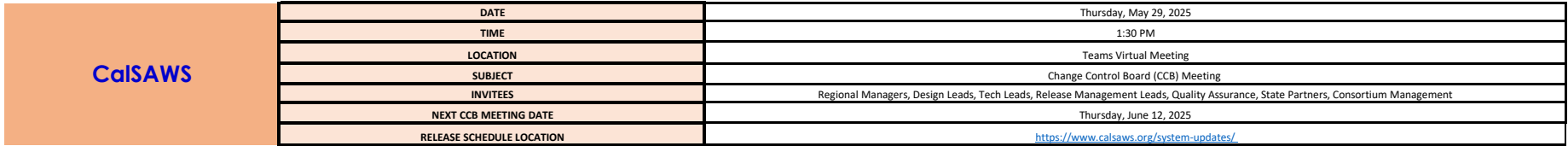


CalSAWS	DATE	Thursday, May 29, 2025
	TIME	1:30 PM
	LOCATION	Teams Virtual Meeting
	SUBJECT	Change Control Board (CCB) Meeting
	INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	NEXT CCB MEETING DATE	Thursday, June 12, 2025
	RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

System Change Requests (SCRs)											
Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	Other Agency Cross Reference	
25.03	25.05.08	CA-286540	San Bernardino - Welcome bot routing rework	50	CalSAWS M&O	Y. Patel, 05/01/2025	Contact Center	IVR & Contact Center	approved by Yogesh Patel, 05/01/2025		
25.03	25.05.01	CA-287029	San Bernardino VITA adhoc queue 1 English/Spanish message update Prompt 4	4	CalSAWS M&O	Yogesh Patel, 04/01/2025	Contact Center	IVR & Contact Center	Approved by Yogesh Patel 4/1/25		
25.03	25.05.11	CA-289901	Process California EMV Chip Activation File in CalSAWS - Phase 1	124	CalSAWS M&E	Michele Peterson - 4/14/25	Fiscal	Fiscal	Sheryl Eppler - Approved - 05/20/2025		
25.03	25.05.01	CA-290113	Increase the number of records processed threshold for CalHEERS outbound NOIA job	23	CalSAWS M&E	Approval received via email by Sharon Teramura on 05/01/2025	Medi-Cal/CalHEERS	Medi-Cal/CMSFP			
25.03	25.05.15	CA-290281	Wave 3 - RPA Bots for BenefitsCal EBT Card/BIC Requests		Premise	Approved by Haikaz (Mike) Tombakian on 4/29	Voice Bots / RPA	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2025		
25.03	25.05.02	CA-290434	LA-New Homeless Queues	8	CalSAWS M&O	Yogesh Patel - 04/30/2025	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 4/30/2025		
25.05	25.06.12	CA-272703	Statewide Authentication Bot Enhancements		CalSAWS M&E	Yogesh Patel - 05/07/25	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel - 05/07/25		
25.05	25.05.xx	CA-279480	Functional Design Document (FDD) for Reports - Group 7 (Documentation Only)	500	CalSAWS M&E	Expedited Build Start approval from Karen Rapponotti on 7/30/2024.	Reports	State/Fiscal Reports	Approved by Claudia Pinto on 4/22/2025		
25.05	25.05.20	CA-281835	Orange Virtual Queues for Call Transfers	9	CalSAWS M&O	Yogesh Patel, 5/2/2025	Contact Center	IVR & Contact Center	Approved by Yogesh Patel 5/2/25		
25.05	25.05.22	CA-288029	Solano CA - Annual in-kind Income and Property Limit Increases	69	CalSAWS M&E	Approved by Karen Rapponotti on 4/3/25	Eligibility	GA/GR	Hahner on 4/01/2025		
25.05	25.06.01	CA-289248	Kern County- Warrant Print File Processing change from same day to next day	44	CalSAWS M&E	Production Deployment approved by Karen J. Rapponotti on 5/6/2025	Batch Operations	Fiscal	Approved by Claudia Pinto - on 5/6/2025		
25.05	25.06.12	CA-290042	Humboldt - Update Welcome message		CalSAWS M&O	approved by Yogesh Patel - 05/01/2025	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel 5/1/25		
25.05	25.05.22	CA-290263	Wave 4 - RPA Bots for BenefitsCal EBT Cards/BIC Requests		Premise	Approved by Haikaz (Mike) Tombakian on 4/29	Voice Bots / RPA	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2025		
25.05	25.05.29	CA-290530	Automatically Opt Out the applicants from texting if the person is not active on any program	353	Premise	Michele Peterson - 5/1/25	Batch/Interfaces	Other	Rhiannon Chin 4/30/25, Danielle Benoit 5/6/25		
25.05	25.06.13	CA-290605	Training: Update Eligibility-Medi-Cal WBTS for 25.06 CalHEERS AppDev Changes	65	Premise	Approved by Karen Rapponotti on 5/5/2025	Training	Other	Approved by Karen Rapponotti on 5/5/2025		
25.05	25.05.30	CA-290753	TLM-39- Lobby Management Modernization ForgeRock Component		Other	Approved by Karen Rapponotti on 5/7/2025	Infra ForgeRock	Tech	Approved by Danielle Benoit on 5/8/2025		
25.05	25.06.13	CA-290775	Training: Create CFP for eHIT Disposition Processing Enhancements CA-276523	105	CalSAWS M&E	Approved by Karen Rapponotti on 5/8/2025	Training	Other	Approved by Karen Rapponotti on 5/8/2025		
25.06	25.07.18	CA-288463	Training: Update Fiscal Supervisor: 01 - Supervisor Approvals for 25.07 Updates	35	CalSAWS M&E	Approved by Karen Rapponotti on 5/8/2025	Training	Other	Approved by Karen Rapponotti on 5/8/2025		
25.06	6.26.25	CA-289903	Virtual Assistant Expansion - Release 25.06.26 (Release 30)	400	CalSAWS M&E	Approved by Karen Rapponotti 5/08/2025	Virtual Assistant	Other	Approved by L Her on 05/08/2025		
25.07	25.09.XX	CA-295961	LA County Adhoc - Raw and PBOS SB Delta Lake	3720	County Purchase	Approved by David Bruhn on 5/2/2025	Analytics	Tech			
25.07		CA-286656	Online Help: Update JA - Duplicate Persons	12	CalSAWS M&E	Approved by Karen Rapponotti on 5/15/2025	Training	Other	Approved by Elizabeth Palm on 03/08/2024		
25.07		CA-284414	Update Dashboard to include the Counties opting into the GA/GR Automated Solution	590	CalSAWS M&E	Expedited Build start approval is provided by Karen J. Rapponotti on 4/14/2025	Reports	Management Reports			
25.07	25.07.XX	CA-289073	Riverside County-BRM Address Change for the Norco District/85 Self-Sufficiency office.	70	CalSAWS M&E	Approval granted by Karen J. Rapponotti on 05/12/2025	Client Correspondence	Correspondence	Approved by Franz M Lightie on 5/12/2025		
25.09		CA-241636	Update MC 360 to handle more HI members	243	CalSAWS M&E	Approved on 5/15/2025 by Karen J. Rapponotti	Client Correspondence	Medi-Cal Correspondence			
25.09		CA-274508	Homeless-Temporary EDBC Checks Eligibility of Household in CalWORKS	2349	CalSAWS M&E	Michele Peterson - 5/5/25	Eligibility	CalWORKS/CalFresh			
25.09		CA-283790	CalHEERS eHIT: Update Interface Schema to Version 23 CH R25.9	341	Premise	Approved by Karen J. Rapponotti via email on 4/15/2025	Medi-Cal/CalHEERS	Medi-Cal/CMSFP	Non-Committee Approval	CH-252594	
25.09		CA-285456	Add 2026-2028 to the ABAWD Time Limit Calendar	48	Premise	Karen Rapponotti 5/16/2025	Eligibility	CalWORKS/CalFresh	Approved by Cathy Vaisau on 4/28/2025		

<div> <div>CalSAWS</div> </div>	DATE	Thursday, May 29, 2025
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	INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	NEXT CCB MEETING DATE	Thursday, June 12, 2025
	RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

Content Revisions (CRs)											
Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	25.05.x1	CA-251204	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 MSP-D)	475	CalSAWS M&E	By Karen J. Rapponotti on 04/03/2025	Client Correspondence	Medi-Cal Correspondence	Non-committee approval by Nina Butler on 04/02/2025	[Recommendation, Estimate]	
RWR	25.05.x1	CA-279598	Update WTW 10 with Pre-Population when generated from Template Repository	356	CalSAWS M&E	By Karen J. Rapponotti on 04/03/2025	Client Correspondence	Correspondence		[Recommendation, Funding Source]	
RWR	25.05.x1	CA-279665	Update M44-350K EBT Replacement Denial to 6/24 Version	541	CalSAWS M&E	Approved by Karen J. Rapponotti on 04/10/2025	Client Correspondence	Correspondence, Usability		[Recommendation, Estimate]	CMSP-79247
25.03	25.05.22	CA-270511	Update the DHCS CMS PI Report	880	Premise	Expedited Build start approval is provided by Karen J. Rapponotti on 1/10/2025	Reports	State/Fiscal Reports		[Release]	
25.03	25.05.30	CA-273736	Change ForgeRock AuthnD Storage from Server-Side to Client-Side	60	CalSAWS M&O	Approved by Grady Howe on 02/07/2024	Infra ForgeRock	Tech	Approved by Grady Howe on 02/07/2024	[Release]	
25.03	25.05.30	CA-282853	Training: Update Quiz slides for all WBTs	375	CalSAWS M&E	Approved by Deanna Rotert on 9/25/2024	Training	Other	Approved by Deanna Rotert on 9/25/2024	[Release]	
25.03	25.05.19	CA-283416	Training: Create a WBT for the SCATL Replacement Solution (WRS) CA-267445	480	Premise	Approved by Karen Rapponotti on 3/14/2025	Training	Other	Approved by Karen Rapponotti on 3/14/2025	[Recommendation, Estimate, Release]	
25.03	25.05.xx	CA-284820	Tehama County changing Warrant Printer to HP Laserjet M406DN	155	CalSAWS M&E	Approval granted by Karen J. Rapponotti on 02/25/2025	Client Correspondence	Fiscal	John Teerlink approved 2/25/25	[Estimate, Release]	
25.03	25.06.06	CA-286523	Training: Update Medi-Cal WBTs for CA-255285	85	CalSAWS M&E	Approved by Karen Rapponotti on 1/9/2025	Training	Other	Approved by Karen Rapponotti on 1/9/2025	[Estimate, Release]	
25.03	25.05.16	CA-287212	Training: Update Simulation WBTs for 25.03 App Dev Changes	35	CalSAWS M&E	Approved by Karen Rapponotti on 1/29/2025	Training	Other	Approved by Karen Rapponotti on 1/29/2025	[Estimate]	
25.03	25.05.19	CA-288692	Split out hours/locations for Humboldt County	10	CalSAWS M&O	Yogesh Patel , 04/02/2025	Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 04/02/2025	[Release]	
25.05		CA-277604	IHSS Alert Monitoring	208	CalSAWS M&E	Approved by Michele Peterson on 05.01.2025	Batch/Interfaces	Other	Non-Committee Approval by John Pratt on October 3, 2024	[Recommendation]	
25.05	25.05.22	CA-285018	Support SCR to provide responses to Consortia queries	1000	CalSAWS M&E	for Content Revision change	Client Correspondence	Other	Approved - Karen Rapponotti - 11/20/2024	[Estimate]	
25.05		CA-286680	Online Help: Update JA Restaurant Meals Program (RMP) CA-219304 and CA-290526	15	Premise	Approved by Karen Rapponotti on 3/14/2025	Training	Other	Approved by Elizabeth Palm on 01/21/2025	[Recommendation, Estimate, Release]	
25.07		CA-221893	Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	284	CalSAWS M&E	Approved by Karen J. Rapponotti via email on 3/31/2025	Eligibility	CalWORKs/CalFresh	Caroline Bui on 11/30/2021	[Estimate, Release]	
25.07		CA-286007	Medicare Part A Buy-In	229	CalSAWS M&E		Medi-Cal/CalHEERS	Medi-Cal/CMSP		[Recommendation]	



These SCRS do not have a change to the CalSAWS System

## GAGR Correspondence SCRs

[illegible]

GAGR Correspondence SCRs Content Revision									
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[illegible][illegible][illegible]

OCAT SCRs Content Revision									
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[illegible][illegible][illegible]

BenefitsCal SCRs Content Revision									
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[illegible]

CalSAWS CCB Questions and Answers for Thursday, May 29, 2025				
SCR Number	County/Region	Question	Answer	Team Responsible
CA-289901	Orange/Region V	<ul style="list-style-type: none"><li>• CA-289901- Process California EMV Chip Activation Files in CalSAWS - Phase 1, will all Counties be impacted by this enhancement? Is there any action needed by the Counties in this phase?</li><li>• When is this expected to go into production? The SCR indicates 25.03, but it has not yet been implemented.</li></ul>	Yes, this SCR was for all counties and we imported cards into CalSAWS based on the list provided by FIS. No further county action is needed. The SCR was implemented into production on May 11, 2025.	Fiscal

**CalSAWS CCB Meeting Notes for Thursday, May 29, 2025**

**The following questions were received**

SCR #	County/Region	Question	Response
CA-289901	Orange/Region V	<ul style="list-style-type: none"> <li>• CA-289901 - Process California EMV Chip Activation Files in CalSAWS - Phase 1, will all Counties be impacted by this enhancement? Is there any action needed by the Counties in this phase?</li> <li>• When is this expected to go into production? The SCR indicates 25.03, but it has not yet been implemented.</li> </ul>	Yes, this SCR was for all counties and we imported cards into CalSAWS based on the list provided by FIS. No further county action is needed. The SCR was implemented into production on May 11, 2025.
Approvals Received		Notes	
1	x	CSPM-39069 and CSPM-74296 - removed from CCB packet due to some delays in approvals from our partner systems. Both will be re-submitted for SCR and CCB approval during the next cycle once associated changes have been completed.	
2	x	All 6 regions provided the CCB approval via email.	
3	x		
4	x		
5	x		
6	x		