[CA-291010] Automated Regression Testing for Release 25.07

Team Responsible:	**System Test**	Assignee:	**Unassigned**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Lynnel Silva**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1400**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**05/15/2025 04:32 PM**
Status:	**New**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Michele Peterson - Approved - 5/20/2025

Expedite Approval: Approved by Michele Peterson 5/20/2025

Current Design: There is a need to do some additional regression testing of the general functionality of the CalSAWS system.

Request: Provide additional resources to create additional automated regression scripts.

Recommendation: Create additional automated regression testing scripts for functionality within CalSAWS

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1400	Infra Team Estimate Total:	0		
Estimate:	**1400**				
Automated Test :	1400	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-291009] Manual Regression Testing for Release 25.07

Team Responsible:	**System Test**	Assignee:	**Unassigned**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Lynnel Silva**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**400**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**05/15/2025 04:31 PM**
Status:	**New**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Michele Peterson - Approved - 5/20/2025

Expedite Approval: Approved by Michele Peterson 5/20/2025

Current Design: With the 25.07 baseline release there is a need to do additional regression testing of the general functionality of the CalSAWS system.

Request: Provide additional resources to perform overall regression testing of the 25.07 baseline release.

Recommendation: Additional regression testing of functionality within the baseline release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	400	Infra Team Estimate Total:	0

Estimate: 400

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	400	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-290014] TLM-39: Provide Support for the Lobby Modernization Effort

Team Responsible:	**Online**	Assignee:	**Erika Kusnadi**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1000**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**04/16/2025 04:35 PM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	
Policy/Design Consortium Contact:	**Danielle Benoit**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Design**	Committee:	**[Lobby Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved by Karen Rapponotti on April 17, 2025

Expedite Approval: Approval from Karen Rapponotti on April 17

Current Design: TLM-39 is an enhancement for creating a web-based Lobby application to support the ability to facilitate Lobby operations in the county offices. The efforts required were larger in scope than originally anticipated.

Request: Provide additional support to the development process of TLM-39.

Recommendation: Using additional resources and time, complete the development of TLM-39 as outlined in CA-213363.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

App Team Estimate Total:	1000	Infra Team Estimate Total:	0		
Estimate:	**1000**				
Automated Test :	0	Batch/Interfaces :	18	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	350
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	606	Task Management :	0	Tech Arch :	26
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-289073] Riverside County-BRM Address Change for the Norco District/85 Self-Sufficiency office.

Team Responsible:	**Client Correspondence**	Assignee:	**Phong Xiong**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:	**25.07.XX**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**70**
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**03/21/2025 11:36 AM**
Status:	**Approved**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Franz M Lightle**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Riverside]**

Non-Committee Review: Approved by Franz M Lightle on 5/12/2025

Expedite Approval: Approval granted by Karen J. Rapponotti on 05/12/2025

Current Design: The office number 85 is being reused. The address in CalSAWS has been updated at the county level, the BRM, needs to be updated with the new name and address.

Request: Riverside is requesting a BRM address change from PO Box to Office address for the Norco District/85 Self-Sufficiency office.

The BRM image contains the Norco address:

DEPT OF PUBLIC SOCIAL SERVICES
517 PARKRIDGE AVE
NORCO CA 92860-9919

Required for customers to correspond and provide verifications needed for continued eligibility.

Recommendation: Replace Riverside County BRM Address
COUNTY OF RIVERSIDE
1400 W MINTHORN ST
DEPT OF PUBLIC SOCIAL SERVICES
LAKE ELSINORE CA 92530-9907

with new BRM Address:
DEPT OF PUBLIC SOCIAL SERVICES
517 PARKRIDGE AVE
NORCO CA 92860-9919

Technical Note: CTCR to CT1622 with CODE_NUM_IDENTIF = '85'

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	70	**Infra Team Estimate Total:**	0
Estimate:	70		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	44	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	18	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-289024] Online Help: Update JA-ABAWD to Remove MEDS ABAWD Calendar Information- CA-282342

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**	
Fix Version/s:	**[25.07]**	Designer Contact:	**Caroline Bui**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**15**	
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**03/20/2025 08:04 AM**	
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**	
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**ABAWD**	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**	

Non-Committee Review:

Approved by Elizabeth Palm on 03/20/2025

Expedite Approval:

Current Design:

The ABAWD JA has information about the ABAWD MEDS calendar. With SCR CA-282342 CalSAWS will stop sending ABAWD information to MEDS per ACIN I-62-24, which retired the ABAWD MEDS clock.

Request:

Remove references to the ABAWD MEDS calendar from the ABAWD JA.
Remove Individuals Who Applies for SSI section. This is no longer needed as we have a 'Applied for Disability Benefits' on the ABAWD Exemption Detail page.
Move the Medical Conditions page section further up in the JA (before the ABAWD Exemption Detail page section)

Recommendation:

Upload the updated job aid to Online Help and the LMS.

Outreach Description:

Update job aid

Alternative Procedure Description:

N/A

Operational Impact:

App Team Estimate Total:	15	**Infra Team Estimate Total:**	0
Estimate:	15		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 15 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-288725] Yolo County – Opt-In to E2Lite Interface Automation Functionality

Team Responsible:	**Batch/Interfaces**	Assignee:	**Reddaiah Maddina**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**123**
Reporter:	**Victor Nunez**	Regulation Reference:		Created:	**03/11/2025 05:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Victor Nunez**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Yolo]**

Non-Committee Review: approved by Victor Nunez 3/12/76. Approved by Edward watters 10/17/24

Expedite Approval:

Current Design: Yolo County opt-out of E2Lite Interface.

Request: In response to CRFI 22-036, Yolo County had opted-out of this functionality. We are now requesting to Opt-In.

Yolo requests to Opt-In to E2Lite Interface Automation.

Recommendation: Enroll Yolo County in the Automated E2Lite process and begin pulling the skeleton WPR Sample file from the county server, process the file, and return to the county based on the current E2Lite automated process.
1. Create a Batch Property change Request (BPCR) and Batch Schedule Change Request (BSCR) to turn on the following batch jobs:
   Inbound: PI57E900 (E2Lite Inbound FTP) and PI57E901 (E2Lite Inbound reader)
   Outbound:
     3-month file: PO57E903 (writer) and PO57E905 (FTP)
     6-month file: PO57E904 (writer) and PO57E906 (FTP)
2. Partner testing - Complete inbound and outbound file exchange with Yolo County to test SFTP connection.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	123	Infra Team Estimate Total:	0		
Estimate:	**123**				
Automated Test :	0	Batch/Interfaces :	59	Batch Operations :	48
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	6	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288709] MEDS: No Longer Include SOC DE0719 with Aid Code 6G

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**278**
Reporter:	**Teresa Magnuson**	Regulation Reference:	**Change Cycle Letter (CCL) 513**	Created:	**03/11/2025 12:00 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Non-Committee approval 4/10/25 - Teresa Magnuson

Expedite Approval: Approved by Karen J. Rapponotti on 4/14/2025.

Current Design: ACWDL 22-14 updated policy to reduce the 250% Working Disabled program (WDP) premium (aid code 6G) to zero, regardless of the net countable income.

SCR CA-248427 updated MEDS transactions to send zero SOC (00000) for DE0719, when the aid code is 6G.

On 01-27-2025, DHCS issued Change Cycle Letter (CCL) 513 which excludes aid code 6G from SOC Case Summaries. MEDS now generates Alert 1094 when DE0719 is included in the transactions sent for aid code 6G. See INC0170507 for examples.

Request: No longer include Data Element (DE) 0719 with EW20 and RC20 MEDS transactions, when the Medi-Cal aid code is 6G.

Recommendation: Do not include DE0719 with EW20 and RC20 MEDS transactions when the Medi-Cal aid code is 6G.

Please find more details in the Design Document.

Outreach Description:

Alternative Procedure Description: Authorized County staff can submit a MEDS Online transaction without entering zeros in the SOC field.

Operational Impact:

App Team Estimate Total:	278	Infra Team Estimate Total:	0		
Estimate:	278				
Automated Test :	0	Batch/Interfaces :	173	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	68
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	12	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288547] Update Run Date in August 2025 for FC Fiscal Reports

Team Responsible:	**Reports**	Assignee:	**Aniruddha Loha**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**Enhancement**
Minor Version:	**25.07.31**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**24**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**03/05/2025 04:12 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CER CA-288415**
Consortium Review Approval Date:		County Action:	**[Evaluate Automated Action]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Claudia Pinto on 4/22/2025
Expedite Approval:	Expedited Build Start Approval is provided by Karen J. Rapponotti on 04/24/2025
Current Design:	The FC Main payroll for July 2025 benefit month is scheduled to run 8/1/2025 which lands on a Friday. For counties that print warrants and send a return warrant print file(2-day counties), warrants will not be printed and file returned until Monday 8/4. The FC MP reports are currently scheduled to run 8/2/2024 for 'All Other Counties' (on the 2025 Reports Calendar). The reports will not be populated for these counties as the issuances won't be issued until 8/4/2025.
Request:	Update the Foster Care Main Payroll Reports to generate on the batch night of 08/04/2025 and be available 08/05/2025. The reports will run on the same schedule for all other months.

Reports Impacted:
Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
Integrated Payroll Foster Care Issuance Detail Claiming Report
*Integrated Payroll Summary Report (Foster Care)
*Main Payroll Benefit Issuance Direct Deposit Register (Foster Care)
*Main Payroll Benefit Issuance Warrant Register (Foster Care)
Main Payroll Foster Care Issuance Summary
Main Payroll Foster Care Direct Deposit Summary
Main Payroll Foster Care Direct Deposit Reconciliation Report
Main Payroll Foster Care Warrant Production Reconciliation Report

Counties Impacted:
Alpine
Amador
Butte
Calaveras
Colusa
Marin
Mariposa
Mendocino
Modoc
Mono
Napa
Nevada
Madera
Plumas
San Benito
San Bernardino

San Francisco
San Joaquin
Santa Cruz
Shasta
Sierra
Siskiyou
Del Norte
El Dorado
Glenn
Humboldt
Imperial
Inyo
Kings
Lake
Lassen
Stanislaus
Sutter
Tehama
Trinity
Tuolumne
Yuba

Recommendation:

Update the Foster Care Main Payroll Reports to generate on the batch night of 08/04/2025 and be available 08/05/2025. The reports will run on the same schedule for all other months.

Reports Impacted:
Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
Integrated Payroll Foster Care Issuance Detail Claiming Report
*Integrated Payroll Summary Report (Foster Care)
*Main Payroll Benefit Issuance Direct Deposit Register (Foster Care)
*Main Payroll Benefit Issuance Warrant Register (Foster Care)
Main Payroll Foster Care Issuance Summary
Main Payroll Foster Care Direct Deposit Summary
Main Payroll Foster Care Direct Deposit Reconciliation Report
Main Payroll Foster Care Warrant Production Reconciliation Report

Counties Impacted:
Alpine
Amador
Butte
Calaveras
Colusa
Marin
Mariposa
Mendocino
Modoc
Mono
Napa
Nevada
Madera
Plumas
San Benito
San Bernardino
San Francisco
San Joaquin
Santa Cruz
Shasta
Sierra
Siskiyou
Del Norte
El Dorado
Glenn
Humboldt

Imperial
Inyo
Kings
Lake
Lassen
Stanislaus
Sutter
Tehama
Trinity
Tuolumne
Yuba

Outreach Description:

Alternative Procedure Description: The report can be regenerated manually.

Operational Impact:

App Team Estimate Total: 24   **Infra Team Estimate Total:** 0

Estimate: 24

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	24	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288519] Identify and skip duplicate IFD abstracts when a record already exists for the same quarter.

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sai Kadem**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**180**
Reporter:	**John Pratt**	Regulation Reference:		Created:	**03/05/2025 01:21 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**John Pratt**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[IEVS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/06/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Non Committee Approval by John Pratt March 6, 2025

Current Design: Currently, when an IFD abstract is received from CalSAWS, the batch process does not check for duplicates. As a result, duplicate records for the same quarter are processed, leading to inefficiencies and redundant workload.

Request: Requesting an update to the IEVS process to skip the IEVS IFD when a record already exists for the same quarter. This adjustment would help streamline operations, reduce redundancy, and improve efficiency in processing records.

Recommendation: Enhance the batch process to identify and skip duplicate IFD abstracts when a record already exists for the same quarter.

Update IEVS IFDS Inbound ready job PIXXC406 to abort when there is an existing record for the same quarter. The batch will use the processQuarter field to determine the record quarter. There will be a new batch property that allow the batch to process the second file if consortium confirm that the second file can be processed.

-> if batch property is true, and abstract with processQuarterDate already present in DB, fail the job.
-> If batch property is true and processQuarterDate is not in DB, continue processing the file.
-> If batch property is false, batch process the second file by ignoring processQuarter date value

Note: There is no changed to the IFDS Medical job (PIXXC408). This change will impact all counties.

Assumption: One IEVS IFDS file will have a single processQuarter. All records in the IFDS inbound file will have the same quarter date. So, the batch will check the first record on the file and skip the whole file when there is any record in the database for the same quarter already.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact: This enhancement would streamline operations and improve overall productivity within the IEVS batch process

App Team Estimate Total:	180	Infra Team Estimate Total:	0		
Estimate:	180				
Automated Test :	0	Batch/Interfaces :	107	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	42	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288146] Online Help: Update JA Lobby Management - Device Mgmt CA-213363

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**10**
Reporter:	**Erick Arreola [X]**	Regulation Reference:		Created:	**02/24/2025 01:01 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sowmya Coppisetty**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Other**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**AM-32 - TLM-39**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved 3/25/25 by Sami Varney

Expedite Approval: Approved by Karen Rapponotti on 4/4/2025

Current Design: Per CA-213363, update the JA Lobby Management - Device Mgmt

Request: Update the JA Lobby Management - Device Management with pages updates related to the modernization effort.

Recommendation: Upload the updated job aid to the LMS and Online Help

Outreach Description: Update job aid

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**10**	**Infra Team Estimate Total:**	**0**
Estimate:	**10**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	10	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287995] Analytics Architecture Update - Run Reports by county [Case Activity Reports]

Team Responsible:	**Analytics**	Assignee:	**Pushpa Yadav**	SPG Status:	**N/A**	
Fix Version/s:	**[25.07]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Enhancement**	
Minor Version:	**25.07.xx**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**90**	
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**02/19/2025 03:44 AM**	
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Management Reports]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review:	Araceli Gallardo approved 02/19/2025
Expedite Approval:	Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/19/2025
Current Design:	At present, the CalSAWS Reports can run for all counties at a time and there is no functionality present to run all the Reports by county.
Request:	This SCR is to add the functionality in the Analytics Architecture code for the specific reports to run by county code partition and --county-code parameters.
Recommendation:	There will not be any documentation for this SCR as the changes are architecture level changes. This SCR is to add the functionality in the Analytics Architecture code for the below reports to run by county code partition and --county-code parameters Case Activity Reports :- AAP Duplicate Payment Check Report AAP Extensions per AB12 Report Aid Code Inter and Intra Program Transfer Report BWS Consolidated Workload Report CalFresh CBO Application Report CalFresh over $399 with Earned Income Report CalHEERS Horizontal Integration Detail Cal-Learn Caseload Activity Report CalWORKs Caseload Backup Report CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report CalWORKs/RCA Adults 16 Years and Over Report Case Data Removal Identification Report Child Care Former Recipient Report Child Care Requests CMSP 237 Detailed Backup Report Cumulative ELP Authorizations Report DCFS New Placement Report Detailed Caseload Movement Report - Homeless Assistance Duplicate Aid Report E-HIT Exception Report - MAGI Ineligibles from CalHEERS - Need Case Authorization E-HIT Exception Report - No Response from CalHEERS Foster Care Intake Report GR Sanctions Report Intake Statistics - Applications Report Kin-GAP Intake Report Kin-GAP Redetermination Report MAGI Error Report

Medi-Cal Caseload Report
Medi-Cal Renewals Listing Report (+1 RE Month)
Medi-Cal Renewals Listing Report (Current RE Month)
Medi-Cal Rescissions Report
Mental Health and Substance Use Disorder Participation Report
Non Assistance CalFresh Outreach Application Status Report
Potential Cal-Learn Eligible Report
Potential Child Care Stage 1 to Stage 2 Case Transfers Report
PRUCOL Case Tracking Report
Redetermination - Final Exception Report
SB75 Exception Report
SSI Approval Denial Report
SSI Caseload Counts Report
SSI-SSA Case Activity Monthly Report
Transitional CalFresh Report
WTW and REP Caseload Activity Report

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**90**	**Infra Team Estimate Total:**	**0**
Estimate:	**90**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	90	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287766] Update GAGR Eligibility for Compacts of Free Association (COFA) Citizens

Team Responsible:	**Eligibility**	Assignee:	**Ashish Jumale**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sridhar Mullapudi [X]**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**113**
Reporter:	**Sridhar Mullapudi [X]**	Regulation Reference:	**ACL 24-61, CRFI 25-008, CRFI 24-031**	Created:	**02/12/2025 04:30 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Jennifer Hahner**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[CalWIN, Los Angeles]**

Non-Committee Review:
Approved by Jennifer Hahner 3/24/2025

Expedite Approval:
Approved by Karen J. Rapponotti on 04/08/2025.

Current Design:
Applicants under COFA section codes for GAGR Automated solutions or GA (LA county) programs are eligible for the program.

Request:
1. Update GAGR eligibility for COFA section codes based on the CRFI responses for each county for Compacts of Free Association (COFA) Citizens as of March 9, 2024.

Recommendation:
1. Update the COFA section codes eligibility determination for GAGR based on the CRFI responses for each of the GAGR county.

Outreach Description:

Alternative Procedure Description:
Please override EDBC results.

Operational Impact:

App Team Estimate Total:	**113**	**Infra Team Estimate Total:**	**0**
Estimate:	**113**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	54	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-287752] Update Issuance Sweeps to include intermediary months

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**336**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**02/12/2025 10:30 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Marlene Rangel approved 5/8/25

Expedite Approval: Karen Rapponotti approved 02/12/25

Current Design: The Issuance Sweep does not include intermediary months.

Request: Update the Issuance Sweep to include 'in between' months.

Recommendation: Update the issuance sweep to include the intermediary months in addition to the current month and EDBC begin month to allow users to view all skipped issuances to include all skipped months for a longer period.

Outreach Description:

Alternative Procedure Description: Users to generate the Skipped issuance report daily to work the skipped issuances as of the 1st month skipped.

Operational Impact:

App Team Estimate Total:	336	Infra Team Estimate Total:	0		
Estimate:	336				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	232
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	12	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	67	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287380] Reports Support for 58 Counties (Support Hours Only)

Team Responsible:	**Reports**	Assignee:	**Ravneet Bhatia**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**300**
Reporter:	**Thao Ta [X]**	Regulation Reference:		Created:	**02/03/2025 01:54 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Non-Committee Approval in the format of Approved by Gloria Williams on 2/11/2025.

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/4/2025

Current Design: Post-migration reports support has ended. Counties are requesting additional support on reports as they move forward with CalSAWS.

Request: Provide additional support hours to the 58 counties on their CalSAWS reports.

Recommendation: Support hours to cover state/fiscal reports bi-weekly meetings, reports enhanced communication, report-specific sessions with the counties. This includes prep-work, support documents, and additional research beyond the normal scope.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**300**	**Infra Team Estimate Total:**	**0**
Estimate:	**300**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	300	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-287316] Deactivate Obsolete Automated Action(s)

Team Responsible:	**Task Management**	Assignee:	**Minh Phan**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**51**
Reporter:	**Justin Dobbs [X]**	Regulation Reference:		Created:	**01/31/2025 08:41 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Sarah Rich 3/25/25

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 03/27/2025

Current Design: The "ICT Documents(s) Not Found" Automated Action within CalSAWS has been obsoleted now that all 58 counties are within CalSAWS and there is no longer an exchange of ICT interface files regarding images.

Request: Deactivate the "ICT Documents(s) Not Found" Automated Action.

Recommendation: Update the Status of the "ICT Documents(s) Not Found" Automated Action to "Unavailable". It is necessary to preserve the Automated Action for historical Task information.

Outreach Description:

Alternative Procedure Description: None.

Operational Impact:

App Team Estimate Total:	51	Infra Team Estimate Total:	0		
Estimate:	**51**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	14	Task Management :	35	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287199] CalOAR - Update logic for PAR_ACT (Variable #40) - condition 1b

Team Responsible:	**Batch/Interfaces**	Assignee:	**Saurabh Rajawat**	SPG Status:	**Approved**	
Fix Version/s:	**[25.07]**	Designer Contact:	**Eric Delaney**	Change Type (SCR):	**Policy**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**275**	
Reporter:	**Lien Phan**	Regulation Reference:	**ACL 10-40**	Created:	**01/29/2025 09:49 AM**	
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	**04/02/2025**	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/4/2025

Current Design: Note: Dependent on population of Variable 39 (SCH_PACT)

1. Variable 39 = 02 and Activity meets one of the following status conditions, then PAR_ACT = 02, otherwise 01:
   a. Status = 'Active' and Status Reason = 'Attending'
   b. Status = 'Closed' and Status Reason = 'Interrupted', 'Off Aid After Start Date', 'Transferred to Another Activity', 'Unsatisfactory Performance'*, 'Drop out'**, 'Moved'**, 'Non-Compliance'**, 'Exempt'**, 'Good Cause'**, 'Assigned to Different Provider'** AND the activity has the previous activity Status = 'Active' and Status Reason = 'Attending' at any point in time in the measurement period.
   c. Status = 'Completed' and Status Reason = 'Completed Satisfactory', 'Employed'
2. Individual has a WTW/REP program in the measurement month

Note: (*) indicates Type is available in C-IV system only. (**) indicates Type is available in Los Angeles system only.

Note: Since all counties are now under one system, the status reasons for status 'Closed' will apply to all counties ('Unsatisfactory Performance' removed).

Response Options:
01 -Does not meet all criteria

02 - Meets all criteria

99 - Individual does not have a WTW/REP program in the measurement month

Request: Update condition 1b to remove the checking for ' at any point in time in the measurement period'

Recommendation: Update CalOAR PAR_ACT (Variable #40 - Participated in First Activity) condition 1b to remove the checking for ' at any point in time in the measurement period'.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	275	**Infra Team Estimate Total:**	0
Estimate:	275		

Automated Test :	0	Batch/Interfaces :	155	Batch Operations :	14
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	12	Reports :	0	Reports Test :	20
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	49	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286996] CalOAR - Update logic for WTW_CWEX (Variable #53) per SIRFRA 4009

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Eric Delaney**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**212**
Reporter:	**Lien Phan**	Regulation Reference:	**ACL 19-40, SIRFRA 4009**	Created:	**01/22/2025 04:15 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/02/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/4/2025

Current Design:
1. Customer Activity Detail Status is active, and Customer Activity Type Code is one of the following:
   - Voc/Ed Training
   - Job Skills Training - Empl
   - Education - Empl
   - Satisfactory School Attendance (REM)
   - Self-Initiated Program
2. WTW Program Status = 'Discontinued' or 'Sanctioned'
3. WTW program period is within the report period
4. CalWORKs Person Status went from 'Active' to 'Discontinued'
5. CalWORKs program period is within the report period

Request: See below for updated criteria for WTW_CWEX (variable 53) in Cal-OAR 19E:

1. Customer Activity Detail Status is active, and Customer Activity Type Code is one of the following:
   - Voc/Ed Training
   - Job Skills Training - Empl
   - Education - Empl
   - Satisfactory School Attendance (REM)
   - Self-Initiated Program
2. WTW/REP Program Status = 'Sanctioned' or 'Deregistered'
3. WTW/REP program period is within the report period
4. CalWORKs Person Status went from 'Active' to 'Discontinued'
5. CalWORKs program period is within the report period

Response options:
01 - not all criteria met
02 - all criteria met
99 - no criteria met

Recommendation: Update CalOAR WTW_CWEX (Variable #53 - Former WTW Individuals who Participated in Education while on CalWORKs) criteria #2 to:
WTW/REP Program Status = 'Sanctioned' or 'Deregistered'

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**212**	**Infra Team Estimate Total:**	**0**		
Estimate:	**212**				
Automated Test :	0	Batch/Interfaces :	114	Batch Operations :	14
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	9	Reports :	0	Reports Test :	20
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	35	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286979] Data Clean Up for Persons with Multiple Phone Numbers Opted-In for Text Notifications

Team Responsible:	**BenefitsCal**	Assignee:	**Pramisha Chintapalli**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**156**
Reporter:	**Gillian Bendicio**	Regulation Reference:		Created:	**01/22/2025 11:38 AM**
Status:	**In Development**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Self Service Portal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Dymas Pena on 4/17/2025
Expedite Approval:	
Current Design:	Currently, the CalSAWS Contact Detail page prevents a worker from setting multiple phone numbers to be opted-in for Text Notifications. Only 1 phone number can be opted-in for Text Notifications through the page. Contact Detail page updates made through the Self-Service Portal logic does not prevent the setting of multiple phone numbers to be opted in for text messaging.
Request:	Perform a data clean up on customers with multiple phone numbers that are opted-in for Text Notifications to only have 1 phone number opted-in.

Recommendation:	1. Perform a Data Change Request (DCR) on Contact Detail page records with multiple phone numbers that are opted-in for Text Notifications to only have 1 phone number opted-in. Follow the below criteria:
	  1. If only 1 phone number has Text Notification as 'Opt-In' with the Text Message Status as 'Verified', then we keep this phone number as 'Opt-In', and opt out all other phone numbers for text notification.
	  2. If multiple phone numbers are opted-in for text notification with the Text Message Status as 'Verified', keep the most current phone number that was verified. Opt-out all other phone numbers for text notification.
	  3. If there are NO verified phone numbers with Text Notification as 'Opt-In' but there is 1 phone number that has Text Notification as 'Opt-In' with the Text Message Status as 'Pending Verification', then we keep this phone number as 'Opt-In', and opt out all other phone numbers for text notification.
	  4. If there are NO verified phone numbers with Text Notification as 'Opt-In but there are multiple phone numbers opted-in for text notification with the Text Message Status as 'Pending Verification', keep the most current phone number that is in pending verification. Opt-out all other phone numbers for text notification.
	  5. If there are NO phone numbers that are opted-in for text notification with the Text Message Status as 'Verified' or 'Pending Verification', opt-out all of the phone numbers for text notification.
	2. Create a journal entry for the case where the person who had their phone number(s)s opted-out of text notifications and they have a household status of 'In the Home' with the following details:
	- Journal Category: All
	 - Journal Type: Narrative
	 - Initiated By: System
	 - Short Description: <Person Name> Contact Detail Changed.
	 - Long Description:
	 Contact Detail Allow Text was updated to: Opt-Out
	 Phone Number updated: <Phone Number that was opted out>
	 Name: <Person Name>
	 Effective Date: <Date the DCR is applied>

Outreach Description:	

Alternative Procedure Description: Workers can update the text preference of a customer through the Contact Detail page in CalSAWS.

Operational Impact:

App Team Estimate Total:	**156**	**Infra Team Estimate Total:**	**0**		
Estimate:	**156**				
Automated Test :	28	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	82	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286952] 25.07 Database Schema Comparison Support SCR

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**395**
Reporter:	**Jason M. Francis**	Regulation Reference:		Created:	**01/21/2025 10:34 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Karen Rapponotti - 01/27/25

Expedite Approval:

Current Design: The CalSAWS system often updates its underlying technologies, such as Java, Operational Decision Manager (ODM), and Adobe Experience Manager. These upgrades have expected impacts to the system, but generally should cause the system to function the same after the upgrade as it did before. In addition, when there are application changes there could be unintentional impacts to eligibility determination that require additional regression testing to identify.

Request: To aid in the confirmation of unintentional impacts being introduced with the baseline release, the team will perform a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality.

Recommendation: Execute a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality. This schema comparison will compare data across two databases (one with the current production code stream and the other with the upcoming baseline code stream) and identify differences related to EDBC, NOA, and issuance data tables.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	395	Infra Team Estimate Total:	0		
Estimate:	395				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	50	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	75	Conversion :	0	DBA :	0
Design :	0	Eligibility :	120	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286934] Functional Design Document (FDD) for Reports - Group 8 (Documentation Only)

Team Responsible:	**Reports**	Assignee:	**TK Bui**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**TK Bui**	Change Type (SCR):	**Documentation**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**500**
Reporter:	**Thao Ta [X]**	Regulation Reference:		Created:	**01/21/2025 03:33 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved by Claudia Pinto on 4/22/2025

Expedite Approval:

Current Design: There is no updated functional design documents outside of the SCR documents and the baseline FLD documents.

Request: Create functional design documents (FDD) for select reports.

Recommendation: Create functional design documents (FDD) for select reports:
- CF 18
- Integrated Payroll Foster Care Issuance Detail Claiming Report
- Integrated Payroll Foster Care Issuance Detail Claiming Report by Case
- Integrated Payroll Foster Care Summary Report
- Integrated Payroll Summary Report
- TEMP 2313 (Update existing FDD)
- TEMP 2035 (Update existing FDD)

Outreach Description:

Alternative Procedure Description: N/A - this is a documentation SCR.

Operational Impact:

App Team Estimate Total:	**500**	**Infra Team Estimate Total:**	0		
Estimate:	**500**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	500	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286821] CSAC-36 - Upgrade CalSAWS & SB libraries to Resolve Open Source Vulnerabilities

Team Responsible:	**Tech Arch**	Assignee:	**Marqui Simmons**	SPG Status:	**N/A**	
Fix Version/s:	**[25.07]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**System Operational Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1164**	
Reporter:	**Prashant Goel**	Regulation Reference:		Created:	**01/16/2025 01:10 PM**	
Status:	**In Assembly Test**	Impact Analysis:	**[Batch Performance, Online Performance, Technology Impact]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Laura Chavez [X]**	Training Impacted:	**[N/A]**	App Funding Source:	**Other**	
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**CSAC-36**	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review:

Expedite Approval: Approved by Holly Murphy on 04/08/2025

Current Design: The current CalSAWS version for open-source libraries are listed in the attached "CA-274526 Updated CalSAWS Libraries.docx". Section 1.1 of document shows the Latest Version, N-1 Version and the CalSAWS version used by different applications

Request: Update the open-source libraries with the version that adheres to the N-1 software update strategy.

Recommendation:

The CalSAWS Online, Batch, WebService, and Spring-Boot applications will be compiled with the latest libraries and will be deployed using the latest platform. Breaking changes should be resolved if the application code is using a deprecated API.

The following applications will receive an update based on the N-1 version listed in section 1.1.1,1.1.2 and 1.1.3 of the attached design document.

Application Name
-AMP
-Activities Service
-Appointment Service
-Fiscal Service
-Imaging Service
-Journal Service
-CalSAWS Service
-OCAT Service
-Texting/SMS Client (Integrated in CalSAWS Application)
-GAGR
-Email Service
-Portal Service
-Task Service
-Auditor
-FileService
-Kafka Producer Service
-Lobby Service
-CHEWS
-CalSAWS Core
-CalSAWS Core - Batch
-CalSAWS WebService

- This upgrade should not change the functional behavior of the CalSAWS applications.
- In the case of potential runtime issue with upgraded libraries and if there are no alternative version, that specific libraries should be rolled back to the previous known working version.

Outreach Description:

Alternative Procedure Description: Revert back to previous version of the library

Operational Impact:

App Team Estimate Total:	**1164**	**Infra Team Estimate Total:**	**0**		
Estimate:	**1164**				
Automated Test :	24	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	50	Medi-Cal/CalHEERS :	20	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	0	Eligibility :	40	Fiscal :	80
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	80
Performance :	20	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	150
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	80	Task Management :	20	Tech Arch :	480
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286770] Fresno - Analytics PBDS Support - 25.07

Team Responsible:	**Analytics**	Assignee:	**Ellie Zhao**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**180**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**01/15/2025 09:24 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**FR-02-2024**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Fresno]**

Non-Committee Review:

Expedite Approval: Approved by David Bruhn on 1/21/2025

Current Design: Fresno Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.

Request: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Fresno account with the major release.

Recommendation: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Fresno account with the major release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: 180   **Infra Team Estimate Total:** 0

Estimate: 180

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	180	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286766] Santa Clara - Analytics PBDS Support - 25.07

Team Responsible:	**Analytics**	Assignee:	**Ellie Zhao**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**160**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**01/15/2025 08:57 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**SC-04 2023**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Santa Clara]**

Non-Committee Review:

Expedite Approval: Approved by David Bruhn on 1/21/2025

Current Design: Santa Clara Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.

Request: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Santa Clara account with the major release.

Recommendation: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to Santa Clara account with the major release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**160**	**Infra Team Estimate Total:**	**0**
Estimate:	**160**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	160	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA : 0

[CA-286724] Update Batch Job PB00M106 to close the CFET program 90 Days after CalFresh is Discontinued

Team Responsible:	**Batch/Interfaces**	Assignee:	**Hemanth Tadavarthy**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**157**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 21-48**	Created:	**01/14/2025 08:34 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/17/2024**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, El Dorado, Fresno, Glenn, Humboldt, Imperial, Inyo, Kern, Kings, Lake, Lassen, Los Angeles, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Napa, Nevada, Orange, Plumas, Riverside, Sacramento, San Benito, San Bernardino, San Diego, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tulare, Tuolumne, Ventura, Yolo, Yuba]**

Non-Committee Review:

Expedite Approval:

Current Design: PB00M106 is a daily batch job that deregister CFET program after the effective date of the Discontinued CalFresh program for counties that have opt-in. The batch selects on CFET program that is not in Deregister status.

Please find the list of County that opt-in to PB00M106 in the attached List of County that opt in to PB00M106.xlsx

Request: Per ACL 21-48 if a county chooses to offer job retention services, they must provide participants with job retention services for at least 30 days and no more than 90 days in accordance with 7 CFR 273.7(e)(2)(viii).

Recommendation:

Update PB00M106 to give counties who have opted-in the option to have the CFET deregistered after the CF discontinuance or 90 days after the CF discontinuance is effective.

1. Create a Batch Property Change Request (BPCR) for a new batch job that will deregister CFET after 90 days from the CF discontinuance effective date.
2. Schedule the job to run daily.
3. Opt-in counties that is listed in the support document to this 90 Day CFET Deregister batch job.

4. Create a Batch Property Change Request (BPCR) to remove counties that opt-in to the 90 Day batch from the existing PB00M106 batch job.

Please find the updated list of County that opt-in to PB00M106 and the new 90 Day batch job in the attached XXX.xlsx

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	157	**Infra Team Estimate Total:**	0		
Estimate:	157				
Automated Test :	0	Batch/Interfaces :	88	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286712] Automated Regression Test - Execution and Maintenance - 25.07 Release Cycle

Team Responsible:	**Automated Test [25.07]**	Assignee:	**William Baretsky**	SPG Status:	**N/A**		
Fix Version/s:		Designer Contact:	**William Baretsky**	Change Type (SCR):	**System Operational Enhancement**		
Minor Version:	**25.09.17**	Expedite Changes:	**No**	App Team Estimate Total:	**1160**		
Reporter:	**William Baretsky**	Regulation Reference:		Created:	**01/13/2025 03:09 PM**		
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**		
Project Phase (SCR):	**Assembly Test**	Committee:	**[Other]**	App Funding Source ID:			
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**		

Non-Committee Review:
Michele Peterson - 1/24/25

Expedite Approval:

Current Design:
A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request:
The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

Recommendation:
1. Execute the major release automated regression suite against the 25.07 major version builds on a regular basis.
- Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
- Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.

2. Execute the major release automated regression suite against the final build for the 25.07 major version, prior to the build being deployed to production.
- Assumption: 1 run per major release.
- Note: This includes only the Major Release regression test runs in the staging environment.

3. Execute the priority / minor release automated regression suite against the final build of each applicable 25.07 minor version, prior to the build being deployed to production.
- Assumption: No more than 3 runs per week, averaged across the priority release cycle.
- Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.

4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
- Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
- Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.

5. Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
- Assumption: No more than 14 new transactions per release cycle

- Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-25.07 priority or RWR releases.
- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach Description:

Alternative Procedure Description: Execute all regression testing manually for major and minor version releases.

Operational Impact:

App Team Estimate Total:	1160	**Infra Team Estimate Total:**	0		
Estimate:	1160				
Automated Test :	1160	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286679] San Bernardino Implement GA/GR Automated Solution Reports Only

Team Responsible:	**Reports**	Assignee:	**Souvik Mandal**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**198**
Reporter:	**Ramakrishna Kuchibhotla**	Regulation Reference:		Created:	**01/10/2025 04:36 PM**
Status:	**Development Complete**	Impact Analysis:	**[Business Process, Conversion, Data Impact, Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	**SB-02-2024**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[San Bernardino]**

Non-Committee Review: Approved by San Bernardino county 4/14/2025

Expedite Approval: Approved by Karen Rapponotti on 4/14/2025

Current Design: San Bernardino County currently has GR Non-Managed program.

Request: Implement Reports for GA/GR Automated Solution for San Bernardino County

1. Update the following Fiscal Reports to generate for the GA/GR program for San Bernardino:
a. Integrated Payroll Benefit Issuance Detail Claiming Report
b. Integrated Payroll Benefit Issuance Detail Claiming Report by Case
c. Main Payroll Benefit Issuance Direct Deposit Register
d. Main Payroll Benefit Issuance EBT Register
e. Main Payroll Benefit Issuance Warrant Register
2. Update the CAPI Cases Receiving GR Benefits to capture GR payments for the GA/GR Automated solution and the General Assistance (Managed Solution).

Recommendation: Create and implement Reports for GA/GR Automated Solution for San Bernardino county

1. Update the following Fiscal Reports to generate for the GA/GR program for San Bernardino:
a. Integrated Payroll Benefit Issuance Detail Claiming Report
b. Integrated Payroll Benefit Issuance Detail Claiming Report by Case
c. Main Payroll Benefit Issuance Direct Deposit Register
d. Main Payroll Benefit Issuance EBT Register
e. Main Payroll Benefit Issuance Warrant Register
2. Update the CAPI Cases Receiving GR Benefits to capture GR payments for the GA/GR Automated solution and the General Assistance (Managed Solution).

Outreach Description:

Alternative Procedure Description: Generate Manual Reports

Operational Impact:

App Team Estimate Total:	198	**Infra Team Estimate Total:**	0
Estimate:	198		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	100	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	98	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286074] Update Medi-Cal RE Date Logic to use BDA

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Vikas Mani**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Noel Acosta**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**114**
Reporter:	**Laura Alba**	Regulation Reference:	**ACWDL 06-16**	Created:	**12/19/2024 07:24 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 3/31/2025

Current Design: When a Medi-Cal program is reapplied, or a new application is logged, and the Application Date is in the past, the RE Due Date is established as Application Date + 11 months. When the Application Date is set to a date in the past, the RE Due Date will be set per the back-dated Application Date and may calculate to a date in the past upon approval.

There are exceptions to using the Application Date such as with 1.) Former Foster Youth where the RE Due Date is based on the applicant's 26th birthday, 2.) Auto-Test from Discontinuance where the RE Due Date is maintained per the Discontinued program and 3.) Inter County Transfer (ICT) scenario: where the RE Due Date is copied over from the incoming ICT

Request: Per DHCS confirmation and ACWDL 06-16, RE Due Date to be set to the Beginning Date of Aid (BDA) + 11 months for new Medi-Cal applications

Recommendation:

1. Update the Medi-Cal RE Due Date calculation to now use BDA + 11 months instead of Application Date + 11 months.

Note: Scenarios where the RE Due Date is not based on the Application Date will not be impacted by this change and will continue to follow existing logic.

Assumption: No Client Correspondence changes are required with this change as Client Correspondence team has confirmed they do not perform their own RE Due Date calculation for Medi-Cal NOAs. Additionally, no BenefitsCal changes are required with this change as BenefitsCal team has confirmed they do not perform their own RE Due Date calculation.

Outreach Description:

Alternative Procedure Description: Worker can manually update the RE Due Date in the Case Summary Screen.

Operational Impact:

App Team Estimate Total:	114	**Infra Team Estimate Total:**	0	
Estimate:	114			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	56	Medi-Cal/CalHEERS Test :	23
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286007] Medicare Part A Buy-In

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Appalaraju Indala**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sheron Jaikumar Marialrudayasamy**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**229**
Reporter:	**Laura Alba**	Regulation Reference:	**ACWDL 24-01, ACWDL 24-20**	Created:	**12/18/2024 11:25 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/15/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Review List]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 3/31/2025

Current Design: Currently, the system requirement to evaluate a Medicare Savings Plan (MSP) budget for Qualified Medicare Beneficiary (QMB) eligibility is as below:
•the individual is receiving Medicare Part A benefits and/or Medicare Part B benefits, and
•the EDBC benefit month is after the person's application month, and
•the Total Net Nonexempt Income is less than or equal to the QMB maintenance need amount (100% of Federal Poverty Limit)

Then, if the individual passes the QMB test in the MSP budget, the system will grant QMB aid code if the individual has Medicare Part A benefits.

Request: Per ACWDL 24-20, The Part A buy-in agreement allows DHCS to directly enroll eligible QMB members in Medicare Part A and pay their Part A premiums. For a QMB member already enrolled in Medicare, the federal government bills DHCS for the individual's Medicare premiums and discontinues sending monthly premium invoices or deducting premiums from the individual's monthly Social Security benefits. Also, Medicare Part A buy-in states can enroll eligible QMB members year- round through a streamlined enrollment process under which there will be no late enrollment penalties.
In other words, starting January 1, 2025, California, as a buy-in state, can auto-enroll eligible full-scope Medi-Cal members into Medicare Part A and pay their Medicare Part A premium if:
•They are enrolled in Medicare Part B as reported by the Social Security Administration (SSA) and
•They qualify for the QMB program.
Previous conditional Medicare Part A enrollment requirements no longer apply.

Hence, CalSAWS will update the system logic to no longer require a Part A Medicare record to allow an eligibility determination for QMB.

Recommendation: 1. Update the Medi-Cal EDBC rules to require only Part B Medicare record to allow an eligibility determination for QMB effective January 2025 EDBC benefit month, Part A Medicare record will no longer be required for QMB evaluation.
Technical Note: Do not update/remove any other existing QMB qualification criteria residing inside the Medi-Cal EDBC rules except for the above-mentioned change

Assumption:
This change is effective for QMB program eligibility only.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: **229**   **Infra Team Estimate Total:** **0**

Estimate: **229**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	113	Medi-Cal/CalHEERS Test :	46
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	10	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285956] Update Application Registration Automated Action Assignment Options

Team Responsible:	**Task Management**	Assignee:	**William Truong**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**324**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**12/17/2024 03:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: Some Automated Actions with in CalSAWS are not configurable because they are tied to specific processing logic that must remain consistent for all Counties. SCR CA-264180 introduced routing to a specific Task Bank for the Clearance e-Application Automated Action. The following Automated Actions are similar to Clearance e-Application and do not allow routing into a specific Bank:
• Clearance
• Clearance: CMIPSII
• Clearance CalHEERS
• Clearance: ICT
• Intake

Request: Introduce an additional Automated Action assignment option that will allow the Automated Actions defined in the in this design the option to route into a Specific Bank.

Recommendation: 1. Update the following Automated Actions to include the option to assign to a Specific Bank:
• Clearance
• Clearance: CMIPSII
• Clearance CalHEERS
• Clearance: ICT
• Intake

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	324	Infra Team Estimate Total:	0		
Estimate:	324				
Automated Test :	43	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	14	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	68	Task Management :	169	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285584] SB 311 Phase 2 - SSP only MSP Discontinuances

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Chad Quan**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**267**
Reporter:	**Tisha Mutreja**	Regulation Reference:	**ACWDL 24-01, Draft ACWDL 24-01 errata, MEDIL I 24-17**	Created:	**12/06/2024 01:20 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/15/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Review List]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 12/12/2024

Current Design: With CA-259984 implemented on 12.05.2024, Effective January 01, 2025, Medi-Cal EDBC rules were updated to no longer grant MSP eligibility to a qualified QMB/SLMB individual that has a high-dated OPA record with "Type of Assistance" as 'SSI Only' or 'SSI/SSP' as of January 01, 2025, or later.

"Type of Assistance" as 'SSP Only' was not included in the criteria to identify impacted population.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:
Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH YEAR].
Long Description: Batch EDBC ran for [MONTH YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

Request:
1. Prevent granting MSP Eligibility to qualified MSP individuals with SSP only effective September 01, 2025.
2. Initiate a one-time process to run Batch EDBC for identified individuals with SSP only OPA record to discontinue MSP Individuals effective September 01, 2025.
3. Create a Journal for identified population from the one-time batch.
4. Provide a one-time county list for County Eligibility Workers to follow-up on any MSP individuals who may remain active after the one-time transition batch processing is complete.
5. Suppress any NOAs generated from the one-time batch.

Recommendation:
1. Update Medi-Cal EDBC rules to deny MSP eligibility to identified QMB/SLMB/QI individuals with SSP only effective September 01,2025.
2. Create a one-time process to run Batch EDBC for identified MSP individuals with SSP only record to discontinue effective September 01, 2025.
3. Add a Batch EDBC Sweep Code to display the Journal Description reason: "Discontinued SSP only MSP individual".
4. Generate a one-time county list to aid the counties to discontinue any Active MSP individuals with SSP only after Batch EDBC completes.
5. Create a Database Change Request (DCR) to reject all MC NOAs that generated from the one-time batch.

Outreach Description: The list will be posted to the following location:
CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>285584

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**267**	**Infra Team Estimate Total:**	**0**
Estimate:	**267**		

Automated Test :	28	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	85	Medi-Cal/CalHEERS Test :	64
Client Correspondence :	42	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285317] Update Account Identity Verification to send translated e-mail

Team Responsible:	**BenefitsCal**	Assignee:	**Unassigned**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.07.31**	Expedite Changes:	**No**	App Team Estimate Total:	**302**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**12/02/2024 01:09 PM**
Status:	**Approved**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Self Service Portal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CSPM-76303, CSPM-79942**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Dymas Pena 04/14/2025
Expedite Approval:	
Current Design:	Currently when a customer links their Self-Service Portal account via the Case Link API, the process will trigger the Account Verification API to either send a text or email notification for the customer to complete their account verification. The text and email notification are only available in English and Spanish..
Request:	Update account verification email sent to the customer to display in the customer's preferred written language, when available in the Self-Service Portal.
Recommendation:	Update the Account Identity Verification API to send the translated email verification based on the customer's preferred written language, when available in the Self-Service Portal.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**302**	**Infra Team Estimate Total:**	**0**
Estimate:	**302**		

Automated Test :	122	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	128	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	14.0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-285019] Support SCR to provide responses to Consortia queries

Team Responsible:	**Client Correspondence**	Assignee:	**Phong Xiong**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.07.24**	Expedite Changes:	**No**	App Team Estimate Total:	**1000**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**11/19/2024 05:57 PM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Karen J. Rapponotti**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved - Karen Rapponotti - 11/20/2024

Expedite Approval:

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Recommendation: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: 1000   **Infra Team Estimate Total:**   0

Estimate: 1000

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	40	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	100
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	100	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	360	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284810] Update validations for removal of Person Records in Duplicate Person List

Team Responsible:	**Online**	Assignee:	**Nagaraja Shivakumara**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Trevor Torres**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**137**
Reporter:	**Trevor Torres**	Regulation Reference:		Created:	**11/13/2024 10:00 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Dymas Pena 04/07/2025
Expedite Approval:	04/07/2025 - Karen J. Rapponotti
Current Design:	Person Records that are marked as a Duplicate Record, but are not saved yet, must make a comment to remove them.
Request:	Update the validation for when a Person Record is marked as a Duplicate Record, but has not been saved yet, to be able to remove the person without needing to make a comment.
Recommendation:	1. When using the "Remove" button with a selected Record that is not saved to the database, prevent all validations associated with the button from stopping the removal of the Record.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	
App Team Estimate Total:	137	**Infra Team Estimate Total:**	0
Estimate:	137		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	86
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	35	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :　　　　　0

[CA-284475] AB 1808 - Allow Child Care up to 24 Month Certification

Team Responsible:	**Online**	Assignee:	**Praveenraj Mylvakanam**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**174**
Reporter:	**Gingko Luna**	Regulation Reference:	**AB 1808**	Created:	**10/31/2024 05:43 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Child Care]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/08/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[C-IV, CalWIN]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 04/10/2025

Current Design: Currently in CalSAWS users can only create a Child Care Certificate with a certificate period of 12-month at a time and for the Child Care Authorization it is for 1 year or less at a time.

Request: Update CalSAWS to allow users to create a Child Care Certificate with a certificate period of 24-month at a time and Child Care Authorization for 2 years or less at a time.

Recommendation:
 1. Update the existing validation message on the Child Care Certificate Detail page to allow user to create a Child Care Certificate with a certificate period of 24-month at a time.
 2. Update the existing validation message on the Select Certificate Period page to allow user to create a Child Care Certificate with a certificate period of 24-month at a time.
 3. Update the existing validation message on the Child Care Authorization Detail page to allow user to create a Child Care Authorization Detail record for 2 years or less.

Outreach Description:

Alternative Procedure Description: Create a Child Care Certificate Record for a 12 month period and click save. Go back to the record in Edit mode right after and update the From date.

Operational Impact:

App Team Estimate Total:	**174**	**Infra Team Estimate Total:**	**0**
Estimate:	**174**		

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	91
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284414] Update Dashboard to include the Counties opting into the GA/GR Automated Solution

Team Responsible:	**Reports**	Assignee:	**Aruna Guduru**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Susanna Martinez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**590**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**10/31/2024 08:17 AM**
Status:	**In Development**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Management Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/30/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[C-IV]**

Non-Committee Review:

Expedite Approval: Expedited Build start approval is provided by Karen J. Rapponotti on 4/14/2025

Current Design: Currently the GA/GR Managed and GA/GR Automated Solution Counties are not added to the dashboard.

Request: Update select dashboards to include the Counties opting into the GA/GR Automated Solution and General Assistance (Managed) programs.

Recommendation: Update the following General Relief dashboards to include the GA/GR Automated Solution and General Assistance (Managed) programs:

DPSSSTATS – Disability Assessment – General Relief

DPSSSTATS – GR Aided Caseload – General Relief

DPSSSTATS – GR Sanctions by Category – General Relief

DPSSSTATS – Newly Approved Aided Person – General Relief

DPSSSTATS – Renewals – General Relief

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**590**	**Infra Team Estimate Total:**	**0**
Estimate:	**590**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	20	Reports :	367	Reports Test :	153
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284176] Update Learning Disability Evaluation Result Detail to limit max characters

Team Responsible:	**Online**	Assignee:	**Suneha Pallagate**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**292**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**10/24/2024 02:47 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Gingko Luna 4/2/2025
Expedite Approval:	04/07/2025 - Karen J. Rapponotti
Current Design:	The Learning Disability Evaluation Result Detail page allows the user to be able to successfully save a maximum amount of 400 characters on each description text field of the Evaluation Test section. However, there is no validation on the page when a user inputs more than 400 characters.
Request:	Create save validations to prevent save errors when the user enters more than 400 characters on any of the description text fields found under the Evaluation Test section on the Learning Disability Evaluation Result Detail page.
	Apply accessibility updates to ensure that Accessibility Standards are met on the Learning Disability Evaluation Result Detail page.
Recommendation:	1. Create save validations on the Evaluation Description text fields to ensure that the maximum characters allowed is 400. 2. Update the Evaluation Test table headers to have discernible text for each field column in order to meet Accessibility Standards.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**292**	**Infra Team Estimate Total:**	**0**
Estimate:	**292**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	182
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	72	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283531] Monthly support for Adhoc Reporting solution - January 2025 - July 2025

Team Responsible:	**DBA**	Assignee:	**Sauvik Basu**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sauvik Basu**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.07.31**	Expedite Changes:	**No**	App Team Estimate Total:	**2240**
Reporter:	**Sauvik Basu**	Regulation Reference:		Created:	**10/09/2024 10:49 AM**
Status:	**Approved**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:
Approved by Karen J. Rapponotti on 1/15/2025.

Expedite Approval:

Current Design:
Adhoc Reporting solution is used by 40+ Counties, CDSS, DHCS. Adhoc Reporting monthly support by 2 FTEs till 12/31/2024 is being funded by CA-276614.
Adhoc Reporting solution support includes the following:
> Maintenance of the production Adhoc Reporting (EDR and APEX) environments – Data refreshes, Co-ordinate Patching Activities, Environment Support, Monitoring, Incident Support, Security Activities, Network, AWS Architecture, Change Management.
> Prepare and publish data model reports every major release.
> Co-ordinate rotate TCPS certificates periodically and re-enable users.
> Address and redirect any queries.

Request:
Adhoc Reporting solution will be used by 40+ Counties, CDSS, DHCS. Adhoc Reporting monthly support by 2 FTEs from 01/01/2025 to 07/31/2025 will be funded by M&E.
Adhoc Reporting solution support includes the following:
> Maintenance of the production Adhoc Reporting (EDR and APEX) environments – Data refreshes, Co-ordinate Patching Activities, Environment Support, Monitoring, Incident Support, Security Activities, Network, AWS Architecture, Change Management.
> Prepare and publish data model reports every major release.
> Co-ordinate rotate TCPS certificates periodically and re-enable users.
> Address and redirect any queries.

Recommendation:
Adhoc Reporting monthly support by 2 FTEs from 01/01/2025 to 07/31/2025 will be funded by M&E.

Outreach Description:

Alternative Procedure Description:
None.

Operational Impact:

App Team Estimate Total:	2240	Infra Team Estimate Total:	0		
Estimate:	**2240**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	2240
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283507] Medi-Cal RE Packet Ex Parte Journal Updates

Team Responsible:	**Client Correspondence**	Assignee:	**Rohan Bedre**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Justin Bourbonniere**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**276**
Reporter:	**Elisa Miller**	Regulation Reference:	**SIRFRA 1394**	Created:	**10/08/2024 09:34 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Non-committee approval by Nina Butler on 03/10/2025
Expedite Approval:	
Current Design:	When packets are auto generated for non-successful auto ex-parte during the renewal process CalSAWS will generate and send the respective MC RE Packet and the case will follow regular renewal processes. CalSAWS current functionality will add a journal entry for cases where the automated renewal was successful and the Medi-Cal Renewal date was advanced by a year, but there is no messaging for those that were unsuccessful
Request:	The Office of the Inspector General (OIG) has cited this as an error when a journal is not entered for an unsuccessful ex parte. To correct this error, the intent is to document that ex parte has occurred. DHCS is requesting that CalSAWS insert the following additional language in every journal entry where an RE Packet is generated: "Ex Parte has been conducted and was unsuccessful." Note: The MC RE packets for this effort are the (MAGI RE, Mixed Household RE, Non-MAGI RE, and Former Foster Youth RE).
Recommendation:	Update the journal logic for the generation of any Medi-Cal renewal packet to include the following required language in the Long Description Journal entry: "Ex Parte has been conducted and was unsuccessful." Note: The MC RE packets for this effort are the (MAGI RE, Mixed Household RE, Non-MAGI RE, and Former Foster Youth RE).
Outreach Description:	
Alternative Procedure Description:	None.
Operational Impact:	

App Team Estimate Total:	**276**	**Infra Team Estimate Total:**	**0**		
Estimate:	**276**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	30
Client Correspondence :	221	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283415] Online Help: Create JA Cash Aid Time Limits in SCATL and Update JA Family Stabilization CA-267445

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**	
Fix Version/s:	**[25.07]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Policy**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**25**	
Reporter:	**Cristina Garcia**	Regulation Reference:	**SCERFRA 22-552**	Created:	**10/07/2024 02:23 PM**	
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**	
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**WDTIP**	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**	

Non-Committee Review: Approved by Jayna Longstreet on 12.18.2024

Expedite Approval: Approved by Karen Rapponotti on 5/15/12025

Current Design: CA-267445 Creates a new JA Cash Aid Time Limits in SCATL for information in supporting the CalWORKs 60-month and TANF 60-month time-on-aid (TOA) data currently maintained by the WDTIP/TRAC system.

Request: Create a new for Cash Aid Time Limits in SCATL. This new JA will replace the current JA Cash Aid Time Limits. Remove the JA Cash Aid Time Limits from Online Help and the LMS. Update the JA Family Stabilization with SCATL information. Remove the JA WDTip Alert from Online Help and the LMS.

Recommendation:
 1) Create a new Job Aid Titled: JA Cash Aid Time Limits in SCATL
2) Update the following Job Aids containing current WDTip information :
 -JA Family Stabilization (FS)
Remove the following Job Aids from Online Help and the LMS:
1) JA WDTip Alerts - Process
2) JA Cash Aid Time Limits

Outreach Description: New Job Aid

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	25	Infra Team Estimate Total:	0
Estimate:	25		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	15	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283203] Increase Maximum Characters allowed on Special Investigation Detail and Note Detail

Team Responsible:	**Online**	Assignee:	**Kshitij Shivaji Kale**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**271**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**10/01/2024 09:07 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Eric Fortenberry**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Special Units]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Eric Fortenberry 03/27/2025

Expedite Approval: 04/07/2025 - Karen J. Rapponotti

Current Design: On the Special Investigation Detail page, the max character length for the 'Allegation Description' field and Special Investigations 'Note' field was 10,000 in C-IV and currently 2,000 in CalSAWS.

Request:
1. Update the 2,000-character constraint applied to the 'Allegation Description' field on the Special Investigation Detail and Special Investigation Referral pages to enforce a 10,000 character limit.
2. Update the 2,000-character constraint applied to the 'Note' field on the Note Detail page to enforce a 10,000 character limit.

Recommendation:
1. Update the constraint applied to the 'Allegation Description' field on the Special Investigation Detail and Special Investigation Referral page to enforce a 10,000 character limit. Each special/accented character (Ex: é) should count as one character.
2. Update the constraint applied to the 'Note' field on the Note Detail page to enforce a 10,000 character limit. Each special/accented character should count as one character.
3. Update the Note List page to truncate the text in the 'Note' column and append an ellipsis when the note's character count is greater than 1,000 characters.
Note: The Note Detail and Special Investigation Detail pages in view mode will display the entire value of the field in the space provided.
Note: Punctuation, spaces, and line breaks count toward the maximum character limit.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	271	**Infra Team Estimate Total:**	0
Estimate:	271		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	167

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	12	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	67	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282927] Update Recovery Accounts with no Responsible Party(s) for CalWIN Counties

Team Responsible:	**Fiscal**	Assignee:	**Asha Bhavanam**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**104**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**09/23/2024 03:27 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-282094**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[CalWIN]**

Non-Committee Review: Marlene Rangel approved 02/19/25

Expedite Approval: Karen Rapponotti approved 02/20/25

Current Design: In CalSAWS Recovery Accounts exist that do not have any person or organization listed as responsible parties.

Request: Create a list of Recovery Accounts that do not have any person or organization listed as responsible parties.

Recommendation:

1. Provide a one-time list of Recovery accounts for CalWIN Counties that do not have any (organization or person) responsible parties.

The list will include the following columns:
Recovery Account Number
Recovery Account Program
County Code
Case Number
Recovery Account Status
Recovery Account Status Date
Recovery Account Status Reason
Recovery Account Discovery Date
Recovery Account Cause
Recovery Account Cause Date
Recovery Account Investigations

2. After providing above listing to the counties, counties will review and provide Responsible Person Persons IDs to the project for a data change to update impacted Recovery Accounts with a Responsible Party.

3. Counties provided spreadsheets (attached) with Person IDs to be updated:
Alameda, Fresno, Orange, San Mateo, Tulare, Ventura and Yolo

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**104**	Infra Team Estimate Total:	0		
Estimate:	**104**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	28	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282598] Create receipts for system discharged Recovery Accounts

Team Responsible:	**Fiscal**	Assignee:	**Peter Shelley**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**116**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**09/12/2024 01:13 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/07/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Karen Rapponotti approved 04/08/25

Current Design: System discharged Recovery Accounts do not have a receipt created when the Discharge Transaction is done by the system. This prevents these Transactions from being sent to the Los Angeles ARS system.

Request: Create receipts for system discharged Recovery Account Discharge Transactions, so they will be sent to the Los Angeles ARS system.

Recommendation: Create receipts for system discharged Recovery Account Discharge Transactions.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**116**	**Infra Team Estimate Total:**	**0**		
Estimate:	**116**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	71
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	30	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282424] Update Expungement status flow

Team Responsible:	**Fiscal**	Assignee:	**Peter Shelley**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**179**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**09/06/2024 09:54 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Sheryl Eppler - Approved - 09/26/2024

Expedite Approval: Karen Rapponotti - Approved - 09/26/2024

Current Design: When an Expungement is fully applied to a Recovery Account, the status of that Expungement on the Expungement Detail page is "Applied Fully".   If the expungement is fully backed out of the Recovery Account (RA), the status is updated to "Received". Backing out of the RA and the resulting "Received" status will cause the system to reclaim the expungement.

Request: Create a new Expungement Status to identify when an expungement is fully backed out of a Recovery Account.

Recommendation:
  1. Add a new 'Backed Out' status on the Expungement Detail page. The expungement record will have this status when the amount posted to the Recovery Account(s) are completely backed out.
  2. For GA/GR automated Solution and General Assistance (Managed) programs with an active cash EBT account, the Reactivate button appears when the record status is Received. Update the Expungement Detail page to also display 'Reactivate' button when the status is 'Backed Out'.
  Note: This SCR will not impact the functionalities of applying expungements against Recovery Accounts (RAs). Users can post a backed out expungement to RAs when there is remaining balance available.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**179**	Infra Team Estimate Total:	**0**		
Estimate:	**179**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	110
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	46	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282399] CalSAWS Admin Portal - Upgrade frontend and backend dependency packages

Team Responsible:	**Online**	Assignee:	**Khanh Nguyen**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**378**
Reporter:	**Aaron Fowler**	Regulation Reference:		Created:	**09/05/2024 01:49 PM**
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Child Care]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Lien Phan 4/10/2025
Expedite Approval:	Approved by Karen J Rapponotti on 04/10/2025
Current Design:	CA-265310 with the 24.03 release updated the dependency packages to meet N-1 requirements for utilized software, but new versions of dependency packages has become available since the 24.03 updates. Additionally security has found that the CalSAWS Admin Portal, need to be updated to the latest packages to address SNYK related security concerns.
Request:	There are more recent versions of said software which should be updated within the CalSAWS Admin Portal application to meet both the N-1 requirements along with the SNYK related security concerns.

Recommendation:	1. Update the CalSAWS Administrator Portal to meet N-1 requirements for utilized software while maintaining existing functionality.
	  A) List of utilized software that need to be updated to meet N-1 can be reference is attached (screen shot)
	2. Update the CalSAWS Administrator Portal to address the SNYK related security concerns that's outlined on the attached excel file (revised version).
	  A) Updates needed related to serverless library specifically will not be address under this SCR.
	
	Note: Updates related to the serverless library for SNYK security concerns will be address under a separate SCR (CA-289738)

Outreach Description:	
Alternative Procedure Description:	None
Operational Impact:	

App Team Estimate Total:	378	Infra Team Estimate Total:	0		
Estimate:	378				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	241

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	16	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	86	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282377] Recipient IEVS closed abstract assignment

Team Responsible:	**Batch/Interfaces**	Assignee:	**Gurunandan Vijendra Agnihothri**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**228**
Reporter:	**John Pratt**	Regulation Reference:		Created:	**09/05/2024 07:27 AM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**John Pratt**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[IEVS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/06/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[C-IV, CalWIN]**

Non-Committee Review:

Expedite Approval:

Current Design: The IEVS batch assignment for IEVS Unit uses the worker office location to find the appropriate IEVS worker. Please find more details in SCR CA-265393.

Request: Modify IEVS batch assignment for IEVS Unit to use the previous IEVS worker assigned location to determine the new closest worker assignment.

Recommendation:
   1. Modify IEVS batch assignment for IEVS Unit to use the previous IEVS worker assigned location to determine the new closest worker assignment.

   Please find more details in the Design document.

Outreach Description:

Alternative Procedure Description: Worker has to assign the abstract manually.

Operational Impact:

App Team Estimate Total:	228	Infra Team Estimate Total:	0		
Estimate:	228				
Automated Test :	0	Batch/Interfaces :	132	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	76	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

Training :   0   Translation :   0   Virtual Assistant :   0
Voice Bots / RPA :   0

[CA-282342] MEDS - Stop sending ABAWD transaction & Data Elements to MEDS (ACIN I-62-24)

Team Responsible:	**Batch/Interfaces**	Assignee:	**Vishal Surve**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**769**
Reporter:	**Teresa Magnuson**	Regulation Reference:	**ACL 23-80; ACIN I-62-24**	Created:	**09/04/2024 10:37 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	**ABAWD**
Consortium Review Approval:		Approved by Committee:	**03/07/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	
Expedite Approval:	
Current Design:	With the implementation of SCR CA-266312, CalSAWS MEDS daily batch and quarterly recon transactions (FX20 and FR20) now send DE1359 as a '1' to identify individuals aged 50 - 52 as ABAWD. When applicable, CalSAWS sends DE 1360 with the appropriate exemption code (E or Z) in subsequent FX60 transactions.
Request:	MEDS logic was not updated with ACL 23-18. The discrepancy is triggering MEDS Alerts with the FX20 transactions due to these individuals being outside ABAWD age requirements. The subsequent FX60 transactions are rejected due to no MEDS ABAWD calendar being created with the FX20. Requested change dependent on response from DHCS/CDSS. Refer to the following Placer County cases identified in INC0137337: 1B24933 1B22DA2 Per ACIN I-62-24 (released 11/27/2024), CalSAWS should no longer send ABAWD information to MEDS.
Recommendation:	Per ACIN I-62-24, DHCS and CDSS are retiring the ABAWD calendar in MEDS. Recommendations – • CalSAWS to no longer send DE1359 (ABAWD INDICATOR) or DE1356 (ABAWD-EFF-DT) with the FX20 and FR20 transactions. • CalSAWS to no longer send the FX60 transactions to update the ABAWD calendar. (DE1361 thru1396 ABAWD STATUS HISTORY) • Because it may take some time to implement changes on the DHCS/CDSS side, suppress alerts 2170, 2172 & 9539. Update the MEDS Alert Inbound job to not save the following alerts 2170, 2172 & 9539. Please find more details in the Design document. Update CalSAWS page to not allow user to reactivate these alerts 2170, 2172 & 9539.
Outreach Description:	
Alternative Procedure Description:	N/A.
Operational Impact:	
App Team Estimate Total:	**769**

App Team Estimate Total:	**769**	**Infra Team Estimate Total:**	**0**

Estimate: 769

Automated Test :	5	Batch/Interfaces :	350	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	90	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	52
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	34	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	143	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282331] ACL 24-74 Cal-Learn SB 521

Team Responsible:	**Online**	Assignee:	**Vamsi Thimmapuram**	SPG Status:	**Approved**

Team Responsible:	**Online**	Assignee:	**Vamsi Thimmapuram**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Connor ODonnell**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**54**
Reporter:	**Janet Mitri**	Regulation Reference:	**ACL 24-74, SB 521**	Created:	**09/04/2024 07:18 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/09/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 04/10/2025

Current Design: The Cal-Learn exemption reasons in CalSAWS do not fit any of the reasons outlined in ACL 24-74.

Request: As of January 1, 2024, in addition to the Cal-Learn exemptions described in MPP Section 42-763.2, ACL 24-74 adds the following Cal-Learn participation exemption reasons. ACL 24-74 also states exemptions are not limited to those reasons in the letter, therefore an exemption reason of 'Other' will be added as well:
1) Homelessness or imminent risk of homelessness.
2) A lack of safety due to domestic violence.
3) Untreated or undertreated behavioral and mental health needs.
4) The misuse of controlled substances or alcohol
5) Other

Recommendation:
1. Update the Cal-Learn Status Detail page to add 5 new Status Reasons for an Exempt Status Reason.
a. Add the following new options to the 'Status Reason' drop-down field when for an 'Exempt' status (Status field):
i. Homelessness or imminent risk of homelessness.
ii. A lack of safety due to domestic violence.
iii. Untreated or undertreated behavioral and mental health needs.
iv. The misuse of controlled substances or alcohol
v. Other
2. Add a new validation that will be trigger when user clicks on the 'Save and Return' button and the Status Reason is one of the following new 5 options added and the Begin Month is prior to January 1, 2024

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**54**	**Infra Team Estimate Total:**	**0**
Estimate:	**54**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	37
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	14	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-281879] ACL 22-85 & 21-25 Update the CF 358F and CF 358S

Team Responsible:	**Reports**	Assignee:	**Bharati Pidugu**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**TK Bui**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**557**
Reporter:	**Esequiel Herrera-Ortiz**	Regulation Reference:	**ACL 22-85E; ACL 22-85; ACL 21-25**	Created:	**08/20/2024 09:52 AM**
Status:	**In Development**	Impact Analysis:	**[ETL]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Reports Overview]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/27/2025**	Other Agency Cross Reference:	**CA-251869**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 4/10/2025.

Current Design: The templates of the CF 358F and CF 358S are not up to date with the latest template released in ACL 22-85 and additional specifications detailed in the "CF 358 Adjustment from ACL 22-85" document. The latest template breaks down every demographic category by each of the six PACF subcategories described in ACL 21-25 and ACL 22-85, which include:
• CalWORKs-Only
• Tribal TANF-Only
• SSI/SSP-Only
• GA/GR-Only
• Multiple PA
• Mixed

Request: Update the template of the CF 358F and CF 358S with the latest template released in ACL 22-85 and specifications from the "CF 358 Adjustment from ACL 22-85" document.

Recommendation:

1. Update the report template of the CF 358F and CF 358S with the latest template released in ACL 22-85.
   a. Update the report template to include a new Line 4 item called "Household contacts where race/ethnicity is unknown or declined to state".
   b. Update the report template to break down every demographic category from Line Items 1-5 into each of the six PACF subcategories.
   c. Update the report template to reorder the "Decline to state" and "Unknown" items under Line Item 7. Rename "Unknown" to "Unknown gender identity" and update the corresponding cell to be Cell 489, as specified in the "CF 358 Adjustment from ACL 22-85" document (found in the Supporting Documents section).
2. Update the PA detail sheets to include a column for which household category the record falls under.
3. Update the cells which correspond to each line item. With demographic categories now being broken down by PACF subcategories, the values of some cells are the sum of other cells. Update the formulas of these cells to match the sums as defined in the ACL 22-85 and the "CF 358 Adjustments from ACL 22-85" document.
4. For only the CF 358S:
   a. Change the name at the top of the CF 358S from "State-Only and Combined Households" to "State-Only Households", as specified in the "CF 358 Adjustments from ACL 22-85" document.

Outreach Description:

Alternative Procedure Description: The information can be obtained via ad-hoc.

Operational Impact:

App Team Estimate Total:	**557**	**Infra Team Estimate Total:**	**0**

Estimate: 557

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	20	Reports :	376	Reports Test :	111
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-281801] San Diego - Analytics PBDS Support - 25.07

Team Responsible:	**Analytics**	Assignee:	**Robert Logan**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**80**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**08/18/2024 02:41 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**County Data Pipeline (SD-02-2023)**
Consortium Review Approval:		Approved by Committee:	**08/19/2024**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[San Diego]**

Non-Committee Review: Approved by David Bruhn on behalf of Laura Chavez on 8/19/2024

Expedite Approval: Approved by David Bruhn on behalf of Laura Chavez on 8/19/2024

Current Design: San Diego Analytics PBDS project needs the Reports to be in sync with CalSAWS Reports with every major release.

Request: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to San Diego account with the major release.

Recommendation: Provide necessary support for all the CalSAWS Reports JIRA Items to be moved to San Diego account with the major release.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	80	Infra Team Estimate Total:	0		
Estimate:	**80**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	80	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-281360] Request to send the 09 Aid Code to the QF screen in MEDS for CalFresh-GA Cases

Team Responsible:	**Batch/Interfaces**	Assignee:	**Reddaiah Maddina**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Eric Delaney**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**396**
Reporter:	**Jennifer Hahner**	Regulation Reference:		Created:	**08/07/2024 02:10 PM**
Status:	**In Development**	Impact Analysis:	**[API]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR, MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/03/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Alameda, Orange, Sacramento, San Francisco, San Luis Obispo, San Mateo, Santa Clara, Santa Cruz, Solano, Tulare, Ventura, Yolo]**

Non-Committee Review:

Expedite Approval: Approved by Karen J.Rapponotti on 4/4/2025

Current Design: Current design is that if it's a PACF-GAGR case (everyone on GAGR and CF) then the system will assign CF the GAGR aid code, and that is what is being sent to MEDS.

Request: On CalFresh cases with specific GA/GR aid codes, update CalSAWS logic to send 09 aid code to MEDS.
Issue:
On cases with a CalFresh program block and a GA/GR* aid code (e.g., 9A, 9B, 9G, 9H, 9I, 9J), MEDS does not accept the alpha-numeric aid codes on the CalFresh (INQF) screen. The transactions are rejected and MEDS Alert 0529 - INVALID AID-CODE FOR THIS TRANSACTION is generated.

Background (as stated in the original CER):
- CA-244842 CA went into CalSAWS on 09/2022 and introduced functionalities where for counties using the GA/GR automated solution, PACF households will get assigned the GA aid code in the CalFresh aid code determination.
- San Francisco (SF) County submitted CS0179728 and the resolution states that for most (but not all) MEDS transactions, where there is a 9H, CalSAWS modifies it to a 9G before sending it on to MEDS
- *CAAP (County Adult Assistance Program) is San Francisco's GA/GR program. It is comprised of the following subprograms and corresponding aid codes:
  - GA- 91
  - PAES- 9J
  - SSIP - 9H
  - CALM - 9I (letter "I", not to be confused with the number "1")
  - AGEX - 9A
- MEDS accepts aid code "09" on the INQF screen
- MEDS rejects alpha-numeric aid codes such as 9H, 9J, 9A and 9I, on the INQF screen. In the case of 9H, it is a deactivated aid code associated with a Medi-Cal plan.

Recommendation: 1. Update AP19, FX20, FX40, and FR20 transactions to send 09 aid code to MEDS, when CalSAWS shows below aid codes on the CalFresh Program block.
a. 9A - AGEX
b. 9B - Indigent Burial
c. 9G - Return to Residence
d. 9H - SSIP

e. 9I (letter "I", not to be confused with the number "1") – CALM

f. 9J - PAES

Note: This recommendation mirrors current CalSAWS-MEDS interface functionality for the GA/GR program block. See CS0179728 resolution notes.

Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
App Team Estimate Total:	**396**	**Infra Team Estimate Total:**	**0**		
Estimate:	**396**				
Automated Test :	0	Batch/Interfaces :	256	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	102	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280720] Enhance Task Search Page Assign to Program Worker

Team Responsible:	**Task Management**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**213**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**07/23/2024 09:13 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 02/14/2025

Current Design: The CalSAWS System includes a series of Task Pop-Up pages that allow for management of Tasks. CA-214929 introduced options to reassign multiple selected Tasks via the Task Search page, including the ability to reassign Tasks to the Program Worker.

When one or more Tasks in the list of Tasks to be reassigned to the Program Worker does not have a current Program Worker assigned, the processing will halt and will not reassign any of the selected Tasks. The Task Search page does not have a method to identify or indicate the problematic Tasks without a current Program Worker in this scenario.

Request: 1. Provide a solution to isolate Tasks that do not have Worker IDs on Program blocks associated with Tasks.

Recommendation:
1. Disable the selection box for Tasks on the Task Search page when appropriate.
2. Modify Task Export template with the addition of Program Worker column.

Outreach Description:

Alternative Procedure Description: None.

Operational Impact:

App Team Estimate Total:	**213**	**Infra Team Estimate Total:**	**0**
Estimate:	**213**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	61	Task Management :	152	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280535] ACL 24-84 Revisions for CalWORKs Discharge policy

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**264**
Reporter:	**Marlene Rangel**	Regulation Reference:	**ACL 24-84**	Created:	**07/17/2024 01:22 PM**
Status:	**In Development**	Impact Analysis:	**[Batch Performance, Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/14/2025**	Other Agency Cross Reference:	**CA-207051**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Karen Rapponotti approved 4/14/25

Current Design: CalSAWS currently considers FRE and FRI role codes as an 'active' status for aid and will not discharge the recovery account with FRE/FRI responsible parties under the CalWORKs discharge policy for 'Off Aid for 36 Months'.

The Uncollectible Recovery Account batch does not check that a child participant has been off aid for 36 months prior to discharging cash Recovery Accounts for Off aid for 36 Months. The batch only checks that all associated adult responsible party have been off aid for 36 months and associated CalWORKs/RCA program are closed.

For Recovery Accounts with multiple Responsible Parties all parties remain in 'Active' status and are collectible until paid in full or until all responsible parties are off aid for 36 months.

Diversion Recovery accounts are not included in the Suspend/Discharge policy criteria.

Request: 1. Update the Discharge Module in the Uncollectible Recovery Account Batch (PB00F317) to no longer exclude FRE/FRI individuals for 'Discharge' due to 'Off Aid for 36 Months'.

2. Update Discharge Module in Uncollectible Recovery Account batch (PB00F317) to check that child has been off aid for 36 months prior to discharging Recovery Accounts for ARCO cases.

3. Update Uncollectible Recovery Account batch to update recovery account responsible parties for CW/CL/WTW/REP/RCA/Diversion program recovery accounts to 'inactive' status after being off aid from CalWORKs/RCA for 36 months.

4. Update the Uncollectible Recovery Account Batch to include the Diversion recovery accounts in both the suspend and discharge criteria.

Recommendation: 1. Update the Discharge Module in the Uncollectible Recovery Account Batch (PB00F317) to no longer exclude FRE/FRI individuals for 'Discharge' due to 'Off Aid for 36 Months'.

2. Update Discharge Module in Uncollectible Recovery Account batch (PB00F317) to check that child has been off aid for 36 months prior to discharging Recovery Accounts for ARCO cases.

3. Update Uncollectible Recovery Account batch to update recovery account responsible parties for CW/CL/WTW/REP/RCA/Diversion program recovery accounts to 'inactive' status after being off aid from CalWORKs/RCA for 36 months.

4. Update the Uncollectible Recovery Account Batch to include the Diversion recovery accounts in both the suspend and discharge criteria.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total: 264   **Infra Team Estimate Total:** 0

Estimate: 264

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	178
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	10	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	56	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280371] Update Fiscal History to Display HH Category

Team Responsible:	**Fiscal**	Assignee:	**Sumita Sinha**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sumita Sinha**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**71**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**07/12/2024 09:27 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[CFP/WBT]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Karen Rapponotti approved 02/04/25

Current Design:

The System recognizes a CalFresh household as Public Assistance CalFresh (PACF) in which all CalFresh members are also receiving cash aid benefits.
SCR CA-223763 introduced the following CalFresh Households:

- PACF CalWORKs-Only Household: a CalFresh household in which all included members also receive CalWORKs cash benefits.
- PACF Tribal TANF-Only Household: a CalFresh household in which all included members also receive Tribal TANF cash benefits.
- PACF SSI/SSP-Only Household: a CalFresh household in which all included members also receive SSI and/or SSP benefits.
- PACF GA/GR-Only Household: a CalFresh household in which all included members also receive GA/GR benefits.
- PACF Multiple PA: a CalFresh household in which all included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e., CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR).
- PACF Mixed: a CalFresh household in which one or more included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh.
- NACF: a CalFresh household in which none of the included CalFresh members are receiving any public assistance from the previously mentioned public assistance program types.

As per current design the 'Household Category' field is displayed in Case Summary page, CalFresh Detail page and CalFresh EDBC summary page. The household category information of CalFresh programs is also stored in the Claiming History table but not being displayed in the Fiscal History Search page.

Request: Display the Household Category information in Fiscal History Search Detailed Results page.

Recommendation:
   1. Update the Fiscal History Search Detailed Results page to display the 'Household Category' field.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	71	**Infra Team Estimate Total:**	0
Estimate:	71		
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	43
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	20	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280074] Update Recovery Account Cause Code of 'System Error' to not display

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sumita Sinha**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**121**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**07/03/2024 10:42 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-246946**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Sheryl Eppler - Approved - 07/03/2024
Expedite Approval:	Karen Rapponotti - Approved - 07/03/2024
Current Design:	SCR # CA-246946 introduced a new Recovery Account Cause Code of 'System Error'.
Request:	The 'System Error' Cause Code should not be available for county users to select. A System Error causing the Overpayment or Overissuance must be confirmed by a joint decision of the Project and the State.
Recommendation:	1. Update Recovery Account Detail page to remove the option 'System Error' from the Cause field to prevent users from selection. 2. Provide a list of Recovery Accounts with 'System Error' Cause to the counties. The list will include below fields: 1. County Code 2. Case 3. Recovery Account Number 4. Program code of the Recovery Account Note: The system will continue to show the 'System Error' Cause code selected by users in View Mode.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**121**	**Infra Team Estimate Total:**	**0**	
Estimate:	**121**			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	79
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	32	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280041] Accessibility - Update Pages in CalSAWS

Team Responsible:	**Online**	Assignee:	**Ayush Sahu**	SPG Status:	**N/A**		
Fix Version/s:	**[25.07]**	Designer Contact:	**John Besa**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**218**		
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**07/02/2024 05:01 PM**		
Status:	**In Development**	Impact Analysis:	**[Accessibility]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**		
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:			
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**		

Non-Committee Review: Michele Peterson - Agree - 07/03/2024

Expedite Approval: Michele Peterson - Approved - 9/10/2024

Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages need to be assessed and updated for 508/Accessibility standards:
Resource Search
Program Configuration Override Detail
Administrative Role Detail
Daily Schedule
Immunization Status List
Assign Child/Spousal Support Right
New Programs Detail
Employment Status Detail
Support Questionnaire
Barcoded Document Routing Detail

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: 218   **Infra Team Estimate Total:** 0

Estimate: 218

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	144
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	74	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280040] Accessibility - Update Pages in CalSAWS

Team Responsible:	**Online**	Assignee:	**Nagaraja Shivakumara**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**John Besa**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**286**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**07/02/2024 04:49 PM**
Status:	**In Development**	Impact Analysis:	**[Accessibility]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Michele Peterson - Agree - 7/3/2024

Expedite Approval: Michele Peterson - Approved - 9/10/2024

Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages need to be assessed and updated for 508/Accessibility standards:
Select Staff
Special Investigation Search
Hide Person
ICT List
Transaction Summary
Needs List
Utility Allowance Type Detail
Purchase and Prepare Detail
Health Care Referral List
Relationship Detail

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**286**	**Infra Team Estimate Total:**	**0**
Estimate:	**286**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	205
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	81	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-279184] Accessibility - Update Pages in CalSAWS

Team Responsible:	**Online**	Assignee:	**Swarnalatha Subramaniam**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**John Besa**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**219**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**06/11/2024 02:33 PM**
Status:	**In Development**	Impact Analysis:	**[Accessibility]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Karen Rapponotti - Agree - 04/23/2024
Expedite Approval:	Michele Peterson - Approved - 9/11/2024
Current Design:	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.
Request:	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.
Recommendation:	The following pages need to be assessed and updated for 508/Accessibility standards: Select Office EBT Theft List Cash Aid Time Limit Month List Residency Detail CFET Status List Medical Condition List Authorized Representative List Homeless Assistance List Work Registration Detail EBT Card Print List Form Detail (from SCR CA-277890)
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	219	Infra Team Estimate Total:	0
Estimate:	219		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	141

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	78	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-278996] LA Only - Update PA 6078, PA 6079, PA 6080 Forms to Latest (07/22) Versions

Team Responsible:	**Client Correspondence**	Assignee:	**Shaik Shahul**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Ramon VillarrealLeal**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**95**
Reporter:	**Lucila Torres-Perez**	Regulation Reference:		Created:	**06/06/2024 04:12 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Design**	Committee:	**[Medi-Cal Correspondence, Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**01/13/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Los Angeles]**

Non-Committee Review:

Expedite Approval:

Current Design: The current MEDS On-Line Transaction Request forms (PA 6078, PA 6079, PA 6080) in the CalSAWS Template Repository are outdated and need to be replaced with the 07/22 versions.

Request: Update the current PA 6078, PA 6079, and PA 6080 forms (06/10 versions) in the CalSAWS Template Repository to the latest versions (07/22). The updated forms should have fillable/interactive form fields.

Recommendation: Update the current PA 6078, PA 6079, and PA 6080 forms (06/10 versions) in the CalSAWS Template Repository to the latest versions (07/22). The updated forms should have fillable/interactive form fields.

Outreach Description:

Alternative Procedure Description: Since these are LA County specific forms, the county would have to use their own printed copies of their forms outside of the system.

Operational Impact:

App Team Estimate Total:	95	**Infra Team Estimate Total:**	0
Estimate:	95		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	67	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	28	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275918] IEVS Automated Action Program Evaluation Enhancement

Team Responsible:	**Task Management**	Assignee:	**William Truong**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**341**
Reporter:	**Vallari Bathala**	Regulation Reference:		Created:	**03/28/2024 04:09 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate Automated Action]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 04/09/2025

Current Design: The IEVS Automated Actions referenced in the Appendix require a valid program to be available before a resulting Task can be created. A program is considered valid if it is CalWORKs, CalFresh, Medi-Cal, RCA, CAPI or Foster Care and the program is Active with a worker assigned. If a valid program is not available, a Task is not processed.

Request: 1. Modify the IEVS Automated Action valid program determination logic to be less restrictive.

Recommendation: 1. Update the IEVS Automated Action valid program determination to include additional program statuses.

Outreach Description:

Alternative Procedure Description: None.

Operational Impact:

App Team Estimate Total:	**341**	**Infra Team Estimate Total:**	**0**
Estimate:	**341**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	15	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	84	Task Management :	212	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275589] Update Working Disabled Program to Include SP-DDSD Blind and SSA Blind

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Harish Nagendraprasad**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Noel Acosta**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**119**
Reporter:	**Nina Butler**	Regulation Reference:	**ACWDL 19-12**	Created:	**03/20/2024 02:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/04/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 31/03/2025

Current Design: With SCR CA-209184, CalSAWS Medi-Cal EDBC rules were updated as follows:

Medi-Cal EDBC Rules, effective benefit months August 2011 or later, only consider 'SSA Disabled' and 'SP-DDSD Disabled' Medical Conditions as disabilities that qualify an individual to be tested for Working Disabled program. The Medical Condition must have Verified status. Medi-Cal EDBC Rules no longer consider 'Declared' or 'Presumptive' Medical Conditions for Working Disabled program.

Per ACWDL 19-12, 'SP-DDSD Blind' and 'SSA Blind' Medical Conditions should also be considered disabilities that qualify an individual to be tested for Working Disabled program.

Request: Test individuals who have a 'SP-DDSD Blind' or 'SSA Blind' Medical Condition for the Working Disabled program.

Recommendation:

1. Update Medi-Cal EDBC Rules, effective benefit months August 2011 or later, to include 'SP-DDSD Blind' and 'SSA Blind' Medical Conditions as disabilities that qualify an individual to be tested for the Working Disabled program. The Medical Condition must have a Verified status.

2. Automated Regression Test: Duplicate the existing 'MC - Working Disabled - SP-DDSD Disabled Verified' and 'MC - Working Disabled - SSA Disabled Verified' regression scripts to verify the same results for Medical Condition types 'SP-DDSD Blind' and 'SSA Blind', respectively.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	119	Infra Team Estimate Total:	0		
Estimate:	**119**				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	56	Medi-Cal/CalHEERS Test :	23
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275534] Update CalFresh EDBC Usage and Determination of Household Category

Team Responsible:	**Eligibility**	Assignee:	**Rajat Kumar**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sridhar Mullapudi [X]**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**552**
Reporter:	**Sridhar Mullapudi [X]**	Regulation Reference:	**ACL 21-25**	Created:	**03/19/2024 11:43 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/10/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 4/10/25

Current Design:

1. Public assistance indicator is determined to be 'Yes' for CalFresh households if at least one person in the household is an active member in any one of the following programs:
a. CalWORKs (CT18_CW)
b. Immediate Need (CT18_IN)
c. Tribal TANF (CT18_TT)
d. TANF (CT18_TA)
e. SSI Only (CT18_SI)
f. SSP Only (CT18_SP)
g. SSI/SSP (CT18_SS)
h. General Assistance/General Relief (CT18_GA)
i. GA/GR Automated Solution (CT18_GR)
j. General Assistance (Managed) (CT18_GM)
k. General Assistance (Non-Managed) (CT18_GN)
l. GA/GR Immediate Need (CT18_GI)
This determination is stored as 'Public assistance Indicator' and is not displayed on the EDBC summary page with the implementation of SCR CA-223763. This indicator is used for eligibility and budgeting determination and for reporting purposes.

2. Household Category determination identifies the type of public assistance the household is receiving. The CalFresh household shall be determined to be one of the following categories:
a. PACF CalWORKs-Only
b. PACF Tribal TANF-Only
c. PACF SSI/SSP-Only
d. PACF GA/GR-Only
e. PACF Multiple
f. PACF Mixed
g. NACF

3. Public assistance indicator and Household Category is determined when running CalFresh EDBC, this determination is used various eligibility and budgeting determination such as CE, MCE and budgeting.

Request:

1. Refactor CalFresh EDBC to use household category determination to determine eligibility and budget determinations for a CalFresh household.
2. Update the public assistance indicator to be determined based on the household category determination when running CalFresh EDBC. This indicator is used for fiscal and reporting purposes.

Recommendation:

3. Update CalFresh EDBC logic to determine household category when EDBC results in a denied or discontinued status.

1. Update EDBC logic to set the public assistance indicator value based on the Household category determination.
2. Update EDBC logic to use household category values for CalFresh eligibility determinations.
3. When overriding CF EDBC or running manual EDBC, update EDBC logic to set public assistance indicator to align with overridden household category value.
4. Update EDBC logic to set household category value when CalFresh program is denied or discontinued.
5. Update EDBC logic to use household category determination for CalFresh budgeting determinations.

Outreach Description:

Alternative Procedure Description:

Override EDBC Results for incorrect CE and MCE determination.

Operational Impact:

App Team Estimate Total:	**552**	**Infra Team Estimate Total:**	**0**		
Estimate:	**552**				
Automated Test :	22	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	304	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	130	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274671] Medicare Savings Program (MSP) Notices

Team Responsible:	**Client Correspondence**	Assignee:	**Dinesh Mariyappan**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Steven Contreras**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**725**
Reporter:	**Maggie Orozco-Vega**	Regulation Reference:	**MEDIL I 24-XX, ACWDL 24-01; ACWDL 24-20**	Created:	**02/27/2024 09:39 AM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Non-committee approval by Nina Butler on 01/09/2025.

Expedite Approval: By Karen J. Rapponotti on 04/03/2025

Current Design:
MSP NOAs do not generate with multiple action types. If there are two program persons on the same program and one is Approved and one is Denied for the same month, two NOAs would generate.

The following MSP NOAs are not in CalSAWS that were previously in LEADER/C-IV:
1.) MSP Retro Approval NOA
2.) MSP Retro Denial/No SOC QI-1 Failure NOA
3.) Client's Request Denial/Withdrawal Request Denial NOA
4.) Client's Request Discontinuance/Withdrawal Request Discontinuance NOA
5.) CA residency Denial NOA
6.) CA residency Discontinuance NOA
7.) Whereabouts Unknown Discontinuance NOA
8.) Excess Property Denial NOA/Over Property Denial NOA
9.) Excess property Discontinuance NOA/Over Property Discontinuance NOA
10.) QMB to SLMB Change NOA
11.) SLMB to QI-1 Change NOA
12.) QI-1 to SLMB Change NOA
13.) SLMB to QMB Change NOA
14.) QMB to QI-1 Change NOA
15.) QI-1 to QMB Change NOA
16.) When Program moves from MAGI to Non-MAGI and eligible for QMB

Request:
Add new MSP NOAs and update existing NOAs with new snippets provided by DHCS in MEDIL I 24-XX.

Update the MSP NOAs to merge Actions onto one NOA to match the Medi-Cal NOAs.

Add the new MSP NOAs (see Current Design) into CalSAWS based on the existing verbiage from the State/C-IV/LEADER.

Recommendation:
1.) Add a Combined Action fragment that describes the actions being taken on the persons being noticed on MSP.

2.) Add Retro MSP NOA fragment reasons and their corresponding generation conditions.

3.) Add new MSP Change NOA fragments (action and reason) and their corresponding generation conditions.

4.) Add new MSP Denial/Discontinuance NOA reason fragments and their corresponding generation conditions.

5.) Update the Existing MSP Denial Action fragments to populate the applicable MSP benefit type.

6.) Update the Existing MSP Message fragments to prevent verbiage displaying more than once.

7.) Update the MSP NOA logic to allow for mixed Action MSP NOAs.

8.) Add MSP NOA fragment hierarchy to order the fragments on the NOA.

9.) Update logic for MSP Title, MSP Footer, and MSP Document Name for mixed Action MSP NOAs.

10.) Update logic for generating MSP Approval NOA when the program moves from MAGI to Non-MAGI and is eligible for QBM approval and A&D FPL Approval

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	725	Infra Team Estimate Total:	0
Estimate:	**725**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	125
Client Correspondence :	500	Conversion :	0	DBA :	0
Design :	100	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274112] Fresno County - Update Rush Warrant Template and Rush Warrant testing

Team Responsible:	**Client Correspondence**	Assignee:	**Lalitha Valamarthi**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**310**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**02/13/2024 04:03 PM**
Status:	**In Development**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-273702**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Fresno]**

Non-Committee Review:	Gohar Samarjian approved 5/3/24
Expedite Approval:	Michele Peterson - 6/3/24
Current Design:	Fresno Co DSS: • Currently using a Dot Matrix printer (for Rush Warrants). • The rush warrants are being used to issue benefits for the CalWORKs Homeless Assistance program. • There are four printers that need to change, one in our Metro Fresno location and three in the regional centers. • A PDF file is then sent to the dot matrix printer to print the rush warrant. • The warrant number are pre-printed on the rush warrant stock on the top right corner.
Request:	CalSAWS setup an environment for Fresno staff (with credentials) to test printing of requested changes to PDF. CalSAWS will make adjustments to the pdf based on feedback from Fresno
Recommendation:	1. Rush warrant testing using a PDF file with the updated template according to the new check stock to be provided by the County. 2. Test printing of Rush Warrants to new Laser Jet printers at all 4 locations 3. Test alignment and printing of updated rush warrant template *Template changes: Move 3 variables next to the Payee name above the written dollar amount line. Remove SECOND PAYEE NAME Expand PAYEE NAME field Expand CASE NAME field
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**310**	**Infra Team Estimate Total:**	**0**		
Estimate:	**310**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	285	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-271463] Update NA 960 X Verbiage

Team Responsible:	**Client Correspondence**	Assignee:	**Deepika Babu**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Ramon VillarrealLeal**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**285**
Reporter:	**Phong Xiong**	Regulation Reference:		Created:	**12/07/2023 11:21 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Approved by Janet Mitri on 02/20/2025

Current Design:

The NA 960 X was last updated SCR CA-211752 to version (09/13). The verbiage is missing a word in the section informing the customer of Transitional CalFresh and does not match with the CDSS (09/13) version.

The SNB 5 is also included with the NA 960X SAR form when there is Diaper Assistance Payments for the case and currently exists in the following languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.

Currently, the Hmong version of the NA 960X SAR in the system contains an English SNB 5 form.

Request:

1. Update the verbiage of the NA 960 X (09/13) to match the State Version (09/13) in all available languages.
2. Add the SNB 5 form in Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian. Include them with the NA 960X SAR.

Recommendation:

1. Update the verbiage of the NA 960 X (09/13).
2. Add the SNB form in Hmong, Mien, Lao, Japanese, Punjabi, and Ukrainian.

Outreach Description:

Alternative Procedure Description:

N/A

Operational Impact:

App Team Estimate Total:	**285**	**Infra Team Estimate Total:**	**0**		
Estimate:	**285**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	181	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	60	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	4.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-268424] To generate the Worker Reassignment Letter CSF 163

Team Responsible:	**Batch/Interfaces**	Assignee:	**Lakshmi Seenivasan**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Supritha Sundaram**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**255**
Reporter:	**Janet Mitri**	Regulation Reference:		Created:	**09/27/2023 10:59 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Paul Robertson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Performance**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Paul Robertson - sent to counties as FYI. 03/10/2025
Expedite Approval:	Karen J. Rapponotti
Current Design:	Worker Reassignment Letter (CSF 163) is not generated in a case. Additionally, when worker selects 'Print New Worker Letter' functionality on Workload Reassignment Detail page, it is not saved into any DB.
Request:	To generate the Worker Reassignment Letter CSF 163 when a new worker is assigned to a case.
	INC0131862/INC0102532/INC0085227/INC0135860/INC0135562
Recommendation:	To generate the Worker Reassignment Letter CSF 163 when a new worker is assigned to a case.
	Create auto-Journal when CSF 163 is generated.
Outreach Description:	
Alternative Procedure Description:	None
Operational Impact:	

App Team Estimate Total:	**255**	**Infra Team Estimate Total:**	**0**		
Estimate:	**255**				
Automated Test :	0	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	70	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-268337] Online Help: Update JA CalFresh: Expedited Service - Process CA-252984

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**12**
Reporter:	**Frederick Gains**	Regulation Reference:		Created:	**09/26/2023 09:34 AM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Elizabeth Palm on 08/02/2024

Expedite Approval: Approved by Karen Rapponotti on 8/9/2024

Current Design: Job Aid CalFresh: Expedited Service - Process will be updated with basic CalSAWS running EDBC language explaining to run EDBC to high date. This will remove the prorated benefit from the first month and issue the full month payment to high date and a subsequent EDBC run occurs.

Request: Upload the updated job aid to Online Help and the LMS.

Recommendation: Update Job Aid to add standard CalSAWS information of Run EDBC to high date.
Upload the updated Job Aid to:
Online Help
LMS

Outreach Description: Update Job Aid

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	12	Infra Team Estimate Total:	0		
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 12 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-266656] Online Help: Update JA - Duplicate Persons

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Dymas Pena**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**12**
Reporter:	**Connie Buzbee [X]**	Regulation Reference:		Created:	**08/21/2023 04:59 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Elizabeth Palm on 03/08/2024
Expedite Approval:	Approved by Karen Rapponotti on 5/15/2025
Current Design:	Currently , the Job Aid and Protocol Document do not cover all scenarios that counties are running across.
Request:	Update the Job Aid – Duplicate Person – Identify and Document aid to include detailed information on additional scenarios, and any other information the committee/counties may deem necessary to be able to effectively process duplicate persons.
Recommendation:	Upload the updated JA - Duplicate Person - Identify and Document aid to: Online Help LMS Online Help: Update JA - Duplicate Persons - Identifying and Correcting due to CA-265665
Outreach Description:	Update Job Aid
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**12**	**Infra Team Estimate Total:**	**0**
Estimate:	**12**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

Training :   12   Translation :   0   Virtual Assistant :   0
Voice Bots / RPA :   0

[CA-265904] CARES - Create a new bi-directional interface to facilitate interactions between CalSAWS and CARES systems.

Team Responsible:	**POD-CARES**	Assignee:	**Avinda Bandaranayake**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**82766**
Reporter:	**Prakash Thota**	Regulation Reference:		Created:	**08/07/2023 09:35 AM**
Status:	**Development Complete**	Impact Analysis:	**[Security, Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:	**[CFP/WBT, Job Aid, Online Help]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Design**	Committee:	**[Foster Care/Kin GAP/AAP]**	App Funding Source ID:	**FCED_23_24 & CARES**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited START BUILD approval by Karen J. Rapponotti on 8/15/23. PFA email for reference.

Current Design: There is no Application Programming Interface (API) available to send and receive data between CARES and CalSAWS systems.

Request: Create a new bi-directional Application Programming Interface (API) that communicates between CARES to CalSAWS. CARES will send the API data and CalSAWS will use that information and vice versa for case creation or eligibility determination etc.. CalSAWS will send the updated information back to CARES system.

Recommendation:
 • CARES will initiate the transaction with all the required data elements.
 • CalSAWS will validate the data received from CARES and it will send an acknowledgement back to CARES system.
 • Acknowledgement can be a success or failure based on the data validation.
 • Data will get into the staging database.
 • Worker will validate the data and take appropriate action.
 • Response will be sent back to CARES system.

Outreach Description: Level and method of training still being determined

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	82766	Infra Team Estimate Total:	0		
Estimate:	82766				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	5760
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	67406
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	3840
Tech ForgeRock :	0	Tech Ops :	5760	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-259561] LA County Adhoc - Raw and PBDS S3 Data Lake

Team Responsible:	**Analytics**	Assignee:	**Nitin Baxi**	SPG Status:	**N/A**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:	**25.09.XX**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**3720**
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**04/05/2023 04:24 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Tech]**	App Funding Source ID:	**LA-01-2025**
Consortium Review Approval:		Approved by Committee:	**05/02/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate and Configure Security Role/Group]**	Counties Impacted:	**[Los Angeles]**

Non-Committee Review:

Expedite Approval: Approved by David Bruhn on 5/2/2025

Current Design: Los Angeles does not have capability to access CalSAWS Data Lake / PBDS and Raw data in a common place

Request: LA County Adhoc - Raw and PBDS S3 Data Lake

Recommendation: Refer to SCR CA-243606 (LA County) for blueprint work

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**3720**	**Infra Team Estimate Total:**	**0**
Estimate:	**3720**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	3720	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-259310] Add Fields In CalSAWS Outbound Collections Interface file

Team Responsible:	**Fiscal**	Assignee:	**Asha Bhavanam**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Kishan Kumar Mallesh**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**479**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/31/2023 09:38 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-259282; CA-261720; CA-262298**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Alameda, Sacramento, San Diego, San Francisco, Santa Clara]**

Non-Committee Review:	Approvals in Comments box by affected Counties - EpplerSE - 10/22/2024
Expedite Approval:	
Current Design:	The Outbound Collections Interface file is sent to the following CalWIN Counties: -Alameda -Sacramento -San Diego -San Francisco -Santa Clara This file does not contain the CalWIN Legacy Claim Number.
Request:	Add the CalWIN Legacy Claim Number, Delinquency Date and Primary Language of the Responsible Party to the CalSAWS Outbound Collections Interface File.

Recommendation:	1. Add the following fields to the CalSAWS Outbound Collections Interface File:
	   i. CalWIN Legacy Claim Number
	   ii. Delinquency Date - If the Responsible Party does not have a value populated for this field then the system will return a default value - 12319999.
	   iii. Primary Language of the Responsible Party - If the Responsible Party is a Person then the Primary Language field contains the Primary Language of the Responsible Party (CalSAWS Code - Primary_Language | Ex: 02 - Spanish) and if the Responsible Party is not a Person or if the Responsible Party is a Person and does not has a Primary Language then the Primary Language field contains the default language code (03 - English).
	   iv. Case Name
	 2. Conduct Interface File testing with the affected Counties:
	 -Alameda
	 -Sacramento
	 -San Diego
	 -San Francisco
	 -Santa Clara
	 Note: This will update will only impact Collection Outbound files going forward. There is no plan to regenerate old collection outbound files with these fields.

Outreach Description:	Interface testing of revised Outbound Collections Interface file.

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: 479   **Infra Team Estimate Total:** 0

Estimate: 479

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	344
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	100	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-252984] ACL 22-85 - CalFresh CF 296 and Expedited Service Redesign

Team Responsible:	**Reports**	Assignee:	**Usha Ramalingam**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**3255**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACL 22-85E; ACL 22-85; ACL 16-39, ACL 16-39E2**	Created:	**11/22/2022 10:28 AM**
Status:	**In Development**	Impact Analysis:	**[Online Performance, Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/16/2025**	Other Agency Cross Reference:	**CA-242701, CA-200863, CA-252984 CER, CA-250815**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 04/3/2025

Current Design: CalFresh (CF) Expedited Service (ES) is currently designed to display (view details) on the CalFresh Detail Page under four ES data elements (Type, Request Date, Entitled, and Recorded Date), as follows:

TYPE: Displays whether the ES request is of type File, Subsequent, or Discovery.
• File means an application was logged into the system.
• Subsequent means the household made one or more additional requests for ES before the application was processed.
• Discovery means the worker or EDBC determined the household was entitled to ES after the date the application was received by the county or after the application was initially screened for ES at the file date. The Discovery type is a dynamic field; it only appears after No is entered in the Entitled field.

REQUEST DATE: Auto populated from application date when Type is File, and is manually entered when Type is Subsequent, and is manually entered by the worker or auto populated by EDBC when Type is Discovery and entitled to ES is subsequently discovered after the File date. Request Date is stored in a table as File Date and displayed on the CalFresh Detail page based on Type value. Once the request date is auto populated from the application date (date received in the county office), the request date or file date is not updated when the application date is changed or updated. Request Date, when Type is File plus Entitled is Yes or Type is Discovery, starts the calculation for ES processing.

ENTITLED: A worker manually selected yes or no value and is required before EDBC is run. A yes or no may be entered at any time during the processing of an application but it may or may not refer or be limited to the specific conditions at file date.

RECORDED DATE: This date is associated to the entry of each ES Type value. The Record Date or date the ES record was created usually follows shortly after the request date, which is a separate field from the ES Entitled Decision Date (not currently displayed) when yes or no was entered for ENTITLED.

Currently the system does not include a No Longer ES Date.

Currently, when the Entitled field is set to Yes, the three selection boxes for Postponed Verifications (Authorized, Due Date, and Received) are required before exiting the page; otherwise, the ES Entitled at File Date value is not saved. Some counties delay entry of ES data until after the household has completed their interview and a determination of postponed verification is completed by eligibility staff.

Request:	Currently, when reapplying for CalFresh after a discontinued Transitional CalFresh period and the user selects Entitled as Yes, the Discovery type is set in the Expedited Service section of the Program Detail page.

Currently, a validation displays and a worker cannot run CF EDBC when the CF Detail page has missing ES data based on the current layout of the ES section.

The CF 296 does not currently include the latest changes outlined in ACL 22-85. The report will be redesigned to properly report ICTs and rescind approvals correctly.

1. Update the CalFresh (CF) Expedited Service (ES) section on the CalFresh Detail page with these five data elements: File Date, Entitled at File Date, Action Date, No Longer ES Date, and Discovery Date. FILE DATE will continue to be auto populated from application date, as the date the application was received in the county office. Remove or end date Type, Request Date, and Recorded Date, as ES is based on each application and not multiple requests by the household. ENTITLED AT FILE DATE is a rename of the entitled field, to clarify that the yes or no decision is specific to and limited to the file date (day0), when the application must be screened to determine if the household was entitled to expedited service by meeting one of the three conditions in MPP Section 63-301.511, .512, or .513, that starts the ES processing standards from the File Date. ACTION DATE is the date the Yes or No decision was made as to Entitled at File Date. While Action Date may be the same day that the county screened the application for entitlement to ES and entered the Yes or No in Entitled at File Date, the manual entry in Action Date, or decision date, may be any time prior to the running of EDBC. When ENTITLED AT FILE DATE is Yes, the File date (day0) starts the ES processing standards, not the decision date entered in Action Date. The EDBC run date (day X for ES issued benefits) completes the ES processing standard (days= dayX-day0), with weekends as a single day and move forward any holidays that fall on the third workday. NO LONGER ES DATE is the date the household, who was initially determined entitled to ES at file date, is subsequently determined to not meet one of the three conditions in MPP Section 63-301.511, .512, or .513, and the pending application is moved from the ES processing standard (63-301.53) to normal processing standard (63-301.1). No longer ES is based on the (above) three conditions of Entitlement to Expedited Service, not a condition of eligibility; a denial for failure to keep an interview appointment or any other procedural denial reason does not establish the NO LONGER ES DATE. Otherwise, the NO LONGER ES DATE removes the application from the ES processing standards and, just like ENTITLED AT FILE DATE, will dynamically open the Discovery Date field, defaulted to a null (blank) date. Only applications with a NO LONGER ES DATE and no Discovery Date will be reported on (CF 296) line 3b as Not Found Entitled to ES. DISCOVERY DATE is the date the county subsequently discovers, per MPP Section 63-305.533, the household, who was determined not entitled to ES at file date, is entitled to expedited service with ES processing standards calculated from the date of discovery and not the file date.
2. The request is to disassociate the requirement for Postponed Verification data from the yes entered for ES Entitled at File Date, thereby allowing separate data entries for ES data, while retaining the hard validation that requires an entry into ES Entitled at File Date before EDBC can be run. Update existing validation on Run EDBC to require an entry in ES Entitled at File Date before EDBC can be run.
3. Redesign the CF 296 logic using the latest state instructions in ACL 22-85.
4. Update the ABCD 350 to pull the NACF population from the new CF 296 logic.
5. When the status of a CF initial application is denied, as of the end of the report month, the application is not reported (in Part B) as processed under expedited service; the application is not counted in line items 3, 3a, or 3b. This is a change, as not all applications processed (line 2) are counted on line 3, only applications processed under ES. However, when the CF initial application was denied and that denial is rescinded and approved prior to the end of the report month, for the state to comply with federal reporting requirements, the application approved for ES during the report month is reported on the CF 296 based on the latest action taken on application; the rescind approval will report the application as processed under Expedited Service in Part B on line item 3a with days to issuance will be calculated from the File Date or Discovery Date, to the EDBC run date, authoring the issuance per assumption #7. This logic was previously provided by the CDSS to the Consortium Systems in CRPC 2089. |
| **Recommendation:** | 1. Online - Update the Expedited Service section on the CalFresh Detail page to display a new table to capture expedited service dates.
2. Online - Update the CalFresh section on the Case Summary page to display a new field for Expedited Services.
3. Online – Process a data change to display existing Expedited Services field values on the new Expedited Services fields.
4. Eligibility – Update the missing ES data validation on the Run EDBC page to display if the ES Entitled at File Date is null. |

5. Eligibility – Update EDBC to use the new ES fields, and to set the No Longer ES date to null if EDBC determines that an application that was not marked ES eligible on the CF Detail page is ES eligible.
6. Reports - Redesign the CF 296 (logic and template) using the latest state instructions out in ACL 22-85.
7. Reports – Update the ABCD 350 and ABCD 350 (Multi County) to pull the NACF population from the new CF 296.
8. Batch – Update QCIS CalFresh Denial Writer to use the new "ES Entitled at File Date" indicator.
9. Task Management – Update processing logic to utilize new data model to maintain functionality of the ES attribute in the Task Management system.

Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
App Team Estimate Total:	**3255**	**Infra Team Estimate Total:**	**0**		
Estimate:	**3255**				
Automated Test :	138	Batch/Interfaces :	86	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	451	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	505
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	105	Reports :	880	Reports Test :	280
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	352	Task Management :	173	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-251746] Update logic to allow for IFDS Abstracts To Remain Open for CF Income Reported

Team Responsible:	**Batch/Interfaces**	Assignee:	**Lakshmi Seenivasan**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Shining Liu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**332**
Reporter:	**Carlos Zepeda**	Regulation Reference:		Created:	**10/21/2022 03:59 PM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	
Policy/Design Consortium Contact:	**John Pratt**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[IEVS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/18/2025.

Current Design: Currently in CalSAWS, the system is designed to auto-disposition an IEVS IFDS abstract for the program ranked highest in the program hierarchy (i.e. CalWORKs, CalFresh, General Assistance, CAPI, RCA, Nutritional Benefit and Medi-Cal). Since CalWORKs program is ranked higher than CalFresh, when a CalWORKs disposition is received with "No Impact", then IEVS IFDS abstract is updated to "Completed" by batch. Additionally, ARCO (Annual Reporting Child Only) cases are being automatically dispositioned.

As of SCR CA-254389, the IEVS inbound processing job will auto-close an abstract for the following scenarios:
1. Threshold is below $3000
a. CalSAWS compares the income reported in the abstract and what is known in the system. If the difference is less than $3000, then the abstract is auto-closed.
b. CDSS has an income threshold level of $3000, so only IFDS abstracts with a total income above $3000 are sent to CalSAWS.
2. Child/Student income
3. The income is known to the system
4. Non-Needy income

When an IEVS IFDS abstract is determined to be "No Impact", a journal entry is created using the following template details:
- Category: Interfaces
- Type: Interfaces
- Short Description: IFDS 440 abstract received with No Impact.
- Long Description: IFDS abstract for {# quarter and year} for individual with SSN ending with {last 4 digits of SSN} is determined to be No Impact - {reason}.
o {reason} can be populated as the following:
Child/Student Income
Non Needy Caretaker Relative
SSI/SSP Income
DAD Income
Income previously reported
No Income on Abstract

For all counties except Los Angeles, abstracts are assigned depending on county configuration on the IEVS Batch Assignment Configuration page. The configuration can be set to Single Position, Program Worker, IEVS Unit, or None. Assignment for Los Angeles follows separate rules.

Request: Update logic to allow the IEVS IFDS abstract to be reviewed and dispositioned on cases where both CalWORKs and CalFresh programs exist. A case disposition is required for both programs before the IEVS IFDS abstract can

be considered complete. Additionally, ARCO cases should only be auto-dispositioned as "No Impact" if there is an NNR or SSI parent.

Recommendation:

1. Modify IEVS IFDS Inbound processing job.
   a. For cases where both CalWORKs and CalFresh programs exist, IEVS IFDS abstracts should be dispositioned for both programs according to program rules.
   b. ARCO cases should only be auto-dispositioned as "No Impact" if there is an NNR or SSI parent.

2. Modify IEVS batch assignment job to not assign IFDS abstracts marked "Completed".

Outreach Description:

Alternative Procedure Description:

Operational Impact:

App Team Estimate Total:	332	**Infra Team Estimate Total:**	0		
Estimate:	332				
Automated Test :	0	Batch/Interfaces :	205	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	14	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	83	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-250188] Update Automated CalFresh NOA Headers Generated Through EDBC and Remove Customer ID

Team Responsible:	**Client Correspondence**	Assignee:	**Navyasri Yalamanchili**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Justin Bourbonniere**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**721**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**MPP 63-504.2**	Created:	**09/13/2022 02:26 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Cathy Vaisau**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**03/27/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 04/03/2025

Current Design:
1. Currently CalFresh NOA templates have a line item "Customer ID" in the Header. This Customer ID not applicable.
2. Current CalFresh NOA Header:
STATE OF CALIFORNIA
HEALTH AND WELFARE AGENCY
DEPARTMENT OF SOCIAL SERVICES

Request:
1. Remove "Customer ID" from CalFresh NOA headers. This Customer ID is not applicable.
2. Update all CalFresh NOA headers to mention "HEALTH AND HUMAN SERVICES AGENCY" instead of "HEALTH AND WELFARE AGENCY"
New NOA Header text:
STATE OF CALIFORNIA
HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES

Recommendation:
1.) Update all CalFresh NOA templates to reflect new Header verbiage and to remove the no longer needed 'Customer ID'.

Technical note: Snippets 3027 CF_NOA_TEMPLATE and 3043 CW_CF_NOA_LETTER_TEMPLATE will be updated in this effort.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**721**	**Infra Team Estimate Total:**	**0**
Estimate:	**721**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	539	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	182	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-237095] Allow Edit for Unmatched SSI/SSA Search Page - Unresolved SSI/SSA Payments

Team Responsible:	**Fiscal**	Assignee:	**Anusha Gangishetty**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Kishan Kumar Mallesh**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**178**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**11/22/2021 04:40 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Evaluate and Configure Security Role/Group]**	Counties Impacted:	**[Los Angeles]**

Non-Committee Review: Sheryl Eppler - Approved - 09/11/2024

Expedite Approval:

Current Design: The system does not allow users to edit Unmatched SSI/SSA Detail records that are in Unresolved status.

Request: Offer an edit function to modify "Unresolved" status to either "Unmatched" or "Resolved". This enables users to correct mistakes without a DCR.

Recommendation:
  1. Update the Unmatched SSI/SSA Search page, to make the Check box and the Resolved button visible when searching for the SSI/SSA Payments in Unresolved status.
  2. Update the Unmatched SSI/SSA Detail page to make the Edit button visible for an SSI/SSA Payments in Unresolved status.

Outreach Description:

Alternative Procedure Description: County will manually track Unresolved SSI/SSA payments.

Operational Impact:

App Team Estimate Total:	**178**	**Infra Team Estimate Total:**	**0**	
Estimate:	**178**			
Automated Test :	41	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	86
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	35	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-232479] Update CF, CW, and RCA Reporting Type and Aid Code Options for Override or Manual EDBC

Team Responsible:	**Eligibility**	Assignee:	**Maria Kennady**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Sridhar Mullapudi [X]**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**268**
Reporter:	**Jason M. Francis**	Regulation Reference:	**ACL 13-71/ACL 13-71E, ACL15-90, ACL12-25**	Created:	**08/19/2021 03:44 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/07/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 04/08/2025.

Current Design: CalFresh EDBC automatically determines if a household qualifies for the Work Incentive Nutritional Supplement (WINS). If the household qualifies for WINS, EDBC is determined a WINS aid code and WINS allotment amount is determined for the household.
When EDBC is determined the household is not WINS eligible, overriding the EDBC results does not allow the user to override the EDBC to make the household WINS eligible. WINS eligible can only be determined by EDBC automated determination.

When running manual/overriding CalWORKs (CW) or CalFresh (CF) EDBC results, the following dropdown options are available for reporting type data field:
CW EDBC:
1. Quarterly Reporting
2. Semi-Annual Reporting
3. Annual Reporting
CF EDBC:
1. Quarterly Reporting
2. Non Reporting
3. Change Reporting
4. Semi-Annual Reporting
5. Semi-Annual Reporting Annually
6. Semi-Annual Reporting - No Report

Request: 1. Update CF EDBC to allow the user to override the CF aid code to a WINS aid code to provide WINS benefits for the household.
2. ACL 15-90 and ACL-12-25 eliminated 'Change Reporting' and 'Quarterly Reporting' respectively. Update CW and CF EDBC when override/Manual to display accurate 'Reporting Type' drop down options for each program.

Recommendation: 1. Update EDBC override/manual EDBC options for 'Reporting type' options to not display the following options:
a. CF EDBC: "Quarterly Reporting", "Change Reporting", and "Non Reporting"
b. CW or RCA EDBC: "Quarterly Reporting
2. Update the CF EDBC to allow users to override/set to a WINS aid code when running an override/Manual EDBC.
3. Update CF EDBC logic to display the WINS allotment amount on the EDBC summary page when user sets a WINS aid code on online/manual EDBC.

Outreach Description:

Alternative Procedure Description: When overriding or manual EDBC choose appropriate reporting type as applicable.

Operational Impact:

App Team Estimate Total:	**268**	**Infra Team Estimate Total:**	**0**		
Estimate:	**268**				
Automated Test :	70	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	113	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	46	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-225430] ACL 21-04 Update generation of GN 6070

Team Responsible:	**Client Correspondence**	Assignee:	**Sagar Karnawadi**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**493**
Reporter:	**Loan Vo [X]**	Regulation Reference:	**SENATE BILL (SB) 1232 (CHAPTER 366, STATUTES OF 2020); WELFARE AND INSTITUTIONS CODE (WIC) SECTION 11322.8, WIC SECTION 11322.84, AND WIC SECTION 11323.21; MANUAL OF POLICIES AND PROCEDURES (MPP) SECTION 42-711, MPP SECTION 42-711.53, MPP SECT**	Created:	**02/19/2021 08:29 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: The GN 6070 form is auto-generated via batch to be mailed to the participant at the end of each 90 days report period. The 90 days report periods start with the activity start date and every 90 days thereafter for the below list of Service Types and Activities only if the Activity Status (Customer Activity Detail page) is active.

- Community Service Placement
- Education-Empl
- Job Skills Training - Empl
- Providing C/C - Comm Svc
- Satisfactory School Attendance (REM)
- Voc/Ed Training
- WEX
- Post CalWORKs 60-month Services
- Work Study
- On-the-job training
- Paid Work Experience
- Specialized Work Experience
- Other Welfare-To-Work

Request: According to All County Letter – No. 21-04, WTW participants enrolled in a publicly funded postsecondary education institution shall not be required to participate in the

initial job search activity or provide verification of progress or attendance in their education activity. Hence, a mechanism is needed to identify the participants who are in Postsecondary Education, as well as the funding type for the postsecondary education (public, private, or non-profit).

Make updates to the Customer Activity Detail page to include the Education Type and School Type dropdowns to address the above and generate the GN 6070 accordingly.

Recommendation:

1. Update the Customer Activity Detail page to add two new fields (Education Type and School Type).
2. Update the GN 6070 batch generation conditions to account for the options selected in the Education Type and School Type dropdowns on the Customer Activity Detail page, which are being added with this SCR.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	493	**Infra Team Estimate Total:**	0		
Estimate:	493				
Automated Test :	41	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	167	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	107
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	112	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	**Eligibility**	Assignee:	**Rajat Kumar**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**284**
Reporter:	**Roger Perez**	Regulation Reference:	**ACL 21-25**	Created:	**11/17/2020 06:14 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Caroline Bui on 11/30/2021

Expedite Approval:

Current Design: Overview Note:

SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.

Current Design:

Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.

Request: Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:" If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.

Recommendation:
1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application.
2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario.

Outreach Description:

Alternative Procedure Description: EDBC override

Operational Impact:

App Team Estimate Total:	**284**	**Infra Team Estimate Total:**	**0**	
Estimate:	**284**			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	18	Conversion :	0	DBA :	0
Design :	0	Eligibility :	132	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	109	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-213363] TLM-39: Lobby Device Platform Consolidation/Modernization

Team Responsible:	**Online**	Assignee:	**Aaron Fowler**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**8798**
Reporter:	**Erick Arreola [X]**	Regulation Reference:		Created:	**02/05/2020 04:15 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Public Facing]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sowmya Coppisetty**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Other**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Lobby Management]**	App Funding Source ID:	**AM-32 - TLM-39**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Laura Chavez on 05/23/2024

Current Design: There are (4) applications used throughout the counties and supported by CalSAWS: Lobby Kiosk, Lobby Tablet, Lobby Check-in, and Self Service Kiosk. Not all applications have the same functionality which requires counties to choose the application, and associated hardware solution that best meets their needs.

Request: Create a modernized web-based lobby application that is device agnostic and consolidates functionality of all four lobby applications (Self-Service Kiosk, Lobby Check-In, Lobby Kiosk and Lobby Tablet).

The new application should provide cross-platform compatibility, support essential functionality such as client check-ins and document uploads, and minimize hardware dependencies to ensure broad accessibility.

For iOS devices specifically, create a mobile application version (IPA) of the web-based application.
Note: Apple does not allow web applications to directly communicate with hardware peripherals on iOS, therefore, integration with peripherals on an Apple device may require the County to install the provided IPA version of the application instead of utilizing the web-based version.

Recommendation:
 -Create a new web-based lobby application named 'Self-Service Kiosk'
 -Create a new Employee Only Portal that is accessible after staff are authenticated successfully in ForgeRock
 -Update the Device Assignment, Flow Management, and Device Management pages to accommodate the new web-based lobby application
 -Perform a one-time data-change to update flows that have a 'Document Upload' action type to be removed and have it enabled instead on the new 'Enable Upload Document' field that is being added to the Flow Management Detail page

Outreach Description: CIT to counties

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**8798**	**Infra Team Estimate Total:**	**0**
Estimate:	**8798**		

Automated Test :	0	Batch/Interfaces :	1000	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	80

Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	80	Online :	3683
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	80	ServiceNow :	0	Special Project :	0
System Test Support :	1795	Task Management :	0	Tech Arch :	1120
Tech ForgeRock :	160	Tech Ops :	320	Tech Support :	480
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-56908] Add Batch Sweep to Trigger EDBC for CW Child Turning 19 or Graduating

Team Responsible:	**Batch/Interfaces**	Assignee:	**Eric Delaney**	SPG Status:	**Pending**
Fix Version/s:	**[25.07]**	Designer Contact:	**Eric Delaney**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**188**
Reporter:	**Ted Anderson [X]**	Regulation Reference:		Created:	**01/19/2018 11:43 AM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 04/14/2025

Current Design: Currently, user needs to track the graduation date manually and run EDBC on-line in order to disqualify the case member from receiving CW or RCA assistance.

Request: Currently, LRS does not functionality to trigger batch EDBC regarding CW or RCA Child turning 19 years old with school attendance and graduation date as a trigger. This to request to develop batch sweep so this process can be automated.

Recommendation: - To Develop a batch sweep to trigger EDBC when participant is turning 19 years of age and graduating from school.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**188**	**Infra Team Estimate Total:**	**0**
Estimate:	**188**		

Automated Test :	0	Batch/Interfaces :	107	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-49633] ACL 10-01, ACL 15-94, ACL 15-94E - CF 387 CalFresh Request for Information for Residency

Team Responsible:	**Client Correspondence**	Assignee:	**Thanushree Veereshappa**	SPG Status:	**Approved**
Fix Version/s:	**[25.07]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1338**
Reporter:	**Jira Cleanup**	Regulation Reference:	**ACL 10-01, ACL 15-94, ACL 15-94E, MPP 401, MPP 63-509 (j), MPP 63-300.5 (a)(2)**	Created:	**01/19/2018 11:43 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh, Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**11/19/2019**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 04/02/2025

Current Design: Currently CF 387 is not available in CalSAWS Template Repository.

Request:
1. Add a new Non-Compliance Reason that can be selected to discontinue the CalFresh program with a new reason code if residency is not verified.
2. Add the CF 387 (5/14) to CalSAWS Template Repository.
3. Generate a task with a due date of 10 calendar days when the Form CF 387 (with residency information populated) is generated through template repository.
4. Generate CalFresh Discontinuance NOA when the CalFresh program is discontinued with the failure reason 'Failed to Provide Residency'.

Recommendation:
1. Add a new CF Non-Compliance Reason Code of 'Residency' for the existing Non-Compliance Type 'Failure to Provide.'
2. Add a new Program Reason Code of 'Failed to Provide Residency' that will close the CF program.
3. Map the new 'Residency' Non-Compliance Code to the 'Failed to Provide Residency' Reason Code so the CF program will close when the non-compliance is set.
4. Add the CF 387 (5/2014) Form to Template Repository with dynamic population for residency.
5. Generate a task with a due date of 10 calendar days when the Form CF 387 (with residency information populated) is generated through template repository.
6. Add a new Discontinuance NOA to trigger when the CalFresh program is discontinued with the failure reason 'Failed to Provide Residency'.
7. Create automated regression test scripts for changes in this SCR.

Outreach Description:

Alternative Procedure Description: Create Manual NOA to request CF residency information, and track response manually.

Operational Impact:

App Team Estimate Total:	**1338**	**Infra Team Estimate Total:**	**0**
Estimate:	**1338**		

Automated Test :	47	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	484	Conversion :	0	DBA :	0
Design :	0	Eligibility :	68	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	55	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	318	Task Management :	229	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	22.0	Virtual Assistant :	0
Voice Bots / RPA :	0				