

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.07.31	31-Jul-25	SCR	CA-293203	Infra Contact Center	N/A	C4A lines would queue to designated C4A queues	These lines have been shut down, temporary message will be playing informing callers of out of service follow by a disconnect			No County Action Needed
25.07.31	31-Jul-25	Defect	CA-293147	Reports		CF 296 report was missing few applications in Line 1 & 2, Carry Forward mismatch in Line 4 and Non-Active, Discontinued, duplicated Cases Captured in Line 6 & 7.	CF 296 report is capturing relevant Applications and Cases in all of the line items.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-282348	Eligibility	AAP	CalSAWS was using the CNI rates of FY 2024-25 for AAP Program effective from July 1, 2024.	The new CNI rate increase for the FY 2025-26 will be implemented in CalSAWS for AAP Program effective July 1, 2025.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-276636	BenefitsCal	N/A	During the unlinking process for a Case Link Request that may have been erroneously linked to an incorrect person, the original registrants name is replaced with the name of the person that was erroneously linked on the reopened request.	The original registrants name remains on the reopened case link request when it has been unlinked due to an erroneously link.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-288547	Reports	Foster Care	For the month of August 2025, the Foster Care Main Payroll Reports were scheduled to run August 02, 2025, which is before the data is available for reporting.	For the month of August 2025, the Foster Care Main Payroll Reports were scheduled to run August 04, 2025, which is the day the data is available for reporting.			Evaluate Automated Action
25.07.31	31-Jul-25	Defect	CA-293007	Reports		Report is capturing the incorrect word as substance on both WTW 25 and WTW 25A reports.	Report is capturing the correct word as substance on both WTW 25 and WTW 25A reports.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-293109	Fiscal	Foster Care, Kin-GAP	Sacramento County - Annual Foster Care Clothing Allowance Batch ran every August.	Sacramento County - The Annual Foster Care Clothing Allowance Batch has been turned off.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-292995	Fiscal	Foster Care, Kin-GAP	Santa Cruz County - Annual Foster Care Clothing Allowance Batch ran every August.	Santa Cruz County - The Annual Foster Care Clothing Allowance Batch has been turned off.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-292575	Online	Child Care	The Eligibility Detail page calculates a value amount for the Income Ceiling and which can be used to determine Child Care eligibility based on fiscal year 2024-2025 rates.	The Eligibility Detail page calculates a value amount for the Income Ceiling and which can be used to determine Child Care eligibility based on fiscal year 2025-2026 rates.			No County Action Needed
25.07.31	31-Jul-25	Defect	CA-293240	Online		The SMI value for family size was incorrect	The SMI value for family size of 8 is updated to correct value.			No County Action Needed
25.07.31	31-Jul-25	SCR	CA-285808	Eligibility	General Relief	The system is using 2023 GA/GR In-Kind amounts for San Mateo.	San Mateo's GA/GR In-Kind amounts have been updated for the 2024 and 2025 fiscal years.			Review List