

# CalSAWS

California Statewide Automated Welfare System



## Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: April 7, 2025 – April 20, 2025

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# Bi-Weekly Status – ClearBest Quality Assurance

## EXECUTIVE SUMMARY

### 1 Highlights of the Reporting Period

Table 1 – Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
<b>QA PMO</b>	<ul style="list-style-type: none"> <li>Participated in CalSAWS Infrastructure Readiness Review Part 1</li> <li>Participated in Release 25.09 M&amp;E Transition Strategy review</li> <li>Continued M&amp;E Work Schedule and PCD Updates review</li> <li>Participated in Monthly Imaging Data review with Hyland</li> <li>Participated in OCAT Technical Backlog review</li> <li>Participated in OCAT Monthly SLA review</li> <li>Participated in MEDS EW40 Transaction review</li> <li>Facilitated ITIL Assessment Kickoff meeting</li> <li>Continued support for CalSAWS Conference planning</li> <li>Continued support planning for CalSAWS Team Building sessions</li> <li>Continued facilitating Executive Sponsor discussions and creating materials to support Committee Evolution</li> <li>Provided information for Operational Reports Workbook to DHCS for discussions with CMS</li> </ul>
<b>QA Technical</b>	<ul style="list-style-type: none"> <li>Reviewed Root Cause Analysis and provided comments</li> <li>Participated in Disaster Recovery Dry Run</li> <li>Participated in Roadmap for Contact Center and Identity and Access Management</li> <li>Reviewed CalSAWS Change Advisory Board (CAB) tickets</li> <li>Participated in Contact Center and ForgeRock transition meetings</li> </ul>
<b>QA Functional/Test</b>	<ul style="list-style-type: none"> <li>Reviewed 92 SCRs in preparation for SCRB/CCB</li> <li>Continued CalSAWS Release 25.05 test execution with 45% Executed and 25% Passed</li> <li>Continued WDTIP/SCATL Independent Test activities with 47% Executed and 35% Passed</li> <li>Continued CalSAWS Release 25.06 QA Review activities</li> <li>Participated in FCED Extended User Scenario Test (EUST) execution activities and County Office Hour support</li> <li>Monitor and participate FCED enhancement discussions</li> </ul>

## 1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.15	QA Monthly Status Report – April 2025	On Time	FDEL due on 5/7/25
WP-4.18	QA Work Plan – April 2025	On Time	FDEL due on 5/7/25
66.15	QA Test Monthly Report – April 2025	On Time	FDEL due on 5/7/25
68.15	SLA and Performance Review Report - April 2025	On Time	FDEL due on 5/15/25
69.15	OCAT Monthly Status – April 2025	On Time	FDEL due on 5/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
85.03	Assessment of Infrastructure Managed Hardware and Software Inventory – Monthly Update March 2025	On Time	DDEL due on 4/30/25
90.02	Assessment of Infrastructure Monthly Operations Report	On Time	FDEL due on 5/7/25
94	Assessment of M&E Project Control Document (ME-05)	On Time	DDEL due on 5/5/25
95.01	Assessment of M&E Work Schedule (ME-06)	On Time	DDEL due on 4/23/25
98.01	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 0	On Time	FDED due on 4/24/25
104	Assessment of System Application Recovery Plan (ME-D16)	On Time	DDED comments due on 4/23/25
114.03	QA M&E Monthly Status Report - April 2025	On Time	FDEL due on 5/7/25
115.03	QA In-Flight Projects Transition efforts - April 2025	On Time	FDEL due on 5/7/25
116.03	QA Assessment of Contact Center Transition - April 2025	On Time	FDEL due on 5/7/25
117.03	QA Assessment of Imaging Transition - April 2025	On Time	FDEL due on 5/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.29	CX Monthly Report – Feb/Mar 2025	On Time	DDEL comments due on 4/28/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-27.38	Monthly M&O Report - March 2025	On Time	FDEL comments due on 4/24/25
WP-28.37	Monthly Workplan Updates – April 2025	On Time	FDEL comments due on 5/14/25

## HIGHLIGHTS FOR THE REPORTING PERIOD

### 1.2 Project Management

- Continued review of M&E Project Control Document and Work Schedule
- Participated in CalSAWS PMO Status reviews on April 8 and 15, 2025
- Participated in M&E Transition Touchpoints on April 8 and 15, 2025
- Participated in Monthly Imaging Data review with Hyland on April 8, 2025
- Participated in CalSAWS Leadership Team Building on April 9, 2025
- Participated in OCAT Technical Backlog review on April 10, 2025
- Facilitated ITIL Assessment Kickoff meeting on April 10, 2025
- Participated in CalSAWS Batch Weekly review on April 10 and 17, 2025
- Participated in MEDS EW40 Transaction Review on April 11, 2025
- Participated in CalSAWS JPA Board meeting on April 11, 2025
- Participated in OCAT Monthly SLA Review on April 14, 2025
- Participated in CalSAWS Infrastructure Readiness Review Part 1 on April 14, 2025
- Participated in Region 6 Management Site Visit Planning on April 15, 2025
- Participated in Imaging Status Review on April 15, 2025
- Participated in CalSAWS Section Directors meeting on April 16, 2025
- Participated in CalSAWS Contact Center review on April 16, 2025
- Participated in Release 25.09 M&E Transition Strategy review on April 17, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Continued planning for Team Building with facilitators on April 10 and 15, 2025
  - Reviewed Operational Reports Workbook (ORW) submission with DHCS on April 8, and internal teams on April 17 - 18, 2025
  - Submitted the DRAFT materials for discussion on April 18, 2025
  - Continued to support CalSAWS Conference planning with presenters, creating materials, and meeting with the planning group
  - Continued to support Committee Evolution Strike Team, including conducting training sessions with the Policy and Regional Manager teams on April 10, 2025

### 1.3 Technical

- Participated in Infrastructure Performance Requirements Reviews
- Participated in Infrastructure Technical Sync meeting on April 7 and 14, 2025
- Participated in Tech Change Advisory Board on April 9 and 16, 2025
- Reviewed March 17 Service Interruption with TPX and Gainwell on April 15, 2025
- Participated in CalSAWS Section Director's Meeting on April 16, 2025
- Facilitated Environment Integration Management review on April 17, 2025

- Participated in Disaster Recovery Dry Run on April 17, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on April 17, 2025
- Participated in Weekly Architecture discussion on April 17, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
  - Review BenefitsCal System Changes and Defects
- Batch
  - Participated in CalSAWS Batch review on April 10 and 16, 2025
- Contact Center
  - Participated in recurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
  - Participated in Los Angeles eGain Reporting review meetings
  - Participated in Contact Center Roadmap reviews
  - Participated in Contact Center Status Review on April 9 and 16, 2025
- Security
  - Participated in CalSAWS Infrastructure Security & Privacy Operations Reporting meeting on April 9, 2025
  - Participated in Deloitte/Gainwell CloudCheckr meeting on April 17, 2025
  - Participated in ForgeRock Operations Bi-Weekly review on April 16, 2025
- Central Print
  - Participated in Central Print weekly status on April 7, 2025
- Lobby Management
  - Participated in Lobby Management meetings as scheduled
- Service Management
  - Participated in ServiceNow Process Improvement review on April 10, 2025

## 1.4 Imaging

- Participated in Imaging Status meeting on April 8, 2025
- Participated in Monthly Data Review for CalSAWS meeting on April 8, 2025

## 1.5 Functional

- Continued supporting SPG Scorecard reviews and completed the April 8, 2025 SCRB Review cycle, containing 65 Total SCRs: 64 Approved and started reviews on the April 22 SCRB, containing 92 SCRs.
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in the CA-277516 Design meeting on April 11, 2025
- Foster Care Eligibility Determination (FCED)
  - Participated in Daily Scrum standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily Participated in Virtual Worker Training for CWS-CARES



- Participated in Weekly CARES Technical Sync discussions
- Participated in Weekly CARES/CalSAWS Testing meetings
- Participated in Weekly FCED Business Workgroup meetings
- Participated in Weekly FCED All Team standup meetings
- Participated in Weekly CARES-FCED Interface Testing Sessions
- Participated in Bi-Weekly FCED User Group meeting
- Participated in Bi-Weekly CARES FCED Executive meeting
- Participated in Weekly FCED PM Sync meeting
- Participated in Daily EUST 2 CARES and CalSAWS facilitated Office Hours
- Participated in CARES/CalSAWS EUST 2 Project Tues/Thurs Check-ins
- Participated in Daily EUST 2 support debriefs
- Supported CARES Training EUST 2 data setup activities
- Participated in CalSAWS/CARES Adoption Assistance Program Data discussion on April 7 and 17, 2025
- Participated in CalSAWS/CARES – Code Value mapping review on April 7, 2025
- Participated in FCED Presentation planning for Self-Sufficiency on April 7, 2025
- Participated in FCED Change Request Process review on April 7, 2025
- Participated in Weekly EUST 2 CalSAWS Findings Triage on April 8, 2025
- Participated in the CARES Data Conversion meeting on April 10 and 17, 2025
- Participated in the CARES FCED presentation planning meeting on April 14, 2025
- General Assistance/General Relief (GA/GR)
  - Participated Daily in San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Accenture and Gainwell
  - Participated in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in SCR CA-234981 Design meeting on April 17, 2025
  - Participated in the following JAD sessions:
    - ✦ CR 252595: 2026 Renewals
    - ✦ CR 252584: Notices Update for 25.9
    - ✦ CR 299324: NOD01T AB Testing
    - ✦ CR 298324: Family Planning, Access, Care, and Treatment Program (FPACT) – Provider Master File (PMF) Reconciliation
    - ✦ CR 296422: Minimal Essential Coverage (MEC) Table Enhancements
- Reports
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Bi-Weekly State/Fiscal Report County Support Meeting
  - Participated in CA-252984 State/Fiscal Design Walkthrough on April 8, 2025

- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily Scrum standup meetings
  - Participated in Weekly WDTIP Workgroup Status meetings
  - Participated in Weekly EDD Technical Sync meetings
  - Participated in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participated in Bi-Weekly WDTIP Group with CalSAWS and State representatives
  - Participated in SCATL Design document review
  - Participated in County Validation Touchpoint meetings
  - Participated in SCATL Duplicate Time on Aid meeting on April 10, 2025
  - Participated in SCATL Security meeting on April 18, 2025
- Others
  - Participated in 25.05 Release Notes Reviews
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalSAWS Design Manager's Status meeting
  - Participated in Weekly CalWORKs/CalFresh Eligibility Status meeting
  - Participated in Weekly Task Management Check-In meeting
  - Participated in the Bi-Weekly Virtual Assistant Design review session
  - Participated in CalWORKs/CalFresh Committee on April 8, 2025
  - Participated in Task Management dry run on April 10, 2025

Reviewed seventy (70) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	12
25.03	10
25.05	9
25.06	1
25.07	25
25.09	9
25.11	1
TBD	3
<b>Grand Total</b>	<b>70</b>

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Review on April 7 and 14, 2025
  - Participated in BenefitsCal Integrated Readiness on April 7, 2025
  - Participated in Update Account Identity Verification API Design Review on April 8, 2025
  - Participated in Program Manager meeting on April 9 and 16, 2025
  - Participated in BenefitsCal Scrum meeting on April 9, 2025



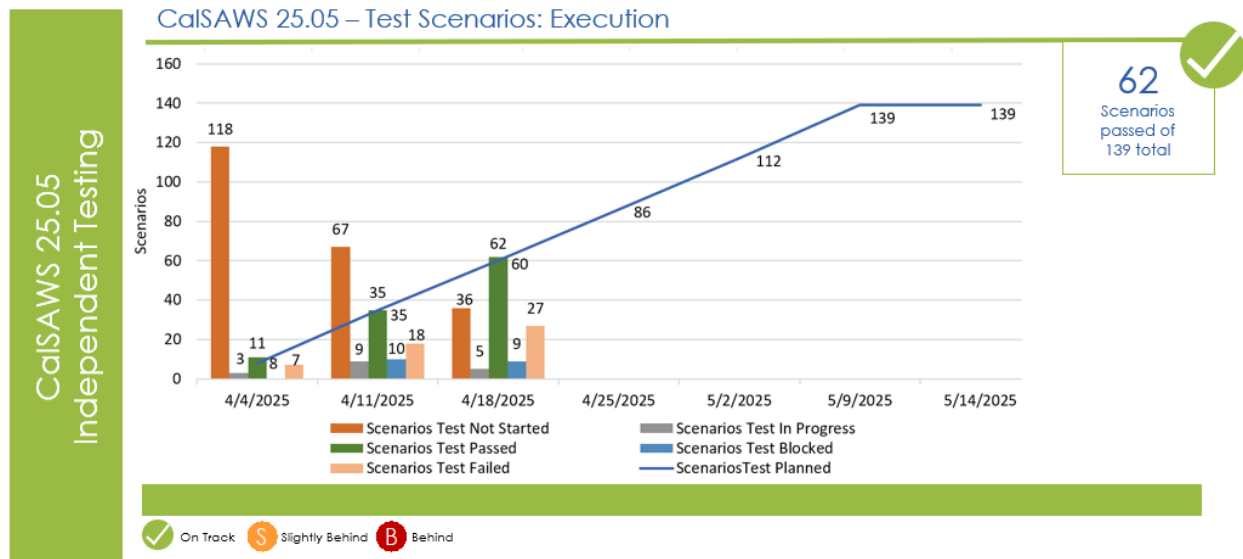
- Participated in Monthly User-Centered Design meeting on April 16, 2025

## 1.6 Test

- CalSAWS Release 25.06
  - Continued QA Review of System Test scripts for 3 high impact SCRs
- CalSAWS Release 25.05
  - Continued Test execution activities
  - Continued QA Review of System Test scripts for high impact SCRs

Table 6 - CalSAWS Release 25.05 Independent Test Progress

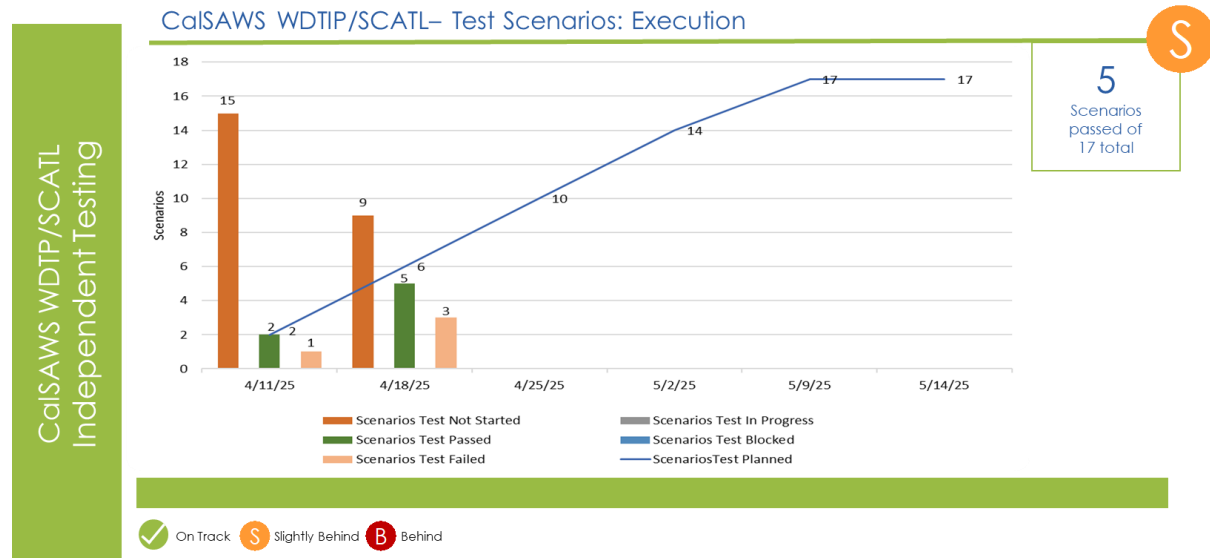
TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.05 - ClearBest QA Independent Test Results	139	26% (36)	4% (5)	45% (62)	19% (27)	6% (9)



- Foster Care Eligibility Determination (FCED)
  - Participate in Extended User Scenario Testing (EUST) execution activities
  - Participate in EUST office hours
  - Participate in Bi-weekly EUST status meetings with CARES
- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Conducted test execution activities
  - Monitored CCCV activities

Table 7 - CalSAWS WDTIP-SCATL for Independent Test

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS WDTIP/SCATL Independent Test Results	Premise	47% (8)	6% (1)	29% (5)	18% (3)	0% (0)



#### ■ BenefitsCal Activities

- Completed BenefitsCal 25.04.14 Priority Release test activities
- Reviewed BenefitsCal 25.04.14 Release Notes
- Continued BenefitsCal 25.04.24 Monthly Release test activities
- Monitored BenefitsCal M&O and M&E Release updates

#### ■ Priority Release/RWR Activities

- Monitored priority releases/RWR defects and SCR test activities
- Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-289562 RPA EBT/BIC Exception - Create New Task Category and New Task Type	25.04.17	Priority Release	QA Review

- Conducted test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues In Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-270511 Update the DHCS CMS PI Report	25.04.24	Priority Release	QA Review

- Training
  - Continued Release 25.05 OLH/Job Aid SCR validation activities
  - Completed validation of Release 25.04.18 WBT/CFP Training SCRs
  - Began validation of Release 25.05.16 WBT/CFP Training SCRs
- Other Consortium Support Test Activities
  - Participated in Integrated Test meetings on April 8 and 15, 2025
  - Participated in Test Touchpoint meeting on April 9 and 16, 2025

## 1.7 Transition

- Infrastructure
  - Provided feedback on Gainwell's Infrastructure WSR updates
  - Provided feedback on Gainwell's Weekly Transition-In Work Schedule updates
  - Participated in Knowledge Sharing (KS), Job Shadow (JS), and Reverse Shadow (RS) for Contact Center and ForgeRock workstreams
  - Facilitated I-D08 Infrastructure Hardware and Software Inventory FDEL artifacts submission timelines discussion on April 7, 2025
  - Participated in Infrastructure Final Readiness Review on April 14, 2025
- M&E
  - Provided feedback on Deloitte's M&E WSR updates
  - Participated in Weekly M&E Transition Checkpoint meetings
  - Participated in Knowledge Sharing sessions for the following workstreams:
    - ✦ Architecture/Innovation
    - ✦ Production Operations
    - ✦ SCR
    - ✦ Security
  - Facilitated discussion on Consortium Deliverables Tracker updates for ME-D02 M&E Enterprise PCD deliverable on April 7, 2025
  - Participated in ME-D05 Project Control Document and ME-D06 Work Schedule DDEL review office hours session on April 7, 2025
  - Facilitated conversations regarding the need for M&E Transition-In Requirements traceability on April 10 and 15, 2025
  - Participated in ME-D16 System Application Recovery Plan DED walkthrough session on April 14, 2025
  - Participated in M&E Release 25.09 Transition Strategy discussion on April 17, 2025

## 1.8 OCAT

- Participated in OCAT Backlog Review meeting on April 10, 2025
- Participated in OCAT Monthly SLA Performance meeting on April 14, 2025

# ACTIVITIES FOR THE NEXT REPORTING PERIOD

## 1.9 Project Management

- Participate in Region 6 Management Site Visit on April 22, 2025
- Facilitate ITIL Assessment on April 22 and 29, 2025
- Participate in CalSAWS PMO Status reviews on April 22 and 29, 2025
- Participate in CalSAWS Leadership Team Building on April 23, 2025
- Participate in Region 4 Management Site Visit Planning on April 23, 2025
- Participate in ME-D02 M&E Services Plan and Operational Working Documents Walkthrough on April 23, 2025
- Participate in IV&V, PMO, and QA Touchpoint meeting on April 24, 2025
- Participate in CalSAWS Batch Weekly review on April 24 and May 1, 2025
- Participate in Agenda Review with R5 RMs and Consortium Execs on April 25, 2025
- Participate in OCAT Ops and Release Management meeting on April 29, 2025
- Participate in Imaging Status Review on April 29, 2025
- Participate in CalSAWS Section Directors meeting on April 30, 2025
- Participate in CalSAWS Contact Center review on April 30, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Continue to support the CalSAWS Committee Evolution discussions
  - Continue to support discussions with OTSI and DHCS regarding the SMC Operational Reports Workbook submission
  - Continue to support the Team Building planning with facilitators
  - Continue to support the planning of the June 2025 CalSAWS conference

## 1.10 Technical

- Participate in Infrastructure Technical Sync meeting on April 21 and 28, 2025
- Participate in Tech Change Advisory Board on April 23 and 30, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on April 23, 2025
- Participate in Environment Integration Management review on April 24, 2025
- Participate in Weekly Architecture discussion on April 24 and May 2, 2025
- Participate in CalSAWS Section Directors meeting on April 30, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
- Batch
  - Participate in CalSAWS Batch reviews on April 24 and May 1, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary meetings
  - Participate in Calabrio and eGain SSO Effort Updates meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participate in Contact Center Status Review on April 23 and 30, 2025
- Security

- Participate in CalSAWS Infrastructure Security & Privacy Operations Reporting meeting on April 23, 2025
- Participate in Combined Deloitte/Gainwell CloudCheckr Security review on April 24 and May 2, 2025
- Service Management
  - Participate in ServiceNow Process Improvement review on April 23, 2025
- Central Print
  - Participate in Central Print Weekly meetings on April 21 and 28, 2025
- Lobby Management
  - Participate in CalSAWS Lobby Management meetings as scheduled

## 1.11 Imaging

- Participate in Imaging Status meeting on April 22, 2025

## 1.12 Functional

- Support March SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily Scrum standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Weekly CARES Technical Sync discussions
  - Participate in Weekly CARES/CalSAWS Testing meetings
  - Participate in Weekly FCED Business and User Workgroup meetings
  - Participate in Weekly CARES-FCED Interface Testing Sessions
  - Participate in Bi-Weekly CARES FCED Executive meeting
  - Participate in CARES Data Conversion & CalSAWS Technical Team Discussions
  - Continue to support EUST 2 activities and EUST office hours
  - Participate in CARES/CalSAWS EUST 2 Project Tues/Thurs Check-ins
- General Assistance/General Relief (GA/GR)
  - Participate in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participate in Weekly GA/GR meetings with Accenture and Gainwell
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly SCR Touchpoint meetings
  - Participate in Weekly CWDA CalHEERS meetings
  - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
  - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings

- Participate in Weekly Test Touchpoint meetings for CalHEERS
- Participate in the following JAD Sessions:
  - ✦ CR 252595 - 2026 Renewals
  - ✦ CR 287211 - R25.9 User Interface (UI) Enhancements
  - ✦ CR 298324: Family Planning, Access, Care, and Treatment Program (FPACT) – Provider Master File (PMF) Reconciliation
  - ✦ CR 299324: NOD01T AB Testing
- Reports
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Bi-Weekly State/Fiscal Pre-Meet discussions
  - Participate in Bi-Weekly State/Fiscal Report County Support meeting
- WDTIP/SCATL
  - Participate in Daily Scrum standup meetings
  - Participate in Daily County Validation touchpoints
  - Participate in Weekly WDTIP Workgroup Status meetings
  - Participate in Weekly EDD Technical Sync meetings
  - Participate in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participate in Bi-Weekly WDTIP Group with CalSAWS and State representatives
- Others
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination
  - Participate in BenefitsCal Integrated Readiness on April 21 and 28, 2025
  - Participate in Program Manager meeting on April 23 and 30, 2025
  - Participate in BenefitsCal Scrum meeting on April 23 and 30, 2025
  - Participate in GetCalFresh to BenefitsCal Transition Meeting on April 23, 2025

## 1.13 Test

- CalSAWS Release 25.06
  - Continue QA Review of System Test scripts for 3 high impact SCRs
- CalSAWS Release 25.05
  - Continue QA Review of System Test scripts for high impact SCRs
  - Continue Test Execution activities
- FCED
  - Continue to participate in weekly test status meeting with CARES
  - Continue to participate in Extended User Scenario Testing (EUST) execution activities for LA
  - Continue to participate in EUST office hours

- Continue to participate in Bi-weekly EUST status meetings with CARES
- Welfare Data Tracking Implementation Project (WDTIP) Statewide Cash Aid Time Limit (SCATL) Activities
  - Participate in Daily standup meetings
  - Conduct test execution activities
  - Monitor County Validation execution activities
- BenefitsCal
  - Complete BenefitsCal 25.04.24 Monthly Release test activities
  - Review BenefitsCal 25.04.24 Release Notes
  - Facilitate QA and Consortium Scope Coverage meeting for BenefitsCal 25.05.29 Monthly Release
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
  - Continue Release 25.05 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Integrated Test meetings on April 22 and 29, 2025
  - Participate in Test Touchpoint meetings on April 23 and 30, 2025

## 1.14 Transition

- Infrastructure
  - Review Gainwell's Infrastructure WSR updates
  - Review Gainwell's Weekly Transition-In Work Schedule updates
  - Participate in Job Shadowing (JS) sessions for the Contact Center workstream
  - Participate in Reverse Shadowing (RS) sessions for the ForgeRock workstream
- M&E
  - Review Deloitte's M&E WSR updates
  - Review Deloitte's Weekly Transition-In Work Schedule updates
  - Participate in Knowledge Sharing sessions for the following workstreams:
    - ✦ Architecture/Innovation
    - ✦ Production Operations
    - ✦ SCR
  - Participate in Job Shadowing sessions for the Release 25.09 SCR delivery activities
  - Participate in ME-D02 M&E Services Plan and OWDs DDEL walkthrough session on April 23, 2025

## 1.15 OCAT

- No activities scheduled.

## DEVIATIONS FROM PLAN/ADJUSTMENTS

- None