

*Honoring
Lynn Bridwell
On Her Retirement*

WHEREAS, Lynn Bridwell, BenefitsCal Section Director for the California Statewide Automated Welfare System (CalSAWS) Consortium, will retire after thirty-five years of outstanding and meritorious service to the Public, Counties of California and CalSAWS; and

WHEREAS, Lynn began her exceptional career with Siskiyou County, Human Services Department in 1990 as an Eligibility Worker Series I-III (lead worker) and, with her fast-acquired knowledge and instinctive ability to lead, subsequently assumed the role as Human Services Supervisor from 1994 to 2005; and

WHEREAS, in her continued career advancement, Lynn contracted as a Technical Trainer for the Center for Human Services, UC Davis Extension from 2001 to 2007 where she developed and presented County-specific Eligibility training for Public Assistance Programs. Lynn also served as Instructor/Consultant for the CalWIN Implementation project conducting end user coaching during “Go-Live” for eight CalWIN counties and other support activities including case conversion and discrepant case resolution; and

WHEREAS, in 2007, Lynn forged on with Solutions West/CGI as Implementation Support Consultant, Local Interface Validation for the California State Child Support Automation System (CCSAS) performing validation activities to support the local interface between the County Department of Social Services (Welfare IV-A) and Family Support Agency (Child Support IV-D); and

WHEREAS, in 2008, as a result of continued diligent work and demonstrated ability, Lynn embarked on an impressive 14-year tenure with Welfare Client Data Systems (WCDS) in positions of increasing responsibility from Track Lead to Applications Deputy Director charged with managing the coordination, development and successful release of changes into the CalWIN system - one of the nation’s largest automated welfare benefits and eligibility systems of that time; and

WHEREAS, with her wealth of knowledge and exceptional qualifications, Lynn transitioned from CalWIN to CalSAWS in 2022 to become one of the Consortium’s first Policy Design & Governance Managers responsible for interpretation, approval, and implementation of policy into system changes; and

WHEREAS, in 2023, recognized for her capability, professionalism and commitment to the Counties of California, Lynn was appointed Section Director of BenefitsCal - an unprecedented role overseeing California’s first single, statewide online platform by which individuals apply for and manage benefits for various public assistance programs – a role she has led triumphantly in the maintenance and enhancement of the portal, vendor management, governance guidance, strategic leadership and stakeholder engagement; and

WHEREAS, Lynn has embodied the highest standards of leadership and skillfully navigated her career journey while providing devoted support to her staff and fostering collaboration among stakeholders to fulfill the CalSAWS mission. We are enriched by knowing Lynn and proud to have worked with her during her years of service. Therefore be it

RESOLVED, that we, the Members of the Board, do hereby extend to Lynn Bridwell, BenefitsCal Section Director, our sincere and grateful appreciation for her dedicated service to the Public, Counties of California, WCDS/CalWIN and CalSAWS, congratulations on her well-earned retirement, and best wishes for continued success, happiness, and good health in the years to come.

Adopted at Sacramento, California, this ninth day of May 2025, by CalSAWS

Michael Sylvester, CalSAWS JPA Board Chair

Julia Erdkamp, CalSAWS Executive Director

