

CalSAWS

California Statewide Automated Welfare System



Weekly Status Report

CalSAWS M&E

Transition Reporting Period: April 14, 2025 – April 20, 2025

M&E Reporting Period: April 6, 2025 – April 20, 2025

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Weekly Status – CalSAWS M&E

1 TRANSITION-IN WORKPLAN STATUS (4/14/2025 TO 4/20/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

Executive Summary

As we conclude Week 11 of the project, progress has been made on Transition-in and M&E activities. Key accomplishments this week include conducting the IV&V and M&E Transition Team Touchpoint Meeting, holding the Release 25.09 Transition Strategy Meeting, and hosting weekly transition meetings. In addition, the team successfully completed seven Knowledge Transfer (KT) sessions, while no Job Shadowing (JS) or Reverse Job Shadowing (RS) sessions were conducted. We actively monitored the Tier 3 – M&E OCAT ServiceNow queue, which received zero tickets, and scheduled a monthly SLA meeting for May 19, 2025, to review the OCAT Monthly SLA Report with the Consortium, Gainwell, and ClearBest. Additionally, we received signed Work Authorization Contracts (WAC) from the Consortium for the following deliverables: ME-D01 M&E Transition-In Master Plan FDEL and ME-D02 M&E Services Plan and Operational Working Documents FDEL.

Looking ahead to next week, the team will focus on receiving feedback from the Consortium on ME-D16 System Application Recovery Plan, conducting a walkthrough of ME-D02 M&E Services Plan and Operational Working Documents DDEL, and submitting ME-D05 Project Control Document Group 2 FDEL (April 23, 2025).

1.1 Tasks Completed from the Prior Week

Highlights include:

During the prior week, several key deliverables were achieved. We received signed Work Authorization Contracts (WAC) from the Consortium for the ME-D01 M&E Transition-In Master Plan FDEL and the ME-D02 M&E Services Plan and Operational Working Documents FDEL on April 15, 2025. The development of the ME-D02 M&E Services Plan and Operational Working Documents Deliverable continued, focusing on documents without attached plans and Group 1 Plans DDEL. Feedback was received from the Consortium on the ME-D05 Project Control Document Group 1 FDEL on April 16, 2025, and subsequent edits were submitted to the Consortium on April 18, 2025. Additionally, we received approval from the Consortium for the ME-D06 M&E Work Schedule FDEL on April 16, 2025. Lastly, feedback was obtained from the Consortium on the ME-D05 Project Control Document Group 2 on April 18, 2025.

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- **PMO**
 - **Transition-In**

- ✦ **Conducted Weekly Deloitte/Accenture Transition Meeting:** Coordinated KT Session logistics and action item resolutions on April 15, 2025.
- ✦ **Conducted Weekly Transition-In Touchpoint Meeting:** Provided onboarding, deliverables, and risk statuses to the Consortium on April 15, 2025.
- ✦ **Conducted the Operations Weekly Update Meeting:** Provided Grady Howe an update on the M&E Transition progress on April 16, 2025.
- ✦ **Conducted IV&V and M&E Transition Team Touchpoint Meeting:** Provided updates on the health and status of the M&E Transition to the IV&V team on April 17, 2025.
- ✦ **Conducted Release 25.09 Transition Strategy Meeting:** Presented the Deloitte/Accenture JS and RS strategy for Release 25.09 to the Consortium and QA and integrated feedback on April 17, 2025.
- **Deliverables**
 - ✦ **ME-D01 M&E Transition-In Master Plan:** Received signed WAC from the Consortium for FDEL on April 15, 2025.
 - ✦ **ME-D02 M&E Services Plan and Operational Working Documents:** Received signed WAC from the Consortium for FDEL on April 15, 2025. Continued development of Deliverable without attached plans and Group 1 Plans DDEL. Scheduled a walkthrough for DDEL with reviewers on April 23, 2025.
 - ✦ **ME-D06 M&E Work Schedule:** Received approval from Consortium on FDEL on April 16, 2025.
 - ✦ **ME-D16 System Application Recovery Plan:** Submitted DDEL to the Consortium on April 16, 2025.
 - ✦ **ME-D05 Project Control Document Group 1:** Received feedback from the Consortium on FDEL on April 16, 2025. Submitted FDEL edits to the Consortium April 18, 2025.
 - ✦ **ME-D05 Project Control Document Group 2:** Received feedback from Consortium on FDEL on April 18, 2025.
- **OCAT**
 - **Actively Monitoring Tier 3 – M&E OCAT ServiceNow Queue:** Engaged in monitoring Tier 3 – M&E OCAT ServiceNow queue and received 0 tickets.
 - **Scheduled Monthly SLA Meeting:** Scheduled monthly SLA meeting to review OCAT Monthly SLA Report for May with the Consortium, Gainwell and ClearBest on May 19, 2025.
- **SCR**
 - **Attended the CalHEERS-SAWS Integration Weekly Meeting:** Attended the meeting to continue integration planning and coordination between CalHEERS and SAWS for upcoming releases and JADs on April 15, 2025.
 - **Attended the CalSAWS Release Coordination Weekly Meeting:** Attended the meeting to review and discuss the upcoming SCRs on April 15, 2025.
 - **Attended the CalSAWS M&E SCR KT – Technical Correspondence:** Attended the session to gain technical insights into CalSAWS Correspondence on April 15, 2025.
 - **Attended the CalSAWS M&E SCR KT – CalHEERS Release:** Attended the session to gain insights into CalSAWS-CalHEERS on April 15, 2025.
 - **Attended the DHCS CalSAWS Touchpoint Meeting:** Attended the meeting to review and discuss the upcoming DHCS priority items on April 16, 2025.

- **Support Services**
 - **Met with County to scope requirements for County Purchase Order:** Meet with San Bernadino to further scope requirements for CA-253946 – Update San Bernadino County's Office Routing Rules for eApps with the Consortium, Region 5 Regional Managers, and the County on April 15, 2025.
 - **Participate in weekly SCERFRA/SIRFRA Requirements Review:** Participate in weekly meeting with Consortium Policy and Design managers, SMEs, and business analysts to review issued SCERFRAs/SIRFRAs collectively to gather mutual understanding and improve business efficiency on April 16, 2025.
 - **Participate in the bi-weekly DHCS CalSAWS Touchpoint Meeting:** Participate in the bi-weekly DHCS touchpoint meeting to discuss policy and SIRFRA inquiries and estimates on April 16, 2025.
- **Architecture/Innovation/Evolution**
 - **Continued Amazon Q POC Development:** Continue Pilot/POC activities, including validating AWS Environment, Q Developer Trial licenses, AWS Q VS Code Plugin connectivity/Entitlement, onboard initial pilot developers and perform initial pilot tests to validate usability.
 - **Continued Review of Data Analytics Workshop Inputs:** Continue reviewing inputs received during the Data Analytics Workshop with Consortium stakeholders and compile a summary for review.
 - **Continued Analytics Modernization support-** Created cost estimation and provided draft IAPDU document to Chief Administration Officer for review to allocate funding for Analytics Modernization initiative. Additionally, supported CTO with presentation materials on Analytics Modernization initiative for upcoming CalSAWS speaking engagement.
- **Production Operations**
 - **Completed Incident Management Session 2:** Completed Incident Management session 2 which helped gain key insights into the Incident Management processes and procedures. Session held on April 14, 2025.
 - **Discussed Environment Transition Roadmap:** Initiated discussions with the teams from Gainwell and Accenture to develop the Environment Handover roadmap. The primary focus of these discussions is to determine the timeline for the handover of each available environment to Deloitte. Additionally, we have deliberated on a shared access model for the tools and environments. Meeting held on April 15, 2025.
 - **Completed Draft Technology Recovery Document:** Conducted a walk-through session with the Consortium for the Draft Technology Recovery document, which was subsequently submitted on April 16, 2025.
- **Technology Recovery**
 - **Continued Document Review:** Continued review of all the associated OWDs for the Technology Recovery process, such as "Business Continuity & Disaster Recovery Plan."
 - **Attended Job Shadow for Disaster Recovery Checkpoint:** Attended the Job Shadow session for Disaster Recovery checkpoint meeting held on April 17, 2025.
- **Security**

- **Participated in CalSAWS M&E Prod Ops KT - Incident and Problem Management (Part 2) session:** Attended the session to understand our security's role in the incident and problem management process and to understand how incident/problem tickets are processed, assigned, and tracked on April 14, 2025.
- **Completed Application Security Follow-up 2 KT session:** Completed the second follow-up session Application Security KT on April 16, 2025.
- **Completed CalSAWS M&E POAM Review:** Completed review of the existing POAMs for CalSAWS to understand the existing control deficiency and may carry forward to the M&E vendor on April 16, 2025.

1.2 Tasks Due for the Coming Week

Highlights include:

During the prior week, several key deliverables were achieved. We received the signed Work Authorization Contract (WAC) for the ME-D06 M&E Work Schedule from the Consortium on April 21, 2025. Additionally, we received comment validation from the Consortium for the ME-D05 Project Control Document Group 1 FDEL. The ME-D05 Project Control Document Group 2 FDEL was submitted on April 23, 2025. On the same day, we received feedback for the ME-D16 System Application Recovery Plan DDED and conducted a walkthrough for the ME-D02 M&E Services Plan and Operational Working Documents.

- **PMO**
 - **Transition-In**
 - ✦ **Conduct Weekly Deloitte/Accenture Transition Meeting:** Coordinate KT Session logistics and action item resolutions.
 - ✦ **Conduct Design Pre Meeting sessions for Release 25.09 SCRs:** Coordinate the first step in the Release 25.09 transition strategy for Design of the nine (9) SCRs associated with this release.
 - **Deliverables**
 - ✦ **Receive signed WAC for ME-D06:** Receive signed WAC for ME-D06 M&E Work Schedule from the Consortium on April 21, 2025.
 - ✦ **Receive comment validation for ME-D05 Group 1 FDEL:** Receive comment validation from the Consortium for ME-D05 Project Control Document Group 1 FDEL.
 - ✦ **Submit ME-D05 Group 2 FDEL:** Submit ME-D05 Project Control Document Group 2 FDEL on April 23, 2025.
 - ✦ **Receive feedback for ME-D16 DDED:** Receive feedback for ME-D16 System Application Recovery Plan DDED on April 23, 2025.
 - ✦ **Conduct Walkthrough for ME-D02 M&E Services Plan and Operational Working Documents** on April 23, 2025.
- **OCAT**
 - **Continue Monitoring Tier 3 – M&E OCAT ServiceNow Queue:** Engage in monitoring activities and resolve any tickets that come into queue.
- **SCR**

- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-55143:** Attend the session to review the draft design for SCR CA-55143 and discuss any clarifying questions on April 21, 2025.
- **Attend the CalHEERS-SAWS Integration Weekly Meeting:** Attend the meeting to continue integration planning and coordination between CalHEERS and SAWS for upcoming releases and JADs on April 22, 2025.
- **Attend the CalSAWS Release Coordination Weekly Meeting:** Attend the meeting to review and discuss the upcoming SCR on April 22, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-283204:** Attend the session to review the draft design for SCR CA-283204 and discuss any clarifying questions on April 23, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-216284:** Attend the session to review the draft design for SCR CA-216284 and discuss any clarifying questions on April 23, 2025.
- **Attend the CalSAWS M&E SCR KT – Test Tools and Process:** Attend the session to gain insights into CalSAWS Test Tools and Process on April 24, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-274303:** Attend the session to review the draft design for SCR CA-274303 and discuss any clarifying questions on April 24, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-286830:** Attend the session to review the draft design for SCR CA-286830 and discuss any clarifying questions on April 24, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-224605:** Attend the session to review the draft design for SCR CA-224605 and discuss any clarifying questions on April 24, 2025.
- **Attend the CalSAWS M&E SCR Release 25.09 Job Shadow Design Pre-Meeting for CA-266908:** Attend the session to review the draft design for SCR CA-266908 and discuss any clarifying questions on April 25, 2025.
- **Support Services**
 - **Participate in weekly SCERFRA/SIRFRA Requirements Review meeting:** Participate in weekly meeting with Consortium Policy and Design managers, SMEs, and business analysts to review issued SCERFRAs/SIRFRAs collectively to gather mutual understanding and improve business efficiency on April 23, 2025.
 - **Participate in the weekly SCERFRA/SIRFRA Weekly Review meeting:** Participate in the weekly SCERFRA/SIRFRA review meeting with the Consortium, Gainwell, and Accenture on April 24, 2025.
 - **Submit SCERFRA and SIRFRA for review:** Submit estimates for SCERFRA 24-913 – SB 1254 – CalFresh Enrollment of Incarcerated Individuals and SIRFRA 1432 – AB 1357 due April 22, 2025, SCERFRA 25-931 – SB 444 -State Healthy Food Access Policy due April 23, 2025, SIRFRA 1406 – CalSAWS Auditor Access Profile due April 24, 2025, and SCERFRA 25-932 – AB 1242 – Language Access review due April 25, 2025.
 - **Participate in DHCS meeting to discuss SIRFRA 1426:** Participate in a meeting with the Consortium, DHCS, and CWDA on the scope of SIRFRA 1426 on April 25, 2025.
- **Architecture/Innovation/Evolution**
 - **Continue Amazon Q Pilot/POC:** Plan and execute the POCs to validate business impact based on initial list of use cases.

- **Production Operations**
 - **Environment Transition Roadmap:** Continue engaging with the teams from Gainwell and Accenture to refine the Environment Handover roadmap, considering November 1 as the cut-over date. Meeting scheduled for April 22, 2025.
 - **Attend Database Management Follow-up session 3:** Attend the Database Management Follow-up Session 3 to gain deeper insights into the processes followed in Application Database Management. This session will provide a comprehensive understanding of the methodologies and best practices employed. Session scheduled for April 22, 2025.
- **Technology Recovery**
 - **Observe Disaster Recovery Test:** Observe Accenture activities for the next Disaster Recovery (DR) test to acquire knowledge of DR test procedures and best practices on April 27, 2025.
- **Security**
 - **Attend DevSecOps Database Release Management Follow-Up Session 3:** Attend the DevSecOps Database Release Management Follow-Up Session 3 to complete our understanding of database management processes and management on April 22, 2025.
 - **Attend Test Tools and Process Walkthrough (Part 1) Session:** Attend the Test Tools and Process Walkthrough (Part 1) to gain an understanding of the testing tools and processes used/followed by our testing team for function and non-functional testing on April 24, 2025.
 - **Participate in Transition Aspects, Risk, and Privacy Deliverables Discussion:** Participate in our weekly meeting with the Consortium Security team to discuss and address key transition aspects, risks and issues, privacy, deliverables requirements, and compliance on April 24, 2025.
 - **SSP Control Development:** Complete development of 'Response Group A' controls tagged for submission and review in April. Targeting submission on April 25, 2025.

1.3 Areas in the work plan which require attention (behind schedule)

- Deloitte is awaiting Consortium approval for ME-D05 M&E Project Control Document: Group 1 FDEL comments; Comment resolutions were submitted on April 18, 2025.
- Deloitte is awaiting the signed WAC for ME-D06 M&E Work Schedule; Consortium comment validation completed on April 16, 2025.
- Deloitte is working with the Consortium on an upcoming change order to be finalized to reschedule ME-D17 M&E System Security Plan.
- Two (2) KT sessions are currently delayed.
 - KT Session: Technical Session - Correspondences (Part 1)
 - KT Session: Cross Program/Multi-Worker

1.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1 – Critical Path Analysis

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	No expected change to the cutover date
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	No expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

1.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

- ME-D17 M&E System Security Plan deliverable timeline will shift due to change order updates pending review and replan deliverable dates around January 2026.

1.6 Issues

This section includes enterprise-level issues that may affect the schedule.

- None for the reporting period.

1.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
313	Transition	Failure to provide M&E team timely access may	Deloitte staff may be unable to perform certain reverse shadowing activities without access to CalSAWS environment and tools.

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
		impact M&E transition	
314	Transition	Limited Availability of Accenture Staff May Impact the M&E Transition Schedule	Limited availability of Accenture Knowledge Transfer (KT) providers to support the timely transition of M&E Services to Deloitte while also supporting ongoing M&E Releases, Premise and other critical projects (e.g., CARES, WDTIP, etc.). The impact would be during KT (3/3-5/30) and Reverse Shadow (5/5-10/3/2025). Deloitte's Reverse Shadow transition activities include overlap on top of the Accenture team Design/Build/Test for Release 25.09 (April-Sept). Examples of additional transition activities where Accenture may have limited staffing capacity (e.g., provide review of updated documentations, troubleshooting outcome differences from Deloitte's RS, provide data integrity for batch jobs/maintenance/ad-hoc queries, data fixes, L3 ticket triage/resolution, etc.).

1.8 Other areas requiring discussion

- None for the reporting period.

1.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 2 – Deliverable Due Dates

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDDED/FDEL WAC Signed!
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	4/21/25	FDED WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	4/28/25	
ME-D06 M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED WAC Signed! Pending FDEL WAC
ME-D02 M&E Services Plan and Operational Working Documents - DEL without attached plans	3/19/25	3/26/25	4/1/25	4/11/25	5/1/25	5/8/25	5/13/25	5/16/25	FDED WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/4/25	6/11/25	6/16/25	6/20/25	
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	7/24/25	
ME-D02 M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/18/25	8/21/25	
ME-D16 System Application Recovery Plan	4/16/25*	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	*Conducted walkthrough on 4/14/25
ME-D07 CalSAWS Annual Strategic Plan	6/18/25	6/26/25	7/1/25	7/7/25	8/1/25	8/8/25	8/13/25	8/18/25	

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
ME-D17 M&E System Security Plan	4/16/25*	4/23/25*	4/28/25*	5/1/25*	6/2/25*	6/9/25*	6/12/25*	6/17/25*	*Change order updates pending to review and replan deliverable dates; January 2026

1.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 4/18/2025



Figure 1 – Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

1.8.3 Knowledge Transfer Status

- **Total KT Sessions Completed this week: 7**
- **Total KT Sessions Completed to date: 148**
 - Continued the KT plan scheduling coordination with Accenture's Transition team.

- Added the KT Sessions Complete/Closed by workstream report to the M&E Transition Command Center Dashboard.

1.8.4 Job Shadowing Status

- **Total JS Sessions Completed this week: 0**
- **Total JS Sessions Completed to date: 45**
 - Continued the JS plan scheduling coordination with Accenture's Transition team.
 - Added the JS Sessions Complete/Closed by workstream report to the M&E Transition Command Center Dashboard.

1.8.5 Reverse Job Shadowing Status

- **Total RS Sessions Completed this week: 0**
- **Total RS Sessions Completed to date: 16**
 - Continued the RS plan scheduling coordination with Accenture's Transition team.
 - Added the RS Sessions Complete/Closed by workstream report to the M&E Transition Command Center Dashboard.

2 CALSAWS M&E (4/7/2025 TO 4/20/2025)

2.1 CalSAWS OCAT Highlights of the Reporting Period (03/31/25 To 04/13/25)

2.1.1 Production Usage

- ✦ Zero (0) unplanned outages to report in the reporting period
- ✦ The table below provides OCAT production usage statistics
- ✦ OCAT Initiated Interviews for the reporting period shown below

Table 3: User Logins

ACTIVITY	TOTAL
User Logins	4,269

Table 4: Interviews

ACTIVITY	TOTAL
Interviews Completed (SAWS Initiated)	4,138
Interviews Completed (OCAT Initiated)	12
TOTAL	4,150

2.1.2 Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS Service Now during this reporting period.

- ✦ Provided Help Desk support for zero (0) OCAT users.

Table 5: Help Desk Inquiries

REQUEST TYPE	PENDING	WAITING FOR CUSTOMER	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	-	-
Database Request	-	-	-
TOTAL	0	0	0

2.1.3 Defect Summary

Table 6: Defect Summary

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	STATUS	LOG DATE	IMPACT	ALT. PROCEDURE	PLANNED RELEASE
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Open/Hold	11/08/22	Login issues or ForgeRock help with GUID	N/A	TBD
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP-2880/CA-254280/CA-260230)	FR / User Management	Open/Hold	11/09/22	Login issues or ForgeRock help with GUID	N/A	TBD

2.2 SIRFRA/SCERFRA Information Highlights of the Reporting Period

The following tables outline the current Statewide Automated Welfare System (SAWS) Cost Estimation Request for Research and Analysis (SCERFRA) and SAWS Information Request for Research and Analysis (SIRFRA).

Table 3 - Summary of SIRFRA/SCERFRA

STATUS	TOTAL
New	0
Reopened	2
Assigned	1
Completed	19
Duplicate	0

STATUS	TOTAL
In review	1
Withdrawn	0
Rejected	0
Pending Clarification	0
Ready for Review	0
TOTAL	23

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 4 - List of SIRFRA/SCERFRA

ID	DESCRIPTION	STATUS	DUE DATE
CA-289489	SCERFRA 25-927 - AB 1186 - Data Collection: Race and Ethnicity: Minimum Categories	In Review	4/15/2025
CA-288209	SIRFRA 1426- State Only Aid Codes for Immigrants	Assigned	4/21/2025
CA-284372	SIRFRA 1406 – CalSAWS Auditor Access Profile	Reopened	4/24/2025
CA-288389	SCERFRA 25-913 - AB 936 - CalFresh Fruit and Vegetable Supplemental Benefits Program	Reopened	4/30/2025 (approx.)
CA-288385	SCERFRA 25-914 - AB 1211 - CalFresh: Maintenance of Benefit Level	Completed	3/14/2025
CA-288424	SCERFRA 25-915 - AB 42 - CalWORKs: CalFresh: Eligibility: Income and Resource Exclusions	Completed	3/17/2025
CA-288441	SCERFRA 25-918 - AB 969 - CalWORKs: Family Violence Option and Gender-based Violence Information	Completed	3/17/2025
CA-288427	SCERFRA 25-916 - AB 1324 - CalWORKs	Completed	3/17/2025
CA-288538	SCERFRA 25-919 - AB 1161 - Public Social Services: State of Emergency or Health Emergency	Completed	3/17/2025
CA-288440	SCERFRA 25-917 - SB 33 - Homeless Pupils: California Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program	Completed	3/24/2025
CA-283423	SIRFRA 1401 – Updating Member Address NCOA	Completed	3/28/2025
CA-289149	SIRFRA 1429 - AB 543	Completed	3/31/2025
CA-288749	SCERFRA 25-503 – BenefitsCal Release of Information (ROI) to Community-Based Organization (CBO)	Completed	4/2/2025
CA-288542	SCERFRA 25-920 - AB 1402 - Fresh Start Grants: Personal Income Tax Law: Credits	Completed	4/7/2025
CA-289296	SCERFRA 25-921 - AB 474- Tenancy: Nonprofit Home-sharing Program: Income Tax Exclusion: Eligibility for Public Social Services	Completed	4/11/2025
CA-289299	SCERFRA 25-922 - AB 461 - Truancy CalWORKs School Attendance	Completed	4/11/2025
CA-289300	SCERFRA 25-923 - AB 1357 -Guaranteed Income Payments: Consideration as Income of Resources	Completed	4/11/2025
CA-289422	SCERFRA 25-924 - AB 680 - Public Social Services: Foster Care Benefits	Completed	4/14/2025

ID	DESCRIPTION	STATUS	DUE DATE
CA-289457	SCERFRA 25-925 - AB 890 - Nonminor Dependents: County of Residence	Completed	4/14/2025
CA-289009	SCERFRA 25-504 - CalWORKs FRA Pilot	Completed	4/17/2025
CA-289767	SCERFRA 25-929 – SB 761 – CalFresh: Student Eligibility	Completed	4/18/2025
CA-289775	SCERFRA 25-931 – State Healthy Food Access Policy	Completed	4/18/2025
CA-289501	SIRFRA 1431- Cost Analysis for AB 1186	Completed	4/18/2025

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