CalSAWS

California Statewide Automated Welfare System

Bi-Weekly Status Report

CalSAWS Maintenance & Operations (M&O)

Reporting Period: April 7, 2025 – April 20, 2025

TABLE OF FIGURES

Bi-Weekly Status – CalSAWS M&O

1 EXECUTIVE SUMMARY

1.1 CalSAWS Project Status Dashboard

Table 1.1-1:Status Dashboard

Topic	CalSAWS System	Highlights for the Reporting Period
Availability	On Time	▪ The CalSAWS System did not experience any unplanned outages during this period
Defects	On Time	▪ There are 140 active Production defects
Incidents	On Time	▪ CALSAWS BROADCAST: Starting at 2:41 p.m. on April 7, 2025, Contact Center and IVR callers were unable to authenticate using the authentication bot. As of 11:20 p.m. on April 7, 2025, this issue was resolved with the deployment of Defect CA-289605 on April 7, 2025. Callers will be able to Authenticate using the authentication bot. PRB0051381

1.2 Highlights of the Reporting Period

- ▪ The CalSAWS Project team successfully deployed the following priority releases since the last reporting period
  - • Six priority releases that included 83 defects and 12 System Change Requests (SCRs), for a total of 95 items

Table 1.2-1: Priority Releases

Minor version (Release date)	Issue Type		
Team Responsible	**Defect**	**SCR**	**Grand Total**
25.04.07	**23**	**2**	**25**
Client Correspondence	22	2	24
Contact Center	1	0	1
25.04.08	**4**	**0**	**4**
Client Correspondence	1	0	1
Eligibility	1	0	1
Fiscal	1	0	1
Online	1	0	1

Minor version (Release date)	Issue Type		
Team Responsible	Defect	SCR	Grand Total
25.04.10	**40**	**5**	**45**
Analytics	1	0	1
Batch Operations	0	1	1
Batch/Interfaces	3	0	3
BenefitsCal	1	0	1
Contact Center	26	2	28
Eligibility	2	0	2
Fiscal	1	0	1
Medi-Cal/CalHEERS	0	1	1
Online	4	1	5
Reports	1	0	1
Technical Architecture	1	0	1
25.04.11	**3**	**0**	**3**
Batch/Interfaces	1	0	1
Contact Center	2	0	2
25.04.15	**13**	**3**	**16**
Contact Center	7	1	8
Medi-Cal/CalHEERS	1	0	1
Online	5	0	5
Voice Bots / RPA	0	2	2
25.04.16	**0**	**2**	**2**
Contact Center	0	1	1
Eligibility	0	1	1
Grand Total	**83**	**12**	**95**

2 PROJECT MANAGEMENT

2.1 Project Deliverables Summary

Table 2.1-1: Overall Summary of Deliverable Status for Current Reporting Period

DEL #	Deliverable Name	Status	Next Deadline
12.0	Security Management Plan	Behind	Currently in the Final Deliverable Closeout phase, Accenture team coordinating with Consortium Security and

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
			Consortium PMO on next steps to address the comments provided by Quality Assurance (QA)

2.2 Highlights from the Reporting Period

Table 2.2-1: Project Management Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	▪ None to note for the reporting period

- Continued Project administration, workplan, staffing, contract, and financial management tasks
- Continued CalSAWS Risks and Issues Management Group (RMG) activities, including:
  - Continued to support CPMO on RMG activities, including working with Accenture risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS Project risks and issues
- Continued activities to support CalSAWS Project staff working remotely
  - Continued developing Project communications as needed
- Continued performing contract management activities:
  - Continued preparations for Maintenance and Enhancements (M&E) transition
    - Amendment 33 is in review:
      - Submitted in March, expected approval at the June 2025 Joint Powers Authority (JPA) board meeting
      - Includes agreement extension to end of February 2026, with options to extend to March/April 2026
    - Change Notice 40 is in development and may include:
      - Premise Items
      - County Purchase Orders (CPOs)
      - M&E Transition items
      - Test Data Slicer Statement of Work (SOW) updates

2.3 Communications Management

- Continued CalSAWS Communications Management activities:
  - Continued to gather key communication milestones from CalSAWS Project teams
- CalSAWS Enhanced Communications Strategy
  - Continued oversight and management of Power of 58 materials
- CalSAWS External Website (www.calsaws.org)
  - Continued the administration and support of the CalSAWS external website
    - See Table 2.3-1 for details on website support activities

Table 2.3-1: Website Support Activities

TASK	DATE	TASK TYPE
Updated Plugins	March 9, 2025	Website Maintenance

Table 2.3-2: CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	12%
Latest News – News	9%
Other Updates – System Updates	10%
Other Updates – Careers	9%
CalSAWS Committees – CalWORKs/CalFresh	9%

Note: Due to the unavailability of Google Analytics, the 'CalSAWS.org Usage Statistics' table and the 'Overall CalSAWS.org Usage Trend' graph have been removed

2.4 CRFI/CIT Communication Status

■ The following table outlines CalSAWS Information Transmittals (CITs) for the reporting period ending on April 20, 2025

Table 2.4-1: CITs

CRFI ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0043-25	CalSAWS SFY 24-25 Second Quarter County Share Adjustment	Informational	April 7, 2025	Tracy Berhel	Britt Carlsen
0044-25	Scheduled Downtime Notification – April 27, 2025	Informational	April 8, 2025 Revised April 9, 2025	CalSAWS Communications Infrastructure	Pete Quijada
0045-25	CalSAWS Quick Guide – Transitional Medi-Cal	Informational	April 10, 2025	Corey Morris	Elizabeth Palm
0046-25	CalSAWS Knowledge Articles	Informational	April 18, 2025	Ashley Arnold	Jamala Rule

■ The following table outlines CalSAWS Requests for Information (CRFIs) for the reporting period ending on April 20, 2025

Table 2.4-2: CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
25-009	SFY 2024-25 CalSAWS M&O Line Item Shift Requests/Return of Allocation/Request for Additional Allocation	February 27, 2025	Closed	April 11, 2025	Tracy Berhel
25-010	Calabrio Insights Author Users	April 8, 2025	Open	April 25, 2025	Logan Pratt
25-011	National Change of Address (NCOA) Workgroup Recruitment	April 11, 2025	Open	April 25, 2025	Nina Butler
25-012	CalSAWS BRM Permit Type Requested	April 17, 2025	Open	April 30, 2025	Brenda Lopez

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending April 20, 2025

Table 2.4-3: Overdue CRFIs

CRFI ID	SUBJECT	REGION 1	REGION 2	REGION 3	REGION 4	REGION 5	REGION 6
▪ None to note for the reporting period							

2.5 Deviation from Plan/Adjustment

- None to note for the reporting period

3 MAINTENANCE AND OPERATIONS

3.1 Highlights from the Reporting Period

Table 3.1-1: Maintenance and Operations Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	▪ None to note for the reporting period

3.2 Imaging

- Completed Defects

- CA-284029 External Agency – FCC and DocFilters Upgrade
- CA-289280 External Agency – Update DLL from 12/30 incident
- Completed System Change Requests (SCRs)
  - None for the reporting period

3.3 Customer Service Center (CSC)

- Production Defect Backlog Highlights
  - Continuing to address Production defects exclusively using a priority release schedule to address defects sooner. Sixteen (16) defects were resolved with the April 10, 2025 release
    - Note: The defects reported in Figure 3.4.1-1for Contact Center are inclusive of Security and External Agency defects

Production Defect Backlog

Date	Backlog	Closed
12/29/2024	58	
1/8/2025	65	
1/22/2025	56	
2/5/2025	60	
2/19/2025	40	
3/5/2025	41	
3/19/2025	39	
4/2/2025	41	
4/16/2025	37	
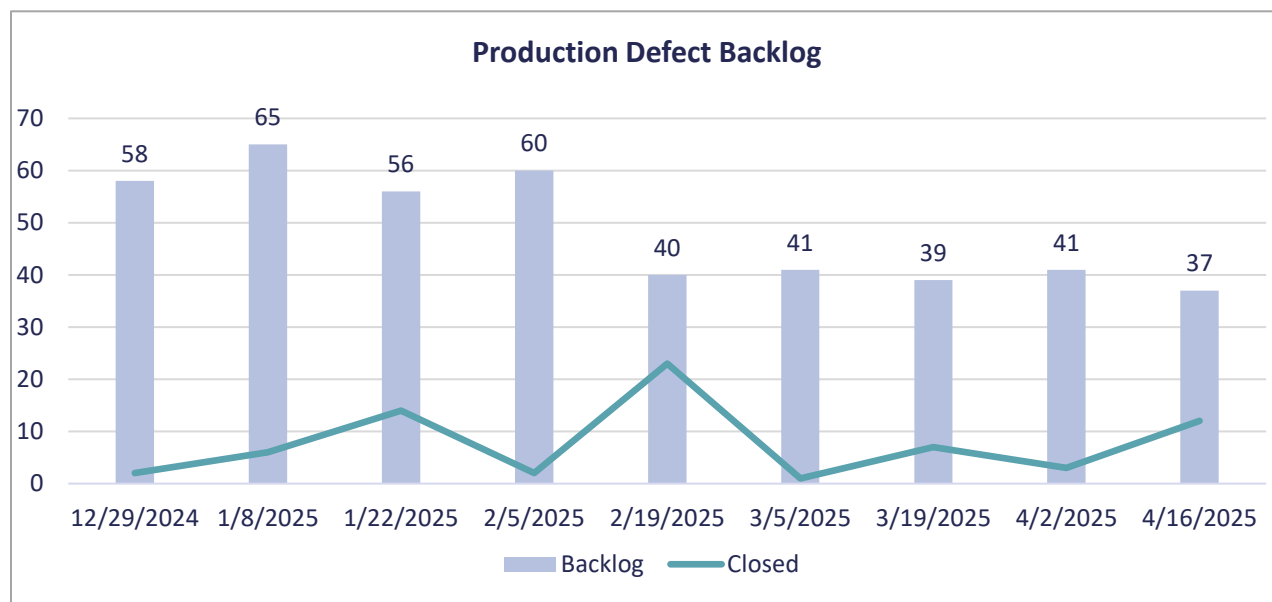
Figure 3.4.1-1: Contact Center Defect Burndown

- Contact Center Recently Deployed Enhancements
  - Table 3.3-1 shows all recently deployed Contact Center Enhancements over the past two weeks

Table 3.3-1: Contact Center Recently Deployed Enhancements

TYPE	JIRA ID	ENHANCEMENTS	DEPLOYMENT DATE	STATUS
SCR	CA-274824	Migrate DCFS Contact Center to new AWS accounts	25.04.16	In Production

Type	Jira ID	Enhancements	Deployment Date	Status
SCR	CA-287028	San Bernardino VITA adhoc queue 1 English/Spanish message update Prompt 3	25.04.15	In Production
SCR	CA-278834	Voice bots statewide rollout: Ventura County: Welcome Bot Re-enablement	25.04.15	In Production
SCR	CA-289602	Tulare County welcome bot routing rework	25.04.15	In Production
SCR	CA-283540	Contact Center - CSAC-46 Strong Authentication for internal APIs	25.04.10	In Production
SCR	CA-282694	Outbound IVR: AB 79 Personal Contact - Add new calling campaign for SAR 7	25.04.10	In Production
SCR	CA-286139	Add ASL Interpreter Language Queue to Shasta IVR	25.04.04	In Production

- Contact Center Enhancements
  - Working on System Change Requests (SCRs) prioritized by the committee and the Consortium team in the order in Table 3.3-2 below. The team has limited allocated Maintenance and Enhancements (M&E) hours to complete Global Enhancements
  - Note: Deployment dates are not finalized and can change based on the scope defined at the time the SCR Design is approved

Table 3.3-2: Contact Center Upcoming Enhancements

Type	Jira Id	Enhancements	Deployment Date	Status
SCR	CA-260730	Contact Center eCCP - Admin Page Enable Courtesy Call Back Configuration by Queue	25.05.08	In Development
SCR	CA-282691	Update Record Signature Prompt for Telephonic Signature	25.xx.xx	New

3.4 Additional Projects

3.4.1 Lobby Management Modernization (TLM-39)

- Working to complete Build for handover to System Test. Continuing to work with the Consortium on setting the release. The release is scheduled for 25.07, content revision pending review to update the fix version from 25.05 to 25.07
- Finalizing authorization and application integration

3.4.2 Static Application Security Testing (SAST)/DAST/Software Composition Analysis (SCA)/IAST - DevSecOps (CSAC-36)

- Dynamic Application Security Testing (DAST) and Interactive Application Security Testing (IAST)
  - Invicti - IAST testing
    - IAST support for Spring Boot Servers – Open – No estimated time of arrival from vendor
      - Received Invicti support for each team to follow to produce logs needed for further analysis
      - Completed steps; Invicti support is looking over shared log files. Team is awaiting response and guidance for next steps
    - IAST is not supported for the WebLogic servers. Implementation for WebLogic servers can continue once the Invicti vendor confirms the support. There is no estimated time of arrival from the Invicti vendor
  - CA-286821 – System Change Request (SCR) created to fix the pending open-source vulnerabilities through 25.07 release
    - SCR CA-286821 has been approved and development in progress

3.4.3 Migrate Production accounts to Terraform Cloud (TFC) managed account (ISA-20)

- Production environment cutover – April 7, 2025
- Decommissioning old Production environments – May 20, 2025

3.4.4 ODM as a Service – Phase I

- SCR CA-257051 is currently in development and targeted for 25.05.xx priority release
- Completed and deployed SCR development on the System Test environment; functional validations from Application Development Team are in progress
  - One run of Eligibility Determination Benefit Calculation (EDBC) Schema TLM-comparison – In progress

3.5 Deviation from Plan/Adjustments

- None to note for the reporting period

4   APPLICATION DEVELOPMENT

4.1   Highlights from the Reporting Period

Table 4.1-1: Application Development Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
4.8.1 Release Test Summary	▪ Continued test execution for the 25.05 baseline release. Week three of seven completed. Team is at a 47% pass rate against a target of 43%
4.9 Reports	▪ Held Design Walkthrough for State Report CF 296 - SCR CA-252984 on April 8, 2025 ▪ Held CalSAWS State and Fiscal Reports Bi-Weekly meeting on April 10, 2025. Going forward, this meeting will be once a month, on the second Thursday of the month ▪ Reran TEMP 2313 and TEMP 2035 for the February 2025 and March 2025 report month for 43 impacted counties on April 14, 2025, after Fiscal Data Change SCR CA-289235 was applied to correct the mislabeling of replacement benefits due to EBT theft as Misfortune
4.11 FCED/CARES	▪ Foster Care Eligibility Determination (FCED)/California Automated Response and Engagement System (CARES) Update

4.2   Production Defect Backlog

▪ The Production defect backlog bar chart depicts the balance of open (unresolved Production defects) and closed defects, week-over-week. Defects are closed upon system test validation
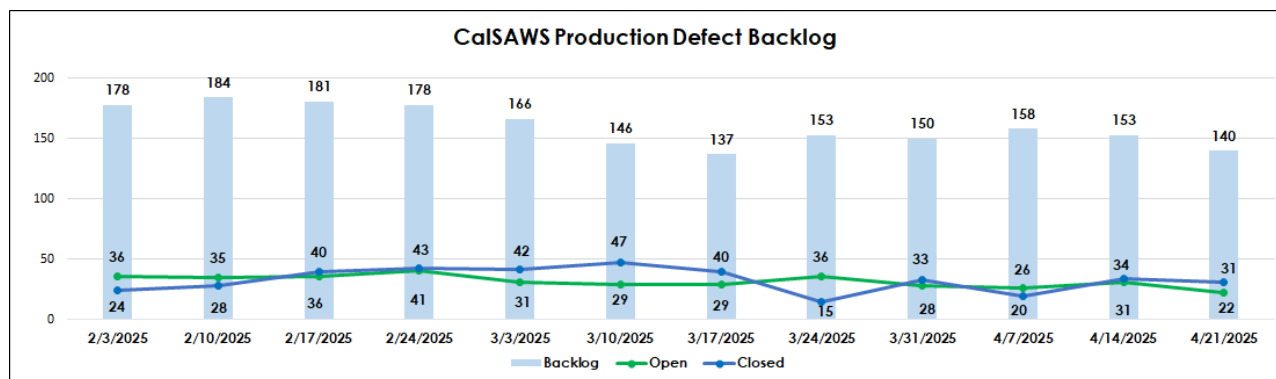
Figure 4.2: Production Defects Backlog Weekly Trend

4.2.1 Release Schedule Production Defect Fix

- The Production Defect fix – Release Schedule reflects the number of defects planned in alignment to each bi-monthly release (March 2025, May 2025, etc.). The status of the defect in the fix and re-test pipeline is also reflected for each of the defect severity categories to establish the number of defects remaining to be fixed, re-tested, and closed for each of the releases

Table 4.2.1-1: CalSAWS Production Defect Count by Release

CalSAWS Production Defect Count by Release						
COUNT OF DEFECTS	**RELEASE**					
SEVERITY	**25.03**	**25.05**	**25.06**	**25.07**	**TBD**	**GRAND TOTAL**
2-Normal/Medium	**19**	**10**	**0**	**1**	**1**	**31**
New	0	0	0	0	1	1
In Progress	2	9	0	1	0	12
Closed	17	1	0	0	0	18
3-Normal/Low	**139**	**103**	**1**	**6**	**17**	**266**
New	1	0	0	2	10	13
In Progress	13	86	1	4	7	111
Closed	125	17	0	0	0	142
4-Cosmetic	**4**	**3**	**0**	**0**	**0**	**7**
In Progress	1	2	0	0	0	3
Closed	3	1	0	0	0	4
Grand Total	**162**	**116**	**1**	**7**	**18**	**304**

Note: Data Change Requests (DCRs) have been excluded from the data reported above because they follow a separate deployment process

4.3 Production Operations

4.3.1 Release Communications

- CalSAWS Release April 2025 and May 2025 Communications:
  - See Table 4.3.1-1: CalSAWS Release April 2025 and May 2025 Communication Activities for details

Table 4.3.1-1: CalSAWS Release April 2025 and May 2025 Communication Activities

TASK	DATE (S)	OWNER
Send draft Release Notes file to Consortium for review	April 7, 2025	Production Operations

Task	Date (s)	Owner
Send draft Release Notes file to select County Staff and Consortium for review	April 21, 2025	Production Operations
Webcast on CalSAWS Release 25.03	April 29, 2025	Production Operations/ Consortium Policy and Design
Send draft Release Notes file to select County Staff and Consortium for final review	May 5, 2025	Production Operations
25.03 CalSAWS Application Development and Training Release Notes Broadcast	May 13, 2025	Production Operations
CalSAWS Release 25.03 Greenlight Meeting	May 14, 2025	Release Management/Quality Assurance
CalSAWS 25.03 Post-Release Checkpoint Call	May 19 - 21, 2025 4:00 p.m. to 4:30 p.m.	Production Operations

4.3.2 Root Cause Analysis (RCA)

- CalSAWS RCA – 370 – Telephonic Signatures Incorrectly Shown as 'Incorrect Response – PRB0051188
  - On March 13, 2025, defect CA-287353 was deployed to production for telephonic signature and CalSAWS telephonic signature. This led to Counties reporting specific CalSAWS Telephone Signature incorrectly showing as "Incorrect Response". Workers were able to click the "Save and Mark Received" button and continue. On March 17, 2025, INC0174031 from Los Angeles County was elevated to the CalSAWS Tier 3 Help Desk prompting the Project team to begin their investigation and CA-288957 was created. On March 18, 2025, a roll back of the previous code was made and problem was resolved

4.3.3 Batch Operations

- Completed San Francisco - Run Batch Eligibility Determination Benefit Calculation (EDBC) for Active cases having In-kind Income completed (a form of a Cost of Living Adjustment (COLA))
- Continued to support batch monitoring and work directly with Counties on file submission and transfers
- Continued Batch Weekly Roundup session with Quality Assurance (QA) and Consortium team members
- Continued to review and utilize the Batch Operations dashboards for generation of the daily Batch Summary emails
- Supported nightly batch operations and coordinated with the CalSAWS Application Development, Database Administration (DBA), and Technical Teams to resolve issues and performance tune batch jobs

- Supported execution of cyclic/high frequency/event streaming jobs
- Implemented and validated production Batch System Change Requests (BSCRs)
- Updated Batch Scheduler to include additional core/core-off prime/non-core categorizations
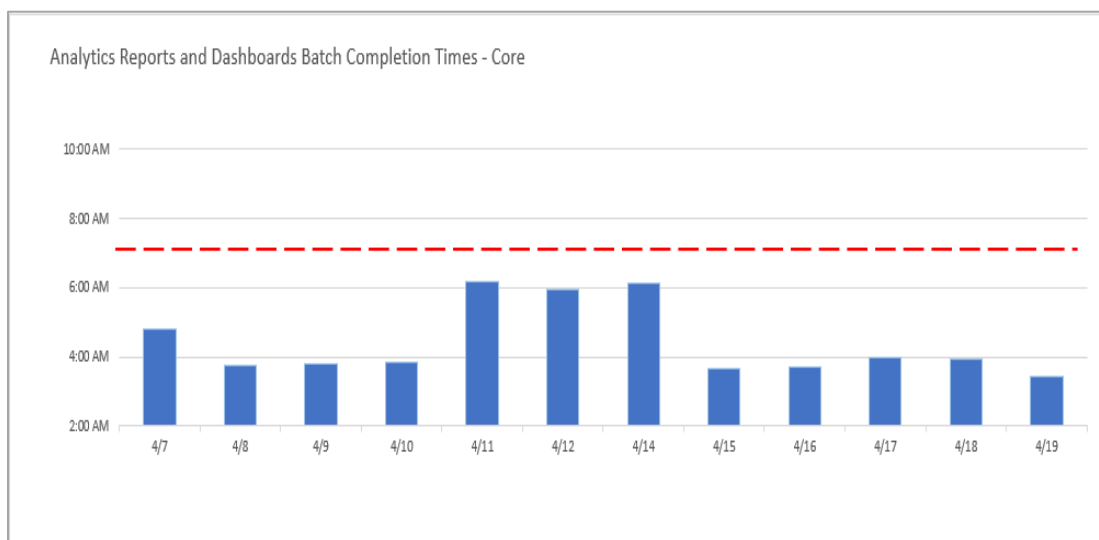
Figure 4.3.3-1: Analytics Reports and Dashboards – Monday – Saturday Nightly Batch Runs for the Status Reporting Period

Table 4.3.3-1: Details of Days When Analytics Reports and Dashboards Completed after 7:00 a.m.

Batch Date	Issue	Communication	Status	Resolution
N/A	All daily analytics jobs competed before 7:00 a.m. during the reporting period			

4.3.4 Production Performance

- Batch
  - Batch Service Level Agreement (SLA) Performance (99% of core and core-off prime jobs completed on time every day)
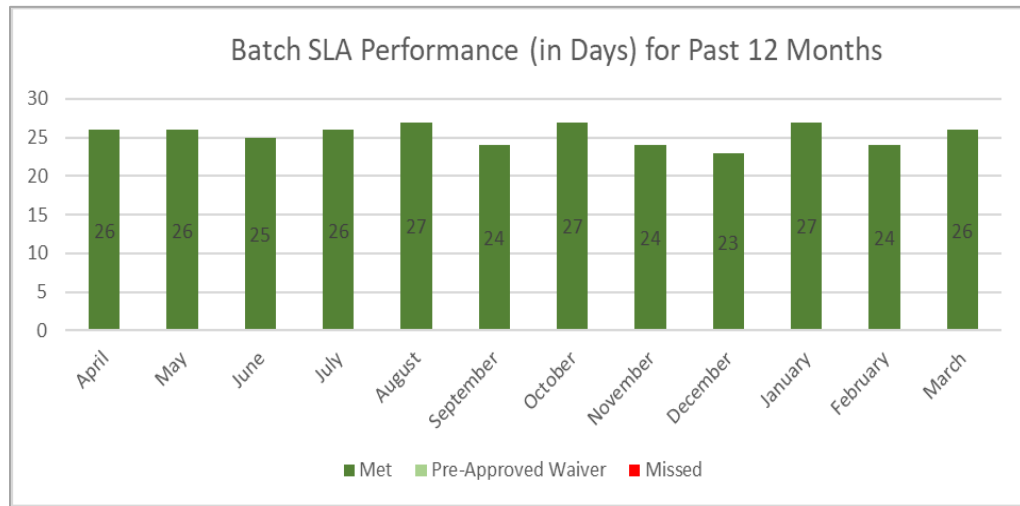
Figure 4.3.4-1: Batch Service Level Agreement (SLA) Performance

- Imaging
  - None for the reporting period
- Contact Center
  - None for the reporting period
- ForgeRock
  - None for the reporting period
- Core Online
  - Online Service Level Agreement (SLA) Performance. Peak SLAs for screen to screen (S2S) and Eligibility Determination Benefit Calculation (EDBC) was not missed for the last 12 months
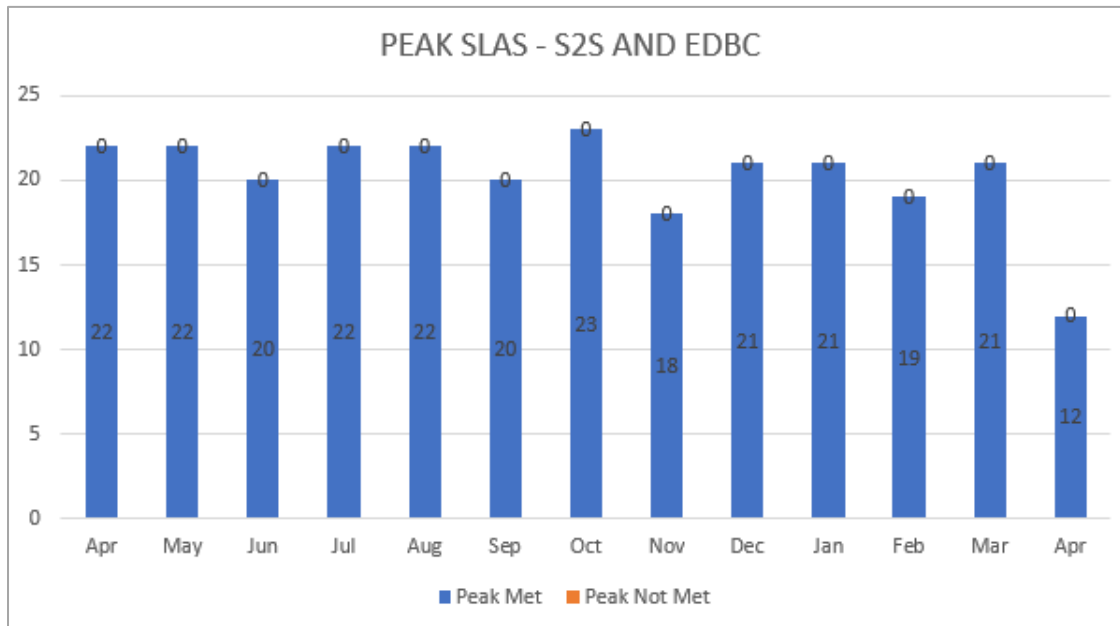
Figure 4.3.4-2: Peak Service Level Agreement (SLA) – Screen to Screen (S2S) and Eligibility Determination Benefit Calculation (EDBC)
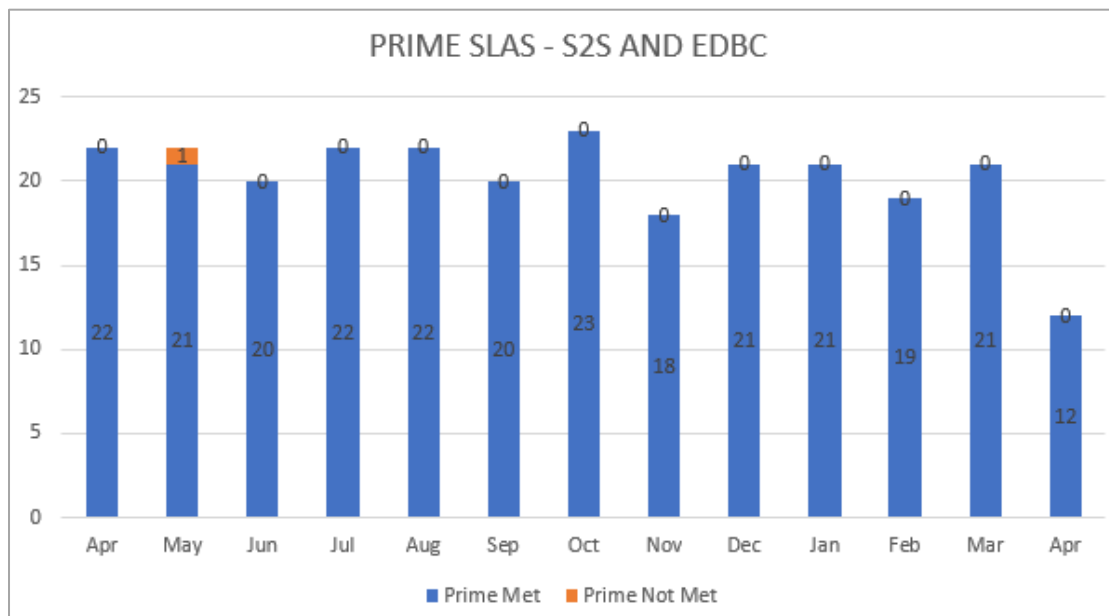
Figure 4.3.4-3: Prime Service Level Agreement (SLA) – Screen to Screen (S2S) and Eligibility Determination Benefit Calculation (EDBC)

4.4 ForgeRock

4.4.1 Highlights

- Deployments
  - ForgeRock did not successfully complete the Production deployment on April 11, 2025 due to an issue with the Amazon Machine Image (AMI) that was copied into the Production account
    - ✗ The AMI was modified from the AMI provided and tested in the lower environments
    - ✗ Gainwell is taking action on resolving the issue with the AMI and testing the AMI to ensure no further issues
    - ✗ Scheduling impacts to transition are being assessed among Consortium, Accenture, and Gainwell
  - Performing the staging and development build on April 17, 2025 and April 18, 2025. No assembly test build is needed this week
    - ✗ Deploying new clients for Statewide Cash Aid Time Limit (SCATL) only for staging and development
- Implementation Advance Planning Document Update (IAPDU) Updates
  - Working with Technology Architecture team on TLM-39 design (Lobby Tablet/Application Modernization)
- Plan of Action and Milestones (POAMs)
  - Submitted first draft of additional updates for the Operational Working Document (OWD) required to close out active POAMs
    - ✗ Security team will review the document this week
  - Conducted a knowledge transfer session on open POAMs that will be transitioned to Gainwell on April 7, 2025
- Transition
  - The ForgeRock team and Gainwell have one job shadow session focusing on the following topic:
    - ✗ User Access Review (UAR) Process Creation, scheduled for 2:30 p.m. on April 17, 2025
 - Planning job shadowing session to observe manual workarounds for POAM items – schedule for this is pending (targeted for April 18, 2025)
  - Completed all requested knowledge transfer sessions with Gainwell
  - Reverse Job Shadow for Gainwell is scheduled to begin on April 21, 2025. Further confirmation of timeline is underway with Gainwell and Accenture leadership

Table 4.4.1-1: ForgeRock Milestones

MILESTONES	PRODUCTION DEPLOYMENT DATE	STATUS
Multi-Factor Authentication (MFA) delivery choice at Login Journey - Implementation	On Hold	On Hold – pending Gainwell Timeline

MILESTONES	PRODUCTION DEPLOYMENT DATE	STATUS
Change ForgeRock AuthID Storage from Server-Side to Client-Side	May 9, 2025	In Progress – Testing
Configuration and Tuning of Identity Gateway (IG) – ForgeRock	May 9, 2025	In Progress – Testing

4.5 Application Support

4.5.1 Highlights from the Reporting Period

Table 4.5-1: Application Support

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	▪ None to note for the reporting period

4.5.2 Database Application Support

- Continued data model and data architecture management support for future releases
- Continued application performance monitoring and tuning support
- Continued application data security support
- Continued support for database deployments for non-production environments
- Continued data masking support
- Continued test data management and database refreshes support
- Continued support for application specific configurations for non-production environments
- Continued user support
- Continued support for Welfare Data Tracking Implementation Project (WDTIP) Statewide Cash Aid Time Limit (SCATL), California Automated Response and Engagement System (CARES), and Implementation Advance Planning Document Update (IAPDU) projects

4.5.3 Technical Architecture Application Support

- Continued Architecture support for the following areas:
  - Welfare Data Tracking Implementation Project (WDTIP) Statewide Cash Aid Time Limit (SCATL), California Automated Response and Engagement System (CARES), and Implementation Advance Planning Document Update (IAPDU) projects
  - Code merges and environment configurations
  - Development environment support
  - Nightly batch support
  - Application performance monitoring and tuning support
  - Incident handling and resolution

- Developer support for local applications running
- Code Reviews and guidance
- Fixing Production and Security defects
- Architecture reviews and approvals

4.5.4 DevOps

- The CalSAWS DevOps team continues to provide support for building and deploying code to the lower environments (Development and System Test). Activities supported by the DevOps team include:
  - CalSAWS core Continuous Integration (CI)/ Continuous Delivery (CD) pipelines support
  - 25.05 Baseline release support
  - Priority release support
  - Welfare Data Tracking Implementation Project (WDTIP) deployment pipelines development and support
  - California Automated Response and Engagement System (CARES) deployment pipelines development and support
  - Operational Decision Manager (ODM) Service – CI/CD Pipeline support
  - Created new build and deployment pipeline for Distributed Ledger Technology (DLT) sandbox environment
  - Implementation Advance Planning Document Update (IAPDU) Projects:
    - Successfully completed ISA-20 – Production Account Migration to Terraform Cloud (TFC) managed account
    - Lobby Modernization – CI/CD Pipeline support

4.5.5 Application Security Support

- Snyk Open-Source Vulnerabilities – Of the original 6,890 Snyk Software Composition Analysis (SCA) findings, 76% are closed and 24% are open. Of the 24% open items, 72% are tied to System Change Request (SCR) CA-28682 and scheduled for release 25.07, 3% are planned for future releases, 15% have no fix available or have a licensing issue, 1% analysis in progress, and 8% will be included in the next Implementation Advance Planning Document Update (IAPDU) cycle
- 25.05 release Static Application Security Testing (SAST), Dynamic Application Security Testing (DAST), Application Programming Interface (API), Manual Application Security Testing (MAST) Scan two Testing – In Progress
- Maintenance and Enhancements (M&E) System Security Plan (SSP)
  - Stopped work for Bucket One and Bucket Three after meeting with the Consortium. SSP documents and workbooks are 30% complete. Work completed to date will be shared
- Bucket Two is the only scope (Plan of Action and Milestones (POAM) remediation), which is planned to complete before the end of May 2025
- Bucket Two execution:
  - POAM remediation –

- Consortium discussion for Control Families Planning (PL), Risk Assessment (RA), System and Services Acquisition (SA), Security Assessment and Authorization (CA) – Completed
  - ServiceNow evidencing for PL, RA, SA, CA – In progress
  - Consortium discussion for Control Families Personnel Security (PS), Incident Response (IR), System and Information Integrity (SI), Configuration Management (CM), Awareness and Training (AT) – Completed
  - ServiceNow evidencing for CM, PS, AT, IR, SI – In progress
- Application Security Knowledge Transfer (KT) – (Sessions one – six) – Completed

4.6 Priority Release Summary

- This section outlines the scope of future defect fixes targeted for future priority releases

Table 4.6-1: CalSAWS Upcoming Releases

RELEASE	SUMMARY
25.04.24	- CalSAWS Case Data Removal 2025 Run Scheduling - Create 2025 Reports Batch Calendar and Update Report Batch Schedule - Create Security rights/groups for Statewide Cash Aid Time Limit (SCATL) application - Provide Fillable PDFs of CCP7 05/24 Version to BenefitsCal - Update CSF 170 Batch Logic to Not Generate for Foster Care programs - Update SAR 7 Form Status Batch Job to Send CW/CF Income and IRT Related Information - Update location for Person Selection field in the Custom properties - Update the DHCS CMS PI Report - Virtual Assistant Expansion Release 25.04.24 (Release 28)
25.04.30	San Bernardino VITA adhoc queue 1 English/Spanish message update Prompt 4
25.05.01	- Butte County IVR (Interactive Voice Response) CW queue update - Kern County - Warrant Print File Processing change from same day to next day - RPA - Automated EBT Replacement Implementation: San Bernardino County - Split out hours/locations for Humboldt County
25.05.04	DBA Tasks for the May 2025 TRN Refresh for Case Data removal
25.05	- Total System Change Requests (SCRs): 68 approved - Release Webcast date: May 14, 2025

RELEASE	SUMMARY
25.07	▪ Total System Change Requests (SCRs): 62 approved ▪ Release Webcast date: July 16, 2025
25.09	▪ Total System Change Requests (SCRs): 8 approved ▪ Release Webcast date: September 17, 2025

4.7 Application Development Status

- Continued Design on:
  - CA-216284 - CalHEERS eHIT: MAGI Medi-Cal Income Budget Periods
  - CA-235957 - ACL 21-45 - Add new CW and WTW Notices
  - CA-240701 - ACL 25-XX Eliminate CalFresh, CFAP WTW Comparable Disqualification Policy and Generate CF 377.10 for Failure to meet the CalFresh Work Rules
  - CA-244271 - Add Cover Letter to SAWS 2 Plus, CF 285, CF 37, CW 2.1/CW 2.1Q, CW 61, SAR 7 and GEN 202
  - CA-263535 - Add additional forms to CalSAWS CW - CF - CW/CF and ESAP RE Packets
  - CA-266288 - Allow Generation of Medi-Cal RE packets with Future Begin Date
  - CA-274508 - Homeless-Temporary EDBC Checks Eligibility of Household in CalWORKs
  - CA-280295 - Update TEMP 2313 and TEMP 2035 Recoveries of Aid Status Reason
  - CA-280419 - Add NA 274I and J CalSAWS Overpayment Packets
  - CA-280982 - Run batch EDBC during the night when county admin updates the grant amount and selects batch to run
  - CA-282345 - ACL 25-XX FC, KG CNI Rate Increase for Year 2025-2026 COLA
  - CA-282346 - ACL 25-XX FC, KG CNI Rate Increase for Year 2025-2026 - Batch EDBC COLA
  - CA-282346 - ACL 25-XX FC, KG CNI Rate Increase for Year 2025-2026 - Batch EDBC COLA
  - CA-282348 - ACL 25-XX AAP CNI Rate Increase for Year 2025-2026 COLA
  - CA-282349 - ACL 25-XX AAP CNI Rate Increase for Year 2025-2026 - Batch EDBC COLA
  - CA-283604 - LA GR - Update GROW to START Correspondence
  - CA-283798 - 2025 Updates to the Single Streamlined Application (SSApp)
  - CA-285005 - WDTIP OCM Support
  - CA-287077 - IAPDU-Rev 4 to Rev 5 M&E SSP
  - CA-287804 - Update Automated CalWORKs NOA Headers Generated Through EDBC and Remove Customer ID
  - CA-288201 - Add Disc Notices for CF Mandatory Optional Rules
  - CA-290014 - TLM-39: Provide Support for the Lobby Modernization Effort
- Continued Build on:
  - Priority releases and Release 25.07 approved System Change Requests (SCRs)

4.8 Release Management

4.8.1 Release Test Summary

- Continued Test execution for 25.05 System Change Requests (SCRs)

Table 4.8.1-2: CalSAWS System Change Request (SCR) Test Status – 25.05

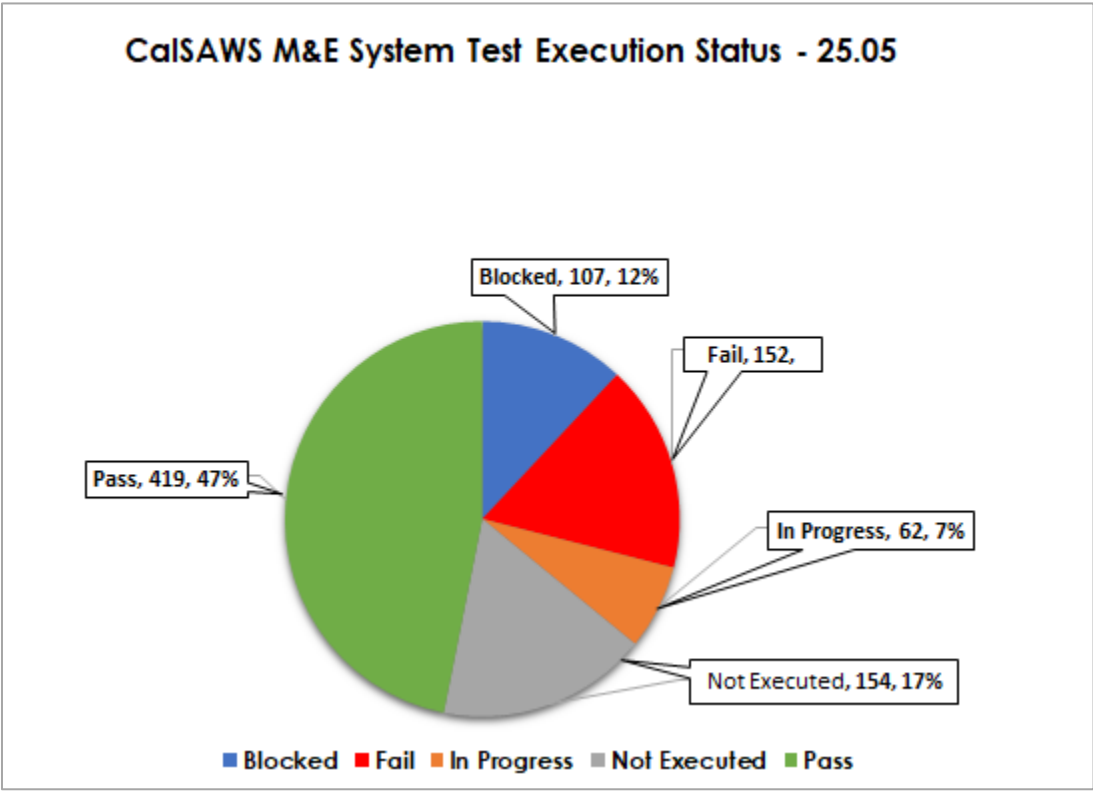|	
Pass Rate Target as of April 18, 2025	43%
Pass Rate Actual as of April 18, 2025	47%
System Test completed Date: May 14, 2025	

Figure 4.8.1-1: CalSAWS M&E System Test Execution Status

Note: Test script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS test scripts in the Release

4.8.2 Automated Regression Test (ART) Coverage

Table 4.8.2-1: CalSAWS Automated Regression Test (ART) Coverage

	PRODUCTION TRANSACTIONS			ART COVERAGE BY PRODUCTION VOLUME	
TIER	DISTINCT	VOLUME	PERCENT VOLUME	DISTINCT	PERCENT COVERAGE
1	15	210,725,042	46.88%	15	100%
2	97	148,652,607	33.07%	97	100%
3	117	45,000,552	10.01%	115	98.87%
4	717	41,586,570	9.25%	608	92.24%
5	2823	3,512,034	0.78%	953	51.42%

Note: Transaction volume and coverage metrics are based on CalSAWS monthly Production performance data and Automated Regression Test (ART) coverage data as of March 31, 2025. Each tier is distinct from prior tier(s). For example, tier two includes all transactions that make up the top 80% of Production volume except for the fifteen tier one transactions. Production statistics are updated each month, and coverage statistics are updated with each major release as new automated regression scripts are developed. To date, there are 1,678 end-to-end Automated Regression Test (ART) scripts

- 1,267 targeting the core CalSAWS application
- 173 targeting the inbound BenefitsCal Application Programming Interface (API) service (Portal Service)
- 238 targeting the other external CalSAWS API services (e.g., Activities, Appointment, CalSAWS, Journal, Task Service)
- The following ongoing efforts target increasing coverage by functional area, including all outstanding Tier three transactions and those at the top of Tier four:
  - CA-285058: Automated Regression Test - Execution and Maintenance - 25.03 Release Cycle
  - CA-286711: Automated Regression Test - Execution and Maintenance - 25.05 Release Cycle
  - CA-286712: Automated Regression Test - Execution and Maintenance - 25.07 Release Cycle
  - CA-286713: Automated Regression Test - Execution and Maintenance - 25.09 Release Cycle

4.9 Reports

- Held Design Walkthrough for State Report CF 296 - SCR CA-252984 on April 8, 2025
- Held CalSAWS State and Fiscal Reports Bi-Weekly meeting on April 10, 2025. Going forward, this meeting will be once a month; on the second Thursday of the month
- Reran TEMP 2313 and TEMP 2035 for February 2025 and March 2025 report month for 43 impacted counties on April 14, 2025, after Fiscal Data Change SCR CA-289235 was applied to correct the mislabeling of replacement benefits due to EBT theft as Misfortune

Table 4.9-4.9-1: Total Open Incidents by Reporting Period

REPORTING PERIOD END DATE	NUMBER OF OPEN TICKETS
March 21, 2025	7
April 4, 2025	6
April 18, 2025	9

Note: Total open incidents as of the current reporting period

Table 4.9-4.9-2: Open Defects by Status and Functional Area

OPEN DEFECTS STATUS	STATE REPORTS	FISCAL REPORTS	MANAGEMENT REPORTS	BUSINESS INTELLIGENCE	TOTAL
New	1	0	0	0	1
Reopened	0	0	0	0	0
Assigned	0	0	0	0	0
In Development	2	1	5	2	10
Development complete	1	0	1	0	2
In Assembly Test	0	1	0	0	1
System Test	1	1	0	0	2
Test Complete	1	1	1	0	3
Grand Total	6	4	7	2	19

Note: Data is as of current reporting period

Table 4.9-3: Open Defects by Priority and Functional Area

OPEN DEFECTS BY PRIORITY	STATE REPORTS	FISCAL REPORTS	MANAGEMENT REPORTS	BUSINESS INTELLIGENCE	TOTAL
1-High/non-cosmetic	0	0	0	0	0
2-Normal/Medium	1	2	0	0	3
3-Normal/Low	5	2	7	2	16
4-Cosmetic	0	0	0	0	0
Grand Total	6	4	7	2	19

Note: Data is as of current reporting period

Table 4.9-4: State/Fiscal Reports Open Defects and System Change Requests (SCRs)

STATE/CLAIMING REPORTS	TOTAL	DEFECTS As Prioritized	SCRs - TARGETED RELEASE 25.03	25.05	25.07
CA 237 CW	2	0	1	1	0

| STATE/CLAIMING REPORTS | TOTAL | DEFECTS | SCRs - TARGETED RELEASE | | |
		As Prioritized	25.03	25.05	25.07
CA 237 FC	**3**	2	1	0	0
CA 253	**1**	0	0	1	0
CF 256	**1**	1	0	0	0
CF 296	**1**	0	0	0	1
CF 358F	**1**	0	0	0	1
CF 358S	**1**	0	0	0	1
DHCS CMS PI	**1**	0	1	0	0
DHCS CMS Unwinding E&E	**1**	0	0	1	0
GR 237	**1**	1	0	0	0
RS 50	**1**	1	0	0	0
RS 51	**1**	1	0	0	0
TEMP 2035	**1**	0	0	1	0
TEMP 2313	**1**	0	0	1	0

Note: This table provides information on total number of defects and total SCRs by Fix Version on State Reports, Fiscal Integrated, and Fiscal Main Payroll Reports
1   This table may not reconcile with defect table as one defect can impact multiple reports
2   If SCR is impacting more than one report, it will be counted more than one against each report impacted
3   This table will list only those reports where we have open defects and open SCRs
4   Details can be found in CalSAWS Reports Bi-Weekly Enhanced Communication

4.10 Upcoming Performance Tests

■   Planned upcoming Performance tests for Core Online

Table 4.10-1: Core Online Upcoming Performance Cycle

PERFORMANCE CYCLE	START DATE	END DATE	STATUS
CalSAWS 25.05 Release Performance Testing	Apr 17, 2025	May 15, 2025	In Progress

4.11 Foster Care Eligibility Determination (FCED)/California Automated Response and Engagement System (CARES)

■   Completed Tasks
  •   Validated and sanity tested the following Application Programming Interfaces (APIs): "Placement", "Income Assets", "Court information", "Placement Authority", "Individual Demographics", "RFI Communication", "Case Worker", "Case Link", and "Incidental Payment"

- Reviewed and updated swagger and design documents to the following APIs: "Placement", "Income Assets", "Court information", "Placement Authority", "Individual Demographics", "RFI Communication", "Case Worker", "Case Link", and "Incidental Payment"
- Tested "Incidental Payment API", "Court Information API", and "Extended Foster Care API" Page mapping
- Tested "RFI Communication API" Inbound new transactions have "New" status instead of "Pending" status
- Tested "Determination Details API" Placement Rate Sub Type is assigning wrong Category ID value
- Updated and tested Case Search status to default to "New" instead of blank
- Updated and tested "Placement Authority API" Legal Authority Code e-data to display for Non-Minor Re-entry
- Updated and tested "Home Removal API", "Case Worker API", "Issuance API", and "Individual Demographics API" page mappings
- Tested "Incidental Payment API", "Court Information API", and "Extended Foster Care API" Page mapping updates
- Updated and tested "Placement Authority API" to display conflicting data selected message when applicable
- Updated and tested "Case Worker API" to disable the Unique Entity Identifier (UEID) error triggered on clicking 'Send to CAREs' button on Outbound Transaction page
- Tested to confirm "RFI Communication API" Inbound new transactions have "New" status instead of "Pending" status
- Validated and sanity tested the following APIs: "Placement", "Income Assets", "Court information", "Placement Authority", "Individual Demographics", "RFI Communication", "Case Worker", "Case Link", and "Incidental Payment"

- In Progress Tasks

  - Test the update for "Placement API" Title IV- E Status Code for getting 202 responses instead of 400 responses
  - Test the update for the mis-capitalization on FCED Inbound Request for Information (RFI) Communication Search page
  - Update "Kin-GAP API" Zip Code Suffix missing from online transaction detail page
  - Update "Placement Authority API" Basic Rate and Rate Types e-data
  - Update "Income Assets API" outbound page and page mapping
  - Update "Placement Authority API" detail page to add End Date e-data
  - Validate "Determination Details API" Educational Travel Reimbursement (ETR) begin date
  - Update List of Values (LOV) between CalSAWS and California Automated Response and Engagement System (CARES) for all Application Programming Interfaces (APIs)
  - Discuss the design of "Adoption Assistance API" with the CARES team
  - Continued to work on the Quality Assurance (QA) and System test defects
  - Add Infant ID in "Determination API"
  - Finalize "CalSAWS Tasks" design updates

- Upcoming Tasks

- Update "Placement API" to combine all APIs' e-data to display on placement pages
- Add flags to disable FCED functionality in production
- Test failures caused by deprecated Postgres manager
- Work with Technical Architecture team to update payloads that are not being logged in API Cloudwatch in node-common-module logger
- Add case unlink to "Case Link API"

■ Interface Partner Integration

- Continue coordination with California Automated Response and Engagement System (CARES) team for schedule and interface element alignment

Table 4.11-1: Foster Care Eligibility Determination (FCED)/California Automated Response and Engagement System (CARES) Application Programming Interface (API) Completion Status

INTERFACE TYPE	TOTAL	NEW	DESIGN	BUILD	INTEGRATION TEST	SYSTEM TEST
CalSAWS hosted	**12**	0	0	0	1	11
CARES hosted	**14**	0	0	0	3	11

4.12 Welfare Data Tracking Implementation Project (WDTIP) Replacement System (WRS)

■ Completed Tasks

- Created ad hoc reporting tables from Statewide Cash Aid Time Limit (SCATL) schema
- Created a security matrix for the security roles and rights in SCATL application
- Updated Time Limit Cash Aid Eff Date records with no program participation
- Updated front end configuration to update the URL for SCATL application
- Supported Partner Integration Testing of SCATL Application with Office of Technology and Solutions Integration (OTSI)/California Department of Social Services (CDSS)
- Setup Time Limit Application Programming Interface (API) endpoint access for Employment Development Department (EDD) in SYS7 test environment
- Provided SQL developer access to Oracle SCATL tables in SYS7 database for OTSI staff
- Performance tuned long-running conversion Data Change Requests (DCRs) identified from Mock conversion phase one
- Updated the Time Limit API called from BenefitsCal and integrate it with PostgreSQL database
- Updated the tab name for Extension Summary to Exception List in SCATL application

■ In Progress Tasks

- Implement accessibility updates needed for SCATL application
- Prepare post go-live list with pre and post clock counts
- Implement batch jobs to synchronize Relational Database Service (RDS) PostgreSQL data to Oracle database for ad hoc reporting

- Update CalSAWS to display Add and Remove buttons on the Time Limit Summary page
    - Implement front end changes for Application for Monitoring Performance (AMP)
    - Implement CRSF changes for SCATL application
    - Regression test Time Limit Notices of Action (NOA)
    - Support Partner Integration Testing of API with EDD
    - Perform Online Performance Testing
    - Support County Validations for SCATL application - Phase Two
- Upcoming Tasks
    - Create "Remove Time Limit Calendar" Lambda and integrate with CalSAWS
    - Hide the Duplicate Time on Aid links and disable the page
    - Setup CalSAWS login user accounts for OTSI staff in production application
    - Setup Time Limit API endpoint access for EDD in production
    - Refactor the SCATL Person Search to show all persons from CalSAWS
    - Implement Audit Integration for SCATL application
    - Update Training Material
    - Update Web-Based Trainings (WBTs)
- Interface Partner Testing
    - Continue coordination with Employment Development Department (EDD) team for schedule alignment and interface element alignment

4.13 Additional Projects

4.13.1 Data Growth – Test Data Slicer (TDS)

- April 2025 Test Data Slicer (TDS) execution cancelled due to environmental constraints. Next Test Data Slicer (TDS) run will be in June 2025

4.13.2 California Department of Social Services (CDSS) Report Support

- California Department of Social Services (CDSS) Glossary:
    - AAP – Adoption Assistance Program
    - ABAWD – Abled Bodied Adults Without Dependents
    - CAPI – Cash Assistance Program for Immigrants
    - CFAP – California Food Assistance Program
    - CIDR – CDSS Internal Data Request
    - EBT – Electronic Benefit Transaction
    - ESAP – Elderly Simplified Application Process
    - E&T – Employment and Training
    - FC – Foster Care
    - MEDS – Medi-Cal Eligibility Data System
    - OIG – Office of the Inspector General
    - SIRFRA – SAWS Information Request for Research and Analysis
    - USDA – United States Department of Agriculture
    - WTW – Welfare to Work
- Completed Work:

- CIDR 9077 – Summer EBT Query Run
  - Continued Work:
    - CIDR 9060 – CDSS SAWS+ Implementation
    - CIDR 9078 – SAWS+ Extract Phase II
  - Began Work:
    - SIRFRA 4016 – CalSAWS Migration Major Changes Report
    - CIDR 9080 – Summer EBT Query Run

4.13.3 Department of Health Care Services (DHCS) Report Support

- Department of Health Care Services (DHCS) Glossary
  - CCU – Continuing Care Unwinding
  - MEDS – Medi-Cal Eligibility Data System
  - PHE – Public Health Emergency
  - RE - Redetermination
- Completed Work:
  - SIRFRA 1411– Individuals with RE due date set to January 2025 Amended V1 (Weekly Frequency) – April 11, 2025
  - SIRFRA 1387 – Total No. of Apps Pending and Total No. of REs Pending (Weekly Frequency) – April 11, 2025
  - SIRFRA 1380 – MEDS Alert Monitoring March 2025
  - SIRFRA 1386 – Renewal and Demographics Data Request March 2025
  - SIRFRA 1387 – Total No. of Apps Pending and Total No. of REs Pending March 2025 (Monthly)
  - SIRFRA 1388 – Monthly Failure to Complete Data March 2025
  - SIRFRA 1411– Individuals with RE due date set to March 2025 Amended V1 (Monthly)
  - Department of Health Care Services (DHCS) Home and Community-Based Services (HCBS) Spousal Impoverishment (SI) Case File April 2025
  - DHCS - Unwinding Renewal Update for Outstanding MC Renewals (April 2025 update)
- Continued Work:
  - SIRFRA 1385 – End of CCR Renewal Data July 2025
- Began Work:
  - SIRFRA 1411– Individuals with RE due date set to January 2025 Amended V1 (Weekly Frequency) – April 18, 2025
  - SIRFRA 1387 – Total No. of Apps Pending and Total No. of REs Pending (Weekly Frequency) – April 18, 2025

4.13.4 Additional Premise Items

Table 4.13.4-1: Premise Items

Premise Name	Status	Phase	Progress/Updates
Multiple SFY			
CalFresh Discontinuance of Gambling Wins	On Time	Approved	▪ CA-234917 planned for 25.09
Work Registration CalFresh Disqualification Notice Update	On Time	Development	▪ CA-240701 – Planned for 25.09 ▪ CA-277738 – In Production
CalFresh Reinstatement Approval & Denial Notice Revisions	On Time	Development	▪ CA-265360 planned for 25.05 ▪ CA-262223 planned for 25.07.x1 ▪ CA-250777 planned for 25.09
Homeless Assistance Program (HAP) Eviction (SB 1083)	On Time	Development	▪ CA-277308, CA-277307, CA-273505 – Production ▪ CA-218333 planned for 25.05.x1
CW Work Requirements (AB 2300)	On Time	Development	▪ CA-271130 and CA-241897 in production ▪ CA-253826 planned for 25.04.xx ▪ CA-273875 and CA-274366 planned for 25.05
Telephone Consumer Protection Act - Text Messaging Consent	On Time	Development	Planned to be implemented in phases as below ▪ CA-279688 planned for 24.11 release – In Production ▪ CA-279707 planned for 25.01 release – In Production ▪ CA-260623 planned for 25.03 release – In Production ▪ CA-248079 planned for 25.03 release – In Production

Premise Name	Status	Phase	Progress/Updates
Multiple SFY			
	On Time		▪ CA-282694 planned for 25.04.10 release – In Production ▪ CA-289387 planned for 25.04.24 release – In Development
Resume Pre-Pandemic Medi-Cal Operations	On Time	In Production System Test Development	▪ CA-268774 is planned for 25.01 ▪ CA-270511 is planned for 25.03 ▪ CA-270512 is planned for 25.05
Restoration Notices Updates	On Time	Development	▪ CA-272109 – Pending for state regulations ▪ CA-245049 planned for 25.05
CalFresh and CalWORKs Implementation of New Forms and CDSS Rights Contact Information Update	On Time	Development	▪ CA-275317 – In Production ▪ CA-258654 is planned for 25.05
CalFresh Restaurant Meals Program Notice Eligibility Clarification	On Time	System Test	▪ CA-219304 is planned for 25.05

4.14 Deviation from Plan/Adjustments

▪ None to note for the reporting period

5 TRANSITION

5.1 Highlights from the Reporting Period

Table 5.1-1: Maintenance and Operations Status Agenda Topic

Status Report Section	Status Agenda Topic
Transition	▪ Continued Knowledge Transfer sessions for the following Infrastructure workstreams: GenAI and ForgeRock. Continued Job Shadow and Reverse Job Shadow sessions for Infrastructure workstreams: Contact Center and Imaging. Continued Knowledge Transfer sessions for Maintenance and Enhancements (M&E) workstreams

5.2 Infrastructure Transition

- Completed Work/Accomplishments:
  - Knowledge Transfer (KT):
    - Completed 1 Contact Center KT session for Robotic Process Automation (RPA) – Electronic Benefits Transfer (EBT) Card Replacement as of April 9, 2025
    - Completed 5 Generative Artificial Intelligence (GenAI) KT sessions as of April 18, 2025
    - Completed 10 ForgeRock KT sessions as of April 18, 2025
  - Job Shadow (JS):
    - Completed 36 Contact Center Job Shadow sessions as of April 18, 2025
    - Completed 15 ForgeRock Job Shadow sessions as of April 18, 2025
    - Completed 5 GenAI Job Shadow sessions as of April 18, 2025
  - Reverse Job Shadow (RJS):
    - Completed 1 Imaging Reverse Job Shadow session for Design Activities for 25.07 as of April 11, 2025
- Other Transition Items:
  - Reviewed and aligned on the proposed revised ForgeRock Transition Timeline due to the incomplete April 11, 2025 ForgeRock Production Deployment with Gainwell on April 18, 2025
  - Continued to track and follow up on After Business Hours support for Batch delays to improve operational communication between Accenture and Gainwell
  - Continued to move CalSAWS Technical team documents from the CalSAWS Accenture SharePoint tab, targeting completion by May 2, 2025
- In Progress/Upcoming Work:
  - Review the proposed revised ForgeRock Transition Timeline with Consortium and QA
  - Complete KT sessions for GenAI by April 28, 2025
  - Continue Job Shadow sessions for Contact Center, ForgeRock and GenAI workstreams with Gainwell Team
  - Commence KT session for ISA-20 on April 22, 2025
  - Commence KT sessions for RPA in May 2025
  - Complete RJS for Imaging Release Process by May 18, 2025
  - Draft Transition approach and timeline for remaining workstreams – Implementation Advance Planning Document Update (IAPDU) projects, and County Purchase orders (CPOs) (e.g., GenAI and RPA etc.) – and review with Gainwell Team

5.3 Maintenance and Enhancements (M&E) Transition

- Knowledge Transfer (KT):
  - Completed 4 KT sessions for the week of April 7, 2025, across different Workstreams including Innovation process, Application Identity and Access Management, Application Data Encryption and Key Management, and DevSecOps Database Release Management

- Completed 4 KT sessions for the week of April 14, 2025, across different Workstreams including Incident and Problem Management, Correspondence, CalHEERS, and Application Security
- Provided the Accenture suggested date and time for May 2025 KT sessions
- Continued to review and provide feedback on the Deloitte KT Plan structure and identified missed alignment with Transition timelines

- Job Shadow (JS) and Reverse Job Shadow (RJS):
  - Reviewed and provided feedback to Deloitte for the Release 25.09 JS and RJS process
  - Jointly presented the Release 25.09 JS/RJS Transition process on April 17, 2025
  - Provided the date and time for pre-meeting regarding eight System Change Requests (SCRs) identified as part of JS for the week of April 21, 2025

- Back Shadow (BS):
  - None for the reporting period

- Other Transition Items:
  - Continued supporting activities for CA-288211 – Create New environment for Deloitte M&E Transition Efforts
  - Continued meeting with Deloitte Transition team weekly to collaborate on the status and coordination of the Transition activities
  - Discussed handoff for Deloitte to review with Gainwell the Infrastructure and Accenture Technical Responsible, Accountable, Consulted, and Informed (RACI) and the Infrastructure and M&E Service Request Expectation document (aka OLA)

- In Progress/Upcoming Work:
  - Continue to support activities for CA-288211 – Create New Environment for Deloitte Maintenance and Enhancements (M&E) Transition Efforts
  - Continue to provide Back Shadow support for SCERFRA/SIRFRA cost estimations
  - Continue to provide KT for 22 sessions planned for the next two weeks
  - Continue to provide JS for 8 sessions planned for the next two weeks

5.4 Deviation from Plan/Adjustments

- None to note for the reporting period

Appendices:

Appendix A - Appendix A – County Purchases Status Report

Appendix B - Appendix B – CalSAWS Project Gantt Chart