

Total Change Notice Charges	SFY 2024/25	SFY 2025/26	Total Charges (Change Notice FORTY)	Total Charges (Change Notice THIRTY NINE)	Variance
<b>R&amp;A Change Budget Services Charges</b>	\$ 2,391,525	\$ 2,097,785	\$ 4,489,310	\$ 3,177,756	\$ 1,311,554
One-Time Services Charges	\$ 2,391,525	\$ 2,097,785	\$ 4,489,310	\$ 3,177,756	\$ 1,311,554
Recurring Services Charges	\$ -	\$ -		\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -		\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -		\$ -	\$ -
Hardware Support Charges	\$ -	\$ -		\$ -	\$ -
Software Charges	\$ -	\$ -		\$ -	\$ -
Software Support Charges	\$ -	\$ -		\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -		\$ -	\$ -
One-Time Charges	\$ -	\$ -		\$ -	\$ -
Recurring Charges	\$ -	\$ -		\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -		\$ -	\$ -
<b>Attachment 01 to Change Notice No. FORTY - Total Change Notice Charges - Infrastructure and M&amp;E Transition Out Activities</b>	\$ 2,391,525	\$ 2,097,785	\$ 4,489,310	\$ 3,177,756	\$ 1,311,554

Total Change Notice Charges (Revision Approved - Change Notice THIRTY NINE)	SFY 2024/25	SFY 2025/26	Total Charges (Change Notice THIRTY NINE)
<b>R&amp;A Change Budget Services Charges</b>	\$2,331,146	\$846,610	\$3,177,756
One-Time Services Charges	\$2,331,146	\$846,610	\$3,177,756
Recurring Services Charges	\$-	\$-	\$-
<b>Hardware and Software Charges</b>	\$-	\$-	\$-
Hardware Charges (Purchased)	\$-	\$-	\$-
Hardware Support Charges	\$-	\$-	\$-
Software Charges	\$-	\$-	\$-
Software Support Charges	\$-	\$-	\$-
<b>Production Operations Charges</b>	\$-	\$-	\$-
One-Time Charges	\$-	\$-	\$-
Recurring Charges	\$-	\$-	\$-
<b>Facilities Charges</b>	\$-	\$-	\$-
<b>Change Notice Charges - Infrastructure and M&amp;E Transition Out</b>	\$2,331,146	\$846,610	\$3,177,756

Total Change Notice Charges (Original Approved - Change Notice THIRTY SEVEN)	SFY 2024/25	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ 406,018	\$ 406,018
One-Time Services Charges	\$ 406,018	\$ 406,018
Recurring Services Charges	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -
Software Charges	\$ -	\$ -
Software Support Charges	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -
One-Time Charges	\$ -	\$ -
Recurring Charges	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -
<b>Attachment 04 to Change Notice No. THIRTY SEVEN - Total Change Notice Charges - Infrastructure Transition Out KT Sessions</b>	\$ 406,018	\$ 406,018

**Staff Loading (One-time R&A Services)**

Activity Description	Task Description	GW Process Areas	DLT Process Areas	Staff Description	SFY 24-25				SFY 25-26		SFY24/25 Total Hours	SFY25/26 Total Hours	Total Hours	SFY24/25 Hourly Rate	SFY25/26 Hourly Rate	SFY24/25 Price	SFY25/26 Price	Total Price	
					61	62	63	64	65	66									
					Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25									
Transition Out Activities																			
Infrastructure Transition Out KT	Job Shadow - Workstream #4 Contact Center (6 process areas) - <b>GW process areas need to be updated to align with scope split.</b>		6	Senior Manager TBD								6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out KT	Job Shadow - Workstream #4 Contact Center (6 process areas) - <b>GW process areas need to be updated to align with scope split.</b>		6	Senior Programmer/ Analyst - 2 TBDs								24.0	-	24	\$ 208.40	\$ 208.40	\$ 5,002	\$ -	\$ 5,002
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #4 Contact Center (6 process areas) - <b>GW process areas need to be updated to align with scope split.</b>		6	Senior Manager TBD								6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #4 Contact Center (6 process areas) - <b>GW process areas need to be updated to align with scope split.</b>		6	Senior Programmer/ Analyst - 2 TBDs								24.0	-	24	\$ 208.40	\$ 208.40	\$ 5,002	\$ -	\$ 5,002
Infrastructure Transition Out KT	Job Shadow - Workstream #5 Service Desk (3 process areas - 5.5 hrs)		3	Application System Analyst Jamala Rules								3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #5 Service Desk (3 process areas) - <b>TBD</b>		3	Application System Analyst Jamala Rules								3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562
Infrastructure Transition Out KT	Job Shadow - Workstream #7 Tech Support (21 process areas)		21	Senior Programmer/ Analyst Holly Raiskin (2), Joseph Chiaromonte (12)								14.0	-	14	\$ 208.40	\$ 208.40	\$ 2,918	\$ -	\$ 2,918
Infrastructure Transition Out KT	Job Shadow - Workstream #7 Tech Support (21 process areas)		21	Application System Analyst Mohit Wadhwa (3), Shane Martin (9), Kali Jackson (5), Kamarr Holligan (2), Lisa Fernandez (1)								20.0	-	20	\$ 187.30	\$ 187.30	\$ 3,746	\$ -	\$ 3,746
Infrastructure Transition Out KT	Job Shadow - Workstream #7 Tech Support (21 process areas)		21	Programmer Analyst Jowanjeet Singh (2), Kate Miller (1), Karina Rivera (1), Mandeep Singh (1), Jordwynne Ginez (1)								6.0	-	6	\$ 153.93	\$ 153.93	\$ 924	\$ -	\$ 924
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #7 Tech Support (20 process areas)		20	Senior Programmer/ Analyst Joseph Chiaromonte (14)								14.0	-	14	\$ 208.40	\$ 208.40	\$ 2,918	\$ -	\$ 2,918
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #7 Tech Support (20 process areas)		20	Application System Analyst Mohit Wadhwa (3), Shane Martin (9), Kali Jackson (5), Kamarr Holligan (2), Lisa Fernandez (1)								20.0	-	20	\$ 187.30	\$ 187.30	\$ 3,746	\$ -	\$ 3,746
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #7 Tech Support (20 process areas)		20	Programmer Analyst Jowanjeet Singh (2), Kate Miller (1), Karina Rivera (1), Mandeep Singh (1), Jordwynne Ginez (1)								6.0	-	6	\$ 153.93	\$ 153.93	\$ 924	\$ -	\$ 924
Infrastructure Transition Out KT	Job Shadow - Workstream #8 Procurement/SLA (2 process areas)		1	Senior Programmer/ Analyst Art Robles (1)								1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Job Shadow - Workstream #8 Procurement/SLA (2 process areas)		1	Application System Analyst Lisa Fernandez (1)								1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #8 Procurement/SLA (2 process areas) - <b>TBD</b>		1	Senior Programmer/ Analyst Art Robles (1)								1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #8 Procurement/SLA (2 process areas) - <b>TBD</b>		1	Application System Analyst Lisa Fernandez (1)								1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	Job Shadow - Workstream #9 NOC/SOC (18 process areas)		18	System Administrator Ryan Lawrence (5), Austin Gelb (6)								11.0	-	11	\$ 216.09	\$ 216.09	\$ 2,377	\$ -	\$ 2,377
Infrastructure Transition Out KT	Job Shadow - Workstream #9 NOC/SOC (18 process areas)		18	Senior Programmer <b>TBD Control Owners (2 process areas)</b>								2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Job Shadow - Workstream #9 NOC/SOC (18 process areas)		18	Programmer Analyst Kate Miller (2), Marshall Carter (4), Karina Rivera (1)								7.0	-	7	\$ 153.93	\$ 153.93	\$ 1,078	\$ -	\$ 1,078
Infrastructure Transition Out KT	Job Shadow - Workstream #9 NOC/SOC (18 process areas)		18	Global Delivery Network TBD (2)								2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #9 NOC/SOC (18 process areas) - <b>TBD</b>		18	System Administrator Ryan Lawrence (5), Austin Gelb (6)								11.0	-	11	\$ 216.09	\$ 216.09	\$ 2,377	\$ -	\$ 2,377
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #9 NOC/SOC (18 process areas) - <b>TBD</b>		18	Senior Programmer <b>TBD Control Owners (2 process areas)</b>								2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #9 NOC/SOC (18 process areas) - <b>TBD</b>		18	Programmer Analyst Kate Miller (2), Marshall Carter (4), Karina Rivera (1)								7.0	-	7	\$ 153.93	\$ 153.93	\$ 1,078	\$ -	\$ 1,078
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #9 NOC/SOC (18 process areas) - <b>TBD</b>		18	Global Delivery Network TBD (2)								2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250
Infrastructure Transition Out KT	Job Shadow - Workstream #10 Security (14 Process Areas)		14	Senior Manager Alex Hsiung (3), Martin Sordilla (7), Bryan Taylor (1), Matthew Williams (1), Uzair Naveed (1), Deepak Shrivastav (1), Bala Yegappan (1)								15.0	-	15	\$ 286.34	\$ 286.34	\$ 4,295	\$ -	\$ 4,295
Infrastructure Transition Out KT	Job Shadow - Workstream #10 Security (14 Process Areas)		14	System Administrator Ryan Lawrence (6)								6.0	-	6	\$ 216.09	\$ 216.09	\$ 1,297	\$ -	\$ 1,297
Infrastructure Transition Out KT	Job Shadow - Workstream #10 Security (14 Process Areas)		14	Senior Programmer/ Analyst Holly Raiskin (1), Ahmed Raji (1), Abanoub Gahly (1)								3.0	-	3	\$ 208.40	\$ 208.40	\$ 625	\$ -	\$ 625
Infrastructure Transition Out KT	Job Shadow - Workstream #10 Security (14 Process Areas)		14	Programmer Analyst Novyle Kanoos (1), Kate Miller (1)								2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #10 Security (14 Process Areas) - <b>TBD</b>		14	Senior Manager Alex Hsiung (3), Martin Sordilla (7), Bryan Taylor (1), Matthew Williams (1), Uzair Naveed (1), Deepak Shrivastav (1), Bala Yegappan (1)								15.0	-	15	\$ 286.34	\$ 286.34	\$ 4,295	\$ -	\$ 4,295
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #10 Security (14 Process Areas) - <b>TBD</b>		14	System Administrator Ryan Lawrence (6)								6.0	-	6	\$ 216.09	\$ 216.09	\$ 1,297	\$ -	\$ 1,297
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #10 Security (14 Process Areas) - <b>TBD</b>		14	Senior Programmer/ Analyst Holly Raiskin (1), Ahmed Raji (1), Abanoub Gahly (1)								3.0	-	3	\$ 208.40	\$ 208.40	\$ 625	\$ -	\$ 625
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #10 Security (14 Process Areas) - <b>TBD</b>		14	Programmer Analyst Novyle Kanoos (1), Kate Miller (1)								2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Job Shadow - Workstream #11 ServiceNow (13 Process Areas)		13	System Administrator Faizan Durrani (1)								1.0	-	1	\$ 216.09	\$ 216.09	\$ 216	\$ -	\$ 216
Infrastructure Transition Out KT	Job Shadow - Workstream #11 ServiceNow (13 Process Areas)		13	Application System Analyst Eric Gilmore (6), Kristina Carter (6); Amarnath Porika (1), Debesish Banerjee (1)								14.0	-	14	\$ 187.30	\$ 187.30	\$ 2,622	\$ -	\$ 2,622
Infrastructure Transition Out KT	Job Shadow - Workstream #11 ServiceNow (13 Process Areas)		13	Programmer Analyst Megan Rossier (1)								1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #11 ServiceNow (13 Process Areas) - <b>TBD</b>		13	System Administrator Faizan Durrani (1)								1.0	-	1	\$ 216.09	\$ 216.09	\$ 216	\$ -	\$ 216
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #11 ServiceNow (13 Process Areas) - <b>TBD</b>		13	Application System Analyst Eric Gilmore (6), Kristina Carter (6); Amarnath Porika (1), Debesish Banerjee (1)								14.0	-	14	\$ 187.30	\$ 187.30	\$ 2,622	\$ -	\$ 2,622
Infrastructure Transition Out KT	Reverse Job Shadow - Workstream #11 ServiceNow (13 Process Areas) - <b>TBD</b>		13	Programmer Analyst Megan Rossier (1)								1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Job Shadow - Workstream #12 Support Tools (10 Process Areas)		10	Senior Manager <b>TBD</b>								2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	Job Shadow - Workstream #12 Support Tools (10 Process Areas)		10	System Administrator <b>TBD</b>								2.0	-	2	\$ 216.09	\$ 216.09	\$ 432	\$ -	\$ 432
Infrastructure Transition Out KT	Job Shadow - Workstream #12 Support Tools (10 Process Areas)		10	Senior Programmer/ Analyst <b>Joseph Chiramonte (2), TBD</b>								3.0	-	3	\$ 208.40	\$ 208.40	\$ 625	\$ -	\$ 625





Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: eCCP	3		Senior Manager - Akira Moriguchi	3	-	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: eCCP	3		Application System Analyst Allen Garcia, Dheeraj Muralidara, Raji Sanuvala	9	-	-	-	-	-	9.0	-	9	\$ 187.30	\$ 187.30	\$ 1,686	\$ -	\$ 1,686
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: eCCP	3		Senior Programmer/ Analyst Jared Kuester	3	-	-	-	-	-	3.0	-	3	\$ 208.40	\$ 208.40	\$ 625	\$ -	\$ 625
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: GenAI	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: GenAI	2		Senior Programmer/ Analyst Jared Kuester	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: GenAI	2		Programmer/ Analyst Andi Claman	2	-	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: CalSAWS/Integrations / Outbound / T-Sign	3		Senior Manager - Akira Moriguchi	3	-	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: CalSAWS/Integrations / Outbound / T-Sign	3		Application System Analyst Raji Sanuvala	3	-	-	-	-	-	3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: CalSAWS/Integrations / Outbound / T-Sign	3		Senior Programmer/ Analyst Jared Kuester	3	-	-	-	-	-	3.0	-	3	\$ 208.40	\$ 208.40	\$ 625	\$ -	\$ 625
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Nuance	1		Senior Manager - Akira Moriguchi	1	-	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Nuance	1		Application System Analyst Dheeraj Muralidara	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Nuance	1		Senior Programmer/ Analyst Jared Kuester	1	-	-	-	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Lex/AuthBot/WelcomeBot/RPA	3		Senior Manager - Akira Moriguchi	3	-	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Lex/AuthBot/WelcomeBot/RPA	3		Senior Programmer/ Analyst Jared Kuester, Korey Edwards	6	-	-	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Solution Functional Overview: Lex/AuthBot/WelcomeBot/RPA	3		Programmer/ Analyst Rachel Hunt	3	-	-	-	-	-	3.0	-	3	\$ 153.93	\$ 153.93	\$ 462	\$ -	\$ 462
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Environments - 33 Non-Production - 33 Training - 33 Production - 3 Shared Services - 2 Tools Accounts	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center DevOps Deployments	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center DevOps Deployments	2		Application System Analyst Allen Garcia, Daniel Hagy, Aaron Boyer	6	-	-	-	-	-	6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Monitoring	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Monitoring	2		Application System Analyst Daniel Hagy	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - IVR Repository Overview: ca_ivr, ca_connect_lambda, ca_ivr_legacy - IVR Code Structure: Overall Structure and Technology Stack	1		Application System Analyst Raji Sanuvala	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - IVR Repository Overview: ca_ivr, ca_connect_lambda, ca_ivr_legacy - IVR Code Structure: Overall Structure and Technology Stack	1		Global Delivery Network Swathi Narayanan, Priyanka BhaskarShiralkar	2	-	-	-	-	-	2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development (Discussion of Translation of Design to Development using the Visio Diagrams) - Visio Diagrams & How to get IVR numbers-Overview 1. Callflow-Amazon Connect 2. Queues-Amazon Connect 3. User Management-Amazon Connect 4. Security Profile-Amazon Connect 5. Routing Profile-Amazon Connect 6. Hours of operation-Amazon Connect 7. Historical Metrics-Amazon Connect 8. Real Time Metrics-Amazon Connect 9. Agent Status-Amazon Connect 10. Prompts-Amazon Connect	3		Application System Analyst Dheeraj Muralidara, Raji Sanuvala	6	-	-	-	-	-	6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development (Discussion of Translation of Design to Development using the Visio Diagrams.) - Visio Diagrams & How to get IVR numbers-Overview 1. Callflow-Amazon Connect 2. Queues-Amazon Connect 3. User Management-Amazon Connect 4. Security Profile-Amazon Connect 5. Routing Profile-Amazon Connect 6. Hours of operation-Amazon Connect 7. Historical Metrics-Amazon Connect 8. Real Time Metrics-Amazon Connect 9. Agent Status-Amazon Connect 10. Prompts-Amazon Connect	3		Global Delivery Network Kaveri Kandasamy, Swathi Narayanan, Priyanka BhaskarShiralkar	9	-	-	-	-	-	9.0	-	9	\$ 125.00	\$ 125.00	\$ 1,125	\$ -	\$ 1,125
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - Custom IVR Solutions - Amazon Connect	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - Custom IVR Solutions - Amazon Connect	2		Application System Analyst Dheeraj Muralidara	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - Use of CalSAWS Endpoints in IVR	1		Application System Analyst Raji Sanuvala	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - Use of CalSAWS Endpoints in IVR	1		Global Delivery Network Swathi Narayanan, Priyanka BhaskarShiralkar	2	-	-	-	-	-	2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - Layers	1		Global Delivery Network Swathi Narayanan, Priyanka BhaskarShiralkar	2	-	-	-	-	-	2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Development - S3 Prompts	1		Global Delivery Network Swathi Narayanan, Priyanka BhaskarShiralkar	2	-	-	-	-	-	2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250

Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP - Overview and History - Default CCP & eCCP features	3		Senior Manager - Akira Moriguchi	3	-	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP - Overview and History - Default CCP & eCCP features	3		Application System Analyst Allen Garcia	3	-	-	-	-	-	3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Local setup guide-local debugging	2		Global Delivery Network Swathi Narayanan, Suprav Soumyajeet	4	-	-	-	-	-	4.0	-	4	\$ 125.00	\$ 125.00	\$ 500	\$ -	\$ 500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Pages walkthrough	3		Senior Manager - Akira Moriguchi	3	-	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Pages walkthrough	3		Application System Analyst Allen Garcia	3	-	-	-	-	-	3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Pages walkthrough	3		Global Delivery Network Suprav Soumyajeet	3	-	-	-	-	-	3.0	-	3	\$ 125.00	\$ 125.00	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP techstack used - Overview	1		Senior Manager - Akira Moriguchi	1	-	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP techstack used - Overview	1		Application System Analyst Allen Garcia	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP codebase frontend with Connect Streams-Frontend Logic + Connect streams	4		Application System Analyst Allen Garcia	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP codebase frontend with Connect Streams-Frontend Logic + Connect streams	4		Global Delivery Network Ralph Tamayo, Swathi Narayanan, Suprav Soumyajeet	12	-	-	-	-	-	12.0	-	12	\$ 125.00	\$ 125.00	\$ 1,500	\$ -	\$ 1,500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Lambdas Overview-All lambda overview + Scheduled Jobs	4		Application System Analyst Raji Sanuvala	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Lambdas Overview-All lambda overview + Scheduled Jobs	4		Global Delivery Network Jeyakrishnan Kathiravan, Swathi Narayanan, Priyanka BhaskarShiralkar	12	-	-	-	-	-	12.0	-	12	\$ 125.00	\$ 125.00	\$ 1,500	\$ -	\$ 1,500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Onboarding new users to eCCP-Process	2		Global Delivery Network Swathi Narayanan, Suprav Soumyajeet	4	-	-	-	-	-	4.0	-	4	\$ 125.00	\$ 125.00	\$ 500	\$ -	\$ 500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Admin & Project Management	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Specific SDLC - including Monthly Releases	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Overview	2		Senior Programmer/ Analyst - Ahmed Mohmed	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Functional & Security Defects - SonarQube - Snyk - Amazon Inspector and other security fixes - Backlog (12-13 defects average)	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Functional & Security Defects - SonarQube - Snyk - Amazon Inspector and other security fixes - Backlog (12-13 defects average)	2		Global Delivery Network Jeyakrishnan Kathiravan, Swathi Narayanan, Namitha Nagaraj	6	-	-	-	-	-	6.0	-	6	\$ 125.00	\$ 125.00	\$ 750	\$ -	\$ 750
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center L3 - ServiceNow Dashboards, Audit, Tasks - RITMS (roll-on/off) - Day to day processes, new incidents, Jira linking, follow-up/updates, SLAs	4		Senior Programmer/ Analyst - Ahmed Mohmed	4	-	-	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center L3 - ServiceNow Dashboards, Audit, Tasks - RITMS (roll-on/off) - Day to day processes, new incidents, Jira linking, follow-up/updates, SLAs	4		Application System Analyst Peter Fahmy	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center External Vendor Support - Overall Approach, Support Meetings, Escalation Paths, etc. - eGain - Calabrio - AWS - Nuance - Others	4		Senior Programmer/ Analyst - Ahmed Mohmed, Jared Kuester,	12	-	-	-	-	-	12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center External Vendor Support - Overall Approach, Support Meetings, Escalation Paths, etc. - eGain - Calabrio - AWS - Nuance - Others	4		Application System Analyst Daniel Hagy, Dheeraj Muralidara, Stacey Xiong	12	-	-	-	-	-	12.0	-	12	\$ 187.30	\$ 187.30	\$ 2,248	\$ -	\$ 2,248
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center External Vendor Support - Overall Approach, Support Meetings, Escalation Paths, etc. - eGain - Calabrio - AWS - Nuance - Others	4		Programmer/ Analyst Alexis Cabrera	4	-	-	-	-	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center M&O COE Enhancements SCRs - Backlog, Processes, Criteria, Comment Type - Process Document - Jira for CER and SCRs drafted by Consortium	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center M&O COE Enhancements SCRs - Backlog, Processes, Criteria, Comment Type - Process Document - Jira for CER and SCRs drafted by Consortium	2		Senior Programmer/ Analyst - Ahmed Mohmed	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Design Support for County submitted CERs / Incidents M&E SCRs County Purchase orders (enhancements)	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573

Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Design Support for County submitted CERs / Incidents M&E SCRs County Purchase orders (enhancements)	2		Senior Programmer/ Analyst - Jared Kuester	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center ProdOps, CSC Support, Training - Monthly Meetings: Tracker, Inboxes, Pre-meets - Training Resources - Training Sessions - Overall Support Approach	2		Senior Programmer/ Analyst - Ahmed Mohmed	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center ProdOps, CSC Support, Training - Monthly Meetings: Tracker, Inboxes, Pre-meets - Training Resources - Training Sessions - Overall Support Approach	2		Application System Analyst - Stacey Xiong	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center ProdOps, CSC Support, Training - Monthly Meetings: Tracker, Inboxes, Pre-meets - Training Resources - Training Sessions - Overall Support Approach	2		Programmer/ Analyst Alexis Cabrera, Celeste Dominguez	4	-	-	-	-	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Performance Testing Coordination - Performance Verification Checks - Create Users in ECCP - Contacts: Who and When to reach out	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Deep Dive Regression Testing - Keeping track of the non prod ENVS - Walk through the tests ( 42 ) - Where are the tests located, which counties to test? - Linking the regression to the release, creating regression dashboard	4		Senior Manager - Akira Moriguchi	4	-	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Deep Dive Regression Testing - Keeping track of the non prod ENVS - Walk through the tests ( 42 ) - Where are the tests located, which counties to test? - Linking the regression to the release, creating regression dashboard	4		Application System Analyst Joshua Kemp	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Deep Dive Regression Testing - Keeping track of the non prod ENVS - Walk through the tests ( 42 ) - Where are the tests located, which counties to test? - Linking the regression to the release, creating regression dashboard	4		Programmer/ Analyst Alexander Hatfalvi	4	-	-	-	-	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center eCCP Deep Dive Regression Testing - Keeping track of the non prod ENVS - Walk through the tests ( 42 ) - Where are the tests located, which counties to test? - Linking the regression to the release, creating regression dashboard	4		Global Delivery Network Deepesh Prajapati	4	-	-	-	-	-	4.0	-	4	\$ 125.00	\$ 125.00	\$ 500	\$ -	\$ 500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Testing Offshore Limitations	1		Senior Manager - Akira Moriguchi	1	-	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Testing Offshore Limitations	1		Application System Analyst Joshua Kemp	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Testing Offshore Limitations	1		Global Delivery Network Deepesh Prajapati	1	-	-	-	-	-	1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Cyara - Setup/Script Execution - Script Modification - Script Creation	2		Senior Manager - Akira Moriguchi	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Cyara - Setup/Script Execution - Script Modification - Script Creation	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Cyara - Setup/Script Execution - Script Modification - Script Creation	2		Global Delivery Network Deepesh Prajapati, Pooja Barsing	4	-	-	-	-	-	4.0	-	4	\$ 125.00	\$ 125.00	\$ 500	\$ -	\$ 500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Training ENV Cat Framework - Access - Setup - Troubleshooting, Common Errors - Running the data creation script	2		Senior Programmer/ Analyst - Ahmed Mohmed	2	-	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Training ENV Cat Framework - Access - Setup - Troubleshooting, Common Errors - Running the data creation script	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Training ENV Cat Framework - Access - Setup - Troubleshooting, Common Errors - Running the data creation script	2		Global Delivery Network Deepesh Prajapati, Lavanya Batchu	4	-	-	-	-	-	4.0	-	4	\$ 125.00	\$ 125.00	\$ 500	\$ -	\$ 500
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Non Prod ENV eCCP Automation Framework Setup - Troubleshooting script failures - Manually testing the failed scripts - Reading the test execution report - Configuring the users for different ENVs, non prod / training ENV	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Non Prod Roll on agent / supervisor script - Setup, configuration, troubleshooting, Execution Non Prod Delete agent account script - Setup, configuration, troubleshooting, Execution Observe non prod deletion execution - Verify the correct users are targeted and deleted	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375

Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Prod Deployment Release Validation - Ticket Testing - Manual Regressions - Assignment to Prod Validators - Analysis of which release tickets can be tested	2		Senior Programmer/ Analyst - Ahmed Mohamed	4	-	-	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834	
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Prod Deployment Release Validation - Ticket Testing - Manual Regressions - Assignment to Prod Validators - Analysis of which release tickets can be tested	2		Application System Analyst Daniel Hagy, Joshua Kemp	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749	
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Release Prod Jira Review - Go through all release tickets by minor version - Checking missing minor version and fix version tickets - System Test Delivery tickets that are past due	1		Senior Manager - Akira Moriguchi	1	-	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286	
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center Release Prod Jira Review - Go through all release tickets by minor version - Checking missing minor version and fix version tickets - System Test Delivery tickets that are past due	1		Application System Analyst Joshua Kemp	1	-	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out KT	KT Session - Workstream #4 Contact Center CCAuto Tickets Review	2		Application System Analyst Joshua Kemp	2	-	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375	
<b>Contact Center Job Shadow</b>																			
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Prioritization for what is included in releases - Decision meetings, documentation/tool/worksheets updates - Estimation meetings	1	0	Senior Manager Akira Moriguchi							1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Design Activities for 25.05 - Callflow diagram updates, design documents - Requirements meetings: Internal, with Consortium and/or Counties  Coverage for County submitted CERs / Incidents + M&E SCR + County Purchase orders	1	0	Senior Manager Akira Moriguchi							1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Design Activities for 25.05 - Callflow diagram updates, design documents - Requirements meetings: Internal, with Consortium and/or Counties  Coverage for County submitted CERs / Incidents + M&E SCR + County Purchase orders	1	0	Senior Programmer/ Analyst Jared Kuester							1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.04: IVR SCR and defects Code review and Unit testing Lambda updates Front end updates	1	0	Application System Analyst Raji Sanuvala							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.04: Amazon Connect Code review and Unit testing Lambda updates Front end updates  * especially call flow changes	1	0	Application System Analyst Dheeraj							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.04: eCCP SCR and Defects Code reviews and unit testing Key processes during the merging workflow. Lambda updates Front end updates	3	0	Global Delivery Network Swathi Suprav Priyanka							3.0	-	3	\$ 187.30	\$ 187.30	\$ 562	\$ -	\$ 562	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.04: eCCP SCR and Defects Code reviews and unit testing Key processes during the merging workflow. Lambda updates Front end updates	1	0	Application System Analyst Raji Sanuvala							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.05: IVR SCR and defects Code review and Unit testing Lambda updates Front end updates	1	0	Application System Analyst Raji Sanuvala							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.05: Amazon Connect Code review and Unit testing Lambda updates Front end updates  * especially call flow changes	1	0	Global Delivery Network Swathi Narayanan,							1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.05: Amazon Connect Code review and Unit testing Lambda updates Front end updates  * especially call flow changes	1	0	Application System Analyst Dheeraj Muralidara							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.05: eCCP SCR and Defects Code reviews and unit testing Key processes during the merging workflow. Lambda updates Front end updates	2	0	Global Delivery Network Swathi Narayanan, Suprav							2.0	-	2	\$ 125.00	\$ 125.00	\$ 250	\$ -	\$ 250	
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Development Activities for 25.05: eCCP SCR and Defects Code reviews and unit testing Key processes during the merging workflow. Lambda updates Front end updates	1	0	Application System Analyst Allen Garcia							1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	



Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Post Production Release Checkpoints with Counties - 25.05	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Design	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Design	1	0	Application System Analyst Stacey Xiong	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: TTS /Wave File Request	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: TTS /Wave File Request	1	0	Application System Analyst Stacey Xiong	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Implement change in Dev	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Implement change in Dev	1	0	Application System Analyst Stacey Xiong	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Testing and Validation	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Testing and Validation	1	0	Application System Analyst Stacey Xiong	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Deployment to Production	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Operational Enhancement SCRs: Deployment to Production	1	0	Application System Analyst Stacey Xiong	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Welcome Bot Re-enablement Roll-out - Yuba, Ventura or Tulare* - For the rest of the counties in the pipeline, invite Gainwell to ongoing design sessions	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Agent Roll-on and Roll-offs - Production - Non-production	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Agent Roll-on and Roll-offs - Production - Non-production	1	0	Application System Analyst Joshua Kemp	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for Amazon Connect issues - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	1	0	Application System Analyst Courtney Jackson	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for eCCP issues - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	1	0	Application System Analyst Sita Dandamudi	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for Nuance issues - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	1	0	Application System Analyst Sita Dandamudi	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for Calabrio issues - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	1	0	Application System Analyst Courtney Jackson	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for eGain issues - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	1	0	Application System Analyst Peter Fahmy	-	1					1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R1 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R2 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R3 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R4 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R5 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - R6 Monthly meetings - tracker, inboxes, premeets - Share access to tracker, inbox - Invite to pre-meetings and meetings - Agenda prep + repository	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Admin & Project Management: Bi-Weekly Enhanced Communications	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 208.40	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Admin & Project Management: Bi-Weekly Status Meeting - Contact Center Section	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 208.40	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Authbot and WelcomeBot Report Generation	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Authbot and WelcomeBot Report Generation	2	0	Application System Analyst Rachel Hunt Courtney Jackson	-	2					2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - San Bernardino AuthBot Manual Report Generation	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - SLA Reporting Process specific to Contact Center	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - County Trainings - Planning and preparation activities	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208

Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Daily Health Checks	1	0	Senior Programmer/ Analyst Ahmed Mohamed	-	1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Daily, weekly monitoring of Contact Center (AWS Connect, eCCP and eGain) - Cyara, as mentioned in KT session	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Daily, weekly monitoring of Contact Center (AWS Connect, eCCP and eGain) - Cyara, as mentioned in KT session	2	0	Application System Analyst Peter Fahmy Aaron	-	2					2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Prep for Bi-Weekly 3 pm Joint Status	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for Telephonic Signature issues - SNOW monitoring, ticket handling - Engaging vendor support, including RCA response	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center - Incident Resolution and/or Calls for RPA and Bots issues - SNOW monitoring, ticket handling - Engaging vendor support, including RCA response	1	0	Senior Manager Akira Moriguchi	-	1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center Additional JS Placeholder	1		Application System Analyst	-	3	3	3	-	-	9.0	-	9	\$ 187.30	\$ 187.30	\$ 1,686	\$ -	\$ 1,686
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center Additional JS Placeholder	1		Senior Programmer/ Analyst	-	3	3	3	-	-	9.0	-	9	\$ 208.40	\$ 208.40	\$ 1,876	\$ -	\$ 1,876
Infrastructure Transition Out JS	Job Shadow - Workstream #4 Contact Center Additional JS Placeholder	1		Global Delivery Network	-	3	3	3	-	-	9.0	-	9	\$ 125.00	\$ 125.00	\$ 1,125	\$ -	\$ 1,125
<b>Infrastructure In-flight projects Transition</b>																		
Infrastructure Transition Out JS+RJ	Transition In-flight projects - ISA-20 Migrate Production accounts to TFC managed account (2 hrs per person)			Senior Manager Deepak Shrivastav Sauvik Basu		4	4	4			12.0	-	12	\$ 286.34	\$ 286.34	\$ 3,436	\$ -	\$ 3,436
Infrastructure Transition Out JS+RJ	Transition In-flight projects - ISA-20 Migrate Production accounts to TFC managed account (2 hrs per person)			Senior Programmer/ Analyst Jeremiah Hoyle		2	2	2			6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
Infrastructure Transition Out JS+RJ	Transition In-flight projects - ISA-20 Migrate Production accounts to TFC managed account (2 hrs per person)			Application System Analyst Daniel Rix Jyoti Rani		4	4	4			12.0	-	12	\$ 187.30	\$ 187.30	\$ 2,248	\$ -	\$ 2,248
Infrastructure Transition Out JS+RJ	Transition In-flight projects - DMDDP-01 Partitioning Next Phases + DB Compression			Senior Manager Sauvik Basu		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - DMDDP-01 Partitioning Next Phases + DB Compression			Application System Analyst Jyoti Rani		2	2	2			6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-68 Upgrade ODM to version 8.12			Senior Manager Sumeet Patil		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-68 Upgrade ODM to version 8.13			Senior Programmer/ Analyst Prashant Goel		2	2	2			6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
Infrastructure Transition Out JS+RJ	Transition In-flight projects - CA-257051 - ODM/EDBC as a service - Implementation - Phase 1 (Schedule 3M)			Senior Manager Sumeet Patil		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - CA-257051 - ODM/EDBC as a service - Implementation - Phase 1 (Schedule 3M)			Senior Programmer/ Analyst Prashant Goel		4	4	4			12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-39 Lobby Mgmt Modernization			Senior Programmer/ Analyst Tom Dickey Matthew Lower		8	8	8			24.0	-	24	\$ 208.40	\$ 208.40	\$ 5,002	\$ -	\$ 5,002
Infrastructure Transition Out JS+RJ	Transition In-flight projects - SSP/Control Parameters (CSAC-1 NIST REV 5 SSP Dependency Time)			Senior Manager Bala Yeggapan		8	8	8			24.0	-	24	\$ 286.34	\$ 286.34	\$ 6,872	\$ -	\$ 6,872
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-67-Migrate Spectrum UAM Loqate			Senior Manager Sumeet Patil		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-67-Migrate Spectrum UAM Loqate			Senior Programmer/ Analyst Prashant Goel		2	2	2			6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-21 Upgrade Spring Version in CalSAWS Core			Senior Manager Sumeet Patil		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - TLM-21 Upgrade Spring Version in CalSAWS Core			Senior Programmer/ Analyst Prashant Goel		4	4	4			12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
Infrastructure Transition Out JS+RJ	Transition In-flight projects - CSAC-31 Phasing out third party cookies			Senior Manager Sumeet Patil		2	2	2			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
Infrastructure Transition Out JS+RJ	Transition In-flight projects - CSAC-31 Phasing out third party cookies			Senior Programmer/ Analyst Prashant Goel		2	2	2			6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
Infrastructure Transition Out JS+RJ	Transition In-flight projects - Add Gerald 2 hours per Project list (12)			Senior Manager Gerald Mills	8	8	10	8			34.0	-	34	\$ 286.34	\$ 286.34	\$ 9,736	\$ -	\$ 9,736
<b>KT+JS+RJS - Fresno GenAI, RPA EBT</b>																		
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Functional Design - Solution Overview - Design Documentation - Use Cases, Prompts - Demo, if possible	2	0	Senior Manager Regina Zmuidzinas	-	-	2	-			2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Functional Design - Solution Overview - Design Documentation - Use Cases, Prompts - Demo, if possible	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	2	-			2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Functional Design - Solution Overview - Design Documentation - Use Cases, Prompts - Demo, if possible	2	0	Programmer/ Analyst Andi Claman Eddie Caceres	-	-	4	-			4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Technology Design - Review Architecture - Expansion Considerations (languages, other counties) - Environments, Access and AWS Account - LLMs Configuration - Review Detailed Configuration	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	2	-			2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Technology Design - Review Architecture - Expansion Considerations (languages, other counties) - Environments, Access and AWS Account - LLMs Configuration - Review Detailed Configuration	2	0	Programmer/ Analyst Andi Claman	-	-	2	-			2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308

Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Defects Enhancements In-Process/Future Design - In-process activities - Planned design activities	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	2	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Defects Enhancements In-Process/Future Design - In-process activities - Planned design activities	2	0	Programmer/ Analyst Andi Claman	-	-	2	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - High-level Overview of Client Presentations - Agenda, Templates and Existing decks - Frequency, Audience	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - High-level Overview of Client Presentations - Agenda, Templates and Existing decks - Frequency, Audience	1	0	Programmer/ Analyst Andi Claman	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - CalSAWS GenAI Report	1	0	Programmer/ Analyst Andi Claman Aaron	-	-	2	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Metrics	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Metrics	1	0	Programmer/ Analyst Andi Claman Eddie Caceres	-	-	2	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - ServiceNow CR TBCR RITM	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - ServiceNow CR TBCR RITM	1	0	Programmer/ Analyst Andi Claman	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Code - Repositories - Development Tools - Unit Testing	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Code - Repositories - Development Tools - Unit Testing	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Test - Testing Tools and Materials - Regression and Performance - Language Considerations - County Participation	1	0	Programmer/ Analyst Andi Claman Eddie Caceres	-	-	2	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Deployment Monitoring	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 19 - Fresno GenAI Call Summary KT - Deployment Monitoring	1	0	Programmer/ Analyst Andi Claman	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Design Activities for 25.04 Release - including sessions and meetings with Consortium, AWS and Fresno county	1	0	Senior Manager Regina Zmuidzinas	-	-	4	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.04 Release: Enhancements	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.04 Release: Enhancements	1	0	Global Network Prathyush Malladi	-	-	1	-	1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.04 Release: Defects	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.04 Release: Defects	1	0	Global Network Prathyush Malladi	-	-	1	-	1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.04 Release: Enhancements	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.04 Release: Enhancements	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.04 Release: Defects	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.04 Release: Defects	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Deployment Activities for 25.04 Release	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Post-Release Support and Monitoring for 25.04 Release	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Post-Release Support and Monitoring for 25.04 Release	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Design Activities for 25.05 Release - including sessions and meetings with Consortium, AWS and Fresno county	5	0	Programmer/ Analyst Andi Claman Eddie Caceres	-	-	10	-	10.0	-	10	\$ 153.93	\$ 153.93	\$ 1,539	\$ -	\$ 1,539

Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.05 Release: Enhancements	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.05 Release: Enhancements	1	0	Global Network Prathyush Malladi	-	-	1	-	1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.05 Release: Enhancements	1	0	Global Network Prathyush Malladi	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Development/Build/Configuration Activities for 25.05 Release: Defects	1	0	Global Network Prathyush Malladi	-	-	1	-	1.0	-	1	\$ 125.00	\$ 125.00	\$ 125	\$ -	\$ 125		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.05 Release: Enhancements	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.05 Release: Enhancements	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.05 Release: Defects	1	0	Senior Programmer/ Analyst Andres Echeverria	-	-	1	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Testing Activities for 25.05 Release: Defects	1	0	Programmer/ Analyst Eddie Caceres	-	-	1	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Deployment Activities for 25.05 Release	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	-	2	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Post-Release Support and Monitoring for 25.05 Release	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	-	2	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Post-Release Support and Monitoring for 25.05 Release	2	0	Programmer/ Analyst Eddie Caceres	-	-	-	2	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Incident Resolution and/or Calls - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	2	0	Senior Programmer/ Analyst Andres Echeverria	-	-	2	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417		
Infrastructure Transition Out Job Sh	Workstream 04 - Contact Center - GenAI Call Summary - Job Shadow Incident Resolution and/or Calls - SNOW monitoring,ticket handling - Engaging vendor support, including RCA response	2	0	Programmer/ Analyst Andi Claman	-	-	2	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308		
Infrastructure Transition Out Revers	Workstream 04 - Contact Center - GenAI Call Summary - Reverse Job Shadow (5/5-7/31/25)		0	Senior Programmer/ Analyst Andres Echeverria	-	-	-	42	42.0	86.0	128	\$ 208.40	\$ 208.40	\$ 8,753	\$ 17,922	\$ 26,675		
Infrastructure Transition Out Revers	Workstream 04 - Contact Center - GenAI Call Summary - Reverse Job Shadow (5/5-7/31/25)		0	Programmer/ Analyst Eddie Caceres	-	-	-	168	168.0	344.0	512	\$ 153.93	\$ 153.93	\$ 25,860	\$ 52,952	\$ 78,812		
Infrastructure Transition Out Revers	Workstream 04 - Contact Center - GenAI Call Summary - Reverse Job Shadow (5/5-7/31/25)		0	Global Delivery Network Debendra Mishra Raj Kumar Mohan	-	-	-	168	168.0	344.0	512	\$ 125.00	\$ 125.00	\$ 21,000	\$ 43,000	\$ 64,000		
Infrastructure Transition Out JS+RJ	App-Dev Transition to Gainwell Placeholder (e.g. texting, etc.)			Senior Manager			8		8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291		
Infrastructure Transition Out JS+RJ	App-Dev Transition to Gainwell Placeholder (e.g. texting, etc.)			Senior Programmer/ Analyst	-	-	32	-	32.0	-	32	\$ 208.40	\$ 208.40	\$ 6,669	\$ -	\$ 6,669		
<b>RPA Workstream</b>	<b>Workstream 20 - RPA</b>																	
Infrastructure Transition Out KT	Workstream 04 - Contact Center Solution Functional Overview: RPA - EBT Card Replacement	1		Senior Programmer/ Analyst Ahmed Mohamed Corey Edwards	-	-	2	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Design: UIPath Orchestrator and Robot Design and Implementation	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Design: EBT Replacement Process Design Overview (All Counties)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Test: EBT Replacement Process Design Overview (All Counties)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Design: BIC Replacement Process Design Overview (All counties)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Test: BIC Replacement Process Design Overview (All counties)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Design: Worker Assignment Process Design Overview (Santa Clara)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Design: Worker Assignment Process Design Overview (Santa Clara)	1		Application System Analyst Ingri Prieto	-	-	-	1	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Test: Worker Assignment Process Design Overview (Santa Clara)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Test: Worker Assignment Process Design Overview (Santa Clara)	1		Application System Analyst Ingri Prieto	-	-	-	1	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Metrics: Weekly Reporting	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out KT	Workstream 20 - RPA - KT - Operations: Monitoring and triaging process exceptions	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	1	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208		
Infrastructure Transition Out Job Sh	Workstream 20 - RPA - JS - Placeholder (JS is half of KT)	1		Senior Programmer/ Analyst Corey Edwards	-	-	-	4	-	4.0	4	\$ 208.40	\$ 208.40	\$ -	\$ 834	\$ 834		
Infrastructure Transition Out Job Sh	Workstream 20 - RPA - JS - Placeholder (JS is half of KT)	1		Application System Analyst Ingri Prieto	-	-	-	3	-	3.0	3	\$ 153.93	\$ 153.93	\$ -	\$ 462	\$ 462		
<b>Transition Out M&amp;E</b>																		
Transition Out M&E	M&E Transition Readiness Plan Deliverable			Senior Manager Roger Perez Gopal Vedula Sumeet Patil	50	50	-	-	100.0	-	100	\$ 286.34	\$ 286.34	\$ 28,634	\$ -	\$ 28,634		
Transition Out M&E	M&E KT Mgmt+Transition Readiness Plan (TRP) Deliverable/Ongoing updates. Weekly 1.5hrs per wk (10 hrs/mo.) per Lead			Senior Manager Roger Perez, Gopal Vedula, Melissa Mendoza, Manikandan Rajamani, Naresh Barsagade, Amanda Batt, Sumeet Patil, Deepak Shrivastav, Sauvik Basu, Bala Yegappan, Jason Horton, Kapil Santosh, Prakash Thota, Regina Zmuidzinas, Sreekanth Kalvoju, Ravneet Bhatia, Toby C. Barnes, Akira Moriguchi	108	108	135	135	108	135	486.0	243.0	729	\$ 286.34	\$ 286.34	\$ 139,161	\$ 69,581	\$ 208,742
Transition Out M&E	M&E KT+ Transition Readiness Plan (TRP) Deliverable/Ongoing updates. Weekly 1 hr. per week per Lead			Senior Programmer/Analyst Balakumar Murthy, Michael Wu, Renee Gustafson, Gokul Suresh, Richard Weeks, Sidhant Garg, Priya Sridharan, Justin Dobbs, William Baretzky, Sarbjeet Chana, Jason M. Francis, Geetha Ramalingam, Matthew Lower, Prashant Goel, Court Swenson	75	75	75	75	75	75	300.0	150.0	450	\$ 208.40	\$ 208.40	\$ 62,520	\$ 31,260	\$ 93,780
Transition Out M&E	M&E KT+ Transition Readiness Plan (TRP) Deliverable/Ongoing updates. Weekly 1 hr. per week per Lead			Application System Analyst Anand Dattatri Kulkarni Jamala Rule Aaron Fowler Cristina Garcia	20	20	20	20	20	20	80.0	40.0	120	\$ 187.30	\$ 187.30	\$ 14,984	\$ 7,492	\$ 22,476

Transition Out M&E	Review Deloitte Deliverables (D01 TIMP, D03 TIWS, D04 Test and Validation Plan)			Senior Manager Gopal Vedula, Jason Horton, Roger Perez, Deepak S, Sumeet Patil	50	42	-	-	-	-	92.0	-	92	\$ 286.34	\$ 286.34	\$ 26,343	\$ -	\$ 26,343
M&E Transition Out JS+RJS	M&E Job Shadow & Reverse Shadow 15.09 + Others Estimate Deloitte ~191 KT sessions Placeholder 600 hours across different Staff Roles			Senior Manager		25	25	25	25	25	75.0	50.0	125	\$ 286.34	\$ 286.34	\$ 21,476	\$ 14,317	\$ 35,793
M&E Transition Out JS+RJS	M&E Job Shadow & Reverse Shadow 15.09 + Others Estimate Deloitte ~191 KT sessions Placeholder 600 hours across different Staff Roles			Senior Programmer/Analyst		25	25	25	25	25	75.0	50.0	125	\$ 208.40	\$ 208.40	\$ 15,630	\$ 10,420	\$ 26,050
M&E Transition Out JS+RJS	M&E Job Shadow & Reverse Shadow 15.09 + Others Estimate Deloitte ~191 KT sessions Placeholder 600 hours across different Staff Roles			Application System Analyst		10	20	20	20	20	50.0	40.0	90	\$ 187.30	\$ 187.30	\$ 9,365	\$ 7,492	\$ 16,857
M&E Transition Out JS+RJS	M&E Job Shadow & Reverse Shadow 15.09 + Others Estimate Deloitte ~191 KT sessions Placeholder 600 hours across different Staff Roles			Global Delivery Network		10	10	20	20	20	40.0	40.0	80	\$ 125.00	\$ 125.00	\$ 5,000	\$ 5,000	\$ 10,000
Innovation projects M&E transition (e.g., RPA, (VA) and Other											-	-	-			\$ -	\$ -	\$ -
M&E Transition Out KT Session	M&E Transition Out KT Session - VA			Senior Programmer/ Analyst Andres Echeverria	-	-	-	-	1	1	-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT Session	M&E Transition Out KT Session - VA			Programmer/Analyst Emily Best Uzochi Oparaji	-	-	-	-	2	2	-	4.0	4	\$ 153.93	\$ 153.93	\$ -	\$ 616	\$ 616
M&E Transition Out KT Session	M&E Transition Out KT Session - VA			Global Delivery Network Dilip Bandaru Ravali Magani	-	-	-	-	4	2	-	6.0	6	\$ 125.00	\$ 125.00	\$ -	\$ 750	\$ 750
M&E Transition Out JS+RJS	M&E Transition Out JS+RJS - VA			Programmer/Analyst Uzochi Oparaji	-	-	-	-	2	2	-	4.0	4	\$ 153.93	\$ 153.93	\$ -	\$ 616	\$ 616
M&E Transition Out JS+RJS	M&E Transition Out JS+RJS - VA			Global Delivery Network Ravali Magani	-	-	-	-	4	2	-	6.0	6	\$ 125.00	\$ 125.00	\$ -	\$ 750	\$ 750
M&E Transition Out JS+RJS	M&E Transition Out JS+RJS - RPA Santa Clara County			Senior Manager Sri Ghanshyamlal	-	-	-	-	40	-	-	40.0	40	\$ 286.34	\$ 286.34	\$ -	\$ 11,454	\$ 11,454
M&E Transition Out JS+RJS	M&E Transition Out JS+RJS - RPA Santa Clara County			Senior Programmer/ Analyst Korey Edwards	-	-	-	-	40	-	-	40.0	40	\$ 208.40	\$ 208.40	\$ -	\$ 8,336	\$ 8,336
M&E Transition Out JS+RJS	M&E Transition Out JS+RJS - RPA Santa Clara County			Application System Analyst Ingri Prieto	-	-	-	-	40	-	-	40.0	40	\$ 187.30	\$ 187.30	\$ -	\$ 7,492	\$ 7,492
Deloitte KT Workstream	M&E KT										-	-	-			\$ -	\$ -	\$ -
M&E Transition Out KT	Fulfillment of unlocatable documentation requests Assume: 100 documents; 1 hour/doc			Senior Programmer/ Analyst TBDs	8	30	30	30	2		98.0	2.0	100	\$ 208.40	\$ 208.40	\$ 20,423	\$ 417	\$ 20,840
M&E Transition Out KT	M&E KT Preparation and Follow-up Action Items (apprx. 191 KT sessions) - 3 hrs per sessions (estimate 200 sessions)			Senior Manager TBDs	15	186	186	186	27	-	573.0	27.0	600	\$ 286.34	\$ 286.34	\$ 164,073	\$ 7,731	\$ 171,804
M&E Transition Out KT	KT Session - Functional: Layers, Services, Monoliths, and Executables and Application Framework (Part 1)	0	2	Senior Manager Sumeet Patil Prashant Goel		4	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Functional: Layers, Services, Monoliths, and Executables and Application Framework (Part 1)	0	2	Senior Programmer/ Analyst Erick Guanzon		2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Functional: Layers, Services, Monoliths, and Executables and Application Framework (Part 2)	0	2	Senior Manager Sumeet Patil Prashant Goel		4	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Functional: Layers, Services, Monoliths, and Executables and Application Framework (Part 1)	0	2	Senior Programmer/ Analyst Erick Guanzon		2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - NFRs (Part 1)	0	2	Senior Manager Sumeet Patil Prashant Goel Naresh P Barsagade				6	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - NFRs (Part 1)	0	2	Senior Programmer/ Analyst Court Swenson Erick Guanzon				4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - NFRs (Part 2)	0	2	Senior Manager Sumeet Patil Prashant Goel				4	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Observability Strategy and Tools	0	2	Senior Manager Sumeet Patil				2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Observability Strategy and Tools	0	2	Senior Programmer/ Analyst Court Swenson				2	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Application Architecture - Follow-Up Session	0	2	Senior Manager Sumeet Patil Prashant Goel			4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Streaming, Events, Sync/Async Integration	0	2	Senior Manager Sumeet Patil Prashant Goel		4					4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - SLA Performance, Monitoring, Management (Part 1) (this agenda has 20 topics to cover)	0	2	Senior Manager Sumeet Patil				4			4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - SLA Performance, Monitoring, Management (Part 1) (this agenda has 20 topics to cover)	0	2	Senior Programmer/ Analyst Court Swenson				4			4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - SLA Performance, Monitoring, Management (Part 2) (this agenda has 20 topics to cover)	0	2	Senior Manager Sumeet Patil, Deepak Shrivastav, Sauvik Basu				4			4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Application Architecture - Follow-Up Session	0	1	Senior Manager Sumeet Patil				1			1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Auditing	0	1	Senior Manager Sumeet Patil				1			1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Data Models: Logical and Physical	0	2	Senior Manager Sauvik Basu			2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Data Models: Logical and Physical	0	2	Application System Analyst Robert Gault			2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - DevSecOps Pipeline	0	2	Senior Manager Bala Yegappan Sumeet Patil Deepak Shrivastav Sauvik Basu		8					8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - DevSecOps Pipeline	0	2	Senior Programmer/ Analyst Joel Jas		2					2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - DevSecOps Pipeline	0	2	Application System Analyst Robert Gault		2					2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Automation Tooling	0	1	Senior Manager Deepak Shrivastav		1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Automation Tooling	0	1	Senior Programmer/ Analyst Joel Jas		1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
M&E Transition Out KT	KT Session - DevSecOps - Follow-Up Session	0	1	Senior Manager Deepak Shrivastav		1					1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - DevSecOps - Follow-Up Session	0	1	Senior Programmer/ Analyst Joel Jas		1					1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208



M&E Transition Out KT	KT Session - Batch Job Error Handling & Recovery	0	2	Senior Manager Naresh P Barsagade Gopal Vedula	-	-	4	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Batch Scheduling & Automation (this agenda has 12 topics to cover)	0	2	Senior Manager Naresh P Barsagade	-	-	4	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Batch Follow-Up Session	0	1	Senior Manager Naresh P Barsagade	-	-	1	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Interface Control Documentation and Escalations	0	2	Senior Manager Ravneet Bhatia	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Interface Control Documentation and Escalations	0	2	Senior Programmer/ Analyst Balakumar Murthy Sidhant Garg Gokul Suresh	-	-	6	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Interface Control Documentation and Escalations	0	2	Application System Analyst Howard Suksant	-	-	2	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - OWDs Non-Prod Daily Operations (this agenda has 12 topics to cover)	0	2	Senior Manager Deepak Shrivastav Sauvik Basu Sumeet Patil	-	-	12	-	-	12.0	-	12	\$ 286.34	\$ 286.34	\$ 3,436	\$ -	\$ 3,436
M&E Transition Out KT	KT Session - OWDs Non-Prod Daily Operations Follow-Up Session	0	2	Senior Manager Deepak Shrivastav Sauvik Basu Sumeet Patil	-	-	6	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Non- Prod Management	0	2	Senior Manager Deepak Shrivastav Sauvik Basu Sumeet Patil	-	-	6	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Non- Prod Management	0	2	Senior Manager Sauvik Basu	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Tooling and Reporting Follow-Up Session	0	1	Senior Manager Ravneet Bhatia	-	-	1	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Tooling and Reporting Follow-Up Session	0	1	Senior Programmer/ Analyst Nitin Baxi Gokul Suresh	-	-	2	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Performance Monitoring & Alerts Follow-Up Session	0	1	Senior Manager Sumeet Patil	-	-	1	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Performance Monitoring & Alerts Follow-Up Session	0	1	Senior Programmer/ Analyst Court Swenson	-	-	1	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
M&E Transition Out KT	KT Session - Reporting Analytics and Tools	0	2	Senior Manager Ravneet Bhatia	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Reporting Analytics and Tools	0	2	Senior Programmer/ Analyst Nitin Baxi Gokul Suresh	-	-	4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Medi-Cal/ CalHEERS AppDev Session 1	0	2	Senior Programmer/ Analyst Renee Gustafson Geetha Ramalingam	-	-	4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Medi-Cal/ CalHEERS AppDev Session 2	0	2	Senior Programmer/ Analyst Renee Gustafson	-	-	2	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Medi-Cal/ CalHEERS AppDev Session 2	0	2	Application System Analyst Maksim Volf	-	-	2	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 1)	0	2	Senior Manager Michael Wu	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 1)	0	2	Application System Analyst Aaron Fowler Erika Kusnadi	-	-	4	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 2)	0	2	Senior Manager Michael Wu	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 2)	0	2	Application System Analyst Aaron Fowler Erika Kusnadi	-	-	4	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 3)	0	2	Senior Manager Michael Wu	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 3)	0	2	Application System Analyst Aaron Fowler Erika Kusnadi	-	-	4	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 4)	0	2	Senior Manager Michael Wu	-	-	2	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Worker Portal (Part 4)	0	2	Application System Analyst Aaron Fowler	-	-	2	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Backlog Refinement	0	2	Senior Manager Roger Perez Gopal Vedula Sumeet Patil	-	-	6	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Release Planning + Management) (this agenda has 12 topics to cover)	0	2	Senior Manager Lynnel Silva Gopal Vedula Sumeet Patil Roger Perez	-	-	16	-	-	16.0	-	16	\$ 286.34	\$ 286.34	\$ 4,581	\$ -	\$ 4,581
M&E Transition Out KT	KT Session - Release Planning + Management) (this agenda has 12 topics to cover)	0	2	Application System Analyst Anand Dattatri Kulkarni	-	-	4	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Release Planning + Management) (this agenda has 12 topics to cover)	0	2	Senior Programmer/ Analyst Renee Gustafson	-	-	4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Medi-Cal/CalHEERS AppDev Session 3	0	2	Senior Programmer/ Analyst Renee Gustafson	-	-	2	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Medi-Cal/CalHEERS AppDev Session 3	0	2	Application System Analyst Tisha Mutreja Dylan Patel	-	-	4	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Worker Portal - Worker Portal Overview1 (Part 1)	0	2	Senior Programmer/ Analyst Jason M. Francis Michael Wu Richard Weeks	-	-	6	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/ Analyst Renee Gustafson Jason M. Francis	-	-	4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Application System Analyst Erika Kusnadi	-	-	2	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - SDLC Process (this agenda has 20 topics to cover)	0	2	Senior Manager Lynnel Silva Gopal Vedula Sumeet Patil Roger Perez Deepak Shrivastav	-	-	20	-	-	20.0	-	20	\$ 286.34	\$ 286.34	\$ 5,727	\$ -	\$ 5,727



M&E Transition Out KT	KT Session - Production Readiness and Green Light Activities	0	2	Senior Manager Roger Perez Lynnel Silva Sumeet Patil	-	-	6	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Production Readiness and Green Light Activities	0	2	Application System Analyst Anand Dattatri Kulkarni	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Training Environment Support	0	2	Senior Manager Roger Perez Lynnel Silva Sauvik Basu	-	-	6	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Training Environment Support	0	2	Application System Analyst Christina Garcia	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Balakumar Murthy	-	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Application System Analyst Howard Suksanti Soundarya Ramesh	-	-	4	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Application Batches (Part 1)	0	2	Senior Manager Sauvik Basu	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Application Batches (Part 1)	0	2	Senior Programmer/Analyst Balakumar Murthy Priya Sridharan	-	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Application Batches (Part 1)	0	2	Application System Analyst Howard Suksanti Soundarya Ramesh Manisha Chatterjee	-	-	6	-	-	-	6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
M&E Transition Out KT	KT Session - Application Batches (Part 2)	0	2	Senior Programmer/Analyst Balakumar Murthy	-	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Application Batches (Part 2)	0	2	Application System Analyst Howard Suksanti Soundarya Ramesh	-	-	4	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Batches - Benefits Cal (this agenda has 10 topics to cover)	0	2	Senior Manager Melissa Mendoza	-	-	4	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Batches - Benefits Cal (this agenda has 10 topics to cover)	0	2	Senior Programmer/Analyst Michael Wu	-	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Batches - Benefits Cal (this agenda has 10 topics to cover)	0	2	Application System Analyst Gillian Bendicio Erika Kusnadi	-	-	8	-	-	-	8.0	-	8	\$ 187.30	\$ 187.30	\$ 1,498	\$ -	\$ 1,498
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Balakumar Murthy	-	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Application System Analyst Howard Suksanti Soundarya Ramesh	-	-	4	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 1)	0	2	Senior Programmer/Analyst Renee Gustafson Geetha Ramalingam	-	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 1)	0	2	Application System Analyst Tisha Mutreja	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 2)	0	2	Senior Programmer/Analyst Renee Gustafson Geetha Ramalingam	-	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 2)	0	2	Application System Analyst Tisha Mutreja	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 3)	0	2	Senior Programmer/Analyst Renee Gustafson Geetha Ramalingam	-	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Batches - CalHEERS (Part 3)	0	2	Application System Analyst Tisha Mutreja	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Reports Batches (Part 1)	0	2	Senior Manager Ravneet Bhatia	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Reports Batches (Part 1)	0	2	Senior Programmer/Analyst Nitin Baxi Sidhant Garg Gokul Suresh	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Reports Batches (Part 2)	0	2	Senior Manager Ravneet Bhatia	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Reports Batches (Part 2)	0	2	Senior Programmer/Analyst Nitin Baxi Sidhant Garg Gokul Suresh	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Ravneet Bhatia	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Nitin Baxi Sidhant Garg Gokul Suresh	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Account Creation and Management (for clients, workers, agents, third party etc.)	0	2	Senior Manager Sumeet Patil Sauvik Basu	-	-	4	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Account Creation and Management (for clients, workers, agents, third party etc.)	0	2	Application System Analyst Robert Gault	-	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Sumeet Patil	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Prashant Goel	-	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 1)	0	2	Senior Manager Sreekanth Kalvoju	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 1)	0	2	Senior Programmer/Analyst Tiffany Huckaby P Madhan Kumar Priya Sridharan	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 2)	0	2	Senior Manager Sreekanth Kalvoju	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 2)	0	2	Senior Programmer/Analyst Tiffany Huckaby P Madhan Kumar Priya Sridharan	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 3)	0	2	Senior Manager Sreekanth Kalvoju	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 3)	0	2	Senior Programmer/Analyst Tiffany Huckaby P Madhan Kumar Priya Sridharan	-	-	6	-	-	-	6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 4)	0	2	Senior Manager Sreekanth Kalvoju	-	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573

M&E Transition Out KT	KT Session - Technical Session - Correspondences (Part 4)	0	2	Senior Programmer/Analyst Tiffany Huckaby P Madhan Kumar Priya Sridharan		6	-			6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 1) - Architecture overview and Data model (this agenda has 18 topics to cover)	0	2	Senior Manager Melissa Mendoza	-	4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 1) - Architecture overview and Data Model (this agenda has 18 topics to cover)	0	2	Senior Programmer/Analyst Priya Sridharan Rupalatha Putta Balakumar Murthy						12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 1) - Architecture overview and Data model (this agenda has 18 topics to cover)	0	2	Application System Analyst Gillian Bendicio Howard Suksanti Soundarya Ramesh Manisha Chatterjee	-	16				16.0	-	16	\$ 187.30	\$ 187.30	\$ 2,997	\$ -	\$ 2,997
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 2) - Cover various types of interfaces	0	2	Senior Manager Prakash Thota	-	2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 2) - Cover various types of interfaces	0	2	Senior Programmer/Analyst Renee Gustafson Naveen Bhumandla Balakumar Murthy Sidhant Garg						8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 2) - Cover various types of interfaces	0	2	Application System Analyst Howard Suksanti Tisha Mutreja Matthew Warren	-	6				6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 3) - State v/s Federal Interfaces (this agenda has 18 topics to cover)	0	2	Senior Programmer/Analyst Renee Gustafson Geetha Ramalingam						8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 3) - State v/s Federal Interfaces (this agenda has 18 topics to cover)	0	2	Application System Analyst Tisha Mutreja	-	4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 4) - Tracking, Monitoring, Audit & Reporting	0	2	Senior Manager Sumeet Patil Ravneet Bhatia Kapil Santosh	-	6				6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 4) - Tracking, Monitoring, Audit & Reporting	0	2	Senior Programmer/Analyst Sidhant Garg Sarbjeeet Chana						4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 5) - Automated process with performance SLAs & Obfuscation	0	2	Senior Manager Sumeet Patil	-	2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 5) - Automated process with performance SLAs & Obfuscation	0	2	Senior Programmer/Analyst Prashant Goel Balakumar Murthy						4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical KT - Interfaces (Part 5) - Automated process with performance SLAs & Obfuscation	0	2	Application System Analyst Howard Suksanti	-	2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 1) - Architecture & Data Model Walkthrough	0	2	Senior Programmer/Analyst Jason M. Francis Richard Weeks						4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 1) - Architecture & Data Model Walkthrough	0	2	Application System Analyst Ramakrishna Kuchibhotla Paul Galloway	-	4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 2) - Program wise Rules & Authorization	0	2	Senior Manager Sumeet Patil	-	2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 2) - Program wise Rules & Authorization	0	2	Senior Programmer/Analyst Jason M. Francis Richard Weeks						4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 2) - Program wise Rules & Authorization	0	2	Application System Analyst Ramakrishna Kuchibhotla	-	2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 3) - Verification, Third party Integrations & Timely Reporting	0	2	Senior Programmer/Analyst Jason M. Francis Richard Weeks Sidhant Garg						6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 3) - Verification, Third party Integrations & Timely Reporting	0	2	Application System Analyst Matthew Warren	-	2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 4) - Annual & Automated processes	0	2	Senior Programmer/Analyst Renee Gustafson Jason M. Francis Richard Weeks Balakumar Murthy						8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 4) - Annual & Automated processes	0	2	Application System Analyst Howard Suksanti Tisha Mutreja	-	4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 5) - Hearings, E&T and Non-Compliance Process	0	2	Senior Programmer/Analyst Michael Wu Jason M. Francis Richard Weeks						6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 5) - Hearings, E&T and Non-Compliance Process	0	2	Application System Analyst Ramakrishna Kuchibhotla Erika Kusnadi	-	4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 6) - Eligibility specific nuances & History	0	2	Senior Programmer/Analyst Jason M. Francis Richard Weeks Sidhant Garg Renee Gustafson						8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical KT - EDBC (Part 6) - Eligibility specific nuances & History	0	2	Application System Analyst Tisha Mutreja Matthew Warren	-	4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - EDBC - Follow-Up Session	0	2	Senior Programmer/Analyst Jason M. Francis Richard Weeks Sidhant Garg Renee Gustafson						8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical KT - EDBC - Follow-Up Session	0	2	Application System Analyst Tisha Mutreja	-	2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 1)	0	2	Senior Manager Roger Perez Lynnel Silva Gopal Vedula	-	6				6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 1)	0	2	Senior Programmer/Analyst Justin Dobbs						2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 1)	0	2	Application System Analyst Anand Dattatri Kulkarni Vallari Bathala Getnet Beyene	-	6				6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124

M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 2) (this agenda has 15 topics to cover)	0	2	Senior Programmer/Analyst Justin Dobbs Michael Wu Balakumar Murthy		12	-			12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 2) (this agenda has 15 topics to cover)	0	2	Application System Analyst Vallari Bathala Howard Suksanti Erika Kusnadi	-	12				12.0	-	12	\$ 187.30	\$ 187.30	\$ 2,248	\$ -	\$ 2,248
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 3)	0	2	Senior Programmer/Analyst Richard J. Weeks Jason M. Francis Michael Wu Balakumar Murthy Sidhant Garg			10	-		10.0	-	10	\$ 208.40	\$ 208.40	\$ 2,084	\$ -	\$ 2,084
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 3)	0	2	Application System Analyst Matthew Warren Howard Suksanti Erika Kusnadi	-		6			6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 1)	0	2	Senior Manager Kapil Santosh	-		2			2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 1)	0	2	Senior Programmer/Analyst Sidhant Garg			2	-		2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 1)	0	2	Application System Analyst Matthew Warren John Besa	-		4			4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 4)	0	2	Senior Programmer/Analyst Justin Dobbs Michael Wu Balakumar Murthy			6	-		6.0	-	6	\$ 208.40	\$ 208.40	\$ 1,250	\$ -	\$ 1,250
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 4)	0	2	Application System Analyst Vallari Bathala Howard Suksanti Erika Kusnadi	-		6			6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 5)	0	2	Senior Programmer/Analyst Michael Wu			2	-		2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 5)	0	2	Application System Analyst Aaron Fowler Erika Kusnadi	-		4			4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 6) (this agenda has 15 topics to cover)	0	2	Senior Manager Regina Zmuidzinas	-		4			4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 6) (this agenda has 15 topics to cover)	0	2	Senior Programmer/Analyst Michael Wu			4	-		4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical KT - Support Functions (Part 6) (this agenda has 15 topics to cover)	0	2	Application System Analyst Erika Kusnadi	-		4			4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 2)	0	2	Senior Manager Kapil Santosh	-		2			2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 2)	0	2	Senior Programmer/Analyst Sidhant Garg			2	-		2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 2)	0	2	Application System Analyst Matthew Warren John Besa	-		4			4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 3)	0	2	Senior Manager Kapil Santosh	-		2			2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 3)	0	2	Senior Programmer/Analyst Sidhant Garg			2	-		2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical Session - Benefits Management (Part 3)	0	2	Application System Analyst Matthew Warren John Besa	-		4			4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 1) (this agenda has 21 topics to cover)	0	2	Senior Manager Ravneet Bhatia	-			4		4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 1) (this agenda has 21 topics to cover)	0	2	Senior Programmer/Analyst Sidhant Garg Gokul Suresh Nitin Baxi				12		12.0	-	12	\$ 208.40	\$ 208.40	\$ 2,501	\$ -	\$ 2,501
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 1) (this agenda has 21 topics to cover)	0	2	Application System Analyst Esequiel Herrera-Ortiz	-			4		4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 2) (this agenda has 6 topics to cover)	0	2	Senior Manager Ravneet Bhatia Sumeet Patil Sauvik Basu	-		12			12.0	-	12	\$ 286.34	\$ 286.34	\$ 3,436	\$ -	\$ 3,436
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 2) (this agenda has 6 topics to cover)	0	2	Senior Programmer/Analyst Gokul Suresh Nitin Baxi			8			8.0	-	8	\$ 208.40	\$ 208.40	\$ 1,667	\$ -	\$ 1,667
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 2) (this agenda has 6 topics to cover)	0	2	Application System Analyst Esequiel Herrera-Ortiz	-			2		2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 3)	0	2	Senior Manager Ravneet Bhatia	-			2		2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 3)	0	2	Senior Programmer/Analyst Gokul Suresh Nitin Baxi			4			4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 3)	0	2	Application System Analyst Esequiel Herrera-Ortiz	-			2		2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 4)	0	2	Senior Manager Ravneet Bhatia	-			2		2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 4)	0	2	Senior Programmer/Analyst Gokul Suresh Nitin Baxi			4			4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Technical Session - Analytics and Reports (Part 4)	0	2	Application System Analyst Esequiel Herrera-Ortiz	-			2		2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical Session - Follow-Up Session	0	1	Senior Manager Kapil Santosh	-			1		1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Technical Session - Follow-Up Session	0	1	Senior Programmer/Analyst Sidhant Garg				1		1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
M&E Transition Out KT	KT Session - Technical Session - Follow-Up Session	0	1	Application System Analyst Matthew Warren John Besa	-			2		2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Workspace Set Up (Part 1)	0	2	Senior Manager Sumeet Patil Deepak Shrivastav Sauvik Basu	-		6			6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Workspace Set Up (Part 2)	0	2	Senior Manager Sumeet Patil Deepak Shrivastav	-		4			4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Workspace Set Up (Part 2)	0	2	Senior Programmer/Analyst Michael Wu			2			2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417

M&E Transition Out KT	KT Session - Test Tools and Process Walkthrough (Part 1)	0	2	Senior Manager Sumeet Patil Sauvik Basu Gopal Vedula Roger Perez Lynnel Silva	-	10					10.0	-	10	\$ 286.34	\$ 286.34	\$ 2,863	\$ -	\$ 2,863
M&E Transition Out KT	KT Session - Test Tools and Process Walkthrough (Part 2)	0	2	Senior Manager Sumeet Patil Gopal Vedula Roger Perez Lynnel Silva	-	8					8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Test Tools and Process Walkthrough (Part 3)	0	2	Senior Manager Sumeet Patil Gopal Vedula Roger Perez Lynnel Silva	-	8					8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Test Tools and Process Walkthrough (Part 4)	0	2	Senior Manager Sumeet Patil Gopal Vedula Roger Perez Lynnel Silva	-	8					8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Test Deliverable (1. Performance Test Materials Packet (Online/Batch) 2. Requirements Traceability Matrix (RTM) and Report)	0	2	Senior Manager Sumeet Patil Gopal Vedula Roger Perez Lynnel Silva Naresh P Barsagade	-	10					10.0	-	10	\$ 286.34	\$ 286.34	\$ 2,863	\$ -	\$ 2,863
M&E Transition Out KT	KT Session - Automation Framework Walkthrough (Part 1)	0	2	Senior Manager Roger Perez Lynnel Silva	-	4					4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Automation Framework Walkthrough (Part 1)	0	2	Senior Programmer/Analyst William Baretzky	-	2					2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Automation Framework Walkthrough (Part 2)	0	2	Senior Manager Roger Perez Lynnel Silva	-	4					4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Automation Framework Walkthrough (Part 2)	0	2	Senior Programmer/Analyst William Baretzky	-	2					2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - General Assitance/General Relief(GAGR)	0	2	Senior Programmer/Analyst Richard J. Weeks Priya Sridharan	-	4					4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - General Assitance/General Relief(GAGR)	0	2	Application System Analyst Ramakrishna Kuchibhotla Manisha Chatterjee Howard Suksanti	-	6					6.0	-	6	\$ 187.30	\$ 187.30	\$ 1,124	\$ -	\$ 1,124
M&E Transition Out KT	KT Session - Security Compliance	0	2	Senior Manager Sumeet Patil Bala Yegappan Martin Sordilla Sauvik Basu	-	-	-	-	-	8	-	8.0	8	\$ 286.34	\$ 286.34	\$ -	\$ 2,291	\$ 2,291
M&E Transition Out KT	KT Session - Security Compliance	0	2	Senior Programmer/Analyst Ahmed Raji	-	-	-	-	-	2	-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - Security Compliance	0	2	Programmer/ Analyst Kate Miller	-	-	-	-	-	2	-	2.0	2	\$ 153.93	\$ 153.93	\$ -	\$ 308	\$ 308
M&E Transition Out KT	KT Session - Security Process, Procedures, Policy, and Standards (this agenda has 12 topics to cover)	0	2	Senior Manager Sumeet Patil Deepak Shrivastav Sauvik Basu Bala Yegappan Roger Perez Martin Sordilla	-	-	-	-	-	24	-	24.0	24	\$ 286.34	\$ 286.34	\$ -	\$ 6,872	\$ 6,872
M&E Transition Out KT	KT Session - Security Process, Procedures, Policy, and Standards (this agenda has 12 topics to cover)	0	2	Senior Programmer/Analyst Ahmed Raji	-	-	-	-	-	4	-	4.0	4	\$ 208.40	\$ 208.40	\$ -	\$ 834	\$ 834
M&E Transition Out KT	KT Session - Security Process, Procedures, Policy, and Standards (this agenda has 12 topics to cover)	0	2	Programmer/ Analyst Kate Miller	-	-	-	-	-	4	-	4.0	4	\$ 153.93	\$ 153.93	\$ -	\$ 616	\$ 616
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	-	-	-	-	4	-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Ahmed Raji	-	-	-	-	-	2	-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Programmer/ Analyst Kate Miller	-	-	-	-	-	2	-	2.0	2	\$ 153.93	\$ 153.93	\$ -	\$ 308	\$ 308
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	-	-	-	-	4	-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Ahmed Raji	-	-	-	-	-	2	-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Programmer/ Analyst Kate Miller	-	-	-	-	-	2	-	2.0	2	\$ 153.93	\$ 153.93	\$ -	\$ 308	\$ 308
M&E Transition Out KT	KT Session - Identity and Access Management	0	2	Senior Manager Sumeet Patil Bala Yegappan Martin Sordilla	-	6	-	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Identity and Access Management	0	2	Senior Programmer/ Analyst Adnan Bukhari	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Sumeet Patil Bala Yegappan Martin Sordilla	-	6	-	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/ Analyst Adnan Bukhari	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Sumeet Patil Bala Yegappan Martin Sordilla	-	6	-	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/ Analyst Adnan Bukhari	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	4	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Senior Programmer/Analyst Ahmed Raji	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Programmer/ Analyst Kate Miller	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	4	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145

M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Senior Programmer/Analyst Ahmed Raji	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Application Interfaces and Security Architecture	0	2	Programmer/ Analyst Kate Miller	-	2	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
M&E Transition Out KT	KT Session - Application Security (this agenda has 10 topics to cover)	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	8	-	-	-	8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Application Security (this agenda has 10 topics to cover)	0	2	Senior Programmer/Analyst Ahmed Raji	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Application Security (this agenda has 10 topics to cover)	0	2	Programmer/ Analyst Kate Miller	-	4	-	-	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
M&E Transition Out KT	KT Session - Encryption, Virtualization, Infrastructure, and Data Security (this agenda has 11 topics to cover)	0	2	Senior Manager Bala Yegappan Martin Sordilla Sauvik Basu	-	12	-	-	-	12.0	-	12	\$ 286.34	\$ 286.34	\$ 3,436	\$ -	\$ 3,436
M&E Transition Out KT	KT Session - Encryption, Virtualization, Infrastructure, and Data Security (this agenda has 11 topics to cover)	0	2	Application System Analyst Jyoti Rani	-	4	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Bala Yegappan Martin Sordilla Sauvik Basu	-	6	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Programmer/Analyst Ahmed Raji	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Programmer/ Analyst Kate Miller	-	2	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Application System Analyst Jyoti Rani	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Incident Management and Response	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	4	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Application Data Encryption and Key Management	0	2	Senior Manager Bala Yegappan Martin Sordilla Sauvik Basu	-	6	-	-	-	6.0	-	6	\$ 286.34	\$ 286.34	\$ 1,718	\$ -	\$ 1,718
M&E Transition Out KT	KT Session - Application Data Encryption and Key Management	0	2	Application System Analyst Jyoti Rani	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Security Monitoring Architecture	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	4	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Security Monitoring Architecture	0	2	Senior Programmer/Analyst Ahmed Raji	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Security Monitoring Architecture	0	2	Programmer/ Analyst Kate Miller	-	2	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
M&E Transition Out KT	KT Session - Follow-Up Session	0	2	Senior Manager Bala Yegappan Martin Sordilla	-	4	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Part 1: SIRFRAs (non-recurring, non-query), SCERFRAs	0	2	Senior Programmer/Analyst Tiffany Huckaby Jason Francis	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Part 1a: SIRFRAs (non-recurring, non-query), SCERFRAs	0	1	Senior Programmer/Analyst Tiffany Huckaby Jason Francis	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Part 2: Recurring SIRFRAs, Query SIRFRAs (often require production access)	0	2	Senior Programmer/Analyst Jason Francis Duke Vang	-	4	-	-	4	4.0	4.0	8	\$ 208.40	\$ 208.40	\$ 834	\$ 834	\$ 1,667
M&E Transition Out KT	KT Session - Part 3: ABQ and May Revise - Budget Drills	0	2	Senior Manager Gopal Vedula	-	8	-	-	-	8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Part 3: ABQ and May Revise - Budget Drills	0	2	Application System Analyst Diana DiNardo Esequiel Herrera-Ortiz	-	4	-	-	4	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - CalSAWS.org Support	0	1	Senior Manager Sumeet Patil Roger Perez	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - CalSAWS.org Support	0	2	Application System Analyst Anand Dattatri Kulkarni	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Disaster Recovery Process Execution of DRP Test Reports (this agenda has 10 topics to cover)	0	2	Senior Manager Deepak Shrivastav Sauvik Basu	-	8	-	-	-	8.0	-	8	\$ 286.34	\$ 286.34	\$ 2,291	\$ -	\$ 2,291
M&E Transition Out KT	KT Session - Disaster Recovery Process Execution of DRP Test Reports (this agenda has 10 topics to cover)	0	2	Senior Programmer/Analyst Joel Jas	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - Disaster Recovery Process Execution of DRP Test Reports (this agenda has 10 topics to cover)	0	2	Application System Analyst Jyoti Rani	-	4	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - Batch FPL Cola	0	1	Senior Manager Naresh P Barsagade	-	1	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Batch FPL Cola	0	1	Programmer/ Analyst Nicholas Sturges	-	1	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
M&E Transition Out KT	KT Session - Batch FPL Cola	0	1	Application System Analyst Tisha Mutreja	-	1	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - Follow-Up Session	0	1	Senior Manager Sauvik Basu	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Follow-Up Session	0	1	Application System Analyst Jyoti Rani	-	1	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - M&E Transition Out KT Additional Sessions Placeholder 20 KT Sessions *2 hours per *2 resources	0		Senior Manager TBD	-	40	40	-	-	80.0	-	80	\$ 286.34	\$ 286.34	\$ 22,907	\$ -	\$ 22,907
<b>M&amp;E Transition Out KT</b>	<b>KT Session - New Sessions</b>	<b>0</b>															
M&E Transition Out KT	KT Session - Tooling and Reporting Follow-Up Session	0	1	Senior Manager Sumeet Patil	-	1	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Tooling and Reporting Follow-Up Session	0	1	Application System Analyst Anand Dattatri Kulkarni	-	1	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - Release Design	0	2	Senior Manager Gopal Vedula	-	2	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Release Design	0	2	Senior Programmer/Analyst Tiffany Huckaby Jason Francis	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - CalHEERS - Ad-Hoc Prioritization Requests and Design Process	0	2	Senior Programmer/Analyst Renee Gustafson Geetha Ramalingam	-	4	-	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834
M&E Transition Out KT	KT Session - CalHEERS - Ad-Hoc Prioritization Requests and Design Process	0	1	Application System Analyst Tisha Mutreja	-	1	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187

M&E Transition Out KT	KT Session - Non- Prod Management (Part 2)	0	2	Senior Manager Sumeet Patil Deepak Shrivastav		4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Automation Tooling - Follow Up	0	2	Senior Manager Deepak Shrivastav		2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Root Cause Analysis	0	1	Senior Manager Roger Perez		1				1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Root Cause Analysis	0	1	Application System Analyst Anand Dattatri Kulkarni		1				1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - DevSecOps & Environment Management Follow-Up Session	0	1	Senior Manager Roger Perez Sumeet Patil		2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - DevSecOps & Environment Management Follow-Up Session	0	1	Application System Analyst Anand Dattatri Kulkarni		1				1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - IAM Follow-Up Session 2	0	2	Senior Manager Sumeet Patil			2			2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - IAM Follow-Up Session 3	0	2	Senior Programmer/ Analyst Adnan Bukhari			2			2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Compliance Requirements & Communications Templates & Channels	0	2	Senior Manager Roger Perez		2				2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
M&E Transition Out KT	KT Session - Compliance Requirements & Communications Templates & Channels	0	2	Application System Analyst Anand Dattatri Kulkarni		2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up 1	0	2	Senior Manager Sauvik Basu Sumeet Patil	-	4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up 1	0	2	Application System Analyst Robert Gault Jyoti Rani		4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up Session 2	0	2	Senior Manager Sauvik Basu Sumeet Patil	-	4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up Session 2	0	2	Application System Analyst Robert Gault Jyoti Rani		4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up 3	0	2	Senior Manager Sauvik Basu Sumeet Patil	-	4				4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - DevSecOps Database Release Management Follow-Up 3	0	2	Application System Analyst Robert Gault Jyoti Rani		4				4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
M&E Transition Out KT	KT Session - CalHEERS - Release 26.02	0	2	Senior Programmer/Analyst Geetha Ramalingam			2			2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - CalHEERS - Release 26.03	0	2	Application System Analyst Tisha Mutreja	-	2				2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Tier 3 Service Desk Support Follow-Up	0	1	Senior Manager Roger Perez			1			1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
M&E Transition Out KT	KT Session - Tier 3 Service Desk Support Follow-Up	0	1	Application System Analyst Jamala Rules			1			1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 1	0	2	Senior Manager Bala Yegappan Martin Sordilla				4		-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 1	0	2	Senior Programmer/Analyst Ahmed Raji				2		-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 1	0	2	Programmer/ Analyst Kate Miller				2		-	2.0	2	\$ 153.93	\$ 153.93	\$ -	\$ 308	\$ 308
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 2	0	2	Senior Manager Bala Yegappan Martin Sordilla				4		-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 2	0	2	Senior Programmer/Analyst Ahmed Raji				2		-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - Security Compliance Follow-Up Session 2	0	2	Programmer/ Analyst Kate Miller				2		-	2.0	2	\$ 153.93	\$ 153.93	\$ -	\$ 308	\$ 308
M&E Transition Out KT	KT Session - Technical Session - Child Care Portal & Virtual Assistant	0	2	Senior Manager Regina Zmuidzinas Michael Wu				4		4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
M&E Transition Out KT	KT Session - Technical Session - Child Care Portal & Virtual Assistant	0	2	Senior Programmer/Analyst Matthew Lower Uzochi Oparaji				2		2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
M&E Transition Out KT	KT Session - Technical Session - Child Care Portal & Virtual Assistant	0	2	Application System Analyst Erika Kusnadi-cerrezo			2			2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
M&E Transition Out KT	KT Session - Technical Session - Child Care Portal & Virtual Assistant	0	2	Programmer/Analyst Uzochi Oparaji	-	-	-	2		2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
M&E Transition Out KT	KT Session - Self Service Bots - VA Bot	0	2	Senior Manager John Dray Regina Zmuidzinas				4		-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - COLA - MBSAK	0	2	Senior Manager Naresh P Barsagade Sreekanth Kalvoju				4		-	4.0	4	\$ 286.34	\$ 286.34	\$ -	\$ 1,145	\$ 1,145
M&E Transition Out KT	KT Session - COLA - MBSAK	0	2	Senior Programmer/Analyst Jason Francis				2		-	2.0	2	\$ 208.40	\$ 208.40	\$ -	\$ 417	\$ 417
M&E Transition Out KT	KT Session - COLA - MBSAK	0	2	Application System Analyst Paul Galloway Raj Devidi				4		-	4.0	4	\$ 187.30	\$ 187.30	\$ -	\$ 749	\$ 749



Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Architecture:</li> <li>ForgeRock Architecture Overview</li> <li>- Review Architecture</li> <li>- Implementation and Integration of: <ul style="list-style-type: none"> <li>- Security Access Manager (AM)</li> <li>- Security Identity Gateway (IG)</li> <li>- Security Directory Services (DS)</li> <li>- Security Identity Management (IAM)</li> </ul> </li> <li>- ForgeRock Specific Services</li> <li>- Client Application Specific Implementation Details</li> </ul>	2	0	Application System Analyst Marqus Chambers Blake Haselberger	-	4	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Access Manager (AM):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Senior Manager Brian Taylor	-	4	-	-	-	-	4.0	-	4	\$ 286.34	\$ 286.34	\$ 1,145	\$ -	\$ 1,145
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Access Manager (AM):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Application System Analyst Marqus Chambers	-	-	-	-	-	-	-	-	-	\$ 187.30	\$ 187.30	\$ -	\$ -	\$ -
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Access Manager (AM):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Programmer/ Analyst Dean Barrois	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Identity Gateway (IG):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Senior Manager Brian Taylor	-	3	-	-	-	-	3.0	-	3	\$ 286.34	\$ 286.34	\$ 859	\$ -	\$ 859
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Identity Gateway (IG):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Application System Analyst Marqus Chambers	-	-	-	-	-	-	-	-	-	\$ 187.30	\$ 187.30	\$ -	\$ -	\$ -
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Directory Services (DS):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Senior Manager Brian Taylor	-	2	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	<ul style="list-style-type: none"> <li>Workstream 13 - ForgeRock Operations - KT - Security Directory Services (DS):</li> <li>- Overall Design</li> <li>- Review Detailed Configuration</li> <li>- Demo if applicable</li> <li>- Review Use Cases</li> <li>Testing/Monitoring</li> <li>- Testing Materials</li> <li>- Support related activities and/or tasks</li> <li>- Monitoring</li> <li>In-Process/Future Design</li> <li>- In-process activities</li> <li>- Planned design activities</li> </ul>	2	0	Senior Programmer/ Analyst Battsooj Uvsh	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417

Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Security Identity Management (IDM): - Overall Design - Review Detailed Configuration - Demo if applicable - Review Use Cases Testing/Monitoring - Testing Materials - Support related activities and/or tasks - Monitoring In-Process/Future Design - In-process activities - Planned design activities	2	0	Senior Manager Brian Taylor	-	2	-	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Security Identity Management (IDM): - Overall Design - Review Detailed Configuration - Demo if applicable - Review Use Cases Testing/Monitoring - Testing Materials - Support related activities and/or tasks - Monitoring In-Process/Future Design - In-process activities - Planned design activities	2	0	Programmer/ Analyst Megan Rossier	-	2	-	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - DevSecOps, Development, and Disaster Recovery: - General Overview - Build Script and Processes - Deployment Scripts and Processes - Testing Scripts and Processes Disaster Recovery - General Overview - Detail Disaster Recovery Guides	2	0	Programmer/ Analyst Dean Barrois	-	4	-	-	-	-	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - DevSecOps, Development, and Disaster Recovery: - General Overview - Build Script and Processes - Deployment Scripts and Processes - Testing Scripts and Processes Disaster Recovery - General Overview - Detail Disaster Recovery Guides	2	0	Application System Analyst Tyler Mock Marqus Chambers	-	4	-	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: MFA Login Journey	2	0	Senior Manager Brian Taylor	-	-	2	-	-	-	-	2.0	-	2	\$ 286.34	\$ 286.34	\$ 573	\$ -	\$ 573
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: MFA Login Journey	2	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: MFA Login Journey	2	0	Programmer/ Analyst Dean Barrois	-	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Service Now Integration	1	0	Senior Manager Brian Taylor	-	-	1	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Service Now Integration	1	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	1	-	-	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Service Now Integration	1	0	Programmer/ Analyst Megan Rossier	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Open POAM	1	0	Senior Manager Brian Taylor	-	-	1	-	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Open POAM	1	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	1	-	-	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Open POAM	1	0	Application System Analyst Blake Haselberger	-	-	1	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: Open POAM	1	0	Programmer/ Analyst Megan Rossier	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: BenefitsCal	2	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out KT	Workstream 13 - ForgeRock Operations - KT - Transition: BenefitsCal	2	0	Application System Analyst Marqus Chambers Blake Haselberger	-	-	4	-	-	-	-	4.0	-	4	\$ 187.30	\$ 187.30	\$ 749	\$ -	\$ 749
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.12	1	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	1	-	-	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.12	1	0	Application System Analyst Marqus Chambers	-	-	1	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.12	1	0	Programmer/ Analyst Isha Patel	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Administration - patching, version upgrades, outages, new add ons New title suggestion: ForgeRock Version Upgrade: AMI Change	1	0	Application System Analyst Tyler Mock	-	-	1	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Operations - Day to Day activities; reporting, ticket management, user management/troubleshooting, user provisioning.	1	0	Programmer/ Analyst Isha Patel	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - Reporting Process (SLA, Daily, Monthly, etc.)	1	0	Application System Analyst Tyler Mock	-	-	1	-	-	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - Reporting Process (SLA, Daily, Monthly, etc.)	1	0	Programmer/ Analyst Isha Patel	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Integrations - Splunk	1	0	Programmer/ Analyst Megan Rossier	-	-	1	-	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.13	2	0	Senior Programmer/ Analyst Battssoj Uvsh	-	-	2	-	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.13	2	0	Application System Analyst Marqus Chambers	-	-	2	-	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (Terraform, Jenkins, AWS Resources, Bitbucket) for release 25.04.11/25.04.13	2	0	Programmer/ Analyst Isha Patel	-	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (General) - Dev Primary	2	0	Programmer/ Analyst Dean Barrois	-	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (General) - Dev Disaster Recovery	2	0	Programmer/ Analyst Dean Barrois	-	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (General) - AT Primary	2	0	Programmer/ Analyst Dean Barrois	-	-	2	-	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308

Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (General) - AT Disaster Recovery	2	0	Programmer/ Analyst Dean Barrois	-	2	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Build (General) - Staging	2	0	Application System Analyst Tyler Mock	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Reporting	2	0	Programmer/ Analyst Isha Patel	-	2	-	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - ForgeRock Reporting	2	0	Application System Analyst Tyler Mock	-	2	-	-	-	2.0	-	2	\$ 187.30	\$ 187.30	\$ 375	\$ -	\$ 375	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - Shasta Post Email Change	1	0	Senior Programmer/ Analyst Battssoj Uvsh	-	1	-	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208	
Infrastructure Transition Out Revers	Workstream 13 - ForgeRock Operations - Job Shadow - User Access Review	1	0	Senior Manager Brian Taylor	-	1	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - User Access Review	1	0	Senior Programmer/ Analyst Battssoj Uvsh	-	2	-	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - User Access Review	1	0	Programmer/ Analyst Nicole Cunningham	-	1	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154	
Infrastructure Transition Out Revers	Workstream 13 - ForgeRock Operations - Job Shadow - POAM Workarounds: - User Expire Passwords - User Inactive Account	1	0	Senior Manager Brian Taylor	-	1	-	-	-	1.0	-	1	\$ 286.34	\$ 286.34	\$ 286	\$ -	\$ 286	
Infrastructure Transition Out Job Sh	Workstream 13 - ForgeRock Operations - Job Shadow - POAM Workarounds: - User Expire Passwords - User Inactive Account	1	0	Programmer/ Analyst Megan Rossier	-	1	-	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154	
<b>ForgeRock Workstream KT</b>	<b>ForgeRock Workstream - Post Production HyperCare</b>																	
Infrastructure Transition Out	ForgeRock Workstream - Post Production HyperCare Support (5/16-5/30) 2 weeks (GW Request)		0	Application System Analyst Tyler Mock	-	-	-	80	-	-	80.0	80	\$ 187.30	\$ 187.30	\$ -	\$ 14,984	\$ 14,984	
Infrastructure Transition Out	ForgeRock Workstream - Post Production HyperCare Support (5/16-5/30) 2 weeks		0	Programmer/ Analyst Megan Rossier Dean Barrois	-	-	-	160	-	-	160.0	160	\$ 153.93	\$ 153.93	\$ -	\$ 24,629	\$ 24,629	
<b>TLM 39 - Lobby Mgmt Modernization</b>																		
Infrastructure Transition Out KT	TLM39 - Lobby Mgmt Modernization Handover			Programmer/ Analyst Dean Barrois	-	-	-	4	-	4.0	-	4	\$ 153.93	\$ 153.93	\$ 616	\$ -	\$ 616	
<b>Customer Service Center (CSC) Region Handover</b>																		
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 2	1		Senior Programmer/ Analyst Ahmed Mohamed	-	-	1	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover- Region 2	1		Programmer/ Analyst Alexander Hatfalvi	-	-	1	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 3	1		Senior Programmer/ Analyst Ahmed Mohamed	-	-	1	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 3	1		Programmer/ Analyst Celeste Dominguez	-	-	1	-	-	1.0	-	1	\$ 153.93	\$ 153.93	\$ 154	\$ -	\$ 154	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 4	1		Senior Programmer/ Analyst Ahmed Mohamed	-	-	1	-	-	1.0	-	1	\$ 208.40	\$ 208.40	\$ 208	\$ -	\$ 208	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 4	1		Application System Analyst Joshua Kemp	-	-	1	-	-	1.0	-	1	\$ 187.30	\$ 187.30	\$ 187	\$ -	\$ 187	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 5	1		Senior Programmer/ Analyst Ahmed Mohamed Sarah Cummings	-	-	2	-	-	2.0	-	2	\$ 208.40	\$ 208.40	\$ 417	\$ -	\$ 417	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 6	2		Senior Programmer/ Analyst Ahmed Mohamed Sarah Cummings	-	-	4	-	-	4.0	-	4	\$ 208.40	\$ 208.40	\$ 834	\$ -	\$ 834	
Infrastructure Transition Out	Customer Service Center (CSC) Region Handover - Region 6	2		Programmer/ Analyst Alexis Cabrera	-	-	2	-	-	2.0	-	2	\$ 153.93	\$ 153.93	\$ 308	\$ -	\$ 308	
<b>M&amp;E Transition Out Workstream</b>																		
M&E Transition Out	Create new environment for Deloitte M&E Transition Efforts (SCR CA-288211) - DBA effort 256 hours +44 =300			Senior Manager Sauvik Basu Akram Shaik	-	-	80	24	8	24	104.0	32.0	136	\$ 286.34	\$ 286.34	\$ 29,779	\$ 9,163	\$ 38,942
M&E Transition Out	Create new environment for Deloitte M&E Transition Efforts (SCR CA-288211) - ForgeRock effort 256 hours +44 =300			Application System Analyst Tyler Mock	-	-	40	-	-	40.0	-	40	\$ 187.30	\$ 187.30	\$ 7,492	\$ -	\$ 7,492	
M&E Transition Out	Create new environment for Deloitte M&E Transition Efforts (SCR CA-288211) - DevOps effort 256 hours +44 =300			Senior Programmer/ Analyst Joel Jas	-	-	44	-	-	44.0	-	44	\$ 208.40	\$ 208.40	\$ 9,170	\$ -	\$ 9,170	
<b>M&amp;E 25.09 Job Shadow and Reverse Job Shadow</b>																		
M&E Transition Out JS	M&E 25.09 Job Shadow - Design SCR#1 Pre-Meet - 10 SCRsessions /1hrSCR/2 KPRs Max			Senior Manager TBD	-	-	20	-	-	20.0	-	20	\$ 208.40	\$ 208.40	\$ 4,168	\$ -	\$ 4,168	
M&E Transition Out JS	M&E 25.09 Job Shadow - Design SCR#1 Post JS QA - 10 SCR sessions/1hrSCR/2 KPRs Max			Senior Manager TBD	-	-	20	-	-	20.0	-	20	\$ 208.40	\$ 208.40	\$ 4,168	\$ -	\$ 4,168	
<b>Reverse Job Shadow (10 SCR)</b>																		
M&E Transition Out JS	M&E 25.09 Reverse Job Shadow - Design - 10 SCR session/1 hour/SCRs/2 KPRs			Senior Manager TBD	-	-	80	-	-	80.0	-	80	\$ 208.40	\$ 208.40	\$ 16,672	\$ -	\$ 16,672	
M&E Transition Out JS	M&E 25.09 Reverse Job Shadow - Build - Bi-Weekly Touchpoints - 10 SCR sessions/1 hr/SCRs/2 KPRs			Senior Manager TBD	-	-	60	100	-	160.0	-	160	\$ 208.40	\$ 208.40	\$ -	\$ 33,344	\$ 33,344	
M&E Transition Out JS	M&E 25.09 Reverse Job Shadow - contingency			Senior Manager TBD	-	-	5	10	10	5.0	20.0	25	\$ 208.40	\$ 208.40	\$ 1,042	\$ 4,168	\$ 5,210	
<b>M&amp;E Transition Out Back-Shadow</b>																		
Transition Out M&E	Back Shadow - Design 25.11, 26.01, 26.03 (June - Nov)	0		Senior Programmer/Analyst (9) Gokul Suresh (Jun-Sep) Rupalatha Putta (Jun-Jul) Renee Gustafson (Jun-Sep) Richard Weeks (M&E) (Jun-Sep) Balakumar Murthy (Jun-Nov) Jason Francis (Jun-Nov) Sidhant Garg (Jun-Nov) Michael Wu (Jun-Nov) Matthew Lower (Aug-Nov)	-	-	-	-	1,344	1,408	-	2,752.0	2,752	\$ 208.40	\$ 208.40	\$ -	\$ 573,517	\$ 573,517
Transition Out M&E	Back Shadow - Design 25.11, 26.01, 26.03 (June - Nov)	0		Application System Analyst (6) Esequiel Herrera-Ortiz (Jun-Sep) Gillian Bendicio (Jun-Sep) Paul Galloway (Jun-Sep) Matthew Warren (Jun-Sep) Sricharitha Admala (Jun-Sep) Aaron Fowler (Jun-Sep) Maksim Volf (Jun-Sep)	-	-	-	-	1,176	1,232	-	2,408.0	2,408	\$ 187.30	\$ 187.30	\$ -	\$ 451,018	\$ 451,018

Transition Out M&E	Back Shadow - Design 25.11, 26.01, 26.03 (June - Nov)	0		Programmer/ Analyst (2) Sujit Neupane (Jun-Sep) Justin Bourbonniere (Jun-Sep)	-	-	-	-	336	352	-	688.0	688	\$ 153.93	\$ 153.93	\$ -	\$ 105,904	\$ 105,904
<b>Total (Unrounded)</b>					<b>1,722</b>	<b>2,298</b>	<b>2,275</b>	<b>2,378</b>	<b>5,258</b>	<b>5,047</b>	<b>10,327</b>	<b>10,305</b>	<b>20,632</b>			<b>\$ 2,391,524.80</b>	<b>\$ 2,097,785.05</b>	<b>\$ 4,489,309.85</b>
<b>Total (Rounded)</b>																<b>\$ 2,391,525</b>	<b>\$ 2,097,785</b>	<b>\$ 4,489,310</b>

#	Assumptions
1	The total charges related to Infrastructure and M&E Transition Out Activities under this Change Notice No. FORTY ("Change Notice") will supersede the total charges for Infrastructure Transition Out Job Shadowing and Reverse Job Shadowing that were approved under Change Notice No. THIRTY NINE. The Work performed under this Change Notice No. FORTY will be added to and tracked in the work plan.
2	Gainwell has provided a list of Infrastructure Job Shadow and Reverse Job Shadow requests. Gainwell has indicated Reverse Job Shadow requests is pending and Accenture included placeholder TBDs and additional Job Shadow and Reverse Job Shadow hours. If the Job Shadow or Reverse Job Shadow hours exceed the cap of this Change Notice, Consortium and Accenture may contract in a future Change Notice or Amendment to the Agreement.
3	Charges related to Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover, or other transition out activities documented in this Change Notice will be invoiced on a Time and Materials basis up to the Total Change Notice Charges. Additional Transition Out services above the Change Notice Charges may be requested by Gainwell and approved separately by Consortium.
4	The services provided under this Change Notice do not include the following activities such as: - ForgeRock Job Shadow, Reverse Job Shadow, Test & Validations, and Cutover - Test & Validation activities (Gainwell only activity) All Work, fees, and assumptions for the services listed above will be agreed to by the parties and contracted for in a future Change Notice or Amendment to the Agreement.
5	Resource charges align to the contracted rate card in SCH 8 Change Order Hourly Rate Card to ATT 2 Pricing Schedule to SCH 1 M&O State of Work of Exhibit X M&O Extension. Example practitioners are listed here.
6	CONTRACTOR is not responsible for and does not warrant the performance or non-performance of the CONSORTIUM-designated third-party vendor.
7	CONTRACTOR has no obligation to correct Deficiencies in the CalSAWS System, including but not limited to obligations described in sections 11.3 (CORRECTION OF DEFICIENCIES) and 11.4 (WARRANTY WORK RESPONSE) of Exhibit X (M&O Extension) and subtasks 2.17 (Production Support) and 2.18 (Enhanced Level 3 and Production Support) of Schedule 1 (M&O SOW) to Exhibit X, for any Work performed by a CONSORTIUM-designated third party vendor, including during Job Shadow and Reverse Job Shadow to the extent that Work is the cause of a Deficiency. For Deficiencies introduced solely by a CONSORTIUM-designated third party vendor, work performed by CONTRACTOR such as diagnosis, corrections or Deficiencies remediation efforts will be invoiced as a separate Change Notice using the contracted rate card in SCH 8 Change Order Hourly Rate Card to ATT 2 Pricing Schedule to SCH 1 M&O State of Work of Exhibit X M&O Extension.
8	CONTRACTOR is not responsible for and does not warrant a CONSORTIUM-designated third party's readiness or ability to perform services of any kind.
9	The services provided under this Change Notice do not include the following activities: - Contact Center Reverse Job Shadow will be invoiced against Schedules 1 & 15 - Imaging transition will be invoiced against Schedules 1 & 13 - ForgeRock Reverse Job Shadow transition will be invoiced against Schedule 1
10	All transition Work, fees, and assumptions for the services not listed in this Change Notice will be agreed to by the parties and contracted for in a future Change Notice or Amendment to the Agreement.
11	Transition activities may be supplemented and funded by resources covered under Exhibit X - Schedule 1 - Attachment 2 - Schedule 3A Prod Ops as mutually agreed to by the parties.

Rate Card Role	Price	Sample Practitioners
Delivery Manager	\$294.22	Lisa Salas, Lulu Fou, Sean Swift
Senior Manager	\$286.34	Sumeet Patil, Deepak Shrivastav, Uzair Naveed, Alex Hsiung, John Dray, Vivek Narayanaswamy, Gopal Vedula, Roger Perez, Jeremy Grecian, Amanda Batt, Sauvik Basu
System Administrator	\$216.09	Chris Vasquez, Ryan Lawrence
Senior Programmer / Analyst	\$208.40	Alan Hernandez, Joseph Chiaromonte, Tiffany Huckaby, Sidhant Garg
Application System Analyst	\$187.30	Stacey Xiong
Programmer / Analyst	\$153.93	Brittaney Byers, Andrea Claman, Kate Miller, Connor O'Donnell, Maria Jensen, Nick Pasin
Global Delivery Network	\$125.00	Eveline Caiado, Mukesh Kumar, Sachin Waghode, Farhana Roshan

	CalSAWS Transition Approved Funds	Change Notice Number
<b>Total Baseline Allocation</b>	<b>\$10,000,000.00</b>	
<i>Amendment 30 Allocation</i>	<i>\$10,000,000.00</i>	
<b>Total Allocated Amounts (sum of items below)</b>	<b>\$ 5,480,433.00</b>	
Transition Planning Activities	\$ 306,983.00	THIRTY-THREE
Infrastructure Transition Out KT Sessions	\$ 684,140.00	THIRTY-SIX
Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover Activities	\$ 406,018.00	THIRTY-SEVEN
Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover Activities (Change Notice THIRTY-SEVEN)	\$ (406,018.00)	THIRTY-NINE
Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover Activities (Revised for Change Notice THIRTY-NINE)	\$ 3,177,756.00	THIRTY-NINE
Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover Activities (Revised for Change Notice THIRTY-NINE)	\$ (3,177,756.00)	FORTY
Infrastructure Transition Out Job Shadow, Reverse Job Shadow, Cutover Activities (Revised for Change Notice FORTY)	\$ 4,489,310.00	FORTY
Insert above this line		
<b>Total Remaining Allocation (Row 2 less Row 3)</b>	<b>\$4,519,567.00</b>	

S. No.	Workstream	Area	GW Estimated Hours	GW Session Hrs * # of Accenture KT SMFs	No Later Than	Accenture resources	Hours per person	total hours	Who did this estimate?	Scheduled Date	Assumptions/Notes
1	Workstream 05 - Service Desk Operations	Tier 3 Service Management Meetings: Tier 2/3 Ticket Handling Review, Monthly Help Desk Trends, Help Desk Operations	2	2	10/15/2024	Jamala Rule (Kristina Carter backup)	3	3	Aseem	Friday November 8th 9am-12pm	Additional time added to discuss researching the various topics covered during each meeting, running reports and analyzing the data, including identifying How To trends by Tier 3 teams  LF: Original Accenture Hours Per Person is 3 hrs. Dawn revised to 2 hours
2	Workstream 05 - Service Desk Operations	Tier 3 Service Management Reports: SLA Breach Reports, Weekly SLA Reports, Bi-Weekly Status Report, Monthly Status Report	2	2	10/15/2024	Jamala Rule (Kristina Carter backup)	3	3	Aseem	Friday November 1st 10am-12pm Tuesday November 5th 11am-12pm	There is additional analysis of aging tickets by vendor as well as on hold tickets linked to defects. Analyzing changes that impact users and including this information. This is probably better explained while showing them how its done so this might trend a bit into shadowing too.  LF: Original Accenture Hours Per Person is 3 hrs. Dawn revised to 2 hours
3	Workstream 05 - Service Desk Operations	Tier 3 Service Management Tasks: ServiceNow Queue, ServiceNow Changes, On Hold Ticket Follow Up	2	4	10/15/2024	Jamala Rule, Kristina Carter	3	6	Aseem	Thursday November 14th 1pm-230pm Thursday November 15th 930am-12pm	Additional time added to discuss the various reports that are ran and analyzing the data, how to create changes for category, group, and request area updates including development of and testing.
4	Workstream 07 - Technical Support	Local Technology Support (LTS)	2	4	10/31/2024	Mohit Wadhwa <WadhwaM@CalSAWS.org>; Jowanjeet Singh <SinghJ@CalSAWS.org>	2	4	Aseem, Holly	2 hours per day 11/11 and 11/8	Cover building laptops, on site support, inventory management, roll on/roll off processes, provisioning/support.
5	Workstream 07 - Technical Support	Active Directory	3	9	10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Shane Martin; Holly Raiskin	5	15	Aseem, Holly	11/20 - 11/22 2 two hour days/ 1 one hour day	Discuss Domains and relationships/functions, Account and group management, Active Directory toolsets, group architecture, syncing with tenant, the different OUs - what they are used for and why. LDAP certificates, DNS, and AD Sites. ManageEngine and how it integrates with AD(the other item for ManageEngine will be to cover how to admin ManageEngine server applications)  LF: Original Accenture Hours Per Person is 5 hrs. Dawn revised to 3 hours
6	Workstream 07 - Technical Support	Workstation Image Templates and Management (assume this is just for AWS workspace side)	1	4	10/31/2024	Kamarr Holligan; Joseph Chiaromonte; Jowanjeet Singh; Mohit Wadhwa	2	8	Aseem, Holly	4-Nov	how to create the imaging and maintain the image inclusive of the security groups and management of the VPCs
7	Workstream 07 - Technical Support	Tools and processes including:  Manage Engine AD Manager Plus Microsoft Intune Beyond Trust System Center Configuration Manager (SCCM) Local Admin Password Solution Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) Windows Server Update Server (WSUS) Microsoft System Center Advanced Group Policy Management Windows Server Management	7	42	10/31/2024	Manage Engine AD Manager Plus (Jowanjeet Singh; Kamarr Holligan; Mohit Wadhwa – 6 hours) Microsoft Intune (Shane Martin, Holly Raiskin, Joseph Chiaromonte – 12 hours) Beyond Trust (Shane Martin, Joseph Chiaromonte – 8 hours) System Center Configuration Manager (SCCM) (Mostly Tim Losser if that person is transitioning to Infra) Local Admin Password Solution (Shane Martin, Joseph Chiaromonte – 1 hour) Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) (Shane Martin, Joseph Chiaromonte – 2 hours) Windows Server Update Server (WSUS) (Joseph Chiaromonte – 1 hour) Microsoft System Center (this is duplicative of SCCM) Advanced Group Policy Management (Joseph Chiaromonte, Shane Martin – 4 hours) Windows Server Management (Joseph Chiaromonte; Shane Martin – 10 hours)		44	Aseem, Holly	4-Nov Manage Engine AD Manager Plus - 11/5 Microsoft Intune - 11/6 and 11/7 2 hours per day Beyond Trust - 11/11 and 11/12 2 hours per day System Center Configuration Manager (SCCM) Local Admin Password Solution - 11/13 1 hour Microsoft Bitlocker and Integrated Trusted Platform Module (TPM) - 11/13 1 hour Windows Server Update Server (WSUS) - 11/14 1 hour Advanced Group Policy Management - 11/14 2	System Center Configuration Manager (SCCM) - Tim continues his role with no KT required.
8	Workstream 07 - Technical Support	Qualys Endpoint Detection and Response (EDR)	1	3	10/31/2024	Kate Miller <MillerK@CalSAWS.org>; Ryan Lav	1.5	6	Ryan, Alex	1-Nov (Friday) 1 pm to 2 pm	

9	Workstream 07 - Technical Support	Lobby Management - Components (Kiosks, Tablets, Reception Receipt Printer, Lobby Monitors)	6	30	10/31/2024	Thomas Dickey, Lincoln Davis, Jack Zhou, Louix Abrenica, Kali Jackson	4	20	Aseem, Tom	Session-1: Nov-01 (Fri), 10-11 am Session-2: Nov-8 (Fri), 10-11 am Session-3: TBD	
10	Workstream 08 - PMO/Procurement	Performance Reports	1	2	10/31/2024	Art Robles <RoblesA@CalSAWS.org>; Mandy Batt;	2	4	Art		The performance report is pretty big, it will likely take two hours to cover all tabs and how the performance report works.
11	Workstream 08 - PMO/Procurement	SLA Measurement and Reporting	3	18	10/31/2024	Sumeet Patil <PatilS@CalSAWS.org>; Jamala Rule <RuleJ@CalSAWS.org>; Tyler Mogk <MogkT@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Naresh P Barsagade <BarsagadeNP@CalSAWS.org>; Art Robles <RoblesA@CalSAWS.org>;	6	36	Art		Covers where and how we're pulling the metrics for each area (online, batch, service mgmt, security, forgerock, etc). Then cover putting the report together (overlaps a bit with item 11)
12	Workstream 08 - PMO/Procurement	Procurement Process and Reports	1	5	10/31/2024	Lisa Fernandez <FernandezL@CalSAWS.org>;				on GW questions (this is multiple meetings).	
13	Workstream 08 - PMO/Procurement	Hardware Inventories and Support Agreements	2	10	10/31/2024	Tyron Everett <EverettT@CalSAWS.org>; Hunvanich, Jerry P. <jerry.p.hunvanich@accenture.com>; Shanna Armstrong <ArmstrongS@CalSAWS.org>; Amanda Batt <BattAA@CalSAWS.org>				Lisa F. restricted schedule to M-F 10:30am to 3pm; Since this will be multiple meetings, suggest working within this	
14	Workstream 08 - PMO/Procurement	Software Inventories and Software License Agreements	2	10	10/31/2024						
15	Workstream 08 - PMO/Procurement	Budget Process	1	5	10/31/2024			25	Mandy		
16	Workstream 09 - NOC/SOC Operations	Operations Center processes including alerting and tools	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	4-Nov, 5-Nov, 7-Nov	Incident management, timeline management, communications with PPOCs and TPOCs, issue severity classifications, contacting external vendors, managing on call lists, RCA, templates.
17	Workstream 09 - NOC/SOC Operations	Monitoring including alerts and tools	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	11 to 14- Nov	detailed analysis of escalation metrics and on-call tree
18	Workstream 09 - NOC/SOC Operations	Network Operations Center including monitoring of network devices (routers, switches, UPS devices, circuits, etc.)	4	12	10/31/2024	Inderjot Malik <MalikI@CalSAWS.org>; Melanie Gines <GinesM@CalSAWS.org>; Bijaya Rai <RaiB@CalSAWS.org>	8	24	Inderjot	17-21 Nov	orchestrator detailed walkthrough and overview, TPX escalation metrics, TPX dispatch procedures, solar winds. APC UPS monitoring.  LF: Original Accenture Hours Per Person is 2 hrs. Dawn revised to 4 hours
19	Workstream 10 - Security	Incident response	2	10	10/31/2024	Marshall Carter <CarterM@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Marbely Balcom <BalcomM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>	4	20	Ryan	1-Nov (Friday) 2 pm to 4 pm	There are multiple different scenarios to cover, PII, non-PII. Going of the incident matrix response for prioritization to classify minor or major. We'll also need to go over SIEM indexes in splunk and how we respond to each alert. Go over use case lifecycle management process including report and quarterly use-case life cycle review meeting. Including Email phishing process, qualys process, threat hunting, etc.
20	Workstream 10 - Security	Network and Infrastructure security	6	36	10/31/2024	Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Shobin Scaria <ScariaS@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	4	24	Alex Hsiung	Session 1: 5-Nov (Tues) 10 am to 12:00 pm Session 2: 7-Nov (Thu) 10 am to 12:00 pm Session 3: 8-Nov (Fri) 10 am to 12:00 pm	
21	Workstream 10 - Security	Access controls	3	27	10/31/2024	Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Shobin Scaria <ScariaS@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Holly Raiskin <RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>; Aseem Girdhar <GirdharA@CalSAWS.org>	2	20	Alex Hsiung	Session 1: 4-Nov (Mon): 3-4:30 pm Session 2: 5-Nov (Wed): 2-3:30 pm	
22	Workstream 10 - Security	Security risk and compliance	2	8	10/31/2024	Matthew Williams <WilliamsM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>	2	8	Alex Hsiung	1-Nov (Friday) 10 am to 12:00 pm	

23	Workstream 10 - Security	Vulnerability management	2	8	10/31/2024	Novyle Kanooz <KanoozN@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>	2	8	Alex Hsiung	7-Nov (Thu) 1:00 - 3:00 pm	
24	Workstream 10 - Security	Application security	2	12	10/31/2024	Ahmed Raji <RajiA@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Bala Yegappan <YegappanB@CalSAWS.org>; Sierra Rush <RushS@CalSAWS.org>	3	18	Alex Hsiung	Session-1: 7-Nov (Thu) 3:00 to 5:00 pm	
25	Workstream 10 - Security	Inflight activities	2	20	10/31/2024	Bala Yegappan <YegappanB@CalSAWS.org>; Matthew Williams <WilliamsM@CalSAWS.org>; Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Novyle Kanooz <KanoozN@CalSAWS.org>; Ahmed Raji <RajiA@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>; Marshall Carter <CarterM@CalSAWS.org>	2	20	Alex Hsiung	15-Nov (Fri): 10 am - 12 pm	
26	Workstream 10 - Security	Endpoint protection	2	12	10/31/2024	Alex Hsiung <HsiungA@CalSAWS.org>; Ryan Lawrence <LawrenceR@CalSAWS.org>; Martin Sordilla <SordillaM@CalSAWS.org>; Kate Miller <MillerK@CalSAWS.org>; Novyle Kanooz <KanoozN@CalSAWS.org>; Austin Gelb <GelbA@CalSAWS.org>	2	12	Alex Hsiung	8-Nov (Thu) 1:00 pm - 3:00 pm	
27	Workstream 11 - ServiceNow	ServiceNow Platform Administration	2	6	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	3	9	Aseem, Faizan	11/5/2024, 11/08/2024 , 1-2:30 pm PST	SSO setup, user provisioning, custom workflows, flow designer, custom notifications, custom tables and fields, custom business rules, client scripts, UI policies etc
28	Workstream 11 - ServiceNow	ServiceNow Integration (Jira, Splunk, Forge Rock, Cherwell)	3	9	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	4	12	Aseem, Faizan	11/06/2024, 1-2:30PM	
29	Workstream 11 - ServiceNow	ServiceNow IT Asset Management	3	6	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>	3	6	Aseem, Faizan	11/12/2024, 1-2:30PM	
30	Workstream 11 - ServiceNow	ServiceNow IT Operations Management (ITOM)	2	4	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Debesish Banerjee <BanerjeeD@CalSAWS.org>	3	6	Aseem, Faizan	11/11/2024, 11/13/2024 1-2:30 pm	Mid server architectures, data sources, service graph connectors for SCCM, solarwinds and AWS. Data population methods etc.
31	Workstream 11 - ServiceNow	ServiceNow IT Service Management (ITSM)	2	4	11/30/2024	Jamala Rule <RuleJ@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>	2	4	Aseem, Faizan	11/18/2024, 2 - 4 pm	
32	Workstream 11 - ServiceNow	ServiceNow IT - Other (Includes system status page, production event page)	3	9	11/30/2024	Eric Gilmore <GilmoreE@CalSAWS.org>; Kristina Carter <CarterK@CalSAWS.org>; Faizan Durrani <DurraniF@CalSAWS.org>	3	9	Aseem, Faizan	11/19/2024, 11/20/2024 , 1-2:30pm	
33	Workstream 11 - ServiceNow	ServiceNow CMDB	1	2	11/30/2024	Faizan Durrani <DurraniF@CalSAWS.org>; Debesish Banerjee <BanerjeeD@CalSAWS.org>	2	4	Aseem, Faizan	11/19/2024, 9:30 - 10:30 Pm	CMDB dashboards and reports, CMDB sync schedules, data certifications configurations, custom scripts, tag governance etc
34	Workstream 14 - Network Operations	Network diagram and architecture	3	12	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	4	18	Uzair		Includes high level overview and 6.0 Deliverable document which covers - CalSAWS WAN Architecture - County architecture (Managed & POP), - Connectivity to AWS Cloud - Data Center Overview
35	Workstream 14 - Network Operations	WAN/Tunnels - up/down, degradation, latency, performance troubleshooting	1	3	10/25/2024	Shannon Williams <WilliamsSA@CalSAWS.org>; Rosemary Assabil <AssabilR@CalSAWS.org>	0.8	2.5	Uzair	.5 Hrs availability slot per day 11/11 - 11/12 Between 3pm - 5pm	Includes an overview of TPX orchestrator - validation of circuits - How degradation is identified - How latency is tracked & measured
36	Workstream 14 - Network Operations	WAN/Tunnels - up/down, degradation, latency, performance troubleshooting	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>	2	4	Uzair	1.5 Hrs availability slot per day 11/12 - 11/15 Between 3pm - 5pm	Includes an overview of TPX - Architecture and the WAN Segregation (VRF) - Business Policies that determine Quality of Service (QoS) - Capacity Assessment
37	Workstream 14 - Network Operations	Equinix and State Data Center network devices, third party integration	2.5	7.5	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	4	12	Uzair	1hr availability per day 11/12 - 11/15 Between 3pm - 5pm	Includes Equinix DC - Overview of components within DC - Logical segregation of segments and business purpose - Fusion Routing & Natting - Overview of physical Equinix cross connects  Includes State DC & Partners - Overview of components within DC - Architecture overview of the partners - Review of the Partner Master tracker

38	Workstream 14 - Network Operations	Equinix and State Data Center network devices, third party integration	2.5	7.5	10/25/2024	Uzair S. Naveed <NaveedU@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>, Al Tiu <TiuAT@CalSAWS.org>	2	6	Uzair	1hr availability per day 11/12 - 11/15 Between 3pm - 5pm	Includes - AWS Network Connectivity - Partner integration (via Partner Exchange)
39	Workstream 14 - Network Operations	Configuration, monitoring and troubleshooting network devices (load balancers, firewalls, routers, switches, PDUs, UPS, VPN Gateways)	4	16	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>; Jasper Lucero <LuceroJE@CalSAWS.org>;	3	12	Uzair	1hr availability per day 11/18 - 11/22 Between 3pm - 5pm	Includes Equinix DC & State DC - Disaster Recovery / HA Setup - SD-WAN & Fusion Routing , VRF's - F5 Natting - Internet Segment - DC Segment
40	Workstream 14 - Network Operations	Configuration, monitoring and troubleshooting network devices (load balancers, firewalls, routers, switches, PDUs, UPS, VPN Gateways)	4	12	10/25/2024	Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Al Tiu <TiuAT@CalSAWS.org>	2	6	Uzair	1hr availability per day 11/18 - 11/22 Between 3pm - 5pm	Includes AWS Network - Direct Connect & HA Setup - Connectivity to US-West & US-East - Overview of TGW for Inbound traffic - Overview of Internet Firewalls for Outbound traffic - Overview of F5 / PA in Partner Exchange
41	Workstream 14 - Network Operations	Monitoring/Alerts/Notifications - tools, thresholds, alert setup, escalation procedures	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this pertains to alerting
42	Workstream 14 - Network Operations	Wireless Networking - setup, management, security, configuration, SSID management, monitoring, troubleshooting	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of 6.0 Deliverable document which covers - County Wireless - Roseville Wireless
43	Workstream 14 - Network Operations	Services Validation - NTP, DNS, service availability and performance	2	4	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of 6.0 Deliverable document which covers - DNS (on-prem and Route53) - NTP - SNMP - Logging (syslog & Splunk)
44	Workstream 14 - Network Operations	Scheduled maintenance, firmware updates, hardware checks	1	2	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Khadar Shaik <ShaikK@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	includes pre-checks and communication templates prior to maintenance activities
45	Workstream 14 - Network Operations	Remote access - configuration, access control and monitoring	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	3	Uzair	1hr availability per day 12/9 - 12/13	Includes - Cisco Anyconnect VPN - Workspace  Does not include TLM-11 PA Prisma Access with Global Protect (This will be under Additional Projects)
46	Workstream 14 - Network Operations	Log management (architecture)	1	2	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Includes overview of Syslog Servers and covers documentation in 6.0 Network Management Plan on - Logging (syslog & Splunk)
47	Workstream 14 - Network Operations	Intrusion detection configuration	1	3	10/25/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Jasper Lucero <LuceroJE@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>	2	6	Uzair	1hr availability per day 11/18 - 11/22 Between 3pm - 5pm	- Where can the IDS/IPS policies be found. - Demonstrate how these have been done on different products (Cisco Firewalls, F5, AWS Guard duty)
48	Workstream 15 - Cloud and Data Center Operations	Gold AMI Deployment Process	4	12	10/31/2024	Abanoub Ghaly <GhalyA@CalSAWS.org>; Samar Hussain <HussainS@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	4	12	Deepak	15-Nov (Tue) 9-11 Am	In scope - CalSAWS Core application (Only Linux, AL2 gold AMI process)
49	Workstream 15 - Cloud and Data Center Operations	Monitoring configuration - Dynatrace/Splunk/Adobe	2	6		Sumeet Patil <PatilS@CalSAWS.org>; Court Swenson <SwensonC@CalSAWS.org>; Raji Reddy <ReddyRK@CalSAWS.org>	2	6	Sumeet	Session - 1 11/5 - 1 PM - 2 PM PST Session - 2 11/12 - 1 PM - 2 PM PST	For Adobe we will cover service packs evaluation, cover our custom code. Dynatrace would cover the different tags and monitoring thresholds, dashboards, server classifications. Splunk review custom alerts, splunk certificate, all ingestions (see splunk under support tools for additional KT) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
50	Workstream 15 - Cloud and Data Center Operations	Monitoring configuration	2	12	10/31/2024	Dynatrace - Court Swenson <SwensonC@CalSAWS.org>; Inderjot Malik <MalikI@CalSAWS.org> Splunk - Raji Reddy <ReddyRK@CalSAWS.org>; Swapnil Patel <PatelS@CalSAWS.org>	2	8	Deepak	19-Nov (Tue) 10-12 Am	
51	Workstream 15 - Cloud and Data Center Operations	Database Specific - Monitoring configuration	4	8	10/31/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>;	2	4	Sauvik	11/5/2024 10 AM - 11 AM and 3 PM - 4 PM	DBA - assumes DB monitoring configuration utilizing OEM, CloudWatch, ServiceNow, Splunk.
52	Workstream 15 - Cloud and Data Center Operations	Database Specific - Failover design/process and DR task list and schedule	3	6	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>;	1	2	Sauvik	11/7/2024 10 AM - 11 AM	DBA - assumes DR dry runs and actual runs.

53	Workstream 15 - Cloud and Data Center Operations	Failover design/process and DR task list and schedule	3	18	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>; TechOps -Raji Reddy <ReddyRK@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	12	Deepak	14-Nov (Thu) 9-11 Am	
54	Workstream 15 - Cloud and Data Center Operations	Cloud architecture including architecture design review	4	12	10/15/2024	Sumeet Patil <PatilS@CalSAWS.org>; Adnan Bukhari <BukhariA@CalSAWS.org>; Alex Iliiev <IliievA@CalSAWS.org>;	4	12	Sumeet	1-Nov 12- 2 pm 8-Nov 12-2 pm	Assumes this does not include Analytics, ForgeRock, Contact Center, Fresno GenAI
55	Workstream 15 - Cloud and Data Center Operations	Database Specific - AWS services such as EC2, S3, RDS, CloudFormation, and IAM	6	12	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>;	2	4	Sauvik	11/12/2024 10 AM - 11 AM and 3 PM - 4 PM	DBA - assumes DB s3s, ec2s and RDSs.
56	Workstream 15 - Cloud and Data Center Operations	AWS services such as EC2, S3, RDS, CloudFormation, and IAM	6	24	10/15/2024	Alex Iliiev <IliievA@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	Session-1: 4- Nov (Mon) 10am to 12 pm (Deepak & Alex)  Session-2: 5-Nov (Tue) 10am to 12 pm (Deepak & Santosh)	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, Imaging - AWS services will be covered with the respective transition sessions.
57	Workstream 15 - Cloud and Data Center Operations	Database - CI/CD pipelines, Jenkins, AWS CodePipeline, CodeBuild, and CodeDeploy	4	8	11/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Robert Gault <GaultR@CalSAWS.org>	2	4	Sauvik	11/14/2024 10 AM - Noon	DBA - assumes DB build processes.
58	Workstream 15 - Cloud and Data Center Operations	CI/CD pipelines, Jenkins, AWS CodePipeline, CodeBuild, and CodeDeploy	4	12	11/15/2024	Tristan Aawayan <AawayanT@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	6	Deepak	11-Nov (Mon) 10 am - 12pm	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, Imaging - DevOps/CI/CD Pipeline will be covered with the respective transition sessions.
59	Workstream 15 - Cloud and Data Center Operations	JIRA, Bitbucket Administrator	4	12	11/15/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	6	Deepak	13-Nov (Wed) 8:30-10:30 Am	
60	Workstream 15 - Cloud and Data Center Operations	VPCs, AWS Transit Gateway, VPN, and Direct Connect	4	16	10/31/2024	Alex Iliiev <IliievA@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	7-Nov (Thu) 9-11 Am	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI, Imaging - AWS network will be covered with respective transition sessions.
61	Workstream 15 - Cloud and Data Center Operations	Oracle DB, MySQL, and PostgreSQL, including database backup and recovery procedures	4	12	10/15/2024	DBA - Sauvik Basu <BasuS@CalSAWS.org>; Akram Shaik <Shaika@CalSAWS.org>; Stanley Chukwuocha <ChukwuochaS@CalSAWS.org>	4	12	Sauvik	11/19 10 AM - Noon & 11/21 10 AM - Noon	DBA - assumes configuration information for Oracle Databases, RDS instances - configuration files, initialization parameters, storage configuration, network configuration, users and roles, access control, encryption, backup and recovery, and monitoring and logging.
62	Workstream 15 - Cloud and Data Center Operations	Oracle Weblogic, Apache Tomcat, and related platforms	3	6	10/15/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	4	Deepak	18-Nov (Mon) 10 am - 12pm	
63	Workstream 15 - Cloud and Data Center Operations	AWS IAM and security assessment tools	2	6	11/15/2024	Jeremiah Hoyle <HoyleJ@CalSAWS.org>; Alex Iliiev <IliievA@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Deepak	12-Nov (Tue) 9-11 Am	
64	Workstream 15 - Cloud and Data Center Operations	AWS Network	2	8	10/31/2024	Alex Iliiev <IliievA@CalSAWS.org>; Uzair S. Naveed <NaveedU@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	2	8	Deepak	8-Nov (Fri) 9-11 Am	In scope - CalSAWS Core application Assumption - Analytics, ForgeRock, Contact Center, Fresno GenAI - AWS network will be covered with respective transition sessions.
65	Workstream 16 - Production Operations	Capacity Management	3	12	10/15/2024	Ops - Deepak Shrivastav <shrivastavd@calaws.org>; DBA - Sauvik Basu <BasuS@CalSAWS.org> Network - Uzair Naveed <naveedu@calaws.org>; Shannon Williams <WilliamsSA@CalSAWS.org>	8	32			There are multiple areas to cover here. a. Reviewing documentation associated with the topic b. Demonstrating / Walking the identified individual through the policies and configurations c. pulling the reports, reviewing the reports, identifying actions to take d. covering future planning
66	Workstream 16 - Production Operations	Change Management	3	3	10/15/2024	Art Robles <roblea@calaws.org>	3	3	Art		
67	Workstream 16 - Production Operations	Configuration Management	2	6	10/15/2024	Kumar Govindasamy <govindasamyk@calaws.org>; Faizan Durrani; Debesish	4	12	Faizan		There are several processes to cover: CI onboarding process CI offboarding process CI audit and verification CI updates process Data certified tasks process In scope CI classes and attributes etc
68	Workstream 16 - Production Operations	Incident and Problem Management	2	2	10/15/2024	Jamala Rule <rulej@calaws.org>	2	2	Art		Prod Ops doesnt work on Incident and Problem Management. This is under the Service Management Team.

69	Workstream 16 - Production Operations	Reporting and Calendar Process	3	9	10/31/2024	Uzair S. Naveed <NaveedU@CalSAWS.org>; Art Robles <RoblesA@CalSAWS.org>; Anand Dattatri Kulkarni <DattatriKulkarniA@CalSAWS.org>	5	12	Uzair	1hr availability per day 11/18 - 11/22 Between 2pm - 3pm	Includes Overview of the Maintenance Calendar & below deliverables 01 - Appendix A - Communications Management Plan 01 - OWD - Enhanced Communications.pptx 01 - OWD - Critical Problem Process and Procedure.docx 01 - OWD - CalSAWS Project Notifications (New OWD).docx
70	Workstream 18 - Imaging	Architecture and integration	2	8	11/30/2024	Christopher Vasquez <VasquezC@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>; Santhosh Jayasekar <JayasekarS@CalSAWS.org>; Kenneth J. Lerch <LerchK@CalSAWS.org>	3	12	Toby, Chris		Assumes this is only the Calsaws services integration imaging, portal, CalHEERS, batch (ICT etc), FDS API, environments
71	Workstream 18 - Imaging	Capturing, Workflow Queues, Admin Queues	3	3	12/15/2024	Greg Pouquette <PouquetteG@CalSAWS.org>	3	3	Toby, Chris		
72	Workstream 18 - Imaging	Web Application Imaging-related pages	2	2	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	2	2	Toby, Chris		
73	Workstream 18 - Imaging	Management Console, including User Access Rights, County and Office Setup, etc.	4	4	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	4	4	Toby, Chris		Assumes we are not KTING the product: perceive content. Here is break down of KT time estimated: Management Console 2 hours - this would be inclusive of all the CalSAWS customizations for the solution, making up ~25% of the solution, requiring a detailed discussion. User Access Rights 1 hour - this would include providing a high level understanding of the batch job that syncs user rights to Hyland as well as an understanding of what right/groups translate too between the systems Office/County Setup 1 hour - this would include providing the high overview of integrations and impacts of these configurations as well as an understanding of what scripts interact with these configurations.  LF: Original Accenture Hours Per Person is 2 hrs. Dawn revised to 4 hours
74	Workstream 18 - Imaging	Testing activities for SCRs, roll-outs	2	2	12/15/2024	Robyn Anderson <AndersonR@CalSAWS.org>	2	2	Toby, Chris		
75	Workstream 18 - Imaging	Tools used, such as Postman, Splunk, etc. Includes usage/specifics on BenefitsCal Documents, API calls and Splunk Alerts	1	1	12/15/2024	Christopher Vasquez <VasquezC@CalSAWS.org>	1	1	Toby, Chris		Assumes we're showing where configurations are and answering questions on it, not teaching to use products or read configuration
76	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Bitbucket	0.8		10/31/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Joel/Deepak	TBD based on GW questions	
77	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Jira	0.8		10/31/2024	Amarnath Porika <PorikaA@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Joel/Deepak	TBD based on GW questions	
78	Workstream 12 - Support Tools	Tools Group 1: Atlassian - Sourcetree	0.8		10/31/2024	Holly Raiskin <RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0	0	Joel/Deepak	Deprecated	
79	Workstream 12 - Support Tools	Tools Group 1: Dynatrace - Dynatrace	0.8		10/31/2024	Court Swenson <SwensonC@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	4	4	Inderjot	11/5/2024 (9-11 am) 11/12/2024 (9-11 am)	Using this as a Saas so there is a significant amount of time to KT how we're using it.
80	Workstream 12 - Support Tools	Tools Group 1: IBM - Operational Decision Manager	0.8		10/31/2024	Prashant Goel <GoelP@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	1.5	3	Sumeet	5- Nov (Tue) 3:30- 5 pm	Does not include any Rules development or execution. Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
81	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - NetFlow Performance Monitor (NPM)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
82	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - NetFlow Traffic Analyzer (NTA)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
83	Workstream 12 - Support Tools	Tools Group 1: Solarwinds - Network Configuration Management (NCM)	0.8		10/31/2024	Shobin Scaria <ScariaS@CalSAWS.org>; Eric Prestwood <PrestwoodE@CalSAWS.org>	1	2	Uzair	1Hr availability slot per day 11/11 - 11/15 Between 3pm - 5pm	Overview of the Solarwinds Deliverable doc and how this is checked
84	Workstream 12 - Support Tools	Tools Group 1: Splunk - Splunk Cloud	0.8		10/31/2024	Greg Pouquette <PouquetteG@CalSAWS.org>	1	2	Raji Reddy	TBD based on GW questions	
85	Workstream 12 - Support Tools	Tools Group 1: Splunk - Splunk Universal Forwarder	0.8		10/31/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Samar Hussain <HussainS@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	1	3	Raji Reddy	TBD based on GW questions	
86	Workstream 12 - Support Tools	Tools Group 2: Microsoft - .Net Framework 4.8	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	

87	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Advanced Group Policy Management	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	
88	Workstream 12 - Support Tools	Tools Group 2: Microsoft - BGInfo	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	
89	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Local Administrator Password Management x64	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	
90	Workstream 12 - Support Tools	Tools Group 2: Microsoft - MECM Console	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	1	1	Holly	TBD based on GW questions	
91	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Microsoft Report Viewer 2012 Runtime	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
92	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Microsoft Visual Studio 2010 Tools for Office Timeline	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
93	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 Project Plan 3 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
94	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 ProPlus (x64) + Windows	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Shane Martin	1	2	Holly	TBD based on GW questions	
95	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Office 365 Visio Plan 2 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
96	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Open XML SDK 2.5 for Microsoft Office	0.14		10/31/2024	Deprecated	0	0	Holly	Deprecated	
97	Workstream 12 - Support Tools	Tools Group 2: Microsoft - PowerBI Pro-Cloud	0.14		10/31/2024	Holly Raiskin<RaiskinH@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	1	Holly	TBD based on GW questions	
98	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Project Professional 2016 (x64)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
99	Workstream 12 - Support Tools	Tools Group 2: Microsoft - SCCM Support Center	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	1	1	Holly	TBD based on GW questions	
100	Workstream 12 - Support Tools	Tools Group 2: Microsoft - SQL Server Management Studio	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
101	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ 2012 x86 Runtime	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
102	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ 2015-2022 Redistributable (x86)	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
103	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual C++ Redistributable for Visual Studio 2015 x64	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
104	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Visual Studio Code	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
105	Workstream 12 - Support Tools	Tools Group 2: Microsoft - Windows Subsystem for Linux Update (Docker Pre-req)	0.14		10/31/2024	Joel Jos	0.25	0.25	Joel/Deepak	TBD based on GW questions	
106	Workstream 12 - Support Tools	Tools Group 2: Microsoft/Sysinternals - Remote Desktop Connection Manager	0.14		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
107	Workstream 12 - Support Tools	Tools Group 2: Microsoft - In-Tune	0.14		10/31/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Holly Raiskin	1.5	4.5	Holly	TBD based on GW questions	
108	Workstream 12 - Support Tools	Tools Group 3: Apache - Maven	0.67		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
109	Workstream 12 - Support Tools	Tools Group 3: Docker - Docker Desktop	0.67		10/31/2024	Joel Jos; Deepak Shrivastav <ShrivastavD@CalSAWS.org>	0.25	0.25	Joel/Deepak	TBD based on GW questions	
110	Workstream 12 - Support Tools	Tools Group 3: Freshideas - DocConverterPro	0.67		10/31/2024	Deprecated	0	0	Holly	Deprecated	
111	Workstream 12 - Support Tools	Tools Group 3: IBM - IBM Installation Manager	0.67		10/31/2024	Prashant Goel <GoelP@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	1	2	Sumeet	8 Nov (Fri) 9-10 am	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
112	Workstream 12 - Support Tools	Tools Group 3: mabl - mabl	0.67		10/31/2024	deprecated	0	0	Lynnel, William B	Deprecated	SaaS, TS gives access through SSO in group
113	Workstream 12 - Support Tools	Tools Group 3: MicroFocus - StormRunner Load Web Virtual User	0.67		10/31/2024	Court Swenson <SwensonC@CalSAWS.org>;	1	1	Sumeet	11/12 - 3 PM - 4 PM	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
114	Workstream 12 - Support Tools	Tools Group 3: Oracle - Java JDK 8	0.67		10/31/2024	Sumeet Patil <PatilS@CalSAWS.org>/Prashant Goel <GoelP@CalSAWS.org>;	0.5	1	Sumeet	8 Nov (Fri) 10-10:30 am	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
115	Workstream 12 - Support Tools	Tools Group 3: Prometheus - Prometheus	0.67		10/31/2024	Battsooj Uvsh <UvshB@CalSAWS.org> (Tyler Mogk is backup)	1	1	Battsooj Uvsh	TBD based on GW questions	
116	Workstream 12 - Support Tools	Tools Group 3: Zoom - Zoom Client for Meetings	0.67		10/31/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
117	Workstream 12 - Support Tools	Tools Group 4: Adobe - Acrobat Pro DC	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
118	Workstream 12 - Support Tools	Tools Group 4: Adobe - Acrobat Reader DC MUI	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
119	Workstream 12 - Support Tools	Tools Group 4: Adobe - Adobe Experience Manager Forms Designer	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Tech Arch uses the app
120	Workstream 12 - Support Tools	Tools Group 4: Adobe - Captivate 2019	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Training uses the app
121	Workstream 12 - Support Tools	Tools Group 4: Adobe - RoboHelp 2020	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Training uses the app

122	Workstream 12 - Support Tools	Tools Group 4: American Dynamics - Victor Unified Client	0.21		11/15/2024	Deprecated	0	0	Holly	Deprecated	
123	Workstream 12 - Support Tools	Tools Group 4: Apple - iTunes	0.21		11/15/2024	Kali Jackson <JacksonK@CalSAWS.org>	1	1	Tom Dickey	TBD based on GW questions	Used by Lobby
124	Workstream 12 - Support Tools	Tools Group 4: Barco - ClickShare Desktop App Machine-Wide Installer	0.21		11/15/2024	N/A	0	0	Holly	TBD based on GW questions	Video Conference equipment, managed by Gainwell
125	Workstream 12 - Support Tools	Tools Group 4: CJWDEV - AD Info Free	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
126	Workstream 12 - Support Tools	Tools Group 4: Deque - axe DevTools - Chrome Extension	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Holly	TBD based on GW questions	
127	Workstream 12 - Support Tools	Tools Group 4: DocuSign - DocuSign	0.21		11/15/2024	N/A	0	0	Holly	TBD based on GW questions	Consortium only; web subscription
128	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Eclipse	0.21		11/15/2024	Prashant Goel <GoelP@CalSAWS.org>; Erick Guanzon <GuanzonE@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
129	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Plugins for Eclipse	0.21		11/15/2024	Prashant Goel <GoelP@CalSAWS.org>; Erick Guanzon <GuanzonE@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
130	Workstream 12 - Support Tools	Tools Group 4: EJ Technologies - JProfiler12	0.21		11/15/2024	Sumeet Patil <PatilS@CalSAWS.org>; Henry Lee <LeeH@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
131	Workstream 12 - Support Tools	Tools Group 4: Google - Android Studio	0.21		11/15/2024	Rajive Ravindran <RavindranR@CalSAWS.org>; Aman P. Mishra <MishraAP@CalSAWS.org>	3	6	Tech Arch/App Dev	Session-1: 12-Nov (Tue) - 11 AM - 12:30 PM Session-2: TBD	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
132	Workstream 12 - Support Tools	Tools Group 4: Google - Apigee Edge	0.21		11/15/2024	Decommissioned	0	0	Raji Reddy	Deprecated	
133	Workstream 12 - Support Tools	Tools Group 4: Google - Google Chrome	0.21		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
134	Workstream 12 - Support Tools	Tools Group 4: mRemoteNG - mRemoteNG	0.21		11/15/2024	Deprecated	0	0	Holly	Deprecated	
135	Workstream 12 - Support Tools	Tools Group 4: Eclipse Foundation - Eclipse STS (Spring Tool Suite)	0.21		11/15/2024	Erick Guanzon <GuanzonE@CalSAWS.org>	1	1	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
136	Workstream 12 - Support Tools	Tools Group 5: 7-Zip - 7-Zip (x64 edition)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
137	Workstream 12 - Support Tools	Tools Group 5: Confluent - Confluent Enterprise Platform	0.29		11/15/2024	Raji Reddy <ReddyRK@CalSAWS.org>; Nikki Tyagi <TyagiN@CalSAWS.org>	3	6	Raji Reddy	TBD based on GW questions	
138	Workstream 12 - Support Tools	Tools Group 5: Fujitsu - PaperStream Capture	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Toby, Chris	TBD based on GW questions	
139	Workstream 12 - Support Tools	Tools Group 5: Fujitsu - PaperStream IP (TWIN)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.5	0.5	Toby, Chris	TBD based on GW questions	
140	Workstream 12 - Support Tools	Tools Group 5: Gradle - Gradle	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org>	1	2	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
141	Workstream 12 - Support Tools	Tools Group 5: Helios - TextPad 8	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Used by Consortium
142	Workstream 12 - Support Tools	Tools Group 5: IndependIT - BICSuite	0.29		11/15/2024	Ryan O'Mary <OMaryR@CalSAWS.org>	2	4	Naresh	TBD based on GW questions	
143	Workstream 12 - Support Tools	Tools Group 5: JGraph - draw.io	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
144	Workstream 12 - Support Tools	Tools Group 5: KeePass.Info - KeePass	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
145	Workstream 12 - Support Tools	Tools Group 5: Notepad ++ - Notepad ++	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
146	Workstream 12 - Support Tools	Tools Group 5: Nuance - Dragon Professional Group	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
147	Workstream 12 - Support Tools	Tools Group 5: OBS Studio - OBS Studio	0.29		11/15/2024	Deprecated	0	0	Holly	Deprecated	
148	Workstream 12 - Support Tools	Tools Group 5: Office Timeline - Office Timeline Pro+	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
149	Workstream 12 - Support Tools	Tools Group 5: Perforce - JRebel	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org> Sumeet Patil <PatilS@CalSAWS.org>	1	3	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
150	Workstream 12 - Support Tools	Tools Group 5: Perforce - JRebel Gradle Plugin	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>; Prashant Goel <GoelP@CalSAWS.org>	1	2	Holly/Sumeet	TBD based on GW questions	Multi-team (Tech Support/Tech Arch) Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.
151	Workstream 12 - Support Tools	Tools Group 5: pwsafe.org - Password Safe for Windows (64-bit)	0.29		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
152	Workstream 12 - Support Tools	Tools Group 5: - Strawberry Perl (64-bit)	0.29		11/15/2024	Deprecated	0	0	Matt Lower	Deprecated	
153	Workstream 12 - Support Tools	Tools Group 6: FileZilla Project - FileZilla Client	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
154	Workstream 12 - Support Tools	Tools Group 6: Git - Git	0.41		11/15/2024	Erick Guanzon <GuanzonE@CalSAWS.org>; Joel Jos <JosJ@CalSAWS.org>	1	2	Sumeet	TBD based on GW questions	Assumption - The transition in team is already aware of the tool. Only CalSAWS specific Configuration and stuff will be covered.

155	Workstream 12 - Support Tools	Tools Group 6: HashiCorp - Terraform	0.41		11/15/2024	Jeremiah Hoyle <HoyleJ@CalSAWS.org>; John ODonnell <ODonnellJ@CalSAWS.org>; Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Daniel Rix <RixD@CalSAWS.org>	4	16	Deepak	TBD based on GW questions	
156	Workstream 12 - Support Tools	Tools Group 6: Pingboard - Pingboard	0.41		11/15/2024	Shane Martin <MartinS@CalSAWS.org>; Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.5	Holly	TBD based on GW questions	
157	Workstream 12 - Support Tools	Tools Group 6: putty.org - PuTTY	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
158	Workstream 12 - Support Tools	Tools Group 6: Quest - Change Auditor	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Infrastructure only, the Consortium owns the toolset
159	Workstream 12 - Support Tools	Tools Group 6: Quest - Quest Change Auditor Client	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	Infrastructure only, the Consortium owns the toolset
160	Workstream 12 - Support Tools	Tools Group 6: RealVNC - VNC Viewer	0.41		11/15/2024	Deprecated	0	0	Holly	Deprecated	
161	Workstream 12 - Support Tools	Tools Group 6: Recast - Right Click Tools	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
162	Workstream 12 - Support Tools	Tools Group 6: SmartBear - SoapUI	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
163	Workstream 12 - Support Tools	Tools Group 6: System Tools - Hyena	0.41		11/15/2024	Deprecated or only in use by Central Intel for Counties	0	0	Holly	Deprecated	
164	Workstream 12 - Support Tools	Tools Group 6: TechSmith - Snagit 2022	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
165	Workstream 12 - Support Tools	Tools Group 6: Tyco - exacqVision Client	0.41		11/15/2024	Deprecated	0	0	Holly	Deprecated	
166	Workstream 12 - Support Tools	Tools Group 6: WinSCP.net - WinSCP	0.41		11/15/2024	Joseph Chiaromonte <ChiaromonteJ@CalSAWS.org>	0.25	0.25	Holly	TBD based on GW questions	
167	Workstream 12 - Support Tools	Tools Group 6: - TightVNC	0.41		11/15/2024	Kali Jackson <JacksonK@CalSAWS.org>	1	1	Tom Dickey	TBD based on GW questions	
168	Workstream 12 - Support Tools	Tools Group 6: - WinMerge	0.41		11/15/2024	Deprecated (10/2024)	0	0	Holly	Deprecated	
169	Workstream 12 - Support Tools	Tools Group 6: - Xming	0.41		11/15/2024	Nikki Tyagi <TyagiN@CalSAWS.org>	1	1	Deepak	TBD based on GW questions	
170	Workstream 04 - Contact Center	eGain, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	4	10/31/2024	Daniel Hagy + TechOps/IAC	1	2	Akira	TBD	Pending additional scope clarification discussions
171	Workstream 04 - Contact Center	Calabrio Workforce Management, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	4	10/31/2024	Daniel Hagy + TechOps/IAC	1	2	Akira	TBD	Pending additional scope clarification discussions
172	Workstream 04 - Contact Center	Nuance, including Cloud Infrastructure, DevSecOps, Security, Database Administration, Middleware, SaaS, APIs and other integration points	2	8	10/31/2024	Dheeraj + Daniel Hagy + Network + Intel	3	12	Akira	TBD	Pending additional scope clarification discussions
173	Workstream 04 - Contact Center	Contact Center Network	2	4	10/31/2024	TechOps + Network	TBD	TBD		TBD	Pending additional scope clarification discussions Discuss with TechOps + Network
174	Workstream 04 - Contact Center	County Site Plans: CSC/RCC-related applications	2	4	10/31/2024	Tech Support + Ahmed	2	4	Akira	TBD	Pending additional scope clarification discussions
175	Workstream 13 - ForgeRock Operations	Security Access Manager (AM)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
176	Workstream 13 - ForgeRock Operations	Security Identity Gateway (IG)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
177	Workstream 13 - ForgeRock Operations	Security Directory Services (DS)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
178	Workstream 13 - ForgeRock Operations	Security Identity Management (IAM)	4	8	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
179	Workstream 13 - ForgeRock Operations	DevSecOps and Development	2	4	10/15/2024	Brian Taylor <TaylorBR@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
180	Workstream 13 - ForgeRock Operations	Disaster Recovery	2	12	10/15/2024	Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Raji Reddy <ReddyRK@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Sauvik Basu <BasuS@CalSAWS.org>; Shannon Williams <WilliamsSA@CalSAWS.org>; Battsooj Uvsh <UvshB@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
181	Workstream 17 - Analytics	Architecture	3	15	11/15/2024	Deepak Shrivastav <ShrivastavD@CalSAWS.org>; Russell Golden <GoldenR@CalSAWS.org>; Nitin Baxi <BaxiN@CalSAWS.org>; Sauvik Basu <BasuS@CalSAWS.org>; Sumeet Patil <PatilS@CalSAWS.org>	TBD	TBD		TBD	Pending additional scope clarification discussions
182	Workstream 17 - Analytics	Tools	5		11/15/2024		TBD	TBD		TBD	Pending additional scope clarification discussions