

## [CA-276523] eHIT Disposition Processing Enhancements

Issue Type:	<b>SCR</b>	Team Responsible:	<b>Medi-Cal/CalHEERS</b>	Assignee:	<b>Maksim Volf</b>
Fix Version/s:	<b>[25.06]</b>	Designer Contact:	<b>Noel Acosta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	App Team Estimate Total:	<b>4330</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>04/12/2024 08:29 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	
Policy/Design Consortium Contact:	<b>ThuyTien Nguyen</b>	Training Impacted:	<b>[N/A]</b>	App Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	County Action:		App Funding Source ID:	<b>CalHEERS</b>
Other Agency Cross Reference:	<b>CH-253663</b>	Counties Impacted:			

**Current Design:** CalSAWS interfaces with CalHEERS via electronic Health Information Transfer (eHIT) to communicate application data, MAGI Medi-Cal eligibility, and eligibility to other Covered California Programs. eHIT transactions include an Eligibility Determination Request (EDR) from CalSAWS to CalHEERS, Determination of Eligibility Response (DER) from CalHEERS to CalSAWS, and a Disposition transaction sent from CalSAWS to CalHEERS. The Disposition communicates case and person linkage, CalSAWS worker information, referral processing status, and program eligibility information.

CalHEERS has a Business Rules Engine (BRE) where they run the application information, determine the eligibility and send to CalSAWS in a DER. CalSAWS then uses the DER in EDBC and based on the authorized eligibility, communicates back to CalHEERS with a Disposition. The program eligibility communicated in a Disposition includes Primary Aid Code, Program Type (MC, CF, CW), Program Status (Eligible, Ineligible, Discontinued), Begin and End Dates, and Override Reason code, if any.

CalSAWS creates a separate Disposition transaction per EDBC so multiple Dispositions may be sent to CalHEERS in response to a single DER.

CalSAWS will trigger a Disposition if the DER associated to the Accepted and Saved Regular Medi-Cal EDBC is in 'Reviewed' or 'Completed Manually' Status. The system then updates the DER status to 'Complete' once CalHEERS acknowledges receiving the Disposition transaction. If the DER associated to the EDBC is already in 'Complete' Status, then a Disposition will only be triggered again if a subsequent EDBC uses the same DER and there is a change in eligibility based on the prior Disposition sent to CalHEERS.

Once a Medi-Cal case is entirely Non-MAGI Medi-Cal, CalSAWS no longer sends Dispositions to CalHEERS to communicate further changes.

CalSAWS does not send Dispositions for the following:

- Case with any 'Minor Consent' Requested Medi-Cal Type
- Medi-Cal EDBC is run with 'Soft Pause/Non-RE' or 'Rescind' Run Reason
- Medi-Cal program is closed for 'Worker Initiated-Skip CalHEERS' or 'Inter-County Transfer' Negative Action Reasons
- The DER used in EDBC has an Initiated Date prior to July 29, 2019

CalSAWS will trigger a Disposition for CalWORKs or CalFresh EDBC that includes eligibility information for those programs in response to referral requests for those programs received from CalHEERS. A Disposition for CalFresh and CalWORKs do not update the status of the DER and a CalFresh Disposition is only sent once per CalFresh referral from CalHEERS. CalWORKs EDBC may trigger additional Dispositions if the eligibility changes and the Medi-Cal program is still Pending or Active in CalSAWS.

CalSAWS also sends an 'auto-Disposition' for a new DER with Determination Type of 'Referral' when the DER is linked to a CalSAWS case and the user updates the status to 'Reviewed' if all individuals in the DER are MAGI Pending. This Disposition is meant to communicate the case and person linkage to CalHEERS and is sent without the user running Medi-Cal EDBC.

CalHEERS has logic to process the Disposition transaction to keep both systems in sync, but CalHEERS does not always update their system with the Disposition eligibility information as CalSAWS expects. This can be due to CalHEERS design, CalHEERS out of order processing, newer DERs that overwrite the Disposition information, the Disposition transaction erroring out, or CalHEERS retriggering the Business Rules Engine and not sending a DER to CalSAWS with the information.

CalHEERS has logic to put individuals in 'Awaiting Review' and will only move them out of 'Awaiting Review' and authorize the final eligibility in CalHEERS when they process the Disposition from CalSAWS.

CalSAWS allows a user to update the status of a DER to 'Not Needed' or 'Covered California Only' and that DER is never used in CalSAWS EDBC nor will trigger a Disposition. If the DER has any individual in 'Awaiting Review', this can leave the systems out of sync because CalHEERS is waiting for a Disposition but CalSAWS will not send one.

CalSAWS updates the status of a Disposition to 'Complete' when CalHEERS acknowledges they received the transaction. However, eHIT does not have a way for CalHEERS to communicate to CalSAWS the result of them processing the Disposition. This Status of 'Complete' is misleading.

**Request:**

With CalHEERS R25.6 CR 253663, Disposition processing on the CalHEERS-end will be enhanced significantly to include safeguards against out-of-order and stale-dated processing. Additionally, CalHEERS will start to consume the final MAGI Medi-Cal eligibility status from CalSAWS on a Disposition, including denials (IE) and discontinuances (DS) that would be considered overrides of the CalHEERS Business Rules Engine. These changes will support CalHEERS staying in sync with CalSAWS, the system of record for Medi-Cal eligibility.

CalSAWS will make changes to Disposition generation logic to provide a more holistic case view in a single Disposition transaction and automate Disposition triggers to keep CalHEERS in sync. Additionally, the CalHEERS processing result of a Disposition transaction will be communicated to CalSAWS via a new eHIT transaction.

**Recommendation:**

1. The MAGI Disposition List Detail Page will be updated to display the Disposition Dates in place of the Program column.
2. The MAGI Disposition Detail Page will be updated to display holistic Disposition information and the CalHEERS processing status of the Disposition.
3. The MAGI Disposition Acknowledgement Detail page will be created to display the high-level details of the eHIT inbound Disposition Acknowledgement transaction.
4. The MAGI Disposition Acknowledgement Person Detail page will be created to display the person-level details of the eHIT inbound Disposition Acknowledgement transaction.
5. The Inter-Agency Transfer Summary page will be updated to include a button for navigating to the new MAGI Disposition Update page.
6. The MAGI Disposition Update page will be created to give the ability to request sending a new Disposition to CalHEERS for a selected Benefit Month without running EDBC.
7. The MAGI Referral Detail Page will be updated to no longer allow a user setting the Status to 'Covered CA Only' and to prevent a user setting the Status to 'Not Needed' when there is a MAGI member in 'Awaiting Review'.
8. The MAGI Determination Summary Page will be updated to display the new CalHEERS Disposition Status decodes.
9. eHIT will be updated to consume and save the new inbound Disposition Acknowledgement transaction sent from CalHEERS.
10. eHIT will be updated to generate a holistic Disposition that will include summarized program eligibility information for Medi-Cal, CalWORKs, and CalFresh in a single transaction.
11. eHIT will be updated to include an Ineligible/Discontinuance (IE/DS) Status Reason for Medi-Cal IE/DS individuals on the Disposition that are not IE/DS on the Associated MAGI Determination.
12. eHIT will be updated to consume and process CalHEERS Business Validation #203 for stale-dating logic and automate triggering a new Disposition to remediate applicable eligibility periods.
13. eHIT will be updated to allow User Requested Dispositions to communicate effective CalSAWS Case Eligibility information without the need for running EDBC.

**Outreach**

**Description:**

**Operational Impact:**