January 31, 2033.

Attached you will find the QA Services RFP documents in two separate Zip files and a separate Excel Question and Answer (Q&A) Log as described below:

1. CalSAWS QA Services RFP 01-2025 08112025
2. CalSAWS QA Services RFP 01-2025 Attachments
 - RFP Attachment 2 - Requirements Matrix 08112025
 - RFP Attachment 5 - Price Proposal Schedules 08112025
 - RFP Attachment 6 – QA Services Agreement 08112025
 - RFP Attachment 8 – QA Services Firm Mandatory Qualifications 08112025
 - RFP Attachment 10.1.1 - Staff Qualifications Project Manager 08112025
 - RFP Attachment 10.1.2 - Staff Qualifications Testing Manager 08112025
 - RFP Attachment 10.1.3 - Staff Qualifications Functional Manager 08112025
 - RFP Attachment 10.1.4 - Staff Qualifications Technical Manager 08112025
 - RFP Attachment 12 - Staffing Loading Worksheets 08112025
3. CalSAWS QA Services RFP 01-2025 Question and Answer Log Template

All RFP documents will be posted to the CalSAWS website at [Procurement Listings](#). Additionally, RFP documents and reference materials will be posted to a SharePoint folder hosted by the Office of Technology & Solutions Integration (OTSI). A folder named *CalSAWS QA Services RFP 01-2025 Library* contains material for Bidder reference to support proposal development. For access, Bidders must complete an authentication process to create an account. Once authenticated, Bidders will receive an email from OTSI with login credentials. Upon log-in, Bidders will be able to access the Procurement Library and download the RFP documents. To request access to the library, please e-mail ProcurementTeam@CalSAWS.org.

Additionally, a Bidder's Conference will be held as described below.

BIDDER'S CONFERENCE (Virtual Only)

Date: Thursday, August 14, 2025

Time: 9:00 AM to 10:00 AM

Virtual: Microsoft Teams Meeting: [Join the meeting now](#)
Conference Call (audio only): 1 (323) 886-6772; Conference ID 713437436#
"One-Touch Dialing" Conference Call (audio only): [+1 323-886-6772,,713437436#](#)

Please direct any questions relating to the RFP and accompanying documents, library reference material, and Bidder's Conference to CalSAWS at ProcurementTeam@CalSAWS.org.

Thank you for your interest in the CalSAWS QA Services RFP 01-2025 procurement.

CalSAWS Procurement Team