

CalSAWS

DATE	Wednesday, April 23, 2025
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, May 1, 2025
RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	Other Agency Cross Reference
RWR	25.05.x2	CA-203576	ACWDL 18-11: Notice Requirements for Denials of Retroactive Eligibility Due to Excessive Modifi	231	CalSAWS M&E		Client Correspondence	Medi-Cal Correspondence	Non-Committee approval by Nina Butler on 10/23/2024	CIV-101721
RWR	25.07.x1	CA-223784	Differentiate Positive and Negative Benefit Change NOAs	385	CalSAWS M&E		Client Correspondence	Correspondence	Reviewed and approved by Norma Meza on 04/10/2025	
RWR	25.05.x1	CA-251204	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 MSP-D)	475	CalSAWS M&E	By Karen J. Rapponnotti on 04/1	Client Correspondence	Medi-Cal Correspondence	Non-committee approval by Nina Butler on 04/02/2025	
RWR	25.07.x1	CA-262223	Update CF 377.11 and add Threshold Languages	248	Premise		Client Correspondence	Correspondence	Reviewed and approved by Norma Meza on 4/1/2025	
RWR	25.05.x1	CA-278665	Update M44-350K EBT Replacement Denial to 6/24 Version	541	CalSAWS M&E	Approved by Karen J. Rapponnotti on 04/1	Client Correspondence	Correspondence, Usability		CMSP-79247
RWR	25.05.x2	CA-284315	Update NOAs and Forms for removal of Obsolete Program references	661	CalSAWS M&E	By Karen J. Rapponnotti on 04/1	Client Correspondence	Correspondence		
RWR	25.03.x2	CA-287092	Documentation: Add Family Reunification NOAs and Forms in Threshold Languages	564	CalSAWS M&E	By Karen J. Rapponnotti on 04/0	Client Correspondence	Correspondence	Approved Gingko Luna 4/3/25	
25.02	25.02.28	CA-283252	Butte County: IVR office hours/location update	22	CalSAWS M&O	Yogesh Patel 12/02/2024	Contact Center	IVR & Contact Center	Approved by Logan Pratt on 03/11/2025	
25.03	25.04.xx	CA-275676	Alameda County Customer Service Center IVR Detailed Call Flow Verbiage Changes	20	CalSAWS M&O	Haikaz (Mike) Tombakian , 4/1	Voice Bots / RPA	IVR & Contact Center	approved by Haikaz (Mike) Tombakian , 4/11/2024	
25.03	25.04.10	CA-276156	Calaveras County - Opt out of Diaper Allowance Overpayment Batch	16	CalSAWS M&E	Michele Peterson - 4/8/24	Batch Operations	Collections	Robin Carter approved 4/5/24	CA-276080
25.03	25.04.18	CA-282934	Ventura Contact Center Flow Change	12	CalSAWS M&O	approved by Yogesh Patel 04/1	Contact Center	IVR & Contact Center	approved by Yogesh Patel 04/10/2025	
25.03	25.04.15	CA-287028	San Bernardino VITA adhoc queue 1 English/Spanish message update Prompt 3	4	CalSAWS M&O	Yogesh Patel, 04/01/2025	Contact Center	IVR & Contact Center	approved by Yogesh Patel, 04/01/2025	
25.03	25.05.08	CA-287688	Turn off Batch Job for the Auto Ex-Parte Renewal for Non-MAGI with Stable Income	23	CalSAWS M&E	Expedited Approval received fr	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.03	25.04.17	CA-287751	Update Specific Variable on MC No Change NOA	55	CalSAWS M&E	By Karen J. Rapponnotti on 04/0	Client Correspondence	Medi-Cal Correspondence	Non-committee approval by Nina Butler on 03/25/2025	
25.03	25.05.xx	CA-287991	Analytics Architecture Update - Run Reports by county [State Reports]	90	CalSAWS M&E	Expedited Build Start Approval	Analytics	State/Fiscal Reports	Marlene Rangel approved 02/19/25	
25.03	25.05.01	CA-288892	Split out hours/locations for Humboldt County	10	CalSAWS M&O	Yogesh Patel , 04/02/2025	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 04/02/2025	
25.03	25.04.24	CA-288862	Create Security rights/groups for Statewide Cash Aid Time Limit (SCATL) application	80	Premise	Expedited approval to start bu	POD-WDTP	Time Limits	Lien Phan - 4/11/25	
25.03	25.04.16	CA-288893	San Francisco - Run Batch EDBC for Active cases having Inkind Income	440	CalSAWS M&O	Expedited Build Approval prov	Eligibility	GA/GR	non-committee approval by Elizabeth Vargas from SF & Adelaide Mend	
25.03	25.04.10	CA-289080	List of Cases whose Renewal Dates were updated due to LA Wildfires	13	CalSAWS M&E	Approved by Karen Rapponnotti	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.03	25.04.24	CA-289387	Update CSF 170 Batch Logic to Not Generate for Foster Care programs	208	Premise	Approved by Karen J. Rapponnotti	Client Correspondence	Other	Michelle R Ramos 04/08/25	
25.03	25.04.17	CA-289403	Qlik Report link for Benefits-Cal - CalFresh Application Survey	42	CalSAWS M&E	Expedited Build Start Approval	Reports	Management Reports	Approved by Araceli Gallardo on 04/03/2025	CSPM-78544
25.03	25.04.XX	CA-289479	Sacramento - RPA Bots for BenefitsCal EBT Card/BIC Requests		Premise	approved by Mike Tombakian	Voice Bots / RPA	IVR & Contact Center	approved by Mike Tombakian, 4/3/2025	
25.03	25.04.17	CA-289562	RPA EBT/BIC Exception - Create New Task Category and New Task Type	59	Premise	Approved by Mike Tombakian	Task Management	IVR & Contact Center	Approved by Mike Tombakian 4/3/25	
25.03	25.04.15	CA-289602	Tulare County welcome bot routing rework	5	CalSAWS M&O	Y. Patel, 04152025	Voice Bots / RPA	IVR & Contact Center	Approved by Mike Tombakian, 4/15/2025	
25.05	25.05.29	CA-270512	Update the DHCS CMS Unwinding Eligibility and Enrollment Data Report	900	Premise	Start Build Approved by Karen	Reports	State/Fiscal Reports		
25.05	25.05.29	CA-273875	CA 237 CW Update SAR 7 Discontinuance Logic and Multiple Applications Dispositioned Scenario	1186	Premise	Start Build Approval by Karen R	Reports	State/Fiscal Reports		
25.05		CA-281732	Online Help: Update the Reports Overview including adding the new Dashboard Overview for th	40	CalSAWS M&E	Approved by Karen Rapponnotti	Training	Other	Approved by Elizabeth Palm on 09/11/2024	
25.05	25.06.xx	CA-283216	Update TEMP 2313 and TEMP 2035 to include Cash Reactivated Expenditures and Update tem	580	CalSAWS M&E	Expedited Build Start approval	Reports	State/Fiscal Reports		
25.05	25.05.29	CA-285887	RPA Bots for BenefitsCal EBT Card/BIC Requests	3367	Premise	Approved by Karen Rapponnotti	Voice Bots / RPA	IVR & Contact Center		
25.05	25.06.xx	CA-287994	Analytics Architecture Update - Run Reports by county [Fiscal Reports]	240	CalSAWS M&E	Expedited Build Start Approval	Analytics	State/Fiscal Reports	Marlene Rangel approved 02/19/25	
25.05	25.05.01	CA-288891	Butte County IVR CW queue update	12	CalSAWS M&O	Yogesh Patel 04/16/2024	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 04/22/2025	
25.05		CA-289476	Online Help: Update the Forms Overview for the 25.05 Baseline Release	30	CalSAWS M&E	Approved by Karen Rapponnotti	Training	Other	Approved by Elizabeth Palm on 04/03/2025	
25.06		CA-281889	CalHEERS eHIT: Accelerated Enrollment Enhancements	2734	Premise	Approved by Sharon Teramura	Medi-Cal/CalHEERS	Medi-Cal/CMSP	Approved by ThuyTien Nguyen/03-11-2025	CH-278587, CSPM-78463
25.07		CA-232479	Update CF, CW, and RCA Reporting Type and Aid Code Options for Override or Manual EDBC	268	CalSAWS M&E	Approved by Karen J. Rapponnotti	Eligibility	CaWORKS/CalFresh		
25.07		CA-275534	Update CalFresh EDBC Usage and Determination of Household Category	552	CalSAWS M&E	Approved by Karen Rapponnotti	Eligibility	CaWORKS/CalFresh		
25.07		CA-275589	Update Working Disabled Program to Include SP-DDSD Blind and SSA Blind	119	CalSAWS M&E	Approved by Karen J. Rapponnotti	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.07		CA-275918	IEVS Automated Action Program Evaluation Enhancement	341	CalSAWS M&E	Expedited Start Build Approval	Task Management	Task Management		
25.07		CA-281360	Request to send the 09 Aid Code to the QF screen in MEDS for CalFresh-GA Cases	303	CalSAWS M&E	Approved by Karen J. Rapponnotti	Batch/Interfaces	GA/GR, MEDS		
25.07		CA-282331	ACL 24-74 Cal-Learn SB 521	54	CalSAWS M&E	Approved by Karen J. Rapponnotti	Online	CaWORKS/CalFresh		
25.07		CA-282399	CalSAWS Admin Portal - Upgrade frontend and backend dependency packages	378	CalSAWS M&E	Approved by Karen J. Rapponnotti	Online	Child Care	Approved by Lien Phan 4/10/2025	
25.07		CA-282598	Create receipts for system discharged Recovery Accounts	116	CalSAWS M&E	Karen Rapponnotti approved 04/07/2025 - Karen J. Rapponnotti	Fiscal	Collections		
25.07		CA-284176	Update Learning Disability Evaluation Result Detail to limit max characters	292	CalSAWS M&E	Approved by Karen J. Rapponnotti	Online	Welfare to Work/WPR	Gingko Luna 4/2/2025	
25.07		CA-284475	AB 1808 - Allow Child Care up to 24 Month Certification	174	CalSAWS M&E	Approved by Karen J. Rapponnotti on 04/10/2025	Online	Child Care		
25.07		CA-285584	SB 311 Phase 2 - SSP only MSP Discontinuances	267	CalSAWS M&E	Approved by Karen J. Rapponnotti via email on 12/12/2024	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.07		CA-286007	Medicare Part A Buy-In	229	CalSAWS M&E	Approved by Karen J. Rapponnotti via email on 3/31/2025	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.07		CA-286679	San Bernardino Implement GA/GR Automated Solution Reports Only	198	County Purchase	Approved by Karen Rapponnotti on 4/14/2025	Reports	State/Fiscal Reports	Approved by San Bernardino county 4/14/2025	
25.07		CA-286821	Upgrade CalSAWS & SB libraries to Resolve Open Source Vulnerabilities	1104	Other	Approved by Holly Murphy on 04/08/2025	Tech Arch	Tech		
25.07		CA-286996	CalOAR - Update logic for WTW_CWEX (Variable #53) per SIRFRA 4009	212	CalSAWS M&E	Approved by Karen J. Rapponnotti on 4/4/2025	Batch/Interfaces	Welfare to Work/WPR		
25.07		CA-287199	CalOAR - Update logic for PAR_ACT (Variable #40) - condition 1b	275	CalSAWS M&E	Approved by Karen J. Rapponnotti on 4/4/2025	Batch/Interfaces	Welfare to Work/WPR		
25.07		CA-287766	Update GAGR Eligibility for Compacts of Free Association (COFA) Citizens	113	CalSAWS M&E	Approved by Karen J. Rapponnotti on 04/08/2025.	Eligibility	GA/GR	Approved by Jennifer Hahner 3/24/2025	
25.07		CA-287995	Analytics Architecture Update - Run Reports by county [Case Activity Reports]	90	CalSAWS M&E	Expedited Build Start Approval is provided by Karen J. Rapponnotti on 2/19/2025	Analytics	Management Reports	Araceli Gallardo approved 02/19/2025	
25.07		CA-288146	Online Help: Update JA Lobby Management - Device Mgmt CA-213363	10	Other	Approved by Karen Rapponnotti on 4/4/2025	Training	Other	Approved 3/25/25 by Sami Varney	
25.07	25.08.xx	CA-288653	San Diego-Update Warrant Signature	62	CalSAWS M&E	Approval granted by Karen J. Rapponnotti on 04/15/2025	Client Correspondence	Correspondence	Marlene Rangel approved 4/18/25	CER CA-288605

25.07		CA-288709	MEDS: No Longer Include SOC DE0719 with Aid Code 6G	278	CalSAWS M&E	Approved by Karen J. Rapponotti on 4/14/2025.	Batch/Interfaces	MEDS	Non-Committee approval 4/10/25 - Teresa Magnuson	
25.09		CA-281190	Add Reassignment Template to Task Upload	696	CalSAWS M&E		Task Management	Task Management		
25.09		CA-287726	Update County_Dates Batch 10-day to be Applicable for 00 (All) Counties	379	CalSAWS M&E	Approved by Karen Rapponotti on 4/15/2025.	Batch/Interfaces	CalWORKS/CalFresh, Fiscal, Foster	Reviewed and approved by Norma Meza on 04/08/2025	
25.09		CA-287996	Analytics Architecture Update - Run Reports by county [Administration Reports]	90	CalSAWS M&E	Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/19/2025	Analytics	Management Reports	Approved by Araceli Gallardo on 02/19/2025	
25.09		CA-288949	MEDS ESAC Update for Foster Care Aid Code 40	185	CalSAWS M&E		Batch/Interfaces	Foster Care/Kin GAP/AAP, MEDS	Approved by Teresa Magnuson on 4/9/2025	
25.09		CA-289922	Adobe AEM Service Pack 21 upgrade support SCR	160	CalSAWS M&E	Karen J. Rapponotti approved on 04/15/2025.	Client Correspondence	Other	Approved by Janet Mitri on 04/22/2025	

<b>CalSAWS</b>	<b>DATE</b>	Wednesday, April 23, 2025
	<b>TIME</b>	1:30 PM
	<b>LOCATION</b>	Teams Virtual Meeting
	<b>SUBJECT</b>	Change Control Board (CCB) Meeting
	<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	<b>NEXT CCB MEETING DATE</b>	Thursday, May 1, 2025
	<b>RELEASE SCHEDULE LOCATION</b>	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

Content Revisions (CRs)											
Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	25.03.x2	CA-221281	Add Threshold Languages for START 85 Job Search Assignment	48	CalSAWS M&E		Client Correspondence	Correspondence	Non-Committee approval - Dena Detapp 3/4/2025	[Estimate]	
RWR	25.03.x2	CA-271084	ACL 18-43 - Revise CalWORKS M40-107G Time Limit NOA	1161	CalSAWS M&E	By Karen J. Raponnotti on 12/30/2024	Client Correspondence	Correspondence		[Estimate]	
25.02	25.xx.xx	CA-255969	Voice Bots Statewide Rollout: Welcome Bot, Authentication Bot and Push Notifications	320	Change Notice	Karen Raponnotti, 1/27/23	Voice Bots / RPA	IVR & Contact Center		[Release]	
25.02	25.05.01	CA-262340	RPA - Automated EBT Replacement Implementation: San Bernardino County	54	Change Notice	Karen Raponnotti, 1/27/23/Michele Peterson 5/29/24	Voice Bots / RPA	IVR & Contact Center	Approved by Karen Raponnotti, 3/27/23	[Release]	
25.02	25.04.16	CA-274824	Migrate DCS Contact Center to new AWS accounts	132	CalSAWS M&O	Mike Tombakian, 5/23/24	Contact Center	IVR & Contact Center	Approved by Logan Pratt on 06/07/2024	[Release]	
25.03	25.05.29	CA-213791	LA-01-2024 - Customer First CCB Solution	3206	County Purchase	Mike Tombakian, 04/01/2024	Contact Center	IVR & Contact Center	Approved by Mike Tombakian on 04/01/2024	[Release]	
25.03	25.04.10	CA-277473	Shasta - Email Domain Name Change	144	CalSAWS M&E	Approved by Karen J. Raponnotti on 12/04/2024	Online	Other	Approved by James Price 03/06/2025, and again on 4/2/25 (hours for forgerock tea)	[Recommendation]	
25.03	25.05.16	CA-282740	Training: Update Orientation WBTs for 24.11 and 25.03 App Dev Changes	65	CalSAWS M&E	Approved by Karen Raponnotti on 12/16/2024	Training	Other	Approved by Karen Raponnotti on 12/16/2024	[Recommendation, Release]	
25.03	25.04.24	CA-284678	CalSAWS Case Data Removal 2025 Run Scheduling	1218	CalSAWS M&E	Approved by Karen J. Raponnotti on 2/25/2025	Batch/Interfaces	Usability	Approved by Grady Howe on 2/26/2025 per discussion and written approval from	[Recommendation, Estimate]	
25.03	25.04.18	CA-287580	Training: Create a WBT for CARES eData bi-directional Interface with CalSAWS CA-265904	305	Premise	Approved by Karen Raponnotti on 2/7/2025	Training	Other	Approved by Karen Raponnotti on 2/7/2025	[Recommendation]	
25.03	25.04.xx	CA-287617	POC - GenAI (Generative Artificial Intelligence) Assistance for Technology Development L&E	80	CalSAWS M&E	Approved by Holly M. on 3/10/2025	Tech Arch	Tech	Approved by Holly M. on 3/10/2025	[Release]	
25.03	25.04.xx	CA-288211	Create new environment for Deloitte M&E Transition efforts	256	Other	michele.peterson - 3/17/25	Gainwell Infra	Other		[Recommendation, Estimate]	
25.05		CA-213363	TLM-39- Lobby Device Platform Consolidation/Modernization	8798	Other	Approved by Laura Chavez on 05/23/2024	Online	Lobby Management		[Release]	
25.05		CA-219304	ACL 24-01 - CF Restaurant Meals Program Eligibility Program Updates and CF 889	3744	Premise	Karen Raponnotti on 3/7/25	Eligibility	CalWORKS/CalFresh		[Recommendation]	
25.05		CA-237514	Update Customer Appointment Detail Page to generate WTW 100	260	Premise	By Karen J. Raponnotti on 02/07/2025	Client Correspondence	Correspondence		[Recommendation, Estimate]	
25.05		CA-245049	ACL 24-53 Update CF 388 Approval and CF 389 Denial for Restoration of Aid	1390	Premise	By Karen J. Raponnotti on 02/07/2025	Client Correspondence	Correspondence		[Recommendation, Estimate]	
25.05		CA-260052	Update Issuance Category of CalWorks HSP and HVP payments to Service Payments	297	CalSAWS M&E	Michele Peterson - 2/27/25	Fiscal	Fiscal	Revised SCR Approved by Claudia Pinto 2/25/2025	[Estimate]	
25.05		CA-265380	ACL 23-79 Add IRI and Budget to CF 377.1, CF 377.1 A, and CF 377.4 SAR	1860	Premise	By Karen J. Raponnotti on 02/07/2025	Client Correspondence	Correspondence		[Recommendation, Estimate]	
25.07		CA-234917	ACL 23-110 Add CF 377.9 CalFresh Supplement NOA	709	Premise	By Karen J. Raponnotti on 10/09/2024	Client Correspondence	Correspondence		[Estimate, Release]	
25.07		CA-288725	Yolo County - Opt-In to EZLite Interface Automation Functionality	97	CalSAWS M&E		Batch/Interfaces	Other	approved by Victor Nunez 3/12/76. Approved by Edward watters 10/17/24	[Estimate]	



CalSAWS CCB Questions and Answers for 5/01/2025

SCR Number	County/Region	Question	Answer	Team Responsible
				Report

**CalSAWS CCB Meeting Minutes for 05/01/2025**

**The following questions were received**

<b>SCR #</b>	<b>County/Region</b>	<b>Question</b>	<b>Response</b>
CA-283216	Merced County	In regard to CA-283216, currently the TEMP 2313 and the TEMP 2035 do NOT report expungements. The State was questioned about reporting expungements but never got an answer. Since expungements are not reported, reporting reactivations would appear to be "double dipping". The only thing that we figure that can be done is include expungements in the adjustments.	Expungements are reported on the Recoveries of Aid Line as instructed by CDSS. However, the current CalSAWS template does not include a column for CalFresh replacements previously issued as cash (ETRCB EBT benefit Type) but does list them on the detail tab for Expungements. This SCR is also updating the CalSAWS report templates to include the additional CalFresh columns where these CalFresh Cash expungements will be captured under the appropriate CalFresh column. The mockups are included in design document for reference.
CA-287766	Merced County	Regarding CA-287766 Update GAGR Eligibility for Compacts of Free Association (COFA) Citizens. Will this influence the GR 237 report regarding New Cases? If so, how?	No, the report logic does not consider the actual eligibility requirements. The logic captures GA/GR programs based on the program code, program status, etc.
CA-279665	LA County	If possible, can we request to have the below two denial reasons added for clarity?  CA-279665 update M44-350K EBT Replacement Denial to 6/24 Version – Recommend adding under "Recommendation One" the denial reasons that will be updated on the EBT Theft Detail page. 1. You requested the replacement of benefits for the Supplemental Nutrition Benefit (SNB) or Transitional Nutrition Benefit (TNB) program 2. Your electronically stolen food benefits have already been replaced twice within the current Federal Fiscal Year (October 1 – September 30).	The recommendation are high level requirements, the details of the updates with this SCR are included within the design, in section 2.1 – Removing the 2 denial reasons – 1. Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023 2. Retroactive claim submitted after 2/29/2024  The denial reasons requested to be added as recommendations have not been changed by this SCR.
CA-232479	Stanislaus County	Will we be able to run a Manual CW/CF EDBC prior to the Semi-annual reporting (SAR) effect date of 10/01/2013 if Quarterly Reporting is not available?	There are limitations to how far back the user can run EDBC. However, if the user runs manual EDBC for benefit month of 04/2012 (prior to 4/2013), the 'Quarterly Reporting' selection will be available in the drop down.
<b>Approvals Received</b>		<b>Notes</b>	
1	x	CA-273875 - the designer made an additional update to the estimate	
2	x	CA-287617 -removed from CCB packet as the designer erroneously updated as a content revision instead of letting this SCR went through the regular SCR process.	
3	x	All 6 regions provided the CCB approval via email	
4	x		
5	x		
6	x		