

Design

CA-251204

Add NOA Fragments in Threshold Languages for
Medi-Cal NOA Generation (MC 239 MSP-D)

DOCUMENT APPROVAL HISTORY

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Reviewed By	Nagesha S

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
01/17/2025	1.0	Initial Draft	Rakesh Nalluru

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CA-251204 - Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 MSP-D)

1 OVERVIEW

The purpose of this change is to Add Threshold languages for MC 239 MSP-D NOA.

1.1 Current Design

Currently MC 239 MSP-D NOA is available in English, Spanish and few Threshold Languages in CalSAWS.

1.2 Requests

1. Add new threshold languages for MSP Determination - Failure for Verification with reason code Q410D.
2. Add new threshold languages for MSP Determination - Retro Failure for Verification with a reason code Q411D.
3. Add threshold Languages for the Failure for Excess Income with reason code Q402D.
4. Add threshold Languages for the Failure for Unverified Resource with reason code Q302D.
5. Add threshold Languages for the Failure for Unverified Resource with reason code Q116D.
6. Add threshold Languages for the Failure for not signing SOF with reason code Q128D.

1.3 Overview of Recommendations

1. Add new threshold languages for MSP Determination - Failure for Verification with reason code Q410D.
2. Add new threshold languages for MSP Determination - Retro Failure for Verification with a reason code Q411D.
3. Add threshold Languages for the Failure for Excess Income with reason code Q402D.
4. Add threshold Languages for the Failure for Unverified Resource with reason code Q302D.
5. Add threshold Languages for the Failure for Unverified Resource with reason code Q116D.
6. Add threshold Languages for the Failure for not signing SOF with reason code Q128D.

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remains the same as English and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort

2 RECOMMENDATIONS

2.1 Add threshold Languages for the MSP Determination - Failure for Verification with reason code Q410D

2.1.1 Overview

Add new threshold languages for MSP Determination - Failure for Verification NOA reason Fragments in CalSAWS.

Reason Fragment Name and ID: Q_DN_FAIL_DETER_VERIF_Q410 (Fragment ID: 6385)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English

2.1.2 Form/NOA Verbiage

Create threshold fragment xdps for NOA reason.

Add Threshold languages: Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as per the English Language for population logic.

2.1.4 Form/NOA Generation Conditions

No updates to this section.

2.2 Add threshold Languages for the MSP Determination - Retro Failure for Verification with a reason code Q411D

2.2.1 Overview

Add new threshold languages for MSP Determination - Retro Failure for Verification NOA reason Fragments in CalSAWS.

Reason Fragment Name and ID: Q_DN_RETRO_FAIL_DETER_VERIF_Q411
(Fragment ID: 6386)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English

2.2.2 Form/NOA Verbiage

Create threshold fragment xdfs for NOA reason.

Add Threshold languages: Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

NOA Mockups/Examples: Supporting Documents #2

2.2.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as per the English Language for population logic.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add threshold Languages for the Failure for Excess Income with reason code Q402D

2.3.1 Overview

Add threshold languages for Failure for Excess Income NOA reason Fragments in CalSAWS.

Reason Fragment Name and ID: Q_DN_EXCESS_INCOME_Q402 (Fragment ID: 7437)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese.

2.3.2 Form/NOA Verbiage

Create threshold fragment xdps for NOA reason.

Add Threshold languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #3

2.3.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English and Spanish Languages for population logic.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Add threshold Languages for the Failure for Unverified Resource with reason code Q302D

2.4.1 Overview

Add threshold languages for Failure for Unverified Resource NOA reason Fragments in CalSAWS.

Title Fragment Name and ID: Q_DN_RESOURCES_UNVERIF_Q302 (Fragment ID: 7436)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese.

2.4.2 Form/NOA Verbiage

Create threshold fragment xdfs for NOA reason.

Add Threshold languages: Arabic, Farsi, Hmong and Lao

NOA Mockups/Examples: Supporting Documents #4

2.4.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English, Spanish and Threshold Languages for population logic.

2.4.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

2.5 Add threshold Languages for the Overlapping aid exists with reason code Q116D

2.5.1 Overview

Add threshold languages for Overlapping aid exists NOA reason Fragments in CalSAWS.

Title Fragment Name and ID: Q_DN_OVERLAP_AID_Q116 (Fragment ID: 7433)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.5.2 Form/NOA Verbiage

Create threshold fragment xdps for NOA reason.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

NOA Mockups/Examples: Supporting Documents #5

2.5.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English, Spanish and Threshold Languages for population logic.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

2.6 Add threshold Languages for the Failure for not signing SOF with reason code Q128D

2.6.1 Overview

Add threshold languages for Failure for not signing SOF NOA reason Fragments in CalSAWS.

Title Fragment Name and ID: Q_DN_SOF_NOT_SIGNED_Q128 (Fragment ID: 7435)

State Form/NOA: MC 239 MSP-D

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medi-Cal

Current Action Type: Denial

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese

2.6.2 Form/NOA Verbiage

Create threshold fragment xdfs for NOA reason.

Add Threshold languages: Arabic, Farsi, Hmong and Lao

NOA Mockups/Examples: Supporting Documents #6

2.6.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English, Spanish and Threshold Languages for population logic.

2.6.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1.	Correspondence	MSP Determination - Failure for Verification	Mockups_Fragment_Verbiage.zip
2.	Correspondence	MSP Determination - Retro Failure for Verification	Mockups_Fragment_Verbiage.zip
3.	Correspondence	Failure for Excess Income	Mockups_Fragment_Verbiage.zip
4.	Correspondence	Failure for Unverified Resource	Mockups_Fragment_Verbiage.zip
5.	Correspondence	Overlapping aid exists	Mockups_Fragment_Verbiage.zip
6.	Correspondence	Failure for not signing SOF	Mockups_Fragment_Verbiage.zip

CalSAWS

California Statewide Automated Welfare System



CA-270511

Update the DHCS CMS PI Report

DOCUMENT APPROVAL HISTORY

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DATE

VERSION

REVISION DESCRIPTION

AUTHOR

11/12/2024

1.0

Initial document

TK Bui

01/10/2025

1.1

Edited the wording for invalid applications logic.

TK Bui

01/22/2025

1.2

Updated logic and mockup for Incomplete App indicator, and clarified info on DDSD indicator.

TK Bui

02/05/2025

1.3

Added logic in sections 2.1.3 and 2.2.3 to account for new application sources from CA-276880. Also added clarification in 2.1.3 and 2.2.3 for Item 1d on Exclusion Population #4.

TK Bui

02/13/2025

1.4

Added clarifying language for committee questions such as:

- Clarifications on exclusion populations #4, 5, 7, and 8.
- Added assumption on MEDS alert for Craig v Bonta.
- Added clarifications in section 1 overview on the versions of this report and updates corresponding to specific versions, as well as clarification on partial household approval and determination date definitions.
- Added examples for partial household

TK Bui

		approvals processing times.	
02/20/2025	1.5	<ul style="list-style-type: none"> Removed all application sources except Craig v Bonta and BCCTP from the application source logic update in section 2.2.3, since the DHCS CMS PI 12 Details version does not display the app source category, but only needs to exclude apps from these 2 app sources in the logic. Updated notes in Population 7 and Craig v Bonta and BCCTP app sources to correctly state that the exclusion applies to CMS 5, 9, 10, 11, and 12 for the DHCS CMS PI Master Data Request. Updated mockup screenshot and attachment with application ID column in CMS 10 for the DHCS CMS PI Master Data Request. Clarified example for partial household approvals processing time for Non-MAGI. Added Appendix Item 5.3 for procedural reasons. Added notes throughout doc to clarify that the EDBC run date is used for Non-MAGI determination date (and MAGI determination date if CalHEERS 	TK Bui

		determination date does not exist).	
04/02/2025	1.6	<ul style="list-style-type: none"> Added clarification and edits for CMS PI 12 Mockup, as well as clarified tech note for DDSD delay indicator. 	TK Bui
04/10/2025	1.7	<ul style="list-style-type: none"> Fixed mockup for the CMS12 sheet. 	TK Bui
04/23/2025	1.8	<ul style="list-style-type: none"> Corrected mockup for CMS 12 sheet to match current alignments. 	TK Bui

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CA-270511 – Update the DHCS CMS PI Report

1 OVERVIEW

There exist three versions of the DHCS CMS PI Report:

- **DHCS CMS Performance Indicator Master Data Request:** This is a state version which provides all-county summaries on indicators 5, 7, 9, 10, 11, and 12. This version is not available to counties.
- **DHCS CMS Performance Indicators Master Data Request:** This version is available in CalSAWS for the counties to view detailed data on indicators 5, 7, 9, 10, 11, and 12.
- **DHCS CMS Performance Indicator 12 Details:** This is a version with details on indicator 12 which is created and sent directly to DHCS. This version is not available to counties.

All three versions of the DHCS CMS Performance Indicator (PI) Report currently do not capture information on partial household approvals, which is when an individual in the household is approved but the rest of the household is still being processed, so the approved individual should still be captured. Additionally, all versions of the report need to accurately categorize applications from new application sources, such as those introduced in CA-261988 and CA-276880.

For the DHCS CMS Performance Indicators Master Data Request version of the report, a column for the application ID needs to be added to help counties find a specific application(s) for research and/or state clarification research questions.

For the DHCS CMS Performance Indicator 12 Details version of the report, which is sent directly to DHCS, the following points are currently observed:

- The same Application Date is used for both MAGI and Non-MAGI determinations.
- The same Determination Date is used for both MAGI and Non-MAGI determinations.
- The report is not archived.

For both of those versions, neither include indicators for whether the application was incomplete at the time it was received, and if the Medical Condition Application status is "Delayed by State."

All versions of the report will be updated to reflect the following:

- Information on partial household approvals will be included.
- Applications from new application sources will be accurately categorized.

The DHCS CMS Performance Indicators Master Data Request will be updated to additionally reflect the following:

- A column will be added to display the Application ID.

- An Incomplete Application indicator, which is being newly implemented with CA-284600, will be added to indicate whether a Medi-Cal application was incomplete at the time it was received.
- A Disability Determination Services Division (DDSD) indicator will be added to indicate the “Delayed by State” status for the Medical Condition Application.

The DHCS CMS Performance Indicator 12 Details version will be updated to additionally reflect the following:

- The Application Date for Non-MAGI determinations will use the CalHEERS Determination Date instead.
 - **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
- The Determination Date for MAGI determinations will use the CalHEERS Determination Date instead.
- An Incomplete Application indicator, which is being newly implemented with CA-284600, will be added to indicate whether a Medi-Cal application was incomplete at the time it was received.
- A Disability Determination Services Division (DDSD) indicator will be added to indicate the “Delayed by State” status for the Medical Condition Application.
- The report will be archived for research purposes, and the archived version will not be accessible to counties.

1.1 Current Design

Currently, all versions of the DHCS CMS PI Report are not capturing partial household approvals or accurately categorizing applications from new application sources.

For the DHCS CMS Performance Indicators Master Data Request version of the report, currently there is no Application ID column.

For the DHCS CMS Performance Indicator 12 Details version of the report, the following points are currently observed:

- The same Application Date is used for both MAGI and Non-MAGI determinations.
- The same Determination Date is used for both MAGI and Non-MAGI determinations.
- This version of the report is currently not archived.

1.2 Requests

All versions of the DHCS CMS PI Report need to be updated in order to capture partial household approvals and to accurately categorize applications from all new application sources. The DHCS CMS Performance Indicators Master Data Request version of the report needs to be additionally updated to provide the application ID. The DHCS CMS Performance Indicator 12 Details version of the report needs to be additionally updated to use the CalHEERS Determination Date

for the Application Date for Non-MAGI determinations and for the Determination Date for MAGI determinations. The 12 Details version also needs to be archived to be used for research purposes, and the archived version will not be accessible to counties. Both of these versions need to be updated to include an Incomplete Application Indicator for whether the application was incomplete at the time it was received, and a DDS indicator for whether the Medical Condition Application status is "Delayed by State."

1.3 Overview of Recommendations

1. Make the following updates to ALL versions of the DHCS CMS PI Report:
 - a. Determine the Processing Time for new applications with partial household approvals.
 - b. Update the current application source logic to accurately categorize new application sources, such as those introduced in CA-261988.
2. Make the following additional updates to the DHCS CMS Performance Indicators Master Data Request version of the report:
 - a. Add a new column that will display the Application ID.
 - b. Add a new column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
 - c. Add a new column that will display a DDS indicator for whether the Medical Condition Application status is "Delayed by State."
3. Make the following additional updates to the DHCS CMS Performance Indicator 12 Details version of the report:
 - a. Update the Application Date for Non-MAGI determinations to use the CalHEERS Determination Date.
 - i. **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
 - b. Update the Determination Date for MAGI determinations to use the CalHEERS Determination Date.
 - c. Add a new column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
 - d. Add a new column that will display a DDS indicator for whether the Medical Condition Application status is "Delayed by State."
 - e. The report will be archived for research purposes and it will NOT be accessible to counties.

1.4 Assumptions

1. The updates in this SCR will take place after SCR CA-284600 is in production.
2. The MEDS Alerts that we use to identify Craig v Bonta applications have a 150-day retention period in the system. This means if we regenerate the report for historical months, an application may no longer be identified as Craig v Bonta because the MEDS Alert will no longer be stored in the system.
3. The Aid Code List has been updated to v2.0, but these updates will not affect what we currently report in the DHCS CMS PI reports. The latest Aid Code List is

included in the Supporting Documents as reference, and information on these updates is provided in the Appendix.

2 RECOMMENDATIONS

2.1 DHCS CMS Performance Indicators Master Data Request

2.1.1 Overview

The DHCS CMS Performance Indicators Master Data Request is a monthly scheduled state report which provides data on performance indicators 5, 7, 9, 10, 11, and 12 for all of the applications, determinations, and enrollees for the Medicaid and Children's Health Insurance Program (CHIP) across the California counties. These performance indicators report on the following:

- **Indicator 5:** Total Applications Received
- **Indicator 7:** Number of Renewals up for Annual Redetermination
- **Indicators 9 and 10:** Individuals Determined Eligible or Ineligible for Medicaid or CHIP
- **Indicator 11:** Pending Applications and Renewals
- **Indicator 12:** Processing Time for Determinations

Currently, all three versions of the DHCS CMS PI Report do not capture partial household approvals, and the application source logic needs to be updated to accurately categorize applications from new application sources such as those introduced in CA-261988 and CA-276880.

Additionally, the DHCS CMS Performance Indicators Master Data Request version of the report does not have columns for the application ID, incomplete application indicator, or DDSD indicator.

The DHCS CMS Performance Indicators Master Data Request version of the report will be updated to:

- Determine the processing time for new applications with partial household approvals and capture these applications and data in the report.
- Update the application source logic to accurately categorize applications from new application sources.
- Add a column for the application ID.
- Include a column that will display an Incomplete App indicator for whether or not the application was incomplete when it was received.
- Include a column that will display a DDSD indicator for whether or not the Medical Condition Application status is "Delayed by State."

2.1.2 DHCS CMS Performance Indicators Master Data Request Mockup

CalSAWS DHCS CMS Performance Indicators Master Data Request

County Name

Run Date: NOV-02-24 05:57 PM

Report Month: 10/2024

Indicator 5 - Number of Applications Received

	5a. All applications (5b+5n)	5b Applications received by the Medicaid agency (5c+5d+5e+5f+5g)	Application Received by Medicaid Agency, by Channel						5n. SBM			
			5c. Online	5d. Mail	5e. In Person	5f. Phone	5g. Other					
	5,307		5,307	2,151	166	1,479	948	563	2,931			
											Total	8,238
												8,238
Case Number	Case Name	Person Name	DOB	CIN	Application ID	Application Date	Application Pending Date	Referral Date	MAGI Case Number	Specific Application Source	Application Source	
1B05L43	Case Name	Person Name	-	-	-	10/15/2024	10/15/2024	-	-	Phone	Phone	
1B05R56	Case Name	Person Name	-	-	-	10/14/2024	10/16/2024	-	-	Fax	Other	
1B07D05	Case Name	Person Name	-	-	-	10/15/2024	10/22/2024	-	-	Self-Service Portal	Online	
1B07D53	Case Name	Person Name	-	-	-	10/08/2024	10/08/2024	-	-	Phone	Phone	
1B07L59	Case Name	Person Name	-	-	-	03/28/2024	10/29/2024	-	-	Mail In Application	Mail	
1B07P68	Case Name	Person Name	-	-	-	10/02/2024	10/02/2024	-	-	In Person	In Person	
1B0VN99	Case Name	Person Name	-	-	-	08/09/2024	10/10/2024	-	-	Self-Service Portal	Online	
1B0VX69	Case Name	Person Name	-	-	-	10/22/2024	10/22/2024	-	-	Phone	Phone	
1B0V989	Case Name	Person Name	-	-	-	09/27/2024	10/09/2024	-	-	IHSS/CMIPS II	Other	
1B0VW17	Case Name	Person Name	-	-	-	09/27/2024	10/09/2024	-	-	Self-Service Portal	Online	
1B0X093	Case Name	Person Name	-	-	-	10/11/2024	10/21/2024	-	-	Self-Service Portal	Online	
1B0X425	Case Name	Person Name	-	-	-	10/01/2024	10/01/2024	-	-	Phone	Phone	
1B0XD94	Case Name	Person Name	-	-	-	10/15/2024	10/21/2024	-	-	Self-Service Portal	Online	
1B0XN51	Case Name	Person Name	-	-	-	10/11/2024	10/30/2024	-	-	SAWS	Online	
1B0XP95	Case Name	Person Name	-	-	-	03/19/2024	10/01/2024	-	-	Mail In Application	Mail	
1B0XW92	Case Name	Person Name	-	-	-	10/09/2024	10/09/2024	-	-	Phone	Phone	
1B0Y708	Case Name	Person Name	-	-	-	10/08/2024	10/19/2024	-	-	Self-Service Portal	Online	
1B0YF40	Case Name	Person Name	-	-	-	10/02/2024	10/02/2024	-	-	Mail In Application	Mail	

> CMS5 CMS7 CMS9 CMS10 CMS11 CMS12 +

Figure 2.1.2.1 – DHCS CMS Performance Indicators Master Data Request – CMS5 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

CalSAWS DHCS CMS Performance Indicators Master Data Request																							
County Name																							
Run Date: NOV-02-24 05:57 PM																							
Report Month: 10/2024																							
Indicator 9 - Total Number of Individuals Determined Eligible																							
9a. Total Medicaid Eligible		By Determination Type																					
		9b. MAGI Eligible	9c. Non-MAGI Eligible																				
				9d. At Application			9e. At Annual Renewal	9f. Other	9j. CHIP Eligible														
						9g. At Application - MAGI	9h. At Application - Non-MAGI			9i. At Application	9i. At Annual Renewal	9m. Other											
49,706		44,470		5,236		8,038		7,175		863		36,542		5,126		4,038		575		3,147		316	

CalSAWS DHCS CMS Performance Indicators Master Data Request												
County Name												
Run Date: NOV-02-24 05:57 PM												
Report Month: 10/2024												
Indicator 10 - Total Number of Individuals Determined Ineligible												
10a. Total Medicaid Ineligible	By Determination Reason						10g. CHIP Ineligible	By Determination Reason		By Determination Type		
	10b. MC Ineligibility Established	10c. MC Ineligibility Cannot be Established	By Type of Determination			10h. CHIP Ineligibility Established		10i. CHIP Ineligibility Can't be Established	10j. Ineligible At Application	10k. Ineligible At Annual Renewal	10l. Ineligible Other	
			10d. Ineligible At Application	10e. Ineligible At Annual Renewal	10f. Ineligible Other							
26,174	19,093	7,081	7,037	7,518	11,619	6,857	5,067	1,790	1,550	1,297	4,010	
Total:						26,174						
						26,174						
Case Number	Case Name	Person Name	DOB	CIN	MC / CHIP	Determination Status	Determination Reason	Determination Reason	Determination Type	Determination Date	Application ID	Accelerated Enrollment Received Date
181K65	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-
188VH22	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/09/2024	-	-
188VH22	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/09/2024	-	-
184H290	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/18/2024	-	-
1810244	Case Name	Person Name	-	-	MC	Discontinued	Established	Failed MAGI	Other	10/28/2024	-	-
1802809	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/04/2024	-	-
180C232	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-
1806M07	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/01/2024	-	-
181R164	Case Name	Person Name	-	-	MC	Discontinued	Established	Deceased	Other	10/07/2024	-	-
180R165	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/03/2024	-	-
189N523	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/18/2024	-	-
182V336	Case Name	Person Name	-	-	CHIP	Discontinued	Established	No Eligible Mem	Other	10/11/2024	-	-
189NV55	Case Name	Person Name	-	-	MC	Discontinued	Established	Inter-County Transfer	Other	10/18/2024	-	-
1886630	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Inter-County Transfer	Other	10/24/2024	-	-
188S661	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Other	10/02/2024	-	-
185S662	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Failed MAGI	Other	10/10/2024	-	-
189NW64	Case Name	Person Name	-	-	MC	Denied	Established	Failed MAGI	Application	10/28/2024	-	-
189NW64	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Failed MAGI	Other	10/28/2024	-	-
181R369	Case Name	Person Name	-	-	MC	Discontinued	Established	Inter-County Transfer	Other	10/12/2024	-	-
181R371	Case Name	Person Name	-	-	MC	Discontinued	Cannot be Established	Failed to Complete Redetermination	Redetermination	10/18/2024	-	-
181HV87	Case Name	Person Name	-	-	CHIP	Denied	Established	Out of the Home	Other	10/03/2024	-	-
186X493	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/16/2024	-	-
188W402	Case Name	Person Name	-	-	CHIP	Approved	Established	-	Redetermination	10/04/2024	-	-
189M200	Case Name	Person Name	-	-	CHIP	Discontinued	Established	Inter-County Transfer	Other	10/17/2024	-	-
1878616	Case Name	Person Name	-	-	CHIP	Discontinued	Established	No Eligible Mem	Other	10/13/2024	-	-

Figure 2.1.2.3 – DHCS CMS Performance Indicators Master Data Request – CMS10 Sheet after adding Application ID column.

Note: The full report mockup can be found in the Supporting Documents section.

CalSAWS DHCS CMS Performance Indicators Master Data Request

County Name

Run Date: NOV-02-24 05:59 PM

Report Month: 10/2024

Indicator 11 - Number of Pending Applications or Redeterminations

	11a. Pending at MC Agency	11b. Pending at Medicaid Agency Type									

Figure 2.1.2.5 – DHCS CMS Performance Indicators Master Data Request – CMS12 Sheet after adding Application ID, “App was incomplete when received?”, and “DDSD delay is present?” columns.

Note: The full report mockup can be found in the Supporting Documents section.

2.1.3 Description of Change

1. Update the logic to exclude applications which are causing an over-inflated processing time due to being invalid for reasons such as not being created, closed out correctly, created incorrectly, etc.

Note: For all populations below EXCEPT Population 7, these apply *only* to CMS 12. Population 7 applies across CMS 5, 9, 10, 11, and 12.

- a. **Population 1:** Exclude applications which encountered conversion issues.

Technical Note:

- A Pending event does not exist for the Application Person.

OR

The first Pending event associated with an Application Person occurs after the first non-Pending event.

- **Note:** Use the earliest EVENT.EVENT_DATE associated with a PERS_APP_EVENT where the EVENT.TYPE_CODE is **PE** – Pending (CT-72).

- b. **Population 2:** Exclude applications where EDBC is run while the application is Pending, but no Approved/Denied event was posted to the application, which should have closed out the application.

Technical Note:

- There exists a latest EDBC Begin Date where regular EDBC was ran on the application for a benefit month within the period that the application was Pending.
 - **Note:** Select the application with the latest EDBC.BEG_DATE where:
 - EDBC.PERS_STAT_CODE is one of the following (CT-72):
 - **AC** – Active
 - **DE** – Denied
 - **DS** – Discontinued
 - **IN** – Ineligible
 - EDBC.TYPE_CODE is (CT-482):
 - **RG** – Regular
 - EDBC.RUN_DATE < RPT_MONTH
 - EDBC.RUN_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - EDBC.RUN_STAT_CODE is (CT-274):
 - **AS** – Accepted – Saved
 - EDBC.BEG_DATE > the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - BUDGET.MC_TEST_CAT_CODE is (CT-318):
 - **ZZ** – MAGI

- c. **Population 3:** Exclude program person applications where the Application Person converted from FRI to Member.

Note: For more context — for individuals who did not apply to Medi-Cal but the income was needed to determine if everyone else in the household is eligible, their role is 'Financially Responsible – Included' and a dummy application is created for the individual. However, when their role later changes to 'Member', the calculation for processing time uses the initial Created On date from the dummy application when their role was still 'Financially Responsible – Included', rather than the Created On date from their application when they are a 'Member'. Using the earlier Created On date from the dummy application is causing the inflation in processing time.

Technical Note:

- The Application Person has a Pending event.

AND

- The first Pending event associated with an Application Person occurs after the first non-NULL value in the following list (which is checked in this order):
 - The Created On date of the Application Person record.
 - The Created On date of the Program Application record.

AND

- The Application Person exists.
 - **Note:** PERS_APP.CREATED_ON is NOT NULL

- d. **Population 4:** Exclude applications with individuals who were found eligible for Accelerated Enrollment. Since the verification process is not yet complete, EDBC has yet to be run to close out the application. So, the application is still pending and inflates the processing time.

Note:

- Accelerated Enrollment is captured in another population.
- Individuals should be reported in the report month when they were found eligible for Accelerated Enrollment.

Technical Note:

- Take applications where the Application Person was found eligible for Accelerated Enrollment while the person was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACTION.INFO.ICT_ID = ICT.ID
 - CH_TRANSACTION.INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.BATCH_DATE < RPT_MONTH
 - ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible
 - CH_ELIG_DETL.PRIM_AID_CODE is (CT-184):
 - **8E** – Accelerated Enrollment

- e. **Population 5:** Exclude applications with individuals which were found eligible for MAGI, but the application is still Pending, which inflates the processing time.

Note: Even if the application is dispositioned (approved/denied) later, these applications will NOT be captured in CMS PI reports for future months. This is because even if they eventually become dispositioned, the processing time was still inflated due to the time it took for the application to be closed out.

Example: Given an application which is Pending on 01/01/2025 and found eligible for MAGI on 02/01/2025, but the application isn't approved and closed until 10/01/2025. The processing time would have been 9 months in this case, which is causing the inflation in processing time. So, these applications are still excluded regardless of future dispositions.

Technical Note:

- Take applications where the Application Person was found eligible for MAGI while the program application was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.LAST_STAT_CODE is (CT-450):
 - **CM** – Complete
 - CH_TRANSACT_INFO.EFF_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - ICT.BATCH_DATE < RPT_MONTH
 - ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible

- f. **Population 6:** Exclude pending applications which have an Application Person who is an Active Member in another Medi-Cal

program.

Technical Note:

- The person is Active in another Medi-Cal program.
 - **Note:** Select Program Persons where:
 - There is more than one Medi-Cal program associated with a Program Person.
 - PGM.PGM_CODE is **MC** – Medi-Cal (CT-18).
 - There is more than one PGM_PERS.PGM_ID associated with a PGM_PERS.PERS_ID.
 - The aid type is MAGI.
 - The Program Person Detail record is created before the report run month.
 - The Program Person status is (CT-72):
 - **AC** – Active
 - The Program Person role is (CT-201):
 - **ME** – Member
 - The Begin Date of the Program Person Detail record occurs before the first non-NULL value in the following list (which is checked in this order):
 - The CalHEERS Determination Date (Which is formatted up to the seconds value)
 - **Note:** CH_TRANSACTION.INFO.REF_TIMESTAMP
 - The Determination Date
 - **Note:** EDBC.RUN_DATE
 - The End Date of the Program Person Detail record is equal to or later than the selected date from the following logic:
 - If PERS_APP.CREATED_ON > PGM_APP.CREATED_ON, then select PERS_APP.CREATED_ON for this date comparison.
 - Else, select the first non-NULL value from the following list (which is checked in this order) for this date comparison:
 - ICT.CREATED_ON
 - PGM_APP.CREATED_ON

- g. **Population 7:** Exclude applications whose application source is Breast and Cervical Cancer Treatment Program (BCCTP) or Craig v Bonta, which ensures that for beneficiaries who are discontinued from SSI/SSP, they are put through the SB 87 Redetermination Process instead of having their Medi-Cal benefits terminated.

Note: This population applies across CMS 5, 9, 10, 11, and 12 in the DHCS CMS Performance Indicators Master Data Request.

Technical Note:

- The person has an associated MEDS Alert.

- **Note:**
 - PERS.SSN = MEDS_ALERT.SSN
 - OR
 - PERS.CIN_NUM_IDENTIF =
MEDS_ALERT.CIN_NUM_IDENTIF
 - MEDS_ALERT.INTERNAL_NUM_IDENTIF =
MEDS_ALERT_MSG.INTERNAL_NUM_IDENTIF
 - MEDS_ALERT_MSG.ALERT_NUM_IDENTIF is one of
the following:
 - 9547
 - 9582
 - 9548
 - 9583

OR

- The application source is BCCTP or Craig v Bonta.
 - **Note:** PGM_APP.SRC_CODE is **BC** – BCCTP OR **CT** – Craig v Bonta (CT-294).

h. **Population 8:** Exclude applications which were denied for procedural reasons.

Technical Note:

- The aid type is MAGI, AND the CalHEERS negative action reason is a procedural reason, such as those listed below. These reasons are found in the CalHEERS determination itself.
 - **Note:** Select the latest CODE_DETL.
SHORT_DECODE_NAME (CT-73) where
CODE_DETL.CODE_NUM_IDENTIF =
ICT_PGM_PERS.NEG_ACTN_RSN_CODE and the following
conditions are satisfied:
 - ICT_EDBC.ICT_ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = ICT_PGM_PERS.ICT_PERS_ID
 - ICT_EDBC.ICT_ID = ICT.ID
 - ICT_EDBC.EDBC_ID = EDBC.ID
 - EDBC.PGM_ID = PGM_PERS.PGM_ID
 - PGM_PERS.PERS_ID = PERS.ID
 - The determination result is Denied.
 - ICT.SRC_CODE is (CT-268):
 - **CH** – CalHEERS
 - ICT.TRANSFER_TYPE is (CT-270):
 - **DR** – Determination Response
 - ICT_PERS.CIN_NUM_IDENTIF =
PERS.CIN_NUM_IDENTIF
 - OR
 - ICT_PERS.SSN = PERS.SSN
 - Examples of the procedural reasons include, but
are not limited to (CT-73):

- **04** – Deceased
- **05** – Calif. Residence
- **07** – Whereabouts Unknown
- **09** – Application Opened in Error
- **10** – Duplicate Application
- **16** – Failed to Complete Determination
- **18** – Written Withdrawal
- **Note:** See [Appendix Item 5.3](#) for a complete list of possible procedural reasons.

2. Update the application logic to calculate the processing time for new applications with partial household approvals.
 - a. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'MAGI'**:
 - The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is MAGI.
 - If an eligibility determination for a MAGI determination was made in CalHEERS before the application was created in CalSAWS, the processing time is 0 days.
 - **Technical Note:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - Otherwise, the processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the first non-NULL value between the CalHEERS Determination Date and the Determination Date.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:**
 - **CalHEERS Determination Date:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - **Determination Date:** EDBC.RUN_DATE
 - **Date2** is either (checked in this order):
 1. The Created On date of the Application Person record, **if** that date occurs later than the Created On date of the Application record.
 - OR
 2. The first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Example:** On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for

the household. Say that the child is found eligible for MAGI, but their parents still require income verification. On 01/10/2025, the parents submit the income verification and are found eligible for MAGI. So, the MAGI processing time for the child is 3 days (difference between CalHEERS Determination Date of 01/04/2025 and Application Date of 01/01/2025), while the MAGI processing time for the parents is 9 days (difference between CalHEERS Determination Date of 01/10/2025 and Application Date of 01/01/2025).

- b. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'Non-MAGI'**:
- The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is Non-MAGI.
 - The processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the Determination Date.
 - **Note:** The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:** EDBC.RUN_DATE
 - **Date2** is either:
 1. The CalHEERS Determination Date, if applicable, and if this date occurs later than the date which is returned based on the following logic:
 - If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.
 - Otherwise, return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The CalHEERS Determination Date, if it exists, is also used as the Non-MAGI Application Date. (See #4 below for more information.)
 - **Technical Note:** The CalHEERS Determination Date is CH_TRANSACTION.INFO.REF_TIMESTAMP.

OR

2. The date which is returned based on the following logic:

- If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.

OR

- Return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.

○ **Examples:**

- On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for Non-MAGI, but their parents still require income verification. The EDBC results would not be accepted at this point and the child remains pending until the income verification is provided.
On 01/10/2025, the parents submit the income verification and are found eligible for Non-MAGI. So, the Non-MAGI processing time for both the child and the parents is 0 days (difference between CalHEERS Determination Date and Determination Date, but both dates are 01/10/2025).
- Given the same example but if this were a Non-MAGI only case with no potential MAGI eligibility, the Non-MAGI processing time for both the child and the parents is 9 days (difference between Determination Date of 01/10/2025 and Application Date of 01/01/2025).

3. Update the application source logic to more accurately categorize new application sources such as those introduced in CA-261988 and CA-276880, since they are currently getting automatically reported as "Other."

a. Pre-Release County Jail

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PJ** (CT-294)

b. Pre-Release County Youth Facility

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PY** (CT-294)

c. CDCR

Applications from this application source will be added to the **Mail** application source logic.

Technical Note: PGM_APP.SRC_CODE = **CD** (CT-294)

d. Craig v Bonta

Applications from this application source will be EXCLUDED. This applies to data from CMS 5, 9, 10, 11, and 12 specifically.

Technical Note: PGM_APP.SRC_CODE = **CT** (CT-294)

e. Drop Off

Applications from this application source will be added to the **Mail** application source logic.

Technical Note: PGM_APP.SRC_CODE = **DO** (CT-294)

f. Probation

Applications from this application source will be added to the **Online** application source logic.

Technical Note: PGM_APP.SRC_CODE = **PR** (CT-294)

g. College

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **CO** (CT-294)

h. BCCTP

Applications from this application source will be EXCLUDED. This applies to data from CMS 5, 9, 10, 11, and 12 specifically.

Technical Note: PGM_APP.SRC_CODE = **BC** (CT-294)

i. LIS

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **LI** (CT-294)

j. SSI/SSP Denial

Applications from this application source will be added to the **Other** application source logic.

Technical Note: PGM_APP.SRC_CODE = **SD** (CT-294)

4. Update the report template to add a column to capture the Application ID for CMS 5, 9, 10, 11, and 12.

Technical Note: PGM_APP.ID

5. Add a column called "App was incomplete when received?" to the CMS12 sheet to indicate whether or not the application was incomplete when it was received.

Technical Note: PGM_APP.APP_COMPL_IND

- If APP_COMPL_IND is NULL or **Y**, display **N** in this report to indicate that the application was *complete* when it was received.
- If APP_COMPL_IND is **N**, display **Y** in this report to indicate that the application was *incomplete* when it was received.

6. Add a column called "DDSD delay is present?" to the CMS12 sheet in order to report whether or not the Medical Condition Application status is "Delayed by State." This column is only populated for individuals who were evaluated for Non-MAGI aid due to disability.

Technical Note: The indicator is **Y** when a DDSD delay is present, which occurs based on the following:

- The Medical Condition Category is Declared.
 - **Technical Note:** MED_COND.CAT_CODE is (CT-1222):
 - **04** – Declared
- The Medical Condition Application Status is Delayed by State.
 - **Technical Note:** MED_COND_APP.STAT_CODE is (CT-161):
 - **DS** – Delayed by State
- The 'Delayed by State' status begins on or after the reported Application Date.
 - **Technical Note:** MED_COND_APP.BEG_DATE >= PGM_APP.APP_DATE

Otherwise, the indicator is **N**.

2.1.4 Report Location

- **Global:** Reports
- **Local:** Scheduled
- **Task:** State

2.1.5 Counties Impacted

All counties will be impacted by the changes in this document.

2.1.6 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
N/A	N/A	N/A

2. Security Groups

Security Group	Group Description	Group to Role Mapping
N/A	N/A	N/A

2.1.7 Report Usage/Performance

No significant changes in report usage or performance are expected.

2.2 DHCS CMS Performance Indicator 12 Details

2.2.1 Overview

The DHCS CMS Performance Indicator 12 Details report provides CIN-level detailed information for Performance Indicator 12 (Processing Time for Determinations) on the state version of the DHCS CMS Performance Indicator Master Data Request. This report is generated and sent directly to DHCS each month.

Currently, all three versions of the DHCS CMS PI Report do not capture partial household approvals, and it does not correctly categorize applications under new application sources.

Additionally, the DHCS CMS Performance Indicator 12 Details version of the report currently uses the same Application Date and Determination Date for MAGI and Non-MAGI determinations. The 12 Details version does not have columns for the incomplete app indicator or the DDSI indicator as well. The report is also not yet archived.

The DHCS CMS Performance Indicator 12 Details version of the report will be updated to:

- Determine the processing time for new applications with partial household approvals and capture these applications and data in the report.
- Update the application source logic to accurately categorize applications from new application sources.
- Update the Application Date for Non-MAGI determinations to use the CalHEERS Determination Date.
 - **Note:** This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.
- Update the Determination Date for MAGI determinations to use the CalHEERS Determination Date.
- Include a column that will display an indicator for whether or not the application was incomplete when it was received.
- Include a column that will display an indicator for whether or not the Medical Condition Application status is "Delayed by State."
- Be archived for research purposes. Since this version of the DHCS CMS PI Report is NOT available to counties, this archived version will also NOT be accessible to counties.

2.2.2 DHCS CMS Performance Indicator 12 Details Mockup

Cnty_Cd	Cnty_Name	Case_No	F_Name	M_Initial	L_Name	DOB	CIN	MAGI_v_NonMAGI	App_Recvd_Dt	Determ_Dt	Determ_Result	Aid_CD	Days_Process	Disab_Flag	IA_Flag	DDSD_Flag	ID
1	Alameda	4001455	-	-	-	-	-	MAGI	1/17/2025	-	-	8E	0	-	Y	Y	216637891
1	Alameda	4008114	-	-	-	-	-	MAGI	1/7/2025	-	-	8E	0	-	N	N	216637445
1	Alameda	4021343	-	-	-	-	-	MAGI	1/23/2025	-	-	8E	0	-	Y	Y	216637914
1	Alameda	4032855	-	-	-	-	-	MAGI	1/14/2025	-	-	8E	0	-	N	N	216637494
1	Alameda	4041464	-	-	-	-	-	MAGI	1/3/2025	-	-	8E	0	-	Y	Y	216637245
1	Alameda	4042936	-	-	-	-	-	MAGI	1/16/2025	-	-	8E	0	-	N	N	216637736
1	Alameda	4048767	-	-	-	-	-	MAGI	1/23/2025	-	-	8E	0	-	Y	Y	216637376
1	Alameda	4049511	-	-	-	-	-	MAGI	1/16/2025	-	-	8E	0	-	N	N	216637919
1	Alameda	4050853	-	-	-	-	-	MAGI	1/24/2025	-	-	8E	0	-	Y	Y	216637994
1	Alameda	4052273	-	-	-	-	-	MAGI	1/4/2025	-	-	8E	0	-	N	N	216637534
1	Alameda	4057933	-	-	-	-	-	MAGI	1/15/2025	-	-	8E	0	-	Y	Y	216637906
1	Alameda	4059553	-	-	-	-	-	MAGI	1/14/2025	-	-	8E	0	-	N	N	216637985
1	Alameda	4063358	-	-	-	-	-	MAGI	1/4/2025	-	-	8E	0	-	Y	Y	216637580
1	Alameda	4067225	-	-	-	-	-	MAGI	1/28/2025	-	-	8E	0	-	N	N	216637620
1	Alameda	4068731	-	-	-	-	-	MAGI	1/22/2025	-	-	8E	0	-	Y	Y	216637894
1	Alameda	4081057	-	-	-	-	-	MAGI	1/22/2025	-	-	8E	0	-	N	N	216637233
1	Alameda	4083671	-	-	-	-	-	MAGI	1/7/2025	-	-	8E	0	-	Y	Y	216637587
1	Alameda	4089867	-	-	-	-	-	MAGI	1/28/2025	-	-	8E	0	-	N	N	216637490
1	Alameda	4089867	-	-	-	-	-	MAGI	1/28/2025	-	-	8E	0	-	Y	Y	216637639
1	Alameda	4099526	-	-	-	-	-	MAGI	1/28/2025	-	-	8E	0	-	N	N	216637864
1	Alameda	4104231	-	-	-	-	-	MAGI	1/7/2025	-	-	8E	0	-	Y	Y	216637385
1	Alameda	4124956	-	-	-	-	-	MAGI	1/29/2025	-	-	8E	0	-	N	N	216637776
1	Alameda	4126741	-	-	-	-	-	MAGI	1/27/2025	-	-	8E	0	-	Y	Y	216637520
1	Alameda	4129836	-	-	-	-	-	MAGI	1/22/2025	-	-	8E	0	-	N	N	216637289
1	Alameda	4131410	-	-	-	-	-	MAGI	1/8/2025	-	-	8E	0	-	Y	Y	216637689
1	Alameda	4142775	-	-	-	-	-	MAGI	1/6/2025	-	-	8E	0	-	N	N	216638001
1	Alameda	4162110	-	-	-	-	-	MAGI	1/22/2025	-	-	8E	0	-	Y	Y	216637872
1	Alameda	4165502	-	-	-	-	-	MAGI	1/31/2025	-	-	8E	0	-	N	N	216637655
1	Alameda	4171862	-	-	-	-	-	MAGI	1/16/2025	-	-	8E	0	-	Y	Y	216637877
1	Alameda	4172356	-	-	-	-	-	MAGI	1/31/2025	-	-	8E	0	-	N	N	216637359
1	Alameda	4176899	-	-	-	-	-	MAGI	1/3/2025	-	-	8E	0	-	Y	Y	216637262
1	Alameda	4176916	-	-	-	-	-	MAGI	1/30/2025	-	-	8E	0	-	N	N	216637672
1	Alameda	4177209	-	-	-	-	-	MAGI	1/22/2025	-	-	8E	0	-	Y	Y	216637439
1	Alameda	4184249	-	-	-	-	-	MAGI	1/10/2025	-	-	8E	0	-	N	N	216637089

Figure 2.2.2.1 – DHCS CMS Performance Indicator 12 Details – After adding IA_FLAG IA_Flag and DDSD_FLAG DDSD_Flag columns

Note: The full report mockup can be found in the Supporting Documents section.

2.2.3 Description of Change

1. Update the logic to exclude applications which are causing an over-inflated processing time due to being invalid for reasons such as not being created,

closed out correctly, created incorrectly, etc.

- a. **Population 1:** Exclude applications which encountered conversion issues.

Technical Note:

- A Pending event does not exist for the Application Person.

OR

The first Pending event associated with an Application Person occurs after the first non-Pending event.

- **Note:** Use the earliest EVENT.EVENT_DATE associated with a PERS_APP_EVENT where the EVENT.TYPE_CODE is **PE** – Pending (CT-72).

- b. **Population 2:** Exclude applications where EDBC is run while the application is Pending, but no Approved/Denied event was posted to the application, which should have closed out the application.

Technical Note:

- There exists a latest EDBC Begin Date where regular EDBC was ran on the application for a benefit month within the period that the application was Pending.
 - **Note:** Select the application with the latest EDBC.BEG_DATE where:
 - EDBC_PERS.STAT_CODE is one of the following (CT-72):
 - **AC** – Active
 - **DE** – Denied
 - **DS** – Discontinued
 - **IN** – Ineligible
 - EDBC.TYPE_CODE is (CT-482):
 - **RG** – Regular
 - EDBC.RUN_DATE < RPT_MONTH
 - EDBC.RUN_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
 - EDBC.RUN_STAT_CODE is (CT-274):
 - **AS** – Accepted – Saved
 - EDBC.BEG_DATE > the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON

- PGM_APP.CREATED_ON
- BUDGET.MC_TEST_CAT_CODE is (CT-318):
 - **ZZ** – MAGI

- c. **Population 3:** Exclude program person applications where the Application Person converted from FRI to Member.

Note: For more context — for individuals who did not apply to Medi-Cal but the income was needed to determine if everyone else in the household is eligible, their role is 'Financially Responsible – Included' and a dummy application is created for the individual. However, when their role later changes to 'Member', the calculation for processing time uses the initial Created On date from the dummy application when their role was still 'Financially Responsible – Included', rather than the Created On date from their application when they are a 'Member'. Using the earlier Created On date from the dummy application is causing the inflation in processing time.

Technical Note:

- The Application Person has a Pending event.
- AND
- The first Pending event associated with an Application Person occurs after the first non-NULL value in the following list (which is checked in this order):
 - The Created On date of the Application Person record.
 - The Created On date of the Program Application record.
- AND
- The Application Person exists.
 - **Note:** PERS_APP.CREATED_ON is NOT NULL

- d. **Population 4:** Exclude applications with individuals who were found eligible for Accelerated Enrollment. Since the verification process is not yet complete, EDBC has yet to be run to close out the application. So, the application is still pending and inflates the processing time.

Note:

- Accelerated Enrollment is captured in another population.
- Individuals should be reported in the report month when they were found eligible for Accelerated Enrollment.

Technical Note:

- Take applications where the Application Person was found eligible for Accelerated Enrollment while the person was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID

- CH_TRANSACT_INFO.ICT_ID = ICT.ID
- CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
- ICT.BATCH_DATE < RPT_MONTH
- ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
- CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible
- CH_ELIG_DETL.PRIM_AID_CODE is (CT-184):
 - **8E** – Accelerated Enrollment

- e. **Population 5:** Exclude applications with individuals which were found eligible for MAGI, but the application is still Pending, which inflates the processing time.

Note: Even if the application is dispositioned (approved/denied) later, these applications will NOT be captured in CMS PI reports for future months. This is because even if they eventually become dispositioned, the processing time was still inflated due to the time it took for the application to be closed out.

Example: Given an application which is Pending on 01/01/2025 and found eligible for MAGI on 02/01/2025, but the application isn't approved and closed until 10/01/2025. The processing time would have been 9 months in this case, which is causing the inflation in processing time. So, these applications are still excluded regardless of future dispositions.

Technical Note:

- Take applications where the Application Person was found eligible for MAGI while the program application was pending.
 - **Note:** Select the program application record where:
 - ICT.ID = ICT_PERS.ICT_ID
 - ICT_PERS.ID = CH_ELIG_DETL.ICT_PERS_ID
 - CH_TRANSACT_INFO.ICT_ID = ICT.ID
 - CH_TRANSACT_INFO.TYPE_CODE is (CT-297):
 - **DR** – Determination Response
 - ICT.LAST_STAT_CODE is (CT-450):
 - **CM** – Complete

- CH_TRANSACT_INFO.EFF_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
- ICT.BATCH_DATE < RPT_MONTH
- ICT.BATCH_DATE >= the first non-NULL value in the following list (which is checked in this order):
 - The first non-NULL value in the following list, if it exists:
 - ICT.CREATED_ON
 - PERS_APP.CREATED_ON
 - PGM_APP.CREATED_ON
- CH_ELIG_DETL.ELIG_MAGI_MC_STAT_CODE is one of the following (CT-402):
 - **CE** – Conditionally Eligible
 - **EL** – Eligible

- f. **Population 6:** Exclude pending applications which have an Application Person who is an Active Member in another Medi-Cal program.

Technical Note:

- The person is Active in another Medi-Cal program.
 - **Note:** Select Program Persons where:
 - There is more than one Medi-Cal program associated with a Program Person.
 - PGM.PGM_CODE is **MC** – Medi-Cal (CT-18).
 - There is more than one PGM_PERS.PGM_ID associated with a PGM_PERS.PERS_ID.
 - The aid type is MAGI.
 - The Program Person Detail record is created before the report run month.
 - The Program Person status is (CT-72):
 - **AC** – Active
 - The Program Person role is (CT-201):
 - **ME** – Member
 - The Begin Date of the Program Person Detail record occurs before the first non-NULL value in the following list (which is checked in this order):
 - The CalHEERS Determination Date (Which is formatted up to the seconds value)
 - **Note:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - The Determination Date
 - **Note:** EDBC.RUN_DATE

- The End Date of the Program Person Detail record is equal to or later than the selected date from the following logic:
 - If PERS_APP.CREATED_ON > PGM_APP.CREATED_ON, then select PERS_APP.CREATED_ON for this date comparison.
 - Else, select the first non-NULL value from the following list (which is checked in this order) for this date comparison:
 - ICT.CREATED_ON
 - PGM_APP.CREATED_ON
- g. **Population 7:** Exclude applications whose application source is Breast and Cervical Cancer Treatment Program (BCCTP) or Craig v Bonta, which ensures that for beneficiaries who are discontinued from SSI/SSP, they are put through the SB 87 Redetermination Process instead of having their Medi-Cal benefits terminated.

Technical Note:

- The person has an associated MEDS Alert.
 - **Note:**
 - PERS.SSN = MEDS_ALERT.SSN
 - OR
 - PERS.CIN_NUM_IDENTIF = MEDS_ALERT.CIN_NUM_IDENTIF
 - MEDS_ALERT.INTERNAL_NUM_IDENTIF = MEDS_ALERT_MSG.INTERNAL_NUM_IDENTIF
 - MEDS_ALERT_MSG.ALERT_NUM_IDENTIF is one of the following:
 - 9547
 - 9582
 - 9548
 - 9583
 - OR
 - The application source is BCCTP or Craig v Bonta.
 - **Note:** PGM_APP.SRC_CODE is **BC** – BCCTP OR **CT** – Craig v Bonta (CT-294).

- h. **Population 8:** Exclude applications which were denied for procedural reasons.

Technical Note:

- The aid type is MAGI, AND the CalHEERS negative action reason is a procedural reason, such as those listed below. These reasons are found in the CalHEERS determination itself.
 - **Note:** Select the latest CODE_DETL.SHORT_DECODE_NAME (CT-73) where

CODE_DETL.CODE_NUM_IDENTIF =
ICT_PGM_PERS.NEG_ACTN_RSN_CODE and the following
conditions are satisfied:

- ICT_EDBC.ICT_ID = ICT_PERS.ICT_ID
- ICT_PERS.ID = ICT_PGM_PERS.ICT_PERS_ID
- ICT_EDBC.ICT_ID = ICT.ID
- ICT_EDBC.EDBC_ID = EDBC.ID
- EDBC.PGM_ID = PGM_PERS.PGM_ID
- PGM_PERS.PERS_ID = PERS.ID
- The determination result is Denied.
- ICT.SRC_CODE is (CT-268):
 - **CH** – CalHEERS
- ICT.TRANSFER_TYPE is (CT-270):
 - **DR** – Determination Response
- ICT_PERS.CIN_NUM_IDENTIF =
PERS.CIN_NUM_IDENTIF

OR

ICT_PERS.SSN = PERS.SSN

- Examples of the procedural reasons include, but
are not limited to (CT-73):
 - **04** – Deceased
 - **05** – Calif. Residence
 - **07** – Whereabouts Unknown
 - **09** – Application Opened in Error
 - **10** – Duplicate Application
 - **16** – Failed to Complete Determination
 - **18** – Written Withdrawal
 - **Note:** See [Appendix Item 5.3](#) for a
complete list of possible procedural
reasons.

2. Update the application logic to calculate the processing time for new
applications with partial household approvals.
 - a. Add the following logic to calculate the processing time for new
applications with partial household approvals and **aid type of 'MAGI'**:
 - The aid code is either NULL or NOT **8E** – Accelerated Enrollment
(CT-184).
 - **Note:** The aid code is NULL if the application was Denied.
For those aided under **8E**, the processing time is 0 days,
and therefore shouldn't inflate the processing time.
 - The aid type is MAGI.
 - If an eligibility determination for a MAGI determination was
made in CalHEERS before the application was created in
CalSAWS, the processing time is 0 days.
 - **Technical Note:** CH_TRANSACTION.INFO.REF_TIMESTAMP
 - Otherwise, the processing time is the date difference between
Date1 and Date2, where:

- **Date1** is the first non-NULL value between the CalHEERS Determination Date and the Determination Date.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:**
 - **CalHEERS Determination Date:** CH_TRANSACT_INFO.REF_TIMESTAMP
 - **Determination Date:** EDBC.RUN_DATE
- **Date2** is either (checked in this order):
 1. The Created On date of the Application Person record, **if** that date occurs later than the Created On date of the Application record.
 - OR
 2. The first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
- **Example:** On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for MAGI, but their parents still require income verification. On 01/10/2025, the parents submit the income verification and are found eligible for MAGI. So, the MAGI processing time for the child is 3 days (difference between CalHEERS Determination Date of 01/04/2025 and Application Date of 01/01/2025), while the MAGI processing time for the parents is 9 days (difference between CalHEERS Determination Date of 01/10/2025 and Application Date of 01/01/2025).

- b. Add the following logic to calculate the processing time for new applications with partial household approvals and **aid type of 'Non-MAGI'**:
- The aid code is either NULL or NOT **8E** – Accelerated Enrollment (CT-184).
 - **Note:** The aid code is NULL if the application was Denied. For those aided under **8E**, the processing time is 0 days, and therefore shouldn't inflate the processing time.
 - The aid type is Non-MAGI.
 - The processing time is the date difference between Date1 and Date2, where:
 - **Date1** is the Determination Date.
 - **Note:** The Determination Date refers to the determination date for Non-MAGI in CalSAWS.
 - **Technical Note:** EDBC.RUN_DATE
 - **Date2** is either:

1. The CalHEERS Determination Date, if applicable, and if this date occurs later than the date which is returned based on the following logic:
 - If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.
 - Otherwise, return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.
 - **Note:** The CalHEERS Determination Date refers to the determination date for MAGI in CalHEERS. The CalHEERS Determination Date, if it exists, is also used as the Non-MAGI Application Date. (See #4 below for more information.)
 - **Technical Note:** The CalHEERS Determination Date is CH_TRANSACT_INFO.REF_TIMESTAMP.

OR

2. The date which is returned based on the following logic:
 - If the Created On date of the Application Person occurs later than the Created On date of the Application record, return the Created On date of the Application Person.
- OR
- Return the first non-NULL date between the Created On date of the ICT record and the Created On date of the Application record.

○ **Examples:**

- On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs eligibility for the household. Say that the child is found eligible for Non-MAGI, but their parents still require income verification. The EDBC results would not be accepted at this point and the child remains pending until the income verification is provided.
On 01/10/2025, the parents submit the income verification and are found eligible for Non-MAGI. So, the Non-MAGI processing time for both the child and the parents is 0 days (difference between CalHEERS Determination Date and

Determination Date, but both dates are 01/10/2025).

Given the same example but if this were a Non-MAGI only case with no potential MAGI eligibility, the Non-MAGI processing time for both the child and the parents is 9 days (difference between Determination Date of 01/10/2025 and Application Date of 01/01/2025).

3. Update the application source logic to more accurately categorize new application sources such as those introduced in CA-261988 and CA-276880, since they are currently getting automatically reported as "Other."

- a. Craig v Bonta

Applications from this application source will be EXCLUDED.

Technical Note: PGM_APP.SRC_CODE = **CT** (CT-294)

- b. BCCTP

Applications from this application source will be EXCLUDED.

Technical Note: PGM_APP.SRC_CODE = **BC** (CT-294)

4. Update the logic so that the Application Date for Non-MAGI determinations will use the CalHEERS Determination Date.

Note: This update will *only* apply for individuals who were evaluated for *both* MAGI and Non-MAGI, and then determined as Non-MAGI. An individual was evaluated for both MAGI and Non-MAGI if there exists a corresponding Budget record where the Medi-Cal category is one of the MAGI values as listed in [Appendix Item 5.2](#), and there also exists another corresponding Budget record where the Medi-Cal category is one of the Non-MAGI values listed in [Appendix Item 5.2](#). If the individual was NOT evaluated for MAGI, the populated value will remain as the Application Date.

See the example in Change #5 below for more information.

Technical Note: For Non-MAGI determinations where the individual had been evaluated for both MAGI and Non-MAGI, use CH_TRANSACTION.INFO.REF_TIMESTAMP for the Application Date column where CH_TRANSACTION.INFO.TYPE_CODE is (CT-297):

- **DR** – Determination Response

5. Update the logic so that the Determination Date for MAGI determinations will use the CalHEERS Determination Date.

Note: Even if the application is dispositioned (approved/denied), the report

will continue to capture applications based on the CalHEERS Determination Date.

This CMS PI 12 Details version of the report includes 2 records for a given program, one for the MAGI determination and one for the Non-MAGI determination. Hence, this change and Change #4 above are included in order to display the correct values in the Application Date and Determination Date columns based on the type of determination for the 12 Details version of the report specifically.

Additionally, records are included in the report based on the EDBC run date. For example, if MAGI eligibility was determined on 01/30/2025 but EDBC was not run until 02/04/2025, this record would be included in the report for the February report month, even if the MAGI determination occurred in January.

Example: After the updates outlined here and in #4 above, an example of the values displayed for the Application Date and Determination Date columns in the CMS PI 12 Details version of the report is as follows:

On 01/01/2025, the household submits an application. On 01/04/2025, the worker runs MAGI eligibility rules and finds the household eligible. On 01/10/2025, the worker runs EDBC.

For the MAGI determination record in the CMS PI 12 Details version, the value in the Application Date column is 01/01/2025, while the value for the Determination Date column is 01/04/2025.

For the Non-MAGI determination record in the CMS PI 12 Details version, the value in the Application Date column is 01/04/2025 (uses the CalHEERS Determination Date, as specified in #4 above), while the value for the Determination Date column is 01/10/2025.

Technical Note: For MAGI determinations, use CH_TRANSACTION.INFO.REF_TIMESTAMP for the Determination Date column where CH_TRANSACTION.INFO.TYPE_CODE is (CT-297):

- **DR** – Determination Response

6. Add a column called **"IA_FLAG"** **"IA_Flag"** to the DHCS CMS Performance Indicator 12 Details to indicate whether or not the application was incomplete when it was received.

Technical Note: PGM_APP.APP_COMPL_IND

- If APP_COMPL_IND is NULL or **Y**, display **N** in this report to indicate that the application was *complete* when it was received.
- If APP_COMPL_IND is **N**, display **Y** in this report to indicate that the application was *incomplete* when it was received.

7. Add a column called **"DDSD_FLAG"** **"DDSD_Flag"** to the DHCS CMS Performance Indicator 12 Details in order to report whether or not the

Medical Condition Application status is “Delayed by State.” This column is only populated for individuals who were evaluated for Non-MAGI aid due to disability.

Technical Note: The indicator is **Y** when a DDSD delay is present, which occurs based on the following:

- The Medical Condition Category is Declared.
 - **Technical Note:** MED_COND.CAT_CODE is (CT-1222):
 - **04** – Declared
- The Medical Condition Application Status is Delayed by State.
 - **Technical Note:** MED_COND_APP.STAT_CODE is (CT-161):
 - **DS** – Delayed by State
- The ‘Delayed by State’ status begins on or after the reported Application Date.
 - **Technical Note:** MED_COND_APP.BEG_DATE >= PGM_APP.APP_DATE

Otherwise, the indicator is **N**.

2.2.4 Report Location

- **Global:** N/A
- **Local:** N/A
- **Task:** N/A
- **Note:** This report is sent directly to DHCS, hence “N/A” populating the preceding points in this section for CalSAWS.

2.2.5 Counties Impacted

No counties will be impacted by these changes, since this report is sent directly to DHCS.

2.2.6 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
N/A	N/A	N/A




2. Security Groups

Security Group	Group Description	Group to Role Mapping
N/A	N/A	N/A

2.2.7 Report Usage/Performance

No significant changes in report usage or performance are expected.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Reports	DHCS CMS Performance Indicators Master Data Request Mockup	 DHCS CMS Performance Indicator
2	Reports	DHCS CMS Performance Indicator 12 Details Mockup	 DHCS CMS Performance Indicator
3	Reports	DHCS SAWS CMSPI Aid Code List v2.0 Final (06.11.2024)	 DHCS SAWS CMSPI Aid Code List v2.0 Fin.

4 REQUIREMENTS

4.1 Project Requirements

Req #	Requirement Text	How Requirement Met
2.24.2.2	The CalSAWS shall produce reports that provide the detail CalSAWS Data that will be used to complete the reports required by federal, State, and local laws, rules, regulations, ordinances, guidelines, directives, policies, and procedures.	The CMS PI Reports will be updated to also capture partial household approvals, additional application data, and correct application dates and determination dates based on the aid type.

5 APPENDIX

5.1 Aid Code List v2.0 Updates

The following updates were made to the Aid Code List provided by DHCS. These updates are only provided as additional information and reference, but these updates do NOT affect the data and logic which is being reported on in the DHCS CMS PI Reports.

1. Updates to the Aid Code List v2.0 includes the following:
 - a. The following aid codes (CT-184) will be added.
 - **8M** – County Medical Services Program (CMSP) mCase No SOC
 - **8S** – County Medical Services Program (CMSP) mCase SOC
 - **I2** – 90 Day Pre Release Services ACA
 - **I3** – 90 Day Pre Release Services Title XIX
 - **I4** – 90 Day Pre Release Services Title XXI
 - **I5** – 90 Day Pre Release Services State Only
 - **I6** – 90 Day Pre Release Services UIS
 - **S1** – Transitional California Food Assistance Program (TCFAP)
 - **S2** – California Food Assistance Program (CFAP) Expansion
 - b. The aid code names for the following aid codes (CT-184) will be updated to the listed values.
 - **8U** – Child Presumptive Eligibility Deemed Infant
 - **8V** – Children's Presumptive Eligibility 0 up to age 19
 - **8W** – Children's Presumptive Eligibility Title XXI

5.2 MAGI and Non-MAGI Values for Budget Medi-Cal Category

The following values are MAGI and Non-MAGI values for the Medi-Cal Category which a budget pertains to.

Technical Note: BUDGET.MC_TEST_CAT_CODE (CT-318)

Category Code	Short Description
MAGI	
21	100% FPL
24	100% FPL Sneed
22	133% FPL
25	133% FPL Sneed
09	1931(b) Alt. "A"

11	1931 (b) Alt. "A" SneeDe
41	1931 (b) Alt. "A" SneeDe Individual Income
10	1931 (b) Alt. "B"
12	1931 (b) Alt. "B" SneeDe
42	1931 (b) Alt. "B" SneeDe Individual Income
07	1931 (b) Property
08	1931 (b) Property SneeDe
44	1931 (b) SneeDe MFBU Property
06	1931 (b) U-Parent
23	200% FPL
26	200% FPL SneeDe
32	200% Pregnancy
62	200% Pregnancy - Second Test
13	4 Month Continuing
60	Auto Test Medi-Cal
92	Former Foster Youth
99	Healthy Families Percent
69	Healthy Families Percent Premium
ZZ	MAGI
93	MC TLI/FPL Child-H1
94	MC TLI/FPL Child-H1 SneeDe
95	MC TLI/FPL Child-H2
96	MC TLI/FPL Child-H2 SneeDe
70	MC TLI/FPL Child-H3
71	MC TLI/FPL Child-H3 SneeDe

97	MC TLI/FPL Child-H4
98	MC TLI/FPL Child-H4 Sneeede
72	MC TLI/FPL Child-H5
73	MC TLI/FPL Child-H5 Sneeede
56	Transitional Medi-Cal Month 1
57	Transitional Medi-Cal Month 2
58	Transitional Medi-Cal Month 3
Non-MAGI	
63	A&D - Individual Spouse
15	AFDC-MN U-Parent
27	Aged and Disabled
52	Board & Care or LTC with no Community Spouse
DS	Deemed Protection with SOC
DP	Deemed Protection without SOC
03	LTC
48	LTC Child Allocation
47	LTC Spouse Allocation
18	MC Income
19	MC Income Sneeede
16	MC Property
17	MC Property Sneeede
59	MC Sneeede FPL Individual Income
40	MC Sneeede Individual Income
43	MC Sneeede MFBU Property
38	MPPP – MC

39	MPPP – SSI
04	Pickle
05	Pickle Spouse
37	QDWI
50	SSI Child Allocation
51	SSI Ineligible Parent Allocation
49	SSI Ineligible Spouse Allocation
61	SSI Property Deeming
55	Ten Day Added Member SOC
53	Ten Day w/Added Member(s)
54	Ten Day w/o Added Member(s)
35	Tuberculosis
01	Waiver
28	Working Disabled

5.3 Procedural Reasons

This list is provided as reference for exclusion population #8.

Technical Note: ICT_PGM_PERS.NEG_ACTN_RSN_CODE (CT-73)

Status Reason Code	Short Description
04	Deceased
05	Calif. Residence
07	Whereabouts Unknown
09	Application Opened in Error
10	Duplicate Application
16	Failed to Complete Determination
18	Written Withdrawal

63	Non-Payment of Premium
A04	Failed to Comply with IFDS
C9	Stop Aid for Optional Member
CG	TMC Report Not Recvd
CH	TMC Report Incomplete
CN	On Aid Another Case
CR	Child Applied for Self
JW	Gets SSI
K4	Requested Disc. – Written
KI	Deemed Child – Fam ReApp
RD	Failed to Complete Redetermination
ZT	Gets APTC

DOCUMENT APPROVAL HISTORY

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Remove requirement to
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Search page and IHSS
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Kusnadi.E

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2.12	[Data Change] – No Impact	9
2.13	[Automated Regression Test] – No Impact	9
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CA-277604 IHSS Alert Monitoring

1 OVERVIEW

This SCR will modify IHSS alert date in CalSAWS to reflect the next business day after the batch loads the alerts into CalSAWS.

1.1 Current Design

IHSS Alert Date in CalSAWS is currently the date that the alert is loaded into CalSAWS.

1.2 Requests

To modify the alert date to be the next business day (exclude holidays/weekends) after the batch processes the alerts and loads them into CalSAWS.

1.3 Overview of Recommendations

1. Update the following pages to use the alert date and not the run date: IHSS Alert Search Page and IHSS Alert Detail page, ~~IHSS Referral Search Page and IHSS Referral Detail page.~~
2. The IHSS alert date in CalSAWS is to reflect the next business day (eg. exclude holiday) after the batch processes the IHSS alerts into CalSAWS.

1.4 Assumptions

1. All existing functionalities will remain unchanged unless called out as part of this SCR.

2 RECOMMENDATIONS

2.1 IHSS Alert Search Page

2.1.1 Overview

The IHSS Alert Search page allows users to access In-Home Supportive Services (IHSS) alerts that are generated due to case updated made to the IHSS case. This SCR will update the logic used on the IHSS Alert Search page to use the Alert date when users is searching by Date and to display the Alert Date on the Search Result Summary.

2.1.2 IHSS Alert Search Mockup

IHSS Alert Search

*- Indicates required fields

Search

▼ Refine Your Search

Search By: *
Case Number ▼

Case Number: *
HW32H72

Type:
All ▼

From:

To:

☐ Include Completed Records

Results per Page: 25 Search

Search Results Summary						Results 1 - 3 of 3
■	Date	Type	Alert ID	Status	Case Number	Worker ID
<input type="checkbox"/>	01/04/2022	IHSS Case Status	200228016	Pending	HW32H72	19DP801U3K
<input type="checkbox"/>	12/13/2022	IHSS Case Status	200532410	Pending	HW32H72	19DP801U3K
<input type="checkbox"/>	12/20/2023	IHSS Case Status	201031790	Pending	HW32H72	19DP801U3K

Action Completed

This Type 1 page took 24.00 seconds to load.

Figure 2.1.1 – IHSS Alert Search (reference only)

2.1.3 Description of Changes

1. Update the logic when user enter a date on the From Date and To Date fields as part of the search parameter to search for an IHSS Alert based on the alert date and not the run date information to determine which IHSS Alert to be returned.

2. Update the Date column on the Search Results Summary section to display the Alert Date and not the Run Date.

Note: Please refer to Section 2.5 for more details on the new Alert Date that is being created as part of this SCR.

2.1.4 Page Location

- **Global: Admin Tools**
- **Local: Alerts**
- **Task: IHSS Alerts**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update Page Mapping as the Date column will be based on a new column that is being added as part of this SCR along with the description for the From and To fields.

2.1.7 Accessibility

The following Accessibility enhancements have been identified:

- Images must have alternate text
- Form elements must have labels
- Table header text should not be empty
- Page should contain a level-one heading

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 IHSS Alert Detail page

2.2.1 Overview

The IHSS Alert Detail page allows user to access In-Home Supportive Services (IHSS) alert details. This SCR will update the IHSS Alert Detail page to display the Alert Date (which will be 1 day after the run date) instead of the Run Date. The page will also be updated to change the field from IHSS Application Date to Alert Date.

2.2.2 IHSS Alert Detail Mockup

IHSS Alert Detail

Close

Alert ID:

1212312341

IHSS Case Number:

[12345698](#)

IHSS Alert Date:

08/30/2024

Type:

IHSS Case Status

Status:

Pending

Case Number:

[9876543](#)

Case Name:

Debra Moe

Worker ID:

[55LS123456](#)

IHSS Eligibility

Status:

Eligible

Status Reason:

Effective Date:

04/05/2024

Eligibility End Date:

SOC:

000000000

Aid Code:

2N - IHSS Residual

IHSS Worker

Name:

DOE, DANIELA

Worker Number:

drui

E-mail:

Phone Number:

District Office:

55 01 District Offic

Close

This [Type 1](#) page took 1.28 seconds to load.

Figure 2.2.1 – IHSS Alert Detail

2.2.3 Description of Changes

1. Update the field title from 'IHSS Application Date' to 'IHSS Alert Date'.
2. Display the alert date instead of the run date on the 'IHSS Alert Date' field.

Note: Please refer to Section 2.5 for more details on the new Alert Date that is being created as part of this SCR.

2.2.4 Page Location

- **Global:** Admin Tools
- **Local:** Alerts
- **Task:** IHSS Alerts

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

Update Page Mapping to reflect the change in the field name from IHSS Application Date to IHSS Alert Date.

2.2.7 Accessibility

The following Accessibility enhancements have been identified:

- Page should contain a level-one heading

2.3 IHSS Referral Search page

2.3.1 Overview

The IHSS Referral Search page allows users to search for existing In Home Supportive Services (IHSS) records that were added to the system as a result of processing Case Management Information and Payrolling System (CMIPS) II field. This SCR will update the IHSS Referral Search page to reference the alert date and not the run date. IHSS Referral Search Mockup

IHSS Referral Search

▼ Refine Your Search

Search

Case Number: <input type="text"/>	IHSS Case Number: <input type="text"/>	Status: <input type="text" value="All"/>
<input type="checkbox"/> Show Unassigned Only	Referral Date Range:	
Assigned To: <input type="text"/> <input type="button" value="Select"/>	From: <input type="text"/> <input type="button" value="Calendar"/>	To: <input type="text"/> <input type="button" value="Calendar"/>

Results per Page:

Search Results Summary						Results 1 - 1 of 1
IHSS Case	IHSS App Date	Case	Referral Date	Status	IHSS Office	Assigned To
12345678	04/05/2024	9876543	04/11/2024	Accepted	55 01 District Office	55LS123456

This Type 1 page took 0.53 seconds to load.

Figure 2.3.1 – IHSS Referral Search (reference only)

2.3.2 Description of Changes

1. Update the logic when user enter a date on the From and To date fields as part of the search parameter to search for an IHSS Referral based on the alert date and not the run date information to determine which IHSS referral to be returned.
2. Update the Referral Date column on the Search Results Summary section to display the alert date and not the run date.

Note: Please refer to Section 2.5 for more details on the new Alert Date that is being created as part of this SCR.

2.3.3 Page Location

- Global: Case Info
- Local: Referral
- Task: IHSS Referral Search

2.3.4 Security Updates

N/A

2.3.5 Page Mapping

Update Page Mapping to reflect the change that is being done to use alert date and not the run date.

2.3.6 Accessibility

The following Accessibility enhancements have been identified:

- Page should contain a level one heading

2.4 IHSS Referral Detail page

2.4.1 Overview

The IHSS Referral Detail page allows users to access and edit information for In-Home Supportive Services (IHSS) referrals assigned to the logged in worker. This SCR will update the IHSS Referral Detail page to use the alert date and not the run date.

2.4.2 IHSS Referral Detail Mockup

The mockup shows a form titled "IHSS Referral Detail". In the top right corner, there are two buttons: "Edit" and "Close". The form contains the following fields:

IHSS Case Number: 12345678	IHSS Application Date: 04/05/2024	
Referral Date: 04/11/2024	Status: Accepted	Assigned CalSAWS Worker: 55LS123456

Figure 2.4.1 – IHSS Referral Detail (reference only)

2.4.3 Description of Changes

1. Display the alert date instead of the run date on the 'Referral Date' field.

Note: Please refer to Section 2.5 for more details on the new Alert Date that is being created as part of this SCR.

2.4.4 Page Location

- **Global:** Case Info
- **Local:** Referral
- **Task:** IHSS Referral Search

2.4.5 Security Updates

N/A

2.4.6 Page Mapping

Update Page Mapping as the Referral Date is updated to use the alert date and not the run date.

2.4.7 Accessibility

The following Accessibility enhancements have been identified:

- Page should contain a level one heading

2.5 [Eligibility Rules Updates] – No Impact

2.6 [Batch Name] – No Impact

2.7 Update IHSS Alert Reader Module

2.7.1 Overview

This module processes the IHSS Alert inbound. The Alert Date will be the next business day (exclude holidays/weekends) the alert is processed into CalSAWS.

2.7.2 Description of Change

1. Modify the IHSS alert date to be the next business day (exclude holidays/weekends) after the batch processes the IHSS alerts and loads them into CalSAWS.
2. Add a new column to IHSS_ALERT table to capture the alert date. The IHSS alert reader job should store the alert date in this new column.
3. For existing records do a DCR to update the date from CMIPS_TRANSACTION.RUN_DATE to the new column in IHSS_ALERT table.

2.7.3 Execution Frequency

No Change.

2.7.4 Key Scheduling Dependencies

No Change.

2.7.5 Counties Impacted

All CalSAWS Counties.

2.7.6 Category

Core.

2.7.7 Data Volume/Performance

N/A.

2.7.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

2.8 [eHIT] – No Impact

2.9 [Form/NOA Name] – No Impact

2.10 [Report Name] – No Impact

2.11 [Data Warehouse Name] – No Impact

2.12 [Data Change] – No Impact

2.13 [Automated Regression Test] – No Impact

3 SUPPORTING DOCUMENTS – NO IMPACT

4 OUTREACH – NO IMPACT

5 APPENDIX – NO IMPACT

Design

CA-279598

Update WTW 10 with Pre-Population when generated from Template Repository

DOCUMENT APPROVAL HISTORY

Prepared By

Ramon Villarreal-Leal

Reviewed By

P Madhan Kumar, Sunitha Sampathkumar

DATE

VERSION

REVISION DESCRIPTION

AUTHOR

09/25/2024

1.0

Initial Draft

Ramon
Villarreal-Leal

01/14/2025

2.0

Re-Design

Phong Xiong

03/06/2025

3.0

Updated design as per
committee comments

Phong Xiong

03/10/2025

4.0

Updated as per additional
committee comments

Phong Xiong

04/28/2025

5.0

Design Clarification to add
technical note to variable
population logic section

Phong Xiong

05/06/2025

6.0

Content Revision –
Updated variable
population logic section to
specify that the physical
address should be
populated

Phong Xiong

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CA-279598 – Update WTW 10 with Pre-Population when generated from Template Repository

1 OVERVIEW

This effort is to update WTW 10 with pre-population when generated from Template Repository.

1.1 Current Design

Currently the WTW 10 does not have any variable population logic.

1.2 Requests

1. Pre-populate the WTW 10 Request for Welfare-to-Work Third Party Assessment with information known to the system when generated via the Template Repository in the context of a case (e.g. County, address, case number, etc.).

1.3 Overview of Recommendations

1. Update the WTW 10 Pre-population when generated from template repository.

1.4 Assumptions

1. All existing functionality of these forms are not updated unless specified by the recommendations section of this design.
2. As per existing CalSAWS standard, all pre-populated fields are editable.

2 RECOMMENDATIONS

2.1 Updates to WTW 10 Form Recommendation

2.1.1 Overview

This recommendation will add variable population logic to the WTW 10 form with readily available information at the time of generation from the Template Repository.

State Form: WTW 10 (07/99)

Current Programs: Welfare-to-Work, REP

Current Attached Form(s): None

Current Forms Category: Forms

Current Template Repository Visibility: All Counties

Existing Languages: Armenian, Cambodian, Chinese, English, Korean, Lao, Russian, Spanish, and Vietnamese

2.1.2 Form/NOA Verbiage

There are no changes to this section.

2.1.3 Form/NOA Variable Population

The form will be updated with the following variable population logic:

Variable Name	Population	Formatting	Editable* / Field Type	Template Repository Population	Populates with Form Generation
Third Party Assessor (TPA)	Populates with the name of the Provider listed for a Customer Activity Type of Assessment and Assessor of "3 rd Party"	Arial Font Size 10	Yes* / Text Field	Yes	No
County Welfare Department (CWD)	Populates with the county welfare department name. Technical Note: Use OFFICE_TYPE_CODE = "DFT"	Arial Font Size 10	Yes* / Text Field	Yes	No
TPA Address	Populates with the address of the	Arial Font Size 10	Yes* / Text Field	Yes	No

	provider listed in the first variable.				
CWD Address	Populates with the street address of the county welfare department.	Arial Font Size 10	Yes* / Text Field	Yes	No
TPA City	Populates with the city of the provider listed in the first address.	Arial Font Size 10	Yes* / Text Field	Yes	No
CWD City	Populates with the city of the county welfare department.	Arial Font Size 10	Yes* / Text Field	Yes	No
TPA Zip Code	Populates with the zip code of the provider listed in the first address.	Arial Font Size 10	Yes* / Text Field	Yes	No
CWD Zip Code	Populates with the zip code of the county welfare department.	Arial Font Size 10	Yes* / Text Field	Yes	No
TPA Phone Number	Populates with the phone number (is applicable) of the provider listed in the first address.	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Worker	Populates with the WTW/REP worker name.	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Worker Phone Number	Populates with the WTW/REP worker phone number.	Arial Font Size 10	Yes* / Text Field	Yes	No
Original Assessor (OA)	Populates with the name of the provider of the latest Customer Activity type of Assessment and Assessor of "Original" or "Reassessment".	Arial Font Size 10	Yes* / Text Field	Yes	No
OA Phone Number	Populates with the phone number of the provider of the latest Customer Activity type of Assessment and	Arial Font Size 10	Yes* / Text Field	Yes	No

	Assessor of "Original" or "Reassessment ".				
OA Address	Populates with the address of the provider of the latest Customer Activity type of Assessment and Assessor of "Original" or "Reassessment ".	Arial Font Size 10	Yes* / Text Field	Yes	No
OA City	Populates with the city of the provider of the latest Customer Activity type of Assessment and Assessor of "Original" or "Reassessment ".	Arial Font Size 10	Yes* / Text Field	Yes	No
OA Zip Code	Populates with the zip code of the provider of the latest Customer Activity type of Assessment and Assessor of "Original" or "Reassessment ".	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Participant	Populates with the customer active in WTW/REP program.	Arial Font Size 10	Yes* / Text Field	Yes	No
Case Number	Populates with the case number of the WTW/REP participant.	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Participant Phone Number	Populates with the WTW/REP participant phone number.	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Participant Address	Populates with the WTW/REP participant address.	Arial Font Size 10	Yes* / Text Field	Yes	No
WTW Participant City	Populates with the WTW/REP participant city.	Arial Font Size 10	Yes* / Text Field	Yes	No

WTW Participant Zip Code	Populates with the WTW/REP participant zip code.	Arial Font Size 10	Yes* / Text Field	Yes	No
A Third Party Assessment is Being Asked	No population. This field is a free-text field to be entered manually by the user.	Arial Font Size 10	Yes* / Text Field	No	No
Address	Populates with the local legal aid address of the county. If no legal aid address is available, then populate the Welfare Rights Office address. If no legal aid and Welfare Rights Office are available, then populated with the CCWRO address.	Arial Font Size 10	Yes* / Text	Yes	No

Note: The "Populates with Form Generation" column refers to whether the variable population logic applies when the form is generated via automation (batch or online button).

For all the Third-Party Assessor fields to be populated as stated in the table above; the Assessor field on the Customer Activity Detail page must be set to "3rd Party" as well as have a Customer Activity type of "Assessment." For all the Original Assessor fields to be populated as stated in the table above; the Assessor field on the Customer Activity Detail page must be set to either "Original" or "Reassessment" with a Customer Activity type of "Assessment."

The Third-Party and Original Assessor information is populated based on the document parameters selected from the Document Parameters page when the form is generated from the Template Repository (please see section 2.1.4 for the parameters).

The Third-Party and Original Assessor addresses populated will be the physical addresses of the assessors.

2.1.4 Form/NOA Generation Conditions

1. Update Form in Template Repository

The Document Parameters page for the WTW 10 will be updated to use the parameters listed below.

Document Parameters: Case Number*, Customer Name*, Program*, Language*, Original Assessment, Third Party Assessment

**Required fields.*

Please see screenshot below for new fields.

The screenshot shows the 'Document Parameters' form. At the top right is a 'Help' icon. Below the title is a red asterisk icon and the text '* Indicates required fields unless generating a blank template'. There are three buttons: 'Generate Form', 'Generate Blank Template', and 'Cancel'. The form contains the following fields:

- Case Number:** A text input field with 'B00N981' and a 'Go' button.
- Customer Name:** A dropdown menu with '- Select -'.
- Program:** A dropdown menu with '- Select -'.
- Language:** A dropdown menu with '- Select -'.
- Original Assessment:** A dropdown menu with '- Select -'.
- Third Party Assessment:** A dropdown menu with '- Select -'.

At the bottom, there are three buttons: 'Generate Form', 'Generate Blank Template', and 'Cancel'. A status bar at the bottom indicates 'This Type_1 page took 1.65 seconds to load.'

The Original Assessment field is a dropdown that lists the scheduled Start and End dates for an Assessment activity type with either an "Original" or "Reassessment" assessor.

The Third Party Assessment field is a dropdown that lists the scheduled Start and End dates for an Assessment activity type with a "3rd Party" assessor. For both fields to display their dropdown values, the correct Customer Name must be selected from the Customer Name dropdown and the customer activity with type of "Assessment" must be tied to that same person (please see below screenshot).

This screenshot shows the 'Document Parameters' form with the 'Original Assessment' dropdown menu open. The 'Customer Name' dropdown is now populated with 'Duck Donald'. The 'Original Assessment' dropdown shows three options:

- Select -
- Select -
- 01/01/2024 - 06/01/2024
- 07/25/2024 - 12/31/2024
- 01/01/2025 - 05/01/2025

The other fields remain the same as in the previous screenshot. The status bar at the bottom indicates 'This Type_1 page took 1.65 seconds to load.'

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT



California Statewide Automated Welfare System

Design

CA-279665

Update M44-350K EBT Replacement Denial to 6-24 Version

DOCUMENT APPROVAL HISTORY

Prepared By

Ramon Villarreal-Leal

Reviewed By

DATE	VERSION	REVISION DESCRIPTION	AUTHOR
2/17/25	1.0	Draft Design	Ramon Villarreal-Leal
03/12/25	2.0	Updates to include Automated Regression testing	Ramon Villarreal-Leal
03/14/2025	3.0	Adding Fiscal Requirements	Eric Wu
04/02/2025	4.0	Updates as per Committee Review comments	Phong Xiong
05/09/2025	5.0	Content Revision – Added recommendation to turn off Chinese version of M44-350K	Phong Xiong
05/13/2025	5.1	Content Revision – Added to existing content revision to remove “Medi-Cal” as a Current Program for the M44-350K form	Phong Xiong

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CA-279665 – Update M44-350K EBT Replacement Denial to 6-24 Version

1 OVERVIEW

This effort is to update M44-350K EBT Replacement Denial to the latest (06/24) version.

1.1 Current Design

The system generates the M44-350K (12/23) EBT Replacement Denial NOA in English and all threshold languages. The form generates as a pop-up from the EBT Theft Detail page via a "Generate M44-350K Form" button that is only displayed when the status of the EBT Theft Detail page is "Denied." It is also available in the template repository.

The denial reasons on the M44-350K are mapped to the denial reasons listed in the EBT Theft Detail page.

1.2 Requests

1. Update M44-350K to the latest (06/24) version.
2. Update the EBT Theft Detail page to match the updated M44-350K denial reasons.

1.3 Overview of Recommendations

1. Update EBT Theft Detail page by removing obsoleted Denial Reasons (not in the latest M44-350K version).
2. Update M44-350K to the latest (06/24) version.
3. Perform onetime DCR to update the obsoleted Denial Reasons marked as 'Y' to 'N' for pending EBT Theft Detail records. Provide Counties a list of impacted records to review.

1.4 Assumptions

1. All existing functionality of these forms are not being updated unless specified by the recommendations section of this design.
2. SCR CA-290809 will implement the Chinese version of the M44-350K. At the time of this SCR's implementation, CDSS did not have the correct form for the 06/24 version of the Chinese form.

2 RECOMMENDATIONS

2.1 Fiscal – EBT Theft Detail Page

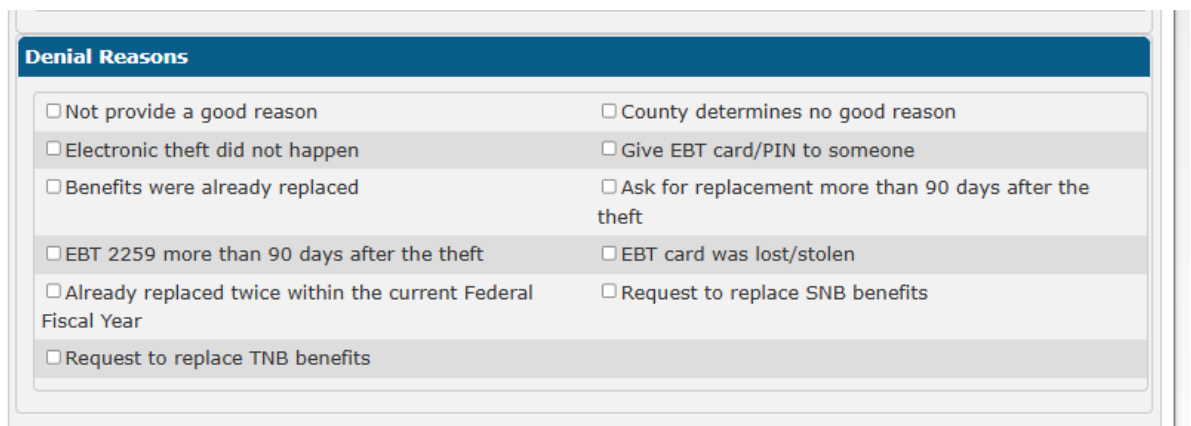
2.1.1 Overview

This SCR will remove below Denial Reasons of the Food section.

1. Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023
2. Retroactive claim submitted after 2/29/2024

Above reasons will remain visible in view mode for the purposes of reviewing historic records.

2.1.2 EBT Theft Detail Mockup



Denial Reasons	
<input type="checkbox"/> Not provide a good reason	<input type="checkbox"/> County determines no good reason
<input type="checkbox"/> Electronic theft did not happen	<input type="checkbox"/> Give EBT card/PIN to someone
<input type="checkbox"/> Benefits were already replaced	<input type="checkbox"/> Ask for replacement more than 90 days after the theft
<input type="checkbox"/> EBT 2259 more than 90 days after the theft	<input type="checkbox"/> EBT card was lost/stolen
<input type="checkbox"/> Already replaced twice within the current Federal Fiscal Year	<input type="checkbox"/> Request to replace SNB benefits
<input type="checkbox"/> Request to replace TNB benefits	

Figure 2.1.1 – Edit/Create Mode

Denial Reasons	
Not provide a good reason	County determines no good reason
Electronic theft did not happen	Give EBT card/PIN to someone
Benefits were already replaced	Ask for replacement more than 90 days after the theft
EBT 2259 more than 90 days after the theft	EBT card was lost/stolen
Already replaced twice within the current Federal Fiscal Year	✓Request to replace SNB benefits
Request to replace TNB benefits	

Figure 2.1.2 – New Records View Mode

Denial Reasons	
Not provide a good reason	County determines no good reason
Electronic theft did not happen	Give EBT card/PIN to someone
Benefits were already replaced	Ask for replacement more than 90 days after the theft
EBT 2259 more than 90 days after the theft	EBT card was lost/stolen
Already replaced twice within the current Federal Fiscal Year	Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023
Retroactive claim submitted after 2/29/2024	Request to replace SNB benefits
Request to replace TNB benefits	

Figure 2.1.3 – Historical Records View Mode

2.1.3 Description of Changes

1. Update the page to remove below Denial Reasons of the Food section for records that are created or in pending status after the implementation date. These reasons will not display in Edit, Create, and View modes. Please see Figure 2.1.1. and 2.1.2.
 - a. Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023
 - b. Retroactive claim submitted after 2/29/2024

Above reasons will continue be visible in View mode for records that are 'Complete' or 'Void' on and before the implementation date. Current functionalities do not allow these records to be editable.

2. The Denial Reasons of "Request to Replace SNB benefits" and "Request to Replace TNB benefits" will be displayed on EBT Replacement Denial NOA as 'You requested the replacement of benefits for the Supplemental Nutrition Benefit (SNB) or Transitional Nutrition Benefit (TNB) program.' when generated. Please see section 2.2 for more details.

2.1.4 Page Location

- **Global: Case Info**
- **Local: Case Summary**
- **Task: EBT Theft List**

2.1.5 Security Updates

No Changes

2.1.6 Page Mapping

No Changes

2.1.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.1.8 Page Usage/Data Volume Impacts

No Changes

2.2 Update M44-350K EBT Replacement Denial to 6/24 version

2.2.1 Overview

Update M44-350K EBT Replacement Denial to 6/24 version

State Form: M44-350K (6/24)

Current Programs: CAPI, Medi-Cal, General Assistance, RCA, CalFresh, Welfare-to-Work, REP, Cal-Learn, CalWORKS

Current Attached Forms: NA BACK 9

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Arabic, Armenian, Cambodian Chinese, Farsi, Hindi, Hmong, Japanese Korean, Lao, Mien, Punjabi, Russian, Spanish, Tagalog, Thai, Ukrainian and Vietnamese

2.2.2 Form/NOA Verbiage

Update M44-350K XDP

Updated Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hindi, Hmong, Japanese, Korean, Lao, Mien, Punjabi, Russian, Spanish, Tagalog, Thai, Ukrainian and Vietnamese

Form Mockups/Examples: See Supporting Documents #1

Existing Text	Updated Text	Location in Document
Blank	You requested the replacement of benefits for the Supplemental Nutrition Benefit (SNB) or Transitional Nutrition Benefit (TNB) program.	Left Column New Checkbox 6 Move the rest of the checkboxes down 1.
You asked for the replacement of benefits more than 90 days after the date of the electronic theft.	You requested the replacement of benefits more than 90 days after the date of the electronic theft.	Left Column New Checkbox 7
You requested retroactive reimbursements for benefits stolen before October 1 st , 2022 and after November 30, 2023.	Blank	Removed

You submitted your claim for retroactive reimbursement after February 29 th , 2024	Blank	Removed
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2.2.3 Form/NOA Variable Population

The M44-350K will have the following variable population updates:

Variable Name	Population	Formatting	Editable* / Field Type	Template Repository Population	Population with Form Generation
DENIAL_REASON6 SNB/TNB Checkbox	Checked when either the "Request to replace SNB benefits" or "Request to replace TNB benefits" denial reasons are selected from the EBT Theft Detail page.	Checkbox checked with an 'X'	Yes* / Checkbox	Yes	Yes

With the addition of the new Checkbox 6 with denial reason "You requested the replacement of benefits for the Supplemental Nutrition Benefit (SNB) or Transitional Nutrition Benefit (TNB) program." All other variable population logic for the succeeding denial reasons are shifted down 1 value.

2.2.4 Form/NOA Generation Conditions

1. Turn off threshold languages

The Chinese version of the M44-350K will be turned off with this effort.

2.3 Fiscal – DCR to Remove Denial Reasons

2.3.1 Overview

The DCR will deselect the below Denial Reasons for pending EBT Theft Detail records.

1. Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023
2. Retroactive claim submitted after 2/29/2024

2.3.2 Description of Change

1. Set Denial Reasons listed above to 'No' when the following conditions are met:
 - a. EBT Theft Detail record is in pending status.
 - b. The listed Denial Reasons have the value of 'Yes'

2.3.3 Estimated Number of Records Impacted/Performance

15

2.4 Automated Regression Test

2.4.1 Overview

Update existing automated regression test scripts to no longer reference the removed Denial Reason checkboxes on the EBT Theft Detail page. Regression test posting of the M44-350K document to the Self-Service Portal.

2.4.2 Description of Change

1. Update the "CF - EBT Theft" regression script to remove references to the "Retroactive claim for benefits stolen before 10/01/2022 and after 11/30/2023" and "Retroactive claim submitted after 2/29/2024" checkboxes on the EBT Theft Detail page.
Technical Note: References to the editable checkboxes will also be removed from the mapping file for this page.
2. Perform regression testing to confirm that a generated and saved M44-350K document can be posted to the Self-Service Portal.

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1	NOAs	M44-350K form mockup	M44-350K_EN.pdf

4 APPENDIX

Exhibit A

1. Form Print/Mailing Options for M44-350K

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mail-To (Recipient): Customer name selected from dropdown in the document parameters page when generated from the Template Repository. When generated from the EBT Theft Detail page, mail to the person displayed on the page.

Mailed From (Return): Sending Office

Mail-back-to Address: None

Outgoing Envelope Type: Standard mail

Return Envelope Type: None

Additional Options:

Special Paper Stock: No

Enclosures: None

Electronic Signature: No

Electronic Signature (IVR/Text): No

Check to Sign: No

Post to Self Service Portal (SSP): Yes

5 OUTREACH

5.1 Lists

Provide a list of EBT Theft Detail records that are updated by the DCR (requirement 2.3).

List Name: EBT Theft Remove Obsolete Denial Reasons by DCR

List Criteria: Please see requirement 2.3.

Standard Columns:

- County
- Case Number
- EBT Theft Detail ID

Frequency: One-time

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-279665